

IT SYSTEMS SPECIALIST IT SYSTEMS SPECIALIST Princeton, TX Authorized to work in the US for any employer Work Experience IT SYSTEMS SPECIALIST Self - Irving, TX August 2016 to Present Independent Contractor - Independent Contractor/IT Specialist. Perform Independent work via online platforms and personal inquiries. This work is anything from break/fix of practically all types of hardware on the market to logical troubleshooting of systems from a numerous amount of vendors. IT Support Specialist XPERTEK IT INC - Irving, TX June 2018 to October 2018 My daily responsibilities included supporting the companies with their IT needs. Everything from password recovery to account creation via AD on a windows domain controller and even basic hardware assistance. I also ensured the setup of all new devices before deployment to a client. We typically perform our daily work tasks via a ticketing system. Systems Administrator WHEEL TECHNOLOGIES - Dallas, TX November 2017 to January 2018 - Manage and maintain all computer systems and network. Customer service and sales call as needed. Windows Server 2012 R2, all the company's networking and computing in a (Hyper-V) environment. Design and implement AD DS forest structural changes based on the company's needs. Manage and maintain back-ups for all critical data. ON-SITE DESKTOP SUPPORT MICROSOFT Tech-link - Irving, TX March 2016 to August 2016 Desktop Support Specialist - Independent Contractor role, Tech-link center Troubleshoot and resolve any issue for all Microsoft assets. Operate Windows (XP/Vista/7/8.1/10, Server 2003, Server 2008, Server 2012). I Education AAS in Cisco Systems Networking COLLIN COUNTY COMMUNITY COLLEGE - Frisco, TX 2014 Skills Information Technology, Desktop Support, It Specialist, Help Desk, Comptia

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