

IT Security Analyst Intern IT Security Analyst Intern IT Security Analyst Intern - Ryman Hospitality Properties Nashville, TN Work Experience IT Security Analyst Intern Ryman Hospitality Properties - Nashville, TN May 2018 to Present System owner for Inspired eLearning Security Awareness Training ? Assistant system owner - McAfee Endpoint Protection/DLP ? SIEM examiner ? Project lead for Vulnerability Patching ? Performed the deployment, integration and initial configuration of all new security solutions and of any enhancements to existing security solutions in accordance with standard best operating procedures generically and the enterprise's security documents Web Site Editor & Community Outreach Assistant ETSU Counseling Center - Johnson City, TN August 2015 to Present Identified, developed, and evaluated web-based marketing strategies based on knowledge of company objectives and trends Help Desk Technician Intern Dassault Falcon Jet - Little Rock, AR May 2016 to August 2016 Part of a 4 person team providing first level support for a wide variety of applications IT Generalist Intern Ryman Hospitality Properties - Nashville, TN May 2017 Split time between being a help desk technician and working on projects * Manager of User Access Requests for all new hires, promotions, and account creation * KACE Helpdesk/Office365 Administrator * Routinely resolved tickets under customer given SLAs * Agile Methodology Education Information Technology East Tennessee State University August 2015 to Present Skills Active Directory, access, testing, security, HTML, SQL, Sharepoint, Microsoft Office

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