IT Director/ Network Administrator/ Systems Engineer IT Director/ Network Administrator/ Systems Engineer IT Director/ Network Administrator/ Systems Engineer - Franklin & Prokopik Phoenix, MD

Network administrator with over 17 years experience in the planning, design, and implementation of network technologies. Background includes hands-on experience with multi-platform, LAN/WAN environments. Demonstrated record of success in troubleshooting computers, networks and increasing efficiency, and optimizing the access and utilization of shared information. Specialist in extending technology services from corporate headquarters to field operations. Work Experience IT Director/ Network Administrator/ Systems Engineer Franklin & Prokopik - Baltimore, MD 2016 to Present Manage and assist in network expansions and architecting. Prepare and maintain virtual servers environment MSFT 2012/Linux, User management in AD, and Various Software. Manage users and services in Office 365 Exchange and Apps. Audit, edit, and maintain backup routines in Veeam and Barracuda. Provide tier II coverage for help desk and user support/troubleshooting when needed. Install and configure legal and enterprise applications. Provide strategic guidance to help the organization implement technology, create efficiency, and build upon security, compliance, and business continuity. Owner Raven Technologies, MD, DC, DE, VA 2008 to Present Raven Technologies fills an ever-growing demand for cost effective IT solutions that enable small and mid-sized businesses to operate at the level of a large corporation with a dedicated IT department. If your needs include IT support, network cabling, wireless, audio-video, CCTV, or telephone systems.   IT Support Network Services Infrastructure Improvement Malicious Software Wireless Technologies   Data and Voice Cabling   PC Repair and Upgrades   Surveillance Systems Audio-Video Systems Information Systems Engineer Metro Data Inc - Cockeysville, MD 2014 to 2016 Work with various clients to manage the network, vpns, servers, PC hardware and other computer and network related equipment. Troubleshoot LAN connectivity and hardware issues. Troubleshoot computer, printer, and other peripheral issues. Work with various clients to implement customized solutions to business challenges. Network Administrator The Telnet Group, Inc - Rosedale, MD 2007 to 2008 Oversaw setup of networks, servers and desktop workstations for various clients. Recruited and trained network and desktop support technicians. Prepared budgets

and managed expenses. Configured routers, firewalls, Active, Directory environments, domain name services, e-mail, Web, and ftp services. Provided computer advice and technical support to consumers and small businesses. Troubleshoot LAN connectivity problems and hardware issues. Troubleshoot computer, printer, and other peripheral problems. Worked with companies to implement customized solutions to business problems. Network Administrator Quest International Inc, Givaudan - Owings Mills, MD 1995 to 2007 Managed local area active directory environment, network, servers, and communications connections to remote locations. Installed network concentrators, bridges, routers, and repeaters. Configured network servers and trained local administrators on standard network server procedures, including active directory standards, group policies, virus protection and other security measures. Worked closely with production personnel to extract and analyze data to improve production processes. Developed various Lotus Notes applications to assist end users to perform their jobs more efficiently. Worked with corporate offices to transition through Year 2000 issues. Education H.S. Diploma Dulaney High School - Timonium, MD 1980 Skills Exchange, Scripting, Active directory, Cisco, Citrix, Dfs, Dhcp, Tcp, Tcp/ip, Terminal services, Vmware, Vpn, Dns, Firewalls, Document management, Replication, Printing, Scanning, Windows xp Additional Information SKILLS SUMMARY   Windows Server NT, 2000, 2003, 2008, 2012, 2016   Windows XP, 7, 10 * Cisco/ Sonicwall firewalls, VPN   Backup Strategies   Active Directory, Group Policies, Scripting   Computer repair   Routers, Switches   Network Printing, Scanning, Document Management   TCP/IP, DHCP, VLANS and DNS   Exchange Server   Website management   Citrix, Terminal Services   Hyper V, Veeam Backup and Replication, VMware Distributed File System (DFS)

Name: Sandra Parrish

Email: uburns@example.org

Phone: +1-270-307-6955