Database Configuration Administrator Database Configuration Administrator Vancouver, WA Work Experience Database Configuration Administrator DRB Systems, LLC - Telework - Vancouver, WA October 2005 to Present Lead Consultant/ Database Configuration Administrator - attended and unattended point-of-sale software Workflow Design Consultant for single site and networked, multi-site, multi-profit center locations. Senior CarWatch to SiteWatch (DOS-to-Windows) conversion specialist. Oracle VM Virtualbox, Hyper-V & Microsoft Remote Desktop LogMeIn & Bomgar Clarizen GoToMeeting, Skype Meetings, Zoom & Join.me Camtasia Clientele Adobe Illustrator CS6 InVision Windows Suite (MSWord, Excel, PowerPoint) SiteWatch TunnelWatch Familiarity with: SQL Firebird DMS architecture Networking, cloud storage and packet replication Azure DevOps SharePoint Concur Microsoft Teams Office 365 Google Docs Enhances the end user's understanding of database systems by conducting research, identifying problem areas, consulting and implementing solutions that fall within the framework of software/hardware capabilities while keeping the end user goals in play. Trains users via remote meeting conventions when warranted. Migrates data - the collection, organization, correlation and implementation of data from one point of sale system to another. Provides direct feedback to developers for correction of previously unforeseen/undesirable features (bugs). Works in tandem with developers to test additions/modifications to software. Evaluates customer habits to determine, based on frequency and severity, where improvements to software are needed. Reviews notifications of sale and project proposals, collaborates with customers, implementation and sales teams to set expectations, and determines estimated manhours for completion. Develops and maintains consistent standards for project delivery. Provides top-tier escalation support for onsite installation team. ********** Scheduled, planned and managed the installation of point-of-sale systems. Designed and innovated a time-saving and robust DOS-to-Windows conversion program that automated database configuration; reduced manual entry by 80% (or more). Independently developed the start-to-finish questionnaire process for client sites enabling more efficient configuration and reduction of on-site configuration manhours from 3 days to less than 3 hours (on average). SPECIAL SKILLS With little-to-no direct supervision, Rebecca has thrived

in an independent, telework environment through self-training, keen trouble-shooting skills and an unwavering desire to help customers succeed.   Rebecca possesses the rare combination of being both highly detail-oriented and big-picture focused, as she recognizes that there is a give-and-take between the two for every project she undertakes.   Rebecca fluently translates technical jargon from Martian to English and has one wicked sense of humor. IMPLEMENTATION SPECIALIST DRB Systems, Inc - Akron, OH September 1999 to October 2005 Education Bachelor's in Communications Georgia Southern University - Statesboro, GA 1987 to 1991 Skills Database Administration (10+ years), DOS (10+ years), Training (10+ years), Project Coordination (10+ years), Adobe Illustrator (10+ years), Sql Database Assessments Verbal Communication   Expert January 2019 Measures a candidate's ability to effectively convey information when speaking. Full results: https://share.indeedassessments.com/share_assignment/bgxhmtosaj-fsmp9   Written Communication   Expert January 2019 Measures a candidate's ability to convey written information using   proper   grammar   rules.   Full   results: https://share.indeedassessments.com/share_assignment/ul3mgahtgjhzz7hu   Indeed   Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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