Ramon Vazquez, AAS

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SUMMARY

Detail-oriented IT and software development professional with hands-on experience supporting technical operations, process optimization, and data-driven decision-making. Strong academic foundation in object-oriented programming, data structures, databases, systems analysis, and web development. Known for analytical thinking, clear documentation, and collaboration across technical and business teams.

TECHNICAL SKILLS

- Java
- C#
- JavaScript
- SQL
- HTML5 / CSS3
- Object-Oriented Programming
- Data Structures

- Client-Server Architecture
- Web Applications
- Relational Databases
- Git / GitHub
- Version Control
- Systems Analysis & Design
- Technical Documentation

PROFESSIONAL EXPERIENCE

Data Center Technician – Experis (Microsoft Data Center)
Pleasant Prairie, WI | November 2025 – Present

- Support daily data center operations including hardware handling, asset tracking, and system organization.

- Document technical procedures and validate inventory accuracy to ensure compliance and traceability.

- Troubleshoot basic hardware and system issues, escalating and documenting resolutions.

- Apply analytical and process-improvement thinking to increase operational efficiency.

Express Service Supervisor – Lithia & Driveway
West Allis, WI | November 2022 – July 2023

- Analyzed operational data to identify workflow bottlenecks and improve service throughput.

• Created weekly performance reports supporting leadership decision-making.

• Implemented standardized procedures to improve consistency and customer satisfaction.

Store Manager – Driven Brands
Greenfield, WI | February 2022 – November 2022

• Managed daily operations, staffing, and performance metrics for a high-volume retail location.

• Used sales and customer trend data to optimize scheduling and efficiency.

• Implemented reporting structures to support scalable operations.

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EDUCATION

Master of Science (MS) / Software Engineering (In Progress)
Western Governors University (WGU), Utah

Relevant Coursework: Software Architecture and Design, Advanced Software Engineering, Data Management and Databases, Cloud Computing and Network Architecture, Software Security and Testing, Version Control, Scalable System Design

Associate of Applied Science (AAS) / IT Web & Software Development
Milwaukee Area Technical College | GPA: 3.72

Relevant Coursework: Systems Analysis and Design, Data Structures & Algorithms, Object-Oriented Programming (Java, C#), Database Management with SQL, Web Development, Client/Server Systems

Honors: Vice President's List (3×), President's List

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CERTIFICATIONS

• Google Cloud Data Analytics Professional Certificate

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ADDITIONAL

• Bilingual: English & Spanish

• Strong written and verbal communication

• Analytical, detail-oriented, and process-driven