

# AUDIT REPORT

IT sphere

Report Generated: 05/12/2025 15:43:47

## 1. AUDIT INFORMATION

<b>Audit ID:</b>	23	<b>Auditor:</b>	User 43
<b>Audit Title:</b>	IT sphere	<b>Reviewer:</b>	User 8
<b>Audit Type:</b>	internal	<b>Due Date:</b>	30/11/2025
<b>Frequency:</b>	yearly		
<b>Status:</b>	COMPLETED		

## 2. SLA DETAILS

SLA ID	54
SLA Name	IT Sphere Cloud
SLA Type	AVAILABILITY
Status	ACTIVE
Priority	HIGH
Effective Date	01/01/2024
Expiry Date	31/12/2026

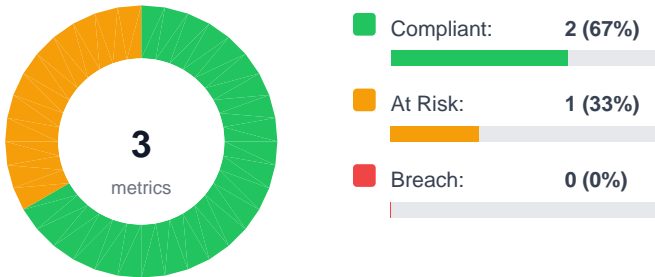
Compliance Score	98.50%
Business Service	Database Infrastructure Management, Performance Monitoring and Optimization, Backup and Recovery Services, Incident Response and Resolution, System Maintenance and Patching
Reporting Frequency	monthly
Baseline Period	Q1 2024
Penalty Threshold	5.00%
Credit Threshold	2.00%
Compliance Framework	AWS Well-Architected Framework
Measurement Methodology	Automated monitoring tools integrated with OCI and the client's observability system
Audit Requirements	{'vendor': 'Submit quarterly reports to client compliance division.'}

4. PERFORMANCE SUMMARY

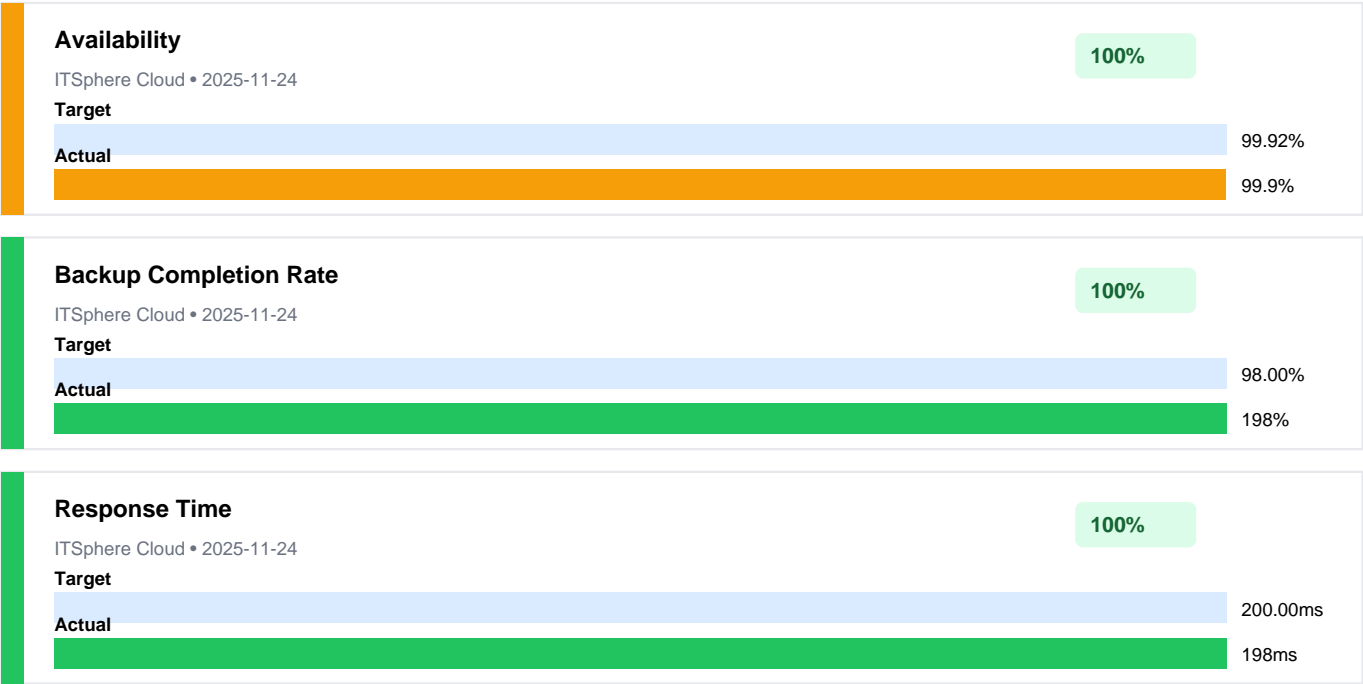


Last Audit: 2025-11-24

Metrics Distribution:



## Target vs Actual Performance Comparison



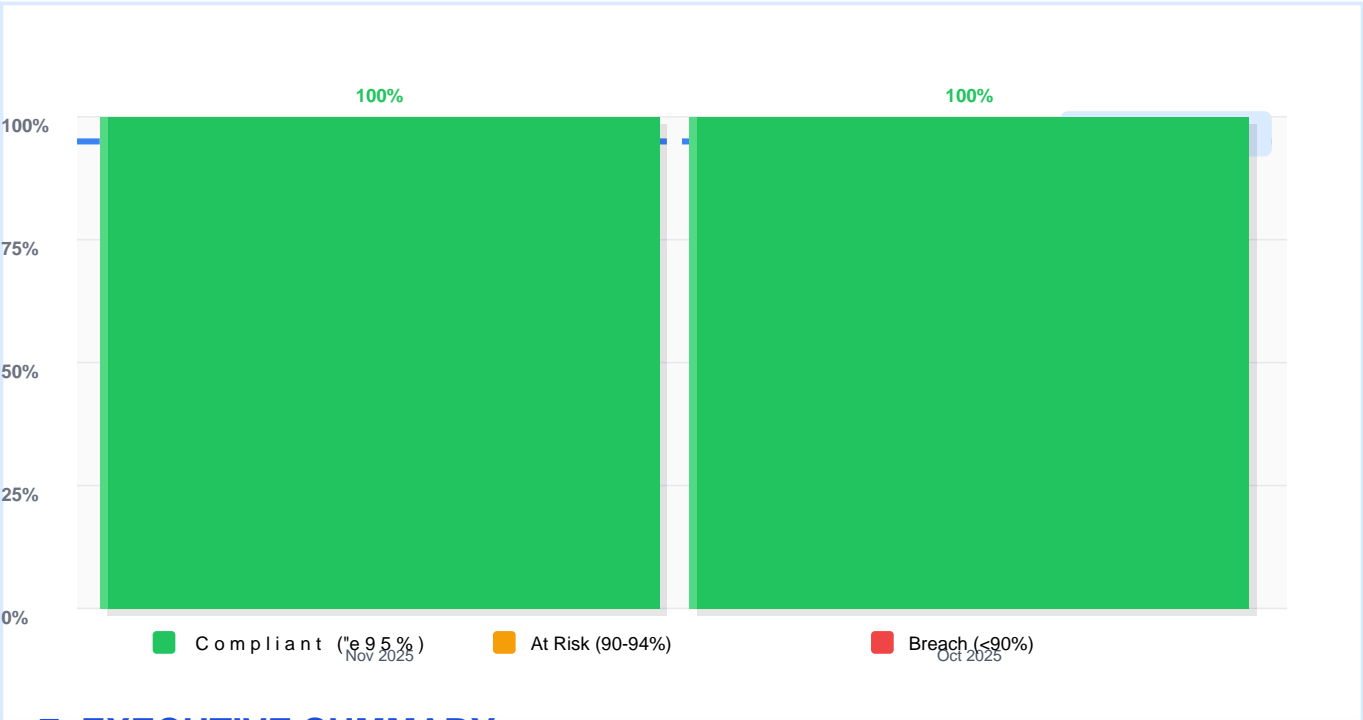
## 5. AUDIT FINDINGS & OBSERVATIONS

Finding #1		Checked: 24/11/2025
Finding Details	bhnj	
Evidence	vgbhnj	
Verification Method	ghj	
Impact & Recommendations	vgbhnj	
Comments	Audit approved by admin	

Finding #2		Checked: 24/11/2025
Finding Details	ghjk	
Evidence	ghjk	
Verification Method	vgbhnj	
Impact & Recommendations	vghj	
Comments	Audit approved by admin	

Finding #3		Checked: 24/11/2025
Finding Details	vgbhnjmk	
Evidence	gbhnjmk	
Verification Method	gbhnjmk	
Impact & Recommendations	gvhnjmk	
Comments	Audit approved by admin	

## 6. COMPLIANCE TREND ANALYSIS



## 7. EXECUTIVE SUMMARY

This audit report for "IT sphere" was completed on N/A. The overall SLA compliance rate is 100% with 0 metrics currently in breach. The SLA is meeting performance targets and is in good standing. A total of 3 findings were documented during this audit. This report provides a comprehensive analysis of the SLA performance, metrics comparison, and detailed audit findings for management review and action.

### Recommended Actions:

- 1. Review vendor performance for those identified as at-risk
- 2. Review and implement recommendations from audit findings
- 3. Schedule follow-up audit to verify corrective actions