

Title:Mr.

Guest First Name:Vijay

Guest Last Name:Anand

Email:@***

Establishment:RD Kandla

Room Number:229

Arrival Date:27 Feb 2024

Departure Date:27 Feb 2024

Language:en

Nights:0

COMPANY:-

Additional Info

Nationality:IN

Country:IN

SOB:OI

stayLength:-

Unit Code:IXYZA

Avg. Daily Rate EUR:45

SOB RPT. SRC.:HOTEL DIRECT

FO_RES_NO:1426057

SOB Description:HTL - INTERNAL

Currency:INR

Room Type:KNPZ

Rate:4000

Radisson Rewards:-

Adults:1

CRS. Resno.: -

Children:0

Brand:RDA

City:Delhi

Responded on:Mobile

Overall

4 / 10

Recommend?

4 / 10

Check-in/out

4 / 10

Room and bathroom

4 / 10

Room and Bathroom: Improvements

Quality of furnishings, Maintenance

Sleeping

5 / 10

Sleeping: Improvements

Other

Service

5 / 10

Service

Professionalism

Cleanliness

4 / 10

Cleanliness: Improvements

Bedroom, Other

Cleanliness: Improvements - Other comments

Room no 257 ex suit pl check the broken cushions on the sofa.stained floors at various places.no fruit basket.when asked not able to produce smoothly could not provide a small spoon .no complaint book at the reception at the check out time.room worse than229 stayed aday before but paid twice.

General condition/maintenance

5 / 10

Maintenance improvements

Maintenance of the furniture

Please tell us more:

Written above

Breakfast

8 / 10

Waves -All day Dining

8 / 10

Value

4 / 10

How safe did you feel in our Hotel?

8 / 10


Did you have any memorable moments with our staff, or is there anything else you would like to share?	Yes
Your gender	Male
Your age:	55 – 64
Reason for your visit	Business trip

Management Respo...




Response on 02 Mar 2024
Murli Jha

Related Cases

**1151384 · A negative post stay survey ...**

New

Due in
6 d

Not Assigned
Voice of Guest ..

Auto Case on 02 Mar 2024 · Radisson Hotel Kandla