

Systems Administrator Systems Administrator IT Systems Administrator Mesa, AZ Over 17 years' experience in networking, systems, and server management and support Experienced in datacenter, WAN and LAN systems design and project management Veteran in network design, environment isolation, and firewall configuration Practiced in Cisco, Fortinet and other maker network device configuration Windows and Linux server installation, configuration, maintenance, and management Servers: Windows NT through Windows 2016 server, Linux, Exchange, SQL, IIS Proficient in server virtualization (VMware), network storage, and remote installations Windows and Linux workstation installations, configuration and management Extensive training and customer support experience receiving numerous awards Strong heuristic capabilities in hardware, software, and human processes Self-motivated, personable, professional, adaptable, resourceful, process-minded Authorized to work in the US for any employer Work Experience Systems Administrator Benson Systems - Gilbert, AZ September 2018 to Present Manage Windows 2016 and 2012 servers, Linux Ubuntu servers and Hyper-V deployments Design and program Cisco and Fortinet routers, switches, other network equipment Design, install and manage Ubiquity and Engenius scaled access point deployments Support end users for Windows workstations and other software, including Office 2010 thru 365 Support external customers in hardware and software selection, installation and post-sale technical support Lead training for user classes and orientations on systems, software and network protocols Systems Administrator Efficient Enterprise Engineering (Ex3) - Tempe, AZ January 2012 to August 2018 Manage multi-site, international data centers for web-based software developer/provider Administration of multiple Windows domains with Exchange, and remote accessibility Installation and maintenance of IIS, SQL, and report servers for client web applications utilizing hard and virtual servers with proactive infrastructure monitoring (Nagios with custom scripts) Redesigned and reengineered a remote, unmanned, secure datacenter to increase offsite storage and web hosting capacity with increased bandwidth, redundancy, and DOD security Manager Computer Operations Rio Salado College, Div. of Public Service - Tempe, AZ February 2010 to January 2012 Successfully completed redesign for multi-site / multi-provider network for increased throughput and high

availability through routing, VLANs, and complete subnet redesign Planned and implemented
VMware migration from legacy systems to higher stability systems Designed and implemented
new Windows domain for high availability and remote access Advised on Business Continuity
Planning Committee for emergency preparedness planning Systems Administrator Efficient
Enterprise Engineering (Ex3) - Tempe, AZ September 2007 to February 2010 Manage multi-site,
international data centers for web-based software developer/provider Administration of multiple
Windows domains with Exchange, and remote accessibility Installation and maintenance of IIS,
SQL, and report servers for client web applications utilizing hard and virtual servers with proactive
infrastructure monitoring (Nagios with custom scripts) Redesigned and reengineered a remote,
unmanned, secure datacenter to increase offsite storage and web hosting capacity with increased
bandwidth, redundancy, and DOD security Assistant Manager and Trainer FranklinCovey - Salt
Lake City, UT February 2002 to May 2006 Data Services Manager and Project Manager Expanets -
Kent, WA October 1998 to December 2000 Infrastructure and systems management of in-house
network, servers, and workstations Manager over client services support team of 15 technicians
for on-site customer IT support In person group and individual software training as well as
telephone tech support Network Administrator and Real Estate Manager Nissho Iwai American Corp
- Seattle, WA July 1989 to 1998 Education CCNP Mesa Community College - Mesa, AZ May 2012
BA International Business / Computer Science University of Washington - Seattle, WA March 1988
Skills VMware, System Administrator, Active Directory, System Admin, Linux, Linux Administrator

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