



# Mindi Ajay kumar

## Food And Beverage Attendent

Energetic waiter with over three years of experience as Food and beverage Attendant . Provide courteous, attentive service while driving daily specials, appetizers, and dessert sales. Fast learner who adapts readily to new work challenges and conditions.

## Contact

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### Phone

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### Email

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### Address

6-190/3,TF-1,Genese Heights ,prasadampadu ,vijayawada ,521108

## Education

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### Acharya Nagarjuna university

### Bsc in Hospitality and Hotel

### Administration -2020

### M.P.C in Narayana junior college

## Skills

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- Team work
- Multi Tasking
- Problem Solving
- P.O.S
- Food safety
- Guest satisfaction
- Time management

## Language

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- English
- Hindi
- Telugu
- German A1 level

## Certificates

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- Certificate of recognition -trip advisor
- Hero of the month -june,2023
- lobby layout competition in college

### 2024-Present

Guest house Rottenspacher-Austria

#### waiter

- Greet guests warmly upon arrival to create welcoming atmosphere.
- Taking the beverage orders
- Anticipating guest needs
- every two minute check up
- Checking the quality
- Guest satisfaction

### 2022 - 2024

Intercontinental resorts and spa-Ras Al Khaimah,UAE

#### Food and beverage Attendent

- Welcoming guests with a welcoming smile and escorting them to the table.
- Opening and closing the bills.
- Taking order ensuring guest satisfaction.
- Dealing with guest complaints.
- High knowledge of foods and drinks on the menu.
- Order taking from POS
- Up selling and Suggestive selling to guests.
- Handling A' la carte menu( food & beverage)
- Following basic food handling also grooming standards with regards to self hygiene

### 2021 - 2022

solite Restaurant-Male,Maldives

#### Restaurant waiter

- Attend briefing, take instructions from superior and start shift. Prepare mise en place and tables as per requirements of the reserved guests.
- Check with Kitchen staff about unavailable dishes and Special dish of the day. Open the restaurant for the operation.
- Meet and greet the guest, make them sit in their reserved tables. Double check if the guests are comfortable with the location and ambience.
- Present/Offer Food and Drinks from the restaurant to guest. Take order from guest and check with them if they need anything more during their stay.
- Serve drinks first and follow with the food make sure food is prepared according to the guest instructions.
- Settle payment with guest and take feedback from them. Report and handover to the supervisor

## Reference

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### Mr.Rahul sharma

Assistant Restaurant Manager

Phone: +1 (416) 821-9769

Email: Ra.sharma119@gmail.com

### Mr.Milan

Banquet Manager

Phone: +971 55 112 4324

Email: Milan.lal@ihg.com