Unix Administrator Unix Administrator Unix Systems Administrator King of Prussia, PA I have years of US Information Technology experience in the Pharmaceutical, Financial services and e-Commerce industry. Skilled in Unix/Linux Systems Administration with a demonstrated history in implementing, troubleshooting, and supporting Infrastructure environments. Motivated by technical challenges, diligent and enjoys contributing in a team environment. Work Experience Unix Administrator Barclays - Wilmington, DE December 2014 to October 2018 Member of the Barclays Global Technology Infrastructure and Services team. Responsible for the administration of 1200+ servers in a mix of physical and virtual machines. Analyzes and plans complex upgrades, tech refreshes, migrations, and/or consolidations across the environment. Partners with fellow engineers in managing incidents in Unix environment for timely services recovery or outage prevention by use of general Unix knowledge. Drive Unix project work to achieve key strategic Team SME on Linux, monitoring and storage. deliverables. Performs root cause analysis of production issues, investigation and implementation of security initiatives. Provides general support to other Run the Bank teams and consultancy about Unix products. Work off-hours through an on-call rotation to support Sev1 tickets, Production incidents and project deliverables. Technical environment: Red Hat Enterprise Linux; AIX; HPE ProLiant Servers; IBM Servers; VMware; IBM XIV; EMC VMAX; Dell EMC AFA; Oracle RAC; Nagios; Satellite; Cobbler; Kickstart; Confluence; ServiceNow; ServiceFirst Lead Command Center Administrator eBay Enterprise - King of Prussia, PA February 2013 to November 2014 Member of the eBay Enterprise Systems Operations team, this role is responsible for managing production systems. for all systems and applications monitoring, troubleshooting, deployment and maintenance activities required to support large scale, high availability, 24x7 production environment. Role involves working throughout all levels of the organization, and working closely with Engineering, Operations, Release Management, and Production Support teams. Monitor, and respond to issues, for eBay Enterprise systems and applications in a 24x7 Command Center environment. Works closely with application developers to devise robust deployment, operations, monitoring, and reporting. Tune application configurations to support optimized performance per developer and engineering

recommendations. Proactively finds potential site issues and take initiative to address them in a timely fashion in a 24x7 Command Center environment. Partners with supervisor on solving problems and leading them to resolution. Partner on automation opportunities for repeatable tasks and recommend/implement the solutions in collaboration with the appropriate teams. Performs second level troubleshooting of applications to diagnose problems. Coordinates with operations teams to create strategies and detailed plans for deployment sequencing and timing. Technical environment: Red Hat Enterprise Linux; WebLogic; Apache; Tomcat; Nagios; Confluence; Citrix XenCenter Unix Administrator KC Data Services - Newtown Square, PA August 2010 to August 2011 Consulting Firm: Distributed Systems Services, Inc. (West Chester, PA) August 2010 August Administration of IBM pSeries systems running AIX and Intel-based systems running SuSE 2011 Linux Enterprise Server. Plan and execute new system deployments. Operating system upgrades, technology level and patch installations across the environment. Performance monitoring, analysis and tuning of systems. Troubleshoot and resolve incident support cases. Perform day to day functions including scheduling and monitoring of OS and database backups. Works with SAP/DB2 administrators to troubleshoot issues. Works with applications support group to troubleshoot IBM WebSphere (WAS) and HTTP Server (IHS) issues. Responsible for providing technical support to application developers and end- users. Research new technology and recommend implementations as dictated by business needs. Participate in a 24x7 on-call duty rotation. Performs off-hour change controls. Technical environment: AIX 5.3, 6.1; SuSE Linux Enterprise 10; IBM Tivoli Storage Manager - server and client; IBM pSeries Servers - Power 770, 570; HMC; IBM BladeCenter H with JS23 Type 7778 POWER6 blade servers: Data Domain Storage DD660. DD690 - for Backup; VMWare guest systems; DokuWiki Unix Systems Engineer GlaxoSmithKline plc. - King of Prussia, PA July 2004 to December 2009 Consulting Firm: Alphanumeric Systems, Inc. (Raleigh, NC) July 2005 - December 2009 Analysts International (Raleigh, NC) July 2004 -Unix hardware and software support for GSK R&D IT Systems Support group Upper June 2005 Merion/Upper Providence. Provides application support for various scientific software packages running on Unix systems. Install, compile, configure, patch, troubleshoot, and manage licenses of

Unix software, including commercial, academic, and in-house applications. Participates as a Unix resource on projects that belong to other R&D IT groups. Implement Unix based solutions to support various research groups. Install and configure Unix systems following GSK established standards. Troubleshoot and repair Unix systems. Obtain parts via established GSK channels. Works with SCS Unix Services to maintain a consistent operating system level across the R&D organization. Interfaces with SCS in order to ensure that issues are resolved and requests are completed according to defined service level agreements. Communicate proactively with scientists highlighting issues and proposing solutions. Use of change management and problem management tools such as Chameleon and Remedy. Handles Remedy Unix tickets coming from other R&D groups. This may involve coordinating with other IT groups to achieve resolution. Ensure that Unix computing purchases are fit for purpose, follow GSK established standards and are obtained in a timely manner. Interfaces with IT vendors to evaluate system solutions and Technical environment: Red Hat Enterprise Linux 4, 5; CentOS; SGI IRIX; HP ProLiant options. Servers; HPC Workstations HP XW series; SGI Workstations; NIS; automount/autofs; Samba; Apache + third-party modules Unix Systems Administrator AstraZeneca Pharmaceuticals -Wilmington, DE March 1999 to September 2003 Consulting Firm: Adagio Consulting Group, Inc. (West Chester, PA) July 2002 - June 2004 Vector ESP (Wayne, PA) August 2001 - June 2002 Broadreach Consulting (Wayne, PA) January 1999 - July 2001 Participated as a Unix resource to various Discovery IS projects. Install and maintain life sciences software applications. Implemented monitoring techniques to identify problems with computing services. application development teams in making sure that their computing resource requirements are met. Coordinate the installation and maintenance of operating systems and hardware with the Unix team. Oversee server backups. Install and update Oracle flat file databases and coordinate administration with the DBA team. 
Coordinate services with other global sites. 
Manage web and Perform day-to-day system administration tasks. Handle 2nd line support to application servers. IS helpdesk for Unix issues. Technical environment: Sun Solaris 7, 8; SGI IRIX; Sun Enterprise Mid-range Servers; Sun Workstations; Sun Mid-range Storage; SGI Servers and Workstations;

Apache; iPlanet Web Server; BEA WebLogic Server Systems/Network Administrator EPiCnet - Manila October 1995 to September 1998 Technical Support Engineer Sanwa Koki Co., Ltd - Tokyo, Japan May 1995 to August 1995 Science Research Specialist Department of Science and Technology - Manila March 1992 to March 1995 Education Bachelor's in Computer Science AMA Computer College - Manila Skills System Administrator, Linux, Redhat Additional Information Red Hat High Availability Clustering RH436 - Red Hat Global Learning Services - October 2015 SUN Certified Network Administrator Solaris 8 February 2004 SUN Certified System Administrator Solaris 8 December 2003

Name: Anna Wu

Email: williamscarrie@example.com

Phone: 3739490412