

Nidhi Kumari

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Carrer Objective

I am seeking an opportunity in customer service to provide outstanding service, ensure customer satisfaction, and contribute to the company's success, I aim to utilize my customer service skills to enhance guest experience.

Relevant Qualifications (Modules Covered)

Diploma in Hospitality, and Travel Management from Frankfinn Institute of Air Hostess Training, Patna.

- Hospitality (Guest Cycle, Guest Handling, Reservations, f&b services, Fedileo)
- Travel Management (IATA Code, Itinary planning, Amadeus)

Educational Qualifications

S.No	Degree	School/ College	University/ Board	Year
1.	Senior Secondary Education	Usha Rani Girls School	Patliputra University/ BSEB	2023
2.	Secondary Education	Horizon Academy of Education	CBSE	2021

Strengths

- Good knowledge about guest cycle
- Convincing people
- Leadership skills

Hobbies/ Interests

- Cooking
- Dancing
- Painting

Languages

- English
- Hindi