

Chatbot using GenAI





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Problem Statement:

Design and implement a customer support chatbot that can automatically respond to frequently asked questions and assist customers with common issues. The chatbot should be capable of escalating complex queries to human agents and improve its responses based on user feedback.

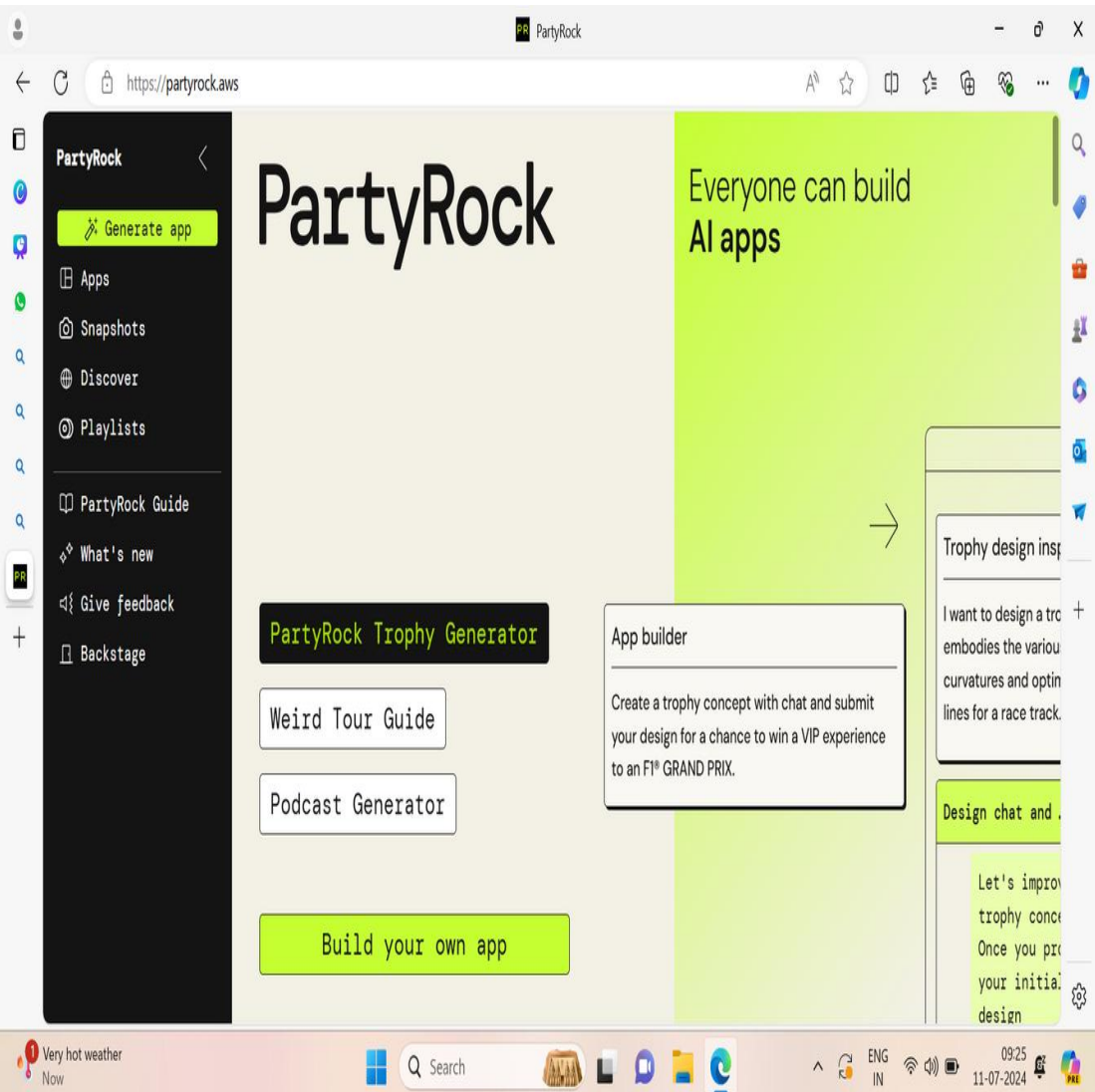


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PartyRock

AWS PartyRock is a web-based playground that allows anyone to build and experiment with generative AI applications without any coding knowledge.



GenAI

Generative AI (GenAI) refers to artificial intelligence systems that create new content, such as text, images, music, or code, by learning patterns from existing data. These models, like OpenAI's GPT-4, use techniques such as deep learning to generate outputs that can mimic human creativity and decision-making.





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