

Vijay Anand

en 02 Mar ...RD Kandla



Detractor

4 / 10

Title:	Mr.	Establishment:	RD Kandla
Guest First Name:	Vijay	Room Number:	229
Guest Last Name:	Anand	Arrival Date:	27 Feb 2024
Email:	@***	Departure Date:	27 Feb 2024
		Language:	en
		Nights:	0
		COMPANY:	-

## Additional Info

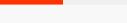
Nationality:	IN	Room Type:	KNPZ
Country:	IN	Rate:	4000
SOB:	OI	Radisson Rewards:	-
stayLength:	-	Adults:	1
Unit Code:	IXYZA	CRS. Resno.:	-
Avg. Daily Rate EUR:	45	Children:	0
SOB RPT. SRC.:	HOTEL DIRECT	Brand:	RDA
FO_RES_NO:	1426057	City:	Delhi
SOB Description:	HTL - INTERNAL	Responded on:	Mobile
Currency:	INR		

Overall 4 / 10 Recommend? 4 / 10 Check-in/out 4 / 10 Room and bathroom 4 / 10 

L Room and Bathroom: Improvements Quality of furnishings, Maintenance

Sleeping 5 / 10 

L Sleeping: Improvements Other

Service 5 / 10 

L Service Professionalism

Cleanliness 4 / 10 

L Cleanliness: Improvements Bedroom, Other

L Cleanliness: Improvements - Other comments Room no 257 ex suit pl check the broken cushions on the sofa.stained floors at various places.no fruit basket.when asked not able to produce smoothly could not provide a small spoon.no complaint book at the reception at the check out time.room worse than229 stayed aday before but paid twice.

General condition/maintenance 5 / 10 

L Maintenance improvements Maintenance of the furniture

L Please tell us more: Written above

Breakfast 8 / 10 Waves -All day Dining 8 / 10 Value 4 / 10 How safe did you feel in our Hotel? 8 / 10 

Did you have any memorable moments with our staff, or is there anything else you would like to share?

Yes

Your gender

Male

Your age:

55 – 64

Reason for your visit

Business trip

#### ◀ Management Respo...

Response on 02 Mar 2024

Murli Jha

#### Related Cases

##### 1151384 · A negative post stay survey ...

Auto Case on 02 Mar 2024 · Radisson Hotel Kandla

New

Due in  
6 d



Not Assigned  
Voice of Guest ..