



MediMaze
MINIMAZING COMPLEXITY
(Formerly known as Techjivaa Software Pvt. Ltd.)



(Local Partner: Masovision Technology Pvt. Ltd.)

LIST OF CONTENT

1. About MediMaze
2. Achievement: Overview
3. Medimaze Capabilities
4. Value Generated through Health-Tech Solutions
5. Certification and Awards
6. Success Stories
7. Solutions
8. Our Integrated Solution: HMIS
9. OUR INTEGRATED SOLUTION : PATIENT HEALTH CARDS
10. HMIS MODULES
11. Tele-Medicine
12. DASHBOARD – REPORTS
13. Independent Pharmacy Management System (PMS)
14. Diagnostics ERP
15. Laboratory Information Management Solution (LIMS)
16. Picture Archiving & Communication System (PACS)
17. Mobile Applications
18. Medical College Modules
19. Smart Baby Warmer (Retro-Kit) + Remote Monitoring and Analytics
20. Technical details
21. Experience showcase
22. Case study
23. Workflow overview of OPD in HMIS module
24. Workflow overview of IPD in HMIS module

ABOUT MEDIMAZE

We are a workforce of 250+ passionate technology enthusiasts who take pride in developing holistic solutions for our customers.

We develop products and also help clients to deploy cross platform solutions. From new initiatives to product enhancements, MediMaze focuses on making technology work for life.

We are creative group with strategic focus and collective experience of more than 1200+ Man Years across Healthcare Solutions, Payments Eco System, Enterprise Resource Planning Solutions, Human Resource Management area that includes developing ideas and crafting solutions to solving business challenges.

PLATFORM STATISTICS :

10+

Years of
Technology

5CR +

Patients
Registration

2000 +

Hospitals
Registered



Achievement : Overview

- 1 IT Services PAN India presence : **15 States** through our client network.
- 2 Patient Registered in HMIS system: **1Cr+**
- 3 Single implementation of HMIS across Union Territory JnK (**577+ Centres**)
- 4 Application Health Worker users : **20000+** Provide Cloud Based Server.
- 5 Our HMIS Solution has qualified the Semi Finals of SKOCH Award 2023.
- 6 Online Support: Providing online supports for **15 States** - 24 X 7
- 7 3rd party integrations (ABHA, Jan Aushadhi, NMC, RCH)



Medimaze Capabilities



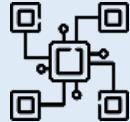
Medimaze capabilities can provide actionable insights to Healthcare Providers in Public Sector and better understand the impact of their care processes across the continuum of care – Ensuring End To End Healthcare IT Platform

Hospital Information Management System	Central Supply Chain Management (Inventory & Pharmacy)	Mobile App – Doctors, Pharmacists, Patients	Volume Leakage Analytics
EMR/EHR/PHR	Radiology Information System - PACS	Portals – Patients, Doctors	KRA & KPI Management
Tele-Radiology	Tele Pathology	Provider Benchmarking of Hospitals	Population Health Management
Laboratory Information Management System	Human Recourse Management System	Cloud Solutions & Services	Medical College Management System

Value Generated through Health-Tech Solutions



Connected Hospitals and clinics on a single web based platform



2. Connected Hospitals, Medical Colleges, Diagnostics Centers



3 Actionable intelligence



4 Mobile ready – Ambulatory access



5 Integrated Online Healthcare Services



6 Analytics

Certification and Awards

- ISO 9001:2015 and 27001:2022 certified and GDPR compliant organization following the best practices to ensure data security and integrity
- All data transfer over secure SSL
- Encryption for video content at rest and in motion
- Data protection, backup, and audit trails
- Periodic Vulnerability and penetration testing
- 24x7 security and availability monitoring.
- HL7 FHIR - a standardized approach for sharing electronic healthcare information that aims to make healthcare data more accessible and interoperable across different systems and platforms.
- CMMI Level 3 - the Capability Maturity Model Integration (CMMI) framework, signifies a high level of process maturity within an organization
- Hippa Compliance - HIPAA stands for the Health Insurance Portability and Accountability Act, and HIPAA compliance refers to the adherence to the rules and regulations set forth in this federal law. HIPAA was enacted in the United States in 1996 with the primary goals of protecting individuals' health information privacy and improving the efficiency and effectiveness of the healthcare system.



Success Stories



J & K: Implemented HMIS in 600+ hospitals within one month across J&K UT



KRSNAA: Presence in 16 states, 2000+ locations, more than 2 crores patients data



SMBT: 810 bedded Hospital & Medical College with HMIS, MIMS and PACS solutions



SANGLI DISTRICT (PHCS): 64 Hospitals with HMIS Solution.



Multispeciality Hospital & Medical College



Shripal Hospital Baramati,- 110 bedded hospital specialized in child treatment

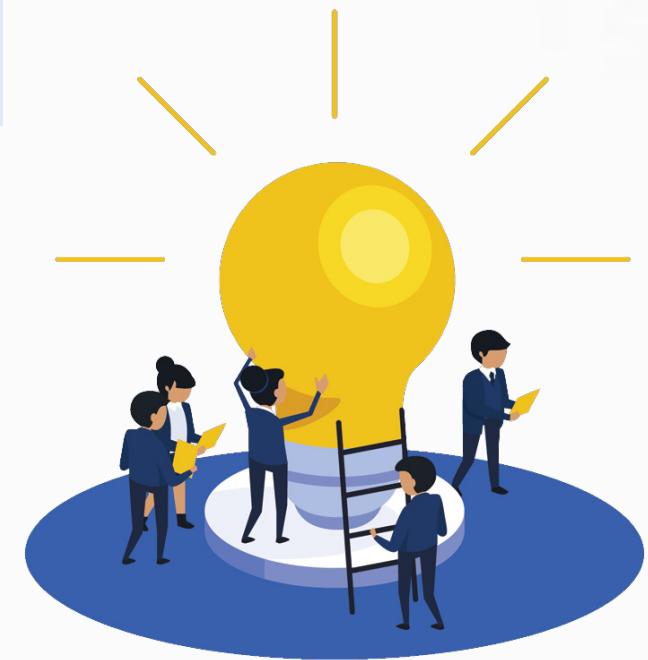


Collaboration with JNMC, top rated hospital in Belgavi, Karnataka



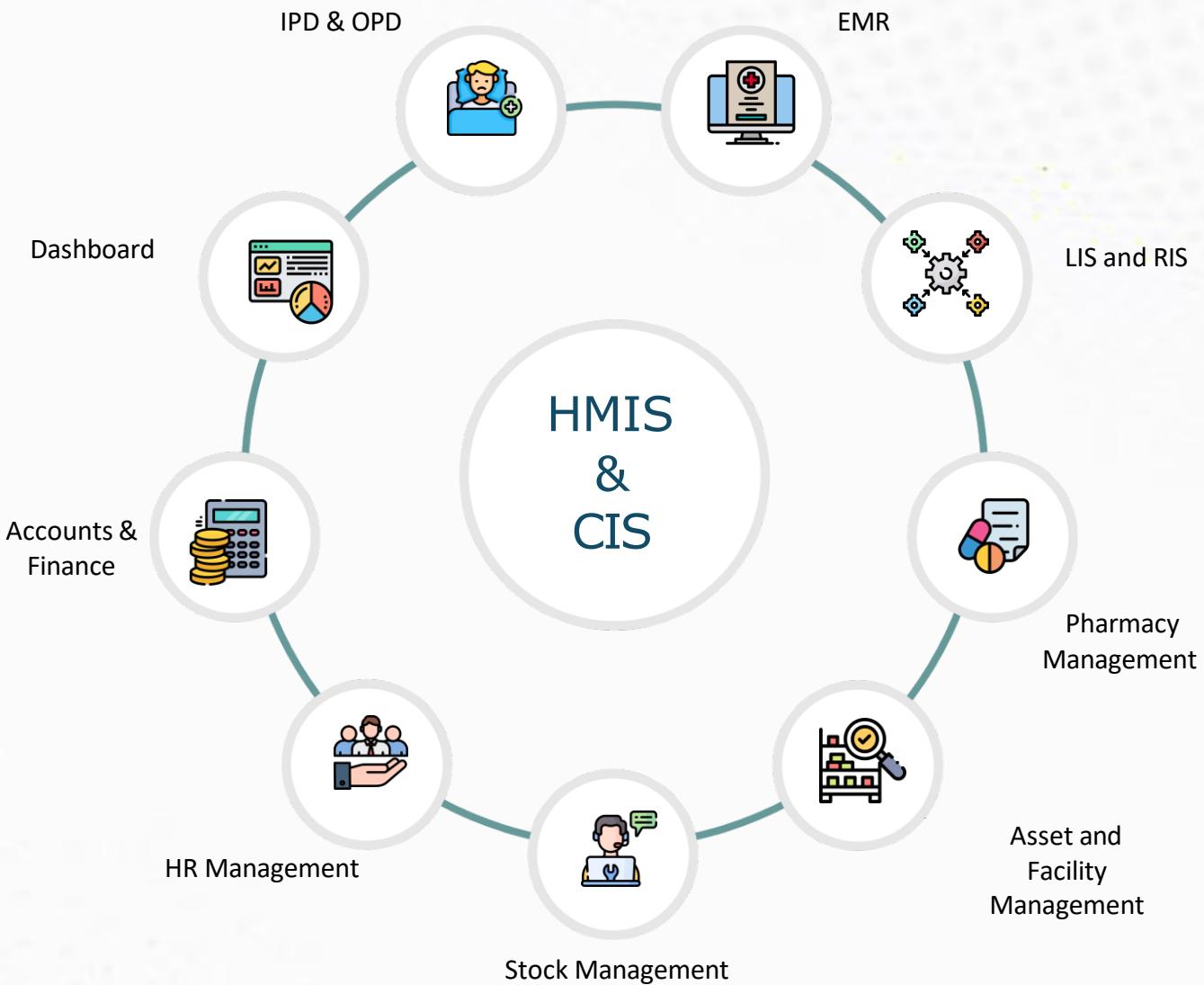
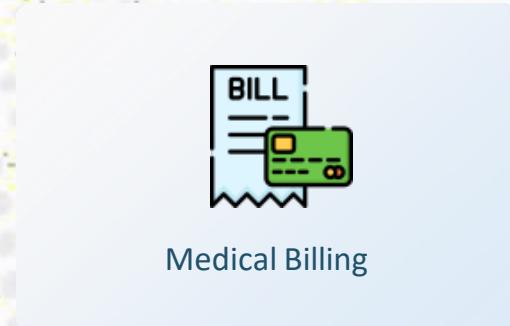
Multispeciality Hospital Pune- 100 bedded hospital

SOLUTIONS



OUR INTEGRATED SOLUTION : HMIS

HIMS & EMR are the backbone of strong healthcare systems, and they are critical to delivering better health outcomes. A well-functioning HIS sends the appropriate data to the right people at the right time, allowing politicians, managers, and individual service providers to make well-informed decisions on everything from patient care to national budgets.



OUR INTEGRATED SOLUTION : PATIENT HEALTH CARDS



The health card is used to keep track of the user with complete medical history linked to the unique id which can be accessed through ID Nos / Barcode/ QR Code

We have created customized health cards branded as per client needs and distributed for patients in one of the major hospitals in Pune

Screenshot of a software interface showing patient registration details. The registration list includes fields for Patient Name, Mobile No., Citizen Id, Start Date (2023-05-26), and End Date (2023-05-26). Below this, a "Selected Patient" section displays a profile picture, ABHA ID, ABHA Address, NAME, DOB, ADDRESS, District, State, MOBILE NO., and ID number. A QR code is also present. At the bottom, there are buttons for "Send Email", "Print", and "Cancel".



Kiosk Management



Queue Management



Scan and Share through QR Code



Patient registration through QR Code:

- QMS manages the crowd in the OPD and area of other services. It is patient care system to reduce the waiting time and improve the services of the hospital.
- QMS can be made available to the patient for on spot registration, online Registration (through web portal of HMIS, webapp Application)
- Patient once enters the hospital, he / she will be guided to the scan code at the entrance.
- Patients can scan the hospital's QR code using/downloading the hospital application.
- Patient can also make the registration through the kiosks
- They are then prompted to fill in their personal details through a user-friendly interface.
- Details once filled will be saved for future reference so that when they come next time, they have to just scan the QR code to enter into the queue of OPD registration.
- If the patient has a pre-scheduled appointment, the system verifies the appointment details and checks the patient in.
- The information is displayed on digital screens located in the waiting areas. These screens show the current status of the queue, including the queue number, and the desk number where the patient will get his token.
- All the patients checked in through kiosk and QR code will be directed to reception for confirmation and assignment of department and doctor.

Que Management :



- Upon registration, a unique Medical Record Number (MRN) and Token Number are generated automatically for the patient, ensuring seamless tracking of their visit.
- This MRN number is unique and will be valid during the lifetime of the patient.
- The HMIS dynamically manage queues across different departments by redistributing patients based on the workload, ensuring that no single department is overwhelmed.



Token Receipt No 1

MR No.:TJ/2024/00000032

Department : General Medicine

Patient Name : Yash

Sub-Department: General Medicine

Age: 4 Y

Consultant Doctor:Dr. Abhaysinh Pawar

Gender: Male

Date: 08/08/2024

Mobile No.: 2222221111

Consultation Type - FIRST CONSULTATION



Patient Registration & Token Generation

- Patient Registration (Online / Offline)
- Receive Patient ID & Token through SMS



Consultation Room

- Enter In to consultation room, as per announcement.
- Visit Doctor.
- Get diagnosed with e-prescription or services (Lab / Radiology)

Waiting Room

- Enter In to Waiting Room.
- Token Display On Screen , along with Cabin number & Dr.Name
- Wait till your token reflect on screen.
- Your name will announce along with your token number .

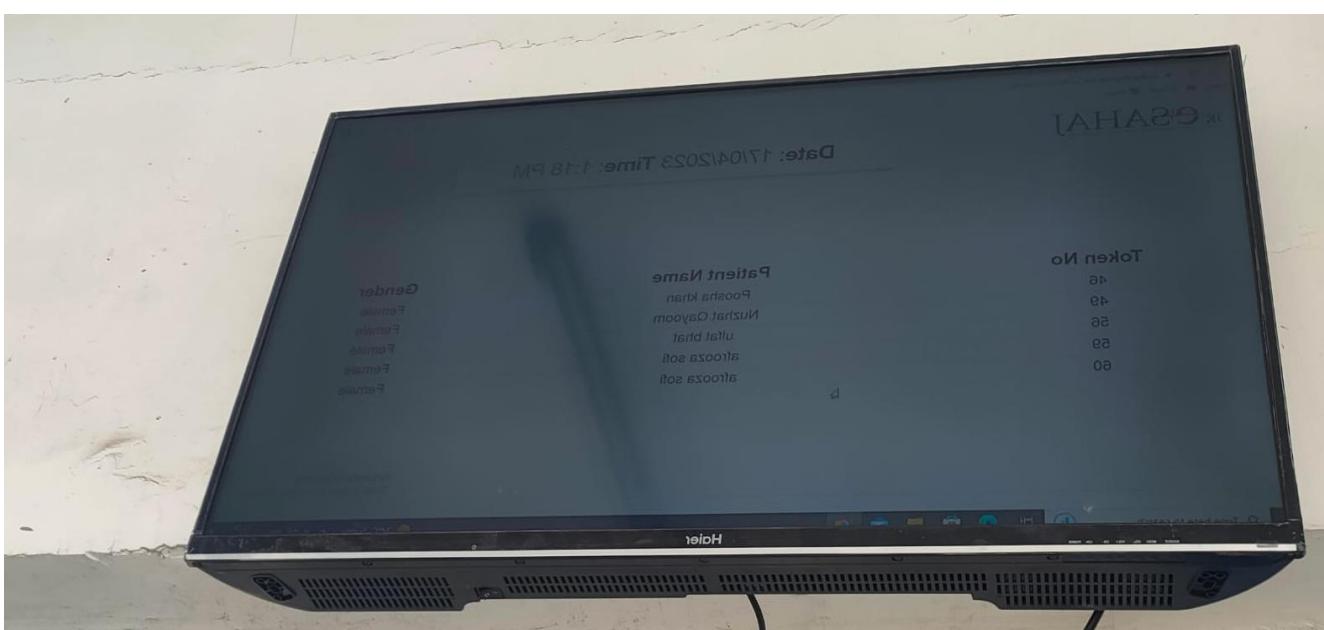
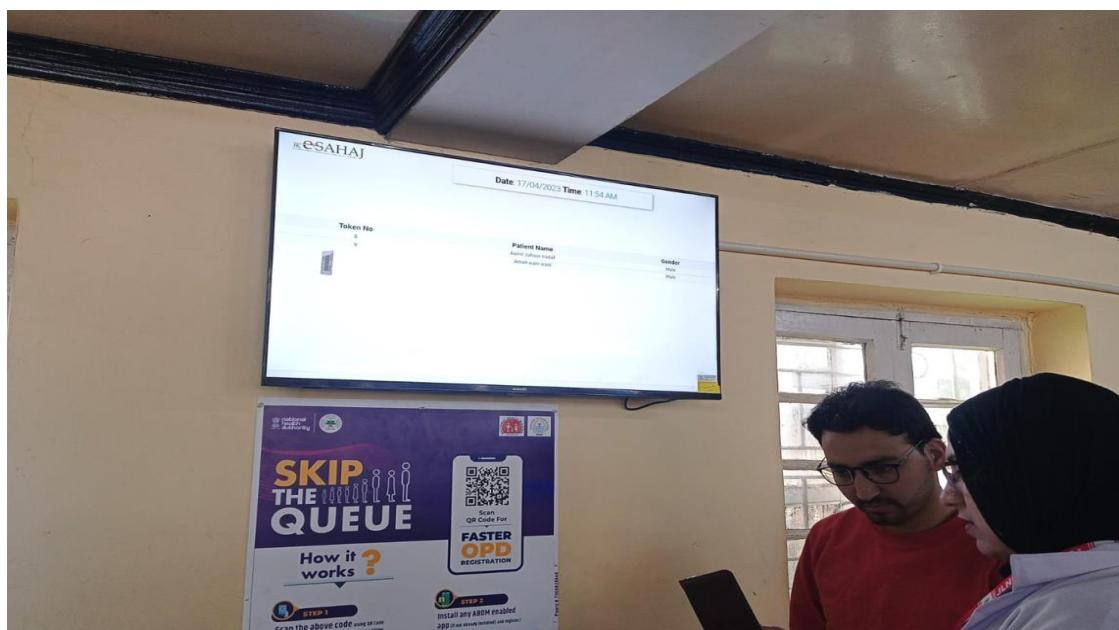
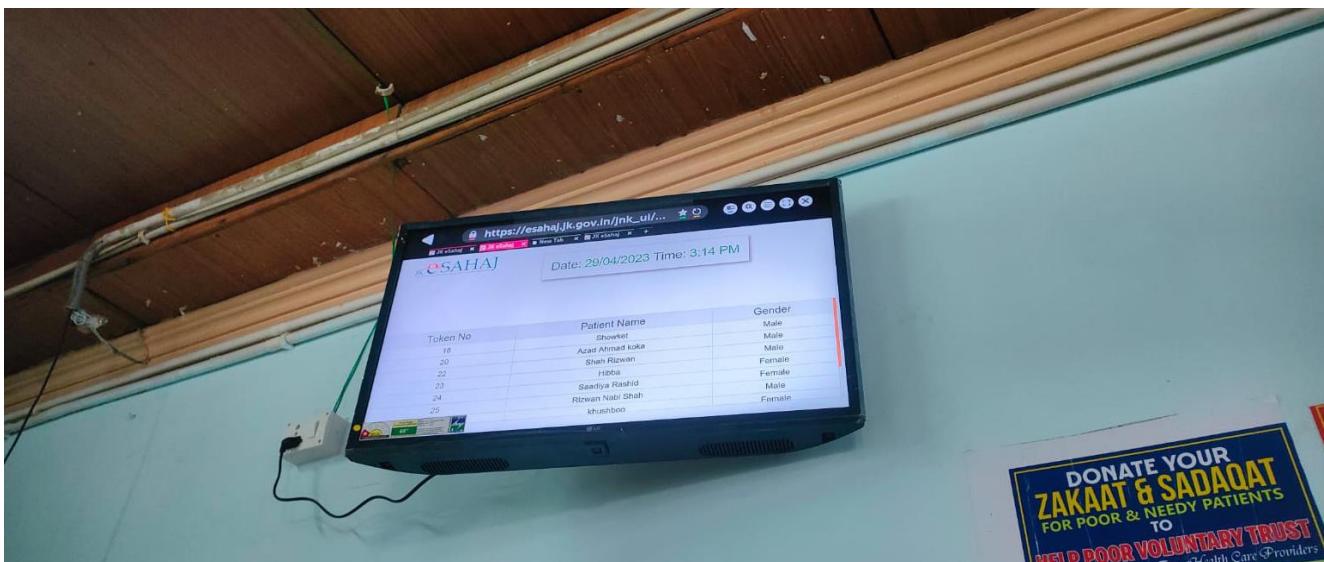
Pharmacy / Other Services

- Visit pharmacists or prescribed service department.

5

Prepare for follow-up visit (if any)

Que Management : Implementation Snaps



CORE HMIS MODULES

1

Patient Registration

- Registration of patient
- Queue of patients
- List of visit report
- List of Registration report
- Patient History
- Scan and Share

2

OPD & Investigation

- Out Patient Desk
- Patient Diagnosis
- Electronic Medical Records
- Services
- Prescriptions
- Doctor's Desk

3

InPatient Department

- Patient Admission, Discharge, Transfer
- Billing management
- Ward / Bed management
- Insurance management
- Nursing station
- Doctors Desk

4

Emergency

- Emergency Records
- Set Priority for patient
- Consent Management

5

OT, Labour & CATH LABS

- Pre Anaesthetic Check-upset
- Preference Cards & Pick Lists
- Charting
- Consent Management
- Documentation Complaints
- Billing and Indenting

6

Maternal Health

- Admission of patient
- Anesthesia management
- Pre Operation procedures
- OT Management
- Post operation procedures
- Suggestion of Diet
- Discharge

7

Child Health

- Birth Registration
- Vaccination Schedule and Details
- CCU Management

8

Tele Medicine / Video Conference

- Tele as well as Video Consultation (Doctor and Patient)
- Medical Records Integration

9

Doctor's Desk

- Patient Queue
- EMR designed for different specialities
- Dashboard (Pending patients and completed patients)

10

Nursing

- Electronic Order Preparation
- Indent for Ward Stock
- Check list Management
- Bed Management

11

Pharmacy

- Patient List
- View prescription, prescribed by doctor
- Drug Dispense Management
- Store Management
- Reorder Levels

12

Pathology/Radiology

- Integration to Lab
- Lab Report Template
- Lab Report Management
- Stock Utilization & Management – (Tubes, Films etc)

1

Dietetics

- Diet Consultation
- Track Menu across Meals
- Weight/Loss Reporting

2

Ambulance Services

- Daily, weekly fortnightly and monthly accounting
- Access to various types of reports
- More inbuilt reports on portal

3

Mortuary

- List of dead Patients
- IN time / Out time of dead patient
- Dead body handover process

4

House Keeping

- Housekeeping Management
- Laundry Management
- Discard damaged items
- Indent Generation
- Indent Approval

5

Equipment Management

- Equipment management
- Spares and consumables list
- Work Order management
- Breakdown maintenance
- Maintenance Checklist
- Spares and Tools Mgmt

6

Certificate Management

- Birth Registrations
- Death Registrations
- Medico Legal Cases
- Disability Certificates
- Medically Fit Certificates

SUPPORTIVE FUNCTION MODULES

1

Accounting

- Daily, weekly fortnightly and monthly accounting
- Access to various types of reports
- More inbuilt reports on portal

2

Personnel Management

- Creation of Units
- Classification of units at District and Taluka level
- Creations of users
- Defining roles to users

3

Feedback Module

- Feedback on:
- Call Center Setup
 - Service Feedback
 - Center Ranking based on performance
 - Support Services Ticket Management

4

Procurement

- Supplier Management
- Procurement Chain Flow
- Procurement to Purchase
- PO, Indents to Invoices
- Payment Management

5

Material Management (Purchase, Medical Store, Sub-Store)

- Material Management Masters
- Issues & Returns From Central Store
- Issues & Returns From Sub Stores
- Indent Creation
- Manage Inventory
- Vendor Records Management
- Quotation & Purchase order creations.

6

HR Management

- Employee & Contractors Management
- Role and Reporting Structure
- Attendance Management
- Salary Management
- Leave Management

7

Complaint Management

- Complaint Registration & allocation
- Tracking
- Resolution
- Record

8

Blood Bank

- Blood Stock Management
- Blood Collection
- Blood Request Management
- Blood Donation Camp



STRATEGIC DASHBOARD

High-level business dashboards for data management, disease control etc.



PERFORMANCE DASHBOARD

High level dashboard for performance management such as feedback scoring, population management



ANALYTICAL DASHBOARD

Trends, comparisons, distributions & predictions of patient service across hospitals.



OPERATIONAL DASHBOARD

This dashboard use it for monitoring performance and tracking short-term operations of hospitals

Independent Pharmacy Management System (PMS)

Pharmacy Management System with Billing & Inventory Management. Transform your business with MediMaze's Pharma and Healthcare POS - complete with a comprehensive inventory, purchase, CRM and loyalty, and mobile apps to automate store operations. Complete control on Pharmacy chain stores with our multi-location Pharmacy management system.



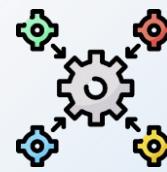
Inventory Management



Platform Independent



Mobile Billing



Omnichannel Ready



- **Diagnostics ERP**
 - Complete Patient Management
 - LIS
 - Stock Management
 - Revenue Booking & Recognition
 - Third Party Integrations
- **HRMS**
- **Teleradiology Software**
- **Call Centre CRM**
- **Social Media Handling (Website SEO & Updates)**

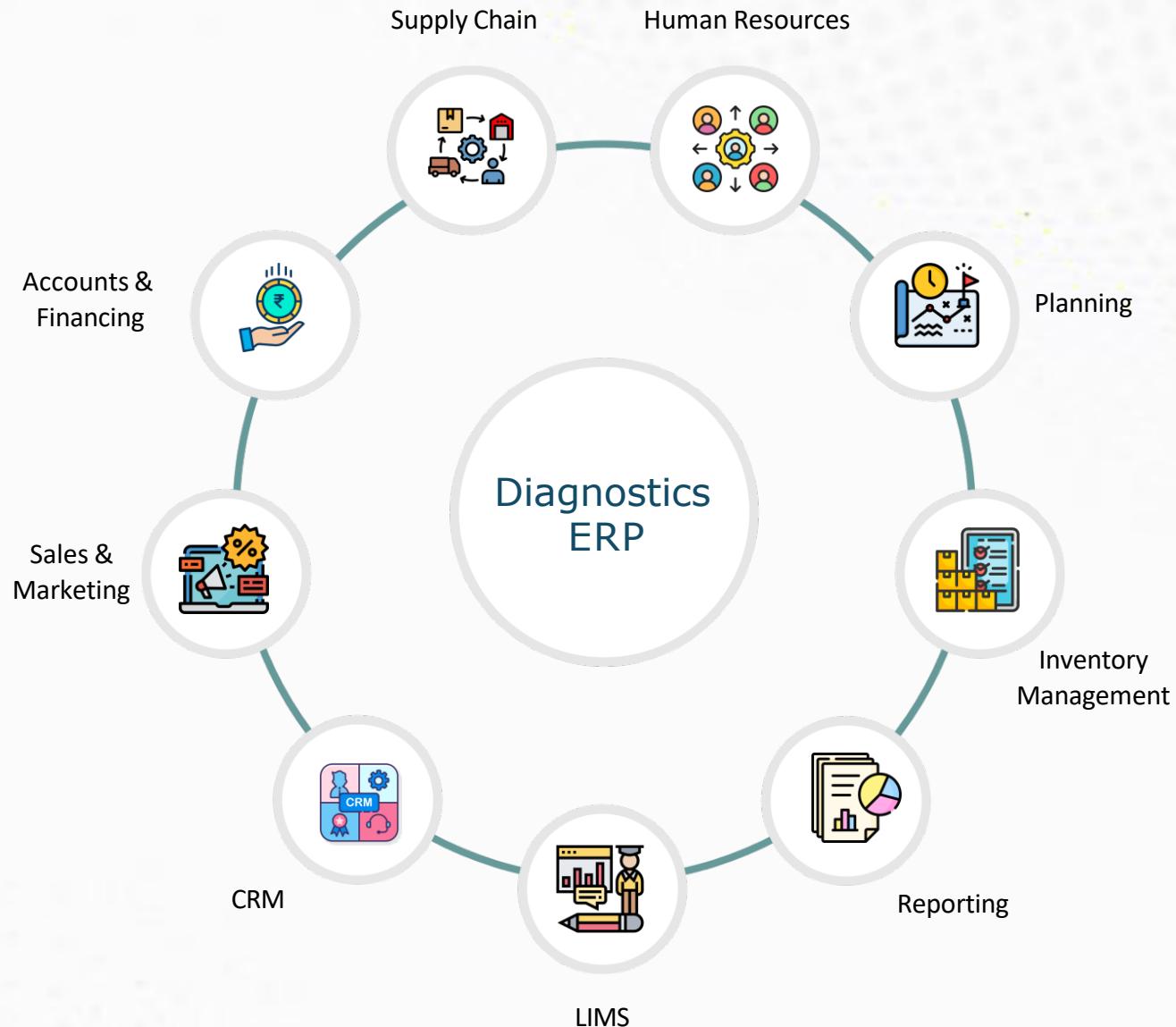


3000+

Concurrent Users
connects to ERP

1+ Million

Patient Registration
per month

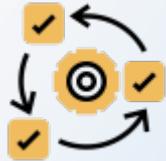


Laboratory Information Management Solution (LIMS)

LIMS plays a critical role in boosting the laboratory's operational efficiency by optimizing workflows and removing the need for manual data entry. It began as a system for keeping track of samples, outcomes, and other details about patients' samples. It used traditional labelling and record-keeping procedures from the beginning to the laboratory management system.



Real-Time Tracking
and Time-Saving



Streamlined
Workflow



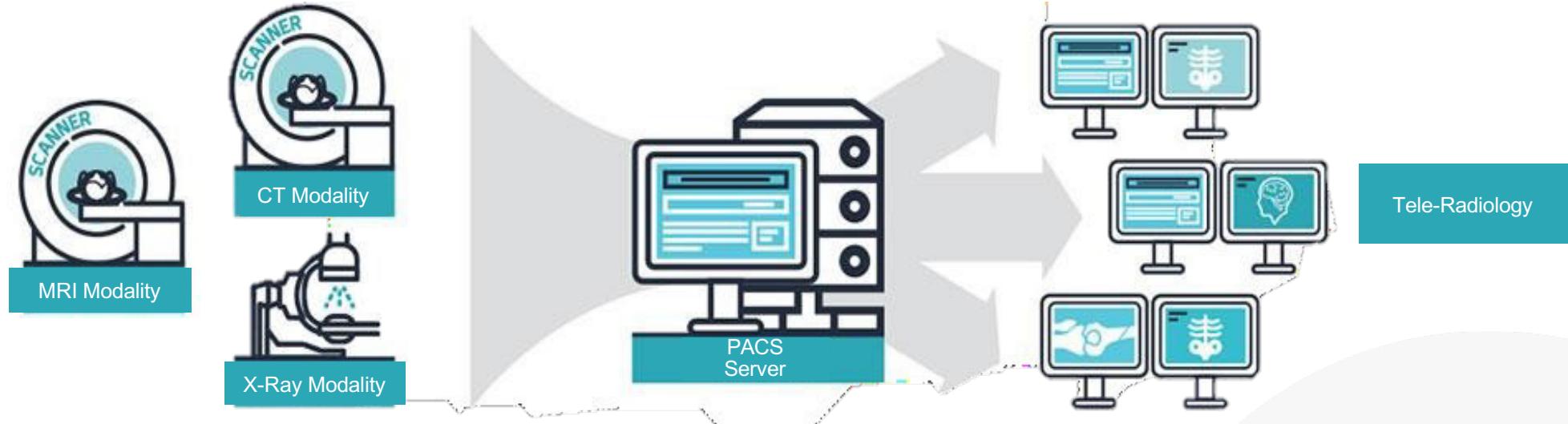
Sample Management



Data Exchange



Picture Archiving & Communication System (PACS)



Features of PACS :

- Tightly integrated RIS Solution
- Multi-Site connectivity option
- Multimodality Connectivity option
- Connect Non DICOM modalities like Paper Scanner, Endoscopy, C Arm etc
- Global & Local Worklist, with multi-site data synchronization
- Multiple Communication Tools like Video conferencing, Text chat etc.
- CME & Teaching Module
- Different patient/Study comparison in single window
- Film Printing
- Full Audit & Security
- DICOM Send & Q/R
- Archiving Module
- Teleradiology Module
- Different types of user access
- Web based Image delivery anywhere within the environment
- Basic & advanced Image Processing Tools
- MPR / MIP and Advanced 3 D Support
- Image Linking
- Multi-monitor support for Medical grade displays
- Multi-method reporting

Mobile Application

MediMaze offers a full cycle of application design, integration and management services. Whether it is a consumer oriented app or a transformative enterprise-class solution, the company leads the entire mobile app development process from ideation and concept to delivery, and ongoing support.

Patient's App

- Appointment Booking
- Case paper overview
 - Chief Complaints
 - Vitals
 - Diagnosis
 - Prescription
 - Services



Doctor's App

- Dashboard
- Profile Management
- Queue Management
- Patient Details
- Department wise patient list
- Less infrastructure requirement
- Workflow Management
- EMR



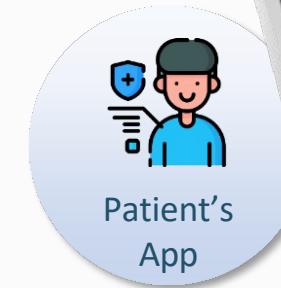
Pharmacist's App

- Profile Management
- Patient Log Management
- Assigned Prescription
- Completed Prescription
- Medicines Dispensed Details



Employee's App

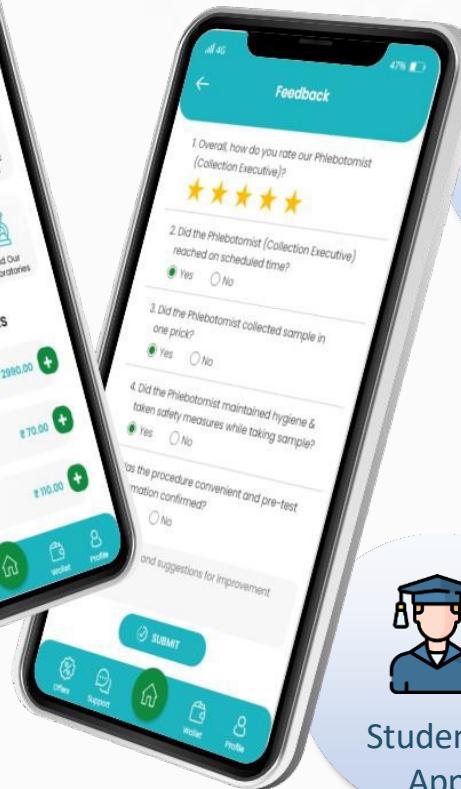
- Attendance
- Leave Application
- Geofencing
- Monthly statistics



Patient's App



Doctor's App



Employee's App



Pharmacist's App



Doctor's App



Student's App

Medical College Modules



Admission Management



Student Login



Helpdesk



Batch Management



SMS and Whatsapp
Integration



Library Management
System



Exam Management



Faculty Login



Hostel and Guest
House Management

Smart Baby Warmer (Retro-Kit) + Remote Monitoring and Analytics



Unique Features of the kit:

- Plug & Play device; Can be installed on any existing baby Warmer
- Realtime online Vital Parameters monitoring – Body Temperature(T1), Peripheral Temperature(T2), Air Temperature(T3), Delta T(T1-T2), Pulse Oximeter, Pulse Rate, Weight
- Thermoregulation settable modes - Manual Mode (Heater%), Auto mode with thermal regulation of set temperature (T1 & T3)
- LCD Touch Panel with ease of navigation
- Dashboard for critical information with baby admit/discharge functions & Audio/Visual alarms
- Health Risk Score calculators & recording process – APGAR, BIND, BALLARD
- Trends & decision analytics with early warning alerts notifications logs
- Remote Realtime monitoring of vital parameters
- NICU workflow automation
- Auto-trigger Reports, Discharge, Drug History
- Enhanced Safety & Reliability through better visual and audio control
- Performance monitoring
- Client admin controls

Remote Real Time Monitoring of ICU's using IOT



CNS Dashboard

Hall: ALL Bed: ALL Total Bed: 9 Occupied: 2 Vacant: 7 Critical: 1 Moderate: 0 Stable: 1

B/O: SHURUSHTI MRN: TI-1513 DOB: Dec 16, 2022 DOL: 3

B/O: POOJS MRN: 104 DOB: Nov 29, 2022 DOL: 20

Paperless NICU Care Management

KEM Hospital PUNE
498 Rasta Peth, Surdar Marg, Malad East, Mumbai 400061
E Kem@kemhospital.org W www.kemhospital.org
P +91 20 6603 750

Neonatal Discharge Summary

Admission Record

MRN: DUM69 Mother Name: Anuradha

Consultant: Test Doctor Baby Name: Baby of Anuradha

Gender: Male DOA: 2022-03-23

DOB: 2022-03-23 EDD: 2022-04-23

Birth Weight(Kg): 1.800 Delivery Type: LSCS

Mother Blood Group: O+ Baby Blood Group: O+

APGAR (1 & 5 min): 3/10 & 8/10 Gestation age: 36 weeks

Reason of Admission:

1. Prematurity
2. Low birth weight
3. Neonatal hyperbilirubinemia
4. Meconium aspiration syndrome

Maternal History:

Anuradha is a 24 year old primi woman whose blood group is O positive. She delivered at

Treatment Summary:

B/o Anuradha was born at 9:00 am on 23/3/2022 with a birth weight of 1.800 grams at KEM hospital. Apgar scores were 3 and 8 at 1 minute and 5 minutes respectively. Baby was admitted to the NICU immediately after birth because of prematurity.

JAUNDICE

Baby developed Jaundice on day 2 Maximum serum bilirubin was 15 mg%. Phototherapy was given for 2 days. Baby showed no signs of bilirubin encephalopathy. Last bilirubin level before discharge was 6 mg/dl.

MECONIUM ASPIRATION SYNDROME

Meconium stained liquor was evident at the time of delivery. Baby was vigorous at the time of birth. Routine resuscitation procedures were followed as per NRP guidelines. Baby had respiratory distress on admission to NICU. X-Ray Chest was showed evidence of meconium aspiration syndrome with fluffy opacities & hyperinflation. Baby was treated with Mechanical ventilation. Baby was ventilated for 5 days. Intra tracheal surfactant was not needed. Baby was weaned to room air on day 10.

HYPONATREMIA

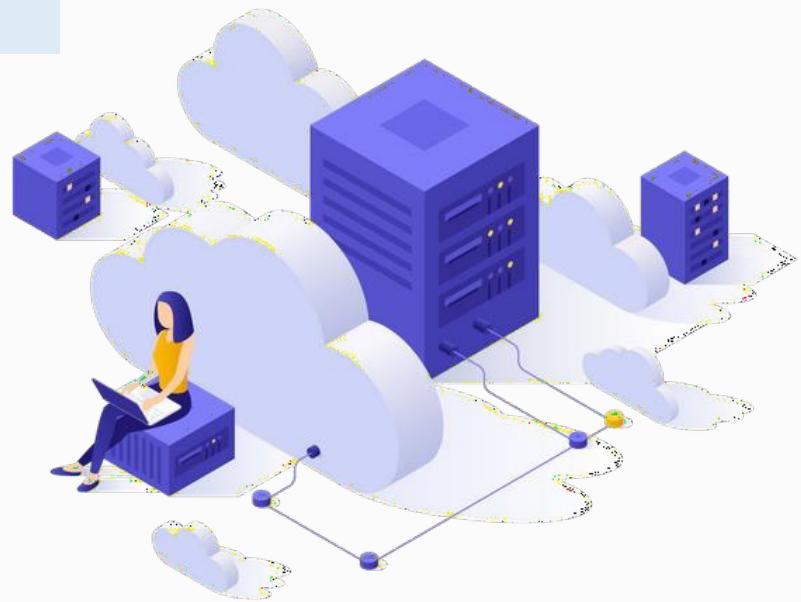
Baby developed asymptomatic hyponatremia (serum sodium 126 meq/L). Hyponatremia was corrected by IV 3% NaCl & Oral supplementation. Last serum sodium before discharge was 136 meq/L. Oral supplementation is not necessary at discharge.

PPHN

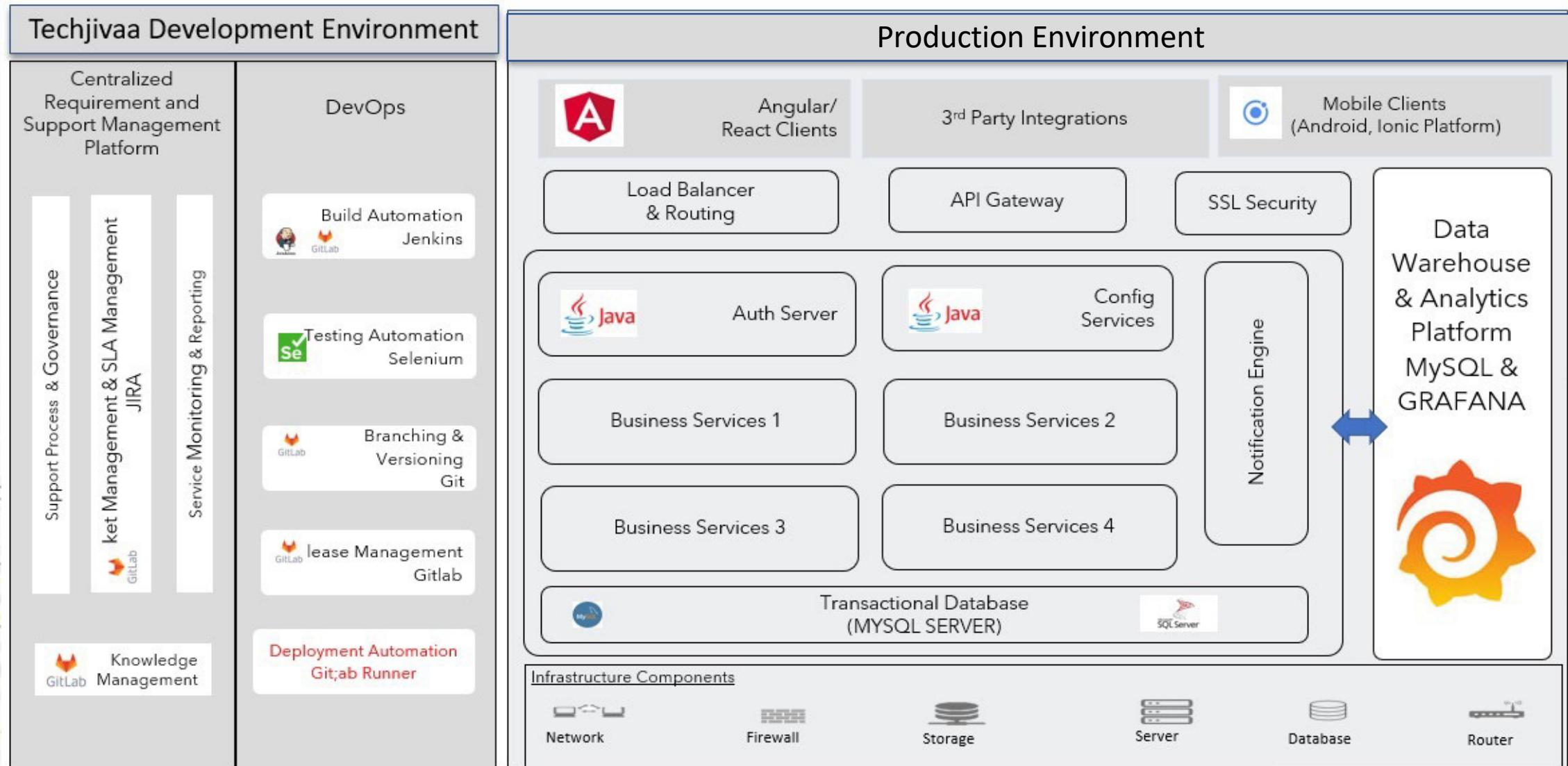
Baby was diagnosed with Persistent pulmonary hypertension (PPHN) on day 1. Clinical features were high FiO₂ requirement, respiratory distress, need for mechanical ventilation, labile oxygen saturations, upper & lower limb saturation difference. Functional ECHO/Colour Doppler showed high pulmonary pressures (50 mm Hg), Tricuspid regurgitation & myocardial dysfunction. Baby was treated with mechanical ventilation. Stable ventilator settings were PIP 15/ PEEP 5/ FiO₂ 40%. Baby needed inotropic support & Pulmonary vasodilators Dobutamine for 3 days. Baby was successfully extubated on day 5.

Notes:
1: MED = ?
2: CO2 = 65 mmHg
3: Endotracheal tube: size 3.5
4: PCP = 20 ml/kg
5: NCPAP = 10 cmH2O
6: PIP = 25 mmHg
7: PEEP = 5 mmHg
8: FiO2 = 40%
9: PEEP = 5 mmHg
10: PCP = 20 ml/kg
11: NCPAP = 10 cmH2O
12: PIP = 25 mmHg
13: PEEP = 5 mmHg
14: FiO2 = 40%
15: PCP = 20 ml/kg
16: NCPAP = 10 cmH2O
17: PIP = 25 mmHg
18: PEEP = 5 mmHg
19: FiO2 = 40%
20: PCP = 20 ml/kg
21: NCPAP = 10 cmH2O
22: PIP = 25 mmHg
23: PEEP = 5 mmHg
24: FiO2 = 40%

TECHNICAL DETAILS



STATE OF THE ART TECHNOLOGY STACK - LOGICAL VIEW



EXPERIENCE SHOWCASE



HEALTH SYSTEM IMPLEMENTATION FOR Krsnaa



01

02

03

04

Coverage :

- Kamla Nehru Hospital, Rasta Peth, Pune, MH,
- Late Jayabai Nanasaheb Sutar Maternity Hospital, Kothrud, Pune, Shastri Nagar
- Municipal General Hospital, Dombiwali
- Zakir Hussain Hospital, Nashik,
- Free Diagnostics Services at 147 locations in Meghalaya state under PPP Mode
- Free Diagnostics Pathology Services at 122 Govt. Hospitals in Manipur State under PPP Mode.

Engagement For :

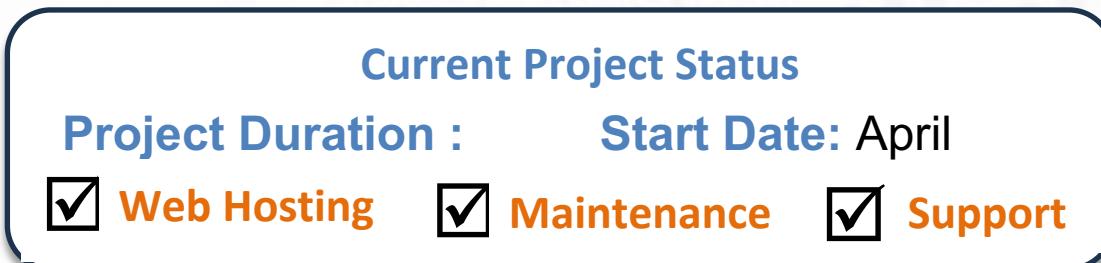
- Picture Archiving and Communication System(**PACS**)
- Laboratory Information Management System (**LIMS**)

Experience with Krsnaa

- **No of Years — 2.5 as on date**
- **Providing AMC**
- **Management / Support** : Providing required manpower to manage and run the software.

Addon

- Continual Evolution 30+ Enhancements per month
- Designed & implemented 35 Standard Operating Procedures





Jammu & Kashmir



01

02

03

04

Coverage :

- **600+** Hospitals which covers
- **22** Medical college and Hospital
- **20** District Hospital
- **100+** Community Health Centre
- **500+** PHCs

Engagement For :

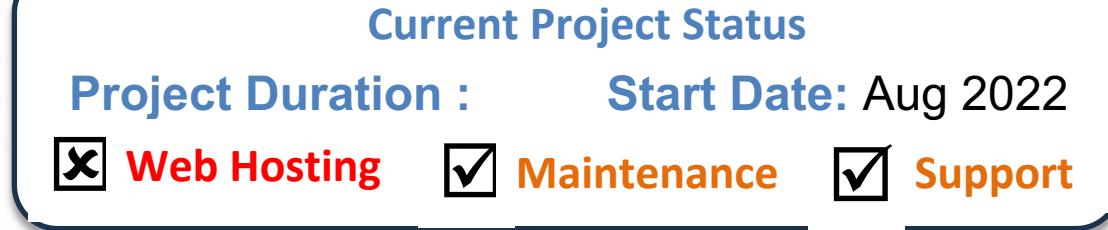
- **HMIS** – Hospital Management Information System
- **Complaint Management System**

Experience with JnK

- **No of Years — 1 Year + as on Date**
- More than **1Cr** Patients registered on the application.
- **Providing AMC**
- **Management :** Providing required manpower to manage and run the software

Addon

- Rapid Assessment System
- Mera Haspatal
- Reproductive and Child Health
- National Medical Commission
- ABHA Integration
- Scan and Share



HEALTH SYSTEM IMPLEMENTATION FOR SMBT HOSPITAL



01

02

03

04

Coverage :

- SMBT is 810 bedded Hospital & Medical College with all healthcare facilities along with all modern care diagnostics.

Engagement For :

- **HMIS** – Hospital Management Information System
- **MIMS**-Medical Institute Management System
- **PACS**-Picture Archiving And Communication System
- **Document Flow Management**
- **Complaint Management System**



Experience with SMBT

- **No of Years — 3 + As on Date**
- **Providing AMC**
- **Management :**
Providing required manpower to manage and run the software.

Addon

- Continual Evolution 10+ Enhancements per month
- Designed & implemented 25 Standard Operating Procedures
- MUSH & NMC – Central Government System Integration Executed Successfully.

HEALTH SYSTEM IMPLEMENTATION FOR ZP Sangli Smart PHC



01

02

03

04

Coverage :

- 64 PHCs
- Over all 450 bed capacity.

Engagement For :

- **HMIS** – Hospital Management Information System
- **No of HMIS modules** -13 Nos
- **User Training and Support**

Experience with ZP Sangli Smart PHC

- **No of Months** — 6 + Months as on Date
- **Providing AMC**
- **Management :** Providing required manpower to manage and run the software.

Addon

- Continual Evolution 5+ Enhancements per month
- Integrated with RCH portal



Current Project Status

Project Duration :

Web Hosting

Maintenance

Support

Start Date: April 2023

HEALTH SYSTEM IMPLEMENTATION FOR SAINATH HOSPITAL



01

02

03

04

Coverage :

- Sainath is 104 bedded with all healthcare facilities along with all modern care diagnostics.

Engagement For :

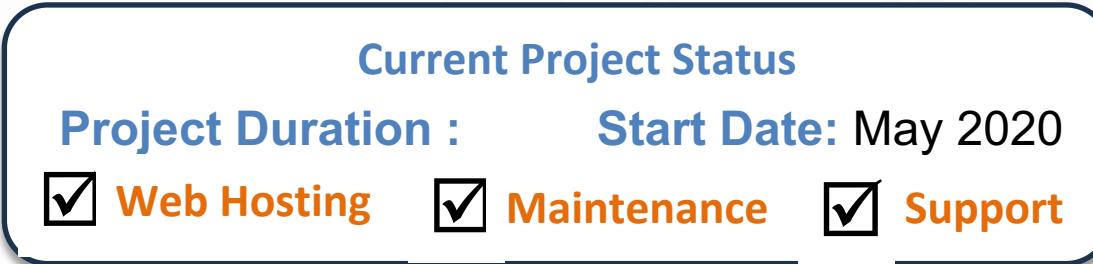
- **HMIS** – Hospital Management Information System
- **PACS**-Picture Archiving And Communication System

Experience with Sainath Hospital

- **No of Years** — 3 + as on date.
- **Providing AMC**
- **Management** : Providing required manpower to manage and run the software.

Addon

- Continual Evolution 15+ Enhancements per month
- Designed & implemented 10 Standard Operating Procedures





Maharashtra



01

02

03

04

Coverage :

- 84 PHCs
- Over all 550 bed capacity.

Engagement For :

- **HMIS** – Hospital Management Information System
- **No of HMIS modules -13 Nos**
- **User Training and Support**

Experience with ZP Sangli Smart PHC

- **No of Months — 2 + Months as on Date**
- **Providing AMC**
- **Management :**
Providing required manpower to manage and run the software.

Addon

- Continual Evolution 5+ Enhancements per month
- Integrated with RCH portal



Current Project Status

Project Duration :

Web Hosting

Maintenance

Support

Start Date: May 2024



CASE STUDY

Value Created: Implemented HIMS Solution for Jammu & Kashmir

Health System Implementation & Integration for UT of J & K

1CR+
Patients



The National Health Mission,
Government of J&K has
engaged us to transform the
current state of ICT and its
applications for improving
Healthcare Service Delivery

02 Mobile Apps



500+ Physical Sites

40+
Support Staff



8 Modules



OS – Linux, VM

Db – My SQL

Technology – Java, Angular



**Proposed 1000+
Hospitals, CHC's &
PHC's Live**



100+ Reports

Proposed Sites:

- Medical college and Hospital - 20
- Super Specialty Hospital – 20
- District Hospital – 10
- CHC's – 500+
- Primary Health Centre – 500+

30
Standard
Operating
Procedures



**Continual Evolution
5+ Enhancements per month**



**4 Central Government
System Integrations**

Benefits to UT of J&K & Functional Enhancements Due to HIMS :

For Government

- Complaint Platform integrated to ABDM
- Integrated with NIC Platform
- Online Real Time Dashboards
- Online Hospital Ratings
- Real time Patient Feedbacks Available
- Medicines Stock Tracking
- All Facilities On One Platform - Delivered a HIMS robust Solution suite compatible with a new age Cloud environment.

For Patient

- Online e-Prescription implemented – With Real Time SMS
- Long Queues Sorted: Token number display for Queue Management
- Easy Access To Healthcare : Online Appointments & OPD registration
- Location of nearby Blood Bank with current stock using mobile app

For Hospitals

- Online MIS: Report Generation
- TAT improvement of key clinical and non-clinical process
- Provide better and easier interfaces to the Hospital and Health Canter Users to reduce the scope for errors in submission and processing of pre-authorization requests and claims.
- Live Apps access to Doctors, Providers & Patients
- Hospitals ratings available online
- Patient feedback available online
- HIMS Suite Connected all Healthcare provider facilities together to one cloud – Ensuring unique patient identifications across facilities



THANK YOU!