



Ravi Ranjan Jha

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🇮🇳 Indian 🧑 Single 🏹 Male 🔗 [linkedin.com/in/ravi-ranjan-jha-693a79221](https://www.linkedin.com/in/ravi-ranjan-jha-693a79221)

Profile

Dedicated and highly motivated Hotel Management fresher seeking an entry-level position in the hospitality industry. Committed to providing exceptional customer service and ensuring a delightful experience for guests. Possessing a strong foundation in hotel operations, guest relations, and event management, I am eager to contribute my skills and learn from industry professionals to excel in this dynamic field.

Education

M.sc Hotel Management / Lovely Professional University / 2023	Punjab, India
Bachelor Of Arts Geography Honours / BBMKU Dhanbad / 2020	Dhanbad, India
Higher Secondary Education / NIOS / 2016	Bokaro, India

Professional Experience

Food & Beverage Associate / Eros hotel Hotel and Resturant Operations. Customer Service Attitude. Opening and Closing the Resturant.	03/2024 – present New Delhi, India
Asst Flight Supervisor / Taj Sats Air Catering Ltd Learned in depth about the Air Line Cattering. Handled International Airlines such as Singapore , American & Malasiyan Airlines. Team Allocation and Duty Assigned.	11/2022 – 02/2024 New Delhi, India
Internship / Taj Ganges / Varanasi 45 Days Vocational Training. Interacts with guest to obtain feedback. Learned about Maintenance and Safety, Life Skills.	05/2022 – 07/2022 Varanasi, India

Skills

Microsoft office , Property Management System , Excel

Certificates

Front Desk Officer

Aspiring Minds

Handled Front Office and Supervised all staff duties

Assists in supervising daily shift operations.

Communication Skills-Written , Verbal & overmail.

Filing all documents , register and data .

Languages

English ●●●●●.

Hindi ●●●●●.

Maithli ●●● ◦ ◦

Awards

Operational Excellance, Taj Sats

11/04/2023