

IT Specialist IT Specialist Lancaster, PA To utilize my experience and education in an innovative and progressive company. To continue to advance my professional knowledge in the perpetually changing industry of computer technology. Authorized to work in the US for any employer Work Experience IT Specialist East Lampeter Township - Lampeter, PA March 2019 to Present Automated server updates, new user on and off-boarding with Powershell. Upgraded ESXI, rebuilt DC and and Application server. Provided start to finish end user support as one person of two man team. Installed new IP camera solution for police department. Behavioral Health Technician Foundations Wellness Center, LLC - York, PA May 2018 to December 2018 Coordinated client care and activities Facilitated groups Provided safe transport to meetings and other events. Systems Administrator New Story School(Salisbury Mgt.) - Mountville, PA August 2016 to January 2018 Single point of contact and ticket resolution for 5 locations across Central PA Hardware installs/updates/maintenance(PC's laptops,servers) Windows shop - Server 2008/12/16, Windows 7/10 Network upgrades/troubleshooting(Cisco and Ubiquiti) Enterprise Support Technician County of Berks - Reading, PA June 2014 to June 2016 2nd Tier ticket resolution Managed hardware and software upgrades and updates. Utilized SCCM for image and software deployment. Primary Windows troubleshooting Win 7, 8 10. Server 2008 and 2012. Outlook 2010 and 365. LAN/WAN Checkpoint VPN, general connectivity, port issues. Education Associates in Technology Berks Technical Institute - Wyomissing, PA 1998 to 2000 Skills Desktop Support, SCCM, Help Desk, Active Directory (10+ years), Networking, Technical Support, Windows, System Administrator, System Admin, VMware Certifications/Licenses A+ Certified Present Network+ Certification Present

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