



Kanta Rani



I hereby declare that all information given is best of my knowledge. I have all skills and knowledge that matches your job profile and I think I will be a good candidate for your job role.

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SKILLS

- communication skills
- good looking
- smiling face always
- positive attitude
- guest handling
- problem solver
- yes I can do
- great experience
- 5 star experiences

LANGUAGES

- English | Advanced
- Hindi | Native
- Punjabi | Native

EXPERIENCE

● Dec 2017 May 2018	INDUSTRIAL TRAINING Club Mahindra . Shimla, Himachal Pradesh Started my industrial training in Club Mahindra is a great experience for me. Working in all major departments, getting knowledge about the work and hospitality industry.
● Jan 2020 Mar 2020	JOB TRAINING Holiday Inn Amritsar. Amritsar, Punjab Started my job training with Holiday Inn Amritsar is great experience for me. Here I get the knowledge about on job role work in F&B service department.
● Jul 2022 Nov 2022	F&B HOSTESS WJ Grand Hotel. Jalandhar, Punjab Started my first job with WJ Grand Hotel Jalandhar as a Hostess. Having knowledge about the menus, guest handling and have more guest relations to make guests comfortable at home.
● Nov 2022 Dec 2023	GSA CUM HOSTESS Holiday Inn Amritsar. Amritsar, Punjab Working as hostess in Holiday Inn Amritsar. Again got a chance to work there. Learned about the standard of IHG and developed good communication skills by taking reviews of guests.
● Jul 2024 Present	GRE (GUEST RELATIONS EXECUTIVE) Peninsula 'A Boutique Hotel'. Panchkula, Haryana Got promoted as GRE here. Handling overall guest handling and perform major duties for all over allocation of staff as well. Talk with guests and solve their issues. Take responsibility to handle banquets, rooftop and restaurant to handle in a good manner without any complaints.

EDUCATION

● Apr 2015 May 2016	SENIOR SECONDARY Govt. Senior Secondary School. Phillaur
● May 2016 Apr 2020	BACHELOR OF HOTEL MANAGEMENT AND CATERING TECHNOLOGY GNA University . Phagwara, Punjab

HONORS & AWARDS

Got employee of month from Holiday Inn Amritsar

Got employee of month from Peninsula Hotel

Got Trainee of month from Club Mahindra