

SYSTEMS ADMINISTRATOR SYSTEMS ADMINISTRATOR SYSTEMS ADMINISTRATOR

Pittsfield, MA Work Experience SYSTEMS ADMINISTRATOR Anteris Solutions - Lenox, MA August

2014 to December 2018 Performs routine, daily maintenance to workstations with reported issues

Supporting users via advice, training and troubleshooting Performs installations of and applies software patches to business applications Participate in on-call rotation to provide 24 x 7 support for users and client infrastructures Building, configuring, monitoring, troubleshooting, backing up and maintaining Windows servers Performs administration duties including setting up user accounts, their roles and permissions Develops strategies to maximize proficiency in maintenance tasks or to replace those tasks with automation Performs routine on-site visits with clients to provide a personal touch to support as well as to build rapport Education Associate Degree in Information Technology in Information Technology ITT Technical Institute - Woburn, MA Skills Backup Exec (Less than 1 year), Exchange (Less than 1 year), Linux (Less than 1 year), Litigation (Less than 1 year), maintenance (4 years) Additional Information SKILLS Proficient with the setup and management of Windows Server from 2008 to 2016 Experience working with VMWare ESXI from version 5.5 to 6.7 to include: * Installation and setup of ESXI on systems with various drive/RAID configurations * VM setup for OS's ranging from Linux/Ubuntu to Windows and Microsoft Server * Management of VM settings to optimize performance * Configuring VM network settings Proficient with Exchange (On premises, hosted and Office 365) including: * Creation and management of user mailboxes, distribution lists and shared mailboxes * Configuration of permissions and delegation * Litigation hold * Migrations between On-Premises servers as well as to Office 365 from both On-Premises and Hosted Exchange environments * Setup, management and dismantling of a Hybrid environment Experienced with backup solutions such as Intronis, Datto, Backup Exec, Replibit and Unitrends MSP Proficient with the use of and troubleshooting issues in all versions of Windows from XP to 10 Proficient with the use of and troubleshooting issues in all versions of Microsoft Office Hardware maintenance ranging from drive recovery and RAM installation to RAID management and component replacement Hardware builds ranging from mini workstations to tower and rack-mounted servers

Name: Christopher Reynolds

Email: nobrien@example.org

Phone: 001-828-878-9111x6518