Curriculum vitae

PERSONAL INFORMATION	Vasile Fana

📍 157,Calea Marasesti, 600115 Bacau (Romania)

📱 +40751473522

✉ vaseafana@gmail.com

💬 Skype vasyok72

Sex Male | Date of birth 4 Apr 1993 | Nationality Moldovian

PREFERRED JOB	Debugger/Programmer/Service Desk

WORK EXPERIENCE

15 Mar 2015–Present — **Installation and Maintenance Technician solutions for SmartCash and Freya software.**

Velvet com S.R.L.
Panseleleor 5, Sc.B , Ap.2, 600090 Bacau (Romania)
www.velvetcom.ro

- Answer the calls and assist the customers with their technical problems.

-Install the Smart Cash software and the Database, make the wireless connection between them.

-Installing scales and calibrate them, connect the scales with exiting database add/or connect with portable scanners.

-Debug the problem and solve the issue thru the telephone or going to the customer place depending on case.

-Instal all the equipment necessary for business to start selling their products and offer them assistance when needed.

Business or sector Technologies and sales department

15 May 2009–Present — **Computer repair technician**

self-employed, Colibasi (Moldova)

-Manually examine and repair computer hardware and peripheral components.

-Test functionality and assess problems by operating computer systems or related.

-Troubleshoot computer systems problems.

-Take apart and re-assemble computer components and parts.

-Use small handheld tools such as screwdrivers, voltmeters, etc.

-Manually set up computer systems and hardware, and install or re-install software programs for computer users.

-Work with colleagues (e.g., other computer repair and maintenance technicians) to resolve computer-related problems (troubleshooting).

-Read and review technical support manuals or other materials.

-Explain computer malfunction issues to customers.

2013–2015 — **Guest Services/Waiter**

Wequassett Resort and Golf club/DelMar Bar & Bistro/Chatham Bars Inn, MA (United States)

I have participated in the Work and Travel USA program for the last three summers,
I have accumulated a lot of experience working with high motivated people,
in a big business environment such as 4 diamond resort and 4.7 star restaurant .

I gained good communication skills being in the Front Desk team and interacting with our guests mostly,
 I have learned to be on time at work, to be a problem solver, to be very respectful,

a good team player and be positive all the time.

EDUCATION AND TRAINING

1 Oct 2012–Present **Computer engineer degree**   EQF level 6

University "Vasile Alecsandri" , The Faculty of Engineering
Calea Mărășești 158, 600115 Bacau (Romania)
www.ub.ro

-Advanced Computer Usage and Applications (ECDL)

-Computer science and informational technology

-Programming languages (C/C++,C#,Java,Unix)

-Database/SQL

-Network configuration

-2d/3d drawing (CAD,Solid Edge)

-English,Mathematics,Physics etc.

1 Oct 2014–21 Oct 2014 **Heartsaver First Aid CPR AED**   EQF level 2

Trio Safety CPR Training - Birmingham
85 Bagby Drive, Suite 303, 35209 Birmingham,AL (United States)
http://triosafety.enrollware.com/

Accredited First Aid ,CPR,AED for 2 years

1 Sep 2009–15 Jun 2012 **Diploma in Mathematics and Physics**

Vasile Alecsandri Highschool, Colibasi (Moldova)

-Good knowledge in Informatics,Mathematics,Physics and Chemistry.

-I always played in team sports such as soccer and basketball.

-I have participated at national mathematics olympiad and other extra academic activities.

1 May 2015–30 Apr 2016 **Technical support and Installation solutions in SmartCash**   EQF level 1

Magister software, Bucharest (Romania)

- Advanced techniques for a professional installation of supermarket selling equipment and other stores that are using our software SmartCash.

- Providing necessary help in different situations in a professional manner.

- Debug and repair broken parts of the technical equipment.

PERSONAL SKILLS

Mother tongue(s) Romanian

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
Russian	C1	C1	B1	B1	B1

English	C2	C2	C2	C2	C1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Communication skills

-When people talk to me, I try to see their perspectives.

-Before I communicate, I think about what the person needs to know, and how best to convey it.

-When someone's talking to me, I think about what I'm going to say next to make sure I get my point across correctly.

-I am a good listener and very patient.

Organisational / managerial skills

I have always been a productive team player. I always played in team sports such as soccer and basketball and always performed as captain. Therefore I have excellent leadership skills.

Job-related skills

-Problem Solver

-Good understand skills

-Outgoing

-Helpfull

-Sociable

-Tolerant

-Diplomatic

-Patient

-Kind

-Anticipating

-Independent

-Highly Motivated

-Hard Worker

-Punctually

-Observe and direct the execution of (a task, project, or activity)

Digital competence

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital competences - Self-assessment grid

Operating Systems

Windows XP, Vista,7,8.1,10 (Advanced)

Linux (Basic)

Mac OS X (Advanced)

(1 for beginner and 5 to professional)

Programming Level

C Programming (1)

C++ Programming (3)

Java Programming (3)

MySQL (3)

C# Programming (1)

XCODE (1)

Engineering Software

AutoCAD (1)

Matlab (1)

Arduino software (3)

Solid Edge (4)

Client

Server/Networking/Hardware

CISCO Routers (3)

WAN (Wide Area Networks) (3)

TCP/IP (1)

Windows Server 2003/2007 (2)

Web Page Design

HTML (3)

XHTML (2)

C# (1)

PHP (2)

CSS (2)

JavaScript (2)

Photoshop (2)

Word Processing

Microsoft office 2003/2007/2010/2013 (4)

Driving licence   B