Operations Analyst Operations Analyst Business Analyst Spokane, WA I have a passion for learning new skills and driven in continuous improvement/process analysis. Authorized to work in the US for any employer Work Experience Operations Analyst Amphenol Network Solutions - Liberty Lake, WA July 2017 to Present   Responsible for process improvement in warehouse and production areas   In charge of developing innovative solutions and implementing new technologies   Analyze business requirements to align with corporate strategies   Data Analytics and Visualizations (SQL / Tableau)   Paperless factory implementation   Cost reduction is primary focus for all KPIs   Audited processes to stay in conformance of ISO9000 (TL9000 for industry) Production Supervisor Amphenol Telect - Liberty Lake, WA March 2018 to July 2018   Maintain On Time to Promise > 95%, Efficiencies > 95%   Supervise team of +20 resources (FTE/Temps) including hours and OT calculations   Improve routing times to optimize efficiencies and productivity   Handle all day to day operations and lead morning meetings   HR/ conflict resolution and decision making   Develop new metrics and processes (Lean/5S)   Capacity/Loadbalancing between work cell Business Systems Analyst Telect - Liberty Lake, WA January 2015 to July 2017   Develop ROI, scope, and priority for Development team   SCRUM master for Development and Infrastructure teams   Liaison between IT and Business units   QA tester and ERP business subject matter expert   Business requirements gathering and process optimization   Managed IT expenses(GL accounts) with Finance   COSO implemtnation ERP System Administrator Telect - Liberty Lake, WA June 2014 to January 2015   Provide support for organization on technical issues related to ERP   Owner and direct point of contact for ERP Account Manager (negotiations)   Manager of IT ticketing system (helpdesk)   Responsible for entire ERP system administration (security, uptime, functionality, customizations, etc) Quality Analyst SGL- ACF - Moses Lake, WA March 2012 to May 2014 Certified and authorized release of RM, WIP, and FG Collect, organize, and report results to managements Team leader and trainer Improved work-flow and efficiency for QA Lab Gage management and document control VBA macros for excel to reduce data entry Write documentation for evaluation and testing of processes Responsible for sustaining improvements after implementations Evaluate software or software enhancements for feasibility Six Sigma green & black belt project Education Master's in

Business Administration Eastern Washington University - Spokane, WA September 2015 to March 2018 Bachelor's in Operations Management with a minor in Management Information Systems Eastern Washington University - Cheney, WA September 2010 to March 2012 Skills Data Entry, Microsoft Office, database, Management, Powerpoint, Financial Analysis, Lean Six Sigma, Six Sigma Green Belt, SQL, Tableau, Epicor, ERP, Data Analysis, Project Management, Quality Management, SSRS, 5S Certifications/Licenses Six Sigma Yellow Belt August 2018 to Present Certified Microsoft Excel 2007 Specialist February 2012 to Present Lean Management March 2019 to Present Minitab March 2019 to Present

Name: Erica Stevens

Email: smoran@example.org

Phone: (825)720-9284x5223