IT Security Analyst IT Security Analyst IT Security Analyst - Wolverine World Wide Luther, MI, 49656, US To obtain a position in the Information Technology industry that utilizes my achievements, analytical skills, technical proficiency and leadership abilities. My ability to learn on the job provides both the employer and me the ability to grow together to achieve both career and financial success. Work Experience IT Security Analyst Wolverine World Wide - Rockford, MI November 2015 to Present GDPR implementation team Incident Response team Disaster Recovery Team Disaster Recovery Playbook administrator OneTrust Administrator Review Alerts and Logs daily (Symantec, MS Endpoint, Bit9, Firewalls, Umbrella, FireEye) Respond and escalate Security Incidents IT Policy Review and Modification and Creation Yearly Review of Global IT Security Training Perform Periodical Scans using Nessus Perform Periodical Scans using Trust Wave PCI Compliance Team Monitor Secure Works Tickets and escalate as needed Write IT Security Articles for the Company Intranet site Cisco Umbrella administration FireEye MDR administration Bit9 administration Solution Center Technician (Helpdesk) Wolverine World Wide -Rockford, MI December 2010 to November 2015 Computer Associates IT Client Manager Administrator Altiris Client Management Suite - Administrator AirWatch - Mobile Device Management - Administrator JAMF - Casper Suite - Administrator POS support Network trouble shooting PC/MAC trouble shooting AD Account management AS/400 account management Active directory management Phone system support Smart phone support Outlook support Anti-virus support Task assigned by team supervisor Field PC/Network Technician Associate Computer Sciences Corporation - Muskegon, MI October 2004 to December 2010 Trouble shoot system hardware such as PC, Printers, Phone/Voice mail systems. Trouble Shoot System Software, Microsoft Office, Lotus Notes Work with users in solving PC related problems Setup and distribute new hardware and software Maintain documentation for add, moves, replacements, and removes of system hardware Acts as a liaison with customers on administrative and technical matters for assigned projects Performs analysis and prepares reports on system problem trends and issues Interview potential employees Management tasks as assigned by supervisor, including meetings, employee performance appraisals Global PC/Network Technician Eagle Ottawa LLC - Grand

Haven, MI May 1999 to October 2004 General Manager Wendy's Old-Fashioned Hamburgers - Holland, MI November 1994 to May 1999 Education Associates Degree in Management Baker College of Muskegon August 1993

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