Network Administrator Network Administrator Network Administrator Conneautville, PA To advance with a company in an Information Technology position that provides professional growth, experience and challenges.

Summary I am looking to find a long-term position with a local company. I have earned a Bachelor's Degree from Tennessee Tech University in Business Administration with a Major in Management Information Systems. I have extensive experience in implementing, maintaining and managing networks and I.T. department day-to-day operations. Work Experience Network Administrator Filed Nation - Conneautville, PA September 2018 to Present This is weekly and daily contracts   Tier 1 network support analyst.   Provide online support for software and network.   Manage router configurations for VPN's.   Diagnose software issue's preventing network access.   Deploy PC's and Printers.   Setup and maintain Domain and servers. Network Administrator Clearsource - Sandy, UT March 2018 to July 2018   Maintain servers in Windows 2008 & 2012 Server environment.   Setup servers in VMware environment for testing and production.   Establishes network by evaluating network performance issues.   Installation and configuration of equipment; defining network policies and procedures establishing connections and firewalls.   Manage all onsite VOIP day-to-day activities.   Maintain installed PCs, networks, telephone systems with routine maintenance.   Identify, log and resolve technical problems with software applications or network systems.   Evaluate applications and software patches for desktop applications to see if they will solve desktop issues.   Collaborate with existing vendors to evaluate the new technology that is available and make recommendations to management on using that technology. Voip / Network system analyst YipTel - Sandy, UT November 2017 to March 2018 Project lead for updating/replacing hardware, software and network infrastructure.   Maintain and troubleshot firewalls and switches.   Manage Zultys on site and VM PBX systems.   Provide software for multiple OS's   Manage all onsite VOIP day-to-day activities for over 50 companies. Field Engineer Unisys Corp - Cookeville, TN January 2017 to October 2017   Tier 1 network support analyst.   Project lead for updating/replacing hardware, software and network.   Project lead on software and network overhaul.   Manage Windows Active Directory.   Provide software and OS support via SCCM.   Manage all onsite I.T.   day-to-day activities for two hundred users.

Administrator for windows server 2008 & 2012 on physical and virtual machines.   Part of team that maintains and troubleshoots switches, routers and wireless access points.   Tier 3 Desktop support for hardware and all software.   Manage office 365 for two hundred users on company and personal devices. Tier-2 Network Support Lead, Support.Com(Xfinity/Comcast) - Cookeville, TN May 2016 to January 2017   Implement and troubleshoot small business networks.   Implement firewall and set up VPN's.   Troubleshoot network and Internet connections.   Manage router configurations for VPN's.   Diagnose software issue's preventing network access.   Troubleshoot firewall and antivirus issues. Network Administrator DK Consulting April 2016 to January 2017   Network Administrator for Pacesetters, in five counties.   Manage Windows Active Directory.   Maintain servers in Windows 2008 & 2012 Server environment.   Setup servers in VMWare environment for testing and production.   Deploy and maintain software via SCCM.   Manage Active Directory.   Manage Enterprise-wide anti-virus. Deskside Engineer Teletech Inc January 2016 to August 2016   Provide online support for finance software and network security.   Troubleshoot software issues for Intuit software.   Install and setup Intuit software.   Provide support for Intuit IOS and Android apps. Troubleshoot firewall and antivirus issues.   Provide complete customer support through installation and implementation stages of software. Implementations Analyst Dealertrack Technologies - Salt Lake City, UT April 2015 to October 2015   Manage the implementation and training for automotive dealership software.   Install and configure software clients systems (Windows, IOS and Andriod). Train users, including administrators, service advisors and technicians.   Project manager of implement personal devices in BYOD(bring your own device) program.   Client-side liaison through implementation stages of projects.   Manage training projects for administration and maintenance of software. Analyst SunTrust Bank - Cookeville, TN February 2015 to April 2015   Provide online and telephone support for digital applications.   Help users install smart phone application. Troubleshoot smart phone and web applications. Technician Dell - Lebanon, TN June 2014 to October 2014   Build servers, laptops and desktops.   Build and configure servers for Bank of America and Google Raids on new servers.   Install windows server 2012r and build Raids on new servers.   Diagnos issues with Servers, Workstations and Laptops. Developer Caveon - Salt Lake

City, UT October 2013 to December 2013   Created Windows 8.1 certification test.   Design and test Windows 8.1 certification test.   Design scenario's for security questions for windows 8.1 certification test.   Deploy and document security options and functions to test in live environment. System / Network Engineer Smiths Group, TUTCO - Cookeville, TN August 2012 to October 2013   Handle all day to day operations of hardware, software and security.   Configure all software and OS upgrades on servers and workstations.   Project manager for Windows 7 migration.   Manage up to twelve servers and server applications.   Maintain all PC's/Laptop's for five facilities or three-hundred and fifty users.   Administrator of Active directory.   Install and maintain third party software for all department.   Manage all routers, switches, firewalls and VPN's.   Setup and maintain CITRIX along with along with its applications. Software analyst Apex Systems - Nashville, TN August 2011 to December 2011   Travel to newly acquired hospitals to setup and maintain Active directory for all users and file directories.   Windows environment.   Implement software and hardware in newly acquired hospitals.   Maintain security for new hospitals.   Manage SCCM for software updates and PC builds.   Deploy PC's and Printers.   Setup and maintain Domain and servers.   Setup and maintain McKesson Medical software.   Maintain security access on AS400. Education B.S in Business Administration in MIS Tennessee Technological University - Cookeville, TN 2002 Skills ACTIVE DIRECTORY (10+ years), FIREWALLS (10+ years), CITRIX (4 years), VOIP (10+ years), WINDOWS 7 (5 years), System Administrator, Networking, Ccna, Cisco, Desktop Support, Comptia, SCCM, Help Desk Additional Information Skills   Active Directory, DNS, TCI/IP, VPN, VOIP, firewalls, Servers, switches, SQL, AS400, CITRIX, Windows 7, Windows 8.1, Windows 10, migrations, Network Administration, network security, software installation, Cisco, software updates, project management, virtualized networks

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