

Salesforce Database Administrator/ Project Manager
Salesforce Database Administrator/ Project Manager
Passionate Salesforce Administrator San Jose, CA
Salesforce Administrator with experience in Community Management and Sales/Marketing I am seeking to Serve a nonprofit as
Certified Salesforce.com Database Administrator Authorized to work in the US for any employer
Work Experience
Salesforce Database Administrator/ Project Manager Peninsula Conflict Resolution Center - San Mateo, CA September 2018 to Present managed the scoping, planning, development, implementation, and training of Salesforce Database from beginning to end.
successfully completed the customization of Salesforce.com to meet all their business processes and CRM needs. consistently met deadlines and requirements for all projects. worked directly with Director of Operations to achieve successful implementation of Non Profit Success pack
modified existing database to meet unique needs. coordinated with project teams on database development timelines. handled service requests, including initial troubleshooting and escalation.
Salesforce Administrator Consultant Oakland Literacy Coalition - Oakland, CA February 2019 to July 2019 analyzed Existing Email Campaigns Worked directly with stakeholders to achieve successful integration. responsible for creative design for marketing Campaigns Verified data integrity and accuracy. combined broad, deep knowledge of technology and strong business foundation to drive productivity. partnered closely with infrastructure staff and departmental decision makers to identify, recommend, develop and implement cost-effective technology solutions.
Real Estate Sales Professional Lionsgate Real Estate Group - El Segundo, CA January 2012 to January 2018 licensed Real Estate Salesperson. originated Home Sales and Finance Transactions managed Sales operations
Education Master's in Agile software development
Jobhackers - San Francisco, CA September 2018 to May 2019 Skills Salesforce Admintrator (1 year), Salesforce, Visualforce, Apex, Salesforce Admin, Project Management (5 years)
Certifications/Licenses Certified Salesforce Administrator November 2018
<https://trailhead.salesforce.com/credentials/certification-detail-print?searchString=0034A00002zwugdQAA>
Additional Information SKILLS Salesforce Administration System analysis Excellent analytical and problem-solving skills Project Management Strong interpersonal and communication

skills Excellent diagnostic skills Team leadership information technology Problem Resolution

Name: Alexander Hamilton

Email: sharris@example.com

Phone: 001-769-350-6232x989