



Ravi Ranjan Jha

✉ gauravjha7007@gmail.com ☎ 7281856868 ⬇ Near Balajee Food Product Factory , Chas Bokaro , India

国籍 Indian 性别 Single 性别 Male LinkedIn linkedin.com/in/ravi-ranjan-jha-693a79221

Profile

Dedicated and highly motivated Hotel Management fresher seeking an entry-level position in the hospitality industry. Committed to providing exceptional customer service and ensuring a delightful experience for guests. Possessing a strong foundation in hotel operations, guest relations, and event management, I am eager to contribute my skills and learn from industry professionals to excel in this dynamic field.

Education

M.sc Hotel Management / Lovely Professional University / 2023	Punjab, India
Bachelor Of Arts Geography Honours / BBMKU Dhanbad / 2020	Dhanbad, India
Higher Secondary Education / NIOS / 2016	Bokaro, India

Professional Experience

Food & Beverage Associate / Eros hotel Hotel and Restaurant Operations. Customer Service Attitude. Opening and Closing the Restaurant.	03/2024 – present New Delhi, India
Asst Flight Supervisor / Taj Sats Air Catering Ltd Learned in depth about the Air Line Catering. Handled International Airlines such as Singapore , American & Malasiyan Airlines. Team Allocation and Duty Assigned.	11/2022 – 02/2024 New Delhi, India
Internship / Taj Ganges / Varanasi 45 Days Vocational Training. Interacts with guest to obtain feedback. Learned about Maintenance and Safety, Life Skills.	05/2022 – 07/2022 Varanasi, India

Skills

Microsoft office , Property Management System , Excel

Certificates

Front Desk Officer

Aspiring Minds

Handled Front Office and Supervised all staff duties

Assists in supervising daily shift operations.

Communication Skills-Written , Verbal & overmail.

Filing all documents , register and data .

Languages

English .

Hindi .

Maithili  o o

Awards

Operational Excellence, Taj Sats

11/04/2023