Cyber Security Specialist Cyber Security Specialist Cyber Security Analyst Bay Shore, NY Seeking full time employment in the Information Technology/ Security field Work Experience Cyber Security Specialist New York Community Bank March 2017 to January 2019 Participate in L1/L2 Incident Response for organization's SIEM events (LogRhythm) Work with Third-Party SOC (Binary Defense Systems) in ticket prioritization Write and maintain organization's asset reconciliation process with respect to discovery/ vulnerability scanning Monitor rules and risks for Palo alto/Cisco firewalls utilizing Algosec's Security Policy Manager Perform daily system health checks on FireEye Malware Prevention Systems (CMS, AX, NX, EX, SSLi, & AFO) & report findings to Analysts/Sr. Analysts Perform periodic scans against organization's externally facing websites using Qualys SSL Labs Created/Enforced policies and procedures for my Cyber Department IT Technician Able Healthcare Services June 2015 to March 2017 Troubleshooting on-site, remote (through RDP and LogMeIn), and over the phone for hardware, software, system, and virus related issues Troubleshooted Level 1 escalations pertaining to Citrix Virtual Machines Oversaw Symantec anti-virus for detected malware threats and followed through with company policy when threats occurred I monitor and record user actions in case of any policy violations Routinely create and delete users as well as set group policy for files/folders through Active Directory Maintained and organized notes, spreadsheets, and documented requests through ManageEngine Ticketing System Help Desk Analyst Needham & Company, LLC February 2014 to May 2015 full Perform help desk duties that included troubleshooting over the phone, email, time Intern) remotely, ticketing system, and on-site for over 160 employees Deploy reimaged PC's and laptops throughout the firm Supported blackberry and apple phones Maintained and recorded inventory into the firm's asset inventory database Created user profiles and passwords through Active Directory Education Bachelor of Science in Information Technology and Management in Information Technology and Management Long Island University/C.W. Post Campus - New York, NY January 2013 Skills ACTIVE DIRECTORY (3 years), CISCO (Less than 1 year), FIREWALLS (Less than 1 year), CITRIX (1 year), SYMANTEC (1 year), Cyber Security, Siem Additional Information COMPUTER SKILLS: Strong knowledge in Symantec End Point Protection, Active Directory, RSA,

LogRhythm, AlgoSec, FireEye, Palo Alto/Cisco Firewalls, Citrix, VMWare, Sophos Security, Salesforce, LogMeIn, Spector 360, & PGP

Name: Hannah Dixon

Email: cassandrastone@example.net

Phone: 3928909524