

ServiceNow Trainee Analyst ServiceNow Trainee Analyst ServiceNow Trainee Analyst Work Experience ServiceNow Trainee Analyst Jade Global Inc March 2019 to March 2019 Certified on ITSM Pre-sales and Sales Specialization on ServiceNow Platform Certified System Administration on ServiceNow Platform Certified on Pre-sale module of ServiceNow Platform on Security Operations and HR Service Delivery. Certified on Sales module of ServiceNow Platform with HR Service Delivery. Experience working on Business rules, Server-side scripting, Client-side Scripting, UI Actions, UI Policy, SLAs, Notifications Workflows, Surveys. Experience working on Service Portal Pages and Widgets Certified Implementation Specialist ITSM -Ongoing training Certified Implementation Specialist CSM -Ongoing training Bookstore Associate Barnes & Noble Inc - Houston, TX July 2017 to December 2018 Specialized in Customer Service Excellent Interpersonal Communication Strong Product Knowledge and Understanding of Target Customers Lead Member of Group Google Vision API for Receipt OCR September 2018 to November 2018 Receipt Free Android Application Fall 2018 Developing Android Mobile Application for business travelers to keep track of expenses using Google Vision API for Receipt OCR. Lead Member of Group Application Developer Intern ServiceNow Santa Clara CA - Santa Clara, CA June 2018 to August 2018 Developed a widget on ServiceNow portal page Created and a Design a UI Enhanced Functionality on the Chatbot Developed Requirements and created workflows Oracle Database Administrator Focus Data Tech System Private Limited - Pune, Maharashtra January 2016 to June 2016 Responsible for database administration, design, development, maintenance and production support of relational database Designed and developed database objects such as tables, views and indexes Responsible for database security Performed Oracle RMAN backups and Monitored alert log files of oracle database Marked TNS entries and checking Oracle Listener Status and Connectivity Education Bachelor of Engineering in Engineering Computer Science Kolhapur Institute of Technology - Kolhapur, Maharashtra May 2015 Skills Eclipse, Java, jquery, Android, Bootstrap, Html5, Xcode, Mysql, Oracle, Mongodb, .net, Visual studio, Api, C++, Javascript, Angular.js, Swift, Rest, Linux, Uml Additional Information TECHNICAL SKILLS Languages: C, C++, Java, .NET, Android, Swift Databases: MySQL, Oracle, MongoDB Web

Technologies: HTML5, CSS3, JavaScript, Bootstrap, Angular.js, jQuery, REST API OS: Linux, Windows, Mac Versioning Control: GitHub, Bitbucket Cloud Technologies: AWS, Google Vision API Tools: Eclipse, Sublime Text, XCode, Visual Studio, UML Ubuntu

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