

Solution Architect Solution Architect Solution Architect - MBMS INC Lockport, NY Work Experience
Solution Architect MBMS INC - Amherst, NY December 2018 to Present Web system administrator
Network Administrator Document Soc 1 and Soc 2 compliance Maintain internal network
structure Subject matter expert for client environment architecture and software implementations
Coach for internal employees Strict adherence to change control process and procedure
Documentation creation and maintenance for internal and client SOP's Fulfilment Associate - Refurb
Amazon Buffalo 9 Location - Lancaster, NY September 2018 to December 2018 Product quality
inspection SOS/EOS reporting Warehouse deal liquidation Associate training/guidance Campus
Labs LLC - Buffalo, NY June 2016 to December 2018 Technical Support Analyst Advanced
Automation Specialist Cost analysis SQL query reporting across multiple software platforms
Performed software implementations and tier 2 troubleshooting for clients across the US and
Canada 20 Haines St. Lockport NY, 14094 Phone: (716) 480-0048 Email: ME.Kast@hotmail.com

Work closely with Development team, Product Owner, and Support members to lead product
development Train new associates Guide and educate 10 + Tier 1 support associates Client
Support Specialist Harris Local Government - Niagara Falls, NY December 2014 to June 2016
Project Management for multiple software platforms Project Coordination across divisions
Performed software implementations and troubleshooting for clients across the east coast Submit
software bugs and essential enhancements to development with detailed descriptions for
improvement and issue identification Adhere to strict timelines Researched, coordinated, and
configured Test environment for Hosted software solution (new implementation project projected to
go live in June of 2016) Network Administrator Eastman Machine Company - Buffalo, NY August
2012 to December 2014 Troubleshooting application and network issues- firewalls, routers,
switches, servers Upgrading servers for engineering software Run Security scans and monthly
audits using Barracuda and Sonicwall Install Blacklist to monitor traffic of employees Set up
Active Directory and the user accounts, user permissions and batch files Active directory sites and
services management User account maintenance of the IBM system, Active Directory and
Exchange Database Management- AS400 with System21 interface- set up user libraries,

permissions and authorizations Updating, deploying, and setting up user accounts for CRM-hosted on a SQL database Backup and restore from Snapshot images on AppAssure servers

Researched, configured and deployed antivirus software for the centralized network VOIP setup and configuration WSUS server configuration and management

Technical Support Specialist
TECO Group - East Amherst, NY April 2012 to June 2012 Provide support in the production of online learning content Advised in hardware upgrades for user computers Consultant for data and application server upgrade Work closely with HTML, Flash and JavaScript

Education Associate in Occupational Studies in Software Applications and programming
ITT Technical Institute - Getzville, NY March 2013 Associate in Occupational Studies in Computer Networking Systems
ITT Technical Institute - Getzville, NY March 2012 Skills Database, Odbc, Sql, C++, Exchange, Html, Javascript, Visual basic, Active directory, Cisco, Network administration, Remote access, Vm, As400, Pdm, Ios, Backups, Migrations, Maintenance, Solidworks, Strategic Planning, Vendor Management, Excel, Customer Service, Vmware, IT Management, VoIP, Citrix, Disaster Recovery, IT Management, Vmware, VoIP, Disaster Recovery, IT Management Assessments

Data Analysis Expert August 2019 Measures a candidate's skill in interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data. Full results: https://share.indeedassessments.com/share_assignment/o3rmz7vxcw279ezc

Problem Solving Highly Proficient August 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/lpvicd9kochqjsbg

Email Expert August 2019 Measures a candidate's ability to effectively compose and organize email messages. Full results: https://share.indeedassessments.com/share_assignment/2xebe-ypk3jncelq

Management & Leadership Skills: Impact & Influence Highly Proficient August 2019 Measures a candidate's ability to adapt their leadership style to accomplish goals using rational or emotional appeal. Full results: https://share.indeedassessments.com/share_assignment/osbocvumkwbaobe9

CRM Skills with Salesforce Expert August 2019 Measures a candidate's ability to demonstrate a knowledge of Salesforce objects, fields, and processes. Full results:

https://share.indeedassessments.com/share_assignment/ueftyhzixoc11n0z Proficiency with Microsoft Office: Mail & Calendar (PC) Highly Proficient August 2019 Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: https://share.indeedassessments.com/share_assignment/e7f6sspx-amutk5w Spreadsheets with Microsoft Excel Highly Proficient August 2019 Measures a candidate's Microsoft Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals. Full results: https://share.indeedassessments.com/share_assignment/m1rwdmc5qadet5eu Basic Word Processing with Microsoft Word Expert August 2019 Measures a candidate's knowledge of basic Microsoft Word techniques for word processing, including the use of tools to format or edit text. Full results: https://share.indeedassessments.com/share_assignment/tupufivtbrdrzsl Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information TECHNICAL SKILLS Software Microsoft Office products, Adobe Photoshop, Solidworks, Camworks Hardware Computer and server construction/troubleshooting, Printer setup and maintenance Development HTML, JavaScript, C++, Visual Basic Network Administration Exchange, VM Ware Applications, Remote access Applications, Barracuda content management, Sonicwall, Group policy, Active Directory, Cisco IOS, Solidworks PDM server AS400 Administration User Roles and Accounts, Troubleshooting, backups, client configurations, ODBC Connections Setup, Hardware purchasing, coordinated migrations Database SQL database queries, Access Database queries, Database Diagraming

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