

## Resume .

### Career Objective

To work in a Challenging Environment that would utilize my over all abilities and knowledge skills to help my career growth in prosperous manner.

### Personal details

Name . Hitesh Chanpa

Address . A-2 306 TCL Township Mithapur dist dev bhumi dwarka .

D. O. B . 18- 05-1983

Contact No . 9974016569 , 7434016569

Sex . Male

Marital status. Single

Religion . Hindu vanker

Nationality . Indian

Languages known . English, Hindi, Gujarati.

### Educational Qualification

S. S. C Passed with second class from Gujarat Board .

H. S. C Passed with second class from Gujarat Board.

B. com Passed with second class from M. S. University.

### Work Experience

My first job was with Reliance Infocom at Navi Mumbai as a customer care executive at D. A. K. C .

My job profile was to make outbound calls to New FWP customers and we need to verify installation address of walky and need to make changes in the system if required .

I worked for 3 year's over there from 2007 to 2010 .

My second job was with UDAY foundation a BPO launched by TTSL at Mithapur .  
My job profile was to attend Gujarat and M. P customers of TTSL  
After one year I was being promoted as Supervisor and used to handle Escalation and Retention desk.  
My job profile was to retain customers who want to go for cancellation of services  
I worked for 4 years over there from 2011 to 2015 .

My third job was with E tech an international BPO at Vadodara .  
My job profile was to chat with U. S. customers who were online for Verizon Products and Services.  
I worked for 3 years over there from 2015 to 2018 .

I hereby declare that all the above Information provided by me is correct to my knowledge.

Yours Faithful .

Hitesh Chanpa.