



DEBASIS BERA

📍 Navi Mumbai, India ,400705

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Passport No - T3298119

Professional Summary

Seasoned Hotelier, Food & Beverage Division & pre-opening Specialist, customer Focus, Process Driven, Result & People Oriented Leadership, Commercial Mindset & Positive Thinker.

Skills

- Operations management
- Retail Operations Management
- Customer focused-service
- Client Interfacing
- Issue handling
- Conflict management
- Guest satisfaction
- P&L Management
- Recruitment
- Budget forecasting
- Hotel operations and management
- Forecasting & Budgeting
- Cost control and budgeting
- Pricing strategy
- Audit control procedures mastery
- Revenue management

Work History

11.2024 – Present

Food & Beverage Manager

Four Points By Sheraton – Navi Mumbai
(A unit of Marriott Hotels)

- Property with 152 Rooms with Three Restaurants & 08 Banquets
- Regular audit for all outlets to maintain the property for high standard
- SOP establishment for the department
- Menu Making for All outlets
- Inventory control
- Regular internal training
- Menu standardization and making the scope more business
- Sales & Marketing Plan for F & B.
- MIS standardization & budget making .

01.2024 – 11.2024

Food & Beverage Manager

Greenpark - Bengaluru

- Upcoming property with 185 Rooms with Three Restaurants & 05 Banquets
- Process setting Up
- Regular audit for all outlets to maintain the property for high standard

- SOP establishment for the department
- Menu Making for All outlets
- Inventory control
- Regular internal training
- Hiring the staffs
- Menu standardization and making the scope more business
- Sales & Marketing Plan for F & B.
- MIS standardization & budget making .

09.2021 - 01.2024

Food & Beverage Manager

Radisson Nathdwara- Udaipur (Pre – Opening)

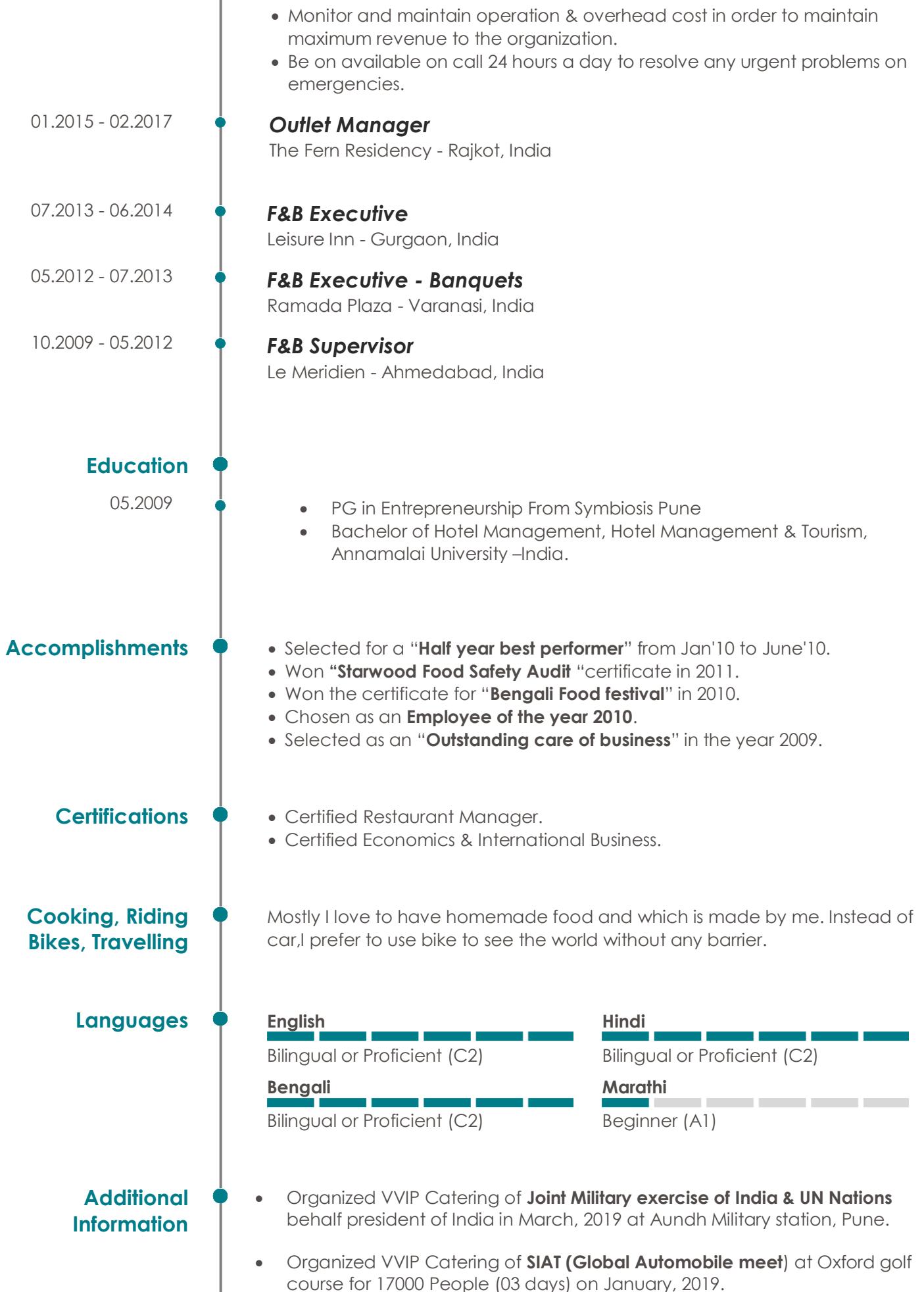
- Setting up the property with 105 Rooms with Three Restaurants & 03 Banquets
- Setting up the standard as per company norms
- Regular audit for all outlets to maintain the property for high standard
- SOP establishment for the department
- Regular internal training
- Hiring the staffs
- Menu standardization and making the scope more business.
- Daily audit for all F & B area for making operation smooth.
- Achieved brand standard audit with 100%.
- Also maintain GSI & GRI with 92% for the year

02.2017 - 09.2021

Operation Manager - Food & Beverage

Sayaji Hotels Ltd - Pune

- Overall In charge for Sayaji Hotel Food & Beverage Department Pune & Enrise by Sayaji Pune overall operation.
- Handling 05 Banquet outlets & 03 Restaurants with 244 room's inventory in Sayaji Pune & 02 Restaurant & 03 Banquets with 29 Rooms operations.
- Revenue Handling of Rs. 30 Cr per Year.
- Achieved GSI index for four consecutive year from 2017.
- Fully responsible for all aspects of all departments.
- Support and work with all Head of Departments in all aspects of running this hotel.
- Monitor purchase / indent / requisitions of each department, accounts receivable (collection from debtors) and accounts payable (payable to vendors / suppliers etc.).
- Randomly inspecting stores (F & B / Kitchen) to check stock in hand (quality, par stock levels, expiry etc.) with the Chef.
- Dealing with Suppliers / Vendors for quality products involving Purchase Manager and providing performance assessment of vendors every quarter to Purchase.
- Inspecting all departments for SOP implementation.
- Assessing and reviewing customer satisfaction and service recovery process.
- Meet all dept. heads to review & train the staff to upkeep the human capital.
- Providing timely and constructive feedback to all direct reports as and when required either formally or informally.



- Organized VVIP Catering of **BHIMSTEC (Joint Military exercise)** behalf president of India in October, 2018 at Aundh Military station, Pune.
- Organized VVIP Catering of **Mitra Shakti (Joint Military exercise India & Srilanka)** behalf president of India in June, 2018 at Aundh Military station, Pune.
- Organized VVIP Catering of 2000 Person for Honorable president of India in March, 2016 at Air force station, Jamnagar, Gujarat.
- Out Door Catering for 6800 person in Feb, 2016 at Rajkot.
- In charge for Events of India and South Africa Cricket Team on October 2015 at Rajkot, Gujarat.
- Handled Events of Vibrant Gujarat for 5000 persons, 2010 at Ahmedabad, Gujarat

References

- Mr. Prantik Ray (General Manager – Pride hotel) - 9705788519.
- Mr. Pankaj shinde (Food & Beverage Manager – Hilton Hotels) - 8087477756.