### **Executive Summary: Sales Analysis Dashboard**

This dashboard provides a comprehensive overview of sales performance for **FNP** across various dimensions, including occasions, product categories, cities, and time-based trends. The key insights are outlined below:

# **Key Metrics**

• Total Orders: 1,000

• **Total Revenue**: ₹35,20,984

Average Order-Delivery Time: 5.53 days

• Average Customer Spend: ₹3,520.98

### **Revenue Analysis**

### 1. By Occasion:

- Highest revenue comes from Anniversary, Diwali, and Valentine's Day.
- Holi and Birthday contribute moderately, while other occasions show lower revenue figures.

### 2. By Product Category:

- Colors generate the highest revenue, followed by Soft Toys and Sweets.
- o Cake and Plants also perform well but lag behind top categories.

### 3. By Month:

- Revenue spikes in August (possibly due to Raksha Bandhan or similar seasonal trends).
- February (Valentine's Day) and October (Diwali) also show high revenue contributions.

# 4. By Hour (Order Time):

- o Peak revenue is observed during the afternoon (12 PM 3 PM).
- o Early morning and late-night hours witness relatively lower order activity.

# **Top Performers**

# 1. Top 5 Products by Revenue:

- The highest revenue-generating product is the Quia Gift, followed by the Magnam Set.
- Deserunt Box and Dolores Gift round out the top product list.

# 2. Top 10 Cities by Orders:

- Imphal, Gunthakal, and Haridwar are the leading cities in terms of order volume.
- Cities like Dhanbad, Bilaspur, and Bhatpara also contribute significantly to sales.

### **Operational Insights**

- The **average order-delivery time** of 5.53 days may be an area of improvement to enhance customer satisfaction.
- The average spend per customer is ₹3,520.98, indicating a relatively high value per order.

#### Recommendations

### 1. Marketing Focus:

- Invest in promotional campaigns during peak seasons such as August, February, and
  October to maximize revenue potential.
- o Focus efforts on high-performing occasions like **Anniversary** and **Valentine's Day**.

### 2. **Product Strategy**:

- Expand inventory or offerings in high-revenue product categories like Colors, Soft Toys, and Sweets.
- o Analyze the success of top products to replicate similar features in new launches.

### 3. Geographic Targeting:

- Strengthen marketing presence in top-performing cities like Imphal, Gunthakal, and Haridwar.
- o Explore growth opportunities in moderately performing cities.

# 4. Operational Improvements:

- o Streamline the delivery process to reduce order-delivery time.
- o Monitor hourly sales trends to optimize staffing and logistics during peak hours.

This analysis equips stakeholders with actionable insights to boost revenue, improve operations, and enhance customer satisfaction.