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## Career Objective:

Obtain a challenging leadership position by applying creative problem-solving and lean management skills with a growing company to achieve optimum utilization of its resources and maximum profits.

## Professional Summary:

- 5.2 Years of Experience in the area of **Functional Testing**.
- 5.2 Years of relevant experience in Duck Creek products, such as policy testing. Strong knowledge of the Policy creation process and all the transactions (**NB, Renew, Endorse(Full-Term and Mid- Term), Restart, Cancel, Reissue, reinstate, Re-Write, Non-Renew and Final Audit, etc.**) with Quote, Bind, and Issuance of policy.
- Worked on different upgrade projects where the DC platform upgraded from 6.3 to 7.2 and 11.6, also worked on DC template upgrade.
- Hands-on experience in the verification of **Static** and **Dynamic Forms including level 1 and level 3** which is associated with different policy packet pages and tested it using different scenarios.
- Tested and had sound knowledge of LOBs like workers' compensation, personal homeowners, and rental insurance.
- Well-versed with Functional, Regression, and Smoke testing.
- Testing for the correct working of the project according to the requirement Included in root cause analysis of defect Tracking of task on ADO and raising bug. Experience in Commercial as well as Personal lines of business.
- Basic knowledge of **Claims FNOL creation**.
- Conducted thorough assessments of client needs and pain points, providing strategic IT consulting recommendations that align with the insurance industry's best practices and standards.

## Professional Experience:

- Previously working as a **Quality Engineer** with **LTI-MindTree**, Pune from 19th December 2019 to 30<sup>th</sup> April 2022
- Currently working as **QA Analyst 1** with **Duck Creek Technologies**, Remote from 4<sup>th</sup> May 2022 to till date.
- Promoted to **QA Analyst II** within **Duck Creek Technologies**.

## Educational Qualifications:

- B.E (Information Technology) – SPPU Sinhgad Institute of Technology and Science, Pune (2019)

## Project Details -

### Duck Creek –

**Project name** : **Core Specialty – Worker's Compensation**

**Project/Client** : Core Specialty

**Duration** : July 2023 – Present

**Team Size** : 15

**Position/Role** : QA Analyst I and QA Analyst II

**Technology/Tools** : Duck-Creek Testing

## Roles and Responsibilities: Worker's Compensation

- Created functional test cases for execution.
- Working on traceability between test cases and each of the FR (Functional Requirements).
- Worked on Forms level 1 and level 3 testing- including Merge fields, and dynamic, static forms.
- Involved with end-to-end testing, Pages, and Field testing
- Worked on Integration testing, including XML files testing
- Analyzing and logging defects on ADO to track all issues through the current status of the

- defect
- Handling client calls and providing test data
- Involved in SIT Testing along with the Billing Team.
- Provided KT to the team on Reporting transactions and Forms
- Handled a team of 4 working in forms.
- Worked on Balancing and Control testing, which includes insights data verification
- ASLOB and CustomASL testing knowledge

#### **Duck Creek:**

**Project name** : American National Insurance Company

**Project/Client** : ANIC

**Duration** : May 2022 – June 2023

**Team Size** : 8

**Position/Role** : QA Analyst 1

**Technology/Tools** : Duck-Creek Testing

#### **Roles and Responsibilities: Homeowner's and ROP LOB**

- Created functional test cases in Azure dev-ops for execution.
- Working on traceability between test cases and each of the FR (Functional Requirements).
- Worked on Forms level 1 and level 3 testing- including Merge fields, and dynamic, and static forms.
- Involved with end-to-end testing, Pages and Field testing
- Worked on Integration testing, including XML files testing
- Analyzing and logging defects on ADO to track all issues through the current status of the defect
- Handling client calls and providing test data
- Also provided support to the BA team in PL101 and CR updation.

#### **LTI :**

**Project name** : Mutual Benefits Group

**Project/Client** : MBG

**Duration** : March 2020 – April 2022

**Team Size** : 10

**Position/Role** : Quality Engineer

**Technology/Tools** : Duck-Creek Testing (Policy, Claim- support)

#### **Roles and Responsibilities: Worker's Compensation LOB**

- Created functional test cases using GWT format (Given, When & Then) and uploaded it in Azure dev-ops for execution.
- Working on traceability between test cases and each of the FR (Functional Requirements)
- Working on the test artifacts review in all the SQA phases such as Complete TestPlan, Complete Test Design, Complete Test Execution, and Complete Test Closure.
- Analyzing and logging defects on ADO to track all issues through the current status of the defect.
- Involved in the defect validation process and defect management.
- Executing smoke test cases after every deployment on QA env.
- Owner of Taylor's- integration testing.
- Handling client calls and providing test data.

#### **Declaration:**

**I hereby declare that the information furnished above is true to the best of my knowledge and belief.**