



# **ANNUAL REPORT 2014-15**

**C|S|C**

e-GOVERNANCE SERVICES INDIA LIMITED



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## BOARD OF DIRECTORS

TAPAN RAY, DIRECTOR

RAM BILAS GUPTA, DIRECTOR

MOYD SYED WANI, DIRECTOR

SANJAY PANIGRAHI, DIRECTOR

PRADEEP KUMAR, INDEPENDENT DIRECTOR

MS. GAYATHRI BALAKRISHNAN KALIA,  
INDEPENDENT DIRECTOR

KUL BHUSHAN KHULLAR, ADDITIONAL DIRECTOR

## REGISTRARS & TRANSFER AGENT

KARVY COMPUTERSHARE PVT. LTD.

17-24 VITHAL RAO NAGAR

MADHAPUR, HYDERABAD-500081

PHONE: 040 44655115.

WEBSITE: [WWW.KARVYCOMPUTERSHARE.COM](http://WWW.KARVYCOMPUTERSHARE.COM)

## BANKERS

BANK OF INDIA

ELECTRONICS NIKETAN, 6, CGO COMPLEX, LODHI  
ROAD, NEW DELHI-03

## REGISTERED OFFICE

ELECTRONICS NIKETAN, 4TH FLOOR,  
PROGRAMME MANAGEMENT UNIT, 6,  
CGO COMPLEX, LODHI ROAD, NEW  
DELHI-110003

## MANAGEMENT TEAM

DINESH KUMAR TYAGI  
CHIEF EXECUTIVE OFFICER

## COMPANY SECRETARY

MS KAVITA BISHT

## STATUTORY AUDITORS

M/S SORAB S. ENGINEER & CO., .  
CHARTERED ACCOUNTANTS

# MESSAGE FROM THE CHAIRMAN

Dear Shareholders,

I would like to welcome all the shareholders to the Sixth Annual General Meeting of our company, CSC e-Governance Services India Limited.

2. The Company's accounts for the year ended March 31, 2015 alongwith the Directors' and Auditors' reports have already been circulated to all Shareholders. With the permission, I would like to take them as read.

3. As you are aware Government of India has launched "Digital India" initiatives with 3 (three) key focus areas and 9 (nine) strong pillars which interalia provides greater thrust to promote inclusive growth that covers electronic services, products, devices and job opportunities. "Digital India" program is taking initiatives to transform India into a digitally empowered society. The "Digital India" program aims to combine together many existing schemes which will be restructured, re-focused and implemented in a synchronized manner. It is true that once Indian villages are connected through broadband and high speed internet, the delivery of electronic services including achievement of social objectives as Financial Inclusion can be redefined for timely implementation and inclusiveness.

4. Keeping in view the "Digital India" initiatives, CSC scheme will also be re-focused. It is envisaged that there will be one (1) CSC in every Panchayat. There will be around 2,50,000 access points for delivery of various G2C services to the citizens. The focus will be on making the CSC more convenient and friendly place to enable citizen to avail G2C services, banking services and agricultural products/services. CSC will also become a "change agent" for enabling the family member to learn computer skills and undergo vocational training resulting in digital empowerment and enhancement of family income. We would like CSC to play a significant role in the emerging field of e-commerce and enable people especially the rural artisan and farmers to sell their goods and services across the country and the world. We would involve Digital e-Governance Societies (DeGS) to participate actively

in identification, management and support to the CSCs across the country.

5. You may be aware that Government of India has recently launched the facility for enabling the citizens to open the Digital Locker. CSC can play a significant role in enabling citizens to avail the facility for opening of Digital Locker wherein he/she can keep all his/her records, certificates and documents safely and securely.

6. Government of India has also launched the Jeevan Pramaan portal to support pensioners in submitting 'life certificate' to the Pension Disbursement Agency. The company would take initiatives in enabling all the CSCs across the country to help and support the Pensioners in submitting 'life certificate' to the Pension Disbursement Agency.

7. As mentioned the "Digital India" Program envisage transforming India into a digitally empowered society. One of the focused areas of this initiative of the Government is to promote digital literacy. Without promotion of Digital literacy, the citizens especially those living in backward areas and below poverty line would not be able to avail the benefit of "Digital India" program. The Government is focusing under this program to make atleast one person e-literate in every household. CSCs across the county can play a critical role in taking Digital literacy to the remotest corners of the country. Your company has been designated as Implementing Agency for National Digital Literacy Mission (NDLM). So far more than 3,50,000 candidates have been registered under NDLM, out of which 1,50,000 have completed the training and about 30,000 have appeared for the examination. During the year (2015-16), 10,00,000 (ten lakh) persons need to be made e-literate.

8. In addition, Ministry of Minority Affairs, Government of India has also made your company as Implementing Partner for Cyber Gram Yojana. The scheme is presently being implemented in West Bengal and more than 50,000 minority students have been provided digital literacy. Your company

has already completed digital literacy for 45,000 SC/ST women beneficiaries under Department of Electronics & Information Technology (DeitY) scheme of IT Mass Literacy.

9. In the year 2015-16, the company will have to put greater emphasis and focus in enabling digital literacy and also meeting other defined objectives under "Digital India" program of the Government of India.

10. One of the important services being rendered by the company is working as Registrar in enabling setting up of Permanent Enrollment Centers (PECs) for UID across the country. So far about 9000 PECs have been set up by the company. These centers have generated 5,75,42,347 numbers of UID for citizens. Besides providing enrollment, the PEC also helps in updating the demographic and biometric details of citizens. So far 30,93,873 no. of demographic and biometric updates have been carried out through CSC. The company is also providing the facility of PVC Adhaar Card printing to citizens. So far 5,91,385 no. of PVC Adhaar cards have been printed through CSC. The UID enrollment, updation, seeding and authentication services offer tremendous opportunities to the CSC for providing services to citizens as well as Government and Private Institutions.

11. Your company has also been providing eKYC and authentication services to various organizations such as Insurance companies, Ministry of External Affairs (Passport), Banks (PNB and UCO), Election Commission, State Government and other Government agencies. So far 32,926,288 number of transactions has taken place for eKYC and authentication. The company would extend the services to other Central and State Government Departments and agencies.

12. The Company has started enabling delivery of services under Financial Inclusion. So far 30,000 CSCs are working as Business Correspondents (BCs) for various banks and deliver services such as opening of accounts, deposits, withdrawals and remittances. The company would strive to enable the banks to utilize CSC as Business Facilitators (BF) in addition to BC. The company is in discussion with Indian Bank Association for launching the certificate course for BC and also with other agencies for enabling CSC to become the 'Recovery Agent'. We have been also taking up the matter with Ministry of Finance to make every CSC as BC for the bank and restructure/redesign the approach so that all the BCs in one district/area are engaged by one bank. With the change in strategy for rollout of BCs, the delivery of Financial Inclusion through CSCs can be enhanced significantly.

13. CSC will be also utilized for Direct Benefit Transfer (DBT) by the Government with interoperable devices and enable all the citizens to avail Finance Inclusion services at their doorsteps. As you are aware, the company is also engaged with NABARD for Financial Literacy Program. We expect from NABARD to rollout the financial literacy program across the country through CSCs. This initiative would actually help the CSCs in empowering the citizens for financial inclusion and delivery of related services. NABARD has approved implementation of financial literacy through CSC in the states Rajasthan, Uttar Pradesh, Himachal Pradesh, Jharkhand and Bihar.

14. Under the Pradhaan Matrji Jan Dhan Yojana (PMJDY) program, CSC played an active role and more than 40 lacs number of accounts were opened. CSCs are also actively engaged in launching of insurance and pension scheme of Government so that all the account holders are covered under this scheme. Your company is taking all the necessary steps to motivate and encourage CSCs to actively participate in the Government Insurance and Pension scheme.

15. Collection of insurance premium through CSC has shown encouraging results. So far 3,78,338 number of transactions for collection of insurance premium of various insurance companies for an amount of Rs. 1,12,32,17,350 has been undertaken through CSC. The company has already integrated 14 no. of insurance companies for collection of premium through CSC. Besides collection of premium, the CSC is also being encouraged for selling various products and services of insurance companies. Life Insurance company products namely India First and SBI life has been launched. Similarly non-life insurance products such as third party motor insurance ,Personal Accident, Fire & Allied Dwellings Insurance and Cattle & Livestock Insurance has already been started through CSC. As on date out of 53 Insurance Companies CSC SPV has signed agreements with 32 Insurance Companies to offer various services through CSC's. The company is taking steps to create awareness amongst the CSC operator to enable them to become Rural Authorized Person (RAP). So far about 3000 RAP have been provided license by IRDA.

16. We believe CSC will become a single point of interface for delivery of financial inclusion services to the citizens especially those living in rural India.

17. As per the Government mandate, the company has been discussing with the State Government to facilitate the delivery of electricity bill collection through CSC. So far

the Electricity Bill Collection services have been started in Himachal Pradesh, Orissa, Chhattisgarh, Haryana, Daman, Dadra, Uttrakhand, Tripura and Meghalaya. The electricity bill collection is one of the services which provide e-transactions on monthly basis to the CSC. The company will strive to cover as many States as possible during this Financial Year for electricity bill collection through CSC.

18. Last year we have launched the IRCTC services through CSC. So far about 10,000 CSCs are delivering IRCTC services. The total number of transaction for railway ticketing undertaken through CSC is 1,14,949 for an amount of Rs. 10,59,07,608 (Rupees Ten Crore Fifty Nine Lacs Seven Thousand Six Hundred and Eight Only).

19. The company has signed agreement with Election Commission for enabling delivery of election related services through CSCs. The election related services are being delivered in 7 (Seven) States. For the remaining States, the company is pursuing for expeditious decisions regarding delivery of election related services through CSC. So far 11,44,076 No. of Epic cards have been printed in various States through CSCs.

20. The company has followed up with the State Governments for delivery of G2C services to the citizen through CSC. Most of the State are delivering G2C services through CSCs Government of India has issued guidelines to the State to integrate CSC connect with the G2C services delivery platform so that centralized mechanism to monitor the service delivery can be put in place to enhance monitoring. The CSC connect has been integrated with G2C platform in two States. The company is pursuing with other States to integrate CSC connect with all G2C service platform.

21. The company has launched the program on Assistant Motor Mechanic in collaboration with Siemens and Hero Moto Corporation under Skill development. Similar programs

are envisaged to be launched during this year in collaboration with Siemens for various skills development. The company is also in discussion with National Skill Development Corporation (NSDC) to support in utilizing of CSCs for skill development especially in rural India.

22. You would agree that the capacity building of VLEs is a continuous process. The company is striving to empower the VLE so that he can deliver various services to citizens. The district level workshop for the VLEs is being organized in all the States to provide necessary facilitation and training.

23. The apna CSC Portal is being redesigned to make it more user friendly and will be launched during this year so that services can be delivered seamlessly through CSC across the country.

24. The company is also taking steps to improve the help desk and support system for VLEs so as to enhance the satisfaction level for VLE and quality of service delivery.

25. The Year 2015-16 is going to be a challenge as expectation of Government from the company has significantly enhanced. With the rollout of 2,50,000 CSCs across the country this would be the largest network in the world and we believe that all the Government and Private Agencies will utilize the same for delivery of various products/services to citizens in rural India. Your company will strive to meet the expectation of all stakeholders including Government in furtherance of building a digitally empowered society/nation.

26. Finally we are thankful to the Government and other partners who provide the desired support in enabling the company to achieve the defined objectives and expect the same in this year for future growth.

Chairman

## DIRECTORS' REPORT

Dear Shareholders,

We are pleased to present the 6th Annual Report together with the financial statements for the year ended 31st March 2015.

### 1. PERFORMANCE OF THE COMPANY

#### 1.1 Financial Results :

This being the Sixth financial year of the Company the income of the Company and financial performance of the company are presented as below:

Particulars	(Rs. in Lacs) 2014-15	(Rs. in Lacs) 2013-14
<b>Income</b>		
Sale of Services	12,785.88	4,561.56
Other Income	550.82	398.99
<b>Total</b>	<b>13,336.70</b>	<b>4,960.55</b>
<b>Expenditure</b>		
Purchase of Stock in Trade	393.84	68.13
Change in Inventories of Stock in Trade	(20.42)	-
Employee Benefits Expenses	328.27	304.26
Finance Costs	4.14	19.07
Depreciation & amortization expenses	20.73	11.15
Other Expenses	10,886.12	3,659.10
<b>Total</b>	<b>11,612.68</b>	<b>4,061.71</b>
Profit / (loss) before Tax	1,724.02	898.84
Tax Expenses	-	-
Current Tax	600.00	293.00
Deferred Tax	(0.12)	1.09
<b>Profit / (loss) for the year</b>	<b>1,124.14</b>	<b>604.75</b>

#### 1.2 Financial Performance

During the year your Company recorded total income of Rs. 13,336.70 lakhs as compared to Rs. 4,960.55 lakhs in the Previous year. The net profit for the year is Rs. 1,124.14 lakhs as against Rs. 604.75 lakhs during the previous financial year.

### 2. DIVIDEND

The Directors recommended a dividend of Rs. 80 per equity share i.e. (8% on each equity share having Face value of Rs. 1,000/- each) for the financial year ended March 31, 2015. Payment of dividend is subject to the approval of shareholders at the ensuing Annual General Meeting.

The dividend, if approved by the shareholders, will be paid to those members whose names appear in the Register of Members as on the date of Annual General Meeting.

### **3. TRANSFER OF UNCLAIMED DIVIDEND TO INVESTOR EDUCATION AND PROTECTION FUND**

The provisions of Section 125(2) of the Companies Act, 2013 do not apply as there was no unpaid/unclaimed Dividend declared and paid last year.

### **4. OPERATIONAL PERFORMANCE**

Following Progress made by the Company during the year:

#### **4.1 Programme Management:**

**4.1 (i) Programme Monitoring:** CSC e-Governance Services India Limited (CSC-SPV) is functioning as a Programme Management Agency for the Common Service Centre Scheme.

**4.1. (ii) As Programme Management Agency your Company has been performing the following activities:**

- Programme Management support to DeitY and States to manage, facilitate and monitor the implementation and financial status of the CSC Scheme,
- Lay down the operating and financial disciplines within CSC System,
- Monitoring the outcomes being achieved by the CSCs,
- Enabling delivery of G2C and B2C services via the CSCs,
- Catalyzing and maintaining content aggregation on an on-going basis,
- Ensure systemic viability & sustainability of the CSC Scheme
- Provide a standardized framework for collaborative decision making,
- Build stakeholder capacity, share and replicate best practices.

**4.1.(iii)** Besides providing Programme Management support to DeitY, CSC e-Governance Services India Limited also performs the function of supporting the State Governments in making CSCs sustainable .

**4.1. (iv)** Brief description of the various activities undertaken by the CSC SPV to support the CSC Scheme are as follows:

**(a) Scheme Monitoring:**

The CSC SPV monitors the Common Service Centre Scheme implementation in States on a regular basis, as needed to ensure smooth functioning of the Scheme across the country and also in providing monthly status report with the following details:

- CSCs which are operational, connected, transacting and showing uptime
- Integration of all CSC like kiosks across the Country with the CSC Scheme
- Integration of various G2C services in States
- Integration of CSC Connect with all State portals in delivery of various G2C and B2C services
- Progress made on BSNL & VSAT Connectivity
- Management of Online Monitoring Tool
- Progress made by States in setting up of CSC
- Services available through CSCs
- Transaction details
- Financial status of the Scheme

**(b)** CSC SPV is also engaged as Programme Management Agency for operationalizing CSCs in the UTs of Lakshadweep, Daman & Diu, Dadra & Nagar Haveli, Puducherry and Himachal Pradesh.

## 4.2 Progress of CSC Rollout:

CSC rollout Progress during the year has been as follows:

Month	Total CSC Roll out	Total CSC Connected	BSNL Connectivity	Total Transacting CSC	Total Transactions (Lakhs)	Total amount collected (Crores)
Jul-14	135,285	121,293	50,896	70,892	365.85	415.35
Aug-14	136,472	122,530	51,119	75,455	416.81	437.88
Sep-14	136,851	122,651	51,305	74,047	213.19	418.34
Oct-14	137,498	123,228	51,457	75,935	401.53	478.52
Nov-14	139,168	124,895	51,541	74,841	405.33	431.63
Dec-14	140,833	126,534	51,594	75,163	435.9	453.15
Jan-15	139,696	125,532	51,656	76,319	434.96	425.56
Feb-15	140,712	125,387	51,637	77,877	424.39	427.07
Mar-15	140,933	126,917	52,181	80,251	444.41	454.00

**4.2 (i)** The CSC ecosystem comprises of 140,933 Village Level Entrepreneurs (VLEs) spread across 36 States/ UTs monitored by State Designated Agencies (SDAs) and a host of public and private entities as service providers.

**4.2 (ii)** The important stakeholders include the State Designated Agencies and the District e-Governance Societies (DeGS) - CSC scheme implementing agencies at State Government level. The CSC is operated by a Village Level Entrepreneur (VLEs) and CSCs Pan India acts as an ICT enabled front end at village level where all public, private service are delivered to the citizens at an affordable cost and in a transparent manner.

**4.2 (iii)** The VLE is the key to the success of the CSC operations. While content and services are important, it is the VLE's entrepreneurial ability that ensures CSCs sustainability. A good VLE would not be one who has financial strength only, but somebody who has entrepreneurial traits, strong social commitment as well as respect and credibility within the community. The quality of service at the CSCs would be as effective as the quality of VLEs operating them. Selection, proper training and motivation of the VLE therefore play's a vital role in the success of Common Service Centre scheme.

**4.2 (iv)** Vision of CSC SPV is to develop Common Services Centers as a dependable, reliable and ubiquitous IT enabled network of Citizen Service Points connecting local population with the Government Departments, Business establishments, Banks & Insurance Companies and educational institutions impacting on primary, secondary and tertiary sectors of the country's economy. The CSC SPV endeavor shall be:

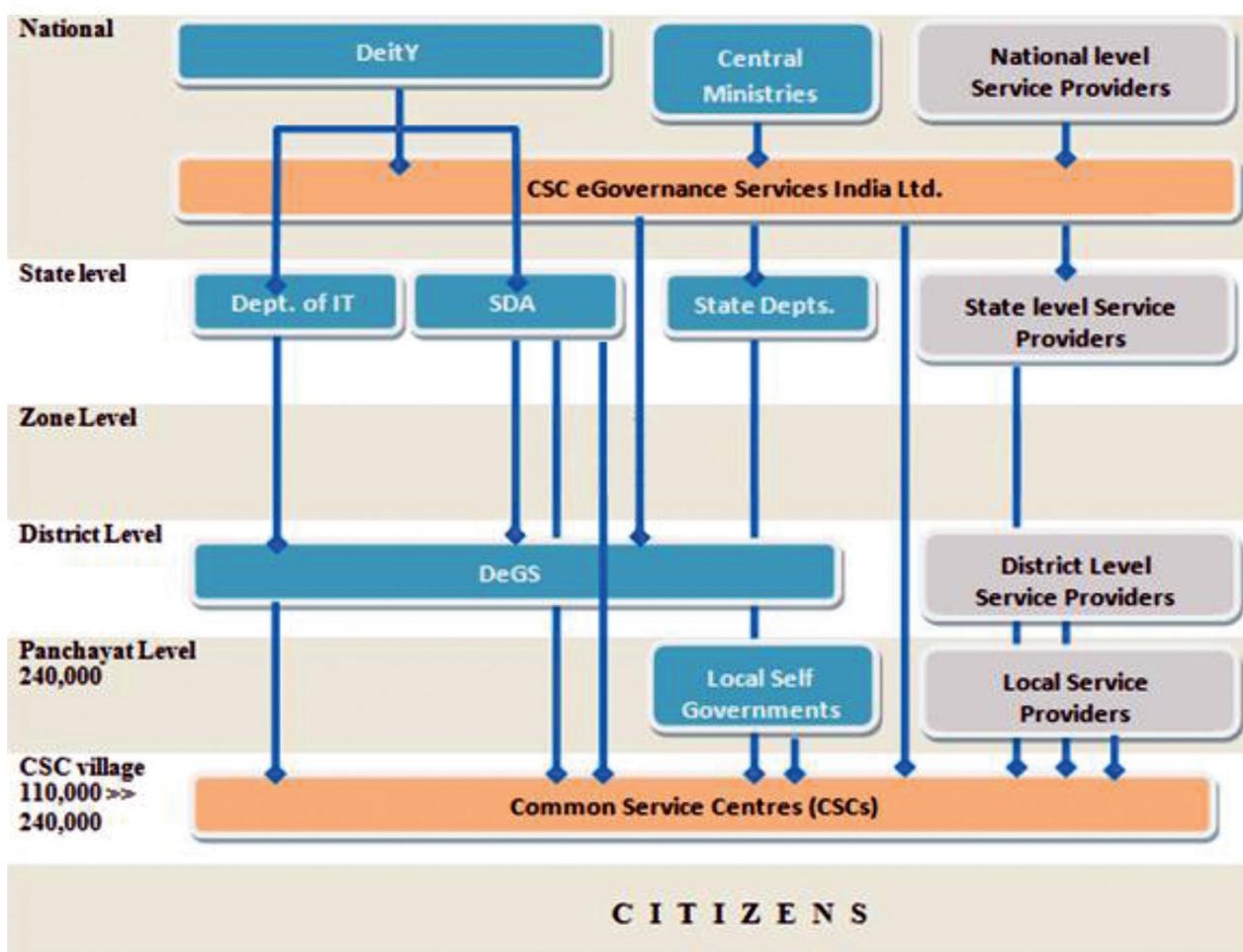
- To ensure ubiquitous presence of Citizen Service Points in all Geographies, in line with the slogan of "Public Services Closer Home", as articulated under 'Digital India' – Operationalise CSCs across States/UTs.
- To support Government of India and State Government to enable delivery of G2C services through CSCs and integrate with the initiatives being taken in this regard.
- To facilitate integration of e-Governance Services (Central / State MMPs ) Portals and NIC driven applications. Support State Designated Agencies in setting up of State CSC Portals to onboard CSCs to extend e-Governance services using requisite API integration with Payment gateway etc.
- To enable other Government stakeholders such as UIDAI, Banks, Insurance Companies and PFRDA for enabling delivery of financial and related services to the citizen through CSCs.
- To create the framework for enabling monitoring of activities being done at the CSC mainly related to extension of G2C services to the citizen.
- To create awareness and capacity building for various stakeholders within the Government and outside.

- To ensure increased growth in e-transaction at the CSCs
  - To promote a framework for continuous learning of Village Level Entrepreneurs (VLEs) and capacity building for various other stakeholders.

## 4.3 CSC ECOSYSTEM

CSC e-Governance Services India Ltd. is to work with various stakeholders in CSC ecosystem consisting of DeitY, SDAs, Central/State Government Departments, DeGS, VLEs and various Service Providers (Banking & Financial Institutions, Educational Institutions, Companies in private and public sector etc.) In order to meet the expectation of all these stakeholders, CSC SPV has national level team and separate teams deployed at State level. The CSC ecosystem consists of:-

CSC Ecosystem

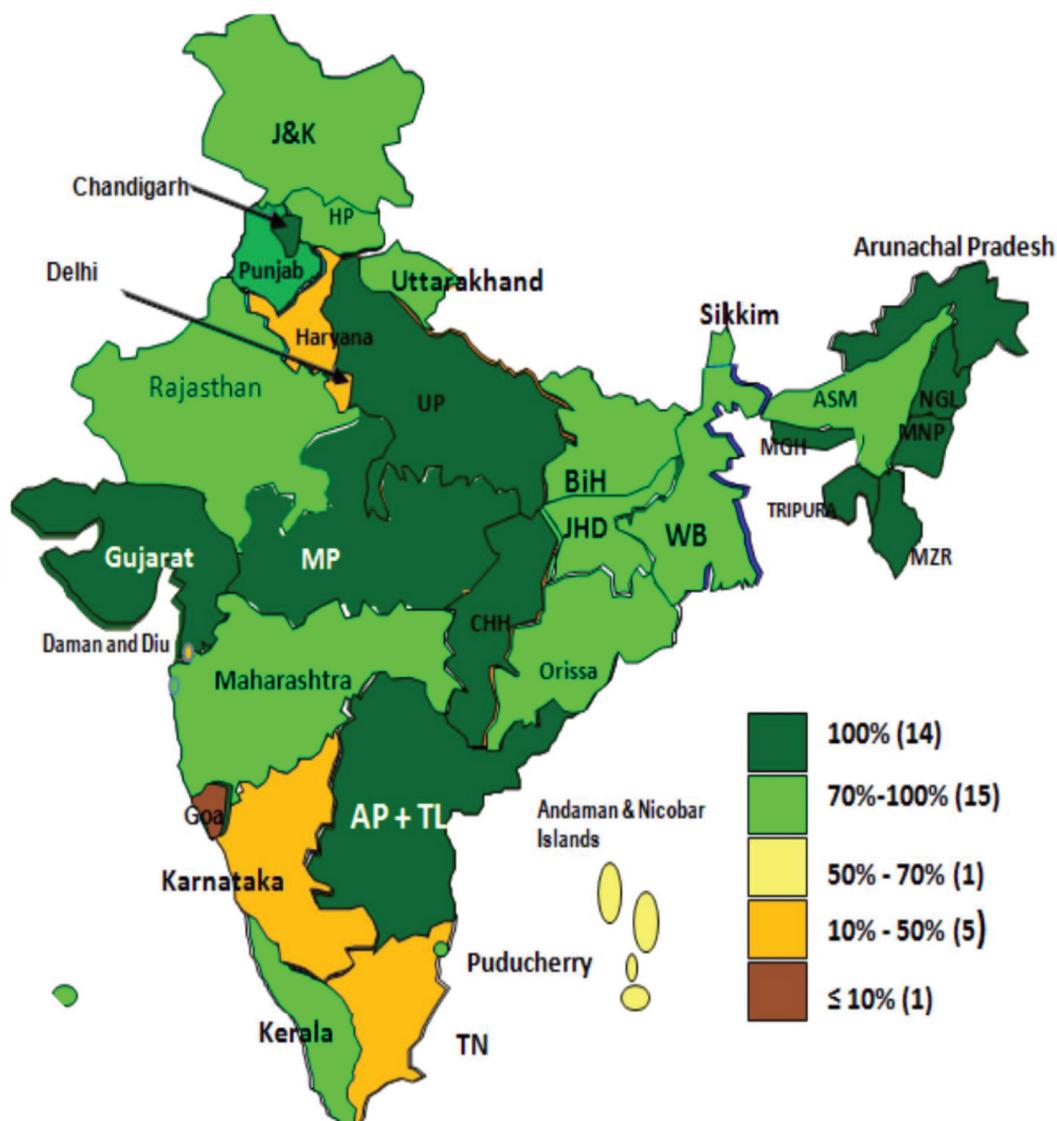


The expectation and demand of the stakeholders in the CSC ecosystem varies and need to be addressed for overall sustainability and making them as a preferred option to the citizen to avail services.

In order to address the concern and expectation of various stakeholders of the CSC ecosystem, CSC SPV has undertaken various initiatives during the year.

## 4.4 Rollout status

As of 31st March 2015, a total of 140,933 CSCs are operational across 36 States/ UTs.

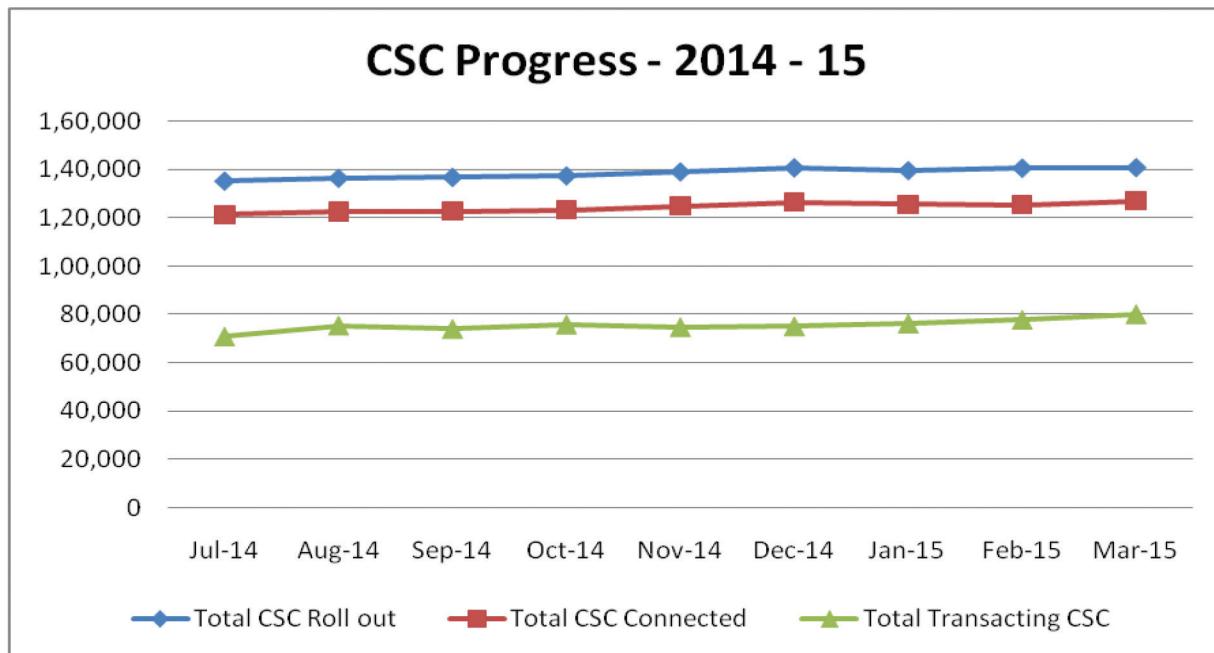


CSC Rollout Status State-wise as on 31st March 2015:

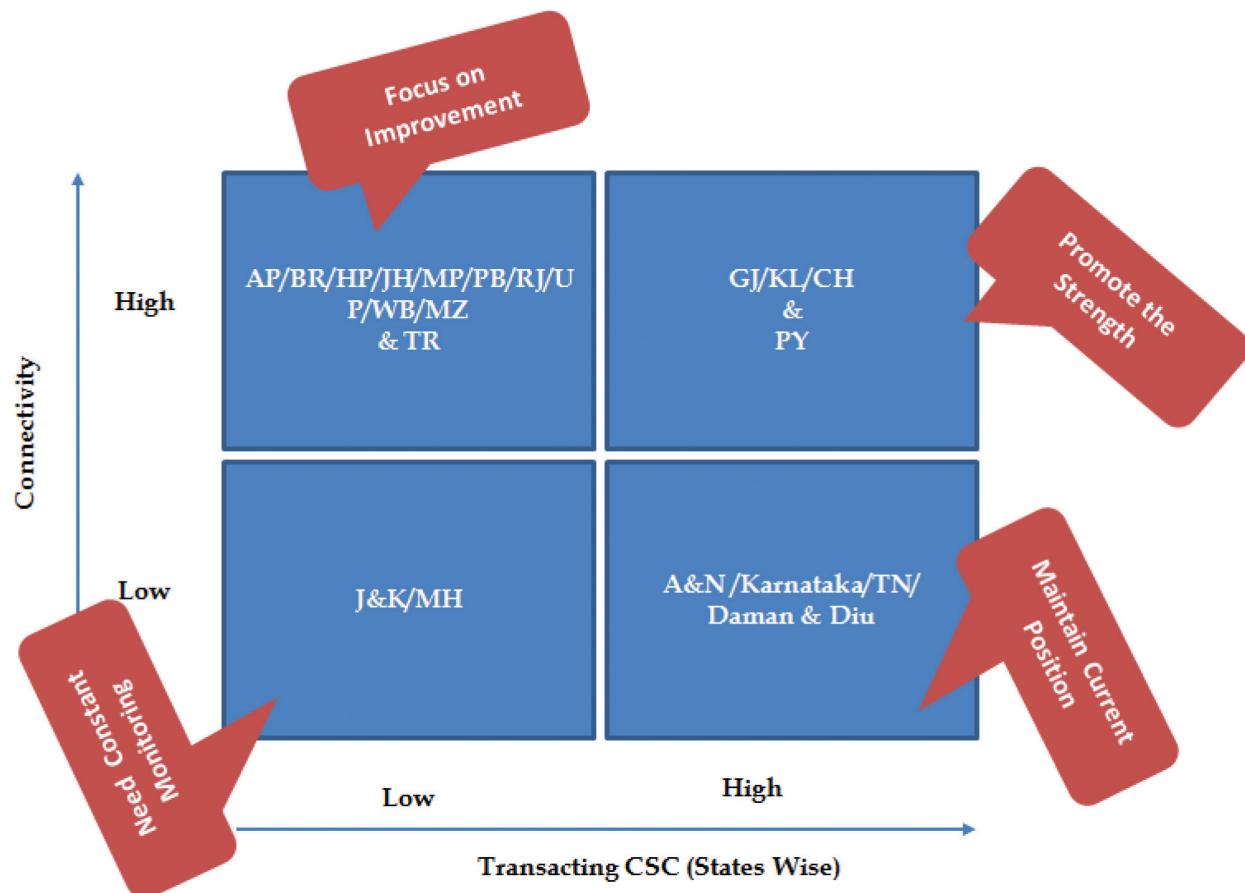
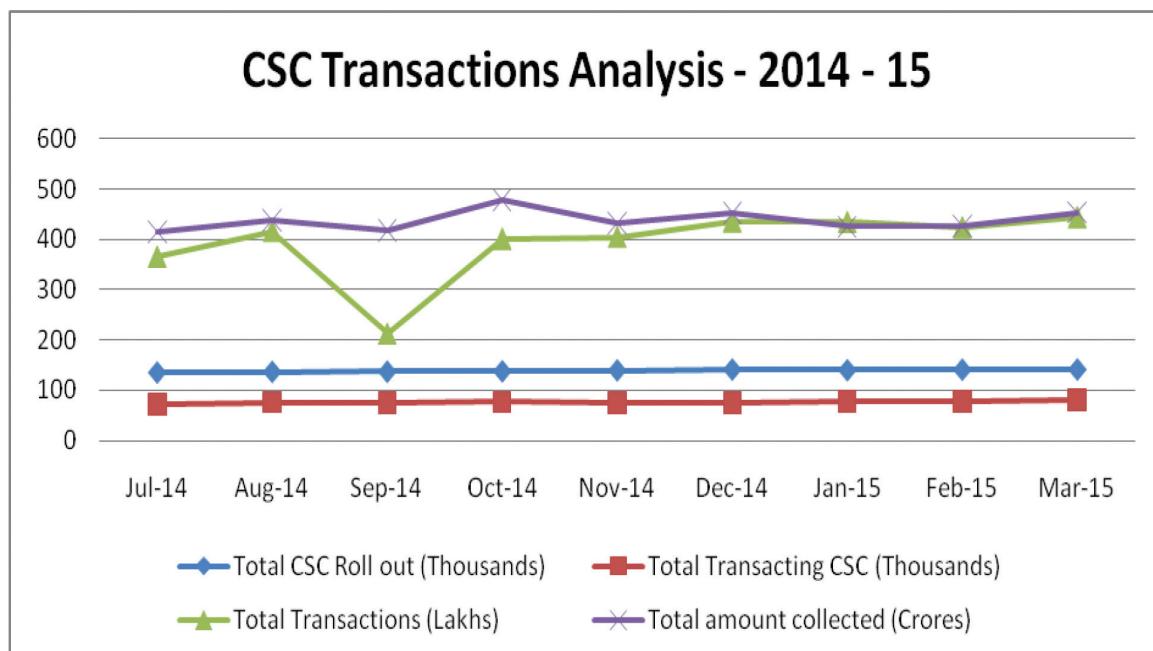
Sl. No	State	Operational CSCs as reported by State as on 31st March 2015 (rural + urban + integrated kiosks)
1	Andaman & Nicobar	35
2	Andhra Pradesh	4216
3	Arunachal Pradesh	200
4	Assam	3930
5	Bihar	8286
6	Chandigarh	28
7	Chhattisgarh	3381
8	Dadra and Nagar Haveli	8
9	Daman and Diu	1
10	Delhi	91
11	Goa	0
12	Gujarat	13685

13	Haryana	590
14	Himachal Pradesh	3336
15	Jammu & Kashmir	1111
16	Jharkhand	4712
17	Karnataka	904
18	Kerala	2004
19	Lakshadweep	15
20	Madhya Pradesh	13207
21	Maharashtra	31278
22	Manipur	392
23	Meghalaya	227
24	Mizoram	136
25	Nagaland	220
26	Orissa	6513
27	Puducherry	56
28	Punjab	3569
29	Rajasthan	7348
30	Sikkim	32
31	Tamil Nadu	1130
32	Telangana	3538
33	Tripura	146
34	Uttar Pradesh	18182
35	Uttarakhand	2089
36	West Bengal	6337
	Grand Total	140933

## CSC Progress – 2014-15



## CSC Transaction Analysis – 2014 -15



There has been significant improvement in the member of transacting CSCs, with the increase in number of G2C services and enhancement in basket of services at National Level-APNA CSC Portal. It is expected that the number of transacting CSC would further improve significantly. Roll-Out of NOFN would provide the desired impetus for the same.

## 5. G2C SERVICES

One of the key mandates of the CSC scheme is to deliver G2C services. E-district MMP implementation across all States/districts shall enable delivering of a number of G2C services through CSCs.

The Status of e-District As on 30th June 2015 is as follows:

Sr. No	State / UT	SPMU Agency	Launch of eDistrict Services (No. of Non-Pilot Districts)				
			Target	Achievement			
			FY15-16	FY12-13	FY13-14	FY14-15	FY15-16
1	Andaman & Nicobar	Y (PWC)	3	-	-	-	
2	Andhra Pradesh	Y (State's own team)	-	13	-	-	
3	Arunachal Pradesh	Y (Wipro)	16	-	-	-	
4	Assam*	Y (Wipro)	6	-	-	19	
5	Bihar*	Y (E&Y)	34	-	-	-	
6	Chandigarh	Y (KPMG)	1	-	-	-	
7	Chhattisgarh	Y (PWC)	-	22	5	-	
8	Daman and Diu	Y (Wipro)	2	-	-	-	
9	Dadra and Nagar Haveli	Y (Wipro)	1	-	-	-	
10	Delhi	Y (Wipro)	11	-	-	-	
11	Goa	Y (E&Y)	2	-	-	-	
12	Gujarat	Y (E&Y)	-	-	26	7	
13	Haryana*	Y (KPMG)	-	-	-	20	
14	Himachal Pradesh	Y (Wipro)	-	-	12	-	
15	Jammu & Kashmir	Y (E&Y)	22	-	-	-	
16	Jharkhand*	Y (PWC)	21	-	-	2	21
17	Karnataka	Y (Wipro)	30	-	-	-	
18	Kerala*	Y (Wipro)	-	12	-	-	
19	Lakshadweep	Y (KPMG)	1	-	-	-	
20	Maharashtra*	Y (PwC)	-	-	32	-	

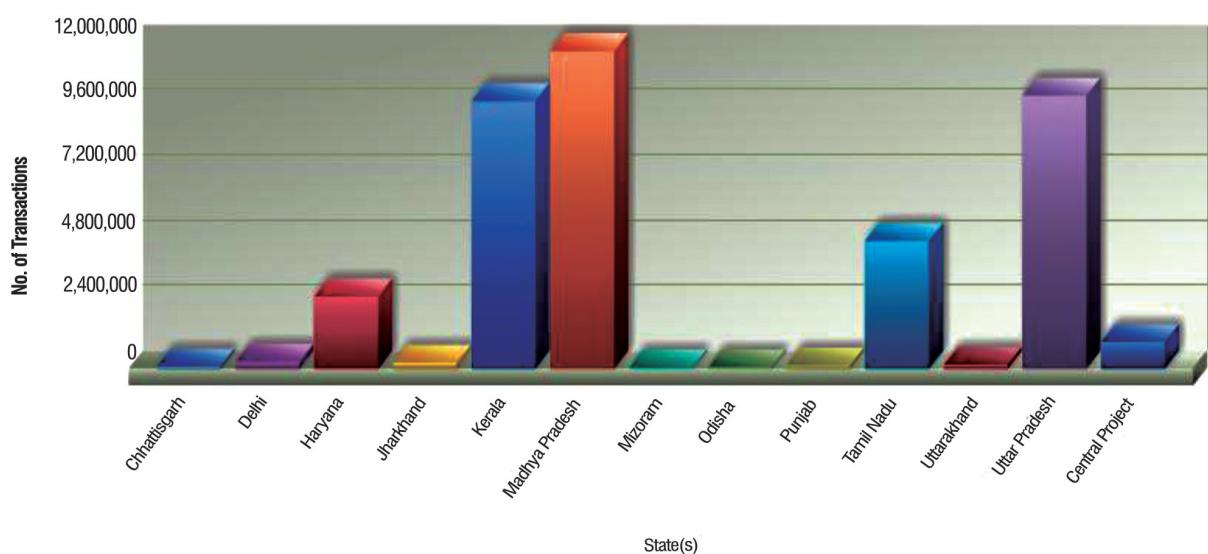
21	Manipur	Y (Wipro)	-	-	-	9	
22	Meghalaya	Y (PwC)	-	-	-	11	
23	Mizoram*	Y (Wipro)	-	-	-	7	
24	Madhya Pradesh*	Y (E&Y)	-	45	1	-	
25	Nagaland	Y (E&Y)	-	-	-	11	
26	Odisha*	Y (Wipro)	-	-	28	-	
27	Puducherry*	Y (KPMG)	4	-	-	-	
28	Punjab*	Y (Wipro)	10	-	-	10	10
29	Rajasthan*	Y (PwC)	-	-	31	-	
30	Sikkim	Y (PwC)	4	-	-	-	
31	Tamil Nadu*	Y (PwC)	-	-	26	-	
32	Telangana	Y (State's own team)	-	10	-	-	
33	Tripura	Y (KPMG)	-	-	-	8	
34	Uttar Pradesh*	Y (E&Y)	34	-	35	-	8
35	Uttarakhand*	Y (KPMG)	-	-	-	12	
36	West Bengal*	Y (PwC)	16	-	-	-	
<b>TOTAL</b>			<b>218</b>	<b>102</b>	<b>196</b>	<b>116</b>	<b>39</b>

\* Pilot States/UTs;

**State under e-District Project**  
From: 01-07-2014 To: 30-06-2015

Total no. of e-Transactions: 4,08,44,108

SI #	State	No. of e-Transactions
1	Chhattisgarh	87,769
2	Delhi	2,57,316
3	Haryana	26,52,650
4	Jharkhand	2,30,513
5	Kerala	98,46,625
6	Madhya Pradesh	1,16,84,524
7	Mizoram	43,487
8	Odisha	48,292
9	Punjab	1,18,750
10	Tamil Nadu	46,97,966
11	Uttarakhand	1,54,344
12	Uttar Pradesh	1,00,42,736
13	Central Project	9,79,136
Total e-Transactions		<b>4,08,44,108</b>



The effort need to be to expedite selection of SI by States, rollout of services and its integration with CSCs. Integration of State Government services with CSC has been completed in Jharkhand and Kerala. Similar initiatives are being taken in Uttarakhand, Maharashtra, Chattisgarh, Punjab, Haryana, Himachal Pradesh, Mizoram, Orissa and Rajasthan.

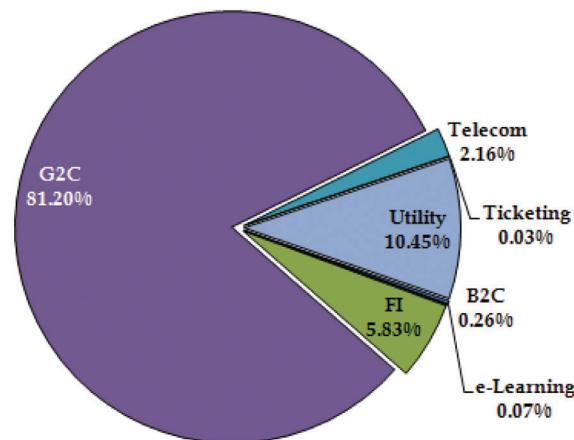
Many e-Governance services applications have been developed by NIC. CSC SPV would take initiatives in integrating the NIC-developed G2C and G2B applications so as to enable delivery through CSC. Integration with SSDG and other State Portals as MP online, Maharashtra online etc. is being undertaken.

Other service of central Government and its agencies – CSC SPV has already signed agreement with Election Commission of India, UTI Technology Services Ltd., and BSNL for delivery of related services through CSCs. The details are as follows:

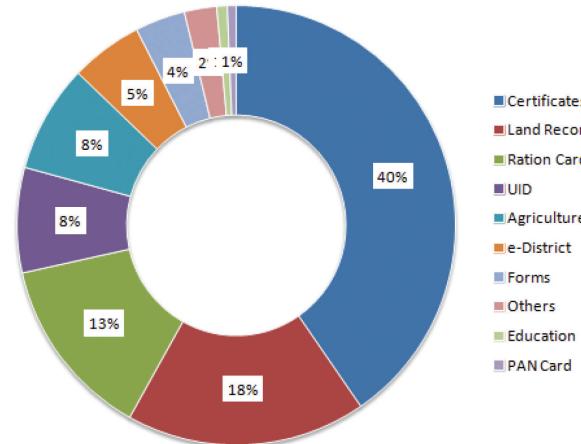
No.	Name of Services	Objective	Key Deliverable
1.	<b>Election Services</b>	All CSC to deliver election related services.	Agreement with all State Govt. and integration with their portal.
2.	<b>IRCTC</b>	20,000 CSC to deliver railway services	Promotion of Services amongst VLEs.
3.	<b>PAN Cards</b>	All CSC to deliver PAN card services.	Agreement with NSDL besides UTITSL.
4.	<b>BSNL</b>	All CSC to deliver bill utility services.	Promotion of the service amongst VLEs
5.	<b>Passport</b>	All CSC to deliver passport services	Promotion of service amongst VLEs.
6.	<b>Postal Services</b>	All Post Offices to be integrated with CSC and CSC to act as franchises to deliver Postal Services.	Agreement with Postal Department and integration to enable delivery of Postal Services.
7.	<b>Electricity Bill Collection</b>	CSC to be enabled to collect electricity bills.	Agreement with remaining state electricity Board/Corporation.
8.	<b>e-Stamping</b>	CSC to sell e-stamping and related services.	Agreement and integration with stockholding Corporation of India.

CSC SPV shall engage continuously with Government of India, State Governments to enable delivery of G2C services to citizen through CSCs across the country. CSC SPV shall also help State Government in sharing of best practices as of A.P, Maharashtra, Rajasthan, Madhya Pradesh and Kerala so as to encourage them to deliver similar G2C services to citizen through CSCs.

**Details by Service Type:**



**G2C Share in CSC Services:**

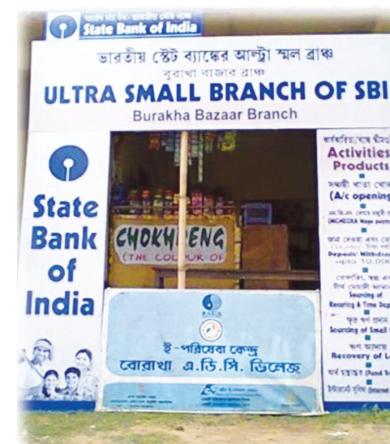


Others Includes Excise & Taxation/EPIC/Employment/Digital Locker/Computer/Challan

## 6. FINANCIAL INCLUSION SERVICES

### Banking Service:

**6.1** On 30th December 2011 State Bank of India (SBI) signed National Business Correspondent (BC) agreement with CSC e Governance Services India Ltd (CSCSPV) to leverage the CSC network as their Financial Inclusion outlet in rural India. On the recommendation of Department of Financial Services, Government of India all the public sector banks have signed BC agreement with CSC-SPV for rolling out Direct Benefit Transfer Scheme on 6th December 2012. As on date CSC SPV has signed agreement with 45 Banks which includes public / private / Regional Rural Banks who have engaged CSCs as their BC to render Banking Services to the Common Citizens. With this all the CSC outlets can be appointed as Customer Service Points (CSP)/ Business Correspondent Agent (BCA) to the Banks. These CSCs will be able to carry out banking transactions on behalf of the banks. CSC centres have now become small branch / Service counters of major Bank, This also helps Banks in expanding their Network using our centres.

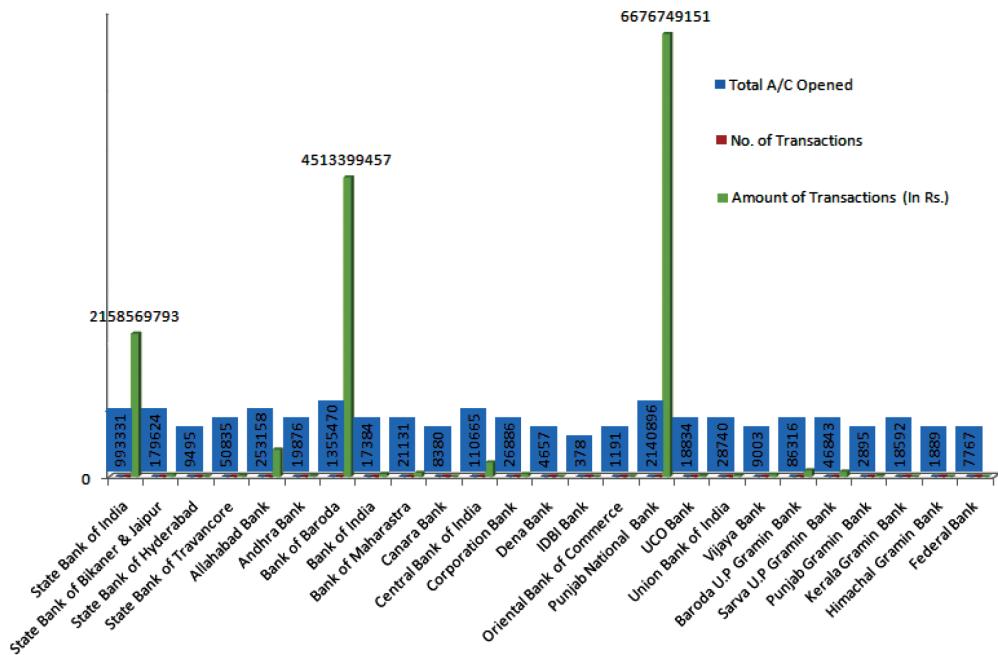


Till date 60864 CSCs across 32 States & UT's have been approved by the banks to become the Business Correspondent Agents. Total 36004 CSCs have got KO codes to start the business out of which 26474 have already started transacting. It is expected that about 50,000 CSCs would be rendering Business Correspondent services by 31st March 2016.

The Kiosk banking solutions through the CSC provide the following services to the bank customers:

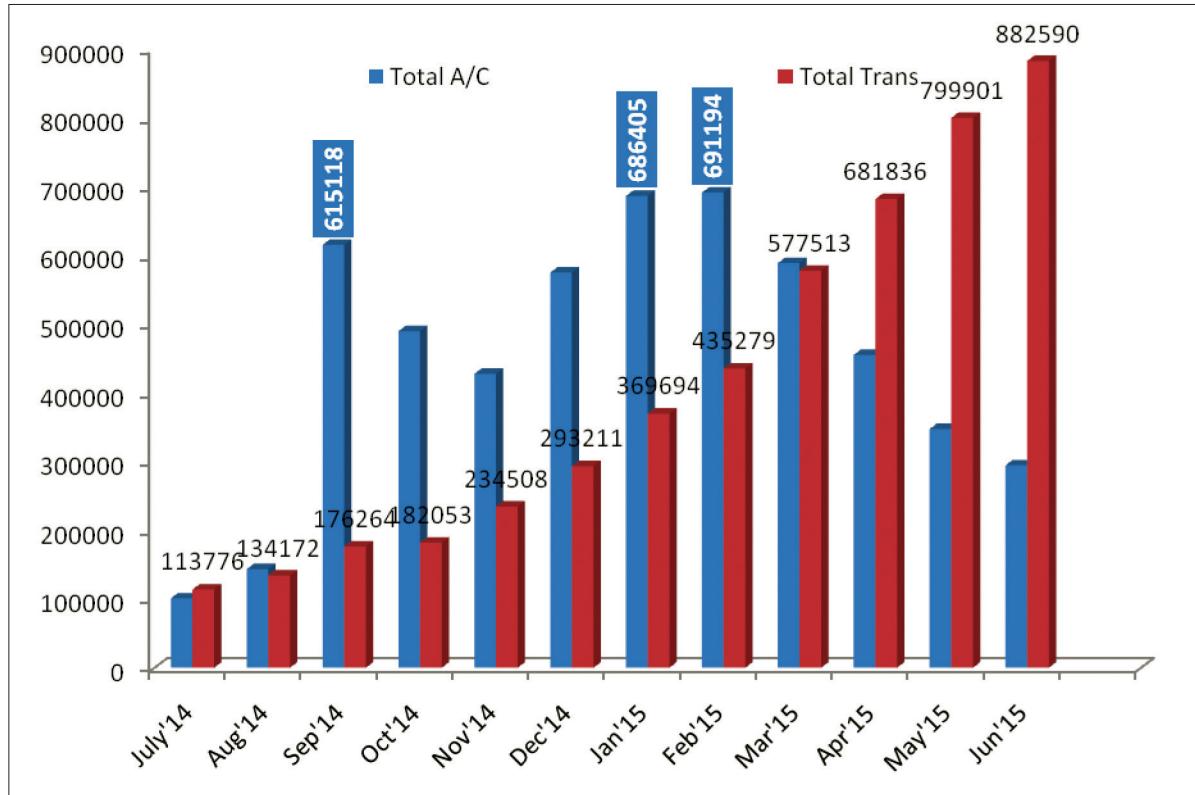
- ‘No Frill Accounts’ through KIOSK Banking Model
- Deposit of Cash
- Withdrawal of Cash
- Transfer of Money to another account holder in other locations
- General purpose Credit Card (GCC)/Kisan Credit Card (KCC)
- Term Deposit/Recurring Deposit
- Regular Saving Bank Account
- Loans against Term Deposit Receipt (TDR) etc

### Bank Wise progress:



Data Period: From 1<sup>st</sup> July 2014 Till 30<sup>th</sup> June 2015

### Month wise total number of Accounts Generated and Transactions done from 1-July-2015 to 30-June-2015



**State wise Kiosk Operator (KO) code Status**

<b>State</b>	<b>No. Of KO code Generated</b>
Rajasthan	6832
Maharashtra	5313
U.P	4705
M.P	2708
Bihar	2676
Chhattisgarh	1904
Jharkhand	1614
West Bengal	1218
J&K	1110
Kerala	1081
Punjab	1076
Odisha	1017
Assam	1010
AP & Telangana	885
Gujarat	779
Himachal	581
Haryana	512
Uttarakhand	219
Meghalaya	143
Manipur	128
Tamilnadu	123
Tripura	118
Sikkim	79
Nagaland	42
Delhi	34
Mizoram	27
Pondicherry	22
Arunanchal Pradesh	16
Chandigarh	14
Karnataka	11
Goa	2

On 10 Aug 2015 CSC SPV has signed a MEMORANDUM OF UNDERSTANDING with National Payment Corporation of India (NPCI). As per the MOU signed with NPCI, CSC SPV has agreed to equip the VLEs with terminals which will have capability to authenticate customers via card & PIN, Biometric or other forms of authentication. CSC centers shall be able to perform various types of transactions through these terminals. Any transaction which is performed by the VLE it shall send transaction directly to NPCI switch, which in turn shall route the transaction to respective Bank for authentication and payment. NPCI shall take care of transaction processing, dispute management, and settlement services between Banks.

### **Banking related Implementation Challenges**

- Most Banks insistence on SSA approach resulted in focusing on CSC as a channel for BC activity in disaggregated manner
- This results in no of banks spending the resources and dealing with different service providers
- Even for the Service provider (CSC SPV ) it becomes difficult to interface with a number of banks at district / block level
- Delay in adoption of Kiosk Banking Technology by some Banks
- Lack of Technical support in activation of BCAs by banks
- Lack of support and understanding at the branch level
- Account opening to be done in the presence of branch Manager in some banks. Physical forms still collected
- Delay in payment of commission to the BC operator
- Banks follow different commission/incentive structure for CSCs and directly appointed BCs.
- The present system of commission payment does not incentivize the CSC operator to do the transaction
- Inadequate commission

The issues of BC are being highlighted to all the Banks for resolution. Efforts are being made to develop a structural framework to enable the CSCs to undertake BC activity without major problem. These include:

- Submission of monthly report on Bank wise status and issues to ministry
- Organize Zonal/Region Level interaction on monthly basis
- Organize Branch Manager and VLE interface on fortnightly basis
- Provide technical support to all the BC
- Releasing the commission to VLEs by 15th of the month

## **7. INSURANCE SERVICES**

7.1 The Government of India is committed to extend the financial products and services to its citizen especially those living in Rural India. Efforts are also being made to utilize the CSC infrastructure for extending the National pension scheme to rural citizen through the network of CSC. One of the significant components of the financial inclusion is Insurance. Insurance penetration in India was just 3.96 per cent in 2012 and has been very low. To encourage insurance penetration in Rural areas, IRDA issued guidelines for utilising the CSC network in India in the year 2013.

Based on the guidelines License to CSC e-Governance Services India Limited ( CSC SPV ) was granted on 12th Sept 2013 by Insurance Regulatory and Development Authority (IRDA) to work as an Authorized Intermediary to market specifically approved insurance products and services through the Rural Authorised Persons (Village Level Entrepreneur's) under the CSC Scheme of National e-Governance Plan.

The License permits both Life and Non Life Insurers in India to Market Retail Insurance Policies/products and Services through Common Service Centers Network. VLE's in order to solicit insurance sales and service as Rural Authorised person (RAP) will have to comply with all the applicable provisions of the IRDA Act 1999, and the rules, regulations, circulars or guidelines, as applicable, and issued from time to time.

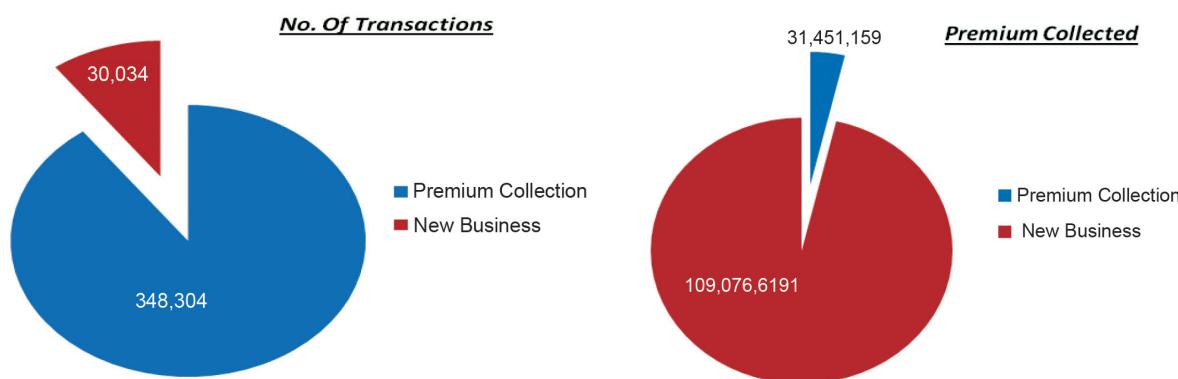
CSC's are also made common point for Premium Collection of all Life Insurance companies giving access to the rural population and helping Life Insurance companies to maintain good persistency for the business done in the previous years. This service has been taken by Life Insurers as the opportunity to reach out to their respective clients for premium collections online.

This facility to market insurance products and offer services near to homes have significantly been accepted by rural population. The progress made in delivering of insurance services as follows:

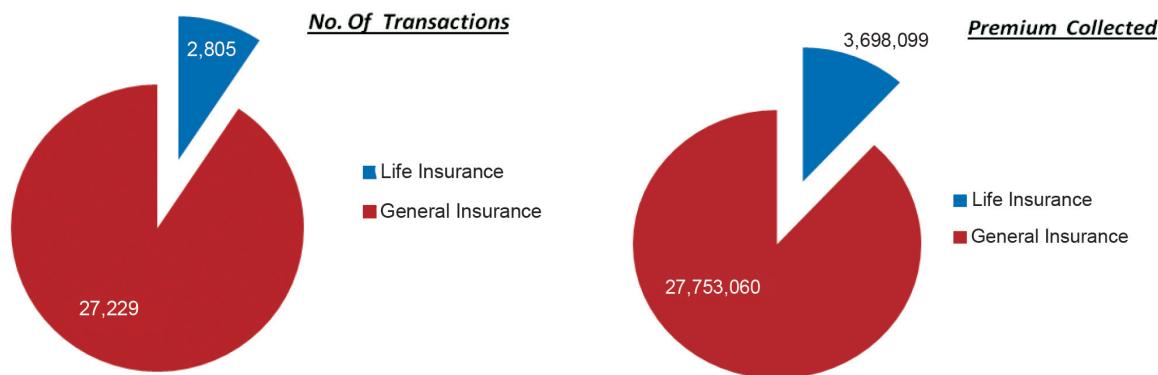
## AGREEMENT STATUS

General Insurance	Health Insurance	Life Insurance
United India Insurance	Religare Health Insurance	Aviva (RAP + Renewal)
New India Assurance	Star Health Insurance	India First (RAP + Renewal)
Future Generali	Apollo Munich	SBI (RAP + Renewal)
HDFC ERGO		LIC (RAP + Renewal)
IFFCO TOKIO		ICICI PRU (RAP + Renewal)
The Oriental Insurance co.		HDFC Life (RAP + Renewal)
Bharti AXA		Bajaj Allianz (RAP + Renewal)
Reliance General		DHFL (Renewal)
National Insurance		Reliance (Renewal)
Royal Sundram		TATA AIA (Renewal)
TATA AIG		EXIDE (Renewal)
ICICI Lombard		Future Generali (Renewal)
Shriram General Insurance		Sahara Life (RAP + Renewal )
Universal Sompo		Max Life ( Renewal)

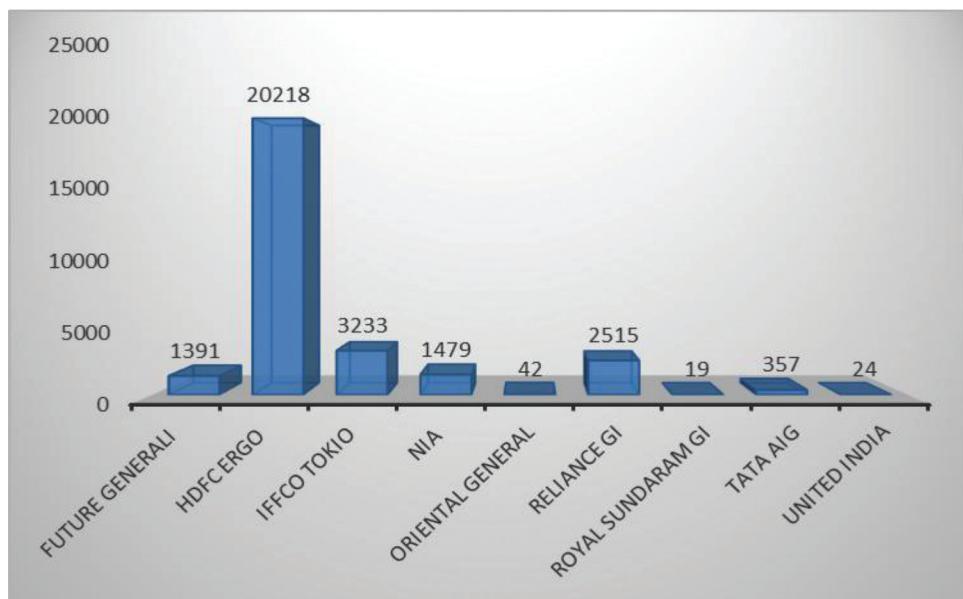
Total Business Transactions done by CSC's as on 31st March 2015



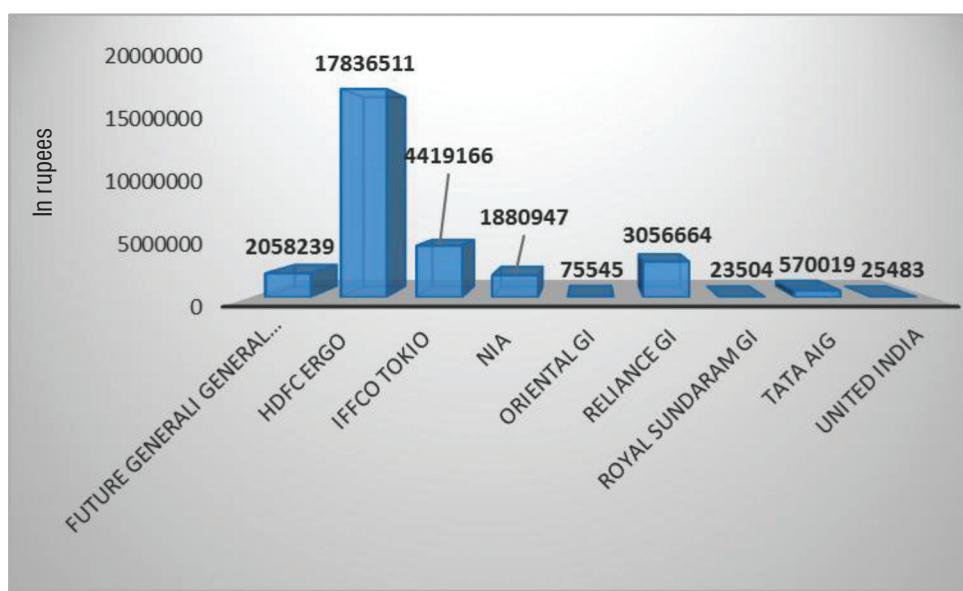
New Business Solicited by CSC's



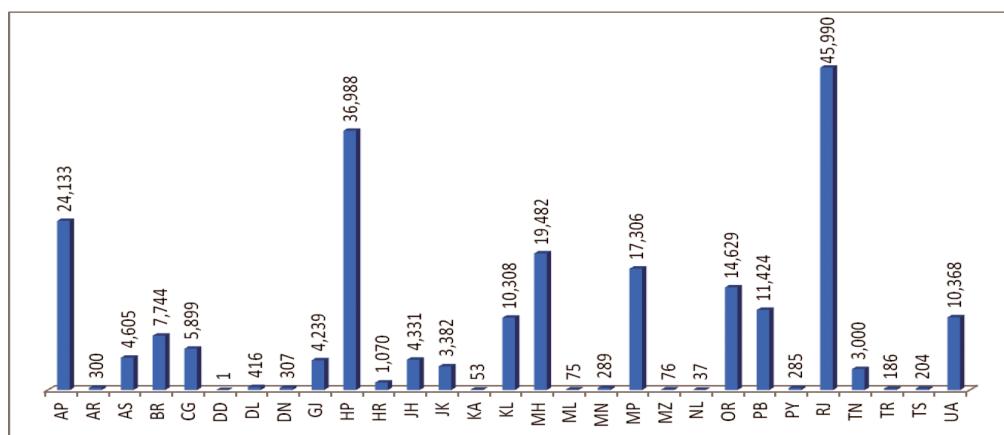
### Third Party Insurance Transactions



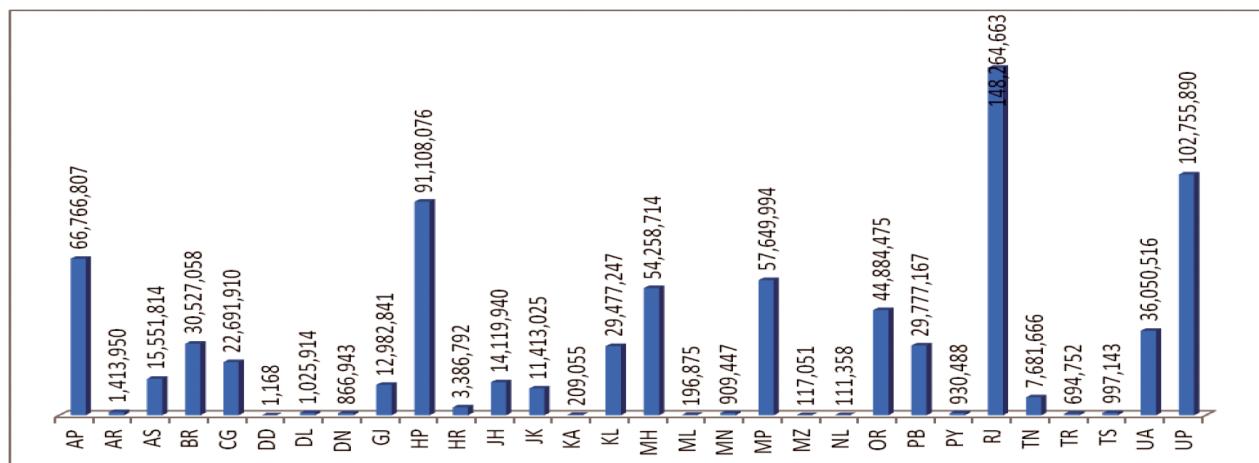
### Amount Collected in Third Party Insurance



### State Wise Transactions done by VLE's



### State Wise Amount collected by VLE's (In rupees)



### 7.2 State Wise Workshops Conducted

To promote insurance as a service through the VLEs there are quarterly workshops that are planned in most of the states, we have a plan to cover all the districts of India this year.



Department of Electronics and Information Technology  
Ministry of Communications and Information Technology  
Government of India



e-GOVERNANCE SERVICES INDIA LIMITED



राष्ट्रीय e-गवर्नेंस परियोजना

National e-Governance Plan

Public services closer home

## District Level Workshop on "Delivery of Insurance Service Through CSCs"



Life  
Insurance



Motor  
Third  
Party  
Insurance



Personal  
Accident  
Insurance



Agricultural  
Pump Set  
Insurance



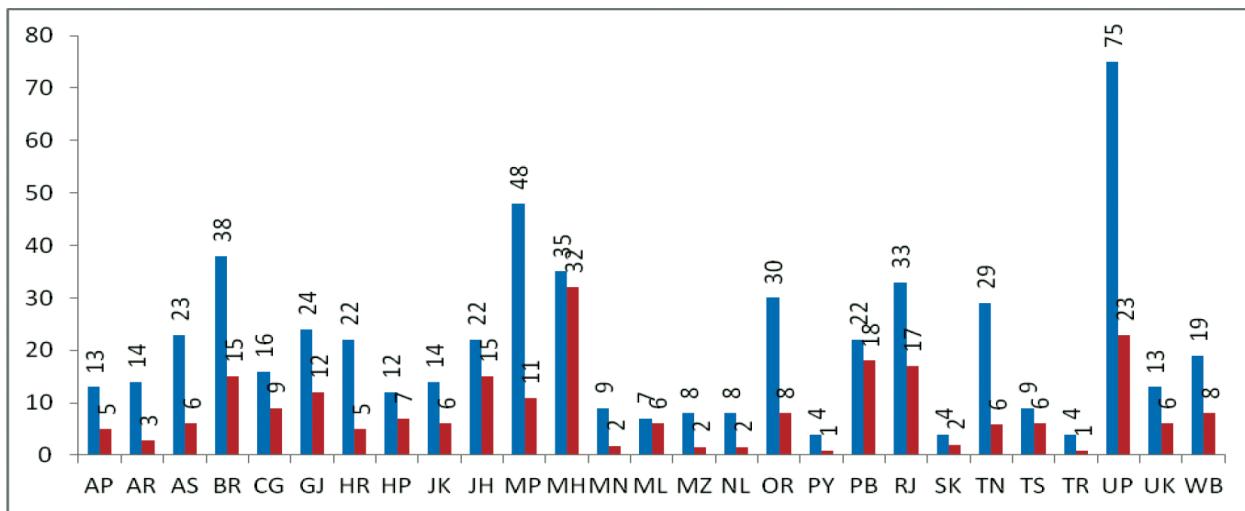
Cattle/  
Livestock  
Insurance



Fire and  
Allied perils  
Dwellings  
Insurance

[www.apna.csc.gov.in](http://www.apna.csc.gov.in)

The status of workshop planned VS executed is as follows:



### 7.3 E-KYC based Insurance

It is for the first time that paperless e-kyc based life insurance policies are being sold through CSC in India. Identification of the Customer is done through biometric authentication and personal details accessed from the UIDAI. The policy is delivered instantly to the Customer. It takes less than three minutes to deliver the insurance policy to the customer. CSC offers a unique platform to all insurance Companies to extend life and non-life insurance products and services to citizen especially those living in rural India. This would support the Government in its endeavor for achieving total comprehensive financial Inclusion. E-KYC integration will be completed during this year with all the Insurance Companies.

## 8. AADHAR SERVICES

**8.1 CSC e-Governance Services India Ltd. (CSC SPV)** has been appointed as “Registrar” by UIDAI vide its agreement dated 13-12-2012. The objective is to enable CSCs to leverage their presence across the country to set up Permanent Centers for Enrolment and updation.

CSCs offer an excellent front end infrastructure for the entire suite of Aadhaar based services.

- Permanent Enrolment Centers
- UID e-Aadhaar Print services.
- Aadhaar Demographic Data update
- Aadhaar Biometric Data update
- Advanced search
- UCL (Update Client Lite)
- Child Enrolment through tablet.

CSC SPV is the now ranking 5th amongst the Registrars for PAN India Aadhaar Generation. Till 30th June 2015, Approx 30 Lakhs of Updation (Biometric & Demographic) has been undertaken through CSCs

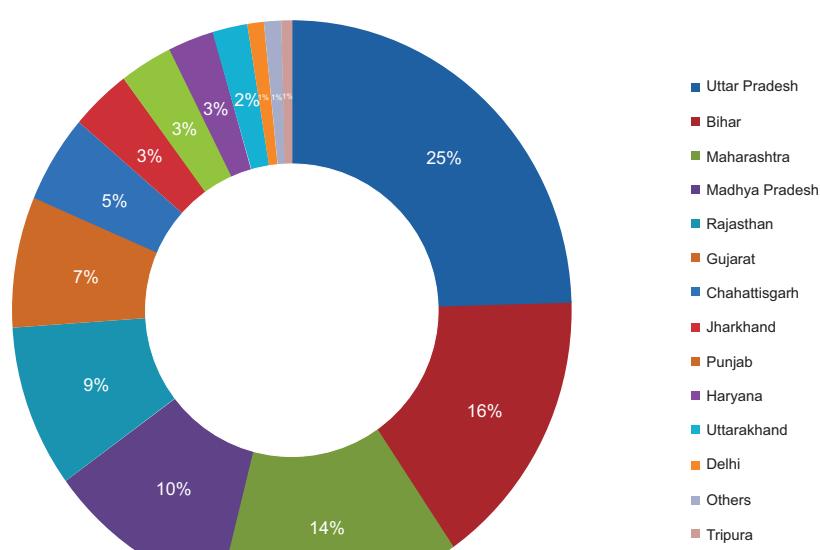
### 8.2 E-KYC & Authentication based Services

CSC e-Governance Services India Limited has an agreement with UIDAI for a period of five years as Authentication/e-KYC User agency (AUA/KUA) & Aadhaar Authentication/e-KYC service Agency (ASA/KSA). Using the System of Authentication, CSC e-Governance Services shall build and manage secure network connectivity to UIDAI's Central Identities Data Repository (CIDR) that is compliant

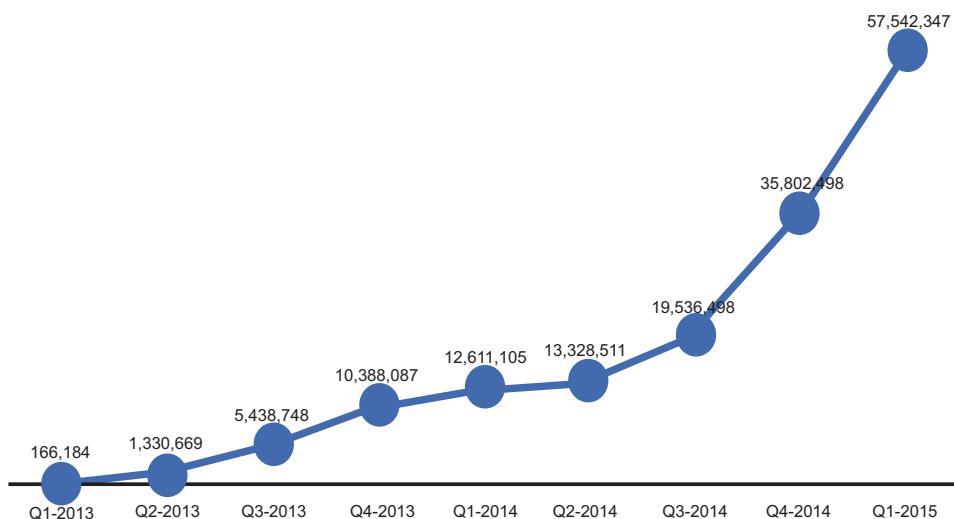
with the standards and specifications of UIDAI and that can be provided to various Dept's & Private Institutions for enabling Aadhaar Authentication/e-KYC Services for their beneficiaries. CSCSPV is also rendering PVC based Plastic Aadhaar Card to the residents.

**Aadhaar Seeding:** CSCSPV has been empanelled as a Seeding Agency to seed the beneficiary Aadhaar Numbers within the Service Delivery Database of concerned department.

#### State wise Aadhaar Generation as Registrar



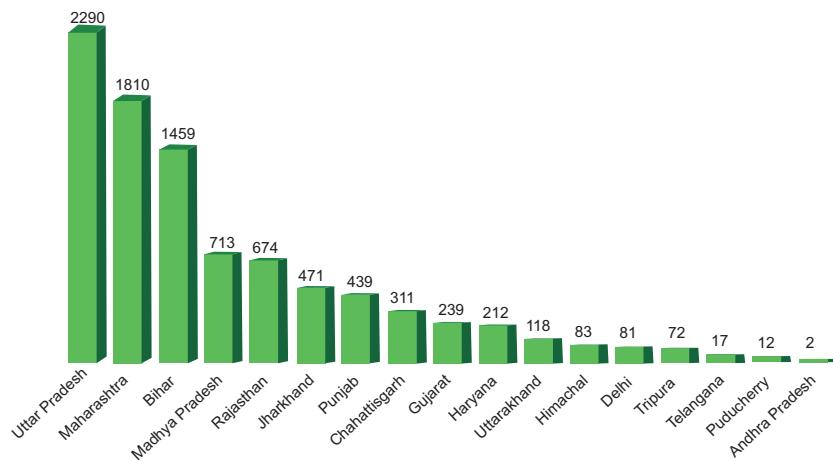
#### Quarterly Generation of Aadhaar Number



#### 8.3 State wise PECs (Permanent Enrollment Centres)

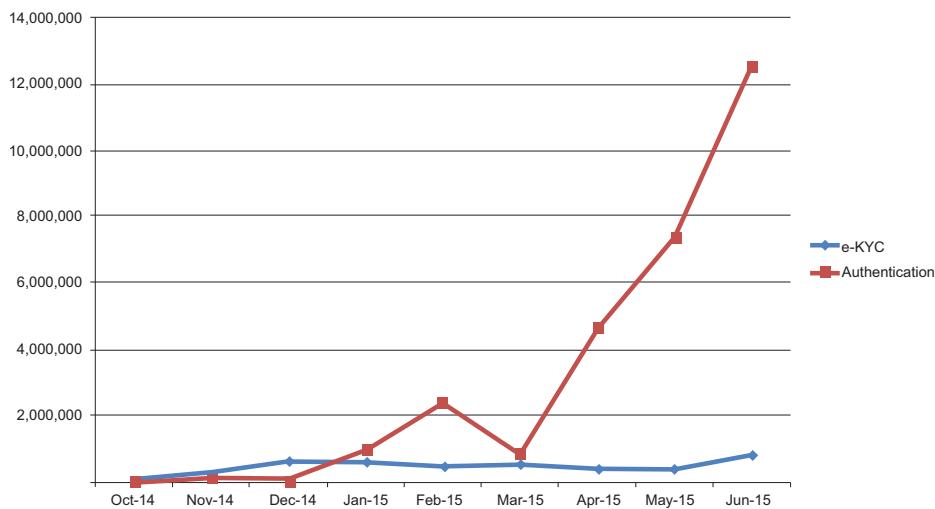
Permanent Enrolment Centers are required to facilitate the enrolment of residents. These Centers also facilitates both the biometric and demographic updates with the help of certified operators & devices as prescribed by the UIDAI. CSC SPV has already

established 9000 PEC's in 16 states and Union Territories and generated 5.76 Crores of Aadhaar through CSCs across the Country

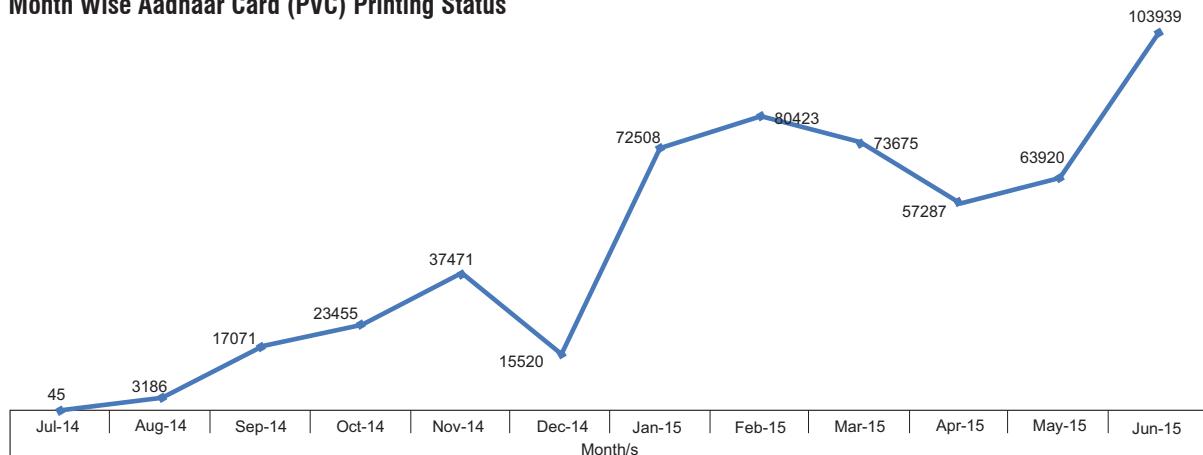


#### 8.4 E-KYC & Authentication (Total) Transactions:

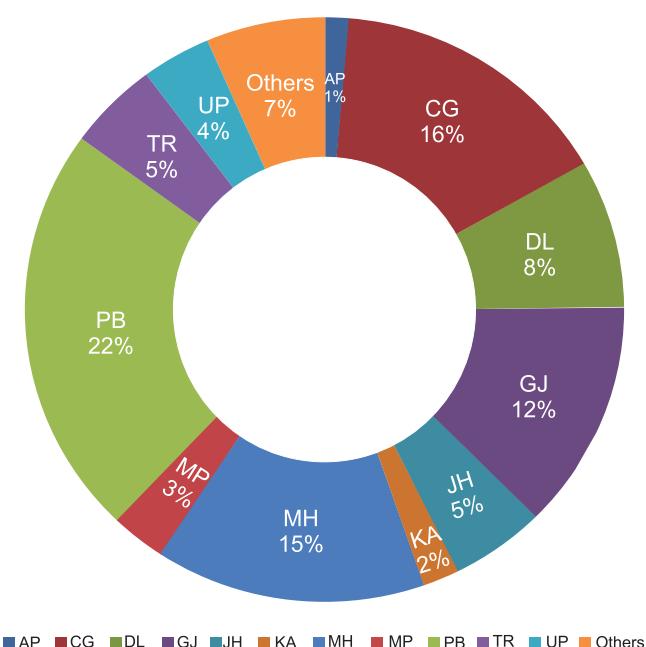
About 3 (Three) Crore Transactions have been recorded and over 5 (Five) Lakhs PVC Aadhaar Cards printed in 24 States & UT's.



#### Month Wise Aadhaar Card (PVC) Printing Status



### States Wise Aadhaar Card Printing Trend Month Wise



### 8.5 Leveraging e-KYC/Authentication based Services for Various Sector of the Economy:

The authentication and e-KYC services have been launched and the Company has onboarded Punjab National Bank and UCO Bank. Further, integration with 5 (five) RRB of PNB for e-KYC and authentication and 2 (two) other RRBs have been completed. The integration of the eKYC system is under progress with other banks as well. Agreements have been signed with NACO, EPFO, SBI Life, NSDA, HDFC Life, HDFC Ergo, Ministry of External Affairs, Government of Andhra Pradesh, Government of Jharkhand, NIELIT, DGET, MKVVNL, Indiafirst Life Insurance and others Central and State Government Agencies.

Few successful Citizen centric services launched are as follows:

- 1. Jeevan Pramman:** It uses Aadhaar platform for biometric authentication of the pensioner. A successful authentication generates Digital Life Certificate which is accepted by the Bank and the pensioners.
- 2. Online Registration System (ORS):** Aadhaar based online registration of patient and appointment of Doctors through Hospital Management Information System (HMIS) by linking various hospitals across the country. This is being integrated so that a person can get appointment with a doctor through CSCs and this saves cost of travel and time.

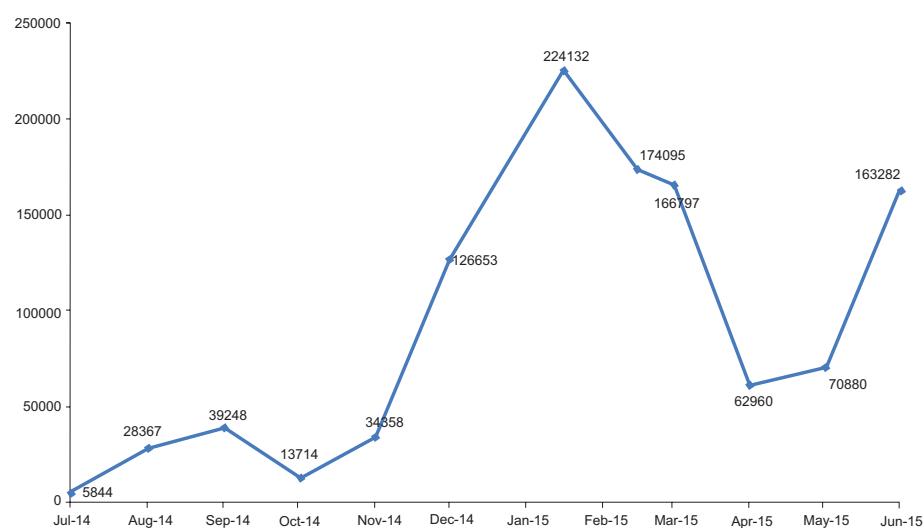
## 9. ELECTION SERVICES

**9.1** The Election Commission has been giving lot of importance to common electors for getting them hassle free Services. In furtherance to this objective, easy accessibility of Election services by the elector's through the Common Service Center (CSCs) under the Ministry of Information and Technology was envisaged. Accordingly, CSC-SPV signed a MoU with Election Commission of India (ECI) to start the Election Related Services like EPIC Printing or Forms from the CSCs. CSCs are also going to play a critical role in enabling error free electoral roll with the help of Aadhaar in the recently launched Comprehensive programme called NERPAP i.e, (National Electoral Roll Purification & Authentication Programme).

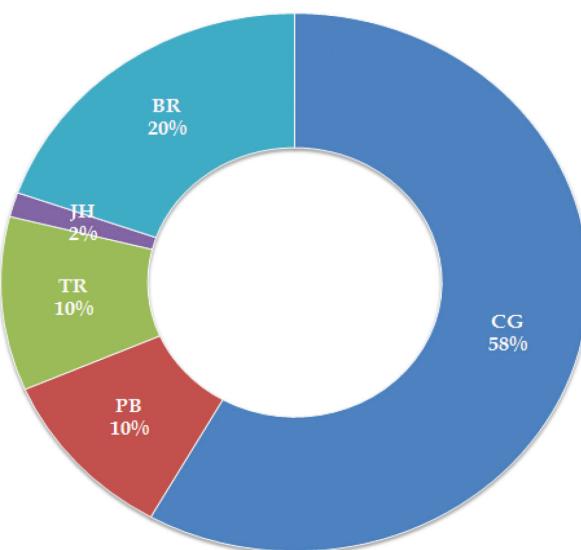
State Wise Status of various Election Related Services is as below:

Service/State	CG	GJ	BR	Jh	MH	MP	PB	TR	TN	RJ	UP	WB	Total
Form 6 & 6A-Addition		424	254	71	252	14	109		675	18	422	10	2249
Form 7-Deletion		64		3		7			17		3	1	95
Form 8-Modification		656		22			214		601				1493
Form 8A-Transposition			1	1					55		3		60
EPIC Card Printing	664333	4941	223888	16742			118193	119269					1147366
Search		182											182
Total	664333	6267	224143	16839	252	14	118523	119269	1348	18	428	11	1,151,445

#### Month Wise EPIC Print Trend



#### States Wise EPIC Printing Share



Discussions are being held with remaining states to enable delivery of all election related services through CSCs across the country.

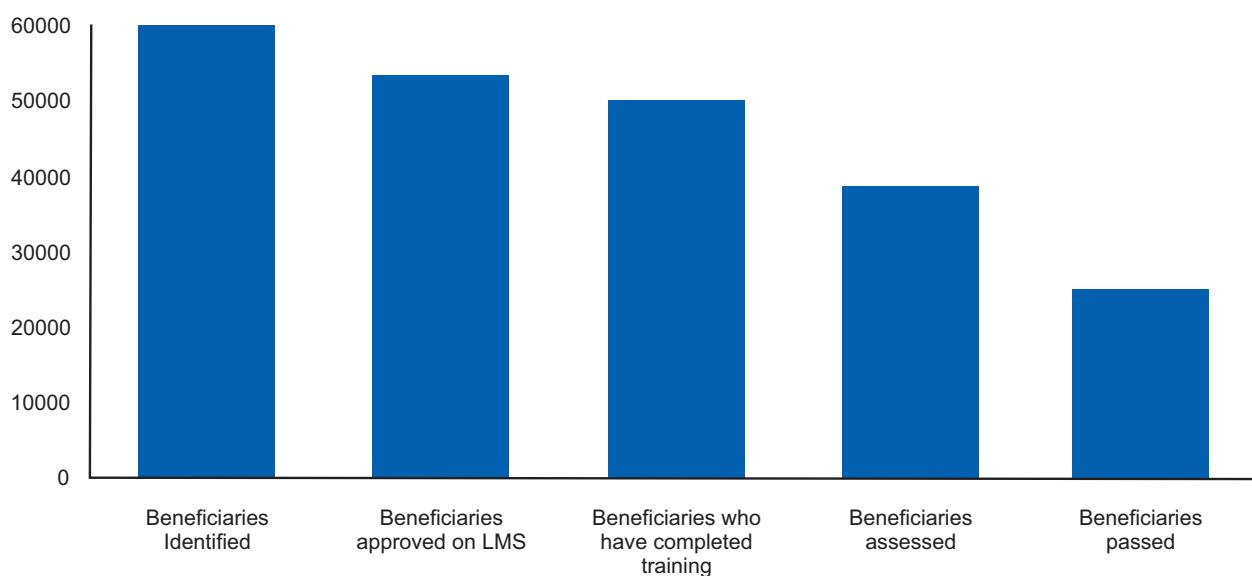
## 10. EDUCATIONAL SERVICES

### 10.1 E-Inclusion: IT Training for Rural SC/ ST/ Women Beneficiaries

In line with the objective of IT for Masses scheme, CSC SPV is implementing a project titled “E-Inclusion: IT Training for Rural SC/ ST/ Women” to train 45,000 beneficiaries (15,000 of each category of beneficiaries) in rural areas of 16 states. The primary objective of this project is to provide hands-on training in computers for targeted SC/ST/Women beneficiaries, enabling them to acquire basic ICT skills that empower them to become digitally literate, actively participate in knowledge based activities, access financial, social and government services & use Internet for communications. As on June, 2015, CSC SPV has identified a total of 1,211 CSCs in 99 districts of 15 states.

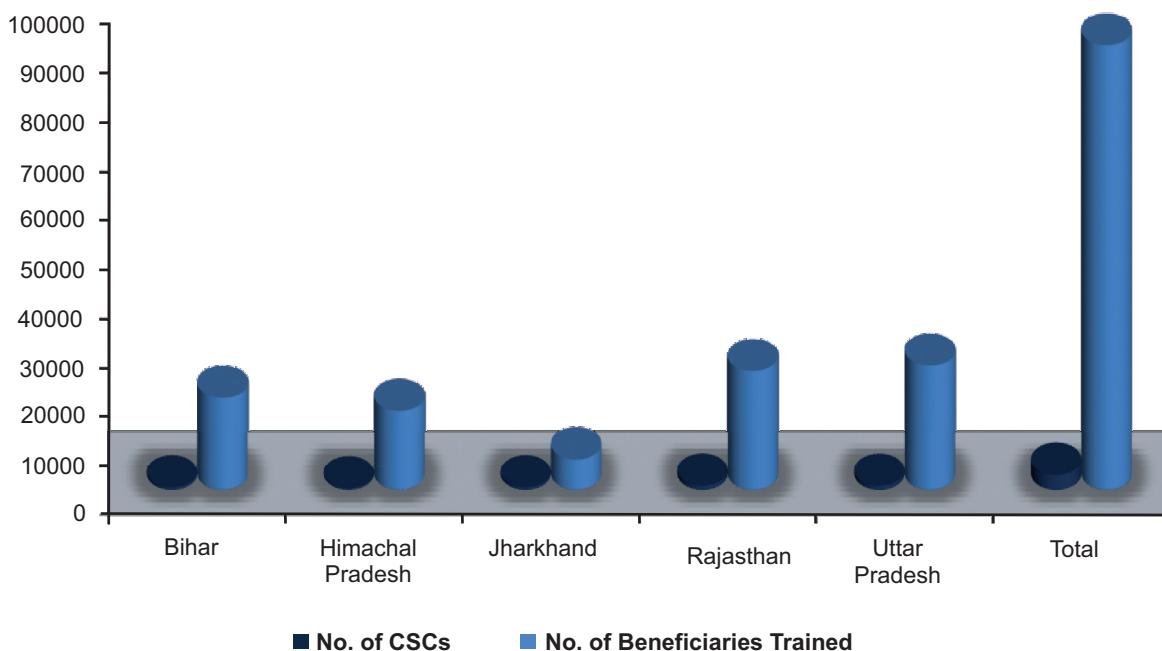
#### State Wise Break Up

S. No.	State	Districts	Identification of CSCs
1.	Andhra Pradesh	7	53
2.	Assam	4	30
3.	Bihar	7	129
4.	Chhattisgarh	4	60
5.	Himachal Pradesh	4	33
7.	Jharkhand	4	152
8.	Jammu & Kashmir	6	133
9.	Madhya Pradesh	12	175
10.	Maharashtra	4	65
11.	Meghalaya	10	111
12.	Mizoram	8	49
13.	Odisha	3	66
14.	Telangana	5	12
15.	Uttar Pradesh	5	48
16.	West Bengal	10	95
17	Total	93	1211



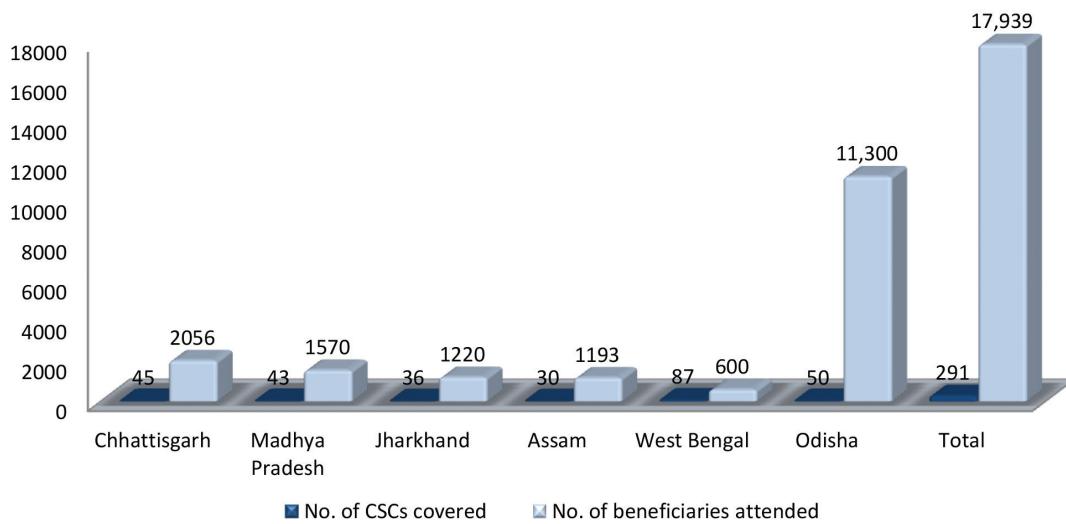
## 10.2 NABARD Financial Literacy Programme for Rural Adults

CSC SPV has collaborated with NABARD to implement the Financial Literacy Programme for providing financial literacy training to 1,00,000 beneficiaries in the five states of Himachal Pradesh, Rajasthan, Jharkhand, Bihar and Uttar Pradesh. The project proposed to impart financial knowledge and skills to the rural population to bring about behaviour change, leading to rational behaviour patterns like increased saving, responsible spending and borrowing. More than 3,000 CSCs were identified to implement the project.



## 10.3 Investor Awareness Programme

Following the successful implementation of the pilot project in Ghaziabad (Rajasthan), Hoshiarpur (Punjab) and Alwar (Rajasthan) districts, CSC SPV partnered with the Ministry of Corporate Affairs (MCA) to implement the Investor Awareness Programme (IAP) as part of the MCA's Investor Education and Protection Fund (IEPF) in 2014. The programme aimed to educate the prospective rural investors so that they understand the benefit of saving, investment and capital formation/ accumulation. On the other hand, it enabled CSCs to become Investor Education Hubs by hosting awareness sessions focused on the rural investor. Phase 1, the programme was implemented in 291 CSCs spread across Chhattisgarh, Jharkhand, Madhya Pradesh, Odisha, West Bengal, and Assam. In Phase 2, it was proposed to scale up the programme to other States.



## 10.4 National Digital Literacy Mission/ Digital Saaksharta (DISHA) Mission

Making one person in every family, digitally literate, is one of the integral components of Prime Minister's vision of a 'Digital India'. The National Digital Literacy Mission or Digital Saksharta Abhiyan has been formulated under this vision to provide digital literacy training to 52.5 lakh people, including one person from every household across all States/UTs of the country, Anganwadi and ASHA workers and authorised ration dealers. The objective is to enable them to use IT and related applications for effectively participating in the democratic process and further enhancing opportunities for their livelihood.

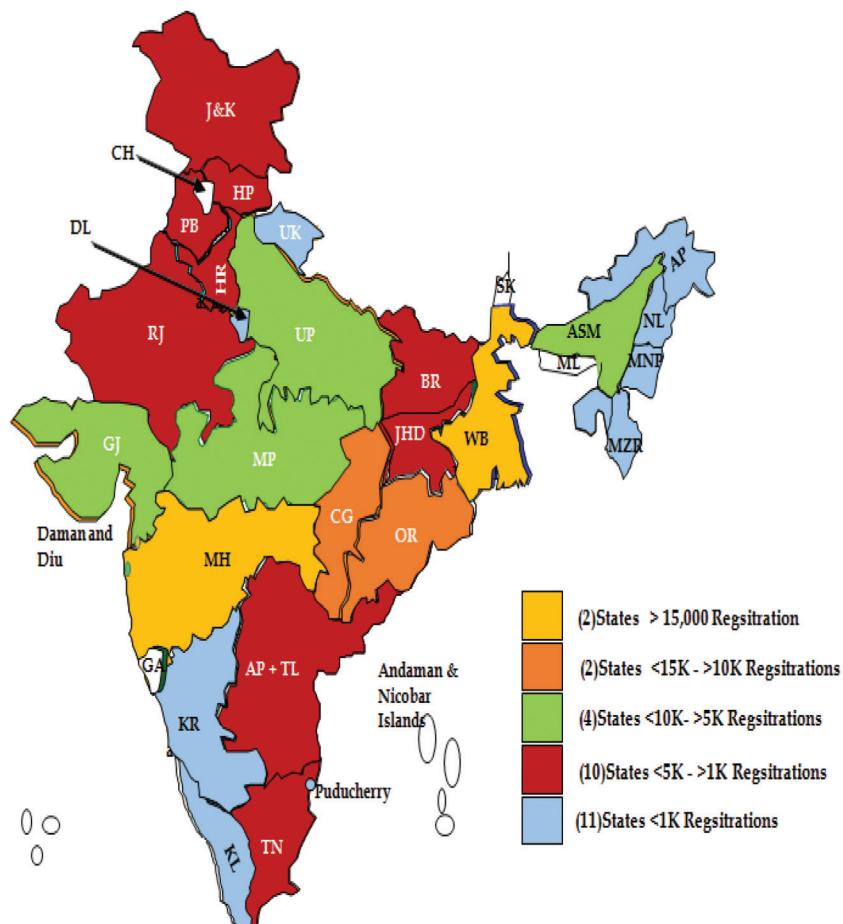


## 10.5 NDLM launch in Ranchi, Jharkhand

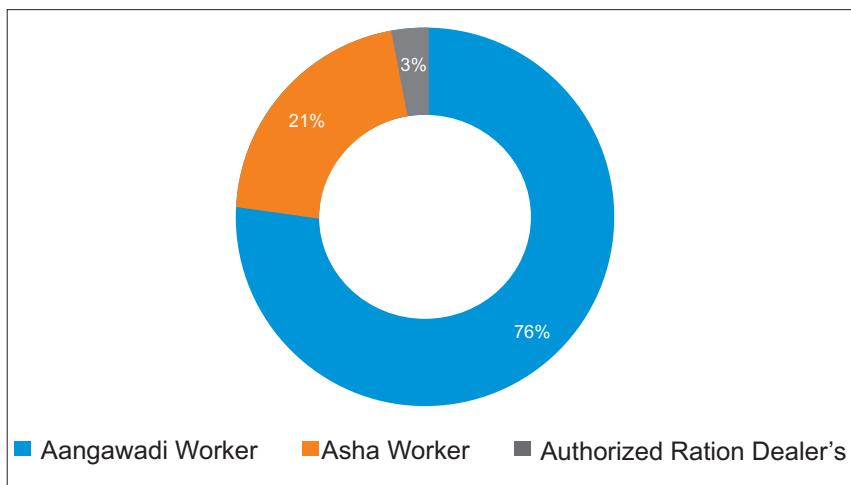
The NDLM scheme was launched by Hon. Prime Minister Shri Narendra Modi, in Ranchi, Jharkhand, on August 21, 2014. The official launch of the Scheme provided a great impetus to its progress across the country. Various administrative and coordination activities have been conducted under NDLM. State Implementing Agencies (SIAs) have been appointed in 27 States and 1 UT till May 2015 under the project. The Memorandum of Understanding (MoU) has been signed between the respective State Implementing Agencies (SIAs) and CSC SPV in 17 States and 1 UT's. CSC SPV is the National PMU (Project Management Unit) of NDLM Project.

## 10.6 Registration of Beneficiaries Trained Under Government & Industry

3,20,380 beneficiaries (Level 1), which include general beneficiaries and Anganwadi, ASHA workers and authorised ration dealers, have been registered.

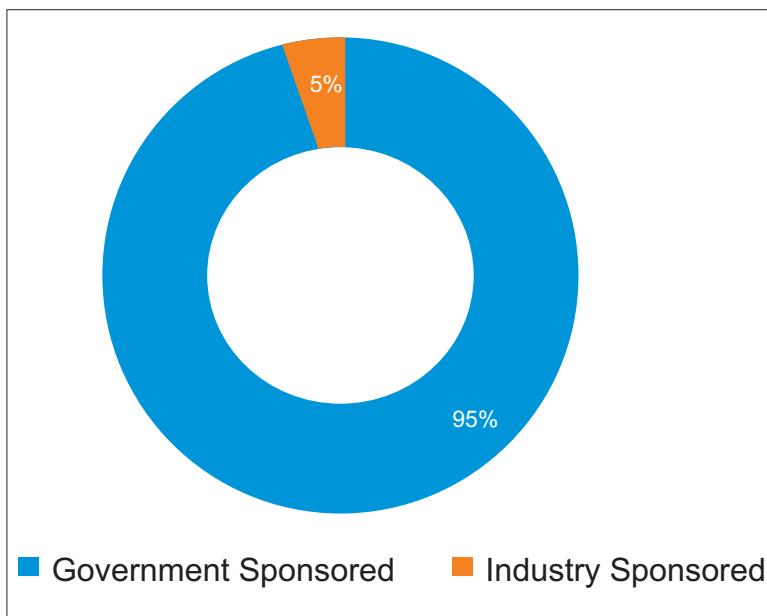


A total of 1, 49,931 Aanganwadi and ASHA workers and authorized ration dealers have been registered so far under DISHA. The status is as under



## 10.7 Training (by Industry & Government Support) & Examination Conducted

As on 30th June 2015, training of 21,341 beneficiaries has been completed. The examination is conducted by NIELIT, the national certifying agency responsible for assessing students under the NDLM. Break-up of beneficiaries who have completed the training with support from Government is given below:



## 10.8 Cyber Gram Yojana

The Cyber Gram Yojana is part of the Multi-sectoral Development Programme (MsDP), being implemented by the Ministry of Minority Affairs. The programme is being implemented by CSC SPV in West Bengal, Uttar Pradesh and Tripura, where basic digital literacy training will be imparted to minority students, especially girls studying in madrasas. In the first phase, these students will be equipped to operate a computer, use ICT to further gain education, access financial and public services and

improve their livelihood opportunities. The beneficiaries will also be provided with free Internet access for 30 days, post completion of their training, in order to reinforce their learning. Under this project, a total of 59 districts have been identified in the State of West Bengal, Tripura and Uttar Pradesh. The State-wise list of these districts is given below:

S. No.	State	Districts
1.	West Bengal	Murshidabad, Birbhum, Burdwan, Howrah, Nadia, North 24 Parganas, Medinipur, South 24 Parganas, Cooch Behar, Dakshin Dinajpur, Darjeeling, Malda, Uttar Dinajpur
2.	Tripura	North Tripura, Unakoti, Sepahijala
3.	Uttar Pradesh	Kannauj, Hapur, Barabanki, Amroha, Sant Kabir Nagar, Bareilly, Basti, Shravasti, Meerut, Lekhimpur Kheri, Pilibhit, Faizabad, Sitapur, Aligarh, Bhadohi, Firozabad, Muzaffar Nagar, Siddharth Nagar, Bahraich, Amethi, Kasganj, Fatehabad, Pratapgarh, Saharanpur, Ghaziabad, Balrampur, Sultanpur, Azamgarh, Sambhal, Bijnor, Baghpat, Maharajganj, Ghajipur, Etawah, Gonda, Shamli, Unnao, Ambedkar Nagar, Moradabad, Rampur, Badaun, Shahjahanpur, Jalaun

State	Target Students	Schools/Madarsas	Students Registered	Scheduled for Examination
West Bengal	1,70,005	244	58,000	28,000
Tripura	18,109	197	To start	NA
Uttar Pradesh	1,73,143	1227	To start	NA

## 11. HEALTH SERVICES

### 11.1 Update on Healthcare

CSCs across India offer health services to help rural population to access quality healthcare services. The services include Telemedicine, Tele-ophthalmology and Diagnostic Based services.

#### 11.1 (i) Apollo Tele Health Services

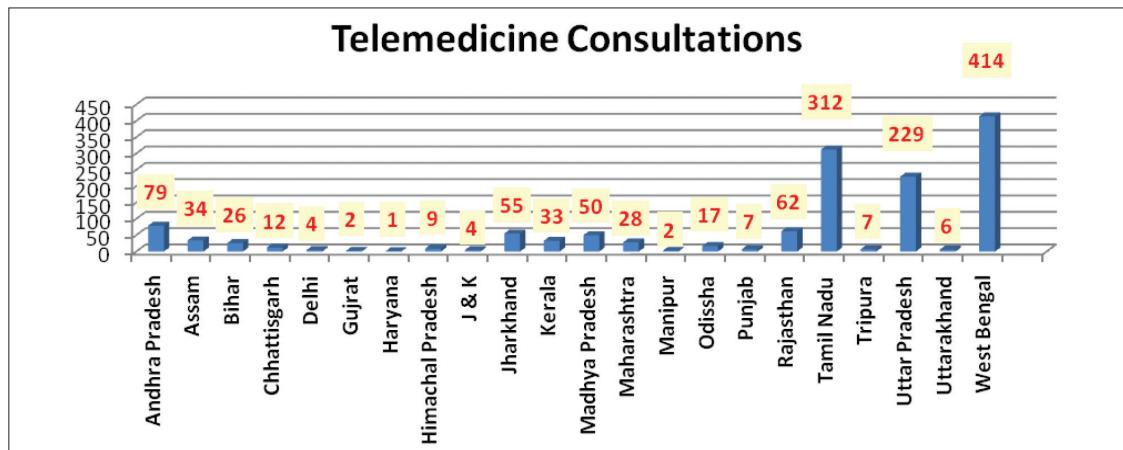
Methodology adopted for Tele-medicine

For Doctor Consultation

- Visit nearest CSC Centre
- Get an appointment
- Visit at the scheduled time
- Live Video Consultation with doctors by patients
- Prescription given to patient



All CSCs can now avail Apollo Tele-Medicine services.



#### 11 (1)(ii) High Quality Diagnostic Services Pilot

Master training of 5 VLEs from UP has been conducted. The VLEs have Undergone 3 Phase of training and are under process to understand the technical and paramedical requirements for safe and effective healthcare service delivery to the population. After completing their training, the VLEs will be able to offer Diagnostic services through the CSCs, thus helping these services reach the rural population and aid the Tele-Medicine process as well. This include certain tests like Blood Pressure, Blood Glucose, Electrocardiogram, Protein tests, Body Temperature, Pregnancy tests etc.

#### 11(1)(iii) Telemedicine through NOFN centres in Andhra Pradesh, Tripura and Rajasthan

In May 2013, NOFN CSCs in Ajmer, Vishakhapatnam and North Tripura has launched its telemedicine services for general consultation with Medanta Hospital, Gurgaon and Apollo Hospital, Hyderabad. Till August 2014, 270 patients were consulted for telemedicine services in 3 pilot NOFN districts.



#### 11(1)(iii) Apollo Tele-Ophthalmology through 2 CSCs in Ajmer, Rajasthan

Tele-Ophthalmology services in collaboration with Apollo were started in June 2013 at two CSC's (Junia and Masooda) in Ajmer. Each centre is equipped with advanced tele-ophthalmology testing equipments and application for connecting doctors in Apollo Chennai. Till January 2015, 994 patients had consulted. Also the CSC had conducted several eye camps in schools of their respective blocks. Till January 2015, 1600 school children from different schools were examined in these camps.

#### 11(1)(iv) Venu Eye Care Tele – Ophthalmology Initiative in Alwar CSCs

CSC SPV in collaboration with Venu Eye care had taken up DST project title "Demonstration of Tele- Ophthalmology model by leveraging the Common Service Centres of DIT to deliver primary eye care to rural masses of neighboring states of Delhi". Currently Teleophthalmology services are working at 6 CSC in Alwar and 4 in Ghaziabad.



## 12. SERVICE ENABLING: APNA CSC PORTAL

CSC SPV has designed a central portal for the CSC Scheme which enable dissemination of schemes related information and online monitoring and reporting on the Scheme progress, deliver online services and collect business intelligence on the rural consumer, host a Stakeholder Community Forum and provide a help desk facility for VLEs. The Portal has a secure pre-paid cash management system for VLEs, which VLEs can manage using internet banking, mobile banking (IMPS), credit card and debit card. Apna CSC portal has been designed to centrally deliver services through the CSC network.

### 12.1 Pre paid Wallet system on Apna CSC Portal

APNA CSC portal has an integrated prepaid wallet mechanism based on best industry practices for automated payment of services deliveries. VLE collects cash against service delivery from citizens and his wallet is deducted automatically for the prefixed amount. Amount collected is automatically shared between Service providers at specified periodicity without any delay. All payment related communication happens securely on HTTPS protocol for added SSL/TLS encryption layer to protect the information.

### 12.2 The key features of the Portal include

E-services stores for online service delivery & Pre-paid cash management system which VLEs can manage using internet banking, mobile banking (IMPS), credit card and debit card with a Real time transaction monitoring. Till 30th June more than 62,000 VLEs registered on APNA CSC portal. Services including IRCTC, PFRDA, eKYC based Insurance services, National Institute for Open

schooling registration, IGNOU, Gurukul learning services, Apollo telemedicine, NIELIT student services, Aadhaar Printing, PAN card, Electoral services, LIC, Aviva, DHFL, ICICI pruLife and SBI life premium renewal collection, Cricket learning , Bus ticketing, mobile and DTH recharge and bill pay of all service providers, music, movies and ringtones, e-commerce sales (book, electronics, household items, etc), digital literacy are available for CSCs. E courts and Results services are being provided free of cost to rural citizens. Now travel solutions including all the Air tickets, govt and private bus tickets and Rail reservation are available on Apna CSC for VLEs to use.

## Services on Apna CSC Portal

G2C Services (Government to Citizen Services)

- Pan Card Services
- E Aadhaar (UID) card Services
- NIELIT Services
- NIOS Services
- Passport services
- Electoral Services
- PFRDA( pension services)
- State electricity and water bill collection services
- Insurance services

B2C services (Business to citizen services)

- Mobile Recharge
- DTH Recharge
- CSC bazaar
- IRCTC & Bus Ticketing
- Bill Payments
- E Learning

The screenshot shows the Apna CSC Portal interface. At the top, there are three tabs: 'My Profile', 'Wallet Services', and 'VLE Services'. Below these tabs, there are two main columns of service links:

**B2C Services**

- DataCard Recharge
- DTH Recharge
- CSC Bazaar
- Mobile Bill Payments
- Mobile Recharge
- Entertainment
- Microsoft e-Learning Dsaiksharta
- Education Services
- NIELIT Services
- G2C Services
- PAN Card
- IRCTC
- Passport
- [UID-Aadhar Card Print Aadhar Card for Rs 10 Only](#)
- [Delhi Election commission Services](#)

**Information Zone**

- Education
- Adult Literacy
- Digital Literacy
- NIOS Services
- Online Results
- Financial Inclusion
- Kiosk Banking
- Micro Insurance
- Micro Pension
- Agriculture
- Market Prices
- Weather Information

**Filing of income tax return through CSCs**

**Benefits for VLEs:**

- Convenience of filing Income Tax Return through Apna CSC for themselves and their clients.
- Completely automated service delivery with support system.
- VLE will earn Rs. 150 commission for transaction.

**Facilities available to VLEs:**

- Convenient helpline 09890000000 for 24x7 support
- Fast time transaction rate
- Training video on products for instant help

## 12.3 Update on IRCTC Service

CSC e-Governance Services India Limited has received approval for delivery of various IRCTC services through the Common Services Centre Network pan India. Registrations for getting agent codes involve upload of Pan Card and address proof. Upon verification of all documents, agent codes are released by IRCTC. Till 30th June 2015, 9,106 Agent Codes have been created for the VLEs across the country.

## 12.4 Update on PAN Card Application as a Service

PAN Card service is live on CSC India Online Portal. The UTI ITSL portal for Pan Card Service and the CSC India Online portal have been integrated to offer seamless delivery of PAN Card services to citizens through CSCs. Presently only new applications of PAN requests are taken. A new Pan card to rural citizens is made available at a cost of Rs. 105/- through Common Service Centers. Till 30th June 2015, 2, 49,734 PAN Cards have been successfully applied through APNA CSC portal.

## 12.5 Update on Passport Application as a Service

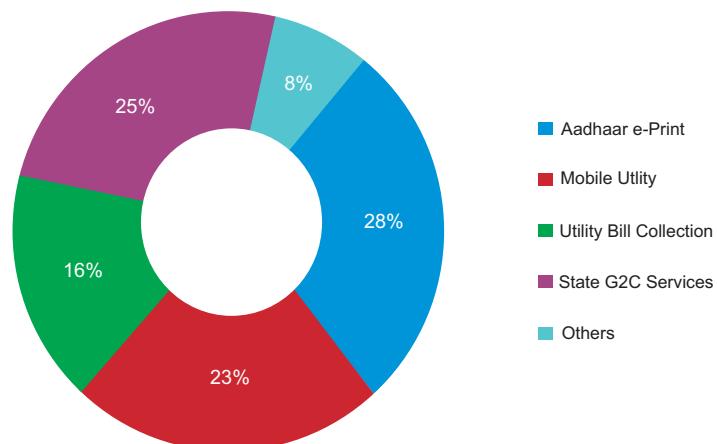
Under the Passport Seva, the Ministry has made it mandatory to complete the entire form filing process on-line, including payment of applicable fee and scheduling of appointment for seeking Passport related services. The CSCs would facilitate filling and uploading of Passport application form, payment of applicable fee (through debit/credit card or through SBI internet banking/Challan mode) and scheduling of appointment for the visit to the Passport Seva Kendra (PSK) at nominal charge not exceeding Rs. 100/. As per the appointment schedule, an applicant will have to visit the PSK for completion of application submission process (including collection of digital photographs/biometrics, verification of supporting documents and approval). The service through CSCs is available throughout the week, including during the weekend.

**Status:** Till 30th June 2015, 83,358 Registrations have been done.

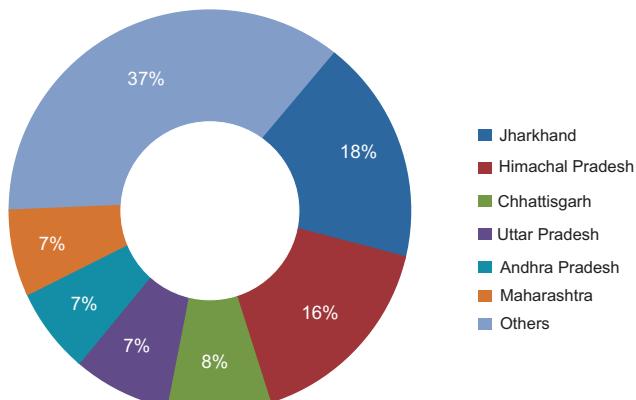
## 12.6 ITR (Income Tax Return) Service

The recently launched Income Tax Return service under which VLEs can file their own and citizen's tax returns through Apna portal is gaining popularity. More than 5000 VLE's have started delivering the service.

### APNA CSC Transaction Service Wise Shares:



### APNA CSC Transaction State Wise Distribution:



## 12.7 New Initiatives via APNA CSC Portal

During the year, APNA CSC has added Passport, Pension, Premium collection services of LIC, SBI Life, ICICI Prudential, Aviva and DHFL. E Nagrik and E district services in Jharkhand are being delivered through CSC portal.

## 13. BROADBAND CONNECTIVITY TO CSCs THROUGH BSNL

In 2008, the Department of Electronics & Information Technology (DeitY) in consultation with the USOF (Universal Service Obligation Fund) prepared a three phased strategy for provisioning of reliable connectivity to CSCs. DeitY has earmarked funds of Rs. 880 Cr. for extending connectivity to approximately 1 lakh CSCs under Phases 1, 2 and 3: viz. ADSL Connectivity from 28,000 rural exchanges and Wireless Broadband infrastructure at 5,188 Wi-Max BTS tower locations.

**13.1** For the first phase, the DeitY along with BSNL shared equally the capital cost for providing wire line broadband connectivity using over 20,000 BSNL optical fibre enabled exchanges. The cost of the same was Rs 340 Crores of which the DeitY contributed Rs 170 Cr. Approximately 32,382 CSCs were estimated to be covered through DSL and 2,012 CSCs through EVDO in this phase.

**13.2** For the second phase, the DeitY along with BSNL equally shared the cost of equipment for providing wireless connectivity (WIMAX) using BSNL towers in villages where there were no towers of other telecom service providers (TSPs). The total cost of wireless connectivity for this phase was Rs 320 Cr, of which the DeitY agreed to contribute Rs 160 Cr. Another 11,666 CSCs were proposed to be covered in this manner.

**13.3** For the third phase, the cost of enabling broadband connectivity using 5,188 towers was shared amongst DeitY and BSNL at Rs 550 Cr respectively to provision for enabling WIMAX connectivity at 51,939 CSCs.

### Present Status on BSNL Coverage & Connectivity:



BSNL Connectivity Status on CSC SMART				
Month	Connected	Covered	Planned	Not feasible
June 2015	20,016	72,056	11,234	8,221

## 13.4 Supply, Installation & Maintenance of 2,500 VSATs in North East & Difficult Areas

It was decided in the 7th Empowered Committee Meeting that connectivity through VSATs would be provided for CSCs located in North-Eastern States and difficult areas where connectivity through BSNL is unavailable. The transponder / hub infrastructure is

being provided by NICSI. Accordingly, an RFP was issued on 3rd February 2011 for the selection of vendor for the VSAT project. Subsequently, M/s Hughes Communications India Ltd had been selected as the L1 bidder for Supply, Installation and Maintenance of VSATs at about 2,500 locations.

As on 30th June 2015, work order has been issued to the Vendor for supply, installation & maintenance of 2,452 CSCs. Of these, 2,451 VSATs have been delivered to sites and site survey has been completed for 2,383 sites. A total of 1,912 VSATs have been installed across 12 States. Progress of 255 installations has been made since August 2014.

Month	Work Order	Total No. of Site Survey Completed Sites	Total No of Installed Sites
June 2015	2,452	2,383	1,912
August 2014	2,452	2,357	1,657

## 14. AWARENESS & COMMUNICATION

The Company organized a series of State as well as District level workshops to promote and enable delivery of various services through the network of CSCs. Over 320 District workshops under Insurance started in Feb, 15'; about 117 were conducted till March, 2015. Over 30 State Level Workshops were conducted. Other series initiated included: CSC Champion, Passport, and NIELIT. Four live radio workshops using NIOS's Mukt Vidya Vahini were also initiated, which got overwhelming response from the VLEs.

CSCs took the center stage during the launch of Digital India initiative, a flagship programme envisioned by Hon'able Prime Minister Shri Narendra Modi. The Initiative seeks to transform India into a digitally empowered society and knowledge economy. During the launch on July 1, 2015, two women VLEs – Tanuja Raichura from Chhattisgarh and Kiran Kumari from Jharkhand were felicitated by the Prime Minister.

The two-hour event saw participation of more than 3,300 CSCs, SCAs, Training Partners and other stakeholders. A total of 2,755 VLEs came in from various States across the country to participate in the event. Besides VLEs, 61 SCAs, 103 NDLM Training Partners were also present. To celebrate the launch of the initiative, over 50,000 CSCs spread across the country promoted various services till July 7, 2015 during "Digital India Week".

Another significant First Women VLE Conference was inaugurated by Union Minister Sh. Ravi Shankar Prasad at New Delhi on March 10, 2015. Union Minister on the occasion also launched a book 'CSCs: Empowering Women Entrepreneurs'. The confidence which some of the women VLEs namely Vaijanti Devi from Bihar, Tanuja Raichura from Chhattisgarh and Kallakuri Katayani from Telangana spoke and presented their journey with ICT and CSC was appreciated by the Honourable Minister and other dignitaries.

On the occasion, 10 best Women VLEs with highest transactions and wallet top up were felicitated with a Tablet.

The conference was attended by over 200 women VLEs from all the states of the country including VLEs from Leh, Manipur, Arunachal Pradesh, Chhattisgarh and Bihar.

### National Level Events:

Sl. No.	Place	Date	Purpose
1	Delhi	August, 2014	Catalyzing Financial Inclusion Through CSCs
2	Delhi	March, 2015	First All Women VLE Conference
3	Delhi	July, 2015	Launch of Digital India by Prime Minister

**National Level Events:**



**Snapshots of State and District Level Workshops organized during the year 2014-15:**



Bemetara, Chhattisgarh



Basti, Uttar Pradesh



East Godavari, Andhra Pradesh



Baramulla, Jammu & Kashmir



Hoshiarpur, Punjab



Howrah, West Bengal



Kangra, Himachal Pradesh



Bishnupur, Manipur



Srikanthapuram, Andhra Pradesh



Ariyalur, Tamil Nadu

## **15. MATERIAL CHANGES AND COMMITMENT IF ANY AFFECTING THE FINANCIAL POSITION OF THE COMPANY OCCURRED BETWEEN THE END OF THE FINANCIAL YEAR TO WHICH THIS FINANCIAL STATEMENTS RELATE AND THE DATE OF THE REPORT**

No material changes and commitments affecting the financial position of the Company occurred between the end of the financial year to which this financial statements relate on the date of this report

## **16. SIGNIFICANT AND MATERIAL ORDERS PASSED BY THE REGULATORS OR COURTS OR TRIBUNALS IMPACTING THE GOING CONCERN STATUS AND COMPANY'S OPERATIONS IN FUTURE**

During the year under review there has been no such significant and material orders passed by the regulators or courts or tribunals impacting the going concern status and company's operations in future.

## **17. CONSERVATION OF ENERGY, TECHNOLOGY ABSORPTION, FOREIGN EXCHANGE EARNINGS AND OUTGO**

The provisions of Section 134(m) of the Companies Act, 2013 do not apply to our Company. There was no foreign exchange inflow or Outflow during the year under review.

## **18. STATEMENT CONCERNING DEVELOPMENT AND IMPLEMENTATION OF RISK MANAGEMENT POLICY OF THE COMPANY**

The Company does not have any Risk Management Policy as the element of risk threatening the Company's existence is very minimal.

## **19. DETAILS OF POLICY DEVELOPED AND IMPLEMENTED BY THE COMPANY ON ITS CORPORATE SOCIAL RESPONSIBILITY INITIATIVES**

The Company shall find out ways and means to spend the same in the coming months and shall submit the relevant report in the ensuing year. The Company could not spend the money before finalizing this report as the time was too short to identify suitable projects for spending the same.

## **20. PARTICULARS OF LOANS, GUARANTEES OR INVESTMENTS MADE UNDER SECTION 186 OF THE COMPANIES ACT, 2013**

There were no loans, guarantees or investments made by the Company under Section 186 of the Companies Act, 2013 during the year under review and hence the said provision is not applicable.

## **21. PARTICULARS OF CONTRACTS OR ARRANGEMENTS MADE WITH RELATED PARTIES**

There was no contract or arrangements made with related parties as defined under Section 188 of the Companies Act, 2013 during the year under review.

## **22. EXPLANATION OR COMMENTS ON QUALIFICATIONS, RESERVATIONS OR ADVERSE REMARKS OR DISCLAIMERS MADE BY THE AUDITORS**

Auditors Report is self explanatory. There is no qualifications, reservations or adverse remarks made by the Auditors in their report.

## **23. EXPLANATION OR COMMENTS ON QUALIFICATIONS, RESERVATIONS OR ADVERSE REMARKS OR DISCLAIMERS MADE IN THE SECRETARIAL AUDIT REPORT**

The provisions related to Secretarial Audit Report is not applicable to the Company.

## **24. EXPLANATION OR COMMENTS ON QUALIFICATIONS, RESERVATIONS OR ADVERSE REMARKS OR DISCLAIMERS MADE IN THE COST AUDIT**

The provisions related to Cost audit is not applicable to the Company.

## **25. COMPANY'S POLICY RELATING TO DIRECTORS APPOINTMENT, PAYMENT OF REMUNERATION AND DISCHARGE OF THEIR DUTIES**

Company is constituting the Nomination and Remuneration Committee of the Company.

## **26. ANNUAL RETURN**

The extracts of Annual Return pursuant to the provisions of Section 92 read with Rule 12 of the Companies (Management and administration) Rules, 2014 is furnished in Annexure A and is attached to this Report.

## **27. NUMBER OF BOARD MEETINGS CONDUCTED DURING THE YEAR UNDER REVIEW**

During the year 2014-15, the Board of Directors met Five times viz. on 27th June, 2014, 28th August, 2014, 26th September, 2014, 31st December, 2014 and 20th March, 2015.

## **28. DIRECTORS RESPONSIBILITY STATEMENT**

In accordance with the provisions of Section 134(3)(C) of the Companies Act, 2013 the Board hereby submits its responsibility Statement:—

- a. in the preparation of the annual accounts, the applicable accounting standards had been followed along with proper explanation relating to material departures;
- b. the directors had selected such accounting policies and applied them consistently and made judgments and estimates that are reasonable and prudent so as to give a true and fair view of the state of affairs of the company at the end of the financial year and of the profit and loss of the company for that period;
- c. the directors had taken proper and sufficient care for the maintenance of adequate accounting records in accordance with the provisions of this Act for safeguarding the assets of the company and for preventing and detecting fraud and other irregularities;
- d. the directors had prepared the annual accounts on a going concern basis; and
- e. the directors had devised proper systems to ensure compliance with the provisions of all applicable laws and that such systems were adequate and operating effectively.

## **29. SUBSIDIARIES, JOINT VENTURES AND ASSOCIATE COMPANIES**

The Company does not have any Subsidiary, Joint venture or Associate Company.

## **30. DEPOSITS**

The Company has neither accepted nor renewed any deposits during the year under review.

## 31. DIRECTORS

During the year following changes have taken place in the constitution of the Board of Directors:

Sl. No.	DIN No.	Name of Director	Particulars
1	03625087	Shri. P.S. Ganapathy	He was nominated by Punjab National Bank as a Director on the Board of the Company. Since Transferred resigned from the Bank, he tendered his resignation w.e.f. 20th March, 2015 from the Directorship of our Company.
2	07103427	Sh. K.B. Khullar	He was appointed as Additional Director in the Board Meeting dated 20th March, 2015 and as per the provisions of the Section 152 of the Companies Act, 2013 his appointment is proposed to be regularized in the ensuing Annual General Meeting.
3	00000999	Sh. Rajesh Aggarwal	He was nominated by the Govt. of Maharashtra, and appointed as Additional Director in the Board Meeting dated 28th August, 2014. Since he was transferred to some other Ministry he tendered his resignation w.e.f. 20th March, 2015 from the Directorship of our Company.
4	00728682	Sh. Tapan Ray	He joined as Additional Secretary, DeitY w.e.f 1st October, 2014 and has been nominated by DeitY vide order No. 8(62)/2007-EG-I-(Vol)-II dated 22nd October, 2014. By virtue of the assumption of office of Additional Secretary, DeitY he became the Director of the Company w.e.f. 31st December, 2014 in his ex-officio capacity as Additional Secretary to Government of India, DeitY, Ministry of Communications & Information Technology.

The Constitution of the Board of Directors as on the date of Annual General Meeting are as follows:

Sl. No.	DIN No.	Name of Director	Designation
1.	00728682	Shri. Tapan Ray	Director
2.	06636763	Shri. Ram Bilas Gupta	Director
3.	06878874	Shri. Moyd Syed Wani	Director
4.	06608676	Shri Sanjay Panigrahi	Director
5.	07103427	Sh. Kul Bhushan Khullar	Director
6.	02519674	Shri Pradeep Kumar	Independent Director
7.	06507373	Ms. Gayathri Balakrishnan Kalia	Independent Director

## 32. DECLARATION OF INDEPENDENT DIRECTORS

The Independent Directors have submitted their disclosures to the Board that they fulfill all the requirements as stipulated in Section 149(6) of the Companies Act, 2013 so as to qualify themselves to be appointed as Independent Directors under the provisions of the Companies Act, 2013 and the relevant rules.

## 33. STATUTORY AUDITORS

M/s Sorab S. Engineers & Co. , Chartered Accountants, were appointed as Statutory Auditors in the Annual General Meeting held on 26/09/2014. Their continuance of appointment and payment of remuneration are to be confirmed and approved in the ensuing Annual General Meeting. The Company has received a certificate from the above Auditors to the effect that if they are reappointed, it would be in accordance with the provisions of Section 141 of the Companies Act, 2013.

## 34. DISCLOSURE OF COMPOSITION OF AUDIT COMMITTEE

The Audit Committee consists of the following members

- a. Sh. Kul Bhushan Khullar, Chairman
- b. Sh. Pradeep Kumar, Independent Director
- c. Ms. Gayathri Balakrishnan, Independent Director

The above composition of the Audit Committee consists of independent Directors viz., Sh. Pradeep Kumar and Ms. Gayathri Balakrishnan who form the majority.

## 35. SHARES

### a. BUY BACK OF SECURITIES

The Company has not bought back any of its securities during the year under review.

### b. SWEAT EQUITY

The Company has not issued any Sweat Equity Shares during the year under review.

### c. BONUS SHARES

No Bonus Shares were issued during the year under review.

### d. EMPLOYEES STOCK OPTION PLAN

The Company has not provided any Stock Option Scheme to the employees.

## ACKNOWLEDGEMENTS

Your Directors place on record their sincere thanks to bankers, business associates, consultants, and various Government Authorities for their continued support extended to your Companies activities during the year under review. Your Directors also acknowledges gratefully the shareholders for their support and confidence reposed on your Company.

### FOR AND ON BEHALF OF THE BOARD OF DIRECTORS

Chairman

Date: 10/08/2015

Place: New Delhi

## ANNEXURE "A" TO DIRECTOR'S REPORT

### Extracts of Annual Return

#### FORM NO. MGT 9 EXTRACT OF ANNUAL RETURN

As on financial year ended on 31.03.2015

Pursuant to Section 92 (3) of the Companies Act, 2013 and rule 12(1) of the Company (Management & Administration) Rules, 2014.

#### **I. REGISTRATION & OTHER DETAILS:**

1.	CIN	U74999DL2009PLC192275
2.	Registration Date	16th July, 2009
3.	Name of the Company	CSC e-GOVERNANCE SERVICES INDIA LIMITED
4.	Category/Sub-category of the Company	Public Limited Company
5.	Address of the Registered office & contact details	Electronics Niketan, 4th Floor, DIT, Program Management Unit, 6, CGO Complex, Lodhi Road, New Delhi-110003
6.	Whether listed company	Unlisted
7.	Name, Address & contact details of the Registrar & Transfer Agent, if any.	Karvy Computershare Pvt. Ltd. Plot No. 17 to 24   Vittal Rao Nagar   Madhapur   Hyderabad : 500 081   India Phone no : + 040-44655125

#### **II. PRINCIPAL BUSINESS ACTIVITIES OF THE COMPANY**

(All the business activities contributing 10 % or more of the total turnover of the company shall be stated)

S. No.	Name and Description of main products / services	NIC Code of the Product/ service	% to total turnover of the company
1	UIDAI	9991	79.5%
2	Financial Inclusion	99711	14.65
3	Election	9991	0.8%

#### **III. PARTICULARS OF HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES -**

All the business activities contributing 10 % or more of the total turnover of the company shall be stated:-

Sl. No.	Name and Description of main products / services	NIC Code of the Product/ service	% to total turnover of the company
1	NIL	NIL	NIL

## VI. SHARE HOLDING PATTERN (Equity Share Capital Breakup as percentage of Total Equity)

### (I) Category-wise Share Holding

Category of Shareholders	No. of Shares held at the beginning of the year [As on 31-March-2014]				No. of Shares held at the end of the year [As on 31-March-2015]				% Change during the year
	Demat	Physical	Total	% of Total Shares	Demat	Physical	Total	% of Total Shares	
<b>A. Promoters</b>									
(1) Indian	-	-	-	-	-	-	-	-	-
a) Individual/ HUF	-	-	-	-	-	-	-	-	-
b) Central Govt	-	-	-	-	-	-	-	-	-
c) State Govt(s)	-	-	-	-	-	-	-	-	-
d) Bodies Corp.	-	-	-	-	-	-	-	-	-
e) Banks / FI	-	-	-	-	-	-	-	-	-
f) Any other	-	-	-	-	-	-	-	-	-
<b>Total shareholding of Promoter (A)</b>	-	-	-	-	-	-	-	-	-
<b>B. Public Shareholding</b>									
1. Institutions									
a) Mutual Funds									
b) Banks / FI		138000	138000	60.36%	-	138000	138000	53.05	
c) Central Govt		01	01	0.000001%	--	01	01	0.000001%	
d) State Govt(s)		68327	68327	29.89%	-	97307	97307	37.41	
e) Venture Capital Funds					-	-	-	-	
f) Insurance Companies					-	-	-	-	
g) FII's					-	-	-	-	
h) Foreign Venture Capital Funds					-	-	-	-	
i) Others (Specify)		22302	22302	9.75%	-	24802	24802	9.54	
Sub- Total (B) (1) :-		228630	228630	100%	-	260110	260110	100%	
(2) Non- Institutions	-	-	-	-	-	-	-	-	-

Bodies Corp. (i) Indian (ii) Overseas Indian Overseas	-	-	-	-	-	-	-	-	-
Individuals (i) Individual shareholders holding nominal share capital upto Rs. 1 lakh (ii) Individual shareholders holding nominal share capital in excess of Rs 1 lakh (iii) Others (specify) Sub-total (B)=(B)(1) + (B) (2)	-	-	-	-	-	-	-	-	-
Total Public Shareholding (B)=(B)(1)+ (B) (2)									
<b>C. Shares held for Custodian for GDRs &amp; ADRs.</b>	-	-	-	-	-	-	-	-	-
<b>Grand Total (A+B+C)</b>		<b>228630</b>	<b>228630</b>	<b>100%</b>	-	<b>260110</b>	<b>260110</b>	<b>100%</b>	

#### (ii) Shareholding of Promoters

SI No.	Shareholder's Name	Shareholding at the beginning of the year of the year			Share holding at the end			% change in shareholding during the year
		No. of Shares	% of total Shares of the company	% of shares Pledged / encumbered to total shares	No. of Shares	% of total Shares of the company	%of share Pledged / encumbe red to total shares	
1	Department of Information Technology	1	0.000001%	-	1	0.000001%		No
	Total							

**(iii) Change in Promoters' Shareholding ( please specify, if there is no change)**

Sl. No.	Shareholding at the beginning of the year		Cumulative Shareholding during the year	
	No. of Shares	% of total shares of the company	No. of Shares	% of total shares of the Company
	At the beginning of the year			
	Date wise Increase / Decrease in Promoters Share holding during the year specifying the reasons for increase / decrease (e.g. allotment / transfer / bonus/ sweat	-	-	-
	At the end of the year	-	-	-

**(iv) Shareholding Pattern of top ten Shareholders (other than Directors, Promoters and Holders of GDRs and ADRs):**

Sl. No.	For each of the TOP 10 shareholders	Shareholding at the beginning of the year		Cumulative Shareholding during the year	
		No. of Shares	% of total shares of the company	No. of Shares	% of total shares of the Company
1	Punjab National Bank				
	At the Beginning	55000	24.06%	55000	24.06%
	Change during the year	-	-	-	-
	At the end	55000	21.14%	55000	21.14%
2	Central Bank of India				
	At the Beginning	25000	10.93%	25000	10.93%
	Change during the year	-	-	-	-
	At the end	25000	9.61%	25000	9.61%
3	Setu Maharashtra				
	At the Beginning	-	-	-	-
	Change during the year	20000	-	20000	-
	At the end	20000	7.69%	20000	7.69%
4	Madya Pradesh State Electronics Development Corporation Limited				
	At the Beginning	18172	7.95%	18172	7.95%
	Change during the year	-	-	-	-
	At the end	18172	6.99%	18172	6.99%
5	J&K Bank Limited				
	At the Beginning	18000	7.87%	18000	7.87%
	Change during the year	-	-	-	-
	At the end	18000	6.92%	18000	6.92%

6	West Bengal State Rural Development Agency				
		At the Beginning	13879	6.07%	13879
		Change during the year	-	-	-
7	AISECT	At the end	13879	5.34%	5.34%
		At the Beginning	10000	4.37%	10000
		Change during the year	-	-	-
8	Bank of Baroda	At the end	10000	3.84%	3.84%
		At the Beginning	10000	4.37%	4.37%
		Change during the year	-	-	-
9	Bank of India	At the end	10000	3.84%	3.84%
		At the Beginning	10000	4.37%	4.37%
		Change during the year	-	-	-
10	Andhra Bank	At the end	10000	3.84%	3.84%
		At the Beginning	10000	4.37%	4.37%
		Change during the year	-	-	-

**(v) Shareholding of Directors and Key Managerial Personnel**

Sl. No.	For each of the Directors and KMP	Shareholding at the beginning of the year		Cumulative Shareholding during the year	
		No. of Shares	% of total shares of the company	No. of Shares	% of total shares of the Company
	At the beginning of the year	Nil	Nil	Nil	Nil
	Date wise Increase / Decrease in Promoters Share holding during the year specifying the reasons for increase / decrease (e.g. allotment / transfer / bonus/ sweat)	Nil	Nil	Nil	Nil
	At the end of the year (or on the date of separation, if separated during the year)	Nil	Nil	Nil	Nil

## V. INDEBTEDNESS

**Indebtedness of the Company including interest outstanding/accrued but not due for payment**

	Secured Loans excluding deposits	Unsecured Loans	Deposits	Total Indebtedness
Indebtedness at the beginning of the year	Nil	Nil	Nil	Nil
i) Principal Amount				
ii) Interest due but not paid				
iii) Interest accrued but not due				
<b>Total (i+ii+iii)</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>
Change in Indebtedness during the financial year	Nil	Nil	Nil	Nil
• Addition				
• Reduction				
<b>Net change</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>
Indebtedness at the end of the year	Nil	Nil	Nil	Nil
i) Principal Amount				
ii) Interest due but not paid				
iii) Interest accrued but not due				
<b>Total (i+ii+iii)</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

## VI. REMUNERATION OF DIRECTORS AND KEY MANAGERIAL PERSONNEL

### A. Remuneration to Managing Director, Whole-time Directors and/or Manager:

	Particulars of Remuneration	Name of MD/WTD/Manager				Total Amount
1	Gross Salary (a) Salary as per provisions contained in section 17(1) of the Income Tax Act, 1961  (b) Value of perquisites u/s 17(2) Income-tax Act, 1961  (c) Profits in lieu of salary under section 17(3) Income tax Act, 1961	Nil	Nil	Nil	Nil	Nil
2.	Stock Option	Nil	Nil	Nil	Nil	Nil
3	Sweat Equity	Nil	Nil	Nil	Nil	Nil
4	Commission:  - As % of profits - Others specify...	Nil	Nil	Nil	Nil	Nil
5	Others Please	Nil	Nil	Nil	Nil	Nil
	Specify Total (A)	Nil	Nil	Nil	Nil	Nil
	Ceiling as per the Act					

**B. Remuneration to other directors:**

	Particulars of Remuneration	Independent Directors	
		Sh. Pradeep Kumar	Ms. Gayatri Balakrishnan Kalia
1	3. Independent Director <ul style="list-style-type: none"> <li>Fee for attending Board Committee, Meeting</li> <li>Commission</li> <li>Others, Please specify.</li> </ul>	Nil	Nil
2.	Total (1)	Nil	Nil
	4. Other Non-Executive Directors <ul style="list-style-type: none"> <li>Fee for attending Board Committee, Meeting</li> <li>Commission</li> <li>Others, Please specify.</li> </ul>	Nil	Nil
	Total (2)	Nil	Nil
	Total (B)=(1+2)	Nil	Nil
	Total Managerial Remuneration	Nil	Nil
	Overall Ceiling as per the Act	Nil	Nil

**C. REMUNERATION TO KEY MANAGERIAL PERSONNEL OTHER THAN MD/MANAGER/WTD**

S I. No.	Particulars of Remuneration	Key Managerial Person	
		Sh. Dinesh Kumar Tyagi, CEO	Sh. Bhgawan Ghadge Patil, COO
1	Gross Salary (a) Salary as per provisions contained in section 17(1) of the Income Tax Act, 1961 (b) Value of perquisites u/s 17(2) Income-tax Act, 1961 (c) Profits in lieu of salary under section 17(3) Income tax Act, 1961	44.93 lacs - -	27.04 Lacs - -
2.	Stock Option	Nil	Nil
3	Sweat Equity	Nil	Nil
4	Commission: - As % of profits - Others specify...	Nil	Nil
5	Others Please Specify	Nil	Nil
	<b>Total</b>	<b>Nil</b>	<b>Nil</b>

**VII. PENALTIES / PUNISHMENT/ COMPOUNDING OF OFFENCES:**

Type	Section of the Companies Act	Brief Desprition	Details of Penalty / Punishment /compounding fees imposed	Authority (RD/NCLT/ Court)	Appeal made, if any, give details
<b>A. Company</b>					
Penalty Punishment Compounding	Nil	Nil	Nil	Nil	Nil
<b>B. Directors</b>					
Penalty Punishment Compounding	Nil	Nil	Nil	Nil	Nil
<b>C. Other Officers in Default</b>					
Penalty Punishment Compounding	Nil	Nil	Nil	Nil	Nil

## INDEPENDENT AUDITOR'S REPORT

### TO THE MEMBERS OF CSC e-GOVERNANCE SERVICES INDIA LIMITED

#### Report on the Financial Statements

We have audited the accompanying financial statements of **CSC e-GOVERNANCE SERVICES INDIA LIMITED** ("the Company"), which comprise the Balance Sheet as at 31st March, 2015, the Statement of Profit and Loss, the Cash Flow Statement for the year then ended, and a summary of the significant accounting policies and other explanatory information.

#### Management's Responsibility for the Financial Statements

The Company's Board of Directors is responsible for the matters stated in Section 134(5) of the Companies Act, 2013 ("the Act") with respect to the preparation of these financial statements that give a true and fair view of the financial position, financial performance and cash flows of the Company in accordance with the accounting principles generally accepted in India, including the Accounting Standards specified under Section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit.

We have taken into account the provisions of the Act, the accounting and auditing standards and matters which are required to be included in the audit report under the provisions of the Act and the Rules made thereunder.

We conducted our audit in accordance with the Standards on Auditing specified under Section 143(10) of the Act. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and the disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal financial control relevant to the Company's preparation of the financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on whether the Company has in place an adequate internal financial controls system over financial reporting and the operating effectiveness of such controls. An audit also includes evaluating the appropriateness of the accounting policies used and the reasonableness of the accounting estimates made by the Company's Directors, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the financial statements.

#### Opinion

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid standalone financial statements give the information required by the Act in the manner so required and give a true and fair view in conformity with the accounting principles generally accepted in India, of the state of affairs of the Company as at 31st March, 2015, and its profit and its cash flows for the year ended on that date.

Date: 10/08/2015

Place: Mumbai

## Report on Other Legal and Regulatory Requirements

1. As required by the Companies (Auditor's Report) Order, 2015 ("the Order") issued by the Central Government of India in terms of sub-section (11) of section 143 of the Act, we give in the Annexure a statement on the matters specified in paragraphs 3 and 4 of the Order to the extent applicable.
2. As required by Section 143 (3) of the Act, we report that:
  - (a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit.
  - (b) In our opinion, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books.
  - (c) The Balance Sheet, the Statement of Profit and Loss, and the Cash Flow Statement dealt with by this Report are in agreement with the books of account.
  - (d) In our opinion, the aforesaid financial statements comply with the Accounting Standards specified under Section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014.
  - (e) On the basis of the written representations received from the directors as on 31st March, 2015 taken on record by the Board of Directors, none of the directors is disqualified as on 31st March, 2015 from being appointed as a director in terms of Section 164 (2) of the Act.
  - (f) With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:
    - i. There were no pending litigations which would impact the financial position of the Company.
    - ii. The Company did not have any long-term contracts including derivative contracts for which there were any material foreseeable losses.
    - iii. There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company.

For **Sorab S. Engineer & Co.**

Chartered Accountants

Firm Registration Number 110417W

**CA. N.D. ANKLESARIA**

Partner

Membership No. 10250

Date: 10/08/2015

Place: Mumbai

## ANNEXURE TO THE INDEPENDENT AUDITORS' REPORT

### Re : CSC E-GOVERNANCE SERVICES INDIA LIMITED

Referred to in Paragraph 1 under the heading "Report on other legal and regulatory requirements" of our report of even date,

- (i) (a) The Company has maintained proper records showing full particulars, including quantitative details and situation of its fixed assets.
- (b) Major part of the fixed assets have been physically verified by the management during the year. In our opinion, the frequency of verification is reasonable having regard to the size of the Company and the nature of its assets. We are informed that no material discrepancies were noticed on such verification.
- (ii) (a) The inventory has been physically verified by the management during the year. In our opinion, the frequency of verification is reasonable.
- (b) In our opinion and according to the information and explanations given to us, the procedures of physical verification of inventories followed by the management are reasonable and adequate in relation to the size of the Company and nature of its business.
- (c) On the basis of our examination of the records of inventory, we are of the opinion that the Company is maintaining proper records of inventory. The discrepancies noticed on verification between the physical stocks and the book records were not material, having regard to the size of the company and the same have been properly dealt with.
- (iii) (a and b) The Company has not granted any loans, secured or unsecured to companies, firms or other parties covered in the Register maintained under Section 189 of the Companies Act. Accordingly, provisions of clause (iii) of paragraph 3 of the Order are not applicable.
- (iv) In our opinion and according to the information and explanations given to us, there are adequate internal control procedures commensurate with the size of the Company and the nature of its business with regard to purchase of inventory, fixed assets and with regard to the sale of goods and services. During the course of our audit, we have not observed any continuing failure to correct major weaknesses in internal controls.
- (v) In our opinion and according to the information and explanations given to us, the Company has not accepted any deposits from the public to which the provisions of Section 73 to 76 or any other relevant provisions of the Companies Act, 2013 and rules framed there under and directions issued by R.B.I. would apply.
- (vi) According to the information and explanations given to us, maintenance of cost records has not been prescribed by the Central Government under section 148 (1) of the Companies Act, 2013.
- (vii) (a) The Company is generally regular in depositing with appropriate authorities undisputed statutory dues including Provident Fund, Employee's State Insurance, Income Tax, Sales Tax, Wealth Tax, Service Tax, Custom Duty, Excise Duty, Cess and other material statutory dues applicable to it. There are no undisputed amounts outstanding as at March 31, 2015 for a period of more than six months from the date they became payable.  
  
(b) There are no disputed statutory liabilities not paid by the Company.  
  
(c) There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company.
- (viii) The Company has no accumulated losses as at 31st March, 2015 and it has not incurred any cash losses in the financial year ended on that date or in the immediately preceding financial year.

- (ix) As the Company has not availed any loan from a financial institution or a bank, nor has it issued any debentures, there are no dues to any financial institution or bank or debenture holders.
- (x) In our opinion and according to the information and explanations given by the management, the Company has not given any guarantee for loans taken by others from Banks or Financial Institutions.
- (xi) The Company has not taken any term loan during the year. Therefore, the provisions of clause (xi) of paragraph 3 of the Order are not applicable.
- (xii) Based upon the audit procedures performed and the information and explanations given by the management, we report that no fraud on or by the Company has been noticed or reported during the year.

For **Sorab S. Engineer & Co.**

Chartered Accountants

Firm Registration Number 110417W

**CA. N.D. ANKLESARIA**

Partner

Membership No. 10250

Date: 10/08/2015

Place: Mumbai

## CSC E-GOVERNANCE SERVICES INDIA LIMITED

### Balance Sheet as at 31st March 2015

(Rs. in Lacs)

Particulars		Note No	As at 31st March 2015	As at 31st March 2014
<b>I.</b>	<b>EQUITY AND LIABILITIES</b>			
<b>1</b>	<b>Shareholders' funds</b>			
(a)	Share capital	2	2,601.10	2,286.30
(b)	Reserves and surplus	3	1,759.70	886.02
<b>2</b>	<b>Non-current liabilities</b>			
(a)	Long Term Provisions	4	25.04	-
(b)	Other Long Term Liability	5	87.52	64.21
<b>3</b>	<b>Current liabilities</b>			
(a)	Trade payables	29	5,596.30	1,367.76
(b)	Other current liabilities	6	10,338.68	1,248.01
(c)	Short-term provisions	7	306.02	238.87
		<b>TOTAL</b>	<b>20,714.36</b>	<b>6,091.17</b>
<b>II.</b>	<b>ASSETS</b>			
	<b>Non-current assets</b>			
<b>1</b>	(a) Fixed assets			
	(i) Tangible assets		42.32	30.59
	(ii) Intangible assets		8.63	8.83
	(iii) Capital work-in-progress		7.22	13.22
		8	58.17	52.64
	(b) Deferred Tax Asset (net)	30	2.83	2.71
	(c) Long-term loans and advances	9	18.43	112.48
<b>2</b>	<b>Current assets</b>			
	(a) Inventories	10	20.42	-
	(b) Trade receivables	11	3,095.53	779.03
	(c) Cash and Cash Equivalents	12	15,707.13	3,631.56
	(d) Short-term loans and advances	13	1,304.59	1,298.56
	(e) Other current assets	14	507.26	214.19
		<b>TOTAL</b>	<b>20,714.36</b>	<b>6,091.17</b>

Summary of Significant Accounting Policies

1

Notes referred to above form an integral part of the Balance Sheet and should be read in conjunction therewith

For and on behalf of the Board

As per our report of even date attached

For Sorab S. Engineer & Co.  
Chartered Accountants  
Firm Registration No. 110417W

Director

Director

Chief Executive Officer

Chief Financial Officer

CA N.D. Anklesaria  
Partner  
Membership No.10250

Company Secretary

Date: 10/08/2015  
Place: New Delhi

## CSC E-GOVERNANCE SERVICES INDIA LIMITED

### Profit & Loss Account for the year ended 31st March 2015

( in Lacs)

<b>Particulars</b>		<b>Note No.</b>	<b>For the Year ended 31st March 2015</b>	<b>For the Year ended 31st March 2014</b>
I.	Revenue from Operations	15	12,785.88	4,561.56
II.	Other income	16	550.82	398.99
<b>III.</b>	<b>Total Revenue (I + II)</b>		<b>13,336.70</b>	<b>4,960.55</b>
<b>IV.</b>	<b>Expenses:</b>			
	Purchases of Stock in Trade	17	393.84	68.13
	Changes in Inventories of Stock in Trade	18	-20.42	-
	Employee benefits expenses	19	328.27	304.26
	Finance costs	20	4.14	19.07
	Other expenses	21	10,886.12	3,659.10
	Depreciation on Tangible Assets and Amortization		20.73	11.15
	Total expenses		11,612.68	4,061.71
<b>V.</b>	<b>Profit/(Loss) before exceptional and extraordinary items and tax (III-IV)</b>		<b>1,724.02</b>	<b>898.84</b>
VI.	Exceptional items		-	-
<b>VII.</b>	<b>Profit/(Loss) before extraordinary items and tax (V - VI)</b>		<b>1,724.02</b>	<b>898.84</b>
VIII.	Extraordinary Items			-
<b>IX.</b>	<b>Profit/(Loss) before tax (VII- VIII)</b>		<b>1,724.02</b>	<b>898.84</b>
X	Tax expense:			
	(1) Current tax		600.00	293.00
	(2) Deferred tax		-0.12	1.09
	(3) Short /(excess) provision of Income Tax of earlier years (Net)		-	-
<b>XI</b>	<b>Profit/(Loss) for the year (IX-X)</b>		<b>1,124.14</b>	<b>604.75</b>
<b>XII</b>	Earnings per equity share:(in Rs.)	31		
	Nominal Value per Share Rs.1000/- (Previous Year Rs. 1000)			
	Before Extraordinary Items			

	Basic		459.28	264.51
	Diluted		459.28	264.51
<b>After Extraordinary Items</b>				
	Basic		459.28	264.51
	Diluted		459.28	264.51

Summary of Significant Accounting Policies 1

Notes referred to above form an integral part of the Statement of Profit and Loss and should be read in conjunction therewith

For and on behalf of the Board

As per our report of even date attached

For SORAB S. ENGINEER & CO.

Chartered Accountants

Firm Registration No.110417W

Director

Director

Chief Executive Officer

Chief Financial Officer

C.A. N. D. ANKLESARIA

Partner

Membership No. 10250

Company Secretary

Date: 10/08/2015

Place: New Delhi

**Note 2: Share Capital**

<b>Particulars</b>	<b>As at 31 March 2015</b>		<b>As at 31 March 2014</b>	
	<b>Number</b>	<b>(Rs. in Lacs)</b>	<b>Number</b>	<b>(Rs. in Lacs)</b>
<b>Authorised</b>				
Equity Shares of Rs. 1000/- each	900,000	9,000	900,000	9,000
<b>Issued, Subscribed &amp; Fully Paid up</b>				
Equity Shares of Rs. 1000/- each	260,110	2,601.10	228,630	2,286.30

**a. Reconciliaton of number of shares outstanding at the beginning and end of the year**

<b>Particulars</b>	<b>As at 31.03.2015</b>	<b>As at 31.03.2015</b>	<b>As at 31.03.2014</b>	<b>As at 31.03.2014</b>
	<b>No. of Shares</b>	<b>(Rs. in Lacs)</b>	<b>No. of Shares</b>	<b>(Rs. in Lacs)</b>
Shares outstanding at the beginning of the year	228,630	2,286.30	228,630	2,286.30
Shares Issued during the year	31,480	314.80	-	-
Shares bought back during the year	-	-	-	-
Shares outstanding at the end of the year	260,110	2,601.10	228,630	2,286.30

**b. Rights, Preferences and Restrictions attached to Shares**

The Company has one class of shares referred to as equity shares having a par value of Rs. 1000 each. Each shareholder is entitled to one vote per share held. In the event of liquidation, the equity shareholders are eligible to receive the remaining assets of the Company after distribution of all preferential amounts, in proportion to their shareholding.

**c. Shares held by Holding /Ultimate Holding Company and /or its subsidiaries /associates:**

The Company has no holding Company or subsidiaries or associates of holding company.

**d. List of shareholders holding more than 5% shares**

<b>Name of Shareholder</b>	<b>As at 31st March 2015</b>		<b>As at 31st March 2014</b>	
	<b>No. of Shares held</b>	<b>% of Holding</b>	<b>No. of Shares held</b>	<b>% of Holding</b>
Punjab National Bank	55,000	21.15%	55,000	24.06%
J & K Bank	18,000	6.92%	18,000	7.87%
Central Bank of India	25,000	9.62%	25,000	10.93%
West Bengal State Rural Development Agency	13,879	5.34%	13,879	6.07%
Madhya Pradesh State Electronics Development Corporation Limited	18,172	6.99%	18,172	7.95%
SETU Maharashtra	20,000	7.69%	-	-

**e. Aggregate number of bonus shares issued, shares issued for consideration other than cash and shares bought back during the period of five years immediately preceding the reporting date:**

During the last 5 years, the Company has neither issued any bonus shares nor allotted any shares pursuant to a contract without payment being received in Cash.

No shares have been bought back during the last 5 years

**f. Unpaid calls**

As per records of the Company, no calls remain unpaid by the directors and officers of the Company as on 31st March, 2015

**g. As per records of the Company, no shares have been forfeited by the Company during the year.**

**Note 3: Reserves and Surplus**

<b>Particulars</b>	<b>As at 31 March 2015</b>	<b>As at 31 March 2014</b>
	(Rs. in Lacs)	(Rs. in Lacs)
<b>a. Balance of Statement of Profit and Loss.</b>		
Opening balance	886.01	495.24
(+) Net Profit/(Net Loss) for the year	1,124.14	604.76
(-) Proposed Equity Dividend	208.09	182.90
(-) Distribution Tax on Proposed Equity Dividend	42.36	31.08
(-) Transfer from Reserves	-	-
Closing Balance	1,759.70	886.02
<b>Total</b>	<b>1,759.70</b>	<b>886.02</b>

**Note 4: Long Term Provisions**

<b>Particulars</b>	<b>As at 31 March 2015</b>	<b>As at 31 March 2014</b>
	(Rs. in Lacs)	(Rs. in Lacs)
<b>Provision for employee benefits</b>		
Gratuity	13.60	-
Leave Encashment	11.44	-
<b>Total</b>	<b>25.04</b>	<b>-</b>

**Note 5: Other Long Term Liability**

<b>Particulars</b>	<b>As at 31 March 2015</b>	<b>As at 31 March 2014</b>
	(Rs. in Lacs)	(Rs. in Lacs)
Lease Rent Payable	-	64.21
Security Deposit Recd. IRCTC	87.52	-
<b>Total</b>	<b>87.52</b>	<b>64.21</b>

## Note 6: Other Current Liabilities

Particulars	As at 31 March 2015		As at 31 March 2014	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
(a) Security Deposits		201.51		187.23
(b) Advances from Projects (Net)				
Portal	403.46		100.11	
VSAT	490.37		206.75	
NABARD	126.24			
NDLM Project Phase I ITMLS	2,648.44			
NDLM Project Phase II Disha	5,459.47			
WDLP Project	120.20			
From LIC	23.58			
E Inclusion Project	-		72.91	
E Vidya Project	137.81		15.05	
Investor Awareness Program	25.83		26.60	
National Population Register (NPR)	-		480.58	
Others	1.23	9,436.63	4.54	906.54
(c) Other Current Liabilities		336.71		86.33
(d) Lease Premium Payable		52.15		-
(e) Other Payables				
Central Excise, Customs Duty, VAT and Service Tax Payable		7.21		8.51
Tax Deducted at Source		258.26		52.54
Salary and Reimbursements		1.52		2.46
Provident Fund and other Employee Deductions		6.89		4.40
Advances from Customers		37.80		-
<b>Total</b>		<b>10,338.68</b>		<b>1,248.01</b>

## Note 7: Short Term Provisions

Particulars	As at 31 March 2015		As at 31 March 2014	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
<b>Provision for employee benefits</b>				
Leave Encashment	0.37		22.40	
Gratuity	0.04			
Provision for Proposed Dividend	208.09		182.90	
Provision for Dividend Distribution Tax	42.36		31.08	
Provision for Income Tax				
[Net of Advance Tax of Rs. 1,025.96 Lacs (Previous Year - Rs. 478.64 Lacs)]	55.16		2.49	
<b>Total</b>	<b>306.02</b>		<b>238.87</b>	

## CSC E-GOVERNANCE SERVICES INDIA. LTD.

### Note : 8 :- FIXED ASSETS

(Rs. in Lacs)

Particulars	Gross Block				Depreciation				Net Block		
	As On 01.04.2014	Additions	Deletions	As On 31.03.2015	Upto 01.04.2014	For The Year	Dep. Due To Deletions / Adjustments	Upto 31.03.2015	As At 31.03.2015	As At 31.03.2014	
<b>I. Tangible Assets</b>											
Computer Furniture & Fixtures	27.00	27.22	0.78	53.44	10.58	13.65	0.40	23.83	29.61	16.42	
Office Equipments	1.54	0.79	-	2.32	0.29	0.93	-	1.23	1.10	1.24	
Mobile	11.62	1.53	-	13.15	1.61	2.80	-	4.41	8.74	10.01	
Plant & Machinery	1.25	0.62	-	1.87	0.38	0.52	-	0.90	0.97	0.87	
<b>Total Tangible Assets (A)</b>	<b>2.48</b>	<b>-</b>	<b>-</b>	<b>2.48</b>	<b>0.43</b>	<b>0.16</b>	<b>-</b>	<b>0.58</b>	<b>1.90</b>	<b>2.05</b>	
<b>Total Tangible Assets (A)</b>	<b>43.89</b>	<b>30.15</b>	<b>0.78</b>	<b>73.26</b>	<b>13.30</b>	<b>18.05</b>	<b>0.40</b>	<b>30.95</b>	<b>42.32</b>	<b>30.59</b>	
<b>II. Intangible Assets</b>											
Website	12.61	1.85	-	14.46	3.85	2.65	-	6.49	7.97	8.77	
Computer Software	0.07	0.64	-	0.70	0.00	0.04	-	0.04	0.66	0.06	
<b>Total Intangible Assets (B)</b>	<b>12.68</b>	<b>2.49</b>	<b>-</b>	<b>15.16</b>	<b>3.85</b>	<b>2.68</b>	<b>-</b>	<b>6.53</b>	<b>8.63</b>	<b>8.83</b>	
<b>Grand Total (A) + (B)</b>	<b>56.57</b>	<b>32.64</b>	<b>0.78</b>	<b>88.42</b>	<b>17.15</b>	<b>20.73</b>	<b>0.40</b>	<b>37.48</b>	<b>50.95</b>	<b>39.42</b>	
Previous Year	22.63	34.29	0.35	56.57	6.04	11.15	0.04	17.15	39.42		
<b>III. Capital Work in Progress</b>									<b>7.22</b>	<b>13.22</b>	

### Note 9: Long Term Loans and Advances

(Unsecured, considered good)

Particulars	As at 31 March 2015		As at 31 March 2014	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
Security Deposits				
To Others		18.43		5.70
Receivables against Lease of Equipment		-		106.78
<b>Total</b>	<b>18.43</b>		<b>112.48</b>	

**Note 10: Inventories (Valued at lower of cost or net realisable value)**

<b>Particulars</b>	<b>As at 31 March 2015</b>	<b>As at 31 March 2014</b>
	(Rs. in Lacs)	(Rs. in Lacs)
Stock-in-Trade	20.42	-
<b>Total</b>	<b>20.42</b>	-

**Note 11: Trade Receivables**

(Unsecured, considered good unless otherwise stated)

<b>Particulars</b>	<b>As at 31 March 2015</b>	<b>As at 31 March 2014</b>
	(Rs. in Lacs)	(Rs. in Lacs)
Outstanding for a period exceeding six months from the date they are due for payment		
Considered Good	31.53	-
Considered doubtful	-	-
	31.53	-
Less: Provision for Doubtful Debts	-	-
	31.53	-
Others	3,064.00	779.03
<b>Total</b>	<b>3,095.53</b>	<b>779.03</b>

**Note 12: Cash and Cash Equivalents**

<b>Particulars</b>	<b>As at 31 March 2015</b>		<b>As at 31 March 2014</b>	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
<b>Cash and cash equivalents</b>				
a. Cash on Hand		0.10		0.17
b. Balances with Banks on Current Accounts				
with Scheduled Banks (Includes balances in Sweep Accounts)	1,589.50		124.97	
with Unscheduled Banks	-	1,589.50	-	124.97
c. Others				
Bank Deposits with upto 3 months maturity		2,320.53		-
		3,910.13		125.14
<b>Other Bank Balances</b>				
a. Bank Deposits as Margin money		62.86		1,615.42
b. Other Deposit Accounts		4,429.36		1,891.00
c. Earmarked Fixed Deposits		7,000.00		-
d. Earmarked Balances in Current Account		304.78		-
		11,797.00		3,506.42
<b>Total</b>		<b>15,707.13</b>		<b>3,631.56</b>

**Note 13: Short term loans and advances**  
**(Unsecured, Considered Good)**

Particulars	As at 31 March 2015		As at 31 March 2014	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
<b>Advances Recoverable in Cash or in Kind</b>				
To Employees	10.89		0.48	
To Others	225.17	236.06	89.45	89.93
<b>Advances To Project (Net)</b>				
To E Inclusion Project	98.59			
To NPR	244.77			
To NMEW	130.63			
To Others	14.16	488.15		
Prepaid Expenses		3.68		3.03
Balances with Government Authorities		170.61		188.89
Receivables against Lease of Equipment (Net)		406.09		1,016.71
Other Advances		-		-
<b>Total</b>		<b>1,304.59</b>		<b>1,298.56</b>

**Note 14: Other Current Assets**

Particulars	As at 31 March 2015		As at 31 March 2014	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
Interest Accrued on Bank Deposits	507.26		136.36	
Receivable from DIT	-		57.30	
Others	-		20.53	
<b>Total</b>	<b>507.26</b>		<b>214.19</b>	

**Note 15: Revenue from operations**

Particulars	For the year ended 31 March 2015		For the year ended 31 March 2014	
	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)	(Rs. in Lacs)
<b>Sale of Traded Products</b>				
Sale of Traded Products		391.52		68.25
Sale of Services				
From FI	1,867.53		153.00	
From UID	10,166.74		4,150.76	
From Portal	89.73		16.40	
From Education	14.03		26.90	
From Election Card	111.70		19.75	
From NPR	65.94		114.50	
From Others	78.69	12,394.36	12.00	4,493.31
<b>Total</b>		<b>12,785.88</b>		<b>4,561.56</b>

### Note 16 : Other Income

Particulars	For the year ended 31 March 2015	For the year ended 31 March 2014
	(Rs. in Lacs)	(Rs. in Lacs)
Interest Income - From Banks	450.70	305.79
Sponsorship Fees	56.40	41.13
Program Management Fees from DeITY	-	51.00
Interest Income on Leased Assets (Net of Interest Expense of Rs. 82.95 Lacs)	28.93	-
Provision of Earlier Year's no longer required	9.40	-
Profit on Sale of Fixed Assets	0.25	-
Miscellaneous Income	5.14	1.07
<b>Total</b>	<b>550.82</b>	<b>398.99</b>

### Note 17 : Purchases of Stock in Trade

Particulars	For the year ended 31 March 2015	For the year ended 31 March 2014
	(Rs. in Lacs)	(Rs. in Lacs)
Purchases of Stock in Trade	393.84	68.13
<b>Total</b>	<b>393.84</b>	<b>68.13</b>

### Note 18 : Changes in Inventories

Particulars	For the year ended 31 March 2015	For the year ended 31 March 2014
	(Rs. in Lacs)	(Rs. in Lacs)
Changes in Inventories of Stock in Trade (Increase)/Decrease in Stock		
Opening Stocks :		
Stock- in-Trade	-	-
Less: Closing Stocks :		
Stock- in-Trade	20.42	-
<b>Total</b>	<b>-20.42</b>	<b>-</b>

### Note 19 : Employee Benefit Expenses

Particulars	For the year ended 31 March 2015	For the year ended 31 March 2014
	(Rs. in Lacs)	(Rs. in Lacs)
Salaries and Wages	278.25	281.02
Contributions to Provident and other funds	50.02	23.24
<b>Total</b>	<b>328.27</b>	<b>304.26</b>

## Note 20 : Finance Costs

Particulars	For the year ended 31 March 2015		For the year ended 31 March 2014	
	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)
<b>Interest expense</b>				
On Leased Assets (Net of Interest Received - Previous Year Rs. 73.35 Lacs)	-		1.00	
On Others	3.30	3.30	5.61	6.61
Bank Charges		0.84		12.46
<b>Total</b>		<b>4.14</b>		<b>19.07</b>

## Note 21: Other Expenses

Particulars	For the year ended 31 March 2015		For the year ended 31 March 2014	
	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)	(Rs in Lacs)
UID Generation and Uploading Expenses		8,652.46		3,181.84
UID Other Expenses		2.86		-
FI Commission Paid		1,755.75		144.80
Election Card Exps		67.66		14.60
<b>Project Expenses</b>				
Tele Medicine	-		5.14	
Portal	59.11		-	
Skill Development	9.53		-	
NOFN	-		1.36	
Others	1.32		7.95	
		69.96		14.45
Communication Expenses		25.31		13.12
Gujarat VAT Expenses		-		21.44
Legal & Professional Charges		47.14		64.22
Maintainance Charges for NIELIT		-		2.40
Maintainance Charges for Online Monitoring Tool (OMT)		50.68		48.12
Preliminary Expenses written off		-		13.26
Rates and Taxes		11.41		1.26
Rent		-		11.66
Travelling and Conveyance Expenses		89.21		64.71
Work Shop Payments		55.57		22.17
<b>Payments to Auditors</b>				
Audit Fees	1.00		0.50	
For Tax Audit	0.23		0.15	
Reimbursement of Expenses	-		-	
		1.23		0.65
Miscellaneous Expenses		56.88		40.40
<b>Total</b>		<b>10,886.12</b>		<b>3,659.10</b>

## CASH FLOW STATEMENT FOR THE YEAR ENDED 31ST MARCH, 2015

(Figures in Lacs)

		31.03.2015	31.03.2014
<b>A)</b>	<b>CASH FLOW FROM OPERATING ACTIVITIES</b>		
	Net Profit before Tax & Extra-ordinary items	1,724.02	898.84
	Add: Non Cash / Non Operating Expenses		
	Provision for Leave Encashment	(10.59)	0.81
	Provision for Gratuity	13.65	0.00
	Depreciation	20.73	11.15
	Interest Paid	82.96	6.61
		<b>1,830.77</b>	<b>917.41</b>
	<b>Less: Non Cash / Non Operating Income</b>		
	Interest Received	111.89	305.79
	Profit on sale of Fixed Asset	0.25	0.00
	<b>Operating Profit before Working Capital Changes</b>	<b>1,718.62</b>	<b>611.62</b>
	<b>Adjustment for</b>		
	Decrease / (Increase) in Stock	(20.42)	0.00
	Decrease / (Increase) in Trade Receivables	(2,316.50)	(499.34)
	Decrease / (Increase) in Short Term Loans & Advances	(6.02)	(1,129.11)
	Decrease / (Increase) in Other Current Assets	(541.41)	(200.94)
	(Decrease) / Increase in Trade Payable	4,228.52	1,281.79
	(Decrease) / Increase in Other Current Liabilities	9,090.67	74.40
		<b>10,434.85</b>	<b>(473.19)</b>
	<b>Cash Generated from Operations</b>	<b>12,153.47</b>	<b>138.43</b>
	Direct Taxes Paid	(293.00)	(325.07)
	<b>Net Cash from Operating Activities</b>	<b>11,860.47</b>	<b>(186.64)</b>
<b>B)</b>	<b>CASH FLOW FROM INVESTING ACTIVITIES</b>		
	Purchase of Fixed Assets	(32.64)	(47.21)
	Sale of Fixed Assets	0.63	0.00
	Interest Received	111.89	305.79
	Investment in FDRs	0.00	0.00
	<b>Net Cash from Investing Activities</b>	<b>79.88</b>	<b>258.59</b>
<b>C)</b>	<b>CASH FLOW FROM FINANCING ACTIVITIES</b>		
	Issue of Share Capital	314.80	0.00
	Repayment of Share Application Money	0.00	(89.80)
	Payment of Dividend	(182.90)	(137.18)
	Payment of Dividend Distribution Tax	(31.08)	(22.25)
	Interest Paid	(82.96)	(6.61)
	Increase in Long Term Loans & Advances	94.05	(112.48)
	Increase in Long Term Liabilities	23.31	64.21
	<b>Net Cash used in Financing Activities</b>	<b>135.22</b>	<b>(304.11)</b>
	<b>Net Increase in Cash &amp; Cash Equivalents (A+B+C)</b>	<b>12,075.57</b>	<b>(232.17)</b>
	Cash & Cash Equivalents at the Beginning of the year	3,631.56	3,863.73
	Cash & Cash Equivalents at the End of the year	15,707.13	3,631.56

## NOTES TO FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH, 2015

### Corporate information

The Department of Information Technology, Government of India incorporated a Special Purpose Vehicle (SPV) namely CSC e-Governance Services India Limited as a Company under the Companies Act 1956 on 16th July, 2009, having registered office in Delhi. The SPV is under the Common Services Centers (CSC) Scheme to perform various functions such as monitoring of the CSCs, provide support for the Government to Citizen (G2C) and Business to citizen (B2C) service delivery. CSCs are being set up across the country as IT enabled delivery outlets which are to be established by Service Centre Agencies (SCAs) and others across the country as an integrated service delivery channel for transmission of public and private services. The shareholders of the Company would comprise of the Department of IT, Government of India, State Governments, Service Centre Agencies (SCA) and Strategic / Private Equity Investors viz Financial Institutions and Banks.

### 1. Significant accounting policies

#### a. Basis of presentation and disclosures of financial statements

The financial statements have been prepared in accordance with the generally accepted accounting principles in India under the historical cost convention on accrual basis. These financial statements have been prepared to comply in all material aspects with the accounting standards specified under Section 133 of the Companies Act 2013, read with Rule 7 of the Companies (Accounts) Rules, 2014, other pronouncements of the Institute of Chartered Accountants of India (ICAI), and with the relevant provisions of the Companies Act, 2013.

#### b. Use of estimates

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent liabilities at the date of the financial statements and the results of operations during the reporting period. Although these estimates are based upon management's best knowledge of current events and actions, actual results could differ from these estimates. Examples of such estimates include provision for income tax and accounting for contract costs expected to be incurred.

#### c. Fixed Assets

Fixed Assets are stated at cost of acquisition or construction, or at revalued amounts, net of impairment loss if any, less accumulated depreciation/amortisation. The Company capitalizes all costs including costs of borrowed funds and duties and taxes attributable to acquisition or construction of fixed assets, upto the date the assets are put to use. Assessment of indication of impairment of an asset is made at the year end and impairment loss, if any, recognized.

#### d. Depreciation

Depreciation is provided over the Useful Life of the Fixed Assets as prescribed in Part C of Schedule II to the Companies Act, 2013, on SLM basis, with effect from 01.04.2014.

Website software is depreciated over management's estimate of its useful life of five years. Assets individually costing Rs.5,000/- or less are depreciated fully in the year when they are put to use. Depreciation is provided on Fixed Assets from the date of installation/acquisition on a pro-rata basis.

#### e. Impairment

The carrying amounts of assets are reviewed at each balance sheet date to assess whether there is any indication of impairment based on internal /external factors.

An asset is considered as impaired in accordance with Accounting Standard 28 on Impairment of Assets when at the balance sheet date there are indications of impairment and the carrying amount of the assets, or where applicable the cash generating unit to which the asset belongs, exceeds its recoverable amount (i.e. the higher of the asset's net selling price and value in use).

In assessing value in use, the Company measures it on the basis of undiscounted cash flows of next five years projections estimated based on current prices.

After impairment, depreciation is provided on the revised carrying amount of the asset over its remaining useful life and the reduction is recognized as an impairment loss in the Statement of Profit and Loss.

#### **f. Revenue recognition**

Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured. Specifically,

- i) Service income is recognized on accrual basis as and when services are provided and invoices raised during the year. Service income excludes service tax.
- ii) Interest income is recognized on time proportion basis taking into account the amount outstanding and the rate applicable.

In some of the projects the company has received mobilization advance from the customers. The revenue in such case however has been recognized in the year when the related service has been rendered on percentage completion method.

In case of income related to NPR Project the company uses proportionate method, wherein the income has been recognized on the basis of cost incurred during the year.

The Company is receiving project management fees from The Ministry of Communications and Information Technology. The sanction for such fees when given is specific and is for specific period of time. The revenue from such fees is recognized as accrued in the year only on receipt of approval from the concerned ministry.

#### **g. Projects**

Funds are received for various projects from The Ministry of Communications and Information Technology, Government of India and other sponsors. All expenditure incurred on such projects, as identified by the management, are debited to the respective projects and the unutilised portion is recognised as a liability.

#### **h. Retirement benefits**

Provisions for/Contribution to retirement benefits scheme are made as follows:-

Company's contribution to provident fund is charged against revenue every year.

Provision for Gratuity has been made on the basis of actuarial valuation, carried out at the year end and charged to the Statement of Profit and Loss. The said liability is unfunded.

Provision for Leave Encashment has been made on the basis of actuarial valuation, carried out at the year end and charged to the Statement of Profit and Loss. The said liability is unfunded.

#### **i. Taxation**

- a) Provision for Income Tax is made in accordance with the provisions of The Income Tax Act, 1961.
- b) In accordance with the Accounting Standard AS-22 - 'Accounting for taxes on Income' issued by the Institute of Chartered Accountants of India, Deferred tax Asset/Liability is recognised on timing difference between the accounting income and the taxable Income for the year that originate in one period and are capable of reversal in one or more subsequent periods. Such deferred tax is quantified using the tax rates and laws enacted or substantively enacted as on the Balance Sheet date.
- c) Deferred tax assets are recognised and carried forward to the extent that there is a virtual certainty that sufficient future taxable income will be available against which such deferred tax assets can be realised.

#### **j. Earnings per share**

The Company reports basic and diluted earning per share (EPS) in accordance with Accounting Standard 20 – 'Earnings per share'. Basic earnings per share are calculated by dividing the net profit or loss for the period attributable to equity shareholders by weighted average number of equity shares outstanding during the period. The weighted average number of equity shares is adjusted

for events such as bonus issue and shares split that have changed the number of equity shares outstanding without a corresponding change in resources.

For the purpose of calculating diluted earnings per share, the net profit or loss attributable to equity shareholders and the weighted average number of shares outstanding are adjusted for the effects of all dilutive potential equity shares if any.

#### **k. Investments**

- a. Non-Current Investments are recorded in the books at cost inclusive of all expenses incidental to acquisition thereof except where there is a diminution in value other than temporary, in which case the carrying value is reduced, to recognise the decline.
- b. Current Investments are recorded in the books at lower of cost or fair value.

#### **l. Inventories**

Inventories are valued at cost or net realisable value whichever is lower. Cost is arrived at on the basis of weighted average method.

#### **m. Foreign Currency Transactions**

Transactions in foreign currency are accounted for at the exchange rates prevailing on the date of transactions or at forward cover contract rates. The exchange differences arising out of their settlement are dealt with in the Statement of Profit and Loss.

All monetary items denominated in foreign currency are revalued at year end rates or valued at the rates at which forward cover has been booked. The exchange difference arising on such revaluation is recognised in the Statement of Profit and Loss.

Balances in foreign currency loans at the year end, if any, have been restated at the rate prevailing at the year end. The difference arising as a result of the above is adjusted in the cost of the assets acquired out of the said loans.

#### **n. Borrowing Costs**

Borrowing Costs that are directly attributable to the acquisition of qualifying assets are capitalised for the period until the asset is ready for its intended use. A qualifying asset is an asset that necessarily takes substantial period of time to get ready for its intended use .Other borrowing costs are recognised as an expense in the period in which they are incurred.

#### **o. Provisions, Contingent Liabilities and Contingent Assets**

Provisions involving a substantial degree of estimation in measurement are recognised when there is a present obligation as a result of past events and it is probable that there will be an outflow of resources. Contingent liabilities are not recognised but are disclosed in the accounts by way of a note. Contingent assets are neither recognised nor disclosed in the financial statements.

### **CSC e-Governance Services India Limited**

#### **Notes to financial statements for the year ended 31st March 2015**

22. Estimated amount of contracts remaining to be executed on capital account and not provided for, amount to Rs. 4.61 Lacs (Previous Year - NIL)
23. Contingent Liabilities in respect of Guarantees given by the Banks on behalf of the Company Rs. 74.94 Lacs (Previous Year Rs. 1,478.20 Lacs)
24. Expenditure in Foreign Currency NIL (Previous Year NIL)
25. Earnings in Foreign Exchange NIL (Previous Year NIL)
26. In the case of Unique Identification (UID) and Financial Inclusion (FI) businesses the Company relies on the data provided by the respective agencies for accounting purposes.

## 27. RELATED PARTY DISCLOSURES

Related Party disclosures as required by Accounting Standard - 18 issued by Institute of Chartered Accountants of India (as identified by the Company and relied upon by the Auditors) are given below :

### a. Key Management Personnel

Dr. Dinesh Kumar Tyagi (Chief Executive Officer)

Rs. in Lacs

Transactions during the period	Key Management Personnel (KMP)	
	31.03.2015	31.03.2014
Managerial Remuneration	44.93	45.00

### b. Sh.Bhagwan Kishanrao Gadge Patil (Chief Financial officer):-

Rs. in Lacs

Transactions during the period	Key Management Personnel (KMP)	
	31.03.2015	31.03.2014
Managerial Remuneration	27.04	-

## 28. SEGMENT REPORTING

The Company is engaged in providing e-governance services to the citizens of India under GOI initiatives. Hence there are no separate reportable business segments as required by Accounting Standard -17 issued by the Institute of Chartered Accountants of India. The Company's activities are in India, hence there are no geographical segments.

## 29. MICRO SMALL AND MEDIUM ENTERPRISES DUES

The Company has not received any intimation from suppliers regarding their status under the Micro, Small and Medium Enterprises Development Act, 2006 and hence disclosures regarding:

- (a) Amount due and outstanding to suppliers as at the end of the accounting year.
- (b) Interest paid during the year.

(c) Interest payable at the end of the accounting year.

(d) Interest accrued and unpaid at the end of the accounting year.

have not been given.

The Company is making efforts to get the confirmations from the suppliers as regards their status under the Act.

## 30. DEFERRED TAX

In terms of the provisions of the Accounting Standard 22 "Accounting for Taxes on Income" issued by the Institute of Chartered Accountants of India, there is a net deferred tax asset

### Component of Deferred Tax Balance:-

Particulars	Deferred Tax Asset/ (Liability) as at 31.3.2014	Current Year charge/ (credit)	Deferred Tax Asset/ (Liability) as at 31.3.2015
	Rs. in Lacs	Rs. in Lacs	Rs. in Lacs
Difference between Book and Tax Depreciation	(0.03)	(1.32)	(1.35)
Leave Salary Provision	2.74	(3.19)	(0.45)
Gratuity Provision	0	4.63	4.63
<b>Net Deferred Tax Asset/(Liability)</b>	<b>2.71</b>	<b>0.12</b>	<b>2.83</b>

### 31. EARNINGS PER SHARE :-

Particulars	Amount (Rs. in Lacs)	Amount (Rs.in Lacs)
	31.03.2015	31.03.2014
Profit / (loss) after extra ordinary items as per Statement of Profit & Loss	1124.14	604.75
Profit/(loss) available to Equity Shareholders (with extraordinary items)	1124.14	604.75
Profit/(loss) available to Equity Shareholders (without extraordinary items)	1124.14	604.75
Weighted number of Equity Shares	244,758	2,28,630
Earning per share - In Rupees (with extraordinary items)	459.28	264.51
Earning per share - In Rupees (without extraordinary items)	459.28	264.51
Face value per Equity Share Rs.	1000/-	1000/-

### 32. EMPLOYEE BENEFITS

#### DEFINED BENEFIT PLANS-

The company has recognised the following amounts in the Profit and Loss Account for Defined Contribution Plans:

#### LEAVE ENCASHMENT :-

Provision for Leave Encashment for the year has been made on the basis of actuarial valuation. Consequently the Company has reversed Rs 9.40 Lacs on account of excess Leave Encashment provided earlier in the books of account.

During the previous year the Company had provided Rs. 0.80 Lacs on account of accumulated Leave Encashment payable to its employees.

No fund is created for payment of leave wages, and the Company would pay the same out of its own funds as and when the same becomes payable.

#### PROVIDENT FUND :-

Provident Fund (State Plan) : Rs. 36.37 Lacs (Previous Year Rs.23.24 Lacs)

#### CONTRIBUTION TO GRATUITY FUND:-

The details of the Company's Gratuity Fund for its employees are given below which have been certified by an Actuary as on 31st March, 2015 and relied upon by the auditors.

The Total Expense recognised in Profit & Loss Account for provision of Gratuity is Rs 13.65 Lacs (Previous Year NIL).

No fund is created for payment of gratuity, and the Company would pay the same out of its own funds as and when the same becomes payable.

### Net Liability / (Asset) recognized in the Balance Sheet

Particulars	2014 – 2015 (In Rs.)	2013– 2014 (In Rs.)
Present Value of Obligation at the end of the period	13.65 Lacs	-
Fair Value of plan assets at the end of period	-	-
Net Liability / (Asset) recognized in the Balance Sheet	13.65 Lacs	-
Un-funded Liability recognized in Balance sheet	13.65 Lacs	-

### Summary of Principal Actuarial Assumptions

Particulars	2014 – 2015	2013 – 2014
Retirement Age	60 Years	-
Withdrawal Rates	2.00% Per annum	-
Future Salary Growth Rate	5.00% Per annum	-
Rate Of Discounting	8.00% Per annum	-
Mortality Table	IALM 2006-08 Ultimate	-
Expected Rate of Return	-	-

### 33. LEASE PAYMENTS

Rs. in Lacs

Particulars	31.03.2015	31.03.2014
The Company has entered into finance lease arrangements for certain equipment, which provide the Company an option to purchase the assets at the end of the lease period.		
Future minimum lease payments		
not later than one year	106.28	886.57
later than one year and not later than five years	NIL	64.21
later than five years	NIL	NIL
Future minimum sublease payments expected to be received under non-cancellable subleases	146.88	976.04

34. Some of the balances in Trade Payables, Trade Receivables, and Other Current Liabilities are subject to reconciliation, confirmation and consequential adjustments/provisions, the amounts whereof have not been determined.

35. Interest received on Project deposits during the year amounting to Rs 220.43 Lacs (Previous Year NIL) has been credited to the respective grant in aid accounts.

36. During the year, there has been a change in the method of accounting of depreciation from Written Down Value to systematic allocation of asset's value over its useful life (SLM), as specified in Part C of Schedule II to the Companies Act 2013.

Consequently the depreciation for the year ended 31.03.2015 is higher by Rs 1.00 Lacs due to change in the method of accounting. Depreciation on Assets whose Estimated useful Life is Nil as on 31.03.2014 amounts to Rs. 1.38 Lacs, which is

- included in Current Year's depreciation.
37. In the opinion of the Board, all assets other than fixed assets have a value on realisation in the ordinary course of business atleast equal to the amount at which they are stated except for reconciliation adjustments in respect of some of the payables and receivables.
38. The Company has incurred Expenditure of Rs 41.19 Lacs (Previous Year Rs 40.55 Lacs) on the maintenance of Online Monitoring Tools, however the assets are owned by the DEITY.
39. The figures for the previous year have been regrouped /restated wherever necessary to make them comparable to those of the current year.

Signatures to Notes 1 to 39.

As per Our Report of even date attached

For SORAB S. ENGINEER & CO.

Chartered Accountants

Firm Regn. No. 110417W

For and on behalf of the Board

Director

Director

CA. N.D.ANKLESARIA

Chief Executive Officer

Partner

Memb. No. 10250

Chief Financial Officer

Date: 10/08/2015

Company Secretary

Place: New Delhi

## NOTICE OF 6TH ANNUAL GENERAL MEETING

Notice is hereby given that the Sixth Annual General Meeting of the members of CSC e-GOVERNANCE SERVICES INDIA LIMITED will be held on 22nd September, 2015, at 4.00 PM. at Electronics Niketan, 1st Floor, Deity, CGO Complex, Lodhi Road, New Delhi-110003 to transact the following Business:

### **ORDINARY BUSINESS:**

1. To receive, consider and adopt the Audited Statement of Profit and Loss for the year ended 31st March, 2015 and the Balance Sheet as at that date together with the Report of the Board of Directors and the Auditors thereon.
2. To declare Dividend on Equity Shares.
3. Sh. Sanjay Panigrahi, whose office is liable to determination by retirement by rotation is to retire from the directorship of the Company.
4. To re-appoint Auditors and fix their remuneration, and in this regard to consider, and if thought fit, with or without modification(s), the following Resolution as an Ordinary Resolution pursuant to Section 139 of the Companies Act, 2013 :

**"RESOLVED THAT pursuant to the provisions of Section 139, and other applicable provisions, if any, of the Companies Act, 2013, M/s Sorab S. Engineer & Co., Chartered Accountants (Registration No. 110417W) , be and are hereby appointed as Statutory Auditors of the Company to hold office from the conclusion of this Annual General Meeting upto the conclusion of the next Annual General Meeting on such remuneration as may be agreed to between the Board of Directors and Auditors of the Company. "**

### **SPECIAL BUSINESS:**

5. To consider and if thought fit, to pass with or without modification, the following resolution as an Ordinary Resolution:

**"RESOLVED THAT pursuant to the provisions of Section 152, 161 and any other applicable provisions of the Companies Act, 2013 and any rules made thereunder read with Schedule IV to the Act, Sh. Kul Bhushan Khullar (DIN No. 07103427), who was appointed as an Additional Director of the Company by the Board of Directors w.e.f. 20th March, 2015 and who holds office up to the date of this Annual General meeting and in respect of whom the Company has received a notice in writing from a member proposing the candidature of Sh. Kul Bhushan Khullar (DIN No. 07103427), for the office of the Director of the Company, be and is hereby elected and appointed as an Director of the Company, whose period of office shall be liable to determination by retirement of directors by rotation.**

### **Notes:**

- 1) A MEMBER ENTITLED TO ATTEND AND VOTE AT THE MEETING IS ENTITLED TO APPOINT A PROXY TO ATTENDAND VOTE ONA POLL INSTEAD OF HIMSELF/HERSELFAND THE PROXY NEED NOT BEA MEMBER.
- 2) An Explanatory Statement on the business to be transacted at the meeting is annexed hereto.
- 3) The instrument appointing a proxy should be deposited at the Registered Office of the Company not less than 48 hours before the commencement of the meeting.
- 4) Members are requested to notify their change of address, if any, to the Company/Share Transfer Agent viz.

M/s. KARVY Computershare Pvt. Ltd.  
17-24 Vithal Rao Nagar  
Madhapur, Hyderabad-500081  
Phone: 040 44655115.

- 5) Members holding shares in electronic form are further advised to communicate to their respective Depository Participants, changes, if any, in their address.
- 6) The Board of Directors have recommended a dividend at 8% ( 80 rupee per Equity Share of Rs 1000/- Fully paid-up) of the paid up capital for the year. If declared at the Annual General Meeting, the same will be paid to the share holders, whose names are on the Register of Members as on the date of Annual General Meeting viz., 22nd September, 2015.

## ANNEXURE TO THE NOTICE

### EXPLANATORY STATEMENT AS REQUIRED UNDER SECTION 102 OF THE COMPANIES ACT, 2013

#### Item No. 5

Shri Kul Bhushan Khullar , Deputy General Manager of Punjab National Bank, as Additional Director with effect from 20th March , 2015.

According to the provisions of Section 161 of the Companies Act, 2013, the above Director hold their office upto the date of the Annual General Meeting, in respect of whom the Company has received a notice in writing from a member proposing the candidature of Sh. Kul Bhushan Khullar ,for the office of the Director of the Company Hence, necessary resolutions are placed before the Meeting for Members' approval.

Except Sh. Kul Bhushan Khullar an appointee, none of the Directors and Key Managerial Personnel of the Company and their relatives is concerned or interested, financial or otherwise, in the resolution except and to the extent they are member of the Company.

## **FOR THE ATTENTION OF THE MEMBERS:**

1. Members are requested to send intimations of any changes in their addresses, applications for demat of shares, applications for transfer of shares and any related correspondence to the Company's share transfer agents M/s. KARVY Computershare Pvt. Ltd. 17-24 Vithal Rao Nagar Madhapur, Hyderabad-500081, Phone: 040 44655115, Email: investor@cameoindia.com

## **2. Sending notices and documents to shareholders through email:**

As a part of “Green Initiative” in Corporate Governance, the Ministry of Corporate Affairs has allowed sending communication to the shareholders through electronic mode. Accordingly, we propose to send documents like notices convening general meetings, Annual Reports, etc to the email addresses of the shareholders. For this purpose, shareholders holding shares in physical form are requested to register their email addresses and any changes therein from time to time with the Company. Please give the details in the attached format for registering your email ID. Those holding shares in demat form are requested to register their email IDs with their Depository Participants.

### **3. Payment of unpaid dividends of previous years.**

The company has so far declared dividend to the shareholders as below, and nothing is remained unpaid or unclaimed:

<b>Year</b>	<b>% of Share paid-up value</b>
2009-10	Nil
2010-11	Nil
2011-12	Nil
2012-13	6%
2013-14	8%

## **(1) FORMAT FOR REGISTERING EMAIL ID**

DP/Client ID / Folio No \_\_\_\_\_ Signature \_\_\_\_\_

No

Name of the sole / first holder

## Postal Address

Email Address

2

10

10

2



## FORM OF PROXY



I/We..... being a Member / Members of **CSC e-GOVERNANCE SERVICES INDIA LIMITED** hereby appoint Mr./Mrs./Miss ..... of.....  
..... as my/our proxy to vote for me/us on my/our behalf at the Sixth Annual General Meeting of the Company  
to be held on 22nd September, 2015, at 4.00 P.M. at O/o Secretary, Electronics Niketan, 1st Floor, DeitY,6, CGO Complex, Lodhi Road, New Delhi-110003 and at any adjournment thereof.

Regd. Folio Number:	
No. of Shares held:	

(Signature of Member(s) as per specimen signature available  
in Company's records)

\*Note : Proxies in order to be valid must be duly filled in, stamped, signed and deposited at the Registered Office of the Company not less than 48 Hours before the time of commencement of the Meeting.



### **CSC e-GOVERNANCE SERVICES INDIA LIMITED**

Regd. Office: "Electronics Niketan", 4th Floor, Programme Management Unit, 6, CGO Complex, Lodhi Road, New Delhi-110003.

Please  
affix  
Re. 1/-  
Revenue  
Stamp





## ATTENDANCE SLIP



PLEASE COMPLETE THIS ATTENDANCE SLIP AND HAND IT OVER AT THE ENTRANCE OF THE MEETING HALL

Member/Proxy.....

.....

(First) (Middle) (Surname)

I hereby record my presence at the Sixth **Annual General Meeting** of the Company held on 22nd September, at 4.00 P.M. at O/o Secretary, Electronics Niketan, 1st Floor, DeitY,6, CGO Complex, Lodhi Road, New Delhi-110003.

Regd. Folio Number:	
No. of Shares held:	

(Signature of Member/Proxy)



Note: Persons attending the Annual General Meeting are required to bring their copies of **Annual Report**.













**For more information please contact:**

CSC e-GOVERNANCE SERVICES INDIA LIMITED  
Electronics Niketan, 3rd Floor, 6, CGO Complex,  
Lodhi Road, New Delhi-110003  
CIN No. : U74999DL2009PLC192275  
Tel: +91-11-24301349  
e-mail : [cscinfo@csc.gov.in](mailto:cscinfo@csc.gov.in) and web: [www.csc.gov.in](http://www.csc.gov.in)