

IT Project Manager, Greenville Senior IT Crew IT Project Manager, Greenville Senior IT Crew IT Project Manager, Greenville Senior IT Crew Greenville, OH Work Experience IT Project Manager, Greenville Senior IT Crew Distributed Tech - Greenville, OH June 2015 to June 2017 Designed and implemented customer service request system Troubleshoot hardware, software, and network based technological issues Installed and maintained more than 500 customer laptop based operating systems Managed and reviewed technical and software-based support Oversaw the proper handling of IT repairs and installation requests Distributed Tech staff responsibilities and handled inner workplace conflicts Kitchen Staff Maidrite - Greenville, OH June 2014 to June 2017 Provided customer service for consistent customer satisfaction Trained and managed new staff members for money handling and food preparation Prepared hygienic food items with quality assurance in high stress environments Education Edison Community College 2015 to 2017 Bachelor of Science in Information Technology University of Cincinnati - Cincinnati, OH Greenville Senior High School - Greenville, OH Additional Information TECHNICAL SKILLS Operating systems: Strong familiarity with Windows Vista/7/10, Linux Programming Languages: C++, SQL, Java, HTML, CSS Software: Microsoft Office (including Word, Excel, PowerPoint, Access), MATLAB Networking: Cisco certified in scaling networks, routing and switching

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