

# VANESSA YNGRID CHUQUITAPE VARGAS

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## Professional summary

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- Software development student seeking an entry-level job opportunity.
- Four years of experience in a financial institution as a financial analyst and process engineer.
- Emphasis on problem-solving and interpersonal skills through my analytical thinking, communication, collaboration skills, and my ability to adapt to different challenges.

## Education

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### AEC Software Development: Desktop, Mobile and Web Application

Vanier College, Montreal, Canada

Jan 2023 - Dec 2024 (Expected)

### Bachelor of Industrial Engineering

Jan 2015 – Jul 2020

Mackenzie Presbyterian University, São Paulo, Brazil Grade score average (8.5/10)

## Programming Experience

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### Personal Portfolio

July 2024 - Present

- Developed a responsive portfolio website using TypeScript, React.js, Next.js, and Tailwind CSS to ensure a modern and user-friendly experience.
- Implemented comprehensive navigation pages for education, professional experience, projects, and skills, all structured in a custom API and fetched into components using React hooks.
- Integrated external APIs, including Countries API and Weather API, to fetch and display real-time geographical and weather data, and embedded Google Maps.
- Utilized responsive design principles to ensure optimal display and functionality across various devices and screen sizes.

### Massage Therapy Booking Web Application

July 2024 - Aug 2024

- Developed a comprehensive web application for massage therapy booking services with two team members, using React.js, TypeScript, and Tailwind CSS.
- Implemented server-side logic using Next.js, ensuring seamless performance and managing a MongoDB database for user, services data and appointments.
- Designed the prototype in Figma, integrated Google Maps API, and implemented Stripe for secure online payments. The app supports both login and registration, enabling users to view massage services, update their profiles, book and check appointments, and make payments seamlessly.

### Natural Beauty- Beauty Store Mobile Application

June 2024 – Aug 2024

- Developed using Java in Android Studio, implementing the Model-View-Controller (MVC) architecture and Android SDK frameworks.
- Implemented key features including user login and registration, product browsing, user profile management, display of beauty tips and feedback, and integration with Google Maps API. Used XML layouts for UI design.
- Used Firebase for user authentication, data storage, beauty product management, and handling feedback and tips.
- Utilized fragments for dynamic and flexible UI components to enhance user experience.

## Como Se Llama - E-Commerce Clothing Store

Sep 2023 – Dec 2023

- Developed a clothing store web application using Visual Studio Code, HTML, CSS, JavaScript, Bootstrap, and JQuery collaboratively with a study colleague.
- Orchestrated the design framework to ensure a user-friendly, responsive interface, including a real-time search bar with product data and refined filters, and contributed to developing the login system.

## Work Experience

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### ITAÚ UNIBANCO BANK (*largest private bank in Latin America*)

#### Process Engineer – Vehicle Department

Sep 2021 – Oct 2022

- Worked in a team that implemented the Scrum framework as its working model.
- Applied the Lean methodology, as well as quality measures to enhance processes, resources, and overall user journey in the vehicle financing process.
- Responsible for teaching analysts to map, create end-to-end process flows, and identify bottlenecks in coordination processes.
- Interviewed analysts responsible for the sale of the vehicle financing product to understand the process, and collaborated with the technology and UX design team to improve the product sales journey.

#### Junior Operational Financial Analyst

#### Accounting Operations Transformation Management

Jan 2021 – Sep 2021

- Represented the department in quality and process improvement initiatives.
- Led a Lean project to improve efficiency, reduce non-value-added activities, and improve communication across all departments involved.
- Collaborated with the project and processes team in mapping and establishing indicators for coordination processes.

#### Insurance and Pension Accounting Processing Management

Apr 2020 – Jan 2021

- Hired to implement the Lean methodology to improve the department's process flow.
- Mapped and created end-to-end process flows to identify key pain points and improve insurance card and pension operations.
- Specified tools for automating processes and documentation of procedure manuals.

## Languages and Technical Skills

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- English (Advanced – IELTS 6.5), French (Intermediate - level 7, *ongoing*), Spanish (Native) and Portuguese (Proficient)
- Professional Scrum Master Certification PSM1
- Programming skills: HTML, CSS, JavaScript, React, Typescript, Tailwind CSS, Java Android Studio, Next.js, Java, MongoDB, Firebase, SQL Server, Git, C#
- Agile Methodologies: Scrum, Design Thinking, Lean, Design Sprint, UML diagrams
- Tools: Visual Studio Code, Jira, Miro, Figma, Bizagi, Draw.io, Trello, Android Studio, Eclipse
- Microsoft Office: PowerPoint, Excel and Word
- OKRCP OKR Certified Professional