

Network Security Analyst Network Security Analyst Jensen Beach, FL Work Experience Network Security Analyst Nuspire Networks - Commerce, MI September 2017 to Present ? Intake and assessing of alerts including determining priority of alerts ? Responding to alerts of networking, operational and security events ? Remote into firewalls and managed switches to preform maintenance, probe for information of device and or connected device(s) ? Change or update policy's on firewalls ? EDR/MDR of devices with Sentinal One ? Reviewing log data through SIEM and raw logs ? Pushing and reviewing firmware updates Level 1 IT Service Desk HEWLETT PACKARD ENTERPRISE (DXC) - Pontiac, MI December 2016 to September 2017 Answering incoming support requests via phone, email, and chat Evaluate new requests and determining impact and severity schedule new requests for self and others troubleshoot support requests work with other team members to provide adequate resolution Ensure client satisfaction Sales Associate THE HOME DEPOT - White Lake, MI January 2016 to December 2016 Stocking product Customer assistance Store Maintenance Education High School Diploma Kettering High School - Waterford, MI July 2008 Skills Microsoft Office (3 years), Experience with Windows OS vista, 7, 10 (4 years), IP subnetting (1 year), Router Configuration (2 years), Self studying for Cisco CCENT (Less than 1 year), Dreamweaver (1 year), HTML (1 year), SQL (Less than 1 year), CSS (Less than 1 year), Photoshop (2 years), Fireworks (1 year), Experience with Macintosh Yosemite, El Capitan, Sierra (1 year), Experience With Cisco and Avaya IP Phones (1 year), Service Now Ticketing System (1 year), Citrix (Less than 1 year), LMI Rescue (1 year), Cisco AnyConnect (1 year), Windows Remote Desktop (1 year), Cisco, Network Security, Ccna, NOC, Router Additional Information Skills Microsoft Office Experience with Windows Vista, 7, and 10 IP Subnetting Router Configuration Self-Studying for Cisco CCENT Dreamweaver HTML CSS- Cascading Style Sheets Photoshop Linux Firewalls

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