VANITHA T L

1620 14TH AVENUE
SOUTH ELEMENT
26 APARTMENT
2M, BIRMINGHAM-
35205, ALABAMA,
USA

OBJECTIVE

To obtain a job wherein I can apply my acquired knowledge and skills during my B.E. program and achieve high carrier growth through a continuous learning process and keep myself dynamic, visionary and competitive with the changing scenario of the world.

EXPERIENCE:

Organization 1: DXC Technology (from 13th Feb to Feb 9th 2021)
Designation: Senior Assistant Helpdesk Technician
Project name: Honeywell
Role:

- Setup desktop computers and peripherals and test network connections.
- Install and test desktop software applications and internet browsers.
- Test computers to ensure proper functioning of computer systems.
- Train end users on usage of computer hardware and software.
- Troubleshoot on VPN and VDI/remote connection.

Organization 2: Hinduja Global Solution(from 15th July 2019 to 18th Dec 2020)
Designation: Repair Technician(International voice)
Project name: Windstream communication(ISP)
Role:

- Troubleshooting internet
- Handling T1 and Ethernet circuits for internet(Remote troubleshooting)
- Adding IP routes for MPLS circuits
- Troubleshooting smartjack and customer service unit(looping technology)
- Performing Head to Head testing in the circuit with local carrier
- Troubleshooting different types of routers(CISCO, ADTRAN, JUNIPERS)
- Troubleshooting for circuit bouncing

WORKSHOP:

Participated in **"3rd International Festival Of Science, Technology, Engineering and Mathematics"**
held at University Of Mysore, India during 17-20 October, 2016

TRAINING UNDERGONE:

➢ Undergone Certification Technical training course conducted in association with AMPHISOFT TECHNOLOGIES.
➢ Undergone Certification course on Advanced Telecom Technology at RTTC, BSNL, Mysore from 16-01-2017 to 21-01-2017 in **Digital switching and Wireless communication**.

PROJECT WORK:

Title	: Digital Voting System.
Description	: The system is developed for the threat free and user oriented Digital Voting System

TECHNICAL SKILLS AND ABILITIES:

- ➢ Networking:
    - Basic Knowledge of Networking
    - OSI Model
    - Knowledge of routing and Switching Protocols
    - OSPF,BGP,EIGRP RIP
    - Knowledge on DNS AND DHCP
    - Devices-Cisco, Juniper, Adtran Routers.
    - Tools-Putty
- ➢ Familiar with basic programming knowledge of C, C++, Python.

STRENGTH:

- Willingness to learn new things.
- Ability to work both individually as well as in a team.

PERSONAL DETAILS:

Gender	: Female
Date of Birth	: 26th June 1995
Nationality	: Indian
Languages Known	: English , Hindi, Sanskrit, Kannada, Telugu.
Hobbies	: Reading newspaper, cooking, playing carrom and Through ball.

DECLARATION:

I hereby declare that all the information furnished above is true to the best of my knowledge and I bear responsibility for the correctness of the above mentioned particulars.

Place: Birmingham   **VANITHA T L**