Systems Administrator I

Systems Administrator I Systems Administrator I Systems Administrator I - Onepath Systems LLC

Athens, GA Systems Administrator with 3+ years of IT experience and an educational background in computer engineering. Authorized to work in the US for any employer

Work Experience

Systems Administrator I
Onepath Systems LLC - Smyrna, GA
January 2018 to Present

- Worked with clients to troubleshoot Office/Outlook issues
- Managed user creation for clients, involving Active Directory, security groups, and Exchange mailboxes both on premise and in Office 365
- Installed software, security patches, and updates on Sonicwall firewalls and Windows servers
- Configured Sonicwall and Cisco firewalls for port forwarding and VPN troubleshooting
- Tagging VLANs on Dell and Cisco switches
- Troubleshooting TCP/IP issues on desktops and servers.
- Provided dedicated on-site support for a high-profile client
- Collaborated with senior engineers on projects such as UPS installs and virtual desktop deployments
- Performed file and server recovery, including recovering virtual servers infected with ransomware
- Created and deployed base image for a client laptop refresh project
- Deploying and managing Meraki wireless solutions
- Worked with 3rd party vendors and software developers for software troubleshooting
- Responded to 24-hour on-call issues, including making on-site visit

Associate Systems Administrator II
Onepath Systems LLC - Smyrna, GA
April 2016 to December 2017

- Installed software and operating systems on client computers
- Set up and configured hardware and software on company equipment
- Repaired and replaced hardware, including RAM, hard drives, video cards, and network cards
- Installed and troubleshooted Microsoft Office and other common business applications
- Installed software, patches, and updates on desktops/laptops
- Troubleshooted basic network, software, and printing problems
- Assisted clients with the installation, configuration and ongoing usability of desktop computers, peripheral equipment and software

Education

Bachelor of Science in Computer Engineering Technology
Kennesaw State University - Marietta, GA
December 2017

Skills

System Admin, System Administrator, Active Directory

Additional Information

Technical Skills

- Office 365 Administration
- Virtual server recovery/Hyper V/VMWare
- Active Directory experience
- Software/hardware QA
- Server preventative maintenance
- Networking/DNS/IP Troubleshooting

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