

Systems/ Network Administrator Systems/Network Administrator Systems/ Network Administrator -
Juniper Networks San Mateo, CA Work Experience Systems/ Network Administrator Juniper
Networks October 2013 to Present Maintenance of network and system infrastructure. Provide
technical support and resolution for Juniper hardware, software, and network issues, hands on
experience with Cisco/IOS. Problem Identifier and resolution of networks at Layer 1,2, 3 and 4.
Installed and configured various services like DNS, DHCP, NFS and SSH, managed and installed
patches and software packages using YUM, APT-GET, and RPM. Storage setups, RAID, Logical
Volume Manager, storage configurations for VM, NFS, ISCSI and Fiber Channel. Creation of VMs,
cloning and migrations of the VMs on VMware vSphere 6 and 6.5. Deployed several VMs from
Templates and customized their configurations as needed. Building VM's and new Templates for
new Projects and allocating them to appropriate Resource pools. Created clones from existing
VMs (both live and powered-off). Esxi installation configuration, vSwitch/Distributed Switch and
port group configuration, adding configuring storage both local and network. Monitoring system
logs for important messages such as errors and warnings hardware for failures. Installed,
configured and diagnosed and resolved hardware and OS problems with Dell, HP, Lenovo, Intel,
Quanta, Super Micro, IX systems servers and other networking equipment. Monitored data centers
using Solar winds. Responsible for keeping records of all devices and infrastructure in data
centers up to date and relevant, including fiber cable mappings. Un-rack decommissioned
Routers, switches and servers and rack new ones. Running patch using Twisted and fiber cables
(1GB, 10GB, 40GB and 100GB) Responded to server down alerts in a timely manner and brought
them up via HP ILO/ Dell DRAC/IPMI Supermicro/lx systems. Strict attention to detail regarding
physical device requirements, serial numbers, locations, labels, and connections. Resolved tickets
using JIRA ticketing systems. Documented procedures and helped develop guides to aid in the
troubleshooting of software and hardware systems and configurations. Worked as a member of
both the projects as well as the steady state operations teams. System Administrator Cisco Systems
August 2013 to October 2013 Installations of devices in racks, running Ethernet patch cables,
running fiber patch cables, connecting console monitor to systems for remote-hands recovery.

Works as part of distributed team, coordinating by phone, email, IM, web conference with members in other geographical areas, Installation, configuration of Cisco switches and rack servers. Worked with vendors in a Data Center for system repairs SUN, IBM and EMC. Computer Technician University of San Francisco January 2013 to October 2013 Imaging and prepping both Windows and Apple computers. Provided technical support in the hardware deployment and managed tasks to handle troubleshooting. Setup of Network printers and Networks using both Static and DHCP. Installation of new and old programs on new computers. Migration of data/data recovery from the old workstations to newly installed system. Assisted clients in solving computer-related issues and ensured quality customer service. Maintained working knowledge of products and/ or services. Used Service now ticketing system to track new requests of deployments and computer issues from customers. Used Cisco NAC to configure PDA and Mobile devices. Conducted troubleshooting of software and hardware programs and assigned tasks to the team. Provided help desk support via telephone and communications with end-users. Performed diagnostics and troubleshooting of system issues, documented help desk tickets/resolutions, and maintained equipment inventory lists.

Coordinated work with the IT team and other departments to ensure an efficient and effective support process. Managed and maintained clients supports throughout the enterprise and ensured proper coordination. Assisted in the development of procedures to ensure that the team is providing the best possible service to the customers. Setting up new computer labs. Performed other duties as assigned by supervisor. Junior Network Administrator ATS Computers October 2011 to February 2012 Windows server installations. Configured routers and switches. Installed various PC components including hard drives, memory chips, CD ROMS, power supplies, motherboards, network cards, sound cards, video cards and software CDs. LAN and WAN Created dual boot systems. Created Active Directory including creation of new user accounts and assigning user rights. Skilled at handling all computer and networking hardware Education A.S. degree Applied Science in Computer Information Technology Heald College - Hayward, CA A.S. degree Applied Science in Networking Technology Heald College - Hayward, CA Skills Bgp, Ipv6, Mpls, Tcp, Tcp/ip, Vmware, Fiber channel, Nas, Iscsi, Red hat, Technical support, Hsrp, Ipsec, Vrrp,

Jira, Ftp, Linux, Python, Scripting, Snmp, Windows, Networking, Customer Service, Active Directory

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