

Technical Project Manager / Fulfillment Manager Technical Project Manager / Fulfillment Manager
IT Project Manager San Antonio, TX Work Experience Technical Project Manager / Fulfillment
Manager Wells Fargo - Charlotte, NC January 2012 to Present Worked with senior management
during the design, equipment selection, and installation of large, high-risk, major technology-based
projects using Linux, UNIX, and Windows operating systems. Coordinated with inside and outside
stakeholders on products from initial concept through delivery involving cross platforms,
applications, and business lines for locations throughout the world allowing for improved
communications through technology. Functioned as a technical resource for business partners
and provide assistance with development of technology concepts, requirements, design
alternatives/re-engineering, costs, and project schedules. Created billing of material
documentation allowing for customer budgets and expense reporting Sourced and negotiated
prices with vendors/suppliers/manufacturers. Monitored project status that ensured they are
meeting budget and timelines. Prepared comprehensive reports on each project for senior
management and provided cost analyses, status reports, project updates, and recommendations
that resolved significant issue. Continuously communicated with internal and external stake
holders. Collaborated with developers in creating new implementation tools that ensured
standardized provisioning such as E2E and STSP. IT Project Manager Wachovia - San Antonio, TX
2007 to Present Delivered High Quality IT for Wells Fargo over the last 7 years. I also have 21 years
as a IT field engineer Operating System Engineer, Wachovia Wachovia 2007 to 2012 Managed
server installation across all platforms in U.S. data centers as well as remote locations. Utilized
comprehensive technical knowledge and problem-solving skills to resolve issues and ensure
completing installation on time and on budget. Traveled to India to resolve issues and cross-train
employees in system operations and troubleshooting. Completed Server OS builds and evaluated
existing operations to identify and recommend changes for improvement in efficiency and security.
Functioned as Team Leader from 2010 through 2012 and coordinated all team activities and
provided technical support. Collaborated with customer groups and other technical teams to
develop process improvements and affect re-engineering of existing systems and processes.

Assisted with process and workflow of implementation tools that included STSP, e2e, and DCM.
Education Associate of Applied Science (AAS) in Electronic Engineering / Computer Science
Arapahoe Community College - Littleton, CO Skills Waterfall, SDLC, Information Technology Links
<https://www.linkedin.com/in/mark-arneson> Awards Gold Coin 2014-02 Highest Award given to a
single employee in Wells Fargo

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