

Senior Security Administrator Senior Security Administrator Senior Security Administrator - Kyra Solutions Orlando, FL Information Security professional with CISSP certification and over 20 years of experience in hardware, software, and LAN/WAN network support, with vast knowledge in information security /technical support and acute training experience. Experience in multiple industries including government, financial, healthcare, and corporate Exceptional technical troubleshooting and problem-solving skills Expert in curriculum development training Specialized in teambuilding and supervision methodologies Proven customer service and de-escalation skills Proven skills in systems analysis and providing resolutions to technical challenges Successful sales and implementations management Work Experience Senior Security Administrator Kyra Solutions - Orlando, FL November 2018 to Present Manage HP ArcSight SIEM Solution Monitor and resolve incidents with Sophos Antivirus console and endpoint solution Audit web servers to ensure apps, services, and permissions comply with security policies Assist in managing all IIS web servers in the Orange County Government DMZ Grant permissions to groups, objects, and users in Active Directory Perform vulnerability and penetration tests on internal servers with Nessus and various other tools Manage several web filter systems: Palo Alto, Iboss, and Iprism Troubleshoot and resolve incidents with Symantec PGP Full Disk Encryption Investigate violations of security policies Facilitate meetings between multiple departments and vendors to resolve complicated issues Contact vendors to coordinate demonstrations and POC's for product evaluation Work with vendors to identify and resolve complex issues with their software and services Manage RHEL Linux and Windows servers running Apache and IIS Create and support servers created in VMware vSphere virtualization platform Symantec DLP - Investigate and remediate incidents discovered in daily report Technical Implementation Manager Iboss CyberSecurity - Orlando, FL February 2016 to November 2018 SaaS Cloud engineer with backend access to CentOS Linux Linux CentOS Cloud Administrator Installation of Web Content Filtering applications on Windows, Mac, and Linux Install and troubleshoot Domain Controller, DNS, and Active Directory integration for Web Content Filtering Implement local and direct-to-cloud Web Content Filtering solutions including Inline Malware Detection, Intrusion Detection, and Data Loss

Prevention systems Provide network consulting when implementing physical and cloud web gateways Configure and troubleshoot customer network and equipment Document, track, organize, and oversee all external product technical implementation projects Identify and assist in mitigating risks to ensure project success

Product Support Specialist FIS - Orlando, FL June 2014 to February 2016 Coordinate and participate in Disaster Recovery Plan testing with banking institutions Monitor security best practices on client networks and servers reporting any infractions to management Coordinate and manage special projects such as server migration, and application upgrades Serve as subject matter expert with virtual environment implementations such as VM Ware and Citrix Submit Network Service Requests for changes to router ACL's, Firewall rules and exceptions Implementation technical support and project manager resolving Network, VPN, Firewall, and Windows challenges Provide training on newly implemented products and systems to clients and internal resources Created a Knowledge Base system for the Technical Support and Client Services departments Lead and escalation point for the Tech Support department

Lead FHMG Desktop Systems Tech Florida Hospital - Orlando, FL June 2012 to June 2014 Supervise the FHMG field support team responsible for over 150 FHMG offices over 7 counties Monitor FHMG queue and distribute work load evenly to all Desktop Systems technicians Receive and de-escalate calls from office managers, doctors, and other medical office personnel Train all members of the FHMG Desktop Systems team Manage break/fix inventory maintaining proper counts of replacement hardware on-hand Educate users on proper usage of Florida Hospital network and hardware according to established policies Developed and implemented systems that improved department SLA's over 75% in one year. Identified and reported multiple security risks to Florida Hospital according to HIPAA guidelines

Education High school or equivalent Skills Cissp, Information security, Siem, Active directory, Security, Web server, Lan/wan, Racf, Database, Queue management, Engineer, System security, Business management, Lan, Application support, Training, Quality assurance, Documenting Additional Information Key Skills CISSP Certified Quality Assurance Management Teambuilding & Supervision Curriculum Development/Training Security Awareness Training Business Management Fluent in Portuguese & Spanish Developing &

Documenting SOP's Web Server Management Report & Document Preparation Spreadsheet &
Database Creation Network & System Security Information Security Strong Verbal and Written
Skills Queue Management Build Relationships Across Departments SIEM Management
Application Support Network Support (LAN/WAN) End User & System Engineer Support RACF
Security Officer Active Directory Administration Project Management Implementations Specialist

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