



INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

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Examinations Control Office

Examination

B TECH VI SEMESTER END EXAMINATIONS REGULAR JUNE 2025 REG UG20

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Course Name

SOFTWARE QUALITY ASSURANCE AND TESTING

Course Code

ACIC02

E-Code

3487

Instructions to Evaluators

- ❖ Evaluators should spend at least 3-5 minutes on one answer booklet during the evaluation.
- ❖ Evaluators should cross check that marks are allotted for all the attempted questions.
- ❖ The marks should be assigned fairly according to the mark distribution specified in the scheme of evaluation.
- ❖ For questions that were attempted incorrectly, evaluators are required to award zero marks.
- ❖ The evaluator must give a proper justification in case of any mistakes identified in the marks provided.

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1.b. Differences between verification and validation (V & V) in the context of Software Testing:-

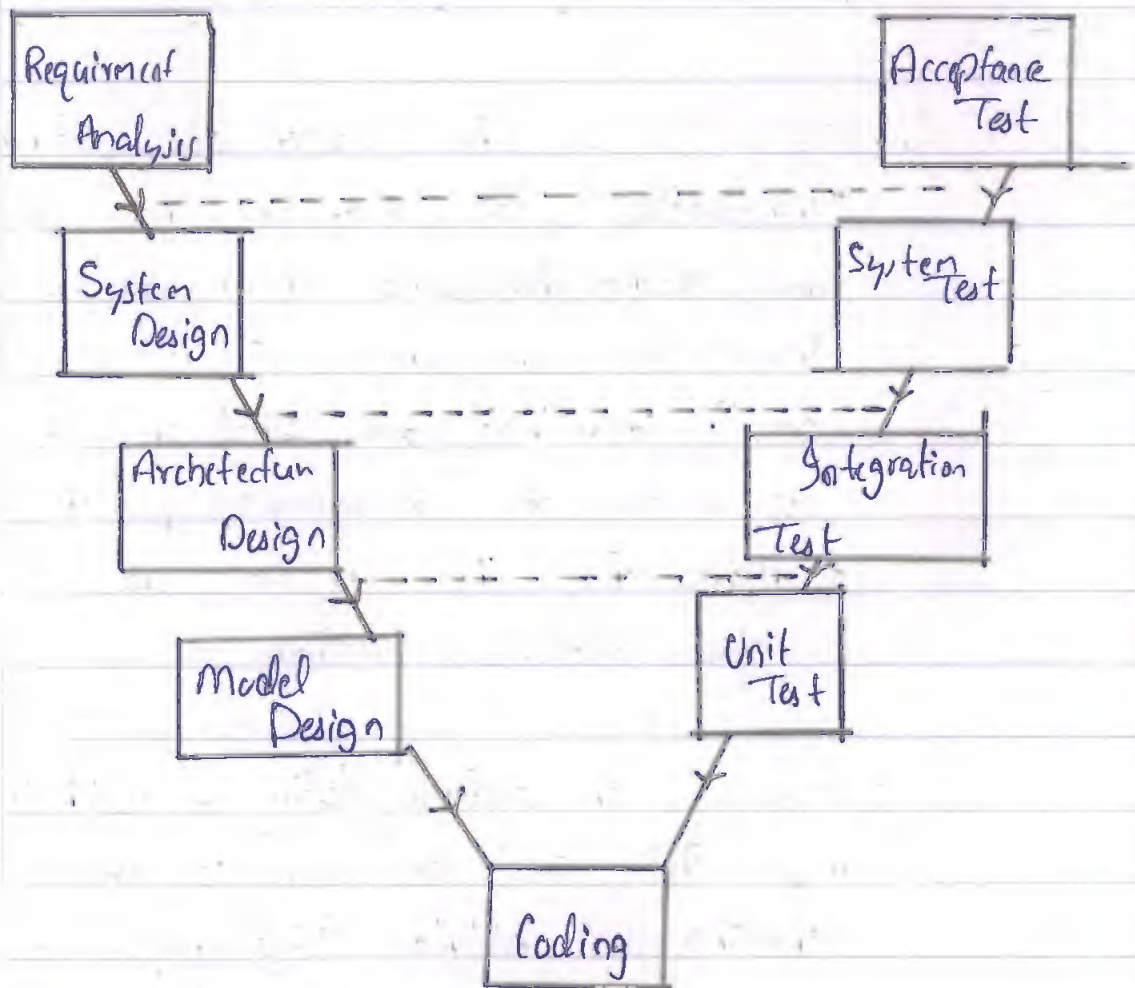
(i) Verification :- In the context of software testing "Verification" can refer to "how we are doing, Rather than what we are doing". In Verification we check if we are doing it correctly, accordingly and what we are doing is meeting the requirements of the client.
* Mainly check that we are doing what client asked, and Methods we used

(ii) Validation :- In software testing, validation will imply that what we did is correct or not. Checking for mistakes, fixing bugs and validating based on users specifications. Validation means "what we are doing", and is correct according to the clients specifications.
* Mainly check for any bugs and defects in the software product.

⇒ Now, let us see the V-model and look into phases with differences

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Verification and Validation Model :-



In verification and - validation Model
The design (planning) and validation (Testing)
are done parallelly. The defects in
design can be found in early stage
preventing costly change later.

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- * In Verification, The requirements are analyzed and validated in Acceptance testing and the assumption and our understanding of Requirements is checked
- * In next phase, System design, the layout and components are checked and Tested in System Testing
- * Architecture design is tested using Integration testing to check the modules are interacting properly
- * Modules design is tested using Unit testing which include functionality, logic, reliability Tests.

In Software Testing the Verification and validation are two different goals but work together in hand in hand. This is required imported due to proactive check rather than reactive checks.

(iv) Role of Test Automation :-

In the modern software Testing, Manual Testing alone is not practical, . So Many

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Software are developed to use a tool in Test Management, executing Tests, performance Testing and also for automation. These Tools help us to do work efficiently while minimizing mistakes.

Test Automation :-

The Test automation play an important role in our Modern Software Testing activities. They help automate the repetitive tasks and improve accuracy. Test Automation can ~~even~~ improve the Test coverage and minimize the testing errors. Not all Tests need to be automate. The test automation ~~is~~ initial stage is time taking and need skilled testers and developers to automate the testing. And the automation need to changed and modified according to the UI-change in the software. There are many automation tools available in the market making the Testing reliable and efficient

Automation Tools :-

Selenium, JUnit, JIRA and PractiTest etc.



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1.a Primary Objectives of Software Testing :-

Software testing is used to check the functional and non-functional requirement of a software product. And verify if it is ~~gets~~ satisfying the client specifications. here are some primary objectives of Software Testing

- Validate the user specifications
- Find bugs and defective modules
- Gain Trust and Confidence with the client.
- Improve the software Reliability.
- Enhance the usability, operability of the software
- Find the Threshold or limit or breaking point of the software
- Minimize the error rate during the production
- Maintain Standards while following the Quality Assurance factors.
- Fix and Report bug during the Testing phase

The main Objectives of the Software

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testing is to ensure that the software product is robust, reliable, efficient and finally meet the client requirements and standards while maintaining the product quality.

* Here are some software testing action that are used to complete the Testing Objectives;

- (i) Test Planning :- Identify scope, strategies, allocate resources and manage team.
- (ii) Test Design :- Understand and write the Test Cases
- (iii) Test environment Setup :- Setup the product into the testing environment
- (iv) Test Execution :- Run the product and check the test cases
- (v) Defect Reporting :- Document the defect into a report.
- (vi) Test closure :- End or terminate /exit the testing phase after checking the actions.



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Power of Testing :-

Testing plays an important role in the Software development lifecycle (SDLC) to ensure there aren't any defects, bugs, and the software is reliable and meets the users' expectations. The Testing helps to gain confidence and the customer's trust. Proper Testing will ensure that the software product meets the given specification and higher the Software quality the more the customer Satisfaction.

Testing the functional requirements, and non-functional requirements like Maintainability, security, efficiency, usability, Robustness, reliability, Accessibility, understandability and Operability will satisfy the customer if it is properly executed.

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2.a

Testing a function in Context :-

The concept of "Testing a function in Context" refers to testing a specific module in a system, which is similar to the unit Testing. Where a particular functionality / feature or Module is separated and tested from a System.

example :-

→ In a e-commerce application, testing a specific module like payment gateway.

Incremental integration :-

Incremental integration is an integration approach where modules are integrated incrementally one after the other and also tested parallelly.

→ It is a simple approach widely used by one-managed teams

→ Example :- Integrate a module and test its interaction with other module

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Top-down Integration :-

Top-down integration is an integration approach where the higher level Modules are first integrated and then moved downwards to add the other module based on their level of hierarchy in the architecture.

- * In top-down integration testing, "stubs" are used in the place of missing values.
- * The top-level module are tested first and low/bottom-level modules are tested late.

Bottom-up Integration :-

Bottom-up integration is an integration approach where the lower level Modules are tested first and integrated and they move upwards to add higher level modules based on their level of hierarchy in the architecture.

- * In Bottom-up integration testing, "drivers" are used in the place of missing value as the placeholders.
- * In Bottom-up approach, lower-level Modules are tested first and higher/Top-level Modules are tested late.

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Sandwich Approach :-

Sandwich integration is an integration approach where both top-level and bottom level Module are integrated simultaneously layer by layer. It is the combination of both top-down integration approach and Bottom-up integration approach. Which gives the effect of layering a sandwich.

* In sandwich integration testing both "Stub" and "driver" are used as placeholders in the place of Missing Modules.

Big-Bang Integration :-

The Big-Bang integration is a complex integration approach where all the Modules are integrated all at once making it chaotic and more complex. All modules are integrated and tested at once.



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2.b Boundary value analysis (BVA) and decision table :-

The Boundary value and decision table are methods used in Black Box testing which help improve the Test coverage in the Systems testing.

(i) Boundary Value analysis (BVA) :-

BVA is a Black Box testing technique that is used to identify the Boundary case i.e., edge cases in a Software test. The edge cases play an important role in covering the more testing round. There are mainly three ~~don~~ Boundaries, Minimum Boundary: When the testcase for the minimum value is calculated. Maximum Boundary, Where the maximum input that the software can take is calculated. Finally the null-value case where the zero or empty string is given as the input.

Example :-

Let us see, the BVA Testcase for voting eligibility

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: Condition, $\text{age} \geq 18$, nationality = Indian

Id	age	nationality	expected	Actual
1	10	IN	F	F
2	18	IN	T	T
3	0	IN	F	F
4	100	IN	T	T

(ii) Decision Table :-

It is a structure testing approach which is a part of Black Box testing. The data is tabulated. It is used to check the multiple if/else chain.

Example :- loan approval system, exam pass verification, spam detection etc.



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Factor, that Influence Software Reliability :-

- Code Complexity, The complex codes make it harder to keep track of every module
- Experience, Proper balanced team with fresher and sen experienced people is needed.
- Defect Reduction Efficiency (DRE), should be more for a reliable software
- Lines of Code (LOC), More the code more the risk of failure
- Quality Assurance Metrics, Measures like "Mean time fault, repair" etc effect the software reliability
- Team Organization, The team should be properly manage, and developer and tester should Co-ordinate with each other for building a reliable software

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3.9 factors that influence system design test-

(i) Improper understanding of requirements:

Developer and Tester should have proper understanding of the requirements and client consideration.

(ii) Lack of Co-ordination :

Without coordination and proper tracking of the design Test the Test could fail.

(iii) Communication :-

The different team should be able to communicate with the other team to make the Test effective and Complete the System design Test

(iv) Hardware design :-

The hardware should be compatible with the software that is provided and the software and hardware should work properly.

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(v) Planning :-

The phase should be planned, defined scope, strategies, resources and goals and Objectives are needed. And accountability should be verified.

(vi) Feedback and Acceptance :-

Continuous user or client feedback and acceptance are essential for the success of the system design Test.

(vii) Hardware Software Integration :-

In system testing, the hardware and software are tested as whole and they need to be properly integrated and should co-ordinate as expected.

And other factors like Reliability, Security, Maintainability, Interface, Stress Environment, Load, Stability, GUI, etc will impact the system design test.

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Metric for Measuring testcase design effectiveness -

- (i) Total Testcases :- Total number of Testcases designed.
- (ii) Testcases Passed :- Total number of Testcases that passed the test.
- (iii) Testcases failed :- Total number of Testcases that failed the test.
- (iv) Testcases Denied :- The total number of test-cases that crashed the system
- (v) Defect density :- How many defects are found with in a unit.
- (vi) Fault Tolerance :- How many bug can be Managed by the software

and others like, Mean Time for defect
Mean time for repair, Defect recovery efficiency
can also be used for measuring the
effectiveness of the testcase design.

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3.b. i) Finite State Machine :-

Finite State Machine is a mathematical representation of a software system, which can be used for generating testcases.

→ A FSM have three component

- States
- Events / Input
- Transitions.

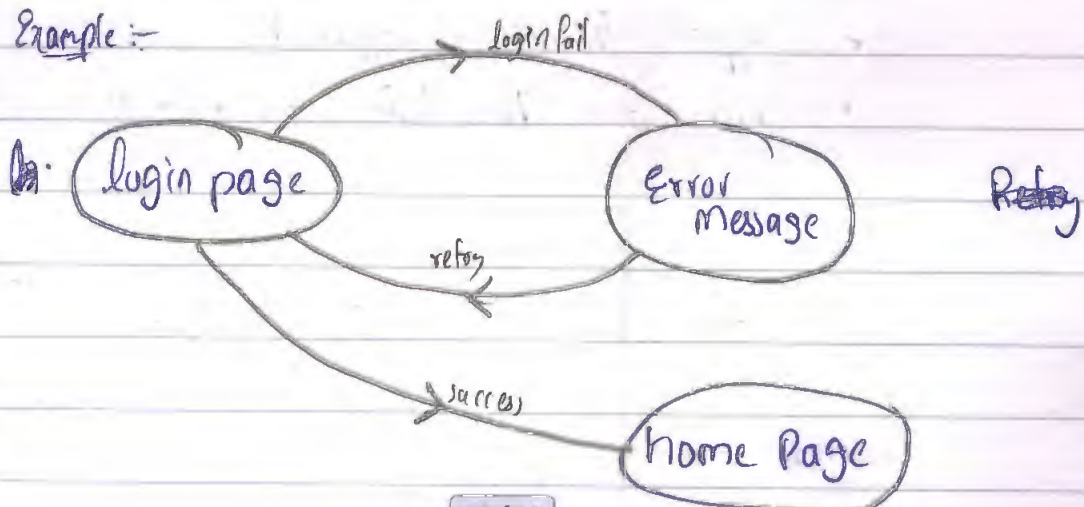
→ The software system is always in any one of the finite states.

→ Based on the events and inputs the state is change.

→ The changing of state based on the event or input is known as Transition.

→ Using these Transitions, we can generate the Testcase for the Software.

Example :-



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States : Login, Error, home

Events : success, failure, retry

Transition :-

→ Login $\xrightarrow{\text{fail}}$ error

→ Error $\xrightarrow{\text{retry}}$ login

→ login $\xrightarrow{\text{success}}$ home

Using, above data we can construct a table for testcases

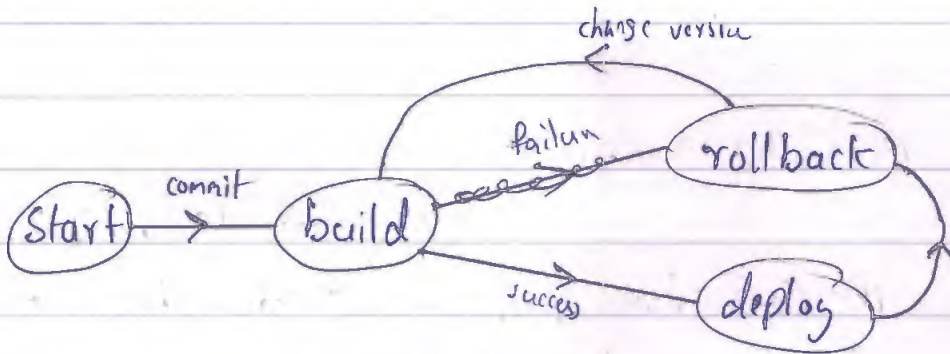
(ii) Transition Tour Method :-

The transition tour Method is a technique for finite state Machine, where the software is been in each state atleast once. This technique ensures the coverage of the states.

- helps to detect any error or Bug early.
- Simplify the Test approach
- Covers all the states available in a software.

let us look into the examples

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here to visit all nodes/state atleast once we write test case in such a way that the system has been in each state atleast once

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5.a McCall's quality factors :-

In early 1970's James McCall have proposed factor that can be used to maintain the software quality. There based on ~~the~~ three perspective and all to-gether have 11-factor.

ii) Product Operations :-

This perspective focuses on the operability of the product like its functionality, Reliability and how close it is to the client requirements

→ factors :-

- 1, Reliability : how reliable it is.
- 2, Efficiency : Good use of resources.
- 3, Correctness : how close to client vision
- 4, Usability : easy to use
- 5, Integrity : Security and authentication

These factors that are part of the product operation criteria, mainly focused on functionality.

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(ii) Product Revision :-

The product revision refers to how ~~easy~~ easily the product can be modified and maintained easily.

Factors:

1. Maintainability :-

Easy to maintain and change

2. Flexibility :-

flexible to changes.

3. Testability :-

Ability to be tested easily and cover more test.

(iii) Product Transition :-

Product Transition refers to the portability and reusability of the product factor :-

1. Portability :-

Used between different environments

2. Reusability :- easy to update and use

3. Interoperability :- Work with external libraries and 3rd party tools.

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5b. Software Quality Assurance -

Software Quality is not just about testing. It is responsible for the overall end product and how close it is to the client's vision. And Quality Assurance function, as a function in Agile and DevOps environment. It is used in every software ~~dev~~ development Model, not only in the devops or Agile. It has been a norm which is inherited from the Manufacturing. The Software Quality assurance is responsible for make the software product more efficient, reliable and meet the client requirements. In the agile development Methodologies the the requirement are always changing so there complex Quality assurance teams are deployed to make sure that the final product meets the requirement of the client.

In Agile development, each ~~one~~ iteration have its ~~own~~ requirements

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and specification is the Software Quality Assurance play, as a function in the Agile development to maintain the Product Quality

Coming to the devOps, the Test Automation, Tracking and CI/CD pipelines are the Quality Assurance tools like Selenium, JUnit, LoadRunner, JMeter, PractiTest, TestNG, Bugzilla, Mantis, JIRA and for the CI/CD pipeline they are github action and build tools like Jenkins. So we can say that Software Quality Assurance Works as a function in the devops also

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7.6 (i) Software Fault Tolerance -

Software Fault Tolerance can be explained as the ability of the software to work as usual even after encountering few defects or bug with crashing.

There are two methods commonly used to improve the fault tolerance

④ Using duplicate or different Modules that perform the same task with different structure. Though one fails, the other will give the output.

⑤ Having N- number of versions of software working simultaneously. And the output is taken based on the voting method. Most generated output is the final Output.

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(ii) Software Safety Assurance :-

Safety assurance include the factors like

- Security
- Reliability
- Stress environment
- and Scalability,

these factors make the software robust and fail proof. And prevent unauthorized access and data Breaches.

(iii) Failure Containment :-

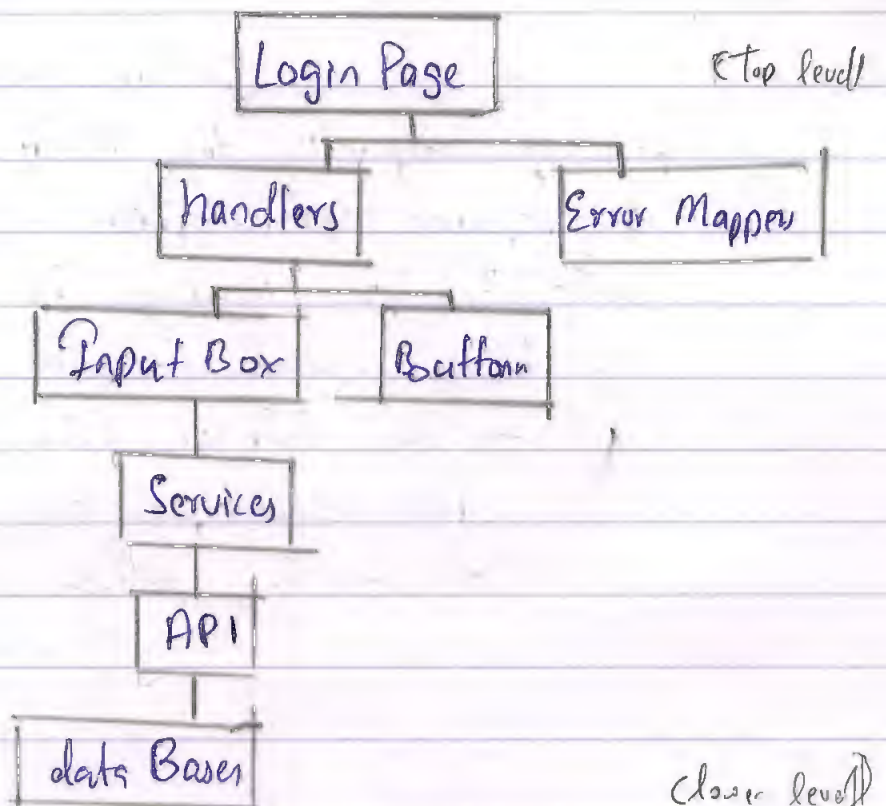
Failure containment is the process of separating the failure or bug in a software system. This will help the reliability by ensuring the failure are not being spread to other Modules.

- The techniques like failure Containment Region partitioning and error handling are used to perform failure Containment

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7.a Root Cause Analysis (RCA) :-

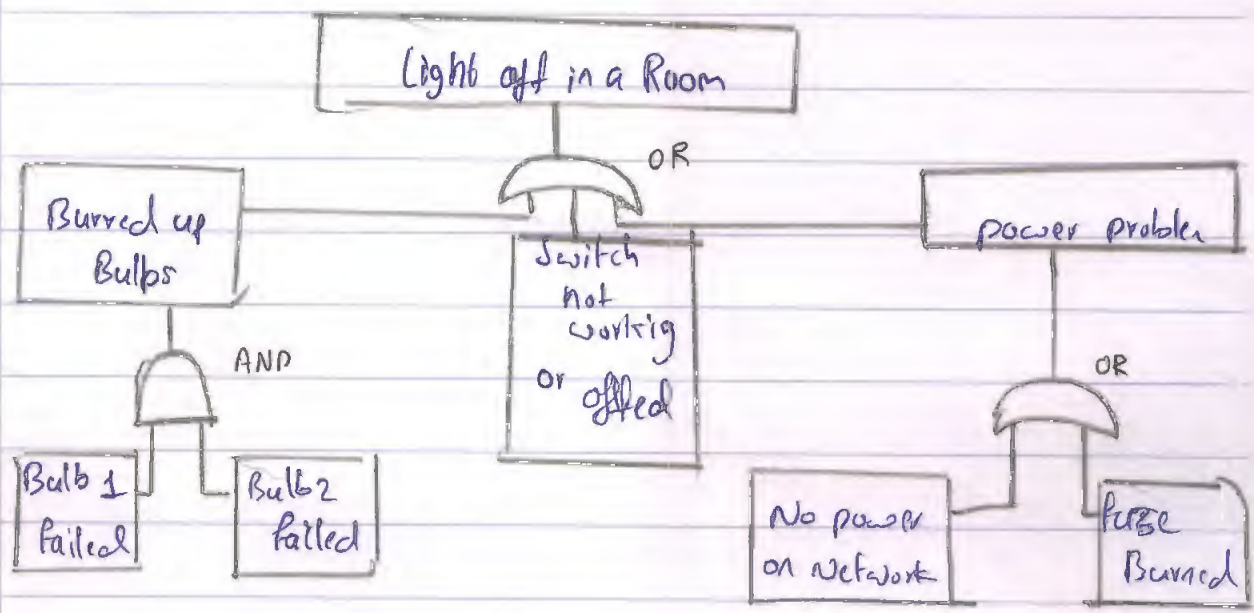
Root cause Analysis is a systematic approach used to find the root cause or origin of the Bug in the software. Techniques like FTA, and decision Trees are used to find the errors. It is a Top down ~~appro~~ deductive approach. ~~Star~~ We Traverse from higher level Modules to the lower level dependant Modules that are under the effect of the error. And check each module. It is a mixture of top down - integration test and unit testing.



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After the error is detected, then it is fixed and defect is prevented from going to the production.

Example of Using FTA :-



fault Tree analysis for "RCA"

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ROUGH WORK

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