

IT Operations Manager IT Operations Manager IT Operations Manager Tempe, AZ Authorized to work in the US for any employer Work Experience IT Operations Manager Aveanna Medical Solutions July 2018 to Present * Regional Asset Management * Administrator role for Windows networks, Windows Servers, Active Directory, and Windows Administration, Windows Servers, Active Directory, * Help us continuously improve, grow and build further support structures for our team. * Assess individual training needs and plan for goal attainment. * Management of an assigned client base by acting as a technical and strategic resource for the delivery of IT solutions and maintaining an impeccable client relationship status. * Other duties as assigned. Us Foods February 2018 to July 2018 * Assist users with software installation and training. * Document reported issues and issue resolution. * Respond to user account management requests. * Investigated any reported network and application performance issues. * Assisted in the creation of user level help documentation and instructional videos. Project Manager Enkompas October 2017 to February 2018 * Management of VoIP adoption for Clients and It conversion oversight * Porting and Site Builds * Deployment assistance onsite and virtual Internal Service Desk Agent Trapp Online October 2015 to October 2017 Technical Support/Customer Service Associate Chamberlain Garage Door Company - Tucson, AZ April 2014 to April 2014 Account Manager Eliot Management LLC - Tucson, AZ August 2012 to August 2012 Education Bachelor of Science in Information Technology in Advanced Networking Certificate University of Phoenix - Phoenix, AZ Present Associate in Science in Health Information Technology Ultimate Medical Academy - Tampa, FL November 2013 Skills System Admin, System Administrator, VMware, Active Directory Assessments Basic Computer Skills: PC Expert June 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/idjvjxggef-q74qi Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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