

Senior Systems & Network Administrator/Project Manager Senior Systems & Network Administrator/Project Manager Senior Systems & Network Administrator/Project Manager - Shmitt Technologies Garden City, NY Work Experience Senior Systems & Network Administrator/Project Manager Shmitt Technologies - New York, NY 2013 to Present Planned server and infrastructure deployments for existing environments, migrations, and new locations; executed all phases of the project lifecycle while maintaining maximum uptime and minimizing end-user impact. Acted as top of the technical escalation chain for helpdesk, server, and network support staff during business hours and on-call rotations; ensured resolution of all open incidents and proactive responses to monitoring alerts, maintenance, and security concerns. Interfaced with client management to understand business continuity needs; designed, implemented, documented, and maintained business continuity plans (BCP), disaster recovery (DR) environments, and high availability (HA) architectures. Automated maintenance, migration, monitoring, and implementation tasks with individually tailored scripting solutions leveraging PowerShell, DOS, VisualBasic, PHP, and Java scripts and custom software. Managing IT Director DRJWeb - Garden City, NY 2010 to 2012 Led the development of new technologies for small to medium-business clients; analyzed existing architectures and rolled out technologies designed to improve business operations. Planned projects and guided all project participants and stakeholders throughout business technology initiatives; managed all phases of the project lifecycle, including requirements gathering, design, development, testing, and final implementation. Provided ongoing software, hardware, and network support on all implemented systems; managed all help desk and technical support resources responsible for meeting service-level agreements (SLAs). Interacted with third-party hardware and software vendors; negotiated new purchases, maintenance contracts, and upgrades. Business Technology Analyst & Developer/ Systems & Network Administrator Independent IT Consultant - Garden City, NY 2005 to 2010 Developed client/server architectures for home and small-business customers; migrated business owners and residential customers to new business technology platforms. Determined customer needs and offered solutions to improve business processes and performance, including delivering cost/benefit analyses and methods for reducing

technology costs. Engineered and programmed custom small-business software solutions; managed all phases of the development lifecycle from conceptualization, through testing, and rollout to production environments. Liaised with business owners and technical specialists to ensure clear communications of all project progress status; ensured that all initiatives aligned to customer business needs. Software Engineer/Programmer iWebPress - Garden City, NY 2004 to 2005 Supported the design of a content management system (CMS) for educational and small professional publications. Performed back-end programming using the LAMP platform (Linux, Apache, MySQL, PHP) and Zend Studio, with front-end design in HTML/CSS/JavaScript. Engineered a template system that allowed non-technical users to design web layouts and publish content directly from the iWebPress CMS to the web. Additional Information TECHNICAL SKILLS

OPERATING SYSTEMS: Windows 9x/XP/Vista/7/8, Windows Server 2000/2003/2008/ 2008 R2/2012, Mac OS X, VMWare vSphere/ESXi HARDWARE: Cisco (router, switch, WAP, PIX/ASA), SonicWall (NSA, SRA, WXA), IBM/HP/Apple/Dell (server, desktop, laptop, printers), Konica Minolta/Ricoh/Xerox (multi-function printers and copiers), VOIP & videoconference systems (Cisco, Polycom, Avaya, Nortel) SOFTWARE: Microsoft Active Directory, Microsoft Exchange 2003/2007/2010/2013, Microsoft Office Suite, Microsoft Office 365, Symantec BackupExec, HP/Autonomy LiveVault, GlobalRelay, Bloomberg, EZE Castle, Adobe Creative Suite, Blackberry (BIS/BES), Spiceworks, Kaseya, Microsoft Visual Studio, XCode, Zend Studio, NetBeans, CVS, Subversion, Git PROGRAMMING LANGUAGES: PHP 4.x/5.x, HTML 4.0.1/5, CSS 2/3, JavaScript, C++, Visual Basic 6.0/.NET, Shell Script, PowerShell DATABASES: Microsoft SQL Server, Sybase, MySQL, SQLite

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