IT Security Analyst IT Security Analyst IT Security Analyst - CLARITY INSIGHTS Chicago, IL Experienced IT Support Engineer with strong background in Microsoft, Active Directory, Cisco, Google and Amazon Web Services. CCNA certified and currently working on AWS Solutions Architect- Associate certificate. Work Experience IT Security Analyst CLARITY INSIGHTS - Chicago, IL November 2017 to Present   Work closely with legal team to determine the best possible security practices for our end users.   Provide support for all end users through email, phone or in-person.   Maintain accurate and timely documentation of issues through ticketing system. Handle all employee on-boarding and off-boarding processes including laptop imaging and deployment.   Analyze support trends and recommend system/process changes as needed.   Track and maintain IT asset sheet along with licenses for all our programs/software.   Assist in the review, development, testing and implementation of security plans, products and control techniques. Maintain Windows Servers 2012, Active Directory, AWS instances and Azure.   Migrated company's core infrastructure into AWS. IT Analyst NATIONAL BANKCARD CORPORATION - Chicago, IL May 2015 to October 2017   License tracking, end user support, PC maintenance, upgrades, and configurations.   Install, replace and support hardware and software systems.   Configure, troubleshoot and maintain computers, laptops and printers.   Add, remove, create new groups and users in Active Directory along with password resets, unlocking accounts and running reports. Education Bachelor of Arts in Political Science LOYOLA UNIVERSITY CHICAGO - Chicago, IL May 2015 Skills Active Directory (3 years), Cisco (Less than 1 year), HTML (Less than 1 year), Networking (Less than 1 year), Python (Less than 1 year), Sharepoint, Microsoft Office (3 years), G-Suite (3 years), Jenkins (Less than 1 year), Chef (Less than 1 year), Git (Less than 1 year) Certifications/Licenses CCNA September 2017 to September 2020 Assessments Technical Support Skills   Highly Proficient December 2018 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/vuafkzzprwqxyzor Python Development Skills   Proficient December 2018 Measures a candidate's ability to apply a fundamental understanding Python data types and structures to identify errors and create scripts. Full results:

Additional Information Skills Amazon Web Services Python Active Directory G-Suite Windows 7 & 10 Cisco Technologies HTML Windows Server TCP/IP Networking

Name: Kristina Patel

Email: brownandrew@example.com

Phone: (384)762-9060x0749