

Manager, Application Development Manager, Application Development Manager, Application Development - MUFG Investor Services Plano, TX Software Development Manager with over 18 years of experience designing, developing and delivering high- quality software solutions across industries - financial services, media and advertising, live video streaming/ en- coding and healthcare. Excellent communicator with technical and managerial skills to motivate team collaboration, maintain project deliverable timelines, stay within budget and guide all levels of development staff to streamline solutions.

FOCUS Windows and Web Application Design and .NET Architecture Implementations Full Microsoft Stack Object Oriented Principles and Development Agile Framework/Scrum Methodology Team Building and Thoughtful Leadership Strategic Planning and Development Work Experience Manager, Application Development MUFG Investor Services August 2018 to Present

- Manage strategic and tactical aspects of software development and QA teams
- Assessing existing implementations and providing recommendations on improvements and upgrade path/plan on technical strategy
- Leading initiative for cloud architecture and development
- Develop innovative and creative solutions, and automate processes and repetitive tasks to increase efficiencies and reduce costs
- Assist team in troubleshooting and reviewing logic and code to resolve issues
- Leading initiative to integrate Scrum methodology and adopt Agile approach
- Implemented and leading code review process as well as test case/test plan review process
- Coaching and mentoring junior team members in technical and non-technical scenarios
- Managing budget budget for personnel, development and infrastructure environments across multiple projects
- Collaborate with Project Management team and business owners to gather requirements and define develop- ment projects
- Coordinate with Production Support to troubleshoot and resolve escalations

Environment: .NET Core 2.1, .NET Framework 4.x, C#, ASP.NET, jQuery, AngularJS, Windows Services, Web Services, SQL Server 2012/2016, SQL

Integration Services Manager, Application Engineering Altice USA June 2017 to August 2018

- Managed all aspects of development and support of on-site and offshore (India) development team
- Collaborated with business and technology owners to gather requirements and define development projects as well as troubleshooting and resolving incidents
- Implemented Scrum methodology

within team Effectively managed prioritizing projects, tasks and resource allocations (development, hardware, system support, QA) to successfully meet deadlines Collaborated with business partners to define and implement SLA's for appropriate tasks Responsible for personnel decisions and tasks including employee reviews, goal setting and motivational support Environment: JavaScript, ServiceNow, Informatica, Java, .NET Framework 4.5.1, C#, ASP.NET, Oracle, IT Technical Manager PostgreSQL May 2016 to March 2017 Manage all aspects of on-site and offshore (India) development team of 10 including refining agile process by implementing migration to VSTS, facilitate daily scrum and implementing retrospectives Responsible for leading software development life cycle of client-facing platforms including the analysis of specifications, design, implementation, production rollout, maintenance and support Responsible for prioritizing projects, tasks and resource allocations (development, hardware, system support, QA) to successfully meet deadlines Responsible for personnel decisions and tasks including employee reviews, goal setting and motivational support Environment: .NET Framework 4.0, C#, ASP.NET, jQuery, TypeScript, AngularJS, KnockoutJS, Windows Services, Web Services, SQL Server 2008, SQL Reporting and Integration Services, MSMQ Software Development Manager Time Warner Cable Media December 2013 to May 2016 Established and managed Enterprise development team of 9 developers Responsible for design and architecture on all projects Responsible for all personnel decisions, employee reviews and collaborating with HR to enhance motivational support and handle disciplinary tasks Prioritized projects and resource allocations (development, hardware, system support, QA) to successfully meet deadlines Communicated with executive management weekly to provide status updates and discuss progress and road-blocks Communicated with operational and sales groups within the company to determine feasibility of requested projects Collaborated closely with internal and external Audit teams to maintain PCI and SOX compliance Scheduled deployment and publishing of .NET web applications with IT management and relevant departments Environment: ASP.NET, MVC, .NET Framework 4.5/4.0/3.5, C#, Visual Basic .NET, ASP.NET, LINQ, JavaScript, jQuery, XML, AJAX, Windows Services, Web Services, DevExpress, SQL Server 2012, Oracle 10g/11g/12c, SQL Integration Services, SQL Reporting Services

Software Engineer Time Warner Cable Media April 2010 to December 2013 Collaborated with vendors to define functional and developmental requirements on various projects Partnered with sales and inventory to design and develop .NET application to assist in setting rates and budget goals Responsible for maintaining and upgrading customer-facing websites utilizing HTML5, jQuery, numerous jQuery frameworks, ASP.NET MVC and CSS Designed, developed and maintained windows service to process data from Oracle to SQL Server on a nightly and ad-hoc basis Designed, developed and maintained Windows Gadget, and associated Web Service, to push data to desktops based on user roles and settings Environment: .NET Framework 3.5/4.0, C#, Visual Basic .NET, ASP.NET, LINQ, Javascript, jQuery, XML, AJAX, Windows Services, Web Services, SQL 2008/2012, Oracle 10g/11g/12c, MVC 3.0

Software Engineer ViewCast August 2007 to April 2010 Developed and maintained WPF application to render audio and video using DirectShow Responsible for migrating existing native C++ code to managed C++ code for streaming video application and corresponding encoders Updated existing .NET web application from using standard ASP controls to AJAX controls Addressed bugs and issues with converting existing code from ATL 7.0 to ATL 9.0 Took part in code reviews and walkthroughs with development team Responsible for maintenance, upgrading and resolving of customer-generated and QA-generated issues in encoder management desktop application Environment: .NET Framework 2.0, C#, C++, ASP.NET, XML, COM, ATL, AJAX, Windows Services, Web Services, WPF

Software Developer Digital Speech Systems September 2006 to August 2007 Developed VoIP functionality for existing call logging application Responsible for maintaining existing voicemail application Responsible for resolving issues from previous versions of call logging application for new releases Environment: C, C++, Visual Basic, Java, SQL 2005

Software Developer Genesta March 2003 to September 2006 Developed speech-based embedded applications for Pocket PC devices Developed RFID-based embedded applications for Pocket PC devices Developed company-branded API for RFID-based applications Updated applications written in Embedded VB to VB.NET based on customer necessity Developed Windows-service to replace existing desktop application Developed installation packages and scripts Environment:

C++, C#, Visual Basic, XML, Windows Services, InstallShield, SQL 2000, .NET Compact Framework Software Engineer Inovis Inc September 2000 to January 2003 Developed new functionality for Windows OS edition of supply chain software package Managed customer service issues for Enterprise edition of supply chain software package Developed new functionality, upgraded, and maintained customer-specific kits to interface with Windows software package Environment: C++, Visual Basic, InstallShield Education Bachelor's in Computer Science Skills C# (10+ years), Asp.Net (8 years), Agile (5 years), Software Development (10+ years), Management (6 years), C++ (6 years), SQL (10+ years), Oracle (5 years), JQuery (2 years), Angular (1 year)

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