Network Administrator Network Administrator - New Rochelle Municipal Housing Authority Brooklyn, NY Authorized to work in the US for any employer Work Experience Network Administrator New Rochelle Municipal Housing Authority - New Rochelle, NY January 2012 to Present Design, implement, monitor and maintain network infrastructure? Configure and maintain Cisco routers? Configure and maintain Microsoft Windows Servers? Configuring multiple VLANs for users ? Supported in-house and remote users ? Set up new users for network and hardware ? Installation of workstations and printers on the LAN. ? Made assessments and recommendations for upcoming needs of network, which would require purchase of additional hardware or software. ? Experience in working in a Technical Support Desk environment supporting desktop, a Wide Area Network (WAN), and Local Area Network (LAN) equipment. ? Installed and managed Microsoft Office 365 ? Rolled out and install new desktop computers and printers and peripheral devices ? Installed and managed Dell Sonicwall ? Daily support and troubleshooting of all server issues ? Installed Polycom conference room phone ? Changed extensions for the telephone users ? Managed and configured print servers ? Mapping printer drives ? Mapping home drives ? Maintained outlook passwords ? Setup outlook mailboxes ? Manage Pst files ? Adding Sharepoint roles ? Performed upgrades on peripherals/memory for customer devices/servers ? Monitored weekly backups using Backup Exec 10d and administering offsite vaulting. ? Racked network devices and servers within collocation racks. MoMax Solutions New York, NY Consultant ? Configure Windows 2003/2008/2012 R2. ? Configure Active Directory of GPO, File/Folder Replication, and Windows domain knowledge. ? Performed administrator password reset to user accounts? Mapping drives? Add users to distribution groups? Setup of outlook users accounts? Creation and maintenance of shared calendars? Proficient in configuring Symantec Backup Exec ? Provided technical support Windows, desktop, hardware, software, and peripherals? Build personal computers and servers? Build servers to suit the needs of the client? Supported and upgraded of Windows and Apple desktops/servers. ? Configured wired and wireless networks? Maintained the backup system, data recovery, and storage? Design, manage, and support the Active Directory and Groups? Ensure network connectivity to the desktop, printers,

copiers and scanners. ? Maintain inventory of computer and networking equipment Education B.S. in Information Technology Monroe College Bronx, NY 2015 Links http://www.linkedin.com/in/danielcharitable Additional Information Relevant Skills: Software Applications: MS Office (Word, Excel, Access, PowerPoint) Operating Systems: Mac OS El Capitan/Yosemite/Mavericks/Mountain Lion/Lion Windows 10/8.1/7/2008/Vista/2003/XP/2K/9x/NT/3.X Windows Server 2012/2008/2003 Network Security: VPN, IPSec, SSL, Protocols: LAN, WAN, DHCP, DNS, FTP, HTTP, IMAP, IP, LDAP, NTP, POP, SMTP, SNMP, SSL, TCP AntiVirus Management: Trend Micro, McAfee Virusscan, Symantec Backup Exec, ESET

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