

# 311 Non-Emergency Complaints Data for New York City

## Noisiest Residential Streets

Street Name	
1.	EAST 231 STREET
2.	GRAND CONCOURSE
3.	EAST 230 STREET
4.	BROADWAY
5.	OCEAN AVENUE
1 - 5 / 10479 < >	

## Most Bizarre Complaints (Least Common)

Complaint Type	
1.	Fire Alarm - Replacement
2.	#{3804*3137}
3.	yw97y0gi2s
4.	DOF Literature Request
5.	Water Leak
6.	\windows\win.ini
7.	Misc. Comments'
8.	%2fetc%2fpasswd
9.	`sleep 11`
10.	Meals Home Delivery Required
1 - 10 / 442 < >	

## Most Common Complaints

Complaint Type	
1.	Noise - Residential
2.	HEAT/HOT WATER
3.	Illegal Parking
4.	Street Condition
5.	Blocked Driveway
6.	Street Light Condition
7.	HEATING
8.	PLUMBING
9.	Water System
10.	Noise - Street/Sidewalk
1 - 10 / 442 < >	

Agency Complaint Breakdown

Agency Name		Record Count ▾
1.	Department of Housing Preservation and Development	6,196,133
2.	New York City Police Department	6,140,110
3.	Department of Transportation	3,201,305
4.	Department of Environmental Protection	1,834,600
5.	Department of Buildings	1,230,242
6.	Department of Parks and Recreation	1,092,987
7.	Department of Health and Mental Hygiene	601,496
8.	Department of Sanitation	562,478
9.	Taxi and Limousine Commission	268,188
10.	Department of Consumer Affairs	225,153
		1 - 100 / 1934 < >

Filter By Date

Select date range ▾

Record Count

23,841,866

Complaint Types

442

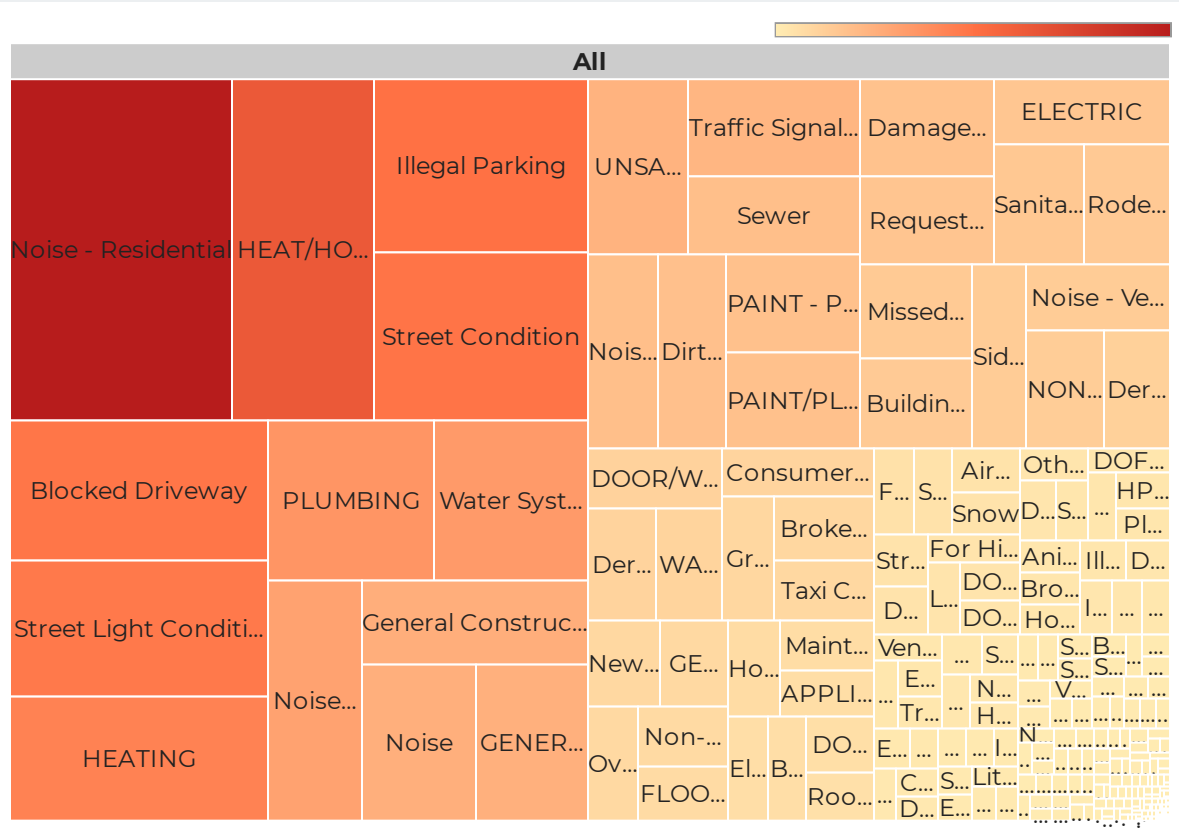
Days To Close Complaints (avg)

5.25

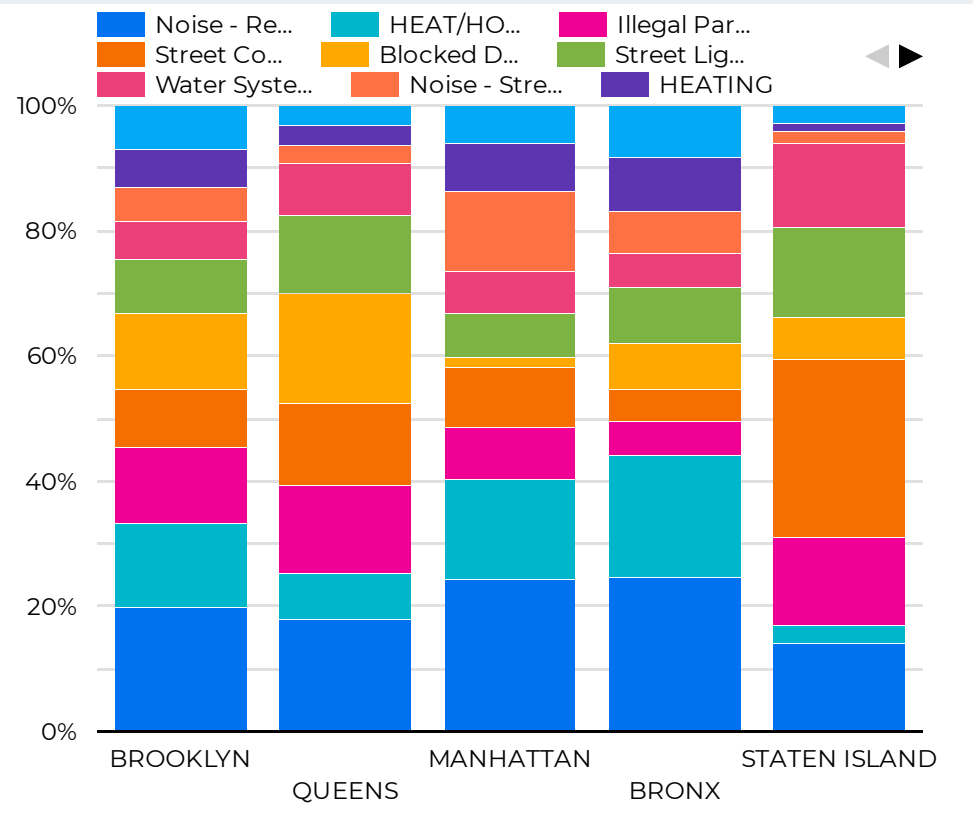
Zipcode

2,820

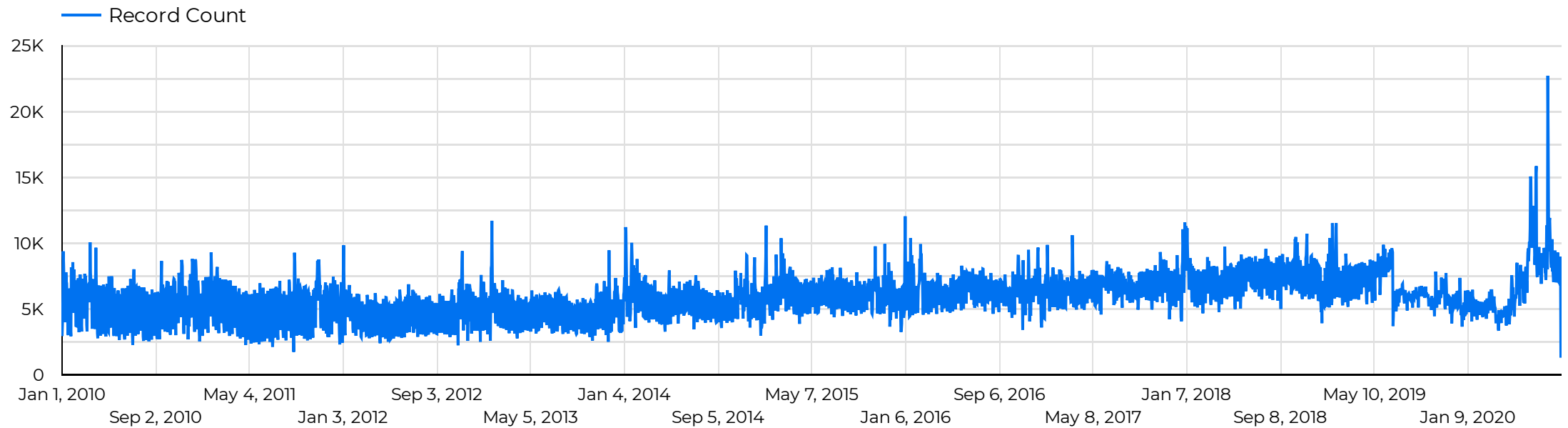
Complaint Type Heat Map



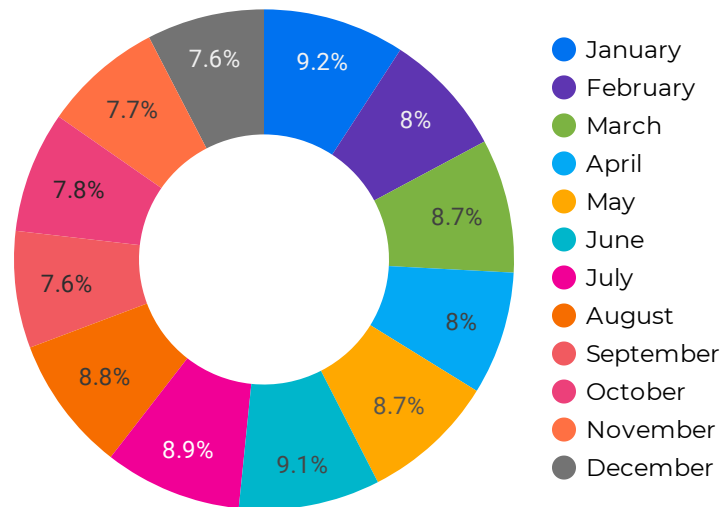
Complaint Types By Borough



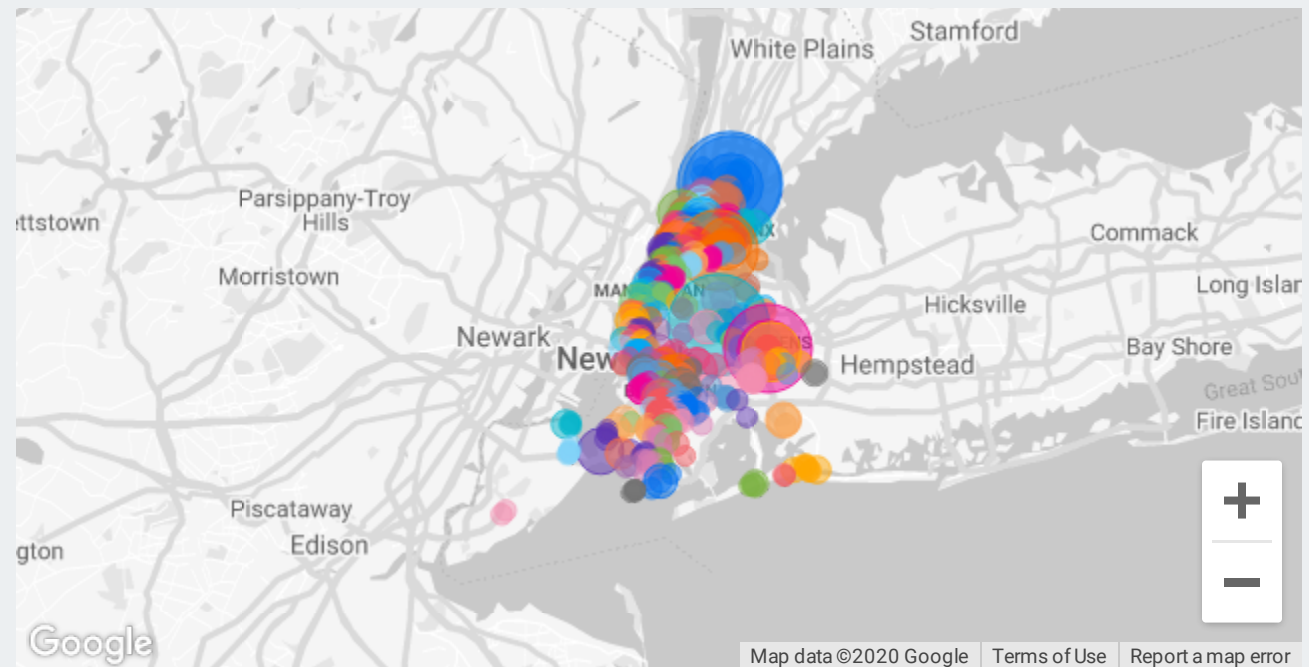
Select date range



Record Count by Date

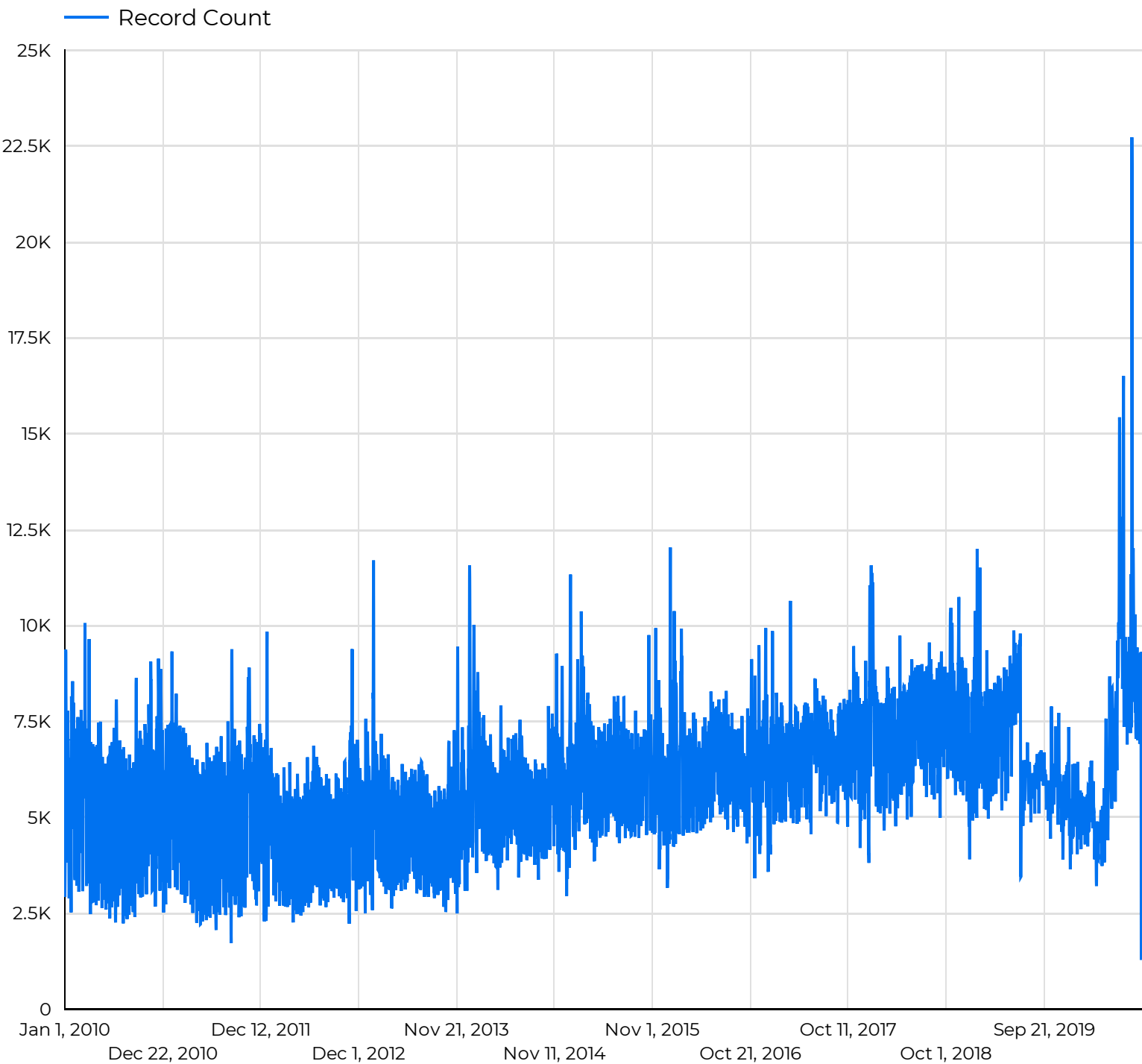


Distribution of complaints by month



Incident Count by Zip Codes

Time Series Graph With Filters



Select date range ▼

☒ Borough

Type to search

☒ STATEN ISLAND

☒ QUEENS

☒ MANHATTAN

☒ BROOKLYN

☒ BRONX

☒ Complaint Type

Record Count

Type to search

☒ Noise - Residential2.1M

☒ HEAT/HOT WATER1.3M

☒ Illegal Parking1M

☒ Street Condition1M

☒ Blocked Driveway989.6K

☒ Street Light Condition960.9K

☒ HEATING887.9K

☒ PLUMBING788.8K