

Title:	Mr.	Establishment:	RD Kandla
Guest First Name:	Arun	Room Number:	305
Guest Last Name:	Mani	Arrival Date:	01 Feb 2024
Email:	@***	Departure Date:	02 Feb 2024
		Language:	ar
		Nights:	1
		COMPANY:	-

Additional Info

Nationality:	AE	Room Type:	VLBS
Country:	AE	Rate:	6749
SOB:	OI	Radisson Rewards:	-
stayLength:	1	Adults:	1
Unit Code:	IXYZA	CRS. Resno.:	-
Avg. Daily Rate EUR:	77	Children:	0
SOB RPT. SRC.:	HOTEL DIRECT	Brand:	RDA
FO_RES_NO:	1423670	City:	-
SOB Description:	HTL - INTERNAL	Responded on:	Desktop
Currency:	INR		

Overall

1 / 10

Check-in/out

1 / 10

Check-in/out method

Reception check-in/out

How would you rate your reception check-in/out experience?

1 / 10

What could we have done better?

Professionalism of our colleagues

Room and bathroom

1 / 10

Room and Bathroom: Improvements

Quality of furnishings, Maintenance

Sleeping

7 / 10

Sleeping: Improvements

Comfort of the pillows

Service

1 / 10

Service

Professionalism

Cleanliness

7 / 10

Cleanliness: Improvements

Bathroom

General condition/maintenance

5 / 10

Maintenance improvements

Bathroom/water/shower

Breakfast

5 / 10

Breakfast: Improvements

Variety of the food at breakfast

Waves -All day Dining

5 / 10

Improvements Waves -All day Dining

Variety of the menu

Value

1 / 10

Radisson Rewards - Were you invited to join?

No - I was not invited.

L Would you like to know more about the Radisson Rewards program?	No, thank you.
How safe did you feel in our Hotel?	7 / 10 <div><div></div></div>
L What could have been better?	In-room services
Responsible business	10 / 10 <div><div></div></div>
Did you have any memorable moments with our staff, or is there anything else you would like to share?	No
Your gender	Male
Your age:	35 – 44
Reason for your visit	Business trip

Management Respo...

MJ

Response on 10 Feb 2024
Murli Jha