



SHOAIB AKHTAR

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SUMMARY

Experienced **Multi Skilled Technician** with a proven track record at **IBIS Coimbatore** adept at resolving guest requests and enhancing operational efficiency. Demonstrated expertise in troubleshooting equipment and machinery, with a strong background in electrical and mechanical systems. Skilled in conflict management, team leadership, and maintaining high standards of customer service. Previous roles include **Engineering Associate at Marriott Hotel & Convention Centre Hyderabad**, **Apprentice at Renaissance By Marriott Ahmedabad** and Electrician at Mukesh Electrical Works, showcasing versatility and resourcefulness. Committed to continuous improvement and excellence in all professional endeavours.

ACCOMPLISHMENTS

- Trainee of the month Awarded at **Renaissance By Marriott Ahmedabad**.
- Technician (FTC) of the month, **Marriott Hotel Convention Centre Hyderabad**, 05/01/24, Awarded for best performance.

SKILLS

- Shift technician
- Guest complaint handling
- Property rounds
- AHU operation and maintenance
- TFA operation and maintenance
- Guest Room PPM
- Guest Room Arrival checking
- Plumbing complaint resolution
- Softener plant maintenance
- Public Area electrical complaint resolution
- Health check of DG sets
- Electrical Power Panel PM work
- DG operation
- Log book maintenance
- House electrical wiring
- House lighting work
- Flat electrical wiring
- Flat lighting work
- Chiller operation
- Engineering maintenance
- Heating Ventilation and Air Conditioning (HVAC) maintenance
- Electrical fault diagnosis

LANGUAGES

Hindi:



C2

English:



B1

PERSONAL INFORMATION

- Father's Name: Md Nayeem Ansari
- Date of birth: 06/15/02
- Nationality: Indian

- Marital status: Unmarried

HOBBIES AND INTERESTS

- Playing Cricket
- Learn New Things

EXPERIENCE**MULTI SKILLED TECHNICIAN**, 08/2024 - Current**IBIS Coimbatore**

- Performed diagnostics and troubleshooting to evaluate equipment performance and increase reliability.
- Set up equipment to test and verify functionality and performance.
- Monitored all parts and devices used on each service call to maintain proper documentation and enable stock replacement.
- Scheduled preventive maintenance to reduce the likelihood of unexpected breakdowns.
- Oversaw the decommissioning and safe disposal of obsolete machinery and electronics.
- Participated in continuous improvement initiatives to enhance productivity and efficiency.
- Performed quality assurance tests on repaired equipment, guaranteeing reliable operation.
- Implemented energy-saving measures, contributing to significant cost reductions.
- Inspected equipment and systems to identify issues and report problems for repair.
- Sourced replacement parts to refurbish defective equipment.
- Provided technical support and training to junior technicians and new staff members.
- Negotiated with suppliers to provide cost-friendly contracts.
- Diagnosed faults in complex machinery, implementing effective solutions to minimise downtime.
- Read and translated test results to improve quality and standards.
- Responded promptly to emergency call-outs, resolving issues to minimise impact on operations.
- Prepared operational reports to update supervisors with developments.
- Communicated product and machine failure details to address and resolve root causes.

ELECTRICAL TECHNICIAN, 02/2024 - 08/2024

Hyderabad Marriott Hotel Convention Centre, Hyderabad, India

APPRENTICE, 07/2023 - 01/2024

Renaissance By Marriott Hotel, Ahmedabad, India

ELECTRICIAN, 08/2020 - 07/2023

Mukesh Electrical Work, Ranchi, India

EDUCATION

RD ITI College, Dhanbad, JH

ITI: Electrical

JAC Ranchi, Jharkhand, India
12th: Commerce

JAC Ranchi, Jharkhand, India
10th

REFERENCES

- Mr. Joseph Gospal, Renaissance Hotel Ahmedabad, Chief Engineer
- Mr. Arun Sharma, Taj Theog Resort & Spa, Chief Engineer

DISCLAIMER

I hereby declare that my above information is true to the best of my knowledge and I will try to do my best in your kind organization.