1
00:00:01.260 --> 00:00:18.359
Researcher1: Alright, so welcome to the Social Media and 2021 focus group so I'm a XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX and I'm joined by Researcher2 and Researcher3, they're XXXXXXXXXXXXXXXXXXXXXXX in the college.

2
00:00:19.439 --> 00:00:26.730
Researcher1: So we're really glad to have you here today in this virtual focus group, so we will be recording this to zoom so this will go to the cloud.

3
00:00:27.810 --> 00:00:34.470
Researcher1: And what we'll do with that is zoom creates a text transcript of the recorded meeting, and all we really want is the transcript.

4
00:00:34.920 --> 00:00:42.780
Researcher1: So, after the focus group is over, we will take the transcript, we'll watch this video again, correct typos because zoom doesn't always get the right word.

5
00:00:43.350 --> 00:00:50.790
Researcher1: And we'll correct the transcript then we'll take out everyone's name will get rid of any personal information about that might reveal who you are.

6
00:00:51.750 --> 00:01:00.060
Researcher1: So we'll basically turn it into an anonymous document then we'll be able to delete the video and the original transcript and just have our anonymous document.

7
00:01:01.860 --> 00:01:15.660
Researcher1: Now the anonymous transcript we're conducting this focus group and several others, we will share those with other researchers and they'll go on to an online website for researchers, so that they can see the transcript of what was said as we're trying to study this topic.

8
00:01:18.210 --> 00:01:26.100
Researcher1: So the goal of what we're doing is we're trying to get an better understanding of how people use social media, especially when there's negative news going on.

9
00:01:26.460 --> 00:01:36.180
Researcher1: And how they make sense of events like pandemics, protest elections and we're particularly interested in how people get fixated or stuck on bad news on their news feeds.

10
00:01:36.780 --> 00:01:47.190
Researcher1: So we're hoping to develop a measurement scale that we'll use in some other studies, but right now we're doing focus groups, so we can better understand how people feel and how they're using social media in these settings.

11
00:01:47.970 --> 00:02:00.510
Researcher1: So, right now, we should just go around and get to know each other so during the focus group I definitely encourage you all to talk to each other so you know interrupt each other or ask questions definitely like for it to be interactive and dynamic.

12
00:02:01.560 --> 00:02:06.090
Researcher1: I'll get you going with basic questions, but then hopefully it can sort of build into a bigger conversation.

13
00:02:07.320 --> 00:02:18.960
Researcher1: So I'll just start on my right or my left and have everyone introduce themselves so tell us what you're you're in what your major is and your hometown so I'll start with you.

14
00:02:22.980 --> 00:02:32.910
ParticipantA: Hi everyone, my name is ParticipantA, and my XXXXXXX name is XXXXXXX, if you like, you can call me ParticipantA is that and I.

15
00:02:33.930 --> 00:02:39.870

16
00:02:41.310 --> 00:02:53.610
ParticipantA: Nearly XXXX years old and now, and I would like to major in media and business double major and that's it. Thank you.

17
00:02:54.360 --> 00:02:55.260
Researcher1: Nice to meet you

18
00:02:56.460 --> 00:02:57.330
Researcher1: All right, ParticipantB.

19
00:02:59.100 --> 00:03:12.750

ParticipantB: Everyone, my name is ParticipantB, I'm a XXXXXXXX here at the XXXXXXXXXXXX I'm currently majoring in XXXXXXXXXXXXXXX with a specialization in XXXXXXXXXXXXXXXXXXXXXXXXXXXX.

20
00:03:14.340 --> 00:03:16.980
Researcher1: Okay, great next one,

21
00:03:18.000 --> 00:03:20.040
ParticipantC: So, hi everyone, my name is ParticipantC

22
00:03:20.280 --> 00:03:28.650
ParticipantC: And I go by I'm actually I come from XXXX and transfer from XXXXXXXX last summer, and this is my.

23
00:03:29.670 --> 00:03:35.010
ParticipantC: XXXXXXXX semester in U.S. as a XXXX and as majoring XXXXXXXX.

24
00:03:36.630 --> 00:03:41.220
Researcher1: Okay excellent it's a big difference in the weather between XXXXXXXX and XXXXXXXXI think.

25
00:03:42.750 --> 00:03:45.180
Researcher1: I like both but I like XXXXXXXX a little bit better.

26
00:03:48.930 --> 00:03:50.550
Researcher2: Today it's almost like XXXXXXXX.

27
00:03:51.510 --> 00:03:54.030
Researcher1: Yeah we have great days, but they are unusual.

28
00:03:56.760 --> 00:04:05.550
Researcher1: So, I guess, we should start with like the big question that's sort of been affecting everybody for the past year, so how has the COVID-19 pandemic affected you.

29
00:04:06.900 --> 00:04:08.970
Researcher1: What have been some changes in your life.

30

00:04:13.050 --> 00:04:22.980
ParticipantB: I can go first here unless anyone wants to. Okay, yeah so that's a great question so COVID-19 has affected me in several different ways, specifically when it.

31
00:04:22.980 --> 00:04:26.250
ParticipantB: First, the reports came out back in March of.

32
00:04:26.430 --> 00:04:38.070
ParticipantB: 2020 has really impacted me and just really made me upset that you know there's a worldwide pandemic going around, and you know really also changed the way of life for everyone, it was very depressing for me.

33
00:04:39.270 --> 00:04:51.000
ParticipantB: Just also seeing the reports on the news and on social media platforms, such as you know, Instagram and Facebook and you know everywhere else, especially TikTok as well, and some other platforms it's really.

34
00:04:52.260 --> 00:04:56.310
ParticipantB: upsetting to watch and you know, to see the statistics, I actually.

35
00:04:57.630 --> 00:05:12.480
ParticipantB: You know, since with all those you know changes in the world that I really actually made a change in the world by you know, creating an organization that helps with COVID-19 and really helped to save lives, so that's my take on it.

36
00:05:13.170 --> 00:05:14.520
Researcher1: What did your group do.

37
00:05:15.360 --> 00:05:26.340
ParticipantB: Yeah so I founded an organization called XXXXXXXXXXX. You can actually check it out online XXXXXXXXXXXXXXX and I created a XXXXXXXXXXXXXXXXXXXXXXXXXXX.

38
00:05:27.300 --> 00:05:31.680
ParticipantB: Asking for people to XXXXXXXXXXXXXXXXXXX.

39
00:05:31.710 --> 00:05:36.120
ParticipantB: XXXXXXXXXXX, so that kind of took worldwide.

40
00:05:38.370 --> 00:05:39.450
Researcher1: Great idea that's cool.

41
00:05:40.560 --> 00:05:43.440
Researcher1: ParticipantA What about you, how did the pandemic affect you?

42
00:05:44.550 --> 00:05:46.590
ParticipantA: Yes, I it.

43
00:05:47.130 --> 00:06:01.020
ParticipantA: does affect me a lot because I made a big decision to transfer, because actually I got an offer from the XXXX university and I and I'm not.

44
00:06:02.040 --> 00:06:18.240
ParticipantA: comfortable with the like the solution, about the online meeting in XXXXXXXXXXXXXXXXXXX and I just went here like for studied for one month and I transferred to XXXX because.

45
00:06:20.250 --> 00:06:38.010
ParticipantA: In XXXXXXXX districts there are several teachers, that they hired, you know, like XXXXXXXXXXXX, and I'm not comfortable with their solutions about online meeting and both.

46
00:06:39.450 --> 00:06:46.350
ParticipantA: Actual courses is not, I think, is not very useful, the.

47
00:06:48.630 --> 00:06:49.770
ParticipantA: I will have to say that.

48
00:06:50.520 --> 00:06:54.720
Researcher1: You were concerned about meeting in person or about this style of online.

49
00:06:55.440 --> 00:06:55.890
know.

50
00:06:57.390 --> 00:06:58.530
ParticipantA: The combined.

51
00:07:00.030 --> 00:07:02.970
ParticipantA: Combined teaching ways.

52
00:07:03.330 --> 00:07:09.270
ParticipantA: Like teachers is, is not from XXXXXXXX university but from the XXXXXXXXXXXXXXXXXXXX.

53
00:07:10.770 --> 00:07:15.690
ParticipantA: And also the XXXXXXXXXXXX covered many university issues like.

54
00:07:18.000 --> 00:07:22.530
ParticipantA: XXXXXXXX, many universities.

55
00:07:22.590 --> 00:07:23.070
Researcher1: mm hmm.

56
00:07:24.060 --> 00:07:27.780
ParticipantA: And I think it's not very helpful for me.

57
00:07:28.050 --> 00:07:28.380
ParticipantA: So.

58
00:07:33.360 --> 00:07:38.430
Researcher1: But you were able to change your enrollment to address that solution or address that problem.

59
00:07:39.090 --> 00:07:39.390
ParticipantA: What.

60
00:07:39.720 --> 00:07:42.870
Researcher1: You were able to you, you switched your program, you changed.

61
00:07:43.500 --> 00:07:45.630
Researcher1: Which school you're going to, is that correct?

62

00:07:47.400 --> 00:07:51.600
ParticipantA: So at first I I went to XXXXXXXXXXXX.

63
00:07:51.930 --> 00:07:55.050
ParticipantA: Now, I am at XXXXXXXXXXX.

64
00:07:56.760 --> 00:08:00.090
Researcher1: So hopefully that's been better hopefully that's been a good solution okay good.

65
00:08:01.290 --> 00:08:03.540
Researcher1: So, what about you ParticipantC, how has COVID affected your life?

66
00:08:04.080 --> 00:08:05.460
ParticipantC: Well it's.

67
00:08:05.880 --> 00:08:09.180
ParticipantC: it's a lot because actually my hometown is XXXXXXXX.

68
00:08:09.870 --> 00:08:23.280
ParticipantC: So it's the city where XXXXXXXXXXXXXXXXXXXXXXXXXXXX I was like have an intensive emotion about that,

69
00:08:24.090 --> 00:08:33.510
ParticipantC: I feel like anxiety or depression or sometimes it's hard to sleep, because I was too worried about my family and my friends after that.

70
00:08:34.320 --> 00:08:58.740
ParticipantC: Then XXXXXXXX had XXXXXXXXXXXXXXXXXXX and I started to prepare for myself like it to collect the mask or some headgear I like that, so I was planning to go back to XXXX in XXXXXXXXXXXX, but my flight was cancelled so at that time, I was really sad about that and I decided to.

71
00:08:59.850 --> 00:09:09.330
ParticipantC: move to XXXXXXXX well because you know, in XXXXXXXX it's always raining, so I think that the weather, maybe affect a lot on my emotion and.

72
00:09:10.140 --> 00:09:18.210

ParticipantC: Psychologically so just moved here because sunshine bring me a lot of positive emotions

73
00:09:18.900 --> 00:09:30.720
ParticipantC: After I moved here about a month, I mean the first months, I was, I was (I had) anxiety actually because they're two different lifestyles and, therefore, like.

74
00:09:31.560 --> 00:09:52.050
ParticipantC: Utilities and life source like restaurants or something else there is a huge difference for me, so I use I spent a long time to adapt to life after that I think I tried to find some balance between just kind of like an extreme emotion.

75
00:09:53.070 --> 00:10:03.780
ParticipantC: So, I tried to find other things to distract my attention from that like to making some video or something else, but for now it is much better than the past.

76
00:10:06.300 --> 00:10:09.780
Researcher1: Thanks, what kind of videos do you make or where do you share them.

77
00:10:10.200 --> 00:10:12.780
Researcher1: Oh well, you know, I have to say that.

78
00:10:13.830 --> 00:10:14.580
ParticipantC: it's like a.

79
00:10:14.670 --> 00:10:25.530
ParticipantC: vlog so it's like a record of my life and sometimes I will try to watch other people who have a huge impact on this kind of the.

80
00:10:26.340 --> 00:10:42.390
ParticipantC: type of video to learn how to make my videos. It's getting better with somebody else so it's really helpful for me to distract myself with these kinds of things from the negative emotion, to the positive.

81
00:10:46.050 --> 00:10:54.090
Researcher1: And I guess, this question is for anyone, were there other social events or things that happened in the past year that have affected your life as well.

82

00:10:55.710 --> 00:11:18.540
ParticipantC: always like it just I was living in the house and I have four roommates. After XXXXXXXX turned to the study at home, I mean, most of them all of them left so only it's me in that huge house so there feels really alone and helpless.

83
00:11:25.980 --> 00:11:30.870
Researcher1: ParticipantA or ParticipantB What about other big events that happened that might have affected you personally.

84
00:11:31.290 --> 00:11:33.840
ParticipantB: yeah definitely um another big event.

85
00:11:34.800 --> 00:11:38.820
ParticipantB: That was very upsetting is the passing of Kobe Bryant.

86
00:11:40.230 --> 00:11:49.140
ParticipantB: Something that you know it's just you know, obviously unimaginable event that kind of affected me and I when I heard the news that came out, I was just like shocked.

87
00:11:50.310 --> 00:11:52.590
Researcher1: is today the anniversary or it's, it's.

88
00:11:52.800 --> 00:11:53.820
Researcher1: right around now, I think.

89
00:11:53.910 --> 00:11:57.840
ParticipantB: I wanna say it was I think it's today or was it yesterday.

90
00:11:57.840 --> 00:11:59.970
ParticipantB: Okay yeah I think it was.

91
00:12:00.300 --> 00:12:02.310
Researcher1: Yesterday shocking.

92
00:12:07.650 --> 00:12:09.930
Researcher1: So ParticipantC mentioned being at home.

93

00:12:11.490 --> 00:12:17.310
Researcher1: What is it like to be at home, all the time, or to be home, most of the time what is, what is your average day like?

94
00:12:18.180 --> 00:12:20.880
ParticipantC: Well, in the beginning, I was like it.

95
00:12:21.120 --> 00:12:41.430
ParticipantC: I don't have anything to do so, I was like asleep and the cooking I mean sleep and eating and sleep and I just like it is become my daily routine before I move to the XXXXXXXX, so it's really awkward and nothing to do.

96
00:12:43.140 --> 00:12:46.170
Researcher1: Is it different now and months yeah.

97
00:12:46.200 --> 00:12:48.360
ParticipantC: Because I do have a class right now.

98
00:12:48.600 --> 00:12:50.550
ParticipantC: And I have to spend sometimes.

99
00:12:50.730 --> 00:12:54.600
ParticipantC: For my video it takes a lot of time for the video.

100
00:12:57.000 --> 00:12:59.580
Researcher1: Participant A, what about you? What's your daily routine like?

101
00:13:01.050 --> 00:13:01.440
ParticipantA: A.

102
00:13:02.010 --> 00:13:06.630
ParticipantA: At first about online courses, my.

103
00:13:07.740 --> 00:13:18.360
ParticipantA: Everyday it's very comfortable because I can have enough, and, and annoying to time I will fill with some actions, because I have too much spare time.

104

00:13:18.690 --> 00:13:33.660
ParticipantA: And I'm thinking about to get some spare part time job to earn some pocket money and It made me feel anxious why I have so much spare time and others are always working hard and.

105
00:13:37.050 --> 00:13:37.860
Researcher1: ParticipantB What about you?

106
00:13:38.460 --> 00:13:46.140
ParticipantB: yeah for me, I mean since now being online, similar to what she said was about having a lot more free time I mean y'all get it.

107
00:13:47.040 --> 00:13:58.620
ParticipantB: You know, do my work and sometimes I feel like I'm so claustrophobic in my room I can't get my work done so I'll try to go to a library or get out and do other things, but it's definitely uh...

108
00:13:59.550 --> 00:14:04.650
ParticipantB: I'm fully online, so I do not have in-person classes right now, but it's definitely a little frustrating.

109
00:14:07.170 --> 00:14:13.380
Researcher1: And, does everyone see their friends and family last? How has your social life changed in the past few years.

110
00:14:17.550 --> 00:14:28.080
ParticipantC: Well, I think, for me, it's lucky, because my friend was living in XXXXXXXX, but she comes back to XXXXXXXX, late.

111
00:14:29.580 --> 00:14:39.660
ParticipantC: July, so we spent together for almost two months, like because at that time, the central governments are released the.

112
00:14:41.250 --> 00:15:02.520
ParticipantC: dining, dining in a restaurant, so we have a chance to go to the restaurant together so it's much better, but it's totally different than the past like where do you have the usual, I mean the weekly activities with other friends, but most of them just choose to go back to XXXXX.

113

00:15:11.010 --> 00:15:13.830
Researcher1: ParticipantB, when did you see your friends last or how's your social life.

114
00:15:15.090 --> 00:15:15.390
ParticipantB: I.

115
00:15:17.130 --> 00:15:25.410
ParticipantB: Know I've been very careful and I'm sure my other friends and family have been extremely careful as well, but it's only been hard I got to see my grandparents.

116
00:15:26.490 --> 00:15:27.030
ParticipantB: About.

117
00:15:28.050 --> 00:15:31.710
ParticipantB: Twice. They live up in XXXXX they came down but it's definitely uh.

118
00:15:33.240 --> 00:15:37.590
ParticipantB: I haven't seen as many as my friends as I've wanted to due to COVID-19.

119
00:15:42.090 --> 00:15:50.280
Researcher1: Okay, so that's, that's the big context of what we've all sort of been living within the past year and at any point, if you have questions for each other, feel free to.

120
00:15:52.230 --> 00:16:03.570
Researcher1: Ask each other questions or follow up or if you had a different experience from someone, I want to talk a little more about some sort of social media now and, and how we've been experiencing that or what it's been like for you in the past year.

121
00:16:04.680 --> 00:16:10.710
Researcher1: I guess we'll start with some basic information, what kind of smartphone do you have, or maybe you have multiple smartphones and then.

122
00:16:12.270 --> 00:16:16.140
Researcher1: Are there other devices, besides your smartphone that you use social media on.

123
00:16:18.030 --> 00:16:20.760
ParticipantC: Computer and iPhone I think.

124
00:16:23.070 --> 00:16:23.700
ParticipantB: same for me.

125
00:16:26.370 --> 00:16:26.880
ParticipantA: Yes.

126
00:16:28.350 --> 00:16:32.100
Researcher1: Do you use social media more on your iPhone than on your computer?

127
00:16:33.210 --> 00:16:35.520
ParticipantC: yeah
ParticipantB: yes

128
00:16:36.570 --> 00:16:36.870
ParticipantA: [inaudible]

129
00:16:38.280 --> 00:16:39.180
Researcher1: what's that?

130
00:16:40.080 --> 00:16:44.820
ParticipantA: I really use phone to like watch TVs

131
00:16:46.080 --> 00:16:50.520
ParticipantA: or watch TikTok videos using my phone.

132
00:16:52.110 --> 00:16:55.170
Researcher1: So what are the main social media platforms that you use?

133
00:16:57.780 --> 00:17:03.030
ParticipantA: I don't know how to say in English, that is a XXXXX.

134
00:17:05.190 --> 00:17:08.340
ParticipantA: Software called XXXXXXXXXXXXXXXXXXXXXXXXXX.

135
00:17:08.880 --> 00:17:09.510

ParticipantC: The English name is XXXXXXXXXX.

136
00:17:11.130 --> 00:17:12.750
ParticipantA: XXXXXXXXXX.

137
00:17:14.040 --> 00:17:14.400
Researcher1: Okay.

138
00:17:15.510 --> 00:17:16.950
ParticipantA: XXXXXXXXXX.

139
00:17:17.280 --> 00:17:23.400
ParticipantA: That many like influencers will share their like.

140
00:17:24.660 --> 00:17:24.960
ParticipantA: us.

141
00:17:25.980 --> 00:17:29.130
ParticipantA: facial mask recommendation or some.

142
00:17:30.270 --> 00:17:32.760
ParticipantA: Interesting news.

143
00:17:34.260 --> 00:17:37.050
ParticipantA: videos funny videos like.

144
00:17:39.990 --> 00:17:41.340
Researcher1: You mentioned TikTok as well, ParticipantA?

145
00:17:43.110 --> 00:17:48.660
ParticipantA: Yes, that's very interesting, there are many handsome boys.

146
00:17:50.160 --> 00:17:53.850
ParticipantA: or beautiful girls in TikTok, and they always.

147
00:17:55.170 --> 00:17:58.020

ParticipantA: Like dancing singing cover some.

148
00:17:59.220 --> 00:18:05.640
ParticipantA: Some popular songs in TikTok and and actually my friends.

149
00:18:07.050 --> 00:18:14.280
ParticipantA: All my friends almost use TikTok and sometimes I will send some TikTok videos.

150
00:18:16.320 --> 00:18:19.830
Researcher1: ParticipantC, what platforms do you use or apps do you use the most for social media?

151
00:18:23.730 --> 00:18:24.300
ParticipantC: So, like.

152
00:18:26.220 --> 00:18:36.450
ParticipantC: sorry about that so as ParticipantA mentioned about XXXXX I just want to add more information via so the XXXXX is more like.

153
00:18:37.950 --> 00:18:42.330
ParticipantC: Sharing place, like the community for people who want to sharing their information.

154
00:18:42.780 --> 00:18:44.280
ParticipantC: Is kind of like the.

155
00:18:45.480 --> 00:18:54.630
ParticipantC: Combination between Instagram and Facebook, but there is more engagement between the influencer and other user.

156
00:18:55.740 --> 00:18:56.070
Researcher1: OK.

157
00:18:57.330 --> 00:19:03.150
ParticipantB: For me, I uh it's mostly Instagram, Facebook, Snapchat, and LinkedIn.

158

00:19:04.470 --> 00:19:04.800
ParticipantB: Okay.

159
00:19:08.190 --> 00:19:10.740
Researcher1: ParticipantC or ParticipantA, do you use Instagram at all?

160
00:19:11.250 --> 00:19:11.700
yeah.

161
00:19:14.220 --> 00:19:19.890
ParticipantC: I use some I use it sometimes, but I also want to mention something about TikTok.

162
00:19:20.280 --> 00:19:31.770
ParticipantC: Yeah before the before the COVID I don't use that I mean I even don't even haven't downloaded this APP but after that I figured I had more time to do.

163
00:19:32.070 --> 00:19:37.380
ParticipantC: So okay, so I spent most of my time on that.

164
00:19:39.600 --> 00:19:45.810
ParticipantB: I definitely agree with you, like I ever since we started, I find that I was bored at home that's all I did is just watch videos all day.

165
00:19:50.490 --> 00:19:53.730
Researcher1: What about Twitter, does anyone use Twitter?

166
00:19:54.600 --> 00:20:07.260
ParticipantB: I used it for a little bit for my organization, but I kind of stopped using it now, because I just didn't have a I guess a use for it at the moment, but I can definitely go back to it in the future.

167
00:20:10.260 --> 00:20:15.270
Researcher1: So regardless of which platform you're using when you use social media.

168
00:20:17.700 --> 00:20:22.620
Researcher1: What time of day is that that you are you're using it, and then how long are the sessions.

169
00:20:25.080 --> 00:20:32.220
ParticipantC: So for me, I was using social media around three to four hours before.

170
00:20:32.430 --> 00:20:44.550
ParticipantC: But after that I probably use like six to eight hours on social media and sometimes I will spend time on that XXXXXXX software like a.

171
00:20:45.750 --> 00:20:54.900
ParticipantC: XXXXXXXXXXXXXX to connect with my friends and as in some TikTok and some and YouTube.

172
00:20:56.010 --> 00:21:08.880
ParticipantC: Like you mentioned about Twitter before so Twitter for me it's only it's only place to you ah, to follow the the previous president's the new announcements.

173
00:21:09.690 --> 00:21:10.650
Researcher1: Before he was banned.

174
00:21:11.250 --> 00:21:12.090
Researcher1: yeah yeah.

175
00:21:14.940 --> 00:21:17.850
Researcher1: So do you have very small little.

176
00:21:18.990 --> 00:21:23.460
Researcher1: Periods of use or add up to these hours or do you are you on there for hours at a time.

177
00:21:24.660 --> 00:21:25.050
Researcher1: and

178
00:21:25.080 --> 00:21:26.220
ParticipantC: it's usually.

179
00:21:27.720 --> 00:21:39.750

ParticipantC: it's depends but most of the time I will spend my time on social media it's like to the afternoon and around two or three and to until night so.

180
00:21:40.410 --> 00:21:51.240
ParticipantC: During the COVID or you don't sleep at midnight and all of the reason is because I spend time on social media and I totally forgot the time when I realized that.

181
00:21:51.810 --> 00:21:54.750
Researcher1: ParticipantA What about you, when do you use social media for how long?

182
00:21:57.180 --> 00:22:06.450
ParticipantA: The first thing I wake up, I will find my like the first thing I do and.

183
00:22:08.010 --> 00:22:08.430
ParticipantA: Most.

184
00:22:08.550 --> 00:22:10.560
ParticipantA: Most of time in XXXXX, like.

185
00:22:10.620 --> 00:22:29.190
ParticipantA: If I, I went outside, I will not take any cash I just take my phone because it get, get it and, and there are many social medias my phone and I almost take eight hours on average every day yeah.

186
00:22:31.980 --> 00:22:34.560
Researcher1: You say it's in small segments or long periods of.

187
00:22:35.130 --> 00:22:36.120
Researcher1: social media use.

188
00:22:37.260 --> 00:22:39.390
ParticipantA: The average like is.

189
00:22:39.630 --> 00:22:41.610
ParticipantA: Normally, normally eight hours.

190
00:22:43.230 --> 00:22:44.040

Researcher1: All at once?

191
00:22:45.120 --> 00:22:45.480
ParticipantA: yeah.

192
00:22:47.010 --> 00:22:47.250
Researcher1: or.

193
00:22:47.280 --> 00:22:49.350
Researcher1: Maybe a little pieces throughout the day.

194
00:22:50.070 --> 00:22:52.950
ParticipantA: yeah but being a period I.

195
00:22:54.600 --> 00:23:02.790
ParticipantA: yeah maybe like two to three hours holding my phone and I watch TikTok videos I can't stop like that.

196
00:23:03.150 --> 00:23:03.450
Researcher1: Okay.

197
00:23:04.380 --> 00:23:05.430
Researcher1: ParticipantB, what about you?

198
00:23:06.780 --> 00:23:17.790
ParticipantB: um yeah So for me it's probably about four to six hours a day, could be longer depending on how my schedule is but I usually get up in the morning I'm like, like same thing.

199
00:23:18.900 --> 00:23:22.650
ParticipantB: You said earlier to is about just getting up early and looking at my phone.

200
00:23:23.040 --> 00:23:25.140
ParticipantB: And I feel like a lot of people also like.

201
00:23:25.170 --> 00:23:37.410

ParticipantB: including myself will be on in like social media from like around noon time but I'm usually on the morning in on it in the morning and the noon time and sometimes at night, as well, but four to six hours.

202
00:23:39.000 --> 00:23:40.260
Researcher1: And you feel like it's little.

203
00:23:40.740 --> 00:23:44.490
Researcher1: segments or long segments,
ParticipantB: I feel like they are long segments.

204
00:23:45.000 --> 00:23:45.300
Researcher1: Okay.

205
00:23:46.260 --> 00:23:47.730
Researcher1: And does everyone feel like they have.

206
00:23:48.540 --> 00:23:51.300
Researcher1: A daily routine for social media or is it different every day.

207
00:23:55.860 --> 00:23:56.910
ParticipantA: I think it's the same to me.

208
00:23:56.910 --> 00:24:02.130
ParticipantA: me like XXXXXXXXXXXXXXXXX and.

209
00:24:04.110 --> 00:24:11.040
ParticipantA: Sometimes Instagram and TikTok always way more and then the same
210
00:24:15.120 --> 00:24:15.480
ParticipantA: So.

211
00:24:15.690 --> 00:24:21.330
ParticipantC: You can have same for me is like, if I spend eight hours on social.

212
00:24:21.330 --> 00:24:21.780
ParticipantB: media.

213
00:24:22.020 --> 00:24:32.400
ParticipantC: and probably spend three maybe more hours on TikTok and three to four hours on XXXXXXX.

214
00:24:33.600 --> 00:24:36.840
ParticipantC: Maybe one to two hours for other.

215
00:24:37.860 --> 00:24:39.330
ParticipantC: Our other social media.

216
00:24:44.070 --> 00:24:44.700
ParticipantB: I'm sorry if you can.

217
00:24:44.760 --> 00:24:46.230
ParticipantB: repeat the question I apologize.

218
00:24:46.830 --> 00:24:51.750
Researcher1: that's ok, do you feel like it's a different routine every day, or is it always the same routine for you.

219
00:24:52.050 --> 00:24:59.400
ParticipantB: um I feel like it's a daily routine unless something extraordinary happens where, like all all I'm.

220
00:24:59.940 --> 00:25:06.060
ParticipantB: Like I'll change up which, like you know which social media app I am on depending on what's happening in the world, but usually it's a daily routine I'll get up.

221
00:25:06.360 --> 00:25:13.410
ParticipantB: All uh you know look on my phone see what's happening in the world, but most of the time it's kind of like a normal routine that I usually have.

222
00:25:14.220 --> 00:25:18.720
Researcher1: Okay, well, you mentioned what's, what's happening in the world, how does everyone get news.

223
00:25:18.780 --> 00:25:20.160

Researcher1: Where do you go to get the news.

224
00:25:21.600 --> 00:25:23.730
ParticipantB: For me, I would say that I would.

225
00:25:24.060 --> 00:25:36.060
ParticipantB: it's kind of interesting. Sometimes I get news through TikTok because TikTok with all the algorithms the way that its news is fed through that and also just looking on line on you know CNN or Fox or other news sources as well.

226
00:25:39.450 --> 00:25:42.000
ParticipantC: Yeah I guess the same idea was here like.

227
00:25:43.350 --> 00:26:04.920
ParticipantC: In the past we usually can get news from like our TV or some our professional source, now we get news now like some social media they got more updates about the news, and we can get more information or reaction from the people, also in the social media.

228
00:26:12.480 --> 00:26:16.560
Researcher1: When do you ever search for news, or do you ever go looking for it?

229
00:26:23.130 --> 00:26:30.870
ParticipantC: It is like when get up and went on my phone for some social media, they have some.

230
00:26:32.430 --> 00:26:43.470
ParticipantC: Popular things I mean the news when it comes up in the in the top of the search s box you even don't need it to search it just show up.

231
00:26:46.500 --> 00:26:46.890
Researcher1: Okay.

232
00:26:47.190 --> 00:26:49.620
Researcher1: ParticipantA, what about you, when do you search for news.

233
00:26:50.670 --> 00:26:56.700
ParticipantA: I I nearly not searching for information, it just come comes up yeah.

234
00:27:02.670 --> 00:27:11.970
ParticipantB: For me, I would say, like if my you know if I get a text from someone's like "hey look what's going on", or like I get it kind of get you know news update emails from my...

235
00:27:13.050 --> 00:27:18.600
ParticipantB: that's when I'll go check to see what's happening, but usually it depends on who sends the information or where I get it.

236
00:27:20.010 --> 00:27:20.850
Researcher1: Okay, good.

237
00:27:21.450 --> 00:27:27.210
Researcher1: Um, do you ParticipantB do you also feel that sometimes it just shows up like the news finds you.

238
00:27:28.620 --> 00:27:29.760
ParticipantB: Yeah I would definitely.

239
00:27:29.820 --> 00:27:33.930
ParticipantB: agree with that statement that sometimes like, especially on the iPhone and now you get.

240
00:27:33.930 --> 00:27:44.550
ParticipantB: Sometimes there if you have the link on the news APP do you get notification saying like breaking news or top news and that's how I would I guess describing news coming to me but that's, that's kind of an example.

241
00:27:45.510 --> 00:27:47.580
Researcher1: Okay, and then I guess for everyone.

242
00:27:48.210 --> 00:27:59.100
Researcher1: Just thinking about all the different social media that you use what types of accounts, do you follow? So what are the kinds of accounts or sources that you are choosing to follow on these platforms.

243
00:28:02.880 --> 00:28:05.430
Researcher1: If you had to like classify them I guess yeah.

244
00:28:05.460 --> 00:28:06.690
ParticipantB: For me, I would.

245
00:28:06.960 --> 00:28:14.130
ParticipantB: Like since I'm like a business major I'm very I have kind of a passion for entrepreneurship so I'll follow a lot of entrepreneurs on my Instagram.

246
00:28:14.520 --> 00:28:27.750
ParticipantB: Sometimes I'll follow you know fitness people and also like influencers big influencers but I know that sounds very broad but that's kind of the three I guess categories that I that aren't my interest.

247
00:28:28.080 --> 00:28:29.010
yeah that makes sense.

248
00:28:32.070 --> 00:28:34.410
ParticipantC: So, for most people, I would like to follow.

249
00:28:34.440 --> 00:28:51.480
ParticipantC: is about like an influencer or people who have the huge success in a specific area like it, because I was doing advertising, I know that I'm interested in some fashion stuff so I like to follow some brands or people.

250
00:28:52.710 --> 00:28:57.810
ParticipantC: are working, the fashion industry or the advertising industry something like that.

251
00:29:04.110 --> 00:29:11.940
ParticipantA: For me, I always follow as in videos and beauty makeup blogger, and also.

252
00:29:12.960 --> 00:29:16.230
ParticipantA: XXXXXXXX, through the Instagram.

253
00:29:18.900 --> 00:29:33.720
Researcher1: Okay, very good um so one of the things that we're interested in is good news, bad news, what do you think about sort of the balance that's been out there in the past year, you know how much good news, there is versus how much bad news is there is it.

254

00:29:35.040 --> 00:29:39.840
Researcher1: What kind of balance, do you see on social media or just in the news in general.

255
00:29:46.440 --> 00:29:47.100
ParticipantA: I think I.

256
00:29:47.400 --> 00:30:03.240
ParticipantA: really get a lot from 2020 because I it's the longest can that I spend time with my with my family, and it really is it really teaches me a lot and I should value the time.

257
00:30:03.990 --> 00:30:19.440
ParticipantA: The quality time with my family costs it's not because the COVID virus, I will never have the chance to stay home for months and also, I learned how to cook like, like to cook some.

258
00:30:20.760 --> 00:30:25.260
ParticipantA: fried chicken like that I will I will explore some cooking.

259
00:30:25.260 --> 00:30:39.000
ParticipantA: Skills and also I explore my interest in XXXXX like to maybe every day to, to recite some XXXXXXXXXX like that.

260
00:30:40.020 --> 00:31:00.450
ParticipantA: And about the bad, about the bad effects effect on my life is maybe I have last time to hang out with my friends or maybe if I would like to travel to, to other cities my mom will maybe will say not now, because if I ready to travel to other cities, maybe I.

261
00:31:01.470 --> 00:31:02.850
ParticipantA: cannot come back.

262
00:31:03.900 --> 00:31:09.750
ParticipantA: In or maybe go separate for several days and that's it.

263
00:31:12.660 --> 00:31:23.160
ParticipantB: For me, I would say that there's a lot of just from what I've seen a lot of more negative news and positive news um you know, especially with the not the political here but.

264

00:31:24.300 --> 00:31:28.620
ParticipantB: Until administration I just between that and other events that have happened during the year.

265
00:31:28.800 --> 00:31:29.310
Researcher1: And I think that.

266
00:31:29.490 --> 00:31:31.290
ParticipantB: A mess, especially with COVID but as well.

267
00:31:31.650 --> 00:31:34.560
Researcher1: Do you feel like the balance has been different than it was in the past?

268
00:31:35.430 --> 00:31:50.010
ParticipantB: I would say, so I think they're more negative news now than more than positives but, in the past, I feel like there's I guess you would say there's a balance I that I get the changes from my opinion changes from him from time to time.

269
00:31:51.030 --> 00:31:51.450
Definitely.

270
00:31:53.520 --> 00:31:54.600
Researcher1: ParticipantC, what about you?

271
00:31:55.200 --> 00:31:58.980
ParticipantC: So um I think last year, like you, that.

272
00:32:00.000 --> 00:32:08.160
ParticipantC: The negative things connected news is more than positive news for me, I think, is maybe because.

273
00:32:09.390 --> 00:32:16.200
ParticipantC: I focus on negative stuff more than positive to that stuff so I just ignore some positive things.

274
00:32:17.760 --> 00:32:20.370
Researcher1: What were some of the negative topics that you focused on.

275
00:32:22.320 --> 00:32:42.330
ParticipantC: The first thing is always checking the information about the COVID update this like that every day, the first thing I would have is to, to see a how many case increase today how many people gets the virus or what's, the situation or what's the update from government like that.

276
00:32:46.260 --> 00:32:50.880
Researcher1: What are other big negative topics that people find themselves focusing on?

277
00:32:52.320 --> 00:32:59.220
ParticipantC: Oh, like there's some, there are a lot of people facing the.

278
00:33:01.650 --> 00:33:02.880
ParticipantC: physical problem like.

279
00:33:02.970 --> 00:33:10.950
ParticipantC: They can't have mental issues and be like that, and we can see, like the Black Lives Matters, in the last year.

280
00:33:11.970 --> 00:33:14.520
ParticipantC: cause like at the protests or some stuff.

281
00:33:14.730 --> 00:33:15.720
That government issue.

282
00:33:17.190 --> 00:33:21.690
ParticipantC: And also that environmental issue, I think the Australia about fire.

283
00:33:22.440 --> 00:33:23.940
Researcher1: Oh the wildfires?

284
00:33:24.000 --> 00:33:26.580
Researcher1: yeah okay ParticipantA. What about you?

285
00:33:30.390 --> 00:33:32.820
ParticipantA: May I hear the question again?

286
00:33:35.340 --> 00:33:42.930
Researcher1: What are some of the big topics that you focused on in the last year, or big negative news stories that you paid attention to?

287
00:33:43.680 --> 00:33:48.720
ParticipantA: Oh, many industries or stores have.

288
00:33:49.920 --> 00:33:58.260
ParticipantA: Have the economic crises and some entertainment industries, especially like movies cannot come up.

289
00:33:59.070 --> 00:33:59.730
Researcher1: On the.

290
00:34:01.770 --> 00:34:18.360
ParticipantA: Theater, yeah and they made they met economic crises and, and also they are many like warm, warm news the Internet like some people will help.

291
00:34:18.990 --> 00:34:32.880
ParticipantA: help each other and to lie to share food within the building like to check every one's temperature every day and like that yeah it's very well.

292
00:34:34.290 --> 00:34:43.800
Researcher1: Yeah I know it's a it's a small thing, but I was also disappointed about some of the movies being delayed, and you know it's just things that you know you wouldn't expect to get disrupted get disrupted.

293
00:34:45.210 --> 00:34:51.360
Researcher1: So this is a question for everybody, how do you feel when you see bad news on social media, how does it make you feel?

294
00:34:52.620 --> 00:35:01.950
ParticipantB: It makes me feel like depressed and upsetting because every time I read an article or like a kind of a news feed about a you know just.

295
00:35:02.700 --> 00:35:17.220
ParticipantB: upsetting events such as you know, shootings tor there's something happened in the world, it just makes me upset and you know just you know, the question that you

know, keep going through my mind is like, why did, why did these events, keep happening and just frustrates me.

296
00:35:22.800 --> 00:35:24.090
ParticipantC: So I.

297
00:35:24.150 --> 00:35:35.310
ParticipantC: guess in filling with ParticipantB and I also want to mention last the last year, they have a huge impact on that economic and like there's really high.

298
00:35:36.000 --> 00:35:43.650
ParticipantC: Of the unemployment rate and some like small business they're forced to closed So for me.

299
00:35:44.040 --> 00:36:01.740
ParticipantC: I'm really like to try a different restaurant so last year, there was a lot of the good restaurant in XXXXXXX was forced to close because they don't have enough money to afford the rent or other costs, so they just closed, I was really sad about that.

300
00:36:07.320 --> 00:36:09.690
Researcher1: How do you feel when you see bad news on social media?

301
00:36:11.010 --> 00:36:29.700
ParticipantA: I will first to judge whether it's whether the news exaggerated, exaggerated the fact and it's true I will like to discuss with my, with my family, my friends to talk about the how is the news and talk about.

302
00:36:32.010 --> 00:36:38.730
ParticipantA: How to give them solutions they are on the Internet to comment up, up to their post yeah.

303
00:36:40.170 --> 00:36:43.020
Researcher1: Do you find that talking to people looking for solutions,

304
00:36:45.210 --> 00:36:49.170
Researcher1: Do you do that right away, or do you do that because it helps you, with your feelings?

305

00:36:50.400 --> 00:37:09.300
ParticipantA: yeah like the TikTok that's when people will share their, their day like, if the if, if he's in Italy he will share his day in Italy, how's and his day, interact and to record how, how he went outside to buy food.

306
00:37:11.130 --> 00:37:24.930
ParticipantA: And us in XXXXX with so that will see his videos and we may comment, like to say, you should protect yourself to keeping himself safe

307
00:37:25.770 --> 00:37:26.250
Researcher1: That's good.

308
00:37:27.930 --> 00:37:32.880
Researcher1: And I think you mentioned feeling sad and you saw news on social media.

309
00:37:34.710 --> 00:37:35.430
Researcher1: Is that right?

310
00:37:36.750 --> 00:37:37.260
Researcher1: anything.

311
00:37:37.470 --> 00:37:42.870
Researcher1: yeah and when you feel sad about seeing bad news and social media, how do you deal with those feelings?

312
00:37:44.610 --> 00:38:04.350
ParticipantC: Well, so the first, the first thing I love to talk with my friend, like here to to, to, to have a discussion of are some subset of topics and I will try to put myself in like a different actors to think about what if I got the same situation, what should I do.

313
00:38:06.720 --> 00:38:07.170
ParticipantC: cuz.

314
00:38:07.560 --> 00:38:19.080
ParticipantC: Like for the some I just mentioned about small business a lot, a lot of people has a judgment about them to like why it opened during that hard time I mean.

315
00:38:20.130 --> 00:38:39.000

ParticipantC: If I was the host for the small business is totally understandable because I have to afford the money, and I have to like pay some stuff for support my family that's the only things I can do butt if I was just so random people, and I do have any.

316
00:38:40.050 --> 00:38:46.890
ParticipantC: worried about the money, I will I will like totally judge them like why you have to do that because it's special time.

317
00:38:46.890 --> 00:38:48.390
ParticipantC: You have to close it.

318
00:38:48.720 --> 00:38:50.580
ParticipantC: And to keep people safe.

319
00:38:53.790 --> 00:38:56.190
Researcher1: And ParticipantB you mentioned feeling frustrated.

320
00:38:56.970 --> 00:39:00.960
Researcher1: When you see bad news on social media, how do you deal with those feelings of frustration.

321
00:39:02.220 --> 00:39:03.870
ParticipantB: yeah that's a great question um.

322
00:39:04.260 --> 00:39:13.620
ParticipantB: You know what I see you know, unfortunately, bad news that occurs in the world, I, I get frustrated but in order to, I guess recoup and really.

323
00:39:14.280 --> 00:39:29.760
ParticipantB: I guess you know call myself I kind of either you know do another activity, such as listening to music or you're taking a walk it just mentally I'm you know my brain just gets so I just get headaches and it's just it's, it's just it's an uncomfortable feeling.

324
00:39:31.020 --> 00:39:31.680
ParticipantB: That makes sense.

325
00:39:32.310 --> 00:39:33.090
ParticipantB: yeah definitely.

326
00:39:33.960 --> 00:39:41.250
Researcher1: um you know, even though we feel these way sometime toby's ways sometimes do you think it's helpful to have so much news on social media.

327
00:39:45.510 --> 00:39:47.010
Researcher1: And this is for anybody.

328
00:39:47.670 --> 00:40:02.040
ParticipantB: I think, yes, and no I think with all with you know, a supplement of all this information needs out there it's good to be you know informed and and you know give yourself more knowledge, but also at the same time it's also a.

329
00:40:03.150 --> 00:40:07.770
ParticipantB: it's causing an impact on I believe people's mental states well.

330
00:40:13.050 --> 00:40:20.910
ParticipantC: Oh, I agree with that, like if I saw too much news on social media, especially about some negative things.

331
00:40:21.420 --> 00:40:23.550
ParticipantC: That was forced me to become anxiety,

332
00:40:23.610 --> 00:40:40.050
ParticipantC: Like your anxiety or frustrated at that time, so the only thing I choose, just like I just quiet all my social media and just don't use my phone at that times it's the only it's, the only thing I can do to to self, to self cure, I think.

333
00:40:43.170 --> 00:40:45.450
Researcher1: Other ways in which social media is helpful, though.

334
00:40:45.480 --> 00:40:47.100
Researcher1: Is it or is it all bad?

335
00:40:47.970 --> 00:40:53.040
ParticipantC: it's do help for in some way, like the TikTok I mean it's brings a lot of laugh for us.

336
00:40:56.670 --> 00:40:58.080
Researcher1: would be better, without the news.

337
00:40:58.920 --> 00:41:02.670
ParticipantC: yeah I think the TikTok it's, the best thing in.

338
00:41:02.760 --> 00:41:06.330
ParticipantC: 2020 because it has a lot of fun for everyone.

339
00:41:12.060 --> 00:41:12.720
Researcher1: What do you think?

340
00:41:15.450 --> 00:41:16.140
ParticipantA: If I.

341
00:41:16.290 --> 00:41:32.220
ParticipantA: see that news on social media I maybe just ignore because it will bring me in a
bad mood and and also, I think, social media really connect people in the world like to.

342
00:41:33.330 --> 00:41:37.350
ParticipantA: To come out timely information that we can get from the.

343
00:41:38.490 --> 00:41:40.830
ParticipantA: Other side of the world and.

344
00:41:41.880 --> 00:41:44.610
ParticipantA: social media is very helpful to us.

345
00:41:46.620 --> 00:41:55.350
Researcher1: So um how much control, do you think you have over your social media use
are you in control of social media or how much control, you have?

346
00:41:56.460 --> 00:41:59.040
ParticipantA: You mean I can't use my phone to.

347
00:41:59.940 --> 00:42:03.090

ParticipantA: Like my mom is not control by my phone in.

348
00:42:03.360 --> 00:42:06.270
Researcher1: Do you control your phone or does your phone control you?

349
00:42:07.440 --> 00:42:07.860
ParticipantA: Oh.

350
00:42:08.610 --> 00:42:15.240
ParticipantA: it's good question, I think, maybe now is my phone controlling me, I think.

351
00:42:16.260 --> 00:42:19.080
Researcher1: Why do you say that, because…

352
00:42:19.830 --> 00:42:31.770
ParticipantA: It because it because it forms a habit that every day, I will check my phone if there's no new information come out, I will also check my phone like.

353
00:42:32.850 --> 00:42:38.190
ParticipantA: Every five minutes and it just form a habit, I cannot get rid of it.

354
00:42:39.360 --> 00:42:40.920
ParticipantA: Yeah it's controlling me.

355
00:42:42.390 --> 00:42:45.750
Researcher1: ParticipantB, what do you think how much control, you have over social media?

356
00:42:45.900 --> 00:42:54.300
ParticipantB: Yeah so that's a really interesting question and I know for our classroom media mass media, do we started actually a discussion post about that.

357
00:42:55.050 --> 00:43:05.700
ParticipantB: But I think that our phones are controlling us, I actually just watched the documentary the I think it's a Social Dilemma on Netflix not sure if you've watched it yet, but um.

358

00:43:06.330 --> 00:43:11.670
ParticipantB: I know that you know our phones are controlling us because you know developers in Silicon Valley are.

359
00:43:12.210 --> 00:43:28.350
ParticipantB: Are creating these you know software algorithms and platforms to um to tailor user preferences and I find that our phones are making us more manipulative and kind of where we're trying to think of the word.

360
00:43:30.450 --> 00:43:42.780
ParticipantB: We're kind of being sucked into the program where it's like where the phones controlling us may actually also you know thought about you know the word or the word tech talk, because if you think about it time's flying by as you're on tech talk for.

361
00:43:42.780 --> 00:43:43.830
ParticipantB: Hours just.

362
00:43:44.340 --> 00:43:45.060
ParticipantB: It doesn't stop.

363
00:43:46.200 --> 00:43:50.490
Researcher1: Are there are some ways you reclaim your control, though, what are some ways you fight back.

364
00:43:51.720 --> 00:43:56.880
ParticipantB: Yeah I'll be honest, I haven't really I guess stepped up to the point where like.

365
00:43:57.630 --> 00:44:08.280
ParticipantB: I you know or I take that back I have where I'll try to limit my social media use, but on the other hand, with with user user privacy, you know it's a big issue out there, especially with you know Facebook and all these other platforms.

366
00:44:09.030 --> 00:44:21.480
ParticipantB: But um it's sad because what happens is you know all these you know people, including myself, you know sign up for these accounts and don't read the user privacy agreements and all our you know private information is out there, but.

367
00:44:22.620 --> 00:44:24.840
ParticipantB: Sorry, I went on a tangent but to answer your question I.

368
00:44:26.280 --> 00:44:31.200
ParticipantB: I try to limit myself so I'm not kind of sucked into my phone in the social media platforms.

369
00:44:33.810 --> 00:44:34.560
Researcher1: ParticipantC, what about you?

370
00:44:36.240 --> 00:44:38.220
ParticipantC: Oh I'm kind of same here, and I can.

371
00:44:38.280 --> 00:44:48.750
ParticipantC: I think my phone just control me I'd have like just when I spend my time on social media time just go so fast I didn't realize that so yeah.

372
00:44:51.930 --> 00:44:58.050
Researcher1: Does everyone use notifications on their apps or how do you what's your relationship with notifications.

373
00:44:59.520 --> 00:45:09.810
ParticipantC: I was setting notification, notification before, but I think is distracting me a lot, especially when I'm doing my work, so I just I just cancel it.

374
00:45:20.100 --> 00:45:20.850
Researcher1: ParticipantA.

375
00:45:20.910 --> 00:45:24.090
Researcher1: You have notifications on your app for social media apps.

376
00:45:25.980 --> 00:45:29.520
ParticipantA: Yes, I know the notification yes.

377
00:45:30.660 --> 00:45:33.750
ParticipantB: I do as well, I have it for all my apps.

378
00:45:36.030 --> 00:45:45.630

Researcher1: And then I'm curious how much everyone how much engagement, do you do, do you do lots of likes and shares and forwards, when you see stuff you like on social media.

379
00:45:47.610 --> 00:45:59.100
ParticipantB: I definitely do that I especially how TikTok sending TikToks to friends and stuff like that uh how but uh yeah I mean if I see something on Instagram or Facebook I'll share it with someone and say hey check this out.

380
00:46:00.450 --> 00:46:08.820
ParticipantB: But I try to do as much sharing, as I can just yet, you know if some other people are not informed, I can kind of be the source or the.

381
00:46:10.230 --> 00:46:14.520
ParticipantB: The pathway to send that message over yeah.

382
00:46:17.550 --> 00:46:18.060
ParticipantC: and

383
00:46:18.360 --> 00:46:19.320
Researcher1: I'm also doing.

384
00:46:19.410 --> 00:46:19.860
ParticipantC: Like a.

385
00:46:20.010 --> 00:46:29.430
ParticipantC: Sharing and thumbs up stops, especially when I see a video it's really funny I shared my friends and I saw the new trend is like.

386
00:46:29.910 --> 00:46:43.380
ParticipantC: When some video is really famous and popular on the social media, especially TikTok the people who are in a same generation and who saw this video they make our same topic about that.

387
00:46:52.350 --> 00:47:02.220
Researcher1: Okay, I want to come back to bad news again so when you see bad news on social media winter, or some of the times, where you really get like stuck like you really just.

388
00:47:03.810 --> 00:47:09.330

Researcher1: spent a lot of focus on bad news on social media, what, what leads to that or what situations?

389
00:47:23.520 --> 00:47:28.440
Researcher1: Or does it happen to it, or maybe do you get stuck on bad media or bad news or.

390
00:47:30.600 --> 00:47:32.760
ParticipantB: I'm confused, when you say get stuck if you can.

391
00:47:32.760 --> 00:47:37.950
Researcher1: So yeah it's like you get fixated like you see a lot of bad news, and like you're really like.

392
00:47:38.010 --> 00:47:42.030
Researcher1: very focused on it or look for follow up information.

393
00:47:42.360 --> 00:47:43.050
ParticipantB: yeah oh no.

394
00:47:43.110 --> 00:47:46.140
ParticipantB: That makes sense, so like yeah like oftentimes like I'll read an article.

395
00:47:47.370 --> 00:47:47.970
ParticipantB: And I like.

396
00:47:49.110 --> 00:47:55.890
ParticipantB: I get I guess be fixated on where I'm like wow like what else is happening and I sometimes also look at other follow up new sources, to see what other, other.

397
00:47:56.520 --> 00:48:08.610
ParticipantB: I guess journalist or media companies are saying about the specific topic of the event but it depends, but sometimes I'll kind of do some follow up and kind of see like dive in deeper to find more information.

398
00:48:10.170 --> 00:48:11.100
ParticipantB: yeah that makes sense.

399
00:48:13.710 --> 00:48:15.030
Researcher1: ParticipantC, you're shaking your head.

400
00:48:15.630 --> 00:48:31.860
ParticipantC: Yeah it sounds to me like it really depends on the topic and sometimes even you're not always follow up with some sort of topic, the social media just, just update that, and you can just naturally start all of the following information.

401
00:48:40.320 --> 00:48:54.150
Researcher1: One thing we talked about before was you know how much time people spend on social media what makes you stop like if you're spending time on your on a platform you're spending time in a news feed what makes you stop and go do something different.

402
00:48:55.020 --> 00:48:55.740
ParticipantC: For me,

403
00:48:55.980 --> 00:49:00.240
ParticipantC: For me to, to stand up or just to do something else.

404
00:49:02.160 --> 00:49:15.450
ParticipantB: Sometimes I just get so I won't even say bored I'll just be like on a platform for so long and I'm like I need to do something else because I'm not productive I call I'll kind of take a break and go do some homework or.

405
00:49:15.930 --> 00:49:23.490
ParticipantB: Or maybe read an article or maybe watch a YouTube video depends, or maybe even call friends depends on what the day is like.

406
00:49:24.840 --> 00:49:26.130
Researcher1: yeah ParticipantA, What about you.

407
00:49:28.590 --> 00:49:29.130
ParticipantA: yeah.

408
00:49:29.220 --> 00:49:40.950
ParticipantA: I think it's because we have so many spare time, so we just fulfilled, fulfilled my our spare time with TikTok or other popular software is how we.

409
00:49:42.090 --> 00:49:42.810
ParticipantA: We young.

410
00:49:43.950 --> 00:49:45.480
ParticipantA: Lives yeah.

411
00:49:46.650 --> 00:49:52.230
Researcher1: Do you see big generational differences in social media use big age differences?

412
00:49:52.890 --> 00:49:55.950
ParticipantC: Yes, like like like like.

413
00:49:57.090 --> 00:50:12.930
ParticipantC: In America I'm not sure it's correct on that so for our generation is like a most of the, people will spend time on on the Instagram and the TikTok and for the previous one, they may spend more time on the Facebook and.

414
00:50:12.960 --> 00:50:13.470
Twitter.

415
00:50:17.760 --> 00:50:35.730
ParticipantC: But if back to XXXXX, like, for my parents' generation they don't we usually use like some social media, the only thing they like to use is, XXXXX just like the place, you can connect with your family, but other than that they don't really use that I think.

416
00:50:37.620 --> 00:50:40.260
ParticipantB: I just have a question about XXXXX because I'm not very.

417
00:50:41.040 --> 00:50:54.300
ParticipantB: familiar with those out like an app that. I, oh, I know a little bit about how it's like a text messaging service but is that what mostly people use in XXXXX or is that just I'm just I just wanna I want to know a little bit more about it so I'm not familiar with it.

418
00:50:54.660 --> 00:50:56.010
ParticipantC: Usually is.

419

00:50:56.880 --> 00:51:08.880
ParticipantC: Yeah it's for XXXXX, like, but they do have the national version and some Asia, would like to use that and if there have some international students is for.

420
00:51:08.880 --> 00:51:09.360
ParticipantC: XXXXX.

421
00:51:09.420 --> 00:51:12.840
ParticipantC: They even interested in like the foreigner people, they also use that.

422
00:51:13.380 --> 00:51:21.150
ParticipantB: And then one last question sorry to take up time they do people usually use that more than like a regular texting on iPhone or I messaged her.

423
00:51:21.540 --> 00:51:24.360
ParticipantB: yeah and what's the reason it just more popular.

424
00:51:25.290 --> 00:51:29.280
ParticipantC: Oh well, because I think it's, it's convenient like you can.

425
00:51:29.580 --> 00:51:47.280
ParticipantC: text your friends, and you can have a voice calling and yeah you also can do like an actual payment on that so it's really, it's really, it's like snapchat Facebook and Instagram combination of that.

426
00:51:51.000 --> 00:51:53.760
Researcher1: Nice and on we chat or other text.

427
00:51:53.940 --> 00:51:57.720
Researcher1: Programs, do you all do like group chats group text.

428
00:52:00.360 --> 00:52:01.920
Researcher1: And do you ever see.

429
00:52:01.950 --> 00:52:02.940
Researcher1: News there?

430

00:52:03.990 --> 00:52:04.230
Researcher1: Like.

431
00:52:04.260 --> 00:52:08.310
Researcher1: People sharing news stories are talking about events in the world,
ParticipantA: yes.

432
00:52:09.900 --> 00:52:10.230
Researcher1: Okay.

433
00:52:12.210 --> 00:52:12.600
Researcher1: So.

434
00:52:13.380 --> 00:52:17.490
Researcher1: Have you heard this term doomscrolling? Are you familiar with this?

435
00:52:21.210 --> 00:52:27.690
Researcher1: So it's the idea that people get very stuck on negative news, they just keep
reading the negative news on.

436
00:52:27.690 --> 00:52:28.470
Researcher1: social media.

437
00:52:29.640 --> 00:52:35.400
ParticipantC: Oh, that was kind of same for me in the first three months in.

438
00:52:36.480 --> 00:52:40.920
ParticipantC: Last year, like I just always focus on the negative news.

439
00:52:44.550 --> 00:52:48.450
Researcher1: You ever find that that happens to you or do you have friends that that
happens to?

440
00:52:49.650 --> 00:52:50.550
ParticipantC: Oh well.

441
00:52:50.640 --> 00:53:00.900

ParticipantC: I think it is time, some of the XXXXXXXX students got the same situation as me it's like because we are.

442
00:53:01.260 --> 00:53:15.630
ParticipantC: All we create the like the organization is for collecting some protective items like the masks and hand sanitizer send to XXXXX, and we also connect some like.

443
00:53:16.560 --> 00:53:35.610
ParticipantC: nonprofit organization to help them to find the, this kind of source, so at that time we will focus more on the how XXXXXX data they'd have update so it's really affected us a lot in that time.

444
00:53:40.440 --> 00:53:46.770
Researcher1: So ParticipantB and ParticipantA, do you know people who might be considered doomscrollers like they really love reading negative news?

445
00:53:47.580 --> 00:53:48.930
ParticipantB: I don't know I mean.

446
00:53:49.530 --> 00:53:54.660
ParticipantB: I don't know anyone personally but for myself like this is actually probably the first time I'm hearing this word.

447
00:53:55.380 --> 00:54:06.090
ParticipantB: What's he doing scrolling um I mean sometimes I do that myself where like I'll be on snapchat and sometimes you can get a guess nice and snapchat where like I'll read something that I continue on to the next negative.

448
00:54:06.090 --> 00:54:06.660
ParticipantB: thing.

449
00:54:06.720 --> 00:54:18.780
ParticipantB: I don't know why I do it I'm not sure why that's kind of just sometimes it's just I happen to come across it but for other people I don't really know who, who does that I don't know is that, like a mainstream thing that happens.

450
00:54:19.290 --> 00:54:24.150
Researcher1: There's a lot of conversation about on Twitter, but we, we think people are doing on other social media, too.

451
00:54:24.390 --> 00:54:24.750
ParticipantB: Got it.

452
00:54:30.000 --> 00:54:30.720
Researcher1: What would you,

453
00:54:31.890 --> 00:54:37.050
Researcher1: What would you like social media to do to improve your experience what
would make social media better for you?

454
00:54:39.390 --> 00:54:47.970
ParticipantC: I think the first thing comes to my mind, is shown a formation to other people,
and you also can receive information from everywhere, like the worldwide.

455
00:54:50.190 --> 00:54:54.690
Researcher1: That's the way it is now, is there any… what would you like it to do to be even
better?

456
00:54:56.910 --> 00:54:59.310
ParticipantC: Oh well, the sharing the feeling.

457
00:55:00.960 --> 00:55:03.750
ParticipantC: Like or like sometimes you also can.

458
00:55:06.750 --> 00:55:12.150
ParticipantC: See it's like give some suggestion for buying some stuff is kind of his
experience sharing.

459
00:55:12.390 --> 00:55:12.840
ParticipantC: It also.

460
00:55:13.980 --> 00:55:20.010
ParticipantC: Learn something from social media, I think the YouTube it's a good channel to
learn some new.

461
00:55:20.490 --> 00:55:22.770

Researcher1: New skills or technology stuff something like.

462
00:55:22.770 --> 00:55:23.070
ParticipantC: That.

463
00:55:25.560 --> 00:55:27.900
Researcher1: ParticipantA, what would make your social media experience better?

464
00:55:32.640 --> 00:55:33.210
Researcher1: What makes.

465
00:55:36.000 --> 00:55:43.170
ParticipantA: I think that it's very convenient for us to do, online shopping and also to just, just.

466
00:55:45.480 --> 00:55:56.760
ParticipantA: Just to buy products after maybe a video there will be a link to just buy the product that the influencer recommend.

467
00:55:57.270 --> 00:55:57.930
ParticipantA: And then.

468
00:55:59.010 --> 00:55:59.550
ParticipantA: Some.

469
00:56:01.350 --> 00:56:09.270
ParticipantA: Live to sell products do know that in XXXXX it's very popular it's live to sell products.

470
00:56:09.870 --> 00:56:10.290
ParticipantA: and

471
00:56:12.510 --> 00:56:13.380
ParticipantA: It's very convenient.

472
00:56:17.730 --> 00:56:24.780

ParticipantB: I think there needs to be a major crackdown on privacy issues, because the fact that a lot of these companies.

473
00:56:26.100 --> 00:56:35.310
ParticipantB: And then it's even third-party company, then it goes to hackers to is like all of our information is being sold, and the fact that I get like advertisements.

474
00:56:36.060 --> 00:56:44.370
ParticipantB: Tailored to myself, like you know, like, for example, look something online about fitness or whatever it is on or whatever I searched all I'll get ads for it.

475
00:56:44.940 --> 00:56:52.440
ParticipantB: And the fact that, like our that data, you know you know from birthdays to addresses phone numbers that are all being shared.

476
00:56:53.250 --> 00:57:05.250
ParticipantB: And then even you know the bigger problem is that this third party companies might not have the best security and they get hacked and then information spread so what I really think that the social media companies should do is have a plan in place.

477
00:57:06.450 --> 00:57:13.080
ParticipantB: To secure privacy, data because right now they're making millions to billions of dollars on song all this data.

478
00:57:13.380 --> 00:57:13.920
Researcher1: mm hmm.

479
00:57:14.580 --> 00:57:15.090
Researcher1: that's good.

480
00:57:16.950 --> 00:57:17.370
Researcher1: What.

481
00:57:18.600 --> 00:57:21.480
Researcher1: What do you all think that will be like.

482
00:57:22.650 --> 00:57:27.120

Researcher1: Compared to 2020 for social media So how will this year on social media be different than last year?

483
00:57:35.670 --> 00:57:39.000
ParticipantB: That's a good question I'm not exactly sure um.

484
00:57:40.230 --> 00:57:41.220
ParticipantB: But hopefully.

485
00:57:44.520 --> 00:57:46.590
ParticipantB: That maybe you know this year there'll be more I guess.

486
00:57:46.830 --> 00:57:49.590
ParticipantB: Positive news I'm not guaranteeing that I hope.

487
00:57:50.340 --> 00:57:50.910
Researcher1: We hope so.

488
00:57:51.450 --> 00:57:52.830
ParticipantB: We hope so, but uh.

489
00:57:54.150 --> 00:57:56.850
ParticipantB: I mean from last year to this year I just.

490
00:57:58.470 --> 00:58:00.750
ParticipantB: I'm not exactly sure, to be honest with you.

491
00:58:02.370 --> 00:58:03.390
Researcher1: It's hard to predict.

492
00:58:06.150 --> 00:58:07.740
Researcher1: ParticipantC, what do you think, ParticipantA?

493
00:58:08.370 --> 00:58:20.820
ParticipantC: Well, I guess it's hard to say just like ParticipantB said before, and all that but right now, I think the 2021 it's a new start and then we can see a lot of people posting sound like a.

494
00:58:21.960 --> 00:58:29.580
ParticipantC: Positive stuff to wish we're going to have the battery year than last year's, so I hope we can have a good one.

495
00:58:37.290 --> 00:58:50.370
ParticipantA: Well, for me, I think now is is nearly like a winter in XXXXX in the world that is a winter, winter so maybe the COVID virus will become like.

496
00:58:51.960 --> 00:59:03.750
ParticipantA: More to come in, why why virus may impact more know life like it, it may be transmit more or spreading more in winter

497
00:59:04.950 --> 00:59:05.730
ParticipantA: In return.

498
00:59:06.180 --> 00:59:07.470
ParticipantA: and there

499
00:59:07.980 --> 00:59:08.370
ParticipantA: Will.

500
00:59:08.400 --> 00:59:18.300
ParticipantA: Be many bad news come out in in the following months, but I think everything will become better after winter like.

501
00:59:19.650 --> 00:59:22.170
ParticipantA: If there's if there's summer come on yeah.

502
00:59:25.710 --> 00:59:26.040
ParticipantA: yeah.

503
00:59:26.100 --> 00:59:27.330
Researcher1: I hope it is lot sunnier

504
00:59:29.310 --> 00:59:38.730

Researcher1: Well that's, those are the main questions that I have for you all, are there any questions that you have for me or Researcher3 or Researcher2 or any anything that came up that you wanted to mention?

505
00:59:40.350 --> 00:59:45.750
ParticipantA: May I ask a private question about XXXXXXXXXXXXXX.

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
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XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

514
01:00:27.360 --> 01:00:31.770
Researcher1: Were there any other thoughts that you had during that conversation that you didn't get a chance to mention?

515
01:00:36.510 --> 01:00:37.680
Researcher1: or other questions for us?

516
01:00:39.720 --> 01:00:39.990
Researcher1: Okay.

517
01:00:42.030 --> 01:00:49.110
Researcher1: Well, we really appreciate your time and we especially appreciate your insights so it's really useful for us to hear about your experiences.

518
01:00:50.070 --> 01:00:59.700
Researcher1: You know, good bad and all the things that you've encountered with social media and life in the last year, so I think it's really valuable for our research, so thank you for your time.

519
01:01:00.240 --> 01:01:08.550
Researcher1: And we sure to get you those credits and SONA which are so important, if you have any follow up questions feel free to email any of us on the research team.

520
01:01:09.000 --> 01:01:10.380
ParticipantB: or they Thank you so much for your time.

521
01:01:10.860 --> 01:01:12.600
Researcher1: Thank you, and have a great day great evening.