SYSTEMS ADMINISTRATOR SYSTEMS ADMINISTRATOR NETWORK/ SYSTEMS ADMINISTRATOR - P-11 Security Long Beach, CA Work Experience SYSTEMS ADMINISTRATOR P-11 Security - El Segundo, CA November 2015 to Present   Support, along with directorate intranet and required functionality.   Assist the Government in troubleshooting, isolating, and repairing hardware and software problems on LAN/WAN/standalone systems.   Created documentation and provided training for proper computer security procedures, including system hardening, in a secure environment.   Managed virtualization environment using Citrix VDI-in-a-Box and Hyper-V, converted physical servers to virtual servers using VMWare ESX, and configured virtual connections using VSphere and VCenter.   Assist in hardware upgrade, replacement, and accountability, along with software updates and installation of new applications as acquired by the government. Maintain Windows-based PCs and Servers. Perform administration duties on LAN/WAN equipment such as switches, routers, system performance monitoring, preventative maintenance inspections, configuration, and installation.   Install, configure, schedule, and maintain server backups and data archiving. Maintain documentation of system design and privileged user manuals. Assist the Network Operations Center (NOC) by performing audits as directed.   Create and install operating system images that comply with SAF/AAZ policy. Maintain client and server databases, Microsoft Exchange 2011, Microsoft Internet Information Services, Dynamic Host Configuration Protocol, Print Server services, file servers, and Symantec Antivirus.   Provide information system user account creation, setup, and configuration after coordination with government representatives. Provide routine account maintenance to include adding, deleting, or modifying accounts using Active Directory. SENIOR DESKTOP SUPPORT TECHNICIAN / ASSOCIATE SECURTY SYSTEMS ADMINISTRATOR Corpinfo - El Segundo, CA November 2013 to November 2015   Performed onsite support for unclassified and classified Windows 7 and Apple OS computer systems for the Aerospace Corporation.   Installed and performed minor repairs to hardware, software, or peripheral equipment, following design or installation specifications.   Performed security audits, patch remediation, and software package creation using LANDesk.   Installed and managed patch updates for security software such as Lumension and EMET. IT SERVICE CENTER ANALYST

Rome Research Corporation June 2013 to October 2013   Answered user inquiries regarding computer software or hardware operation to resolve problems.   Maintained user accounts to ensure network login and e-mail capability.   Conferred with network users about how to solve existing system problems. Rome Research Corporation - Carson, CA September 2012 to October 2013 LAN ADMINISTRATOR Rome Research Corporation September 2012 to June 2013   Maintained and administered computer networks and related computing environments including computer hardware, systems software, applications software, and all configurations.   Installed and performed minor repairs to hardware, software, or peripheral equipment, following design or installation specifications.   Led effort to start conversion of PC's to Zero Client technology and tracked progress.   Set up and troubleshot virtual desktop sessions in VMWare Horizon View Client. COMPUTER SYSTEMS ADMINISTRATOR United States Air Force - Columbus AFB, MS March 2011 to August 2012   Recommended changes to improve systems and network configurations, and determine hardware or software requirements related to such changes.   Planned, coordinated, and implemented network security measures to protect data, software, and hardware.   Diagnosed, troubleshot, and resolved hardware, software, or other network and system problems, and replaced defective components when necessary.   Performed data backups and disaster recovery operations.   Configured, monitored, and maintained email applications or virus protection software.   Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software. COMPUTER SYSTEMS ADMINISTRATOR United States Air Force February 2009 to March 2011   Loaded computer tapes and disks, and install software and printer paper or forms.   Configured, and tested computer hardware, networking software and operating system software.   Diagnosed, troubleshot, and resolved hardware, software, or other network and system problems, and replaced defective components when necessary.   Gathered data pertaining to customer needs, and used the information to identify, predict, interpret, and evaluate system and network requirements.   Installed and performed minor repairs to hardware, software, or peripheral equipment, following design or installation specifications.   Entered commands and observed system functioning to verify correct operations and detect errors.

Afghanistan SATELLITE COMMUNICATIONS TERMINAL OPERATOR/INFORMATION MANAGEMENT OFFICER United States Air Force February 2010 to August 2010 Afghanistan SATELLITE COMMUNICATIONS TERMINAL OPERATOR/INFORMATION MANAGEMENT OFFICER   Maintained permanent fleet cryptologic and carry-on direct support systems required in special land, sea surface and subsurface operations.   Set up and maintained encryption device for processing of secret information over the internet.   Modified computer security files to incorporate new software, correct errors, or change individual access status.   Reviewed violations of computer security procedures and discuss procedures with violators to ensure violations are not repeated. Developed training materials and procedures, or train users in the proper use of hardware or software.   Oversaw the daily performance of computer systems.   Monitored and maintained satellite communication terminal for internet and telecommunications access to remote Army location. Education Bachelor of Science in Computer Information Systems Post University - Waterbury, CT May 2017 Computer Systems Operations Apprentice Course California State Polytechnic University - Pomona, CA February 2009 Skills Active directory. (3 years), Blackberry (Less than 1 year), cabling. (Less than 1 year), Exchange (3 years), Vmware (4 years), Active Directory, Cisco, LAN, security, VPN, DNS, SQL, firewalls Military Service Branch: United States Air Force Rank: Senior Airman Additional Information Technical Skills: 6 years' experience in setup and support of Windows operating systems (XP, Vista, 7) 6 years' experience setting up and managing local and IP Networks, including Ethernet and fiber optic cabling.   Strong knowledge of network protocols such as TCP/IP, DHCP and DNS.   VMWare Administration experience.   Skilled in Microsoft Office 2013.   Experience with Group Policy Management and PowerShell scripting to manage permissions   5 years' experience in setting up Thin Client and Zero Client computers. Experience configuring network switches with HyperTerminal and Putty.   6 years' experience with Active Directory, Exchange Management Console and Windows Server 2003, 2008 and 2012. Knowledge and experience in RAID, NTFS, and Share permissions.   Experience with support of e-mail for Blackberry and iPhone.

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