

EXECUTIVE SUMMARY:

Management Experience:

- Data Technology Professional with over 13 years of experience in **Data Engineering and Business intelligence (BI)** field
- **Spearheaded and oversaw the modernization** of Data Warehouse and Business Intelligence platform resulting in an annual savings of ~1M yoy in overall vendor and infrastructure cost
- **Lead and managed** a team of Analysts and Data Engineers to **redesign over 200+ reports and dashboards** without any interruption to business users
- Currently **managing a team of ~20 people** distributed across North America and offshore delivery center
- Build trusted Client relationship with Director's, Associate Director's and C level leadership

Technical Experience:

- Delivered Business Intelligence solutions with **Qlikview & QlikSense, Power BI, Cognos, Tableau, MicroStrategy, ThoughtSpot** dashboard design and delivery
- Defined and implemented a **Data Quality Methodology** and the processes, procedures and standards required to support an enterprise-wide **data quality management program**
- Assessed and provided metrics of the **data quality characteristics** of validity, integrity, accuracy, completeness, timeliness control, availability, relevance, usefulness, accessibility, and definition
- Lead all aspects of planning, designing, developing, implementing, training and **managing big data technologies**, data warehouse, business intelligence & analytic organizations
- Worked with different **database** such as **Snowflake, AWS, AZURE, Hadoop, Oracle 10g/9i, MS SQL Server 2000, DB2**
- Played different marketing related **roles as in-house Online Marketing executive and external marketing consultant (vendor)**
- Worked closely with various **project stakeholders, SME's**, and staff to understand their business requirements and accordingly provide inputs for the enhancement of the products
- Empowered **clients on the importance of aligning company-wide business intelligence strategies** with their online presence
- Performed data and systems analysis to determine best BI solution (reports, dashboards, scorecards, data cubes, etc)
- **Translated business questions and requirements into reports, views, and BI query objects**
- Well-versed in using an **analytical and cross-functional mindset** needed in managing multiple projects, handling relationships with global clients, and identifying and strategizing the successful tracking of potential opportunities for business growth

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Qlik & SAFe Certified

TECHNICAL SKILLS:

Business Intelligence Tools	Qlikview12,11.2,11,10, QlikSense, Tableau, Power BI report server 1.2.66x, Power BI Service, Cognos, ThoughtSpot
AGILE	SAFe 4 Practitioner
Database	Snowflake, Hadoop, Oracle 11g/10g/9i/8i, SQL Server 2000-17, DB2, Netezza, Informatica Power Center 9.1/8.6, MS Access
Languages	PL/SQL, SQL, MS-Office
Operating Systems	Windows 9x/2000/XP/2003 SERVER, Unix, Linux
Web Analytics Tools	Google Analytics, Plumb5
Website Testing Tool	Google website optimizer
PPC Tools	Google Ad words, Yahoo! Search Marketing (Overture), Double Click
Keywords Tool	Word Tracker, Google Keyword Suggestion

PROFESSIONAL EXPERIENCE:

AIG (New Jersey \ Charlotte)

June 2017– Present

AVP, Data Engineering and Business Intelligence Delivery

Roles and Responsibilities:

- **Managed and executed BI Program (~\$5M)** which was successfully rolled out in US, APAC and EMEA
- **Partnered and collaborated** with business unit's leaders to form a COE by restructuring multiple disjointed business teams, successfully eliminating duplicate reporting
- Significantly **Managed multiple large-scale Programs** and ensured successful on time, on budget delivery.
- **Worked collaboratively with the business community and other BI team members** on the definition, construction and deployment of reports, dashboards, metrics and analytic components within a dynamic and high-profile Business Intelligence environment
- **Spearheaded** cross – functional initiative to **migrate all legacy and current data to cloud**
- Partnered with senior leaders to **identify opportunities uncovered by Analytics** and leverage the BI platform to create the reports that brought in significant reduction in cost
- **Built** a high-performance global **cross- functional team of analyst, data architects, BI developers** to deliver best in class Analytical platform
- **Consolidated and upgraded** legacy Oracle BI platforms and applications, completed 2 months ahead of schedule
- **Familiarized with Cloud migrations** (AWS, Azure or similar platforms) and moving from **on-prem to Cloud**

- Assisted in **measuring and monitoring data quality** and identifying business impacting data quality issues
- Have successfully implemented **quantitative and qualitative business growth** solutions with clients.
- **Cut vendor cost** by nearly ~30% by reviewing contracts and negotiation skills
- **Hired, trained, and mentored talent** for growth opportunities, monitored team/individual's morale and engagement to maintain highly effective and collaborative environments
- **Controlled project risks** by analyzing and identifying trigger events, establishing response and contingency plans and recommending ways to mitigate future risks
- **Created and lead the creation of SOPs, KPIs**, and overall operationalization of assigned services or applications

Orbit Systems Inc (New York)

Oct 2013 – June 2017

Business Intelligence Consultant & Architect

Client: Morgan Stanley & AIG

Responsibilities:

- Designed **sophisticated reports as per the necessary Key Measures, Key Performance Indicators, Dimensions, Trends and selection filters using Qlik suite**
- Generated **new insights** by providing **executive score cards, sales metrics, business KPI's** detail reporting across all LOB's to senior executives
- Provided **self -service reporting capabilities** to end users by building dashboards, scorecards using Power BI, QlikSense and Cognos BI tools
- Interacted with clients to **assess project requirements and perform needs/gap analysis**, develop action plans, and project timelines
- Responsible for **Analyzing the Business Process and developing POC's and delivering business ROI's** and technology strategic implementation presentations
- Ran **data quality forum** with representatives across business functions to understand data quality issues
- Developed processes to document and maintain **data lineage, critical data element metadata** and data quality rules
- Worked with **Business Analyst and the Business user to understand the user requirements**, layout, and look and feel of the application to be developed
- Interacted with business users to ensure that Dashboards are delivered and deployed in a timely manner
- **Developed and Deployed Qlikview Dashboards & Managed daily Qlikview jobs that update QVD files and Dashboards**

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- Worked with relevant teams within the **business to scope and define reporting & dashboard requirements** and KPIs
 - **Monitored and address data quality issues**, and communicate with and train super users on BI solutions
 - Communicate problems and issues to key stakeholders, including management, development teams, business end users
 - Responsible for the **migrating the reports from Development to Acceptance / Production Server**

Decisive Analytical Solutions (Bangalore & Woodbridge, New Jersey)

June 2009 - October 2013

BI Consultant

Responsibilities:

- Involved in Business **requirement gathering and Participated in Joint Application Development (JAD) process** with different Business Segments in designing BI Applications
- **Developed dashboards** pertaining to **KPI monitoring** using dashboards
- **Created dynamic Ad hoc** reports for users
- Analyzed data from **web analytics tools like Google Analytics, Plumb5, and Quant5** to create customized reports calculating key performance indicators, metrics and trend
- Incorporated a series of **best practices and methods to design the robust application**
- Responding to users regarding access privileges and questions about data
- Involved in Dashboard **development & Unit Testing**

EDUCATION:

- Master's in Business Administration (MBA) – Finance & Marketing, NIT Kurukshetra University
- Bachelor of Technology (B. Tech) – Computer Science & Technology, Kurukshetra University