SYSTEMS ENGINEER (Remote) SYSTEMS ENGINEER (Remote) SYSTEMS ENGINEER (Remote) - MKS2 TECHNOLOGIES Branch, TX System Administrator with strong experience managing server infrastructures and data-center operations across Unix, Linux, Windows and Mac OS X platforms. Effectively plan, install, configure and optimize IT infrastructures to achieve high availability and performance. Work Experience SYSTEMS ENGINEER (Remote) MKS2 TECHNOLOGIES - Dallas, TX January 2019 to Present   Re-engineered company's systems setup, establishing automated server generation   routines, optimizing system performance, installing upgrades/patches, establishing system monitoring and maintaining security protocols.   Created Powershell scripts to help with day to day management of Active Directory and Exchange inboxes.

    System administrator of VA Administration Servers. Supported web-filtering efforts of VA Administration including server migration to Red Hat 6.0/Apache; performed remote & on-site filter software & database SYSTEMS ADMINISTRATOR APPS PORTAMEDIC (06/2018--CURRENT PART-TIME) - Dallas, TX June 2018 to Present   Acted as escalation point for troubleshooting advanced network/ systems issues; consistently earned 100% issue-resolution scores by providing excellent service to internal and external customers.   Stabilized, expanded and protected client network and PC environment. Built new file servers to maximize Web hosting, terminal server, file/print sharing and domain control performance.   Ensured that all server hardware, operating systems, software and procedures aligned with organizational standards and strategic business plan. IT SUPPORT HCL FEDEX - Dallas, TX June 2017 to June 2018   Closed 95% of trouble tickets on the first call without Escalation using service now.   Deploy and manage IT Operations Management Infrastructure Tools.   System administrator of VA Administration Servers. Supported web-filtering efforts of VA Administration including server migration to Red Hat 6.0/Apache; performed remote & on-site filter software & database.   Provide primary system administration, configuration, and troubleshooting of the Windows servers environment and performance issues. Education Bachelor's in computer science THE UNIVERSITY OF TEXAS AT DALLAS - Dallas, TX May 2019 to Present Associate in COMPUTER SCIENCE Tarrant County College - Hurst, TX June 2014 to Present Skills APACHE, RED HAT, NOC, SYSTEM ADMINISTRATION, VLAN, Project

Management (5 years), System Administrator, Active Directory, Linux, Redhat, SCCM, Linux Administrator, Vmware, System Admin

Name: Rick Butler

Email: mackcharles@example.net

Phone: 698-318-7010