

Data Analyst Data Analyst Dallas, TX Work Experience Data Analyst Cintas Corporation - Midland, TX February 2018 to July 2019 Perform day to day analysis of pricing to determine overall effectiveness of pricing strategy and plan. Manage exception reporting with the EDI team/IT Manage existing pricing model, including making code updates in SQL server for strategy changes and/or automation Prepare necessary modeling to determine pricing opportunities across customer segments and product categories for the sales and product teams Provide the ecommerce team data-driven insights and analysis to support ongoing sales and profitability growth in both wholesale and direct-to-consumer initiatives Manage retail price scraping tools in order to evaluate competitive information to continually align pricing strategies within the marketplace. Support analysis for pricing-related promotional activity on an ongoing Collaborate with the Product Managers and VP of Sales on detail and timing of pricing changes Used best practices to understand the data and develop statistical, analytical techniques to build models that address business needs. Understanding of the logical and physical design of application systems, and applies that knowledge to projects ensure the design is consistent and well-integrated with existing conceptual, logical, and physical application architectures Analyze and estimate feasibility, costs, time, and resources needed to develop, and implement application systems for projects with enterprise-wide impact Supports team members on various projects Showed initiative through pursuit of various development opportunities within the team Worked with Team members to create and communicate results from highly complex data analysis and models Database Administrator I-Ping Solutions - Dallas, TX February 2016 to December 2017 Provide efficiency to query and retrieve data. High Proficiency in SQL, reporting tools Secure, control the access to the data in the database Update data and safeguard the importance of data in the database Provide technical support of database environments/applications. Performance monitoring, database maintenance, process automation, evaluation, and tuning recommendations Develop, implement and support backup/restore, disaster recovery and data replication procedures and exercises Participate in all aspects of the lifecycle for database environments; and in the implementation of application requested database code and configuration changes in supported

database environments Contribute in the creation of new policies, procedures, projects and processes; Evaluate, document, and recommend database-related software products within technical architecture framework Interact with various technology teams regarding work requests submitted, participate in the creation of new policies, procedures, projects, processes and participate in all aspects of the lifecycle for database environments Provide technical guidance for junior members of the team and create periodic status reports for management

IT Support Specialist
CHEMOIL Energy - Midland, TX April 2014 to December 2015 Effectively manage issues through multiple forms of inbound requests including calls, e-mails, Chat, web forms, or client tracking/ticketing databases Instruct end users in the appropriate use of equipment, software, and/or reference materials Data entry (management of data) -accurately prioritize, categorize, track and log calls, tickets, chats, etc. following client or internal tracking protocols Troubleshoot and resolve issues related to hardware/software, password resets, Microsoft operating systems, security, desktop applications, and peripherals Worked closely with other team members to identify and suggest resolutions and improvements

IT Security Analyst/Fraud Prevention Analyst
Skye Bank - Lagos, NG January 2012 to February 2014 Conduct fraud analytics on customer and transactional data and provide recommendations and insight Identify fraud patterns and trends, and incorporate findings into operational workflows Create and curate daily operational reports for analysts Create custom rules in fraud management tools to better increase tools' effectiveness. Manage monthly processes and reporting tasks (including chargeback) Create, maintain, and present monthly fraud metrics to Sr. Manager Research, track, and recommend actions based on identified industry fraud trends Serve as point for fraud investigations and prevention efforts Serve as a mentor to L1 analysts and assist in training efforts. Perform special assignments and projects as assigned by the Sr. Manager Develop and execute security controls, defenses and countermeasures to intercept and prevent internal and external attempts to infiltrate company resources Monitor and research efforts to compromise information security Administer and monitor compliance to and effectiveness of security policies Provide regular reports to management regarding existing and potential risks Research and implement options to improve

security technologies in the organization Identify, analyze and resolve system design weaknesses
Administer and use various open-source and Enterprise-grade security tools Develop new and
enhance existing team documentation Education Associate Degree Midland College January 2015
to December 2017 Data Analytics Colaberry School of Data Analytics 2015 Skills Ms sql server, Sql
server, Sql, Microsoft Visual studio, Html, Xml, Ms office, Ms sql server 2008 Additional Information
KEY SKILLS AND STRENGTHS Professional/Management: Technical and analytical skills
Simultaneous management of multiple tasks Independent working with minimal supervision Ability
to meet deadlines Communication: Strong interpersonal and communication skills (written and oral)
Team coordination Broad writing and editing skill IT and Technical: Databases: MS SQL Server
2008/ 2012/2014/2012 Programming Languages and Software: T-SQL, HTML, XML, Flat file,
Visual Studio 2008 and MS Office 2007/2010 software

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