

Simran Kumari



kaliesthan khangah gali chowk shikarpur Patna City.
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OBJECTIVE

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

ACADEMIC DETAILS

Degree/Course	Institution	Year of Passing	Percentage / Grade
BSC H&HA	Suresh Gyan vihar University Jaipur Rajasthan	2022	7.29%

WORK EXPERIENCE

Organization	Designation	Duration
Kapil dev Eleven's	Assistant manager	Jul 2023 - Sep 2024
Le Meridien	Hostess	Jun 2021 - Dec 2021
Chqbook.com	Telesales Executive	Feb 2019 - Nov 2019
Genx briji jamui	Restraunt Manager	Oct 2024 - Feb 2025
Pem hospitality	Events coordinator freelancer	Apr 2020 - Jun 2021

Roles

- Greeting Guests:
Customer Service:
Reservations:
Problem Resolution:
Handling Complaints:
Calls handling. (Booking for Birthday Anniversary, Banquet Enquiry)
- welcoming the guest & Taking the information of their plans
allocate to the restaurant
- Personal loan
Business Loan
- Team Handling ,Social Media Handling Greeting Guests:
Customer Service:
Reservations:
Problem Resolution:
Handling Complaints:
Calls handling. (Booking for Birthday Anniversary, Banquet Enquiry
(Booking for Birthday Anniversary, Banquet Enquiry)
- calls handling through event & coordinate with the guest regarding the function & the venue

FIELD OF INTEREST

- Events coordinator
- Tele sales
- Hospitality (hotelier)

SKILLS

- Multi tasking
- Quick learner
- Good Communication

INDUSTRIAL EXPOSURE

Industrial Visit at : Rambagh palace Jaipur Rajasthan
Implant Training at : Ramada Resort & Spa Udaipur

STRENGTH

- Smart & hard working

Active personality

Learn new things

HOBBIES

- Singing & Dancing

DECLARATION

do hereby solemnly declare that the information furnished above is true to the best of my knowledge and belief.

Date : 25-10-2024

Place : Patna



(Simran Kumari)