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|  | IMG_2548.jpg  India Jammu and Kashmir  Srinagar  Mob:+917780942810  Passport No : L5698637  Hammadbhat126@yahoo.com | HAMMAD YOUSUF  Google Certified IT Support Specialist  **About Me**  Certified by Google with Google IT Support Professional Certificate  I am a Junior Android Developer and I have been a Support Professional for 6 years and have experience in Front Office as IT Support Specialist and have 2 years of experience as I.T Supervisor In Saudi Arabia and have proven Success in organizing multiple tasks |
|  | **Objective**  Looking forward for a good opportunity that will enhance my interpersonal and intellectual skills and hoping to join a progressive organization which provides scope for continuous improvement and growth & to be able to invest my knowledge and experience to its benefit. | **Professional Experiences**   |  |  |  | | --- | --- | --- | | *2015-2018* | *2014-2015* | *2010-2012* | | *INTECH*  *Srinagar India*  *IT Support experience, and Junior Android Developer*  *Knowledge and understanding of all Windows operating systems including Win XP, 7 and 8  Good Knowledge of Windows Server 2003,08, 10, User account resets,  Good use of Microsoft Office packages Office 2007, 2010, Laptop and PC restore knowledge Networking  Good General understanding of computer hardware Ability to troubleshoot technical issues* | *Mandrain Hotel Riyadh Saudi Arabia*  *IT Support experience*  *Windows Administration and troubleshooting & installation of Various Software's & Technical Support  Anti virus updating, Monitoring & ensuring proper access controls Installation, configuring, troubleshooting and maintenance of PC's Management: Manage the deployment, monitoring, maintenance, development, upgrade, and support of all current IT systems, PCs, operating systems software applications.* | *INTECH*  *Srinagar India*  *Trouble shooting the networking related problems. Troubleshooting & maintenance of PCs. Fault finding & trouble shooting of Monitor, SMPS, Mother Board. Installation of Operating Systems Win XP, Windows 7,  Win vista etc  Installation of various software, Configuration of Printer, Modem, Scanner. Installation of device drivers & hardware components.* | |  |  |  |   **Certificates And Accomplishments**   |  |  | | --- | --- | | google.jpg Google  IT Support Professional Certificate | 2018 |   l.   |  |  | | --- | --- | | amity_logo.pngAmity University Diploma In Computer Application | 2016 S |  |  |  | | --- | --- | | 4187-nielit-logo_57b16a4d63edc.jpg INTECH  Diploma In Information Technology | 2010 | |
|  | **Skills**   * Complete competency with Microsoft Office * Android Studio * Systems And support Analytical Skills * Knowledge on windows servers,backup management and Web applications * Basic knowledge of Print Services, TCP/IP Network connectivity * Helpdesk, user support operator experience with server hardware support experience   Responsibilities and Role details  Anti virus updating, Monitoring & ensuring proper access controls Installation, configuring, troubleshooting and maintenance of PC's and hardware peripherals. IT Management: Manage the deployment, monitoring, maintenance, development, upgrade, and support of all current IT systems, Websites, PCs, operating systems, databases and software applications Responsible for conducting IT Audits and  IT compliance. Manage financial aspects of the IT Department, including purchasing, budgeting and budget review. |

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|  | Languages  English ,Arabic and Urdu | |  |  | | --- | --- | | download.jpg NCPUL  Diploma in Computer Application | 2009 | |
|  | Interests  Walking, Running, Boxing | |  |  | | --- | --- | | google.jpg Google IT Support Certificate |  |   **References** |
|  |  | <https://www.coursera.org/account/accomplishments/specialization/U4NXR7WDU9FN>   |  |  | | --- | --- | | d59b60b3f8231221799b5c41737eb1c8.pngPlay store |  |   <https://play.google.com/store/apps/developer?id=Hammad+Yousuf>   |  |  | | --- | --- | | default-share.png |  |   <https://www.linkedin.com/in/hamm121/> |
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