

IT HELP DESK SUPPORT IT HELP DESK SUPPORT ASSISTANT PROJECT MANAGER
Milwaukee, WI Check out the quick tips below to help you get started. To replace tip text with your
own, just tap it and start typing. Work Experience IT HELP DESK SUPPORT Cielo Talent -
Brookfield, WI June 2019 to Present Worked on various help desk related tasks including:
Reimaged computers Replaced different parts in laptops including hard drive, motherboard, and
palm rests Worked with clients to upgrade both software and hardware Used and became
comfortable with various Microsoft software including One Drive and Bitlocker ASSISTANT
PROJECT MANAGER MARQUETTE UNIVERSITY - UNIVERSITY ADVANCEMENT May 2017 to
May 2018 Performed numerous tasks involving database management and editing Assisted in
day-to-day database entries and edits Collaborated with a team to migrate information to a new
database system AUDIO/VISUAL TECHNICAL ASSISTANT MARQUETTE UNIVERSITY -
UNIVERSITY ADVANCEMENT May 2014 to May 2017 Worked with many different audio and
visual technologies on a regular basis Interacted and collaborated with many different presenters
from various departments Education BACHELOR OF ARTS degree in English Literature
MARQUETTE UNIVERSITY May 2017 Skills Help Desk Additional Information ANALYTICAL AND
EDITORIAL Analysis & Interpretation of Different Texts Editing & Development Proofreading &
Editing CUSTOMER SERVICE AND TECHNOLOGY Public Speaking / Presentations Excellent
Customer Service Experience Special Event Coordination Technology Competence and
Experience

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