

# Interview Questions

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## Key Areas of Inquiries

The following interview questions are divided into four (4) sections: ID overview, Purpose, Security.

### ID OVERVIEW

#### 1) Different types of Passport

- a) Are other types of passports still being issued today? (e.g. green passport - refugee travel)
- b) How has the issuance process of passport ID changed over the years?
  - i) Are applications still manual or are they replaced by digital processes?
- c) What are the passport numbers for? And why are they different from other types of passports?

#### 2) Physical Features

- a) What are the passport numbers for? And why are they different from other types of passports?
- b) How have the design and materials of the passport changed over time? Were different materials used in the past?

#### 3) Digital Features

- a) Were they integrated chip or biometric technology applied to the ID?
  - i) How is biometric data being stored and protected in the passport?

#### **4) Validity and Renewal**

- a) Given that a standard passport is typically valid upto 5 years, are there any instances of extension?
- b) How do immigration officers verify if the passport is still valid or expired?

### **Purpose and Usage**

#### **1) Primary Functions**

- a) Have there been any notable cases where the passport was used for unexpected or unconventional purposes?

#### **2) Acceptability**

- a) Is there a “national” or “international” passport?
- b) Is the Philippine passport recognized internationally? Do some countries not acknowledge PH passports for travelling?
- c) What would happen if I lost my passport or it was stolen?
- d) Are there penalties for using fake or altered passports?

### **Security & Fraud Preventive Measures**

- 1) How institutions and individuals verify the ID
- 2) What are the anti-fraud countermeasures of the DFA
- 3) Have you or your agency experienced any incident regarding fraud on passport ID
- 4)

### **Recommendations & Improvements**

- 1) What enhancements are being considered for future passport versions?
- 2) Are there ongoing digital transformation projects for passport services?

- 3) Can mobile apps or blockchain technology be integrated for improved security and verification?
- 4) How can AI be used to enhance the passport application or verification process?
- 5) Are there any internal suggestions or feedback from employees for improving the passport issuance process?
- 6) What challenges and gaps are being faced in the improvement of methods to verify passports, improvements to the passport itself, and development of any sort of digital transformation of processes connected to the passport (digital registration, verification, etc.)