

GULSHAN ANSARI

Sehatpur Faridabad, Haryana

PINCODE: - 121003

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OBJECTIVE

An enthusiastic and dedicated professional with a Bachelor's in hospitality management seeking to leverage my expertise & experience in the service industry .Committed to delivering exceptional customer service & operational efficiency in the hospitality sector.

PROFESSIONAL QUALIFICATION

- ❖ Bachelor of Vocational Studies in hospitality Management

Institution:-Jagarnnath university

Year of completion:- 2024

EDUCATION QUALIFICATION

- ❖ Higher Secondary(10th +2) from CBSE board (2020)
- ❖ Secondary School (10th) from CBSE board (2018)

PROFESSIONAL EXPERIENCE

- ❖ Holiday inn Mayur vihar New Delhi (1 jan 2024 to 25 Oct 2024)

Position:- GSA

Contributing to the seamless operation of the hotel by ensuring a high standard of guest service

Coordinating with various departments to maintain service excellence & guest satisfaction

- ❖ I have done my industrial training from Radisson Noida Sector-55
- Assisted in daily operations across various department, including Front office, housekeeping and Food & Beverage services

SKILLS

- ❖ Call handling
- ❖ Order management
- ❖ Hospitality management
- ❖ Team collaboration

LANGUAGES

- ❖ Hindi (Fluent)
- ❖ Urdu
- ❖ English

HOBBIES

- ❖ Playing Cricket
- ❖ Listening Music

PERSONAL DETAILS

Date of birth:- 07 July 2000

Father name :- Dil mohammad Ansari

Nationality :- Indian

Marital status :- Unmarried

DATE:-**PLACE:-****SIGNATURE:-**