

Oracle Database Administrator Oracle Database Administrator Mesa, AZ Authorized to work in the US for any employer Work Experience Oracle Database Administrator CGI - Tempe, AZ December 2011 to June 2013 Production support for Oracle (10g/11g) and Sybase (12.5/15) database servers contracted through Fannie Mae Execute scheduled DB Mods into production Perform monthly database refreshes utilizing DATAPUMP Troubleshoot incidents through Remedy ticketing system Assist in creating knowledge articles for resolutions to new issues Monitor database alerts for any performance issues Troubleshoot AutoSys job failures Perform database auditing through CLAM tickets and IAM tasks Perform user access/modification requests through SOL Oracle Database Administrator Apollo Group - Phoenix, AZ September 2005 to December 2011 Experienced Oracle Financials DBA supporting 100+ production databases (Standalone and RAC) Created new databases under Oracle 10g and 11gR2 infrastructure Provided 24x7 on-call production support Upgraded Markview Document and Imaging application from 6.3 to 6.4 Implemented database refreshes using DATAPUMP (Export/Import) Performed database tuning using OEM, explain plans, TKPROF as well as ASH, AWR, ADDM reports Created and troubleshoot Materialized Views Deployed code releases through Applimation Change Manager utility Installed and configured all of our monitoring agents to use the OEM 11g grid infrastructure Implemented application and database patching utilizing adpatch & opatch Scheduled/scripted RMAN backups through cronjobs using Symantec NetBackup policies provided by the storage team Team lead for internal ARC (Auditing, Reporting, Compliance) team which was responsible for the database department's administrative tasks Developed the departments on-call checklist through SharePoint Managed customer requests through HPSM Service Manager ticketing system Responsible for inventory management of our department's servers/databases Created shell & SQL scripts to automate database operations Manufacturing Technician Intel - Chandler, AZ June 2002 to August 2005 Worked in a "Class 10 clean room" environment for 200mm/300mm wafer process. Processed material according to complex, but documented procedures, collecting and entering data, monitoring the operations, and maintaining process and metrology equipment. Education Masters in Information Systems University of Phoenix - Phoenix, AZ 2009 to 2010

Bachelors in Business/Information Systems University of Phoenix - Phoenix, AZ 2005 to 2009
Associates in Automated Manufacturing Chandler-Gilbert Community College - Chandler, AZ 2003
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