



VINAY PANDEY

Chef de cuisine

About me

Organically grown from culinary role to a Chef de cuisine in seven years with the passion to serve people with the best quality of services and respect.

Perseverance and punctuality are my strength.

Pursued singing as a hobby and listening music keeps my enthusiasm towards life high.

TECHNICAL COMPETENCIES

- Medallia (guest feedback portal)
- Birch Street Requisition System
- MS Office including outlook

Contact Me

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vndpnd92@gmail.com

Flat no - B/611 Amber , IBD
Royal City salaya, Misrod ,
Bhopal

Expertise Skill



Education

- **B.SC IN HOSPITALITY MANAGEMENT**
INSTITUTE OF HOTEL MANAGEMENT BHOPAL
Specializing in hospitality administration
- **MASTERS OF BUSINESS ADMINISTRATION**
AMITY UNIVERSITY NOIDA (U.P).
Specializing in Hospitality and Hotel Administration

Work Experience Summary

- Chef de cuisine
MARRIOTT, Bengaluru,
Sept 2023 till present
- Chef de cuisine
IGRAND HYATT, GOA | Feb 2023 to Sept 2023
- Sous Chef
IGRAND HYATT, GOA | Mar 2022 - Jan 2023
- Jr. Sous Chef
MARRIOTT, INDORE, | JUNE 2019-JULY 2021
- Chef De Partie
MARRIOTT, INDORE | JUN 2019-JULY 2021
- Demi Chef De Partie
JW MARRIOTT (PRE-OPENING), JAIPUR
SEP 2017- APR 2019
- Commis – 1
CLARKS SHIRAZ, AGRA | JUL 2016- SEP 2017
- Commis chef
JEHANUMA PALACE, BHOPAL
JUN 2015- JUL 2016



JEHANUMA GROUP OF HOTELS

TRAINING

- The Leela Mumbai: Industry Training as a part of the curriculum. Received 100% Attendance and Punctuality Award.
- Executive Development Program from JW Marriott Jaipur.
- Manager Development program from Indore Marriott Hotel.
- Certified in CPR and First Aid medication treatment.

AWARDS , RECOGNITION & INVOLVEMENT

- 100% Attendance and Punctuality Award.
- Medallia champion for the department.
- Nominated for the associate of the month for multiple times.
- Nominated for executive of the month for multiple times.
- Cleared BSA 2019 at Indore Marriott Hotel with 98%.
- Achieved GV score of 81.3 for Year 2020 at Indore Marriott.
- Elected at the Social Media champ for the Month of August 2019 for the hotel.
- Achieved GV score of 80.3 for Year 2019 at Indore Marriott.
- Cleared BSA 2018 at JW Marriott Jaipur with 97% and
- Awarded with 1st Prize at inter college "Nestle chefs'
- Competition" organized by IHM BHOPAL
- Activity involved in Blood Donation Camps.

Personal Profile

Fathers Name: Mr B P Pandey

Date of Birth : 29/06/1992

Nationality : Indian

Marital Status: Single

Languages: English, Hindi

Hobbies: Singing , Cricket, Listening music, Cooking

Work Experience

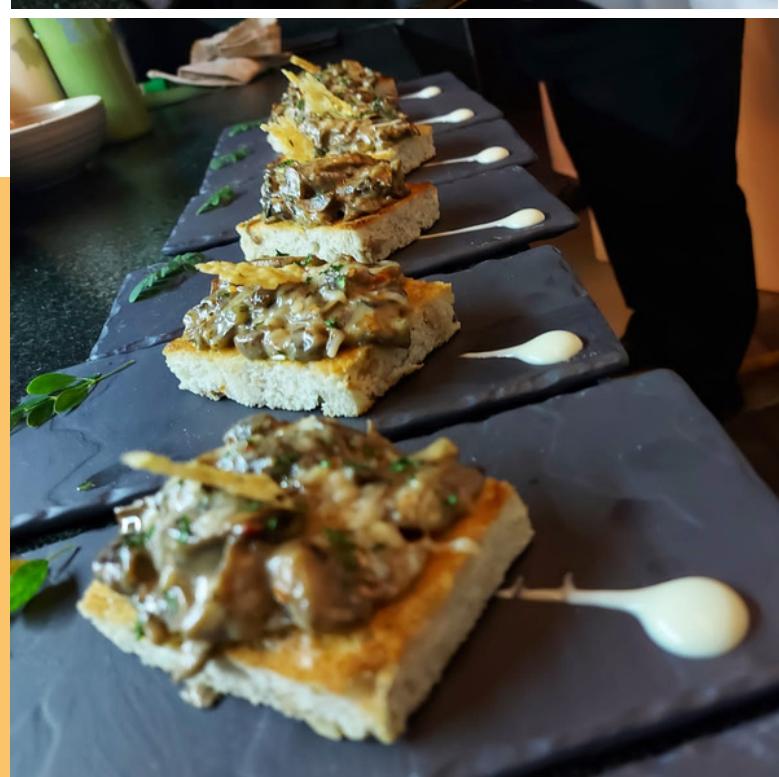


● Chef de cuisine

| MARRIOTT, Bengaluru, Sept 2023 till present

- Communication skills: Excellent communication skills both in-person or over the phone
- Mentor and Coach: Good motivator to the team and ensure that the proper protocols are followed. Encourage team member to give their best. Coached, counseled, and motivated team member to create CAN-DO positive attitude.
- Leadership style: Lead by example leadership's style to maintain participation and enthusiasm amongst the team members. Empower all team members to provide an outstanding service by using their empowerment guidelines
- Culture of growth and improvement. built and maintained positive working relations with team members in a multi-cultural and multinational environment
- Daily operations: Well Skilled with All day dining restaurant operations. Follow BSA standards for the department.
- Knowledge of Indian, oriental and tandoor as well for smooth functioning of operations. Familiar and adhere to all policies, procedures, and standards.
- Shift Management: Handled shifts and day-to-day flow of Operations.
- Escalation and complaint: Trained in a multi-Cultural environment to handle Guest Complaint. Know how to address and respond to escalation.
- Problem Solving: Good with situation handling and problem solving.
- Handling Sensitive situation: Demonstrate tact, diplomacy, be knowledgeable about etiquette and protocol and the proven ability to handle confidential information with discretion
- Process Improvement: Suggested various ideas to improve customer experience and organization's performance.
- Quality Control and checks: Used continuous improvement cycle as a quality tool to constantly improve services
- Adaptable: Reacted and adapted instantaneously in developing situations.
- Learner: learnt new tools and skills in a short period.

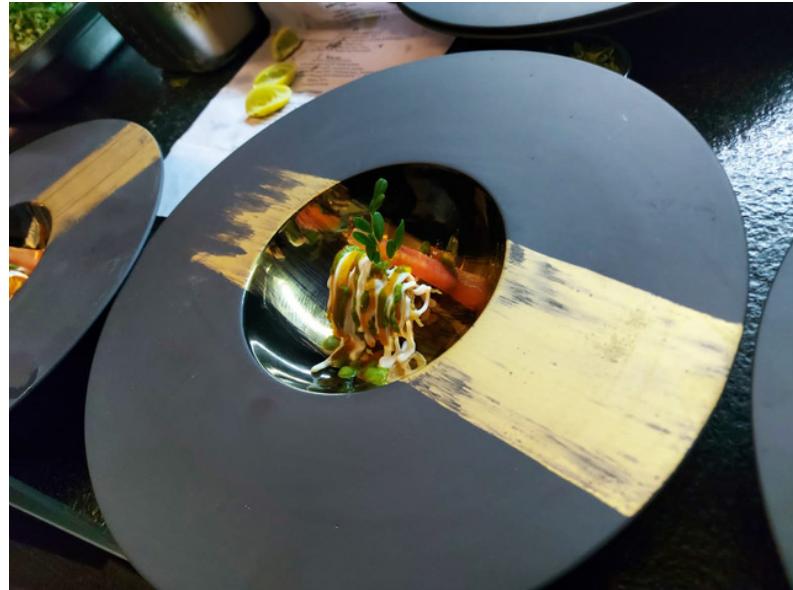
My Creativity











Awards & Certificates

