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Introduction

This project is about developing a new platform for that helps in monitoring, detecting, analyzing and responding to security threats before they harm business operations, in short SIEM. MVP [minimum viable product] focuses majorly on two personas namely SOC Analyst and Application admin. The specific scope of this application as part of MVP is as follows.

- Account management which includes
    - User management
        - User authentication [login, logout, forgot password, authentication]
        - Create users
        - Manage users
        - User permissions
    - Onboarding Client
        - Create client account
        - Contact information
        - Contract Information
        - Services Information
    - Asset Management
        - Collect asset information
        - Global asset list
        - Asset details
- Ticketing system – Module to process, manage, track issues and resolve them in timely manner.
    - Create ticket (Incident, Problem and Change)
    - View ticket
    - Reporting of tickets
    - Property summary report
    - View ticket messages
- Dashboard (TBD)
    - View at Account (property) Level
        - View based on Account, Location, Services
        - Global search based on above attributes
        - Download option

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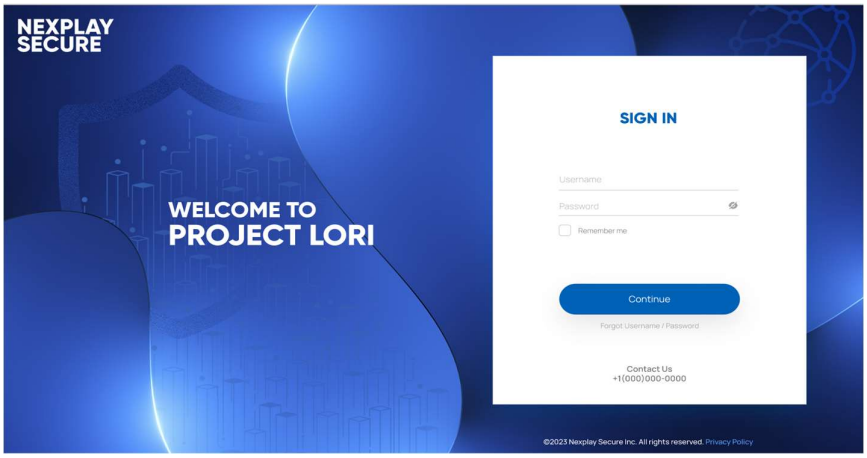
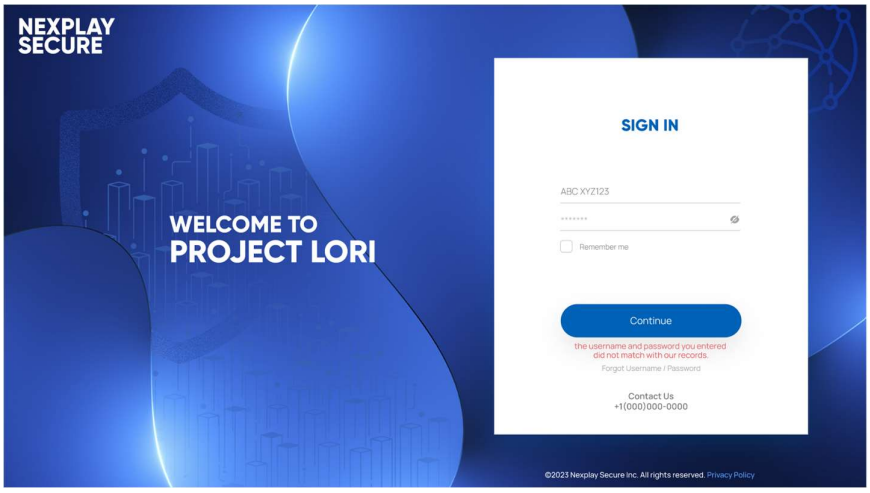
Screen list pertaining to modules mentioned above.

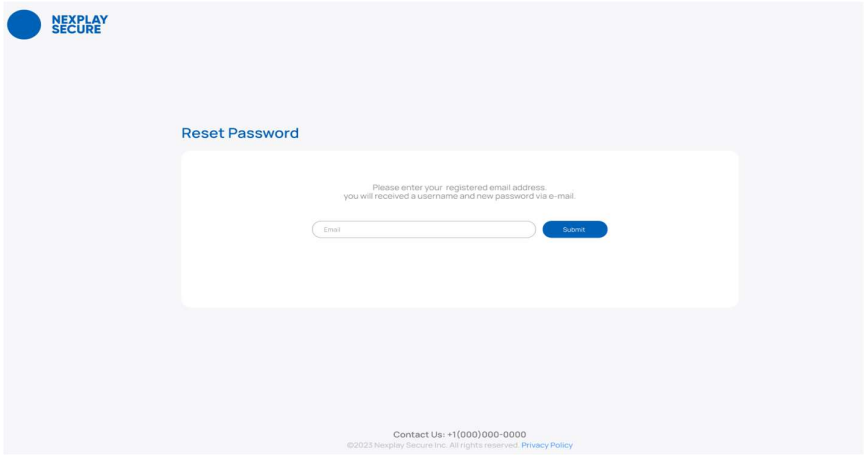
1. Account Management

    a. User management –

        i. User Authentication [login, logout, forgot password, authentication]







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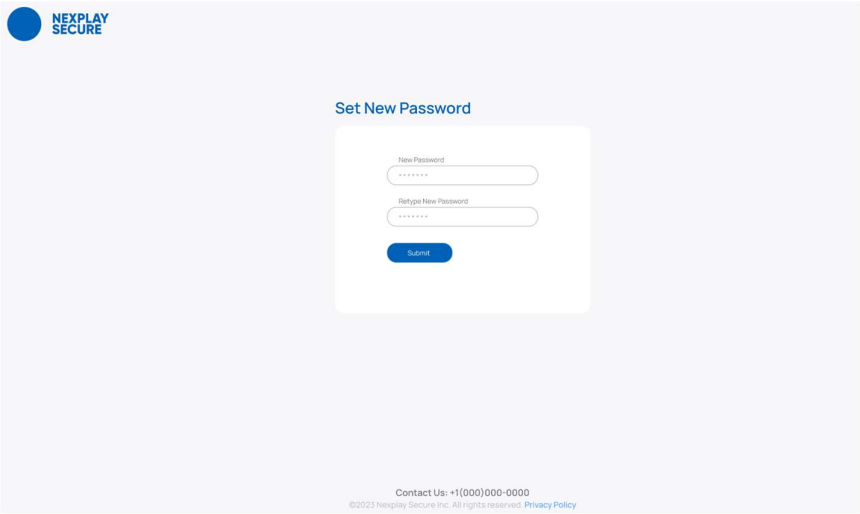
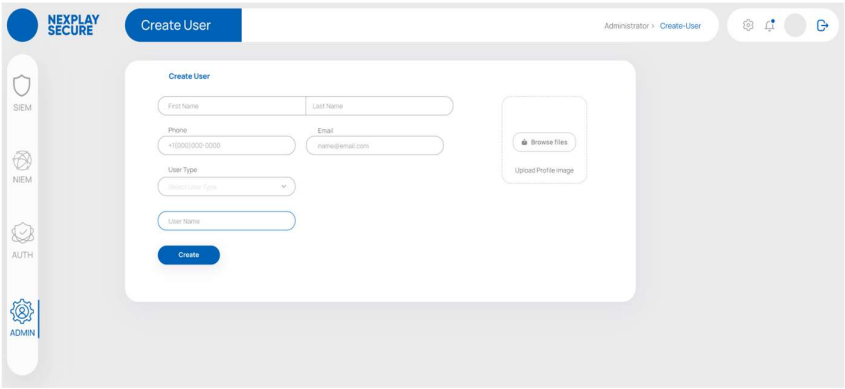
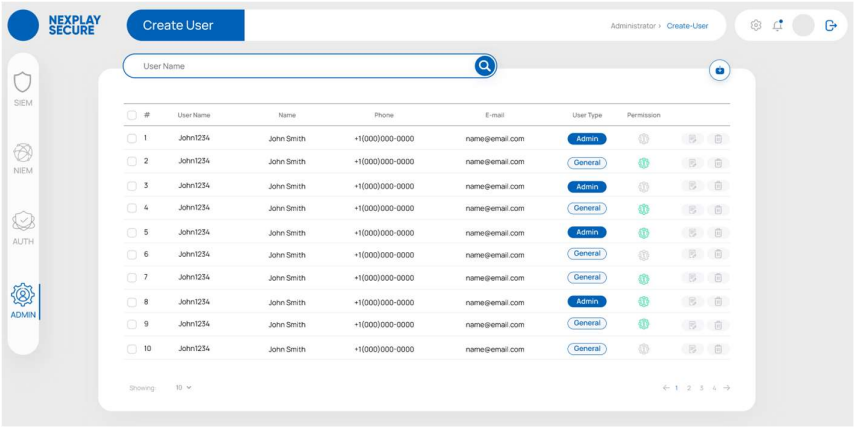


ii. Create users



iii. Manage users (User List – Default) includes [Update, Delete, Download, Pagination, No. of rows per page]



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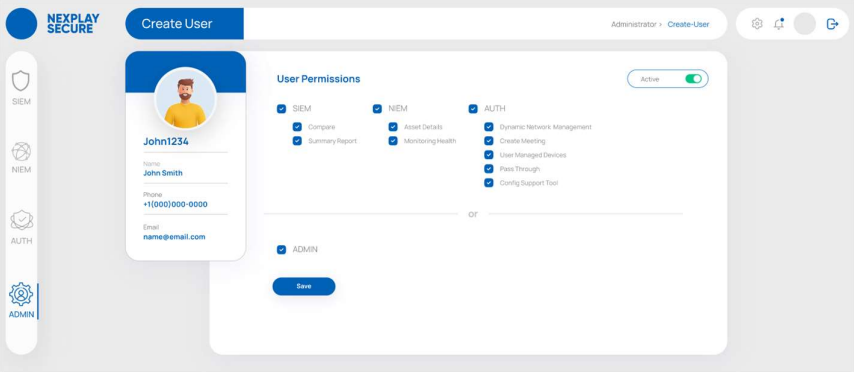
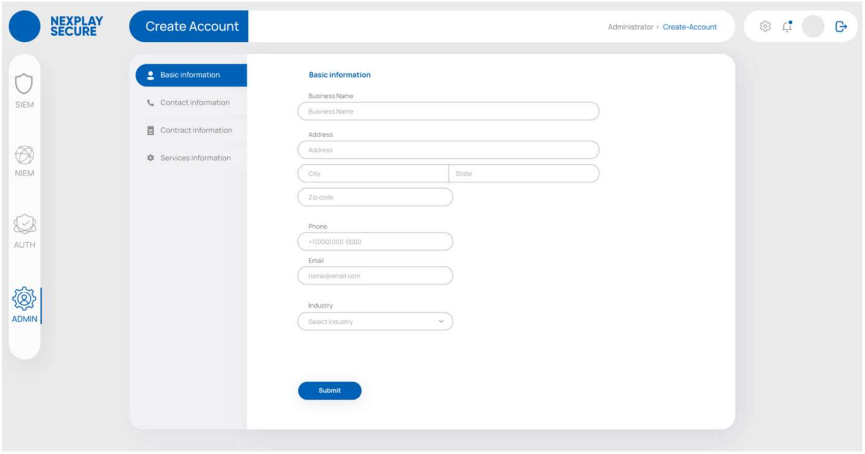
iv. User Permissions

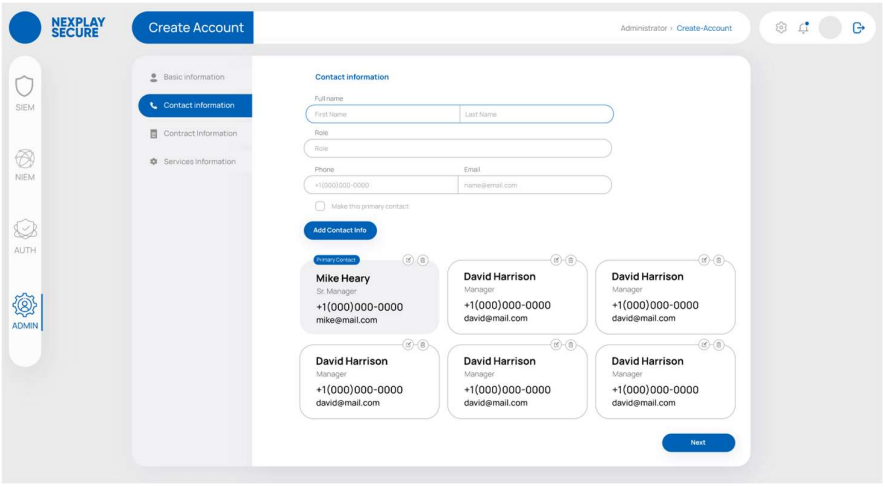


b. Onboarding client

i. Create client account – Basic information



ii. Contact Information



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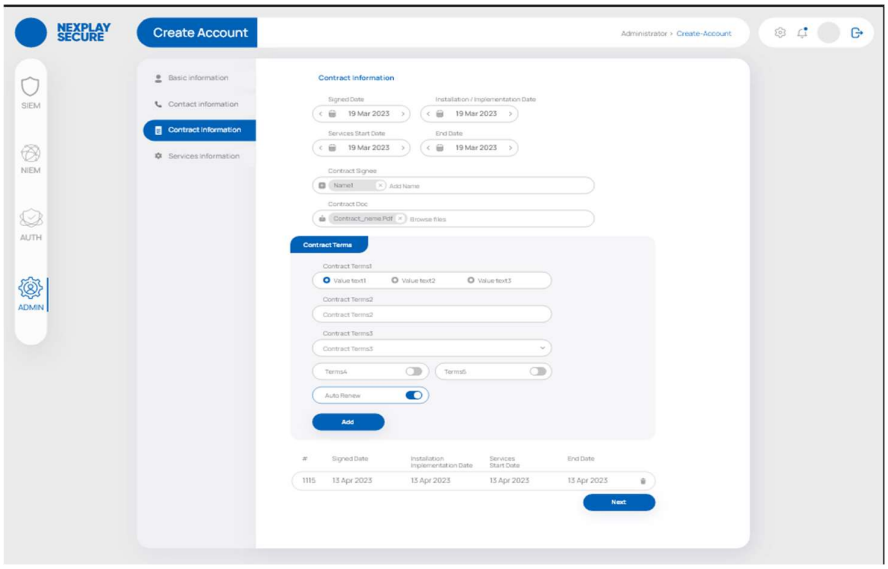
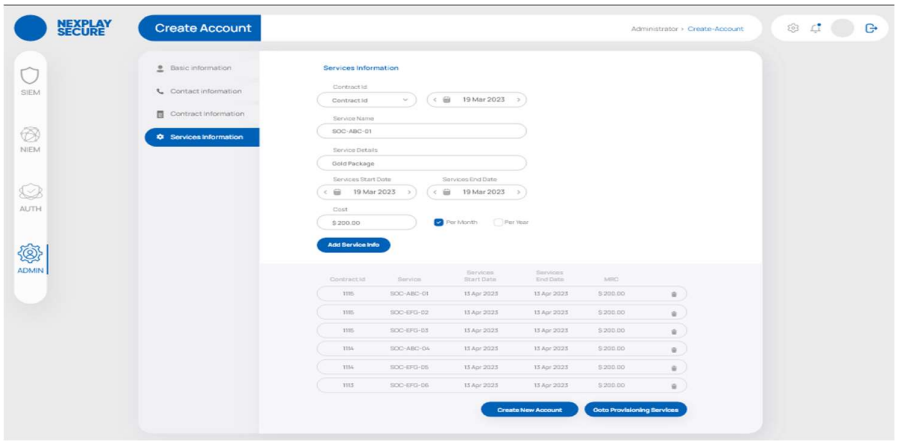
iii. Contract information

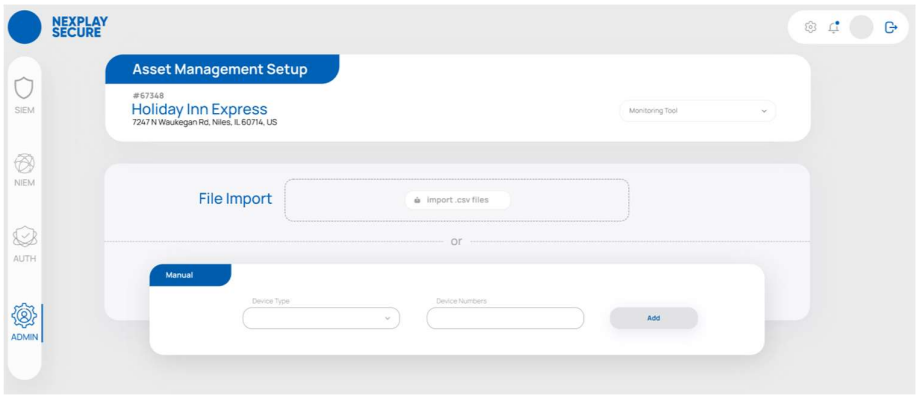


iv. Service information



c. Asset Management

i. Capture asset information [Supports file upload and Manual entry]



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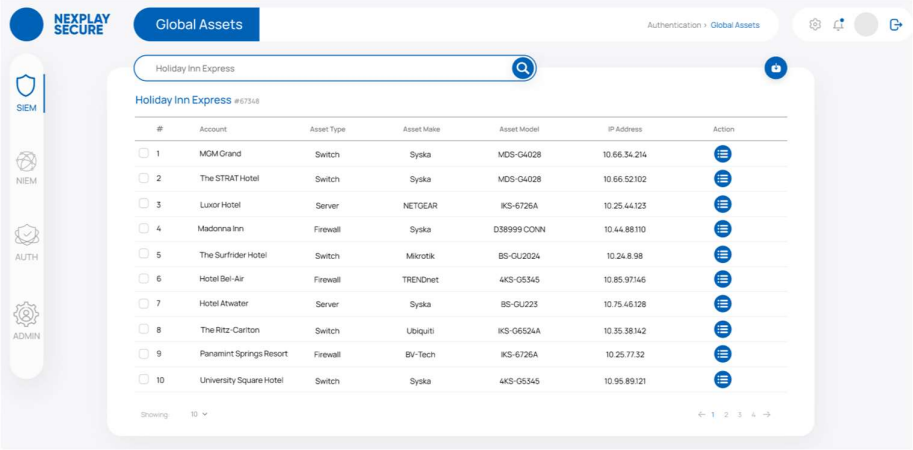
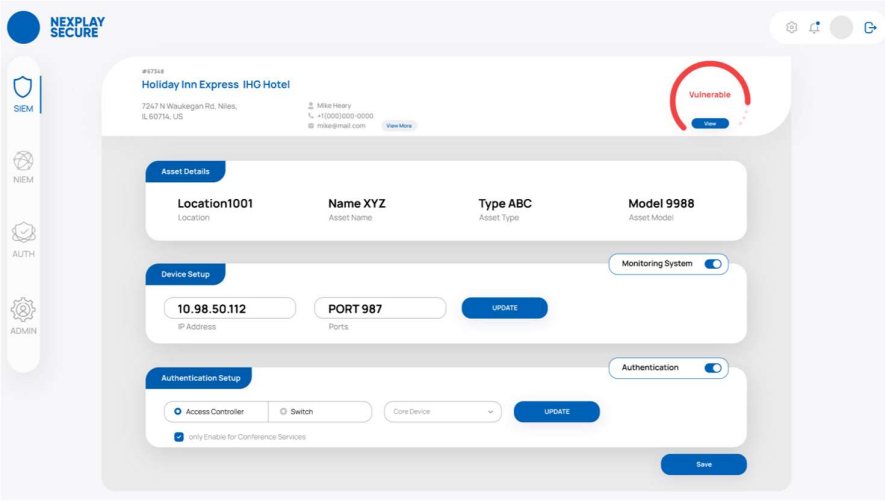
ii. Global asset list – with search option based on column headers, download option, Action button, Pagination, no. of rows per page option.

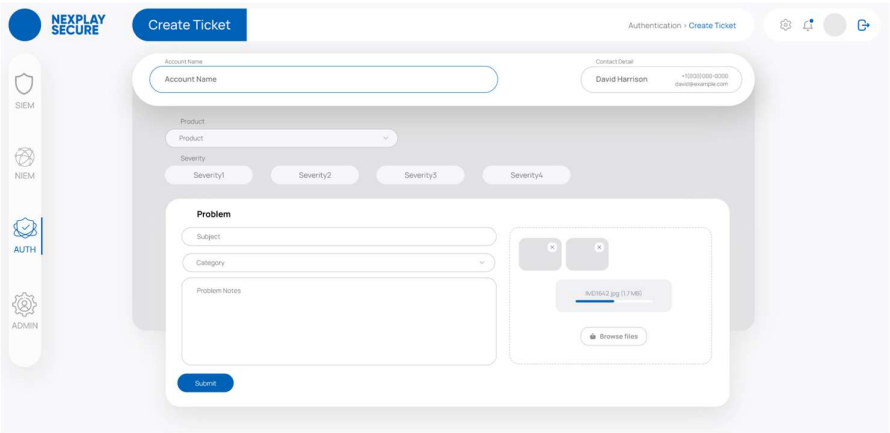


iii. Asset details



d. Ticketing System

i. Create Ticket



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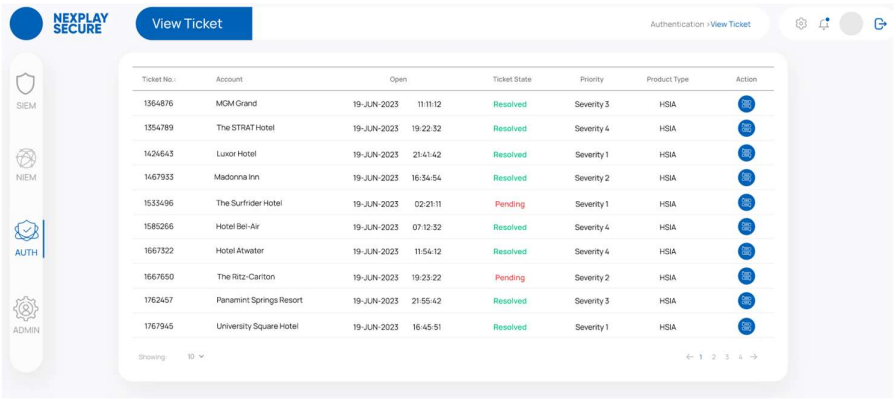
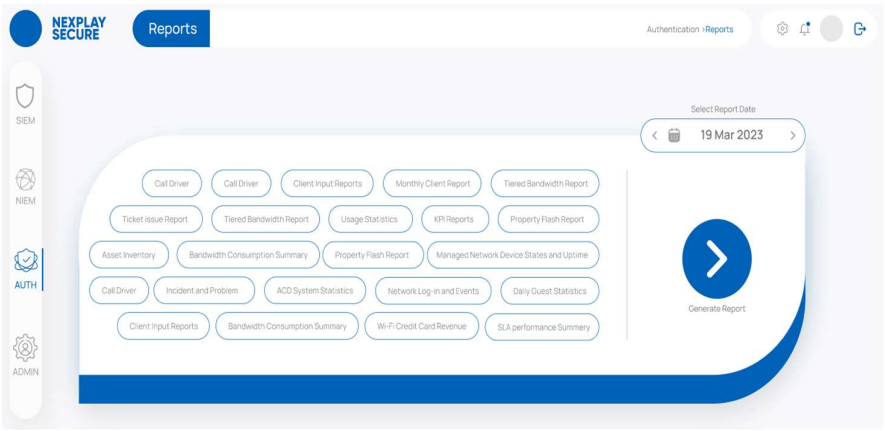
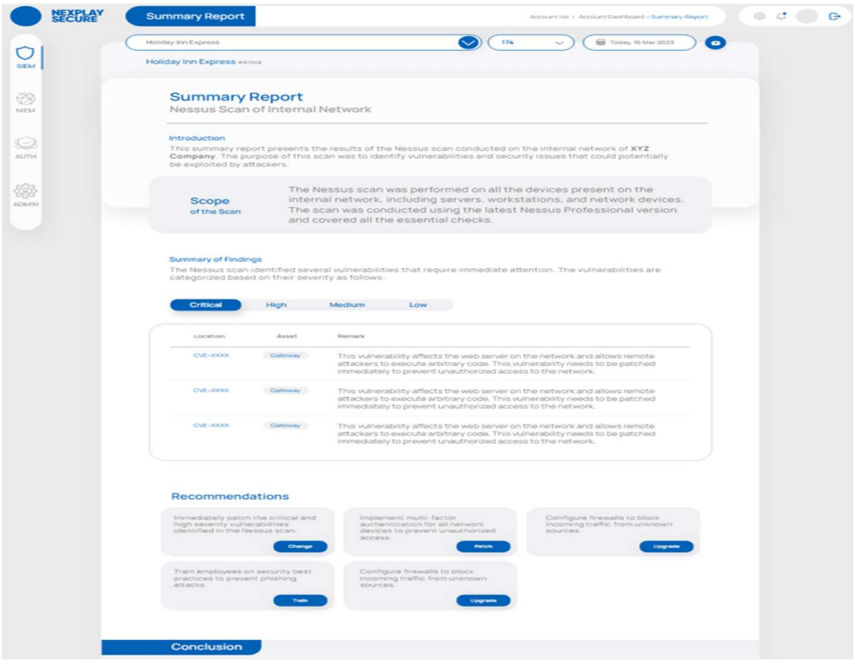
ii. View Ticket



iii. Reporting – Tickets



Summary Report



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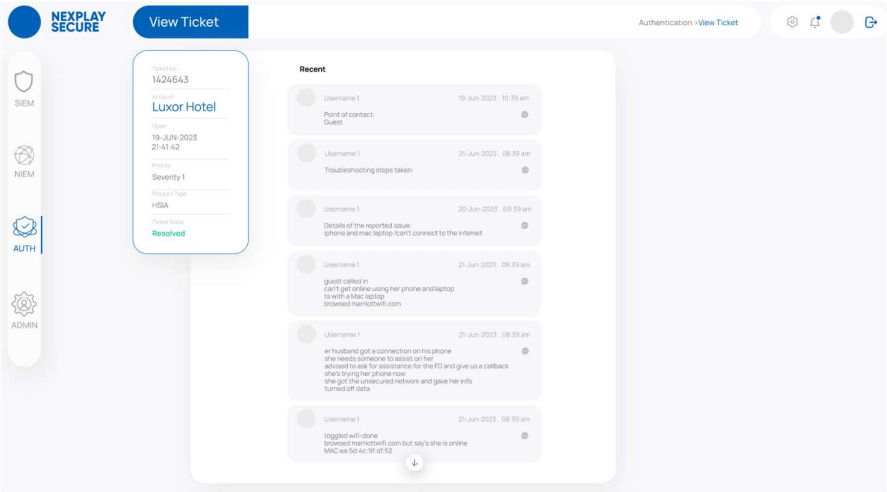
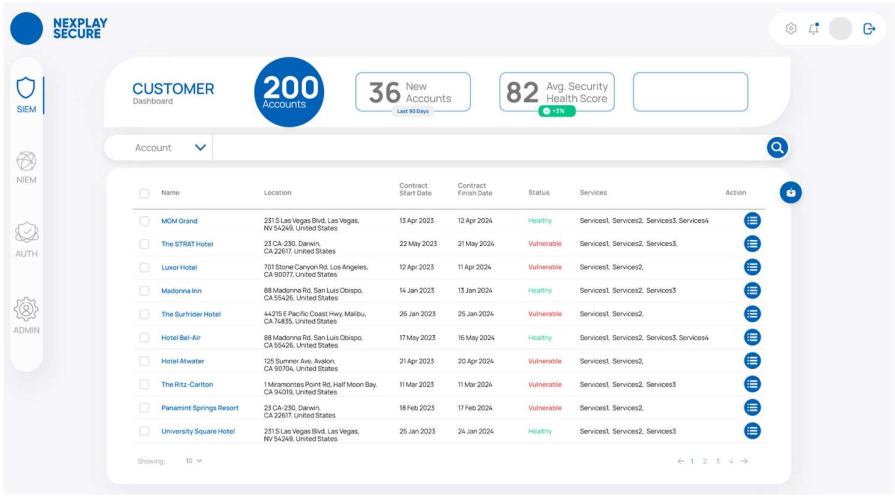
iv. View Ticket message – list



e. Dashboards

i. Accounts [Client's list] – Search, Actions, Download, Pagination, no. of rows options, KPI's.



Conclusion

The details furnished above are subject to changes during the development phase of the platform and application. Sections marked as TBD will be filled based on R&D / discussion as we progress or needed. Please reach out to the project manager for any queries.

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