

Network Administrator Network Administrator Network Administrator - The Language Doctors
Crofton, MD Work Experience Network Administrator The Language Doctors - Landover, MD
October 2018 to Present Troubleshoot Windows 7, 10, Server 2012, 2016, Linux and MACos issues
? Initial programming of servers/managed switches/workstations. ? Remote user assistance via
Remote Desktop, Teamviewer and other screen sharing options and platforms ? Crimping of
Ethernet cables, ceiling runs of various distances ? Network monitoring software management,
network security implementation and maintenance. ? Lan and Vlan initial set up, configuration, and
maintenance ? Addressing help desk tickets ? Assisting website development via Wordpress ?
Managing team of IT assistants Supervisor Grosvenor Condominiums - Rockville, MD March 2011
to August 2018 Maintain daily building operations ? Liaise with other staff members ? Use
surveillance cameras to monitor property ? Manage residential database ? Accommodate
residential and guest requests Associate Place One Luxury Condominiums - Alexandria, VA
October 2006 to March 2011 Manage activity in the building lobby and other common residential
areas ? Troubleshoot security and camera systems ? Fix networking issues with computer
stations ? Provide technical assistance to residents with network or computer queries with
purchases ? Carry out daily transactions Technical Skills ? Proficiency with computer software
including Microsoft Office (Access, Excel, Powerpoint, Word, Outlook), Windows 7, 8, Vista /XP;
troubleshooting on PC and MAC ? Typing speed 80wpm ? 5 years of experience in Windows
server ? Experience with Java and other programming language IT RELATED COURSEWORK
Network Security 320, Ethical Hacking 321, Digital Forensics 321, and various computer science
coursework. Education Bachelor of Science in Cyber Security Management and Policy in Cyber
Security Management and Policy University of Maryland May 2020 Skills Networking, Windows,
Active Directory, Technical Support, Vmware

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