



# SHOAIB AKHTAR

Dhanbad, India 828309

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## SUMMARY

Experienced **Multi Skilled Technician** with a proven track record at **IBIS Coimbatore** adept at resolving guest requests and enhancing operational efficiency. Demonstrated expertise in troubleshooting equipment and machinery, with a strong background in electrical and mechanical systems. Skilled in conflict management, team leadership, and maintaining high standards of customer service. Previous roles include **Engineering Associate** at **Marriott Hotel & Convention Centre Hyderabad**, **Apprentice** at **Renaissance By Marriott Ahmedabad** and Electrician at Mukesh Electrical Works, showcasing versatility and resourcefulness. Committed to continuous improvement and excellence in all professional endeavours.

## ACCOMPLISHMENTS

- Trainee of the month Awarded at **Renaissance By Marriott Ahmedabad**.
- Technician (FTC) of the month, **Marriott Hotel Convention Centre Hyderabad**, 05/01/24, Awarded for best performance.

## SKILLS

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|---|---|
| • Shift technician                            | • Electrical Power Panel PM work                              |
| • Guest complaint handling                    | • DG operation  |
| • Property rounds                             | • Log book maintenance  |
| • AHU operation and maintenance               | • House electrical wiring                                     |
| • TFA operation and maintenance               | • House lighting work   |
| • Guest Room PPM                              | • Flat electrical wiring                                      |
| • Guest Room Arrival checking                 | • Flat lighting work  |
| • Plumbing complaint resolution               | • Chiller operation   |
| • Softener plant maintenance                  | • Engineering maintenance                                     |
| • Public Area electrical complaint resolution | • Heating Ventilation and Air Conditioning (HVAC) maintenance |
| • Health check of DG sets                     | • Electrical fault diagnosis                                  |

## LANGUAGES

<b>Hindi:</b>	C2	<b>English:</b>	B1
Proficient		Intermediate	

## PERSONAL INFORMATION

- Father's Name: Md Nayeem Ansari
- Date of birth: 06/15/02
- Nationality: Indian

- Marital status: Unmarried

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## HOBBIES AND INTERESTS

- Playing Cricket
- Learn New Things

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## EXPERIENCE

**MULTI SKILLED TECHNICIAN**, 08/2024 - Current

**IBIS Coimbatore**

- Performed diagnostics and troubleshooting to evaluate equipment performance and increase reliability.
- Set up equipment to test and verify functionality and performance.
- Monitored all parts and devices used on each service call to maintain proper documentation and enable stock replacement.
- Scheduled preventive maintenance to reduce the likelihood of unexpected breakdowns.
- Oversaw the decommissioning and safe disposal of obsolete machinery and electronics.
- Participated in continuous improvement initiatives to enhance productivity and efficiency.
- Performed quality assurance tests on repaired equipment, guaranteeing reliable operation.
- Implemented energy-saving measures, contributing to significant cost reductions.
- Inspected equipment and systems to identify issues and report problems for repair.
- Sourced replacement parts to refurbish defective equipment.
- Provided technical support and training to junior technicians and new staff members.
- Negotiated with suppliers to provide cost-friendly contracts.
- Diagnosed faults in complex machinery, implementing effective solutions to minimise downtime.
- Read and translated test results to improve quality and standards.
- Responded promptly to emergency call-outs, resolving issues to minimise impact on operations.
- Prepared operational reports to update supervisors with developments.
- Communicated product and machine failure details to address and resolve root causes.

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**ELECTRICAL TECHNICIAN**, 02/2024 - 08/2024

**Hyderabad Marriott Hotel Convention Centre**, Hyderabad, India

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**APPRENTICE**, 07/2023 - 01/2024

**Renaissance By Marriott Hotel**, Ahmedabad, India

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**ELECTRICIAN**, 08/2020 - 07/2023

**Mukesh Electrical Work**, Ranchi, India

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## EDUCATION

**RD ITI College**, Dhanbad, JH

**ITI: Electrical**

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**JAC Ranchi**, *Jharkhand, India*

**12th: Commerce**

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**JAC Ranchi**, *Jharkhand, India*

**10th**

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**REFERENCES**

- Mr. Joseph Gospal, Renaissance Hotel Ahmedabad, Chief Engineer
- Mr. Arun Sharma, Taj Theog Resort & Spa, Chief Engineer

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**DISCLAIMER**

I hereby declare that my above information is true to the best of my knowledge and I will try to do my best in your kind organization.