

Security Systems Administrator Security Systems Administrator IT Systems Administrator
Cleveland, OH I am seeking an organization where I can use my experience and education to help
the organization meet and surpass its goals using Technology. Authorized to work in the US for any
employer Work Experience Security Systems Administrator Cleveland State University - Cleveland,
OH July 2016 to Present Supported and maintained the university's physical security IT
infrastructure (51+ servers) Developed and maintained software scripts to maintain systems
Trained and supported users using departmental software and documentation Student Enterprise
Network Technician (Level II) Cleveland State University - Cleveland, OH April 2014 to July 2016
Supported the university's telecommunications infrastructure Created and resolved end-user
issues received via university's Help Desk system. Wrote user documentation on Microsoft Office
365 Trained new hires on network policies and procedures Honors, Projects Education Bachelor
of Business Administration degree in Information Systems in Information Systems Cleveland State
University - Cleveland, OH Present Associates of Applied Business in IT Networking Software in IT
Networking Software Cuyahoga Community College - Cleveland, OH Present Skills VISUAL
STUDIO, C#, SCRIPTING, LINUX, COMPUTER TROUBLESHOOTING, Active Directory, System
Administrator, System Admin Certifications/Licenses CompTIA A+ Additional Information Technical
Skills: Computer Troubleshooting/Repair, Linux & Windows Server Management Developer
Environments: Visual Studio (C#), PowerShell Scripting Soft Skills: Strong Work Ethic, Positive
Attitude, Great Personality

Name: Tracy Anderson

Email: cherylward@example.org

Phone: (263)634-5598x790