

Senior IT Project Manager Senior IT Project Manager San Bruno, CA Authorized to work in the US for any employer Work Experience Senior IT Project Manager Pacific Gas and Electric Company (PG&E) - San Francisco, CA September 2014 to Present Successfully managed software and hardware projects and complex programs for PG&E s Customer Care Technology Business Unit Projects include application software deployment for PG&E Customer Care and Billing System and application and hardware deployment for PG&E s Automated Metering Infrastructure Managed CPUC-mandated Energy Efficiency Financial Programs which included multiple internal IT and Business organizations, Third-Party IT teams, and Third-Party, CPUC assigned oversight party Effectively managed project budgets, schedules, risk identification and mitigation, and issue management system Worked with PG&E sourcing organization as well as with IT hardware and software vendors to manage project contracts, invoices, and budget Managed internal and external IT audit remediation projects Developed and maintained successful working relationships and partnerships with internal PG&E organizations, external project consultants, i.e. KPMG, PWC, Accenture, and IT hardware and software vendors Facilitated product and user acceptance training with IT hardware and software vendors and PG&E end-users, operational support staff, and network administration staff Facilitates all weekly project reviews, monthly steering committee meetings, and bi-weekly budget reviews with key project stakeholders IT Compliance Analyst Pacific Gas and Electric Company (PG&E) - San Francisco, CA March 2013 to September 2014 Introduced and implemented project management principles and methodologies for internal and external IT compliance projects. The introduction of these principles and methodologies increased the efficiency of completing all the major project milestones on time by lessening the uncertainty of the project cycle and creating an environment of project clarity and understanding with all key stakeholders. This includes creating a master project schedule using MS Project, implementing risk, issue, and action item management, establishing recurring core-team meetings, and establishing a weekly forecast view of upcoming milestones, sub-milestones, and tasks for distribution to the project stakeholders and sponsors Coordinated and facilitated stakeholder training sessions for the roll-out of new or modified processes and procedures as required by NERC and enforced by

WECC Collected evidence and artifacts, and created and submitted major milestone close-out statements (completion statements) that describe the milestone and the work that was performed by the stakeholders Education Certificate Stanford August 2016 to June 2017 PMP in Project Management Mastery PG&E Academy 2013 Project Management UC Santa Cruz Extension March 2003 to June 2005 Certificate in UNIX San Francisco State Extension September 1999 to March 2000 Associates Degree in Electrical Engineering Heald Institute of Technology January 1982 to June 1983 Skills C (Less than 1 year), Excel (Less than 1 year), InstallShield (Less than 1 year), JIRA (Less than 1 year), Microsoft Office (Less than 1 year) Additional Information Technical Skills Applications: SAP, PPMc, PlanView Project Portfolio Management, PERT Chart Expert, WBS Pro, Microsoft SharePoint, Microsoft Office (Project, Excel, PowerPoint, Visio, Outlook, and Word) Software Tools: Perforce, JIRA, Continuous CM, InstallShield, InstallAnywhere, Sun Pkgadd Languages/Scripts: Perl, UNIX Shell Scripts, C, C++, Gmake

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