



# VASUDHA GOGINENI

QA MANAGER

## CONTACT

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## EDUCATION

### JNTUK UNIVERSITY

- Master of Business Management (HR & Marketing)

### JNTUK UNIVERSITY

- B.Tech (Computer Science & Engineering)

## LANGUAGES

- English (Fluent)
- Telugu (Fluent)

## PROFILE SUMMARY

With over 8 years of proven experience in Quality Assurance, I have successfully led cross-functional QA teams and played a key role as a Test Manager and Release QA in driving quality delivery across complex enterprise ecosystems. I've contributed to critical projects across Banking, Telecom, Oil & Gas, and Sales domains, with deep expertise in both automation and manual testing for Web, Mobile (Android/iOS), and Windows platforms. My skill set spans API testing, cross-browser validation, regression testing, and end-to-end testing strategy. Proficient in Agile methodologies, CI/CD pipelines, and TestOps practices, I ensure seamless quality execution from development to production.

## EXPERTISE

- Automation Tools:** Selenium (Java), Katalon Studio, Appium, UIPath, EggPlant
- Manual Testing:** Functional, Regression, Integration, UAT, E2E, Cross-browser
- Frameworks:** TestNG, Cucumber (BDD), Page Object Model (POM), Data-driven
- API Testing:** Postman, SOAP UI (REST & SOAP)
- CI/CD & DevOps:** Jenkins, Maven, Git
- Bug Tracking & Test Management:** Jira, TFS, VSTS
- Platforms:** Web, Android, iOS, Huawei, Windows, MAC
- Database:** MS SQL Server
- Methodologies:** Waterfall, Agile, Scrum (Sprints, Stand-ups, Retrospectives)
- Leadership:** Team mentoring, RCA coordination, peer reviews, sign-offs
- Release Management:** BAU support, production readiness, defect triaging
- Cloud Testing:** Azure Migration, TestOps

## CERTIFICATIONS

- ISTQB® Certified Tester - Foundation Level
- GAQM - Certified Professional Selenium Tester (CPST)
- Katalon Studio & TestOps Certified Professional

# WORK EXPERIENCE

● Maybank Berhad	APRIL 2023 - PRESENT
<b>Unit Head - Digital Retail Lifestyle and Banking &amp; BAU Lead and Release QA</b>	
<ul style="list-style-type: none"><li>Leading manual and automation testers for BAU: MAE, M2U, Biz, and Sales Force applications</li><li>Managing monthly releases: Prod issues, CRs, OE items, Tech Resilience, BNM compliance, and Projects</li><li>Assigning tasks, tracking progress, and ensuring seamless sign-offs</li><li>Conducting peer reviews before sign-off to maintain high-quality releases</li><li>Tracking release progress across environments (SIT, UAT, Staging, Production)</li><li>Supporting server certifications before release to production</li><li>Coordinating RCA and impact analysis with developers</li><li>Overseeing testing: mobile (Android, iOS, Huawei), web (multi-browser), API</li><li>Ensuring compliance with quality standards and best practices</li><li>Mentoring and guiding team members on testing methodologies</li><li>Collaborating with cross-functional teams (development, product, operations)</li><li>Conducted cross-validation of defects across UAT, CT, and Production</li><li>Interviewed and shortlisted 100+ profiles, ensuring the best fit for QA roles within the organization</li><li>Trained fresh graduates and junior QA engineers on manual and automation testing best practices</li><li>Conducted automation training sessions on Katalon Studio, improving tool adoption across teams</li><li>Delivered Townhall presentations to evangelize test automation strategies and promote them across overall Maybank teams</li></ul>	
<b>Automation Lead</b>	
<ul style="list-style-type: none"><li>Developed test automation frameworks using Katalon</li><li>Implemented data-driven testing and parallel execution on TestOps</li><li>Enhanced automation coverage and optimized execution time</li><li>Integrated automation tests with CI/CD pipelines</li><li>Collaborated with developers to improve testability and issue resolution</li><li>Provided training and support for automation tools and frameworks</li></ul>	
<b>Key Projects - Maybank</b>	
<ul style="list-style-type: none"><li><b>AutoLoan SF:</b> Created scripts from scratch and maintained automation for car loan application flows on Android and iOS platforms. Designed regression suites and delivered sprint-based test reports. Collaborated with developers for defect resolution. Implemented TestOps cloud execution along with CI/CD.</li><li><b>Home2U SF &amp; MAE:</b> Developed automation scripts for home loan processing and personal banking flows on Android and iOS. Performed end-to-end, regression, and bug lifecycle testing. Participated in Agile ceremonies and collaborated with stakeholders. Implemented TestOps cloud execution along with CI/CD.</li><li><b>M2U Web Application:</b> Validated functionalities of the internet banking portal. Automated critical user journeys across multiple browsers. Integrated test execution into CI/CD pipelines and ensured script stability.</li><li><b>MAYA SME App:</b> Automated mobile app for SME banking (Maker, Checker, Viewer roles) on Android and iOS. Performed functional and regression testing. Delivered stakeholder reports and ensured device compatibility. Implemented TestOps cloud execution along with CI/CD.</li></ul>	
● Axiata Digital Labs (Lavu Tech Solutions)	JUNE 2021 - DEC 2022
<b>Senior Automation Test Engineer</b>	
<ul style="list-style-type: none"><li>BSS Regression: Automated BCDP, Siebel, Portals, CBS, RPOS using UIPath</li><li>Celcom Pulse: Developed mobile automation using EggPlant for Postpaid/Prepaid flows</li><li>Executed smoke and regression tests and reported via Jira</li><li>Collaborated with dev team on issue resolution</li></ul>	
● Petronas(Lavu Tech Solutions)	JAN 2020 - MAY 2021
<b>Senior Automation Test Engineer</b>	
<ul style="list-style-type: none"><li>Cloud Migration: Validated 292+ PETRONAS apps post-Azure migration</li><li>Cyber Security: Performed testing in WAF-protected environments for critical apps</li><li>Developed automation for HR portals (Talent Engine, SSDM) using Selenium, TestNG, Cucumber</li><li>Used Maven and Jenkins for CI/CD</li></ul>	
● HPD (Lavu Tech Solutions)	JULY 2019 - JAN 2020
<b>Senior Quality Analyst</b>	
<ul style="list-style-type: none"><li>HPD Sales Web: Authored UAT test cases, executed scenarios in VSTS, and tracked bugs</li><li>Performed manual functional testing</li></ul>	
● SCC (Lavu Tech Solutions)	APRIL 2017 - JULY 2019
<b>Test Automation Engineer</b>	
<ul style="list-style-type: none"><li>Sabah Credit Corp: Automated banking systems using Selenium, Java, Cucumber, Jenkins</li><li>Performed E2E, regression, and DB testing</li></ul>	