

VASHAE D BLACKWOOD

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Jacksonville, FL

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OBJECTIVE

Seeking a job in IT where my many acquired talents and experiences can be utilized effectively and continue to allow growth and development towards furthering those skillsets.

EDUCATION/CERTIFICATIONS

Florida State College
Associate in science in IT Security

Jacksonville, FL
August 2021 Present

Baldwin Middle-Senior High School
High School Diploma

Jacksonville, FL
May 2020

Comptia
A+ certified

Jacksonville FL
February 2024

PROFESSIONAL EXPERIENCE

Publix
Bagger

Jacksonville, FL
April 2017-September 2017

- Provide stellar customer service.
- Being able to solve customer issues.
- Being an active listener.
- Walking out customers who need help loading their groceries.
- Being able to work as a team with the cashier to get the groceries bagged efficiently and quickly.

UPS
Package Handler

Jacksonville, FL
Oct 2020-July 2023

- Being an active listener.
- Paying attention to labels and making sure the packages go to the right destination.
- Make sure no packages are left unscanned.
- Be able to work as a team to get packages inside of trailers.
- Make sure no packages are left behind.
- Recieved employee of the month in June 2022.

UPS
Supervisor

Jacksonville, FL
July 2023- Present

- Received the honor of being chosen as supervisor of the month in February 2024.

- Develops and maintains good working relationships with employees, management and customers.
- Facilitates training with new and current employees.
- Conducts and participates in group meetings.
- Coordinates evaluations with management.
- Determines best solutions for package concerns.
- Supervises daily activities of package handlers and clerks to ensure all assigned duties are accomplished safely and timely.
- Understands and consistently demonstrates UPS's high ethical standards and code of conduct.
- Pays attention to details.

PROFESSIONAL REFERENCES

Mark Reister

*Sr Cybersecurity Operations Engineer
Mentor*

(904)412-8839

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Justin Yoder

UPS Manager

(904)625-7588