NOC Engineer NOC Engineer NOC Engineer - Single Digits Derry, NH Work Experience NOC Engineer Single Digits - Bedford, NH March 2018 to Present   Monitor wireless access points, switches, firewalls, guest gateways   Take phone calls from customers ranging from MAC Authenticating devices to building VLAN's   Escalation point for level 1 and 2 technicians   Proficient in Cisco. HP, Extreme, and Brocade CLI   Proficient in Ruckas, Extreme, HP, Aruba, Meraki Wireless controllers   Proficient in Watchguard, pfSense, Meraki, and Cisco ASA Firewalls   Proficient in Nomadix, Aruba, and HP Gateways   Understanding in Wireless Mesh, WiFiMax, and Point to point Networks   Understanding of VPN infrastructure IPSec and OpenVPN IT Network Administrator Salem School District - Department of Information Technology - Salem, NH July 2012 to March 2018   Understanding on how to program and setup Cisco and Enterasys Devices including routers and switches.   Troubleshoot Network, Wireless, and Internet related outages   Repairs and maintains the Teaching Staff computers at Salem School District, Proficient in Windows 10, 8.1, 8, Windows 7, Windows Vista, and Windows XP   Setup and Mange Google Apps Directory Sync   Setup and Maintain Google Chromebooks district wide   Designed, maintained, and preform maintenance when needed to reduce downtime   Manage over 50 Enterasys switched via there Netsight Product   Deployed and Mange over 400 access points with Enterasys NAC and Wireless controller   Deployed and Managed several Web Filters and Spam Filters both Barracuda and iBoss Web Security Gateway   Experience with SCCM 2007 R3 and System Center 2012 R2- Deploying Software Updates, Building Software Packages and Building and deploying Images   Ability to breakdown and repair broken laptops when machines are out of warranty   Works independently to complete routine Help Desk Tickets   Planned, Deployed and Maintain Printers in a large-scale environment Education Information Technology Plymouth State University - Plymouth, NH September 2011 to May 2012 Diploma in Career and Technical Education Salem High School - Salem, NH August 2007 to June 2011

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