

Network Operations Administrator Network Operations Administrator Network Engineer Chicago, IL

Work Experience Network Operations Administrator Everywhere Wireless - Chicago, IL May 2019 to Present Computer Network Technician DePaul University - Chicago, IL April 2016 to Present

Wired and wireless network setup Perform virus and malware tests, fixes, and prevention Offer hardware repair or installation Smartphone configuration OS installation and updates Install supported printers and reimage DePaul machines Convey thoughts to users who may not be technologically perceptive Network monitoring Report cases using the DePaul CRM system

McDonalds Network Lab Intern Capgemini - Chicago, IL April 2018 to May 2018 Help Desk Technician Go Technology Group - Chicago, IL February 2018 to March 2018 Education Bachelor's in Network Engineering & Security DePaul University- College of Computing & Digital Media - Chicago, IL August 2015 to March 2019 Skills Computer Repair, Linux, Apple, Pc Support, Desktop Support, Help Desk, Exchange, security, Vmware, Active Directory, Cisco, firewalls, Networking, LAN, VPN Assessments Technical Support Skills Highly Proficient March 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/0n3-e8semfypntzu

Critical Thinking Skills Highly Proficient March 2019 Measures a candidate's ability to use logical approaches when solving problems. Full results: https://share.indeedassessments.com/share_assignment/vlig-8oadnld-g3k

Basic Computer Skills: PC Expert March 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/2g9vfzqv-lhnufyc

Proficiency with Microsoft Office: Mail & Calendar (Mac) Proficient March 2019 Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: https://share.indeedassessments.com/share_assignment/eiw9-pgdbmyusfei

Email Proficient March 2019 Measures a candidate's ability to effectively compose and organize email messages. Full results: https://share.indeedassessments.com/share_assignment/ehmjndeutog-tjhv

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development in any professional field.

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