

IT Manager IT Manager IT Manager - Network Security Administrator Cincinnati, OH Results-driven IT Manager with 20+ years of IT operations experience, including managing national IT teams, maximizing performance and ensuring optimal security. Applied customer service concepts to improve user experience for national clients, employees and administration. Work Experience IT Manager Hamilton Casework Solutions - Cincinnati, OH October 2010 to March 2019 Managed complete infrastructure across the Ohio and California corporate offices. Executed hardware, software acquisitions, and maintenance contracts. Developed coordinated, implemented and maintained standards and procedures to protect the security and integrity of information systems and data. Performed vulnerability & threat assessments to safeguard assets. Conducted hands-on monitoring of network traffic for user violations of acceptable use policy and potential insider threats. Designed, installed, configured and operated new and existing network infrastructure devices, including Firewalls, LAN/WAN, wireless networks, servers, switches Directed implementations of Digium Switchvox VoIP, Enterprise Content Management Software. Administered data backups and ensured data recoverability with DR and DRaaS. Designed and implemented Axis and UniFi video security solution. Managed and optimized ECM workflow day to day operations. Spearheaded the migration to the Microsoft Office 365 platform. Created and executed IT budgets while maintaining cost efficiency. Implemented Help Desk and remote support, increasing employee productivity by ensuring proper network connectivity of all sites, servers, workstations, telephone equipment and other network appliances. Monitored network performance to determine possible areas for improvement and documented updates required for future upgrades. Recommended changes to improve systems and network configurations, and determine hardware or software requirements related to such changes. Mentored and supported junior team members. Network Administrator Hamilton Casework Solutions - Cincinnati, OH December 2002 to October 2010 Promoted to IT Manager. Network Administrator RINA Systems, Inc. - Cincinnati, OH July 1998 to December 2002 Managed LAN/WAN, configurations, and supported 35 concurrent users. Performed software and hardware troubleshooting, implemented and managed a Symantec Antivirus corporate server. Installed and configured a test machine

laboratory for use with Norton Ghost Imaging file and print servers. Identified and resolved company wide network and computer related issues, ensuring network accessibility by configuring, repairing and optimizing servers and workstations. Designed and implemented network layout, managed daily backup operations and recommended upgrades and improvements. Purchased and maintained hardware and software; ensured security of client s proprietary and confidential information. Developed and implemented VB tracking program to record all computer

configurations and history. Education Computer Science University of Cincinnati - Cincinnati, OH 1998 to 2000 Skills Microsoft windows (10+ years), Operations (10+ years), User experience (10+ years), Active Directory (10+ years), Networking (10+ years), Technical Support (10+ years), Windows (10+ years), Hyper-V (10+ years), Cisco Meraki (8 years), Budgeting (5 years), Document Management (6 years), Dhcp (10+ years), DNS (10+ years), Security (10+ years), ERP (10+ years), Ethernet (10+ years), Office 365 (8 years), Firewalls (10+ years), Information Security (10+ years)

Links <http://linkedin.com/in/dimitriz> Military Service Branch: United States Army Rank: E4 Certifications/Licenses Certified Blockchain Expert - V2 April 2019 to Present <https://www.credential.net/c1c1ob4m> CompTIA Security+ ce Certification May 2019 to May 2022 https://www.youracclaim.com/badges/6e721a87-ad85-4cc6-b3e3-0f710c214a5a/linked_in_profile

Additional Information Windows Desktop XP-10 & Microsoft Windows Server 2003-2016 environment AD, DHCP, DNS, GP Microsoft Azure & Hyper-V virtualization Dell/HP Server Environment Cisco Meraki, Ubiquiti UniFi network infrastructure (Firewalls, Switches, WiFi, LAN/WAN, VLAN, Cameras management) IDS/IPS IPSec VPN Wireshark, Kali Linux StorageCraft, Carbonite, & Unitrends backup solutions DRaaS Integration Kaseya VSA Remote Monitoring & End-Point Patch Management Solutions Symantec EPP, Sophos Intercept X, Kaspersky & Malwarebytes Endpoint Security Digium Switchvox VoIP Square-9 Global Search ECM Office 365 Environment Syteline ERP

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