

Systems Administrator Systems Administrator Network Administrator/Engineer US A multi-talented, solution-oriented, and highly analytical IT professional with 20 years of experience and a wide range of skills in systems installation, configuration, upgrading, and maintenance. Skillful administration and troubleshooting expertise in networks, and for range of Microsoft products. Proficiency in grasping new functional concepts quickly and utilizing them in a productive manner. Authorized to work in the US for any employer Work Experience Systems Administrator HYDAC Technology Corp March 2013 to February 2019 Responsible for design, configuration, administration and support activities for MS Skype/Lync VoIP systems Reduced employee workload of common tasks by developing and maintaining MS Orchestrator runbooks for various departments Participated the planning, evaluation, selection, and recommendation of initiatives related to Cisco and Microsoft collaboration technologies Implemented and maintained secure Aerohive wireless network for employees and company guests Customize and install server hardware and software, including operating systems, security, monitoring, storage, and network management systems Designed and implemented secure remote access portal for 3rd party users to access network resources using F5 Big IP webtops Planned and executed HP switch migration to Cisco 2960 stacks for better network proficiency Senior Network Administrator Brentwood Industries June 2006 to March 2013 Designed and implemented WAN/LAN networks for new offices in the US, Thailand and the Czech Republic Maximized network service levels, performance, security and overall system up-time availability/fault tolerances Provided ongoing remote and on-site operational support of all national and international offices including LAN/WAN connectivity and VPN access Analyze and optimally select new technologies based on cost effectiveness, technical functionality, durability, and manufacturer support Develop and implement policies and procedures related to network hardware and software acquisition, use, support, security, disaster recovery and backup Technical Consultant DataLink Associates June 2000 to June 2006 Designed, implemented and tailored client IT infrastructures related to clients specific needs Minimized client downtime by troubleshooting issues and ensuring network integrity Developed individualized client disaster plan to ensure complete data recovery Data Center Technician Vertek Corporation July 1999 to June

2000 Installed, supported and documented internal data center related WAN/LAN connectivity, cabling, network equipment, server hardware and software Exclusively selected to implement contracted nationwide installation of customer service quality assurance software Education None in Bachelor of Science, Cybersecurity and Information Assurance Western Governors University? - Salt Lake City, UT May 2019 to Present Associate in Applied Science degree in Applied Science Lehigh Carbon Community College May 2012 Skills System Administrator, System Admin, Active Directory, Windows Server 2012/2016 (6 years), Microsoft Hyper-V (4 years), Microsoft Exchange Server 2010/2013 (10+ years), Microsoft SCSM and Orchestrator, Microsoft Dynamics CRM 2013, Cisco - switches, routers, firewalls, AeroHive wireless, F5 Big IP, SolidWorks PDM Military Service Branch: Army reserves Service Country: United States Rank: Sergeant June 1995 to September 2001 Certifications/Licenses CompTIA A+ July 2019 to July 2022 ITIL Foundation Certificate in IT Service Management June 2019

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