Network Administrator/Windows Systems Administrator Network Administrator/Windows Systems Administrator Network Administrator/Windows Systems Administrator Grove City, OH Work Experience Network Administrator/Windows Systems Administrator Jegs June 2018 to June 2019 Systems administrator responsible for 400 end users and all infrastructure UCS storage management HPE Nimble storage management Managing break fix, patch management, backup, restore and DR for all Windows Servers (physical and VM) Support for all software install, troubleshooting and upgrades for all end users. Microsoft Exchange support for all mailboxes, distribution groups and security groups. Microsoft Exchange patching and updating with DAG and 8 Mailstores Active Directory management for Group Policies, users, DNS, DHCP, etc. Windows Systems Administrator Henry Schein Animal Health March 2018 to June 2018 Managing break fix tickets for Windows Servers (physical, VMM, and HyperV) in Aldon Community Manager Monitor and manage physical and Virtual machines with Remote Desktop Connection Manager Monitoring performance in Solarwinds Managing backups in Quest Rapid Recovery Monitoring replication of Nimble storage Patch management with WSUS, SCCM and Goverlan Windows Systems Engineer Vijaya for IBM at State of Ohio Computer Center May 2017 to March 2018 Provisioning and Decommissioning Virtual and Physical Windows Servers Troubleshooting and working with many customers on technical issues with networking, VMs, Physical servers and active directory Experience in Netcool, IBM Bigfix, ServiceNow, Solarwinds Managing backup and restore in Commvault Franklin County Auditor The Oneida Group June 2016 to May 2017 Windows Administration including all servers, physical and Virtual. Successfully implemented Office 365 Exchange Online Protection and Migrating Exchange to Office 365 Currently designing and implementing data center migration to Expedient. Designed, built and implemented RDS environment. Managing the Zerto process for synchronization to Expedient. Configure, monitor and maintain VMware hosts, clusters, servers and workstations. December 1998 - March 2016 Information Technology - Franklin County Auditor Setup and configuration of VMware cluster and Storage Area Network (SAN) Worked cooperatively with various vendors Migrated existing production and disaster recovery servers to VM cluster Configure, monitor and maintain VMware hosts, clusters, servers and workstations Monitor and manage data and storage on SAN Application support for a variety of Auditor's office core resources including; * OnBase | RMS | iasWorld | MUNIS | Weights and Measures, Licensing | Implement and maintain all desktop pc's, workstations, laptops and servers including budgeting, quotes, purchasing, maintenance and end of ? Experienced in all operating systems including Server 2012 and Windows 10. ? Active life. Directory configuration and support for all users. ? Provide all hardware and software support for all IT equipment including help desk and on-site service. This includes approximately 140 on site users, 30 offsite users and 40 servers, including placing service calls and managing vendors when needed. ? Managing updates including remotely updating clients to IE 11 and Office 2013 ? Configure, monitor and maintain physical servers. ? Troubleshoot and maintain all connectivity with network switches and routers. ? Security, patch management, and firmware updates for all devices. ? Manage and maintain Backup and Disaster Recovery for all data. ? Configure and manage Antivirus server which covers all devices on the network. Interface with the Franklin County Data Center to troubleshoot and resolve any I.T. issues with both applications and hardware. Provide off-site support for Auditor's office events, and outside vendors working on behalf of the office. Distribute and maintain 60 Verizon devices including Aircards, MiFis, tablets and phones. Repair and maintain all peripheral devices including printers, plotters, scanners, projectors and TV monitors. Data duplication and distribution. This includes CD/DVD burning and printing. Graphics design and production for large format plotters. Maintain and inventory all consumable supplies. Customer Service Representative Pitney Bowes March 1986 to December 1998 Territory Management of all Pitney Bowes equipment, providing technical assistance and onsite repair Regional instructor to train service representatives on new and current equipment. Train and mentor new service reps for territory and call management. Education Associates Degree in Electronic Engineering Columbus Technical Institute High School diploma Bishop Ready High School - Columbus, OH

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