IT Specialist - Local Hires IT Specialist - Local Hires IT Specialist Bayamon, PR Looking for a career opportunity where I can contribute my education, knowledge and years of experience in Systems Information and Network Telecommunication.   Targeting Network Specialist & It Specialist   Design and Implement as WAN, LAN, MAN and Wi-Fi Network Technologies   Knowledge Internet Leased Line, T1, DSL, Wireless Antenna, Broadband Cable.   Managing Network Device as Router, Firewall, Switch, Wireless Router and Access Point.   Implementing and configuring Windows Server NT, 2000, 2003, 2008, 2012. Linux, Ubuntu   Manage WAN Technologies ISND, DSL, PPP, Broadband Cable, WIMAX   Knowledge in Monitoring and Filtering Traffic and Apply rules and Access Control   Manage Network Services and Applications. IPSec, VPN, DHCP, DNS, NAT.   Years the Experience as Help Desk, Customer Services and Accounting Sales   Install New Computer to Network and Diagnostic error. Network Problem and Troubleshooting   Knowledge and Diagnostic Telephone Cable Systems. Authorized to work in the US for any employer Work Experience IT Specialist - Local Hires FEMA/DHS November 2017 to July 2018 Assist to Fema end user with Install Management apps, including Configure iPhone and iPad Setup, Apple id, MobileIron, Good and Apps@Work.   Start the configuration of the operating system with all Fema services including internet access, Outlook email, vpn connectivity, printer port and network file Access.   Configure Laptop Setup with Cisco Any Connect, VPN and ARVONET Connection.   Assist and Participate with MERS group in the DRC Soft Opening and Network Installations.   Take training on the entire operation of the network of Fema known as ONENET   Remedy Knowledge Ticket Software.   Assist with Implementation the FEMA DRC Site Setup. o Develop the cable to connect the internet service. o Connect all Network Equipment and Telephone Cable to Fema Services. o Offer user support to install programs through the Fema Intranet. o Assist to end user and Network Equipment testing and Troubleshooting. Technology Sales Specialist Temporary Project Marketsource by HP August 2014 to June 2016   Sales Representative hp products in Puerto Rico   Visit Bestbuy, Costco, OfficeMax, and Office Depot Store and provide training to employees of HP products, such as Notebook, Desktop, AiO Computer, Tablet, Laser and Inkjet Printer.   Supporting clients to accelerate sales of the store and explain the new technology of new

products. Marketsource by HP November 2014 to April 2015 Install and Repair Technical Knowledge Procedure Telephone repair line.   Knowledge identifying problems of bandwidth in the dsl modem.   Knowledge Tools to repair a telephone cable.   Electrical Testing knowledge. Diagnose and identify a fault at all points of the telephone line.   Knowledge in the MDF Frame, IP, and protectively Demarcation.   Installation of black line, modular cable and wall jack customer. Technical Support Specialist Dreyfous & Assoc - Caguas, PR July 2012 to March 2014 Dreyfous is a provider of internet services and network implementation, and to provide lessons and educational resources.   My functions had to make preventive visits to these clients. Have an agenda to visit 25 clients and maintain good performance of Cisco, Mikrotic, Ruckus devices   Login to the Router and test external and internal network.   Testing of T1 and internet lines.   Update Database server web content filtering.   Make the equipment monitoring Router, Switch, Access Point, Windows Server, Ubuntu Server and local client computers if they had a contract with the company.   Provider services and supports the programs that the company offers, known Edusystem and Eduplatform Products.   Extensive knowledge Technology Implemented Ncomputing Virtual Desktop solutions Installation and configuration of Sage Solutions Act, Peachtree and admin Plus IT Network Development Project Consultant San Patricio Medical Group - San Juan, PR 2011 to 2012 Selected Contribution: Structured wiring installation of Cat 5e UTP Plenum using the Standard TIA / EIA 568B   Network Installation of Cabinet in the central area where the wires struck out utp patch panel.   Certification utp cat 5e wiring to Analyzers Fluke, checking wiring broken open or crossed Implementation of Dell Power Edge Server T 310 with windows 2008 server operating systems for the Administration of the Medical Record Application known as NeoMed.   Installation of 15 workstations with operating systems Windows 7 Professional and connected to the Network. Printer Configuration with static IP to the Network to share it with 15 workstations   Assistance in development of e-mail accounts to buy a domain with domain.com. Creating user accounts and Trainings. Network Security/ IT Analyst Junta de Calidad Ambiental (JCA) Gov - San Juan, PR 2000 to 2012   Implementation of security procedure and Development of Information Security Policies. Carry out system analysis and manage the technical problems in a business environment, including

keeping communications wide area networks with Cisco Solutions, monitored Internet traffic through Fortinet and ISA Server Firewall Solutions.   Manage and support Agency Web Site Up data and Updating Information.   Perform VPN allocation of accounts   Accounts, Administration Security Systems of computers and servers.   Analyze and manage the technical problems in a business environment, including keeping communications wide area networks with Cisco solutions. Selected Contributions: Responsible for the implementation of the Topology for six regionals on the island and managed by the Cisco Network solutions.   Installation and Configuration Operating Systems for Client / Server services including IIS, DHCP, DNS, WINS, TCP/IP suite and other important services. ? Management Systems Ricoh Printing and Scanning solutions, including TCP/IP Print, Scan to Email, FTP, SERVER and Folder and maintenance through the local area network and wide area network. ? Installation and configuration of security applications and programs solutions client / server Education Information Technology Emergency Management Institute February 2018 HP LEARNING CENTER March 2010 Certificate in ROUTERS ASPIRA NETWORK ACADEMY - San Juan, PR February 2005 B.S. in Computer Science INTERAMERICAN UNIVERSITY - Bayam n, PR June 2003 Associate in Computer Science INTERAMERICAN UNIVERSITY - Bayam n, PR 2001 Skills Microsoft Office. (10+ years) Additional Information CompTIA ITF

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