Test Run Report



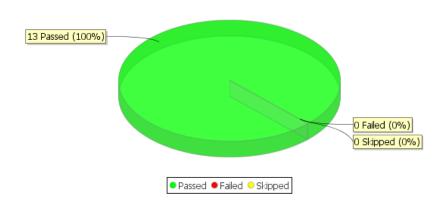
Test Run Overview

Started 29 Dec 2018, 11:06:16 Ended 29 Dec 2018, 11:29:24

Duration (mm:ss) 23:08.571

Test Results Summary

Passed 13 Failed 0 Skipped 0



Test Case Summary

| C AmentOccasio | |
|---|---|
| AgentConsole | successful |
| C1417_C1431-SRTypeContactAndAddressCanBeSearchedAndSelected.testcase | successful |
| C1418_C1421-SRCreationShowsSRDescriptionSection.testcase | successful |
| | successful |
| VerifyThatSRCreationPageHasKnowledgeArticlesSectionHasLinksToArticles.testcase | • |
| C1425-C1426- | successful |
| VerifyThatSRCreationPageHasOrganisationAndContactSection.testcase | Successiui |
| C1428-SRCreationShowsKnowledgeArticleSection.testcase | successful |
| C1429-VerifyThatSRCreationPageHasKnowledgeArticleCanBeNavigatedTo.testcase | successful |
| C1430-VerifyThatSRCreationPageHasRequestDetailsHaveFieldsToManage.testcase | successful |
| ☐ C1432- | successful |
| VerifyThatSRCreationPageHasDefaultServiceRequestOriginPopulated.testcase.testcase | Successiui |
| C1433_C1423_C1424_C1438- | accepted. |
| VerifyThatRequestInformationSectionAndSRDetailsWithQuestionIsDisplayed_ContactCa | nBeSelected.testcase |
| C1434-QuestionsAppearAccordingToStartAndStopDates.testcase | successful |
| C1435-QuestionsAppearInRightOrder.testcase | successful |
| C1436-VerifyThatSRCreationPageHasHintsDisplayed.testcase | successful |
| C1437_C2719-VerifyThatSRCreationPageShowsRequiredFieldValidation.testcase | successful |
| | |

C1417_C1431-SRTypeContactAndAddressCanBeSearchedAndSelected.testcase

Summary

29 Dec 2018, 11:06:16 29 Dec 2018, 11:08:36 02:20.202 Started Ended

Duration (mm:ss) Outcome successful

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 11:06:16(00:00.015) |
|--|--------------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:06:21(00:05.592) |
| On SF Cases tab (Code Compliance Administration) | 0 11:06:21(00:05.593) |
| Click the New Case button | 0 11:07:00(00:43.661) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:07:02(00:46.222) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.272 | () 11:07:05(00:48.646) |
| Background activity wait successful. Actual duration(seconds): 2.969 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 11:07:10(00:54.538) |
| Set the Text Box_search Service Type field to Provar Regression Test SR | ① 11:07:11(00:54.795) |
| Background activity wait successful. Actual duration(seconds): 0.426 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | ① 11:07:15(00:59.121) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.268 | ① 11:07:15(00:59.389) |
| Background activity wait successful. Actual duration(seconds): 1.306 | |
| Call putLocationAndHandleDuplicates | 0 11:07:19(01:03.541) |
| putLocationAndHandleDuplicates.testcase | 0 11:07:19(01:03.541) |
| Salesforce Connect: QA (Test) | 0 11:07:19(01:03.541) |
| Set Values: InitialSRIdToBeMarkedDuplicate | 0 11:07:19(01:03.551) |
| Set Values: InitialDuplicatesPopupAction | ① 11:07:19(01:03.557) |
| Set Values: LocationOption | 0 11:07:19(01:03.561) |
| Set Values: DuplicatesChoice | 0 11:07:19(01:03.564) |
| Set Values: LocationToBeSelected | 0 11:07:19(01:03.568) |
| Set Values: SRIdToBeMarkedDuplicate | 0 11:07:19(01:03.572) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Location Tab | 11:07:19(01:03.575) |
| Click the Location Tab Link button Background activity wait successful. Actual duration(seconds): 0.257 | 0 11:07:20(01:03.845) |
| Background activity wait successful. Actual duration(seconds): 1.061 | |
| Sleep for {20} seconds Timed sleep successful. Requested duration(seconds): 20, Actual duration(seconds): 20 | ① 11:07:22(01:05.674) |
| Click the Location Pop Up Icon Back field | 11:07:42(01:25.677) |
| Initial Duplicates Popup action on trf or update | © 11:07:42(01:26.111) |
| Duplicates Popup action selection or change of address | ① 11:07:42(01:26.111) |
| If: {LocationOption = "NoSelection"} | ① 11:07:42(01:26.114) |
| If: {LocationOption = "SelectLocation"} | © 11:07:42(01:26.116) |
| Then | 0 11:07:42(01:26.119) |
| | |

| Set the Search For A Location field to: 668 E 6th Background activity wait successful. Actual duration(seconds): 0.262 | ① 11:07:42(01:26.120) |
|---|--------------------------------|
| Background activity wait successful. Actual duration(seconds): 0.264 | |
| Click the Selected Location From Search button Background activity wait successful. Actual duration(seconds): 1.288 | () 11:07:45(01:29.082) |
| Background activity wait successful. Actual duration(seconds): 0.642 | |
| UI Assert | 0 11:07:48(01:31.695) |
| On SF Incap311SCAgentConsole page with | |
| pageobject Incap 311sc Agent Console_ Narayan_ Pop Ups | 0 11:07:49(01:32.686) |
| Sleep for {3} seconds Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3 | 0 11:07:49(01:32.983) |
| UI Assert | 11:07:52(01:35.987) |
| If: {DuplicatesChoice = "MarkAsDuplicate"} | 0 11:08:12(01:56.164) |
| If: {DuplicatesChoice = "ClosePopup"} | 0 11:08:12(01:56.170) |
| <pre>If: {DuplicatesChoice = "NewCase"}</pre> | 11:08:12(01:56.174) |
| Then | 11:08:12(01:56.176) |
| ☑ If: | |
| {NewCase.fields.continueWithoutDuplicate.visible = "true"} | 0 11:08:12(01:56.177) |
| If: {LocationOption = "RemoveLocation"} | 0 11:08:14(01:58.282) |
| If: {LocationOption = "ChangeLocation"} | 0 11:08:14(01:58.289) |
| On Service Request View Screen page | 0 11:08:16(02:00.360) |
| Click the Selected_ Location | 0 11:08:17(02:00.688) |
| Call doContactOperations | 0 11:08:19(02:03.146) |
| oContactOperations.testcase | 0 11:08:19(02:03.146) |
| Salesforce Connect: QA (Test) | 0 11:08:19(02:03.146) |
| Salesforce Connect: QA (Test) | ① 11:08:19(02:03.153) |
| Set Values: ContactToBeSelectedOrUpdated | ① 11:08:19(02:03.153) |
| Set Values: Numeric4 | 0 11:08:19(02:03.155) |
| Set Values: Char7 | 0 11:08:19(02:03.159) |
| Set Values: Numeric3 | 0 11:08:19(02:03.165) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Contact Information Tab | 0 11:08:19(02:03.173) |
| Click the Contact Information Tab Link button Background activity wait successful. Actual duration(seconds): 0.262 | 0 11:08:19(02:03.419) |
| Background activity wait successful. Actual duration(seconds): 2.164 | |
| If: {OperationType = "SelectExisting"} | 0 11:08:24(02:08.383) |
| Then | 11:08:24(02:08.386) |
| On SF Incap311SCAgentConsole page with pageobject | |
| Incap 311sc Agent Console_ Narayan_ Contact Information Tab | 0 11:08:24(02:08.387) |
| Set the Search Contact Box field to : | 0 11:08:25(02:08.686) |
| vbevara@incapsulate.com Background activity wait successful. Actual duration(seconds): 0.268 | |
| Background activity wait successful. Actual duration(seconds): 0.261 | |
| Click the Selected Contact button | ① 11:08:30(02:14.263) |
| Background activity wait successful. Actual duration(seconds): 1.285 | , |
| Background activity wait successful. Actual duration(seconds): 2.041 | |
| If: {OperationType = "CreateNew"} | 0 11:08:36(02:20.166) |
| <pre>If: {OperationType = "UpdateExisting"}</pre> | 0 11:08:36(02:20.171) |
| <pre>If: {OperationType = "DoNotProvide"}</pre> | ① 11:08:36(02:20.176) |
| <pre>If: {OperationType = "RemoveSelected"}</pre> | ① 11:08:36(02:20.180) |
| If: {OperationType = "ChangeSelected"} | ① 11:08:36(02:20.184) |
| (1)1 O | |

C1418_C1421-SRCreationShowsSRDescriptionSection.testcase

Summary

Started 29 Dec 2018, 11:08:44 Ended 29 Dec 2018, 11:09:46

Duration (mm:ss) 01:02.783
Outcome successful

Output

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 11:08:44(02:27.772) |
|--|----------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | ① 11:08:48(02:32.087) |
| On SF Cases tab (Code Compliance Administration) | 0 11:09:09(02:53.351) |
| Click the New Case button | 0 11:09:23(03:07.611) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:09:26(03:09.942) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.268 | ① 11:09:28(03:12.586) |
| Background activity wait successful. Actual duration(seconds): 2.244 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 11:09:34(03:17.742) |
| Set the Text Box_search Service Type field to Provar Regression Test SR Background activity wait successful. Actual duration(seconds): 0.261 | © 11:09:34(03:17.989) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | ① 11:09:38(03:22.235) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.261 | ① 11:09:38(03:22.502) |
| Background activity wait successful. Actual duration(seconds): 1.296 | |
| UI Assert | 0 11:09:40(03:24.567) |
| Assert: {Values.fields.SRDescriptionWithSLA.value} EqualTo PROVREGTEST Provar Regression Test SR Prepare to blow your mind. Service Level Agreement 55 Business Days | ① 11:09:41(03:25.344) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | ① 11:09:43(03:27.393) |
| UI Assert | 11:09:43(03:27.610) |
| Assert: {Values.fields.ServiceTypeNameOnServiceTypeTab.value} Contains Provar Regression Test SR | 0 11:09:44(03:28.492) |

C1420-

VerifyThatSRCreationPageHasKnowledgeArticlesSectionHasLinksToArticles.testcase

Summary

Started 29 Dec 2018, 11:09:53 Ended 29 Dec 2018, 11:11:04

Duration (mm:ss) 01:11.415
Outcome successful

Output

Salesforce Connect: QA (Test)

| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 0 11:09:57(03:41.365) |
|--|----------------------------|
| On SF Cases tab (Code Compliance Administration) | 11:10:18(04:02.347) |
| Click the New Case button | 0 11:10:33(04:16.745) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 0 11:10:35(04:19.096) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.267 | 0 11:10:37(04:21.425) |
| Background activity wait successful. Actual duration(seconds): 1.975 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:10:42(04:26.341) |
| Set the Text Box_search Service Type field to Provar Regression Test SR Background activity wait successful. Actual duration(seconds): 0.267 | © 11:10:43(04:26.658) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:10:47(04:30.908) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.268 | 0 11:10:47(04:31.294) |
| Background activity wait successful. Actual duration(seconds): 0.767 | |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | © 11:10:49(04:32.857) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Aadil_ Service Type Tab | © 11:11:01(04:44.903) |
| UI Assert | ① 11:11:01(04:45.216) |

C1425-C1426-VerifyThatSRCreationPageHasOrganisationAndContactSection.testcase

Summary

Started 29 Dec 2018, 11:11:10 Ended 29 Dec 2018, 11:14:22

Duration (mm:ss) 03:11.629
Outcome successful

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 0 11:11:10(04:54.070) |
|--|--------------------------------|
| Set Values: FirstName | 0 11:11:14(04:58.344) |
| Set Values: LastName | () 11:11:14(04:58.352) |
| Set Values: Email | 0 11:11:14(04:58.358) |
| Set Values: Phone | ① 11:11:14(04:58.367) |
| Set Values: AccountName | 0 11:11:14(04:58.373) |
| Set Values: AccountZip | 11:11:14(04:58.377) |
| Set Values: AccountStreet | 0 11:11:14(04:58.383) |
| Set Values: AccountPhone | 0 11:11:14(04:58.388) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | © 11:11:14(04:58.395) |
| On SF Cases tab (Code Compliance Administration) | 0 11:11:35(05:19.427) |
| Click the New Case button | 0 11:11:50(05:33.828) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | ① 11:11:52(05:36.179) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.276 | 0 11:11:55(05:38.700) |

| Background activity wait succession. Actual duration(seconds). 2.000 | |
|--|---|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 0 11:11:59(05:43.501) |
| Set the Text Box_search Service Type field to Provar Regression | ① 11:12:00(05:43.743) |
| Test SR Background activity wait successful. Actual duration(seconds): 0.267 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:12:04(05:48.055) |
| Click the Button_ Select SR Type field | 11:12:04(05:48.262) |
| Background activity wait successful. Actual duration(seconds): 0.266 | |
| Background activity wait successful. Actual duration(seconds): 1.299 | |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 0 11:12:06(05:50.436) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Contact Information Tab | () 11:12:18(06:02.478) |
| Click the Contact Information Tab Link button Background activity wait successful. Actual duration(seconds): 0.261 | 0 11:12:19(06:02.784) |
| Background activity wait successful. Actual duration(seconds): 2.627 | |
| Sleep for {10} seconds | ① 11:12:22(06:06.127) |
| Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | |
| On SF Incap311SCAgentConsole page with pageobject Incap | 0 11:12:34(06:18.185) |
| 311sc Agent Console_ Aadil_ Service Type Tab_ Contact Info | 0 11:12:34(06:18.511) |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 11.12.54(00.10.511) |
| UI Assert | 0 11:12:44(06:28.517) |
| ≜ UI Assert | 0 11:12:44(06:28.517) |
| Set the Contact First Name_ 1 field to : RNAG | 0 11:12:44(06:28.517) |
| Set the Contact Last Name_ 1 field to : RNAM | 0 11:12:45(06:29.366) |
| Set the Phone field to: 6062074728 | 0 11:12:46(06:30.220) |
| Set the Contact Email field to: RNAS@RNAW.com | 11:12:47(06:31.640) |
| Click the Show Account Contacts To Add A Contacts field | 11:12:50(06:33.790) |
| UI Assert | 0 11:12:51(06:34.935) |
| Set the Account Name field to : RNBG | 0 11:12:52(06:35.649) |
| Set the Account Billing Street_ 2 field to : RNBS | 0 11:12:52(06:36.428) |
| Set the Account Billing Postal Code_ 1 field to : RNBL | ① 11:12:53(06:37.154) |
| Set the Account Billing Postal Code field to {AccountZip} | ① 11:12:54(06:37.959) |
| Set the Account Billing Street_ 1 field to {AccountStreet} | 0 11:12:54(06:37.959) |
| Set the Account Billing Postal Code_ 1 field to {AccountZip} | ① 11:12:54(06:37.959) |
| Set the Account Phone Number field to: 6062074750 | ① 11:12:54(06:37.959) |
| Click the Show Contacts To Add A New Contacts field | © 11:12:55(06:39.346) |
| Set the Contact First Name field to Test | ① 11:12:55(06:39.346) |
| | |
| | |
| Set the First Name field to {FirstName} | 0 11:12:55(06:39.346) |
| Set the First Name field to {FirstName}Set the Last Name field to {LastName} | 11:12:55(06:39.346)11:12:55(06:39.346) |
| Set the First Name field to {FirstName} Set the Last Name field to {LastName} Set the Phone field to {Phone} | 11:12:55(06:39.346)11:12:55(06:39.346)11:12:55(06:39.346) |
| Set the First Name field to {FirstName} Set the Last Name field to {LastName} Set the Phone field to {Phone} Set the Email field to {Email} | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) |
| Set the First Name field to {FirstName} Set the Last Name field to {LastName} Set the Phone field to {Phone} | 11:12:55(06:39.346)11:12:55(06:39.346)11:12:55(06:39.346) |
| Set the First Name field to {FirstName} Set the Last Name field to {LastName} Set the Phone field to {Phone} Set the Email field to {Email} Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) |
| Set the First Name field to {FirstName} Set the Last Name field to {LastName} Set the Phone field to {Phone} Set the Email field to {Email} Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 On SF Incap311SCAgentConsole page with pageobject Incap | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) |
| Set the First Name field to {FirstName} Set the Last Name field to {LastName} Set the Phone field to {Phone} Set the Email field to {Email} Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) |
| Set the First Name field to {FirstName} Set the Last Name field to {LastName} Set the Phone field to {Phone} Set the Email field to {Email} Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:13:07(06:51.396) |
| ⚠ Set the First Name field to {FirstName} ⚠ Set the Last Name field to {LastName} ⚠ Set the Phone field to {Phone} ⚠ Set the Email field to {Email} ☒ Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 ✓ On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab ☒ Click the Link_ Details button | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:13:07(06:51.396) |
| ⚠ Set the First Name field to {FirstName} ⚠ Set the Last Name field to {LastName} ⚠ Set the Phone field to {Phone} ⚠ Set the Email field to {Email} ☒ Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 ☒ On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab ☒ Click the Link_ Details button Background activity wait successful. Actual duration(seconds): 0.270 | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:13:07(06:51.396) |
| ⚠ Set the First Name field to {FirstName} ⚠ Set the Last Name field to {LastName} ⚠ Set the Phone field to {Phone} ⚠ Set the Email field to {Email} ☒ Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 ✓ On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab ☒ Click the Link_ Details button Background activity wait successful. Actual duration(seconds): 0.270 Background activity wait successful. Actual duration(seconds): 1.621 | 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:12:55(06:39.346) 11:13:07(06:51.396) 11:13:08(06:51.653) |





C1428-SRCreationShowsKnowledgeArticleSection.testcase

Summary

Ended 29 Dec 2018, 11:15:34

Duration (mm:ss) 01:06.300
Outcome successful

Output

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | ① 11:14:27(08:11.357) |
|--|--------------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | () 11:14:31(08:15.333) |
| On SF Cases tab (Code Compliance Administration) | 0 11:14:51(08:35.063) |
| Click the New Case button | 0 11:15:05(08:49.058) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:15:07(08:51.244) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.322 | 0 11:15:10(08:53.659) |
| Background activity wait successful. Actual duration(seconds): 2.338 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | () 11:15:15(08:58.686) |
| Set the Text Box_search Service Type field to Provar Regression Test SR | 0 11:15:15(08:58.828) |
| Background activity wait successful. Actual duration(seconds): 0.256 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 0 11:15:19(09:02.682) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.264 | 11:15:19(09:02.837) |
| Background activity wait successful. Actual duration(seconds): 1.303 | |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 0 11:15:21(09:04.742) |
| UI Assert | 0 11:15:31(09:14.747) |
| Assert: {Values.fields.KnowledgeSectionDetailCard.value} EqualTo test1 Provar 2018-11-20 000001000 Test Article for SR Provar | 11:15:31(09:15.196) |
| UI Assert | 0 11:15:31(09:15.199) |

C1429-VerifyThatSRCreationPageHasKnowledgeArticleCanBeNavigatedTo.testcase

Summary

Started 29 Dec 2018, 11:15:39 Ended 29 Dec 2018, 11:16:56

Background activity wait successful. Actual duration(seconds): 2.743

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 11:15:39(09:23.170) |
|--|----------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | ① 11:15:43(09:27.214) |
| On SF Cases tab (Code Compliance Administration) | 0 11:16:03(09:47.337) |
| Click the New Case button | 0 11:16:17(10:01.282) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:16:19(10:03.483) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 2.403 | 0 11:16:22(10:05.830) |

| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 11:16:29(10:13.329) |
|--|----------------------------|
| Set the Text Box_search Service Type field to Provar Regression Test SR Background activity wait successful. Actual duration(seconds): 0.257 | 0 11:16:29(10:13.463) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:16:33(10:17.313) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.267 | 11:16:33(10:17.490) |
| Background activity wait successful. Actual duration(seconds): 1.421 | |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 0 11:16:35(10:19.485) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Aadil_ Service Type Tab | © 11:16:47(10:31.519) |
| UI Assert | 0 11:16:48(10:31.657) |
| Click the Knowledge Article field | 0 11:16:48(10:32.107) |
| On Incap311scAgentConsole_Aadil_ArticlePopup page | 0 11:16:50(10:34.350) |
| On SF Knowledge View screen | 0 11:16:50(10:34.350) |
| UI Assert | (10:37.565) |

C1430-VerifyThatSRCreationPageHasRequestDetailsHaveFieldsToManage.testcase

Summary

Started 29 Dec 2018, 11:17:01 Ended 29 Dec 2018, 11:18:47

Duration (mm:ss) 01:46.197
Outcome successful

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 0 11:17:01(10:45.292) |
|--|----------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | ① 11:17:05(10:48.873) |
| On SF Cases tab (Code Compliance Administration) | 0 11:17:23(11:07.285) |
| Click the New Case button | 0 11:17:37(11:21.556) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 0 11:17:40(11:23.754) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.267 | 11:17:43(11:27.024) |
| Background activity wait successful. Actual duration(seconds): 2.826 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:17:49(11:32.982) |
| Set the Text Box_search Service Type field to Provar Regression Test SR | 0 11:17:49(11:33.135) |
| Background activity wait successful. Actual duration(seconds): 0.266 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 0 11:17:53(11:37.062) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.265 | ① 11:17:53(11:37.188) |
| Background activity wait successful. Actual duration(seconds): 1.283 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | 11:17:57(11:41.061) |
| Click the Link_ Details button | 0 11:17:57(11:41.190) |

Background activity wait successful. Actual duration(seconds): 2.112 0 11:18:00(11:43.832) Call the OperateOnElement method On SF Incap311SC__AgentConsole page with pageobject Incap 0 11:18:03(11:46.733) 311sc__ Agent Console_ Aadil_ Service Type Tab_ Details Tab 0 11:18:03(11:46.884) Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 @ 11:18:13(11:56.888) On SF Incap311SC__AgentConsole page with pageobject Incap 0 11:18:15(11:59.427) 311sc__ Agent Console_ Aadil_ Service Type Different Tab 0 11:18:15(11:59.575) On SF Incap311SC_AgentConsole page with pageobject Incap @ 11:18:18(12:02.053) 311sc__ Agent Console_ Narayan_ Location Tab Click the Location Tab Link button 0 11:18:18(12:02.208) Background activity wait successful. Actual duration(seconds): 0.263 Background activity wait successful. Actual duration(seconds): 2.370 0 11:18:21(12:05.081) Set the Search For A Location field to 668 e 6th Background activity wait successful. Actual duration(seconds): 0.272 Background activity wait successful. Actual duration(seconds): 0.258 Click the Selected Location From Search button 0 11:18:24(12:07.977) Background activity wait successful. Actual duration(seconds): 1.273 Background activity wait successful. Actual duration(seconds): 0.595 0 11:18:26(12:10.153) On SF Incap311SC_AgentConsole page with pageobject Incap 0 11:18:29(12:12.665) 311sc__ Agent Console_ Aadil_ Service Type Different Tab UI Assert 0 11:18:29(12:12.809) If: {Values.fields.DuplicatePopupMessage.visible = true} 0 11:18:29(12:13.177) Then 0 11:18:29(12:13.178) Click the Continue Without Duplicate button 0 11:18:29(12:13.178) Background activity wait successful. Actual duration(seconds): 0.262 Background activity wait successful. Actual duration(seconds): 0.255 UI Assert 0 11:18:30(12:13.956) If: {Values.fields.HideLocationBoxPopup.visible = true} 0 11:18:30(12:14.429) Then 0 11:18:30(12:14 431) Click the Hide Location Box Popup button 0 11:18:30(12:14.431) On SF Incap311SC__AgentConsole page with pageobject Incap 0 11:18:33(12:16.679) 311sc__ Agent Console_ Narayan_ Contact Information Tab Click the Contact Information Tab Link button @ 11:18:33(12:16.809) Background activity wait successful. Actual duration(seconds): 0.256 Background activity wait successful. Actual duration(seconds): 2.171 Set the Search Contact Box field to bhiggins@incapsulate.com 0 11:18:35(12:19.465) Background activity wait successful. Actual duration(seconds): 0.265 Background activity wait successful. Actual duration(seconds): 0.262 Click the Selected Contact button 0 11:18:40(12:24.597) Background activity wait successful. Actual duration(seconds): 0.768 Background activity wait successful. Actual duration(seconds): 1.140 On SF Incap311SC__AgentConsole page with pageobject Incap 0 11:18:45(12:28.912) 311sc Agent Console Aadil Service Type Different Tab UI Assert 0 11:18:45(12:29.040)

Background activity wait successful. Actual duration(seconds): 0.266

Summary

Started 29 Dec 2018, 11:18:53 Ended 29 Dec 2018, 11:20:06

Duration (mm:ss) 01:13.424
Outcome successful

Output

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 0 11:18:53(12:37.144) |
|--|--------------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | ① 11:18:57(12:41.441) |
| On SF Cases tab (Code Compliance Administration) | ① 11:19:17(13:01.123) |
| Click the New Case button | 0 11:19:31(13:15.115) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:19:33(13:17.288) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.269 | 11:19:36(13:19.660) |
| Background activity wait successful. Actual duration(seconds): 2.460 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:19:41(13:24.758) |
| Set the Text Box_search Service Type field to Provar Regression | 0 11:19:41(13:24.888) |
| Test SR Background activity wait successful. Actual duration(seconds): 0.257 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | ① 11:19:45(13:28.714) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.259 | ① 11:19:45(13:28.882) |
| Background activity wait successful. Actual duration(seconds): 0.774 | |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | ③ 11:19:46(13:30.218) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | © 11:19:58(13:42.254) |
| Click the Link_ Details button Background activity wait successful. Actual duration(seconds): 0.257 | ① 11:19:58(13:42.404) |
| Background activity wait successful. Actual duration(seconds): 3.023 | |
| With Condition Picklist rows {PicklistValue = "Rings"} | 0 11:20:02(13:45.923) |
| Call the OperateOnElement method | 0 11:20:02(13:45.923) |
| Call the OperateOnElement method | ① 11:20:02(13:45.923) |
| Call the OperateOnElement method | 0 11:20:02(13:45.923) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Aadil_ Service Type Different Tab | () 11:20:04(13:47.954) |
| UI Assert | 0 11:20:04(13:48.117) |

C1433_C1423_C1424_C1438-

VerifyThatRequestInformationSectionAndSRDetailsWithQuestionIsDisplayed_ContactCanBeSelected

Summary

Started 29 Dec 2018, 11:20:12 Ended 29 Dec 2018, 11:21:37

Duration (mm:ss) 01:24.981
Outcome successful

Output

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 0 11:20:12(13:56.123) |
|--|----------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:20:16(14:00.129) |
| On SF Cases tab (Code Compliance Administration) | 0 11:20:34(14:18.594) |
| Click the New Case button | 0 11:20:48(14:32.556) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:20:55(14:39.104) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.269 | 0 11:20:55(14:39.321) |
| Background activity wait successful. Actual duration(seconds): 1.140 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 11:20:59(14:43.102) |
| Set the Text Box_search Service Type field to Provar Regression Test SR | 0 11:20:59(14:43.221) |
| Background activity wait successful. Actual duration(seconds): 0.268 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 0 11:21:03(14:47.009) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.254 | ① 11:21:03(14:47.170) |
| Background activity wait successful. Actual duration(seconds): 1.027 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | 11:21:07(14:50.809) |
| Click the Link_ Details button Background activity wait successful. Actual duration(seconds): 0.267 | 0 11:21:07(14:50.936) |
| Background activity wait successful. Actual duration(seconds): 2.139 | |
| With Condition Picklist rows {PicklistValue = "Rings"} | 0 11:21:10(14:53.695) |
| Call the OperateOnElement method | 11:21:10(14:53.695) |
| Call the OperateOnElement method | 0 11:21:10(14:53.695) |
| Call the OperateOnElement method | 11:21:10(14:53.695) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Aadil_ Service Type Tab_ Details Tab | 11:21:12(14:55.720) |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 0 11:21:12(14:55.856) |
| UI Assert | 0 11:21:22(15:05.860) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | 0 11:21:24(15:08.349) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Aadil_ Service Type Tab_ Details Tab | 0 11:21:24(15:08.349) |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 0 11:21:24(15:08.511) |
| UI Assert | ① 11:21:34(15:18.515) |
| | |

C1434-QuestionsAppearAccordingToStartAndStopDates.testcase

Summary

Started 29 Dec 2018, 11:21:43 Ended 29 Dec 2018, 11:25:38

Duration (mm:ss) 03:54.883
Outcome successful

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 0 11:21:43(15:26.978) |
|---|--------------------------------|
| Create SR of type Provar-Service-Question | 0 11:21:47(15:31.126) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:21:47(15:31.131) |
| On SF Cases tab (Code Compliance Administration) | 0 11:22:06(15:50.638) |
| Click the New Case button | 0 11:22:20(16:04.592) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | ① 11:22:23(16:06.770) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.270 | 11:22:25(16:09.137) |
| Background activity wait successful. Actual duration(seconds): 2.048 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:22:30(16:13.814) |
| Set the Text Box_search Service Type field to Provar Service | ① 11:22:30(16:13.927) |
| Question Background activity wait successful. Actual duration(seconds): 0.262 | 11.22.30(10.10.327) |
| Call the selectSRType method | 0 11:22:31(16:15.341) |
| Call SubmitSR | 0 11:22:33(16:17.551) |
| SubmitSR.testcase | 0 11:22:33(16:17.551) |
| Salesforce Connect: QA (Test) | () 11:22:33(16:17.551) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | ① 11:22:33(16:17.557) |
| Click the Submit button | 0 11:22:34(16:17.711) |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 11:22:36(16:20.066) |
| On SF Service Request View screen | 11:22:46(16:30.070) |
| UI Assert | 0 11:22:48(16:31.733) |
| Set Values: SRCode | 0 11:22:50(16:34.096) |
| On SF Cases tab (Code Compliance Administration) | 0 11:22:50(16:34.102) |
| Click the New Case button | 0 11:23:03(16:47.294) |
| ConnectToSalesForce_&_Extract_CaseId | 0 11:23:05(16:49.465) |
| SOQL Query: select Incap311Service_Type_Versionc from Case where CaseNumber = '{SRCode}'=>SRTVid | © 11:23:05(16:49.467) |
| SOQL Query: select Name from Incap311Service_Type_Versionc where Id = '{SRTVid.Incap311Service_Type_Versionc}'=>SRTVName | () 11:23:07(16:50.855) |
| ☑ Edit Flex question order | () 11:23:08(16:51.679) |
| On SF Service Type Version View screen | () 11:23:08(16:51.684) |
| With Incap311Service_Type_Version_Questionsr rows {Incap311Questionc_Incap311Flex_Question_Codec = "Flexques-1"} | 11:23:18(17:02.441) |
| The row locator matched 1 row. | |
| Click the Service Type Version Questions Edit button | 0 11:23:24(17:07.647) |
| Sleep for {3} seconds | 11:23:26(17:09.906) |
| Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3 | |
| On SF Service Type Version Question Edit screen | 0 11:23:29(17:12.910) |
| Set the Override Order field to {1} | 0 11:23:29(17:13.170) |
| Click the Save button | 0 11:23:29(17:13.348) |
| Edit Flex question order | () 11:23:31(17:15.497) |
| On SF Service Type Version View screen | 0 11:23:31(17:15.498) |
| With Incap311Service_Type_Version_Questionsr rows {Incap311Questionc_Incap311Flex_Question_Codec = | ① 11:23:42(17:26.071) |
| "Flexques-2"} | |

The row locator matched 1 row.

| Click the Service Type Version Questions Edit button | 0 11:23:47(17:31.352) |
|--|---------------------------------------|
| Sleep for {3} seconds Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3 | 0 11:23:49(17:33.529) |
| On SF Service Type Version Question Edit screen | 0 11:23:52(17:36.534) |
| Set the Override Order field to {2} | ① 11:23:53(17:36.716) |
| Click the Save button | ① 11:23:53(17:36.874) |
| Edit Flex question order | ① 11:23:55(17:39.014) |
| On SF Service Type Version View screen | 11:23:55(17:39.016) |
| With Incap311Service_Type_Version_Questionsr rows {Incap311Questionc_Incap311Flex_Question_Codec = "Flexques-3"} The row locator matched 1 row. | ① 11:24:05(17:49.548) |
| Click the Service Type Version Questions Edit button | 0 11:24:11(17:54.963) |
| Sleep for {3} seconds Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3 | 11:24:13(17:57.124) |
| On SF Service Type Version Question Edit screen | 11:24:16(18:00.128) |
| Set the Override Order field to {3} | ① 11:24:16(18:00.283) |
| Click the Save button | 11:24:16(18:00.428) |
| Edit Flex question order | 0 11:24:18(18:02.603) |
| On SF Service Type Version View screen | 0 11:24:18(18:02.608) |
| With Incap311Service_Type_Version_Questionsr rows {Incap311Questionc_Incap311Flex_Question_Codec = "Flexques-4"} The row locator matched 1 row. | © 11:24:31(18:15.163) |
| Click the Service Type Version Questions Edit button | ① 11:24:36(18:20.632) |
| Sleep for {3} seconds | 11:24:39(18:22.816) |
| Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3 | , |
| On SF Service Type Version Question Edit screen | 0 11:24:42(18:25.825) |
| Set the Override Order field to {4} | 0 11:24:42(18:25.994) |
| Click the Save button | 0 11:24:42(18:26.149) |
| Create SR of type Provar-Service-Question and verify available questions | 11:24:44(18:28.294) |
| Salesforce Connect: QA1 (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA1, resultScope: Test | © 11:24:44(18:28.296) |
| On SF Cases tab (Code Compliance Administration) | 0 11:24:48(18:32.452) |
| Click the New Case button | 0 11:25:20(19:04.576) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:25:23(19:06.807) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.260 | 0 11:25:25(19:09.046) |
| Background activity wait successful. Actual duration(seconds): 2.018 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 11:25:30(19:13.749) |
| Set the Text Box_search Service Type field to Provar Service | ① 11:25:30(19:13.871) |
| Question Background activity wait successful. Actual duration(seconds): 0.258 | |
| Call the selectSRType method | © 11:25:31(19:15.318) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | © 11:25:33(19:17.628) |
| Click the Link_ Details button | 0 11:25:34(19:17.797) |
| Background activity wait successful. Actual duration(seconds): 0.265 | |
| Background activity wait successful. Actual duration(seconds): 1.087 | |
| UI Assert | 0 11:25:35(19:19.397) |

| Assert: | |
|---|-----------------------|
| {Values.fields.RequestDetailsSectionWithAllQuestions.value} | 0 11:25:36(19:19.820) |
| Contains This is the question without start and stop date? | |
| Assert: | |
| {Values.fields.RequestDetailsSectionWithAllQuestions.value} | 0 11:25:36(19:19.821) |
| Contains This is question with stop date in future? | |
| Assert: | |
| {Values.fields.RequestDetailsSectionWithAllQuestions.value} | 0 11:25:36(19:19.823) |
| Contains This is question with override dates in future? | |
| Assert: | |
| {Values.fields.RequestDetailsSectionWithAllQuestions.value} | 0 11:25:36(19:19.825) |
| Contains Additional Details | |
| Assert: | |
| {Values.fields.RequestDetailsSectionWithAllQuestions.value} | 0 11:25:36(19:19.826) |
| NotContains This is the question with stop date in past? | |
| | |

C1435-QuestionsAppearInRightOrder.testcase

Summary

Started 29 Dec 2018, 11:25:51 Ended 29 Dec 2018, 11:26:51

Duration (mm:ss) 01:00.503
Outcome successful

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | © 11:25:51(19:34.908) |
|--|---|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | © 11:25:55(19:39.050) |
| On SF Cases tab (Code Compliance Administration) | () 11:26:15(19:59.281) |
| Click the New Case button | 0 11:26:29(20:13.139) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | ① 11:26:31(20:15.333) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.269 | • 11:26:34(20:17.832) |
| Background activity wait successful. Actual duration(seconds): 1.938 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | © 11:26:38(20:22.413) |
| Set the Text Box_search Service Type field to Provar Regression RWH Background activity wait successful. Actual duration(seconds): 0.266 | 11:26:38(20:22.540) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 11:26:42(20:26.197)11:26:42(20:26.325) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.266 | ¥ 11.20.42(20.20.020) |
| Background activity wait successful. Actual duration(seconds): 0.764 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | 11:26:46(20:29.704) |
| Click the Link_ Details button Background activity wait successful. Actual duration(seconds): 0.256 | ① 11:26:46(20:29.836) |
| Background activity wait successful. Actual duration(seconds): 2.555 | |
| UI Assert | () 11:26:49(20:32.874) |
| Assert: Animal size Extra-Large Large Medium N/a Small Phone flex question for testing Help Where is the graffiti located on the property Estimated Defer Date This is related to currency data type | • 11:26:49(20:33.379) |

question Help This is a boolean question Help What is the test datetime? This is a time related question to test Help Only save this request when customer indicates wildlife is sick, acting strangely, has come into direct physical contact with people or pets or is running loose in someone's home. Number of people involved? Help What kind of animals are on site? Dog Cat Multiple species Unknown Other What exactly is the animal doing (e.g., dog's feet pressed up against car door)? Help Chose multiple words from this Multipicklist 1 Select an Option Nature of the problem: Select an Option Additional Details EqualTo {Values.fields.RequestDetailsSectionWithAllQuestions.value}

C1436-VerifyThatSRCreationPageHasHintsDisplayed.testcase

Summary

Started 29 Dec 2018, 11:26:57 Ended 29 Dec 2018, 11:28:02

Duration (mm:ss) 01:04.734
Outcome Successful

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 11:26:57(20:41.075) |
|--|--------------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:27:01(20:45.284) |
| On SF Cases tab (Code Compliance Administration) | 0 11:27:21(21:05.536) |
| Click the New Case button | 0 11:27:35(21:19.454) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 0 11:27:37(21:21.619) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.269 | ① 11:27:40(21:23.658) |
| Background activity wait successful. Actual duration(seconds): 2.132 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | ① 11:27:44(21:28.437) |
| Set the Text Box_search Service Type field to Provar Regression Test SR | 0 11:27:44(21:28.556) |
| Background activity wait successful. Actual duration(seconds): 0.269 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 0 11:27:49(21:32.706) |
| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.258 | 0 11:27:49(21:32.845) |
| Background activity wait successful. Actual duration(seconds): 1.306 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Details Tab | 11:27:53(21:36.746) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Aadil_ Details Tab | 0 11:27:53(21:36.746) |
| Click the Link_ Details button Background activity wait successful. Actual duration(seconds): 0.256 | () 11:27:53(21:36.885) |
| Background activity wait successful. Actual duration(seconds): 2.226 | |
| Hover the Question 3 Hint Box button | 0 11:27:55(21:39.590) |
| Hover the Question 2 Hint Box button | 0 11:27:55(21:39.590) |
| Hover the Question 1 Hint Box button | 0 11:27:55(21:39.590) |
| UI Assert | ① 11:27:55(21:39.590) |
| Hover the Question 3 Hint Box button | 0 11:27:55(21:39.590) |
| Hover the Question 2 Hint Box button | 0 11:27:55(21:39.590) |
| UI Assert | 0 11:27:55(21:39.590) |

| Hover the Question 4 Hint Box button | 0 11:27:55(21:39.590) |
|--------------------------------------|------------------------------|
| Hover the Question 3 Hint Box button | 11:27:55(21:39.590) |
| 6 UI Assert | ① 11:27:55(21:39.590) |
| Hover the Question 5 Hint Box button | 0 11:27:55(21:39.590) |
| Hover the Question 4 Hint Box button | 0 11:27:55(21:39.590) |
| 6 UI Assert | 0 11:27:55(21:39.590) |
| Hover the Question 6 Hint Box button | 0 11:27:55(21:39.590) |
| Hover the Question 5 Hint Box button | ① 11:27:55(21:39.590) |
| 6 UI Assert | 0 11:27:55(21:39.590) |
| Click the Question 7 Hint Box button | 0 11:27:55(21:39.590) |
| Hover the Question 6 Hint Box button | 0 11:27:55(21:39.590) |
| UI Assert | 0 11:27:55(21:39.590) |
| Hover the Question 7 Hint Box button | 0 11:27:55(21:39.590) |
| [≜] UI Assert | 0 11:27:55(21:39.590) |
| Hover the Question 8 Hint Box button | 0 11:27:55(21:39.590) |
| [≜] UI Assert | 0 11:27:55(21:39.590) |
| On SRDetailsPage page | 0 11:27:57(21:41.620) |
| Hover the Question_ Hint_ Box_ 1 | 0 11:27:58(21:41.778) |
| UI Assert | 0 11:27:58(21:41.962) |
| Hover the Question_ Hint_ Box_ 2 | 0 11:27:58(21:42.309) |
| UI Assert | 0 11:27:58(21:42.476) |
| Hover the Question_ Hint_ Box_ 3 | 0 11:27:59(21:42.796) |
| UI Assert | 0 11:27:59(21:42.955) |
| Hover the Question_ Hint_ Box_ 4 | 0 11:27:59(21:43.281) |
| UI Assert | 0 11:27:59(21:43.459) |
| | |

C1437_C2719-VerifyThatSRCreationPageShowsRequiredFieldValidation.testcase

Summary

Started 29 Dec 2018, 11:28:08 Ended 29 Dec 2018, 11:29:17

Duration (mm:ss) 01:09.349
Outcome successful

| Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test | 0 11:28:08(21:51.757) |
|--|--------------------------------|
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | © 11:28:12(21:55.854) |
| On SF Cases tab (Code Compliance Administration) | 0 11:28:32(22:15.867) |
| Click the New Case button | 0 11:28:46(22:30.006) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan | 11:28:48(22:32.216) |
| Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.256 | () 11:28:52(22:36.109) |
| Background activity wait successful. Actual duration(seconds): 1.195 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 0 11:28:56(22:39.900) |
| Set the Text Box_search Service Type field to Provar Regression Test SR Background activity wait successful. Actual duration(seconds): 0.267 | 0 11:28:56(22:40.064) |
| Duoligicalità activity wait successiai. Notata dallation(seconius). 0.207 | |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Narayan_ Service Type Tab | 0 11:29:00(22:43.961) |
| | |

| Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.256 | 11:29:00(22:44.155) |
|--|-----------------------|
| Background activity wait successful. Actual duration(seconds): 1.811 | |
| Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10 | 0 11:29:02(22:46.517) |
| On SF Incap311SCAgentConsole page with pageobject Incap 311sc Agent Console_ Aadil_ Service Type Tab_ Case Submi | © 11:29:14(22:58.567) |
| UI Assert | 0 11:29:15(22:58.693) |
| Assert: {Result.fields.submit.disabled} EqualTo true | 0 11:29:15(22:59.064) |