IT SUPPORT TECHNICIAN IT SUPPORT TECHNICIAN Northglenn, CO Work Experience IT SUPPORT TECHNICIAN ZOLL Medical Systems - Northglenn, CO 2015 to Present 80233 Responsible for troubleshooting ZOLL software. Daily tasks include: networking, database administration, code analysis, data analysis, software version management, multi-environment communication and state reporting SLLIKS LACINHCET Took charge of customer support to including change management, 24/7 environment uptime, product education/training, writing knowledge documents and developing industry relationships Project Management Competencies In-depth knowledge of EMS systems and processes, as well as, HIPAA standards and practices Specializes in the development of specialized automation system for business units and production Extensive knowledge of Federal and State reporting standards for EMS lines designed to plan, set, optimize and monitor pricing OWNER in their portfolios Nishimoto Technologies Ltd 2013 to 2015 and plants worldwide Expertise in Global Purchasing System for HP Lead Consultant specializing in small to medium sized business IT and data Specializes in hardware upgrade for product line pricing solutions systems PROJECT MANAGER FOR PRODUCT LIFE CYCLE Hewlett-Packard 2011 to 2012 PROJECT MANAGER FOR PRODUCT LIFE CYCLE Experience with Facial Recognition Software Experience with Internet data mining and internet MANAGEMENT OFFICE software database creation Hewlett-Packard 2011 to 2012 Competent in software implementation testing for financial bookkeeping software Responsible for master Data management and process control for all product Experience in project proposal for an automated parking information within HP system for DIA In charge of Software Development Life Cycle management and implementation Developed an ERP System for Woodward Governor's Managed100% OTD of all projects in accordance with HP standards Field Services Engineering Department 100% asset stability of projects for on time warranty phase exits Contributed to a total net savings of all projects to HP in excess of $30,000,000 Database Competencies SQL, MySQL, Microsoft Visual and Oracle. ERP IMPLEMENTATION AND DATABASE DESIGNER Design and implementation. Woodward Governor Engineering Services Department 2010 to 2010 Search queries and reporting. Responsible for designing and Implementing an ERP system for the Field Networking

Competencies Engineering Services Department. Design, installation, implementation and management Created a new Database for the Field Engineering Services Department. Maintenance and troubleshooting Performed Software Lifecycle using Agile and Rollout techniques.

ASSISTANT ACTUARY TO THE HEAD ACTUARY Total Compensation Systems 2006 to 2006 2006 VB.Net and VBA Methodologies: McCabe and Project Management Body Took responsibility of data analysis and manipulation in support of lead actuarial of Knowledge (PMBOK) role. Project planning and management Performed reporting and research on industry trends, cost benefit analysis and Maintenance, error reporting, and testing legislation for lead actuarial office. Responsible for report writing and assembly for client side presentations. Bookkeeping and finance resolution duties. REGANAM TCEJORP   GNINIART & NOITACUDE ECNEIREPXE KROW YRATLIM Education Masters of Science in Business in US Army COLORADO STATE UNIVERSITY 2002 to 2004 Skills Database, Database systems, Erp, Pattern recognition, Deployment, Software development, Sap, E-business, Business intelligence, Operations, Recruitment, Bi, Training, Logistics, Scheduling, Maintenance Additional Information Administration: Computer Information Responsible for unit level planning for training and logistics. Systems In charge of unit organization and quartering for long term operations in Graduated in 2011   inclement environments. Responsible for the reporting and scheduling for Unit personnel, equipment and maintenance. CALIFORNIA STATE UNIVERSITY Supervision and responsibility for unit material, resources and equipment in excess of $1 million. CHANNEL ISLANDS Annual, Bi-Annual, Quarterly, and Monthly reporting to strategic offices and   Bachelor of Arts in Mathematics personnel.   Personnel recruitment, fitness, organization, reporting and retention. Graduated in 2006 Concentration in Applied Mathematics and Physics EXECUTIVE OFFICER US Army 2001 to 2002 NEW MEXICO MILITARY INSTITUTE A.A. Liberal Arts Took charge of company level planning for training and logistics. Graduated in 1999 In charge of writing and redefining Company Standard Operating Procedures. Concentration in History and Military Science Planning and Oversight of large scale deployment across the Western United States. Responsible for annual, bi-Annual, quarterly, and monthly reporting to strategic   NEW MEXICO MILITARY INSTITUTE offices and personnel.

Personnel recruitment, fitness, organization, reporting and retention. Reserve Officer Training Corp Graduate In charge of the advanced operations and field preparation for main body, unit Graduated in 1999 security and organization, unit placement, task organization and redundancy/reactionary methods for adverse and hostile elements.   KROWESRUOC CIMEDACA SNOITAILIFFA & SPIHSREBMEM   Pattern Recognition and Digital Analysis 1 LT. US Army   Scientific Computing\Numerical Analysis Founding member of the CSUCI Mathematics Club   Complex Mathematics Alternate Team member, CSUCI Putnam Mathematics   Abstract Algebra Team E-business Application Technology   Software Development Methodology   Business Database Systems Business Intelligence Applications SAP\ERP Systems

Name: Dana Sandoval

Email: charlesmitchell@example.org

Phone: (456)208-3673x2090