



## PROFILE

**Accomplished Assist. Front Office Manager with an extensive 09-year career specializing in front office operations. Demonstrated success with industry leaders including Radisson, Wyndham and Fern Hotels.**

**successfully contributing to company profits by improving team efficiency and productivity. Skilled at effective negotiations and upselling techniques. Utilizes excellent organizational skill to enhance efficiency and lead teams to achieve outstanding sales.**

# VIKRAM JHALA

Assist. Front Office Manager

## EDUCATION

**Mohan Lal Sukhadia University**  
2015  
Bachelor of Commerce

**Diploma in front office operations**  
2015–16  
Tarde Diploma

## WORK EXPERIENCE

**Aaramgah Resort Jawai - A member of Radisson Hotels**  
**Assist. Front Office Manager**  
Aug-2024-Current (Opera PMS)  
Working in Luxury resort Ensured seamless coordination among guests, the hotel, and different departments by supervising the Front Office Team.

**Parallel Hotel Udaipur - A member of Radisson Hotels**  
Duty Manager (Opera PMS)  
May-2023-July 2024  
Demonstrated professionalism in customer interactions by addressing concerns and resolving problems with a friendly and knowledgeable approach.

**Ramada by Wyndham - Navi Mumbai**  
Duty Manager (IDS Next PMS)  
Nov-2020-April 2023  
Established customer experience strategy in collaboration with Front office Manager.

## **PERSONAL INFO**

Father's Name: Bhanwar Singh Jhala  
Date of Birth: 07/07/1996  
Nationality: Indian  
Add:Jhadol dist. Udaipur (Rajasthan)

### **Bhairavgarh Palace Manage by Nile Hospitality**

#### **Front office Executive (IDS Next PMS)**

**Nov-2020-April 2023**

Greeted visitors warmly and cordially upon arrival at the lobby, ensuring a positive initial encounter

### **The Fern Residency -Udaipur**

**Front office Supervisor (Inky PMS)**  
**Sep-2018-Dec- 2019**

### **The Fern Residency -Udaipur**

**Front office Associate (WinHMS PMS)**  
**Jan -2017-Aug 2018**

### **The Radisson Blu, Udaipur**

**Industrial Training**  
**Jun-2016-Dec-2017**

## **CONTACT**

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Vikramjhala1996@gmail.com

## **HOBBIES**

Travelling  
Reading About social activity

**Thanks**

**Vikram Jhala**