Network Consultant I (Sr. System Administrator) Network Consultant I (Sr. System Administrator) Network Consultant I (System Administrator) - LTI Information Technology Norcross, GA Work Experience Network Consultant I (Sr. System Administrator) LTI Information Technology - Ann Arbor, MI 2011 to Present - Promoted to Network Technician II in 2014, and to Network Consultant I in 2017 - Refined computer imaging system processes and procedures, resulting in reduced labor costs via improving automation and increasing efficiency - Leveraged PowerShell to automate tasks and maximize productivity - SOP implementation for PCI DSS compliance - Microsoft Exchange Server upgrades & migrations, Office 365 migrations, and domain migrations - Coordinated and managed projects with Fortune 500 companies for technical aspects of business acquisitions and separation of business-critical enterprise systems - IT SOP, change control, and configuration management implementations for pharmaceutical regulatory compliance - Datacenter qualifications. and Wi-Fi site surveys & qualifications - 3-2-1 backups with off-site storage, cross-site replication, Recovery/Business Continuity Plan implementations Education bachelor's degree and Disaster Eastern Michigan University Computer Engineering Technology 2007 to 2011 Skills Active Directory (8 years), Vmware (5 years), Windows 7 (10+ years), Windows (10+ years), Technical Support (8 years), Networking (8 years), Customer Service (10+ years), Mentoring (5 years), Training & Development (5 years), Change Management (5 years), Configuration Management (5 years), Windows 8 (6 years), windows 10 (4 years), Project Planning (5 years), Acquisitions (technical aspects) (5 years), System Administration (8 years), Office 365 (5 years), Hyper-V (8 years), Hyperconverged Infrastructure (1 year), docu (8 years), Disaster Recovery (6 years) Links http://Linkedin.com/in/Derek-J-Thorne Certifications/Licenses Microsoft Certified **Technology** Specialist (MCTS) Present ISPE GAMP 5 Part 11 Training Course Present

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