

Director of Information Technology Director of Information Technology Director of Information Technology - International Aircraft Associates Hialeah, FL Work Experience Director of Information Technology International Aircraft Associates - Miramar, FL February 2013 to Present Plan and perform maintenance on server infrastructure and application infrastructure to minimize business impact. Participate in business strategy meetings with key corporate stakeholders to ensure the technology infrastructure is in alignment with the corporate roadmap. Performed migration of corporate desktop environment to Windows 7 while minimizing impact to end users. Performed assessment of third-party vendors to provide hosted exchange platform. Once vetting was completed of all possible candidates, I managed the migration of all e-mail services to a new provider while minimizing impact to the organization. Use advanced analytical and remediation techniques to resolve complex requests from standard users and C level executives. Ensure that all issues reported by users are addressed in a timely fashion. Design, testing, implementation, and monitoring of Disaster Recovery policy. Technologies Utilized: Microsoft Windows Server 2003/2008/2012, Microsoft Windows XP/7/8, Hyper-V, Active Directory, Group Policy, Remote Desktop Services (RDS), Acronis Backup & Recovery, Veeam Backup & Recovery, Microsoft SQL 2005/2012, Sophos UTM security appliance. Assistant Information Technology Manager Investors Trust Administration - Miami, FL April 2009 to November 2012 Assist IT Manager with project planning and deployments. Advanced problem remediation and analysis. Ensure that all issues reported by users via internal ticket system are addressed in a timely fashion. Monitoring and reporting of complete global network infrastructure (i.e. SNMP, Event Logs, Anti-Virus, etc.). Disaster Recovery (DR) planning, deployment, and monitoring. Technologies Utilized: Microsoft Windows Server 2003/2008, Microsoft Windows XP/7, Hyper-V, Distributed File System (DFS), Windows Server Update Services (WSUS), Active Directory, Group Policy, Remote Desktop Services (RDS), Acronis Backup & Recovery, Microsoft SQL 2005/2008, Watchguard Edge/Peak/XTM appliances. Network Administrator Phoenix American - Miami, FL June 2005 to March 2009 Managed LAN and all devices connected to network (desktops, laptops, servers, and printers). Set up, install, connect and organize switches and servers on Chatsworth 4-post racks.

Ensure proper backup of company data and plan for Disaster Recovery. Responsible for majority of hardware and software purchases with estimated worth of \$50K/year. Managed corporate email accounts. Setup, configured secure wireless network for local users and visitors Technologies Utilized: Server 2003, Lotus Notes, Win XP, Backup Exec, Ghost, Iron Mountain, 3Com Switches, Cisco wireless Network Consultant Matrix Technologies - Miami, FL December 2004 to June 2005 Setup, configure, troubleshoot and restore desktops, laptops, printers, and servers. Install and configure small wireless networks to grant network access in hard to reach areas. Administer and maintain client network users and printers. Technologies Utilized: Server 2003, WIN XP, HP printers, Linksys Wireless Network Administrator Magnivision, Inc - Miramar, FL March 2001 to November 2004 Managed and monitored company voice and data communications. Assisted in configuring and supported Cisco router and switches. Administer Users and Objects on network. Desktop and Laptop configuration and support Disaster recovery. Technologies Utilized: Netware4.1, Windows 2000, WIN XP, BrightStor Backup, eTRUST A/V, Cisco Switches and Router. Information Technology Manager/Systems Administrator Cambridge Lamps, Inc - Hialeah, FL January 1999 to March 2001 Manage user objects, permissions and file shares on network. Setup and configure desktops with O/S and production software. Setup, configure and support network laser printers throughout local and remote facilities. Backup and Disaster recovery. Technologies Utilized: Netware 4.0, WIN NT 4, Cisco and Netopia router, ARCserve, (Apple, HP, Lexmark, Epson printers) Network Administrator World Fuel Services Corp - Miami, FL June 1997 to December 1998 Manage users and file shares. Performed daily administrative tasks on the network. Setup, configured, and supported desktops. Provide network and application support for users in remote locations. Technologies Utilized: Netware 4.0, WIN NT 4, WIN 98, Citrix, HP printers. Computer Operator II / Network Administrative Assistant Palmetto General Hospital - Hialeah, FL January 1996 to June 1997 Monitored system status and executed tape backups. Produced and distributed daily, weekly, and monthly reports. Supported users by troubleshooting problems to prevent downtime and maximize productivity. Assisted Network Administrator with daily duties (setting-up and configuring PCs and dumb terminals that connected to the local area

network). Assisted Network Administrator with daily duties (setting-up and configuring PCs and dumb terminals that connected to the local area network). Technologies Utilized: AS400, Netware 3.12, IBM impact printer, HP laser printer, Perrot dumb terminals. Education Bachelor of Business Administration in Business Administration Florida International University - Miami, FL May 1996 Skills HYPER-V (9 years), SQL (9 years), MICROSOFT WINDOWS (9 years), WINDOWS SERVER 2003 (9 years), MICROSOFT WINDOWS SERVER 2003 (9 years), Information Technology Additional Information Technical Proficiencies Microsoft Windows Server 2003/2008/2012 Microsoft Windows XP/Vista/7/8/10 DNS, DHCP Windows Server Update Services (WSUS) Virtualization Technology (Microsoft Hyper-V) Kaspersky Endpoint Protection Acronis Backup & Recovery Veeam Backup & Recovery Microsoft SQL Server 2005/2008/2012 GFI EventManager Distributed File System (DFS) Remote Desktop Services (RDS) Windows Deployment Services (WDS) Fluent in English and Spanish

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