



NCC/CAB /ICCP/2025/VOL-1/152

July 28, 2025

The Chief Executive Officer
Moblogic Technologies Limited
4A, Babatope Bejide Street, Lekki Phase I
Lagos

Dear Sir,

APPROVAL OF INDIVIDUAL CONSUMER CODE OF PRACTICE

The above subject refers.

The Commission has reviewed your draft Individual Consumer Code of Practice (ICCP) on the Value Added Service licence and wishes to convey regulatory approval effective July 31, 2025. It is our expectation that your operations and related activities will be governed by the provisions of the approved Individual Consumer Code of Practice.

In accordance with Part II, Section 6 (1) under (Regulation) of the Consumer Code of Practice Regulations, 2024 you are required to ensure the following:

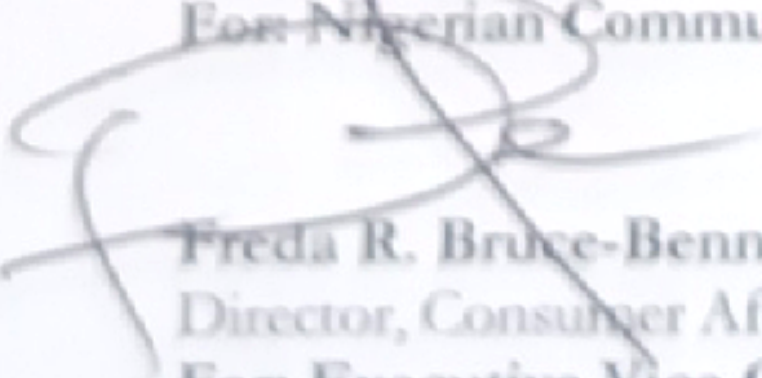
1. That you publish the approved ICCP in one national newspaper, on your website and on any social media platform within thirty (30) days from the date of approval.
2. That you forward a copy of this newspaper publication to the Commission accordingly.
3. That you display a copy of the approved ICCP at all your Customer Contact Centre and provide a copy to your customers on request.

Kindly note that the Commission reserves the right to publish or distribute the ICCP in any way it deems appropriate in accordance with Regulation 6 (3) of the Consumer Code of Practice Regulations, 2024.

Please accept the assurances of our highest regards.

Yours faithfully,

For Nigerian Communications Commission


Freda R. Bruce-Bennett
Director, Consumer Affairs Bureau
For: Executive Vice Chairman/CEO


Dr. Moses Ayi
Head, Consumer Policy Dev. & Monitoring
Consumer Affairs Bureau

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Ministry of Communications and Digital Economy