

Network Administrator Network Administrator IT Support Specialist - AFMC Little Rock, AR  
Authorized to work in the US for any employer Work Experience Network Administrator SCA  
Pharmaceuticals - Little Rock, AR June 2019 to Present IT Support Specialist AFMC - Little Rock,  
AR June 2016 to Present Support the corporate information system in the maintenance of computer  
network systems, equipment and software. Installs, modifies and repairs computer hardware and  
software. Provide access to end user support for SDPS system. Provide technical assistance and  
relevant training and education of computer related functions to system users. Unified  
Communications Specialist Little Rock, AR June 2015 to June 2016 Support DHS Skype for  
Business phone system on the main campus and Behavioral Health Hospital. Create and run  
seminars to help users better understand and grasp using the technology. Help with help desk  
tickets with phone system issues and updates and phone modifications. Network Analyst II  
Windstream - Little Rock, AR December 2012 to April 2015 Provided network device configuration  
for DSLAM rollouts in new areas to provide internet services. Work with remote tech to bring  
DSLAMs up and test modem at gateway router to verify configuration is correct and data traffic  
reaches ISP. Configure multiple network vendor devices (Cisco, Juniper, Alcatel, Calix, etc.).  
Education Associate Skills Active Directory (5 years), Avaya (6 years), Cisco (6 years),  
problem-solving (6 years), VMWare (6 years)

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