

Systems Administrator Systems Administrator IT Support Specialist Florence, AZ I have worked in IT for over 6 years and have a proven track record of my abilities. I am able to handle everything from servers to desktops, firewalls and networked components. I am as versed with customer service as I am with computers. Authorized to work in the US for any employer Work Experience Systems Administrator SE Works - Portland, OR November 2014 to May 2016 As the sole Information Technologies personnel for SE Works I was responsible planning roll outs of new computers and software. I managed interfacing between software vendors and low voltage contractors and maintained day to day operations. IT Support Specialist Oregon Eye Specialists - Portland, OR June 2013 to May 2014 I worked directly with the Systems Administrator to support over 150 users, 400 computers across 8 locations. I handled seventy percent of the employee support remotely or over the phone Computer Technician Chino Valley USD - Chino Valley, AZ February 2009 to November 2012 During my time as a computer technician I assisted teachers with day to day issues with the technology in their classrooms. I provided training classes for teachers on software. I assisted with the installation of ceiling mounted projectors and smartboards district wide. Lead installer Bulleri Networks - Prescott, AZ February 2006 to July 2007 Working for a wireless internet service provider I gained a lot of experience installing tower sites and wireless communication devices at residential addresses. Education High school or equivalent Skills System Admin, System Administrator, Active Directory, Help Desk, Service Desk, Tech Support, Desktop Support, Helpdesk Support, Customer Service Certifications/Licenses CompTia Network+ Certification November 2017 to November 2020 The CompTia Network+ certification signifies knowledge of computer networking fundamentals. CompTIA A+ July 2019 to July 2022 This certification signifies the ability to build, repair and install desktop computers Assessments Supervisory Skills: Interpersonal Skills Familiar March 2019 Measures a candidate's ability to maintain productive team working relationships by identifying conflict and settling disputes. Full results: [https://share.indeedassessments.com/share\\_assignment/oupX0blw-mh-dkf](https://share.indeedassessments.com/share_assignment/oupX0blw-mh-dkf) Email Expert March 2019 Measures a candidate s ability to effectively compose and organize email messages. Full results: [https://share.indeedassessments.com/share\\_assignment/wv2kuw1ymjibipty](https://share.indeedassessments.com/share_assignment/wv2kuw1ymjibipty) Basic

Computer Skills: PC Highly Proficient March 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: [https://share.indeedassessments.com/share\\_assignment/qrffj6-uyhmj65cu](https://share.indeedassessments.com/share_assignment/qrffj6-uyhmj65cu) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information CompTia A+ certified CompTIA Network+ certified

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