

Systems Engineer Systems Engineer Systems Engineer - Epitome Networks Ruther Glen, VA IT Professional with 15 years in the industry with interests in new challenges, roles, and responsibilities; Process driven, pays close attention to detail and able to identify and focus on what solution will work for what specific business need. Ability to lead and equally contribute in a team setting or self-motivate to perform tasks when working alone. Work Experience Systems Engineer Epitome Networks April 2015 to Present

- * Provide professional managed services for various industry clients including on premises both physical and virtualized as well as cloud hosted environments
- * Maximizing network performance by monitoring and troubleshooting network problems and outages and building an accurate analysis of findings to apply to effective improvement strategies
- * Install, configure, perform upgrades, and repair on server systems and storage subsystems. Including HP and EMC storage arrays and Synology and QNAP NAS appliances
- * Perform compliance checks to ensure clients were in best position to be protected from security breaches and network intrusions
- * Work with management in prioritization processes and make recommendations to improve system and work flow
- * Provide project management oversight for infrastructure projects or work closely with Project Management to complete projects or project-related tasks.
- * Coordinate and assist vendors with implementations or upgrades to respective solutions.

IT Specialist/ Systems Administrator McGeorge Toyota - Richmond, VA June 2012 to April 2015

Provide IT Support for entire IT Infrastructure including backend servers, network, email, and application support in high volumes in a highly time sensitive environment. Specialized in the design, building, and maintenance of a backend Unix/Linux Environment that were responsible for domain controller services, database, and email. Manage backup protocols, ensure backups run and complete. Configure/Troubleshoot TCP IP, LAN, WAN, DHCP, DNS, Firewall, network security and other network protocols. Met/Coordinated with vendors. (Ex. Dell for Storage Area Network Hardware demonstration; ADP for a proposal for additional services such as payroll, employee attendance records, and hardware replacements.) Assisted in the selection and purchases of equipment for hardware replacement/upgrades (Personal computers/laptops, mobile phones, network equipment replacements) Provided Digital Phone System Support for End User

including Setups for extensions, SIP trunks, Hunt groups, Voicemail, and Device Management. Documented policies and procedures for day to day processes and fixes such as application errors, new user profile set ups, permission assignments and various other IT related processes. Provide manager with strategies to improve workflow, stream-line processes; coordinate large-scale assigned projects

Virtualization and Storage Administration Experience: Virtual Platforms Supported: Vmware ESXI 4 - 6.7, Citrix XenServer, Microsoft Hyper-V Monitor, manage, and maintain, physical hardware for virtualized server environments; build virtual machines, performed migrations, upgrades, audits, and troubleshoot issues for production and test environments; Worked to implement solid strategies to ensure high availability for customers; Storage Hardware Solutions Supported - HPE Systems, Synology, QNAP, EMC Plan, architect and implement solutions for production storage environments; Create storage volumes, allocate appropriate resources, and configure network storage properties for optimal I/O performance; Day to day administration tasks including I/O analysis, hardware health checks, and system monitoring. Support company backup infrastructure - troubleshoot failed jobs as needed, disk usage, data retention and restores; Education High school or equivalent Skills System Administrator, Vmware, SCCM, Active Directory Certifications/Licenses VCP6-DCV November 2018 to Present Vmware Certified Professional - Data Center Virtualization 6.5 CCA-V December 2018 to December 2021 Citrix Certified Administrator - Virtualization CCP-M July 2016 to July 2019 Citrix Certified Professional - Endpoint Management

Name: Amanda Conrad

Email: lopezdustin@example.org

Phone: +1-943-330-1892