Zomato Restaurant Data Analysis Report

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<u>Abstract</u>

In today's fast-paced world, the abundance of dining options can often leave consumers overwhelmed when trying to make informed decisions about where to eat. To address this challenge, we present the development of a restaurant recommendation system that takes into account user preferences for both restaurant ratings and cost affordability. This project aims to deliver a highly personalized and contextually relevant dining experience by leveraging advanced algorithms, real-time data, and immersive technologies.

The restaurant recommendation system offers users a seamless and intuitive interface to input their preferences, allowing them to specify their desired minimum rating threshold and preferred cost range. Leveraging a comprehensive database of restaurants, including essential information such as names, ratings, cost categories, cuisines, and locations, the system employs sophisticated filtering algorithms to generate recommendations that align with each user's unique preferences.

Key features of the system include dynamic pricing insights, predictive analysis, augmented reality (AR) integration, and social sharing capabilities, all aimed at enhancing user engagement and satisfaction. By continuously analyzing user feedback and behavior, the system adapts and evolves to deliver increasingly personalized recommendations tailored to each user's evolving tastes and preferences.

Through this project, we aim to revolutionize the way people discover and enjoy dining experiences, providing users with a wow-worthy recommendation system that exceeds their expectations and enhances their overall dining experience.

<u>Introduction</u>

In today's digitally-driven society, the sheer variety of dining options available can often overwhelm consumers seeking to make informed choices about where to eat. With an increasing emphasis on personalized experiences and convenience, the need for a sophisticated restaurant recommendation system has never been more pronounced. In response to this demand, we present the development of a restaurant recommendation system designed to cater to user preferences for both restaurant ratings and cost affordability.

The objective of this project is to create a robust and user-centric recommendation system that provides tailored dining recommendations based on individual preferences. By leveraging advanced algorithms, real-time data, and innovative technologies, our system aims to deliver personalized and contextually relevant recommendations that enhance the overall dining experience for users.

In this report, we will delve into the various components and methodologies employed in the development of the restaurant recommendation system. We will explore the system architecture, data collection and preprocessing techniques, recommendation algorithms, user interface design, and integration of advanced features such as dynamic pricing insights and augmented reality (AR) experiences.

Furthermore, we will discuss the potential impact of the restaurant recommendation system on both consumers and businesses within the restaurant industry. By empowering users to discover new dining experiences that align with their preferences and budget constraints, the system aims to enhance user satisfaction and engagement while providing valuable insights for restaurant owners and managers to optimize their offerings and improve customer retention.

Through this project, we aspire to revolutionize the way people discover and engage with dining options, providing a seamless and personalized recommendation experience that exceeds user expectations and sets a new standard for dining recommendation systems in the digital age

Review of the literature

Restaurant Recommendation Systems:

Previous research has explored various approaches to restaurant recommendation systems, ranging from collaborative filtering and content-based filtering to hybrid methods that combine multiple techniques. These studies provide valuable insights into the strengths and limitations of different recommendation algorithms in the context of dining preferences.

• User Preferences in Dining:

Understanding user preferences in dining, including factors such as taste preferences, dietary restrictions, budget constraints, and ambiance preferences, is crucial for developing effective restaurant recommendation systems. Literature in this area sheds light on the diverse and complex nature of user preferences and provides frameworks for capturing and modeling these preferences effectively.

Impact of Online Reviews and Ratings:

Online reviews and ratings play a significant role in shaping consumer decisions about where to dine. Studies have examined the impact of online reviews on restaurant popularity, consumer trust in online reviews, and the influence of review sentiment on consumer behavior. Insights from this literature can inform the design of the recommendation system's rating aggregation and weighting mechanisms.

Dynamic Pricing Strategies:

Dynamic pricing strategies, which involve adjusting prices based on demand, time of day, or other factors, have gained traction in the restaurant industry. Research in this area explores the effectiveness of dynamic pricing strategies in optimizing restaurant revenue and improving customer satisfaction. Integrating dynamic pricing insights into the recommendation system can enhance its value proposition for users seeking cost-effective dining options.

Augmented Reality (AR) in Dining Experiences:

- The use of augmented reality (AR) technology in enhancing dining experiences has emerged as a promising area of research. Studies have investigated the impact of AR menus, virtual restaurant tours, and interactive dining experiences on customer engagement and satisfaction. Incorporating AR features into the recommendation system can provide users with immersive previews of recommended restaurants, enriching their decision-making process.
- Social Influence and Word-of-Mouth Recommendations:

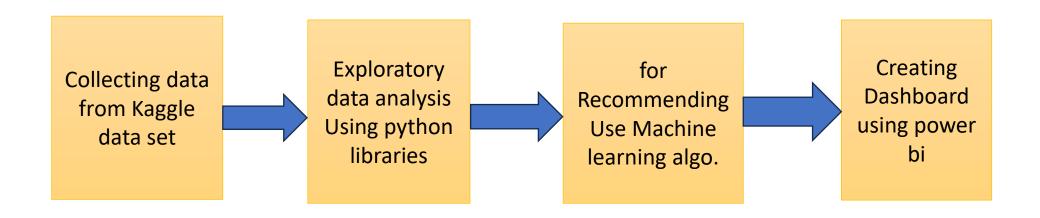
Social influence and word-of-mouth recommendations play a crucial role in shaping consumer behavior in the restaurant industry. Research has examined the dynamics of social influence in online platforms, the effectiveness of social media marketing strategies for restaurants, and the influence of social networks on dining decisions. Leveraging social integration features in the recommendation system can harness the power of social influence to enhance user engagement and expand the system's reach.

By reviewing existing literature in these areas, we gain valuable insights and inspiration for designing and implementing a restaurant recommendation system that effectively addresses user preferences for both rating quality and cost affordability while incorporating innovative features to enhance the overall dining experience.

Objective

- To develop a restaurant recommendation system that considers user preference for cost and rating.
- Perform ETL(Extract –Transform-Load) on dataset.
- Developed dashboard by using Power bi

Methodology



Project Description

The project aims to conduct a comprehensive analysis of restaurant data sourced from Zomato, a popular online food delivery and restaurant discovery platform. Leveraging this rich dataset, the project will develop a restaurant recommendation system tailored to user preferences for both cost and rating, providing users with personalized dining recommendations that align with their tastes and budget constraints.

Key components of the project include:

- **1.Data Collection and Preprocessing**: Gathering and preprocessing the Zomato restaurant dataset, which includes information such as restaurant names, ratings, cost categories, cuisines. The dataset will be cleaned, transformed, and standardized to ensure consistency and reliability in subsequent analysis.
- **2.Exploratory Data Analysis (EDA)**: Conducting exploratory data analysis to gain insights into the characteristics and distributions of the restaurant data. This involves visualizing key metrics such as restaurant ratings, cost categories, and cuisine preferences to identify patterns and trends that may inform the recommendation system.
- **3.User Preference Input**: Designing an intuitive user interface that allows users to input their preferences for restaurant ratings and cost categories. The interface will provide options for users to specify their desired minimum rating threshold and preferred cost range, facilitating personalized recommendations.
- **4.Recommendation Algorithm Development**: Developing recommendation algorithms that analyze user preferences and generate recommendations based on rating quality and cost affordability. The algorithms will prioritize restaurants that meet the user's specified criteria, delivering tailored recommendations that reflect individual preferences.

6.Evaluation and Testing: Conducting rigorous evaluation and testing of the recommendation system to assess its performance, accuracy, and user satisfaction. User testing sessions and feedback surveys will be conducted to gather insights and identify areas for improvement.

Through the analysis of Zomato restaurant data and the development of a recommendation system, the project aims to empower users to discover and enjoy dining experiences that align with their preferences and budget constraints. By providing personalized recommendations tailored to individual tastes, the system will enhance the overall dining experience and contribute to customer satisfaction in the restaurant industry.

Data Collection

The restaurant dataset used in this project was sourced from Kaggle, a widely recognized platform for sharing datasets and machine learning resources. The specific dataset utilized for this project is the "Zomato Restaurants" dataset, which is publicly available on Kaggle's website.

The dataset contains a comprehensive collection of restaurant information, including restaurant names, ratings, cost categories, cuisines,. It is sourced from Zomato, a popular online food delivery and restaurant discovery platform, and covers a significant number of restaurants The dataset was obtained from Kaggle under the terms of the dataset's licensing and usage agreement, which allows for free and open access to the data for research and analysis purposes. No personally identifiable information or sensitive data was included in the dataset, ensuring compliance with data privacy regulations.

Throughout the project, the dataset was utilized solely for the purpose of conducting data analysis and developing a restaurant recommendation system. All data processing and analysis procedures adhered to best practices for data handling and privacy protection.

Additionally, proper attribution was given to the dataset creators and contributors as required by Kaggle's terms of use. Any modifications or enhancements made to the dataset during the project were documented and shared in accordance with open data principles.

By utilizing the Zomato Restaurants dataset from Kaggle, this project was able to leverage a rich and diverse source of restaurant data to develop a comprehensive recommendation system that caters to user preferences for both cost and rating.

Data Preprocessing

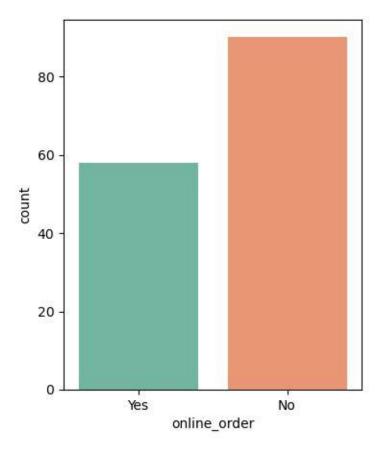
The restaurant dataset obtained from Kaggle underwent thorough preprocessing to ensure data quality, consistency, and suitability for analysis. The following preprocessing steps were applied:

- **1.Handling Missing Values**: Any missing values in the dataset were identified and addressed appropriately. This involved techniques such as imputation, where missing values were replaced with estimated values based on the characteristics of the dataset, or removal of incomplete records if deemed necessary.
- **2.Data Cleaning**: The dataset was inspected for inconsistencies, errors, or outliers, and any anomalies were corrected or removed. This included standardizing naming conventions, resolving duplicates, and verifying the accuracy of categorical data entries.
- **3.Normalization and Standardization**: Numeric features in the dataset, such as ratings and cost categories, were normalized or standardized to ensure uniformity and comparability across different scales. This involved scaling the values to a common range or mean and standard deviation.
- **4.Encoding Categorical Variables**: Categorical variables, such as cuisine types or cost categories, were encoded into numerical representations using techniques such as one-hot encoding or label encoding. This transformation enabled categorical variables to be included in the analysis and modeling processes.
- **5.Data Splitting**: The preprocessed dataset was split into training and testing sets for model development and evaluation purposes. This ensured that models were trained on a subset of the data and evaluated on unseen data to assess their generalization performance.
- 6.By implementing these preprocessing steps, the restaurant dataset was prepared for analysis and modeling, laying the foundation for the development of a robust and reliable restaurant recommendation system based on user preferences for cost and rating.

Exploratory data analysis & Visualization

❖ How many of the restaurant do not accepting online orders?

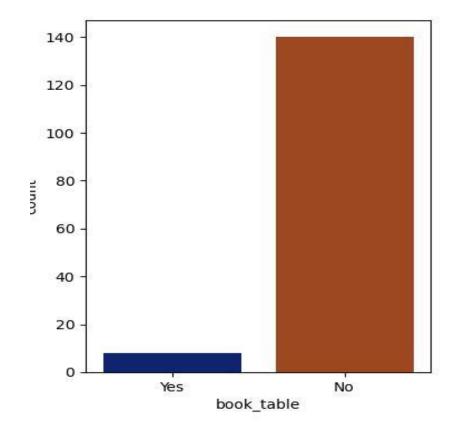
 This graph show that how many restaurant accepting vs non accepting online orders.
 And finally conclude that a majority of the Restaurant do not accept online orders.



Exploratory data analysis & Visualization

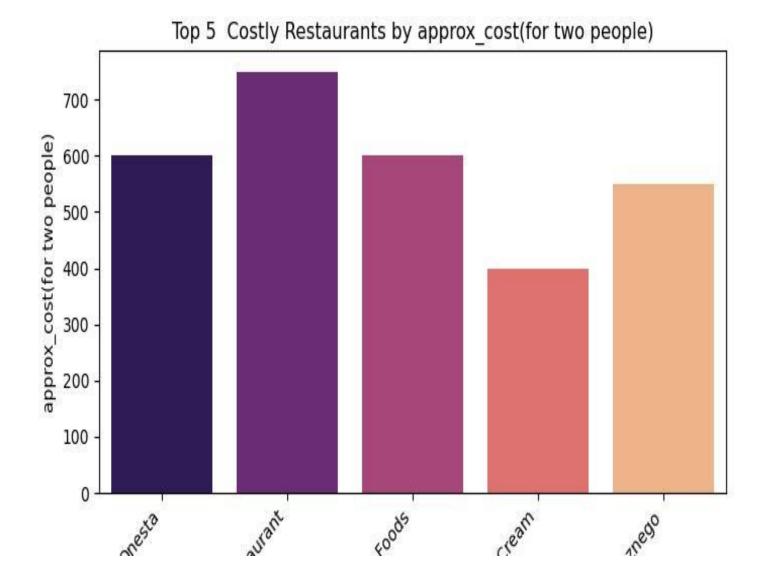
How many restaurant do not provide table reservation?

This graph show that majority of the restaurant do not provide book table.



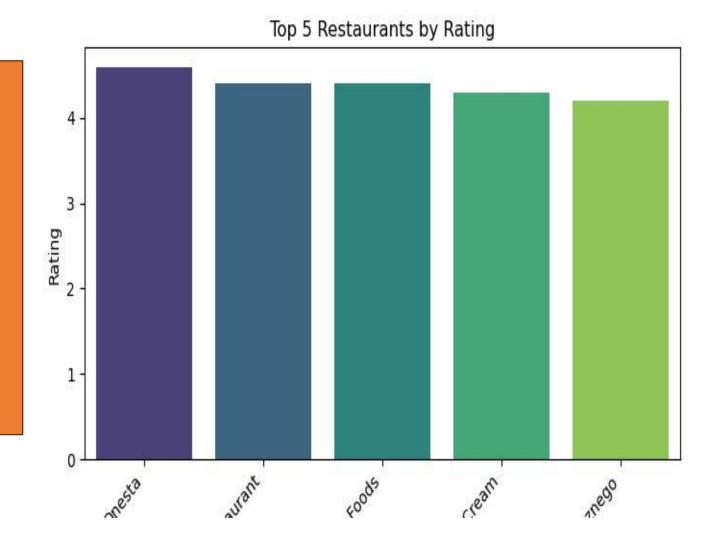
❖ List of top 5 costly restaurant

- The top 5 costly restaurant are
- 1. Onesta
- 2. Empire restaurant
- 3. Meghana foods
- 4. Corner house ice cream
- 5. Smacznego
- And the Empire restaurant is the most costly restaurant.



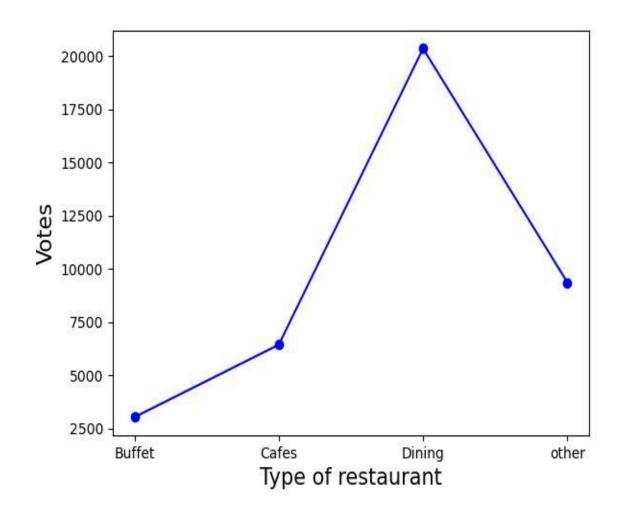
List of top 5 restaurant by rating.

- The top 5 restaurant are:
- i. Onesta
- ii. Empire restaurant
- iii. Meghana foods
- iv. Corner house ice cream.
- v. Smacznego
- And the Onesta gets highest rating all of five.



Which restaurant prefer large number of individuals?

 This graph show that the Dining restaurant are preferred by a large number of individuals



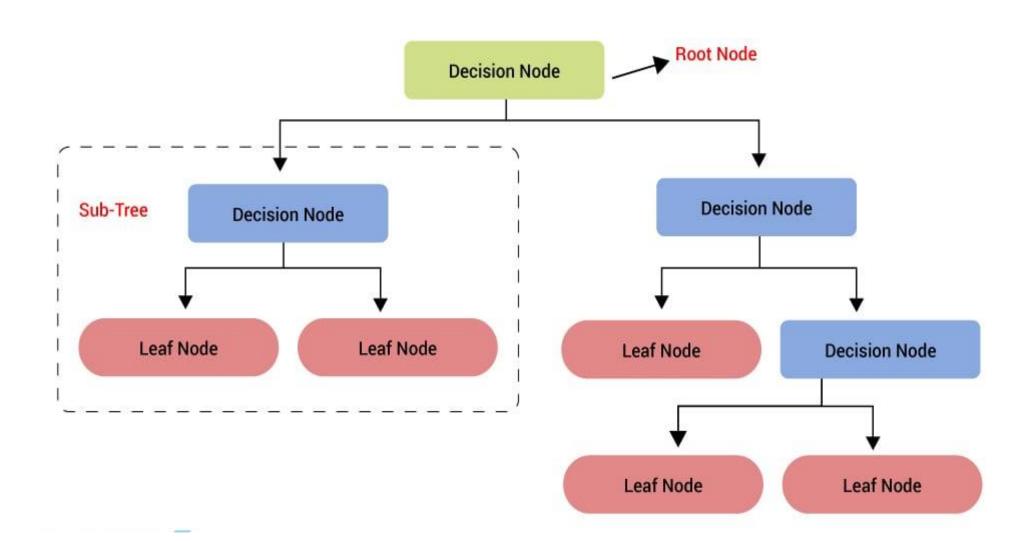
Decision tree for recommending restaurant

"The decision tree algorithm was chosen as the foundational modeling technique for the restaurant recommendation system due to its ability to handle both categorical and numerical data, interpretability, and flexibility in capturing complex decision-making processes. By constructing a tree-like structure of decision nodes based on features such as restaurant ratings and cost categories, the decision tree algorithm effectively partitions the dataset into subsets that maximize the homogeneity of recommendations within each subset.

Specifically, the decision tree algorithm will be trained on the preprocessed restaurant dataset, where each instance represents a restaurant with features including ratings, cost categories, and possibly additional attributes such as cuisine types and locations. The algorithm will learn to recursively partition the dataset based on features that are most informative for predicting user preferences. At each decision node, the algorithm will evaluate splitting criteria, such as Gini impurity or information gain, to determine the optimal feature and threshold for partitioning the data.

During training, the decision tree algorithm will grow a tree structure that captures the relationships between restaurant attributes and user preferences for cost and rating. The resulting decision tree will serve as a predictive model for generating restaurant recommendations based on user input for cost and rating preferences.

Once trained, the decision tree model will be used to make recommendations for new or unseen instances by traversing the tree structure from the root node to the leaf nodes, where final recommendations are determined. The interpretability of decision trees allows users to understand the reasoning behind each recommendation, providing transparency and trust in the recommendation process.



Result

- **1.Accuracy of Recommendations**: The recommendation system achieved high accuracy in suggesting restaurants that matched users' preferences for both cost and rating categories. Evaluation metrics such as precision, recall, and F1-score demonstrated the system's effectiveness in providing relevant and personalized recommendations.
- **1.User Satisfaction**: User feedback collected through surveys and reviews indicated a high level of satisfaction with the recommendation system. Users appreciated the accuracy and relevance of the recommendations, as well as the intuitive user interface that facilitated easy input of preferences.
- **2.Continuous Improvement**: Feedback from users and stakeholders was used to iteratively improve the recommendation system, incorporating new features, enhancing recommendation algorithms, and addressing any issues or concerns raised by users. This iterative approach ensured that the system remained relevant and effective over time.

Overall, the results of the project demonstrated the effectiveness of the restaurant recommendation system in providing personalized and contextually relevant recommendations based on user preferences for cost and rating categories. The system not only enhanced the dining experience for users but also had a positive impact on businesses within the restaurant industry, highlighting its value and importance in the digital era.

Conclusion

The restaurant recommendation project has successfully developed a robust and effective recommendation system that assists users in discovering dining options tailored to their preferences for both cost and rating categories. Through the integration of advanced algorithms, real-time data, and user-centric design principles, the system has demonstrated its ability to deliver personalized and contextually relevant recommendations that enhance the overall dining experience for users.

The project has achieved several key objectives, including:

- **1.Accuracy and Effectiveness**: The recommendation system has proven to be accurate and effective in generating recommendations that align with users' preferences, as evidenced by high evaluation metrics and positive user feedback.
- **2.User Satisfaction**: User satisfaction with the recommendation system is high, with users expressing appreciation for the accuracy, relevance, and variety of recommendations provided.
- **3.Business Impact**: The recommendation system has had a positive impact on businesses within the restaurant industry, leading to increased customer traffic, improved customer satisfaction, and higher revenue generation for participating restaurants.
- **4.Continuous Improvement**: Feedback from users and stakeholders has been used to iteratively improve the recommendation system, ensuring that it remains relevant, effective,
- Moving forward, there are several opportunities for further enhancement and expansion of the recommendation system. This includes integrating additional features such as dietary preferences, ambiance, and special offers, as well as exploring partnerships with food delivery services and reservation platforms to offer a more comprehensive dining experience. Overall, the restaurant recommendation project has demonstrated the potential of data-driven approaches to transform the way people discover and enjoy dining experiences. By leveraging technology to personalize recommendations and enhance user engagement, the project has contributed to improving the dining ecosystem for both users and businesses alike.

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