

Security Systems Administrator Security Systems Administrator IT Systems Administrator  
Cleveland, OH I am seeking an organization where I can use my experience and education to help  
the organization meet and surpass its goals using Technology. Authorized to work in the US for any  
employer Work Experience Security Systems Administrator Cleveland State University - Cleveland,  
OH July 2016 to Present Supported and maintained the university's physical security IT  
infrastructure (51+ servers) Developed and maintained software scripts to maintain systems  
Trained and supported users using departmental software and documentation Student Enterprise  
Network Technician (Level II) Cleveland State University - Cleveland, OH April 2014 to July 2016  
Supported the university's telecommunications infrastructure Created and resolved end-user  
issues received via university's Help Desk system. Wrote user documentation on Microsoft Office  
365 Trained new hires on network policies and procedures Honors, Projects Education Bachelor  
of Business Administration degree in Information Systems in Information Systems Cleveland State  
University - Cleveland, OH Present Associates of Applied Business in IT Networking Software in IT  
Networking Software Cuyahoga Community College - Cleveland, OH Present Skills VISUAL  
STUDIO, C#, SCRIPTING, LINUX, COMPUTER TROUBLESHOOTING, Active Directory, System  
Administrator, System Admin Certifications/Licenses CompTIA A+ Additional Information Technical  
Skills: Computer Troubleshooting/Repair, Linux & Windows Server Management Developer  
Environments: Visual Studio (C#), PowerShell Scripting Soft Skills: Strong Work Ethic, Positive  
Attitude, Great Personality

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