

Systems Administrator Systems Administrator IT Systems Technician - Westmark Credit Union
Rigby, ID IT Systems Technician for Westmark Work Experience Systems Administrator Westmark
Credit Union - Idaho Falls, ID July 2017 to Present IT Systems Technician Westmark Credit Union
July 2018 to May 2019 Performs computer related assignments and duties, including monthly
computer maintenance (in accordance to the standards as set forth in Westmark policy), setting up
new PC's or other equipment, and other computer related assignments given by the I.T. Manager
as it relates to the Branch environment. Travel to Branches is required. Assist in daily, weekly, and
periodic HP Unix system operations and ensure Data Processing jobs are completed in a timely
and accurate manner Troubleshoot technical issues and identify modifications needed in existing
applications to meet changing user requirements. Investigate and resolve application and
hardware functionality related issues and provide first level support and troubleshooting to Credit
Union staff Helped Deploy and Manage Virtual Machine using VMware, Sphere Helped Deploy
and Manag Active Directory, Windows Server 2016 Performs any and all duties assigned by the IT
Manager. Manage office 365 Online IT Administrator Arlenco Distribution May 2016 to July 2018
Manage six Remote Buildings Computers, Printers, Network, and VIOP phones. Web
Development - create custom pages using HTML, CSS, JavaScript, PHP. Managed And
Supported AWS Servers Manager Arlenco Distribution May 2016 to July 2018 Managed Website,
and assisted in the Marketing Designs. Do all Sales, Support, Purchase orders, Returns and
Shipments for LuxonVideo o Troubleshoot Customer Issues with Analog and IP Camera Systems o
Repair and Maintenance on Security Systems o Helped Prepare Solutions for Remote Businesses
Easytech Associate Staples Easytech & Copy Center - Ammon, ID November 2014 to June 2016
Take care of customer needs as easy tech. Consulting on computer, routers, and technologies
related questions. Troubleshoot problems with customer computers. Making sure tech
department is organized. Checking problems on costumer computers. Take care of customer
needs as copy center. Copy and print jobs on printers to fit customer needs. Fixing issue with
printers. Troubleshoot problems with orders. Hertz Car Sales Service Department - Idaho Falls, ID
July 2012 to October 2014 Loan out cars. Make sure sold cars meet customer standards. Fix

issues with broken or missing parts in cars. Talk to customer to let them know statuses of car or situations. Education Associate in Computer Science Eastern Idaho Technical College - Idaho Falls, ID Skills Comptia, Help Desk, Desktop Support, Information Technology, It Specialist, Network Support, Cisco, Computer Repair Certifications/Licenses Driver's License Assessments Basic Computer Skills: PC Expert August 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/2nijny41eg002wqj Technical Support Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/qyhsabfbw3yvwji Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Name: Mr. Eric Hays

Email: andre35@example.com

Phone: 493.531.6830x88148