Network Administrator Network Administrator Network Administrator - Ventra Plastics, LLC Vermilion, OH Microsoft Office Suites and Office 365 ? Proficient with all client Windows Operating Systems ? Network Systems Management ? Proficient with troubleshooting printers ? Microsoft Windows Server ? AeroHive wireless products ? Virtualization products (Vmware & HyperV) ? Monitoring software IPMonitor (SolarWinds) and Kaseya ? Barracuda products ? Experience with Active Directory and Exchange ? Familiar with Intermec/Zebra Line   printers Work Experience Network Administrator Ventra Plastics, LLC - Sandusky, OH August 2014 to Present   Manage a VoIP PBX phone system   Entire plant network upgraded to Cisco switches and routers with dual fiber backbone   Provide Help Desk Support for local and external plant via Solar Winds ticket system   Manage daily IT Operations of the Network, Servers, Users and Telecommunications We standardized and maintained the technical documentation of inventories through Databases and Excel spreadsheets. Service Desk Engineer Trustpoint Technologies, Inc - Strongsville, OH September 2011 to August 2014 Provided Network and PC/Laptop support in a Windows based environment for over 600 users   Experienced in diagnosing, troubleshooting and resolving client issues with hardware maintenance, installations and upgrades.   Manage various Firewall models Centrally manage 50+ Access Points   Deployed new Motorola Intermec Ordering guns for 50+ grocery stores for Giant Eagle   Manage all Client/Server restores/backups centrally through various software   Imaging and configuration of new client systems IT Network Technician Automotive Components Holdings, LLC - Sandusky, OH September 2008 to August 2011   Manage an Avaya Definity PBX phone system and Audix Voicemail Server.   Completed company wide computer upgrade and data migration from IBM to Dell systems.   Entire plant network upgraded to Cisco switches and routers with dual fiber backbone   Provide Help Desk Support for local and external plant via BMC Remedy ticket system   Manage daily IT Operations of the Network, Servers, Users and Telecommunications   We standardized and maintained the technical documentation of inventories through Databases and Excel spreadsheets.   Ford Subsidiary with 1000+ employees Library Assistant / Backup Systems Support Technician ITT TECHNICAL INSTITUTE - Warrensville Heights, OH September 2007 to August 2008   Assist students with references and advice when

they are doing class work or research.   Managed small Library of books using the Dewey Decimal Classification (DDC) and Library of Congress classification.   Built Open Source Linux Imaging Server to increase the number of computers being imaged by 40%. Education Associates of Applied Science degree in Software Applications and Programming ITT Technical Institute - Strongsville, OH June 2007 to March 2009 Associate in of Applied Science degree in Computer Network Systems ITT Technical Institute - Strongsville, OH June 2005 to June 2007 Skills Active Directory, Networking, Technical Support, Windows, Windows 7, Microsoft Office Additional Information Comptia A+

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