

Sr Systems Administrator Sr Systems Administrator Sr Systems Administrator - Fannie Mae Herndon, VA System Center Configuration Manager with 5 years of experience installing, supporting and maintaining servers/other computer systems and planning for responding to service outages and interruptions to network operations. Administer server-based networked systems, distributed applications, network storage, messaging and application monitoring and applications in garrison and at deployed locations. Security updates/Patch deployment through SCCM Server. Report generation and resolving the issues based on reports. SCCM 2012, SCCM1511, SCCM 1606 support which includes troubleshooting SCCM infrastructure issues, backups and monitoring. SCCM 1511 In-Place Upgrade or Migration for windows 7/8.0/8.1 to Windows 10 SCCM 2007/ SCCM 2012 for Software Deployment and Patch Management. Currently working on SCCM 2012 Migration project. Experience in giving 3rd level escalation support for App Deployment, Active Directory. Troubleshooting and Deploying Microsoft Products, such as Windows 2000, Windows XP, Windows Centre Programs such as SCCM, SCOM, Forefront Client Security, Forefront Endpoint Protection 2010, 2012, Microsoft Communications Server 2007 R2, Microsoft Lync Software Deployment Process Knowledge on SCCM with Good knowledge on Mass Software Distribution, Collection Creation and Managing Advertisements Complete understanding of SCCM hierarchy including Central Site, Child Primary Site, Secondary Site and knowledge on how data is processed and replicated in a multi-tier architecture. Software distribution Creating Packages and Collections. Maintaining SCCM Patch activities. Working towards Non-Compliance SCCM machines. Experience in implementation, troubleshooting of SMS 2003, SCCM 2007 Experience in Client side and Server side supporting role and Active Directory Enterprise Administrator. Excellent communication and documentation skills Troubleshooting/Problem solving skills and providing Technical Support. Quick learner, highly motivated, results oriented, and enthusiastic team player. Authorized to work in the US for any employer Work Experience Sr Systems Administrator Fannie Mae - Herndon, VA January 2016 to Present Role: Operations Support and Projects Execution Project Duration: Jan 2016 to Till date. Responsibilities: Software distribution via CM2012 Strong skills in CM 2012 server installation, configuration & Maintenance.

Troubleshooting SCCM client installations and having Experience with Windows Server operating systems (2012 R2). Having knowledge on operating system image deployment (OSD). Specialization in installation and configuration of Windows 2008 and Windows Patch management via WSUS Configuring Site boundaries and the Distribution points in the hierarchy. Generating various kinds of reports from SQL Server Database. Software distribution -Creating the collections, MSI Packages & Applications, Programs & Advertisement for Distributing Client's standard applications. Creating and implementing Baselines and Configuration Items. Patch management -Patch deployments and testing and also configuration and run through checklist for any patch deployments. Security & office patches management using SCCM. Good experience on software metering, reporting. Maintain SCCM site systems like Management Point, Software update point, Distribution Point, State Migration Point, etc. Backup Verification in CM2012 Primaries and Central. SCCM Health checks on daily basis. Monitoring the health state of all SCCM Servers & services running on those servers. Generating the Weekly & Monthly asset report of all the systems using SCCM. Troubleshooting server related issues. Troubleshooting Package distribution issues to the DP's. Weekly reports to the Customers. Environment: SMS 2003, SCCM 2007 / Microsoft SCCM 2012, CM2012, MS Word, MS Excel, MS PowerPoint, MS-Project, MS SharePoint, Windows Server 2000, 2003, 2008/2008 R2/2012 Systems Administrator TATA Consultancy Services - Chennai, Tamil Nadu July 2013 to December 2014 Role: Operations Support and Projects Execution Project Duration: July 2013 to Dec 2014 Responsibilities: Installing and configuring new software through SCCM 2007 Installing SCCM 2007 clients using client push installation method. Managing and Maintaining SCCM 2007 collections and packages. Resolving issues related to SCCM client installation. Involvement in mentoring and taking knowledge transfer sessions for new team members. Responsible for Inventory (Hardware & Software), Software Metering. Responsible for Software Distribution (Deploying softwares, scripts, batch files, etc) Responsible for Software Updates Management (Deploying software updates to the machines in domain and workgroup environments) Checking site server status. Checking configuration Manager 2007 site system inboxes for backlogs. Checking site System Status.

SCCM Operations Persons must be able to do the following on a weekly basis. Verify that predefined maintenance tasks scheduled to run weekly are running successfully. Delete unnecessary files from site systems. Checking the site database size and verify that there is enough available disk space on the site database server to allow the site database to grow. Responsible for creation and management of custom collections. Responsible for Executing and Modifying Queries, Reports in SCCM. Responsible for Clients deployment, health check and remediation. Resolving issues related to Software Distribution, Software updates Deployment, Software Inventory or other SCCM client issues as and when required. Environment: SMS 2003, SCCM 2007, MS Word, MS Excel, MS PowerPoint, MS-Project, MS SharePoint, Windows Server 2000, 2003, 2008 Systems Administrator AXA Life - Chennai, Tamil Nadu May 2012 to June 2013

Responsibilities: Expertise on System centre Configuration Manager Package creation, package distribution, troubleshooting client side issues and administration. Thorough knowledge of SCCM 2007 SCCM Administrator Console, Remote tools, Software Distribution, Inventory, Software Metering, SCCM Server components, SCCM hierarchies and OSD (Operating System Deployment). Complete understanding of SCCM hierarchy including Central Site, Child Primary Site, Secondary Site and knowledge on how data is processed and replicated in a multi-tier architecture. Having good experience in System Center Configuration Manager (SCCM 2007, and Systems Management Server (SMS) 2003. Creating collections in SCCM, Adding applications to SCCM console , Creating Adverts in SCCM 2007 Familiarity with SCCM distribution points, Application deployment troubleshooting. Verify that all packages distributed the prior day have successfully reached the targeted DP. Verify that predefined SCCM maintenance tasks are running successfully. Knowledge of Software Deployment using SMS 2003 and SCCM 2007. Installing SCCM clients with Client-Push. Fallback Status Point in Configuration Manager. Patches deployment through SCCM SUP role. Sound knowledge on SCCM client centre tool and MP trouble shooter. Knowledge of Windows Operating Systems and their components. Knowledgeable in security patch processes and Software Updates. Provide operational support and troubleshooting of system infrastructures. Desired Configuration Management (DCM). Environment: SMS 2003,

SCCM 2007, MS Word, MS Excel, MS PowerPoint, MS-Project, MS SharePoint, Windows Server 2000, 2003, 2008 Systems Administrator NTPC - Chennai, Tamil Nadu April 2011 to April 2012

Responsibilities: knowledge on SCCM functionalities including Software Deployments, Software Updates Management, OS Deployment, Asset Intelligence, Desired Configuration Manager and Reporting SCCM Site Server configuration & troubleshooting. SCCM Secondary site server configuration and troubleshooting. Experience in Operating System/Office systems, Deployment, Migration Updating patches for Servers & Workstations And manage Patch Testing and Patch Deployment change and Release Process Patch Management and Software Distribution Management process using maintenance-window Client health Monitoring with Client Status Reporting Distributing software with MSI and non MSI technologies Implemented SQL Server Reporting Services Point and integrated the SCCM Reports Utilizing SQL Reporting Services in Configuration Manager 2007 R2 Creating software packages for distribution. Trouble Shooting on SCCM Distribution failures and Validating Packaged Applications for Deployment Readiness Discover client machines in network Work within and together with a highly motivated team Excellent analytical and problem solving skills Experience in both process and solution analysis. Good understanding of active Directory, DHCP, DNS Sound technical knowledge on Win2k3/Win2K8 server administration. Environment: SMS 2003, Microsoft SCCM 2007, MS Word, MS Excel, MS PowerPoint, MS-Project, MS SharePoint, Windows Server 2000, 2003, 2008

Additional Information TECHNICAL SKILLS Administration, maintenance and support of System Center Configuration Manager (SCCM) 2012. Deployment of SCCM and SCOM client to the IT infrastructure. Experience with SMS/SCCM, WSUS SQLServers. Experience with Migration of Servers from one domain to another. Providing technical assistance to customers and junior technicians. Software Configuration: Custom setup of most commercial software packages. PC and Component level troubleshooting and repair. Experience in implementation, troubleshooting of SMS 2003, SCCM 2007 Raising bug for R & D team if we find any new issue in environment. System Centre Configuration Manager (SCCM 2012) level 3 Support. Client side and Server side supporting role Good communication and documentation skills Ability to gather information to

solve a specific issue    Document and implement new solutions on specific issues.

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