

Security Analyst Security Analyst Security Analyst - Thermo Fisher Scientific Pittsburgh, PA
Enthusiastic and team-oriented Information Technology/Microsoft Certification major with
specialized training in Windows 7 and CompTIA A+. More than years of industry experience
performing client consults on hardware/software installation and troubleshooting. Work Experience
Security Analyst Thermo Fisher Scientific August 2016 to Present Maintain access by providing
information, resources, and technical support. Ensures authorized access by investigating improper
access; revoking access; reporting violations; monitoring information requests by new programming;
recommending improvements, in the following systems: -Active Directory Users and Computers
-ACF2 -OnDemand -Oracle - ServiceNow Global Service Desk Analyst Thermo Fisher Scientific
February 2015 to July 2016 - Internal user technical problem resolution - Windows, Oracle, and
mainframe user support - RACF - HP ServiceManager Technician Thermo Fisher Scientific
November 2014 to January 2015 Mass machine version upgrade from Windows XP to Windows 7
Infrastructure Engineer Enkompas Technology Solutions - Pittsburgh, PA February 2014 to October
2014 Pittsburgh, PA Infrastructure Technican I February 2014 - October 2014 -Single point of
contact user issue resolution -Change "trouble shooting" to hardware trouble shooting -Change
Build and rebuild and the optimization and windows listing to Build, Rebuild, and Optimization of
Windows Server and Workstation machines -Change Active directory users and computer to Active
Directory Management -Barracuda Web Filter Management IT Technician Intern Smith Micro
Software Inc - Pittsburgh, PA April 2013 to August 2013 smithmicro.com - PC and Server Inventory
Management - Set-up and configure new Windows Machines - Server Inventory - Set-up Cisco IP
Phones Education Certificate in Microsoft Network Professional Pittsburgh Technical Institute -
Oakdale, PA July 2013 Military Service Branch: Army Service Country: United States Rank: E2
September 2009 to September 2015 Additional Information Technical Skills - Server and
Workstation Hardware replacement - Configure systems for network access in a wide array of
enviroments

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