

Tech Specialist Tech Specialist IT Management Township of Neptune, NJ Highly skilled at diagnosing and repairing PC s for over 6 years now and have been diagnosing and repairing Smartphones for over 5 years. I ve done an internship at Academy Charter High School with the IT department for 6 months. Self taught building websites using platforms such as WordPress, Wix, Weebly, and Brackets. I am well versed in MS Office platforms, Windows platforms, Apple platforms and Networking management which I am currently studying. I am able to learn something new and solve the problem at hand. Authorized to work in the US for any employer Work Experience Tech Specialist Apple - Freehold, NJ July 2019 to Present Network Administrator Harold Import Company Inc. - Lakewood, NJ May 2019 to Present Geek Squad Agent BestBuy - Eatontown, NJ October 2016 to July 2019 This job requires me to be knowledgeable in computer hardware maintenance, Office programs, Different versions of Windows Home or Server, different versions of Mac OS. The biggest requirement of this position is to be able to properly diagnose and or troubleshoot any one of the clients devices. Must be able to maintain clear work station and be organized with service orders. Education High school Academy Charter High School - Belmar, NJ September 2012 to June 2016 Skills Tech Support, Comptia, Help Desk, Desktop Support, Office Applications (3 years), Mac OS X (2 years), Basic Computer Skills (5 years), Google Docs (3 years), Customer Service, Helpdesk Support, Customer Support, MAC Certifications/Licenses CompTIA A+ Currently studying to aquire certification.

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