Systems Administrator Systems Administrator Systems Administrator Scottsdale, AZ Looking to further my knowledge and career as an IT professional. I am hard working and eager to assist in a dynamic team environment. I desire a company that is collaborative, welcoming, and values employees. Work Experience Systems Administrator Arizona Public Service (APS) - Phoenix, AZ April 2017 to September 2018   Systems Administrator for Industrial Defender Appliances (Windows server 2012R2, SQL 2014, Windows server 2016, SQL 2016, Linux, Cent OS).   Tech Lead on Industrial Defender team.   Responsible for NERC CIP Compliance 35 day security patching cycle on all Industrial Defender appliances.   Participate in cross-functional CIP compliance efforts including coordinating, and facilitating development of Industrial Defender processes that enhance internal controls, to ensure APS remains compliant.   Assist in identifying, developing, and fine tuning standards and policies to improve port justifications and user reporting functionality with direct guidance.   Participate and provide assistance during configuration and testing of automated collectors with Leidos technical team.   Collaborate and work with cross-functional infrastructure teams as related to CIP Compliance and use of Industrial Defender.   Work with SigmaFlow project team to streamline and standardize naming conventions on the asset list.   Provide support to project technical team during integration with SigmaFlow. Systems Administrator Nothing but NET - Phoenix, AZ September 2015 to April 2017   Troubleshooting, resolving desktop/server issues, active directory and exchange management.   Virus removal, desktop optimization, device management. Tablets, phones, email help and configuration.   Troubleshooting network devices, WAPs, routers, switches. Server configurations including, installing OS, usually Microsoft server 2012 R2 and 2016.   Installing network devices into racks and enclosed secured modules. Servers, load balancers, storage devices, NASs SANs, patch panels, cable management. Upgrading server hard drives, RAM, raid controllers, processors.   Label and document cable runs, fiber, and copper.   Rotated backup tapes and brought to Iron Mountain (offsite backup storage facility) daily.   Check backups using Veeam and Symantec, backup exec and document results.   Troubleshoot or escalate backup issues.   Built custom systems / environments for clients based upon their needs. Upgrade RAM, SSDs, installed antivirus software, and any other software the client needed.

Veeam backup and Vcenter experience   Check backups through Veeam daily; re-running jobs if needed or rescheduling and testing backup data, if needed.   Managed VMs through Vcenter running updates from there and server management through console.   Configure Cisco routers and switches, setting them up out of the box, assigning an IP address and basic configurations to allow customer to connect and finish set up.   Setup and configure cisco VOIP systems. Education Cisco Networking Academy December 2016 Skills CISCO (1 year), BGP, CATALYST, LINUX (1 year), SQL (1 year) Additional Information SKILLS WAN Technologies: HDLC, PPP, DTEs and DCEs, VPNs, Wi-Fi. Routing Protocols: BGP, OSPF, EIGRP, RIPv1, v2, RIPng. Operating Systems: Cisco IOS Enterprise, Windows 7,8,10, server 2008, 2012, 2012R2, 2016. SQL 2014, SQL 2016. Linux and Unix. Mac OS. System Management: Connectwise ticketing system, VSphere, LMI, N-Able, Service Now, Sigma Flow. Network Hardware: Cisco Routers, 800, 1800, 1900, 2800, 2900, 3800, 3900, RV Series. Cisco Catalyst switches 1900, 2900, 3400, 3500, 5000 6500 series. Meraki WAPs.

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