# Martin G. Young

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## (845)527-3553

LinkedIn: https://www.linkedin.com/in/martingyoung22/
Portfolio in C#: https://martinyoungportfolio.azurewebsites.net/
Project in C#: https://martinbookshop.azurewebsites.net/

## Skills

Software Developer/ Support Engineer
Full Stack C#.NET Full Stack Web Development
2 Yrs Front End Software Development
2 Yrs Back End Software Development/Support
2 Years Microsoft Azure Cloud Support
Ability to Handle Multiple Projects and Tasks
Strong Managerial Background

## Languages

C#/ASP.NET
MVC/Webforms
Python
JavaScript
HTML5/CSS3
Azure Platform(AppServices)
SQL/SSRS
Player in an Agile Environment

## Professional Experience:

**Microsoft Corporation**      **1/2024 – 3/2024 (3 months)**
**Austin, TX**
**Support Engineer**
- Troubleshooting Storage Account and Redis Issues on the Azure Platform
- Communicating with Customers and Team Members through Email/Phone
- Responsible for Documenting Technical Work and Research

**FirstClose Corporation**      **5/2022 – 9/2023 (1 yr 4 mo)**
**Charlotte, NC**
**Software Support Level 1 in Technology - Tier 2 Analysis**
- Troubleshooting Performance and Configuration Issues on the Legacy FirstClose LOS and also on the newly created AKS Environment
- Communicating with Development and Customer Support Team Members
- Gain knowledge in Debugging using tools such as New Relic and LENS
- Working with SQL/SSRS Query Language for Researching Backend Telemetry

**Microsoft Corporation**      **6/2020 – 12/2021 (1.5 yr)**
**Charlotte, NC**
**Support Engineer**
- Troubleshooting Performance and Configuration Issues on the Azure Platform
- Communicating with Customers and Team Members through Email/Phone
- Responsible for Documenting Technical Work and Research
- Working with KUSTO Query Language for Researching Backend Telemetry

**Charter Communications** 6/2019 – 6/2020 (1 yr)
**Charlotte, NC**
**Technician Specialist**

- HTML Coding for Call Center Troubleshooting Program
- MS Office365-Visio Program creating Flow Charts (Decision Trees)
- Responsible for the deployment, information integrity, and adoption of desktop applications
- Participate in testing and evaluations of system enhancements and new technology

## Education:

**TripleTen** 5/2024 – Current
**San Antonio, TX**
**JavaScript/MySQL Software Development Program**

- Design and Develop Projects in a 10-month Program
- Fundamental JavaScript language syntax and features
- Implementation of MERN Stack: React.js, Node.js Languages and MongoDB

**NuCamp** 1/2022 – 6/2022
**San Antonio, TX**
**Python/PostgreSQL Development Program**

- Design and Develop Projects in a 16-week Program
- Fundamental Python language syntax and features
- Implementation of Docker Containers
- Understand and implement PostgreSQL Language and Databases

**Tech Talent South** 9/2019 – 12/2019
**Charlotte, NC**
**Javascript/React Development Program**

- Design and Develop Applications in a 10-week Immersive Environment
- Fundamental JavaScript language syntax and features
- Understand and implement the React Framework
- Understand and implement Firebase Database Technology and Tools

**Coder Foundry** 5/2018 – 12/2018
**Kernersville, NC**
**Full Stack.NET Development Program**

- Design and Develop Web Applications in an 18-week Immersive Environment.
- Implement Document And Image Uploads, Rich Text Editor, Email Service, 3rd Party Authentication To Facebook, Google+ and Linkedin, Email Service
- Performed Object Modeling, Database Design, User Interface Design, Advanced Troubleshooting, Debugging Techniques, Full Development Life Cycle Methodologies
- Languages Include: HTML, CSS, JavaScript, jQuery, Bootstrap, C# and Razor. Technologies include ASP.NET MVC, Entity Framework, JSON. Tools include Visual Studio 2015/2017, SQL Server Management Studio, GitHub, Azure Web Portal.

## Past Education:

**2-year Associates in Individual Arts**-**SUNY ULSTER, NY** Fundamentals of Computer Science
**1-year Associates Hospitality Management**-**Miami, FL** Restaurant Management


## Professional References:

**Chuck Bloodgood**             (512)775-4719
FirstClose Inc. - Senior Technical Product Manager/Consultant
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**Scott Jordan**             **(**704)763-2106
Microsoft Corporation – Support Engineer Manager
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**Pat Downing (CTO)**             (512)422-9904
FirstClose Inc. – Senior Support Engineer (Manager)
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**Bamba N'Gum**             (704)502-4794
Charter Communication-Senior Technology Leader (Manager)
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**Natosha Sanders**             **(**336)970-5678
Director of Partnership Development - Core Techs/CoderFoundry
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## Technical References:

**Jacob Miller**             (205)400-6555
Microsoft Corporation – Storage/Redis Support Engineer
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**Marcelo Rodriguez Corea**     506 (8) 9909092    -Costa Rica
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**Krish Bhandari**             **(**641)451-9844
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