

PARTHA MUKHERJEE

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Seeking Assignments in Hotel Management in an Organization of Repute.

- ⇒ A dynamic professional with **24 years** of experience in *Commercial Hotels and Resorts*.
 - ⇒ Proven expertise in handling Operation of Banquets.
 - ⇒ Deft in entire Banquets Budgeting, Set up, Menu planning, Staffing, Guest handling and Staff training.
 - ⇒ Possess excellent communication, negotiation with Customer.
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KEY RESULT AREAS

Hotel Operations

- ✓ The morning starts with the meeting of head of the departments and brief the h.o.d.s according to complaint how to solve it.
- ✓ Staffing of the future functions of the hotel, Manning according to functions after seeing the time and costing..
- ✓ Take the initiative with sale and marketing team how to concur the sales budget and to achieve it what are steps should taken.....
- ✓ Inspect the guest complaints try to solve it.
- ✓ As the bridge of middle management and the MD and CEO. Have to inform the way which will help the staff to make guest satisfaction easy, if for that anything to purchase that should be discuss and get the things done..
- ✓ Take care of the staff satisfaction and there offs and there way to do job easier and do promotion do the recruitment of staff also...

ORGANIZATION

Last job was as Resort Manager of The Little Earth group hotels and Resorts posted in Ooty Tamil Nadu starting from July to October 2024 the Resort called Destiny farm Resort having 43 keys having lush green field of jungle with cattle, horses and chickens and ducks.

Was doing the job as Director Operations in HVH group of hotels in Varanasi September 2023 to June 2024, where I have to Maintain the standard of high end 85 keys, unit. F&B & supporting , F.O. and Others departments. It is almost 3 years achieving target of mine. Trying to grow & grasp knowledge As Director of Operation. Eager to be somewhere exposure more effective

I was doing job as Food and Beverage Manager in RPJ Regenta Central Rajkot but doing job as Unit Head from January to August 2023, having 88 rooms and 7 Banquet halls with the capacity of 10 to 600 people 1 multicuisine Restaurant 64 covers and 86 covers Coffee Shop and 24*7 in room dining facilities.

Was doing the job of Food and Beverage Manager from July to October 2022 it is 88 keys and served

Chief justice of Supreme court and Chief Justice Chattishgarh and Chief Minister MR. Bhupesh Baghel Ji. It is the team success of my which has happened 30th and 31st July 2022. Controlling all Operations

During this pandemic situation have gone through 2 organisations which is Binori International Ahmedabad and Tatsarasa Resort and spa Udaipur as Food and Beverage Manager could not complete 6 months cause of uncertainty of situation and lockdown.

February 2019 To till March 2020	Cambay Group of Hotels and Resorts Rajasthan and Gujrat	Done the job as Operations Manager for the group.
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Was handling the property Cambay Sapphire Neemrana in which I am handling Front office Housekeeping Food and Beverage service and F&B Production day to day operation and extra sales also doing like menu planning for special package upcoming event and functions. Recruitment handling the daily budget. Budgeting for Rooms supplies for special package. Doing Man management Time Management. In Maintenance trying to save the water and utilise the waste water as much as possible trying to reduce cost of housekeeping supplies. Trying to reduce the day to day cost of living. Menu engineering for upcoming functions. Also taking decision for day to day A.R.R.

August2017 To February2019	Sunrise Naturopathy Resort Jaipur Rajasthan	Done job as Food & Beverage Manager
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Role: Sunrise Naturopathy Resort here I am having 1 Coffee shop 1 Fine dine Restaurant operates in Lunch & Dinner serve there Indian cuisine food. 1 Bar where serve imported & Indian liquor ethnic cocktails and mock tails in a romantic atmosphere & Big Banquet facilities from 10 to 2500 people conference and gala dinner indoor and outdoor facilities. Handling with 75 staff including 5 Captains and 2 Outlet Manager.

December 15 to till 31 May 17	Pride Amber Vilas Jaipur Rajasthan.	Done job as Restaurant Manager looking after Total Food & Beverage Service
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September11 - November 15	Sahara Aambey valley Pune Lonavala	Junior executive in operation in Banquets Operation and sales
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*Role: Looking after the operation of 27 venues from 2000 people to 25 people.
Allocate the staff & solve the complaints of the guest and do the billing .*

May10 - November10	Sarovar Portico Madha Pradesh	Asst Food & Beverage Manager looked there the Banquets, restaurant, Sales of Banquets also.
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Role : Was handling the staffing and training, budgeting forecast and costing of banquets and Restaurant.

November08 - February10	The Bristol hotel Gurgaon Hariyana	Asst Restaurant Manager looked there the Banquets
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Role :Was handling 7 banquet halls and 2 medium and 1 big banqueting ground including discotheque called the peppers on occasion

June `07- November 08	Royal Inn Lucknow U.P. India	Restaurant Manger
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Role: Handling 134 covers multi cuisine restaurant .

May `01 - March `07	LeMeridien Ahmadabad Gujrat India	Tr. Captain to Executive
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Role: ROOMSERVICE: Order taking, tray set up, billing, staffing. (Tr. Captain)

RESTAURANT : Order taking, briefing, training, staffing. (Captain)

BANQUET : Menu planning, Banquet layout, Manning, Cost control and Budgeting. (Executive)

Sept'99 - April'2001

Mannsingh Palace Agra
U.P. India

Hotel Operation Trainee (H.O.T.)

Role: learn the job of Food & Beverage Service of every outlet.

PROFESSIONAL CREDENTIALS

Pursued 3 years Diploma in Hotel Management from International Institute of Advance Studies
1996 to 1999.

ACADEMIC CREDENTIALS

1996 12th (W.B.C.H.E) from Bally Santiram vidyalay
1994 10th (W.B.S.H.E) from Uttarpara Children's Own Home

IT SKILLS

Operating System : MS DOS.

PERSONAL VITAE

Date of Birth: 15th November 1977

Address: 63, Lawrence Street Uttarpara, Hooghly, Pin - 712258

Interests: Trekking, Still Photography & Reading Bengali Story Books.