

Business Case Objective:

One of the leading retail chains in London having more than 500 stores which sells Laptops and accessories.

The company would like to define the product strategy and pricing policies that will maximize company projected revenues in 2009.

Data Availability:

1. Point of Sales POS Transactions: 2008 Year Laptop Sales information
2. Laptops: Laptop's configuration & product information
3. Store Locations: Store's geographical information
4. London Postcodes: Customer's geographical information

Case study assessment charter:

1. Uncover any data and insights that will help the management achieve this objective (85%)
2. Assess the relevance of data and suggest how the company can make better use of the data in 2010 to shape strategy and operations (15%)
3. Clearly define the approach (This will be a key part of the assessment measured across the above)

Some key questions need to answer by deep diving into to solve the case

Pricing - Are prices changing?

1. Does Laptop price with time?
2. Are prices over retail outlets consistent?
3. How does price change with configuration?

Stores - How location is influencing sales?

1. Where are the stores and customers located?
2. Which stores are selling most?
3. How far would customers travel to buy laptop?

Configuration - How configuration is influencing prices?

1. What are the details of each configuration, and how does this relate to price?
2. Do all stores sell all configurations?

Revenue -How revenue is influenced by different factors?

1. How do the sales volume in each store relate to company's revenues?
2. How does this depend on the configuration?
3. What statistical technique should be applied to predict the sales of the company 2010?

Expectations from Trainees:

Some basic data checks (logical consistency amongst variables, etc.)

Data Quality Understanding

Answering the above questions in structured manner

Project presentation creation in PowerPoint