

IT Instructor/Mentor IT Instructor/Mentor IT Instructor/Mentor Sanford, NC There are two great days in a person's life the day we were born and the day that we discover why. William Barclay This is one of my favorite quotes, and it truly states where I am in my career right now. I have a wonderful job as an IT Instructor for MyComputerCareer.com Inc. However, I am looking to transfer into a Cyber Security centric roll. Authorized to work in the US for any employer Work Experience IT Instructor/Mentor MyComputerCareer - Holly Springs, NC November 2018 to Present - Instructs students in information technology concepts and assist them in obtaining industry certifications and obtaining employment. Provides concise and accurate answers to information technology and academic student questions. - Instruct and monitor students in the use of learning materials and equipment. Prepares the classroom for activities. - Assists Lead Instructors in providing instruction of Information Technology coursework to class sizes of up to 100 students per class. Utilizes relevant technology to support instruction and maintain a positive learning environment. - Plans, prepares and delivers instructional activities that facilitate active learning experiences. - Observes and evaluate student's performance and development. Provide appropriate feedback as necessary. - Manages student behavior in the classroom by establishing and enforcing policies and procedures.

Technical Service Support Analyst NC Dept. of Commerce - Raleigh, NC August 2018 to November 2018 - Deploy and maintain all desktop, laptops, mobile printers, and webcam systems. - Responsible for state wide Windows 10 rollout, encompassing all county offices and more than 1000+ machines. - Perform imaging and setup of new machines and tech refresh for end users and/or new employees. - Provide customer service; resolving issues, beginning to end, involving other team members and management. - Responsible for IT equipment inventory and location tracking for existing and new systems during deployment.

Full Time Student (IT Security Specialist) MyComputerCareer - Raleigh, NC August 2018 to October 2018 Graduation Date: Jan 2019 - Hands-on lab experience in IT systems hardening and Cyber Security, network posturing, password cracking, and risk management - Installation and configuration of systems ensuring appropriate security levels applications, networks, and devices - Perform threat analysis and provide rapid response utilizing appropriate mitigation techniques.

Full Time Student (IT Systems Administration)

MyComputerCareer - Raleigh, NC December 2017 to July 2018 - Hands-on experience in Networking, Troubleshooting, Operating Systems (MS, iOS, Linux), Mobility and Devices - Build and install PC and other computer technology and components with high quality and timeliness -Printer installation experience Windows Training and/or demonstrated, practical experience in computer skills - Maintain a positive and professional attitude in hectic / adverse situations while responding to user problems and troubleshoot hardware and software. - Administer Intranet user accounts; adding, deleting, and updating user accounts. Security Officer Securitas - Sanford, NC December 2017 to July 2018 - Secured Caterpillar USA multi-million dollar facility and personnel by patrolling property; monitoring surveillance equipment; inspecting buildings, equipment, and access points; Conducted Traffic Enforcement - Ensures operation of equipment by completing preventive maintenance requirements; following manufacturer's instructions; troubleshooting malfunctions; calling for repairs; evaluating new equipment and techniques. - Monitored alarm system, including fire suppression, shelter in place, and evacuation - Completed daily reports recording observations, information, occurrences, and surveillance activities; interviewing witnesses; obtaining authorization signatures. Rural Carrier Associate (RCA) US Postal Service Carrier - Sanford, NC April 2015 to June 2016 - Organize, safeguard and ensure successful delivery of all mail and parcels in accordance with federal policies and procedures - Assist Customers with the highest quality support possible and protect all mail, monies, and postal equipment - Provide and maintain a vehicle of adequate size, equipped with necessary equipment in a manner, that reflects a professional and positive image of the USPS, to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations - Complete daily Rural Carrier Trip Reports, to accurately reflect actual hours and minutes worked each day. Also, noting any deviations from the official route mileage, and/or the reasons for any delay. - Safely and Securely handle mail containing biological specimens such as blood samples, dry ice, and other potentially hazardous material (HAZMAT) Superintendent & Technical Advisor United States Air Force - Pope AFB, NC February 2010 to November 2014 - Senior Enlisted Advisor to the squadron commander. Responsible for conducting Security Assessment Inspections and reports findings and provides

corrective actions to Installation vulnerabilities - Managed IT Infrastructure of 6 facilities. Responsibilities included working with a team troubleshooting and maintenance for networks and associated equipment (host computers, switches, access points, and extenders), running new UTP cabling, and drops. Responsible for growth planning and implementation. - Develops plans, policies, procedures, and detailed instructions for implementation. Manages, supervises, and performs Security Force (SF) activities, including installation, weapon system, and resource security; anti-terrorism; law enforcement and investigations; military working dog function; air base defense; armament and equipment - Oversee day to day squadron operations encompassing Unit Personnel, Training, Resources, and Logistics Sections - Provides oversight, guidance, and assistance to commanders with the application of information, personnel, and industrial security programs Operations Division Supervisor United States Air Force - Pope AFB, NC September 2005 to October 2010 - Authorize and monitor unit budget accounts; create annual/five/ten-year forecasts - Act as the unit Purchasing/Contracting Agent for O&M and Personnel Management Accounts - Maintain multiple facilities and fleet vehicles. Establish contracts/conduct routine and emergency maintenance - Create and submit requests for additional facilities, as well as facility modifications and safety improvements - Manage unit IT infrastructure maintenance and user system upgrades/Tech Refreshes Education IT Security Specialist (ITSS) MyComputerCareer.com-Raleigh - Raleigh, NC August 2018 to January 2019 Certificate of Completion in IT System Administration (ITSA) MyComputerCareer.com-Raleigh - Raleigh, NC December 2017 to July 2018 AS in Police Sciences Community College of the Air Force - Maxwell AFB, AL February 2010 to November 2013 Certificate of Graduation in Senior Level Management Training Senior Noncommissioned Officer Academy 2011 Certificate of Graduation in First Line Supervisor Fundamentals Noncommissioned Officer Academy May 2004 to May 2005 Certificate of Completion Training Program Management August 2004 to January 2005 Skills Continuous Process Improvement/LEAN Green Belt (4 years), Facility and Fleet Management (10+ years), Lead Training Instructor/Curriculum Development (10+ years), Procurement Program Management (6 years), Billing Official/Approving Official (4 years), Anti-Terrorism and Threat Assessing (10+ years), Information Protection, Personnel

Security, Industrial Security (6 years), Automated Security System Operation (9 years), Training Section Management (10+ years), Military Experience (10+ years), Military Operations Officer (7 years), Cisco OS, Linux, Windows Server 2008, Exchange Server, SQL Server (Less than 1 year), Windows (7, 8.1, and 10) Desktop OS (6 years), Windows Server 2008 R2, 2012, and 2016 (Less than 1 year), Designing Network Topologies using Visio 2007/2010 (Less than 1 year), VMware - Creating Virtual Windows and Linux Servers (Less than 1 year), Windows and Linux Server Administration (Less than 1 year), Cisco Switches and Routers (Less than 1 year), Network Security including Physical and Logical Security (Less than 1 year), WAN Technology and Applications (Less than 1 year), Network Standards and Protocols (Less than 1 year), Microsoft Office Suite including: Outlook, Word, Excel, Access, and PowerPoint (10+ years), Information Security, It Security Links <http://www.linkedin.com/in/ian-william-lindauer> <http://ian.lindauer@gmail.com> Military Service Branch: USAF Service Country: United States Rank: Senior Master Sergeant, E8 October 1995 to July 2013 - Monitor unit budget accounts; create annual/five/ten year forecasts - Act as the unit Purchasing/Contracting Agent for O&M and Reserve Personnel Management Accounts - Maintain unit facilities and vehicles. Establish contracts and oversee/conduct routine/emergency maintenance - Create and submit requests for additional facilities and facility improvement - Manage unit IT infrastructure maintenance and upgrades - Coordinate and conduct technologies improvements, and tech equipment refresh - Leads, manages, supervises, and performs force protection duties, including use of deadly force to protect personnel and resources - Protects nuclear and conventional weapons systems and other resources - Performs air base defense functions contributing to the force protection mission - Controls and secures terrain inside and outside military installations - Defends personnel, equipment, and resources from hostile forces - Operates in various field environments, performs individual, and team patrol movements, both mounted and dismounted, tactical drills, battle procedures, convoys, military operations other than war, antiterrorism duties, and other special duties - Operates communications equipment, vehicles, intrusion detection equipment, crew-served weapons, and other SP equipment - Provides armed response and controls entry - Detects and reports presence of unauthorized personnel and

activities - Implements security reporting and alerting system - Enforces standards of conduct, discipline, and adherence to laws and directives - Directs vehicle and pedestrian traffic - Investigates motor vehicle accidents, minor crimes, and incidents - Operates speed measuring, drug and alcohol, and breath test devices - Secures crime and incident scenes. Collects, seizes, and preserves evidence. - Conducts interviews of witnesses and suspects - Obtains statements and testifies in official judicial proceedings - Responds to disaster and relief operations.

Commendations: - World Class IT Professional - Air Force Commendation Medal - Air Force Achievement Medal - Meritorious Unit Award - AF Outstanding Unit Award (2 Awards) - AF Good Conduct Medal (3 Awards) - Reserve Forces Meritorious Service Medal (4 Awards) - Iraq Campaign Medal (2 Awards) - National Defense Service Medal (2 Awards) - AF Overseas Service Medal - Global War on Terrorism Service Medal (2 Awards) - AF Longevity Service (3 Awards) - Expert Marksmanship Ribbon (2 Awards) - AF Training Ribbon - Airman of the Quarter (5 Awards) - Major Richard I. Bong Memorial Award - 440 Airlift Wing Outstanding Senior NCO - USAF Reserve Outstanding Senior NCO of the Year - Presidential Protection Certificate (4 Awards)

Certifications/Licenses CompTIA A+ April 2018 to July 2024 CompTIA Network+ July 2018 to July 2024 CompTIA Server+ August 2018 to Present CompTIA Network Infrastructure Professional August 2018 to August 2024 CompTIA IT Operations Specialist July 2018 to July 2024 MTA Security Fundamentals May 2018 to Present MTA Windows Operating System Fundamentals February 2018 to Present MTA Networking Fundamentals January 2018 to Present MTA Mobility and Device Fundamentals March 2018 to Present CompTIA Security+ June 2019 to June 2022 MTA Server Administration June 2019 to Present

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