IT Project Manager/ Project Coordinator IT Project Manager/Project Coordinator IT Project Manager/ Project Coordinator Pleasanton, CA Project Manager/Agile Professional experienced in Business Analysis eliciting, analyzing & documenting requirements. Strong Interpersonal Communication skills with demonstrated experience communicating effectively with cross-functional executives, customers & team members to plan, prioritize & account for project inception to implementation. Authorized to work in the US for any employer Work Experience IT Project Manager/ Project Coordinator GoPro Inc - San Mateo, CA May 2016 to March 2017 Gathered & documented requirements from cross-functional teams to create project plans/schedules Introduced & coached Agile methodologies using Sprints & Daily Stand-ups for Information Security project to meet target PMO Liaison for Information Security organization; helped define roadmap & release date implemented resource management practice using Kanban Collaborated in the design of IT's Project Portfolio Management identifying key performance indicators & strategic business Performed bi-weekly portfolio review meetings with senior management requirements for projects & documented executive-level summaries for executive-level stakeholders Introduced standardization of templates to formalize PMO strategy & to provide project management support for IT groups IT Project Coordinator Shaklee Corp - Pleasanton, CA June 2014 to April 2016 Collaborated with Product Owners & documented business requirements for e-commerce platform Created user stories & test plans for IT projects utilizing Confluence & JIRA Provided vendor management support & facilitated vendor contract approvals through Finance & Legal Managed multi-dimensional complex calendar events, created monthly accrual reports for Finance communicated cross-functionally to ensure efficient business flow for CIO & Leadership Recruiting Coordinator The Clorox Company - Pleasanton, CA March 2011 to February 2012 Created complex interview schedules & coordinated travel itineraries Facilitated new employee orientations & processed onboarding documents 
Designed & created Recruiting document repository utilizing MS SharePoint Education Certificate in Project Management UC Berkeley Extension, Haas School of Business 2017 Bachelor's in Liberal Studies Humphreys College 2012 Skills VENDOR MANAGEMENT (1 year), PMO (Less than 1 year), PORTFOLIO MANAGEMENT (Less than 1

year), BUSINESS PROCESS IMPROVEMENT (Less than 1 year), CUSTOMER SERVICE (Less than 1 year) Additional Information EXPERTISE Agile Methodologies PMBOK Methodology Requirements Analysis/Data Analysis Scrum Master Team Leader & Mentor Backlog Grooming & Project Portfolio Management Prioritizing Release Planning Sprint Retrospectives Structuring & Development Business Process Improvement Problem Solver Vendor Management Organized & Detail-Orientated Customer Service Driven Business & Technical Acumen TECHNICAL Microsoft Office 365 Microsoft Project Microsoft Visio Smartsheet Confluence/JIRA

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