

Junior Network Administrator Junior Network Administrator Junior Network Administrator - Arraya Solutions Hatfield, PA Work Experience Junior Network Administrator Arraya Solutions - Ambler, PA January 2019 to Present Monitoring network performance and troubleshooting issues and outages.

Implementation of required changes in Network devices by following change management process. Scheduling network devices upgrade, Vulnerability patching following change control process. Troubleshooting and fixing local area networks / wide area network problems, including performance, connectivity and related issues. Administering all aspects of the LAN/WAN to ensure operational efficiency and minimal downtime. Assists with the maintenance of documentation of all network design and configuration. Documenting and enforcing system standards. Firewalls (Cisco ASAs, Cisco FirePOWER, ASDM and SonicWall), ACL and NAT rules configuration and change. Admirable experience in managing all Cisco switches and routers, HP Aruba switches. Cisco Meraki Monitoring and troubleshooting. After hour On-call responsibilities on a rotation basis. Familiarity with basic Linux Shell scripting. Network Monitoring Tools-- SolarWinds NPM, WhatsUp Gold, Its Up, PRTG. Ability to Setup new user and troubleshoot issues related to Voice over IP. Assisted and monitored customer's internal ticketing systems. Extensive experience taking copy of Cisco IOS on TFTP/FTP server and loading back on routers /Switches/ASAs. Configuring firewall rules (ASA, ASDM, FirePOWER) and providing access as per the client requirements. Routing, NAT, ACL, object-Group, VPNs, firewall management. System Administrator Contour Data Solutions - Trevose, PA March 2017 to December 2018 Technical Support included VMWare Vsphere 5.5-6.0, Veeam 9.0-9.5, Nimble Storage, EMC VNX, SolarWinds MSP N-Central monitoring. VPN to client's environment for troubleshoot and to resolve Server, Storage, Backup related issues. Troubleshoot Network issues, Salesforce Ticketing System, Microsoft Office Outlook, Excel, Office 365. Creating Health checks reports and Ticket reports. Manage, Troubleshoot, Basic operations for Virtualization, Storage, Network, Monitoring and Backup System Education Montgomery County Community College - Blue Bell, PA January 2017 to February 2019 Master of Engineering in (ME) - Wireless Communication System and Network Gujarat Technological University - Gujarat, IN July 2014 Bachelor of Engineering in (BE) -

Electronics and Telecommunication North Maharashtra University June 2011 Diploma in Engineering Nirma University - Ahmedabad, Gujarat May 2008 Skills Active directory, Cisco, Network monitoring, Orion, Vmware, Solarwinds, Virtualization, Cisco asa, Track-it, R2, Security, Microsoft office, Emc, End user support Additional Information Technical Expertise Windows - XP/7/8/10, Microsoft Office-2013/2016/365, Active Directory, Ticketing system-Salesforce, Track-it, SysAid Network Troubleshoot, End User Support, Windows Server - 2008/2012-R2, OS X, Desktop Support, Troubleshooting and resolving Hardware/Software issues, Backup - Veeam, Storage - Nimble/EMC, Virtualization - VMware, Network Monitoring - SolarWinds Orion/SolarWinds N-Central, WhatUp gold, Security Appliances - Cisco ASA, ASDM, FirePOWER, SonicWALL.

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