Senior IT Project Manager Senior IT Project Manager Project Manager Open Systems Engineering The Home Depot Round Rock, TX IT Professional with extensive knowledge and experience in
Project Management, Business Analysis, Disaster Recovery, Risk Assessment and IT support.

Proven and successful client experiences allow me to properly evaluate and interpret requirements.

Experience within many diverse industries, including: student loan, financial, retail and manufacturing. Trusted leader with excellent negotiation and communication skills. Value diverse teams and live for brainstorming and solving complex problems. Strengths Include: Project Manager System Integration Vendor Management Software Development Lifecycle Resource Management Project Cost Estimation System Analysis Software System Selection Documentation, Policies, Procedures, Training Management Presentations Cybersecurity Secure Data Discovery and Protection E-Discovery Enterprise Records Management FISMA ITIL, Agile, PMI, MSF Frameworks Authorized to work in the US for any employer Work Experience Senior IT Project Manager The Home Depot - Austin, TX January 2017 to Present Austin Technology Center North - Open Systems Engineering Working with onshore and offshore teams to manage the full life cycle deployment of client end point systems for the Atlanta, Austin and Dallas technology centers. Platforms include Windows 10, Linux and Apple's Sierra OSX. I'm currently managing the deployment of new products, enhancements and releases to desktop, laptop and mobile device platforms within the corporate, logistics and retail store environments. IT Project Manager - Open Systems Engineering The Home Depot - Austin, TX May 2015 to January 2017 Platforms: Windows, AIX, Linux, Apples OSX Successfully led and completed the following products/ projects: Mac Product Offering - Mac as first class citizen Office 2016 upgrade to Corporate that included store managers Linux, Windows, AIX Releases Desktop, Laptop Releases IBM Big Fix upgrade and implementation Project Manager / Business Analyst / Systems Analyst / Team Lead Technology Operations Texas Guaranteed Student Loan Corporation, Round Rock, TX2003-2014 Platforms: SharePoint 2007, Windows 2000/2003/XP/7/8, Windows Server 2003/2008/2012 Led projects to investigate new federal business opportunities or upgrades to existing business systems to enable operational efficiencies and/or cost savings. I

worked closely with systems analysts and user department management. Projects included: FISMA - Plan, design and deploy IT security architecture in support of potential new TG business Enterprise Records Management - Plan, design and deploy IT hardware, software, opportunities governance strategies, processes and procedures to protect and secure customer data in support of SharePoint 2007 Deployment new business opportunities Exchange 2003-2007 upgrade Windows 2000-2003 upgrade Windows server 2003-2008, 2012 upgrade Mobile device deployments and security Enterprise online compliance internal training solution In an agile environment, participated in scrums and software development reviews, provided assistance and contributions to other team members in planning, analysis, design, testing, and implementation Analyzed business requirements (including functional and technical requirements, information need and business processes) by conducting internal information-gathering sessions, prioritizing requirements and business needs Created scheduled reports, timelines and milestone charts as well as ad hoc reports using Crystal Reports and Business Objects Enterprise, Visio, MS Office MS Project to support end users and executive management Ensure business continuity, as evidenced by the recovery of critical business assets after a natural disaster. Education Associates in Computer Technology United Electronics Institute - Cuyahoga Falls, OH September 1978 to June 1981 Skills Exchange (4 years), Mac (2 years), Microsoft Project (10+ years), MICROSOFT SHAREPOINT (5 MICROSOFT (10+Links vears). WINDOWS vears) https://www.linkedin.com/in/david-shawver-5a4325a3/ Certifications/Licenses PMP Additional Software Tools: Pivotal Tracker, Slack, Confluence, SharePoint Information TECHNICAL SKILLS 2013, 2007, Identity Finder, IIS 6, 7, HP Service Manager, LDAP, Active Directory, FTP/SFTP/SMTP, Microsoft Project, NetBackup, Good Software, Active Directory, Web Trends, Snaglt Messaging: Microsoft Exchange 2003-2007, Cisco IronPort, RSA DLP, NetIQ Security Manager, RSA tokens, SharePoint Workflows, HTML, XML, FTP/SFTP/SMTP Databases: MS SQL Server 2005/2008, Microsoft Access Desktop Operating Systems: Windows 95/98/NT/XP, 7.8.10. Mac OSX Servers: Windows NT, 2000, 2003, 2008, 2012 Mobile Devices: Blackberry, IPhone, IPads, Android Hardware: Compaq, Dell servers & desktops, Cisco IronPort, switches,

routers, wireless Tools: Dell Open Manage, MacAfee Antivirus, LanSweeper, BMC Asset Management, Shavlik Protect Server Patch Management, Web Trends

Name: Dakota Hernandez

Email: jonesrobert@example.com

Phone: 916.946.4472