Systems Analyst Systems Analyst Systems Analyst - County of Ventura Oxnard, CA Seasoned IT professional with over 19 years of experience. Currently working as a Systems Analyst supporting VMWare, Active Directory, O365 and Hyper-Converged vSAN Infrastructure. Currently looking for a career that will take full advantage of my skills and experience in a leadership role. Server Hardware: HP, Nutanix, Dell, Compaq, EMC, NetApp, VMware and vSAN. Work Experience Systems Analyst County of Ventura - Ventura, CA November 2006 to Present Responsibilities - Strategy Development and Planning Evaluate emerging technologies for all county agencies Identify areas of need within Technical Services and develop plans to address them Develop technology roadmaps for services provided Work with account managers to help develop solutions Interface with vendors and internal resources to ensure proper implementations Evangelize Technical Services capabilities to other agency IT departments Manage vendor relationships Gather system requirements Design system architectures Generate system architecture diagrams and documentation Identify Technical Services requirements for large projects Work with Project Managers to build project plans and identify milestones Maintain and report project status for Technical Services tasks Monitor current system performance and capacity Gather future requirements and create expansion/growth plans Work with PMO to help develop a comprehensive DR plan 1 Evaluate and recommend DR technologies Oversee DR testing and validation Provide senior analyst support for server, network and remote connectivity. Senior VMware Architect for the county managing 400 VMs running on ESX 6.5 using vSAN). Primary Engineer for 50 host vCenter Farm using VMware Horzion for VDI. Active Directory, O365, VMware ESX, DNS and DHCP administration. Actively work on projects and tasks adhering to our ITIL change management processes. Coordinate projects and activities to complete customer system expectations and requests following best practices and procedures. Accomplishments - Designed, built and support a large, high availability infrastructure with offsite redundancy for our Countys 911 systems. Designed and built a new VMware Infrastructure cluster using hyperconverged technology (VSAN) Led, configured and designed large implementation of Document Management System and Agenda Management Software for the County Executive

Office that is used county-wide by all 28 agencies with over 1000 administrative users. Systems Administrator Ticketmaster - Hollywood, CA September 2006 to November 2006   Supported and maintained hundreds of geographically distributed Windows Server Systems.   Performed daily Active Directory security audits for unauthorized admin account use by the internal IT staff. Performed monthly reviewing, testing and approving of security updates into the environment. Used MOM and WSUS server to manage applications and update control.   Performed daily Exchange account maintenance, creation and migration between servers. Senior Network Administrator McGraw-Hill Companies - Westlake Village, CA October 2004 to September 2006 Responsible for maintaining 100+ server farm including SQL servers, Exchange Servers, Solaris Servers running Oracle, Web Servers running IIS and Microstrategy Solutions.   Lead the implementation of an EMC SAN solution into the production environment and disaster recovery for remote offices.   Lead a project to migrate the VERITAS backup solution from BackupExec to Netbackup.   Managed proxy server rules and Websense Web Filtering Software.   Designed and implemented the new desktop imaging solution with Norton Ghost Corporate.   Lead migration from Windows NT domain to Active Directory 2000 Domain.   Maintained network connectivity between 10 global JD Power Offices.   2   Performed day to day Network Administrator tasks which included Active Directory maintenance and configuration for 1000+ user environment, Exchange 2003 management and setup, Network backups and restores using VERITAS Netbackup. ERP Service Desk Analyst II Amgen Inc - Thousand Oaks, CA January 2004 to October 2004   Performed ERP / JD Edwards administration duties.   Part of Single Instance Point of support of AS400 for 800+ users   Call Center, phone support using Vantive to track Work Orders   Worked closely with Business & System Analysts to troubleshoot ERP system issues.   Performed printer support (Clearing job queues, restarting remote writers)   Processed and Verified GMP documentation for new employees   Used Remote Administration to troubleshoot and fix client's issues.   Documented business requirements and technical design specifications. Network Engineer AT&T Solutions - Oxnard, CA August 2003 to March 2004   Performed router and switch testing and configuration. Assisted with data networking equipment cutovers and migrations for large financial Institutes like

Merryll Lynch and Bank of America.   Built and configured Cisco and Juniper router/switch equipment racks.   Assembled CAT5/6 cables which included testing, cutting and re-terminating. Troubleshooted network connectivity issues between financial branches using VPN Networks Senior Lead Technician Somera Communications - Oxnard, CA September 2000 to July 2003   Managed inbound and outbound quality assurance of the telecom and data networking products.   Handled the IT role of over 50 users (Troubleshooting network, workstation and printer issues).   Provided Engineer level phone/desktop support for technical configuration and troubleshooting of PC's and data networking equipment.   Design, built and ran stable datanet testing network using Window 2000 Server and Cisco Equipment.   Responsible for the project management of large data networking lot-buys.   Building, installing, upgrading and troubleshooting PCs.   Configured and tested data networking equipment.   Cisco routers, switches, VOIP routers, Cisco PIX Firewalls and access servers.   TFTP/FTP server set-up and configuration.   Remote desktop administration using commercial software (VNC, PCanywhere, radmin, laplink and Windows Remote Desktop). Participated and assited with JD Edwards One World systems support (XE version migration)   3 Shipping Lead Supervisor Waterway Plastics - Oxnard, CA May 1998 to September 2000   Provided daily direction and leadership to the shipping department team members.   Made recommendations for manpower needs including involvement in recruitment and selection process as well as employee terminations in the shipping department.   Accountable for staffing, training, motivation and leadership within area of responsibility   Built department standards for performance and ensured that all employees in   the shipping department are properly trained.   Ensured that materials were shipped are verified against pertinent documentation.   Established and maintained procedures for determining and meeting company and customer delivery commitments by handling materials, providing labor, and effective use of time.   Recommended and assisted in implementing operating procedures and promoted continual improvement within the department and the company.   Followed shipping methods for materials using the operations procedures; Resolved emergent issues for expedited deliveries to the customer and/or job site.   Coordinated import/export of goods by scheduling containers to meet shipping demands.   Monitored the quality,

quantity, cost and efficiency of inbound and outbound shipments.   Maintained working relationships with transportation representatives, vendors and suppliers to ensure cost control and competitiveness.   Interfaced with customers regarding product delivery time schedules, coordinated vendor acceptance programs.   TECHNICAL EXPERIENCE: Education Master of Science in Information Technology Aspen University - Denver, CO 2018 Bachelor of Science in Information Systems Security ITT Technical Institute - Oxnard, CA 2008 Skills System administration, Vmware, Exchange, Iis, Remedy, Sms, Deployment, Business continuity, Data backup, Microsoft sql server, Sql server, Sql, Client/server, Scripting, Visio, Ghost, Netbackup, Veritas, Veritas backup exec, Backup exec, Active Directory, Cisco, Security, Sharepoint Additional Information Promote optimal performance, reliability, and security across core business information systems   Results-driven professional offering a progressive, eighteen-year career in information technology.   Repeated success directing IT projects from inception to execution, strategically allocating resources and delegating tasks to achieve on-time, on-budget delivery.   Expertly manage technical support operations, diligently troubleshooting issues to identify root causes and prevent recurrence.   Process improvement champion with a history of implementing new procedures and technologies to strengthen security posture, enhance operational efficiency, and control costs.   - Areas of Expertise -   Virtual Infrastructure Project Management System Administration Vendor Relations Strategic Planning Resource Allocation Effective Communication Team Leadership Business Continuity Data Backup & Recovery   Operating Systems: Windows 7/8/10, Sever 2000-2016, Apple IOS, VMware ESX 5.5/6.5.   Software: Microsoft Office, 2000-O365 (Word, Excel, PowerPoint, Outlook, Access), MS Visio, MS Project, IE, Chrome, Firefox, Symantec Antivirus Client/Server, Remedy, Heat, Service-Now, Vantive, Adobe Acrobat & Photoshop, Norton Ghost, VNC, PC Anywhere, Remote Administrator, ZenWorks.   Server Applications: Microsoft Exchange, Microsoft SQL Server and PowerShell Scripting, VMWare ESX 5.5/6.5, Quest vRanger, VERITAS Backup Exec/Netbackup, SMS, SPSS, Microsoft Deployment Services, WSUS Services and IIS Server Man   4

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