

Computer Print Tech - Computer Print Tech - Madison, WI Work Experience Computer Print Tech - University of Wisconsin - Madison - Madison, WI July 2019 to Present Print class packets, flyers, pamphlets, and cards Format printed documents to the customers' specifications Driver Uber - Madison, WI May 2018 to Present Transport people to their destinations Currently a 4.94/5 star rating with 108 ratings on 180 trips Answer questions about the area and working for Uber IT Systems Administrator University of Wisconsin - Madison, WI July 2009 to November 2017 Administered Citrix XenApp to provide remote access to engineering software for 6,000+ students Distributed 100 applications to XenApp and 19 computer labs containing 700 computers via Microsoft App-V, Group Policy, and scripted local installations Remotely imaged, managed, and updated 1,100 desktops and laptops with Microsoft System Center Configuration Manager Efficiently utilized physical servers using VMware vSphere and Citrix XenServer to host 150 Windows Servers for printing, file serving, databases, XenApp, App-V, SCCM, and Active Directory Implemented and managed PaperCut NG to provide a more centralized and convenient printing environment to 9,500+ students, faculty, and staff with 112 printers Assisted Helpdesk staff with investigating and troubleshooting problems and providing end-user support Automated administration tasks with PowerShell Documented services and infrastructure Maintained and tested system backups Education Associate Degree in Computer System Administration Specialist Madison College - Madison, WI May 2013 Skills Active directory (8 years), Citrix (4 years), VMware (8 years), Xenapp (4 years), Xendesktop (4 years), Linux, Computer Repair (9 years), Desktop Support (8 years) Assessments Technical Support Skills Expert December 2018 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/dsfs38ppi-ejzqzo Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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