

Network Administrator/ Network Specialist Network Administrator/ Network Specialist Network Administrator/ Network Specialist - Utilities Commission of New Smyrna Beach Lake Mary, FL

In-depth knowledge and hands-on experience in Tier II ISP Routing Policies, Network Architecture, IP Subnetting, VLSM, TCP/IP, NAT, DHCP, DNS. Maintaining strong conceptual, analytical, and troubleshooting skills. Excellent interpersonal and customer service skills. A versatile team player with ability to work collaboratively with team members effectively. Innovative problem solver, committed to goal achievement, and comfortable working in a fast-paced environment. Maintain high performance, up-to-date, open to learn and exchange knowledge, and flexible to work in new environments and groups.

Connectivity & Hardware: Exchange Servers, DNS, DHCP, Web Servers Ethernet, Fast Ethernet, WAN, LAN, TCP/IP and Cisco wireless Design, implementation and operational support of routing/switching protocols in complex environments including BGP, OSPF, EIGRP, Spanning Tree, 802.1q, etc Maintained current documentation for all voice and data network systems using standard templates including cable systems, equipment inventory, spares, and floor plans

Experience in Cisco switches and routers: IP addressing, Wide Area Network configurations. An enthusiastic, customer focused professional, seeking a career opportunity where I can apply my business and technical thinking and passion for delivering value-added solutions. Technical Support, consulting, implementing and quickly adapting to changing environment and always ready to learn.

Work Experience Network Administrator/ Network Specialist Utilities Commission of New Smyrna Beach September 2016 to Present Support and maintain LAN and WAN and manage the IP addresses and Subnets Performed troubleshooting, repair, and maintenance of computer systems, hardware, peripherals and telephony. Manage the IPs, DHCP and DNS and create the groups. Troubleshooting hardware and network related problems.

Hands-on experience with Ether Channel, Spanning Tree, Trunking, ACLs, Syslog. Experience in the Setup of HSRP, Access-Lists, OSPF, RIP, EIGRP, and tunnel installations.

Supports and configure Cisco layer 2 and layer 3 devices Managed teams for deployment of Windows 10 upgrade, hardware installations, new assets and prepared audits. Worked with CCIE to migrate current firewall devices to the new devices. Maintained system upgrades and

provided documentation for user friendly "how-to" procedures, troubleshoot, repairs and best practices. Troubleshooting Cisco IP phone issues in Cisco Unified Communications Manager. Configure or modify user's voicemail for Cisco IP phones in Cisco Unity. Configure and make changes to our Cisco Finesse platform. Configure, change, update Cisco Unity platform. Troubleshoot basic VPN issues with assistance from CCIE. Maintain and troubleshoot SCADA. Configure and troubleshoot tablets and mobile phones. Add users and workstations into Active Directory. Perform in-person and remote troubleshooting through diagnostic techniques and relevant questioning. Troubleshoot customer AD account issues such as lockout etc. PC Service Technician / PESG Seminole County Public Schools July 2016 to August 2016 Responsible for checking PC's in each school and making sure they are functioning properly. Responsible for troubleshooting machines with issues, and resolving them. Re-imaging machines that need it. Skills Active directory, Cisco, Dhcp, Ospf, Tcp Certifications/Licenses Cisco Certified Network Associate (CCNA) June 2019 to June 2022

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