

Technical Product Manager (Long Term Contract) Technical Product Manager (Long Term Contract)  
Seattle, WA Work Experience Technical Product Manager (Long Term Contract) Expedia Group -  
Seattle, WA November 2018 to Present \* Takes ownership in driving new feature development  
through every stage of the product life cycle and deliver incremental value using validated agile  
methodologies. \* Communicate, influence, and work with stakeholders both inside and outside of  
Expedia to ensure seamless customer experience. \* Evaluates every feature request, gathers  
detailed business requirements from partners and works closely with business development staff to  
translate requirements into user stories for consumption by Dev team. \* Works with the Dev team  
through development cycle to ensure features developed met the desired business goals. \*  
Collaborates with the Dev team to evaluate technical options, conducting build versus buy analysis.  
\* Works collaboratively with Dev leadership to plan sprints and deliver on projects. \* Identifies gaps  
or conflicts in requirements, handles risks & UAT defects and drives toward resolution. \* Validates  
projects after deployment to ensure they met all operational and business requirements and drives  
maintenance and problem resolution, as required. \* Liaise between product development, reporting,  
training, and business owners to ensure clear communication, understanding of product offerings at  
all times and ultimate project success. \* Owns team roadmap. Works collaboratively with Product  
owners on their roadmaps, specifically where they have dependencies on my team. \* Provides  
visibility into status of upcoming improvements to partners. \* Monitors and tracks product feedback  
to help in the prioritization of development projects. \* Refines and builds the assigned product  
offering over time. \* Leads complex projects and deliver simple, elegant solutions. \* Leads team by  
using best agile practices, driving continuous improvement. IT Project Manager/Business Analyst  
University of Southern California - Los Angeles, CA September 2017 to November 2018 \* Support  
project and enhancement solutions to Cognos, Workday, and Quali Deliverables \* Define project  
schedules in units of trackable work that are understandable to business sponsors and as well as  
technical team members. \* Manage project communications to include the sharing of team meeting  
minutes, project status reports, and issue/risk logs. \* Manage costs, budgets and vendor  
contracting per need. \* Monitor project schedules - identifying and addressing project issues;

escalating to management/administrative roles when necessary. \* Establish and enforce change management. \* Ensure key project documents remain up-to-date throughout the project life cycle \* Create and implement detailed Go Live Plans \* Manage transition of project products from project teams to support teams \* Meet with customer groups to determine IT business requirements \* Elicits requirements using interviews, document analysis, site visits, business descriptions, use cases, scenarios, business analysis, and task and workflow analysis. \* Builds and supports central communication and workflow platforms, such as team/site hierarchies for documentation and service catalog content. \* Assist and facilitate knowledge transfer, such as documentation and standard operating procedures. \* Provides information to developers and subject matter experts for the establishment of the technical vision and performance needs. \* Serve as the conduit between the customer community (internal and external customers) and software development or business process re-engineering team through which requirement flow \* Incrementally test systems in all stages of product development - using results to validate and refine development approach or business needs. \* Develop requirements specifications according to standard templates. \* Participate in project meetings to review project deliverables and timelines. \* Participate in testing developed software or new process flow \* Build custom Workday reports \* Perform business analysis using data queried via Structured Query Language (SQL) \* Build Workday candidate/employee dashboards \* Develop reporting and metrics that further the understanding of datacenter logical and on-promise business problems or programs to define continuous improvement. \* Conduct user acceptance testing Business Systems Analyst (Short Term Contract)

AMAZON - Global HR Solutions - Seattle, WA February 2017 to June 2017 \* Support project and enhancement solutions to PeopleSoft 9.2. Deliverables \* Produce written business requirements for project efforts and enhancements \* Process diagrams detailing current and future flows \* Prepare/execute user acceptance testing \* develop use case models, system objectives, interface requirements, \* integrity requirements, performance and operational requirements \* Review enhancement request backlog, gathering problem statements, impacts, and benefits \* Perform impact analysis in order to prioritize work efforts required skills \* Collaborating with HR analytics,

HR services, and PeopleTech to build an integration, which automates the process of sending candidate/employee data to Amazon's I-9 vendor \* Create user stories for project sprints \* Perform business analysis using data queried via SQL, SAS, Excel, Access \* Provide project planning, execution, risk assessment and system availability \* Lead in a fast-paced, rapidly changing environment by working directly with leadership across different locations \* ERP implementations \* Conduct root-cause analysis \* Work closely with software engineering teams to drive real-time rule implementation and features \* Track general business activity to provide clear, compelling metrics reporting on a regular basis \* SQL scripting/writing queries \* Build email templates for Salesforce and iCIMS to enhance Amazon's candidate experience \* Serve as a liaison between business stakeholders, vendors, and technical team during projects of high complexity \* Collaborate with the iCIMS team to build candidate/employee dashboard \* Configure and maintain different inbound/outbound integration between PeopleSoft and different system such as: Salesforce, I-9 Advantage, Hire right, and ICIMS.

Functional Analyst NTT DATA CONSULTING - Seattle, WA April 2016 to February 2017

Workday HR system integration developer

Deliver high level scope analysis and solution design of the processes/systems impacted and work plan for each project assigned

Translate business requirements into process / system impacts and functional and technical requirements, and identify/assess potential data sources

Create solution options based on research of (current and future) system capabilities, standard processes, and high-performing companies

ERP implementations

Implemented and configured Kronos Accruals, Attendance, and Timekeeper.

Maintained security related configuration in Kronos Workforce Central (function access and data success profiles)

Perform configuration of workday modules and other packaged software (Business Solutions only)

Coordinate and/or create process playbacks and prototype reviews with business owners and internal review team

Created test scenarios for our HR projects

Participated in on-going testing of T-Mobile's HR system (Workday) to ensure deployment of stable experiences to stakeholders.

Participated in end-to-end testing

Define, build and implement enhancements to HR processes and structure that will improve the HR function's alignment to business objectives and ability to help drive business results

Configure and maintain different

inbound/outbound integration between Workday and different system such as: Kronos, ADP, Field Glass, Cornerstone, SAP, and Kenexa Business Analyst NTT DATA CONSULTING June 2014 to February 2017 NTT DATA is a Global IT Innovator delivering technology-enabled services and solutions to clients around the world. The company provides consulting services" Project Manager NTT DATA CONSULTING - Columbus, OH October 2015 to March 2016 Created an IT application that reduces customer friction experiences in order to increase the company's ecommerce Assigned the lead role for technical/functional development and support of IT applications in various areas of responsibility Planned, designed, and implemented efficient IT systems in support of assigned organizational functions Communicated and resolved system issues in order to maximize the benefit of IT system investments Managed medium to large sized projects with planning, development and implementation of system solutions Provided direction to contractors/consultants on tasks assigned Project Manager NTT DATA CONSULTING - Durham, NC October 2014 to October 2015 Focused on all aspects related to quality improvement and quality control. Created cost-benefit analyses and ROI assessment that were used as the basis for decision making on proposed IT implementation projects Resolved numerous project issues including staffing shortages, tactical matters, scope creep and divergent business and user needs. Responsible for organizing meetings, updating project schedules, and meeting critical deadlines Exceeded work standards by following production productivity, quality, and customer service Resolved operational problems and identified work process improvements and solutions. Worked in a team environment to ensure requirement coverage and strive to meet our SLA's with the business. Enhanced job skills by participating in educational opportunities and actively reading professional publications. Managing project risk, including the development of contingency plans Monitoring overall process and use of resources, initiating corrective action where necessary Adopting and applying appropriate technical and quality strategies and standards Identifying and obtaining support and advice required for the management, planning, and control of the project. Business Analyst NTT DATA CONSULTING - Louisville, KY June 2014 to October 2014 Gathered business requirements from stakeholders Defined and documented customer business functions

and processes. Analyzed the feasibility of, and develops requirements for, new systems and enhancements to existing systems; ensured the system design fitted the needs of the users. Tested, implemented and documented new internal tools and reports Created ad hoc SQL-based reports for Localization Team Generated Excel pivot tables for Finance area, related to assessment of overall spend Software Knowledge \* Developer Languages/Tools: SQL, Java, HTML, JavaScript, XML, XSLT \* Microsoft Office Suite: Word, Excel (advanced), PowerPoint, Project, Outlook, Visio, Access \* Windows: SharePoint 2010 administrator role, SQL Server \* Project Tools: CA Rally, Microsoft Project, JIRA, HP Quality Center, Product Studio, ServiceNow \* HR Related databases: Working knowledge of Workday, AON, Kronos, Field glass, ADP, Cornerstone, PeopleSoft HCM 9.2, SAP Education University of Southern California 2018 BA in Communications Coastal Carolina University - Conway, SC 2013 Skills CHANGE CONTROL, CHANGE CONTROL MANAGEMENT, GAP ANALYSIS, PROJECT LIFECYCLE, HTML

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