

Installation Technician / Network Administrator Installation Technician / Network Administrator  
Installation Technician / Network Administrator - Self employed Mission Hill, SD Work Experience  
Installation Technician / Network Administrator South Dakota Internet - Yankton, SD September  
2018 to Present Assist customers hooking up electronics Install customers CPE / Install access  
points Accepted payments from customers Monitored network Configure managed switches  
Reported to manger to perform all other duties delegated Information Technologist Self employed  
August 2010 to Present Assisted customers in installation of home entertainment systems  
Installed software Diagnostics of software and hardware and network connectivity issues  
Assisted customers in purchasing equipment that met their needs Removed viruses and malware  
Performed optimization of computers Install and replace hardware Instruct customers on  
technology use Education Southeast Technical Institute December 2012 Skills Windows,  
Networking, Technical Support Additional Information Skills: Proficient with Windows operating  
systems Proficient with Microsoft Office Suite Proficient with Firefox, Google Chrome, Internet  
Explorer Excellent communication and customer service skills Time management and  
prioritization

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