VANESSA YNGRID CHUQUITAIPE VARGAS

(438) 466-0689 | vanessa.yngrid96@gmail.com
Linkedin/vanessaChuquitaipeVargas | https://github.com/VanessaYngrid

Professional summary

- Software development student seeking an internship in web development and project management, focusing on agile methodologies such as Scrum.
- Four years of experience in a financial institution as a financial analyst and process engineer.
- Emphasis on problem-solving and interpersonal skills through my analytical thinking, communication, collaboration skills, and my ability to adapt to different challenges.

Education

AEC Software Development: Desktop, Mobile and Web Application
Vanier College, Montreal, Canada   Jan 2023 - Dec 2024 (Expected)

Bachelor of Industrial Engineering   Jan 2015 – Jul 2020
Mackenzie Presbyterian University, São Paulo, Brazil Grade score average (8.5/10)

Programming Experience

Massage Therapy Booking Web Application   June 2024 - Present
- Developed a comprehensive web application for massage therapy booking services with two team members, using React.js, TypeScript, and Tailwind CSS.
- Implemented server-side logic using Next.js, ensuring seamless performance and managing a MongoDB database for user, services data and appointments.
- Designed the entire prototype in Figma, and integrated Google Maps API for location services and Google Login API for secure authentication, allowing users to book, check, delete appointments, and make payments online.

Natural Beauty- Beauty Store Mobile Application   May 2024 – Present
- Developed a beauty store mobile application using Java in Android Studio, implementing the Model-View-Controller (MVC) architecture and Android SDK frameworks.
- Implemented key functionalities including login, registration, product browsing, and user account management with XML layouts and Java code for UI elements.
- Conducted manual testing on multiple devices and planned future enhancements including fragment implementation and UI/UX refinements.

Como Se Llama - E-Commerce Clothing Store   Sep 2023 – Dec 2023
- Developed a clothing store web application using Visual Studio Code, HTML, CSS, JavaScript, Bootstrap, and JQuery collaboratively with a study colleague.
- Orchestrated the design framework to ensure a user-friendly, responsive interface, including a real-time search bar with product data and refined filters, and contributed to developing the login system.

Work Experience

ITAÚ UNIBANCO BANK (*largest private bank in Latin America*)

Process Engineer – Vehicle Department   Sep 2021 – Oct 2022
- Worked in a team that implemented the Scrum framework as its working model.
- Applied the Lean methodology, as well as quality measures to enhance processes, resources, and overall user journey in the vehicle financing process.
- Responsible for teaching analysts to map, create end-to-end process flows, and identify bottlenecks in coordination processes.
- Interviewed analysts responsible for the sale of the vehicle financing product to understand the process, and collaborated with the technology and UX design team to improve the product sales journey.

Junior Operational Financial Analyst

Accounting Operations Transformation Management   Jan 2021 – Sep 2021
- Represented the department in quality and process improvement initiatives.
- Facilitated retrospective meetings between management teams.
- Collaborated with the project and processes team in mapping and establishing indicators for coordination processes.

Insurance and Pension Accounting Processing Management   Apr 2020 – Jan 2021
- Hired to implement the Lean methodology to improve the department's process flow.
- Mapped and created end-to-end process flows to identify key pain points and improve insurance card and pension operations.
- Specified tools for automating processes and documentation of procedure manuals.

Languages and Technical Skills

- English (Advanced – IELTS 6.5), French (Intermediate - level 7, *ongoing*), Spanish (Native) and Portuguese (Proficient)

- Professional Scrum Master Certification PSM1

- Programming skills: JavaScript, HTML, CSS, React, Tailwind CSS, Java Android Studio, Next.js, Java, MongoDb, SQL Server, Git, C#

- Agile Methodologies: Scrum, Design Thinking, Lean, Design Sprint, UML diagrams

- Tools: Visual Studio Code, Jira, Miro, Figma, Bizagi, Draw.io, Trello, Android Studio, Eclipse

- Microsoft Office: PowerPoint, Excel and Word

- OKRCP OKR Certified Professional

Extracurricular Activities

Warhack - IEEE Concordia   *2023*
- Participated in a hackathon hosted by IEEE Concordia (Institute of Electrical and Electronics Engineers) where participants collaborated in teams to build code and test Arduino robots to overcome navigational challenges.

Talents in Action Program   *2018*
- Participated in the Leaders in Action Project for 3 months during my internship, working on the study and development of customized business trails and training for the bank's managers.