

Technical Project Lead Technical Project Lead Technical Project Lead - Auto Club of Southern California Huntington Beach, CA An Information Technology project manager with 20+ years of experience in successful, on schedule project delivery within the healthcare and financial services industries is seeking a company desiring improved customer satisfaction with project delivery. Work Experience Technical Project Lead Auto Club of Southern California - Long Beach, CA March 2019 to Present Enterprise-wide Information Security related infrastructure upgrades and process development Full lifecycle IT Infrastructure Project Management Proficient working with Waterfall and Agile methodologies Business Analysis expertise Strong leadership, team building, and PMO staff mentoring Project Manager Hyundai AutoEver America - Fountain Valley, CA October 2018 to March 2019 Global email integration Operational transition and process documentation Exceptionally strong ability to work effectively with all levels of division and corporate management with a focus on customer satisfaction IT Operations Project Manager ICU Medical - San Clemente, CA February 2018 to October 2018 Cutover newly acquired company to parent company infrastructure 2000+ users, 5 sites, 3 countries Managed these complex projects through all phases including inception, planning, analysis, development, UAT, and implementation Vendor Management Senior IT Project/Program Manager Epicor Software - Irvine, CA November 2016 to July 2017 Managing IT projects and programs supporting the Corporate and Enterprise business needs Cutover newly acquired company to parent company infrastructure including migration of 300 virtual machine endpoints Full life cycle Project Management in the following service areas: network infrastructure, telecom, server virtualization, desktop, storage, building construction, staff relocation. Managing staff relocation and IT infrastructure migration to new facilities during office closures Public Cloud RFP including product feasibility and cost analysis for Microsoft Azure and Amazon Web Services Project Management Consultant Pacific Life Insurance Company - Newport Beach, CA September 2003 to June 2016 Managing IT projects and programs supporting the Corporate and Enterprise business needs Program Managed a \$33M, construction build migrating 350 employees and supporting IT infrastructure to a new physical location Upgraded 2,000 desktops to Outlook and new Exchange environment Vulnerability patch deployment and policy

development SDLC applied to application implementation, including SaaS, COTS implementation, software customizations, and software integrations. Experience in the following service areas: network infrastructure, information security, voice, server, desktop, open systems, storage, mainframe, building construction, staff relocation. Managing staff relocation, IT infrastructure migration, and Tenant Improvements during new office buildouts. V.P. Operations Quik Communications Hosting - Los Angeles, CA February 2002 to August 2003 Direct all aspects of daily operations for Data Center and Web Hosting Services Data Center design Managed Help Desk, Sales Dept, NOC, and IT Infrastructure Staff Contract and SLA development Vendor relations, hardware and software procurement Education Biological Science San Jose State University - San Jose, CA September 1979 to December 1985

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