

Systems Administrator Systems Administrator Systems Administrator - Netgain Saint Cloud, MN  
Cloud systems administrator, aspiring DevOps practitioner. Automating security risk prevention  
today for a safer tomorrow. Authorized to work in the US for any employer Work Experience  
Systems Administrator Netgain - Saint Cloud, MN September 2016 to Present Responsible for  
enterprise level IT support to custom client environments.. This includes supporting and maintaining  
hosted cloud and on-premise devices. ? Lead patch management administrator of OS/Vendor  
application solutions in both healthcare and financial verticals. Utilizing task automation tools  
ensuring over 20,000 endpoints are preventatively equipped and stable. ? Primary technician  
responsible for security vulnerability resolution. ? Enterprise level local and hosted windows  
systems administration across various environments. ? Configuration and management of virtual  
machines using VMWare vSphere and Microsoft Hyper-V to cater towards unique client  
requirements. ? Launched global network monitoring system against client environments to create a  
proactive approach to critical network incidents through system alerts. ? Maintain and develop  
infrastructure, service, and third-party application alerting thresholds to accommodate client specific  
needs. ? Configure DNS and web filtering for managed devices. ? Database administrative tasks to  
ensure communication and backups of SQL instances. ? Create internal documentation following  
Microsoft and ITIL standards. ? Escalation point for high touch clients and mass impact service  
outages. ? Technical Lead of four individuals for scope of work definitions, and customer service  
obligations. Education Computer Science St. Cloud State University 2011 to 2015 High school or  
equivalent in St. Cloud Technical High School St - Saint Cloud, MN 2005 to 2009 Skills SQL  
SERVER, MYSQL, SQL, HYPER-V, WEB SERVICES, System Administrator, Active Directory,  
System Admin, Linux, Vmware, AWS, Powershell, Microsoft azure Additional Information Also  
looking to break into the cybersecurity vertical.

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