

Bank Teller Bank Teller Bank Teller - Wells Fargo Bank Baltimore, MD Work Experience Bank Teller
Wells Fargo Bank - Austell, GA December 2017 to Present Provides account services to customers by receiving deposits and loan payments; cashing checks; issuing savings withdrawals; recording night and mail deposits; selling cashier's checks, traveler's checks, and series e bonds; answering questions in person or on telephone; referring to other bank services. Records transactions by logging cashier's checks, traveler's checks, and other special services; preparing currency transaction reports. Cross-sells bank products by answering inquiries; informing customers of new services and product promotions; ascertaining customers' needs; directing customers to a branch representative. Oracle Database Administrator Pherme Solutions - Atlanta, GA June 2013 to October 2017 Installed Oracle software, planning the database & security strategy, enrolling system users and planning for their Oracle Network access while creating, migrating and backing up database for various clients. Project Lead - successfully analyzed, recommended and implemented an active Oracle Data Guard to facilitate data protection, site redundancy and disaster recovery. Successfully upgrade multiple databases and performance tuning, maintenance and training for continuous operation Carried out Oracle Database maintenance; baselining, performance tuning, alert configuration, using snapshots taking by Automated Workload Repository (AWR)/ Automatic Database Diagnostic Monitor (ADDM) to generate performance reports, monitoring and database performance Performed database cloning and refreshes from production to UAT/DEV environment Business Analyst Intern Portal of Health - Lawrenceville, GA June 2017 to September 2017 Assisted with the redesign of a volunteer system to increase the productivity of company volunteer. Constructed strategic survey enhance the accuracy and relevance of survey results. Embedded redesigned survey models and instruction onto the company website and designed surveys accessibility features. Managed membership and client database using online systems to store, import and export necessary data for analysis. Data Management Systems Intern Emory University Hospital - Atlanta, GA October 2016 to December 2016 Worked with other interns on improving database functionality to improve data entry and reporting errors. Created and presented data finding and recommendations to senior leadership. Monitored and maintained

data elements in SQL database systems. Data Analyst / Application Support SkyPacific Group Inc - Atlanta, GA February 2011 to March 2013 Maintain the Oracle 10g RAC environment and troubleshoot performance problems which included building test strategies, backup & recovery models for Oracle. Refreshing test databases. ? Managed backup & Recovery for Oracle on Linux using RMAN and went through the day-to-day user requests to troubleshoot the database related problems. ? Linux shell scripting for monitoring oracle Database status, security & backups. ? Monitored Tablespace size, resizing Tablespace, relocating data files for better disk I/O. ? Created user, allocation of appropriate tablespace quotas with necessary privileges and roles for Oracle & SQL Server databases. ? Created backup plan design and implementation using cold/hot backups and RMAN backup technology. ? Used OEM Grid Control Diagnostic and tuning packs to tune the application and SQL queries ? Ran complex queries to retrieve data and ad-hoc reports from multiple tables within Oracle database Education Bachelor's of Interdisciplinary Studies in Health Informatics in Interdisciplinary Studies Georgia State University - Atlanta, GA Skills Database, Oracle, PL/sql, Sql, Visio, Excel, Microsoft excel, Microsoft powerpoint, Powerpoint, Microsoft word, Word Additional Information TECHNICAL SKILLS ? Microsoft Excel, Microsoft Word, Microsoft PowerPoint, Visio, SQL and PL/SQL Fundamentals, Oracle Database 10g/11g Administration, Oracle Grid Infrastructure and ASM, Oracle Active Data Guard Internals and Data Guard Broker

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