

Canvas User Experience Map

This user enjoys some functionalities of Canvas but feels the need for improvements and enhancements in features for customer's real time experience

Needs
Thoughts
Feelings

Dashboard Views

- 1. Course materials
- 2. Assignments
- 3. Upcoming readings

"Little confusing for beginners"



Confused

Course Exploration

- 1. Card views
- 2. Subjects per quarter
- 3. Required assignments

"Relevant information can be found"



Content

Assignments and Grades

- 1. Grades and feedback
- 2. Individual or group assignment type
- 3. Assignment due dates

"Many features can be added and customized"



Innovation

Communication and Collaboration

- 1. Aware of assignments and due dates
- 2. Great learning from peers or professors
- 3. Group discussions

"Very helpful for cross learning"

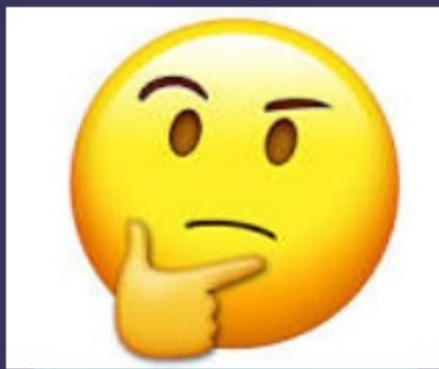


Happy

Learning (Commons)

- 1. Develop skills

"Not explored this feature a lot"



Unfamiliar