

Server Engineer Server Engineer Server Engineer - Resource for Human Development (RHD) Work Experience Server Engineer Resource for Human Development (RHD) - Philadelphia, PA January 2016 to Present Engineer and implement support systems and infrastructure for regional offices (both new setups and existing sites) including integration of existing technologies with RHD's infrastructure. Provide 3rd level support for issues related to server operating and support systems. Provide 2nd level support for active directory, integrated systems, and assist the network engineer with the management of RHD's network infrastructure. Provide 2nd level support for issues related to desktop operating systems, SSL CA certificate updates and renewals Develop solutions for site turn-ups in conjunction with the Infrastructure Engineer and Technical Support Services team. Work with 3rd party vendors to quickly and accurately deploy base configurations to desktops deployed throughout the enterprise. Develop and maintain the site server implementation process, deploying server technologies both to new and existing sites and programs throughout the enterprise. Utilizing best practices, establish protocols for the support, implementation, and configuration of server and desktop technologies. Multi-platform Administration: AD, OKTA SAML 2.0 & Secure Web Authentication (SWA), Exchange, PRTG Administration, Configuration & Maintenance, vSphere & ESXI, SYSVOL site login script creation. Creation of servers on the fly Virtualized and Non-Virtualized DNS, AD replication, DFS, Print Server & OKTA Troubleshooting and repair DC/FS PS VM or DCFS configuration, deployment, enterprise support Procedural or process changes, creation and documentation Provide recommendations for updated technologies and architectures current with a fast pace moving environment Furnish the best options for price over performance to provide best performance for our money spent Server and appliance procurement building, configuring, testing, migrating, deployment, site survey and interactions ILO configurations and utilization Salvage, refurbish and provide warranty to all scalable hardware appliances (servers) instead of purchasing new in order to save the organization the most money. Provide an oversight watch of datacenter in insure optimal functionality of all server-based appliances. Weekly meeting, monthly server updates, on the fly site visits for any and unknown reasons. Systems Engineer L3V3L4 Technologies -

Lansdowne, PA May 2009 to January 2016 Built servers for clinic patient database & configure all wireless B/G communication devices Build 20 user network for Mercer County Hospital Satellite office utilizing Cisco hardware Lytec Medical billing and health records software installation, configurations, and support ILO configurations and utilization Supported two operating companies with 150+ onsite deskside/remote users and customers; 24/7 On call Software, Network, Server, Desktop, Telecom, Applications Support and Imaging Sales Performance Software maintenance and support Worked closely with third party vendors and Enterprise IT teams such as iSeries/SAP/Dell/Xerox and Blackbox to meet service level agreements Tachyon Satellite remote site monitoring team onsite support Site contact/liaison for procurement, sales and finance teams Task load balancing and delegation, escalation and documentation MS SQL Queries for data mining against iSeries support MS Office Suite support MS Lync Communicator/Remote Desktop tools SPS Server and Performance One Server/Desktop Admin Software/hardware upgrades/patches Site implementation manager of enterprise wide Wi-Fi access points and IP Security Camera upgrades/configurations/network provisioning and testing for all Wi-Fi AP's, VX Wi-Fi RF and IP camera devices. Windows Server 2008 HP blade setup process, configuration and rack stacked installation Server builds w/RAID 5 configurations, upgrades & wiring. Upgraded and configured SCSI components in HP Servers to work with Adaptec 2930U Configured HP StorageWorks DL 380 w/NAS integration w/Cisco 6500 switch using fiber blades Configured & maintained HP DL 380's hot swappable with Seagate 146GB ULTRA320 SCSI drives Built & Supported Server 2000 & 2003 testing environment for software testing Created and edited departmental Server Visio blueprint templates Updated and maintained Symantec virus scan server Created and maintained customized departmental images using Norton Ghost Citrix virtual desktop support. VMware support and image creation Remote maintenance and support utilizing PC Anywhere, Dameware, and MS Remote Desktop Systems Engineer Quadriga Art - Pennsauken, NJ September 2006 to April 2009 Macintosh Administration, Server scaling/implementation and end user support Remote support and travel to satellite sites. Mac/Windows/Linux/Virtual Machine and VMware Created, monitored and supported of cross

platform sharing environment for Mac, Windows and Linux clients Monitored, tested and maintained connectivity between remote sites Application software, server, and wireless device installation, configuration and support HP 890 backup unit install, config of HP OpenView/Veritas and Retrospect/remote management of daily incremental backups all sites Systems Administrator Rider University - Lawrenceville, NJ December 2005 to August 2006 Level II Desktop/end user support Ghost Multicast Server/Desktop imaging System and application software installation, configuration, and support Print Server management Network support and cloud services Systems Engineer Acsis Inc - Mount Laurel, NJ January 2003 to July 2005 Monitored DuPont fabrication factory servers worldwide utilizing RFID with secure VPN through PCAnywhere, Aventa or Shiva Proactively located any inconsistencies in SAP idoc processes and performed remote preventive maintenance to ensure servers are running at optimal. Utilized Datapass, Datalync, MS Objects, SAP, (SQL 7 and 2k), NT4, XP and 2k, etc. Service and setup RFID equipment. IT Consultant (Various Clients) Veritas February 1997 to January 2003 Technical Support (Desktop Level II, Helpdesk, Remote/Local) Software, desktop, and network migrations, rollouts, and support Telecommunications systems upgrade, configuration and support Backup and recovery using Veritas ver 8-9.1 Server builds and configuration Network Infrastructure and security Systems Engineer Decision One April 1996 to February 1997 Remote DNS configurations in Dial up Networking; connectivity and maintenance of remote access users MAC segment integration via AppleTalk on Novell network for cross platform sharing environment Corrected faulty CAT5 wiring issue on 2 floors; including Philadelphia Mayor E. Rendell's office Networked and maintained an OS2 WARP on Token Ring network. Commended by Mayor's office authorities for solving 1-year ongoing connectivity problem Education Bachelors in IT in Computer Science in Computer Science University of Phoenix in progress Additional Information Software, Network, Hardware, Server Configuration/Installation/Maintenance/Support Server Engineer, FSMO management, IIS staging, DNS management, Read & R/O DC virtual enterprise creation replication & DFS Data management Okta Administration SAML and SWA secure authentication Application integration and enterprise deployment MS Office 365 exchange administration & Web Deployment

Support Windows (all versions)/Mac/Unix/Linux/AS400 MS Windows Server 2003-016/R2 &
Virtual Environment Creation and Managment MS Office 365 exchange cloud Deployment Support
& Migrations VMware vSphere & Vcenter ESXi (v4-6.7) 160 enterprise site deployment
management & oversight Active Directory Administration Network/Server & Central Datacenter
Server Infrastructure scaling, maintenance and management
Software/Network/Server/Desktop/OKTA/365 Exchange/Vmware Troubleshooting

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