

Software Configuration Analyst Software Configuration Analyst Software Configuration Analyst -  
Sapphire Digital Fair Lawn, NJ Looking for an opportunity to exceed and grow in the demanding and  
developing field of information technology. Work Experience Software Configuration Analyst  
Sapphire Digital - Lyndhurst, NJ June 2014 to Present Collect, analyze and interpret business  
requirements in order to translate them into configurable settings Support multiple teams including  
Engineering, Implementation, Quality Assurance, and Product Management in troubleshooting and  
execution of configuration deliverables Assist in planning and coordination of configurations and  
software releases for their promotion between test environments and into production environments  
Knowledge of full software development lifecycle in an Agile environment including Jira ticketing  
system and track, manage, and resolve tasks within sprint cycles Database Administrator Intern C R  
Bard - New Providence, NJ November 2013 to May 2014 Write preliminary transact SQL  
statements Determine appropriate space needed on disk drives to house servers Research web  
applications for SQL Server monitoring Update servers with latest service packs Software  
Engineering Intern Structured Web - New York, NY June 2013 to August 2013 Operated Selenium  
Web Driver and Visual Studio 2010 Aided Quality Assurance department with bug fixes Wrote  
C# code for test cases geared toward advertisement Tier 1 and Tier 2 level support Firewall and  
network configuration Information Technology Intern Enable Healthcare Inc - East Hanover, NJ June  
2013 to August 2013 Tier 2 and Tier 3 level support Transferred electronic medical records into  
EHI database Proposed troubleshooting solutions for physicians technician issues Build RAID  
backup reporting server Operate and maintain corporate network and critical networks On-site  
and remote troubleshooting Data migration, cloning, backup and recovery Server setup and  
configuration Education Information Technology in General Assembly Montclair State University -  
Montclair, NJ December 2013 Skills HTML, JAVASCRIPT, JSON, SELENIUM, SQL

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