# Shodh AI - Financial Policy Optimization Report

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# 1. Project Summary & Key Results

This project evaluated two machine learning approaches to optimize loan approvals. The goal was to shift the decision-making process from simple risk prediction to **financial profit maximization**.

## **Key Results Comparison**

Metric	Model 1: Deep Learning (DL)	Model 2: Offline RL (CQL)
Primary Goal	Predict Default Risk (Probability)	Maximize Financial Return (Policy)
Key Metric	ROC AUC Score	Estimated Policy Value
Metric Value	0.7329	<b>\$212.50</b> (per loan)
F1-Score (Class 1)	0.2348	N/A
Baseline (Historical)	N/A	\$-1806.30 (per loan loss)

The RL agent successfully learned a policy that converts the historical \$-1806.30\$ loss into an estimated \$212.50\$ profit.

## 2. Analysis of Models and Metrics

#### 2.1 Deep Learning (DL) Model (MLP Classifier)

The DL model was trained to output the *probability* of default.

- ROC AUC Score (0.7329): This metric is used because it's robust to class imbalance. A score of 0.7329 shows the model is competent at *ranking* applicants by risk (better than a random guess of 0.5), validating its **predictive power**.
- **F1-Score (0.2348)**: The low F1-Score (for the Default class) confirms the difficulty of making a hard "Yes/No" decision. The model lacks the financial context needed to balance false positives (denying good loans) against false negatives (approving bad loans).

#### 2.2 Offline Reinforcement Learning (RL) Agent (Discrete CQL)

The RL agent was trained to maximize the dollar value of the decision.

- Estimated Policy Value: This is the most crucial business metric. It quantifies the expected monetary gain/loss *per loan* if the agent's policy is deployed. The shift from a loss to a profit confirms the RL agent learned to be a profit-maximizing decision-maker.
- Reward Justification: The reward function \$\text{Profit} = (\text{Loan Amount} \times \text{Interest Rate} / 100)\$ was chosen to force the agent to value loans based on potential profit, not just low risk. The penalty, \$\text{Loss} = \text{Loan Amount}\$\$, creates an asymmetric risk signal (one big loss wipes out many small profits).

## 3. Policy Disagreement and Limitations

#### Policy Disagreement: The High-Risk/Low-Loss Case

The RL agent demonstrates superior decision-making in cases where the financial outcome outweighs the statistical probability of risk.

Profile	DL Model's Decision	RL Agent's Decision	Reason for Disagreement
Low Principal, High Interest (e.g., \$2,000 at 24% with low FICO/high DTI)	DENY	APPROVE	The <b>DL Model</b> sees high default risk (e.g., 70% probability). The <b>RL Agent</b> calculates that the potential loss of \$\text{-\\$2,000}\$ is a <b>small</b> , <b>acceptable gamble</b> that is statistically outweighed by the high-interest profit, ultimately favoring the decision that increases the <i>average expected dollar return</i> .

#### **Long-Term Business Risk**

The most dangerous, incorrect conclusion a non-technical stakeholder could draw is that the \$\mathbf{+\\$212.50}\\$ is a **guaranteed future profit**.

- The Caveat: This number is a statistical estimate derived from a model trained on past data (specifically, only approved loans). It does not account for changes in the economy, and the policy has never been validated on real-world denied applicants.
- The Risk: The reward function ignores the loan duration (term). The policy, therefore, systematically underestimates the time-based risk of 60-month versus 36-month loans. Deploying this policy would likely lead to a portfolio over-indexed on riskier, long-term products, causing un-modeled losses.

### 4. Future Steps

- 1. **Deployment:** Conduct a controlled **A/B test** of the RL policy (e.g., 1% of new applicants) to validate the estimated profit value with real-world financial results.
- 2. **Refinement:** Integrate the **Time Value of Money (TVM)** and **risk-based penalties** into the reward function to force the agent to prioritize short-term, low-risk loans.
- 3. **Data Strategy:** Acquire or synthesize data on **denied applications** to eliminate the crucial selection bias that limits the policy's real-world accuracy.