Software Engineering

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Overview of the Unit 1

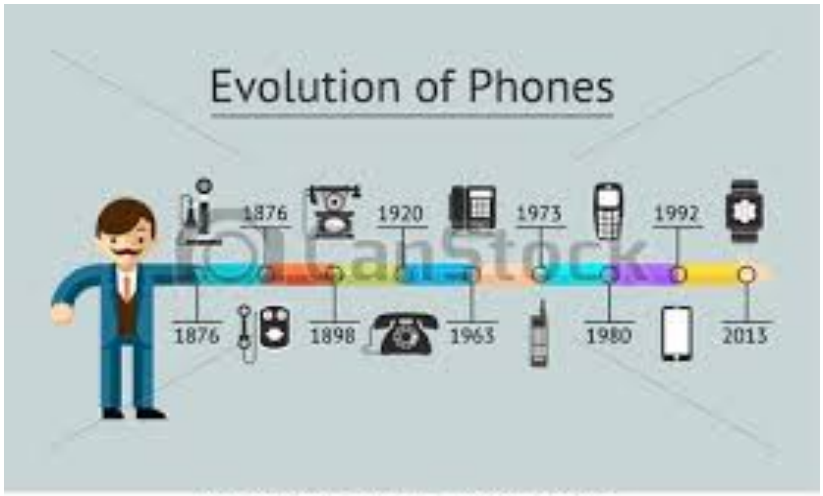
- Industry Revolution 4.0 and its impact in SW engineering
- Concept about SW
- SE activities
- Issues of professional Responsibility
- Key challenges facing SW engineering
- Software Engineering Method.

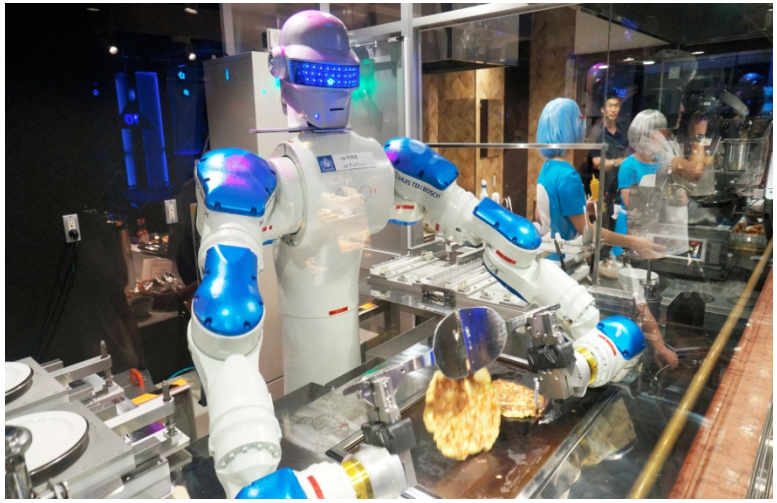
Introduction- SW as an integral part of every walk of life.

- Industry 4.0 and its impact in Software Engineering.
  - Ubiquitous computing has become a reality.
  - Convergence of Physical world and cyber world in the form of Cyber Physical system.
  - SE has gained more importance and has become core competence for developing and maintaining smart interconnected system.

Industry 1.0 to 4.0

- **1760** - The First Industrial Revolution begins around 1760 in the Textile Industry in Great Britain.
- **1870** - Second Industrial Revolution begins. rapid expansion of New Technologies such as the telephone, railroads, and electrical power.
- 1960s-70- Third revolution was related with Digitalization and PCs.
- Fourth is about Cyber Physical system.





The other side of the coin- Challenges

Software glitches from 2017

Various airports – Check-in chaos, It affected seven airports in seven different countries

American Airlines – No pilots for the holidays, scheduling platform that would have affected around 15,000 flights if not caught.

A lucky Christmas: thousands of winning lottery tickets were printed on Christmas day – totaling 19.6 million dollars if they were all validated.

The most recent one …. Amazon sold Digital camera worth Rs: 9 lakhs (approximately) to Rs: 6k-7k

What is Software?

The product that software professionals build and then support over the long term.

Software encompasses: (1) instructions (computer programs) that when executed provide desired features, function, and performance; (2) data structures that enable the programs to adequately store and manipulate information and (3) documentation that describes the operation and use of the programs.

"Software engineering is the establishment and use of sound engineering principles in order to obtain economically software that is reliable and work efficiently on real machine"

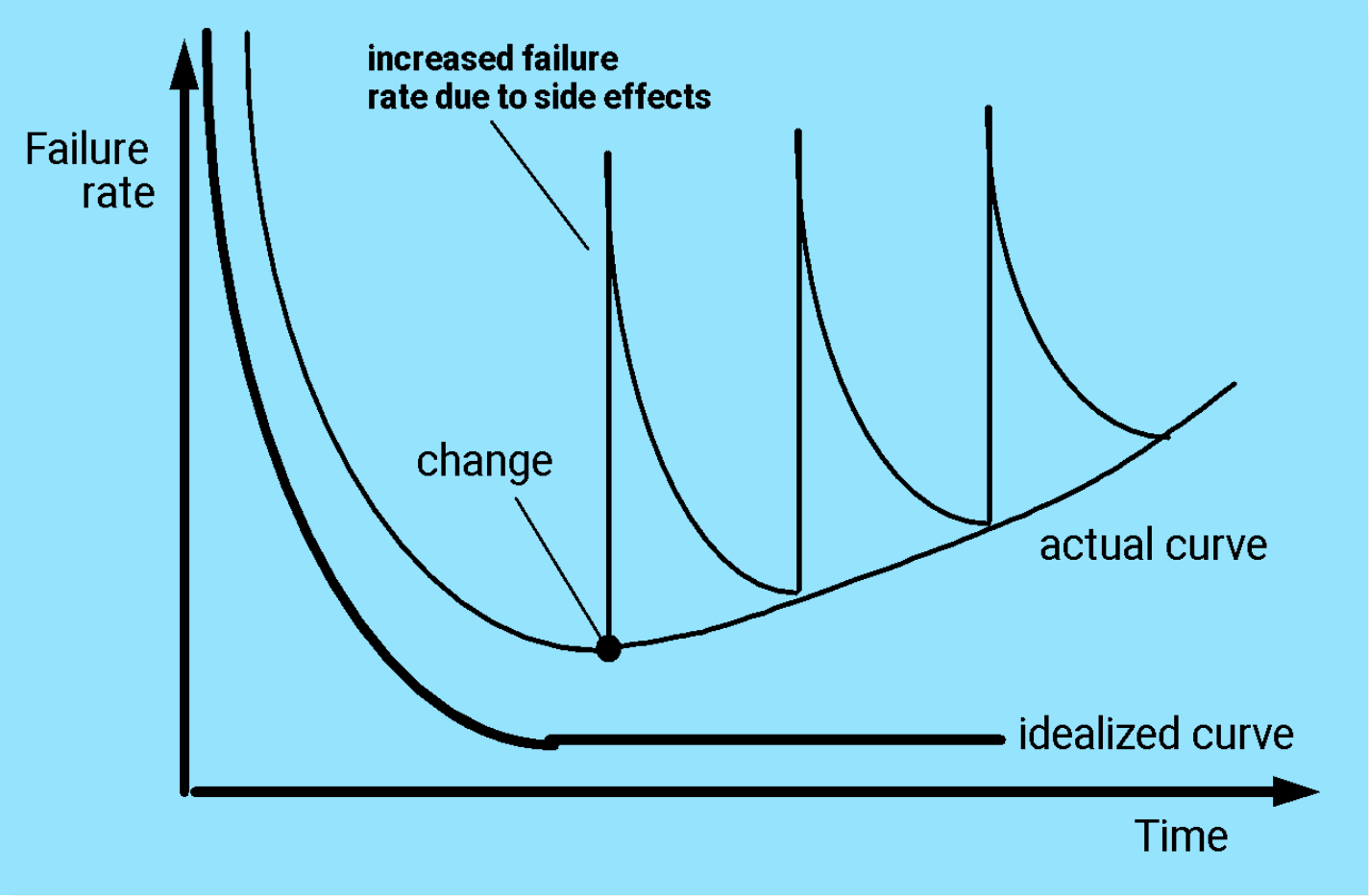
Features of Software?

- Its characteristics that make it different from other things human being build.

Features of such logical system:

- Software is developed or engineered, it is not manufactured in the classical sense which has quality problem.
- Software doesn't "wear out." but it deteriorates (due to change). Hardware has bathtub curve of failure rate (high failure rate in the beginning, then drop to steady state, then cumulative effects of dust, vibration, abuse occurs).
- Although the industry is moving toward component-based construction (e.g. standard screws and off-the-shelf integrated circuits), most software continues to be custom-built. Modern reusable components encapsulate data and processing into software parts to be reused by different programs. E.g. graphical user interface, window, pull-down menus in library etc. *J*

Wear vs. Deterioration



Software Engineering Definition

The seminal definition:

> *[Software engineering is] the establishment and use of sound engineering principles in order to obtain economically software that is reliable and works efficiently on real machines.*

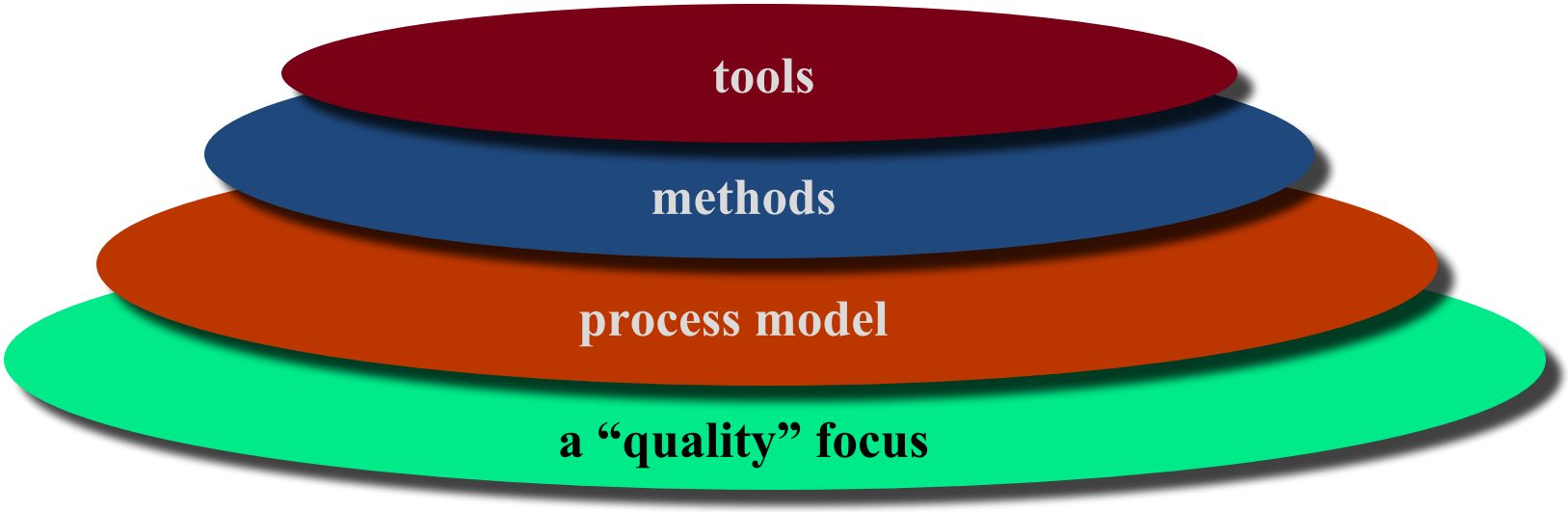
The IEEE definition:

> *Software Engineering: (1) The application of a systematic, disciplined, quantifiable approach to the development, operation, and maintenance of software; that is, the application of engineering to software. (2) The study of approaches as in (1).*

Importance of Software Engineering

- **Large software -** It is easier to build a wall than to a house or building, likewise, as the size of software become large engineering has to step to give it a scientific process.
- **Scalability-** If the software process were not based on scientific and engineering concepts, it would be easier to re-create new software than to scale an existing one.
- **Cost-** As hardware industry has shown its skills and huge manufacturing has lower down he price of computer and electronic hardware. But the cost of software remains high if proper process is not adapted.
- **Dynamic Nature-** The always growing and adapting nature of software hugely depends upon the environment in which user works. If the nature of software is always changing, new enhancements need to be done in the existing one. This is where software engineering plays a good role.
- **Quality Management-** Better process of software development provides better and quality software product.

A Layered Technology



- Any engineering approach must rest on organizational commitment to **quality** which fosters a continuous process improvement culture.
- **Process** layer as the foundation defines a framework with activities for effective delivery of software engineering technology. Establish the context where products (model, data, report, and forms) are produced, milestone are established, quality is ensured and change is managed.
- **Method** provides technical how-to's for building software. It encompasses many tasks including communication, requirement analysis, design modeling, program construction, testing and support.
- **Tools** provide automated or semi-automated support for the process and methods.

Essential attributes of good software

Product characteristic	Description
Maintainability	Software should be written in such a way so that it can evolve to meet the changing needs of customers. This is a critical attribute because software change is an inevitable requirement of a changing business environment.
Dependability and security	Software dependability includes a range of characteristics including reliability, security and safety. Dependable software should not cause physical or economic damage in the event of system failure. Malicious users should not be able to access or damage the system.
Efficiency	Software should not make wasteful use of system resources such as memory and processor cycles. Efficiency therefore includes responsiveness, processing time, memory utilisation, etc.
Acceptability	Software must be acceptable to the type of users for which it is designed. This means that it must be understandable, usable and compatible with other systems that they use.

Part 2

Software Process Model:

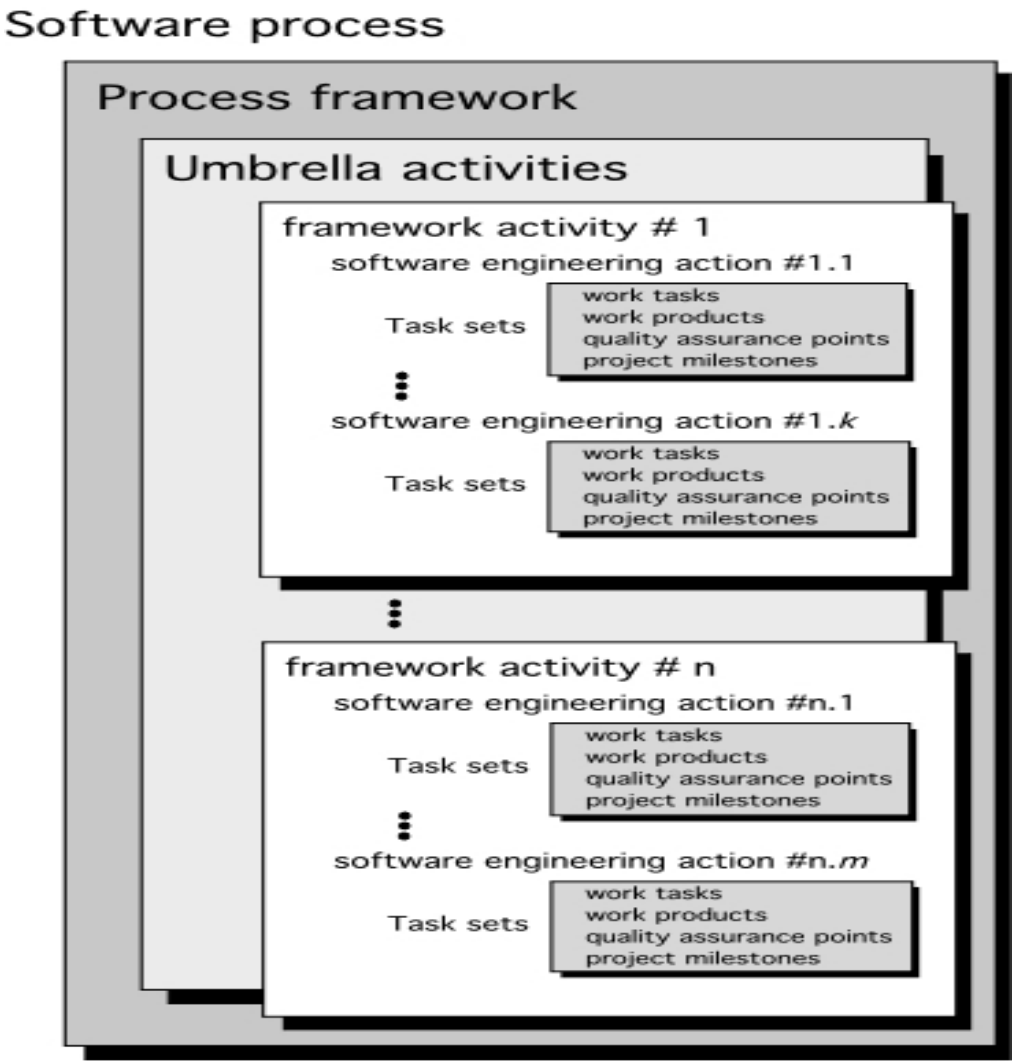
A software process model is an abstract representation of a process that presents a description of a process from some particular perspective.

Software Evolution

Lehman has given laws for software evolution. He divided the software into three different categories:

- **S-type (static-type) -** This is a software, which works strictly according to defined specifications and solutions. The solution and the method to achieve it, both are immediately understood before coding. The s-type software is least subjected to changes hence this is the simplest of all. For example, calculator program for mathematical computation.
- **P-type (practical-type) -** This is a software with a collection of procedures. This is defined by exactly what procedures can do. In this software, the specifications can be described but the solution is not obvious instantly. For example, gaming software.
- **E-type (embedded-type) -** This software works closely as the requirement of real-world environment. This software has a high degree of evolution as there are various changes in laws, taxes etc. in the real world situations. For example, Online trading software.

A Generic Process Model



Adapting a Process Model

The process should be **agile and adaptable** to problems. Process adopted for one project might be significantly different than a process adopted from another project. (to the problem, the project, the team, organizational culture). Among the differences are:

- the overall flow of activities, actions, and tasks and the interdependencies among them
- the degree to which actions and tasks are defined within each framework activity
- the degree to which work products are identified and required
- the manner which quality assurance activities are applied
- the manner in which project tracking and control activities are applied
- the overall degree of detail and rigor with which the process is described
- the degree to which the customer and other stakeholders are involved with the project
- the level of autonomy given to the software team
- the degree to which team organization and roles are prescribed

Prescriptive and Agile Process Models

- The **prescriptive process** models stress detailed definition, identification, and application of process activates and tasks. Intent is to **improve system quality, make projects more manageable, make delivery dates and costs more predictable**, and guide teams of software engineers as they perform the work required to build a system.
- Unfortunately, there have been times when these objectives were not achieved. If prescriptive models are applied dogmatically and without adaptation, they can increase the level of bureaucracy.

- **Agile process models** emphasize project "agility" and follow a set of principles that lead to a more informal approach to software process. **It emphasizes maneuverability and adaptability**. It is particularly useful when Web applications are engineered.

Five Activities of a Generic Process framework

- Communication: communicate with customer to understand objectives and gather requirements
- Planning: creates a “map” defines the work by describing the tasks, risks and resources, work products and work schedule.
- Modeling: Create a “sketch”, what it looks like architecturally, how the constituent parts fit together and other characteristics.
- Construction: code generation and the testing.
- Deployment: Delivered to the customer who evaluates the products and provides feedback based on the evaluation.

- These five framework activities can be used to **all software development regardless of the application domain**, size of the project, complexity of the efforts etc, though the details will be different in each case.

- For many software projects, these framework activities are applied **iteratively** as a project progresses. Each iteration produces a software increment that provides a subset of overall software features and functionality.

Umbrella Activities

Complement the five process framework activities and help team manage and control progress, quality, change, and risk.

- Software project tracking and control: assess progress against the plan and take actions to maintain the schedule.
- Risk management: assesses risks that may affect the outcome and quality.
- Software quality assurance: defines and conduct activities to ensure quality.
- Technical reviews: assesses work products to uncover and remove errors before going to the next activity.
- Measurement: define and collects process, project, and product measures to ensure stakeholder's needs are met.
- Software configuration management: manage the effects of change throughout the software process.
- Reusability management: defines criteria for work product reuse and establishes mechanism to achieve reusable components.
- Work product preparation and production: create work products such as models, documents, logs, forms and lists.

Part 3

The Essence of Practice

- How does the practice of software engineering fit in the process activities mentioned above? Namely, communication, planning, modeling, construction and deployment.
- George Polya outlines the essence of problem solving, suggests:
    1. *Understand the problem* (communication and analysis).
    2. *Plan a solution* (modeling and software design).
    3. *Carry out the plan* (code generation).
    4. *Examine the result for accuracy* (testing and quality assurance).

Understand the Problem

- *Who has a stake in the solution to the problem?* That is, who are the stakeholders?
- *What are the unknowns?* What data, functions, and features are required to properly solve the problem?
- *Can the problem be compartmentalized?* Is it possible to represent smaller problems that may be easier to understand?
- *Can the problem be represented graphically?* Can an analysis model be created?

Plan a Solution

- *Have you seen similar problems before?* Are there patterns that are recognizable in a potential solution? Is there existing software that implements the data, functions, and features that are required?
- *Has a similar problem been solved?* If so, are elements of the solution reusable?
- *Can subproblems be defined?* If so, are solutions readily apparent for the subproblems?
- *Can you represent a solution in a manner that leads to effective implementation?* Can a design model be created?

Carry Out the Plan

- *Does the solutions conform to the plan?* Is source code traceable to the design model?
- *Is each component part of the solution provably correct?* Has the design and code been reviewed, or better, have correctness proofs been applied to algorithm?

Examine the Result

- *Is it possible to test each component part of the solution?* Has a reasonable testing strategy been implemented?
- *Does the solution produce results that conform to the data, functions, and features that are required?* Has the software been validated against all stakeholder requirements?

Help you establish mind-set for solid software engineering practice (David Hooker 96).

- 1: *The Reason It All Exists: provide values to users*
- 2: *KISS (Keep It Simple, Stupid! As simple as possible)*
- 3: *Maintain the Vision (otherwise, incompatible design)*
- 4: *What You Produce, Others Will Consume* (code with concern for those that must maintain and extend the system)
- 5: *Be Open to the Future* (never design yourself into a corner as specification and hardware changes)
- 6: *Plan Ahead for Reuse*
- 7*: Think! Place clear complete thought before action produces better results.*

Hooker's General Principles for Software Engineering Practice: important underlying law

Software Myths

Erroneous beliefs about software and the process that is used to build it.

- Affect managers, customers (and other non-technical stakeholders) and practitioners
- Are believable because they often have elements of truth,

but …

- Invariably lead to bad decisions,

therefore …

- Insist on reality as you navigate your way through software engineering

Software Myths Examples

- Myth 1: Once we write the program and get it to work, our job is done.
- Reality: the sooner you begin writing code, the longer it will take you to get done. 60% to 80% of all efforts are spent after software is delivered to the customer for the first time.

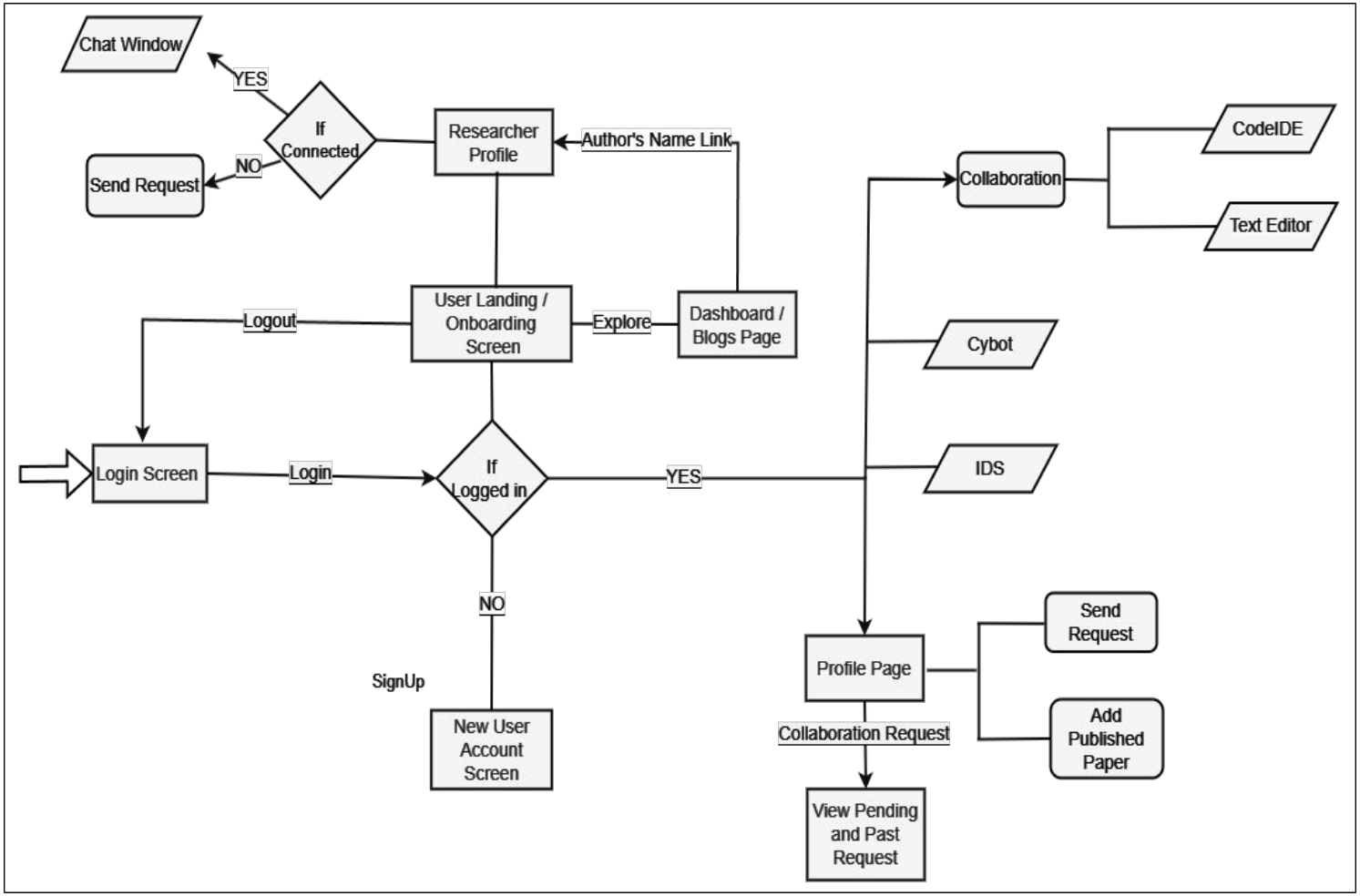
- Myth 2: Until I get the program running, I have no way of assessing its quality.
- Reality: technical review are a quality filter that can be used to find certain classes of software defects from the inception of a project.

- Myth 3: software engineering will make us create voluminous and unnecessary documentation and will invariably slow us down.
- Reality: it is not about creating documents. It is about creating a quality product. Better quality leads to a reduced rework. Reduced work results in faster delivery times.

- Many people recognize the fallacy of the myths. Regrettably, habitual attitudes and methods foster poor management and technical practices, even when reality dictates a better approach.

How It all Starts

- *SafeHome:*
  - Every software project is precipitated by some business need—
    - the need to correct a defect in an existing application;
    - the need to the need to adapt a ‘legacy system’ to a changing business environment;
    - the need to extend the functions and features of an existing application, or
    - the need to create a new product, service, or system.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Login Screen
Login
If Logged in
YES
IDS
NO
SignUp
New User Account Screen
Profile Page
Send Request
Add Published Paper
Collaboration Request
View Pending and Past Request

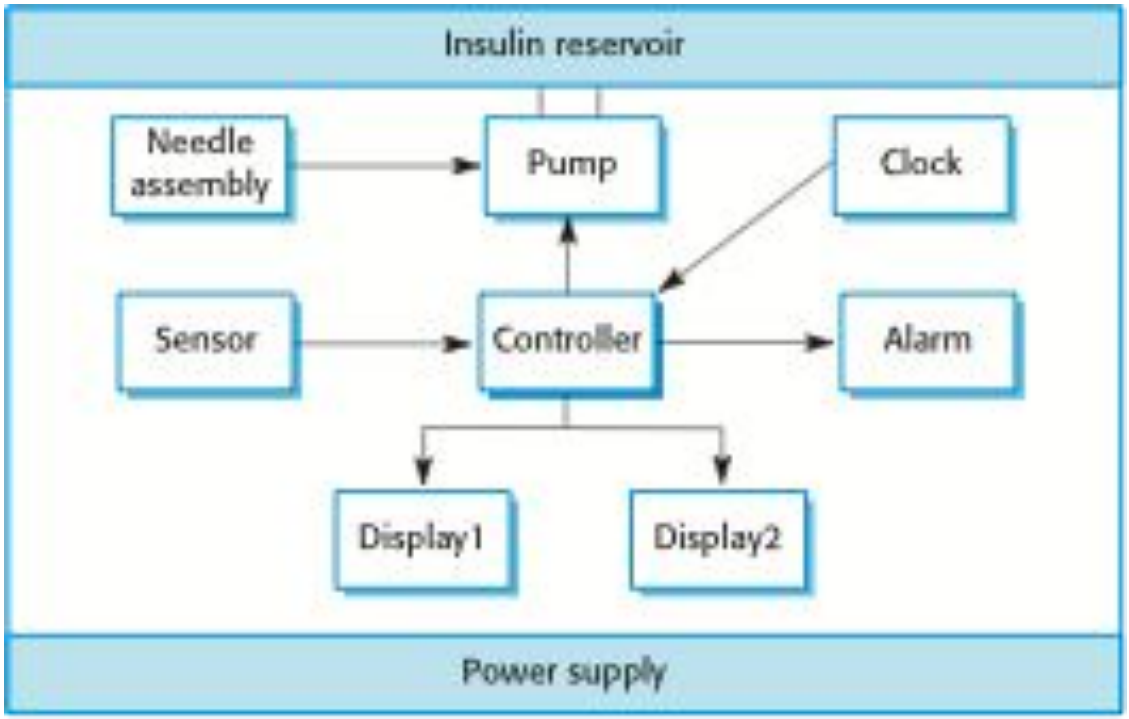
Case studies on Monday for Section for Section B

- A personal insulin pump
  - An embedded system in an insulin pump used by diabetics to maintain blood glucose control.
- A mental health case patient management system
  - A system used to maintain records of people receiving care for mental health problems.
- A wilderness weather station
  - A data collection system that collects data about weather conditions in remote areas.

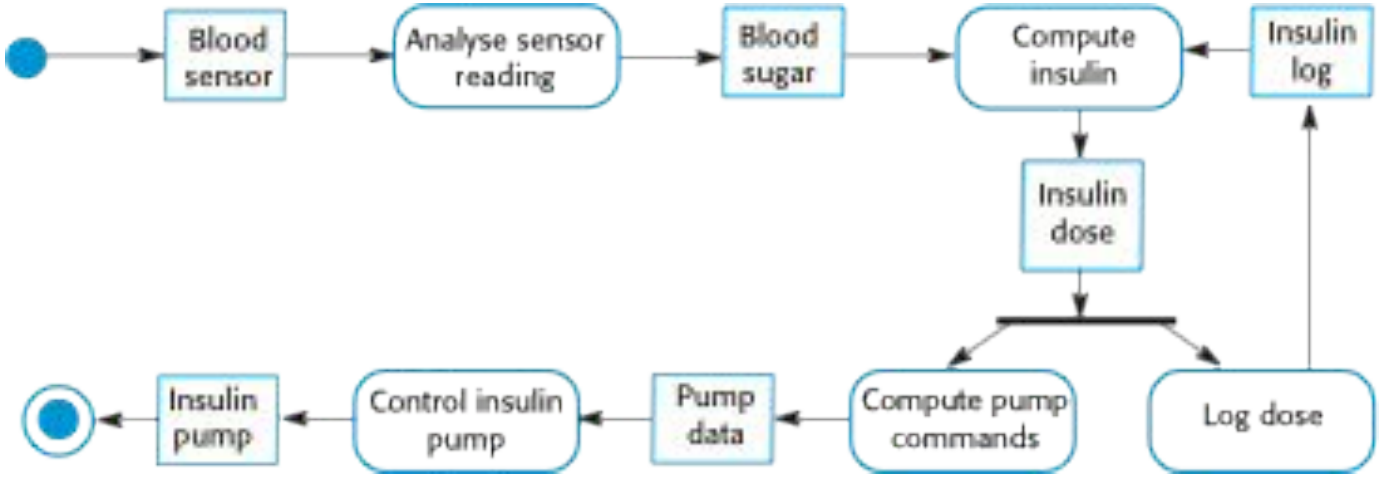
Insulin pump control system

- Collects data from a blood sugar sensor and calculates the amount of insulin required to be injected.
- Calculation based on the rate of change of blood sugar levels.
- Sends signals to a micro-pump to deliver the correct dose of insulin.
- Safety-critical system as low blood sugars can lead to brain malfunctioning, coma and death; high-blood sugar levels have long-term consequences such as eye and kidney damage.

Insulin pump hardware architecture



Activity model of the insulin pump



Essential high-level requirements

- The system shall be available to deliver insulin when required.
- The system shall perform reliably and deliver the correct amount of insulin to counteract the current level of blood sugar.
- The system must therefore be designed and implemented to ensure that the system always meets these requirements.

A patient information system for mental health care

- A patient information system to support mental health care is a medical information system that maintains information about patients suffering from mental health problems and the treatments that they have received.
- Most mental health patients do not require dedicated hospital treatment but need to attend specialist clinics regularly where they can meet a doctor who has detailed knowledge of their problems.
- To make it easier for patients to attend, these clinics are not just run in hospitals. They may also be held in local medical practices or community centres.

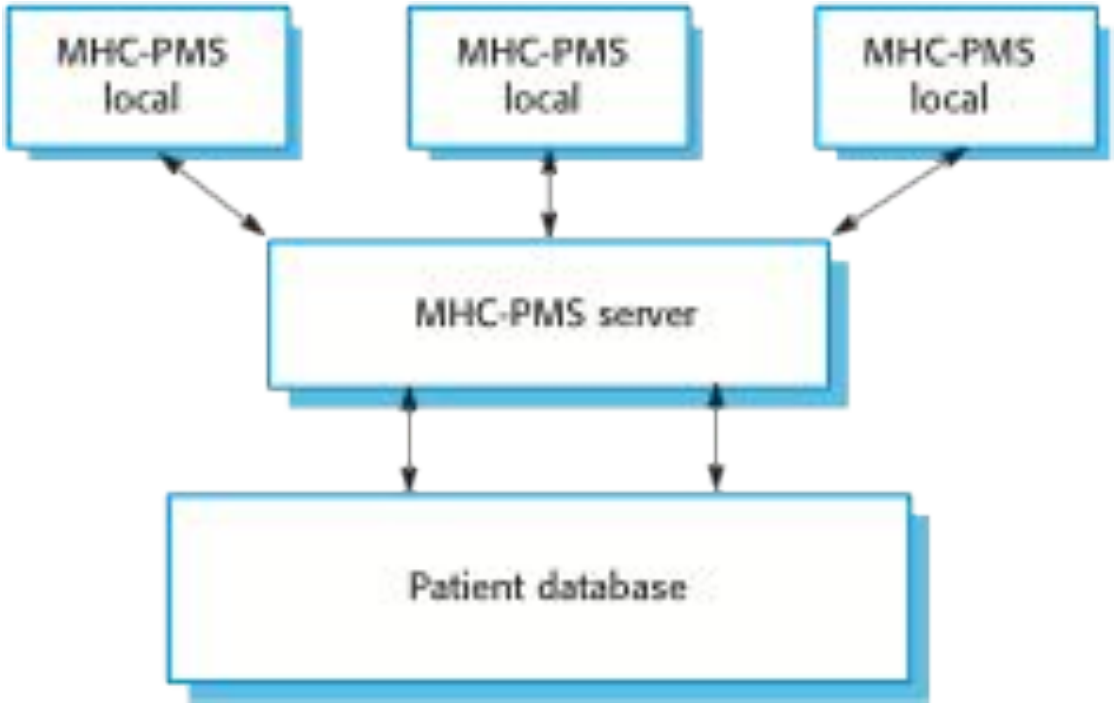
MHC-PMS

- The MHC-PMS (Mental Health Care-Patient Management System) is an information system that is intended for use in clinics.
- It makes use of a centralized database of patient information but has also been designed to run on a PC, so that it may be accessed and used from sites that do not have secure network connectivity.
- When the local systems have secure network access, they use patient information in the database but they can download and use local copies of patient records when they are disconnected.

MHC-PMS goals

- To generate management information that allows health service managers to assess performance against local and government targets.
- To provide medical staff with timely information to support the treatment of patients.

The organization of the MHC-PMS



MHC-PMS key features

- Individual care management
  - Clinicians can create records for patients, edit the information in the system, view patient history, etc. The system supports data summaries so that doctors can quickly learn about the key problems and treatments that have been prescribed.
- Patient monitoring
  - The system monitors the records of patients that are involved in treatment and issues warnings if possible problems are detected.
- Administrative reporting
  - The system generates monthly management reports showing the number of patients treated at each clinic, the number of patients who have entered and left the care system, number of patients sectioned, the drugs prescribed and their costs, etc.

MHC-PMS concerns

- Privacy
  - It is essential that patient information is confidential and is never disclosed to anyone apart from authorised medical staff and the patient themselves.
- Safety
  - Some mental illnesses cause patients to become suicidal or a danger to other people. Wherever possible, the system should warn medical staff about potentially suicidal or dangerous patients.
  - The system must be available when needed otherwise safety may be compromised and it may be impossible to prescribe the correct medication to patients.

Wilderness weather station

- The government of a country with large areas of wilderness decides to deploy several hundred weather stations in remote areas.
- Weather stations collect data from a set of instruments that measure temperature and pressure, sunshine, rainfall, wind speed and wind direction.
  - The weather station includes a number of instruments that measure weather parameters such as the wind speed and direction, the ground and air temperatures, the barometric pressure and the rainfall over a 24-hour period. Each of these instruments is controlled by a software system that takes parameter readings periodically and manages the data collected from the instruments.
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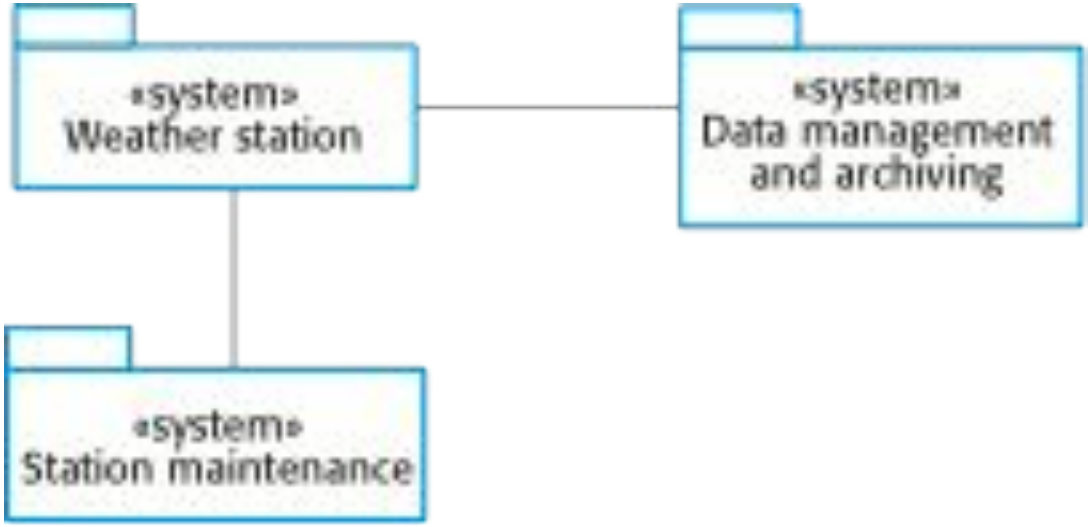
The weather station's environment



Weather information system

- The weather station system
  - This is responsible for collecting weather data, carrying out some initial data processing and transmitting it to the data management system.
- The data management and archiving system
  - This system collects the data from all of the wilderness weather stations, carries out data processing and analysis and archives the data.
- The station maintenance system
  - This system can communicate by satellite with all wilderness weather stations to monitor the health of these systems and provide reports of problems.

Additional software functionality

- Monitor the instruments, power and communication hardware and report faults to the management system.
- Manage the system power, ensuring that batteries are charged whenever the environmental conditions permit but also that generators are shut down in potentially damaging weather conditions, such as high wind.
- Support dynamic reconfiguration where parts of the software are replaced with new versions and where backup instruments are switched into the system in the event of system failure.

Unit 2

Definition of Software Process

- A **framework** for the activities, actions, and tasks that are required to build high-quality software.
- SP defines the approach that is taken as software is engineered.
- Is not equal to software engineering, which also encompasses **technologies** that populate the process– technical methods and automated tools.