

IT Systems Administrator IT Systems Administrator Miami, FL Authorized to work in the US for any employer Work Experience IT Systems Administrator ITMD Solutions - Miami, FL May 2016 to Present ITMD specializes in offering a variety of IT services to doctors and their practices. In turn, I interact with various doctors, office managers, and other staff to provide all sorts of troubleshooting expertise, whether it be hardware or software related. This requires strong familiarity with the different types of EMR (Electronic Medical Record) systems that many doctors use at their practices. Additionally, I consult with doctors and office managers on ways to streamline and simplify their workflow. For one particular group of doctors, I manage the company-wide email domain, adding users, removing users, enforcing security standards, and other tasks. I have configured Windows machines, MAC machines, printers, routers, switches, access points, VoIP phones, file sharing systems, and many other devices on this job. Head Usher South Miami-Dade Cultural Arts Center - Cutler Bay, FL February 2014 to June 2016 Head usher is responsible for greeting and directing patrons as they enter into the building, answering any questions they have, showing them to their seats, supervising the audience in their assigned section, communicating with other head ushers and House Manager, occasionally handling rowdy or even inebriated patrons so that the rest of the audience can enjoy the show, accommodating seating and other requests disabled or special-needs patrons may have, and properly and safely evacuating the audience in case of emergency. Education Associate in Accounting Miami Dade College - Miami, FL August 2014 to May 2016 Certifications/Licenses CCENT August 2018 to August 2021 100-105: Interconnecting Cisco Networking Devices Part 1

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