

Support Engineer Support Engineer Network & Systems Administrator Streamwood, IL Authorized to work in the US for any employer Work Experience Support Engineer Arkadin - Schaumburg, IL September 2018 to Present -Office 365 Administrator -Used programming and scripting in daily operations (Powershell, SQL) -Developed Scripts to automate daily processes (New Hire, New Image, Post Image, Exchange) -Configured Extensions, Voicemail, ACD, and Cisco phone access in CUCM and CUC -Added A, AAA, and CNAME records using GoDaddy & Cloudflare -Supported users & systems in the United States, Columbia, Mexico, and Canada. -Utilized Salesforce as a ticketing system. Network and Systems Administrator interBay Technologies - Huntley, IL January 2018 to September 2018 -Utilized vSphere, Powershell, and Terminal in daily operations -Developed several Powershell scripts to aid in new station setups, installations, and general administration. -Maintained Hardware (SAN, Routers, Switches, Servers, Patch Panels, UPS) -Built and managed Virtual environment of multiple Windows 2008-2012 and Linux Servers contained in two VMware hosts (File Share, Dynamics SL, CRM, Domain Controller, CENTOS, vCenter, DATTO) -Built and managed Network environment (Cisco, Fortigate, Belkin, Comcast Voice, VPN) -Worked closely with Vendors for both internal and customer equipment Field Systems Engineer (Contracted) Siemens Healthcare - POSRG - NSCGlobal - Various - Chicago, IL October 2016 to January 2018 -Operated within several businesses, supporting 1000+ users globally. -Maintained Virtualization environments using VMware (Exchange, DC, File Shares, monitoring tools, internal use tools) -Maintained Networking closets throughout facilities (Tracing, Patching, Installing, Configuring, VPN) -Worked with several teams for after-hours equipment installation -Repaired laptops, desktops, cameras, PDAs, and cell phones down to the component level -Installed security cameras using a Scissor Lift Relationship Manager Technical Assistant POS Partners - South Elgin, IL May 2015 to October 2016 -Supported internal employees, C-level personnel, and 100+ client sites -Office 365 Administrator (Exchange, SharePoint, OneDrive, Licensing, Provisioning) -Built and maintained internal and client server infrastructure (Quickbooks, Connectwise, Domain Controller, File Share) -Built and maintained internal and client network infrastructure (Cisco, Fortigate, Netgear, Belkin) -Lead large scale projects (Windows 7 to Windows 10, Terminal Server Installs, G-Suite to

Office365) -Developed Knowledge Base and Best Practices to largely reduce downtime Education High school or equivalent Skills Terminal (2 years), Powershell Scripting (2 years), VMware (2 years), Windows Server (3 years), Routing and Switching (4 years), Azure (Less than 1 year), Office 365 (4 years) Links <https://www.linkedin.com/in/hunter-ventura-2b3019126> Awards Academic Leadership Scholarship 2015-05 2015 Academic Leadership Scholarship for Outstanding Performance. Awarded by Elgin community College. Certifications/Licenses Diploma in Computer Networking November 2017 to Present Completed 'Diploma in Computer Networking' course offered by Alison.com in preparation for Microsoft's MTA 98-366 Windows Networking exam. MTA Networking Fundamentals December 2017 to Present Completed Microsoft's MTA 98-366 Networking Fundamentals exam. Assessments Technical Support Skills Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: [https://share.indeedassessments.com/share\\_assignment/htrazsq1ia-ncypu](https://share.indeedassessments.com/share_assignment/htrazsq1ia-ncypu) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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