Device Security Analyst Device Security Analyst San Diego, CA Contribute to the growth of a company utilizing knowledge of Information Technology Authorized to work in the US for any employer Work Experience Device Security Analyst May 2017 to Present   Proactively protect PC from malware by installing windows updates and updating virus definitions on ESET Anti-virus software   Maintain functionality of security server communication to client devices   Dispatched field to work on devices with no remote access using SAP CRM application.   Troubleshoot Windows updates that will not install on a device.   Install and Configure WSUS software on OS as early as Server 2003 up to Server 2012   Install and Configure ESET software on OS as early as Server 2003 up to Server 2012 IT Support Specialist Sunfood February 2017 to April 2017   Maintain employee PC including hardware replacement and software troubleshooting   Maintain Company retail website in conjunction with ERP package for warehouse inventory   Responsible for installation of new workstations, hardware support, upgrades, and assists in network hardware installation. Assists remote Sunfood staff with hardware issues   Coordinates hardware repairs with service providers and/or installs replacement parts BD Remote Deployment Agent October 2015 to February 2017   Responsible in mainly software deployment and implementation   Software deployment and upgrade experience   Managed patches using Windows Server Update Service   Remotely implemented and supported anti-virus solutions   Troubleshoot healthcare applications. Used SAP application for documentation   Worked in 24/7 environment including holidays and weekends Education Bachelor of Science in Information Systems and Cybersecurity ITT Technical Institute - San Diego, CA 2015 Associate of Applied Science in Information Systems Security ITT Technical Institute - San Diego, CA 2013 Skills COAX (Less than 1 year), DHCP (Less than 1 year), DNS (Less than 1 year), INTERNET EXPLORER (Less than 1 year), INTERNET PROTOCOL SECURITY (Less than 1 year) Additional Information Operating Systems: Windows Operating Systems (XP, Vista, Win 7, Win 8, Win 10). Manage users with Active Directory, Installation and troubleshooting. Some Linux and Mac OSX   Networking: LAN/WAN Protocols (TCP/IP, DNS, DHCP,), Messaging protocols (SMTP), POP3, Point to Point Protocol (PPP), VPNs (PPTP, L2TP over IPSEC), Cabling   Software Applications: Microsoft Office Suite, Internet Explorer, Mozilla,

Python   Hardware: Installation, troubleshooting, repair, maintenance of Desktops, PCs, Routers, Switches, CAT5 cable, coax cables, Diagnose failing hardware, troubleshooting

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