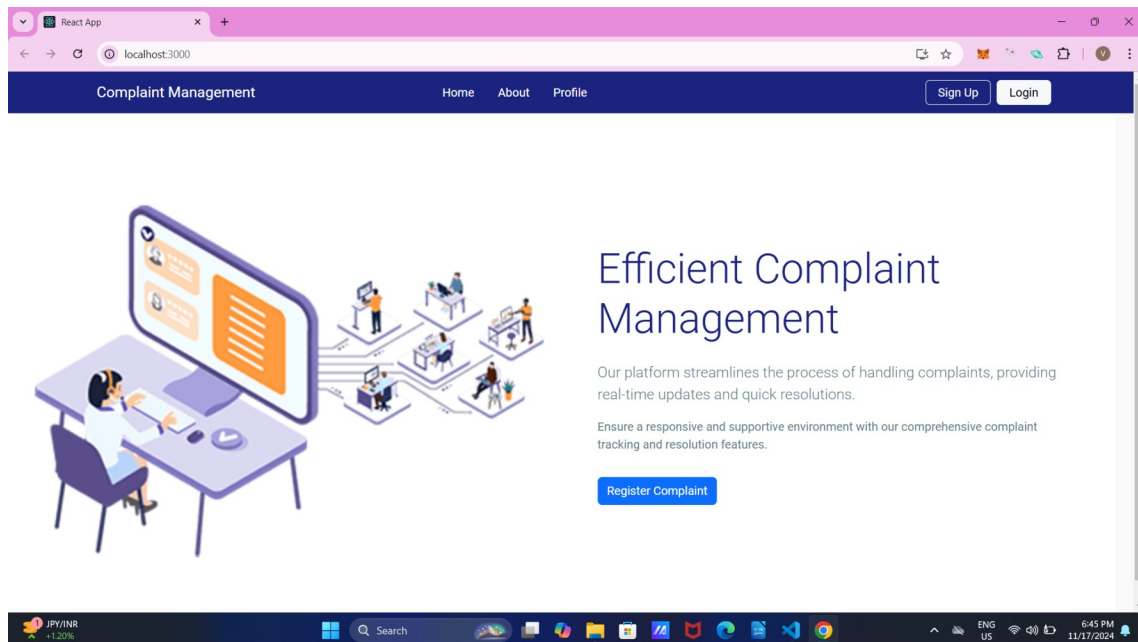


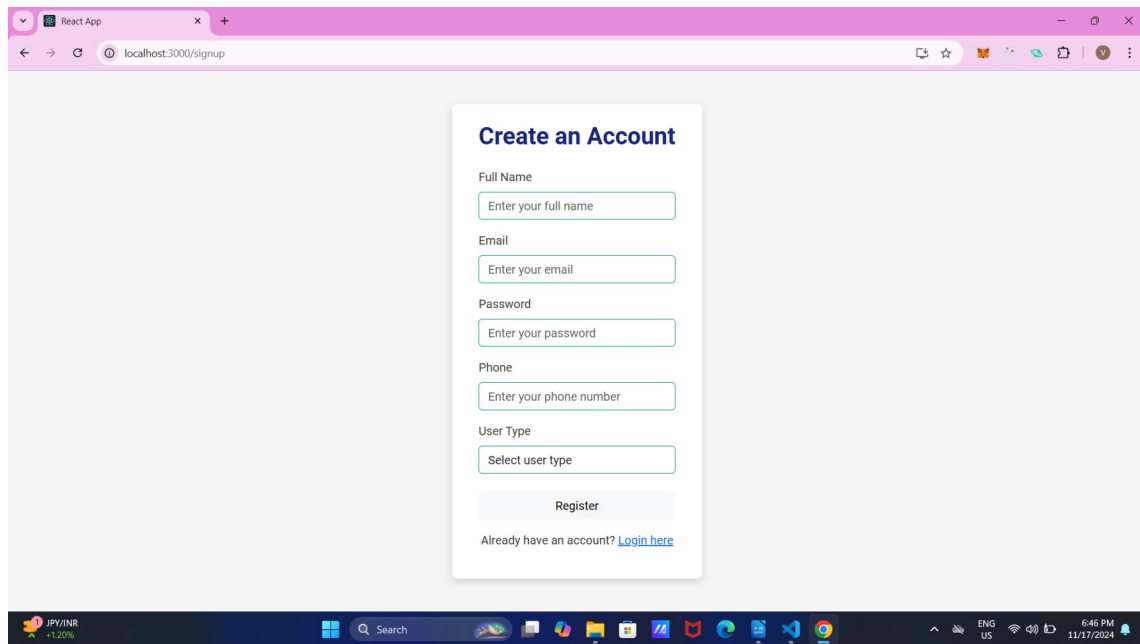
Online Complaint Registration and Management System using MERN Stack

Screenshots:

Home Page:



Signup Page:



A screenshot of a web browser displaying a signup form. The browser's address bar shows 'localhost:3000/signup'. The form is titled 'Create an Account' and includes input fields for 'Full Name', 'Email', 'Password', 'Phone', and 'User Type'. A 'Register' button is at the bottom of the form, and a link 'Login here' is provided for users who already have an account. The browser's taskbar at the bottom shows the Windows logo, a search bar, and various application icons, with the system clock indicating 6:46 PM on 11/17/2024.

React App

localhost:3000/signup

Create an Account

Full Name

Email

Password

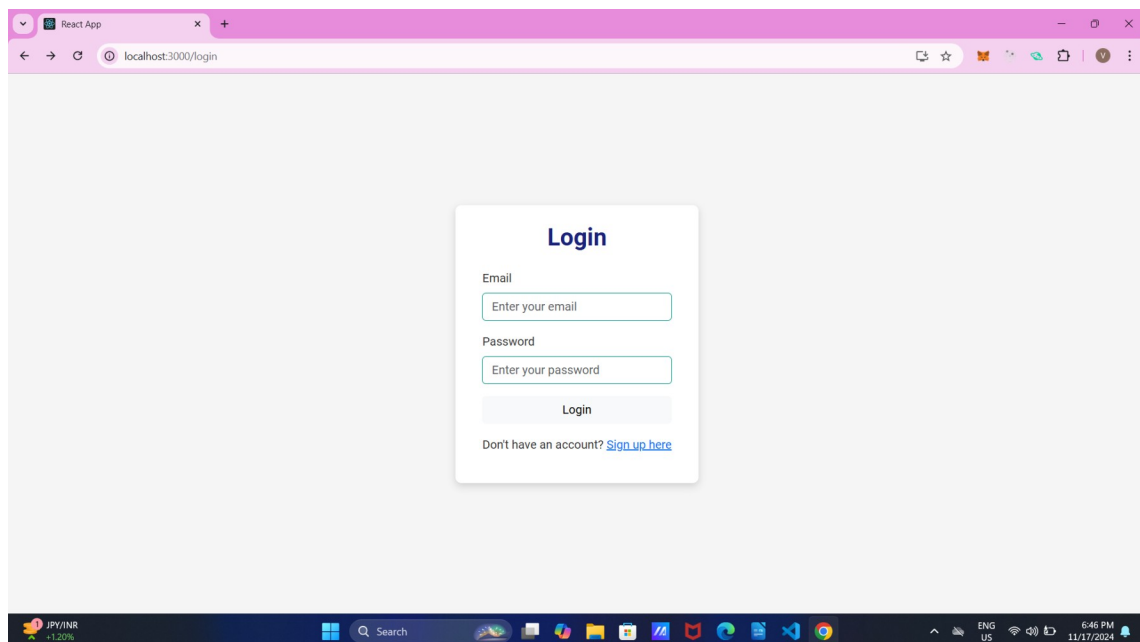
Phone

User Type

Register

Already have an account? [Login here](#)

Login Page:



A screenshot of a web browser displaying a login form. The browser's address bar shows 'localhost:3000/login'. The form is titled 'Login' and includes input fields for 'Email' and 'Password'. A 'Login' button is at the bottom of the form, and a link 'Sign up here' is provided for users who don't have an account. The browser's taskbar at the bottom shows the Windows logo, a search bar, and various application icons, with the system clock indicating 6:46 PM on 11/17/2024.

React App

localhost:3000/login

Login

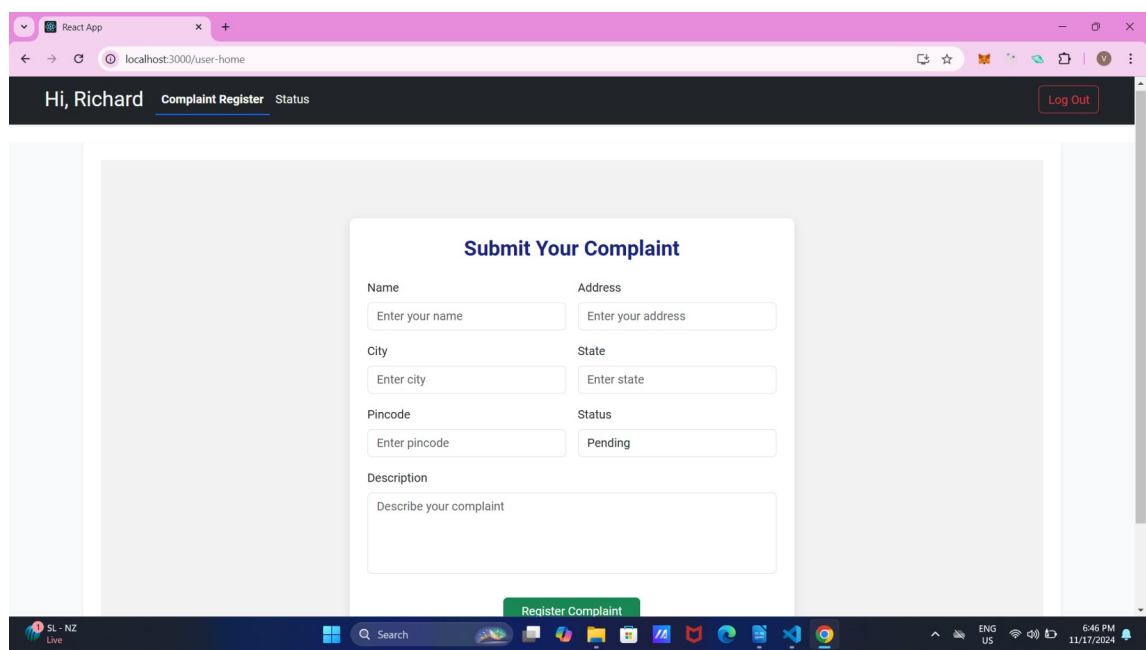
Email

Password

Login

Don't have an account? [Sign up here](#)

User Complaint Register Page:

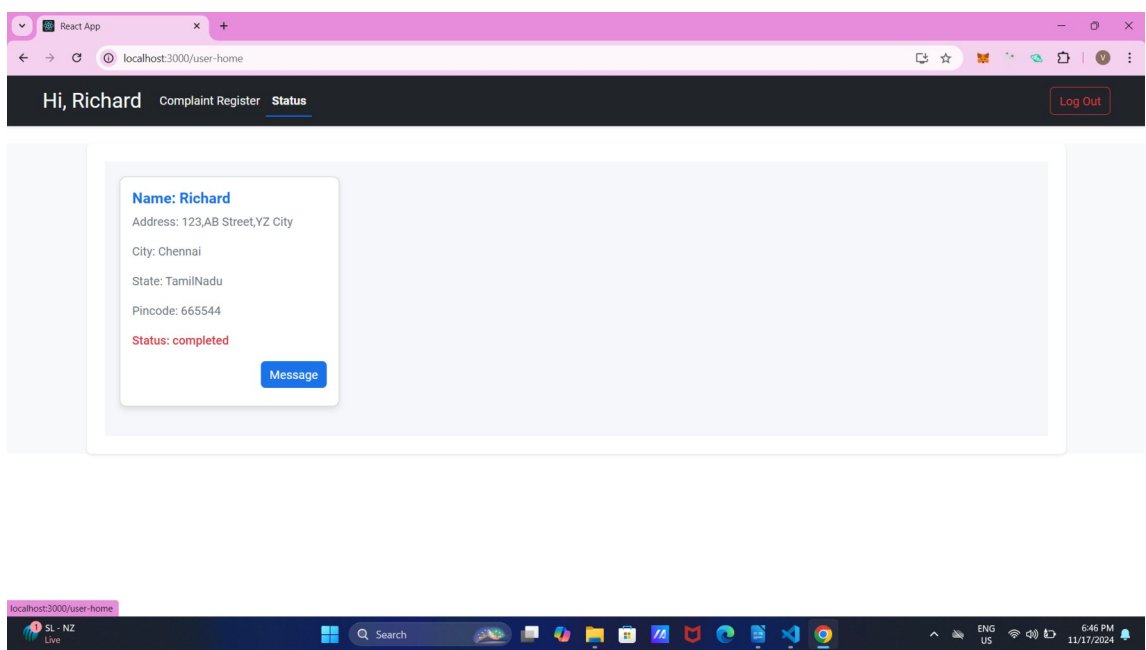


The screenshot shows a web browser window with the URL `localhost:3000/user-home`. The page has a dark header with the text "Hi, Richard" and a "Complaint Register" link. A "Log Out" button is in the top right. The main content area features a "Submit Your Complaint" form with the following fields:

- Name:
- Address:
- City:
- State:
- Pincode:
- Status:
- Description:

A green "Register Complaint" button is at the bottom of the form.

User Complaints Page:

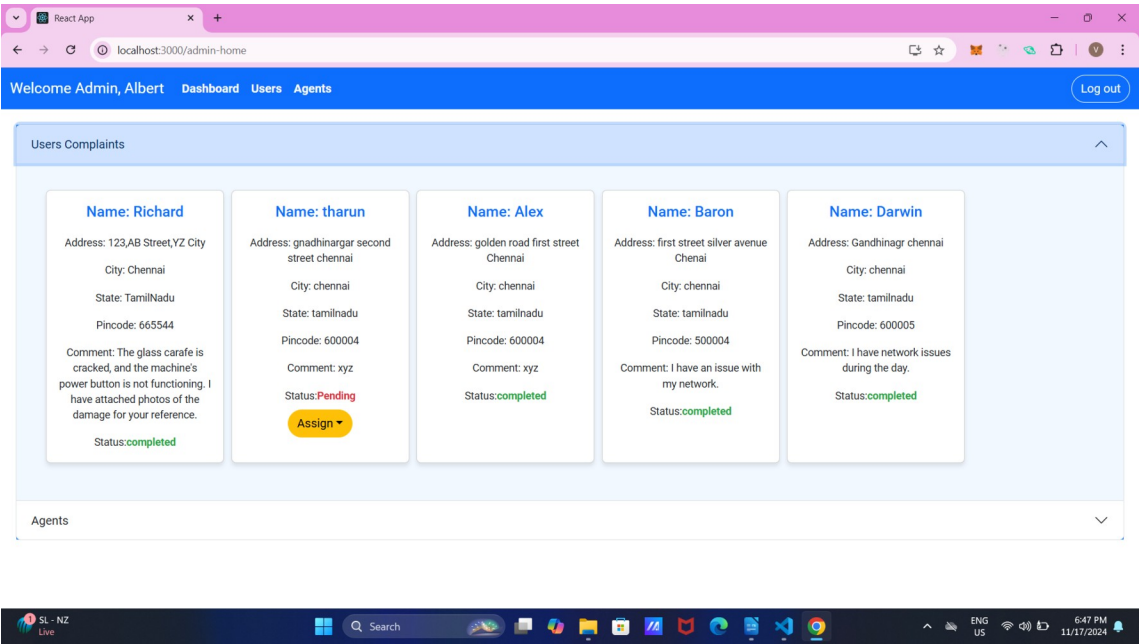


The screenshot shows the same web browser window, but the "Status" link in the header is active. The main content area displays a card for a completed complaint:

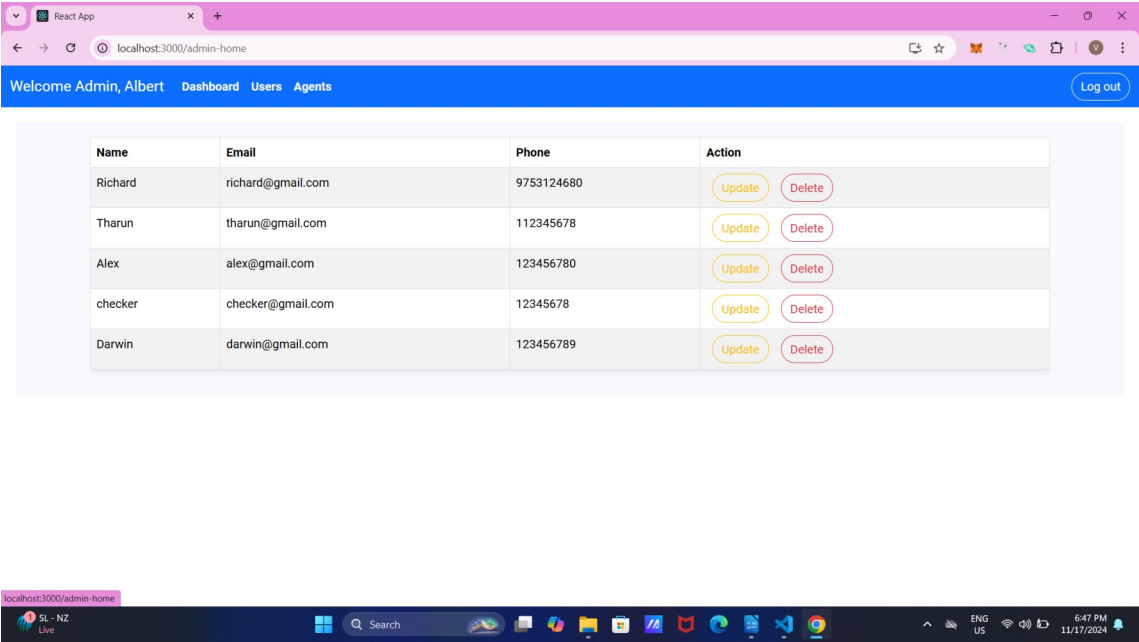
Name: Richard
Address: 123,AB Street,YZ City
City: Chennai
State: TamilNadu
Pincode: 665544
Status: completed

A blue "Message" button is at the bottom of the card.

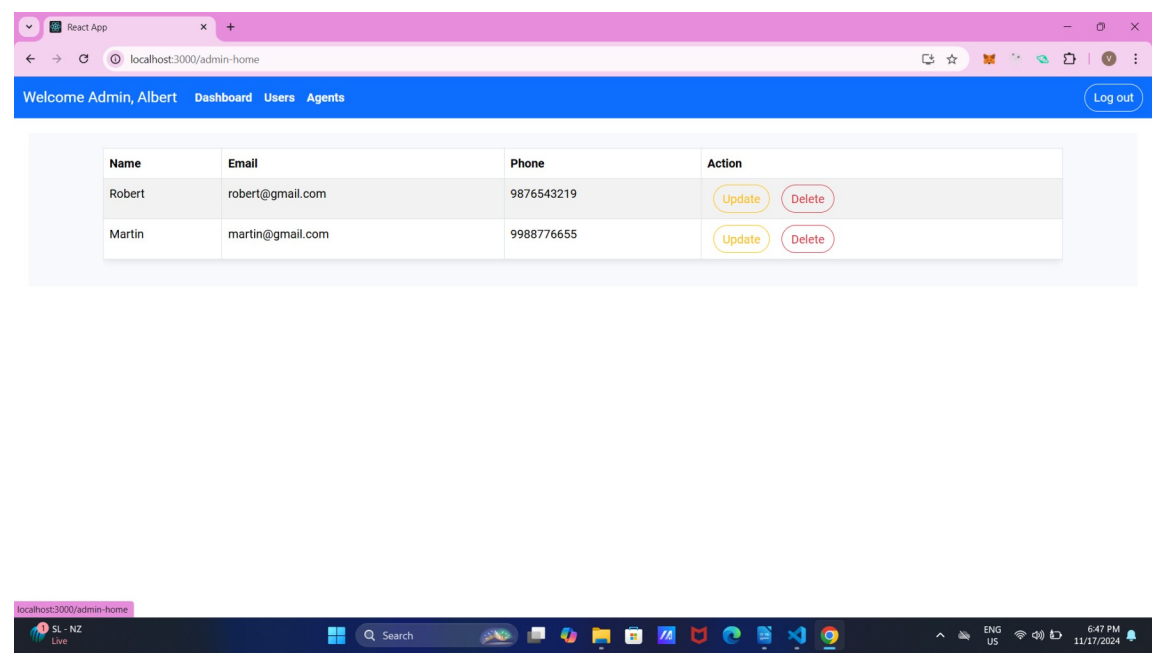
Admin Home Page:



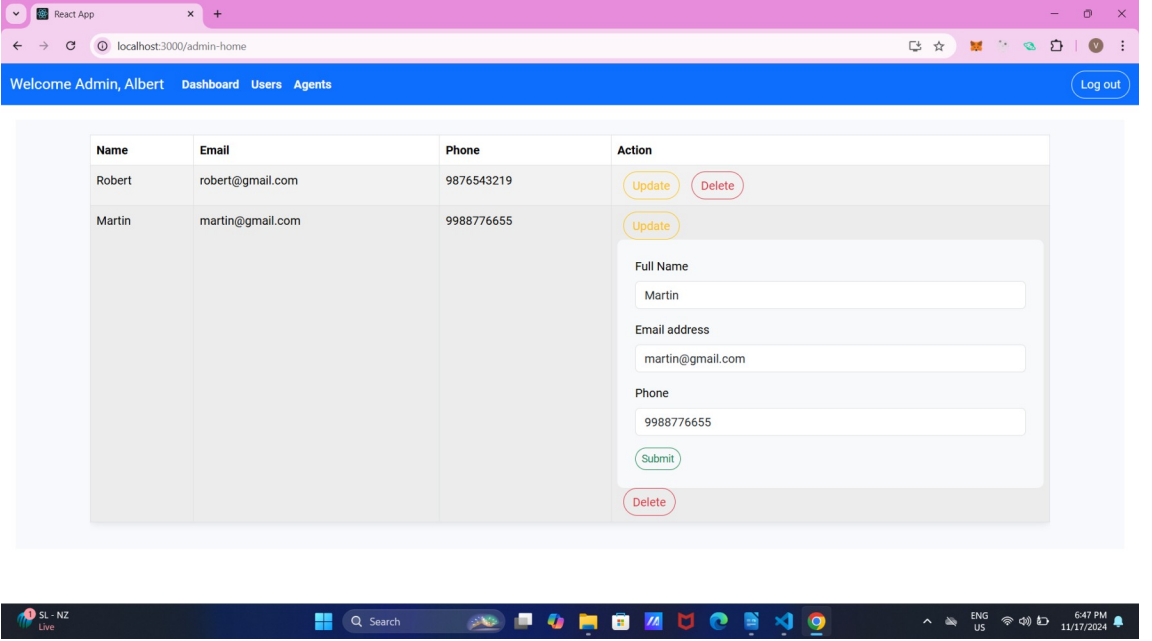
Users in Admin Page:



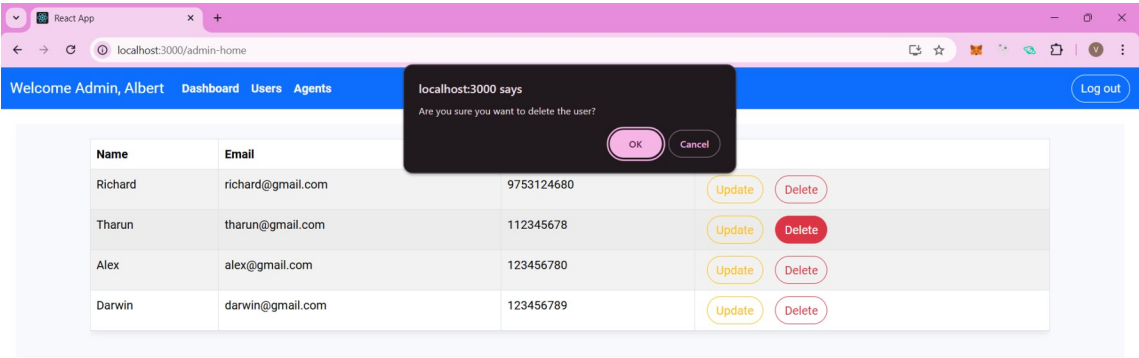
Agents in Admin Page:



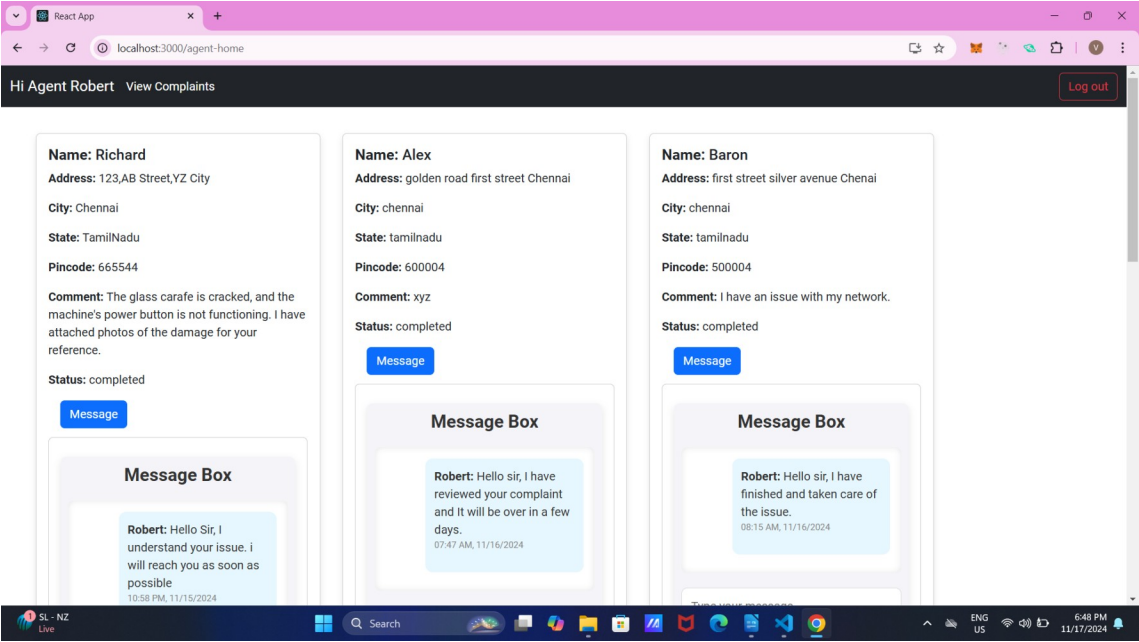
Update User & Agent :



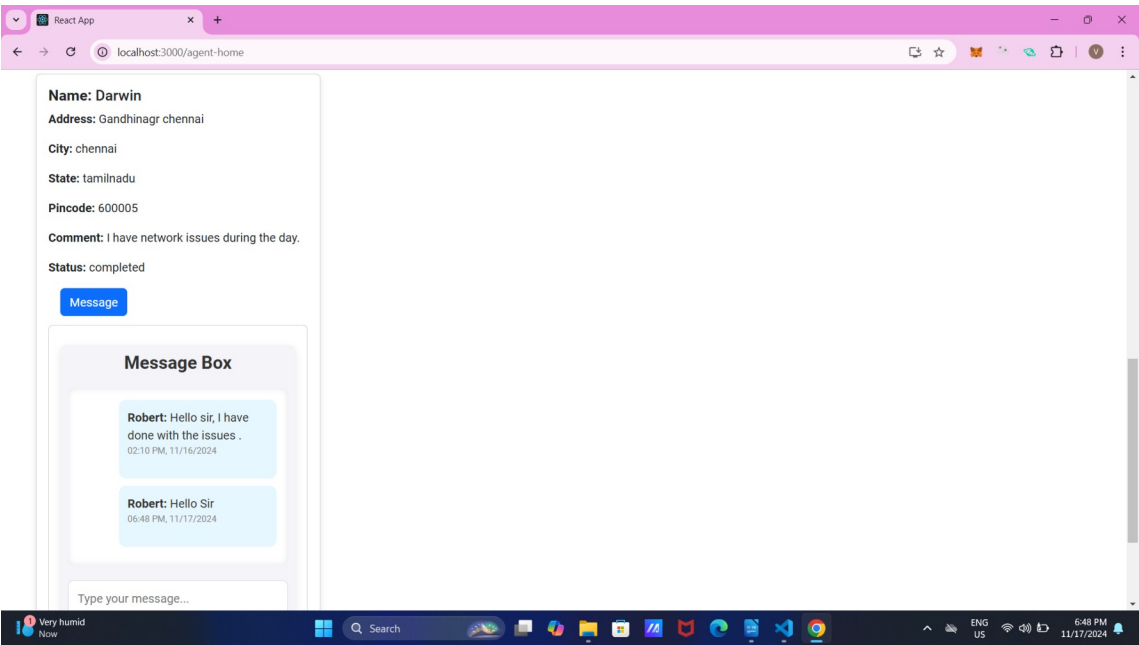
Delete User & Agent :



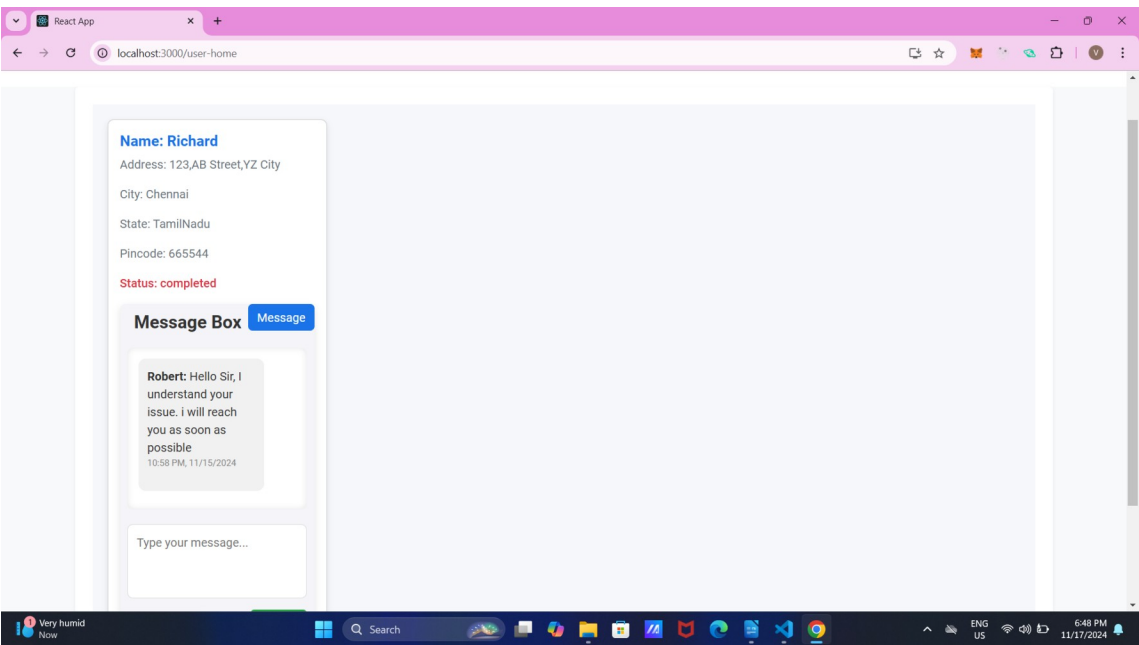
Agent Home Page:



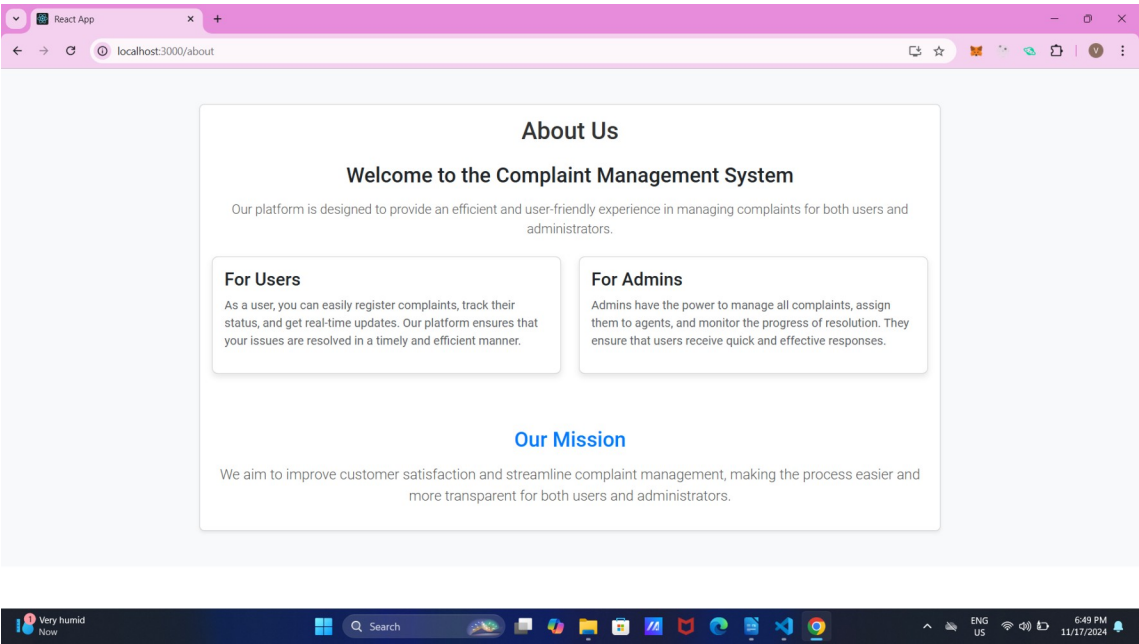
Chat with User in Agent Page:



Chat with Agent in User Page:



About Page:



Profile Page:

