Server Administrator Server Administrator Nacogdoches, TX Authorized to work in the US for any employer Work Experience Server Administrator Etech - Nacogdoches, TX March 2019 to Present Perform server maintenance　Maintain VMware virtual farm　Plan and build server systems CTI Engineer Etech - Nacogdoches, TX February 2018 to Present　Manage Unify dialing platform　Create call flows　Create new campaigns　Meet with customers to discuss needs　Manage technical projects　Manage Asterix PBX platform　Manage Fortinet Fortivoice platform　Use Microsoft SQL to generate reports and troubleshoot dialer issues VDI Administrator Etech - Nacogdoches, TX January 2017 to Present　Administer Citrix XenApp and XenDesktop environments　Administer VMware vCenter　Work with Microsoft SQL Systems Administrator Etech Inc - Nacogdoches, TX December 2015 to February 2017 Troubleshoot hardware and software issues　Configured and deployed system images　Provided on sight and remote technical assistance　Troubleshoot network issues　Built and administered a Wiki server Help Desk Technician CRIS Helpdesk - Etech Inc - Lufkin, TX February 2015 to December 2015 Provided support for software law enforcement officers use to make crash reports　Assisted civilians with purchasing and understanding crash reports Education Bachelor's in Information Technology Stephen F Austin State University - Nacogdoches, TX August 2014 to May 2019 AAS in Computer Information Systems - Networking ange - luf June 2011 to December 2014 Skills Microsoft Office (10+ years), Linux (5 years), Computer Repair (10+ years), Troubleshooting (10+ years), Vmware, Powershell, Unix Administration, System Administrator, Asterisk, Unify Dialing Platform Awards Eagle Scout 2007-07 Certifications/Licenses CompTIA A+ March 2016 to March 2019

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