

Integration Analyst Integration Analyst Integration Analyst - MRO East Norriton, PA Work Experience Integration Analyst MRO - Norristown, PA October 2018 to Present - Work with large health care systems to setup site-to-site VPN and secure connectivity past clients firewall - Integrate MRO technology with client and stand up VM servers on their end with our applications - Setup live HL7 messages (ADT feed) to maintain real time data between our mirror server and clients MPI - Maintain SQL databases and oversee 33 servers which includes patching and hardware monitoring - Complete large integration projects with clients that last 6-8 weeks and continue technical support afterward IT Security Intern MRO - Norristown, PA April 2018 to October 2018 - Run Monthly scans of HQ and Sungard Servers with Qualys to identify potential vulnerabilities - Put in place hardware decommission procedure for Help Desk team - Generated and reviewed badge report for building security through OnGuard - Assisted with company wide phishing campaign through KnowBe4 software - Assisted with security assessments for site-to-site VPNs and company certifications like HITRUST Help Desk Analyst MRO - Norristown, PA February 2017 to October 2018 - Built, updated and deployed company's Windows 10 Image - Monitored support and security inbox, created, responded and resolved submitted tickets - Provided IT support for general PC, laptop, application and operating system issues - Setup and integrated new Rimage CD Burners with company applications - Provided VoIP support for organizations call center in a timely matter - Created and maintain new and existing user accounts in Exchange Server and Active Directory - Deployed software installs manually and through Dell Kace (Quest)

Director of Marketing NY & PA November 2015 to February 2017 - Responsible for brand management and customer interaction with company - Approves and designs copy and advertising for in-store, social media, events and website Regional Manager Jay St. Video Games March 2015 to February 2017 - Manages day to day activities of multiple retail locations in two states - Coordinates with mall management to host sales, advertising and events - Responsible for hiring and overseeing managers and staff - Develops and enforces store layout, policies and scheduling

105 Stony Way, East Norriton, PA 19403 | (610) 389-2017 | ChristopherJLombardo@gmail.com IT Support CISCO - Philadelphia, PA July 2016 to August 2016 - Assisted CISCO Network Engineers

with installing switches and routers at the Philadelphia Convention Center - Configured routers and switches with CISCO staff at the Pennsylvania Convention Center and Wells Fargo Center - Shadowed IT Security personnel within the Knock at the Wells Fargo Center during the convention Education Bachelor of Arts in Media Studies and Production in Media Studies and Production Temple University - Philadelphia, PA May 2014 Associate of Arts in Communications in Communications Montgomery County Community College - Blue Bell, PA May 2012 Certificate in Cyber Security CISCO Networking Academy Skills Catalyst (Less than 1 year), CRM (Less than 1 year), CUSTOMER RELATIONSHIP MANAGEMENT (Less than 1 year), Deployment (Less than 1 year), EMR (Less than 1 year), EPIC (Less than 1 year), Excel (Less than 1 year), Exchange (1 year), IIS (Less than 1 year), INTERNET INFORMATION SERVICES (Less than 1 year), Java (Less than 1 year), Lenel (Less than 1 year), Linux (Less than 1 year), Mac (Less than 1 year), Magic (Less than 1 year), Microsoft Office (Less than 1 year), MS OFFICE (Less than 1 year), Networking (Less than 1 year), NMap (Less than 1 year), PowerPoint (Less than 1 year), access, security, Active Directory, testing

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