

# Test Run Report

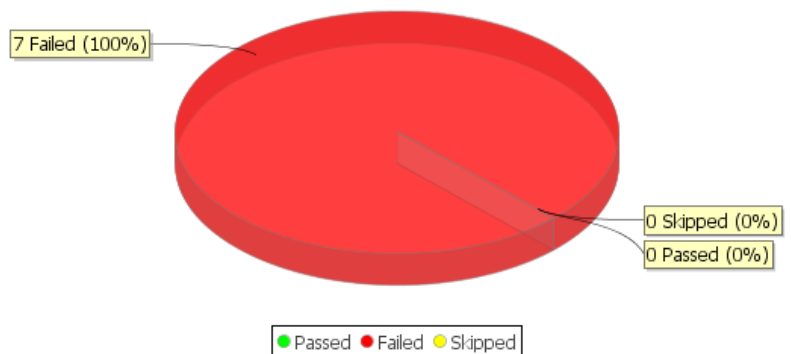


## Test Run Overview

Started 02 Jan 2019, 16:27:26  
Ended 02 Jan 2019, 16:51:15  
Duration (mm:ss) 23:49.015

## Test Results Summary

Passed 0  
Failed 7  
Skipped 0



## Test Case Summary

ActivityConsole ✗ failed

C1410\_C1450-AbleToAssociateOutcomeWithActivity.testcase ✗ failed

✗ Failed to resolve control locator. Locator: ui:locator?name=Incap311\_\_Service\_Request\_Number\_\_c&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DIncap311\_\_Service\_Request\_Number\_\_c

C1448-CheckIfOutcomeReasonSelectionIsDisplayedOutcomeSelection.testcase ✗ failed

✗ Assertion failed. (expected) 19-00004907 contains 18- (actual)

C1449-OutcomeReasonCommentSectionIsDisplayedAndOutcomesSavedOnlyWhenCommentsAreSuppliedANDSave.testcase ✗ failed

✗ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

C1458-CheckIfFinishDateIsPopulatedAndSavedOnOutcomeSelection.testcase ✗ failed

✗ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

C1459-CheckIfActivitiesHasStatusBasedOnOutcome.testcase ✗ failed

✗ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

C1462\_C1463-CheckIfActivitiesHaveInternalAndExternalComments.testcase ✗ failed


✗ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

C1468\_C1461-CheckIfProvidingFinishDateEarlierThanCreatedIsNotAccepted.testcase ✗ failed

✗ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

## C1410\_C1450-AbleToAssociateOutcomeWithActivity.testcase

### Summary

Started 02 Jan 2019, 16:27:26  
Ended 02 Jan 2019, 16:36:00  
Duration (mm:ss) 08:33.487  
Outcome  failed

### Output

- ✔ Salesforce Connect: QAConfig (Test) ⌚ 16:27:26(00:00.029)  
Salesforce connection opened successfully. Connection name: SAT\_Dev\_Admin\_311, ResultName: QAConfig, resultScope: Test
- ✔ Call CreateActivity ⌚ 16:27:32(00:06.297)
  - ✔ CreateActivity.testcase ⌚ 16:27:32(00:06.298)
    - ✔ Salesforce Connect: QA (Test) ⌚ 16:27:32(00:06.298)
    - ✔ Set Values: uniqueAlpha ⌚ 16:27:32(00:06.311)
    - ✔ Create Activity ⌚ 16:27:32(00:06.321)
      - ✔ On SF Activity New screen ⌚ 16:27:32(00:06.323)
        - ✔ Set the Activity Code field to test ⌚ 16:27:50(00:23.923)
        - ✔ Set the Activity Code field to df ⌚ 16:27:51(00:24.955)
        - ✔ Set the Activity Code field to : NMLZA ⌚ 16:27:51(00:25.124)
        - ✔ Set the Activity Name field to : NMLZA ⌚ 16:27:51(00:25.264)
        - ✔ Click the Save button ⌚ 16:27:52(00:25.436)
    - 📄 Storing created Salesforce Object ID. Result Name: incap311\_\_Activity\_\_cld, created ID: a07f200000Rfsy2, location: <https://incapsulate311-sat-dev-ed.my.salesforce.com/a07f200000Rfsy2>
  - ✔ On SF Activity View screen ⌚ 16:27:55(00:29.031)
    - ✔ UI Assert ⌚ 16:27:55(00:29.184)
    - ✔ Set Values: ActivityName ⌚ 16:27:56(00:29.452)
- ⚠ Sleep for {10} seconds ⌚ 16:27:58(00:31.487)
- ✔ Call CreateServiceTypeVersionActivityToCurrentVersion ⌚ 16:27:58(00:31.487)
  - ✔ CreateServiceTypeVersionActivityToCurrentVersion.testcase ⌚ 16:27:58(00:31.487)
    - ✔ Salesforce Connect: Internal311Qa2 (Test) ⌚ 16:27:58(00:31.487)  
Salesforce connection opened successfully. Connection name: SAT\_Dev\_Admin\_311, ResultName: Internal311Qa2, resultScope: Test
    - ✔ Set Values: uniqueAlpha ⌚ 16:28:01(00:34.983)
    - ✔ SOQL Query: select Id from Incap311\_\_Service\_Type\_\_c where Incap311\_\_Service\_Name\_\_c = '{SRName}'=>SRTId ⌚ 16:28:01(00:34.992)
    - ✔ SOQL Query: select Id from Incap311\_\_Service\_Type\_Version\_\_c where Incap311\_\_Service\_Type\_\_c = '{SRTId.Id}' and Incap311\_\_Is\_Current\_Version\_\_c = true=>SRTVId ⌚ 16:28:02(00:35.735)
    - ✔ Edit Service Type Version Activity ⌚ 16:28:03(00:37.254)
      - ✔ On SF Service Type Version View screen ⌚ 16:28:03(00:37.256)
        - ✔ Click the Service Type Version Activities New button ⌚ 16:28:19(00:53.040)
      - ✔ On SF Service Type Version Activity New screen ⌚ 16:28:22(00:55.664)
        - ✔ Set the Order field to : 1 ⌚ 16:28:22(00:55.751)
        - ✔ Set the Activity reference to : ACT-00000137 ⌚ 16:28:22(00:55.965)
        - ✔ Lookup the Activity reference ⌚ 16:28:22(00:56.222)
        - ✔ Sleep for {3} seconds ⌚ 16:28:23(00:56.352)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
      - ✔ On SF Activity Lookup screen ⌚ 16:28:26(00:59.358)
        - ⚠ Check the Search All Fields radio ⌚ 16:28:32(01:05.564)
        - ⚠ Click the Go! button ⌚ 16:28:32(01:05.564)
        - ✔ Sleep for {3} seconds ⌚ 16:28:32(01:05.564)

Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3

- ✔ Click the Activity Id button 16:28:35(01:08.565)  
The row locator matched 1 row.
- ✔ Sleep for {3} seconds 16:28:38(01:12.108)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
- ✔ Click the Save button 16:28:41(01:15.119)  
Storing created Salesforce Object ID. Result Name: incap311\_\_Service\_Type\_Version\_Activity\_\_cld, created ID: null, location: https://incapsulate311-sat-dev-ed.my.salesforce.com/a0d/e
- ✔ Set Values: SRTVName 16:28:48(01:22.177)  
Salesforce Connection closed successfully. Name: Internal311Qa2
- ✔ Call CreateOutcome 16:28:56(01:29.494)
  - ✔ CreateOutcome.testcase 16:28:56(01:29.494)
    - ✔ Salesforce Connect: Internal311Qa (Test) 16:28:56(01:29.494)
    - ✔ Set Values: uniqueAlpha 16:28:56(01:29.499)
    - ✔ CreateOutcome 16:28:56(01:29.504)
      - ✔ On SF Outcome New screen 16:28:56(01:29.506)
        - ✔ Set the Outcome Code field to : NRFAP 16:29:02(01:35.467)
        - ✔ Set the Outcome Detail field to : NRFAP 16:29:02(01:35.720)
        - ✔ Click the Save button 16:29:02(01:35.921)  
Storing created Salesforce Object ID. Result Name: incap311\_\_Outcome\_\_cld, created ID: a0Nf200000BpJWX, location: https://incapsulate311-sat-dev-ed.my.salesforce.com//a0N/e
    - ✔ On SF Outcome View screen 16:29:06(01:40.132)
      - ✔ UI Assert 16:29:06(01:40.195)
      - ✔ Set Values: OutcomeName 16:29:07(01:40.512)
  - ✔ Call CreateActivityOutcomeToNonCurrentVersion 16:29:09(01:42.549)
    - ✔ CreateActivityOutcomeToNonCurrentVersion.testcase 16:29:09(01:42.549)
      - ✔ Salesforce Connect: Internal311Qa (Test) 16:29:09(01:42.549)
      - ✔ Set Values: uniqueAlpha 16:29:09(01:42.553)
      - ✔ SOQL Query: select Id from Incap311\_\_Service\_Type\_\_c where Incap311\_\_Service\_Name\_\_c = '{SRName}'=>SRTId 16:29:09(01:42.555)
      - ✔ SOQL Query: select Id from Incap311\_\_Service\_Type\_Version\_\_c where Incap311\_\_Service\_Type\_\_c = '{SRTId.Id}' and Incap311\_\_Version\_Number\_\_c = {SRTVVersion}>=>SRTVId 16:29:09(01:43.337)
      - ✔ Edit Service Type Version Activity 16:29:10(01:44.148)
        - ✔ On SF Service Type Version View screen 16:29:10(01:44.151)
          - ✔ With Incap311\_\_Service\_Type\_Version\_Activities\_\_r rows {ActivityIndex} 16:29:16(01:50.321)  
The row locator matched 1 row.
          - ✔ Click the Service Type Version Activity Id field 16:29:22(01:55.392)
        - ✔ On SF Service Type Version Activity View screen 16:29:24(01:57.607)
          - ✔ Click the Activity Outcomes New button 16:29:24(01:57.743)
        - ✔ On SF Activity Outcome New screen 16:29:26(01:59.927)
          - ✔ Set the Activity Outcome Name field to : NRYIQ 16:29:26(01:59.997)
          - ✔ Set the Activity reference to : ACT-00000137 16:29:26(02:00.176)
          - ✔ Lookup the Activity reference 16:29:27(02:00.359)
          - ✔ Sleep for {3} seconds 16:29:27(02:00.503)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
        - ✔ On SF Activity Lookup screen 16:29:30(02:03.506)
          - ✔ Sleep for {3} seconds 16:29:36(02:09.669)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
          - ✔ Click the Activity Id button 16:29:39(02:12.671)  
The row locator matched 1 row.
        - ✔ Sleep for {3} seconds 16:29:41(02:15.130)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3

- ✔ Set the Outcome reference to : OC-00000199 ⌚ 16:29:44(02:18.134)
  - ✔ Lookup the Outcome reference ⌚ 16:29:44(02:18.330)
  - ✔ Sleep for {3} seconds ⌚ 16:29:51(02:24.583)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
  - ✔ On SF Outcome Lookup screen ⌚ 16:29:54(02:27.586)
    - ✔ Sleep for {3} seconds ⌚ 16:29:54(02:27.681)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
    - ✔ Click the Outcome Id button ⌚ 16:29:57(02:30.683)  
The row locator matched 1 row.
  - ✔ Sleep for {3} seconds ⌚ 16:29:59(02:32.983)  
Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
  - ✔ Set the Order field to : 1 ⌚ 16:30:02(02:35.987)
  - ✔ Click the Save button ⌚ 16:30:02(02:36.171)
- Storing created Salesforce Object ID. Result Name: incap311\_\_Activity\_Outcome\_\_cld, created ID: a05f200000oKVj7, location: [https://incapsulate311-sat-dev-ed.my.salesforce.com/a05/e?CF00Nf2000009Ovyl=STVA-00000916&CF00Nf2000009Ovyl\\_kid=a0df200000Pnuec&retURL=%2Fa0df200000Pnuec](https://incapsulate311-sat-dev-ed.my.salesforce.com/a05/e?CF00Nf2000009Ovyl=STVA-00000916&CF00Nf2000009Ovyl_kid=a0df200000Pnuec&retURL=%2Fa0df200000Pnuec)
- ✔ On SF Activity Outcome View screen ⌚ 16:30:07(02:40.538)

Before Screenshot : 2019/01/02 16:30:07

Before Screenshot : 2019/01/02 16:30:10

- ✔ UI Assert

⌚ 16:30:14(02:47.702)

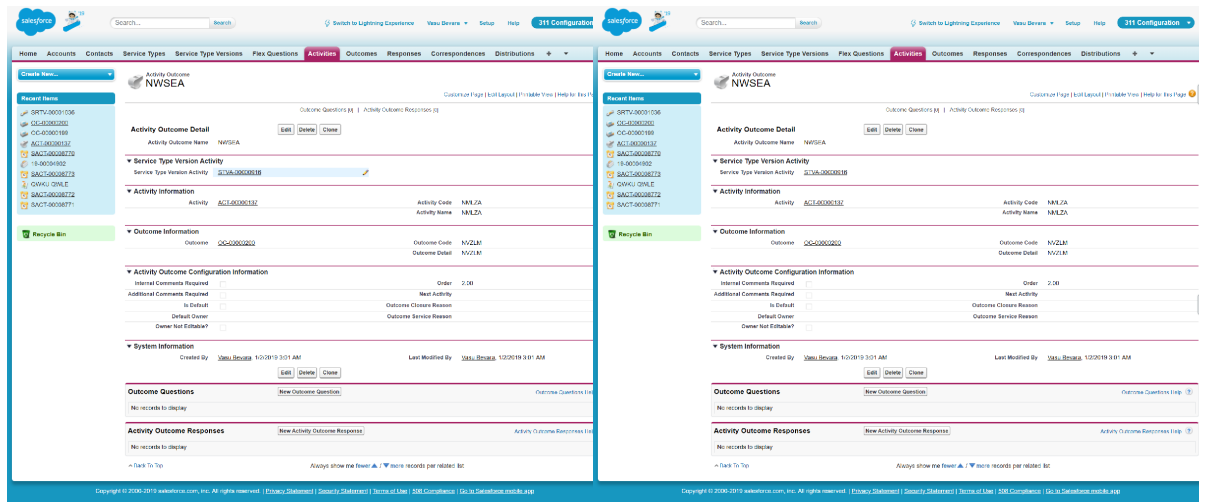
After Screenshot : 2019/01/02 16:30:14

- ✔ Set Values: SRTVName ⌚ 16:30:18(02:51.553)
- ✔ Call CreateOutcome ⌚ 16:30:20(02:53.603)
  - ✔ CreateOutcome.testcase ⌚ 16:30:20(02:53.603)
  - ✔ Salesforce Connect: Internal311Qa (Test) ⌚ 16:30:20(02:53.603)
  - ✔ Set Values: uniqueAlpha ⌚ 16:30:20(02:53.607)
  - ✔ CreateOutcome ⌚ 16:30:20(02:53.612)
  - ✔ On SF Outcome New screen ⌚ 16:30:20(02:53.615)

- ✔ Set the Outcome Code field to : NVZLM 16:30:26(02:59.390)
  - ✔ Set the Outcome Detail field to : NVZLM 16:30:26(02:59.551)
  - ✔ Click the Save button 16:30:26(02:59.727)
  - 📄 Storing created Salesforce Object ID. Result Name: incaps311\_\_Outcome\_\_cld, created ID: a0Nf200000BpJWc, location: https://incapsulate311-sat-dev-ed.my.salesforce.com//a0N/e
- ✔ On SF Outcome View screen 16:30:30(03:03.932)
  - ✔ UI Assert 16:30:30(03:03.958)
  - ✔ Set Values: OutcomeName 16:30:30(03:04.191)
- ✔ Call CreateActivityOutcomeToNonCurrentVersion 16:30:32(03:06.229)
  - ✔ CreateActivityOutcomeToNonCurrentVersion.testcase 16:30:32(03:06.229)
    - ✔ Salesforce Connect: Internal311Qa (Test) 16:30:32(03:06.229)
    - ✔ Set Values: uniqueAlpha 16:30:32(03:06.256)
    - ✔ SOQL Query: select Id from Incaps311\_\_Service\_Type\_\_c where Incaps311\_\_Service\_Name\_\_c = '{SRName}'=>SRTId 16:30:32(03:06.261)
    - ✔ SOQL Query: select Id from Incaps311\_\_Service\_Type\_Version\_\_c where Incaps311\_\_Service\_Type\_\_c = '{SRTId.Id}' and Incaps311\_\_Version\_Number\_\_c = {SRTVVersion}=>SRTVId 16:30:33(03:07.017)
    - ✔ Edit Service Type Version Activity 16:30:34(03:07.754)
      - ✔ On SF Service Type Version View screen 16:30:34(03:07.764)
        - ✔ With Incaps311\_\_Service\_Type\_Version\_Activities\_\_r rows {ActivityIndex} 16:30:40(03:14.167)
          - The row locator matched 1 row.
        - ✔ Click the Service Type Version Activity Id field 16:30:45(03:19.233)
      - ✔ On SF Service Type Version Activity View screen 16:30:48(03:21.412)
        - ✔ Click the Activity Outcomes New button 16:30:49(03:23.338)
      - ✔ On SF Activity Outcome New screen 16:30:52(03:25.495)
        - ✔ Set the Activity Outcome Name field to : NWSEA 16:30:52(03:25.539)
        - ✔ Set the Activity reference to : ACT-00000137 16:30:52(03:25.693)
        - ✔ Lookup the Activity reference 16:30:52(03:25.884)
        - ✔ Sleep for {3} seconds 16:30:52(03:26.026)
          - Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
      - ✔ On SF Activity Lookup screen 16:30:55(03:29.029)
        - ✔ Sleep for {3} seconds 16:31:01(03:35.195)
          - Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
        - ✔ Click the Activity Id button 16:31:04(03:38.198)
          - The row locator matched 1 row.
      - ✔ Sleep for {3} seconds 16:31:07(03:40.624)
        - Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
      - ✔ Set the Outcome reference to : OC-00000200 16:31:10(03:43.628)
      - ✔ Lookup the Outcome reference 16:31:10(03:43.816)
      - ✔ Sleep for {3} seconds 16:31:10(03:43.939)
        - Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
    - ✔ On SF Outcome Lookup screen 16:31:13(03:46.940)
      - ✔ Sleep for {3} seconds 16:31:19(03:53.108)
        - Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
      - ✔ Click the Outcome Id button 16:31:22(03:56.110)
        - The row locator matched 1 row.
  - ✔ Sleep for {3} seconds 16:31:25(03:58.508)
    - Timed sleep successful. Requested duration(seconds): 3, Actual duration(seconds): 3
  - ✔ Set the Order field to : 2 16:31:28(04:01.511)
  - ✔ Click the Save button 16:31:28(04:01.697)
    - 📄 Storing created Salesforce Object ID. Result Name: incaps311\_\_Activity\_Outcome\_\_cld, created ID: a05f200000oKVjC, location: https://incapsulate311-sat-dev-ed.my.salesforce.com/a05/e?CF00Nf2000009OvyI=STVA-00000916&CF00Nf2000009OvyI\_lkid=a0df200000Pnuec&retURL=%2Fa0df200000Pnuec

On SF Activity Outcome View screen

16:31:32(04:06.344)

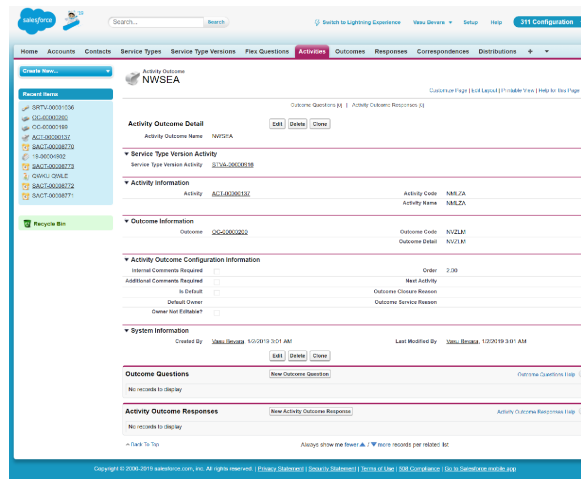


Before Screenshot : 2019/01/02 16:31:33

Before Screenshot : 2019/01/02 16:31:36

UI Assert

16:31:40(04:13.550)



After Screenshot : 2019/01/02 16:31:40

Set Values: SRTVName

16:31:44(04:17.555)

Work

Salesforce Connect: QA (Test)

Salesforce connection opened successfully. Connection name: SAT\_Dev\_Admin\_311, ResultName: QA, resultScope: Test

On SF Service Request Schedule Home screen

16:31:46(04:19.592)

On SF Cases tab (Code Compliance Administration)

16:31:46(04:19.599)

Click the New Case button

16:31:49(04:22.992)

On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan

16:32:23(04:56.763)

Click the Link\_submit Request button

16:32:44(05:18.063)

Background activity wait successful. Actual duration(seconds): 1.784

16:32:46(05:20.254)

Background activity wait successful. Actual duration(seconds): 0.264

16:32:50(05:23.473)

On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Service Type Tab

16:32:55(05:28.385)

Set the Text Box\_search Service Type field to Provar Service Question

16:32:55(05:28.512)

Background activity wait successful. Actual duration(seconds): 3.648

Call the selectSRType method

16:32:59(05:33.338)

Call SubmitSR

16:33:07(05:40.559)

SubmitSR.testcase

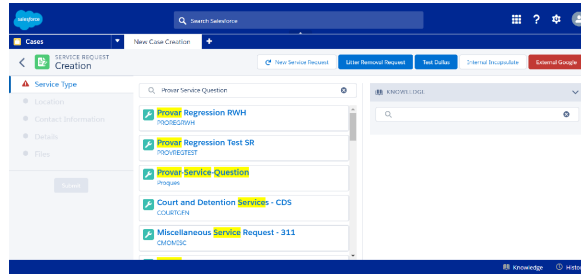
16:33:07(05:40.559)

Salesforce Connect: QA (Test)

16:33:07(05:40.563)

On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Details Tab

- ✔ Click the Submit button 16:33:07(05:40.737)
- ✔ Sleep for {10} seconds 16:33:09(05:43.023)  
Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10
- ✘ On SF Service Request View screen 16:33:19(05:53.028)
  - ✘ Failed to find Primary tab within 60sec
- ✘ UI Assert 16:34:18(06:51.658)



Error Screenshot

✘ Failed to resolve control locator. Locator: ui:locator?name=Incap311\_\_Service\_Request\_Number\_\_c&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DIncap311\_\_Service\_Request\_Number\_\_c

✘ One or more Sub-Test Steps failed.

- ⚠ Set Values: SRCode 16:34:34(07:08.164)
- ⚠ On SF Service Request View screen 16:34:34(07:08.165)
- ⚠ On SF Service Activity View screen 16:34:34(07:08.165)
- ⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info 16:34:34(07:08.165)
- ⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Activity Console 16:34:34(07:08.165)
- ⚠ Call Connect&FetchCaseID 16:34:34(07:08.167)
- ✘ Finally: test 16:34:34(07:08.167)
  - ✔ Call DeleteOutcome 16:34:34(07:08.168)
    - ✔ DeleteOutcome.testcase 16:34:34(07:08.168)
      - ✔ Set Values: OutcomeName 16:34:34(07:08.168)
      - ✔ Salesforce Connect: Internal311Qa (Test) 16:34:34(07:08.176)
      - ✔ SOQL Query: select Id from Incap311\_\_Outcome\_\_c where Name = '{OutcomeName}'=>Outcomeld 16:34:34(07:08.180)
      - ✔ DeleteOutcome 16:34:35(07:08.999)
        - ✔ On SF Outcome View screen 16:34:35(07:09.001)
        - ✔ Click the Delete button 16:34:41(07:15.055)
        - ✔ On SRDetailsPage page 16:34:43(07:17.210)
        - ✔ Handle UI Alerts 16:34:43(07:17.263)
        - ✔ Sleep for {10} seconds 16:34:50(07:23.942)  
Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10
- ✘ Call DeleteOutcome 16:35:02(07:35.978)
  - ✘ DeleteOutcome.testcase 16:35:02(07:35.978)
    - ✔ Set Values: OutcomeName 16:35:02(07:35.978)
    - ✔ Salesforce Connect: Internal311Qa (Test) 16:35:02(07:35.981)
    - ✔ SOQL Query: select Id from Incap311\_\_Outcome\_\_c where Name = '{OutcomeName}'=>Outcomeld 16:35:02(07:35.988)
    - ✘ DeleteOutcome 16:35:03(07:36.740)
      - ✔ On SF Outcome View screen 16:35:03(07:36.743)
      - ✔ Click the Delete button 16:35:09(07:42.714)
      - ✘ On SRDetailsPage page 16:35:11(07:44.847)
      - ✘ Handle UI Alerts 16:35:11(07:44.887)
        - ✘ [NoAlertPresentException: no such alert (Session info: chrome=71.0.3578.98) (Driver info: chromedriver=2.44.609531 (fa3b87cc47fe677d092faa6b83b7d2699346d455),platform=Windows NT 10.0.17134 x86\_64) (WARNING: The server did not provide any stacktrace information) Command duration or timeout: 4 milliseconds Build info: version: 'unknown', revision: 'unknown', time: 'unknown' System info: host: 'DESKTOP-FH6FHVE', ip: '10.0.0.154', os.name: 'Windows 10', os.arch: 'amd64', os.version: '10.0', java.version: '1.8.0\_191' Driver info: org.openqa.selenium.chrome.ChromeDriver Capabilities [{mobileEmulationEnabled=false, hasTouchScreen=false,



platform=XP, acceptSslCerts=false, goog:chromeOptions={debuggerAddress=localhost:50821}, acceptInsecureCerts=false, webStorageEnabled=true, browserName=chrome, takesScreenshot=true, javascriptEnabled=true, setWindowRect=true, unexpectedAlertBehaviour=ignore, applicationCacheEnabled=false, rotatable=false, networkConnectionEnabled=false, chrome={chromedriverVersion=2.44.609531 (fa3b87cc47fe677d092faa6b83b7d2699346d455), userDataDir=C:\Users\Incapsulate\git\Jenkins-Provar-test\provarCaches\chromeProfiles\profile0}, takesHeapSnapshot=true, pageLoadStrategy=normal, databaseEnabled=false, handlesAlerts=true, version=71.0.3578.98, browserConnectionEnabled=false, nativeEvents=true, locationContextEnabled=true, cssSelectorsEnabled=true}] Session ID: 80a12a32db80b8a48ef2f5679022ba2a]

⊗ [1546427148.103][WARNING]: screenshot failed, retrying

⊗ [1546427158.104][SEVERE]: Timed out receiving message from renderer: 9.998

⊗ Error capturing error screenshots. Connection Name: SAT\_Dev\_Admin\_311, cause: [UnhandledAlertException: unexpected alert open (Session info: chrome=71.0.3578.98) (Driver info: chromedriver=2.44.609531 (fa3b87cc47fe677d092faa6b83b7d2699346d455),platform=Windows NT 10.0.17134 x86\_64) (WARNING: The server did not provide any stacktrace information) Command duration or timeout: 10.07 seconds: null Build info: version: 'unknown', revision: 'unknown', time: 'unknown' System info: host: 'DESKTOP-FH6FHVE', ip: '10.0.0.154', os.name: 'Windows 10', os.arch: 'amd64', os.version: '10.0', java.version: '1.8.0\_191' Driver info: org.openqa.selenium.chrome.ChromeDriver Capabilities [{mobileEmulationEnabled=false, hasTouchScreen=false, platform=XP, acceptSslCerts=false, goog:chromeOptions={debuggerAddress=localhost:50821}, acceptInsecureCerts=false, webStorageEnabled=true, browserName=chrome, takesScreenshot=true, javascriptEnabled=true, setWindowRect=true, unexpectedAlertBehaviour=ignore, applicationCacheEnabled=false, rotatable=false, networkConnectionEnabled=false, chrome={chromedriverVersion=2.44.609531 (fa3b87cc47fe677d092faa6b83b7d2699346d455), userDataDir=C:\Users\Incapsulate\git\Jenkins-Provar-test\provarCaches\chromeProfiles\profile0}, takesHeapSnapshot=true, pageLoadStrategy=normal, databaseEnabled=false, handlesAlerts=true, version=71.0.3578.98, browserConnectionEnabled=false, nativeEvents=true, locationContextEnabled=true, cssSelectorsEnabled=true}] Session ID: 80a12a32db80b8a48ef2f5679022ba2a]

⚠ Sleep for {10} seconds

🕒 16:35:58(08:31.460)

⊗ One or more Sub-Test Steps failed.

⚠ Call DeleteActivity

🕒 16:36:00(08:33.485)

## C1448-CheckIfOutcomeReasonSelectionIsDisplayedOutcomeSelection.testcase

### Summary

Started	02 Jan 2019, 16:36:07
Ended	02 Jan 2019, 16:38:49
Duration (mm:ss)	02:41.210
Outcome	⊗ failed

### Output

- ✔ Salesforce Connect: QA (Test) 🕒 16:36:07(08:41.191)  
Salesforce connection opened successfully. Connection name: SAT\_Dev\_Admin\_311, ResultName: QA, resultScope: Test
- ✔ Set Values: FirstName 🕒 16:36:10(08:44.299)
- ✔ Set Values: LastName 🕒 16:36:10(08:44.304)
- ✔ Set Values: Email 🕒 16:36:10(08:44.308)
- ✔ Set Values: Phone 🕒 16:36:10(08:44.312)
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan 🕒 16:36:10(08:44.316)
- ✔ On SF Cases tab (Code Compliance Administration) 🕒 16:36:31(09:05.184)
  - ✔ Click the New Case button 🕒 16:36:46(09:19.935)
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan 🕒 16:36:48(09:22.110)
  - ✔ Click the Link\_submit Request button 🕒 16:36:51(09:24.936)  
Background activity wait successful. Actual duration(seconds): 0.259  
Background activity wait successful. Actual duration(seconds): 3.857
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Service Type Tab 🕒 16:36:58(09:31.398)
  - ✔ Set the Text Box\_search Service Type field to Provar Regression Test SR 🕒 16:36:58(09:31.524)  
Background activity wait successful. Actual duration(seconds): 0.256
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Service Type Tab 🕒 16:37:02(09:35.606)



<ul style="list-style-type: none"> <li>Click the Button_ Select SR Type field           <ul style="list-style-type: none"> <li>Background activity wait successful. Actual duration(seconds): 0.255</li> <li>Background activity wait successful. Actual duration(seconds): 0.806</li> </ul> </li> </ul>	16:37:02(09:35.732)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Location Tab           <ul style="list-style-type: none"> <li>Click the Location Tab Link button               <ul style="list-style-type: none"> <li>Background activity wait successful. Actual duration(seconds): 0.259</li> <li>Background activity wait successful. Actual duration(seconds): 1.180</li> </ul> </li> </ul> </li> </ul>	16:37:05(09:39.116)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Sleep for {10} seconds               <ul style="list-style-type: none"> <li>Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10</li> </ul> </li> <li>Click the Location Pop Up Icon Back field</li> <li>Sleep for {5} seconds               <ul style="list-style-type: none"> <li>Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5</li> </ul> </li> <li>Set the Search For A Location field to 505 MAIN ST</li> <li>Sleep for {5} seconds               <ul style="list-style-type: none"> <li>Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5</li> </ul> </li> <li>Click the Boston St button</li> <li>Sleep for {5} seconds               <ul style="list-style-type: none"> <li>Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5</li> </ul> </li> <li>UI Assert</li> <li>If: {Values.fields.DuplicatePopUpBoxShown.visible = true}</li> </ul> </li> </ul>	16:37:09(09:42.981)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Contact Information Tab           <ul style="list-style-type: none"> <li>Click the Contact Information Tab Link button               <ul style="list-style-type: none"> <li>Background activity wait successful. Actual duration(seconds): 0.257</li> <li>Background activity wait successful. Actual duration(seconds): 2.212</li> </ul> </li> </ul> </li> </ul>	16:37:09(09:43.144)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:37:19(09:53.146)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Details Tab           <ul style="list-style-type: none"> <li>Click the Link_ Details button               <ul style="list-style-type: none"> <li>Background activity wait successful. Actual duration(seconds): 0.897</li> <li>Background activity wait successful. Actual duration(seconds): 1.423</li> </ul> </li> <li>Call the OperateOnElement method</li> <li>Call the OperateOnElement method</li> <li>Call the OperateOnElement method</li> </ul> </li> </ul>	16:37:20(09:53.400)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:37:25(09:58.405)
<ul style="list-style-type: none"> <li>On SF Service Request View screen           <ul style="list-style-type: none"> <li>UI Assert</li> <li>Assert:               <ul style="list-style-type: none"> <li>{Values.fields.Incap311__Service_Request_Number__c.value} Contains 18-</li> </ul> </li> </ul> </li> </ul>	16:37:27(10:00.673)
<ul style="list-style-type: none"> <li>With Incap311__Service_Activities__r rows {1}</li> </ul>	16:37:32(10:05.702)
<ul style="list-style-type: none"> <li>On SF Service Activity View screen</li> </ul>	16:37:32(10:06.183)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:37:37(10:11.187)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:37:47(10:21.287)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:37:49(10:23.319)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:37:50(10:23.452)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:38:04(10:38.222)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:38:04(10:38.222)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:38:04(10:38.339)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:38:06(10:40.262)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:38:10(10:43.594)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info           <ul style="list-style-type: none"> <li>Set the Search Contact field to Test vasu</li> <li>Click the Search Contact Results field</li> </ul> </li> </ul>	16:38:10(10:43.781)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:13(10:46.386)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:14(10:47.631)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:15(10:48.490)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:17(10:50.566)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:17(10:50.701)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:17(10:50.701)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:19(10:52.946)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:46(11:19.900)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:47(11:20.348)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:47(11:20.353)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:47(11:20.353)
<ul style="list-style-type: none"> <li>On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi           <ul style="list-style-type: none"> <li>Click the Submit 1 button</li> </ul> </li> </ul>	16:38:49(11:22.386)

⚠ On SF Console311_SR_Activity_Edit_R4 page with pageobject Incap 311sc__ Agent Console_ Narayan_ Activity Console	🕒 16:38:49(11:22.386)
⚠ On SF Service Request View screen	🕒 16:38:49(11:22.386)
⚠ On SF Service Activity View screen	🕒 16:38:49(11:22.386)

## C1449-

### OutcomeReasonCommentSectionIsDisplayedAndOutcomeIsSavedOnlyWhenCommentsAreSupplied

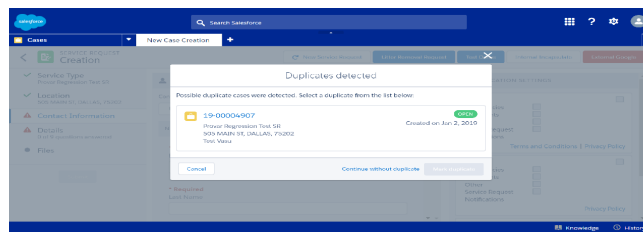
#### Summary

Started	02 Jan 2019, 16:39:05
Ended	02 Jan 2019, 16:41:26
Duration (mm:ss)	02:20.539
Outcome	❌ failed

#### Output

✅ Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test	🕒 16:39:05(11:39.011)
✅ Set Values: FirstName	🕒 16:39:08(11:42.281)
✅ Set Values: LastName	🕒 16:39:08(11:42.284)
✅ Set Values: Email	🕒 16:39:08(11:42.286)
✅ Set Values: Phone	🕒 16:39:08(11:42.290)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap 311sc__ Agent Console_ Narayan	🕒 16:39:08(11:42.293)
✅ On SF Cases tab (Code Compliance Administration)	🕒 16:39:38(12:11.751)
✅ Click the New Case button	🕒 16:39:58(12:31.902)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap 311sc__ Agent Console_ Narayan	🕒 16:40:00(12:34.116)
✅ Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.261 Background activity wait successful. Actual duration(seconds): 4.688	🕒 16:40:04(12:37.834)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap 311sc__ Agent Console_ Narayan_ Service Type Tab	🕒 16:40:13(12:47.267)
✅ Set the Text Box_search Service Type field to Provar Regression Test SR Background activity wait successful. Actual duration(seconds): 0.256	🕒 16:40:14(12:47.465)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap 311sc__ Agent Console_ Narayan_ Service Type Tab	🕒 16:40:18(12:51.751)
✅ Click the Button_Select SR Type field Background activity wait successful. Actual duration(seconds): 0.258 Background activity wait successful. Actual duration(seconds): 0.257	🕒 16:40:18(12:51.881)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap 311sc__ Agent Console_ Narayan_ Location Tab	🕒 16:40:21(12:54.707)
✅ Click the Location Tab Link button Background activity wait successful. Actual duration(seconds): 0.256 Background activity wait successful. Actual duration(seconds): 0.255	🕒 16:40:21(12:54.891)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap 311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info	🕒 16:40:24(12:57.682)
✅ Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10	🕒 16:40:24(12:57.859)
✅ Click the Location Pop Up Icon Back field	🕒 16:40:34(13:07.863)
✅ Sleep for {5} seconds Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5	🕒 16:40:34(13:08.095)
✅ Set the Search For A Location field to 505 MAIN ST	🕒 16:40:39(13:13.098)

- ✔ Sleep for {5} seconds 16:40:41(13:15.316)  
Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5
- ✔ Click the Boston St button 16:40:46(13:20.320)
- ✔ Sleep for {5} seconds 16:40:47(13:20.611)  
Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5
- ✔ UI Assert 16:40:52(13:25.614)
- ✔ If: {Values.fields.DuplicatePopUpBoxShown.visible = true} 16:41:02(13:35.734)
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap 311sc\_\_ Agent Console\_ Narayan\_ Contact Information Tab 16:41:04(13:37.760)
- ✔ Click the Contact Information Tab Link button 16:41:04(13:37.888)  
Background activity wait successful. Actual duration(seconds): 0.261  
Background activity wait successful. Actual duration(seconds): 0.255
- ⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap 311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info 16:41:07(13:40.719)
- ✖ On SF Incap311SC\_\_AgentConsole page with pageobject Incap 311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info 16:41:07(13:40.719)
- ✖ Set the Search Contact field to Test vasu 16:41:07(13:40.899)



Error Screenshot

✖ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

- ⚠ Click the Search Contact Results field 16:41:24(13:57.518)  
✖ One or more Sub-Test Steps failed.
- ⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap 311sc\_\_ Agent Console\_ Narayan\_ Details Tab 16:41:26(13:59.543)
- ⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap 311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Case Submi 16:41:26(13:59.543)
- ⚠ On SF Service Request View screen 16:41:26(13:59.544)
- ⚠ On SF Service Activity View screen 16:41:26(13:59.544)
- ⚠ On SF Incap311Console\_\_Console311\_SR\_Activity\_Edit page with pageobject Incap 311console\_\_ Console311\_ Aadil\_ SR\_ Activity\_ Edit 16:41:26(13:59.544)
- ⚠ On SF Service Request View screen 16:41:26(13:59.544)
- ⚠ Sleep for {10} seconds 16:41:26(13:59.544)
- ⚠ On SF Console311\_SR\_Activity\_Edit\_R4 page with pageobject Incap 311sc\_\_ Agent Console\_ Narayan\_ Activity Console 16:41:26(13:59.544)

## C1458-CheckIfFinishDatelsPopulatedAndSavedOnOutomeSelection.testcase

### Summary

Started 02 Jan 2019, 16:41:31  
 Ended 02 Jan 2019, 16:43:42  
 Duration (mm:ss) 02:11.811  
 Outcome ✖ failed

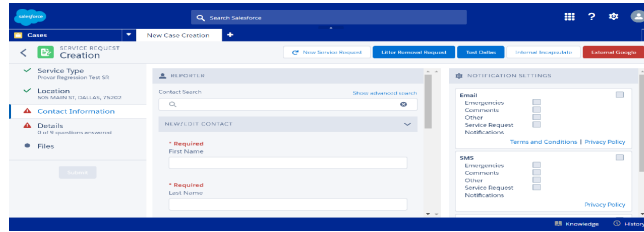
### Output

- ✔ Set Values: FirstName 16:41:31(14:04.411)
- ✔ Set Values: LastName 16:41:31(14:04.415)
- ✔ Set Values: Email 16:41:31(14:04.418)

✔ Set Values: Phone	⌚ 16:41:31(14:04.423)
✔ Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test	⌚ 16:41:31(14:04.428)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan	⌚ 16:41:34(14:07.605)
✔ On SF Cases tab (Code Compliance Administration)	⌚ 16:41:57(14:31.129)
✔ Click the New Case button	⌚ 16:42:24(14:57.743)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan	⌚ 16:42:26(14:59.930)
✔ Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 0.593 Background activity wait successful. Actual duration(seconds): 3.029	⌚ 16:42:29(15:03.054)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Service Type Tab	⌚ 16:42:35(15:09.122)
✔ Set the Text Box_search Service Type field to Provar Regression Test SR Background activity wait successful. Actual duration(seconds): 0.261	⌚ 16:42:35(15:09.245)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Service Type Tab	⌚ 16:42:40(15:13.401)
✔ Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.273 Background activity wait successful. Actual duration(seconds): 0.256	⌚ 16:42:40(15:13.557)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Location Tab	⌚ 16:42:43(15:16.372)
✔ Click the Location Tab Link button Background activity wait successful. Actual duration(seconds): 0.779 Background activity wait successful. Actual duration(seconds): 1.393	⌚ 16:42:43(15:16.500)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info	⌚ 16:42:47(15:20.963)
✔ Sleep for {10} seconds Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10	⌚ 16:42:47(15:21.106)
✔ Click the Location Pop Up Icon Back field	⌚ 16:42:57(15:31.109)
✔ Sleep for {5} seconds Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5	⌚ 16:42:57(15:31.341)
✔ Set the Search For A Location field to 505 MAIN ST	⌚ 16:43:02(15:36.345)
✔ Sleep for {5} seconds Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5	⌚ 16:43:05(15:38.590)
✔ Click the Boston St button	⌚ 16:43:10(15:43.594)
✔ Sleep for {5} seconds Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5	⌚ 16:43:10(15:43.865)
✔ UI Assert	⌚ 16:43:15(15:48.868)
✔ If: {Values.fields.DuplicatePopUpBoxShown.visible = true}	⌚ 16:43:16(15:49.751)
✔ Then	⌚ 16:43:16(15:49.753)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi	⌚ 16:43:16(15:49.753)
✔ Click the Continue Without Duplicate button	⌚ 16:43:16(15:49.949)
✔ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Contact Information Tab	⌚ 16:43:20(15:54.282)
✔ Click the Contact Information Tab Link button Background activity wait successful. Actual duration(seconds): 0.261 Background activity wait successful. Actual duration(seconds): 0.258	⌚ 16:43:21(15:54.407)
⚠ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info	⌚ 16:43:23(15:57.195)
✖ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info	⌚ 16:43:23(15:57.195)

❌ Set the Search Contact field to Test vasu

🕒 16:43:23(15:57.322)



Error Screenshot

❌ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public.org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

⚠️ Click the Search Contact Results field

🕒 16:43:40(16:14.180)

❌ One or more Sub-Test Steps failed.

⚠️ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_Agent Console\_Narayan\_Details Tab

🕒 16:43:42(16:16.217)

⚠️ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_Agent Console\_Aadil\_Service Type Tab\_Case Submi

🕒 16:43:42(16:16.217)

⚠️ On SF Service Request View screen

🕒 16:43:42(16:16.217)

⚠️ On SF Service Activity View screen

🕒 16:43:42(16:16.217)

⚠️ On SF Console311\_SR\_Activity\_Edit\_R4 page with pageobject Incap311sc\_\_Agent Console\_Narayan\_Activity Console

🕒 16:43:42(16:16.217)

⚠️ On SF Console311\_SR\_Activity\_Edit\_R4 page with pageobject Incap311sc\_\_Agent Console\_Narayan\_Activity Console

🕒 16:43:42(16:16.217)

⚠️ On SF Service Request View screen

🕒 16:43:42(16:16.217)

⚠️ On SF Service Request View screen

🕒 16:43:42(16:16.217)

⚠️ Set Values: StringDate

🕒 16:43:42(16:16.217)

⚠️ Assert: {Values.fields.Incap311\_\_Finish\_Date\_\_c.value} Contains {StringDate}

🕒 16:43:42(16:16.217)

⚠️ Call Connect&FetchCaseID

🕒 16:43:42(16:16.217)

⚠️ Call AssertSR&ActivityStatus

🕒 16:43:42(16:16.218)

## 📁 C1459-CheckIfActivitiesHasStatusBasedOnOutCome.testcase

### Summary

Started	02 Jan 2019, 16:43:51
Ended	02 Jan 2019, 16:46:02
Duration (mm:ss)	02:11.389
Outcome	❌ failed

### Output

✅ Salesforce Connect: QA (Test)  
Salesforce connection opened successfully. Connection name: SAT\_Dev\_Admin\_311, ResultName: QA, resultScope: Test

🕒 16:43:51(16:24.532)

✅ Set Values: FirstName

🕒 16:43:54(16:27.800)

✅ Set Values: LastName

🕒 16:43:54(16:27.807)

✅ Set Values: Email

🕒 16:43:54(16:27.811)

✅ Set Values: Phone

🕒 16:43:54(16:27.816)

✅ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_Agent Console\_Narayan

🕒 16:43:54(16:27.820)

✅ On SF Cases tab (Code Compliance Administration)

🕒 16:44:20(16:54.248)

✅ Click the New Case button

🕒 16:44:41(17:15.007)

✅ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_Agent Console\_Narayan

🕒 16:44:43(17:17.190)

✅ Click the Link\_submit Request button

🕒 16:44:47(17:20.693)

Background activity wait successful. Actual duration(seconds): 0.266

Background activity wait successful. Actual duration(seconds): 0.262

✓ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Service Type Tab 16:44:50(17:23.732)

✓ Set the Text Box\_search Service Type field to Provar Regression Test SR 16:44:50(17:23.888)

Background activity wait successful. Actual duration(seconds): 1.274

✓ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Service Type Tab 16:44:54(17:27.644)

✓ Click the Button\_ Select SR Type field 16:44:54(17:27.789)

Background activity wait successful. Actual duration(seconds): 0.267

Background activity wait successful. Actual duration(seconds): 0.257

✓ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Location Tab 16:44:57(17:30.648)

✓ Click the Location Tab Link button 16:44:57(17:30.920)

Background activity wait successful. Actual duration(seconds): 0.263

Background activity wait successful. Actual duration(seconds): 0.255

✓ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info 16:45:00(17:33.735)

✓ Sleep for {10} seconds 16:45:00(17:33.892)

Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10

✓ Click the Location Pop Up Icon Back field 16:45:10(17:43.894)

✓ Sleep for {5} seconds 16:45:10(17:44.132)

Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5

✓ Set the Search For A Location field to 505 MAIN ST 16:45:15(17:49.139)

✓ Sleep for {5} seconds 16:45:18(17:51.480)

Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5

✓ Click the Boston St button 16:45:23(17:56.482)

✓ Sleep for {5} seconds 16:45:23(17:56.721)

Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5

✓ UI Assert 16:45:28(18:01.724)

✓ If: {Values.fields.DuplicatePopUpBoxShown.visible = true} 16:45:38(18:11.827)

✓ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Contact Information Tab 16:45:40(18:13.849)

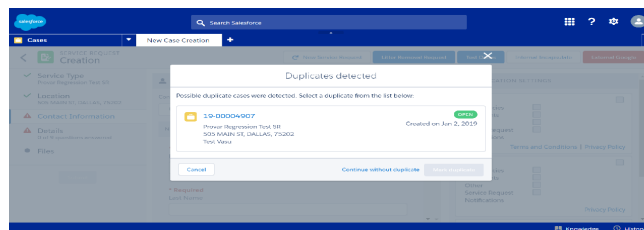
✓ Click the Contact Information Tab Link button 16:45:40(18:13.971)

Background activity wait successful. Actual duration(seconds): 0.258

Background activity wait successful. Actual duration(seconds): 0.256

✗ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info 16:45:43(18:16.773)

✗ Set the Search Contact field to Test vasu 16:45:43(18:16.905)



Error Screenshot

✗ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

⚠ Click the Search Contact Results field 16:46:00(18:33.873)

✗ One or more Sub-Test Steps failed.

⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info 16:46:02(18:35.906)

⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Details Tab 16:46:02(18:35.906)



⚠ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Case Submi	🕒 16:46:02(18:35.906)
⚠ On SF Service Request View screen	🕒 16:46:02(18:35.906)
⚠ Call Connect&FetchCaseID	🕒 16:46:02(18:35.906)
⚠ On SF Service Activity View screen	🕒 16:46:02(18:35.906)
⚠ On SF Console311_SR_Activity_Edit_R4 page with pageobject Incap311sc__ Agent Console_ Narayan_ Activity Console	🕒 16:46:02(18:35.906)
⚠ Sleep for {10} seconds	🕒 16:46:02(18:35.906)
⚠ Call AssertSR&ActivityStatus	🕒 16:46:02(18:35.906)
⚠ Call AssertSR&ActivityStatus	🕒 16:46:02(18:35.906)

## C1462\_C1463-CheckIfActivitiesHaveInternalAndExternalComments.testcase

### Summary

Started	02 Jan 2019, 16:46:09
Ended	02 Jan 2019, 16:48:47
Duration (mm:ss)	02:38.232
Outcome	❌ failed

### Output

✅ Set Values: FirstName	🕒 16:46:09(18:42.593)
✅ Set Values: LastName	🕒 16:46:09(18:42.599)
✅ Set Values: Email	🕒 16:46:09(18:42.602)
✅ Set Values: Phone	🕒 16:46:09(18:42.610)
✅ Salesforce Connect: QA (Test) Salesforce connection opened successfully. Connection name: SAT_Dev_Admin_311, ResultName: QA, resultScope: Test	🕒 16:46:09(18:42.614)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan	🕒 16:46:13(18:46.444)
✅ On SF Cases tab (Code Compliance Administration) ✅ Click the New Case button	🕒 16:46:46(19:20.045) 🕒 16:47:08(19:41.934)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan ✅ Click the Link_submit Request button Background activity wait successful. Actual duration(seconds): 2.767 Background activity wait successful. Actual duration(seconds): 6.439	🕒 16:47:10(19:44.117) 🕒 16:47:15(19:48.353)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Service Type Tab ✅ Set the Text Box_search Service Type field to Provar Regression Test SR Background activity wait successful. Actual duration(seconds): 0.257	🕒 16:47:26(19:59.980) 🕒 16:47:26(20:00.130)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Service Type Tab ✅ Click the Button_ Select SR Type field Background activity wait successful. Actual duration(seconds): 0.265 Background activity wait successful. Actual duration(seconds): 0.256	🕒 16:47:30(20:04.012) 🕒 16:47:30(20:04.179)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Narayan_ Location Tab ✅ Click the Location Tab Link button Background activity wait successful. Actual duration(seconds): 0.265 Background activity wait successful. Actual duration(seconds): 0.258	🕒 16:47:33(20:07.031) 🕒 16:47:33(20:07.151)
✅ On SF Incap311SC__AgentConsole page with pageobject Incap311sc__ Agent Console_ Aadil_ Service Type Tab_ Contact Info ✅ Sleep for {10} seconds	🕒 16:47:36(20:10.316) 🕒 16:47:37(20:10.501)



Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10

✔ Click the Location Pop Up Icon Back field

16:47:47(20:20.503)

✔ Sleep for {5} seconds

16:47:47(20:20.819)

Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5

✔ Set the Search For A Location field to 505 MAIN ST

16:47:52(20:25.821)

✔ Sleep for {5} seconds

16:47:54(20:28.176)

Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5

✔ Click the Boston St button

16:47:59(20:33.182)

✔ Sleep for {5} seconds

16:48:07(20:41.180)

Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5

✔ UI Assert

16:48:12(20:46.183)

✔ If: {Values.fields.DuplicatePopUpBoxShown.visible = true}

16:48:22(20:56.303)

✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Contact Information Tab

16:48:24(20:58.332)

✔ Click the Contact Information Tab Link button

16:48:25(20:58.471)

Background activity wait successful. Actual duration(seconds): 0.257

Background activity wait successful. Actual duration(seconds): 0.256

⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info

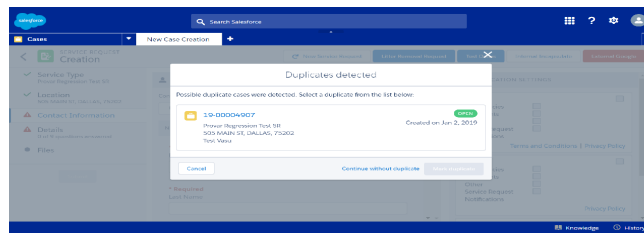
16:48:27(21:01.260)

✖ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info

16:48:27(21:01.260)

✖ Set the Search Contact field to Test vasu

16:48:28(21:01.380)



Error Screenshot

✖ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public.org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_Aadil\_ServiceTypeTab\_ContactInfo.SearchContact]

⚠ Click the Search Contact Results field

16:48:45(21:18.791)

✖ One or more Sub-Test Steps failed.

⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Details Tab

16:48:47(21:20.818)

⚠ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Case Submi

16:48:47(21:20.818)

⚠ On SF Service Request View screen

16:48:47(21:20.818)

⚠ On SF Service Activity View screen

16:48:47(21:20.818)

⚠ On SF Console311\_SR\_Activity\_Edit\_R4 page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Activity Console

16:48:47(21:20.818)

⚠ On SF Console311\_SR\_Activity\_Edit\_R4 page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Activity Console

16:48:47(21:20.818)

⚠ On SF Service Request View screen

16:48:47(21:20.818)

⚠ Call Connect&FetchCaseID

16:48:47(21:20.818)

⚠ Call AssertSR&ActivityStatus

16:48:47(21:20.818)

⚠ On SF Service Request View screen

16:48:47(21:20.818)

⚠ On Service Request View Screen page

16:48:47(21:20.818)

## C1468\_C1461-CheckIfProvidingFinishDateEarlierThanCreatedIsNotAccepted.testcase

### Summary

Started

02 Jan 2019, 16:48:55

Ended 02 Jan 2019, 16:51:09  
Duration (mm:ss) 02:13.411  
Outcome  failed

## Output

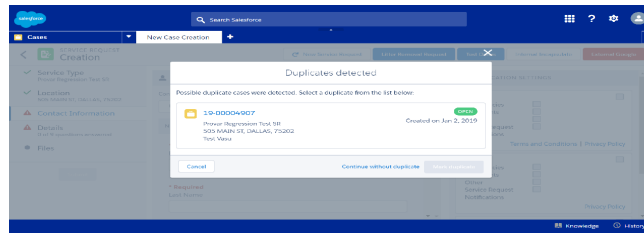
- ✔ Set Values: FirstName ⌚ 16:48:55(21:28.971)
- ✔ Set Values: LastName ⌚ 16:48:55(21:28.975)
- ✔ Set Values: Email ⌚ 16:48:55(21:28.979)
- ✔ Set Values: Phone ⌚ 16:48:55(21:28.989)
- ✔ Salesforce Connect: QA (Test) ⌚ 16:48:55(21:28.993)  
Salesforce connection opened successfully. Connection name: SAT\_Dev\_Admin\_311, ResultName: QA, resultScope: Test
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan ⌚ 16:48:59(21:32.938)
- ✔ On SF Cases tab (Code Compliance Administration) ⌚ 16:49:25(21:58.818)
  - ✔ Click the New Case button ⌚ 16:49:47(22:20.450)
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan ⌚ 16:49:49(22:22.603)
  - ✔ Click the Link\_submit Request button ⌚ 16:49:51(22:24.446)  
Background activity wait successful. Actual duration(seconds): 0.787  
Background activity wait successful. Actual duration(seconds): 2.798
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Service Type Tab ⌚ 16:49:57(22:30.505)
  - ✔ Set the Text Box\_search Service Type field to Provar Regression Test SR ⌚ 16:49:57(22:30.666)  
Background activity wait successful. Actual duration(seconds): 0.259
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Service Type Tab ⌚ 16:50:01(22:34.733)
  - ✔ Click the Button\_ Select SR Type field ⌚ 16:50:01(22:34.852)  
Background activity wait successful. Actual duration(seconds): 0.257  
Background activity wait successful. Actual duration(seconds): 0.261
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Location Tab ⌚ 16:50:04(22:37.676)
  - ✔ Click the Location Tab Link button ⌚ 16:50:04(22:37.873)  
Background activity wait successful. Actual duration(seconds): 0.257  
Background activity wait successful. Actual duration(seconds): 0.257
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info ⌚ 16:50:07(22:40.678)
  - ✔ Sleep for {10} seconds ⌚ 16:50:07(22:40.864)  
Timed sleep successful. Requested duration(seconds): 10, Actual duration(seconds): 10
  - ✔ Click the Location Pop Up Icon Back field ⌚ 16:50:17(22:50.866)
  - ✔ Sleep for {5} seconds ⌚ 16:50:17(22:51.084)  
Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5
  - ✔ Set the Search For A Location field to 505 MAIN ST ⌚ 16:50:22(22:56.087)
  - ✔ Sleep for {5} seconds ⌚ 16:50:24(22:58.288)  
Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5
  - ✔ Click the Boston St button ⌚ 16:50:29(23:03.289)
  - ✔ Sleep for {5} seconds ⌚ 16:50:30(23:03.565)  
Timed sleep successful. Requested duration(seconds): 5, Actual duration(seconds): 5
  - ✔ UI Assert ⌚ 16:50:35(23:08.569)
  - ✔ If: {Values.fields.DuplicatePopUpBoxShown.visible = true} ⌚ 16:50:45(23:18.672)
- ✔ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Contact Information Tab ⌚ 16:50:47(23:20.707)
  - ✔ Click the Contact Information Tab Link button ⌚ 16:50:47(23:20.853)  
Background activity wait successful. Actual duration(seconds): 0.264  
Background activity wait successful. Actual duration(seconds): 0.255

❌ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info

🕒 16:50:50(23:23.645)

❌ Set the Search Contact field to Test vasu

🕒 16:50:50(23:23.856)



Error Screenshot

❌ Field not found on the screen. Locator: ProvarFindByElementLocator [by=public org.openqa.selenium.WebElement pageobjects.incap311sc\_\_AgentConsole\_ Aadil\_ ServiceTypeTab\_ ContactInfo.SearchContact]

⚠️ Click the Search Contact Results field

🕒 16:51:07(23:40.350)

❌ One or more Sub-Test Steps failed.

⚠️ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Contact Info

🕒 16:51:09(23:42.376)

⚠️ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Details Tab

🕒 16:51:09(23:42.376)

⚠️ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Service Type Tab\_ Case Submi

🕒 16:51:09(23:42.376)

⚠️ On SF Service Request View screen

🕒 16:51:09(23:42.376)

⚠️ On SF Service Activity View screen

🕒 16:51:09(23:42.376)

⚠️ On SF Console311\_SR\_Activity\_Edit\_R4 page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Activity Console

🕒 16:51:09(23:42.376)

⚠️ On SF Console311\_SR\_Activity\_Edit\_R4 page with pageobject Incap311sc\_\_ Agent Console\_ Narayan\_ Activity Console

🕒 16:51:09(23:42.376)

⚠️ On SF Incap311SC\_\_AgentConsole page with pageobject Incap311sc\_\_ Agent Console\_ Aadil\_ Activity Console

🕒 16:51:09(23:42.376)