Business Requirement Document (Food Delivery App)

Project Overview
The goal of this product is to enable users to browse restaurants, order food, make payments, and get real-time delivery tracking.

Business Objectives:

Objective	Success Metric
Improve food delivery convenience	Reduce order processing time by 30%
Increase customer base	20% month-over-month new users
Improve delivery accuracy	Reduce wrong order rate below 2%
Ensure partner profitability	15% increase in restaurant earnings

Scope of Work:
In-scope
✓ Mobile + Web application
✓ Restaurant & menu listing
✓ Delivery tracking system
✓ User payments & wallet
✓ Reviews & rating system

Out-of-scope (current phase)
Table reservations
Grocery delivery
Subscription-based meals

Functional Requirements:

FR ID	Requirement
FR-01	User must be able to register/login
FR-02	Browse restaurants and menus
FR-03	Add items to cart & place an order
FR-04	Track order status in real-time
FR-05	Make digital payments
FR-06	Users can rate & review orders

Non-Functional Requirements:

NFR ID	Requirement
NFR-01	App should load within 3 seconds
NFR-02	99.5% application uptime
NFR-03	Data encryption for all payments
NFR-04	Scalable for 1M+ monthly users