

ANNUAL REPORT

2013-14

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E-GOVERNANCE SERVICES INDIA LIMITED



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BOARD OF DIRECTORS

SHRI RAM SEWAK SHARMA, CHAIRMAN
SHRI GAURAV DWIVEDI, DIRECTOR
SHRI P.S. GANAPATHY, DIRECTOR
SHRI RAM BILAS GUPTA, DIRECTOR
SHRI SANJAY KUMAR PANIGRAHI,
DIRECTOR
SHRI SIDDHARTH CHATURVEDI,
DIRECTOR
SHRI MOYD SYED WANI, ADDITIONAL
DIRECTOR

MANAGEMENT TEAM

SHRI DINESH KUMAR TYAGI, CHIEF
EXECUTIVE OFFICER
SHRI BHAGWAN GHADGE PATIL, CHIEF OP-
ERATION OFFICER
SHRI KAMAL KAKKAR, CHIEF TECHNICAL
OFFICER

REGISTRARS & TRANSFER AGENT

KARVY COMPUTERSHARE PVT. LTD.
17-24 VITAL RAO NAGAR
MADHAPUR, HYDERABAD - 500081
PHONE: 040 44655115.
WEBSITE: WWW.KARVYCOMPUTERSHARE.COM

BANKERS

BANK OF INDIA
ELECTRONICS NIKETAN, 6, CGO COMPLEX,
LODHI ROAD, NEW DELHI-03

COMPANY SECRETARY STATUTORY AUDITORS

MS KAVITA BISHT
M/S SORAB S. ENGINEER & CO.,
CHARTERED ACCOUNTANTS

REGISTERED OFFICE

ELECTRONICS NIKETAN,
4TH FLOOR, PROGRAMME
MANAGEMENT UNIT, 6, CGO
COMPLEX, LODHI ROAD, NEW
DELHI-110003

MESSAGE FROM THE CHAIRMAN

Dear Shareholders,

I would like to welcome all the shareholders to the 5th Annual General Meeting of our Company CSC e-Governance Services India. Ltd.

2. The Company's accounts for the year ended March 31, 2014, alongwith the Directors' and Auditors' reports have already been circulated to all Shareholders. With the permission, I would like to take them as read.

3. As you are aware the Company has entered into its fifth year of operations. Today there are over 1,35,000 Common Service Centers (CSCs) which are operational across the country. Besides strengthening the infrastructure of the existing CSCs, there is a need for the company to now focus on enabling service delivery to the citizens. Compared to the last year there has been significant increase in the e-transactions being done through CSCs. On an average 536 Nos. of transactions per CSC per month has been reported. Though a number of initiatives have been taken by the Company during the year 2013-14 to enable delivery of G2C and B2C services, the company need to strive further to forge alliances with various service providers and increase e-transactions at the CSC level. This would help in increasing the service basket as well as enhance the sustainability of the CSC across the country.

4. The company has taken certain new initiatives during the year which include setting up of Permanent Enrollment Centers (PEC) for Unique Identification Authority of India (UIDAI). About 4000 PECs have been setup. Besides enrollment of citizens, other activities relating to UID such as demographic and biometric updates, printing of UID cards and e-KYC has been started. With the Direct Benefit Transfer Scheme implementation by various Government Departments, the relevance of UID and its related services will enhance significantly and increase footfalls for CSCs.



5. Some of the other initiatives taken by the company relate to passport services, PAN card, and election services. Our company has organized workshops in almost all Passport e-Sewa Kendra for the VLEs and others stakeholders so that passport services can be made available to the citizens in rural India. We expect that all CSCs across the country will be providing passport services during this year. Similarly the election services have been started with some State Governments namely Punjab, Tripura, Chhattisgarh and Gujarat. The Company is making efforts to initiate the election services with the remaining State Governments and hope to complete the same during this year. Efforts have also been made to integrate the SSDG, e-district portal of State Government with Apna CSC so that G2C services can be delivered to the citizens. The company is receiving the desired support from Department of Electronics & Information Technology (DeitY), Government of India in its endeavor to enhance the basket of G2C service delivery to the citizen.

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6. The company has also created an enabling framework for delivery of all related services regarding Financial Inclusion. About 12284 Nos. of CSCs are working as Business Correspondent (BC) for various Public Sector Banks. With the announcement of new Financial Inclusion initiatives by Government of India “Sampoorn Vittiyea Samavesan” (SVS), the number of CSCs working as BC would enhance significantly. Some of the issues relating to engagement of CSC as BC such as service area approach, adoption of Kiosk technology, use of e-KYC and interoperability of BC has been brought to the notice of Ministry of Finance and are being appropriately addressed. We are sure that once these issues are resolved, all the CSCs across the country can be engaged as Business Correspondent (BC) for various public sector banks.

7. The new Government has taken initiative of providing comprehensive Financial Inclusion services by engaging Business Correspondent (BC) in all the villages with a population of 2000 and above across the country. These Business Correspondents would be provided adequate incentives and also support in delivery of insurance and pension scheme. The Government also envisage opening of 7.5 crore bank accounts for hitherto uncovered families. This is a great opportunity for CSC and your company would engage with all the stakeholders in enabling CSC to support the Government of India in this unique initiative of comprehensive Financial Inclusion.

8. Your company has taken initiatives of undertaking Financial Literacy Programme with support from National Bank for Agriculture & Rural Development (NABARD). The pilot project was undertaken in State of Madhya Pradesh and Chhattisgarh. Based on the learning from pilot project, NABARD is now considering the rollout of the Financial Literacy Programme through CSC in other States. Financial Literacy initiatives through CSC will strengthen the CSC in engaging with the community for comprehensive Financial Inclusion.

9. As you are aware Insurance Regulatory and Development Authority (IRDA) has issued guidelines for enabling delivery of insurance products and services through CSC across the country. The Village Level Entrepreneur (VLE), however, has to get the license from IRDA as Rural Authorized Person (RAP)

for enabling delivery of such products and services. So far about 1000 VLEs have already qualified to become RAP and got the license from IRDA. During this year the company propose to ensure that atleast 35000 VLEs qualify as RAP to start delivery of insurance products and services to the rural citizen.

10. Your company is working as aggregator for extending National Pension Scheme (NPS) of Pension Fund Regulatory and Development Authority (PFRDA) to rural citizen through CSC. So far 17216 Nos of citizens have applied for NPS. However, the company propose to cover atleast 1,00,000 citizens during this financial year under National Pension Scheme.

11. The company has already started collecting premium for Life Insurance Companies namely LIC, SBI life, ICICI, Aviva. So far an amount of Rs. 25.85 Lacs (Rupees Twenty Five Crore Eighty Five Lacs Only) has been collected as premium for LIC through CSC. We are integrating with other insurance companies for collection of the premium. The CSC will become a HUB for collection of premium for all insurance companies. This would not only help the citizen but also enhance the income of VLE significantly.

12. You would agree that the delivery of Financial Inclusion services including banking services to the citizen will enhance the credibility of CSC to a great extent and enable Government of India to achieve its objective of Financial Inclusion within a defined time frame.

13. We believe that company need to focus on such services that increase e-transactions. The Department of Electronics & Information Technology (DeitY) has issued the instruction to all the State Governments to facilitate delivery of Electricity Bill Collection through CSC. Your company has already started collecting electricity bill through CSC in the States of Himachal Pradesh, Orissa, Meghalaya, Tripura and Chhattisgarh. Similar discussion has also been undertaken with other State Governments. During the year the company would take all necessary steps so that electricity bill collection in maximum number of States can be completed.

14. As you are aware Government of India, Department of Electronics & Information Technology (DeitY)

has announced the programme for Digital Literacy for 10,00,000 (ten lakhs) persons. Your company has been engaged as the Implementing Agency for the scheme. The target for coverage under digital literacy scheme is likely to be enhanced during the year. Your company will get the project implemented mainly through CSC alongwith other stakeholders in all the States across the country. The Digital Literacy Programme will significantly improve the infrastructure facilities at the CSC where atleast 3-5 computers would be required to undertake such programme.

15. Besides this the company has already completed the digital literacy for 25,000 rural women for the Ministry of Women and Child Development. Similarly the Women Digital Literacy for 25,000 women under Department of Electronics & Information Technology (DeitY) programme of IT Mass Literacy has already been completed. Utilizing the CSC infrastructure for facilitating the e-literacy and other education programme will be one of the core functions of your company to strengthen the CSC infrastructure and create its wider acceptability within the community. I am sure CSC can be an online facilitation center for conduct of various education programme for citizens in rural India.

16. Your company has also signed agreement with IRCTC for enabling delivery of various services relating to booking and cancellation of tickets. etc. The service has been launched initially in 4000 CSCs across the country. 25,000 CSCs will be engaged for this service during the year for expending IRCTC services to the citizens in rural India.

17. Your company has taken some initiatives in launching of skill development programme with support from National Skill Development Corporation (NSDC) during this year. The company will further strive to increase the skill development programme for upgrading the skill of rural citizens through CSC.

18. You would agree that one of the important factors in the success of CSC scheme is the enterprising ability of the VLEs. This would need continuous support including capacity building of VLEs. Your company has been organizing workshops at district level for

building capacity of the VLEs to enable delivery of various services to the citizens. The training programme has been organized in collaboration with various service providers such as Ministry of External Affairs (for passport services), UIDAI (for UID services), Banks (for BC related services), NIELIT (for education services) and Insurance Companies (for insurance product and services).

19. Your company has also undertaken workshops for VLEs to identify the “VLE champion” at the District level. These VLEs in turn will help in building capacity of other VLEs within the District. 35 (Thirty Five) Nos. of VLEs Champion’s workshops have been held.

20. The company is organizing State level and Central Government level workshop, inviting key Government officials and other service providers. During the year the company further will undertake similar initiatives of organizing workshops at the Central Government level and the State level besides the District level workshop for capacity building of VLEs.

21. The company will take all the necessary steps to further strengthen the service delivery framework mainly relating to G2C in collaboration with State Government and Central Government Agency. We hope with the integration of SSDG and e-district there will be number of G2C services available for delivery to the citizens through CSC across the country. In addition, the company is also striving to enable the Government and other agencies in realizing the potential of CSC network for delivery of various services (G2C, G2G) across the country.

22. The company will strive to fulfill the expectation of various stakeholders namely Government of India, Department of Electronics & Information Technology (DeitY), State Governments, SCAs, other service providers and VLEs.

23. Finally, we would seek your continuous support in enabling the company to achieve the defined objectives resulting in its future growth.

(Ram Sewak Sharma)
Chairman

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DIRECTORS' REPORT

Dear Shareholders,

We are pleased to present the 5th Annual Report together with the audited Balance Sheet and Profit and Loss Account for the year ended 31st March 2014.

1. PERFORMANCE OF THE COMPANY

1.1 Financial Results:

This being the fifth financial year of the Company the income of the Company and financial details of the company are presented as below:

Particulars	(In Rs.) 2013-14	(In Rs.) 2012-13
Income		
Sale of Services	456,156,694	10,764,619
Other Income	39,899,871	64,320,433
Total	496,056,565	75,085,052
Expenditure		
Employee Benefits Expenses	30,426,617	8,622,216
Finance Costs	1,906,784	54,742
Depreciation & amortization expenses	1,114,859	378,609
Other Expenses	372,723,808	9,015,519
Total	406,172,068	18,071,086
Profit / (loss) before Tax	89,884,497	57,013,966
Tax Expenses		
Current Tax	29,300,000	18,812,786
Deferred Tax	108,946	(257,451)
Profit / (loss) for the year	60,475,551	38,458,631

1.2 Financial Performance

During the year your Company recorded total income of Rs. **496,056,565/-** (Rupees Fourty Nine Crore Sixty Lacs Fifty Six Thousand Five Hundred and Sixty Five only) as compared to Rs. 75,085,052/- (Rupees Seven Crore Fifty Lacs Eighty Five Thousand and Fifty Two Only) in the Previous year. The net profit for the year under review is Rs. 60,475,551/- (Six Crore Four Lacs Seventy Five Thousand Five Hundred and Fifty One Only) as against 38,458,631 /- (Rupees Three Crore Eighty Four Lacs Fifty Eight Thousand Six Hundred and Thirty One Only) during the previous financial year.

1.3 Reserves

Your Company has transferred Rs. 8,86,02,000/- (Rupees Eight Crore Eighty Six Lacs and Two Thousand only) to the Reserve Fund.

2. DIVIDEND

Your Directors recommended a dividend of Rs. 80 per equity share i.e. (8% on each equity share having Face value of Rs. 1,000/- each), subject to the approval by the shareholders at the ensuing Annual General Meeting. The total dividend payout will be of Rs. 1,82,90,400/- (Rupees One Crore Eighty Two Lacs Ninety Thousand and Four Hundred only).

The dividend, if approved by the shareholders, will be paid to those members whose names appear in the Register of Members as on the date of Annual General Meeting.

OPERATIONAL PERFORMANCE



3. OPERATIONAL PERFORMANCE

Following Progress made by the Company during the year:

3.1 Programme Management:

3.1 (i) Programme Monitoring: CSC-SPV has been functioning as a Programme Management Agency for the CSC Scheme. The CSC Scheme has been extended till March 2017 by 10th Empowered committee.

3.1.(ii) As Programme Management Agency your Company has been performing the following activities:

- Programme Management support to DeitY and States to manage, facilitate and monitor the implementation and financial status of the CSC Scheme,
- Lay down the operating and financial disciplines within CSC System,
- Monitoring the outcomes being achieved by the CSCs,
- Enabling delivery of G2C and B2C services via the CSCs,
- Catalyzing and maintaining content aggregation on an on-going basis,
- Ensure systemic viability & sustainability of the CSC Scheme
- Provide a standardized framework for collaborative decision making,
- Build stakeholder capacity, share and replicate best practices.

3.1.(iii) Besides providing Programme Management support to DeitY, the CSC SPV also performs various functions, supporting the state Governments and Service Centre Agencies (SCAs) to make CSCs sustainable.

3.1.(iv) Brief description of the various activities undertaken by the CSC SPV to support the CSC Scheme are as follows:

(a) Scheme Monitoring:

The CSC SPV monitors the CSC Scheme implementation in States on regular basis, to ensure smooth functioning of the Scheme across the country and providing monthly status report with following details:

- CSCs which are operational, connected, transacting and showing uptime
- Integration of all CSC like kiosks with the CSC Scheme
- Integration of various G2C services in States
- Integration of CSC Connect with all State portals and SCA portals in delivery of various G2C and B2C services
- Progress made on BSNL & VSAT Connectivity
- Management of Online Monitoring Tool
- Progress made by States in setting up of CSC
- Services available through CSCs
- Transaction details
- Financial status of the Scheme

(b) CSC SPV is also engaged as Programme Management Agency for operationlising CSCs in the UTs of Lakshadweep, Daman & Diu and Dadra & Nagar Haveli,

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3.2 Progress of CSC Rollout:

CSC rollout Progress during the year has been as follows:

Month	Total CSC Roll out	Total CSC Connected	Total BSNL connectivity	Total Transacting CSC	Total Transactions (Lakhs)	Total amount collected (Crores)	Total OMT installed
July 2013	123,131	108,829	42,662	63,272	239.30	344.05	99,925
Aug 2013	127,002	110,684	43,680	65,439	282.35	513.67	102,503
Sept 2013	127,589	112,081	44,644	65,609	213.98	405.24	104,442
Oct 2013	127,499	112,160	45,329	66,058	274.58	394.23	106,325
Nov 2013	128,315	112,504	45,686	63,023	288.67	397.68	107,315
Dec 2013	128,724	112,603	45,964	63,068	309.10	435.46	108,068
Jan 2014	128,852	112,952	46,059	67,172	338.86	373.57	109,449
Feb 2014	129,690	113,831	46,373	77,711	360.23	301.59	112,289
March 2014	133,847	118,612	50,758	66,445	348.63	370.35	113,580
April 2014	134,542	118,907	51,303	67,579	323.28	361.03	114,888
May 2014	134,956	119,517	51,359	63,443	324.80	366.92	115,361
June 2014	135,598	120,651	51,548	65,802	352.80	380.87	116,178

3.2 (i) The CSC ecosystem comprise of more than 1,00,000 Village Level Entrepreneurs (VLEs), 26 Service Center agencies (SCAs – the private partner), 35 State designated agencies (SDAs-State Government nodal agencies) and a host of public and private entities as service providers.

3.2 (ii) The important stakeholders include the State Designated Agencies - CSC scheme implementing agencies at State Government level and they select Service Centre Agencies (SCA). The SCAs help to operationalise the Common Service Centers. The CSC is operated by Village Level Entrepreneur (VLEs) and CSCs act as ICT enabled front end at village level where all public, private service are delivered to the citizen at affordable cost in a transparent manner.

3.2 (iii) The VLE is the key to the success of the CSC operations. While content and services are important, it is the VLE's entrepreneurial ability that ensure CSC sustainability. A good VLE would not be one who has financial strength only, but somebody who has entrepreneurial traits, strong social commitment as well respect and credibility within the community. The quality of service at the CSCs would be as effective as the quality of VLEs operating them. Selection, proper training and motivation of the VLE therefore play a vital role in success of CSC scheme.

3.2 (iv) Vision of CSC SPV is to develop the Common Services Centers as a dependable, reliable and ubiquitous IT enabled network of Citizen Service Points connecting local population with the Government Departments, Business establishments, Banks & Insurance Companies and educational institutions impacting on primary, secondary and tertiary sectors of the country's economy. The CSC SPV endeavor shall be:

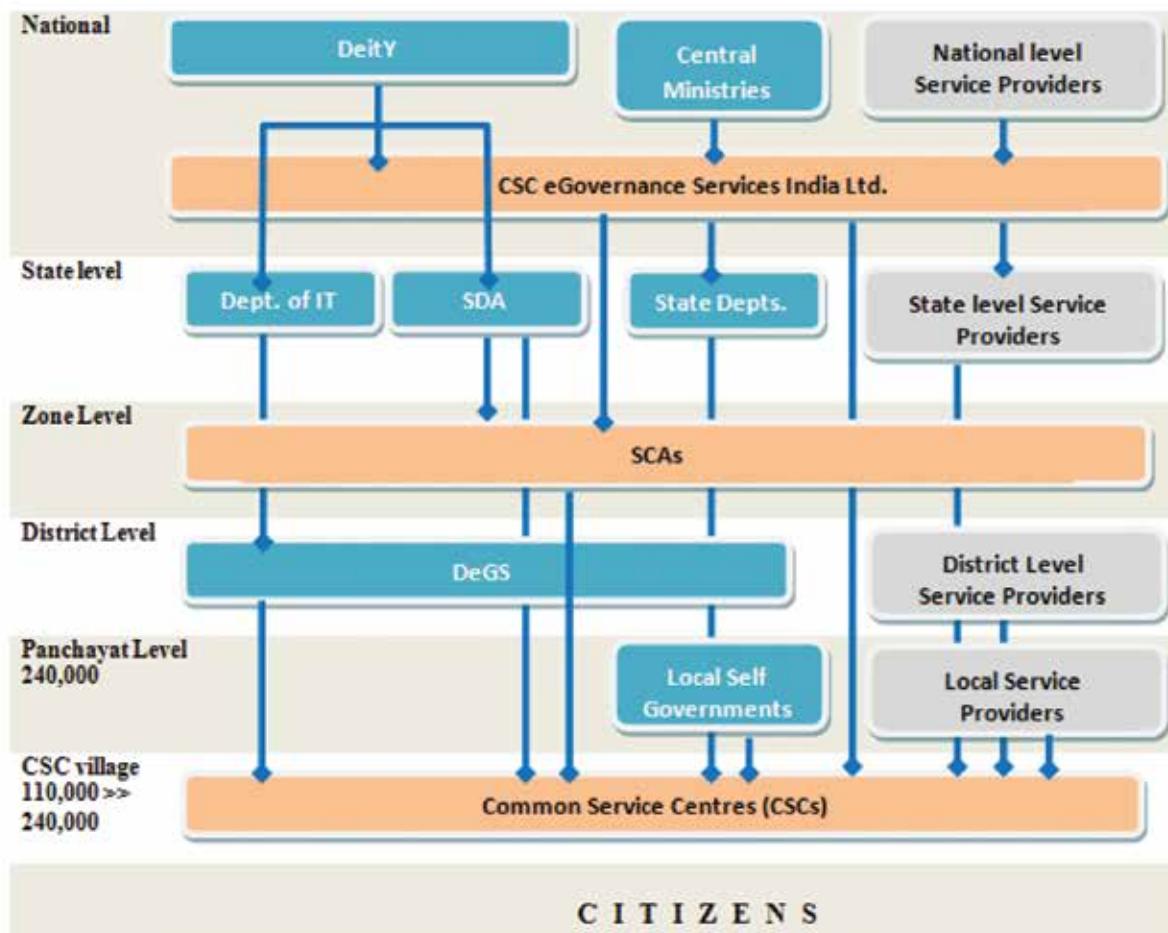
- To ensure ubiquitous presence of Citizen Service Points in all Geographies, in line with the slogan of "Public Services Closer Home", as articulated under NeGP – Operationalise CSCs across States/UTs.
- To support Government of India and State Government to enable delivery of G2C services through CSC and integrate with the initiatives being taken in this regard.
- To facilitate integration of e-Governance Services (Central / State MMPs) Portals and NIC driven applications. Support State Designated Agencies in setting up of State CSC Portals to onboard CSCs to extend e-Governance services using requisite API integration with Payment gateway etc.
- To enable other Government stakeholders such as UIDAI, Banks, Insurance Companies and PFRDA for enabling delivery of financial and related services to the citizen through CSCs.

- To support SCAs to enable them to strengthen the infrastructure requirement of CSC mainly dealing with broadband connectivity, power etc.
- To create the framework for enabling monitoring of activities being done at the CSC mainly related to extension of G2C services to the citizen.
- To create awareness and capacity building for various stakeholders within the Government and outside.
- To ensure increased growth in e-transaction at the CSC including citizen services delivery.
- To promote a framework for continuous learning of Village Level Entrepreneurs (VLEs) and capacity building for various other stakeholders.

3.3 CSC ECOSYSTEM

CSC e-Governance Services India Ltd. is to work with various stakeholders in CSC ecosystem consisting of DeitY, SDAs, SCAs, Central/State Government Departments, DeGS, VLEs and various Service Providers (Banking & Financial Institutions, Educational Institutions, Companies in private and public sector etc.) In order to meet the expectation of all these stakeholders, CSC SPV has national level team and separate teams deployed at State level. The CSC ecosystem consists of:-

CSC Ecosystem



The expectation and demand of the stakeholders in the CSC ecosystem varies and need to be addressed for overall sustainability and making them as a preferred option to the citizen to avail services.

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Value Proposition to Stakeholders

	Stakeholders	Expectations	Remarks
A	DeitY		
		(i) Program Management : Maximizing number of sustainable CSCs, pan India	100% of Panchayats to be serviced by a CSC
		(ii) Impact among local population : 4 Crore Transactions per month	400 Txn/month/ CSC
		(iii) Integration of Services (Central / State MMPs)	100% CSCs On-boarded with necessary infrastructure, training and Payment gateway for offering various services
		(iv) Reporting , Project awareness among stakeholders	Robust IEC platform: Offline, Online : web/ mobline based communication platforms
B	SDA	Programme management at state level	
		(i) State Government Services rollout, setting up suitable SDA portals integrated with eWallet for Government payments	Establishing SDA Portals facilitating All State Government Departments to offer Online services
		(ii) On-boarding of CSCs to rollout State Government Services monitored by Departmental Officials at State level and also at district level (District eGovernance Societies) (iii) Support in monitoring of schemes	Monitoring platform for Services On-boarding
C	SCA		
		(i) Deriving value from the CSC network.	Fee per VLE for services allocation to meet expenses of manpower /local costs
		(ii) Maximizing Revenues With the support of SPV, SDA in rolling out government services.	Ensuring reasonable commissions on transactions as Business owner
		(iii) Direct Engagement with B2C Service Providers	Own SCA portal to manage services
		(iv) Capacity building of VLEs. Payment of revenue support by State wherever applicable.	Timely payment of commission/ shall help in meeting cash flows.
D	VLE		
		(i) Wide publicity of CSC scheme, Directory Listing of the CSCs in the public portal.	Web directory of CSCs on web/mobile for citizens to view services offered at CSCs
		(ii) Web site/page for each CSC with information about CSC location, VLE credentials such as education and experience, CSC infrastructure, linked eWallet/ Bank account etc.	To enable Service Providers find the VLEs to expand VLE's Business opportunities
		(iii) Effective Services on-boarding process, where VLEs can view details about services, see documentation, call up local offices of the service providers and engage with Service Providers	Transparent information dissemination about Services, Service providers, On boarding processes

		(iv) Issue Tracker To raise concerns with details and get resolution with SLA commitment from SCAs/ Service Providers and other Stakeholders	Tracking of SLAs on issues raised by VLEs and their resolution
		(v) Learning Management platform	Continuous learning platform
		(vi) Improved eWallet system, MIS, Commissions settlements, self monitoring	Preferably single wallet. Transparent and concurrent MIS Reducing total wallet related costs
		(vii) Best Practices sharing , Awards, Recognition	
E	Citizens at CSC locations		
		(i) Computer with Internet facility /DTP/ Scanning /digital services	CSC Presence within Panchayat area
		(ii) Online services : B2C, Banking , G2C; Skills/employment/Education / Healthcare /Agriculture services	Large number of services aligned to rural requirements
		(iii) UID / Aadhaar based services (Biometric auth services), Aadhaar updation services	Transparency in delivery of services.
		(iv) e-Commerce, Bill /Fees payments	
F	Service Providers		
		(i) Instant reach to rural markets, ubiquitous presence	Easy adoption of CSCs as an ideal network to reach out to customers in rural areas
		(ii) Ready, online engagement model with VLEs, SCAs, SDA/DeGS through single point of contact CSC SPV [Centrally hosting Documentation about services, receiving, managing VLEs, Processing Onboarding application, Verification, Approvals, Go Live]	Open information dissemination about services.
		(iii) Linking VLEs with own network of offices/ officials at State/District/sub district levels, Training & hand-holding, IEC support	Making CSC Directory public.
		(iv) Customer acquisition : Funneling, Customer service and Customer support	Training to VLEs
		(v) Performance monitoring of VLEs : Daily attendance monitoring (CSCs kept open for customers), MIS	Ensuring SLAs for customer services

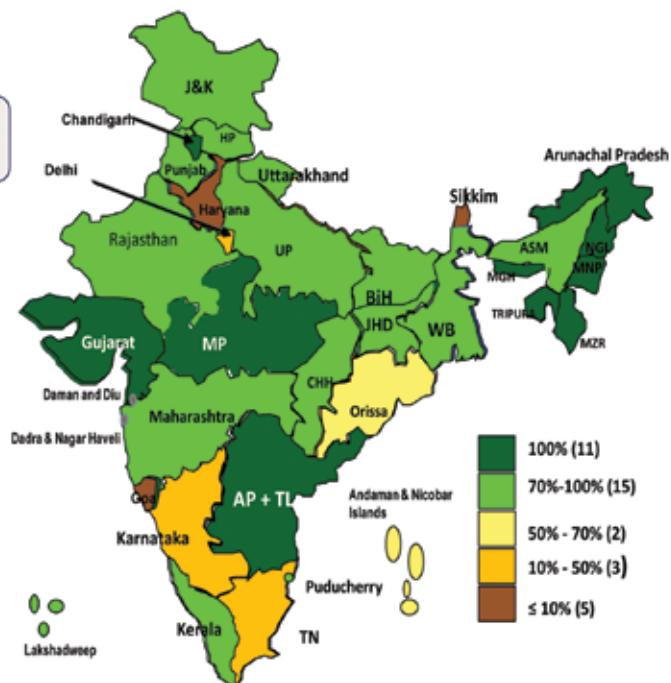
In order to address the concern and expectation of various stakeholders of the CSC ecosystem, CSC SPV has undertaken various initiative during the year:

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3.4 Rollout status

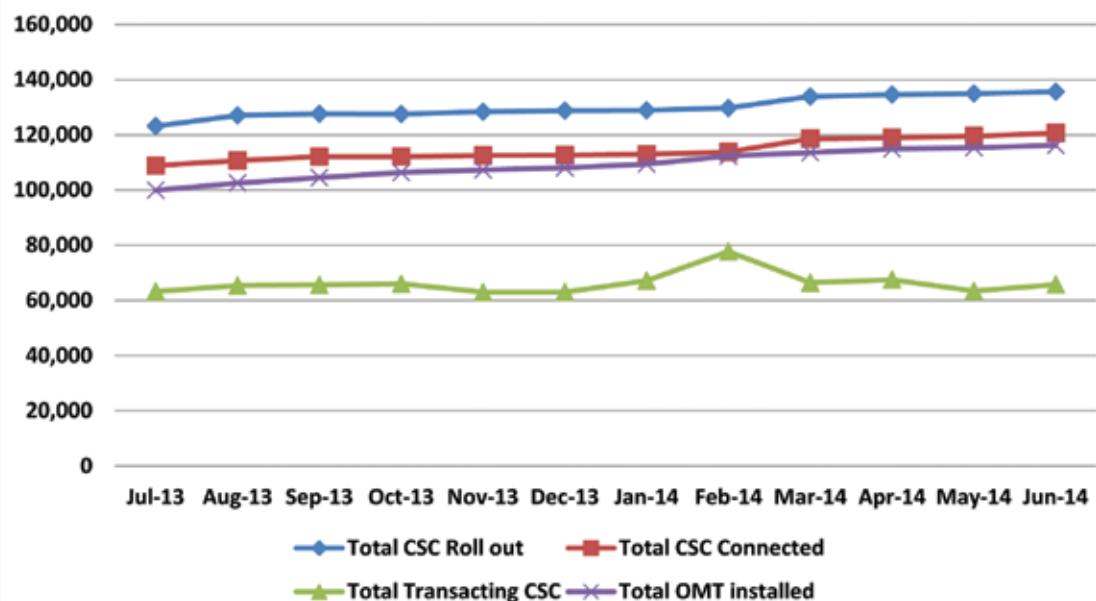
Progress So Far (As on 30th June 2014)

CSCs operational - 1,35,598

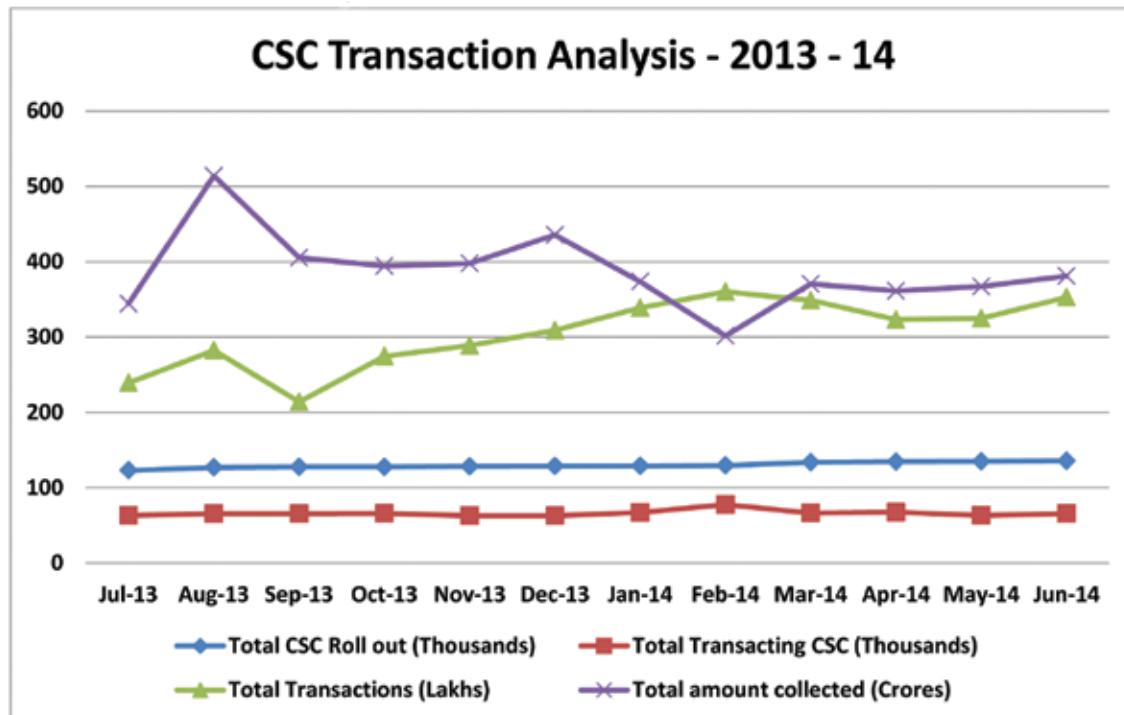


CSC Progress – 2013-14

CSC Progress - 2013 - 14



CSC Transaction Analysis – 2013 -14





G2C SERVICES



4. G2C SERVICES

One of the key mandates of the CSC scheme is to deliver G2C services. E-district MMP implementation across all States/districts shall enable delivering of a number of G2C services through CSCs.

The status of e-District is as follows :

Sr. No	State / UT	SPMU Contract Signed (Y/ xN)	Apex Committee Meeting held (Y/N)	SI RFP Released (Y / N)
1	Andaman & Nicobar	N	N	N
2	Andhra Pradesh	Y	Y	Y (M/s Trimax & other vendors)
3	Arunachal Pradesh	Y	Y	Y
4	Assam*	Y	Y	Y (M/s Medhassu)
5	Bihar*	Y	Y	N
6	Chandigarh	Y	Y	N (NIC + NICSI)
7	Chhattisgarh	Y	Y	Y (M/s CMC)
8	Daman and Diu	Y	Y	Y (M/s HP)
9	Dadra and Nagar Haveli	Y	Y	Y (M/s HP)
10	Delhi	Y	Y	N (NIC + NICSI)
11	Goa	Y	Y	Y (M/s Nelito)
12	Gujarat	Y	Y	N (NIC selected for ADA)
13	Haryana*	Y	Y	N (eSDA)
14	Himachal Pradesh	Y	Y	Y (M/s IL&FS)
15	Jammu & Kashmir	Y	N	N
16	Jharkhand*	Y	Y	N
17	Karnataka	Y	N	N
18	Kerala*	Y	Y	N (NIC + State Agencies)
19	Lakshadweep	Y	Y	N
20	Maharashtra*	Y	Y	N (M/s MahaOnline)
21	Manipur	Y	Y	Y (M/s Nelito)
22	Meghalaya	Y	Y	Y
23	Mizoram*	Y	Y	Nominated (M/s Interlace)
24	Madhya Pradesh*	Y	Y	N (NIC + State Agencies)
25	Nagaland	Y	Y	Y
26	Odisha*	Y	Y	Y
27	Puducherry*	Y	Y	Y
28	Punjab*	Y	Y	Y (M/s HP)
29	Rajasthan*	Y	Y	Y (M/s Aurion Pro Solution)

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Sr. No	State / UT	SPMU Contract Signed (Y/ xN)	Apex Committee Meeting held (Y/N)	SI RFP Released (Y / N)
30	Sikkim	Y	Y	N (NIC selected for ADA)
31	Tamil Nadu*	Y	Y	Y (NIC + ELCOT)
32	Tripura	Y	Y	Y (NIC selected for ADA; H/w RFP released)
33	Uttar Pradesh*	Y	Y	Y (NIC + Trimax (Zone-I & SDC) + SI Selection in Progress for Zone2)
34	Uttarakhand*	Y	Y	N (NIC selected for ADA)
35	West Bengal*	Y	Y	Y (M/s CMC)

The effort need to be to expedite selection of SI by States, rollout of services and its integration with CSC. Integration of State Government services with CSC has been completed in Jharkhand and Kerala. Similar initiatives are being taken in Uttarkhand, Maharashtra, Chattisgarh, Punjab, Haryana, Himachal Pradesh, Mizoram and Orissa.

Many e-Governance services applications have been developed by NIC. CSC SPV would take initiatives in integrating the NIC-developed G2C and G2B applications so as to enable delivery through CSC. An MoU has been proposed to be signed with NIC so that all the G2C applications can be delivered through CSC.

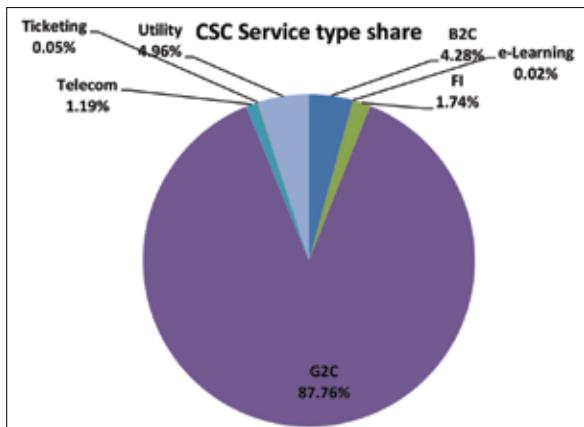
Integration with SSDG and other State Portals as MP online, Maharashtra online etc. is to be undertaken.

Other services of central Government and its agencies – CSC SPV has already signed agreement with Election Commission of India, UTI Technology Services Ltd., BSNL for delivery of such services through CSCs. The details are as follows:

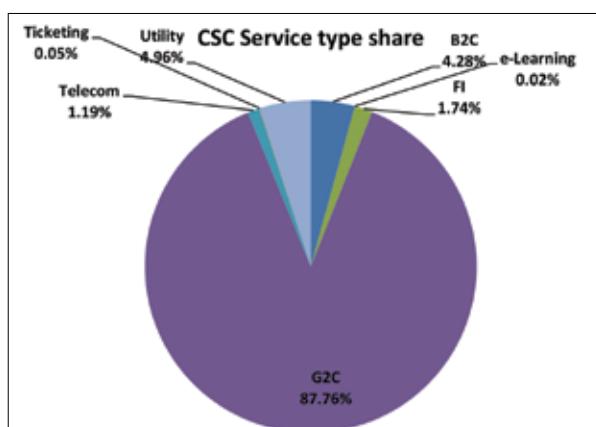
NO	OBJECTIVE	MEASURES OF SUCCESS	KEY DELIVERABLES
1.	Election services	All CSC to deliver election related services.	Agreement with all State Govts and integration with their portal.
2.	IRCTC	25,000 CSC to deliver railway services	Agreement and integration with IRCTC.
3.	PAN cards	All CSC to deliver PAN card services.	Agreement with NSDL besides UTITSL.
4.	BSNL	All CSC to collect BSNL bills	Promotion of the service amongst VLEs
5.	Passport	All CSC to deliver passport services	Promotion of service amongst VLEs.
6.	Agriculture	10,000 CSC availing extension services	Popularise services amongst VLEs.

CSC SPV shall engage continuously with Government of India, State Governments to enable delivery of G2C services to citizen through CSCs across the country. CSC SPV shall also help State Government in sharing of best practices as of A.P, Maharashtra, Rajasthan, Madhya Pradesh and Kerala so as to encourage them to deliver similar G2C services to citizen through CSCs.

Details by Service Type



G2C Share in CSC Services:





CSC AND FINANCIAL SERVICES

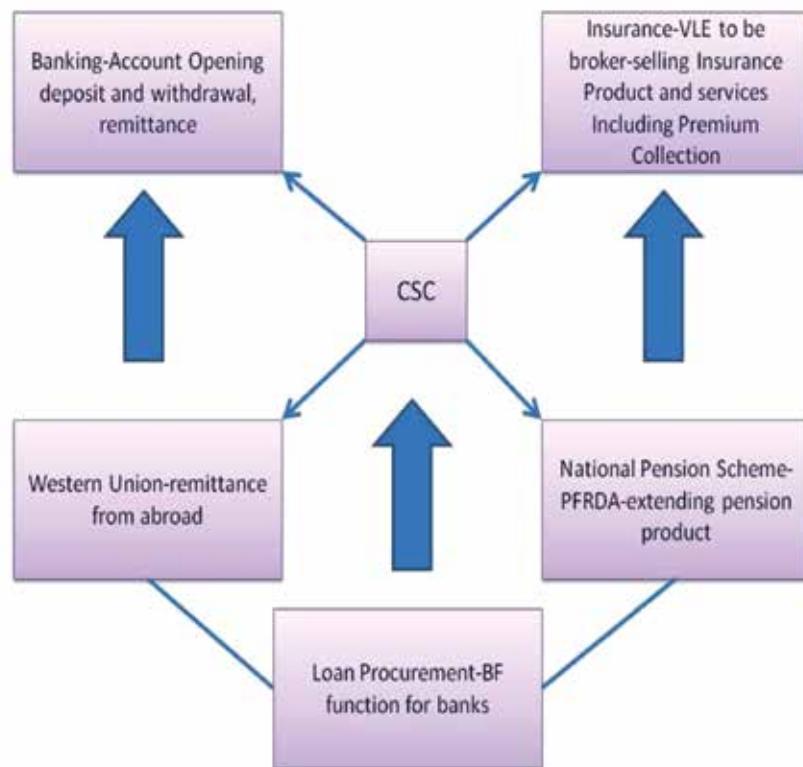


5. FINANCIAL INCLUSION THROUGH CSC NETWORK

5.1 On 30th December 2011 SBI signed National Business Correspondent (BC) agreement with CSC-SPV to leverage the CSC network as their Financial Inclusion outlet in rural India

On the recommendation of Department of Financial Services, Government of India all the public sector banks signed BC agreement with CSC-SPV for rolling out Direct Benefit Transfer Scheme on 6th December 2012.

CSC AND FINANCIAL SERVICES



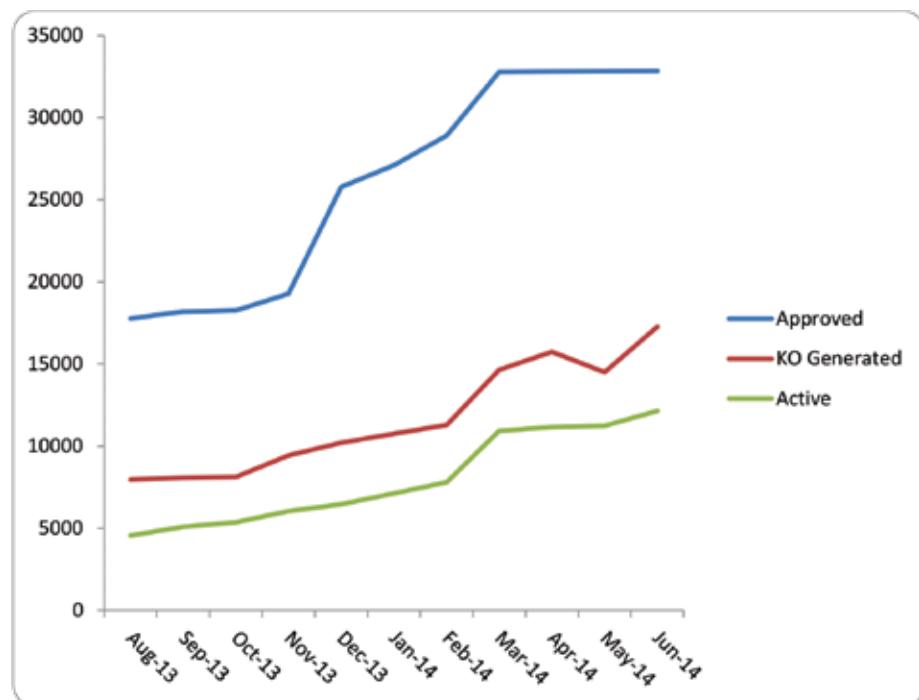
Following Banks have KIOSK Technology which is being used for engagement of CSC as BC by Banks:

KIOSK Technology Available		Banks Still To Adopt KIOSK Technology
SBI	Punjab And Sind Bank	United Bank
Dena Bank	IDBI	UCO Bank
Bank Of India	Corporation Bank	Allahabad Bank
Bank Of Baroda	Vijaya Bank	Indian Overseas Bank
PNB	Bank Of Maharashtra	Indian Bank
OBC	Canara Bank	Syndicate Bank
Central Bank Of India	Associate Banks Of SBI	
Union Bank of India	Andhra Bank	
UCO Bank		

Till date 33657 CSCs have been approved by the banks to become the Business Correspondent Agents. Total 17278 CSCs have got KO codes to start the business out of which 12284 have already started transacting.

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Month wise Progress so far:



State wise status is as below:

State	No. of Approved CSCs	No. Of KO code Generated	CSCs active
Bihar	2344	2001	1272
West Bengal	697	511	378
Maharashtra	6067	3054	1491
Arunachal	18	11	11
Odhissa	809	625	513
Manipur	170	169	0
Uttar Pradesh	4028	2026	1485
Rajasthan	1778	680	413
Tripura	117	116	115
Mizoram	18	17	15
Andhra Pradesh	876	485	289
Punjab	652	370	226
Uttarakhand	180	109	99
Chhattisgarh	1447	588	463
Himachal	889	281	289
Assam	589	410	381
Meghalaya	34	31	22
Madhya Pradesh	2465	2088	1965
Kerala	1107	712	498
Jharkhand	1378	1215	1176
Tamilnadu	55	55	36
Gujarat	7050	876	368
Nagaland	20	11	10

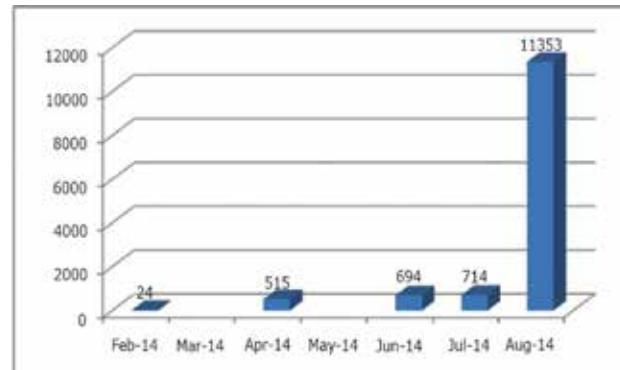
Sikkim	30	30	0
J&K	750	750	750
Delhi	35	24	7
Pondicherry	54	33	12
Total	33657	17278	12284

Data Period: Till 30th June

CSC SPV is monitoring the progress with Banks and SCAs regularly. It is expected that about 32,000 CSCs would be rendering Business Correspondent services by 31st Mar 2015.

5.2 Insurance and Common Service Centers

The Government of India is committed to extend the financial products and services to its citizen especially those living in Rural India. In India, the Banking industry has grown both horizontally and vertically but the branch penetration in rural areas has not kept pace with the rising population and the need for accessible financial services. Even after decades of bank nationalization, whose rationale was to shift the focus from class banking to mass banking, we still find money lenders in rural areas continuing to exploit the poor. It is true that Financial Inclusion of the poor will help in bringing them to the mainstream of growth and would also provide the Financial Institutions an opportunity to be partners in inclusive growth. For catering to the needs of the rural populace the Government is encouraging the banks to engage CSC as Business correspondent. CSC SPV has signed agreement with all the 27(twenty seven) Public sector banks so as to enable engagement of the CSC as BC. Besides the efforts are also being made to utilise the CSC infrastructure for extending the National pension scheme to rural citizen through the network of CSC. One of the significant components of the financial inclusion is Insurance and Insurance penetration in India was just 3.96 per cent in 2012 and has been very low. To encourage insurance penetration in Rural areas IRDA issued guidelines for utilising the CSC network in India in the year 2013.



Based on the guidelines, the License to CSC e-Governance Services India Limited (CSC SPV) was granted on 12th Sept 2013 by Insurance Regulatory and Development Authority (IRDA) to work as an Authorized Intermediary to market specifically approved insurance products and services through the Rural Authorised Persons (Village Level Entrepreneur's) under the CSC Scheme of National e-Governance Plan.

The License permits both Life and Non Life Insurers in India to Market Retail Insurance Policies/products and Services through Common Service Centers Network. VLE's in order to solicit insurance sales and service as Rural Authorised person (RAP) will have to comply with all the applicable provisions of the IRDA Act,1999, and the rules, regulations, circulars or guidelines, as applicable, and issued from time to time.

A VLE is licensed to solicit or negotiate an Insurance policy of 'ALL THE INSURANCE COMPANIES' with which CSC SPV has an agreement. The salient features of Insurance sale through CSC are

- The CSC operator (VLE) to undergo training for specified period
- VLE to appear for an exam to be conducted by NIELIT
- VLE to obtain a license as Rural Authorised person(RAP) from IRDA
- Insurance company to design specific products for sale through CSC, Simple and easy to understand products should be preferred .
- All sale through CSC shall be based on E-KYC

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- The policy to the insurer shall be delivered instantly
- VLE to support the insurer in claim and other matters relating to the policy
- VLE to strictly follow the guidelines as prescribed by IRDA

This facility to market insurance products and offer services near to homes would significantly expand insurance penetration in rural areas.

Steps for VLE to become a licensed RAP

1. Enroll for the 'Insurance RAP Training' as a student on <http://164.100.40.23/rap/Home.aspx>,
2. Pay a fees of Rs 350/- towards Examination & Licencing
3. VLE gets Login ID & password for RAP training from CSC SPV
4. VLE to Complete Pre-licensing Education on <http://164.100.40.23/rap/Home.aspx>
5. VLE gets intimation for the date of RAP examination
6. Appear for the Exam on the Scheduled date / Time / Venue
7. VLE to pass the examination.
8. LICENSE by IRDA
9. CSC SPV Signs agreement with VLE for insurance sales
10. Product training by Insurance Companies
11. CSC SPV activates the Insurance services on www.apna.csc.gov.in for Licensed VLE
12. VLE starts selling following insurance
 - a. Life Insurance
 - b. Motor Insurance
 - c. Crop Insurance
 - d. Health Insurance
 - e. Cattle Insurance
 - f. Personal Accident Insurance etc...

Total 17912 CSCs have been registered for RAP and all of them need to complete 20 hour of online training. The training has 20 modules and once the modules are completed by the VLEs he can undergo self assessment at the end of each module.

The training content on the Learning Management System (LMS) is available in English, Hindi, Urdu, Punjabi, Kannada and Tamil.

The training of VLEs for RAP has already started and so far total of 13300 **VLEs exam** has been scheduled by NIELIT.

CSC SPV is in discussions with most of the Insurance Companies to finalize the modalities of the rollout of CSC specific Insurance products through the CSC channel and agreement have been signed with the following Companies

General Insurance	Health Insurance	Life Insurance
United India Insurance Company Limited	Religare Health Insurance Company Limited	Aviva Life Insurance Company India Limited
New India Assurance Company Limited	Star Health and Allied Insurance Company Limited	India First Life Insurance Company Limited
Future Generali India Insurance Company Limited		SBI Life Insurance Company Limited

LICENSING

Licensure is the process by which an 'Authorized Body' grants permission to individuals to engage in the practice of a particular profession, vocation, or occupation, and prohibits all others from illegally practicing that profession.

By ensuring a minimum level of competence, the licensure process protects the general public.

The Regulatory Authority establishes the acceptable level of 'Education' and determines whether an individual meets that standard by conduct of an 'Exam'.

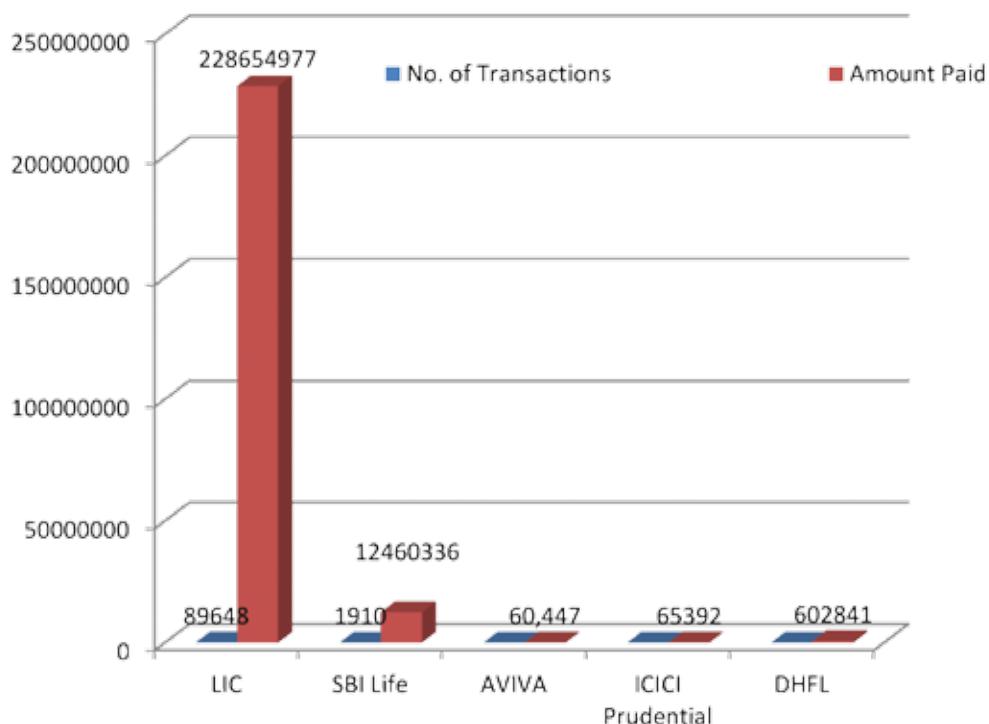
On the Regulatory Authority satisfying itself that the candidate possesses the required standards, a license is granted to the candidate for carrying out Insurance Business

Who is an RAP?

A Rural Authorised Person (RAP) is an individual who has a license to solicit or negotiate an Insurance Policy with a client on behalf of the insurance companies.

HDFC ERGO General Insurance Company Limited		TATA AIA Life Insurance Company Limited
IFFCO TOKIO General Insurance Company Limited		Bajaj Allianze Life Insurance Company Limited
The Oriental Insurance Company Limited		ICICI Prudential Life Insurance Company Limited
Reliance General Insurance Company Limited		Life Insurance Corporation
Bharti AXA General Insurance Company Limited		DHFL Premerica Life Insurance Company Limited
TATA AIG General Insurance Company Limited		

VLEs of the CSC through www.apna.csc.gov.in also offer Insurance Renewal premium service. VLEs can collect premium from existing customers of **LIC ,SBI Life, DHFL, AVIVA and ICICI Prudential Life insurance**. The renewal collection till June 2014 is as follows:



5.3 E-KYC based Insurance

It is for the first time that paperless e-kyc based life insurance policies are being sold through CSC in India. Identification of the Customer is done through biometric authentication and personal details accessed from the UIDAI. The policy is delivered instantly to the Customer. It takes less than three minutes to deliver the insurance policy to the customer. CSC offers a unique platform to all insurance Companies to extend life and non-life insurance products and services to citizen especially those living in rural India. This would support the Government in its endeavour for achieving total comprehensive financial Inclusion. E-KYC integration will be completed during this year with all the Insurance Companies.

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5.4 National Pension Scheme

On January 08, 2013 CSC e-Governance Services India Limited (CSC SPV) was appointed as “Aggregator” by **Pension Fund Regulatory Development Authority** (PFRDA) to introduce the National Pension System (NPS) – LITE scheme (Swavalamban Yojna) in the Country.

CSC SPV has made the NPS Service operational on National Portal (www.apna.csc.gov.in) for the VLE's in the month of November 2013. Presently 22,600 VLE's are enabled to offer NPS Lite – Swavalamban Scheme online.

No of Transactions

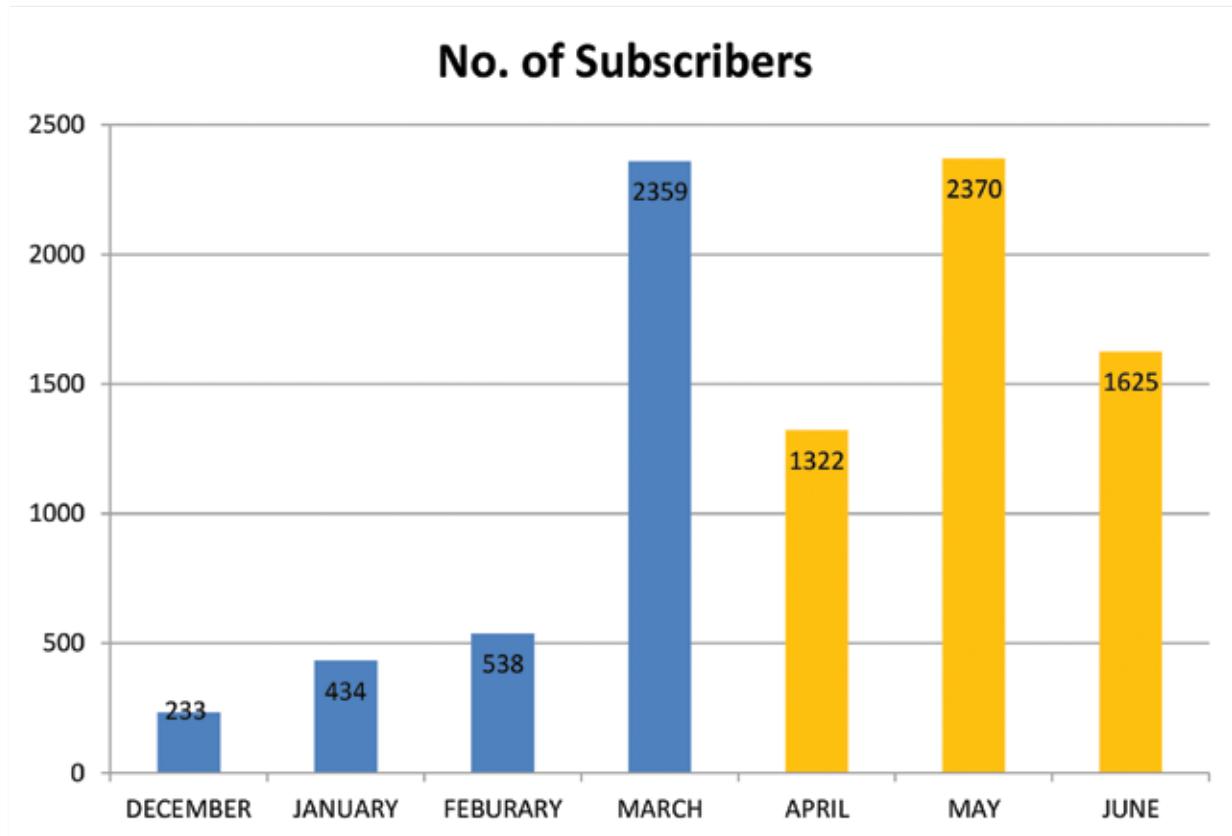
State wise total number of new subscriber's under NPS-Lite enrolled are

STATE NAME	NO. OF SUBSCRIBER
ANDAMAN & NIKOBAR	60
ANDHRA PRADESH	288
ARUNACHAL PRADESH	230
ASSAM	307
BIHAR	638
CHATTISGARH	251
DELHI	77
GUJARAT	34
HIMACHAL PRADESH	176
JHARKHAND	199
JAMMU & KASHMIR	50
KERALA	99
MAHARASTRA	433
MEGHALAYA	5
MANIPUR	6
MADHYA PRADESH	2561
MIZORAM	3
NAGALAND	4
ORRISA	236
PUNJAB	220
PUDDUCHERRY	1
RAJASTHAN	283
TAMIL NADU	10
TRIPURA	248
UTTARAKHAND	44
UTTAR PRADESH	1790
WEST BENGAL	896
GRAND TOTAL	9149

Source: No. of Applications Received (In Original)

Data Period: Till 30th June

Month wise Transaction Progress





CSC AND UID SERVICES



6. UNIQUE IDENTIFICATION AUTHORITY OF INDIA (UIDAI) SERVICES

CSC SPV has signed agreement with UIDAI for the following:

As Registrar :

An agreement to engage CSC eGovernance Services India Limited as Registrar has been signed with UIDAI for a period of five years. The objective is to enable CSCs to leverage their presence across the country to set up Permanent Centres for Enrolment cum Update under the UID project.

ASA :

An agreement to engage CSC eGovernance Services India Limited as Aadhaar Authentication service Agency (ASA) has been signed with UIDAI for a period of five years. As Aadhaar Authentication service Agency (ASA), CSC SPV shall build and manage secure network connectivity to UIDAI's Central Identities Data Repository (CIDR) that is compliant with the standards and specifications of UIDAI and that can be provided to Authentication User Agencies for enabling Aadhaar Authentication Services.

AUA :

An agreement to engage CSC eGovernance Services India Limited as Authentication User agency (AUA) has been signed with UIDAI for a period of five years. As Aadhaar User service Agency (ASA), CSC SPV is authorized to send requests for authenticating Aadhaar holders as per guidelines set by UIDAI

CSCs offer an excellent front end infrastructure for the entire suite of Aadhaar based services.

- Permanent Enrolment Centers
- UID e-Aadhaar Print services.
- Best Finger Detection services for citizen (convenience)
- Demographic Data correction and biometric update.
- Aadhaar seeding for Service Providers
- UIDAI Auth services- Demographic/OTP/Biometric (+ Advanced Auth - Iris)
- e-KYC service

During the year 1.16 crore of Aadhaar enrollment and 50000 updation of data has been done through these Aadhar centers. The CSC centers have also done printing of about 6 (six) lakhs Aadhaar cards. Effort shall be to make 10,000 CSCs as PEC and deliver UID related services.

These Permanent Centres are also known as "Aadhaar Kendra".

Aadhaar Kendras can provide a number of Services relating to UID. Apart from enrolments and updates, these Kendras are also used for other services like finding the status of Aadhaar enrolments, e-Aadhaar letter printing and Lost UID enrolments. Enabling CSCs to act as Permanent Enrolment Centres facilitate the citizens to have their UID enrolments in their locality itself. This would support the Government in achieving 100% coverage in an effective and efficient manner.

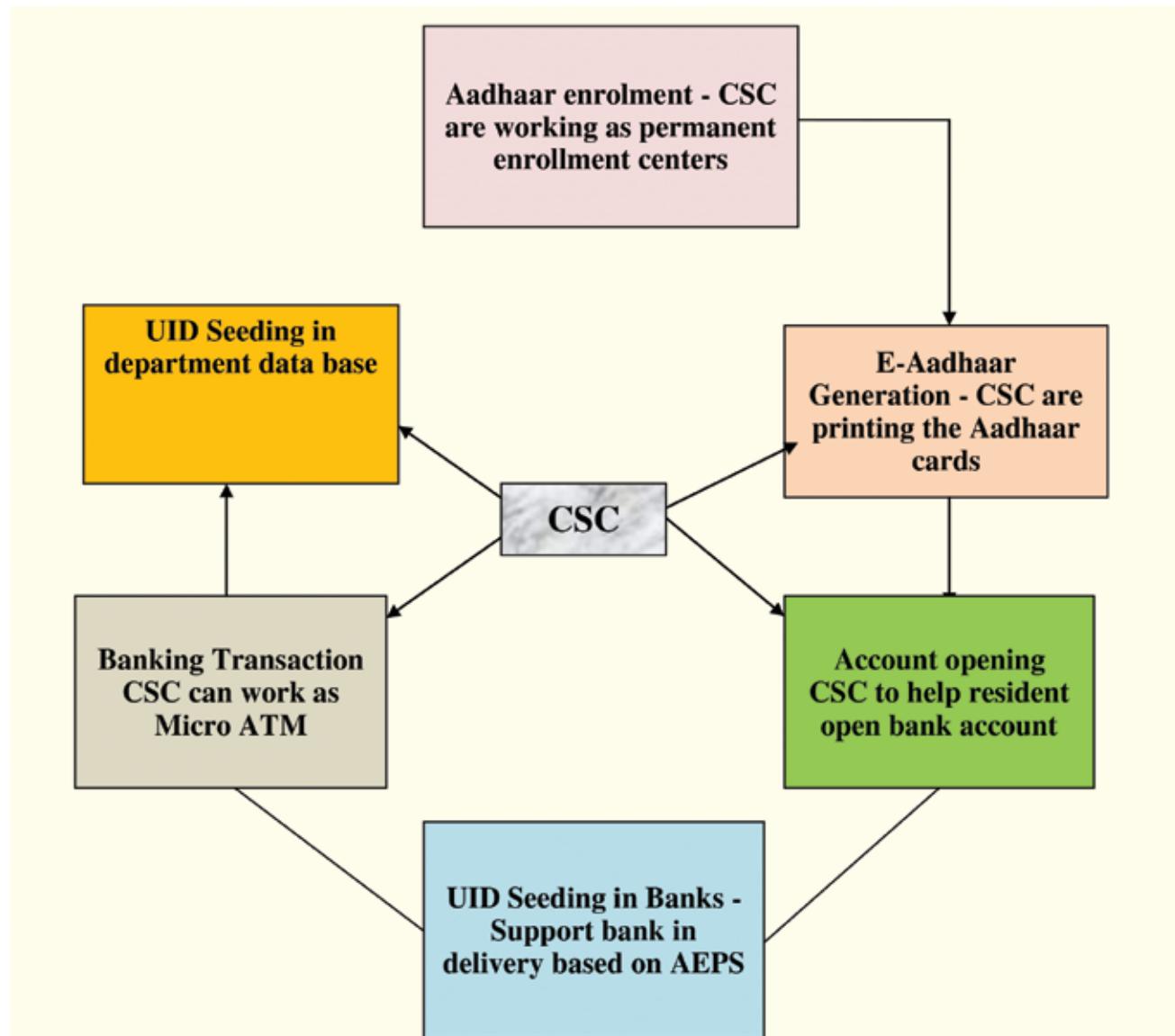
Permanent Enrolment Centres are required to facilitate the enrolment of residents. These Centres also facilitates both the biometric and demographic updates with the help of certified operators & devices as prescribed by the UIDAI.

CSC SPV has already established PECs in 15 states and Union Territories. These are Jharkhand, Bihar, Uttar Pradesh, Uttarakhand, Tripura, Delhi, Rajasthan, Madhya Pradesh, Punjab, Haryana, Himachal Pradesh, Maharashtra, Gujarat, Chhattisgarh and Puducherry.

Apart from above, CSCs in the State of Kerala and Andhra Pradesh are functioning as PEC under State Registrars.

So far about 3018 No. of PEC has been set up and 1.16 Crore no. of UID generated through CSCs across the country.

CSC AND UID SERVICES



State Wise UID Generated:-

State	EA	UID Generated	State Total
Bihar	Vedavaag	9,203	9,203
Delhi	CSC SPV	33,806	1,31,971
	ICSIL	98,165	
Gujarat	Mantra	6,47,942	16,27,736
	Zephyr	9,14,364	
	AISECT	65,430	
Haryana	CSC SPV	79,107	1,48,858
	Calance	8,841	
	Zephyr	60,910	
Himachal Pradesh	CSC SPV	87,944	87,944

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Jharkhand	UTL	4,69,625	9,50,245
	VMM	1,24,946	
	CSC SPV	3,55,674	
Madhya Pradesh	NICT	7,03,250	32,33,356
	CMS	4,02,664	
	Reliance	3,01,306	
	AISECT	13,89,695	
	Calance	4,36,441	
Maharashtra	CMS	15,42,308	28,95,664
	Mahaonline	5,389	
	CSC SPV	8,53,145	
	Spanco	32,046	
	Basix	3,53,763	
	Reliance	1,09,013	
Puducherry	Terasoft	53,443	53,443
Punjab	AISECT	2,17,660	5,72,640
	Calance	51,027	
	Spanco	1,74,358	
	Basix	1,29,595	
Rajasthan	AKSH	6,30,486	16,92,320
	Vakrangee	6,85,452	
	CMS	3,76,382	
Tripura	Basix	2,25,464	2,25,464
Uttar Pradesh	CMS	4,423	6,671
	Vayamtech	2,189	
	Sahaj	59	
All India Total		1,16,35,515	1,16,35,515

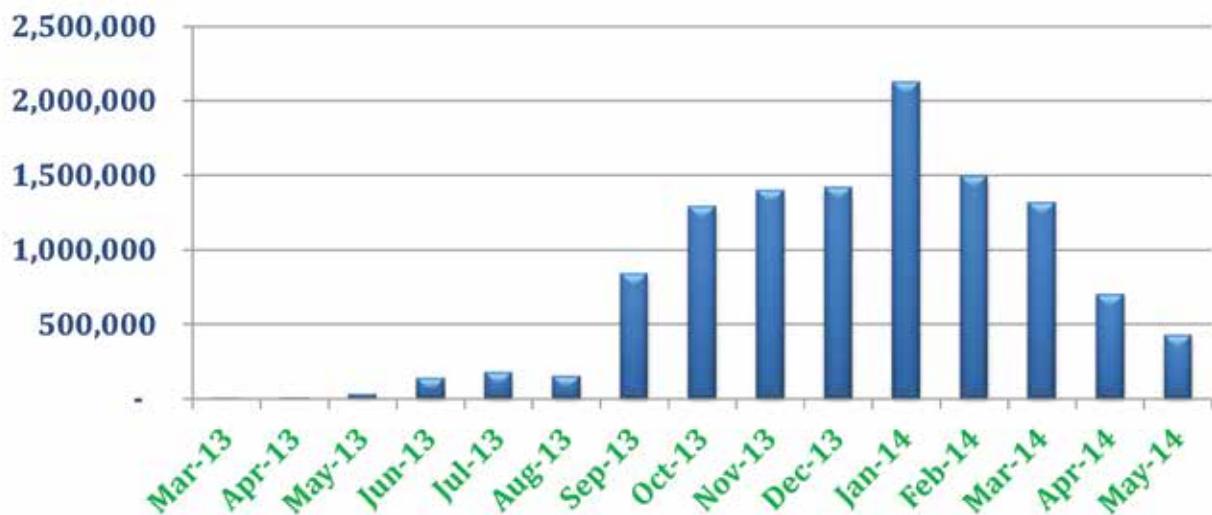
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State wise PECs

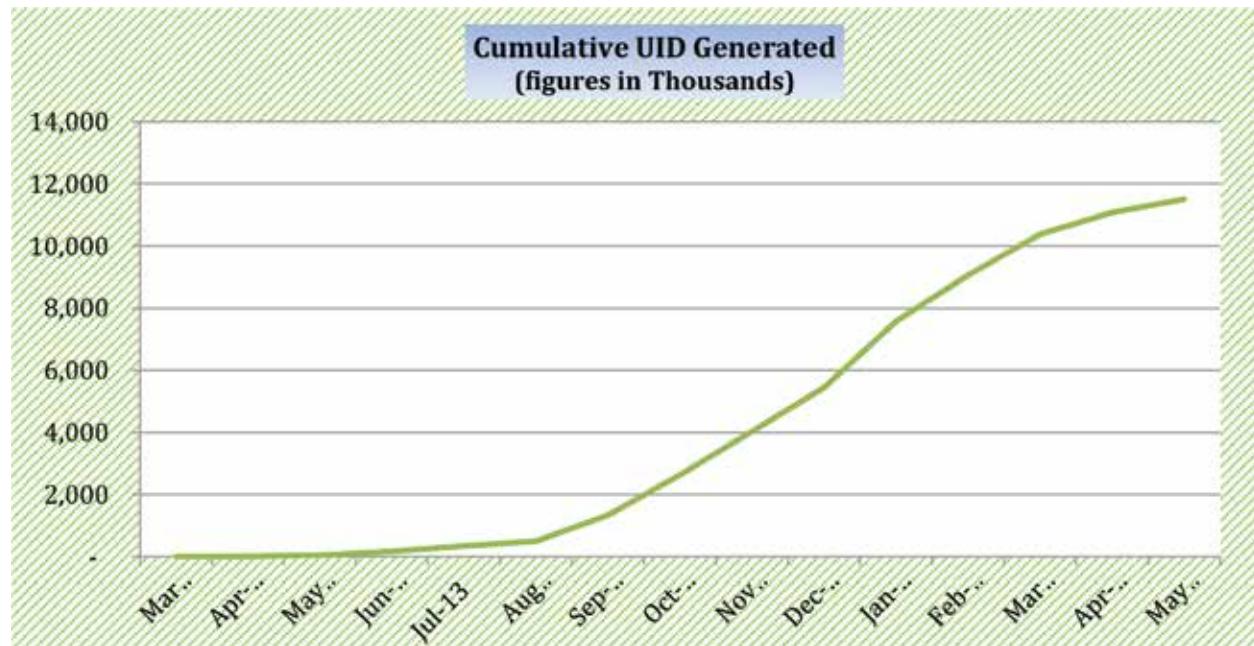
State	EA Name	CSC SPV PEC	State Total
MP	CMS Computers Ltd	159	541
	Network for Information & Computer	107	
	AISECT	275	
Tripura	BASIX	105	105
Jharkhand	United Telecoms e-Services Pvt Ltd	242	436
	Vikalp Multimedia	78	
	CSC e-Governance Services India Limited	116	
Punjab	AISECT	82	221
	SPANCO	49	
	Calance Software Private Limited	6	
	Zephyr System Pvt.Ltd.	16	
	BASIX	68	
Haryana	CSC e-Governance Services India Limited	33	44
	Zephyr System Pvt.Ltd.	11	
Rajasthan	AKSH OPTIFIBRE LIMITED	90	201
	CMS Computers Ltd	73	
	Vakrangee Softwares Ltd	38	
Maharashtra	CMS Computers Ltd	499	1046
	BASIX	98	
	SPANCO	337	
	CSC e-Governance Services India Limited	50	
	Mahaonline Limited	62	
Delhi	ICSL	13	20
	Zephyr System Pvt.Ltd.	3	
	CSC e-Governance Services India Limited	4	
Gujarat	Zephyr System Pvt.Ltd.	159	289
	Mantra Softtech India Pvt. Ltd	92	
	AISECT	38	
Himachal	CSC e-Governance Services India Limited	47	47
Pondicherry	Terasoft	8	8
Bihar	Vedavaag Systems Limited	35	35
Uttar Pradesh	Vayam Technologies Ltd	10	17
	CMS Computers Ltd	6	
	Sahaj e-Village Limited	1	
Chhattisgarh	AISECT	8	8
Total No. of PEC's		3018	3018

Month Wise Aadhaar Generation:-

UID Generated- Month Wise

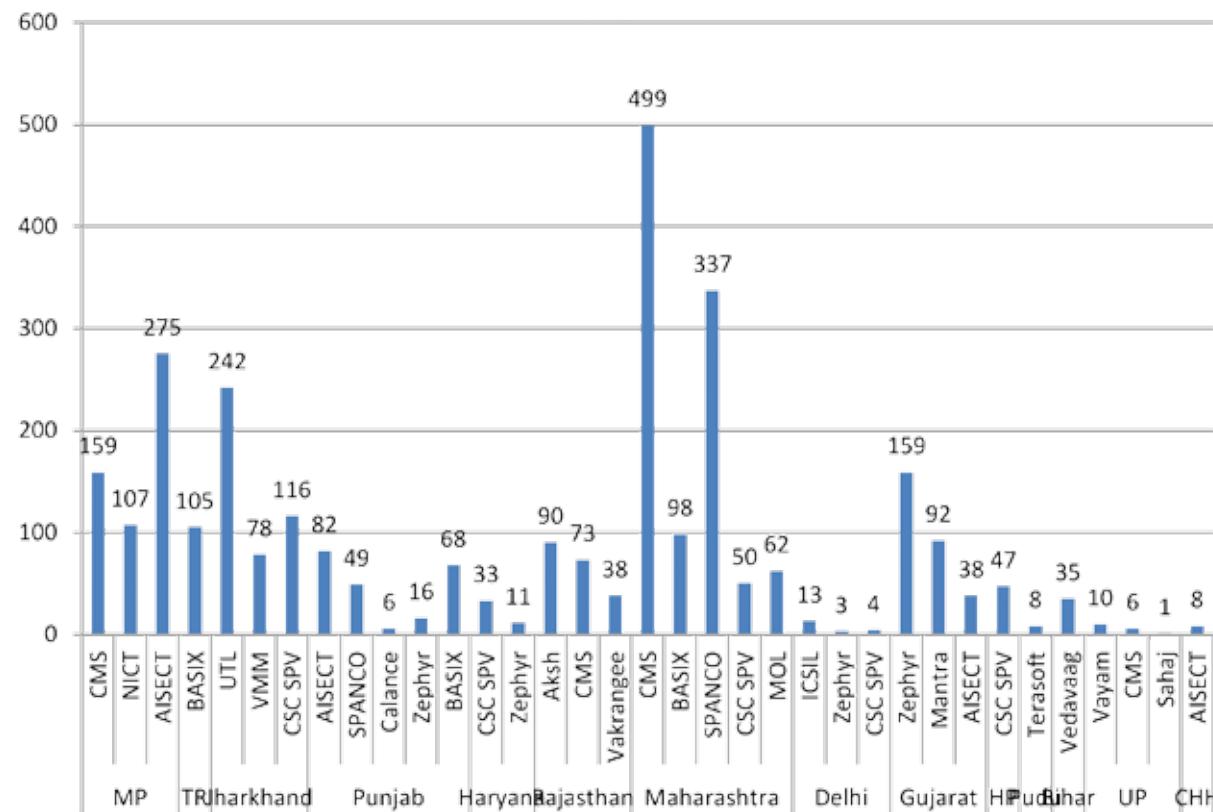


Cumulative UID Generation



Source: UIDAI Portal

State Wise Break up of PEC's:-



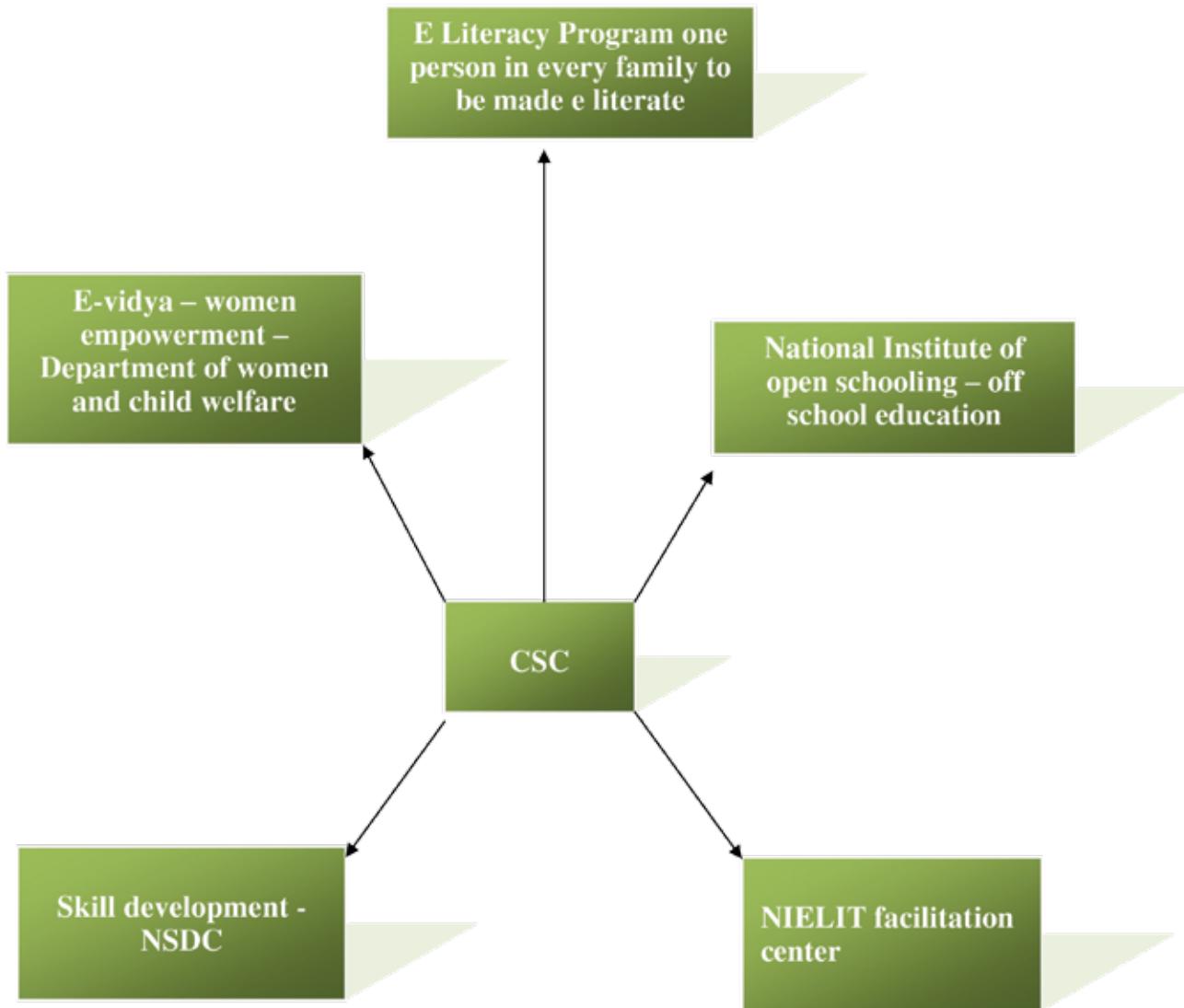
CSC AND EDUCATION



7. EDUCATION

The infrastructure of CSC is most suited to impart education services for rural India as well as work as facilitation center for educational service provider. So far the CSC is authorized to work as facilitation center for National Institute of Open schooling (NIOS) and NIELIT. The centers are also imparting the e literacy - BCC course of NIELIT to rural citizen. The education services being delivered through the CSCs are as follows:

CSC and Education



7.1 Scheme for Empowering Women in Rural India through CSCs (NIELIT WDLP)

The Scheme for Empowering Women in Rural India was implemented in 10 states of India namely Uttar Pradesh, Madhya Pradesh, Andhra Pradesh, Bihar, Assam, West Bengal, Tamil Nadu, Rajasthan, Maharashtra and Jammu & Kashmir. In addition to these States, the project was also extended to the pilot locations of National Optical Fiber Network (NOFN) project namely, Parwada (Andhra Pradesh), Panisagar (Tripura) and Arian (Rajasthan). Based on the revised guidelines approved by DeitY, the project was re-conceptualised in the project States.

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As on 30th June, 2014, a total of 25,287 new women beneficiaries have been registered under this project and NIELIT scheduled examination for 24,706 women beneficiaries. The State-wise training and examination details are as follows:

S. No.	State-wise Breakup	No. of Trainings Completed	Examinations Scheduled	Beneficiaries Appeared
1	Andhra Pradesh (NOFN-DKC)	510	510	252
2	Tripura (NOFN-DKC)	219	51	26
3	Rajasthan (NOFN-DKC)	281	279	184
4	Jammu & Kashmir	812	812	480
5	Madhya Pradesh	2500	2500	1837
6	Maharashtra	2500	2500	2315
7	Rajasthan	4329	4329	2887#
8	Sikkim	0	0	0
9	Tamil Nadu	126	0	0
10	Assam	2734	2734	2028
11	Uttar Pradesh	6158	5991	5335#
12	West Bengal	2500	2500	1662
13	Bihar	2500	2500	2231
	Total	25,169	24,706	19,237

7.2 Course on Computer Education for VLEs in Rural India

The Department of Electronics and Information Technology DeITy Govt. of India, has approved the Course on Computer Education for Village Level Entrepreneurs in Rural India through NIELIT (earlier known as DOEACC Society) to train and empower VLEs. The objective of the project is to train 1,00,000 CSC Operators/ Village Level Entrepreneurs on NIELIT's Course on Computer Concepts (CCC). The total duration of the course is 80 hours. Based on DeitY's approval for the revised 'Course on Computer Education for Village Level Entrepreneurs (VLEs) scheme guidelines, the project has been restarted in September, 2013.

As of 30th June, 2014, a total of 15,710 new VLEs have been registered under this project. In addition to these 15,710 new VLEs, CSC SPV and NIELIT had trained and certified 4,057 VLEs under this project before 2012. Hence, the total number of VLEs registered under the project is 19,767. The table below provides the state-wise summary of new VLEs registered from September 2013 to June 2014:

Sl. No	States	Total no. of CSCs	Total VLE Registrations
1	Andaman & Nicobar Islands	34	1
2	Andhra Pradesh	6,574	1038
3	Arunachal Pradesh	202	5
4	Assam	3,732	190
5	Bihar	7,476	1196
6	Chhattisgarh	2,604	220
7	Delhi	126	1
8	Gujarat	13,716	2677
9	Haryana	217	4
10	Himachal Pradesh	2,973	342
11	Jammu & Kashmir	880	172
12	Jharkhand	4,736	372
13	Karnataka	1,609	1
14	Kerala	2,203	283

15	Lakshadweep	15	2
16	Madhya Pradesh	12,183	887
17	Maharashtra	33,511	2473
18	Manipur	445	42
19	Meghalaya	225	21
20	Mizoram	290	27
21	Nagaland	110	32
22	Odisha	6,080	331
23	Puducherry	69	5
24	Punjab	2,143	190
25	Rajasthan	7,324	1231
26	Tamil Nadu	1,117	34
27	Tripura	161	42
28	Uttar Pradesh	16,565	3312
29	Uttarakhand	1,968	135
30	West Bengal	6,312	444
	Total	1,35,600	15,710

7.3 E-Inclusion: IT Training for Rural SC/ ST/ Women Beneficiaries

In line with the objective of IT for Masses scheme, CSC SPV submitted a proposal to DeitY under E-Inclusion: IT Training for Rural SC/ ST/ Women Beneficiaries project to train 45,000 beneficiaries before March 2015. The primary objective of this project is to provide hands-on training in computers for targeted beneficiaries, enabling them to acquire basic ICT skills that empower them to:

- Become digitally literate
- Actively participate in knowledge based activities
- Access financial, social and government services, and
- Use Internet for communications

As on 30th June, 2014, 865 CSCs identified have started a total of 20,844 SC/ ST/ Women beneficiaries in consultation with the local Panchayat Representatives. Out of which 4,279 beneficiaries have been registered on the Learning Management System. Of this, the training of 3,732 beneficiaries has already started. The State-wise break-up of beneficiaries under each project is as below:

Registration, Training and Examination of Beneficiaries under SC Beneficiaries:

S. No.	State	District	Beneficiaries Identified	Beneficiaries Approved on the LMS	No. of Trainings Completed	No. of Examinations Conducted
1	Andhra Pradesh	Prakasam	82	0	0	0
2		Srikakulam	40	0	0	0
3		Anantpur	0	0	0	0
4	Bihar	Aurangabad	1055	401	0	0
5		Nawada	0	0	0	0
6		West Champaran	106	0	0	0
7		Darbhanga	153	9	0	0

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8	Uttar Pradesh	Agra	1278	307	81	0
9		Kaushambi	1008	203	2	0
10		Sant Kabir Nagar	1041	204	11	0
11		Sonbhadra	999	148	0	0
12	west Bengal	24 South Pargana	478	238	116	98
13		Jalpaiguri	241	33	0	0
14		Cooch Behar	1036	453	0	0
15		Paschim Medinipur	539	190	0	0
16	Telangana	Warangal	0	0	0	0
Total			8,056	2,186	210	98

Registration, Training and Examination of Beneficiaries under ST Beneficiaries:

S. No	State	Districts	Beneficiaries Identified	Beneficiaries Approved on the LMS	No. of Trainings Completed	No. of Examinations Conducted
1	Chhattisgarh	Korba	451	105	47	25
2		Kanker	677	142	61	25
3		Sarguja	547	175	19	0
4	Jharkhand	Godda	80	9	0	0
5		Pakur	310	0	0	0
6		Sahibganj	246	11	0	0
7	Madhya Pradesh	Dhar	1061	13	0	0
8		Sheopur	503	0	0	0
9		Shahdol	420	19	0	0
10	Meghalaya	East Jaintia Hills	0	0	0	0
11		East Khasi Hills	179	3	0	0
12		North Garo Hills	0	0	0	0
13		Ri Bhoi	32	14	0	0
14		South Garo Hills	28	0	0	0
15		South West Garo Hills	0	0	0	0
16		South West Khasi Hills	0	0	0	0
17		West Garo Hills	265	1	0	0
18		West Jaintia Hills	181	31	6	0
19		West Khasi Hills	0	0	0	0
20	Mizoram	Aizawl	223	129	13	0
21		Lunglei	0	0	0	0
22		Serchhip	0			
23		Champhai	101	0	0	0
24		Lawngtlai	0	0	0	0
25		Saiha	0			
26		Mamit	54	21	0	0
27		Kolasib	0			
Total			5358	673	146	50

Registration, Training and Examination of Beneficiaries under Women Beneficiaries:

S. No.	State	Districts	Beneficiaries Identified	Beneficiaries Approved on the LMS	No. of Trainings Completed	No. of Examinations Conducted
1	Bihar	Vaishali	1104	241	0	0
2		Sitamarhi	652	159	1	0
3		Saharsa	1273	119	0	0
4	Himachal Pradesh	Una	0	0	0	0
5		Kangra	0	0	0	0
6		Chamba	0	0	0	0
7		Bilaspur	80	12	9	0
8	Jammu & Kashmir	Doda	112	0	0	0
9		Jammu	82	3	0	0
10		Anantnag	122	31	0	0
11		Badgam	188	100	31	0
12		Bandipora	28	3	0	0
13	Madhya Pradesh	Indore	1274	0	0	0
14		Bhind	411	93	50	50
15		Morena	453	0	0	0
16	Odisha	Jharsuguda	748	314	0	0
17		Kalahandi	803	245	0	0
18		Ganjam	100	100	100	86
Total			7430	1420	191	136

7.4 Financial Literacy Programme for Rural Adults

CSC e-Governance Services India Limited (CeGSIL) and the National Bank for Agriculture and Rural Development (NABARD) signed an agreement to train 10,000 rural adults in Chhattisgarh and Madhya Pradesh on Financial Literacy.

CSC SPV implemented the Financial Literacy programme in Madhya Pradesh and Chhattisgarh mainly focused on rural adults, especially women. The training programme was implemented through VLEs of CSCs at Panchayat/ Village Level. Keeping the project requirements in mind, CSC SPV adopted a blended approach to learning and imparting financial literacy. The program delivery was in the local language. The programme was aiming towards training over 50-60 beneficiaries, especially one woman from each household from the villages covered by these CSCs. As of 31st March, 2014, more than 10,100 participants were trained under this project. The district-wise breakup of beneficiaries is as below:

No.	Name of Districts	No. of Beneficiaries Trained
Chhattisgarh		
1.	Baloda Bazar	700
2.	Bastar	376
3.	Bemetara	104
4.	Bilaspur	555
5.	Dhamtari	56
6.	Durg	679
7.	Janjgir-Champa	147

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8.	Kanker	96
9.	Korba	316
10.	Koriya	38
11.	Raigarh	320
12.	Raipur	1300
13.	Rajnandgaon	93
14.	Sarguja	229
<i>Total</i>		5009
Madhya Pradesh		
1.	Anuppur	83
2.	Bhind	50
3.	Chhatarpur	26
4.	Damoh	294
5.	Dewas	363
6.	Dhar	219
7.	Hoshangabad	43
8.	Indore	450
9.	Jhabua	138
10.	Khandwa (East Nimar)	288
11.	Mandsour	110
12.	Neemuch	185
13.	Panna	307
14.	Ratlam	385
15.	Rewa	126
16.	Sagar	599
17.	Satna	139
18.	Shahdol	78
19.	Shajapur	230
20.	Sidhi	128
21.	Singrauli	51
22.	Tikamgarh	199
23.	Ujjain	453
24.	Umaria	149
	<i>Total</i>	5093
	Grand Total	10,102

7.5 Investor Awareness Programme

CSC SPV partnered with the Investor Education and Protection Fund (IEPF), Ministry of Corporate Affairs (MCA) to create Investor Awareness in rural India. The 'Investor Awareness Programme' (IAP) was to educate the prospective rural investor so that they understand the benefit of saving, investment and capital formation/ accumulation. The objective of this project was to enable CSCs to become Investor Education Hubs by hosting awareness sessions focused on the rural investor.

Based on the response and feedback received from the pilot project, IAP is to be implemented in more than 300 CSCs. In the Phase-1 of the project, the project will be implemented in Chhattisgarh, Bihar, Assam, Madhya Pradesh, Odisha, West Bengal, and Uttar Pradesh, where CSC will leverage technology to build awareness about investing opportunities for the rural investor. In the next phase, it will be scaled-up to other States.

7.6 Implementing agency for the National Digital Literacy Mission

In March, 2014, the Department of Electronics and Information Technology (DeitY), Government of India approved the National Digital Literacy Mission (IT Mass Literacy Scheme). The objective of the scheme is to provide IT training to ten lakh persons (one person) in every eligible household, in selected blocks in each State/ UT. The training will be provided at two levels and would enable the beneficiaries to use IT and related applications to participate effectively in the democratic process and enhance their livelihood. CSC SPV is the implementing agency of this scheme and CSC network will be leveraged in addition to NGOs and Industry to undertake the digital literacy project in rural India.



CSC AND PASSPORT SERVICE



8. PASSPORT SERVICES

The Ministry of External Affairs, along with CSC e-Governance Services India Limited has launched Passport related services through the vast network of over one lakh Common Services Centers (CSCs) across rural hinterland. The initiative would largely bridge the digital divide in the country.

Under the Passport Seva, the Ministry has made it mandatory to complete the entire form filing process on-line, including payment of applicable fee and scheduling of appointment for seeking Passport related services. The CSCs would facilitate filling and uploading of Passport application form, payment of applicable fee (through debit/credit card or through SBI internet banking/challan mode) and scheduling of appointment for the visit to the Passport Seva Kendra (PSK) at nominal charge not exceeding Rs. 100/- . As per the appointment schedule, an applicant will have to visit the PSK for completion of application submission process (including collection of digital photographs/biometrics, verification of supporting documents and approval). The services through CSCs would be available throughout the week, including during the weekend.

The services were launched in pilot mode at 15 select CSC locations in Uttar Pradesh and Jharkhand in the second week of March 2014. The full roll out across the country was launched in April 2014.

CSC e-Governance Services India Limited with support from Ministry of External Affairs is conducting training programs at all the PSKs across the country for CSC operators. These trainings will be making CSCs aware of the process and help them serve the citizens better.

Passport Registration Numbers

So far, a total of **10816** registrations have been successfully done on www.apna.csc.gov.in. The state-wise break up is as follows:

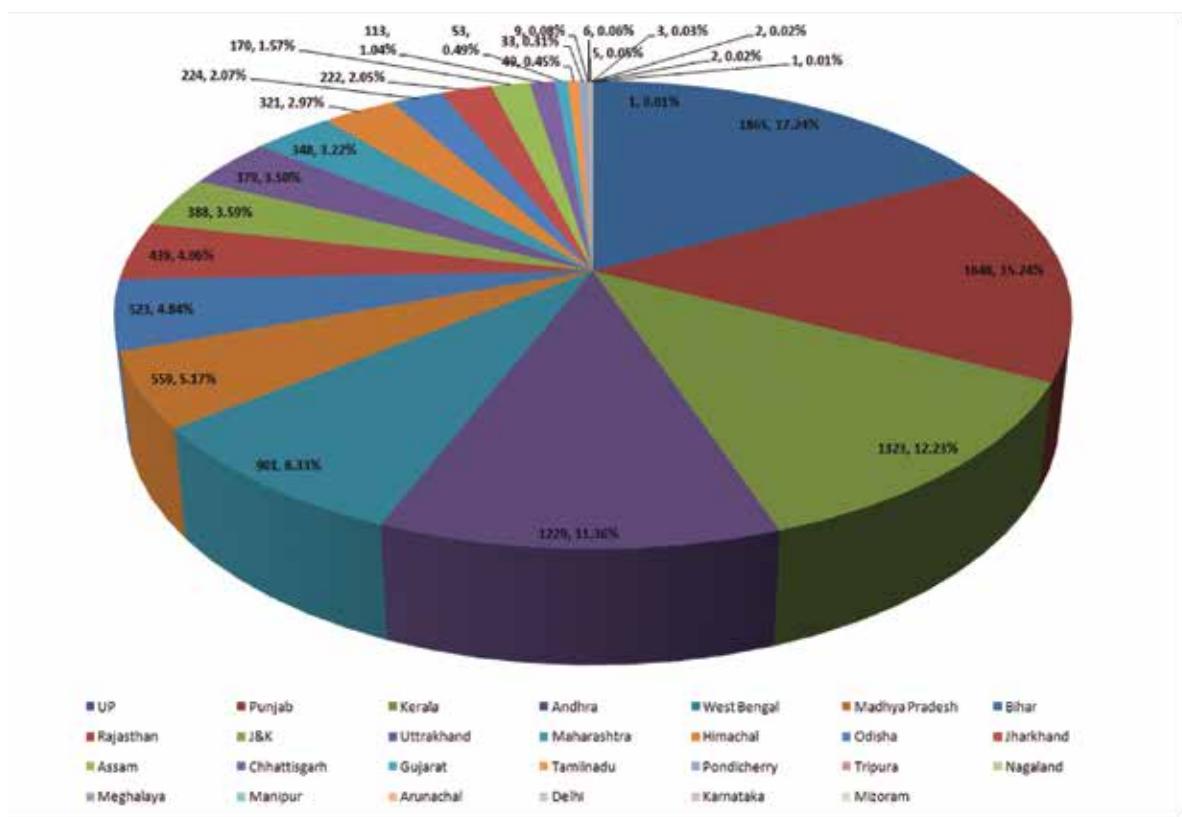
Service Type	Count
Passport Form Submitted	10528
PCC Form Submitted	288
Grand Total	10816

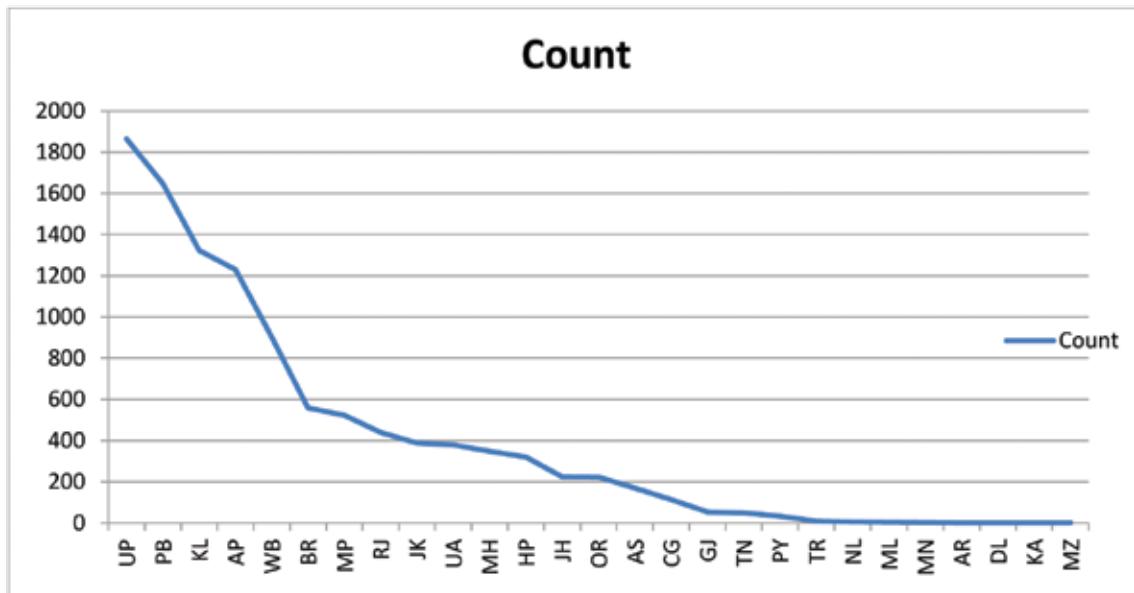
State	No. of Passport Submitted
UP	1865
Punjab	1648
Kerala	1323
Andhra	1229
West Bengal	901
Madhya Pradesh	559
Bihar	523
Rajasthan	439
J&K	388
Uttrakhand	379
Maharashtra	348
Himachal	321
Odisha	224

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Jharkhand	222
Assam	170
Chhattisgarh	113
Gujarat	53
Tamilnadu	49
Pondicherry	33
Tripura	9
Nagaland	6
Meghalaya	5
Manipur	3
Arunachal	2
Delhi	2
Karnataka	1
Mizoram	1

Source: APNA CSC PortalState Wise Passport Registration Pie:-



State Wise Passport Registration :**Challenges in Implementation of Passport Services:**

CSC e-Governance Services India Limited is constantly analyzing the impact and issues regarding implementation of Passport services through CSCs.

Presently the Village Level Entrepreneur (VLE) who undertakes the filling up of application forms through CSC has to deposit Passport fee through the existing payment gateway. The other fee which is the commission approved for such transactions however has to be deposited through e-wallet of CSC e-Governance Services India Ltd. Thus for one transaction VLE has to make payment twice in two different modes. This creates complications and deters the VLE in taking such transactions through CSC eco system.

Similar feedback is received from Village Level Entrepreneurs during training sessions organized at PSK centers in various states. It was highlighted that dual payment mechanism has restricted the CSC operator in undertaking transactions for passport services. It was also requested that dual payment mechanism may be resolved and CSC e-Governance Services India Ltd. may be permitted to collect both the fees through a single wallet.

In order to popularize Passport services delivery to the citizen in rural India, the payment of passport fee of Ministry of External Affairs (MEA) and the commission of Rs. 100/- for the VLE, need to be allowed from the e-wallet of CSC e-Governance Services India Ltd.



CONNECTIVITY



9. CONNECTIVITY:

Provision of Broadband Connectivity to CSCs through BSNL

In 2008, the Department of Electronics & Information Technology (DEITY) in consultation with the USOF (Universal Service Obligation Fund) prepared a three phased strategy for provisioning of reliable connectivity to CSCs. DEITY earmarked funds of Rs. 880 Cr. for extending connectivity to approximately 1 lakh CSCs.

For the first phase, the DEITY along with BSNL shared equally the capital cost for providing wireline broadband connectivity using over 20,000 BSNL optical fibre enabled exchanges. The cost of the same was Rs 340 Crores of which the DEITY contributed Rs 170 Cr. Approximately 32,382 CSCs were estimated to be covered through DSL and 2,012 CSCs through EVDO in this phase.

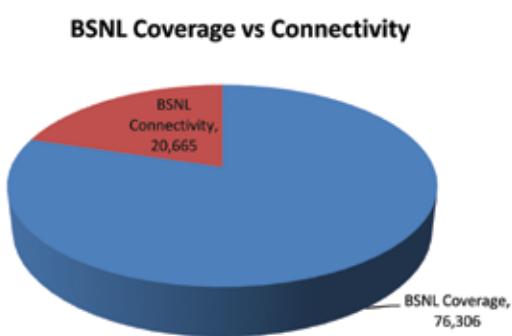
For the second phase, the DEITY along with BSNL equally shared the cost of equipment for providing wireless connectivity (WIMAX) using BSNL towers in villages where there were no towers of other telecom service providers (TSPs). The total cost of wireless connectivity for this phase was Rs 320 Cr, of which the DeitY agreed to contribute Rs 160 Cr. Another 11,666 CSCs were proposed to be covered in this manner.

For the third phase, the cost of enabling broadband connectivity using 5,188 towers was shared amongst DEITY and BSNL at Rs 550 Cr respectively to provision for enabling WIMAX connectivity at 51,939 CSCs.

Regular working group meetings under the chairmanship of Additional Secretary (e-Gov), DEITY have been held in the months of July 2013, December 2013, January 2014 and April 2014 to review the progress of provision of connectivity to CSCs by BSNL. Also, review meetings are being held at the State Government level with the local BSNL representatives to monitor the same.



Present Status on BSNL Broadband Coverage & Connectivity



As on 30th June 2014, out of the total commissioned number of CSC locations on CSCSMART tool, BSNL has reported providing broadband coverage to 76,306 CSC locations and extended connectivity to 20,665 CSCs. BSNL has planned to extend coverage to 13,394 locations through their different technologies like ADSL 2+, WiMax, etc.

The location-wise broadband coverage and connectivity details of CSCs are being updated by all BSNL Circles on CSC-SMART. As per the data available, since August 2013, BSNL has enabled broadband coverage at 10,292 more CSCs and extended connectivity to 4,080 additional CSCs.

The location-wise broadband coverage and connectivity details of CSCs are being updated by all BSNL Circles on CSC-SMART. As per the data available, since August 2013, BSNL has enabled broadband coverage at 10,292 more CSCs and extended connectivity to 4,080 additional CSCs.

Month	BSNL Connectivity Status on CSC SMART			
	Connected	Covered	Planned	Not feasible
June 2014	20,665	76,306	13,394	9,707
August 2013	16,585	66,014	16,066	8,752

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Project- Supply, Installation & Maintenance of 2,500 VSATs in North East & Difficult Areas

It was decided in the 7th Empowered Committee Meeting that connectivity through VSATs would be provided for CSCs in North-Eastern States and difficult areas where connectivity through BSNL is unavailable. The transponder / hub infrastructure is being provided by NICSI.

As on 30th June 2014, work order has been issued for supply, installation & maintenance of 2,452 CSCs. Of these, 2,439 VSATs have been delivered to sites and site survey has been completed for 2,357 sites. A total of 1,578 VSATs have been installed across 12 States. 455 additional installations have been made since August 2013.

Month	Work Order	Total No. of Site Survey Completed Sites	Total No. of SACFA Applied Sites	Total No of Installed Sites
June 2014	2,452	2,357	2,355	1,578
August 2013	2,452	2,181	2,105	1,123



All CSC VSATs were operating on NICSI VSAT Hub using Intelsat 906 satellite bandwidth. NICSI's bandwidth agreement with Intelsat expired in year 2013 and subsequently NICSI has obtained bandwidth on INSAT-4CR satellite to continue providing VSAT services to CSC VSATs after the expiry of Intelsat bandwidth lease.

Hence all VSATs, installed & commissioned, on NICSI VSAT Hub need to be migrated from Intelsat 906 to INSAT-4CR satellite.

During migration, VSATs which are commissioned on INTELSAT need to be re-configured & re-oriented towards INSAT-4CR to start operating on the new satellite.

859 CSC VSATs have been successfully migrated to new satellite till June 2014.

Project- Provision of Solar Power backup at CSCs in North East and difficult States:

To address the power shortage problem at CSCs, it has been proposed that North-East & difficult area States may provide solar power backup to CSCs facing acute power problems including non-availability of power for less than 4 hours in a day or bad quality of power.

Under the scheme, while Ministry of New & Renewable Energy, GoI (MNRE) would provide 90% subsidy on the actual capital expenditure of complete solar power systems required including comprehensive maintenance for a period of 5 years, the remaining 10% of the subsidy would be funded by the State Government. The status of proposals submitted & approved by MNRE is as below:

- a. MNRE has approved Solar Power back-up proposal of Manipur, Meghalaya, Mizoram and Nagaland till date.
- b. 335 and 145 solar power back-up units installed and commissioned at CSCs in Manipur and Mizoram respectively.
- c. Himachal Pradesh, Assam and J&K have submitted their proposals to MNRE for enabling Solar power back-up at CSCs and are under consideration of MNRE.
- d. Arunachal Pradesh has to re-submit the proposal as per the revised benchmark set by MNRE.
- e. Uttarakhand and Tripura are expected to submit their proposal during this financial year.

APNA CSC PORTAL



10. SERVICE ENABLEMENT: APNA CSC PORTAL

Apna CSC India Portal

CSC SPV is maintaining APNA.CSC.GOV.IN national portal for providing various G2C and B2C services .This Portal Includes interfaces for delivery of various G2C and B2C services like Electoral services, Passport, PAN, UID letter printing , Mobile bill Payment ,DTH/Mobile Recharge etc. Combined with an automated & secure Prepaid Wallet management system this portal is one stop solution for end to end service delivery.



Pre paid Wallet system on Apna CSC Portal

APNA CSC portal has an integrated prepaid wallet mechanism based on best industry practices for automated payment of services deliveries. VLE collects cash against service delivery from citizens and his wallet is deducted automatically for the prefixed amount. Amount collected is automatically shared between SCAs/Service providers at specified periodicity without any delay. All payment related communication happens securely on HTTPS protocol for added SSL/TLS encryption layer to protect the information. **Authenticated access is maintained with proper audit trails.** VLE entering the site is first verified from national OMT database for login and Password as first level security and then checked for Wallet Password while transacting on the portal. VLE can easily create and top up this prepaid wallet based on the business requirement.

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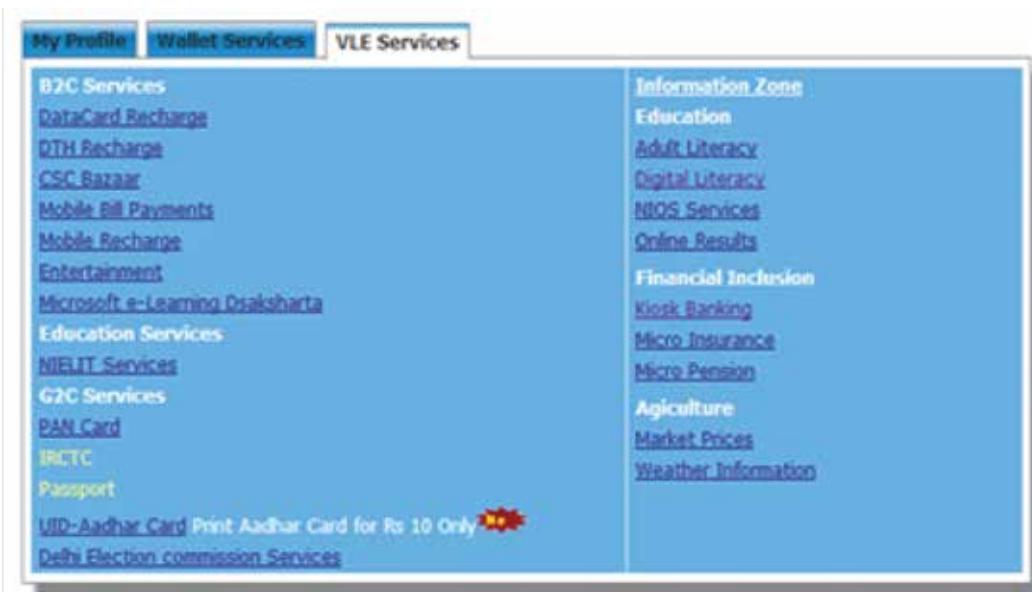
Services on Apna CSC Portal

G2C Services (Government to Citizen Services)

- Pan Card Services
- E Adhaar (UID) card Services
- NIELIT Services
- NIOS Services
- Passport services
- Electoral Services
- PFRDA(pension services)
- State electricity and water bill collection services
- Insurance services

B2C services (Business to citizen services)

- Mobile Recharge
- DTH Recharge
- CSC bazaar
- IRCTC & Bus Ticketing
- Bill Payments
- E Learning



Number of Transactions



Services	Number of Transactions
Mobile Recharge	1323707
UID - Eprint	769387
E- Nagrik Jharkhand	626935
Electricity Billing	465240
DTH Recharge	230848
e-District Jharkhand	128607

Insurance premium collection	68351
Farmer Registration	42687
PAN CARD	40034
Election Services	20007
Water Billing	12601
Mobile Bill Payment	11296
Passport	7548
PFRDA	7100
NIELIT	4262
Instant Money Transfer	2457
NIOS	1261
Redbus	720
Microsoft DLC	430
Job Skill Development	418
Apollo Telemedicine	246

New Initiatives Via APNA CSC Portal:

During the year, APNA CSC has added Passport, Pension, Premium collection services of LIC, SBI Life, ICICI prudential, Aviva and DHFL. E nagarik and E district services in Jharkhand are integrated and being delivered through CSC portal. Himachal electricity and water billing is also being delivered through this portal. E kyc based Adhaar card printing, Instant money transfer, Bus ticketing, E courts, Epic card printing for state of Punjab, Mizoram, Chhattisgarh and skill development initiatives are also LIVE. We have generated 40 lakh transactions for an amount of Rupees more than 50 Crores during this period. CSC SPV is now working towards Integration and delivery of state specific G2C services on **E District and SSDG platforms** for other states. Electricity bill collection integration is also being done for all the other states through this unified delivery platform. We are in the process of aggregating insurance premium collection of all the life insurance companies via a single interface. VLE registrations are already on for becoming IRCTC agents for railway ticketing. IRDA mandated Insurance sale and servicing through CSCs using EKYC is also under implementation.



CSC AND ELECTION SERVICES



11. ELECTION COMMISSION SERVICES:

An application was developed by CSC SPV for providing all election services which was integrated with Apna CSC portal. This application has been integrated with the Election Commission Portal (PGRS) to ensure delivery of services. The following services are available across the country thorough Apna CSC portal.

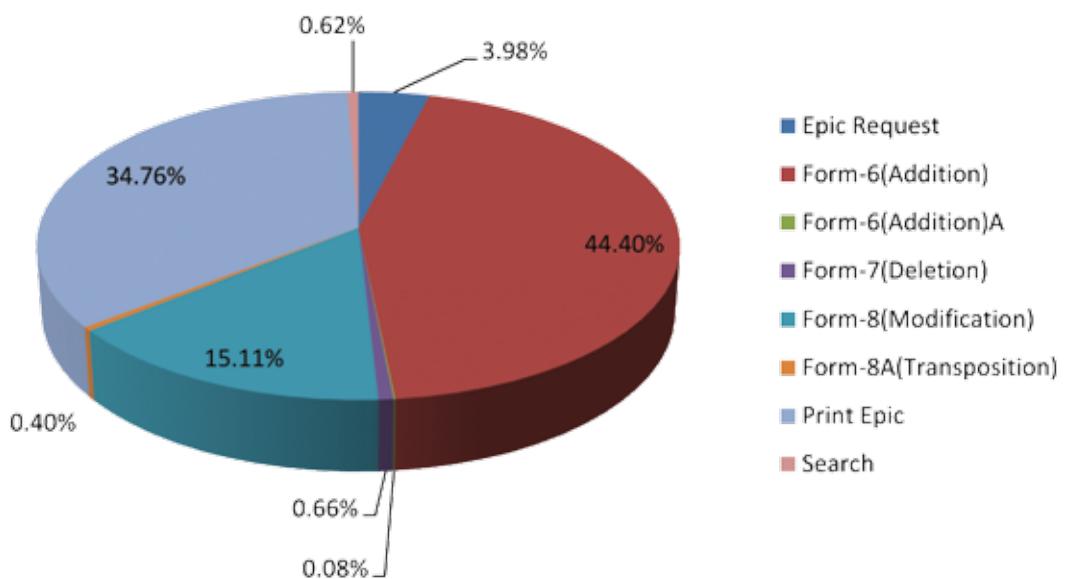
- Application for deletion of name in Electoral Roll
- Application for modification of name / other details in Electoral Roll
- Application for transposition of names in Electoral Roll
- Printing of Electoral roll
- Search Services
- Registration of Complaints
- Application for issue of replacement of Elector's Photo ID Card

Proposals for integration of ERMS and issuance of duplicate EPIC have been sent to various States namely Andhra Pradesh, Chhattisgarh, Himachal Pradesh, Jammu & Kashmir, Maharashtra, Mizoram, Delhi, Punjab, Rajasthan, and Uttar Pradesh by CSC SPV. Approvals received from the state of Punjab, Gujarat, Chattisgarh, Orissa, Mizoram, Meghalaya and Tripura for providing election services. Printing of EPIC card in colour has been implemented in Punjab, Mizoram and Tripura.

A total of 22,862 transactions till 30th June were successfully completed. The breakup of transactions state wise are as follows:

S. No	State	Total Transactions
1	Andhra Pradesh	11
2	Arunachal Pradesh	3
3	Assam	160
4	Bihar	4373
5	Chattisgarh	67
6	Delhi	1
7	Gujarat	5284
8	Himachal Pradesh	37
9	Jharkhand	455
10	Jammu & Kashmir	1
11	Maharashtra	528
12	Meghalaya	2
13	Manipur	2
14	Madhya Pradesh	112
15	Mizoram	1
16	Nagaland	1
17	Orissa	64
18	Punjab	8468
19	Puduchery	6
20	Rajasthan	398
21	Uttarakhand	152
22	Uttar Pradesh	2273
23	West Bengal	463
	Total	22862

Source: MIS.CSC.GOV.IN (Election Services)



AWARENESS AND COMMUNICATION



12. AWARENESS & COMMUNICATION

The Company has been following up for delivering financial services through CSCs. To create awareness and involve various stakeholders in delivering financial services through CSCs – banks, financial institutions, RBI, DIT of respective States, Line depts. amongst others – CSC SPV has been conducting a series of workshops at National and State level.

The details of State level workshops conducted are :

List of Workshop Organized during the year 2013

State Level Workshops				
S.No	State Covered	Month	Workshop On	No of Footfall
1	UP	Jan,2013	Catalyzing Financial Inclusion Through CSCs	150
2	Jharkhand	Feb,2013	Catalyzing Financial Inclusion Through CSCs	130
3	Maharastra	Feb,2013	Catalyzing Financial Inclusion Through CSCs	160
4	Orrisa	Feb,2013	Catalyzing Financial Inclusion Through CSCs	125
5	Assam	March,2013	Catalyzing Financial Inclusion Through CSCs	140
6	Himachal	March,2013	Catalyzing Financial Inclusion Through CSCs	170
7	Delhi	May,2013	Garnering Support from NIC SIOs: Enabling G2C Service Delivery Through CSCs	60
8	Rajasthan	June,2013	Catalyzing Financial Inclusion Through CSCs	220
9	Kerala	June,2013	Catalyzing Financial Inclusion Through CSCs	320

National Level Workshops				
Sl. No	State Covered	Month	Workshop On	No of Footfall
1	Delhi	Dec,2012	Catalyzing Financial Inclusion Through CSCs	160
2	Delhi	Feb,2013	Transforming India in to Knowledge Society	130
3	Delhi	June,2013	CSCs: The change Agents in Agriculture Service Delivery	150
4	Delhi	July,2013	CSC Diwas	220



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13. DIRECTORS

During the year following changes have taken place in the constitution of the Board of Directors:

Sl. No.	DIN No.	Name of Director	Particulars
1	06377217	Sh. Nazir Ahmed Bhat	He was nominated by Jammu & Kashmir Bank Limited as a Director on the Board of the Company. Since he resigned from the Bank, he tendered his resignation w.e.f. 21 st June, 2013 from the Directorship of our Company.
2	06878874	Sh. Moyd Syed Wani	He was appointed as Additional Director in the Board Meeting dated 28 th March, 2014 and as per the provisions of the Section 257 of the Companies Act, 1956 his appointment is proposed to be regularized in the ensuing Annual General Meeting.
3	00000999	Sh. J. Satyanarayana	He was nominated by DeitY as a Director on the Board of the Company (in <i>ex-officio</i> capacity). Since he was retired from the DeitY, he tendered his resignation w.e.f. 30 th April, 2014 from the Directorship of our Company.
4	02166194	Sh. Ram Sewak Sharma	He joined as Secretary, DeitY w.e.f 1 st May, 2014. By virtue of the assumption of office of Secretary, DeitY he became the Director of the Company in his <i>ex-officio</i> capacity as Secretary to Government of India, DeitY, Ministry of Communications & Information Technology.
5	06413989	Sh. Rajiv Gauba	He was nominated by DeitY as a Director on the Board of the Company (in <i>ex-officio</i> capacity). Since he was transferred to the Ministry of Home Affairs from the DeitY, he tendered his resignation w.e.f. 15 th July, 2014 from the Directorship of our Company.

The Constitution of the Board of Directors as on the date of Annual General Meeting are as follows:

Sl. No.	DIN No.	Name of Director	Designation
1.	02166194	Shri. Ram Sewak Sharma	Director
2.	02130399	Shri. Gaurav Dwivedi	Director
3.	03625087	Shri. P.S. Ganapathy	Director
4.	06636763	Shri. Ram Bilas Gupta	Director
5.	00538324	Shri. Siddharth Chaturvedi	Director
6.	06608676	Shri. Sanjay Kumar Panigrahi	Director
7.	06878874	Shri. Moyd Syed Wani	Director

14. STATUTORY AUDITORS

M/s. Sorab S. Engineer & Co., Chartered Accountants, Statutory Auditors of your Company, hold office until the conclusion of the forthcoming Annual General Meeting and are eligible for re-appointment. They have confirmed their eligibility for re-appointment under the provision of section 139 of the Companies Act, 2013.

The note to accounts referred to in the Auditor's Report are self explanatory and do not call for any further comments.

15. PUBLIC DEPOSITS

The Company has not accepted any Deposits from Public as per the provisions of Section 58A of the Companies Act, 1956.

PARTICULARS REQUIRED TO BE FURNISHED IN TERMS OF COMPANIES (DISCLOSURE OF PARTICULARS IN THE REPORT OF BOARD OF DIRECTORS) RULES, 1988

A. Conservation of Energy

The disclosure of particulars with respect to conservation of energy pursuant to Section 217(1)(e) of the Companies Act, 1956 read with Companies (Disclosure of Particulars in the Report of Board of Directors) Rules, 1988 are not applicable to the Company. However, the Company has made best efforts and adopted all relevant measures for conservation of the energy.

B. Technology Absorption

The Company has not carried out any specific research and development activities. Accordingly, the information related to technology absorption, adaptation and innovation is reported to be NIL.

C. Foreign Exchange Earnings and Outgo

There was no transaction of foreign exchange during the period under review.

Particulars of Employees:

No employee is drawing remuneration more than Rs.5,00,000/- p.m. and Rs.60.00 lacs p.a. Therefore the provisions of Section 217(2A) of the Companies Act 1956 and Rules to The Companies [Particulars of Employees] Rules, 1975 are not applicable.

16. DIRECTORS' RESPONSIBILITY STATEMENT

Pursuant to Section 217(2AA) of the Companies Act, 1956 as amended by the Companies (Amendment) Act, 2000, the Directors confirm that:-

- (i) In the preparation of the Annual Accounts, for the year ended March 31, 2014, the applicable accounting standards have been followed along with proper explanation relating to material departures.
- (ii) Appropriate Accounting Policies have been selected and applied consistently and have made judgments and estimates that are reasonable and prudent, so as to give a true and fair view of the state of affairs of the Company at the end of the financial year and of the profit of the Company for that period.
- (iii) Proper and sufficient care have been taken for the maintenance of adequate accounting records in accordance with the provisions of the Companies Act, 1956, for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities.
- (iv) The annual accounts have been prepared on a going concern basis.

ACKNOWLEDGMENTS

The results of an organization are greatly reflective of the efforts put in by the people who work for/ with the company. The Directors fully recognize the contribution made by the employees of the company in successful operations of the company.

The Directors also wish to place on record their appreciation for the faith and trust reposed by the Shareholders, State Governments, Bankers, Service Centre Agency's and Auditors.

For and on behalf of Board of Directors of

(Ram Sewak Sharma)

Chairman

DIN: 02166194

Date : 02.09.2014

Place : New Delhi

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF CSC E-GOVERNANCE SERVICES INDIA LIMITED.

REPORT ON THE FINANCIAL STATEMENTS

We have audited the accompanying financial statements of **CSC E-GOVERNANCE SERVICES INDIA LIMITED** ("the Company"), which comprise the Balance Sheet as at 31st March ,2014, and the Statement of Profit and Loss for the year then ended, and a summary of the significant accounting policies and other explanatory information.

MANAGEMENT'S RESPONSIBILITY FOR THE FINANCIAL STATEMENTS

The Company's Management is responsible for the preparation of these financial statements that give a true and fair view of the financial position, and financial performance of the Company in accordance with the Accounting Standards notified under the Companies Act, 1956 ("the Act") read with the General Circular 15/2013 dated 13th September 2013 of the Ministry of Corporate Affairs in respect of section 133 of the Companies Act, 2013. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

AUDITORS' RESPONSIBILITY

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with the Standards on Auditing issued by the Institute of Chartered Accountants of India. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and the disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Company's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of the accounting estimates made by the Management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

OPINION

In our opinion and to the best of our information and according to the explanations given to us, the financial statements give the information required by the Act in the manner so required and give a true and fair view in conformity with the accounting principles generally accepted in India:

- (a) in the case of the Balance Sheet, of the state of affairs of the Company as at 31st March, 2014;
and
- (b) in the case of the Statement of Profit and Loss, of the Profit of the Company for the year ended on that date;

REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

1. As required by the Companies (Auditor's Report) Order, 2003 ("the Order") issued by the Central Government of India in terms of sub-section (4A) of Section 227 of the Act, we give in the Annexure a statement on the matters specified in paragraphs 4 and 5 of the Order.
2. As required by Section 227(3) of the Act, we report that:
 - (a) We have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit.

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- (b) In our opinion, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books.
- (c) The Balance Sheet and Statement of Profit and Loss dealt with by this Report are in agreement with the books of account.
- (d) In our opinion, the Balance Sheet and the Statement of Profit and Loss comply with the Accounting Standards notified under the Companies Act, 1956 ("the Act") read with the General Circular 15/2013 dated 13th September 2013 of the Ministry of Corporate Affairs in respect of section 133 of the Companies Act, 2013.
- (e) On the basis of the written representations received from the directors as on 31st March, 2014 and taken on record by the Board of Directors, none of the Directors are disqualified as on 31st March, 2014 from being appointed as a Director in terms of clause (g) of sub-section (1) of Section 274 of the Companies Act, 1956.

For SORAB S. ENGINEER & CO.
Chartered Accountants
Firm Registration No. 110417W

CA N.D. Anklesaria
(Partner)
(Membership No. 10250)

Date: 02.09.2014

Place: Mumbai

ANNEXURE TO THE AUDITORS' REPORT

(Referred to in paragraph 1 of our report of even date)

- i.
 - a. The Company has maintained proper records showing full particulars including quantitative details and situation of its fixed assets.
 - b. Major part of the fixed assets have been physically verified by the management during the year. In our opinion, the frequency of verification is reasonable having regard to the size of the Company and the nature of its assets. We are informed that no material discrepancies were noticed on such verification.
 - c. According to the information and explanations given to us, the Company has not disposed off substantial part of its fixed assets during the year.
- ii. The Company has no inventory and hence clauses (ii) (a), (b) (c) are not applicable to the Company.
- iii.
 - a. The Company has neither granted nor taken any loans, secured or unsecured, to/from companies, firms or other parties covered in the register maintained under section 301 of the Companies Act, 1956. Accordingly, the clauses 4 (iii) (b) to (g) of the Order are not applicable.
 - iv. In our opinion and according to the information and explanations given to us, there are adequate internal control procedures commensurate with the size of the Company and the nature of its business with regard to purchases of goods, fixed assets and with regard to the sale of goods and services. During the course of our audit, no major weaknesses have been noticed in the internal controls of the Company.
- v.
 - a. According to the information and explanations given to us, we are of the opinion that the particulars of all contracts or arrangements that need to be entered into the register maintained under section 301 of the Companies Act, 1956 have been so entered.
 - b. In our opinion and according to the information and explanations given to us, the transactions made in pursuance of contracts or arrangements entered in the register maintained under Section 301 of the Companies Act, 1956 and exceeding the value of Rupees Five Lacs in respect of any party during the year have been made at prices which are reasonable having regard to prevailing market prices at the relevant time.
 - vi. According to the information and explanations given to us, the Company has not accepted any deposits from the public to which the provisions of section 58A, 58AA or any other relevant provisions of Companies Act 1956 and the rules framed thereunder would apply.
 - vii. In our opinion and according to the information and explanations given to us, the Company has an internal audit system commensurate with the size of the Company and the nature of its business.
 - viii. According to the information and explanations given to us, maintenance of cost records has not been prescribed by the Central Government under clause (d) of sub section (1) of section 209 of the Companies Act, 1956.
- ix.
 - a. The Company is generally regular in depositing undisputed statutory dues, including Provident Fund, Investor Education and Protection Fund, Employees' State Insurance, Income Tax, Sales Tax, Wealth Tax, Service Tax, Custom Duty, Excise Duty, Cess and any other material statutory dues with the appropriate authorities. There are no outstanding statutory dues as at the last day of the financial year which were outstanding for a period of more than six months from the date they became payable.

- b. According to the information and explanations given to us, there were no dues in respect of Income Tax, Wealth Tax, Sales Tax, Service Tax, Custom Duty, Excise Duty and Cess which have not been deposited on account of any dispute
- x. The Company has no accumulated losses as at 31st March, 2014 and it has not incurred any cash losses in the financial year ended on that date or in the immediately preceding financial year.
- xi. As the Company has not availed any loan from a financial institution or a bank, nor has it issued any debentures, there are no dues to any financial institution or bank or debenture holders.
- xii. In our opinion and according to the information and explanations given by the Management, the Company has not granted any loans and advances on the basis of security by way of pledge of Shares, Debentures or any other security.
- xiii. In our opinion, the Company is not a chit fund or a nidhi / mutual benefit fund / society. Therefore, the provisions of clause 4 (xiii) of the Order are not applicable.
- xiv. In our opinion, the Company is not dealing or trading in shares, securities, debentures and any other investments. Therefore, the provisions of clause 4(xiv) of the Order are not applicable.
- xv. In our opinion and according to the information and explanations given by the management, the Company has not given any guarantee for loans taken by others from banks or financial institutions.
- xvi. The Company has not taken any term loan during the year. Therefore, the provisions of clause 4 (xvi) of the Order are not applicable.
- xvii. The Company has not raised any short term funds during the year. Therefore, the provisions of clause 4 (xvii) of the Order are not applicable.
- xviii. According to the information and explanations given to us, the Company has not made any preferential allotment of shares to parties and companies covered in the register maintained under section 301 of the Companies Act, 1956 during the year.
- xix. According to the information and explanations given to us the Company has not issued any debentures during the year.
- xx. The Company has not made any public issues during the year. Accordingly paragraph 4(xx) of the Order is not applicable.
- xxi. Based upon the audit procedures performed and the information and explanations given by the management, we report that no fraud on or by the Company has been noticed or reported during the year.

For SORAB S. ENGINEER & CO.
Chartered Accountants
Firm Regn. No. 110417W

CA N.D. Anklesaria
Partner
Membership No.10250

Date : 02.09.2014
Place : Mumbai

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CSC E-GOVERNANCE SERVICES INDIA LIMITED

Balance Sheet as at 31st March 2014

(Rs. in Lacs)

Particulars		Note No	As at 31st March 2014	As at 31st March 2013
I.	EQUITY AND LIABILITIES			
1	Shareholders' funds			
	(a) Share capital	2	2,286.30	2,286.30
	(b) Reserves and surplus	3	886.02	495.24
	Share Application Money Pending Allotment		-	89.80
2	Non-current liabilities			
	(a) Other Long Term Liability	4	64.21	-
3	Current liabilities			
	(a) Trade payables	26	1,367.76	85.98
	(b) Other current liabilities	5	1,248.01	1,173.62
	(c) Short-term provisions	6	238.87	215.58
	TOTAL		6,091.17	4,346.52
II.	ASSETS			
	Non-current assets			
1	(a) Fixed assets			
	(i) Tangible assets		30.59	11.28
	(ii) Intangible assets		8.83	5.30
	(iii) Capital work-in-progress		13.22	-
		7	52.64	16.58
	(b) Deferred Tax Asset (net)	27	2.71	3.80
	(c) Long-term loans and advances	8	112.48	-
	(d) Other Non Current Assets	9	1,750.00	-
2	Current assets			
	(a) Trade receivables	10	779.03	279.69
	(b) Cash and Cash Equivalents	11	1,881.56	3,863.73
	(c) Short-term loans and advances	12	1,298.56	169.46
	(d) Other current assets	13	214.19	13.26
	TOTAL		6,091.17	4,346.52

Summary of Significant Accounting Policies

1

Notes referred to above form an integral part of the Balance Sheet and should be read in conjunction therewith

As per our report of even date attached
 For Sorab S. Engineer & Co.
 Chartered Accountants
 Firm Registration No. 110417W

For CSC e-GOVERNANCE SERVICES INDIA LIMITED

CA N.D. Anklesaria
 Partner
 Membership No. 10250

Gaurav Dwivedi
 Director

Siddharth Chaturvedi
 Director

Kavita Bisht
 Company Secretary

CSC E-GOVERNANCE SERVICES INDIA LIMITED

Profit and Loss Accounts for the year ended 31.3.2014

(Rs in Lacs)

Particulars		Note No.	For the Year ended 31st March 2014	For the Year ended 31st March 2013
I.	Revenue from Operations	14	4,561.56	107.64
II.	Other income	15	398.99	643.21
III.	Total Revenue (I + II)		4,960.55	750.85
IV.	Expenses:			
	Employee benefits expenses	16	304.26	86.23
	<u>Finance costs</u>	17	19.07	0.55
	Other expenses	18	3,727.23	90.16
	Depreciation on Tangible Assets and Amortization		11.15	3.79
	Total expenses		4,061.71	180.73
V.	Profit/(Loss) before exceptional and extraordinary items and tax (III-IV)		898.84	570.12
VI.	Exceptional items		-	-
VII.	Profit/(Loss) before extraordinary items and tax (V - VI)		898.84	570.12
VIII.	Extraordinary Items		-	-
IX.	Profit/(Loss) before tax (VII- VIII)		898.84	570.12
X	Tax expense:			
	(1) Current tax		293.00	188.12
	(2) Deferred tax		1.09	-2.58
	(3) Short /(excess) provision of Income Tax of earlier years (Net)		-	-
XI	Profit/(Loss) for the year (IX-X)		604.75	384.58
XII	Earnings per equity share:(in Rs.)			
	Nominal Value per Share Rs.1000/- (Previous Year Rs. 1000)			
	Before Extraordinary Items			
	Basic	28	264.51	175.28
	Diluted		264.51	175.28
	After Extraordinary Items			
	Basic		264.51	175.28
	Diluted		264.51	175.28

Summary of Significant Accounting Policies

1

Notes referred to above form an integral part of the Statement of Profit and Loss and should be read in conjunction therewith

As per our report of even date attached

For CSC e-GOVERNANCE SERVICES INDIA LIMITED

For SORAB S. ENGINEER & CO.

Chartered Accountants

Firm Registration No.110417W

CA N.D. Anklesaria
Partner
Membership No. 10250

Gaurav Dwivedi
Director

Siddharth Chaturvedi
Director

Kavita Bisht
Company Secretary

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Notes to Accounts Forming an Integral Part of Financial Statements

Note 2: Share Capital

Particulars	As at 31 March 2014		As at 31 March 2013	
	Number	(Rs. in Lacs)	Number	(Rs. in Lacs)
Authorised				
Equity Shares of Rs. 1000/- each	900,000	9,000	900,000	9,000
Issued, Subscribed & Fully Paid up				
Equity Shares of Rs. 1000/- each	228,630	2,286.30	228,630	2,286.30

a. Reconciliation of number of shares outstanding at the beginning and end of the year

Particulars	As at 31.03.2014	As at 31.03.2014	As at 31.03.2013	As at 31.03.2013
	No. of Shares	(Rs. in Lacs)	No. of Shares	(Rs. in Lacs)
Shares outstanding at the beginning of the year	228,630	2,286.30	219,230	2,192.30
Shares Issued during the year	-	-	9,400	94.00
Shares bought back during the year	-	-	-	-
Shares outstanding at the end of the year	228,630	2,286.30	228,630	2,286.30

b. Rights, Preferences and Restrictions attached to Shares

The Company has one class of shares referred to as equity shares having a par value of Rs. 1000 each. Each shareholder is entitled to one vote per share held. In the event of liquidation, the equity shareholders are eligible to receive the remaining assets of the Company after distribution of all preferential amounts, in proportion to their shareholding.

c. Shares held by Holding /Ultimate Holding Company and /or its subsidiaries /associates:

The Company has no holding Company or subsidiaries or associates of holding company.

d. List of shareholders holding more than 5% shares

Name of Shareholder	As at 31 March, 2014		As at 31 March, 2013	
	No. of Shares held	% of Holding	No. of Shares held	% of Holding
Punjab National Bank	55,000	24.06%	55,000	24.06%
J & K Bank	18,000	7.87%	18,000	7.87%
Central Bank of India	25,000	10.93%	25,000	10.93%
West Bengal State Rural Development Agency	13,879	6.07%	13,879	6.07%
Madhya Pradesh State Electronics Development Corporation Limited	18,172	7.95%	18,172	7.95%

e. Aggregate number of bonus shares issued, shares issued for consideration other than cash and shares bought back during the period of five years immediately preceding the reporting date:

During the last 5 years, the Company has neither issued any bonus shares nor allotted any shares pursuant to a contract without payment being received in Cash.

No Share have been bought back during the last 5 years.

f. Unpaid calls

As per records of the Company, no calls remain unpaid by the directors and officers of the Company as on 31st March, 2014

g. As per records of the Company, no shares have been forfeited by the Company during the year.

Note 3: Reserves and Surplus

Particulars	As at 31 March 2014	As at 31 March 2013
	(Rs. in Lacs)	(Rs. in Lacs)
a. Balance of Statement of Profit and Loss.		
Opening balance	495.24	270.09
(+) Net Profit/(Net Loss) for the year	604.76	384.58
(-) Proposed Equity Dividend	182.90	137.18
(-) Distribution Tax on Proposed Equity Dividend	31.08	22.25
(-) Transfer from Reserves	-	-
Closing Balance	886.02	495.24
Total	886.02	495.24

Note 4: Other Long Term Liability

Particulars	As at 31 March 2014	As at 31 March 2013
	(Rs. in Lacs)	(Rs. in Lacs)
Lease Rent Payable	64.21	-
Total	64.21	-

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Note 5: Other Current Liabilities

Particulars	As at 31 March 2014		As at 31 March 2013	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
(a) Deposits		187.23		-
(b) Advances from Projects (Net)				
Portal	100.11			
VSAT	206.75			
E Inclusion Project	72.91			
E Vidya Project	15.05			
Investor Awareness Program	26.60			
National Population Register (NPR)	480.58			
Others	4.54	906.54	1,157.71	1,157.71
(c) Other current liabilities		86.33		1.02
(d) Other Payables				
Central Excise, Customs Duty, VAT and Service Tax Payable		8.51		-
Tax Deducted at Source		52.54		3.50
Salary and Reimbursements		2.46		9.17
Provident Fund and other Employee Deductions		4.40		2.22
Advances from Customers		-		-
Total		1,248.01		1,173.62

Note 6: Short Term Provisions

Particulars	As at 31 March 2014		As at 31 March 2013	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
Provision for employee benefits				
Leave Encashment	22.40		21.59	
Provision for Proposed Dividend	182.90		137.18	
Provision for Dividend Distribution Tax	31.08		22.25	
Provision for Income Tax	2.49		34.56	
[Net of Advance Tax of Rs. 478.64 Lacs (Previous Year - Rs. 153.56 Lacs)]				
Total	238.87		215.58	

Note 7 :- FIXED ASSETS

(Rs. in Lacs)

Particulars	GROSS BLOCK			DEPRECIATION			NET BLOCK	
	AS ON 01.04.2013	ADDITIONS	DELETIONS	AS ON 31.03.2014	UPTO 01.04.2013	FOR THE YEAR	UPTO 31.03.2014	AS AT 31.03.2013
I. TANGIBLE ASSETS								
COMPUTER	10.01	17.34	0.35	27.00	4.18	6.44	0.04	10.58
FURNITURE & FIXTURES	1.26	0.28	-	1.54	0.07	0.23	-	0.30
OFFICE EQUIPMENTS	1.11	10.51	-	11.62	0.24	1.37	-	1.61
MOBILE	1.15	0.10	-	1.25	0.13	0.25	-	0.38
PLANT & MACHINERY	2.48	-	-	2.48	0.10	0.33	-	0.43
TOTAL TANGIBLE ASSETS (A)	16.01	28.23	0.35	43.89	4.72	8.62	0.04	13.30
II. INTANGIBLE ASSETS								
WEBSITE	6.62	5.99	-	12.61	1.32	2.52	-	3.84
COMPUTER SOFTWARE	-	0.07	-	0.07	0.01	-	0.01	0.06
TOTAL INTANGIBLE ASSETS (B)	6.62	6.06	-	12.68	1.32	2.53	-	3.85
GRAND TOTAL (A) + (B)	22.63	34.29	0.35	56.57	6.04	11.15	0.04	17.15
PREVIOUS YEAR	6.77	15.86	-	22.63	2.25	3.79		6.04
III. CAPITAL WORK IN PROGRESS								13.22
								-

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Note 8: Long Term Loans and Advances (Unsecured, considered good)

Particulars	As at 31 March 2014	As at 31 March 2013
	(Rs. in Lacs)	(Rs. in Lacs)
Security Deposits		
To Others	5.70	-
Receivables against Lease of Equipment	106.78	
Total	112.48	-

Note 9: Other Non Current Assets

Particulars	As at 31 March 2014	As at 31 March 2013
	(Rs. in Lacs)	(Rs. in Lacs)
Deposits with Banks (Maturity more than 12 months)	1,750.00	-
Total	1,750.00	-

Note 10: Trade Receivables (Unsecured, considered good unless otherwise stated)

Particulars	As at 31 March 2014	As at 31 March 2013
	(Rs. in Lacs)	(Rs. in Lacs)
Outstanding for a period exceeding six months from the date they are due for payment		
Considered Good	-	-
Considered doubtful	-	-
Less: Provision for Doubtful Debts	-	-
Others	779.03	279.69
Total	779.03	279.69

Note 11: Cash and Cash Equivalents

Particulars	As at 31 March 2014		As at 31 March 2013	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
Cash and cash equivalents				
a. Cash on Hand		0.17		0.08
b. Balances with Banks on Current Accounts with Scheduled Banks (Includes balances in Sweep Accounts) with Unscheduled Banks	124.97	124.97	513.82	513.82
c. Others Bank Deposits as Margin Money with upto 3 months maturity	-	-	-	-
		125.14		513.90
Other Bank Balances				
a. Bank Deposits as Margin money		1,615.42		1,599.22
b. Other Deposit Accounts		141.00		1,750.61
		1,756.42		3,349.83
Total		1,881.56		3,863.73

**Note 12: Short term loans and advances
(Unsecured, considered good)**

Particulars	As at 31 March 2014		As at 31 March 2013	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
Advances Recoverable in Cash or in Kind				
To Employees	0.48		1.37	
To Others	89.45	89.93	7.15	8.52
Prepaid Expenses		3.03		1.33
Balances with Government Authorities		188.89		157.34
Receivables against Lease of Equipment		1,016.71		-
Other Advances		-		2.27
Total		1,298.56		169.46

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Note 13: Other Current Assets

Particulars	As at 31 March 2014	As at 31 March 2013
	(Rs. in Lacs)	(Rs. in Lacs)
Interest Accrued on Bank Deposits	136.36	-
Receivable from DIT	57.30	-
Others	20.53	-
Miscellaneous Expenditure Carried Forward	-	13.26
Total	214.19	13.26

Note 14: Revenue from operations

Particulars	(Rs. in Lacs)			
	For the year ended		For the year ended	
	31 March 2014	31 March 2013	31 March 2014	31 March 2013
Sale of Services				
From FI	153.00		0.09	
From UID	4,150.76		-	
From Portal	16.40		0.02	
From Education	26.90		7.57	
From NPR	114.50		57.79	
From Others	31.75	4,493.31	42.17	107.64
UID Other Income		68.25		-
Total		4,561.56		107.64

Note 15: Other Income

Particulars	(Rs in Lacs)	
	For the year ended	
	31 March 2014	31 March 2013
Interest Income - From Banks	305.79	387.04
Sponsorship Fees	41.13	21.39
Program Management Fees from DeiTY	51.00	234.77
Miscellaneous Income	1.07	0.01
Total	398.99	643.21

Note 16: Employee Benefit Expenses

Particulars	(Rs in Lacs)	
	For the year ended	
	31 March 2014	31 March 2013
Salaries and Wages	281.02	78.56
Contributions to Provident and other funds	23.24	7.67
Total	304.26	86.23

Note 17: Finance Costs

(Rs in Lacs)

Particulars	For the year ended 31 March 2014		For the year ended 31 March 2013	
	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)
Interest expense				
On Leased Assets (Net of Interest Received - Rs. 73.35 Lacs)	1.00		-	
On Others	5.61	6.61	-	-
Bank Charges		12.46		0.55
Total		19.07		0.55

Note 18: Other Expenses

(Rs in Lacs)

Particulars	For the year ended 31 March 2014		For the year ended 31 March 2013	
	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)
UID Generation and Uploading Expenses		3,181.84		-
UID Other Expenses		68.13		-
FI Commission Paid		144.80		-
Election Card Exps		14.60		-
Project Expenses				
Tele Medicine	5.14		-	
NOFN	1.36		-	
Others	7.95		-	
		14.45		-
Communication Expenses		13.12		1.13
Gujarat VAT Expenses		21.44		-
Legal & Professional Charges		64.22		15.13
Maintainance Charges for NIELIT		2.40		-
Maintainance Charges for Online Monitoring Tool (OMT)		48.12		9.90
Preliminary Expenses written off		13.26		13.26
Rates and Taxes		1.26		-
Rent		11.66		-
Travelling and Conveyance Expenses		64.71		20.27
Work Shop Payments		22.17		12.62
Payments to Auditors				
Audit Fees	0.50		0.28	
For Tax Audit	0.15		-	
Reimbursement of Expenses	-		-	
		0.65		0.28
Miscellaneous Expenses		40.40		17.57
Total		3,727.23		90.16

NOTES TO FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2014

Corporate information

The Department of Information Technology, Government of India has incorporated a Special Purpose Vehicle (SPV) with the name of CSC e-Governance Services India Limited as a Company under the Companies Act 1956 on 16th July, 2009, having registered office in Delhi. The SPV is floated under the Common Services Centers (CSC) Scheme to perform various functions such as monitoring of the CSCs, provide support for the Government to Citizen (G2C) and Business to citizen (B2C) service delivery. CSCs are being set up across the country as IT enabled delivery outlets which are to be established by Service Centre Agencies (SCAs) and others across the country as an integrated service delivery channel for transmission of public and private services. The shareholders of the Company would comprise of the Department of IT, Government of India, State Governments, Service Centre Agencies (SCA) and Strategic /Private Equity Investors viz Financial Institutions and Banks.

1. Significant accounting policies

a. Basis of presentation and disclosures of financial statements

The financial statements have been prepared in accordance with the generally accepted accounting principles in India under the historical cost convention on accrual basis, except for certain financial instruments which are measured at fair value. These financial statements have been prepared to comply in all material aspects with the accounting standards notified under Section 211(3C), Companies (Accounting Standards) Rules 2006, (as amended) and the other relevant provisions of the Companies Act 1956.

b. Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent liabilities at the date of the financial statements and the results of operations during the reporting period. Although these estimates are based upon management's best knowledge of current events and actions, actual results could differ from these estimates. Examples of such estimates include provision for income tax and accounting for contract costs expected to be incurred.

c. Fixed Assets

Fixed Assets are stated at cost of acquisition or construction, or at revalued amounts, net of impairment loss if any, less accumulated depreciation/amortisation. The Company capitalizes all costs including costs of borrowed funds and duties and taxes attributable to acquisition or construction of fixed assets, upto the date the assets are put to use. Assessment of indication of impairment of an asset is made at the year end and impairment loss, if any, recognized.

d. Depreciation

Depreciation is provided on Fixed Assets from the date of installation/acquisition on a pro-rata basis. Depreciation on assets is provided on the written down value method as per the rates specified in Schedule XIV of the Companies Act, 1956, except in the case of web site which has been depreciated at a rate higher than specified in Schedule XIV of the Companies Act, 1956, so that the same is amortised over a period of 5 years. Assets individually costing Rs.5,000/- or less are depreciated fully in the year when they are put to use.

e. Impairment

The carrying amounts of assets are reviewed at each balance sheet date to assess whether there is any indication of impairment based on internal /external factors.

An asset is considered as impaired in accordance with Accounting Standard 28 on Impairment of Assets when at the balance sheet date there are indications of impairment and the carrying amount of the assets, or where applicable the cash generating unit to which the asset belongs, exceeds its recoverable amount (i.e. the higher of the asset's net selling price and value in use).

In assessing value in use, the Company measures it on the basis of undiscounted cash flows of next five years projections estimated based on current prices.

After impairment, depreciation is provided on the revised carrying amount of the asset over its remaining useful life and the reduction is recognized as an impairment loss in the Statement of Profit and Loss

f. Revenue recognition

Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured. Specifically,

- i) Service income is recognized on accrual basis as and when services are provided and invoices raised during the year.
Service income excludes service tax.
- ii) Interest income is recognized on time proportion basis taking into account the amount outstanding and the rate applicable.

In some of the projects the company has received mobilization advance from the customers. The revenue in such case however has been recognized in the year when the related service has been rendered on percentage completion method.

In case of income related to NPR Project the company uses proportionate method, wherein the income has been recognized on the basis of cost incurred during the year.

The Company is receiving project management fees from The Ministry of Communications and Information Technology. The sanction for such fees when given is specific and is for specific period of time. The revenue from such fees is recognized as accrued in the year only on receipt of approval from the concerned ministry.

g. Retirement benefits

Provisions for/Contribution to retirement benefits scheme are made as follows:-

Company's contribution to provident fund is charged against revenue every year.

Provision/Contribution for Gratuity shall be made by the management on actuarial valuation basis whenever the Gratuity Act becomes applicable to the Company.

Provision for leave encashment benefit has been made by the Management on the basis of leave entitlement of employees remaining unutilized at the end of the year, and not on the basis of Actuarial Valuation.

h. Taxation

- a) Provision for Income Tax is made in accordance with the provisions of The Income Tax Act, 1961.
- b) In accordance with the Accounting Standard AS-22 - 'Accounting for taxes on Income' issued by the Institute of Chartered Accountants of India, Deferred tax Asset/Liability is recognised on timing difference between the accounting income and the taxable Income for the year that originate in one period and are capable of reversal in one or more subsequent periods. Such deferred tax is quantified using the tax rates and laws enacted or substantively enacted as on the Balance Sheet date.
- c) Deferred tax assets are recognised and carried forward to the extent that there is a virtual certainty that sufficient future taxable income will be available against which such deferred tax assets can be realised.

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i. Earnings per share

The Company reports basic and diluted earning per share (EPS) in accordance with Accounting Standard 20 – ‘Earnings per share’.

Basic earnings per share are calculated by dividing the net profit or loss for the period attributable to equity shareholders by weighted average number of equity shares outstanding during the period. The weighted average number of equity shares is adjusted for events such as bonus issue and shares split that have changed the number of equity shares outstanding without a corresponding change in resources.

For the purpose of calculating diluted earnings per share, the net profit or loss attributable to equity shareholders and the weighted average number of shares outstanding are adjusted for the effects of all dilutive potential equity shares if any.

j. Investments

- a. Non-Current Investments are recorded in the books at cost inclusive of all expenses incidental to acquisition thereof except where there is a diminution in value other than temporary, in which case the carrying value is reduced, to recognise the decline.
- b. Current Investments are recorded in the books at lower of cost or fair value.

k. Inventories

Inventories are valued at cost or net realisable value whichever is lower. Cost is arrived at on the basis of weighted average method and includes applicable overheads.

l. Foreign Currency Transactions

Transactions in foreign currency are accounted for at the exchange rates prevailing on the date of transactions or at forward cover contract rates. The exchange differences arising out of their settlement are dealt with in the Statement of Profit & Loss.

All monetary items denominated in foreign currency are revalued at year end rates or valued at the rates at which forward cover has been booked. The exchange difference arising on such revaluation is recognised in the Statement of Profit and Loss.

Balances in foreign currency loans at the year end have been restated at the rate prevailing at the year end. The difference arising as a result of the above is adjusted in the cost of the assets acquired out of the said loans.

m. Borrowing Costs

Borrowing Costs that are directly attributable to the acquisition of qualifying assets are capitalised for the period until the asset is ready for its intended use. A qualifying asset is an asset that necessarily takes substantial period of time to get ready for its intended use. Other borrowing costs are recognised as an expense in the period in which they are incurred.

n. PROVISIONS, CONTINGENT LIABILITIES AND CONTINGENT ASSETS

Provisions involving a substantial degree of estimation in measurement are recognised when there is a present obligation as a result of past events and it is probable that there will be an outflow of resources. Contingent liabilities are not recognised but are disclosed in the accounts by way of a note. Contingent assets are neither recognised nor disclosed in the financial statements.

NOTES TO FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2014

- 19.** Estimated amount of contracts remaining to be executed on capital account and not provided for NIL (Previous Year - NIL)
- 20.** Contingent Liabilities in respect of Guarantees given by the Banks on behalf of the Company Rs.1,478.20 Lacs (Previous Year Rs. 1,431.20 Lacs)
- 21.** Expenditure in Foreign Currency NIL (Previous Year NIL)
- 22.** Earnings in Foreign Exchange NIL (Previous Year NIL)
- 23.** In the case of Unique Identification (UID) and Financial Inclusion (FI) businesses the Company relies on the data provided by the respective agencies for accounting purposes.

24. RELATED PARTY DISCLOSURES

Related Party disclosures as required by Accounting Standard - 18 issued by Institute of Chartered Accountants of India (as identified by the Company and relied upon by the Auditors) are given below :

- a. Key Management Personnel

Dr. Dinesh Kumar Tyagi (Chief Executive Officer)

Transactions during the period	Key Management Personnel (KMP)		Rs. in Lacs
	31.03.2014		31.03.2013
Managerial Remuneration	45.00		26.66

25. SEGMENT REPORTING

As the Company falls in the category of SMC, Segment Reporting as required by Accounting Standard - 17 issued by Institute of Chartered Accountants of India, is not required to be given.

26. MICRO SMALL AND MEDIUM ENTERPRISES DUES

The Company has not received any intimation from suppliers regarding their status under the Micro, Small and Medium Enterprises Development Act, 2006 and hence disclosures regarding:

- (a) Amount due and outstanding to suppliers as at the end of the accounting year.
- (b) Interest paid during the year.
- (c) Interest payable at the end of the accounting year.
- (d) Interest accrued and unpaid at the end of the accounting year.

have not been given.

The Company is making efforts to get the confirmations from the suppliers as regards their status under the Act

27. DEFERRED TAX

In terms of the provisions of the Accounting Standard 22 "Accounting for Taxes on Income" issued by the Institute of Chartered Accountants of India, there is a net deferred tax asset

Component of Deferred Tax Balance:-

Particulars	Deferred Tax Asset/ (Liability) as at 31.3.2013	Current Year charge/ (credit)	Deferred Tax Asset/ (Liability) as at 31.3.2014
Rs. in Lacs	Rs. in Lacs	Rs. in Lacs	Rs. in Lacs
Difference between Book and Tax Depreciation	1.34	(1.37)	(0.03)
Leave Salary Provision	2.46	0.28	2.74
Net Deferred Tax Asset/ (Liability)	3.80	(1.09)	2.71

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28. EARNINGS PER SHARE :-

Particulars	Amount (Rs. in Lacs)	Amount (Rs.in Lacs)
	31.03.2014	31.03.2013
Profit / (loss) after extra ordinary items as per Statement of Profit & Loss	604.75	384.59
Profit/(loss) available to Equity Shareholders (with extraordinary items)	604.75	384.59
Profit/(loss) available to Equity Shareholders (without extraordinary items)	604.75	384.59
Weighted number of Equity Shares	2,28,630	2,19,410
Earning per share - In Rupees (with extraordinary items)	264.51	175.28
Earning per share - In Rupees (without extraordinary items)	264.51	175.28
Face value per Equity Share Rs.	1000/-	1000/-

29. EMPLOYEE BENEFITS:-

DEFINED BENEFIT PLANS:-

The company has recognized the following amounts in the Profit and Loss Account for Defined Contribution Plans:

LEAVE ENCASHMENT :-

No Actuarial Valuation has been obtained for Leave Encashment. Provision for the same has been made based on an estimate provided by the Company

During the year the Company has provided Rs. 0.80 Lacs (Previous Year Rs.9.46 Lacs) on account of accumulated Leave Encashment payable to its employees

PROVIDENT FUND :-

Provident Fund (State Plan) Rs.23.24 Lacs (Previous Year Rs.7.67 Lacs)

CONTRIBUTION TO GRATUITY FUND:-

No provision has been made for gratuity as the Payment of Gratuity Act is not applicable to the Company

30. LEASE PAYMENTS

Particulars	Rs. in Lacs	
	31.03.2014	31.03.2013
The Company has entered into finance lease arrangements for certain equipment, which provide the Company an option to Purchase the assets at the end of the lease period.		
Future minimum lease payments		
not later than one year	886.57	NIL
later than one year and not later than five years	64.21	NIL
later than five years	NIL	NIL
Future minimum sublease payments expected to be received under non-cancellable subleases	976.04	NIL

- 31.** Some of the balances in Trade Payables, Trade Receivables, and Other Current Liabilities are subject to reconciliation, confirmation and consequential adjustments/provisions, the amounts whereof have not been determined.
- 32.** The Company has incurred Expenditure of Rs 40.55 Lacs on the maintenance of Online Monitoring tools, however the assets are owned by the Deity.
- 33.** The company has also incurred Expenses on NOFN amounting to Rs 1.36 Lacs during the year, which are not funded by any Organization.
- 34.** In the opinion of the Board, all assets other than fixed assets have a value on realization in the ordinary course of business at least equal to the amount at which they are stated except for reconciliation adjustments in respect of some of the payables and receivables.
- 35.** The figures for the previous year have been regrouped /restated wherever necessary to make them comparable to those of the current year.

As per Our Report Attached.

For SORAB S. ENGINEER & CO.,
Chartered Accountants
Firm Regn. No. 110417W

For CSC e-Governance Services India Limited

CA N.D. Anklesaria
Partner
Membership No. 10250

Gaurav Dwivedi
Director

Siddharth Chaturvedi
Director

Kavita Bisht
Company Secretary

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NOTICE OF 5TH ANNUAL GENERAL MEETING

Notice is hereby given that the Fifth Annual General Meeting of the members of CSC e-GOVERNANCE SERVICES INDIA LIMITED will be held on Friday, 26th September, 2014, at 5.30 P.M. at Electronics Niketan, 1st Floor, Room No. 1007, DeitY, 6, CGO Complex, Lodhi Road, New Delhi-110003 to transact the following Business:

ORDINARY BUSINESS:

1. To receive, consider and adopt the Audited Statement of Profit and Loss for the year ended 31st March, 2014 and the Balance Sheet as at that date together with the Report of the Board of Directors and the Auditors thereon.
2. To declare Dividend on Equity Shares.
3. To appoint a Director in the place of Mr. Siddharth Chaturvedi, who retires by rotation and is eligible for re-appointment.
4. To appoint a Director in the place of Mr. Ram Bilas Gupta, who retires by rotation and is eligible for re-appointment.
5. To re-appoint Auditors and fix their remuneration, and in this regard to consider, and if thought fit, with or without modification(s), the following Resolution as an Ordinary Resolution pursuant to Section 139 of the Companies Act, 2013 :

“RESOLVED THAT pursuant to the provisions of Section 139, and other applicable provisions, if any, of the Companies Act, 2013, M/s Sorab S. Engineer & Co., Chartered Accountants (Registration No. 110417W) , be and are hereby appointed as Statutory Auditors of the Company to hold office from the conclusion of this Annual General Meeting upto the conclusion of the next Annual General Meeting on such remuneration as may be agreed to between the Board of Directors and Auditors of the Company.”

SPECIAL BUSINESS:

6. To consider and if thought fit, to pass with or without modification, the following resolution as an Ordinary Resolution:

“RESOLVED THAT pursuant to the provisions of Section 152, 161 and any other applicable provisions of the Companies Act, 2013 and any rules made thereunder read with Schedule IV to the Act, Mr. Moyd Syed Wani (DIN No. 06878874), who was appointed as an Additional Director of the Company by the Board of Directors in its meeting held on 28th March, 2014 and who holds office up to the date of this Annual General meeting and in respect of whom the Company has received a notice in writing from a member proposing the candidature of Mr. Moyd Syed Wani (DIN No.06878874), for the office of the Director of the Company, be and is hereby elected and appointed as an Director of the Company, whose period of office shall be liable to determination by retirement of directors by rotation.”

7. To consider and if thought fit, to pass with or without modification, the following resolution as an Ordinary Resolution:

“RESOLVED THAT pursuant to the provisions of Section 152, 161 and any other applicable provisions of the Companies Act, 2013 and any rules made thereunder read with Schedule IV to the Act, Mr. Rajesh Aggarwal (DIN No. 03566931) , who was appointed as an Additional Director of the Company by the Board of Directors in its meeting held on 28th August, 2014 and who holds office up to the date of this Annual General meeting and in respect of whom the Company has received a notice in writing from a member proposing the candidature of Mr. Rajesh Aggarwal (DIN No. 03566931), for the office of the Director of the Company, be and is hereby elected and appointed as an Director of the Company, whose period of office shall be liable to determination by retirement of directors by rotation.”

8. Issue and Offer of 31480 Equity Shares on Private Placement basis

To consider and, if thought fit, to pass with or without modification, the following Resolution as a Special Resolution:

“RESOLVED THAT in accordance with the provisions of Sections 42 and other applicable provisions, if any, of the Companies Act, 2013 (“Act”) read with the Rule 14 under Companies (Prospectus and Allotment of

Securities) Rules 2014), as may be amended from time to time, the approval of the Company be and is hereby accorded for to offer or invite to subscribe, issue and allot, 31480 Equity Shares of Rs. 1,000/- each, i.e. 2500 shares to M/s Vakrangee Limited, 20000 shares to SETU Maharashtra and 8980 shares to Jharkhand Agency for Promotion of Information Technology (JAPIT) respectively, for an aggregate value not exceeding Rs. 3,14,80,000/- (Rupees Three Crore Fourteen Lacs and Eighty Thousand only) for cash at par, on a private placement basis, to such person or persons and in such proportion and on such terms and conditions as set out in the Explanatory Statement annexed to the Notice convening this meeting.”

“RESOLVED FURTHER THAT pursuant to the provisions of Section 42 and other applicable provisions of the Companies Act, 2013, including any statutory modification or re-enactment thereof for the time being in force read with Rule 14 of Companies (Prospectus and Allotment of Securities) rules, 2014, a draft Private Placement Offer Letter for issuance of 31480 Equity Shares of Rs. 1,000/- each to M/s Vakrangee Limited, SETU Maharashtra and JAPIT as placed before the meeting be and is hereby considered and taken as approved.”

“RESOLVED FURTHER THAT the Board be and is hereby authorized to do all such acts, deeds and things and execute all such deeds, documents and writings, as it may in its absolute discretion deem necessary or incidental, and pay such fees and incur such expenses in relation thereto as it may deem appropriate.”

Notes:

- 1) A MEMBER ENTITLED TO ATTEND AND VOTE AT THE MEETING IS ENTITLED TO APPOINT A PROXY TO ATTEND AND VOTE ON A POLL INSTEAD OF HIMSELF/HERSELF AND THE PROXY NEED NOT BE A MEMBER.
- 2) An Explanatory Statement on the business to be transacted at the meeting is annexed hereto.
- 3) The instrument appointing a proxy should be deposited at the Registered Office of the Company not less than 48 hours before the commencement of the meeting.
- 4) Members are requested to notify their change of address, if any, to the Company/Share Transfer Agent viz.

M/s. KARVY Computershare Pvt. Ltd.
17-24 Vithal Rao Nagar
Madhapur, Hyderabad-500081
Phone: 040 44655115.

- 5) Members holding shares in electronic form are further advised to communicate to their respective Depository Participants, changes, if any, in their address.
- 6) The Board of Directors have recommended a dividend at 80% (Rs. 80 per Equity Share of Rs. 1000/- each) of the paid up capital for the year. The same will be paid to the share holders, whose names are on the Register of Members as on the date of Annual General Meeting.

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ANNEXURE TO THE NOTICE

EXPLANATORY STATEMENT AS REQUIRED UNDER SECTION102 OF THE COMPANIES ACT, 2013

Item No. 6

Mr. Moyd Syed Wani , President-CSC Project, Jammu & Kashmir Bank was appointed as Additional Director in the Board Meeting held on 28th March, 2014.

According to the provisions of Section 161 of the Companies Act, 2013, the above Director hold their office upto the date of the Annual General Meeting, in respect of whom the Company has received a notice in writing from a member proposing the candidature of Mr. Moyd Syed Wani, for the office of the Director of the Company Hence, necessary resolutions are placed before the Meeting for Members' approval.

Except Mr. Moyd Syed Wani an appointee, none of the Directors and Key Managerial Personnel of the Company and their relatives is concerned or interested, financial or otherwise, in the resolution except and to the extent they are member of the Company.

Item No. 7

Mr. Rajesh Aggarwal, Principal Secretary-IT, Government of Maharashtra was appointed as Additional Director in the Board Meeting held on 28th August, 2014.

According to the provisions of Section 161 of the Companies Act, 2013, the above Director hold their office upto the date of the Annual General Meeting, in respect of whom the Company has received a notice in writing from a member proposing the candidature of Mr. Rajesh Aggarwal, for the office of the Director of the Company Hence, necessary resolutions are placed before the Meeting for Members' approval.

Except Mr. Rajesh Aggarwal an appointee, none of the Directors and Key Managerial Personnel of the Company and their relatives is concerned or interested, financial or otherwise, in the resolution except and to the extent they are member of the Company.

Item No. 8 Allotment of Shares

In order to meet the fund requirements the of the Company, it is propose to issue and allot 31480 equity shares having face value of Rs. 1000/- each for an amount aggregating to Rs. 3,14,80,000/- (Rupees Three Crore Fourteen Lacs and Eighty Thousand only) to M/s Vakrangee Limited, SETUMaharashtra and Jharkhand Agency for Promotion of Information Technology (JAPIT) respectively on Private Placement basis.

Further, under the Companies Act, 2013, company intent to increase its subscribed capital by issue of further shares, such further can be offered to any person on preferential basis subject to compliance of conditions of section 42 of the Companies Act, 2013 read with Rule 14 of Companies (Prospectus and Allotment of Securities) rules, 2014.

Accordingly, a Private Placement Offer Letter under section 42 of the Companies Act, 2013 read with Rule 14 of Companies (Prospectus and Allotment of Securities) rules, 2014 for issuance of 31480 Equity Shares to M/s Vakrangee Limited, Government of Maharashtra and JAPIT on Private Placement basis is placed herewith for approval of the member.

Your Directors recommend the resolutions as set out under item no – 8 for your approval. None of the directors/ Manager/Key managerial personnel (KMP) of the Company and none of the relatives of Directors, Manager and KMP directly or indirectly are concerned or interested in the proposed resolution.

Disclosure as required under the Companies (Share capital and Debentures) Rules, 2014 are as under:

S.No.	Particulars	Equity Shares
i	The objects of the issue	Meeting long term fund requirement
ii	the total number of shares or other securities to be issued	31480
iii	The price or price band at which the allotment is proposed	Rs. 1000/- Per share
iv	Basis on which price has been arrived at along with report of registered valuer	N.A.
v	Relevant date with reference to which the price has been arrived at	N.A
vi	The class or classes of persons to whom the allotment is proposed to be made	1.Vakrangee Limited 2. SETU Maharashtra 3.JAPIT
vii	Intention of promoters/ directors/ key management persons to subscribe to the offer	No
viii	Proposed time within which the allotment shall be completed	Within 12 month from passing of the enabling resolution by the shareholders of the Company
ix	The names of the proposed allottees and the percentage of post preferential offer capital that may be held by them	1. Vakarangee Limited- 0.5% 2. SETU Maharashtra- 4% 3. JAPIT- 1.796%
x	The change in control, if any, in the Company that would occur consequent to the preferential offer	No
xi	The number of persons to whom allotment on preferential basis have already been made during the year, in the terms of securities as well as price	1) N.A.
xii	The justification for the allotment proposed to be made for consideration other than cash together with the valuation report of the register valuer	N.A.
xiii	The pre issue and post issue shareholding pattern of the Company	As per Table A

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Table A

Pre issue and Post issue shareholding pattern of the Company

Sr. No.	Category	Pre issue		Post Issue	
		No of shares held	% of share holding	No. of shares held	% of share holding
A	Promoters' holding:				
1	Indian:				
	Individual	-	-	-	-
	Bodies Corporate:- Equity	-	-	-	-
	Sub Total	-	-	-	-
2	Foreign Promoters	-	-	-	-
	Sub Total (A)				
B	Non- Promoters' holding:				
1	Institutional Investors Equity	18,83,28,000	82.37%	21,73,08,000	83.54%
2	Non- Institution:				
	Private Corporate Bodies	4,03,02,000	17.63%	4,28,02,000	16.46%
	Directors and Relatives	-	-	-	-
	Indian Public	-	-	-	-
	Others (Including NRIs)	-	-	-	-
	Sub Total (B)	22,86,30,000	100.00%	26,01,10,000	100.00%
	Grand Total	22,86,30,000	100.00%	26,01,10,000	100.00%

None of the Directors, any other Key Managerial Person(s) of the Company and their relatives are, in any way, concerned or interested in the said resolution.

Directors recommend the resolutions as proposed in the Notice for Members' approval.

By Order of the Board of Directors
For CSC e-GOVERNANCE SERVICES INDIA LIMITED

(Kavita Bisht)
Company Secretary

Place: New Delhi
Date: 02.09.2014

FOR THE ATTENTION OF THE MEMBERS:

1. Members are requested to send intimations of any changes in their addresses, applications for demat of shares, applications for transfer of shares and any related correspondence to the Company's share transfer agents M/s. KARVY Computershare Pvt. Ltd. 17-24 Vithal Rao Nagar Madhapur, Hyderabad-500081, Phone: 040 44655115 , Email: investor@cameoindia.com

2. Sending notices and documents to shareholders through email:

As a part of "Green Initiative" in Corporate Governance, the Ministry of Corporate Affairs has allowed sending communication to the shareholders through electronic mode. Accordingly, we propose to send documents like notices convening general meetings, Annual Reports, etc to the email addresses of the shareholders. For this purpose, shareholders holding shares in physical form are requested to register their email addresses and any changes therein from time to time with the Company. Please give the details in the attached format for registering your email ID. Those holding shares in demat form are requested to register their email IDs with their Depository Participants.

3. Payment of unpaid dividends of previous years.

The company has so far declared dividend to the shareholders as below, and nothing is remained unpaid or unclaimed:

Year	% of Share paid-up value
2009-10	Nil
2010-11	Nil
2011-12	Nil
2012-13	6%

(1) FORMAT FOR REGISTERING EMAIL ID

DP/Client ID / Folio No

Name of the sole / first holder

Postal Address

Email Address

:

:

:

:

Signature

FORM OF PROXY



I/We..... being a Member / Members of CSC e-GOVERNANCE SERVICES INDIA LIMITED hereby appoint Mr./Mrs./Miss of.....
..... as my/our proxy to vote for me/us on my/our behalf at the Fifth **Annual General Meeting** of
the Company to be held on Friday, 26th September, 2014, at 5.30 P.M. at Electronics Niketan, 1st Floor, Room No. 1007,
Deity, 6, CGO Complex, Lodhi Road, New Delhi-110003 and at any adjournment thereof.

Regd. Folio Number:	
No. of Shares held:	

(Signature of Member/(s) as per specimen signature available
in Company's records)



*Note : Proxies in order to be valid must be duly filled in, stamped, signed and deposited at the Registered Office of the Company not less than 48 Hours before the time of commencement of the Meeting.

CSC e-GOVERNANCE SERVICES INDIA LIMITED

Regd. Office: "Electronics Niketan", 4th Floor, Programme Management Unit, 6, CGO Complex, Lodhi Road, New Delhi-110003.

Corporate Identity Number (CIN) : U74999DL2009PLC192275

Please
affix
Re. 1/-
Revenue
Stamp



ATTENDANCE SLIP



PLEASE COMPLETE THIS ATTENDANCE SLIP AND HAND IT OVER AT THE ENTRANCE OF THE MEETING HALL

Member/Proxy.....

.....
(First) (Middle) (Surname)

I hereby record my presence at the Fifth **Annual General Meeting** of the Company held on Friday, 26th September, 2014, at 5.30 P.M. at Electronics Niketan, 1st Floor, Room No. 1007, DeitY, 6, CGO Complex, Lodhi Road, New Delhi-110003.

Corporate Identity Number (CIN) : U74999DL2009PLC192275

Regd. Folio Number:	
No. of Shares held:	



(Signature of Member/Proxy)

Note: Persons attending the Annual General Meeting are required to bring their copies of **Annual Report**.





For more information please contact:

CSC e-GOVERNANCE SERVICES INDIA LIMITED
Electronics Niketan, 3rd Floor, 6, CGO Complex,
Lodhi Road, New Delhi-110003
CIN No. : U74999DL2009PLC192275
Tel: +91-11-24301349
e-mail : cscinfo@csc.gov.in and web: www.csc.gov.in