

Business Systems Analyst Business Systems Analyst Business Systems Analyst - Cargill, Inc
Wichita, KS Authorized to work in the US for any employer Work Experience Business Systems Analyst Cargill, Inc - Wichita, KS November 2013 to Present Provided application support services for the suite of Transportation and Logistics Applications Partnered with other Global IT teams to resolve complex data and technical issues Improved the effectiveness and efficiency of the RateServer and TransPay application and develop solutions to improve the overall health of the applications and associated processes Created bi-weekly and monthly invoice reports for Cargill carriers using SAP business object reporting tool Solved issues related to Intelliroute and Czarlite applications on a daily basis Maintained miles and fuel market price in Oracle database for PC Miler application Provided consulting and analysis for business units that are implementing/have implemented the Transportation and Logistics application suite Worked on a small project regarding life cycle of 2003 server and created test scenarios in 2008 server for supported tools Managed the ongoing technology vendor relationship as it relates to the change control process, quality assurance, application upgrades, infrastructure upgrades, and implementation of additional functionality with applications Participated in after hours on call rotation support for applications Gathered and prepared detailed requirements and test documentation including developing various test plans and test scenarios for medium size project Technology Infrastructure Security Analyst Cargill, Inc - Wichita, KS January 2012 to October 2013 Responsible for vulnerability technical support for all employees Provided ongoing support for the existing applications used in daily business operations Successfully implemented Provimi devices in Qualys Guard environment and created asset groups and user accounts Responsible for maintenance and quarterly update for all Symantec servers Analyzed and tested new technologies such as Junos Pulse in client workstation environment Successfully prioritized remedy incidents and share expertise with other team members to solve issues Developed training materials and provided training to new team members Solved McAfee related issues for Global Network services and HP client teams Documented stolen/lost devices in archer for audit purpose and work with necessary teams for risk impact Plant Floor Solutions IT Intern Cargill Beef - Wichita, KS May 2011 to August 2011

Responsible for user documentation and training of various plant floor processes Trained Cargill Food Distribution employees on new scan gun software Visited several beef plants to gain further knowledge of Cargill's beef business Education B.A. in Business Administration Wichita State University September 2011

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