IT Manager IT Manager IT Manager Canastota, NY 15+ years of progressive technical leadership experience in fast-paced environments. Adept at managing all phases of the project life cycle from needs assessment through implementation, ensuring IT technology is aligned with business goals

Work Experience IT Manager Dig Safely New York, Inc - East Syracuse, NY February 2019 to June 2019   Lead all technology aspects into moving to a brand-new facility including data center move   Work with other managers to bring company into state-of-the-art technology   Motivate the IT team into thinking outside of the box to pose new solutions to the company   Develop and maintain IT operating and capital budgets   Manage new software development project Network Administrator Morrisville State College - Morrisville, NY October 2017 to February 2019   Direct all aspects of College's network infrastructure & related systems   Coordinate systems maintenance, change management, installation   Lead tuning of wired/wireless access; VPN clients, server & storage networks,   Manage authentication services, firewalls, & VOIP.   Collaborate with Network Team & Technology Services to support students, faculty, staff   Assist in IT Administration for greater campus community including remote sites & campuses IT & Facilities Manager Terakeet - Syracuse, NY May 2015 to June 2017   Re-architected network using Cisco Meraki, bringing high-speed wired & wireless to employees at multiple locations   Oversaw new building construction from site selection through maintenance   Researched & recommended new technologies for the company's rapid growth   Managed schedule & budget performance   Served as liaison to executive management for capital planning projects   Directed all building maintenance communications and scheduling with multiple vendors Network Administrator Advanced Central Services - Syracuse, NY October 2013 to April 2015   Architected & implemented corporate network from the ground up while executing on time and within budget   Configured & maintained Cisco wireless switches and routers to comply with 98-99% uptime requirements   Supported & maintained firewalls & remote authentication to maintain network security   Created comprehensive network configuration documentation Network Administrator Utica National Insurance Company - Utica, NY February 2011 to October 2013   Established standard active directory and server enterprise platform for the organization   Setup & configured Enterasys

Switches distributed throughout sites across the county   Traveled to deploy desktop PCs at 9 sites in United States   Tested & troubleshot IBM Lotus & Sametime environment for large-scale enterprise implementation   Worked with McAfee Enterprise appliances to ensure the best user experience with antivirus & web filtering IT Director & Security Officer Madison/Cortland ARC - Cortland, NY May 2007 to February 2011   Responsible for IT infrastructure in 14 satellite offices and 4 major office buildings across two counties   Created & managed to the IT budget and 5-year plan approved by the Board of Directors   Responsible of procurement of corporate IT & telecommunications equipment and outside services   Managed maintained ARC compliance to HIPAA IT policies   Directed & supervised computer technicians across the agency   Coordinated & maintained Windows 2003 servers and Cisco WAN/LAN networks Branch Network Technician, Express Systems Integration Northrop Grumman, Rome Research Laboratory July 2006 to May 2007 VTC Technician, Northrop Grumman, Rome Research Laboratory November 2005 - July 2006 Associate, Sears Hardware May 2001 - March 2005 Production Technician, Osmose Data Services February 2005 - November 2005 Lab Technical Support Specialist, Rome City School District July 2003 - August 2004 Intern, New Venture Gear, Chrysler Corp May 2000 - August 2000

TECHNICAL EXPERIENCE Windows Operating System Support/Administration   9x, NT, 2000, XP, 7, 8, 10   Active Directory, DNS   Windows Server 2003 - 2013   Exchange Server Networking: Meraki, Aruba, Extreme   Switches & Routers   Call Manager   Operating Systems/Software Solutions: Apple / Mac OS   Novell Server   Groupwise   Aruba Switches, Wireless   Mobile Devices: iPhone/iPad   Android   Blackberry   Security   Checkpoint, Fortinet Firewalls   VM Environment Support   Qualys Network Security   Juniper Network SA Devices Cloud-Based IT   Citrix   Internet & Cloud-based IT   Apps & Other Software: Google Apps for Enterprise   Microsoft Office, Outlook, Project, Publisher, Visio   Jira Software Products Programming Languages: C++   Visual Basic   Batch Scripts Education Bachelor of Science in Computer Information Systems SUNY Utica College 2003 Associate of Arts in Computer Information Systems SUNY Morrisville College 2001 Skills Active Directory, Excel, Network Administration, Vendor Management, Strategic Planning, Visio (10+ years), Project Management (8 years),

Networking (10+ years), Management (10+ years), IT Management, Cisco, VoIP

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