SHARAN GAMPA
Mobile: 8121525281.
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EXECUTIVE SUMMARY

Seeking challenging position as a Pega Principal consultant aiming at utilizing my technical skills to the maximum for the betterment of the organization that offers me professional growth while being resourceful, innovative and flexible.

PROFESSIONAL SUMMARY

Total work Experience – 5.9 yrs

- **Aaseya IT Services Pvt Ltd (Present)**
  - **Principal Consultant**
- **Cognizant Technology Solutions India Pvt Ltd (1.5 years)**
  - **Associate Project**
- **Bank of America (4 years)**
  - **Senior Technical Associate**
  - **Apprentice**

- A competent professional with 5+ years of experience in IT.
- Having Good Knowledge in PEGA-PRPC applications of Business Process Management (BPM)
- Have Knowledge on User interface and Properties.
- Debugging using Tracer and Rule Inspector, having knowledge on Rule Resolution algorithm.
- Worked on Flows, interpretation of flow shapes, SLAs, Tickets, Activities.
- Expertise in developing User Interfaces, screen layouts using, Section, Harness.
- Extremely Self-Motivated, enthusiastic with excellent communication and Interpersonal skills.
- Good Technical Skills that operate for the best outcome before the deadlines.
- A quick learner with highly adaptive to any type of work environment.
- Proficient knowledge in many areas of PRPC which includes Flow Actions, Harness rules, Section rules, Activities, Decision rules, and Reporting features
- Having strong experience in design and development of Business Process Management (BPM) and Customer Relationship Management (CRM) applications using PRPC
- Extensive knowledge in Design, Development, Migration, Deployment and Integration of PRPC.
- Skilled in all phases of Software Development Life Cycle (SDLC).
- Extensive experience in gathering, documenting, analyzing business needs and requirements and exposed to both Waterfall model and Agile model of Software Development.
- Good Exposure in Insurance domain.
- Involved in designing application security which involves setting up Access Groups, Access Roles, Operator IDs, Applications, Organizations, Org Divisions, Org Units and Work Groups.
- Created Decision rules like Decision tables, Decision tree, When Condition, Map Value, Declarative Expressions, and Constraints.
- Designed simple and complex User Interfaces using Harness, Section, Fragment and HTML Property rules for easy navigation, entering, updating, and reviewing for users.
- Experience implementing Pega Guardrails using various versions of Pega PRPC.
- Experience in designing Workflows, Flow actions, Activities.
- Expertise in DCO tools like Application Express.
- Testing and Debugging the Applications using the PRPC tools like Tracer, Clipboard and Rules Inspector.
- Experience in designing Use-case diagrams, Sequence diagrams, Activity diagrams, Deployment diagrams and Component diagrams
- Extensive knowledge of HTML, JavaScript, CSS implementation and design of Data Model of applications.
- Effective communication, interpersonal, and organizational skills Problem solving abilities and perseverance among other strengths.
- Have around 3+ years of experience in Pega Development.
- Worked on various version of Pega– Pega7.1, Pega7.2 , Pega 8.4.

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- Proficient knowledge in many areas of PRPC which includes Flow Actions, Section rules, Activities, Decision rules, Data class mapping wizard, Optimization wizard, Agents and Reporting features
- Contributed in the projects as a team member from beginning.
- Has good exposure to Banking Domain.
- Experienced on Scrum and Agile Methodologies.
- Good knowledge in Design, Development and Testing.
- Hands on experience the usage of debugging tools.
- A good team player with excellent communication and interpersonal skills.
- Analytical and detail-oriented worker.
- Expertise in Debugging and Fixing the Automation Scripts.
- Expertise in Customizing verifications for verifying the page & object components.
- Participated in meetings to gather test requirements and worked on preparation of test plan.
- Executing automated test, collecting metrics of the test run, and Preparing test report once the test is complete.
- Enthusiastic to learn new concepts in emerging technology.
- Good team player with good communication skills and has the capability to work efficiently and effectively under tight deadlines and pressures.
- Experienced in using defect management tools.

ACADEMIC DETAILS

Degree/Certificate	Institute/School	Percentage	Year
B.E (Information Technology)	Chaitanya Bharathi Institute of Technology	6.78	2017
Diploma (SBTET) (Computer Science)	VMR Polytechnic	71.72	2014
State Board(SSC)	Gurukul The School	73	2011

PROJECTS

Dec-22- Till date : Pega Development :

Client : Aaseya IT Services Pvt Ltd

Roles & Responsibilities:

- Involved in developing and supporting internal applications.
- Involved in Technical trainings.
- Involved in Business trainings.

Mar -22- Dec-22 : Pega Development :

Client : US Bank

I've been working with US Bank As a part of Casper application. This is a credit card Customer Service application. We will work on All the transaction which are like refund, lost or stolen, fraud, dispute.

Roles & Responsibilities:

- Involved in developing and supporting client-based applications.
- Creation of Activities and steps for business logic implementation and generate the Clipboard structure.
- Worked on Complex Flows, Flow actions.
- Worked on writing Activities.
- Worked on Report Definition.
- Worked on production defects.
- Worked on SLA.
- Built Complex Derivative logic by making use of activities and decision rules.

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- Worked on Correspondence.
- Worked on HTML for generating Email templates for Correspondence rules.
- Following the project life cycle methodology Agile.
- Coordinating development team and understanding client needs, requirements and expectations.
- Analysis of various business requirements and coordinating with onsite in the interpretation of client requirements.
- Debugging with different tools tracer, clipboard.

July-21- Feb-22 : Pega Development :

Client : World Bank

I've been working with World Bank As a part of IFC (International Financial Corporation) Project using Pega. Here we have a portal which process the loan application for different countries who apply for loan .We've 2 type of projects Investment and Advisory.

Investment Project: We've created a flow on the given combination input the project Cycle is created.

Advisory Project: We will just evaluate the project and based on the previous History and the purpose we will advise. Whether we can processed with this loan process or not.

Roles & Responsibilities:

- Involved in developing and supporting client-based applications.
- Creation of Activities and steps for business logic implementation and generate the Clipboard structure.
- Worked on Complex Flows, Flow actions.
- Worked on writing Activities.
- Worked on Report Definition.
- Worked on production defects.
- Created Agents which will run in the background for sending Emails.
- Prepared reports using List View and summary view
- Built Complex Derivative logic by making use of activities and decision rules.
- Worked on Correspondence.
- Worked on HTML for generating Email templates for Correspondence rules.
- Following the project life cycle methodology Agile.
- Coordinating development team and understanding client needs, requirements and expectations.
- Analysis of various business requirements and coordinating with onsite in the interpretation of client requirements.
- Worked on UI designs using harness, section and portals.
- Participating and driving the call to attend the daily and Weekly status call with the onshore CoCoordinators.
- Debugging with different tools tracer, clipboard.
- Created HTML rules, Properties, Embedded Pages and Correspondences.

- Worked on setting up Access groups, Access Roles, Operators, Application ID, Org Divisions, Org Units and Work groups.
- Involved in testing and troubleshooting the issues of application using PRPC tools like Rules Inspector, Clipboard, and Tracer.
- Used obj-open ,obj-browse, and obj-save depending on the business rules in the project.
- Attending Status calls every day for updating the Onsite counterpart and client about the status of development and testing.
- Created Validations, Flow actions for implementing core Business logic.
- Involved in defect fixing raised by testing team.
- Fixing high level issues as part of development.

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Oct17- July -21: Pega Development:

Client: BofA Cards

I've worked on BofA Bank Cards project using Pega. Here the Disputes raised by the customers on the transaction is automated through different flows to Association (VISA, MasterCard, and Amex).
Before there were 24 different types of Dispute flows. Now these flows are developed to 4 main Dispute flows.

July-Sep-17 UI development

Client : App Host BofA

6 months I've worked as a UI developer for App-host dashboard.

Roles & Responsibilities:

- Involved in developing and supporting client-based applications.
- Creation of Activities and steps for business logic implementation and generate the Clipboard structure.
- Worked on writing Activities.
- Worked on Report Definition.
- Following the project life cycle methodology Agile.
- Coordinating development team and understanding client needs, requirements and expectations.
- Analysis of various business requirements and coordinating with onsite in the interpretation of client requirements.
- Worked on UI designs using harness, section and portals. Participating and driving the call to attend the daily and Weekly status call with the onshore CoCoordinators.
- Debugging with different tools tracer, clipboard.
- Created HTML rules, Properties, Embedded Pages and Correspondences.
- Involved in testing and troubleshooting the issues of application using PRPC tools like Rules Inspector, Clipboard, and Tracer.
- Used obj-open ,obj-browse, and obj-save depending on the business rules in the project.
- Attending Status calls every day for updating the Onsite counterpart and client about the status of development and testing.
- Involved in defect fixing raised by testing team.
- Fixing high level issues as part of development.
- Involved in giving functional KT to testing team.

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SOFTWARE PROFICIENCY

- BPM SUITE : Pega PRPC 7.1-8.2
- Operating System : Windows family
- Programming Languages : JavaScript, HTML,CSS
- Database : PLSQL
- Packages : MS-Office
- SDLC Methodologies : Waterfall, Agile

PEGA KEY-SKILLS

- Creation of Dynamic UI, Skin components and Mixins
- Creation of properties and data models for the classes
- Knowledge on developing Activities, Flow Actions, flows in the PRPC
- Worked on Flows, interpretation of flow shapes and SLA
- Designed and implemented User Interfaces using Sections, Layouts
- Worked on Layouts and Worked on Reports like list view
- Creation of validation rules to implement business logic validation
- Knowledge about debugging Skills in PRPC using with TRACER, Clipboard.
- Developed Decisions, Declaratives and Validate rules for automated processing

CERTIFICATIONS

- PEGA certified senior system architect (CSSA 8.6) (2021)
- PEGA certified system architect (CSA 71V1) (2017)
- ITIL v4 certified (2019)
- Mule soft developer level 1 V4 certified (2019)
- Professional scrum Master – I PSM-I (2020)

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ACCOMPLISHMENTS

- Awarded with Bronze Award – Mar 21
- Awarded with Bronze Award – Jun 20
- Awarded with Silver Award – Apr 20
- Awarded with Silver Award – Nov 19
- Awarded with Silver Award – Aug 19
- Awarded with Bronze Award – May 19
- Awarded with Bronze Award – Oct 18
- Awarded with High Five Award – Oct 17

DECLARATION

I hereby declare that the information mentioned above is true to the best of my knowledge and is correct.

Place: Hyderabad.

(SHARAN GAMPA)