

System/Network Administrator System/Network Administrator System/Network Administrator - Englewood Hospital & Medical Center Somerset, NJ Work Experience System/Network Administrator Englewood Hospital & Medical Center - Englewood, NJ August 1995 to Present Perform daily maintenance, administrative, and troubleshooting functions in our 2003 Active Directory environment that includes over 8000 users and PCs Exchange administrator for 2003, 2007 & 2010 environments. Project member in recent upgrade to 2010 environment. Deployed and administrator for 2003 Windows Printer Server with over 500 network printers. Administrator for Symantec Brightmail Messaging Gateways which includes Email routing Led implementation of and administrator for Mimecast Unified Email Management (includes encryption, archiving which provided high availability and Disaster Recovery, journaling, signature management, virus/spam scanning for our Exchange environment). Designed, implemented and maintain Endpoint Security using Symantec Endpoint Protection Suite - includes antivirus, client firewall, IDS and server support. Work with ongoing remote offices - both maintenance as well as initial setup, including network drives and printers, email routing, etc. Support PC technicians and System Analysts in troubleshooting network and server related issues on a daily basis Participated in the design and implementation of the hospital's unified communication strategy using Microsoft Unified Messaging. Manage our Office Communicator 2007 Server - includes Unified Messaging, Web Component server, Voice over IP telephony & Instant Messaging component. Will be lead in LYNC upgrade later this year. Project lead for and administer for our MDM - Maas360 which includes policies, device configuration, document content and sharing, application management, etc Responsible for Desktop Authority Management Suite which provisions and manages Windows user environment including login scripts, drive and printer mappings, computer settings, file operations, etc. Manage Forefront Threat Management Gateway Cluster Servers with Burstek Webfilter and LogAnalyzer suite Implemented monthly procedure for downloads and installs of Microsoft Windows Updates on all windows servers in our environment using Landesk Management Suite. Currently working with PC Support on Windows7 rollout throughout hospital. Advancements while employed at Englewood Hospital and Medical Center - Desktop Technician (1996 - 1999) promoted to

Network Administrator - Helpdesk Operator (Aug 1995 - May 1996) - promoted to Desktop Technician Systems Administrator McManimon & Scotland, Attorneys at Law - Newark, NJ March 1992 to September 1994 Primary Administrator for Novell 4.11 servers Main support for over 100 Users/PCs - hardware & software Trained all new employees on Win 3.11, SoftSolutions, WordPerfect 5.1, Email and other miscellaneous software programs Education diploma in Computer Applications Chubb Institute - Parsippany, NJ October 1992 Additional Information TECHNICAL SKILLS INCLUDE BUT NOT LIMITED TO: Operating Systems: VMware ESX 3.5 - 5.x, Windows NT - Windows 2008 R2 Software: VSphere, Landesk Management Suite, DSVIEW, Dell & HP enclosure Managers, APC Infrastructure Manager, Landesk ServiceDesk for Change Management procedures, Citrix Management & Netscaler Configuration, GoToAssist, HTML Code editors, WhatsUpGold Professional, PrintMigrator, Simpana CommVault Backup Hardware: Dell Servers, HP Servers, APC UPS, Cisco catalyst 3550, 3750, Dell PCs, HP PCs

Name: Yvonne Wong

Email: [cynthiasheppard@example.com](mailto:cynthiasheppard@example.com)

Phone: 559.540.0457x39400