

## Profile

# Priyansh Patel

## Summary

Dedicated and customer-oriented Front Desk Receptionist with experience in providing excellent service and support in the hospitality industry. Proven ability to manage front desk operations effectively while maintaining a warm and welcoming atmosphere for guests. Skilled in handling inquiries, managing reservations, and ensuring guest satisfaction. Adept at collaborating with team members to enhance overall service delivery.

## Education

Aviation and Hotel Management wings Institute of Aviation and Hotel Management	December, 2022 - September, 2023
Comprehensive program covering various aspects of aviation and hotel operations, with a strong focus on customer service, hospitality management, and business administration.	
Vadodara, Gujarat	
HSC ( COMMERCE ) Divine Public School	May, 2018 - March, 2019
75%	
SSC Divine Public School	May, 2016 - March, 2017
77%	

## Work Experience

Front Desk Receptionist Hotel Royal Regency	November, 2024 - present, Greeted guests upon arrival, managed check-in and check-out procedures, and addressed guest inquiries and requests, ensuring a positive experience. <i>WORK ADDRESS</i>
Front Desk Receptionist Hotel Arihant Plaza	April, 2024 - October, 2024 Assisted guests with travel arrangements, provided information on destinations, and handled customer feedback, enhancing satisfaction and loyalty. <i>WORK ADDRESS</i>
Customer Support Executive Concentrix India Pvt Ltd	September, 2022 - October, 2023

## Address

D/4, Arvind Nagar society , Lunsikui road , Navsari

## Phone

+918849224473

## E-mail

priptl17@gmail.com

## Skills

### Customer Service



### Communication



### Reservations Management



### Problem Solving



### Team Collaboration



## Languages

English : Fluent

Gujarati : Expert

Hindi : Expert



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