

EPIC IT CONSULTANT EPIC IT CONSULTANT EPIC IT CONSULTANT - MINCIELI CONSULTING GROUP Powder Springs, GA Work Experience EPIC IT CONSULTANT MINCIELI CONSULTING GROUP December 2018 to Present REMOTE) Managed the 1099 Update Generated the CPT Upgrade project Resolved ticket request from end-users that dealt with printing, errors with claims, and VM Ware Provide documentation to endusers of new Epic upgrades Updated Health Forms Investigated lab reports Created users in UNIX,HL Clinical and Financials Tracked myCPSI and CPSIQ daily for announcements and updates Monitored Service Now queue for any tickets that come in between Day and Night Shift Reviewed Financial Class and Payer Code information from Finance Reviewed local Wage Index Managed HL Interface Review Generated HL update and the Terminal Server updates/reboot Inactivated end-user from - Financial and Clinical Worked on Reference Laboratory Test Cross Reference List Performed Epic testing Responsible for troubleshooting all Epic issues EYEFINITY EPM/EHR TRAINER THE HCI GROUP July 2018 to October 2018 REMOTE) Trained doctor's nurses and other medical and clinical staff Blended lectures with hands-on demonstration of programs Execute implementation strategies Collaborate with clinic operations leaders and revenue cycle management leaders to close gaps in performance Identify process improvements; create and deliver solutions Assesses, plans, develops and implements educational programs for staff based on Updates and refines training program components based on user needs. Support healthcare workers by providing technical support, troubleshooting and identifying opportunities for clinical information system improvements Provide support to development team in the form of comprehensive testing of all CLINICAL ADVISOR OPHTHALMOLOGY, ENT, & ORTHOPEDICS, MODERNIZING MEDICINE February 2018 to June 2018 REMOTE) Advise physician and practices on Ophthalmology, ENT, and Orthopedics workflow process Responsible for all aspects of the development/implementation of projects, focused on the delivery of a project or services from the design process through a finished state for internal /external customers Oversees and coordinate all aspects of project Develops detailed work plans, training schedules, project timelines, status reports Assisted with setting benchmarks for performance goals Manages the integration of vendor tasks while tracking and

reviewing deliverables    Develop and works closely with Sales organization, Operations team, and healthcare facility clients, driving the transition from the sales process, through implementation and into operational maintenance    Responsible for delivering customized implementation presentations for clients    Monitor implementation process, schedule and provide regular implementation status reports to external and internal management teams    Lead, coordinate and facilitate client and internal meetings concerning implementation activities    Conducted assessments prior to practice transformations    Responsible for organizing special projects dealing with population health EPIC TDR TESTER/CLINICAL ABTRACTOR Wellstar health system/TekSystems - East Point, GA December 2017 to February 2018    Conducted Epic TDR testing for ED, PACU, Behavioral Health, Rehabilitation Dept. at WellStar Health System    Led a team of clinical data abstractors responsible for creating and maintaining summary reports    Reviewed the patient chart in Epic to confirm diagnosis codes, medications, physical exam findings, review of system information, and addition clinical data specific to patient condition in the documentation tool    Reviewing medical records to capture appropriately documented numerator    Log information abstracted from medical charts into a database management system for tracking and auditing purposes    Collect, analyze, index and abstract clinical information from medical records obtained from a paper chart to an EHR system or from EHR to EHR.    Accurately enter abstraction results into applicable data entry tools designated by the organization. PROJECT MANAGER/ANALYST/QUALITY ABSTRACTOR, Dekalb Medical Physician Group Decatur, GA July 2016 to November 2017    Defined the data element definitions, business rules of abstraction for the population health project    Abstracted colonoscopies from Greenway and moved to NextGen for practice performance project    Responsible for managing upgrade and data migrations with NextGen, Greenway, Allscripts for all primary care practices    Responsible for creating provider metric report from NextGen HQM    Validated data for accuracy through the quality assurance of records entered into the database.    Responsible for investigating and reviewing charges for Quality Committee    Managed Revenue Cycle projects for vendors and primary care practices    Managed provider/ member enrollment with Health Plans BCBS,CIGNA, United Health on payer services ATHENA CLINICAL ABSTRACTOR, Adventist Health/LEIDOS,

(Remote) January 2016 to July 2016 Perform clinical data abstraction and/or provide clinical coding expertise (ICD-9, ICD-10, CPT, and/or other classification). Perform data collection for adjudicator preparation Provide input into the updating and maintenance of current abstraction manual to include client question & answer tracking as well as references and instructions distributed to abstraction / coding staff Assist in recommending action plans to improve abstracted and/or coded data. Participate, as assigned, in the implementation of action plan items and assist in conducting follow-up studies to assess the impact of quality improvement efforts Track completion of assigned work and report status, as needed. Perform other related duties as assigned

CLINICAL DATA ABTRACTOR CIOX, (Remote) August 2015 to December 2015 Perform clinical abstraction on mammograms and dilated eye exams Assist in testing new and revised abstraction databases, as needed. Maintain current knowledge of project requirements related to clinical data abstraction and relevant clinical coding. Maintain current clinical data abstraction and relevant clinical coding skills. Track completion of assigned work and report status, as needed Perform other related duties as assigned.

IMPLEMENTATION PROJECT MANAGER SPH Analytics - Duluth, GA July 2014 to August 2015 Collaborate with organization on strategic quality initiatives and goals Responsible for managing and providing oversight to all Regulatory Projects at SPH Analytics. Ensured that project documents were complete, current, and stored properly Compiled necessary QA reviews and process checks. Created and compiled training schedule for the client. Responsible for training all end- users on the population health tool. Worked closely with the project team and stakeholders to ensure compliance with existing SPHA methodologies Conducted post - implementation review and documented lesson learned into future plans Responsible for providing status updates to VP of Operations and Sr. Project Management Team Responsible for leading and directing high - priority projects, which often required considerable resources and high levels of functional integration Coordinates and facilitates delivery of project objectives Assessed project issues and identified solutions to meet productivity, quality, and client goals Proactively communicated project status, issues, and risks to management Conducted regular status meeting with all stakeholders, keeping the stakeholders needs and requirements in

view Presented project status and issues to leadership level personnel by providing high level presentations

CLINICAL IMPLEMENTATION SPECIALIST SPH Analytics - Alpharetta, GA July 2014 to July 2015 Examined product release before general release Conduct and direct the analysis of business problems to be solved with automated systems Delivered onsite implementation support for Population Health System Work with users to identify, evaluate and develop systems and procedures which are cost effective and meet user requirements Planned and executed unit, integration and acceptance testing; and creates specifications for systems to meet business requirements Responsible for build out of Org hierarchy Data Migrations Managed internal teams (data solutions and quality control) to ensure deadlines are met Helped create training materials Responsible for managing the following projects: Implementation of MDinsight for BCBSS Implementation of MDinsight for BCBSWY ,Implementation of MDinsight for BCBSLA Implementation of MDinsight for SUMMA Managed provider/ member enrollment with Health Plans BCBS,CIGNA, United Health on payer services Responsible for leading data migration efforts for NextGen, Cerner, Epic, and Greenway Managed QA process of data validation and spot checking EHR PORTAL DEPLOYMENT SPECIALIST/TRAINER IntelliChart, Inc March 2014 to July 2014 Remote) Responsible for Configure IntelliChart's Heathland's Centrix software to meet practice needs Provide support for IntelliChart's Heathland's clinical applications in order to analyze, design, build/configure, validate, implement, and provide ongoing maintenance Delivered remote clinical training to individuals and groups (physicians, nurses, mid-levels, etc.) Assist with resolving system glitches Responsible for providing weekly status updates to the client. Responsible for planning the EHR rollout Developed quick tip guides for client Responsible for conducting Post Training Analysis Assisted with data migrations with Epic and Cerner EPIC CLINICAL TRAINER January 2013 to March 2014 ANALAYST, Global Health IT,(Remote) Work with physicians, practice staff, super users and project team members to implement, support and maintain practice management software - Epic Epic Revenue Cycle, Kaleidoscope, HIM Trainer Analyze current state workflows and make recommendations for workflow modification where appropriate Create templates, order sets, adding in-office orders to departments. Instruct

Providers and Staff on orders    Working specifically with Ophthalmology Specialty    Responsible for measuring physician proficiency on completed results messages and patient call messages

Collaborated with PEP (Provider Efficiency Profile) Team on modifications that targeted 30, 60, 90 month goals

EPIC CREDENTIALLED TRAINER, HealthPartners,(Remote) July 2012 to January 2013

Developed workarounds for practices that used the system differently    Act as a support for Epic HIM department    Trained Super Users, managers and end users in specific Epic applications

Building and troubleshooting Workflow Engine Rule and Order Transmittal Rule    Customized practice portal and configured system    Revenue Cycle Trainer for Financials    Responsible for training end users how to setup username and password    Responsible for activating patients in the practice management system    Responsible for educating clients IT Team about Epic Interface/bridge options    Setup remote access tools such as Centricity, VPN, and VMware

EPIC CREDENTIALLED TRAINER, Mount Sinai Intellect Resources - New York, NY July 2011 to July 2012

Physician Documentation CPOE (Special Project)    Provided EPIC Activation Support to Providers and Resident Staff in Med Surgery/Orthopedics, PACU, Psychiatry, and Oncology    Supported physicians on Admission, Transfer & Discharge Med Reconciliation    Identify and report workflow and /or system configuration improvement opportunities    Designed departmental workflow sheets to help improve patient care    Building Smart tools like Smart link, Smart text, Smart phrases and Smart list    Report/resolve all technical issues, error messages, printing issues, security problems, and enhancement suggestions    Revenue Cycle Trainer for Financials

EPIC CARE CREDENTIALLED AMBULATORY TRAINER/CLINICAL DATA ABTRACTOR Ochsner Health System/Intellect Resources - New Orleans, LA June 2010 to July 2011    Building Smart tools like Smart link, Smart text, Smart phrases and Smart list    Report/resolve all technical issues, error messages, printing issues, security problems, and enhancement suggestions    Trained Super Users, managers and end users in specific Epic applications    Building and troubleshooting Workflow Engine Rule and Order Transmittal Rule    Building Smart tools like Smart link, Smart text, Smart phrases and Smart list    Abstracted clinical data from NextGen to Epic for ambulatory practices    Revenue Cycle Trainer for Financials

OPHTHALMIC NEXTGEN EMR TRAINER

Ochsner Health System/Intellect Resources - New Orleans, LA June 2010 to June 2010 Acquired accurate medical histories; evaluate patient problems and complete clinical documentation Responsible for training the staff on the new workflow using NextGen Performed Pre-Testing Assisted with Go Live of NextGen Revenue Cycle Trainer for Financials OPTHALMIC MEDICAL TECHNOLOGIST TRAINER GA National Guard/ACC Health - Atlanta, GA February 2009 to February 2009 Performed onsite training and implementation of military systematic response system Performed visual acuity test on serviceman to be deployed. Responsible for entering test results into EMR Education Certificate in Budgeting and Scheduling Projects in Project Management Initiating and Planning Projects University of California - Irvine, CA 2016 Certificate in University of California - Irvine, CA 2016 B. S in Speech Language Pathology University of Little Rock at Arkansas - Little Rock, AR May 2000 Skills CPT (1 year), HEDIS (Less than 1 year), ICD (Less than 1 year), Metrics (Less than 1 year), UNIX (Less than 1 year)

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