

IT Project Manager IT Project Manager IT Project Manager - Scrum Master of Digital Strategic Innovation Teams Andover, MA Work Experience IT Project Manager Scrum Master of Digital Strategic Innovation Teams April 2014 to Present Liberty Mutual Insurance Senior IT Project Manager & Senior IT Marketing Project August 2009 to April 2014 IT Project Manager & Senior IT Business Analyst May 2007 to August 2009 IT Business Analyst & Technology Transition Specialist Commonwealth Financial Network March 2005 to May 2007 Sales Wells Fargo Financial March 2004 to March 2004 Software Developer EMC Corporation June 2001 to March 2003 Education BS in Computer Science and Information Systems University of Vermont 1998 to 2001 BS in Marine Science University of Miami 1997 Skills CLIENTS (Less than 1 year), ESTIMATION (Less than 1 year), EXCELLENT WRITTEN AND VERBAL COMMUNICATION SKILLS (Less than 1 year), KANBAN (Less than 1 year), LEADERSHIP SKILLS (Less than 1 year), PROBLEM SOLVING (Less than 1 year), PROPOSALS (Less than 1 year) Additional Information EXPERTISE Agile (Scrum and Kanban), BDD and Waterfall Methodologies Communication Iteration Planning and Relative Estimation Story-based Development Conflict Resolution Problem Solving Negotiation KEY COMPETENCIES Ability to self-manage and prioritize high-volume workloads in a fast-paced, growing organization. Strong written and verbal communication skills. Ability to understand and fully assess client needs and develop targeted solutions. Ability to define the technical aspects of client proposals and translate those requirements into business needs. Ability to quickly learn, use and understand new technology. Strong business skills collaborating at all levels with internal and external clients. Ability to work cross-functionally and with all ladders of org chart to accomplish difficult tasks. PERSONAL SKILLS Clear, persuasive & personable communicator. Service and relationship oriented - able to earn trust, loyalty and develop relationships with customers and peers. Self-motivated and eager to take ownership of responsibilities. Proven motivational and leadership skills. A team player with an enthusiastic attitude. Process-oriented. Able to develop and refine processes for improving customer experience.

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