Project Business Statistics: E-news Express

Define Problem Statement and Objectives

Import all the necessary libraries

```
In [ ]:
# Installing the libraries with the specified version.
!pip install numpy==1.25.2 pandas==1.5.3 matplotlib==3.7.1 seaborn==0.13.1 scipy==1.11.4
Requirement already satisfied: numpy==1.25.2 in /root/.local/lib/python3.11/site-package
s (1.25.2)
Requirement already satisfied: pandas==1.5.3 in /root/.local/lib/python3.11/site-package
s(1.5.3)
Requirement already satisfied: matplotlib==3.7.1 in /root/.local/lib/python3.11/site-pac
kages (3.7.1)
Requirement already satisfied: seaborn==0.13.1 in /root/.local/lib/python3.11/site-packa
ges (0.13.1)
Requirement already satisfied: scipy==1.11.4 in /root/.local/lib/python3.11/site-package
s (1.11.4)
Requirement already satisfied: python-dateutil>=2.8.1 in /usr/local/lib/python3.11/dist-
packages (from pandas==1.5.3) (2.8.2)
Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.11/dist-packages
(from pandas==1.5.3) (2025.1)
Requirement already satisfied: contourpy>=1.0.1 in /usr/local/lib/python3.11/dist-packag
es (from matplotlib==3.7.1) (1.3.1)
Requirement already satisfied: cycler>=0.10 in /usr/local/lib/python3.11/dist-packages
(from matplotlib==3.7.1) (0.12.1)
Requirement already satisfied: fonttools>=4.22.0 in /usr/local/lib/python3.11/dist-packa
ges (from matplotlib==3.7.1) (4.56.0)
Requirement already satisfied: kiwisolver>=1.0.1 in /usr/local/lib/python3.11/dist-packa
ges (from matplotlib==3.7.1) (1.4.8)
Requirement already satisfied: packaging>=20.0 in /usr/local/lib/python3.11/dist-package
s (from matplotlib==3.7.1) (24.2)
Requirement already satisfied: pillow>=6.2.0 in /usr/local/lib/python3.11/dist-packages
(from matplotlib==3.7.1) (11.1.0)
Requirement already satisfied: pyparsing>=2.3.1 in /usr/local/lib/python3.11/dist-packag
es (from matplotlib==3.7.1) (3.2.1)
Requirement already satisfied: six>=1.5 in /usr/local/lib/python3.11/dist-packages (from
python-dateutil>=2.8.1->pandas==1.5.3) (1.17.0)
```

Note: After running the above cell, kindly restart the notebook kernel and run all cells sequentially from the start again.

```
In []:
#importing essential libraries
import numpy as np
import pandas as pd
from matplotlib import pyplot as plt
import seaborn as sns
```

In []:

```
# Mounting the file path
from google.colab import drive
drive.mount('/content/drive')
```

Drive already mounted at /content/drive; to attempt to forcibly remount, call drive.mount("/content/drive", force_remount=True).

Reading the Data into a DataFrame

```
In [ ]:
#Reading the dataset
df=pd.read_csv('/content/drive/My Drive/Google_colab/abtest.csv')
```

Explore the dataset and extract insights using Exploratory Data Analysis

- Data Overview
 - Viewing the first and last few rows of the dataset
 - Checking the shape of the dataset
 - Getting the statistical summary for the variables
- · Check for missing values
- · Check for duplicates

```
In [ ]:
#Viewing the first and last few rows of the dataset
df.head()
```

Out[]:

	user_id	group	landing_page	time_spent_on_the_page	converted	language_preferred
0	546592	control	old	3.48	no	Spanish
1	546468	treatment	new	7.13	yes	English
2	546462	treatment	new	4.40	no	Spanish
3	546567	control	old	3.02	no	French
4	546459	treatment	new	4.75	yes	Spanish

The User_id the unique id gien for the users viewing the news portal There are two groups named 'control' and 'treatment'. There are two landing pages named 'old' and 'new'. The time_Spent_on_the_page is the time in minutes spent by the users. The converted column has two values 'no' and 'yes' .This states whether the user got converted as subscriber or not. The language preferred shows the languages prepared by the users.

```
In [ ]:
    df.tail()
Out[ ]:
```

e	r_id	group	landing_page	time_spent_on_the_page	converted	language_preferred
16	6446	treatment	new	5.15	no	Spanish
16	6544	control	old	6.52	yes	English
16	6472	treatment	new	7.07	yes	Spanish
16	6481	treatment	new	6.20	yes	Spanish
16	6483	treatment	new	5.86	yes	English

This shows there are 100 rows in the dataset.

```
In [ ]:
#To find the number of rows and columns in the dataset
df.shape
```

Out[]: (100, 6)

There are 100 rows and 6 columns in the dataset

```
In [ ]:
# To find the statistical information about the dataset
df.describe(include='all')
```

Out[]:

	user_id	group	landing_page	time_spent_on_the_page	converted	language_preferred
count	100.000000	100	100	100.000000	100	100
unique	NaN	2	2	NaN	2	3
top	NaN	control	old	NaN	yes	Spanish
freq	NaN	50	50	NaN	54	34
mean	546517.000000	NaN	NaN	5.377800	NaN	NaN
std	52.295779	NaN	NaN	2.378166	NaN	NaN
min	546443.000000	NaN	NaN	0.190000	NaN	NaN
25%	546467.750000	NaN	NaN	3.880000	NaN	NaN
50%	546492.500000	NaN	NaN	5.415000	NaN	NaN
75%	546567.250000	NaN	NaN	7.022500	NaN	NaN
max	546592.000000	NaN	NaN	10.710000	NaN	NaN

This shows there are no missing values in the dataset as total rows and the count of all rows in the columns are 100. There are only two unique values in group ,landing_page and converted column. We have 50 rows that has 'control' as group and 'old' as landing_page. 54 Users got converted to subscribers. 34 users gave 'Spanish' as the preferred language. Spanish' is the most preferred language. Average time spent by the users in the website is found to be approximately 5 minutes 37 seconds. Maximum time spent in the portal is approximately around 10 minues 71 seconds.

In []:

```
#To find the datatype of the columns
df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 100 entries, 0 to 99
Data columns (total 6 columns):
 #
     Column
                             Non-Null Count Dtype
- - -
                                             ----
 0
    user id
                             100 non-null
                                             int64
 1
     group
                             100 non-null
                                             object
 2
                             100 non-null
    landing page
                                             object
 3
    time spent on the page 100 non-null
                                             float64
 4
    converted
                             100 non-null
                                             object
 5
                             100 non-null
     language preferred
                                             object
dtypes: float64(1), int64(1), object(4)
memory usage: 4.8+ KB
```

This shows there are no missing values in the dataset. User_is is of integer datatype and time_Spent_on_the_page is in float datatype. Other columns belong to string datatype

```
In []:
#To find duplicate rows
df.duplicated().sum()
Out[]:
```

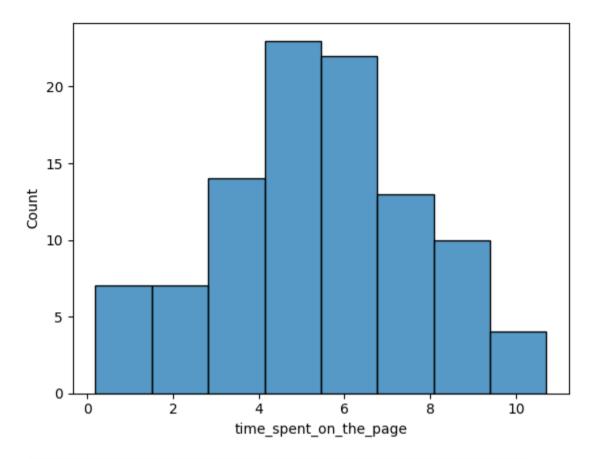
There are no duplicate rows in the dataset

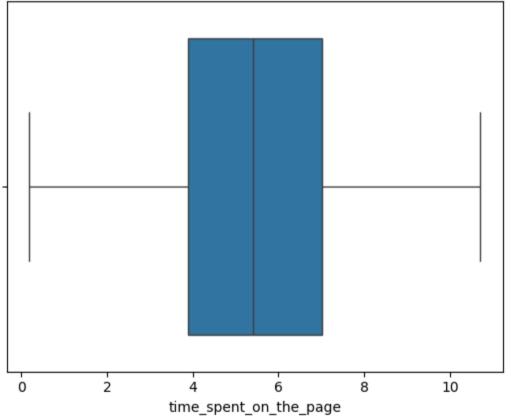
```
In []:
#Finding unique value count of user_id column
df['user_id'].nunique()
Out[]:
100
```

There are no duplicates in the use_id column

Univariate Analysis

```
In []:
#Visualzing time_Spent_on_the_page
sns.histplot(data=df,x='time_spent_on_the_page')
plt.show()
sns.boxplot(data=df,x='time_spent_on_the_page')
plt.show()
```





There are no outliers in the dataset .The median falls around 5 and 6 minutes .More then 20 users spend approximately around 5 minutes to 6 minutes in the portal.

```
In [ ]:
#To find the value_counts of column 'group'
df['group'].value_counts()
```

Out[]:

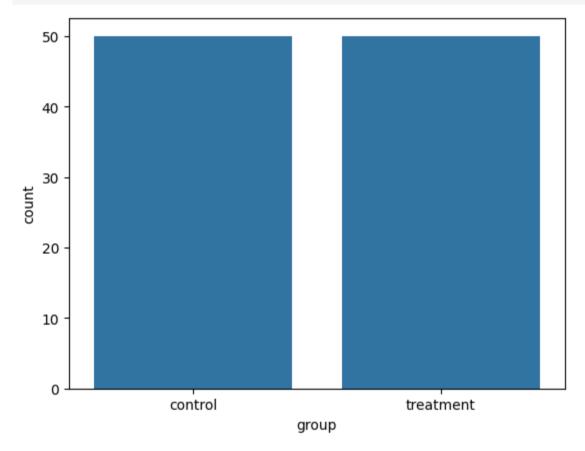
	group
control	50
treatment	50

dtype: int64

There are two groups 'control' and 'treatment' which has equal counts 50

```
In [ ]:
```

```
#Visualising the column 'group' with countplot
sns.countplot(data=df,x='group')
plt.show()
```



This shows that both values have equal count 50 in the dataset

```
In [ ]:
```

```
#Finding counts of landing_page
df['landing_page'].value_counts()
```

Out[]:

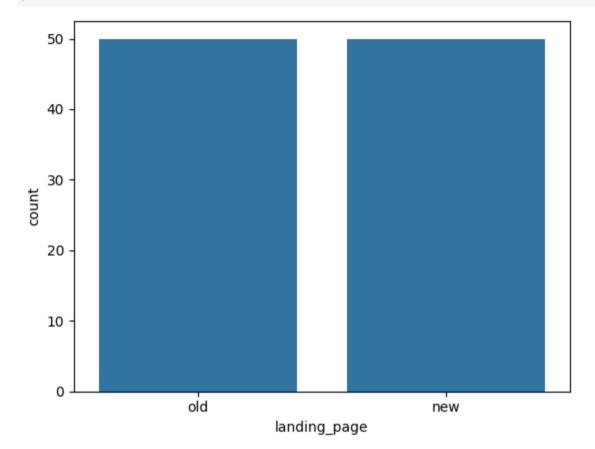
	landing_page
old	50
new	50

dtype: int64

There are two types of landing_page 'old' and 'new' and they are equally spread in the dataset with count as 50

```
In [ ]:
# Visualising the categorical variable 'landing_page' with count plot
sns.countplot(data=df,x='landing page')
```

plt.show()



This shows that both values have equal count 50 in the dataset

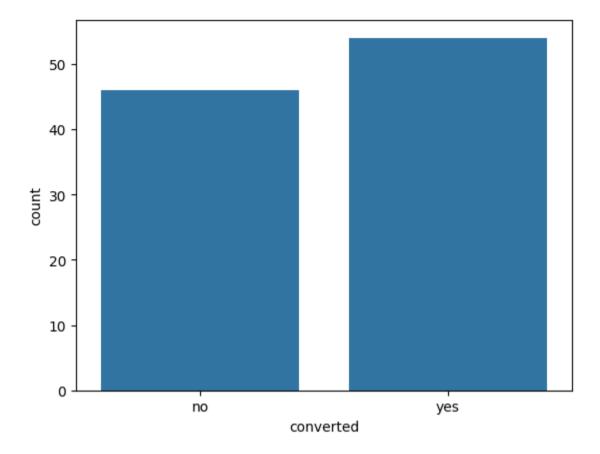
```
In [ ]:
#To find the counts of 'converted' column
df['converted'].value_counts()
Out[ ]:
    converted
```

yes	54
no	46

dtype: int64

There are 54 users who got converted to subscribers and 46 users are still non subscribers

```
In [ ]:
# Visualising 'converted' column with countplot
sns.countplot(data=df,x='converted')
plt.show()
```



There are 54 users who got converted to subscribers and 46 users are still non subscribers

```
In [ ]:
#To find the counts of the column 'language_preferred'
df['language_preferred'].value_counts()
```

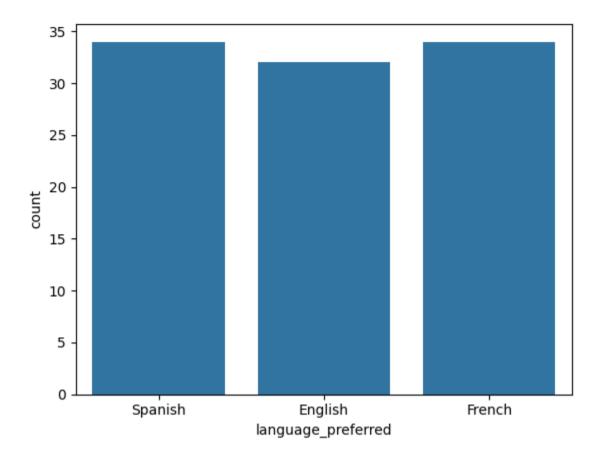
Out[]:

	language_preferred
Spanish	34
French	34
English	32

dtype: int64

34 users gave 'spanish' and 'French' as their preferred language.32 users gave 'English' as their preferred language.

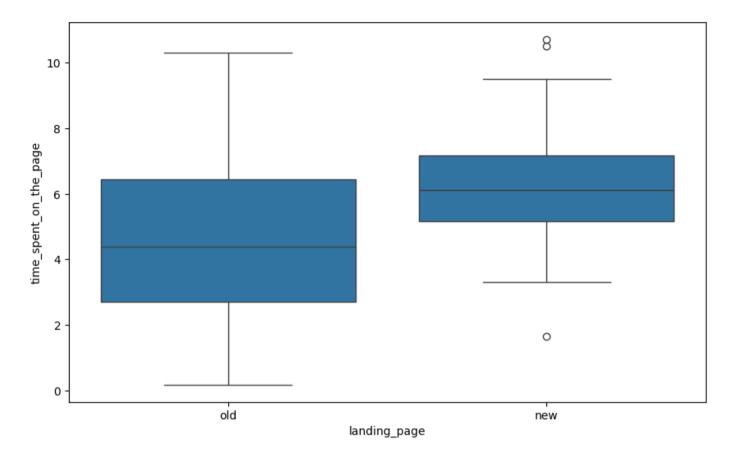
```
In [ ]:
# Visualising 'language_preferred' column with countplot
sns.countplot(data=df,x='language_preferred')
plt.show()
```



34 users gave 'spanish' and 'French' as their preferred language.32 users gave 'English' as their preferred language.

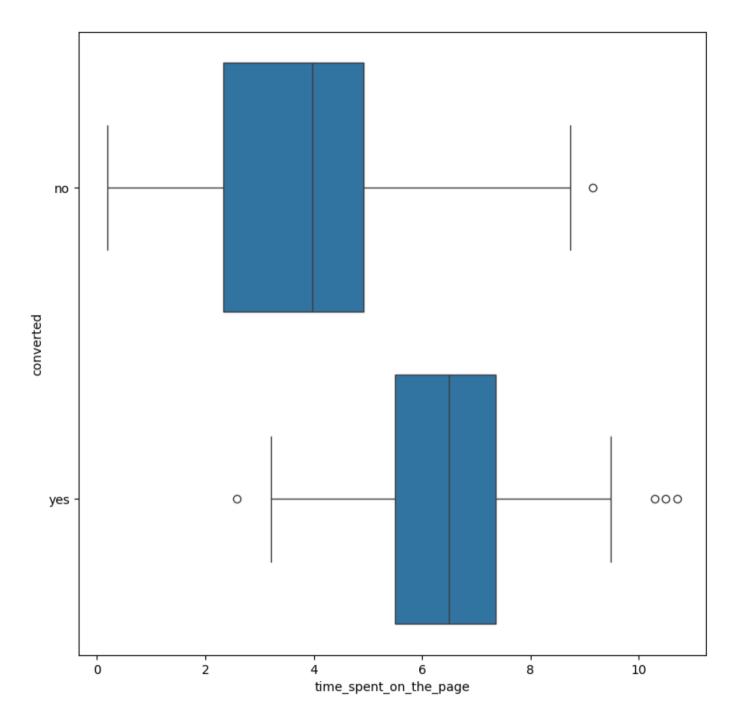
Bivariate Analysis

```
In []:
#comparing landing_page and time_Spent_on_the_page with boxplot
plt.figure(figsize=(10,6))
sns.boxplot(data=df,x='landing_page',y='time_spent_on_the_page')
plt.show()
```



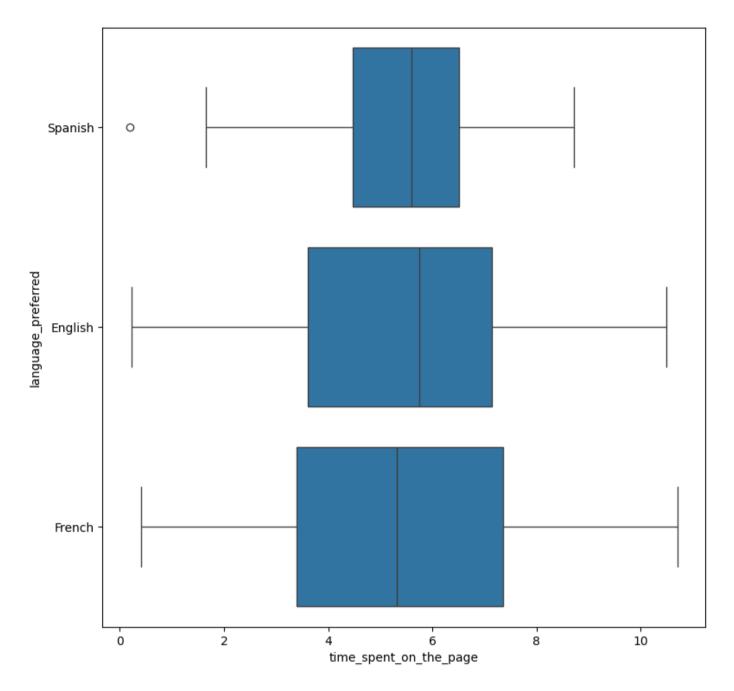
The median falls around 4 to 5 minutes in old landing page and 6 to 7 minutes in the new landing page .The minimum time spent on the new page (around 3 minutes) is greater than the old landing page (around 0 to 1 minute). The maximum time spent is around 9 minutes in new page and (around 10.5) in old page.

```
In [ ]:
# To understand the relationship between 'time_spent_on_the_page' and 'converted' column
plt.figure(figsize=(9, 9))
sns.boxplot(data = df, x = 'time_spent_on_the_page', y = 'converted')
plt.show()
```



This shows that the users who got converted to subscribers spent more time on the page compared to the non subscribers. The subscribers spent around 7 minutes on an average and the non subscribers spent around 4 minutes on and avearage in the portal page

```
In [ ]:
# To understand the distribution of 'time_spent_on_the_page' among the 'language_preferr
plt.figure(figsize=(9, 9))
sns.boxplot(data = df, x = 'time_spent_on_the_page', y = 'language_preferred')
plt.show()
```

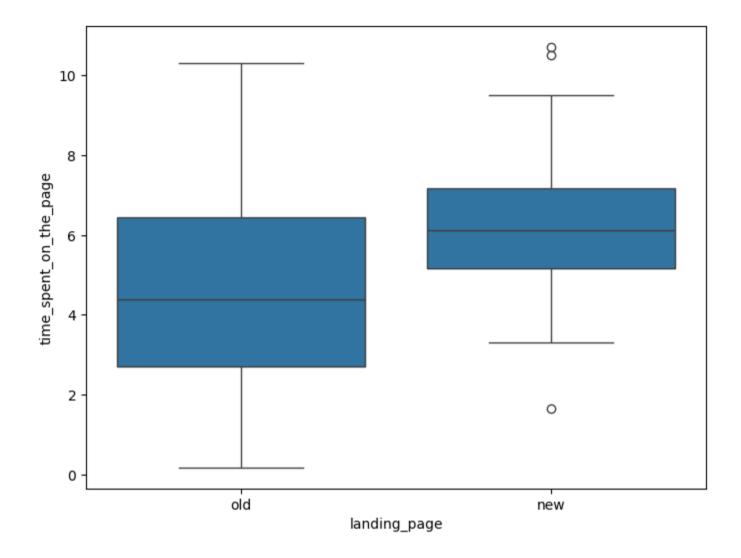


The median in spanish and english is around 6 minutes and french is around 5 minutes. The minimum time spent by the spanish users is approximately around 2 minutes and is greater than english and french.

1. Do the users spend more time on the new landing page than the existing landing page?

Perform Visual Analysis

```
In [ ]:
# visual analysis of the time spent on the new page and the time spent on the old page
plt.figure(figsize=(8,6))
sns.boxplot(x = 'landing_page', y = 'time_spent_on_the_page', data = df)
plt.show()
```



Step 1: Define the null and alternate hypotheses

The null hypothesis is:

$$H_0: \mu_{\text{new}} \leq \mu_{\text{existing}}$$

The alternate hypothesis is:

$$H_a: \mu_{\text{new}} > \mu_{\text{existing}}$$

Step 2: Select Appropriate test

We need to a one tailed test and the standard deviation is unknown and we have two independent samples to compare ,so we will select Two Independent sample t test

Step 3: Decide the significance level

 $\alpha = 0.05$

Step 4: Collect and prepare data

In []:

```
# create subsetted data frame for new landing page users
time_spent_new = df[df['landing_page'] == 'new']['time_spent_on_the_page']
# create subsetted data frame for old landing page users
time_spent_old = df[df['landing_page'] == 'old']['time_spent_on_the_page']
In []:
print('The sample standard deviation of the time spent on the new page is:', round(time_print('The sample standard deviation of the time spent on the new page is:', round(time_The sample standard deviation of the time spent on the new page is: 1.82
The sample standard deviation of the time spent on the new page is: 2.58
```

The two standard deviations are assumed to be unequal

Step 5: Calculate the p-value

```
In [ ]:
    from scipy.stats import ttest_ind

# code to calculate the p-value
    test_stat, p_value = ttest_ind(time_spent_new, time_spent_old, equal_var = False, alter
    print('The p-value is', p_value)

The p-value is 0.0001392381225166549
```

Step 6: Compare the p-value with α

```
if p_value < 0.05:
    print(f'As the p-value {p_value} is less than the level of significance, we reject t
else:
    print(f'As the p-value {p_value} is greater than the level of significance, we fail</pre>
```

As the p-value 0.0001392381225166549 is less than the level of significance, we reject the null hypothesis.

Step 7: Draw inference

This test shows that the users spend more time on the new landing page than the existing landing page

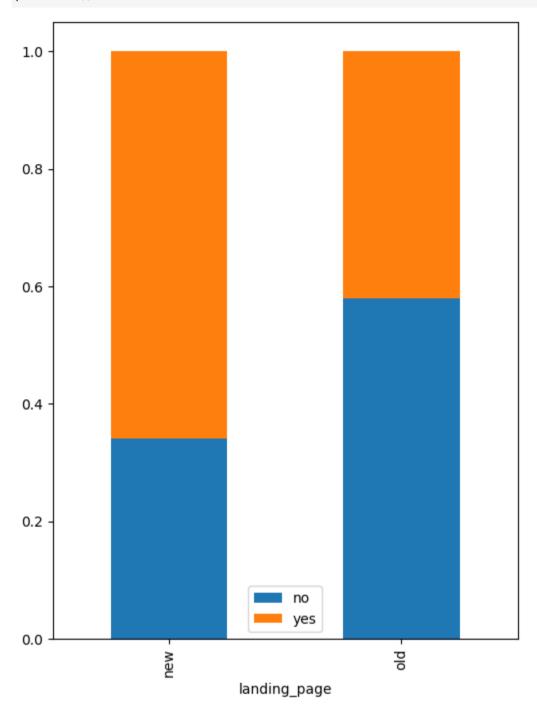
A similar approach can be followed to answer the other questions.

2. Is the conversion rate (the proportion of users who visit the landing page and get converted) for the new page greater than the conversion rate for the old page?

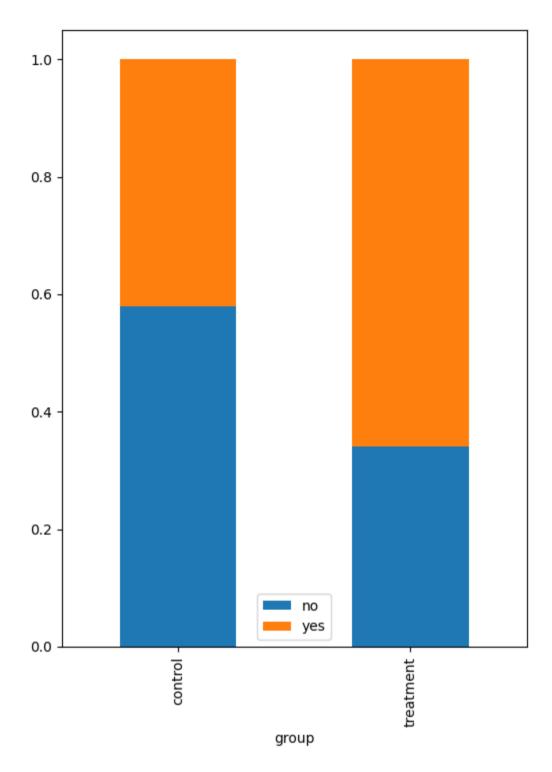
Performing Visual Analysis

```
In [ ]:
# the code to visually compare the conversion rate for the new page and the conversion r
pd.crosstab(df['landing_page'],df['converted'],normalize='index').plot(kind="bar", figsi
```

```
plt.legend()
plt.show()
```



In []:
the code to visually compare the conversion rate for the new page and the conversion r
pd.crosstab(df['group'],df['converted'],normalize='index').plot(kind="bar", figsize=(6,8
plt.legend()
plt.show()



The above graph shows that the users who got converted to subscribers are more in new landing page (group :treatment) compared to the old landing page(group:control)

Step 1: Define the null and alternate hypotheses

The null hypothesis is:

$$H_0:p_{ ext{new}} \leq p_{ ext{existing}}$$

The alternate hypothesis is:

$$H_a:p_{
m new}>p_{
m existing}$$

Step 2: Select Appropriate test

We need to compare proportions of two independent samples and hence we take two proportion z test

Step 3: Decide the significance level

```
\alpha = 0.05
```

Step 4: Collect and prepare data

```
In [ ]:
# calculate the number of converted users in the treatment group
new_converted = df[df['group'] == 'treatment']['converted'].value_counts()['yes']
# calculate the number of converted users in the control group
old_converted = df[df['group'] == 'control']['converted'].value_counts()['yes']
n_control = df.group.value_counts()['control'] # total number of users in the control gr
n_treatment = df.group.value_counts()['treatment'] # total number of users in the treatm
print('The numbers of users served the new and old pages are {0} and {1} respectively'.f
The numbers of users served the new and old pages are 50 and 50 respectively
```

In []:
print('The numbers of users converted to subscribers from the new and old pages are {0}

The numbers of users converted to subscribers from the new and old pages are 33 and 21 respectively

Step 5: Calculate the p value

```
In []:
# the code to import the required function
from statsmodels.stats.proportion import proportions_ztest
# write the code to calculate the p-value
test_stat, p_value = proportions_ztest([new_converted, old_converted] , [n_treatment, n_
print('The p-value is', p_value)
```

The p-value is 0.008026308204056278

Step 6: Comparing p value with a

```
In [ ]:
if p_value < 0.05:
    print(f'As the p-value {p_value} is less than the level of significance, we reject t
else:
    print(f'As the p-value {p_value} is greater than the level of significance, we fail</pre>
```

As the p-value 0.008026308204056278 is less than the level of significance, we reject the null hypothesis.

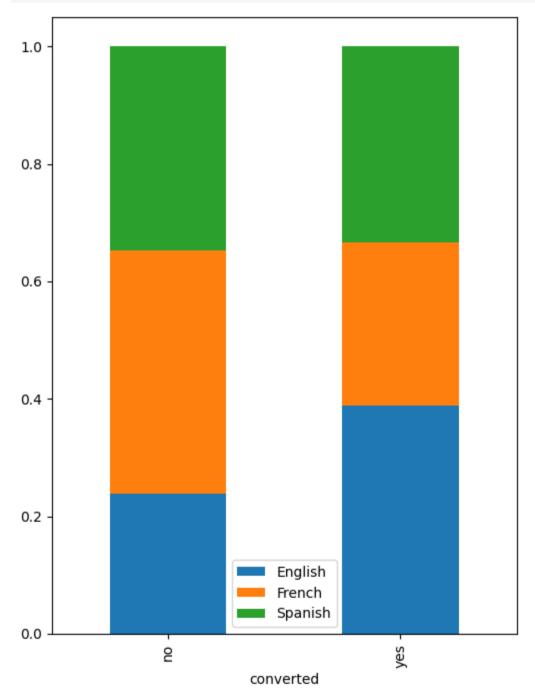
Step 7:Draw Inference

The conversion rate (the proportion of users who visit the landing page and get converted) for the new page is greater than the conversion rate for the old page

3. Is the conversion and preferred language are independent or related?

Perform Visual Analysis

```
In [ ]:
# the code to visually plot the dependency between conversion status and preferred langa
pd.crosstab(df['converted'],df['language_preferred'],normalize='index').plot(kind="bar",
plt.legend()
plt.show()
```



From the graph, visually we can infer that the people who chose french as the preferred language seems to be mostly non subscriber compared to the subscribers. In the list of subscribers (converted='yes'), most

users are the ones who gave their preffered language as english. It seems there is dependency between both attributes. Let's dive deeply and infer the result

Step 1: Define the null and alternate hypotheses

Null Hypothesis (H₀): Conversion and preferred language are independent.

Alternative Hypothesis (H1): Conversion and preferred language are related.

Step 2: Select Appropriate test

We are comparing two categorical variables and we are finding their dependency .so we can choose chisquare test also known as Test of Independence

Step 3:Define Significance level

 $\alpha = 0.05$

Step 4:Collect and prepare data

converted				
no	11	19	16	46
yes	21	15	18	54
All	32	34	34	100

Step 5:calculate p value

0.7970832186581233

```
In [ ]:
    from scipy.stats import chi2_contingency
    chi,p_value,dof,expected=chi2_contingency(contingency_table)
    p_value
Out[ ]:
```

Step 6: Compare p value with level of significance

```
if p_value < 0.05:
    print(f'As the p-value {p_value} is less than the level of significance, we reject t
else:
    print(f'As the p-value {p_value} is greater than the level of significance, we fail</pre>
```

As the p-value 0.7970832186581233 is greater than the level of significance, we fail to reject the null hypothesis.

Step 7: Draw Inference

Conversion and preferred language are related.

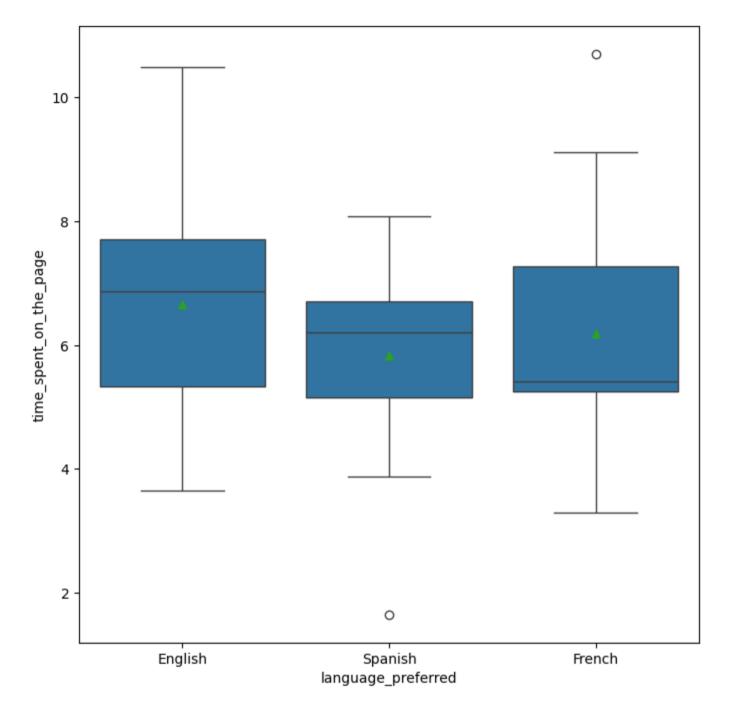
4. Is the time spent on the new page same for the different language users?

Perform Visual Analysis

```
In [ ]:
# create a new DataFrame for users who got served the new page
df new = df[df['landing page'] == 'new']
In [ ]:
df new.head()
Out[]:
   user_id
                     landing_page time_spent_on_the_page converted language_preferred
   546468 treatment
                              new
                                                      7.13
                                                                 yes
                                                                                  English
    546462
            treatment
                                                      4.40
                                                                                 Spanish
                              new
                                                                  no
 4 546459 treatment
                                                      4.75
                                                                                 Spanish
                              new
                                                                 yes
    546448 treatment
                                                                 yes
                                                                                  French
                              new
                                                      5.25
   546461 treatment
                                                     10.71
                                                                                  French
                              new
                                                                 yes
```

```
In [ ]:
```

```
# the code to visually plot the time spent on the new page for different language users plt.figure(figsize=(8,8)) sns.boxplot(x = df_new.language_preferred, y = df_new.time_spent_on_the_page, showmeans <math>plt.show()
```



From the above graph, it seems like the users on new landing page with english as preferred language spent more time than the other language preferred users

```
In [ ]:
# the code to calculate the mean time spent on the new page for different language users
df_new.groupby(['language_preferred'])['time_spent_on_the_page'].mean()
```

time_spent_on_the_page

language_preferred			
English	6.663750		
French	6.196471		
Spanish	5.835294		

Out[]:

dtype: float64

The above result shows that users who spent more time on the page gave their preferred language as 'english'

Step 1:Define Null hypothesis and Alternate hypothesis

The Null hypothesis is: The time spent on the new page is different for the different language users

The Alternate hypothesis is: The time spent on the new page is same for the different language users

Step 2:Select Appropriate test

We are comparing the time spent on the page with the language_preffered column for the new page users. We are comparing one categorical and on enumerical variables. and we are comparing more than two population means ,so we can use ANOVA test

Step 3: Define level of significance

 $\alpha = 0.05$

Step 4: collect and prepare data

```
# create a subsetted data frame of the time spent on the new page by English language us
time_spent_English = df_new[df_new['language_preferred']=="English"]['time_spent_on_the_
# create subsetted data frames of the time spent on the new page by French and Spanish l
time_spent_French = df_new[df_new['language_preferred']=="French"]['time_spent_on_the_pa
time_spent_Spanish = df_new[df_new['language_preferred']=="Spanish"]['time_spent_on_the_
```

For performing ANOVA test ,we need to perform the following two tests:

- Shapiro Wilk's Test- To check for the normality
- Levene's test To Test the equality of variance

Step 5: Shapiro Wilk's test

Shapiro wilk test is conducted to check for normality

The null hypothesis is:

time_Spent_on_the_page follows normal distribution

The alternate hypothesis is:

time Spent on the page does not follows normal distribution

```
In [ ]:
    from scipy import stats
w,p_value=stats.shapiro(df_new['time_spent_on_the_page'])
print('The p-value is', p value)
```

The p-value is 0.8040016293525696

The p-value 0.80 is greater than alpha so we fail to reject the null hypothesis

Hence.

time_Spent_on_the_page follows normal distribution

Step 6: Levene's test

Levene's test to test for equality of variance

Null hypothesis (H₀): The variances are equal across the groups.

Alternative hypothesis (H1): The variances are not equal across the groups

```
In [ ]:
```

```
from scipy.stats import levene
w,p_value=stats.levene(time_spent_English,time_spent_French,time_spent_Spanish)
print('The p-value is', p_value)
```

The p-value is 0.46711357711340173

The p value 0.46 is greater than the alpha which is 0.05

Hence, we fail to reject the null hypothesis

The variances are equal across the groups.

time_Spent_on_the_page follows normal distribution and the variances are equal across the groups.Now we proceed with the ANOVA test

Step 7:ANOVA test

```
In [ ]:
```

```
from scipy.stats import f_oneway
f_value,p_value=f_oneway(time_spent_English,time_spent_French,time_spent_Spanish)
print('The p-value is', p_value)
```

The p-value is 0.43204138694325955

Step 8 :Comparing the p value with level of significance

```
In [ ]:
```

```
if p_value < 0.05:
    print(f'As the p-value {p_value} is less than the level of significance, we reject t
else:
    print(f'As the p-value {p_value} is greater than the level of significance, we fail</pre>
```

As the p-value 0.43204138694325955 is greater than the level of significance, we fail to reject the null hypothesis.

Step 9:Draw Inference

The time spent on the new page is different for the different language users

Conclusion and Business Recommendations

Conclusions:

The dataset do not contain any missing values, as the total number of rows and the counts in all columns is 100.

There are only two unique values in the group, landing page, and converted columns

There are 50 rows labeled as 'control' with 'old' as the landing page, and 54 users got converted to subscribers. The 'Spanish' language is the most preferred among users, with 34 users choosing it as their preferred language.

The average time spent by users on the website is approximately 5 minutes and 37 seconds, with the maximum time spent being around 10 minutes and 71 seconds.

There are no outliers in this data. The median time spent by users on the website falls around 5 to 6 minutes, and more than 20 users spend approximately 5 to 6 minutes in the portal.

There are 54 users (converted to subscribers) and 46 non-subscribers. Users prefer 'Spanish', 'French', and 'English' as their languages, with Spanish being the most chosen language.

The median time spent on the old landing page is around 4 to 5 minutes, while the median for the new landing page is around 6 to 7 minutes. The new landing page also has a higher minimum time spent (around 3 minutes) compared to the old page (around 0 to 1 minute). The maximum time spent is around 9 minutes for the new page and 10.5 minutes for the old page.

Subscribers spend more time on the page than non-subscribers, with an average of 7 minutes spent by subscribers and around 4 minutes by non-subscribers.

The median time spent for Spanish and English users is around 6 minutes, while French users have a median of around 5 minutes. The minimum time spent by Spanish users (around 2 minutes) is greater than that of English and French users.

Users on the new landing page spent more time compared to those on the old landing page. The users who got converted to subscribers were mostly from the new landing page (33 converted users) compared to the old landing page (21 converted users).

The conversion rate (the proportion of users who visit the landing page and get converted) is higher for the new page compared to the old page.

The visual graph suggests that French-speaking users are more likely to be non-subscribers compared to subscribers. There seems to be a relationship between preferred language and conversion status.

Users on the new landing page with English as their preferred language spent more time compared to users who preferred other languages.

The time spent on the page follows a normal distribution, and the variance in time spent is equal across groups.

There is a significant difference in the time spent on the new landing page between users of different preferred languages.

Recommendations:

Business Recommendations:

If the new landing page proves to engage users more effectively (by spending more time or converting at a higher rate), it is a wise choice to prioritize the new page across all users. This could potentially increase user retention and subscription rates.

Based on the above results, if the new landing page significantly increases time spent or conversion rates, the design of the new page should be expanded for higher engagement of users.

If there is a dependency between conversion status and preferred language (e.g., users who prefer English are more likely to convert), increase marketing efforts to specific language groups.

If the new landing page proves a higher conversion rate, promote the new page through advertisements and campaigns.

If users on the new landing page spend more time, consider which features of the new page (such as interactive features) are attracting users. Ensure these elements are developed to maximize user time on the page.

If certain language groups are showing better user conversion to subscribers, provide more localized content, such as region-specific news and features. This could help increase conversion rates among different language users.

If non-subscribers are spending less time on the old landing page, try to implement features to increase their time spent on the portal.

If some language groups or user segments cause decrease in ratio of users getting converted to subscribers, understand which elements are making them feel that way. Address these barriers and make improvements.

It would be nice idea to collect feedback and reviews from the users(e.g., surveys) to understand what users like or dislike about the new page. This will make the portal achieve its business target.