

Systems Analyst Systems Analyst Pittsburgh, PA Authorized to work in the US for any employer

Work Experience Systems Analyst UPMC - Pittsburgh, PA September 2018 to Present Analyze needs in electronic health records for behavioral health outpatient offices to improve workflow Develop end user training for EpicCare software and perform conduct gap analysis on existing training documentation Lead team in new projects and offer solutions and insights into issues that arise Work closely with doctors, nurses, and therapists in training and supporting new EpicCare technology Build and modify EpicCare software to the needs and specifications of different departments Adhere to tickets submitted by end users and solve their issues in a timely manner

PC Consultant UPMC - Pittsburgh, PA August 2018 to Present ? Administered technology deployment throughout the hospital network, distributing various platforms to meet network demand ? Developed and ran Powershell scripts to obtain PC data and meticulously transferred the information from spreadsheets into a departmental database ? Created PC refresh projects from collected data for the department to adhere to ? Successfully back-upped data from antiquated PCs and then restored it to a new device or platform ? Supported users by imaging new computers to their specifications

Bucco Brigade, In- Game Entertainment PITTSBURGH PIRATES - Pittsburgh, PA July 2017 to Present ? Responsible for creating a fun and enjoyable atmosphere by performing in-game entertainment for fans ? Engaged fans in conversation ensuring a personable and enjoyable experience at PNC Park ? Assisted company and players in community related events, such as Pirates Fan Fest Tour Guide

SEGWAY PITTSBURGH - Pittsburgh, PA April 2014 to Present Provided historic and entertaining Segway tours throughout the city of Pittsburgh ? Communicated with both domestic and international customers on how to safely ride a Segway ? Oversaw social media accounts and used web analytics to strategically market the company

IT Intern UNIVERSITY OF PITTSBURGH ATHLETIC DEPARTMENT - Pittsburgh, PA October 2015 to April 2017 ? Supported day-to-day operation of Pitt's Athletic Department technology, including Mac OS X and Windows desktop computers, software and related devices, installations, diagnostic activities, and a triage of related software and hardware malfunctions ? Creatively and promptly used problem solving strategies to resolve technological issues for coaches and athletes Project

Manager/ Consultant STUDENTS CONSULTING NON-PROFIT ORGANIZATIONS - Pittsburgh, PA
September 2015 to April 2017 Project Manager/ Consultant ? Designed a database schema that
was implemented using mySQL to create a dynamic database for G-Tech Strategies ? Developed
a standardized operating procedure for The Rukmini Foundation ? Revamped and reorganized
Focus on Renewal Sto Rox's Website using data analytics to help reach their target market
Education B.S. in Information Science UNIVERSITY OF PITTSBURGH - Pittsburgh, PA April 2017
Skills MAC OS (10+ years), ACCESS (2 years), EXCEL (4 years), HTML (2 years), testing,
Business Intelligence, SQL, MS Office, Microsoft Office, Powerpoint Assessments Data Analysis
Proficient August 2019 Measures a candidate's skill in interpreting and producing graphs, identifying
trends, and drawing justifiable conclusions from data. Full results:
https://share.indeedassessments.com/share_assignment/rgqzqqfo9fkfiztl Problem Solving Highly
Proficient August 2019 Measures a candidate's ability to analyze relevant information when solving
problems. Full results: https://share.indeedassessments.com/share_assignment/by6pldnkeirrp-b-z
Research Highly Proficient August 2019 Measures a candidate s ability to follow protocols,
interpret statistics and graphs, identify errors, and choose research methodology. Full results:
https://share.indeedassessments.com/share_assignment/e1m1wphxpmzazxg2 Social Media
Expert August 2019 Measures a candidate's ability to create content, communicate online, and build
a brand's reputation. Full results:
https://share.indeedassessments.com/share_assignment/pv00ql3dccb0iqpn Indeed Assessments
provides skills tests that are not indicative of a license or certification, or continued development in
any professional field. Additional Information Skills Programming Languages: Proficient in Java,
JavaScript, HTML, SQL, Powershell Operating Systems: Windows 7, 10; Mac OS Sierra
Programs: Proficient in Microsoft Excel, Access, Google Analytics, Salesforce

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