

CTO / President CTO / President CTO / President - NY TechSystems LLC Lindenhurst, NY I have been professionally in IT for over 7 years dealing specifically in large and multi- location networks. While I have been a Senior Engineer and Department Head for several years, I take great pride in training staff and coworkers while implementing best practices and new policies and procedures to help grow the company. Technical skills include: All forms of infrastructure cabling (Cat5, Cat6, Fiber, Coax, A/V) Network Design and Systems Engineering Windows Server 2008-2016: Active Directory, Virtualization, Security, Exchange Data Backup and Data Retention and Disaster Recovery Support / Troubleshooting / Ticket Prioritization Work Experience CTO / President NY TechSystems LLC - Mineola, NY March 2014 to Present Planned IT network infrastructure with clients to ensure that the systems are tailored and comply with their requirements and needs. Implemented IT network projects: Installed, configured and maintained network services, hardware systems and peripheral equipment/devices. Administer servers- Managed system back-up, database and restored protocols. Perform system analysis and troubleshooting in order to resolve problems on servers, workstations and other network devices. Technology and Marketing Manager Intercontinental Capital Group - Rockville Centre, NY July 2017 to February 2018 Provide On-Site and Remote IT support to 150 end-users for desktops, VoIP Phones, Servers, misc. network equipment and software's. Project Manager - overseeing vendor relations for marketing, lead generation and CRMs Senior HIPAA Compliance Service Engineer IMS Online - Huntington, NY June 2016 to July 2017 Sales/Service engineer - designing networks and services based on customer needs. Project Manager - Over seeing installs with 4 techs that report to me. (cabling, security cameras, server install/migrations. Senior customer support representative - handled level I/II/III requests Performed installs independently with own tools (Theater installs, server racks, Cabling, network roll-outs, etc.) CTO/ Network Administrator BizBloom - Plainview, NY May 2015 to April 2016 IT Support for 325 users (resolving and handling support tickets) Web Master (website creation including additions and changes, press release updates) Hosted Exchange Email management VOIP Phone System Management Software Support (salesforce admin, velocify admin, dialer admin) CTO/ Network Administrator MCM Holdings Inc - Plainview, NY June

2013 to March 2016 General IT Support for 180 users. Web Master (website creation including additions and changes, press release updates) Hosted Exchange Email management VOIP Phone System Management Software Support Asset Management CRM Management and Design (salesforce / velocify admin) Student IT- Administrator Nassau Community College - Garden City, NY September 2010 to May 2013 Computer Lab Setup Networking peripheral setup/maintenance Asset Management Student Domain Active directory and Email access administration Server closet and rack setup Education Associates degree in Computer Science in Computer Science Nassau Community College 2010 to 2012 Skills Active Directory, Exchange, Vmware

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