Network Administrator/Advisor Network Administrator/Advisor Network Administrator/Advisor - NTT DATA Temecula, CA Seeking a network professional position Work Experience Network Administrator/Advisor NTT DATA - Pomona, CA June 2016 to Present Cisco Voice   Provided 2nd tier VoIP support to local and remote users utilizing Cisco Call Manager 11.5 and Cisco Unity 11.5. Managed and Maintained Analog fax lines, Voicemails, Auto Attendants, Phone setup, and Alarms/Alerts.   Worked on Company's IPT project to upgrade phone systems and deploy all of CUC technologies.   Deployed Cisco UCS C series server. Installed and configured ESXi 5.x for UC on UCS.   Cisco ISE   Built Cisco Identity Service Engine (ISE) on Cisco UCS C series server. Configured access layer switches in the ISE lab for implementation testing.   Aided in troubleshooting potential network issues in rolling out ISE.   Ongoing moves, adds, changes to ISE solution (e.g. new device profiles).   Provide level 2 support for ISE related issues.   Monitored ISE logs and alert of all components related to the ISE solution.   Cisco Meraki   Provided 2nd tier VoIP support to local and remote users utilizing Cisco Call Manager 11.5 and Cisco Unity 11.5.   Worked directly with Cisco Meraki Engineering to resolve issues related to MDM.   Maintained and configured Meraki APs via MDM.   Configured access layer switch for a number of Wireless/SSID vlans.   Administered and enforced policies across mobile devices to protect their data, control their usage and restrict access to unauthorized sites. Sr Analyst- Network Support Verizon - Perris, CA May 2003 to November 2016   Troubleshoot Palo Alto, Checkpoint firewall configurations.   Support Corporate managed firewall solutions.   Implement, configure and troubleshoot Palo Alto VPNs Review security logs and take appropriate actions.   Opened, resolved, or updated Tier II Firewall tickets.   Provided clients with regular status reports of their trouble tickets.   After hours Firewall on call support   Assist in the evaluation of hardware platforms and software products.   Configuring and maintaining corporate network.   Experience using network monitoring tools (Orion SolarWinds)   Implementing and supporting WAN technology.   Troubleshoot MPLS Configuration, Interfaces, and Packet Flow.   Knowledge of various routing protocols (RIP, OSPF, EIGRP, BGP) Implementing and supporting LAN technology including (VLANs)(STP), Education Computer Science Santa Monica College - Los Angeles, CA 1997 to 1999

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