

Systems Administrator Systems Administrator Systems Administrator - CSG International
Tallahassee, FL Work Experience Systems Administrator CSG International September 2016 to
Present Deploy, configure, maintain and support highly available systems and applications.
Remediated over 200 security vulnerabilities to maintain compliance with PCI-DSS. Develop shell
scripts to automate repetitive administrative tasks, business reporting functions, and process failure
alerting. Collaborate with development, technical and operations teams to implement new
technical processes supporting CSG's customers. Develop T-SQL and PL/SQL scripts to aid
business stakeholders in data collection, analysis, and reporting. Collaborate with business
stakeholders to research, develop and implement automated technical solutions to business
problems. Serve as the technical subject matter expert for various business applications. Work
with software vendors to troubleshoot and resolve issues with business applications. Education
Bachelor of Science in Economics Florida State University - Tallahassee, FL April 2016 Skills PCI
Data Security Standard (2 years), SECURITY (2 years), SQL (2 years), APACHE (2 years), Linux (2
years), Windows Server (2 years), Powershell (2 years), Bash (2 years), Python (Less than 1 year),
System Admin, Linux Administrator, System Administrator Links
<https://www.linkedin.com/in/joshua-hawks/> Additional Information Operating Systems Windows
Server 2012 R2, 2008 R2 Red Hat Enterprise Linux Ubuntu Web Nginx Apache
OpenSSL IIS Virtualization Hyper-V VMWare Databases SQL Server 2014, 2012 Oracle
12c, 11g Networking DNS DHCP Wireshark / TCPDump VLANs and Switching Dell
PowerConnect Scripting PowerShell Cmd Bash Python 3 SQL Security PCI Data
Security Standard

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