

IT Support Technician/ Analyst IT Support Technician/Analyst IT Security Consultant / Analyst
Philadelphia, PA Authorized to work in the US for any employer Work Experience IT Support
Technician/ Analyst Drexel University, Westphal College - Philadelphia, PA April 2016 to Present
Support and Maintain helpdesk for assets of the college (i.e. PC, Mac, printers, scanners, etc).
Diagnose, troubleshoot and resolve a range of hardware, software and connectivity issues. IT
Security Consultant Co-op Protiviti Inc - Philadelphia, PA September 2017 to March 2018 Executed
and provided assistance for multiple external/internal vulnerability assessments, vendor reviews,
ITAM assessments and penetration tests across various industries. Performed GAP assessments
across various industries aligning with NIST CSF, FFIEC CAT, GLBA, and PCI Communicated
directly with clients' management and traveled onsite to better understand security environments
through interviews and to deliver reporting on ongoing and completed projects. Provided
assistance for social engineering assessments to determine the effectiveness of an organization's
security awareness training. IT Technical Support Technician Co-op Philadelphia Fire Department -
Philadelphia, PA September 2016 to April 2017 Managed and Supported a directory of over 1,000
users across the city of Philadelphia. Built, Deployed, and Retained new assets that were used
across 78 stations. Produced new changes created policy to both the internal website as well as
the Philadelphia City SharePoint. IT Security Analyst Co-op Interdigital Communications, Inc - King
of Prussia, PA September 2015 to March 2016 Compiled daily reports for monitored live systems
to discover real-time threats and possible vulnerabilities Utilized and Investigated Security
Information and Event Management (SIEM), Rouge Detection, Data Loss Prevention (DLP), Policy
Non-Compliance, Anti-Virus Forensics and Malware Analysis tools Designed, Implemented, and
Supported corporate SharePoint database/wiki populated by documents to be deployed company
wide Education Bachelor of Science in Information Technology in Information Technology Drexel
University - Philadelphia, PA June 2019 Skills DLP (Less than 1 year), Mac (2 years), MICROSOFT
SHAREPOINT (1 year), Security (1 year), SharePoint. (1 year), Service Desk, Active Directory,
Desktop Support, Tech Support, Help Desk, SIEM Tools Additional Information Skills Computer:
Antivirus tools, IDS/IPS, DLP, SIEM, Vulnerability-scanning, Web gateway, Proxy appliances and

Microsoft Suite (Excel, PowerPoint, Word, Visio, SharePoint) Programming Languages: Knowledge of Python, JavaScript, HTML5, CSS, PHP, MySQL Operating Systems: Windows, Mac, Linux Security Research Projects College of Computing & Informatics Drexel University Researcher Sept 2017 to Jan 2019 Utilized Tableau to visualize and compile raw data on Data Breach trends over the last decade Designed research project to analyze scam/phishing emails to determine scammer primary motives

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