

Product: Canvas Casso
Project Team: Picasso
Scope: Casso's scope of answers

ID	User Story	Acceptance Criteria	Feedback 1	Feedback 2
1	As a user, I want Casso to suggest checking my recently released or unaddressed grades in any subject.	<ul style="list-style-type: none"> Casso to prompt the user to check released/unaddressed grades as soon as the user logs in to Canvas. If no recently released or unaddressed grades, then Casso will display a pop-up saying "No recent grade changes". Casso to provide options in the chat for the user to select a subject to view its grade history. Casso to provide the option of "No thanks" if the user does not need prompting after every login on the portal. 	<p>→ Include how many weeks' grades are to be included as part of the grade history.</p> <p>→ Also add cumulative grade score in the grade history.</p>	<p>→ Instead of "No thanks", keep "Remind me later" or "Ask me again" for the user to opt out of prompting.</p>
2	As a user, I want to be able to check any new reading resources posted by any subject's professor.	<ul style="list-style-type: none"> Casso should show subjects in the chat for which new reading materials are available. Casso should show options in the chat depending on the type of new reading materials available (video lecture/reading links/books) Casso to have the option in the chat to check out previous reading materials of any subject existing on Canvas. 	<p>→ Add options to select reading materials from the chat in an orderly format like reading resources → subject → week</p>	
3	As a user, I want Casso to remind me of critical assignment due dates in the current week unless I have already submitted them.	<ul style="list-style-type: none"> Casso should prompt the user with the message "Due date approaching" if the assignments are not submitted. Allow the user to open the assignment due directly from the chat. 	<p>→ Add frequency of reminders per day</p>	
4	As a user, I want Casso to keep me updated with any new or unread announcements made by professors or reader/graders	<ul style="list-style-type: none"> Casso to have options of "New announcements by professors" or "New announcements by reader/graders" in the chat for all unread announcements. Casso to remind the user to check critical announcements by prompting after every login at the Canvas portal. Casso to provide an option called "No thanks" to opt out of the reminder if the user is not willing to get reminded every time. 		<p>→ Instead of "critical assignments " change it to "unread assignments"</p>
5	As a Data/ML Engineer, I want Casso to have an improved scope of answers by understanding the sections and queries that are most hit by the user.	<ul style="list-style-type: none"> With every user query response, Casso should provide options of Yes/No in the chat to know if the user's query is addressed. Monitor user interactions with Casso to adapt relevant responses. Use data from the users based on their inclination areas and maintain the predictive analytics model for improved scope. 	<p>→ Include capturing feedback from the accuracy of answers scope of Casso along with Yes/No responses of the user to improve the scope of answers</p>	<p>→ Analyze the user responses to determine the scope parameters and understand the No's where Casso can improve</p>

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ID	User Story	Acceptance Criteria	Story points	Status
1	As a user, I want Casso to suggest checking my recently released or unaddressed grades in any subject.	<ul style="list-style-type: none"> Casso to prompt the user to check released/unaddressed grades as soon as the user logs in to Canvas. If no recently released or unaddressed grades, then Casso will display a pop-up saying "No recent grade changes". Casso to provide options in the chat for the user to select a subject to view its grade history until the current week and cumulative GPA. Casso to provide the option of "Remind me later" if the user does not need prompting after every login on the portal. 	3	Not Started
2	As a user, I want to be able to check any new reading resources posted by any subject's professor.	<ul style="list-style-type: none"> Casso to show an option of "reading resources" in the chat. Casso should ask the user to select the subject and the week to view new reading materials available. Casso should show options in the chat depending on the type of new reading materials available (video lecture/reading links/books) Casso to have the option in the chat to check out previous reading materials of any subject existing on Canvas. 	3	Not Started
3	As a user, I want Casso to remind me of critical assignment due dates in the current week unless I have already submitted them.	<ul style="list-style-type: none"> Casso should prompt the user with the message "Due date approaching" once per day when the user logs in to Canvas if the assignments are not submitted. Allow the user to open the assignment due directly from the chat. 	2	Not Started
4	As a user, I want Casso to keep me updated with any new or unread announcements made by professors or reader/graders	<ul style="list-style-type: none"> Casso to have options of "New announcements by professors" or "New announcements by reader/graders" in the chat for all unread announcements. Casso to remind the user to check unread announcements by prompting after every login at the Canvas portal. Casso to provide an option called "No thanks" to opt out of the reminder if the user is not willing to get reminded every time. 	2	Not Started
5	As a Data/ML Engineer, I want Casso to have an improved scope of answers by understanding the sections and queries that are most hit by the user.	<ul style="list-style-type: none"> With every user query response, Casso should provide options of Yes/No in the chat to know if the user's query is addressed. Capture responses from Casso's accuracy user feedback and analyze where Casso can improve. Monitor user interactions with Casso to adapt relevant responses. Use data from the users based on their inclination areas and maintain the predictive analytics model for improved scope. 	8	Not Started

Story Maturation sessions attended	What I learned
Casso's accuracy of answers	<ul style="list-style-type: none">• In this story maturation session, I learnt how to increase the precision with which Casso, an AI-assisted chatbot, responds to user inquiries.• User input is a crucial component of this method' data analysis for improvements.
Casso's performance (efficiency, speed, downtime)	<ul style="list-style-type: none">• This session taught me that the performance of Casso is the most important factor to take into account before delving deeper into how its scope and accuracy may be improved. There can't be any more expansions of Casso's capabilities without users having access to it.• Performance includes Casso's availability for user queries as well as its fault tolerance and scalability capabilities.