

Test Cases for Whatsapp									
Test Case ID	Test Case Description	Epic	Prerequisite	Test Steps	Expected Result	Actual Result	Status (Pass/ Fail)	Executed by	Comments (if any)
TC-01	Send Text Message	Core Functionality	User account	1. Open chat. 2. Type message. 3. Send message.	Message is delivered successfully.				
TC-02	Send Image	Core Functionality	User account	1. Open chat. 2. Select image. 3. Send image.	Image is delivered successfully.				
TC-03	Send Video	Core Functionality	User account	1. Open chat. 2. Select video. 3. Send video.	Video is delivered successfully.				
TC-04	Send Voice Message	Core Functionality	User account	1. Open chat. 2. Record voice message. 3. Send voice message.	Voice message is delivered successfully.				
TC-05	Send Document	Core Functionality	User account	1. Open chat. 2. Select document. 3. Send document.	Document is delivered successfully.				
TC-06	Send Location	Core Functionality	User account	1. Open chat. 2. Share location. 3. Send location.	Location is delivered successfully.				
TC-07	Send Contact	Core Functionality	User account	1. Open chat. 2. Select contact. 3. Send contact.	Contact is delivered successfully.				
TC-08	Receive Messages	Core Functionality	User account	1. Wait for incoming message. 2. Open notification.	Message is received and displayed.				
TC-09	Create Group Chat	Group Chat	User account	1. Open contacts. 2. Select contacts. 3. Create group.	Group is created successfully.				
TC-10	Add/Remove Group Members	Group Chat	Existing group with admin access	1. Open group chat. 2. Add/remove members.	Members are added/removed successfully.				
TC-11	Mute/Unmute Group	Group Chat	Existing group	1. Open group chat. 2. Mute/unmute notifications.	Notifications are muted/unmuted successfully.				
TC-12	Initiate Voice Call	Voice and Video Calls	User account, contact with WhatsApp	1. Open chat. 2. Tap voice call button.	Call is initiated successfully.				
TC-13	Answer Voice Call	Voice and Video Calls	Incoming call	1. Receive incoming call. 2. Tap answer button.	Call is answered successfully.				
TC-14	Mute/Unmute Call	Voice and Video Calls	Active call	1. Tap mute/unmute button.	Call is muted/unmuted successfully.				
TC-15	Switch Between Voice and Video	Voice and Video Calls	Active voice call	1. Tap video button.	Call is switched to video call.				
TC-16	Post Status Update	Status Updates	User account	1. Open status tab. 2. Add text/image status. 3. Post status.	Status is posted successfully.				
TC-17	View Status Updates	Status Updates	Other users' status updates	1. Open status tab. 2. View other users' status updates.	Status updates are displayed correctly.				
TC-18	React to Status Updates	Status Updates	Other users' status updates	1. Open status update. 2. React to the status update.	Reaction is sent successfully.				
TC-19	Update Profile Picture	Profile Settings	User account	1. Open profile settings. 2. Select new profile picture. 3. Save changes.	Profile picture is updated successfully.				

TC-20	Block/Unblock Contact	Profile Settings	User account, contact	1. Open contact info. 2. Block/unblock contact.	Contact is blocked/unblocked successfully.				
TC-21	Send Message to Blocked Contact	Negative Test	User account, blocked contact	1. Open blocked contact's chat. 2. Send message.	Message is not delivered.				
TC-22	Large Media File Transfer	Edge Case	User account, large media file	1. Select a large video file. 2. Send the file.	File is sent successfully, with potential compression or reduced quality.				
TC-23	Weak Network Connectivity	Edge Case	User account, poor network	1. Send a message while on a weak network. 2. Switch between Wi-Fi and mobile data.	Messages are delivered with delays or failures.				
TC-24	Multiple Device Synchronization	Edge Case	User account, multiple devices	1. Send a message from one device. 2. Check the message on another device.	Message is synchronized across all devices.				
TC-25	Malicious Content	Security	User account	1. Attempt to send a malicious link or file.	Message is blocked or flagged.				