Systems Administrator I Systems Administrator I IT Professional looking for opportunity to expand my knowledge Rochester, NY I have had the opportunity to work with some amazing people in my IT Group. I want to take what I have learned and apply that and learn new skills to become a more valuable member of Information Technology Authorized to work in the US for any employer Work Experience Systems Administrator I Special Counsel - Rochester, NY September 2017 to Present * Maintain operational and security standards of both physical Windows Server 2008 -2016 and virtual systems via RDP, Hyper-v, Azure and vSphere. * Monitoring environment with several reporting and monitoring tools, Nagios, PRTG, NetApp alerts, Compellent Alerts and SQL Alerts with high priority alerts trigger PagerDuty and creating an Issue in Jira. * Utilize Powershell scripts and commandlets to gather and filter data, as well as automate as many manual tasks as possible. * Harness GPO's to enable patching of Windows systems with WSUS, to ensure latest security patches are installed. * Document all processes and procedures for new and existing systems to create a system of living documents. IT Desktop Support Specialist D4 LLC - Rochester, NY May 2016 to September 2017 * Installing, monitoring, maintaining, configuring, and analyzing systems and software in a client network environment. * Ranking ticket severity, problem solving, documenting service notes and updates, ensuring support requests are completed in full, prioritizing work based on critical service needs, working with other staff as necessary to assist with resolution, ensuring the security of the system, building strong relationships. * Design and build custom PC's to meet business needs for different platforms and applications. * Creating documentation for the on-boarding of IT employees and the termination process to adhere to strict auditing rules. * Trained new hires to the Support desk on normal day to day tasks as well as proper security policies and procedures. Sales Support Best Buy - Rochester, NY May 2014 to May 2016 * Fulfilled order via OMS system and assisted customers with large purchases. * Trained new employees on SOP's and store policies. * Using the internal scan system, update and remove old price tags on a daily basis with an emphasis on the Sunday change over. Education A.A.S in Information Technology Finger Lakes Community College - Canandaigua, NY December 2016 Skills Compellent, Hyper-v, Netapp, Networking, System administration Assessments Basic Computer Skills: PC   Expert

August 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/hwxk7gkd8q7hl93z Technical Support Expert August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/xqaimtg6ixctllje Project Management Skills: Time Management   Highly Proficient August 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/fxtdwgppro-waqnx Supervisory Skills: Directing Others   Proficient August 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/r-d4g-lngo9iuovu Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information SKILLS & INTERESTS   * Skills: A+ Certified, able to grasp new technology quickly, workstation/server setup, installation and administration, NetApp storage administration, Compellent Administration, Powershell, and Virtual system administration in VMWare, Hyper-v and Azure..   * Interests: Networking, expanding my technical knowledge, exploring new technologies and creating scripts with powershell.

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