

liaison to King County liaison to King County liaison to King County Sacramento, CA Recent graduate and hard working professional with strong communication and interpersonal skills, leadership qualities, experience in project management, excellent problem solving skills, experience in information security risk management frameworks, technology risk assessments, and security policy planning and compliance. Work Experience liaison to King County King County - Seattle, WA June 2016 to August 2016 Seattle, WA) - Proof of Value of CASB Providers June 2016 - August 2016 Assisted King County's CISO and IT department in implementing a CASB service to monitor data flow used by their employees. Monitored data flow by using and comparing two different providers to determine the best service for their operations. Communicated with both CASB providers on a daily basis via email and conference calls to install software, gain access to services, and act as a liaison to King County. Concluded project with a POV report and presentation to KC management. University of Washington Project - Asset Protection and Vulnerability Detection October 2015 to August 2016 Conducted an information assurance assessment on a private organization. The process included reviewing public websites, sending targeted phishing emails, dumpster diving and getting physical access to the office building. Also provided recommendation enhancements by using industry standards from the results of our assessment. IT Facilities Manager ABC Imaging September 2015 to August 2016 Studied system requirements, ordered and gathered components and parts, managed installations Maintained rapport with customers by examining complaints, identifying solution, suggesting improved methods and techniques, recommended system improvements. Documented service and installation actions by completing forms, reports, logs, and records. Help Desk Analyst Starbucks August 2014 to September 2015 Provided technical support to Starbucks Corporate and retail sites world wide Diagnosed, troubleshoot and resolved a wide range of software, hardware, and network issues Installed, configured and modified hardware and software to ensure optimal performance on PCs, printers, and POS systems Daily utilization of Help Desk applications to track, accept, resolve or escalate all reported incidents Amazon - Security Operations Specialist Followed Amazon August 2013 to May 2014 security procedures to perform tasks that follow Amazon GSCC guidelines Monitored

security communication between Amazon sites and facilities    Investigated and researched alarms through various means of communication including but not limited to: email, phone, and radio dispatch    Assist Amazon employees, contractors, and vendors with badge related issues using Lenel Cardholder to confirm and modify access level    Courses    Project Management    Information Assurance and Risk Management    Leadership and Team Dynamics    Network and Internet Security    Organizational Change and Management    Cybersecurity Management    Business Essentials    Principles of Cybersecurity Education Masters in Cybersecurity and Leadership University of Washington 2016 Bachelors of Science in IT and Administration Management Central Washington University 2014 Associates of Science Seattle Central Community College 2012 Additional Information Skills    Highly proficient in computer operations    Extensive knowledge of common business related IT functions    Ability to make right decisions based on strong analytical reasoning skills    Self motivated and enjoy working in team environments

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