IT Systems Engineer IT Systems Engineer IT Systems Engineer - ILLINI PRECAST LLC Wheaton, IL Work Experience IT Systems Engineer ILLINI PRECAST LLC - Westchester, IL November 2017 to Present   Responsible for IT Department Management and Operations, supporting 100 computer users across 5 sites throughout the mid-west.   Established trusted relationships with vendors while managing services rendered and contract negotiations.   Responsible for company-wide software licensing management and allocation.   Planning, Management, and Implementation of IT projects while keeping expenditures low.   Responsible for SharePoint Online Development and Administration.   Implementation and maintenance of McAfee Anti-Virus and Web Filtering solution.   Administration of company's Office 365 environment to ensure optimal configuration and security. Implemented and managed the company's Mobile Device Management solution (AirWatch). Responsible for local and remote end-user support.   Accomplishments   Reduced annual spend on Print Services through vendor consolidation and contract negotiation.   Reduced annual spend on Cellular usage by consolidating vendors, contract negotiation, as well as policy creation and enforcement.   Reduced third-party IT support costs by 50%.   Decrease inventory, application pricing, and licensing expenses by establishing standardization for applications, Laptops & desktops, and networking systems.   Multi-Site Phone/Fax system Migration to Skype for Business & eFax Corporate.   Developed in-house Support Ticketing System, integrated with SharePoint Online.   Increased wireless network efficiency by deploying new wireless solution across 5 sites. Deployed on-premise data storage solution with cloud backup.   Improved network security by Configuring & Deploying McAfee Anti-Virus & Web Content filtering.   Upgraded ERP solution (Jonas) to latest version.   Integrated third-party HR software with our hosted SharePoint Environment.   Configure Hosted SharePoint sites as needed.   Configure Hosted MDM Solution (AirWatch) and deployed to end-user devices.   Manage user permissions across Hosted SharePoint Environment.   Created user focused "How-To" documentation for everyday tasks. IT Systems Specialist ROQUETTE AMERICA - Geneva, IL May 2015 to November 2017 Maintenance & support of the Hyper-V environment using SCVMM, Hyper-V Manager, & Failover Cluster Manager.   Provide support for Windows Server 2003/2008/2012R2 environments.

Manage Multi-Domain Active Directory structure with emphasis on data security.   Manage hosted Exchange environment for approximately 8000 users via Office 365.   Manage, create, and maintain enterprise Group Policy Objects.   Monitor, create, and resolve events detected by HP Operations Manager.   Deploy software updates and other patches to new & existing systems.   Create, maintain and update department documentation and procedures.   Execute documented RFC's to implement application and/or database updates.   Resolve any incidents which have been escalated to our team in a timely manner.   Participate in company data center DRP activity bi-annually.   Accomplishments   Led a Physical to Virtual site migration consisting of 4 Physical, Multi-Role servers.   Developed reports in PowerShell detailing monthly storage consumption for the global Hyper-V environment. System Administrator KLEIN TOOLS - Lincolnshire, IL February 2011 to May 2015   Support hosted Microsoft Exchange 2013 (Office365) environment.   Create and manage E-mail accounts for users of Office365 while managing license utilization.   Provide hands-on and remote support to resolve end-user issues for more than 600 users across 7 sites.   Create user accounts in Active Directory and assign the necessary user group memberships.   Perform Active Directory maintenance as needed.   Create, test, troubleshoot, and deploy Group Policy Objects.   Create and manage DFS shares.   Administer and support corporate Domains and Active Directory Environment.   Administer and support servers in physical and virtual environment: patching and software deployment.   Install software, perform software upgrades, and deploy service packs as needed.   Maintain hardware and software inventory using Numara (BMC) Asset Management.   Manage the imaging, deployment, maintenance, upgrade, and patching of notebooks, desktops, and network printers.   Accomplishments   Coordinated the migration from Microsoft BPOS to Microsoft Office 365.   Raised Forest and Domain Functional Levels to Windows Server 2008 R2. System Administrator DIGITAL INTELLIGENCE SYSTEMS CORPORATION - Chicago, IL June 2010 to February 2011   Provided Multi-Tier technical support for multiple site locations.   On site and remote troubleshooting to resolve problems with desktops, notebooks, servers, network printers and VPN connections while maintaining up-to-date antivirus solutions for more than 600 users.   Maintained hardware and software inventory using Numara Asset

Management. Coordinated with users both local and remote, the return and replacement of expired leased assets. Desktop Administrator Generation Brands - Skokie, IL September 2007 to June 2010 Provided technical support; remotely diagnosed hardware & software problems & coordinated repairs for 300+ users. Wrote, revised & distributed user training guides, VPN documentation and software installation audit reports. Deployed & managed analog and VOIP telephones on the Mitel 3300 Phone system & PrairieFyre CCM (Contact Center Management). Diagnosed and repaired desktops, notebooks, servers, network printers and VPN connections while maintaining up-to- date antivirus solutions for all systems. Resolved Level 1 network issues. Performed user account creation, deletion, configuration, and permission assignment. Installed, upgraded, and maintained all software and licensing. Diagnosed, resolved, and documented hardware and software network problems in a timely and accurate fashion. Maintained dynamic content on companies' website. Accomplishments WSUS Implementation OAISYS Call recording implementation for CRM Websense Enterprise v7.1- installation and configuration Patch panel wiring reorganization. Education MICROSOFT VIRTUAL ACADEMY 2012 to May 2017 BACHELOR OF APPLIED SCIENCE in APPLIED SCIENCE ITT TECHNICAL INSTITUTE - Mount Prospect, IL March 2012 Skills Active Directory (6 years), Change Management (Less than 1 year), Exchange (6 years), Hyper-V (2 years), security. (3 years), System Administrator Links https://www.linkedin.com/in/randy-antes-68351510 Additional Information Expertise * Hyper-V Administration/Cluster Support * System Security, Patch Management * Server Administration and Repair * Server Installation/Configuration * Large Server Environments (Global & Regional) * Hosted Exchange (Office 365). * PowerShell Scripting * Active Directory & Group Policy Management * Detailed Procedure Document writer * Change Management (ITIL)

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