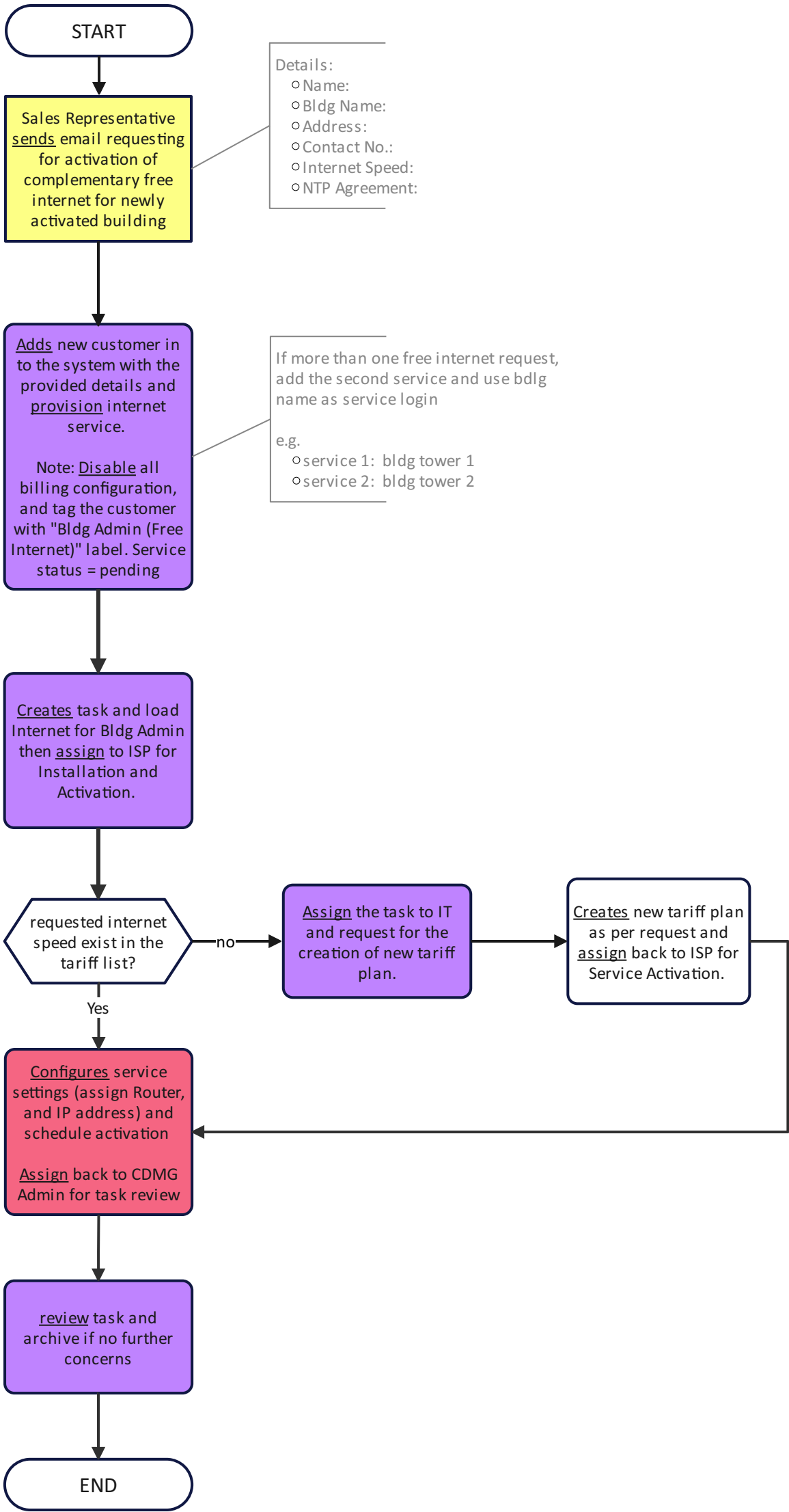


Process:	Actors:	Assumptions:
Customer Free Bldg. Admin Activation	<div><div><div></div><div>Sales Residential</div></div><div><div>Sales Representative:</div><div><div>Sends email request.</div><div>Provide details, internet speed, and NTP/ Agreement.</div></div></div><div><div><div></div><div>Inside Plant Engineers</div></div><div><div>ISP:</div><div><div>Service installation</div></div></div><div><div><div></div><div>Customer Data Management Group</div></div><div><div>CDMG-Admin</div><div><div>Creates new customers in the system.</div><div>Provisions internet service.</div><div>Disables billing config.</div><div>Assign task to ISP.</div></div></div></div></div></div>	• Approved NTP provided
		Objectives:
		• Activate complimentary free internet for newly activated residential building



Process flow language

- Circle**
Process flow connector
- Oval**
Process flow terminator
- Rounded Rectangle**
Process entry with systems interaction
- Rectangle**
Process entry not system interaction
- Diamond**
Process flow decision (Yes | No)