

Mechanical Installer duct installer Mechanical Installer duct installer Hardworking, self-motivated and work well with others in a professional manner. Randallstown, MD Authorized to work in the US for any employer Work Experience Mechanical Installer duct installer Design Comfort Air Inc - Rosedale, MD May 2012 to Present Troubleshoot, service and repair Commercial and residential HVAC equipment. Program and install electronic and electrical components. Read and implement electrical and mechanical equipment from blueprints. Network Administrator Perfection Tag and Title - Baltimore, MD June 2008 to Present 21208 Use RDP, SSH and VPN access to fix e-mail (IMAP/SMTP) archive appliances operating 24/7. Backup production servers (MS Exchange 2003/2007/2010, IBM Lotus Notes Domino, etc.) data. Recover MS Exchange 2003/2007/2010 data (DR) using commercial and open-source utilities. Repair or replace rack-mounted RAID array servers, controllers and hot-swappable hard drives. Troubleshoot CIFS and NFS shares on NAS, SAN, Dell, NetApp and EMC storage servers. Resolved AV (audio/video) equipment defects while addressing LAN/WAN connectivity issues. Foreman Lakeside Home Improvement LLC - Owings Mills, MD January 2008 to January 2011 21117 Supervising and running small projects which involved networking Running low voltage CAT5/CAT6, RCA, AV cabling for new construction. Setting up and small home and business networks Installation of surround sound systems video (DVR) surveillance equipment. Dry-wall, carpentry, and tiling Network Technician Comp-Tractors LLC - Baltimore, MD August 2007 to December 2009 21133 Resolved AV (audio/video) equipment defects while addressing LAN/WAN connectivity issues. Perform installation and trouble shooting PC and routing issues. Setup and install news PC for small businesses Upgrade Personal Computers and network infrastructures. Performed e-learning software installations, patching and uninstalls for customers on-demand. Network Technician Superlative Installations - Baltimore, MD January 2005 to May 2007 21215 CAT5 and CAT6 installations Low voltage wiring /internet connection systems installer Installation and commission of TV and Internet Via Vsat systems. Vsat system installation for POS systems in remote locations implementing routers and /or switches. Assistant Manager Payless Shoes Source June 1995 to June 2004 Customer service Employee scheduling Assuming a supervisory role

when the manager is away Assigning job task for employees and training Shipping and receiving merchandise Doing Payroll and POS transactions Assisted References Available upon request

Education BS in Telecommunications Engineering Technology Capitol College - Laurel, MD August 2006 to December 2008 AAS in Electronics Telecommunications Technology Baltimore City Community College - Baltimore, MD January 2002 to May 2004 Skills Networking (8 years), Troubleshooting (10+ years) Assessments Technical Support Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/o42ikg5tk9-4kg4

Critical Thinking Completed August 2019 Using logic to solve problems. Full results: https://share.indeedassessments.com/share_assignment/iugbvurez4nlvlzb Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information * 10+ years of hands-on IT experience supporting enterprise and small-business customers. * Possess practical real-time data processing, I/O heavy SW/HW support and OS tuning skills. * Familiar with enterprise and regulatory standards such as: HIPAA, Sarbanes-Oxley and ITIL. Computing Skills Protocols: DNS, SSL, HTTP, FTP, DHCP, RDP, SMB, SSH, PPTP, SNMP, TCP/IP, UDP. OS:MS-Server2003, MS-Server2008, Linux, Ubuntu, UNIX, CiscoIOS. Hardware: 1-3U form factor data storage appliances, 3Ware/LSI RAID array sets, NAS and SAN devices 4040 Network printers, DVR systems, Linksys routers and Switches, punch down, patch panels, fiber optics devices.

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