

LAN Administrator LAN Administrator Derwood, MD Authorized to work in the US for any employer

Work Experience LAN Administrator IMSG December 2018 to August 2019 Handle local area network administration in a Windows 7/10 environment Provide hardware and software support Administer Exchange, AD, and daily backup Patching of servers and workstations Pushing applications using GPO Network Administrator Capital Caring August 2017 to November 2018 Build/maintain both physical and virtual servers (Windows Server 2008 R2, 2012 R2) Backup of servers using Arcserve Patching of servers GPO issues, connectivity issues, printer issues Supported 20 offices in MD, DC, VA, and WVA Attending to user issues; account management, permission issues, general computer issues, printing issues Setup and maintain the fax environment System Administrator(contractor) Kreative Corporation April 2016 to March 2017 Build/maintain both physical and virtual servers (Windows Server 2008 R2, 2012 R2) Supported the USDA project; vendor calls to India/Australia as needed Backup of servers using BackupExec 2010 Patching of all servers Responsible for 50 client servers on a VMware 6.0 environment Familiarity with SharePoint 2013 SolarWinds/WhatsupGold monitoring tool; Nessus scanner System Engineer Virginia Hospital Center June 2014 to March 2016 Server build/maintenance/patching/backup of a Windows Server 2008/2012 R2 environment Workstation (XP, 7) support for the Radiology department Manage the VM environment running on vSphere 5.0 (building, tuning, patching, backup) Responsible for the entire backup environment of the Radiology/Informatics department. Backup software is HP Data Protector 8.1 connected to HP StorageWorks tape library Created the entire tape backup environment from scratch Application support for all hospital specific applications Hardware upkeep for the Radiology department (workstations and hospital specific equipment) Project management (in the process of a major software upgrade) User and group account administration in AD System Administrator assigned to PBGC/OIG NuAxis LLC March 2014 to June 2014 Responsible for server build, server maintenance, server backup of both physical and virtual servers Managed the user environment Managed the antivirus environment Server/workstation patching using SCCM Managed the BES server Website maintenance using Dreamweaver Network Administrator The Chronicle of Higher

Education April 2009 to November 2013 Primary person responsible for backing up approximately 100 servers running on Windows Server 2000, 2003, 2008 using BackupExec 2010 and Exagrid disk-based system Performed second level Helpdesk support to users on PCs and MACs Performed servers and PC/MAC patching using Lumension Build, deployed, managed servers, both physical and virtual Kept the Cisco environment firmware and patches updated Participated in planning our Information System's department projects Backs up the person responsible for our email environment Performed administration on our Citrix environment running on Presentation Server 4.5 Administered the VM environment running on VMware ESXi 5.X Maintains the organizations wireless environment Managed the Wi-Fi environment running on Cisco Access Points Managed the anti-virus system running on Trend Micro Office Scan System Engineer National Naval Medical Center November 2008 to December 2008 Primary person responsible for backing up the two NAS and 60 other servers located all over the US using NetBackup 6.5.2 Performed printer installation/troubleshooting on the server side Performed Tier 3 level of support to the user environment of about 4,000 Network Administrator National Academy of Public Administration October 2006 to November 2008 Managed the entire IT environment consisting of Dell servers running on Win Server 2003 Responsible for the user administration on a Win 2003 server environment Maintained all Active Directory objects; groups, users, printers Responsible for the organization's backup/restore operation using Backupexec 9 and DS3 Managed the organization's email environment Responsible for the printing environment Responsible for the organization's audio-visual needs Responsible for the organization's anti-virus/spam protection using Symantec Corporate Edition Responsible for research, acquisition and configuration of all desktop and laptop PCs and all network and server hardware systems Responsible for updating all servers and all desktops/laptops Monitored, maintained and troubleshot the server and user PC environment Managed the Citrix environment using Citrix Presentation Server 4.5 Managed the disk space utilization using Tree size Professional application Primary contact person for all vendors and contractors Responsible for the patching and updating of all servers, laptops and desktops Managed the organization's phone system consisting of Altigen phone equipment

Network Administrator Hogan & Hartson LLP October 1999 to October 2006 User administration on a Novell 4.11/Win NT 4.0/2000/ 2003/XP environment Supported almost 4,000 users spread over 15 offices in the US, and 11 other offices located in Europe and Asia Worked in tandem with Exchange Administrators supporting the email environment Administered the Active Directory environment In-charge of the firm's backup system using Arcserve 6.1, Arcserve 6.6, Arcserve for NT, BackupExec 8.6, Backupexec 9.x, BackupExec 10, NSI DoubleTake and DS3 Prepared several documents in our Disaster Recovery strategy documenting our backup/restore procedure In-charge of maintaining the firm's printing environment Operations Analyst(Part time) Shady Grove Adventist Hospital January 1998 to March 2004 Responsible for the downloading of files, printing of reports and doing backups. Responsible for the Help Desk function in my shift. Monitors the availability of the hospitals' entire network Responsible for the basic user administration Network Technician Hogan & Hartson LLP November 1998 to October 1999 Responsible for the installation, configuration and upgrade of various client/server software and hardware. Dealt with various user problems such as printing, logging-in and other connectivity issues Participated in the roll-out of the firm's new desktop system upgrading and supporting close to 2000 users. Familiarity with various models of HP printers. Familiarity with Windows 3x, Novell 3x/4x, DOS, NT 4.0 Solely responsible for the user's PC upgrade in our Los Angeles office last April 1999 Primary person responsible for the firm's backup system using Arcserve 6.1 Education Accounting University of St. Thomas - Manila Skills Active Directory, Networking, Technical Support, Vmware, Windows

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