

Assist Enterprise Security Compliance and Enterprise Acquisitions Assist Enterprise Security Compliance and Enterprise Acquisitions Assist Enterprise Security Compliance and Enterprise Acquisitions - Concentra Euleless, TX IT Professional working towards obtaining my SSCP. My technical background allows me to work in a team, alone and with end users at all levels. I know that through my education and past years of experience I'm knowledgeable in a number of different security tools including Sourcefire, McAfee ePO and Digital Guardian. Work Experience Assist Enterprise Security Compliance and Enterprise Acquisitions Concentra September 2014 to Present with tracking down non-compliant Walked user's through step-by-step processes on how to keep machine's compliant with IT policies Drove a higher percent accuracy to ITAM by ensuring that unknown assets were added to the database Tracked down 100+ non-compliant assets for the OCR report to prevent fines Monitor, conflict resolution, and network analysis of all 300+ circuits Work with Verizon Business when outages are experienced to minimize outage times Document new outages and new team announcements via SharePoint Create/Extend Guest Wireless accounts ensuring that guest are able to work upon arrival Received necessary Sourcefire training in order to report alerts to the Security Engineers to prevent attacks Used McAfee to verify drive encryption, also used McAfee encryption recovery to allow locked user's access into their encrypted devices. Work NOC tickets for data drop repairs, adding printers to the server and other NOC related issues User Admin/ IT Support Tech Fujitsu July 2014 to September 2014 Securely reset user's password via Active Directory Provision/deprovision Active Directory accounts, email accounts, and distribution groups Add users to shared drive via Active Directory Provide in-take, service coordination, tier-one technical support and administrator support to Live Nation Entertainment and Ticketmaster employees Conduct remote trouble-shooting and assistance for systems and users Service Desk Analyst CRGT March 2012 to July 2014 Provide in-take, service coordination, and tier-one technical support to Honeywell FM&T and DOE employees Improved process and documentation for the Service Desk minimizing call wait time Provide expert support for FM&T production and office productivity applications Support moderately complex system-level projects for move to National Security Campus(NSC) Responsible for training new technicians to

ensure they are cross-trained in various IT skills    Subject Matter Expert supporting Windows XP, Windows 7 and 8    Conduct remote trouble-shooting and assistance for systems and users    Image DOE employees and internal contractors systems    Securely grant administrative access for local installations    Systems configuration for desktops, laptops, and radio/mobile units for DOE and Honeywell employees    Support DOE employees with RDP and secure RSA key fob assistance

Education Bachelor of Science in Information Systems Security ITT Technical Institute - Dallas, TX

October 2013 Skills sourcefire (Less than 1 year) Additional Information TECHNICAL SKILLS

Sourcefire    McAfee ePO    IT Asset Management (ITAM)    Digital Guardian    LANDesk    WhatsUp Gold    SharePoint    CA Service Desk Ticketing System    Exchange Management Console    RSA Administrator    Active Directory    XP, Windows 7 & Windows 8    Array VPN    Cisco Routers

SolarWinds Orion    Digital Collaboration

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