

Director of Software Development Director of Software Development Director of Software Development - European Wax Center Fort Lauderdale, FL Authorized to work in the US for any employer Work Experience Director of Software Development European Wax Center - Hallandale Beach, FL September 2017 to Present Hired and managed all positions within the Technology department at EWC Lead the national network security software upgrade for 600 plus franchise locations around the country using on-shore and off-shore resources Lead the development of new software, web applications, reporting solutions, cloud solutions, and the support of existing applications. Worked with internal and external BI teams to develop Heroku and IBM Data Warehouse Lead the UI/UX design project for EWC's waxcenter.com site Managed external consultants for new Sitecore DevOps environment in Azure Provided thought leadership in technology department for best practices for our DevOps environment Reorganized, hired and managed the technology organization to improve productivity, and operational effectiveness Led Salesforce, Marketing Cloud, and Financial Force enterprise wide Projects Led and collaborated on the ADP to Salesforce integration project, including updates and infrastructure initiatives Prepared and managed budgets, including all resource planning to align with financial targets Implemented organizational processes to meet SOX Compliance standards Initiated cost cutting initiative with vendors and consulting firms Assed all technology department staffing needs such as internal hires, off-shore, and staff augmentation Managed external vendors and suppliers including software licensing and contract negotiations

Director of Software Development AT&T/Wireless Maritime Services - Miramar, FL October 2010 to September 2017 Managed software vendors for all software related projects Handled acquisition analysis for acquiring new companies Lead the internal network team who setup our Cloud environment for the cruise lines Managed software/network deployments for our external clients Utilized Agile methodology to manage and organize development teams Implemented SharePoint Server in VMWare cloud environment Implemented Dynamic CRM Server in VMWare environment Setup clustered SQL Servers within our internal cloud infrastructure Purchased hardware and software from vendors Handled human resource issues and tasks Managed budgets for training, hardware, and

resources    Developed goals and succession plans with employees    Managed relationship with Finance Department to acquire funds for projects    Handled employee performance plans and yearly ratings    Developed technology strategies for the executive team    Managed outsourced developers for mobile applications    Interviewed and hired candidates for open positions    Handled Oracle and Veritas development environment    Conducted SQL Server migrations in enterprise environment    Deployed SQL Server Cluster in virtual environment    Created architecture for large data repository in the Cloud    Align IT objectives and programs with the organization's overall vision, strategies and objectives.    Identified and implemented new technologies which increased the performance of applications and improved the overall infrastructure    Lead planning and implementation of all management and reporting systems, client operations and internal communications    Created and implemented strategy for the IT department    Managed data warehouse environment for cellular network over Satellite    Created architecture for web applications in enterprise cloud environment for cruise industry

Senior Analyst Royal Caribbean - Miami, FL November 2006 to July 2010    Created multiple Hyperion Brio Reports for executives    Developed and modified PL/SQL scripts in TOAD environment    Developed C# application for flight transactions    Developed multiple SQL Agent jobs using SQL Server 2005 SSIS packages    Developed FAA FlightView Web Service application using VB.NET, PL/SQL, and SSIS packages    Created Amadeus Vista application for Air Agents with VB.NET    Automated manual access database and excel spreadsheet applications with C# and Oracle    Worked with Data Warehouse team in Miramar to obtain access to Oracle database    Developed relationship with IT department to secure development rights    Managed the Brio queries and push reports for the Air/Sea department    Established relationships with internal and external business partners    Developed ad hoc queries, tables, and reports within the Oracle database    Modified and created software manuals and documentation for in-house applications    Gathered requirements from end-users and upper level management    Created UML diagrams for requirements analysis    Followed change management guidelines for application modifications    Managed expenses and payroll within the department    Implemented Hyperion Brio upgrade for Air/Sea and Revenue Management Departments

Software

Engineer SRT Systems - Davie, FL July 2006 to October 2006 Modified ASP.NET data reporting application Developed C# document export module Created Business Objects for Satellite application Helped develop Data Layer for Satellite tracking application Developed Oracle 9i PL/SQL packages and functions Conducted technical interviews for .NET candidates Software Developer AEC/Source Interlink - Coral Springs, FL February 2006 to June 2006 Helped upgrade current applications to .NET 2.0 Modified ASP.NET 2.0 shopping cart system Developed in-store print functionality for online shopping cart system Developed new features for the existing online music store application Helped maintain online music store using ASP.NET 2.0 and C# Maintained and developed e-commerce application Software Developer Diamond.com - Sunrise, FL August 2005 to February 2006 Created XML data feeds for affiliates Developed XSLT 2.0 and Xml file Split utility using Saxon 8.4 Managed affiliate data feed portal Developed FTP application using SQL Server 2005 SSIS package and VB.NET Handled site optimization and sitemap for search engine optimization Created new C# and ASP.NET 2.0 XML data feed portal Maintained and developed e-commerce application Modified existing Intranet Portal using Infragistics Software Developer VLOC - Palm Harbor, FL March 2004 to May 2005 Developed PL/SQL packages to interact with Corporate ERP system Created enterprise level PL/SQL packages and Indexes for VB.NET applications Created triggers in Oracle database to interact with C# .NET and ERP system Created Oracle tables, and database constraints using SQL scripts Created complex queries in Oracle to run database reports for customers Designed and developed enterprise level C# .NET application that integrated with ERP system Designed and develop company intranet using ASP.NET and SQL triggers Maintained Oracle, SQL Server, IIS server Upgraded Oracle database from 8i to 9i Helped maintain and troubleshoot ERP system Handled DBA tasks for SQL Server and Oracle server Developed stored procedures for Oracle and SQL Server Developed ASP.NET e-commerce manufacturing application Developed and implemented C# .NET controls Handled Unix administration on HP-UX server IIS Server administration on Windows Server 2003 Created UML diagrams and software requirements documentation Software Engineer Mantech - Fairmont, WV 2003 to 2004 Developed application

modules using Oracle stored procedures, triggers, ZOPE, Python, and Java      Created Oracle reports with SQL scripts      Developed and modified DoD e-commerce catalog system using Oracle and ASP.NET      Helped design Oracle database system for Department of Defense web application

Created complex SQL code for .NET applications      Maintained and enhanced Oracle database

Created PL/SQL triggers and stored procedures      Created Web Service transaction history module

Developed C#/Excel SQL Loader catalog tool      Developed C# Windows based Excel application

Helped develop e-commerce transaction system for DoD Supply Chain      UML object-oriented design and documentation      Upgraded Web based e-commerce site using C# and ASP.NET

Developed and implemented custom C# controls Sr. Programmer HSC Academic Technology - Morgantown, WV 2001 to 2003      Developed applications using C#, VB.NET, Java, and SQL Server

Designed and developed interactive online courses using VB.NET      2073 SQL Server 2000 Programming Certificate      Experience with indexing and stored procedures      Worked on several ASP, CSS, and JavaScript web applications      Developed imaging system using VB.NET and ASP.NET      Created ASP.NET and C# media storage application HR Web Developer IBM HR - Research Triangle Park, NC 2001 to 2001      Created web measurement system      Developed online Java applets      Worked on several projects with HR Web Services Team      Developed interactive JavaScript applications.      Developed Benchmarking database and website MIS/Web Developer West Virginia University - Morgantown, WV 1999 to 2001      Worked on several Visual Basic, ASP, SQL projects      Designed and developed WVU B&E Student Services website      Developed website for WVU business professor      Developed SQL database stored procedures Education B.A. in Arts and Sciences West Virginia University - Morgantown, WV M.S. in Software Engineering West Virginia University - Morgantown, WV Skills SQL SERVER, ORACLE, SQL, C#, C++, Strategic Planning, Word, budget, training, retail sales, Salesforce, Heroku, FinancialForce

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