

IT Consultant IT Consultant IT Support Technician - TeamLogic IT of Columbia Columbia, SC
Health Information Technology graduate with 3+ years of IT support experience, including
overseeing more than 40 successful implementations for small to mid-sized businesses and the
reduction of support ticket completion time by 30 percent. Authorized to work in the US for any
employer Work Experience IT Consultant Columbia Foot Clinic January 2018 to Present Discuss
network setup, troubleshoot computer issues and maintain HIPAA security standards as a volunteer
IT Support Technician TeamLogic IT August 2016 to Present Develop and implement IT projects for
managed service clients to increase security and efficiency of network systems Configure
firewalls, managed switches, access points and VoIP Phones for new and existing client networks
Network and Security Analyst Intern University of South Carolina, Health IT Consortium December
2017 to May 2018 Collaborated with project supervisor to develop best practices on cloud-based
computing for patient intake application developed by Palmetto Health USC Medical Group
Computer Technician University of South Carolina, University Technology Services June 2015 to
August 2016 Disassembled computers, removed malfunctioning hardware, installed new parts and
worked with clients to troubleshoot and resolve a variety of hardware and software issues Education
Master's in Health Information Technology in Health Information Technology University of South
Carolina - Columbia, SC December 2018 Bachelor of Science in Public Health in Public Health
University of South Carolina - Columbia, SC May 2016 Skills CISCO, FIREWALLS (2 years),
AVAYA, VOIP (2 years), CSS, access, security, powerpoint, testing, html Additional Information
COMPUTER SKILLS Languages Intermediate experience with SQL and HTML Beginner
experience with CSS and SAS Software Database: Microsoft SQL Server and Microsoft Access
Platforms: Microsoft Windows XP, Microsoft Windows 7, Microsoft Windows 8.1, Microsoft Windows
10, Windows Server 2008, Windows Server 2012, Windows Server 2016, Mac OS X 10.8-10.11,
MacOS 10.12-10.14 Computer Applications: Microsoft Visio, Microsoft Excel, G Suite, Office365,
WordPress, QuickBooks, ESC Service Management Software, Ubiquiti Controller, Aerohive
Controller, Tyler Public Safety RMS & TLETS Hardware Managed Switches: Cisco, Netgear
VoIP Phones: Jive, Avaya, AT&T, Spectrum Firewalls: WatchGuard, Sophos, Dell Access Points:

Ubiquiti, Aerohive

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