Web Applications Developer Web Applications Developer Server Administrator Holt, MI Work Experience Web Applications Developer Agate Software January 2017 to September 2017 Design, build, or maintain web sites, using authoring or scripting languages, content creation tools, management tools, and digital media. Maintain understanding of current web technologies or programming practices through continuing education, reading, or participation in professional conferences, workshops, or groups. Develop databases that support web applications and web Renew domain name registrations. Write supporting code for web applications or web sites. sites. Equipment Installer Dobie Computer Solutions - Grand Ledge, MI October 2013 to August 2017 Feed cables through access holes, roof spaces, and cavity walls to reach fixture outlets; then position and terminate cables, wires and strapping. Drill holes for cabling in wall studs, joists, ceilings, or floors. Keep informed of new products and developments. Mount raceways and Provide customers with cost estimates for equipment installation. Server conduits for cabling. Administrator June 2014 to January 2017 Manage backup, security and user help systems. Consult with users, management, vendors, and technicians to assess computing needs and system Meet with department heads, managers, supervisors, vendors, and others, to solicit requirements. cooperation and resolve problems. Provide users with technical support for computer problems. Maintain and administer computer networks and related computing environments including computer hardware, systems software, applications software, and all configurations. Perform data backups and disaster recovery operations. Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems, and replace defective components when Configure, monitor, and maintain email applications or virus protection software. necessary. Design, configure, and test computer hardware, networking software and operating system software. Maintain an inventory of parts for emergency repairs. Train people in computer system use. Coordinate with vendors and with company personnel to facilitate purchases. Customer Support Representive ACD Telecom - Lansing, MI March 2014 to June 2014 Answer customer phone calls and emails regarding service outages and troubleshoot to resolve customer outages. Education

High School Diploma Holt High School - Holt, MI May 2004 Skills Active Directory (3 years),

Coldfusion (3 years), CSS (4 years), DNS (3 years), Exchange (3 years), Vmware, System Administrator, Veeam Additional Information Windows 7/10 Windows Server 2008/2012/2016 Centos 6/7 Ubuntu 14/16 Microsoft SQL Management Studio Linux MySQL VMWare 6.0 DNS (BIND) Basic Network IP Subnetting Adobe Coldfusion 13 HTML CSS Javascript/JQuery/GoogleMapsAPI Microsoft Exchange/Active Directory

Name: Jacqueline Cruz

Email: idelgado@example.org

Phone: (236)878-0142x465