

IT SECURITY ANALYST IT SECURITY ANALYST IT SECURITY ANALYST - MASONITE Tampa, FL Authorized to work in the US for any employer Work Experience IT SECURITY ANALYST MASONITE October 2017 to Present Identified and evaluated potential threats and vulnerabilities. Monitored live systems to discover real-time threats. Make recommendations for mitigating identified risks. Assisted in development of training model to increase security awareness throughout enterprise. Conducted route social engineering tests and phishing campaigns. Established disaster recovery testing methodology. Administered and managed Cisco SourceFire and Palo Alto NGFW. Managed change management process. IT INTERN MASONITE June 2017 to October 2017 Worked alongside security team to prevent and implement solutions to mitigate threats against the enterprise's network. Recorded and tracked IT security incidents with information gathered from LogRhythm SIEM. SUPPORT SPECIALIST WELLCARE HEALTH PLANS September 2016 to December 2016 Diagnosed, troubleshoot and resolved a range of software, hardware and connectivity issues. Excelled in asking probing questions and researching, analyzing and rectifying problems. Routinely exceed call-handling goals, closing an average of 25 calls daily with a 75% first-call resolution ratio and an average talk-time of 6.5 minutes. INTERN TIER May 2016 to August 2016 Guided users through troubleshooting steps to help resolve computer and printer related issues. Helped managed and maintained an active directory of over 500 users. Assisted in the purchasing and ordering process as well as inventory keeping. Education B.S. IN INFORMATION TECHNOLOGY in Information Security UNIVERSITY OF SOUTH FLORIDA December 2018 CERTIFICATION SANS INSTITUTE July 2018

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