Senior IT Project Manager/Consultant Senior IT Project Manager/Consultant Senior IT Project Manager/Consultant Chicago, IL Work Experience Senior IT Project Manager/Consultant Northern Trust Bank - Chicago, IL March 2015 to August 2015 Full PM responsibilities as indicated by Northern Trust's SDLC requirements, using waterfall methodology.   Managed multiple medium-sized IDM/IAM projects from Initiation through Design, including Program Management. Personal Leave September 2014 to February 2015 Senior IT Project Manager/Consultant Northern Trust Bank - Chicago, IL March 2012 to August 2014 Full PM responsibilities as indicated by Northern Trust's SDLC requirements, using waterfall methodology.   Managed a multi-year, multi-phased, large SDLC Project: Led project from Initiation to Project Closure as BA and PM. IDM Rel 1.6 Web Cash Movement: development for auto-provisioning Web Cash Movement and all other web applications via Identity Management System (IDM/IAM) and Access Certification, delivering the functionality for Remove, Updates for Employees, Contractors and Clients, as well as Rehiring Terminated Employees and Contractors.   IDM Rel 1.4 Web Arch for UAT: enablement for auto-provisioning of Web Cash Movement apps via IDM to UAT Web Arch environment.   IDM Rel 1.3 Web Admin Alternative: UAT application auto-provisioning for Web Cash Movement via IDM, delivering initial functionality for Add Access to Production for Employees, Contractors and Clients. Managed many small SDLC projects: Manitou Patch Update: update to security system to current patch. Initiation.   IDM Rel 1.8 Employee Transfer. Initiation to Planning. Certifications/Licenses Certified Green Belt in Six Sigma Quality/Process Improvement Present Certified in ITIL Foundations, Operations and Service Delivery, ITIL V3 Present Certified Project Management Professional (PMP) PMI PMP #1345786 July 2010 to July 2016 Advanced training in project management, DePaul University, Chicago, IL Present Extensive corporate training in project management and PMO Present Additional Information HIGHLIGHTS of QUALIFICATIONS   ? Accomplished PMP certified IT Project Manager with 20+ years of project management experience at top tier global companies. ? IT professional with extensive background in Operations and Service Delivery, Business & Systems Development, and consulting.   ? Highly skilled in adapting interpersonal skills with existing SMEs and support teams, project teams, and C-level management.

? Proven ability in achieving significant cost reductions, revenue growth, and efficiency improvements through the intelligent application of technology. ? Manages multiple IT projects simultaneously while meeting scope, deadlines and budgets. ? Strong track record of delivering application solutions (application development projects) to complex business problems in Identity Access Management (IAM), retail applications, IT infrastructure, and custom application software. ? Strategically focuses on high level goals while managing the details. ? Expert in leading decentralized teams of IT professionals to deliver excellence. ? Highly self-motivated Project Manager with strong team building skills.

Project Management Expertise

Developed and maintained productive working relationships with Stakeholders, Business Owners, Project Sponsors, Business Analysts, Solution Architects, Vendors, and Key Clients   Gained Stakeholder trust and brokered consensus throughout project   Acted as internal advocate for project   Provided insight for mission/business critical   Partnered between IT and Business to ensure internal teams are properly aligned throughout the project   Defined project charter, scope, objectives, deliverables and established measurement for benefits realization   Defined the project governance and provided regular status updates to steering committee in order to facilitate informed decisions   Gathered information required to estimate project cost, resources, and schedule   Developed and continually updated project plans and schedules   Managed the day-to-day activities of projects and staff to ensure project deliverables are on schedule and within cost performance.   Ensured the project deliverables meet users' requirements   Managed costs, schedule, scope control, change management and performance for the project   Developed a communication plan to convey project scope, goals, milestones, budget, risk, status, change requests and critical issues to the client and project team   Determined staffing requirements and developed budget requests for resources   Worked with Resource Managers in order to effectively align resources across projects   Negotiated changes in project resources as necessary to achieve objects and timelines   Created and managed resource calendars   Recruited and managed appropriate staffing resources   Drove all phases of IT Project Development life cycle including guiding the project team through requirements gathering, SIT and UAT planning and testing, and installation preparation and execution

Developed process designs to support business solutions and clarify business requirements
Approved invoices for payment   Identified the elements of risk in the project, utilizing SMEs, BA's, System Analysts, and other project personnel   Analyzed and prioritized project risks and assess potential impact to the client   Developed and maintained risk plans, processes and systems in order to mitigate risks and crate an action plan when they occur   Maintained issue lists and facilitated the resolution of issues throughout the project life cycle   Created and managed capital requests and revisions   Developed a detailed cost baseline from cost estimations   Refined project cost estimates and confirmed funding sources   Monitored and controlled the actual cost of the project versus the budget   Conducted in-depth root cause analysis of project budget discrepancies
  Managed program release plan activities and communicated status to project team.   Performed project close financial processes   Adapted communication style to audience(s)   Wrote and presented status reports, Benefits Realization, Lessons Learned, Project Implementation Review and other project closure reports for and to management and steering committee   Implemented methodologies, processes, and tools developed by the PMO, exercising good judgment to tailor methodology to project   Owned SDLC process and internal processes, and trained and mentored staff and other PMs   Provided feedback regarding the continuous improvement of project standards and procedures   A driven, hands-on leader who does what it takes to get the job done.
COMPUTER SKILLS   Software: MS Office Suite, MS Outlook, MS Project, Visio Professional, SharePoint, SAP, XcelleNet, Siebel, Remedy, Planview Operating Systems: Windows (all), UNIX POS Systems: Retalix, Radiant, Wayne Nucleus, MSI, VeriFone, Gilbarco, Compris, SASI, NCR, IBM, ICL Programming: XML, SQL, Visual Basic, C++, JCL, HTML

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