Information Security Analyst Information Security Analyst InfoSec Analyst Oakland, CA Infrastructure Security professional Authorized to work in the US for any employer Work Experience Information Security Analyst Federal Home Loan Bank - San Francisco, CA Present Product Management Intern FireEye - Milpitas, CA November 2018 to February 2019 Collaborated with SE and PM Endpoint to address customer product concerns.   Worked cross functionally to address HX customer usage.   Built epics through JIRA to assist Software Engineers with customer customizations requests.   Collaborated on MalwareGuard project/Malware Barn. Endpoint Security Engineering Intern DOCUSIGN - San Francisco, CA August 2017 to January 2018 Collaboratively worked with stakeholders across DocuSign to improve the overall security posture in line with compliance standards. Utilized troubleshooting techniques to analyze broken clients. Remotely remediated endpoints to harden user computer assets, verified security tools were installed and communicating with clients. Recommended onboarding and exiting process improvements to management based on analytical findings to prevent future backlogs. Validated server vulnerabilities were remediated using Nessus to harden and bring the assets into test or production environments. Leveraged SCCM/Jamf to manage and administer endpoint security tools weekly. Supported the process of bringing 20 servers onto the internal network through validating and verifying security tools, scanning for vulnerabilities and patching. IT Field Technician COOPTEK July 2016 to September 2016 Acted as an independent contractor for COOPTEK on behalf of CompuComm servicing small and medium sized retail chains technology needs namely Target, Kohl's and Ann Taylor. Managed updates for enterprise systems, POS systems and office machines. Installed Cisco Meraki routers via pixy boot. Installed CCTV systems for physical security monitoring. IT COORDINATOR/SIGN-ON COORDINATOR NORTHWESTERN MUTUAL December 2015 to March 2016 Served as the first line of response to technical issues for three district offices in CA. Acted as a liaison to corporate network services in the Midwest, USA. Maintained Sign-On credential database for accuracy and security compliance. Onboarded new employees, imaged network machines, assigned user accounts and determined user access level to the network. Created paperless financial records by scanning documents into a database. Help Desk Student

Technician DISTRICT COMPUTING SERVICES October 2006 to September 2007 Conducted daily operations of maintenance and installation of computer hardware/software. Managed campus computers, networks, and printers. Demonstrated skillful communication and trouble shooting skills. Directly responded to urgent break/fix requests within the district in a timely, efficient manner. Education CIS Infrastructure Security in Cybersecurity Merritt College - Oakland, CA January 2016 to December 2018 Networking CISCO NETWORK ACADEMY - Oakland, CA July 2017 to January 2018 CCENT in Cisco Network Academy Stride Center - Oakland, CA July 2017 to January 2018 Management Information Systems - IT PROJECT MGMT MINOT STATE UNIVERSITY - Minot, ND 2013 to August 2015 COMPUTER ENGINEERING AND MATHEMATICS CAL STATE SAN BERNARDINO March 2009 to June 2010 LIBERAL STUDIES SAN BERNARDINO VALLEY COLLEGE September 2000 to December 2009 Skills AWS (2 years), C+ (Less than 1 year), CSS (Less than 1 year), HTML (Less than 1 year), security (Less than 1 year), Splunk, Information Security, Network Security, It Security, Access Control, PCI, Siem Links http://www.linkedin.com/in/eric-spencer-56774a2b Certifications/Licenses CNA/HHA March 2013 to March 2019 Originally licensed in North Dakota and received reciprocity in CA. I have served as a CNA for 5+ years. Groups Bang! Cybersecurity Club, Merritt College, Oakland, CA August 2016 to Present Founding Treasurer 2016, Current Officer/ Member. Additional Information TECHNICAL SKILLS   SECURITY: Hacker Guard, AWS, Nessus, Nmap, Wireshark, AD, McAfee Suite, Carbon Black, SCCM/Jamf, ServiceNow, LogMeIn Rescue, Cisco Web Ex, Absolute, knowledge of OWASP top 10 vulnerabilities and SANS top 25 Software errors   LANGUAGES: Visual Basic, HTML 5, CSS, JavaScript, Python, C++, and SQL   OPERATING SYSTEMS: Windows, Mac OS, Linux, Cisco IOS

Name: Kathy Brooks

Email: warrenelizabeth@example.net

Phone: (990)739-4961x05702