

PROJECT MANAGER AT SAMSUNG PROJECT MANAGER AT SAMSUNG Coppell, TX Work Experience PROJECT MANAGER AT SAMSUNG ARROW S3 - Irving, TX January 2013 to Present Responsibilities Manage SCM (Samsung Communication Manager) PBX System with over 3000 subscribers in 13 different office locations Project Manager for Samsung on PBX installation Installed and Programed all 13 Samsung offices. Manage telecommunication engineers at Samsung offices Operate and maintain the Tandberg, Polycom, Cisco Video conferencing for the president of Samsung Provide weekly, monthly, quarterly Business Review to Samsung Accomplishments Project Manager for Samsung Telecommunication of America. Successfully implemented Samsung Communication Manager PBX system to 13 difference offices for over 3,000 subscribers. From the providing list of hours/labor/equipment lists and quote to the physical install, program and the PBX system. Skills Used VoIP/PBX Systems Samsung SCM and OfficeServ 7000 Series PROTOCOLS AND FEATURES SIP, MPLS, RTP, SRTP,FoIP WAN/LAN/DHCP/VLAN/TCP/IP/NETWORK Samsung Ubigate Router, Switch and Gateway MICROSOFT OFFICE SUITE Word, Excel, PowerPoint, Outlook, Project, Visio, FrontPage ADOBE SUITE Photoshop, Illustrator, Dreamweaver, Premiere TELECOMMUNICATION ENGINEER AT SAMSUNG SAMSUNG SDS AMERICA - Richardson, TX December 2011 to January 2013 Responsibilities Primary experience in supporting mission-critical 24-7 Telecom & Network services Handled programming needed between different Samsung PBX s to allow communication between the two products for customer satisfaction. (Samsung OfficeServ 7000 series and SCM) Operated and maintained the Tandberg video conferencing for the president of STA/Samsung Exceeded in handling increased evolving traffic patterns, and consistent customer requests. Project Manager Role in the SCM (Samsung Communication Manager) installation for over 1000 employees. Accomplishments Project Manager Role in the SCM (Samsung Communication Manager) installation for over 1000 employees. Skills Used VoIP/PBX Systems Samsung SCM and OfficeServ 7000 Series PROTOCOLS AND FEATURES SIP, MPLS, RTP, SRTP,FoIP WAN/LAN/DHCP/VLAN/TCP/IP/NETWORK Samsung Ubigate Router, Switch and Gateway MICROSOFT OFFICE SUITE Word, Excel, PowerPoint, Outlook, Project, Visio,

FrontPage ADOBE SUITE Photoshop, Illustrator, Dreamweaver, Premiere IT MANAGER
FRISCO INT'L - Coppell, TX January 2011 to December 2011 Responsibilities Manage all the IT
assets; PC, Printers, Router, Switch. Troubleshoot software, hardware and network Manage
Windows 2003 Server and SQL Server. Update Websites as needed. Accomplishments
Installed wireless network environment using Cisco Router and AP. Skills Used MICROSOFT
OFFICE SUITE Word, Excel, PowerPoint, Outlook, Project, Visio, FrontPage ADOBE SUITE
Photoshop, Illustrator, Dreamweaver, Premiere MICROSOFT WINDOWS XP, Windows 7,
Windows 2003 Server, Windows SQL Server Education Associate in NETWORK ADMINISTRATOR
BROOKHAVEN COLLEGE - Dallas, TX 2012 to 2016 BS in COMPUTER SCIENCE UNIVERSITY
OF ALASKA - Anchorage, AK 2003 to 2006 Skills Voip, PBX, WAN/LAN, TCP/IP, VLAN, DHCP,
Network, Microsoft Office Suite, Adobe Suite, Samsung OfficeServ, Samsung SCM Additional
Information CERTIFICATES SCME Professional, SCME Administrator, SCME Essentials, IP SMT
Phones, Ubigate Switches, OS 7000 Fundamentals OS 7000 SIP, OS 7000, OS 7030, OS 7100,
OS 7200-S, OS CALL, OS Communicator/Messenger, OS Dataview, OS Link Easy Set, OS
Operator, OS SPNet

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