

Network Administrator Network Administrator Network Administrator - MAYOR'S OFFICE OF INFORMATION TECHNOLOGY Baltimore, MD Authorized to work in the US for any employer Work Experience Network Administrator MAYOR'S OFFICE OF INFORMATION TECHNOLOGY September 2014 to Present CITY OF and System Analyst in a BALTIMORE SEPTEMBER 2014 - PRESENT wide variety of business FootPrints Service Core/Client Management (formerly Asset Core) SME & applications. System/Database Admin Particularly interested in being a member of a Install, configure and maintain BMC FootPrints Service Core and Client cutting edge, fluid Management (formerly Asset Core) based off ITIL framework and best practices. information systems Configure CMDB to import information from various areas including but not team. One that truly limited to Active Directory and databases. appreciates continuous Configure asset management tools and designed procedures to maintain growth, motivation, relationships within CMDB. encouragement, trusted Manage Windows Server 2012 and SQL Server 2012 for production, test and values, and the development. contribution of Train employees to use, maintain, troubleshoot and develop BMC Footprints. incredible new Created and maintained documentation of progress and changes as well as conceptual ideas that workflow and processes. attribute to an organization's explosive LEAD IT SPECIALIST MAYOR'S OFFICE OF INFORMATION TECHNOLOGY - CITY OF BALTIMORE March 2013 to Present enhancing all facets of Installed, tested, and replaced memory, disk storage, network, video, adapters, my continually circuit boards and other internal components and peripheral devices in Windows expanding expertise. based microcomputers and workstations Investigated new commercially available equipment and software and Education COMPUTER SCIENCE MORGAN STATE UNIVERSITY 2000 to 2004 DATA COMMUNICATIONS RIVER HILL HIGH SCHOOL 1996 to 2000 Skills DATABASES (2 years), CRYPTOGRAPHY (Less than 1 year), DISASTER RECOVERY (Less than 1 year), FILE (Less than 1 year), FIREWALLS (Less than 1 year) Links <https://WWW.LINKEDIN.COM/IN/KKFEASTER> Additional Information SKILLS recommends upgrades to workstations, servers and systems Maintained operations of network servers and/or microcomputers to which microcomputers and workstations are attached Analytical Thinking

Installed and configured business or educational software on computers, Attentive Listener according to standard procedures Team Builder Responded to user inquiries regarding the use of common software and network Program Management procedures Effective Delegator Assisted in the staffing of the Support Desk Uploaded and downloaded files as required

KKFEASTER@GMAIL.COM 443.326.0884 [HTTPS://WWW.LINKEDIN.COM/IN/KKFEASTER](https://www.linkedin.com/in/kkfeaster) KF KIMANI K. FEASTER IT PROFESSTIONAL | [HTTPS://WWW.LINKEDIN.COM/IN/KKFEASTER](https://www.linkedin.com/in/kkfeaster)

Investigated error situations and minicomputer and microcomputer malfunctions; resolved or referred to superior or vendors; performed minor maintenance Served as a liaison with vendors regarding routine contractual maintenance Advised superiors on project technical problems and recommended corrective measures and solutions Ran repair and diagnostic software on computers Diagnosed and corrected network port and connection problems Troubleshoot software and hardware related problems for workstations including virus and spyware infection Used network monitor tools to ensure network stability and to prevent security attacks Performed LAN administration; sets up accounts, assigns rights, sets up user profiles, and administer user's rights at the workstation level.

NETWORK ADMINISTRATOR MID ATLANTIC SYSTEMS
FEBRUARY 2009 - FEBRUARY 2013 Administrator of network servers and workstations, utilizing one or more TCP/IP or non-TCP/IP networking protocols and/or one or more UNIX-based or non-UNIX based operating systems. Evaluate and/or recommend purchases of computers, network hardware, peripheral equipment, and software; Investigate user problems, identify their source, determine possible solutions, test and implement solutions. Perform and/or oversee software and application installation, and upgrades. Plan and implement network security, including building firewalls, applying cryptography to network applications, managing host security, file permissions, backup and disaster recovery plans, file system integrity, and adding and deleting users. Troubleshoot networks, systems, and applications to identify and correct malfunctions and other operational difficulties. Develop and conduct various training and instruction for system users on operating systems, relational databases and other applications; assist users in maximizing use of networks and computing systems.

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SPECIALIST MICROS JANUARY 2008 - JUNE 2008 FIELD TECHNICIAN GEEK SQUAD
SEPTEMBER 2006 - DECEMBER 2007 COMPUTER TECHNICIAN BALTIMORE CITY PUBLIC
SCHOOLS MARCH 2005 - JUNE 2006 WEB TESTER T. ROWE PRICE JUNE 2004 -
NOVEEMBER 2004 TECHONOLGY MANAGER MORGAN STATE UNIVERISTY AUGUST
2001 - JUNE 2003

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