Vanessa Josephine Mattea

Student ID: 221458997

Task 3 - User Stories and UI/UX Design for the Website Project

User Story 1

Statement	Acceptance Criteria
As a skin care enthusiast, I want to be able to ask in detail about the products.	1. Website must provide a one-on-one chat box. 2. User and the website's admin can type and send messages via the chat box. 3. User and the website's admin can receive messages in the chat box. 4. User should receive a notification when a message is received.

User Story 2

Statement	Acceptance Criteria

As a user, I want to make a purchase from the website.	1. When the website launches, a pop-up prompt for sign-up or log-in should be displayed.
	2. Log-in should take user to the home page.
	3. Sign up should take user to a new page, in which user will go through a sign-up process.
	   1. User enters name, email, password.
	   2. User's credentials safely stored.
	   3. Confirmation email sent.
	4. Only then user should be able to make a purchase.
	5. User should be able to add an item to the cart or immediately checkout.

User Story 3

Statement	Acceptance Criteria
As a user, I want to be able to edit my cart before checking out.	1. User should be able to add product into the cart. 2. User should be able to change the quantity of the product in the cart. 3. User should be able to delete product in the cart. 4. User should click a button to continue to checkout.

User Story 4

Statement	Acceptance Criteria
As a user, I want to edit my shipment details.	1. User should be able to add up to 3 shipment address in the user's profile page and on checkout. 2. User should be able to edit the shipment address, both in the user's profile page and on checkout. 3. On checkout, user should pick one address before allowed to continue with the checkout process.

User Story 5

Statement	Acceptance Criteria
As a user, I want to have different payment methods.	1. On checkout, user should pick one preferred payment method. 2. Further information about the payment method will then be displayed to guide the user.

User Story 6

Statement	Acceptance Criteria
As a user, I want to receive order confirmation, order updates, and product promotions via my email.	1. After the purchase has been confirmed, user should receive a confirmation email with the order details. 2. After the order has been shipped and received, user will receive an order update via email. 3. User should be able to subscribe to the email list through the user's profile page.

User Story 7

Statement	Acceptance Criteria
As a user, I want to be able to cancel my order.	1. User should be able to cancel the order if and only if an email in regards of shipping has not been sent by the website.

User Story 8

Statement	Acceptance Criteria
As a user, I want to review and rate the product on the website.	1. User should be able to give review and rate purchased product. 2. User should have the option to anonymously write the review.

User Story 9

Statement	Acceptance Criteria
As a user, for the sake of my convenience, I want my account to be kept logged in.	1. User should be able to choose whether the website keeps her/his account logged in or not. 2. User should be able to log out from her/his account with the aid of the "log out" button.

User Story 10

Statement	Acceptance Criteria
As a mobile device user, I want to get the best shopping experience as I would on a desktop.	1. The website layout should be tailored to the width of the user's device and its content should be kept easily understood and accessible.