

Technical Operations Manager Technical Operations Manager Technical Operations Manager - The Onnidan Group Raleigh, NC Work Experience Technical Operations Manager The Onnidan Group - Raleigh, NC October 2017 to Present Reduced budget expectations 40% by automating software and acquiring hardware for staff and clients Gained reporting efficiency by rebuilding and optimizing database data Implemented Agile project methodologies Increased operational efficiency 10% by training staff and implementing tools Applications Developer (Team Lead) Xerium Technologies, Inc - Youngsville, NC June 2010 to September 2017 Improved performance and capacity forecasts by automating manual processes Increased business intelligence and reporting by creating and implementing a data warehouse with reporting tools Web Application Developer TEKSystems - Raleigh, NC March 2010 to June 2010 Improved efficiency of educational systems by developing university portal applications Web Application Developer KForce - Washington, DC October 2009 to January 2010 Gained reporting efficiency by rebuilding and optimizing applications for the U.S. Environmental Protection Agency (EPA) Web Application Developer Accentuate Staffing - Raleigh, NC February 2009 to July 2009 Helped improve performance and capacity forecasts by re-architecting and development of training, scheduling, and assessment applications Technical Team Lead Waterfront Technologies - Washington, DC January 2008 to February 2009 Exceeded development time frames 15% in 3 months by training staff on development methodologies and application frameworks Reduced budget expectations by increasing application efficiency Senior Application Developer Waterfront Technologies - Washington, DC October 2005 to January 2008 Promoted from Senior Application Developer to Technical Team Lead Reduced application redundancy and costs 15% by reducing duplicate and fraudulent submissions at U.S. Senior Application Developer (Internal Applications Lead) Department of Labor's Office - Baltimore, MD March 2004 to October 2005 of Foreign Labor Certification Under Armour - Baltimore, Maryland Senior Application Developer (Internal Applications Lead) March 2004 to October 2005 Implemented a redesigned e-commerce application by automating back-end integration with SaaS CRM Eliminated need for travel and software subcontractors by creating extranet portal Web Manager Social & Health Services, Ltd - Rockville, MD December 2003

to February 2004 Implemented risk management procedures by introducing concepts to the development, system, and database teams Advisory Analyst (Web Developer) Genesis Health Ventures - Baltimore, MD August 2002 to December 2003 Delivered migration of application infrastructure with no disruption Reduced order processing time 50% by development of e-commerce system Increased throughput 27% by creating a payment and distribution network Web Application Developer/Oracle Database Administrator (Team Lead) Advanced Computer Technology - Raleigh, NC December 2001 to July 2002 Improved performance and capacity forecasts with development of applications and migration of databases to Oracle Senior Software Developer CT Communications - Charlotte, NC March 2000 to November 2001 Exceeded time frames by re-architecting legacy or building new software products and applications Education MS in Computer Science DePaul University - Chicago, IL BS in Software Development Bellevue University - Bellevue, NE

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