



DEBASIS BERA

📍 Navi Mumbai, India ,400705

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Passport No – T3298119

Professional Summary

Seasoned Hotelier, Food & Beverage Division & pre-opening Specialist, customer Focus, Process Driven, Result & People Oriented Leadership, Commercial Mindset & Positive Thinker.

Skills

- Operations management
- Retail Operations Management
- Customer focused-service
- Client Interfacing
- Issue handling
- Conflict management
- Guest satisfaction
- P&L Management
- Recruitment
- Budget forecasting
- Hotel operations and management
- Forecasting & Budgeting
- Cost control and budgeting
- Pricing strategy
- Audit control procedures mastery
- Revenue management

Work History

11.2024 – Present

Food & Beverage Manager

Four Points By Sheraton – Navi Mumbai
(A unit of Marriott Hotels)

- Property with 152 Rooms with Three Restaurants & 08 Banquets
- Regular audit for all outlets to maintain the property for high standard
- SOP establishment for the department
- Menu Making for All outlets
- Inventory control
- Regular internal training
- Menu standardization and making the scope more business
- Sales & Marketing Plan for F & B.
- MIS standardization & budget making .

01.2024 – 11.2024

Food & Beverage Manager

Greenpark - Bengaluru

- Upcoming property with 185 Rooms with Three Restaurants & 05 Banquets
- Process setting Up
- Regular audit for all outlets to maintain the property for high standard

- SOP establishment for the department
- Menu Making for All outlets
- Inventory controll
- Regular internal training
- Hiring the staffs
- Menu standardization and making the scope more business
- Sales & Marketing Plan for F & B.
- MIS standardization & budget making .

09.2021 - 01.2024

Food & Beverage Manager

Radisson Nathdawara- Udaipur (Pre – Opening)

- Setting up the property with 105 Rooms with Three Restaurants & 03 Banquets
- Setting up the standard as per company norms
- Regular audit for all outlets to maintain the property for high standard
- SOP establishment for the department
- Regular internal training
- Hiring the staffs
- Menu standardization and making the scope more business.
- Daily audit for all F & B area for making operation smooth.
- Achieved brand standard audit with 100%.
- Also maintain GSI & GRI with 92% for the year

02.2017 - 09.2021

Operation Manager - Food & Beverage

Sayaji Hotels Ltd - Pune

- Overall In charge for Sayaji Hotel Food & Beverage Department Pune & Enrise by Sayaji Pune overall operation.
- Handling 05 Banquet outlets & 03 Restaurants with 244 room's inventory in Sayaji Pune & 02 Restaurant & 03 Banquets with 29 Rooms operations.
- Revenue Handling of Rs. 30 Cr per Year.
- Achieved GSI index for four consecutive year from 2017.
- Fully responsible for all aspects of all departments.
- Support and work with all Head of Departments in all aspects of running this hotel.
- Monitor purchase / indent / requisitions of each department, accounts receivable (collection from debtors) and accounts payable (payable to vendors / suppliers etc.).
- Randomly inspecting stores (F & B / Kitchen) to check stock in hand (quality, par stock levels, expiry etc.) with the Chef.
- Dealing with Suppliers / Vendors for quality products involving Purchase Manager and providing performance assessment of vendors every quarter to Purchase.
- Inspecting all departments for SOP implementation.
- Assessing and reviewing customer satisfaction and service recovery process.
- Meet all dept. heads to review & train the staff to upkeep the human capital.
- Providing timely and constructive feedback to all direct reports as and when required either formally or informally.

- Monitor and maintain operation & overhead cost in order to maintain maximum revenue to the organization.
- Be on available on call 24 hours a day to resolve any urgent problems on emergencies.

01.2015 - 02.2017

Outlet Manager

The Fern Residency - Rajkot, India

07.2013 - 06.2014

F&B Executive

Leisure Inn - Gurgaon, India

05.2012 - 07.2013

F&B Executive - Banquets

Ramada Plaza - Varanasi, India

10.2009 - 05.2012

F&B Supervisor

Le Meridien - Ahmedabad, India

Education

05.2009

- PG in Entrepreneurship From Symbiosis Pune
- Bachelor of Hotel Management, Hotel Management & Tourism, Annamalai University -India.

Accomplishments

- Selected for a "**Half year best performer**" from Jan'10 to June'10.
- Won "**Starwood Food Safety Audit**" certificate in 2011.
- Won the certificate for "**Bengali Food festival**" in 2010.
- Chosen as an **Employee of the year 2010**.
- Selected as an "**Outstanding care of business**" in the year 2009.

Certifications

- Certified Restaurant Manager.
- Certified Economics & International Business.

Cooking, Riding Bikes, Travelling

Mostly I love to have homemade food and which is made by me. Instead of car, I prefer to use bike to see the world without any barrier.

Languages

English

Bilingual or Proficient (C2)

Bengali

Bilingual or Proficient (C2)

Hindi

Bilingual or Proficient (C2)

Marathi

Beginner (A1)

Additional Information

- Organized VVIP Catering of **Joint Military exercise of India & UN Nations** behalf president of India in March, 2019 at Aundh Military station, Pune.
- Organized VVIP Catering of **SIAT (Global Automobile meet)** at Oxford golf course for 17000 People (03 days) on January, 2019.

- Organized VVIP Catering of **BHIMSTEC (Joint Military exercise)** behalf president of India in October, 2018 at Aundh Military station, Pune.
- Organized VVIP Catering of **Mitra Shakti (Joint Military exercise India & Srilanka)** behalf president of India in June, 2018 at Aundh Military station, Pune.
- Organized VVIP Catering of 2000 Person for Honorable president of India in March, 2016 at Air force station, Jamnagar, Gujarat.
- Out Door Catering for 6800 person in Feb, 2016 at Rajkot.
- In charge for Events of India and South Africa Cricket Team on October 2015 at Rajkot, Gujarat.
- Handled Events of Vibrant Gujarat for 5000 persons, 2010 at Ahmedabad, Gujarat

References

- Mr. Prantik Ray (General Manager – Pride hotel) - 9705788519.
- Mr. Pankaj shinde (Food & Beverage Manager – Hilton Hotels) - 8087477756.