

Sr. Systems Administrator Sr. Systems Administrator Sr. Systems Administrator Charles Town, WV  
Expert manager of complex computer networks (Had previous TS-SSI-expired 2014) U.S. Citizen  
Frameworks and Environments: Windows 10, 7 (32 & 64 Bit); SQL Server 2008; Server 2012 R2,  
2008 R2; DNS DHCP, Active Directory; SharePoint; IIS-SSL & Certificates; SQL server clustering;  
Linux/Unix/Red Hat; Cisco switches/routers/firewalls; LAN/WAN, VLAN, TCP/IP network protocols;  
SSH and security certificates (Go Daddy/Register); Linksys, HP, Dell wireless routers; Microsoft  
Office; Microsoft Exchange (2003-2007-2010); Symantec Backup Exec, Enterprise Vault, and  
Anti-Virus; Raid, ISCSI, and SAN storage; Blackberry Enterprise Server; Dell, HP, Canon, Epson  
printers, VMware 5.0, ESXI 4.1.1, Fusion, Hyper-V, PowerShell Work Experience Sr. Systems  
Administrator VETS-Inc - Herndon, VA July 2016 to February 2018 Federal Contract-SBA-ODA)  
Managing 110 Windows 2012r2 based servers Managing WSUS update server Managing Ops  
Manager and Apps Manager monitoring software Managing McAfee anti-virus EPO server  
Managing MetaDefender Anti-virus scan software SCCM with OS deployment and WSUS  
updating Managing 3 ESXI hosts for VMware vCenter (6.0) Managing Active Directory user  
accounts, LDAP, groups and GPO's Managed SMTP relay for Exchange 2016 emails Managing  
trouble tickets (Unicenter) Managing Security vulnerabilities and remediation  
(Nessus-Tripwire-QRadar) Responsible for implementing and maintaining endpoint threat and  
vulnerability management that defined the identification, analysis and remediation procedures to  
efficiently manage vulnerabilities within the server network (Windows-VMWare) Manage frequent  
vulnerability scans, assessment reporting and remediation when approved Collaborate with  
Security and Federal Administration (ODA-NSA-FISMA) on work-arounds and POAMS for  
remediation or waiting vendor responses and fixes, Single Sign On (SSO), Managing small team  
projects for Cloud based transferring (Azure-AWS) Powershell for automating data and log  
collection SQL clustering administration Sr. Systems Administrator Spin Systems Inc - Sterling, VA  
March 2015 to April 2016 Laid off) Upgraded domain controllers to 2012 Virtualized 10 servers  
to Hyper V Managed ESXI hosts for VMware Managed Exchange Server 2013 SCCM for  
laptop image deployment (Windows 10) Managed Cisco ASA 5505 firewall-Managed VOIP POE

phone systems    Managed Active Directory user accounts, groups, GPO and LDAP    Managed Gmail accounts and Outlook Office Active sync    Managed SharePoint 2012 and administered web share access    IIS server Administration- SSL-Certificates    PowerShell for automating process and task management    Migrated client data, web and group policies to virtual platform    Managed inventory and asset tracking, shipping & receiving    Managed AWS instances and S3 bucket storage and additional Amazon Cloud based features    Performed as HelpDesk for entire company of 65 both Windows and Apple laptops    SQL clustering administration Sr. System Administrator CA Technologies November 2013 to March 2015 resigned)    Working with Linux RHEL based security appliance    Troubleshooting issues for large government contracts using the Secured Span Gateway    Working with Remedy Helpdesk ticketing software    Handled shipping & orders for hardware System Administrator/WebOps CSSS.Net - Falling Waters, WV November 2012 to August 2013 Company Closed)    Assisting in building a VMware 5.0 platform for data/server migration Migrated Active Directory, LDAP, client data, web and group policies to virtual platform    Migrating Exchange Server 2010 mailboxes to 2013 (250 users)    Building virtual Windows 2008 R2 servers for .NET, SQL, Cold Fusion and other Applications    Configuring each of 130+ server for network access, Client support and unique configurations    Loading resources (hard drives, CPU, RAM) to Clients specifications    Trouble shooting and resolving web site server issues for Veterans Administration    Managed 3 client web and database servers    IIS administration-SSL-Certificates SQL and SharePoint clustering Exchange Administrator SkypePoint - Herndon, VA November 2010 to March 2012 Federal contract lost)    Monitored 300 State Department servers, with over 8,000 users worldwide, for mail flow and mail server constant up-time.    Managed the migration from Exchange 2007 to Exchange 2010 mailboxes (3000 users)    Managed Cisco 1900 routers for connecting servers and routing email.    Notified embassy IT department when local servers encountered problems.    Troubleshot network, clusters, server outages and mailbox errors.    SQL clustering monitor and administration    Used Remedy ticketing for tracking and managing user issues. Corporate IT Administrator Criterion Systems - Vienna, VA February 2008 to November 2010 Federal contract lost)    Contracted HVAC and electrical work for upgrade of server room.

Purchased and configured Symantec Backup Exec and Enterprise Vault for a solid disaster recovery with minimal downtime. Installed, configured and maintained Domain Controller, DNS, DHCP, File, print and IIS servers-SSL-Certificates Installed and managed Cisco ASA firewall, Cisco 2800 routers, switches and wireless access points Manned help desk, troubleshot all IT issues with quick resolutions, and managed and configured company audio-visual equipment. Managed Active Directory user accounts, groups, GPO and LDAP Virtualized 10 servers using Hyper-V software, and VMware ESXi 4.1.1 VSphere Earned confidence from corporate owners for providing fool-proof safety of the company's critical data. Achieved a stable network resulting in no downtime. Improved network functionality, data access, and security while minimizing costs and space allowing for company growth. Managed Exchange 2007, built, configured, and migrated to Exchange 2010 (250 users) Built and managed SharePoint 2010 servers Used SCCM and WSUS to push out security patches & updates Assisted with Mac OS, iMac and MacBook troubleshooting Sr. Systems Administrator AboveNet - Centreville, VA September 2006 to February 2008 Company Closed) Assisted with monitoring servers and backup solutions. Troubleshot IT equipment. Managed Cisco, Linksys, Netgear, routers, wireless access points and switches. Installed patches and software updates. Managed Microsoft Exchange 2007. Provided 24x7 systems and network support. Managed Active Directory permissions and security. Sr. Network Administrator The Hecht Company - Arlington, VA February 2003 to September 2006 Company Closed) Designed and implemented policies and procedures for password and workstation security. Migrated 3,000 users from Lotus Notes to Exchange 2003. Installed and maintained network appliances (Cisco routers, switches and WAP) Installed remote access software to push anti-virus definitions immediately. Provided training for password and security awareness. Implemented policies for workstation and POS security. Built and installed Exchange 2003 server and migrated 3,000 user mailboxes. All necessary work was done in-house to minimize costs. Delivered user-friendly product that eased the adjustment for less experienced personnel who were then able to maintain a stable email environment. Assisted with iMac issues for the advertising dept. Sr. Helpdesk Specialist Vista RMS - Crystal City, VA February 2002 to March 2003 Resigned)

Worked a helpdesk contract for GSA. Sr. Helpdesk Specialist Intellidyne - Arlington, VA December 2001 to February 2002 Resigned) Worked a helpdesk contract for Tri-Care. Production Supervisor/ Systems Engineer V-Squared - Dulles, VA September 1997 to December 2001 Company Closed) Designed and troubleshoot custom servers and networks. Supervised 15 employees, including scheduling. EMI Engineer Rhein Tech Labs - Herndon, VA March 1993 to October 1997 Resigned) Assembled a wide variety of computer and electronic equipment and tested for FCC and international compliance. Education University Of Maryland - College Park, MD 1994 to 1995 A+ Certification Computer Learning Center - Fairfax, VA 1993 to 1994 Certification Charles County Community College 1993 to 1994 Certificate in Computer Control Data Institute - Arlington, VA 1985 to 1986 Certification Firefighter Training Academy Skills System Administrator, VMware, LYNC, Active Directory, Linux Certifications/Licenses MCPS: Microsoft Certified Professional September 2000 to Present CompTIA A+ April 1994 to Present Assessments Technical Support Highly Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: [https://share.indeedassessments.com/share\\_assignment/gptgargycegsqwvv](https://share.indeedassessments.com/share_assignment/gptgargycegsqwvv) Basic Computer Skills: PC Proficient August 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: [https://share.indeedassessments.com/share\\_assignment/5j6omnro-yd30sbw](https://share.indeedassessments.com/share_assignment/5j6omnro-yd30sbw) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Name: Joshua Johnson

Email: williamserrano@example.org

Phone: 676.442.4093x5192