Systems Administrator Systems Administrator Systems Administrator - Shell Point Retirement Community Cape Coral, FL Authorized to work in the US for any employer Work Experience Systems Administrator Shell Point Retirement Community September 2018 to Present * Providing Server and Desktop support to 1400 Shell Point users in a Microsoft 2008, 2012 and 2016 Active Directory/Windows7/Windows 10 Enterprise environment. * Creation of new AD email and user accounts. * Manage the backup and recovery of Shell Point data. * Ensure that all servers and workstations are complaint with Shell Point standards. * Update and release of critical patches to all servers and workstations. * Manage a 70 server VM configuration. * Manage the MACINTOSH computers in the Communities Marketing Department. IT Contractor Arthrex Inc June 2017 to June 2018 * Providing Server and Desktop support to Arthrex users and Executives in a Microsoft 2008, 2012 Active Directory/Windows 7/Windows 10 Enterprise environment. * Assisted in the MS Office 365 migration from version 2013. * Respond to and resolve work orders using FOOTPRINTS ticketing system. * Configuring Citrix hosted applications to company standards. * Performing moves and changes of users and Management. * Imaging, configuring and deploying company HP laptops, desktops and Microsoft Surface and Apple iPad tablet devices. * Configuring and supporting the company Android and IOS smart phone devices. * Active Directory account creation, maintenance, group policies. * Provided remote user support using Bomgar remote software. Consultant State of New York Government March 2015 to September 2016 * Provided Server and Desktop support to NYS DDSO users and locations throughout the NY/ Long Island area. * Administer and maintain NYS Active Directory user/group accounts and group policies in a Windows 2008/20012 Domain. * Provided Systems Administration and support to The New York State Justice Center users and Executives. * Provided remote support through Bomgar software to remote users. Systems Administrator Preload Inc. Construction March 2014 to March 2015 * Managed a mixed MS Server 2003 and 2008 Windows 7/10 Active Directory Domain with 125 local and remote users. * Managed PC and Laptop images via the Windows Deployment Service plug in. * Responsible for the ordering and deployment of all IT related equipment for office and field use. * Managed all vendor support contracts and accounts for SLA compliance. * Managed the build out

and deployment of all servers configuring RAID and the OS installs and configuration. * Managed all of the company IT projects both locally and in remote company locations. Sr. Technical Manager Aramark Corporation@Citi Field March 2011 to March 2014 * Provided top tier customer service to Executives, end users, clients and customers attending events. * Troubleshoot and repaired all network/e-mail connectivity related issues. * Administered, created, and maintained all Active Directory user/group accounts and group policies for a 350 user Windows 2003/2008 Domain. * Responsible for the training of end users on proprietary and Microsoft applications and event day hardware. * Managed and configuration of MICROS 9700/Symphony and Retail Pro POS hardware/software. * Managed the distribution, configuration and troubleshooting of the company's Smart Phone devices. * Controlled the oversight and project management of datacenter equipment and environment refresh. * Managed Vendor SLA's to ensure compliance with third party vendors. * Configured Symantec Endpoint Enterprise AV software setting scan schedules and reports. Education High school or equivalent in Drafting Bellport Senior High School - Brookhaven, NY Certifications in MCSE, Comptia A+ Nextech Training Solutions - Hauppauge, NY Skills Active Directory, System Administrator, Vmware, System Admin, MS Office (10+ years), MS Desktop Operating Systems (10+ years), MS Server Operating Systems (10+ years), Server Builds and Deployment (10+ years), RAID ARRAYS (10+ years), SAN (10+ years) Links https://www.linkedin.com/in/kevin-lockwood-1195217/ Assessments Supervisory Skills: Directing Others Familiar May 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/jercjst5b0-zsvyw Technical Support Highly Proficient April 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/xceofrxfyb4y-0mm Basic Computer Skills: PC Proficient May 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/ahmyeytw8wmvrsxv Project Management

Skills: Budgeting   Familiar May 2019 Measures a candidate's ability to manage project budgets by appropriately allocating and monitoring financial resources. Full results: https://share.indeedassessments.com/share_assignment/qfgmlwvexdajguon Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information MCSE Comptia A+ Dell DCSE HP Certified IBM Certified

Name: Ruth Spence

Email: irichmond@example.net

Phone: 001-436-490-0820x95603