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Summary

Proactive Front-End Web Developer with over a year of experience in HTML, CSS, JavaScript, Bootstrap, and React.js. Demonstrates expertise in crafting responsive and visually compelling web solutions that elevate user experience and drive operational efficiency. Collaborative problem-solver with foundational knowledge in PHP and MySQL, seeking to transition into full-stack development.

Skills

Web Development

- **Languages:** HTML5, CSS3, JavaScript (ES6+), PHP, MySQL, Node.js
- **Frameworks and Libraries:** React.js, Bootstrap 4/5

- **Version Control:** Git, GitHub

- **Databases:** MySQL, MongoDB

- **Tools and Platforms:** Visual Studio Code, Browser Developer Tools, Infinity Free, and Netlify

Experience

09/2024 - 12/2024

Gowtham Raj Network Private Limited — Chennai, India

Internship - Front-End Web Developer

- Manage and design **user-friendly web pages** using **HTML5**, **CSS3**, and **JavaScript**.
- Implement **responsive design** features through collaboration with the **design team**.
- Contribute to increasing **website traffic** by 15% through optimized design and **responsive layouts**.
- Utilize **React.js** to build interactive **user interfaces**.

03/2022 - 09/2024

Tata consultancy services — Chennai, India

Information Process Enabler

- Handled and recorded **payments** with **100% accuracy**.
- Maintained high standards of performance while managing various tasks efficiently.
- Assisted in checking **patients' insurance eligibility**, improving **process efficiency** by 20%.

01/2019 - 02/2022

HCL technologies private limited — Chennai, India

Senior Customer Representative

- Managed customer inquiries via **chat**, **email**, and **phone** with professionalism.
- Resolved 95% of customer queries within **SLA**, improving **satisfaction scores** by 20%.

07/2017 - 12/2018

Teleperformance global service — Chennai, India

Customer Service Representative

- Performed in-depth **financial analysis**, ensuring **100% compliance** and accuracy.
- Handled high-pressure scenarios, resolving conflicts with a **98% satisfaction rate**.
- Provided excellent **customer service**, maintaining a **4.8/5 customer rating**.

Education

04/2016

University of Madras Chennai, India

Activities and Honors

1. Events Booking Page

- Developed a **responsive booking page** using **HTML5**, **CSS3**, **JavaScript**, and **Bootstrap 5**.
- Implemented **event cards** and a **search functionality**, increasing **user engagement** by 25%.

2. Portfolio Website

- Created a **personal resume** and **portfolio site** with **React.js** and **CSS3**.
- Optimized the site for **SEO**, resulting in a **30% increase** in organic traffic.

3. Learners Profile Website

- Built a comprehensive site with **React.js**, featuring sections for **Home**, **About**, **Courses**, and **Teachers**.
- Improved **user navigation**, reducing **bounce rates** by 15%.

4. Hotstar Clone

- Recreated the **Hotstar interface** using **HTML5**, **CSS3**, and **JavaScript**.
- Optimized **page loading speed** by 25%, enhancing **user experience**.

5. Netflix Subscription Page

- Developed a **subscription page clone** with **React.js** and **CSS3**.
- Increased **user engagement** by 30% through improved **UI/UX design** and clear **calls to action (CTAs)**.

6. Learner's Testimonial Slider

- Created an **interactive testimonial slider** using **JavaScript** and **CSS3 animations**.
- Enhanced **testimonial visibility**, leading to a **20% increase** in **course sign-ups**.

Accomplishments

- Received Bravo Card for maintaining **100% quality in production for three consecutive months**.

Certifications

- **HTML Essential Learning** (LinkedIn Learning): Completed a comprehensive course by Jen Simmons on February 21, 2024.
- **CSS Essential Learning** (LinkedIn Learning) : Completed a comprehensive course by Christina Truong on March 24, 2024.
- **JavaScript Essential Learning** (LinkedIn Learning) : Completed a comprehensive course by Morten Rand-Hendriksen on December 21, 2024.

Languages

Tamil: First Language

English: C2

Proficient (C2)