

I.T. Contractor I.T. Contractor Systems Administrator / Desktop Support Pleasanton, CA Authorized to work in the US for any employer Work Experience I.T. Contractor MULTIPLE EMPLOYERS - San Francisco Bay Area, CA February 2013 to Present I.T. support provided on a contract and project basis. Technical Account Manager Alternative Technologies - Berkeley, CA July 2017 to October 2018 Provided professional I.T. management services to multiple MSP clients. VCIO Pacific Office Automation - Pleasanton, CA September 2016 to April 2017 Provided professional I.T. management services to multiple MSP clients. I.T. Support Administrator Steinberg Architects May 2015 to October 2015 Hardware and software support for onsite Windows desktops, laptops, and servers. Executive Support Completed I.T. Audit of MSP Vendor uncovering deficiencies and resulting in cost savings and procedure changes. Senior Systems Administrator SAP SuccessFactors - San Mateo, CA June 2007 to September 2012 Supported the Microsoft Network. Managed and supported Active Directory, Network Services, Backups, Anti-Virus. Built and maintained all onsite servers. Created and managed all production system images for team to deploy. Escalation point for helpdesk/desktop team. Conducted hardware and software compatibility testing for XP to Windows 7 migration. Systems Administrator Dealix Corporation - Redwood City, CA November 2004 to November 2005 Supported the Microsoft network to include Active Directory, Network Services, Backups, and Anti-virus. Provided local and remote support for 100 end users. Managed system imaging process. Managed company move of all users and I.T. equipment to new location. Soldier U. S. Army Reserve - San Jose, CA 2002 to 2003 Secret Security Clearance Honorable released from service. Education Associate in Electronics Technology Heald College - Milpitas, CA Associate in Networking Technology Heald College - Milpitas, CA Skills Windows 7, 8, 10., Microsoft Based Servers, Servers, Desktops, Laptops., Microsoft Active Directory, Backup Technologies, Microsoft Office 365, System Imaging, Disk Encryption, Google G-Suite, Microsoft Hyper-V, Anti-Virus Certifications/Licenses A+ Certified Professional MCP, Microsoft Certified Professional, Microsoft Server 2012 MCSA, Microsoft Certified Systems Administrator: Messaging MCSE, Microsoft Certified Systems Engineer, Windows Server 2003

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