Network Administrator Network Administrator Network Administrator - Mi-Jack Products Inc Blue Island, IL Experienced Network Administrator exceptionally well-versed in Cisco Technology and Firewalls. Offering diverse experience of over four years in the IT and Networking industry. Adept at LAN/WAN troubleshooting, employee training, quality assurance and telecommunications support.

Work Experience Network Administrator Mi-Jack Products Inc - Homewood, IL May 2017 to Present Installed, configured, and supported local area network (LAN), wide area network (WAN) and Internet system. Experienced in supporting Cisco routers, switches, wireless access points and Cisco, Fortinet, Palo Alto Firewalls Implemented company wide network security measure consisting of group-based URL filtering, and firewall based antivirus for over 20 locations Designed and configured and installed network backbone for multiple locations consisting of Cisco Nexus 3500 switches and Meraki wireless infrastructure Analyzed, troubleshot and enhanced network performance to drive efficiency Monitored stability of network and wireless services to ensure comprehensive stability Network Engineer CCC Technologies - Wood Dale, IL May 2015 to May 2017 Resolve web-filtering issues from firewall Implement new voice vlans and QOS to separate traffic Configuration of DNS, DHCP, Remote access and site to site IP-sec VPN. Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems, and replace defective components when necessary. Installation, Configuration and Administration of Active Directory and Group Policy. Take trouble tickets from users and resolve issues in timely manner Handle ticket escalations from Tier 1 engineers. IT Intern Smith Senior Living - Chicago, IL April 2015 to May 2015 Utilize ticket system to address service requests. Analyze and troubleshoot software and hardware issues. Install operating system software and antivirus. Replace hardware inside computer case. Education A.A.S in Information Technology Moraine Valley Community College - Palos Hills, IL 2016 Associate Cisco Networking Academy - Palos Hills, IL 2016 Skills Active Directory (4 years), Cisco (4 years), firewall (4 years), Firewalls (4 years), Nexus (2 years), Technical Support, Windows, Networking, Customer Service, Windows 7, access, security Additional Information Skills Cisco (Nexus, ASA, 2900, 3800) Wan load balancing, Failover Fortinet (Fortigate, Fortiap, fortimanager) TCP/IP, DNS, DHCP Palo Alto (PA series, Panorama) OSPF,

EIGRP, MPLS   Meraki (MX firewalls, MS switches, MR AP) SSL VPN, IPSEC, GRE   Dell (SonicWALL, switches) Technical Support   HP switches, Juniper EX4200 Firewall management tools   Windows Server (2008, 2012), Windows (7,8.1, 10) IP address structure   Active Directory, Group Policy Wide Area Network (WAN)

Name: Ana Crawford

Email: emanning@example.net

Phone: 691.935.5270