

Commercial Fisherman Commercial Fisherman Retail Technology Manager Las Vegas, NV
Versatile IT Manager bringing 24 years of experience in a wide range of IT fields. Skilled in managing support teams, project management and networking. Highlights Enterprise platforms Networks Project management PCI compliance Team leader Hardware/Software support Authorized to work in the US for any employer Work Experience Commercial Fisherman F/V Hecate - Brookings, SD February 2014 to June 2018 Worked on a family owned fishing vessel on the back deck during crab, tuna, and salmon seasons. IT Manager/ Project Manager C & K Market - Brookings, OR February 1989 to January 2014 Analyzed key metrics to measure product effectiveness. Troubleshoot and resolved internet connectivity and general software and hardware issues. Identified product problems and strengths and collected data on the customer experience. Hired and trained new support technicians. Managed the 9-person IT team, allocating resources to ongoing projects and enforcing deadlines. Education BS in Computer Science Oregon Institute of Technology - Klamath Falls, OR September 1984 to June 1987 Skills Management (10+ years), IT support (10+ years), Project Management (10+ years), Software Development (10+ years), Customer Service (10+ years), Network Administration (4 years), Strategic Planning (10+ years), Exchange (4 years), VMware (4 years) Additional Information I spent 24 years working for a regional grocery chain in their IT department. I started as a software developer, building accounting applications and operational applications. As the company grew I started and grew the Retail Technology Department. Our team was responsible for supporting at its height 64 retail locations plus a corporate office. The team was responsible for all computers, networks, handheld devices and peripherals at all locations.

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