Network Administrator Network Administrator Network Administrator - Exelon Work Experience Network Administrator Exelon January 2018 to Present   Maintaining the Active Directory infrastructure between multiple domains across a multi trusted forest / domain architecture Manage Group Policy   Administrator of user accounts and computers   Manage servers and file share access privileges   Maintain domain support systems such as DNS, DHCP   Working with Power shell to streamline tasks   Knowledge in Splunk   Knowledge in Microsoft Azure   Issue internal web certs to application teams   Participate in 24/7 on-call rotation Access Management Exelon October 2015 to October 2017   Active Directory, Enterprise Directory and Exchange Environment administration   Create access control list and processing evidence that relate to NERC, CIP, SOX, and other regulations.   Project Management/Administration   Create user roles using Oracle Admin Tool   Perform IT NERC CIP compliance activities at Exelon Corporation Create documentation and knowledgebase for access to Exelon applications   Participate in 24/7 on-call rotation. Sr. IT Technician TEK Systems June 2014 to October 2015   Solving day-to-day tickets put in by users, admins and VP's   Administrator of user accounts and computers using Active Directory   SCCM 2012 client is used to provide administration support.   Project Administration. Leading the completion of Project.   PC troubleshooting Windows Migration Specialist TEK Systems October 2013 to May 2014   Imaged machines to Windows 7 to support XP to Windows 7 projects.   Swapped out hard ware as well as backing up and restoring user data. IT Technician Swift Staffing June 2013 to October 2013   Tier 1 Desktop Support Specialist solving day-to-day tickets put in by school staffing and administrators.   Setup Computer labs and classrooms with switches and computers   PC troubleshooting   Troubleshooting printer network and local problems as well as computer software. IT Technician Pole to Win International April 2012 to December 2012   Answer phone calls and enter in user problem and resolution in ticket system. If the ticket couldn't be solved it would get escalated to Tier II specialist.   Windows 7 & XP support, computer hardware support. Education B.A in Information System Security & Network Computer Systems ITT Technical Institute Skills ACTIVE DIRECTORY, NETWORKING, REMEDY, BGP, CITRIX, Technical Support, Windows 7, Vmware, Microsoft Office, Cisco Certifications/Licenses

CCNA Routing and Switching August 2014 to August 2017

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