

Advanced Tier III Technician Advanced Tier III Technician Advanced Tier III Technician - Spectrum
Chagrin Falls, OH Work Experience Advanced Tier III Technician Time Warner - Streetsboro, OH
2013 to Present Graduated Time Warner's technician school (Macedonia/OH) among the top 3
candidates Receives, stocks and processes CPE, cables, installation equipment and engineering
materials Performs duties associated with storage, inventory, shipping and physical count of costly
assets Performed advanced CATV installations, troubleshoot complex cable/AV/RF problems
Maintains a safe and secured work environment Received numerous gratitude letters from
customers for outstanding knowledge, courtesy and pleasant service Yearly reviews (2013 to
2018) are phenomenal Database Administrator Signal Tours Group - Ramat Hasharon - IL 2004 to
2009 Israel Verified and optimized daily database entries Compiled weekly, monthly and yearly
statistical information reports Designed and composed quarterly travel destinations booklets to
increase office sales Directly interacted with vendors, contractors and airlines to ensure proper
pricing to maximize profits for the company QA team member Conduit.com 2002 to 2004 - Ness
Ziona, Israel Resolved end-user complaints in software bugs Took active part in testing, verifying
and publishing new software builds Guided patrons from around the world in the correct usage of
the utilities Provided and cleared any issues with the clients to their full satisfaction of the product
Education Associate of Arts in Graphics Design in Graphics Design Sela University 2006 B.A in
Computer Science in Computer Science / Computers Game Design Beit Berl College 2004

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