

Job Seeker Salem, OR Work Experience ASSURANT - Miami, FL 2014 to Present Systems Administrator Administrate Virtual Desktop Infrastructure (VDI) 2014 to Present HIGHLIGHTS OF IT SKILLS VDI Infrastructure Terrestrial Infrastructure Application Virtualization End Point Software Deployment Global IT Work Experience End User Technical Support Site & Team Management Database Design & Administration Back End Web Development Scripting Automation

PROFESSIONAL EXPERIENCE ASSURANT Miami, FL, 2014 to present Systems Administrator (2014 to present) Administrate Virtual Desktop Infrastructure (VDI) for internal software/web/automation developers located domestically and internationally. Provide VMware vSphere/Quest vWorkspace/Hyper-V administration/technical support of VDI and VMs. Analyze/design/implement VDI for acquired companies/job roles/projects. Operating System: Windows/Windows Server 2019/Unix/Linux Hyper Visor: VMware vSphere/Quest vWorkspace/Hyper-V Software: Intune/ System Center Configuration Manager(SCCM) Scripting: Powershell/Python Database: SQL/MYSQL/PostgreSQL Web Development: Javascript/PHP Remote support for over +20 diverse locations in the USA, UK, Canada, India, and China. Coordinated resolutions across Technology Services departmental groups where multiple end-user associates have been impacted. Recognized opportunities for system or procedure improvements, generated recommendations, and managed execution of projects. Skills Database Administration (7 years), Database Development (7 years), System Administration (7 years), Desktop Support (7 years), Microsoft vSphere (5 years), Virtualization (7 years), Information Technology (7 years), Virtual Desktop Infrastructure (5 years), Powershell (5 years), PHP (5 years), Full Stack (5 years), Automation, Japanese (3 years)

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