Assessing The Impact Of Remote Work

Vu Duy Lan Nguyen and Ved Chikhaliya
Fairleigh Dickinson University
COMM_2099_V1 Professional Communications
Dr. Orion Ussner Kidder
November 4, 2024

Assessing The Impact Of Remote Work

This report aims to provide a comprehensive analysis of the benefits and drawbacks associated with remote work, a practice that has gained significant prominence in recent years, particularly following the COVID-19 Pandemic. This report explores the perspectives of both employees and employers shedding light on the potential advantages and challenges of this work arrangement. By examining the impact of remote work on factors such as productivity, job satisfaction, work-life balance and employee well being this report aims to provide valuable insights on this new way of working which is constantly evolving.

| March | Pandemic | Pa

the "levels" of your headings are not immediately obvious

Benefits of Working from Home in Today's World

missing: methodology (a requirement)

Working from home offers many benefits in today's world. It gives people more control over their schedules, helping them balance work and personal life while avoiding stressful commutes. For companies, it saves costs on office space and can boost productivity since employees can set up quieter, more comfortable workspaces. It also makes jobs more accessible for those with mobility issues or living far from offices. Overall, remote work fits well with modern technology and supports a happier, healthier workforce, making it valuable for both employees and employers.

Advantages for Employee

Increased Flexibility and Autonomy remember: readers have read the heading, so don't repeat it in the text

A major benefit of working from home is that employees have more flexibility and control over their schedules. They can choose their own hours, take breaks when they want, and work at times that suit them best. This flexibility can lower stress, especially for those trying to manage both work and personal responsibilities (Niebuhr et al., 2022). single citation at the end of the paragraph indicates the whole paragraph is paraphrased from the source rather than having been written as the result of an analysis of multiple sources (again: a requirement of the assignment)

Working from home helps employees balance their work and personal lives better. By avoiding long commutes, they have extra time for family and leisure activities. This balance often makes employees feel happier and more engaged at work since they don't have to choose between their job and personal life (Tsang et al., 2023). A good work-life balance is important for long-term job satisfaction and well-being for remote workers. see above re single citation

Higher Job Satisfaction

saves times

Remote work is linked to higher job satisfaction because of its flexible nature and the time saved on commuting. Employees who work from home usually report feeling happier, especially when they have clear agreements about their remote work. This setup allows them to manage their time well and balance their workload, which contributes to their overall happiness with their jobs (Niebuhr et al., 2022). When companies support work-from-home policies, employees feel more valued, which can lead to greater commitment to their jobs. single citation

Health Benefits

Working from home can also lead to better health. Employees can create quieter, more comfortable workspaces that help reduce stress. Unlike traditional office environments, which can be noisy and distracting, home offices can be designed to meet individual health and comfort needs. A well-equipped home workspace has been shown to lower stress and improve overall health (Niebuhr et al., 2022). Therefore, working from home can reduce physical strain and stress-related issues.

Advantages for Employers

Better Retention Rates

keep headings with their text (Word can do this automatically)

Allowing employees to work from home has been shown to help companies keep their workers

longer. Many employees want to keep the option to work remotely, even after the pandemic. Research shows that a large number of employees prefer having this option (Niebuhr et al., 2022). When companies offer flexible work options, employees are more likely to stay because it fits their personal needs.

single citation

Adaptation to Modern Work Trends

if that is Niebuhr's conclusion, quote them saying so or cite their stats (if they have stats)

Since remote work became common during the COVID-19 pandemic, companies that offer flexible work arrangements have shown they can adapt to change. By embracing work-from-home options, these organizations appear more modern and innovative, improving their reputation as good particularly paraphrased employers (Tsang et al., 2023). This ability to adapt is beneficial for attracting new talent and staying competitive in the job market. single citation

this paragraph feels

Enhanced Employee Engagement

single citation

Employers have noticed that remote workers are more engaged in their jobs. This higher engagement may come from having more control over their work and a better work-life balance. When companies support working from home, employees often feel more connected and dedicated to their jobs, which can lead to better performance. Regular check-ins can help companies keep this level of engagement (Tsang et al., 2023). Increased engagement typically results in higher productivity and alignment with company goals. this detail doesn't fit your heading, which makes it particularly

you've said this already

Reduced Absenteeism

Working from home also helps lower the number of days employees miss work. Those who work 'that" (no comma) remotely are more likely to continue working through minor health issues or distractions, which might make them miss work in an office. Remote work allows employees to be productive from different places, reducing downtime (Tsang et al., 2023). This benefit helps companies maintain steady work progress and reduces productivity losses from unexpected absences. single citation

obvious that you're just paraphrasing whatever the source says

Data-Driven Insights on the Benefits of Working from Home

This table shows numbers that back up some of the benefits of working from home mentioned earlier, such as more flexibility, independence, and better work-life balance. Managers say they feel comfortable, produce good-quality work, and be more productive when working from home. These things help them feel happier at work, less stressed, and more dedicated to their jobs. For employers, this means that allowing employees to work from home can lead to better engagement, higher productivity, and keeping employees longer, as it matches what workers want and helps their well-being (Vijay & Sreejith, 20

021).	1. Gender	V 05 (0)		Female-39.4% No - 2.9%		Others - 0.7%		
	2. Managers who are WFH					Essential Services - 1.5%		
		SA	A	27.701	D (01)	SD	n t	

Parameter	SA (%)	A (%)	N (%)	D (%)	SD (%)	Result
3. Quality of work	21.2	27.7	40.1	8.8	2.2	Most of the managers are agree that their quality of work has improved while WFH
4. Comfort	30.6	37.2	13.9	16.1	2.2	Most of the managers are agree that they are comfortable while

Is this their text? The grammar and the break in the table make it look like you recreated it, but the errors make it less credible.

7. Work completion	34.3	31.4	19	12.4	2.9	Most of the managers are agree that they are able to complete works on time while WFH



Quality of Work: It's not an efficient use of space to repeat information in a table. Instead, you should <u>refer</u> to it and offer an analysis

paragraphs and a summation of the data

The table shows that 49% of managers (21.2% strongly agree, 27.7% agree) felt their work quality improved while working from home. Only a small number (8.8% disagree, 2.2% strongly disagree) felt it got worse. This reflects the overall positive view of working from home, where flexibility and independence help managers work better. It supports the idea that remote work lowers stress and confusing: you're referring to your table but citing Niebuhr. If there's a reasonable explanation for this--eg, the table is *in* Niebuhr's piece--then you need to tell the reader

Comfort Level:

Most managers, 67.2% (30.6% strongly agree, 37.2% agree), said they felt comfortable working from home. Comfort is a big benefit of remote work because employees can set up their workspace to fit their needs. This can lead to better health and less physical strain, as noted by Niebuhr et al. (2022). A comfortable work environment leads to higher job satisfaction and well-being.

Work Completion:

This is the first time you've made it clear that your point is the table's data corroborates your qualitative research. You have to tell readers that.

placement here strongly implies you're doing it because the source

Managers in this chart also report high levels of work completion while working remotely, with 65.7% (34.3% strongly agree, 31.4% agree), saidthat they can complete their work on time. This aligns with findings by Niebuhr et al. (2022), which suggest that the autonomy afforded by WFH allows use consistent key terms: employees to manage their own schedules, resulting in reduced stress and more efficient work "remote work"

This is the language you use to introduce an acronym. Its

All in all, the data clearly shows the benefits of working from home (WFH) for both employees and employers. Managers' report better work quality, more comfort, and higher productivity, which leads to greater job satisfaction. This supports other research that says the flexibility of WFH helps reduce stress and improve work-life balance (Niebuhr et al., 2022). For employers, these advantages mean more engaged employees, lower turnover, and increased productivity, as WFH meets workers' needs for independence and well-being (Vijay & Sreejith, 2021). Overall, these findings highlight the long-term value of allowing flexible work options as a modern way to manage workplaces.

Disadvantages for employees

Productivity per hour:

While the company experienced an overall productivity gain, the productivity of individual employees declined by 8%-19% per hour (Gibbs et al., 2022). This suggests that increased productivity was due to employees working long hours rather than improved efficiency. (Gibbs et al., 2022) & (Patanjali & Bhatta, 2022).

Single citation what is the significance of this information? what conclusions do you draw from it?

Physical and mental effects:

Employees who worked from home said that they felt lonely and said they missed communicating with their colleagues. (Niebuhr et al., 2022) Some people like to work with someone around them, they like interacting with their co-workers and they seemed to miss that when working virtually and this lack of interaction can affect their productivity and job satisfaction. There are also some physical effects to WFH settings such as increase in screen time and sedentary behaviour. Prolonged periods of sitting often coupled with poor posture (Niebuhr et al., 2022).

Other variables:

While the research topic is relatively new, the available data is limited and other variables that can influence the remote work experience cannot be entirely disregarded. One such variable is lack of adequate technical equipment. Some employees may have relied on office gadgets, and it is unclear whether they were provided with a suitable working stations or funds to acquire one when telework began.

Disadvantages for employers

Stress and pressure

your source contains several such studies

Surprisingly limited research has examined the impact of COVID-19 on managers, who play a crucial role in ensuring employee productivity and company success. One of the significant challenge managers faced was the increased pressure associated with remote work. Reliance on digital communication channels like text and email made it difficult to gauge employee productivity (Vijay & Sreejith, 2021). Some managers also reported that they found themselves working overtime because of the delays from the developers end or due to commitments from the client why not measure by the work itself?

Unaccounted factors

While we were not able to find many disadvantages for the managers, it is important that we do not overlook some factors which might have been overlooked for e.g. Human behaviour. Some employees might have been easily able to lie to the managers about having problems with internet or the instructions were not communicated effectively and there is no way a manager can figure out if the employee is telling the truth or not. These are some of the factors that cannot be overlooked as they can change the entire experience of a manager who is working virtually.

Conclusion as above, this is one factor

Research on remote work is still relatively new, but it shows that the benefits are greater than the challenges. Working from home gives employees more flexibility and control over their schedules, which helps them achieve a better balance between work and personal life. This leads to higher job satisfaction and better health. Employers also gain from remote work through improved employee retention, more engagement, and fewer missed days. However, there are important disadvantages to consider, such as possible drops in individual productivity, feelings of loneliness among workers, and challenges that managers face. These factors are important to keep in mind as companies continue to adjust to the changing world of remote work.

References

- Vijay, K. C., & Sreejith, S. S. (2021). A study on work from home practices among managers in IT industry. Parikalpana KIIT Journal of Management, 17(1), 120–140. https://doi.org/10.23862/kiit-parikalpana/2021/v17/i1/209024
- Tsang, S.-S., Liu, Z.-L., & Tran Nguyen, T. V. (2023). Family—work conflict and work-from-home productivity: Do work engagement and self-efficacy mediate? *Humanities and Social Sciences Communications*, 10(419), 1–15. https://doi.org/10.1057/s41599-023-01929-y

alphabetize

- Niebuhr, F., Borle, P., Börner-Zobel, F., & Voelter-Mahlknecht, S. (2022). Healthy and happy working from home? Effects of working from home on employee health and job satisfaction. *International Journal of Environmental Research and Public Health, 19*(1122), 1–14. https://doi.org/10.3390/ijerph19031122
- Gibbs, M., Mengel, F., & Siemroth, C. (2022). Work from Home and Productivity: Evidence from Personnel and Analytics Data on Information Technology Professionals. *Journal of Political Economy Microeconomics*, *I*(1), 7–41. https://doi.org/10.1086/721803
- Pathak, D. (2021). The Work-Life Balancing Act: A Study on the Mandatory Work From Home Due to COVID-19 on the IT and Non-IT Industry Sectors. *International Journal of Human Capital and Information Technology Professionals* [IJHCITP], *12*(3), NA. http://dx.doi.org.libaccess.fdu.edu/10.4018/IJHCITP.2021070101