



PROFILE

Accomplished Assist. Front Office Manager with an extensive 09-year career specializing in front office operations. Demonstrated success with industry leaders including Radisson, Wyndham and Fern Hotels.

successfully contributing to company profits by improving team efficiency and productivity. Skilled at effective negotiations and upselling techniques. Utilizes excellent organizational skill to enhance efficiency and lead teams to achieve outstanding sales.

VIKRAM JHALA

Assist. Front Office Manager

EDUCATION

Mohan Lal Sukhadiya University

2015

Bachelor of Commerce

Diploma in front office operations

2015 -16

Tarde Diploma

WORK EXPERIENCE

Aaramgah Resort Jawai - A member of Radisson Hotels

Assist. Front Office Manager

Aug-2024-Current (Opera PMS)

Working in Luxury resort Ensured seamless coordination among guests, the hotel, and different departments by supervising the Front Office Team.

Parallel Hotel Udaipur - A member of Radisson Hotels

Duty Manager (Opera PMS)

May-2023-July 2024

Demonstrated professionalism in customer interactions by addressing concerns and resolving problems with a friendly and knowledgeable approach.

Ramada by Wyndham -Navi Mumbai

Duty Manager (IDS Next PMS)

Nov-2020-April 2023

Established customer experience strategy in collaboration with Front office Manager.

PERSONAL INFO

Father's Name: Bhanwar Singh Jhala
Date of Birth: 07/07/1996
Nationality: Indian
Add: Jhadol dist. Udaipur (Rajasthan)

CONTACT

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Vikramjhala1996@gmail.com

HOBBIES

Travelling
Reading About social activity

Bhairavgarh Palace Manage by Nile Hospitality

Front office Executive (IDS Next PMS)

Nov-2020-April 2023

Greeted visitors warmly and cordially upon arrival at the lobby,
ensuring a positive initial encounter

The Fern Residency -Udaipur

Front office Supervisor (Inky PMS)
Sep-2018-Dec- 2019

The Fern Residency -Udaipur

Front office Associate (WinHMS PMS)
Jan -2017-Aug 2018

The Radisson Blu, Udaipur

Industrial Training
Jun-2016-Dec-2017

Thanks

Vikram Jhala