Systems Administrator Systems Administrator Systems Administrator - University Medical Center Modesto, CA To obtain a position with a team in a professional environment where my skills and knowledge will be an asset. An environment which allows me to enhance my current skills, knowledge and improve my abilities. Authorized to work in the US for any employer Work Experience Systems Administrator University Medical Center - Las Vegas, NV August 2015 to June 2019 Windows Server 2003/2008R2/2012R2/2016 support Citrix XenApp and XenDesktop support Windows 7/10 and Mac based environment support   Active directory management and administration Microsoft Exchange 2013 administration File and print server administration   HP left-hand SAN server administration VMware ESXi 5 virtual server management Nutanix Storage administration Lync Server 2010 IT Technical Support Livingston Community Health Center - Livingston, CA January 2015 to May 2015 Provided support for 100 users onsite and remote NextGen EHR/EPM practice management support   HIPAA compliance for internal network and applications i2i tracks application support and administration Digital x-ray sensor installation and configuration Citrix XenApp support   Windows server 2008 terminal services administration Windows 7 and Mac based environment support Implemented spice works helpdesk ticket system Cisco Aironet wireless network administration   Active directory management and administration Microsoft exchange 2010 administration File and print server administration   HP Procurve vlan administration HP lefthand SAN server administration VMware ESXi 5 virtual server management Acronis disk imaging implementation Administer trend micro business security server and clients Nec Phone System Administration   Fax Finder support and management   Active sync device support   Network cable installation and termination Technical Account Manager Intermedia - Mountain View, CA 2013 to 2015 Managed a portfolio of enterprise clients Built strong and positive relationships with clients at various levels   Built and documented knowledge about the clients technical needs Project managed and documented technical projects carried out with client Built strong relationships with clients team members Ensured client's support tickets are resolved in a fast and professional manner and comply to agreed Service Level Agreements   Feedback any important client information to support team Identified any training/knowledge needs for clients and

colleagues Prepared and perform training of clients and colleagues Exchange Support Administrator L1 Intermedia - Mountain View, CA 2012 to 2013 Hosted exchange server environments (Exchange 2003, 2007, 2010, 2013) Support outlook 2003/2007/2010/2011, mac mail and entourage clients Active sync and blackberry enterprise device support Hosted Sharepoint 2007/2010 support and administration Support hosted cloud server environments (windows server 2008) Support hosted voip pbx system, phone setup and troubleshooting Various security and spam prevention methods Senior Support/Installation Technician MME Consulting, Inc - Santa Clara, CA 2007 to 2012 Provided tier 2 technical support to all clients Panoramic and cephalometric digital x-ray device support i-CAT 3D cone beam digital x-ray device support Intraoral camera and scanner device installation Resolved issues using Remote Desktop, PcAnywhere and Log Me In Active Directory management and administration Microsoft Exchange server 2003 & 2007 administration Google apps support and administration Configured servers, desktops, routers and wireless access Installed, configured and troubleshoot client specific applications Configured backup solutions using Symantec Backup Exec and Acronis Hyper-V server administration and troubleshooting Performed disk imaging using Ghost and Acronis Administered file and print services Administered Symantec Endpoint Protection server and clients Monitored network/server performance and troubleshoot as required Jr. Systems Administrator Legacy Transportation Services - San Jose, CA 2006 to 2007 Provided support for 120 users onsite and remote Windows/Linux and Mac based environment Resolved helpdesk trouble tickets in timely fashion 802.1x Wireless Network Administration Administered exchange, file/print, network services servers Symantec Ghost disk imaging Symantec Backup Exec 10 for Windows Servers Nortel Meridian Phone System Administration Network cable installation and termination Computer Operations Technician Pierce Signs & Displays - San Jose, CA 1998 to 2006 Windows 2000/XP Professional Desktop Support Assisted with network administration Operated various digital imaging devices Anti-virus/Anti-spy ware removal Project management Education Associate ITT Technical Institute - Santa Clara, CA 2000 to 2002 Skills Help Desk, Service Desk, Active Directory, Desktop Support, MAC, System Administrator, Vmware Certifications/Licenses Microsoft Certified Professional (MCP)

Microsoft certified professional: server 2008 active directory configuration Microsoft Certified Professional (MCP) Present Microsoft certified professional: server 2008 network infrastructure Microsoft Certified Professional (MCP) Present Microsoft certified professional: windows 7 CompTIA A+ Present CompTIA Network+ Present Additional Information SKILLS Excellent communication skills Adept at learning new technologies Self-motivated team player with " can-do" attitude Able to produce quality work efficiently within strict time restraints   Effective at " multi-tasking " responsibilities Excellent needs and assessment skills   Technical Skills: * Windows 7, 2003, 2008R2, 2012R2 and 2016 * Microsoft Office 2003, 2007, 2010, 2011, 2013 and 2016 * TCP/IP, DNS, Active Directory, and DHCP   * Network Management and Administration   * LAN/WAN Technology Applications * Proficient in Network Cabling

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