Systems Administrator II Systems Administrator II Systems Administrator II Valley City, ND Work Experience Systems Administrator II Bobcat\Doosan - West Fargo, ND February 2019 to June 2019

Setup & management of Windows systems and servers in local\cloud scale VMWARE. Conversion of various monitoring software into   Troubleshooting of manufacturing network and manufacturing software issues.   Technical veteran with 25 years of experience in small, medium & large corporate environments. Systems Admin Eagle Creek Software Services - Valley City, ND 2012 to 2019 Systems Administrator   Setup & management of Server 2003/2008/2012 including firewall administration & upgrades.   Setup and management of Windows based VMware servers & MS Hyper V virtualizations.   Migration of VMware servers to MS Hyper V. Migration of virtual servers to the cloud. Systems Admin Self Employed - Kingman, AZ 2010 to 2012 Systems Administrator   Excellent customer service skills. Remote management & creation of Windows VMware virtual servers.   Researched, tested, purchased & deployed architectures for customers, including installation of firewalls.   Purchase, setup & management of Server 2003, 2008 & upgrades to 2012. Maintenance of firewalls.   Extensive travel across the tristate area supporting remote offices using varied equipment & software. Network Tech II Kingman Regional Medical Center - Kingman, AZ 2009 to 2010   Recognized for service skills and flexibility. Researched & purchased servers, equipment & services.   Managed 800 users and 800 computers in local & remote environment. (LAN/WAN, VPN, AD)   Extensive use of ticket based systems, maintained over 1,000 hospital printers.   Experience with Citrix and VMware based Windows servers. Level Two Technical support. Systems Administrator II Mohave Community College - Kingman, AZ 2003 to 2008   Excellent customer service skills dealing with demanding customers.   Extensive experience with AD, Server 2003 & Exchange Server. Pioneered VMware conversions.   Virtualized servers with VMware & repurposed much of the college's hardware for other projects.   Experienced tertiary Help Desk Systems Admin. (Triage & resource deployments.) Systems Administrator & Helpdesk Manager Various Employers 1995 to 2002   Experience with specialty software, Windows Server 2000 & 2003.   Publishing industry experience. (Books, Newspapers, Video, Audio) Systems Administrator/Help Desk Supervisor Eli Lilly Group 1985 to 1995   Managed other technicians & set

priorities. Trained new technicians & built Helpdesk from scratch.   Level 3 Escalation Technician.

(Troubleshooting)   Extensive use of ticket-based systems, Helpdesk Manager for seven years.

Name: James Hayes

Email: petersondavid@example.net

Phone: 595-222-2018x799