

RÉSUMÉ

Mrinal Dubey



Career Objective

To work in a challenging environment that will provide opportunities for learning and growth; with the best efforts for achieving organizational goal & self-development through learning, exposure and seeking my own identity.

Present Role

Currently working as **Executive Housekeeper** at **DoubleTree by Hilton Varanasi**. A hotel with 144 keys and 5 elegant banquet halls.

Responsible for the operations of Housekeeping and Laundry. Directs and works with associates to ensure property guestrooms, public space and back areas are clean and well maintained. Ensuring guest and associate satisfaction while maintaining the operating budget.

- Assigns workers their duties and inspects works for conformance to prescribed standards of cleanliness
- Work effectively with engineering department on guest room maintenance needs
- Supervise the property general cleaning schedule
- Inventories stock to ensure adequate supplies
- Attend staff meetings to discuss company policies and patrons complaints
- Issues supplies and equipment to workers
- Conducted various training programs, SOP, live demonstrations for the housekeeping staff In regard to general maintenance, public area etiquette, guests contact conversations equipment handling, chemical usage in various activities.
- Identify training needs, develop and implement an effective training plan for all team members.
- Plan and implement preventive maintenance and cleaning schedules for rooms and public areas of all the hotels.
- Monitor productivity standards while doing the Audit.
- Create a work environment that is high in employee morale and provides constant learning & development.
- Develop systems and procedures that achieve higher cost efficiency and guest satisfaction.
- Inspects guest rooms and all Housekeeping areas on a regular basis to ensure furnishings, facilities and equipment are clean and in repair, well maintained and replaced/refurbished as required.

Total Experience

- Housekeeping & Laundry Manager – Hyatt Regency Oryx Doha – Doha, Qatar (400 rooms)
February 2022 – 30 November 2024
- Assistant Manager Housekeeping - Andaz Delhi & Hyatt Delhi residences Aerocity New Delhi - India (Rooms 401 & 129 service apartment).
Pre/post Opening June 2019 – February 2022.
- Housekeeping Team Leader Andaz Delhi and Hyatt Delhi residences Aerocity New Delhi – India (Rooms 529).
Pre/post opening September 2016 - June 2019.

Email:

mrinal6588@gmail.com

Phone No:

+918273151611

Personal Data:

Name: Mrinal Dubey

Date of Birth: 16th April 1987

Gender: Male

Nationality: Indian

Marital Status: Married

Languages: English, Hindi

References

Mr. Jibin Raj

Chief Engineer – Alila Jabal Akhdar (Ex Chief Engineer – Hyatt Regency Oryx Doha)
jibin.raj@alilahotels.com
+968 99830368

Mr. Gaurav Mehta

Executive Housekeeper – The Leela Ambience Hotel Delhi
gaurav.mehta@theleela.com
+91 8826120124

Mr. Madhav Sehgal

Area VP – the Leela Hotels
madhav.sehgal@theleela.com
+91 9884084079

- House Keeping Team Leader - The Royal Plaza New Delhi - India (Rooms 420). January 2016 – August 2016.
- Housekeeping Assistant - Taj city center Gurgaon - India (Rooms 208). January 2015 – Dec 2015.
- Housekeeping Assistant - Hyatt centric Bangalore – India (Rooms 156). July 2013- June 2014.
- Housekeeping Assistant - The Park Bangalore – India (Rooms 109). August 2012- July 2013.

Academic Qualification

Bachelor of Hotel Management and Catering Technology - Uttar Pradesh Technical University - India.

2009 to 2012

Achievements

- Successfully completed AFC Asia cup Qatar 2023-2024.
- Achieved highest score in medallia in the year of 2023 Cleanliness 98.3 and working order 94.
- Sustainability project (liquid amenities & plastic free product).
- Successfully completed Fifa world cup Qatar 2022 with 100 percent occupancy.