Funnel Analysis Report

1. List of dates having any order drop and hike as compared to last same day last week.

Dates having Order Hike

| Date | Order Hike with respect to same day last week | Reason |
|------------|---|---|
| | | Due to increase in traffic compared to |
| 17-01-2019 | 106% | same day last week |
| 21-01-2019 | 23% | |
| 22 04 2040 | 050/ | Due to increase in traffic compared to |
| 22-01-2019 | 85% | same day last week |
| 31-01-2019 | 20% | 5 |
| 05 02 2010 | 1150/ | Due to increase in conversions as |
| 05-02-2019 | 115% | compared to same day last week Due to increase in conversions as |
| 26-02-2019 | 120% | compared to same day last week |
| 28-02-2019 | 22% | compared to same day last week |
| 20-02-2013 | 22/0 | Due to increase in conversions as |
| | | compared to same day last week, also |
| | | because its weekend thus order number |
| 09-03-2019 | 102% | is high. |
| 24-03-2019 | 22% | _ |
| | | Due to increase in conversions as |
| 26-03-2019 | 78% | compared to same day last week |
| | | Due to increase in conversions as |
| 11-04-2019 | 92% | compared to same day last week |
| 14-04-2019 | 28% | |
| | | Due to increase in orders and |
| | | conversions as compared to same day |
| 18-04-2019 | 73% | last week |
| 19-04-2019 | 25% | |
| 27.06.2040 | 4450/ | Due to increase in traffic compared to |
| 27-06-2019 | 115% | same day last week |
| 23-07-2019 | 135% | Due to increase in conversions as compared to same day last week |
| 23-07-2019 | 15570 | Due to increase in conversions as |
| | | compared to same day last week, also |
| | | because its weekend thus order number |
| 18-08-2019 | 107% | is high. |
| | | Due to increase in conversions as |
| | | compared to same day last week, also |
| | | because its weekend thus order number |
| 21-09-2019 | 112% | is high. |
| 09-10-2019 | 22% | |
| 21-10-2019 | 32% | |
| 09-11-2019 | 26% | |
| | | Due to increase in conversions as |
| | | compared to same day last week, also |
| | | because its weekend thus order number |
| 24-11-2019 | 135% | is high. |
| 01-12-2019 | 21% | |
| 22-12-2019 | 21% | |

Dates having Order Drop

| Date | Order drop with respect to same day last week | Reason |
|-------------|---|---|
| | | Order numbers are dropped due to |
| | | decrease in Traffic as compared to |
| 10-01-2019 | -45% | same day last week |
| | | due to decrease in Traffic and |
| | | conversions as compared to same |
| | | day last week, also its weekday thus |
| 29-01-2019 | -72% | order numbers are low |
| | | Due to decrease in conversions as |
| 19-02-2019 | -56% | compared to same day last week |
| | | Due to decrease in conversions as |
| 02-03-2019 | -38% | compared to same day last week |
| | | Due to decrease in conversions as |
| 19-03-2019 | -46% | compared to same day last week |
| | | Due to decrease in conversions as |
| 04-04-2019 | -52% | compared to same day last week |
| | | due to decrease in Traffic and |
| 12.04.2010 | 270/ | conversions as compared to same |
| 12-04-2019 | -27% | day last week |
| 25 04 2010 | 200/ | due to decrease in conversions as |
| 25-04-2019 | -39% | compared to same day last week |
| | | Order numbers are dropped due to decrease in Traffic as compared to |
| 20-06-2019 | -54% | same day last week |
| 20-00-2019 | -54% | due to decrease in Traffic and |
| | | conversions as compared to same |
| 16-07-2019 | -63% | day last week |
| 10 07 2013 | -0370 | Due to decrease in conversions as |
| 11-08-2019 | -54% | compared to same day last week |
| 11 00 2013 | 5470 | Due to decrease in conversions as |
| 14-09-2019 | -54% | compared to same day last week |
| _ : 30 _0_3 | 5 1,70 | Due to decrease in conversions as |
| 17-11-2019 | -57% | compared to same day last week |

2. change in traffic as compared to same day last wee

Increase in Traffic

| | Traffic Change with respect to same day last week | Reason |
|------------|---|---|
| | | Increase in Traffic seen as compared to same day last week driven by increase in Facebook channel traffic, followed by YouTube. |
| 17-01-2019 | 110% | , |
| 22-01-2019 | 77% | Increase in Traffic seen as compared to same day last week driven by increase in Traffic from Twitter and Facebook channel. |
| 27-06-2019 | 119% | Increase in Traffic seen as compared to same day last week driven by increase in traffic from all the channels, highest traffic seen from Facebook channel. |

Decrease in Traffic

| Date | Traffic Change with respect to same day last week | Reason |
|------------|---|---|
| 10-01-2019 | -49% | Fall in traffic seen as compared to same day last week driven by significant drop in Facebook channel traffic, followed by YouTube and Twitter |
| 29-01-2019 | -40% | Decrease in traffic seen as compared to same day last week driven by significant drop in Twitter channel traffic followed by Facebook. |
| 20-06-2019 | -53% | Decrease in traffic seen as compared to same day last week driven by decrease in traffic from all the channels, lowest traffic seen from Twitter. |

3. change in Overall Conversion as compared to same day last week

Increase in Conversions

| | Conversion | | | | | |
|------------|------------|------|------|------|-------|--|
| | change | | | | | |
| | with | | | | | |
| | respect to | | | | | |
| | same day | | | | | |
| Date | last week | L2M | M2C | C2P | P2O | Reason using supporting data |
| Date | last week | | 0 | CZ. | 120 | Count of orders increased by 49% as |
| 05-02-2019 | 115% | 26% | 40% | 71% | 80% | compared to same day last week. |
| | | | 10,1 | | 30,1 | Increase in Number of Images per |
| | | | | | | restaurant seen when compared to |
| | | | | | | same day last week, also decrease in |
| | | | | | | out-of-stock item per rest, were |
| 26-02-2019 | 116% | 24% | 41% | 74% | 81% | noticed. |
| | | | | | | Avg delivery charges decreased by |
| | | | | | | 50% when compared to same day |
| 09-03-2019 | 102% | 21% | 34% | 71% | 79% | last week, |
| | | | | | | Success rate of payment increased |
| | | | | | | by 45% as compared to same day last |
| 26-03-2019 | 87% | 24% | 40% | 72% | 85% | week. |
| | | | | | | Average Discount increased by 80% |
| 11-04-2019 | 107% | 25% | 39% | 76% | 80% | as compared to same day last week. |
| | | | | | | Average Discount increased by 61% |
| | | | | | | as compared to same day last week, |
| 18-04-2019 | 57% | 24% | 67% | 73% | 79% | also increase in Number of images per rest. were seen. |
| 16-04-2019 | 37/6 | 24/0 | 07/6 | 73/0 | 73/0 | Increase in Avg discount, fall in Avg |
| | | | | | | cost of two were seen on this day as |
| 23-07-2019 | 128% | 24% | 40% | 75% | 78% | compared to same day last week. |
| | | | | | | Decrease in Avg Packing charges & |
| | | | | | | Avg cost of two were seen as |
| 18-08-2019 | 100% | 21% | 33% | 65% | 78% | compared to same day last week. |
| | | | | | | Out of stock items per restaurant |
| | | | | | | decreased by 42% as compared to |
| 21-09-2019 | 114% | 20% | 34% | 65% | 75% | same day last week. |
| | | | | | | decreased Avg cost of two and |
| | | | | | | increase in number of images per |
| 00 10 2010 | 270/ | 260/ | 400/ | 770/ | 0.40/ | rest. were seen as compared to same |
| 09-10-2019 | 27% | 26% | 40% | 77% | 84% | day last week. |
| 21-10-2019 | 21% | 25% | 42% | 74% | 84% | Increase in Average discount seen on this day. |
| 21-10-2019 | 21/0 | 23/0 | 42/0 | 7470 | 0470 | Increase in success rate of payments |
| 22-10-2019 | 21% | 25% | 39% | 74% | 86% | were noticed. |
| | | | | | | Decrease in out of stock per |
| | | | | | | restaurant seen by 70% as compared |
| 24-11-2019 | 124% | 21% | 34% | 66% | 76% | to same day last week. |
| | | | | | | Number of images per rest increased |
| | | | | | | by 22% as compared to same day last |
| 22-12-2019 | 21% | 21% | 36% | 65% | 80% | week. |

Above table is showing dates having conversions hike with respect to same day last week. Further Overall conversion is breaking down to smaller parts in L2M, M2C, C2P & P2O metrics.

Note: in metric columns the **green** colour indicates the specific metric is responsible for increase in conversion on that particular date W.R.T. same day last week.

Decrease in Conversions

| | Conversion change with | | | | | |
|------------|-------------------------------------|------|------|------|-------|--|
| Date | respect to same day last week | L2M | M2C | C2P | P2O | Reason using Supporting data |
| | | | - | | | Count of restaurants decreased by |
| | | | | | | 28% as compared to same day last |
| 29-01-2019 | -52% | 12% | 42% | 72% | 80% | week. |
| | | | | | | Number of images per restaurant |
| 10 02 2010 | E 40/ | 200/ | 170/ | 770/ | 050/ | decreased by 15% as compared to |
| 19-02-2019 | -54% | 26% | 17% | 77% | 85% | same day last week. Increase in Average Delivery |
| 02-03-2019 | -42% | 21% | 34% | 33% | 81% | Charges seen on this date. |
| 02 03 2013 | 7270 | 2170 | 3470 | 3370 | 01/0 | Success rate of payment |
| | | | | | | decreased by 29% W.R.T same |
| 19-03-2019 | -47% | 26% | 42% | 76% | 39% | day last week. |
| | | | | | | Average discount decreased by - |
| | | | | | | 41% as compared to same day last |
| 04-04-2019 | -53% | 26% | 20% | 69% | 78% | week. |
| 12-04-2019 | -20% | 24% | 38% | 73% | 81% | - |
| | | | | | | Average Discount has been |
| | | | | | | decreased also Avg cost of two |
| 25 04 2040 | 200/ | 250/ | 200/ | 600/ | 0.40/ | has slightly increased compared |
| 25-04-2019 | -39% | 25% | 38% | 69% | 84% | to same day last week. Avg cost of two has been |
| | | | | | | increased as compared to last |
| 16-07-2019 | -59% | 10% | 40% | 73% | 84% | week. |
| | | | | | | Avg Packing charges increased by |
| | | | | | | 32%, also increase in Avg cost of |
| | | | | | | seen noticed as compared to |
| 11-08-2019 | -54% | 22% | 33% | 33% | 74% | same day last week. |
| | | | | | | Out of stock item per restaurant |
| 14.00.2012 | E40/ | 2404 | 4504 | 6701 | 7401 | increased by 88% when compared |
| 14-09-2019 | -51% | 21% | 15% | 67% | 74% | to same day last week. |
| | | | | | | Major difference seen in stock items when compared to same |
| | | | | | | day last week, out of stock per |
| 17-11-2019 | -54% | 21% | 14% | 71% | 77% | restaurant increased by 2.2X. |

Above table is showing dates having conversions drop with respect to same day last week. Further Overall conversion is breaking down to smaller parts in L2M, M2C, C2P & P2O metrics.

Note: in metric columns the **red** colour indicates the specific metric is responsible for decrease in conversion on that particular date W.R.T. same day last week.