

IT Cybersecurity Analyst, iAM Analyst IT Cybersecurity Analyst, iAM Analyst IT Cybersecurity Analyst, iAM Analyst Charlotte, NC Work Experience IT Cybersecurity Analyst, iAM Analyst TIAA - Charlotte, NC 2014 to April 2019 Served as Project Lead to identify applications that were good candidates for automation. Worked with Internal departments in getting requirements for applications ready for automation. Interfaced with Internal Application owners to Decentralize applications that were not a candidate for automation. Decentralized applications in preparation for automation. Ensured decentralized teams were trained and documentation was up to date. Working knowledge of SailPoint. On a daily basis successfully protected the company data via the termination process. - Ensured that terminated users could not access data after termination. - Oversaw/processed the manual terminations to ensure that Terminated users were successfully removed/disabled across 40+ applications within 3 business days. - This resulted in approximately 400+ users on a monthly basis successfully terminated across multiple platforms without any audit findings. - Communicated with HR and various levels of Management for Immediate Terminations.

Trained Staff, served as a mentor for the team. Filled in for management in their absence assuring smooth and efficient office operations. Communicated with Auditing to provide evidence of processed work. Sr. IT Security Analyst TIAA - Charlotte, NC 2003 to 2013 Trained New and Existing staff on various applications and platforms. Oversaw accuracy and ensured team processed requests within Service Level Agreement (SLA). Used Service Now as the system of record to process Incidents, Change requests and Access requests that was in good order for applications across various platforms. Example: ? RACF ? Active Directory ? VM Directory ? Natural ? TPX ? PEOPLESOFT Sr. IT Security Analyst, Granted access to New Hires. Ensured access was properly removed from transferred employees. Acted as Team Lead for Process improvement Represented team on various projects and upgrades to various applications / platforms. Centralized applications to the Access Management Team. Created and updated Standard Operating procedures (SOP's). Worked with internal departments for application upgrades. Education Associate in Applied Science in Applied Science Laguardia Community College Skills Active directory, Racf, Rsa, Cms, Audit Links <http://www.linkedin.com/in/donna-pinedo>

Additional Information SKILLS RACF TPX Access Management Audit Active Directory
Service Now Troubleshooting TSO CA Identity Manager Leadership CMS RSA Secure ID
Training Eagle Sail Point Creating Documentation

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