

Systems Administrator VI Systems Administrator VI Rio Rancho, NM Work Experience Systems Administrator VI RAPIDS Computer Maintenance May 2001 to Present Transitioned 800 TB of storage from NetApp NFS to iSCSI Nimble storage Modernized 65 ROBO sites to use VMware virtual hosts instead of stand alone physical servers Transitioned backup strategy from out dated disk to tape, to Dell EMC Data Domain customer service to callers requiring assistance Telos Corporation 2007 to 2012 Commvault Supervised 6 Technicians in providing excellent Active Directory customer service to callers requiring assistance DNS for RAPIDS system issues. DFS Used advanced troubleshooting to determine DHCP the cause of system failure. Netapp Assistant Manager, Microsoft Technician RAPIDS Computer Maintenance 2002 to 2007 Data Warehouse Operations Analyst America Online - Reston, VA 1998 to January 2001 Citrix Xenapp Maintained a vast system of Unix servers responsible for corporate reporting. Education High school or equivalent Skills backups (Less than 1 year), collection (Less than 1 year), customer service (5 years), Data collection (Less than 1 year), documentation (Less than 1 year), It infrastructure (Less than 1 year), Maintenance (Less than 1 year), Microsoft windows (Less than 1 year), Progress (Less than 1 year), R2 (Less than 1 year), Receptionist (5 years), Retail sales (5 years), Sap (Less than 1 year), server support (Less than 1 year), site server (Less than 1 year), System development (Less than 1 year), Virtualization (Less than 1 year), Vmware (Less than 1 year), work flow (Less than 1 year), System Administrator, System Admin, Active Directory Additional Information Skills Implemented and maintained IT application and support software for the Department Of Interior's Excellent problem- Bureau of Indian Affairs. solving skills Infrastructure planning 2004-08 - Server Administrator, Support Technician Reporting and 2012-03 Science Applications International Corporation, documentation SAIC Virtualization Implemented and maintained IT infrastructure for Hardware and the Department of Energy's Sandia National software installation Laboratories. System upgrades System development 2004-01 - Information Systems Specialist and administration 2004-08 KOB-TV Operating Systems Organized and implemented system infrastructure, Data collection and producing a much more efficient work flow for all analysis employees. Progress reporting System backups 2002-07 - Maintenance Department Supervisor

2004-01 PC Parts Plus Software Supervised 4 Technicians in providing excellent customer service to customers requiring VMware assistance with IT system issues. Microsoft Windows Server Provided on site server support for many NT, 2003, 2008, 2008 R2, organizations. 2012, 2016 Technologies Albuquerque Technical Vocational Institute, Albuquerque, NM

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