

BrownBox Warranty Information

We are committed to providing our customers with high-quality products and exceptional service. The following warranty policies apply to all eligible purchases.

1. Warranty Duration:

- Standard warranty: 12 months from the date of purchase.
- Extended warranty: Up to 24 months with registration.

2. Coverage:

- Covers manufacturing defects and hardware failures.
- Does NOT cover damage due to misuse, accidents, or unauthorized repairs.

3. Warranty Activation:

- Automatically activated upon successful purchase.
- Extended warranty requires online registration at brownbox.com/warranty/register

4. Installation Clause:

- Devices installed by authorized BrownBox personnel will NOT void the warranty.
- Unauthorized installation may void warranty terms.

Please retain your original invoice or receipt for warranty validation.