



# INSTITUTE OF AERONAUTICAL ENGINEERING

(Autonomous)

Dundigal - 500 043, Hyderabad, Telangana

## Examinations Control Office

**Examination**

B TECH VI SEMESTER END EXAMINATIONS REGULAR JUNE 2025 REG UG20

**Month & Year**

1-Jun

**Date**

25/06/2025

**Course Name**

SOFTSKILLS AND INTERPERSONAL COMMUNICATIONS

**Course Code**

AHSC15

**E-Code**

10511

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### Instructions to Evaluators

- ❖ Evaluators should spend at least 3-5 minutes on one answer booklet during the evaluation.
- ❖ Evaluators should cross check that marks are allotted for all the attempted questions.
- ❖ The marks should be assigned fairly according to the mark distribution specified in the scheme of evaluation.
- ❖ For questions that were attempted incorrectly, evaluators are required to award zero marks.
- ❖ The evaluator must give a proper justification in case of any mistakes identified in the marks provided.

## START WRITING FROM HERE

Q.No.

1 Q.  
Ans:

Both hard skills and soft skills play a very important role for engineering students. These are the skills that every student must have. Having a knowledge on these skills makes a significant change on the person. Let's talk about them in detail individually.

### Hard skills:-

Hard skills are skills that are purely based on technical knowledge. Using these skills one can <sup>be a</sup> master in a field. These skills are learned skills. We can easily master these type of skills. Most people can easily master these skills. Almost anyone can master these skills. We can use these skills to earn money. If anyone masters a skill of these type that person is highly regarded in the society.

Examples of these skills are:

- 1) Coding
- 2) Playing sports



Q.No.

M.S.Dhoni is one such person in ~~today~~ today's society who is highly regarded for many people. As he ~~is~~ was the master in playing cricket and he lead India to victory and won T20 world ~~cup~~ during his ~~captain~~ leadership. He did all this by focussing on his hard skill i.e playing cricket.

### Soft skills

This also is one of the most important skill to survive in ~~today~~ today's society. These are the type of skills that one can not easily learn. One needs to experience these skills. If we use these skills correctly one can easily crack any number of interviews. These skill show how well your mannered and how well you are behaving in front of an audience. These skills include interpersonal communication. Communication can be done ~~on~~ not only orally but we can communicate using body language verbal





Q.No.

and non-verbal communication.

For an engineering student one needs to have both of these skills.

We need hard skills to understand and learn about a topic. We need them to solve problems, etc.

We also need soft skills to understand the intent of the problem.

We analyze the tone and understand why we / the receiver had passed this message and the intent behind the message.

We also need hard skills to clear interview rounds like ~~Q~~TR (Technical Round) where the companies check technical knowledge of the students.

We need ~~hard~~ soft skills to clear interview rounds like HR (Head Representative) ~~and~~, group discussions, etc. Here the companies check how well you interacted with them and how effective is your communication.



Q.No.

1b)

Answer

"We never get a second chance to make the first impression".

Yes, I do agree with this statement. I agree to it because as we know that the first impression is the best impression. Which means we have to convince the other person to make a positive opinion on you. Missing up this opportunity is like missing a chance on winning a billion dollars in a lottery. As you can't go back in time and actually win the cash prize.

It forms a solid opinion on a person. It gives the other person full control to whether to trust that person or not.

Yes, we absolutely cannot get any second chance on the first impression. As the opposite person had already had found a strong opinion on you in your previous encounter.



Q.No.

Eg:

If a person is caught cheating in  
an ~~exam~~ exam

If a person is found guilty of telling  
/cheating during an exam. Then the  
teacher won't believe the person without a  
prove. If the proof is found that he was  
cheating then it becomes quite hard  
for a teacher to trust the same person  
again that he won't put cheats again  
to exam. So, whenever there would be an  
exam the teacher would be check him  
every time the student.





Q.No.

4b)

Ans:-

English is one of the most spoken languages on earth. We use English almost everywhere in our daily lives. Most of the people use English language for communication on the entire planet. Here the thing to notice is even though the language is same the way of the pronunciation of words is very different from place to place. This is because of the influence of the local language in that area. This phenomenon is also known as mother tongue influence.

Mother ~~language~~ tongue does not mean the tongue of any woman or a person. It means the language spoken by the person.

Mother tongue influence means the influence on the way the language (local language) is spoken, what are the speech sounds that are mostly used in that language and the tone of that language. These are some characteristics



Q.No.

that would carry on when the same person is speaking other language like english other than the persons local language.

Eg:-

In India most of the spoken language is Hindi. But Hindi spoken by people of Maharashtra is different, Hindi spoken by Telengana people is different.

This is because the Marathi language has an influence for people living in Maharashtra. The languages Telugu and ~~the~~ Urdu languages have an influence on hindi speaking people here.

Eg:-

Lets take another example. Lets now consider UK and US english.

Even though both are same language but the tone, pronunciation and some spellings are very different.

UK english is more royal / complicated in a good or commanding way.





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while US english leans to a more  
casual way.

Colour - UK english  
color - US english.



Q.No.

Q.2)

Ans

Learning speech sounds of english language is very important to become a very fluent and confident communicator in english.

By learning speech sounds one can very confidently say the word out loud without having to feel shameful. Learning makes the person more perfect, it helps the people to speak more and more english. One can confidently read new words and understand which letters to stress on and which letters to skip. By implementing the right speech sounds the meaning would completely change from before in a speech. Not only the speech sounds but the ~~tone~~ tone of the speech also plays a very important role. By using the wrong tone at write time would result in proper delivery of the message. If the tone of the message is not write the ~~message~~ message would be miss communicated. The ~~write~~ meaning of the message would completely change if the tone is not



Q.No.

used correctly. Lack of this in your speech may influence in wrong message or the message and intent behind the message would be wrongly interpreted.

Lack of information is a large problem. It is because information mark plays a very important role on the user/deliverers intent behind the message why this message was sent on what tone the message was sent, etc. Removing this marked we can not differentiate the intent behind the sentence.





Q.No.

60>

Ans:

Stress is a very important topic in Interpersonal communication. Stress is the kind of pressure a person would encounter when the person is handed a huge task with not as much as that time required to complete that task. There are mainly two different types of stress. They are-

- 1) Physical stress
- 2) Mental stress

### 1) Physical stress:

This is a type of stress that puts a lot of pressure on human body. We can usually see this type of stress when the human body is pushed to its limit. Most people who workout regularly encounter this stress. By encountering it each day they build the body that is resistant to the basic work. Most old age people also encounter this stress.



Q.No.

## 2) Mental stress

This is a type of stress that puts a lot of pressure on a human brain. Here most of the work done is at the brain. We encounter this when we overload the brain or handle a lot of work without any breaks.

Software engineers usually encounter this type of stress.

To get relief from this one needs to take a small nap/ not think about anything for a while. Some of the side effects of this stress are harmful.

We use stress in English for pronunciation also. Here we use it to correctly pronounce words.

There are different ways to develop body language. Some of the ways are:-

### 1) Workouts

Perform any type of exercise daily to build up a confidence to stand up for your self when needed. This



Q.No.

method also corrects your body posture and helps you becoming active.

### 2) Dancing

Dancing is one of the best ways to improve your body language, as there are various dance moves. Performing right move at right time correctly improves your dancing as well as body language. As you would know how to react <sup>in</sup> each situation. This also relaxes your body.

### 3) Yogas

This helps in relaxing your body. This helps in controlling your body on how you want.

### 4) Practises

Practising the speech before delivering always makes the speech good. as we know "the practice makes one perfect" this is real. You should talk to yourself in front of the mirror.



Q.No.

Q5) Watching:

Watching other also gives you an idea on how to react on each situation. It gives you the freedom on how to choose to react in each situation.



Q.No.

6b)

Answer

A leader and a facilitator in a group discussion play an important role. Both are actually two different roles. A leader is the one who would encourage the team help the team to move forward.

A true ~~and~~ leader always puts the team first before him/her needs.

They grow along with the teams

They take the responsibility of the team in their hand and always

make sure they ~~a~~ succeed in pushing the team towards to the victory.

A true leader takes all the blame on to himself if the team fails.

Facilitator is the one who assigns tasks to each member of the teams. They

accommodate team members and assign tasks to them on what they are

good at. They manage the work of the team. They make sure the work

would be completed on time. They divide the work equally among teammates.



Q.No.

7b)  
Ans

"Opening lines are important in letters."

Yes, the opening lines play a very important role in letter writing. It decides the tone of the letter. Some of the opening lines are:

1) Formal letters-

Dear Sir/Mom, (or)

Respected Sir/Mom,

2) Informal letter.

Dear Rahul,

3) Casual letter,

Hey, Rajesh.

4) Thank you letter,

Hi, Raj

5) Reply letter.

~~Dear Respected~~

Dear Sir,





Q.No.

6) Resignation letter.  
Respected Manager,



Q.No.

20>  
Ans:

A productive interpersonal communication skills are observed when the ~~the~~ speaker is:

- 1) When every <sup>(listener)</sup> one had understood the message delivered by speaker.
- 2) When the audience is active and are responding to the speaker words.
- 3) When the crowd is answering the questions on speech after the speech.
- 4) When the crowd is not drowsy/sleepy.
- 5) When the crowd is actively participating in the conversation.

Self-fulfillment is observed in the speaker when the speaker is happy and there is happiness in the speaker's eyes.

We observe this when the communication between the speaker and audience went smoothly without any disturbances.



Q.No.

and when the audience understood the speaker. We can assess whether the crowd understood or not just by asking questions to the crowd in between the speech.





Q.No.

2b)

Ans Context:- Conversation between me and principal of college in the morning hours.

Me : A very good Morning! Sir.

Principal : Good morning!

Me : Sir, I would like to request a permission from you.

Principal : Regarding what do you need a permission.

Me : Sir, there is an upcoming sport tournament in coming week i.e 1 June 2025 to 7 June 2025. Sir I would like to participate in that tournament representing our college.

Principal : Why do you want to participate in this tournament as there are many tournaments in next week.



Q.No.

Me : Sir, its is a state level tournament organized by GHMC. I got selected to participate in it.

Principal : OK. But why represent our college

Me : Sir, there are students coming from various states and colleges to participate in this event. There is a cash prize and it will be aired all over telangana for the people to see. So I want to represent our college.

Principal : OK. I will grant you the permission on your game in the tournament.

Me : Sir, I would like to request a week leave to practice for the tournament.

Principal : But what about the studies?

Me : Sir, I will catch up on the studies after tournament. Please grant me leave sir.



Q.No.

and provide attendance  
for one week sir.

Principal : Since you insist I will  
grant your request.

But you better win the  
competition.

Me : Thank You Sir! I will try  
my level best sir.

Principal : OK! So I will take my leave.





Q.No.

7a)  
Ans

### Report writings

Report writing is the type of writing that explain / informs the people of an incident. It goes / tells the people about all the important information regarding the incident.

In report writing we use a specified format. The format contains the title, body conclusion and designation and date and time of the report.

This type of writing is usually short precise and specific.

### Essay writings

Essay writing is the type of writing that goes on and discusses all the information known to the to topic. It also explains all the information related to the topic in detail.

There is no specified format for essay. But we generally follow first with introduction and a bit of history on the topic followed by body and then we



Q.No.

conclude our essay with conclusion.

Report  
Title

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ } body

Reported by, XYZ

Time of report DD/DD/YYYY.

Essay  
Title

\_\_\_\_\_  
\_\_\_\_\_ } intro  
para

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ } body

\_\_\_\_\_  
\_\_\_\_\_ } conclusion



Q.No.	





Q.No.



Q.No.	



Q.No.





Q.No.



Q.No.



Q.No.





Q.No.



Q.No.	



## *ROUGH WORK*

Content written here will not be considered for valuation