

Systems Administrator Systems Administrator Sacramento, CA Authorized to work in the US for any employer Work Experience Systems Administrator Lush Dental Studio - Sacramento, CA May 2019 to Present Provided professional and managed IT services to a small dental office by implementing, maintaining, updating, and monitoring network/servers/workstations Business Analyst Intern Quest Technology Management - Roseville, CA October 2018 to Present Worked in the 24x7 Network Operations Center on the App Dev team to determine operational objectives by studying business functions and working with stakeholders to elicit system needs and provide solutions Created a KPI Dashboard with end-user documentation for Quest CEO. Gathered, processed, and analyzed company data and applied effective data visualization techniques to track essential financial, marketing, and sales metrics in order to provide strategic insight into future business decisions (Excel, Infor) Junior Systems Administrator Schermer Eye Associates - Sacramento, CA June 2013 to January 2019 Maintained and provided network/ system support for a medical office Responsibilities include: User/network administration, WSUS, automation, Active Directory, desktop support, backup management and network/ system security on Windows Server 2008/2012 using Hyper-V Education Bachelor's in Computer Science California State University-Sacramento - Sacramento, CA January 2018 to Present Skills React, Front-End

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