Web Content Developer Web Content Developer Web Content Developer - Douglas Equipment Pocahontas, VA Work Experience Web Content Developer Douglas Equipment - Bluefield, WV January 2018 to Present   Maintain function and design of ecommerce website ? Utilize Magento, HTML, CSS, PHP, Javascript, GIMP, Adobe CC   Create and edit listings to accommodate changes in pricing or item details Technical Support Representative CGI Technologies and Solutions - Lebanon, VA February 2017 to December 2017   Troubleshoot technological issues for members   Offer support through email or telephone   Use multiple ticketing systems and software Education Support Specialist Southwest Virginia Community College - Richlands, VA November 2014 to February 2017   Support and form grant outreach and marketing efforts   Provide support for students, faculty, and staff   Track all data related to students using Microsoft Access and Excel   Continually update and reconcile budget   Create administrative forms and manuals Intern Southwest Virginia Community College - Richlands, VA September 2014 to November 2014   Updated Community Workforce and Economic Solutions webpage ? Utilized WordPress, HTML, Photoshop, Adobe CC, and CSS Education Bachelor of Science in Interdisciplinary Studies in Business Administration and Information Technology King University - Bristol, TN December 2016 Certificate Southwest Virginia Community College - Richlands, VA December 2015 Associates of Applied Science in Information Systems Technology Southwest Virginia Community College - Richlands, VA August 2015 Skills SOFTWARE DEVELOPMENT, WRITTEN AND VERBAL, Wordpress, PHP, HTML5, Front End Additional Information Professional Skills   Strong written and verbal communication skills with diverse populations   Ability to fulfill tasks completely and efficiently within an allocated timeframe   Thrives individually and in a team setting, as well as in a position of leadership   Knowledge of computer systems, software development, and various programming languages

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