

Network & System Administrator Network & System Administrator Network & Systems Administrator  
Snellville, GA Customer service driven IT professional with 22 years of experience in the IT industry  
and 10 years as a Network and Systems Administration. Technologically proficient and outstanding  
people skills. Work Experience Network & System Administrator Paladin Wireless - Royston, GA  
June 2016 to June 2019 A Wireless Internet Service Provider (WISP) supplying internet service to  
500+ customers. Managed all infrastructure & equipment including firewalls, routers, VPNs, B  
Mus, switches, backhauls, access points and customer provisioned equipment. Performing  
network planning & design, systems optimization, monitoring critical systems, troubleshooting,  
research & implementation of new technologies & capabilities. Provided 1st 2nd & 3rd tier  
technical support for field technicians & customers. System Administrator & Director of IT Pure Web  
- Royston, GA January 2010 to June 2019 Providing managed IT services for local companies.  
Onsite & remote support services with complete management of servers, workstations/computers,  
laptops, network (LAN/WAN/VPN), data backups, troubleshooting, system repair, optimization,  
monitoring, printers, VoIP, software & application support. As well as client communications, quotes  
& proposals. In addition to the above, I was responsible for all technology for both companies and  
the IT for the office. Including all servers, computers, laptops, printers, malware removal, computer  
repair, data recovery customer service. Education High school or equivalent Skills Network  
Administration (10+ years), System Administration (10+ years), Customer Service (10+ years),  
Technical Support (10+ years), Windows (10+ years), Microsoft Office (10+ years), Windows 7 (10+  
years), VMware, Networking (10+ years), MAC, Active Directory (5 years), Javascript Additional  
Information CompTIA Network+ certified CompTIA A+ certified

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