

Systems Administrator Systems Administrator West Palm Beach, FL Work Experience Systems Administrator Royal's Inc. - Belle Glade, FL January 2010 to Present Responsibilities Support LANs, WANs, network segments, Internet, and intranet systems. Maintain system efficiency by monitoring updates, antivirus, backups and hardware/software upgrades. Manage Active Directory, user accounts, passwords, mailboxes, file level permissions, management of Group Policy and Organizational Units. Troubleshoot and consult with users to determine hardware, software, or system functional specifications. Maintain network and system security. Monitor networks to ensure security and availability to specific users. Maintain integrity of the network, server deployment, and security. Assign routing protocols and routing table configuration. Assign configuration of authentication and authorization of directory services. Maintain network facilities in individual machines, such as drivers and settings of personal computers as well as printers. Administer servers, desktop computers, printers, routers, switches, firewalls, phones, personal digital assistants, smartphones, software deployment, security updates and patches. Provides end-user support via telephone, email, and face-to-face. Skills Used Proficient knowledge on Network, System Administration, PC Troubleshooting. Education AA in Computer Science Nicaragua - Managua 2003 to 2004

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