

Network Administrator - Team Lead (Contract) Network Administrator - Team Lead (Contract) I am seeking a position in the Information Technology field with the ultimate goal being the ability to apply my skills and knowledge to provide a higher level of customer service and a well built and maintained network. Oakley, CA Experience network administrator knowledgeable of troubleshooting and maintaining Cisco 5520 ASA, 3845 Routers and 6500/3700 Switches and Nexus 5548. Team lead of 5 providing Network and System technical support to over 200 end users. Proficient in systems and network troubleshooting including Active Directory, SCCM and Cisco ISE. 5 years of the DoD of Network Engineering NIPR/SIPR experience. 24 years of private Network Technical Support experience on Cisco equipment in the LAN/WAN enterprise infrastructure. Authorized to work in the US for any employer Work Experience Network Administrator - Team Lead (Contract) Phacil, Inc - Concord, CA March 2012 to Present Transition our LAN/WAN/Wi-Fi /Voice Network from Scott AFB to Ft. Carson. Provide day to day technical system and network support for unique and challenging problems. Set up and operate secure and non-secure VTC facilities. Configure and deploy Avaya VoIP phones and Avaya PBX switch. Onsite/Remote User end assistance (A/D, RDP, Dame ware, SCCM) Program Two Way Portal, Base station MACOM Harris Radios. Responsible for engineering, designing, maintaining and troubleshooting the entire 834th Base. Maintain SOP's and network Visio Drawings. Network Engineer HP - Concord, CA February 2003 to March 2012 Joined the Transformation engineering team in Concord, Ca. The project responsibility is to transform all the Merrill Lynch sites to the Bank of America Enterprise Network Infrastructure. Joined the Refresh engineering team in the Charlotte, North Carolina Region. This Refresh project was to replace old existing Layer 3 Bank of America's old legacy network equipment, Cisco 2500's, 3600's, 7000's, and upgrade the firmware, IOSs, and hardware. Joined the Heritage engineering team, task was to replace old existing Layer 2 Bank of America's network equipment. Network Technician II Bank Of America - Concord, CA June 1986 to February 2003 Installed and maintained IBM 3720 family network in the Bank of America Concord's Data Center and in New York's Data Centers. Maintained physical connectivity and hardware installations in the Bank of America's topology. Supported SNA and TCP/IP

protocols. Education Associates degree in Liberal Arts in Liberal Arts Los Medanos College -
Pittsburg, CA Skills Cisco (20+ years), Juniper (5 years), s), VPN (5 years) Microsoft Office (5
years), Active Directory (5 years), SCCM (2 years), Vmware (5 years), Networking, Windows, Active
Directory, Technical Support Military Service Branch: US Air Force Service Country: United States
Rank: E-4 January 1982 to January 1988 Honorable Discharge Certifications/Licenses Security+
February 2015 to February 2018 Cisco Certified Network Associate (CCNA) December 2014 to
December 2017 Top Secret Clearance 2016 Additional Information Over 24 years of Network
Engineering / System Administration experience Site Lead who has... to prove time cards,
software/hardware and maintenance support Background in Network Infrastructure Engineering
NOC Engineer experience Strong troubleshooting skills and understanding of process flows, data
analysis.

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