

Network/Systems Administrator for 2 Facilities Network/Systems Administrator for 2 Facilities  
Network/Systems Administrator for 2 Facilities - Schafer Driveline Mansfield, OH To utilize my  
current skills and abilities and obtain new ones. 2170 Bennington Dr. Mansfield, OH. 44904  
419-512-9720 crider1@outlook.com Work Experience Network/Systems Administrator for 2  
Facilities Schafer Driveline - Fredericktown, OH March 2018 to Present Manage and maintain Infor  
Visual ERP System including user accounts and system security Manage and maintain Windows  
Server AD DS Users, Computers, GPO's, etc. Manage and maintain Microsoft Exchange servers  
Manage Cisco Meraki MS250 switches Manage, maintain and troubleshoot all PC software and  
hardware implementations and upgrades Manage and maintain Label Vision software and all  
Labelers and Printers Manage and maintain Avaya Definity PBX phone system, including desk  
extensions, voicemail, groups, and auto-attends for two facilities Manage and maintain the security  
entry proximity card software, cards, door schedules, CCTV system and DVR security equipment  
Manage and maintain TV shares at both facilities Review corporate security and information  
technology policies for continued applicability and effectiveness and provide notification of any  
deviation to upper management and interpret the current Corporate IT policy as it relates to specific  
issues, situations and incidents Administrate corporate wide WebEx Meeting system, users, and  
security Provide all PC technical support to all users, including training Cooperate and align with all  
corporate ITIL strategies and SDLC IT Desktop Support Technician/Systems Administrator Timken  
Co - Bucyrus, OH May 2017 to March 2018 Use Cherwell Ticket System for documenting Helpdesk  
requests Physically reply and resolve all helpdesk requests including deploying, backing-up,  
upgrading, installing, configuring, administering, troubleshooting, and repairing desktop PC's and  
peripherals in offices and on plant floor Upgraded plant floor SPC PC's from Burr-Brown analogue  
hardware to Orbits digital probe equipment Did all level 1-2 troubleshooting and Upgrades on all  
software including SAP, and their Proprietary SPC program Education Bachelor's in Information  
Technology Network Administration Western Governors University - Columbus, OH 2017 to 2019  
Associate's of Applied Business in Applied Business North Central State College 2015 to 2017

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