

Executive Housekeeper

Name: Shankar Ganesh

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Location: Jeddah, KSA

Professional Summary

Detail-oriented and highly organized Executive Housekeeper with 16 years of experience in managing housekeeping operations in hospitality and residential settings. Adept at leading teams, ensuring cleanliness standards, and optimizing workflows for efficiency. Passionate about providing exceptional guest experiences and maintaining a high level of hygiene and safety compliance.

Core Competencies

- Housekeeping Operations Management
- Staff Supervision & Training
- Budgeting & Cost Control
- Inventory & Supply Management
- Health & Safety Compliance
- Quality Assurance & Inspections
- Vendor Coordination
- Customer Service Excellence
- **Preopening, Renovation and Rebranding**

Professional Experience

Cluster Executive Housekeeper

Dara Hotels and Apartments – Jeddah, KSA

[04/2024] – till date

- HOD for Housekeeping & Laundry Department
- Sustainable and Quality manager

Housekeeping Manager

Park Hyatt Chennai – India

[01/2023] – [02/2024]

- Head of the Department for Housekeeping & Laundry Department
- Brand standard & Brand Touch Points in charge

Executive Housekeeper

The Tamara Kodai - Kodaikanal, India

[01/2022] – [12/2022]

- Head of the Department for Housekeeping, Laundry & Garden
- Certified Departmental trainer

Housekeeping Manager

Hyatt House Jeddah- KSA

[04/2019] – [09/2021]

- Pre-opening Team
- Department Head for HK and Laundry

Assistant Manager Housekeeping

Hyatt and Hyatt Centric- Bangalore, India

[03/2016] – [03/2019]

- Certified Departmental Trainer
- Renovation and Rebranding In-charge from Housekeeping

Housekeeping Team Leader

Park Hyatt Jeddah Resorts Marina club and Spa - KSA

[05/2009] – [03/2016]

- Part of Pre-opening and Grand opening
- Housekeeping Desk coordinator

Education & Certifications

Diploma in Hotel Management – Apollo College, 2005-2006

Tourism and Travel Studies – Tamil Nadu Open University, 2019-2020

Technical Skills

- Proficiency in housekeeping management software (e.g., Opera, HotSOS, Micros)
- Microsoft Office Suite (Word, Excel, Outlook)
- Scheduling and reporting tools

Languages

- English (Fluent)
- Tamil (Fluent)
- Hindi (Intermediate)
- Arabic (Intermediate)

References

Available upon request.