

IT Technician IT Technician Wausau, WI Authorized to work in the US for any employer Work Experience IT Technician Inclusa Inc. - Stevens Point, WI August 2017 to Present - Assist with domain migration and related projects due to multi-company merger. - Provide on-call and on-site support for Inclusa faculty and staff - Identify and create documentation for standard troubleshooting procedures - Maintain the equipment used by Inclusa staff including laptops, monitors, cell phones, and other related peripherals Workstation Technician University of Wisconsin - Stevens Point - Stevens Point, WI May 2014 to August 2017 -Set up, maintain, and perform warranty work on Printers, iPads, Desktops, and Laptops for all UWSP Faculty and Staff -Troubleshoot hardware and software issues for the above devices -Document and update documentation for standard operating procedures Project Manager University of Wisconsin - Stevens Point - Stevens Point, WI August 2016 to June 2017 - Digitize, backup, edit, and convert over 300GB of oral history projects - Organize and verify integrity of audio files, transcripts, release forms, and other documents related to the Northern Pennsylvania Oral and Life History Project (NPOLHP) - Delegate and prioritize work to be done on the NPOLHP and other oral history projects Education BS in Computer Information Systems (CIS) - Networking and Information Security University of Wisconsin - Stevens Point - Stevens Point, WI September 2013 to May 2017 Skills C# (3 years), SQL (2 years), Javascript (2 years), Project Management (1 year), Windows 7 (4 years), Linux (1 year), Visual Studio (3 years) Links <https://www.linkedin.com/in/mitchellbutalla> Groups Association of Information Technology Professionals (AITP) May 2015 to Present Publications Pointer Toolkit <https://play.google.com/store/apps/details?id=edu.uwsp.pointerToolkit&hl=en> From the app page: Pointer Toolkit provides a variety of modules to keep busy Pointers organized and new Pointers acquainted with living on campus. I designed and coded a wireless reporting module to assist the Chief Information Security Officer at the University of Wisconsin - Stevens Point in troubleshooting client side wireless issues across campus.

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