

Title:	Mr.	Establishment:	RD Kandla
Guest First Name:	Naveen	Room Number:	307
Guest Last Name:	Saini	Arrival Date:	22 Feb 2024
Email:	@***	Departure Date:	23 Feb 2024
		Language:	en
		Nights:	1
		COMPANY:	-

Additional Info

Nationality:	IN	Room Type:	VLBN
Country:	IN	Rate:	5949
SOB:	BK	Radisson Rewards:	-
stayLength:	1	Adults:	1
Unit Code:	IXYZA	CRS. Resno.:	-
Avg. Daily Rate EUR:	68	Children:	0
SOB RPT. SRC.:	INTERNET BOOKING BY GDS	Brand:	RDA
FO_RES_NO:	1425930	City:	Gurgaon
SOB Description:	DERBYSOFT BOOKING.COM	Responded on:	Mobile
Currency:	INR		

Overall

7 / 10

Recommend?

8 / 10

Check-in/out

8 / 10

Check-in/out method

Reception check-in/out

How would you rate your reception check-in/out experience?

8 / 10

Room and bathroom

4 / 10

Room and Bathroom: Improvements

Room: Improvements - Other details

Internet / Wi-Fi, In-room technology (TV, TV mirroring, etc.), Room temperature, Quality of furnishings, Lighting, Hairdryer, Bathroom amenities, Other

Hi ok have stayed in Radisson but here in kandla location room was very average, even facilities are not satisfactory. Overall not like all other Radisson. Required lots of improvements.

Sleeping

8 / 10

Service

8 / 10

Cleanliness

7 / 10

Cleanliness: Improvements

Bedroom

General condition/maintenance

7 / 10

Maintenance improvements

Other

Breakfast

4 / 10

Breakfast: Improvements

Other, Taste, Temperature of the hot breakfast, Presentation of the food at breakfast

Waves -All day Dining

7 / 10

Improvements Waves -All day Dining

Quality of the food

Value

7 / 10

Radisson Rewards - Were you invited to join?

No - I was not invited.

Would you like to know more about the Radisson Rewards program? Yes, please email me with more information.

How safe did you feel in our Hotel? 7 / 10

What could have been better? Information provided upon check-in, Cleanliness of public areas, restaurants and bars, Other  
Let us know more Improvements required in bathroom and some basic amenities

Responsible business 8 / 10

Did you have any memorable moments with our staff, or is there anything else you would like to share? Yes  
Please tell us more: Yes, in restaurant some staff is very good and friendly, Trust due to their behaviour we like to stay again in your hotel.

Your gender Male

Your age: 35 – 44

Reason for your visit Business trip

Management Respo...

MJ

Response on 28 Feb 2024  
**Murli Jha**