

Network Operations Engineer Network Operations Engineer Network Operations Engineer - Verizon
Leesburg, VA Information Technology professional with emphasis of Information Assurance and
Network Security Administration. Excellent analytical and problem-solving abilities. Strong
communication and interpersonal skills. Experience working on mission critical Enterprise Networks
and Multi-Server environments. Authorized to work in the US for any employer Work Experience
Network Operations Engineer Verizon - Ashburn, VA January 2019 to Present Used various
network surveillance systems responsible for reporting network health of various government
organizations. Performed network troubleshooting on routers, switches, (primarily Cisco/Juniper),
LAN switches. Examined physical layer and logical problems; using tools for router access, circuit
layout, automated circuit testing, and ticket management. Performed network management and
performance analysis. Handled customer calls in a timely, professional manner, providing status,
conducting isolation and triage with onsite points of contact or dispatched field engineers.
Performing configurations changes to customers' equipment per request. Network Monitoring
Technician SAIC - Chester, VA August 2018 to October 2018 Responding to customers' technical
questions and concerns and contacted their service providers. Complied with organizations'
business policies, workflow processes and documentation practices. Monitored live hardware
status updates and reported the information to clients and engineers. Reviewed hardware event
logs and had created documentation based on discovered information. Used NetQoS for Network
Flow Analysis and troubleshooting bandwidth issues. Resolved critical state-wide network outages
within the priorities' time frame. Troubleshooting a variety of vendors' routers, switches, firewalls,
and wireless access points directly with the client. Associate Cyber Intelligence Analyst
LookingGlass Cyber Solutions - Reston, VA June 2018 to August 2018 International/foreign cyber
intelligence monitoring. Performing open source research on Russian websites for any malicious
activity in a SOC environment. Studied industry trends related to activism/hacktivism, protests,
geopolitical movements and adapting the knowledge to client needs. Informed clients of corporate,
information, and physical security events. Reviewed and analyzed social media and news media
content. Compilation of key findings in a final OSINT report. Reported time-sensitive alerts to

corporate clients using customer generated report templates. Security Solutions Engineer Intern Cisco - Research Triangle Park, NC May 2017 to September 2017 Created an automated and innovative approach for gathering company names, acquisitions, IP blocks, domain information, geographical information, for OSINT gathering purposes using: REST API, WHOIS Databases: (ARIN, RIPE, APNIC, AFRINIC), ASNs, TCP/IP utilities. Used Kali Linux, subdomain enumeration tools, as well as the Shodan API. Gathered threat intelligence on companies for penetration testing and attack mitigation. IT Intern Delphinus Medical Technologies - Novi, MI August 2016 to February 2017 Microsoft Windows Server 2012 installation and configuration by Application requirements. Worked with enterprise-grade cloud archiving platform HubStor, cloud storage configuration and management (Data Archiving solutions). Worked with AppAssure (Quest Rapid Recovery by Dell) software. Installation and configuration on Microsoft Windows server 2012 environment. Managed Active Directory (Security modeling, User and Group Policies). Managed NetApp Network shares (NAS). Data backup. User accounts quota allocation. Quota usage reports. Participated in the implementation of NAS in the IT environment. Configuration and troubleshooting of CentOS Linux. Identified user problems through the IT ticketing system and provided user satisfaction through maintenance and troubleshooting procedures. Education Bachelor of Science in Information Assurance / Network Security Administration Eastern Michigan University 2014 to 2018 Skills Acls (Less than 1 year), Bgp (Less than 1 year), Dns (Less than 1 year), Eigrp (Less than 1 year), firewalls (Less than 1 year), Internet protocol security (Less than 1 year), Intrusion (Less than 1 year), Ipsec (Less than 1 year), Ipv6 (Less than 1 year), Linux (Less than 1 year), Linux/unix (Less than 1 year), Mpls (Less than 1 year), Networking (Less than 1 year), Ospf (Less than 1 year), Security (1 year), Threat analysis (Less than 1 year), Unix (Less than 1 year), Virtualization (Less than 1 year), Vmware (Less than 1 year), Windows server 2012 (Less than 1 year), Cisco/Juniper (1 year), Circuit Testing (1 year) Links <https://www.linkedin.com/in/nikitagolubets/> Certifications/Licenses CompTIA A+ June 2018 to June 2021 EW6DJKMV5QLPVKGGH CompTIA Network+ August 2018 to August 2021 KXYWC0V8RYL6FBW2 CCNA Cyber Ops April 2018 to April 2021

<https://www.youracclaim.com/badges/cfdb8440-b86e-4b80-9baa-fda85d9fd712>

Additional

Information Technologies Security: Attack Methods, Data and Event Analysis, Network Intrusion Analysis, Endpoint Threat Analysis, Security Monitoring. OS: Linux/Unix, Microsoft OS, Windows Server 2012. Virtualization: VMWare Workstation, VSphere, ESXI. Networking: Cisco/Juniper routers, LAN switches, IPv4/IPv6, IPVPN, IP, MPLS, OSPF, EIGRP, BGP, IPSec, DNS, NTP, Firewalls, ACLs.

Name: Brian Hensley

Email: john58@example.org

Phone: +1-650-224-9242x31476