IT Consultant & Systems Integrator IT Consultant & Systems Integrator Oreland, PA Work Experience IT Consultant & Systems Integrator IT Consultant 2011 to Present   Manage IT operations in small business, manufacturing, nonprofit, legal, medical, and educational environments   Serve as technical consultant for corporate strategic planning initiatives with >$100M goal   Design business processes across management, sales, accounting, payroll, and production teams   Cross-platform systems research, testing, and integration   Implement manufacturing management systems   Provide support/oversight to marketing teams   ISP and mobile carrier planning, deployment, and management   Network infrastructure creation and overhaul   Perform installation, upgrades, maintenance, asset management of computer hardware/software, electronics, A/V equipment   VoIP Implementation   Streamline costs, extend product lifecycles   Online presence management   Digital media content creation, manipulation and management   Security policy review, setup, implementation   Data backup, retention, and recovery Responsive in-person, phone, and remote support Volunteer Project Manager, Blount Public Library IT Infrastructure Upgrade TechSoup 2013 to 2013   Extended existing product lifecycle by 2 years, reducing library upgrade costs by 85% (James M. Cash Award 2015)   Overhauled, upgraded and/or replaced public access and staff machines and network infrastructure to provide consistent high-speed broadband access for rural community, meeting current and future technology standards   Coordinated software donation to library from nonprofit software distributor TechSoup Media Technician Jamestown Community College Department of Media Services - Olean, NY 2010 to 2011   Reinstated A/V presentation equipment inventory and asset management program   Spearheaded reorganization of campus's IT equipment storage facility, maximizing use while minimizing downtime   Programmed, installed, integrated PC-A/V presentational and remote conference equipment with Extron automation   Designed/created multimedia for administrative presentation   Responsible for setup and installation of presentational audio amplification and video display equipment   Collaborated with core IT department on deployments and updating equipment standards school-wide Education Associate in Science in Individual Studies in IT and History Jamestown Community College - Jamestown, NY Skills Android, Ios, Linux, Visio, Quickbooks,

Acrobat, Adobe acrobat, Microsoft office, Photoshop, Macos, Microsoft windows, Indesign, Active Directory, testing, training, access, access Additional Information Skills   Provide personal support to users and organizations with goal of empowering them to use technology effectively   Microsoft Windows, Windows Server, macOS, Linux Ubuntu/Mint, Android, iOS, Microsoft Office/Office 365, Visio, Project, Quickbooks Enterprise, iWork, iLife, Adobe Acrobat, InDesign, Photoshop, GIMP, Extron, Google Cloud   Computer, peripheral, A/V hardware, electronics, software installation, upgrades, troubleshooting   Cross-platform compatibility, end-user support and education, open-source equivalency,

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