

Systems Manager I Systems Manager I Systems Manager I - Mississippi State Department of Health Jackson, MS Work Experience Systems Manager I Mississippi State Department of Health - Jackson, MS December 2012 to Present Security Advisor Assist in HR investigations dealing with computer related incidents/violations, investigate HIPAA related violations, digital forensics on desktops/laptops/cellular devices and/or any other hardware/software devices. (network devices and server equipment) Manage and Responsible for agency antivirus servers (Symantec), including remote push and local installs of Symantec client to workstations to all county offices across the state. Scanned MSDH network monthly for security vulnerabilities and patched where needed using Nessus Vulnerability Scanner. Present monthly reports on findings. Administrator of the Access control system across the state for the MS State Department of Health and the State Laboratory of Public Health Assist Human Resources in obtaining evidence for any incident that occurred on MSDH grounds Senior Systems Specialist Mississippi State Department of Health - Jackson, MS February 2017 to November 2018 Server Administrator - Manage and maintain all agency servers which includes both Hyper-V and VMware environments (Over 200 servers, both physical and virtual) Exchange Administrator-Manage Microsoft Exchange servers which included 2010 exchange servers, 2013 exchange servers, and 2016 Exchange server to manage hybrid cloud configuration. Migrated users from on- prem exchange servers to Office365, global administrator of Office365 tenant for agency Backup Administrator - Manage and maintain Unitrends backup infrastructure for all servers Repair and rebuild computers for users that request/need assistance Hardware/Software Support Responsible for EPIC deployment for all county offices throughout the State of Mississippi Provide assistance and support to MSDH employees with technical or hardware issues Install and manage cisco switches (Meraki), manage cisco catalyst 4500 switches Manage Dell Compellents for Vmware environment Manage HP 3par storage array Create and maintain group policies for domain Manage and maintain Active directory users, computers, and roles within the entire forest and child domains for agency Senior Systems Administrator Mississippi Department of Human Services - Jackson, MS April 2016 to January 2017 Help Desk Support on tablets/desktops/laptops and Wyse terminals Class

Instructor on tablets and iPhones issued to new hires and returning employees every Monday
Installation and configuration of tablets (including docking stations, keyboards, mouse and monitors)
in every county office in Mississippi (3000 tablets rolled out throughout the state for DHS, MDCPS
workers) Password management in AD and tech support via phone Create windows 10 images
for tablets/laptops/desktops Network Administrator Morgan White Group - Jackson, MS November
2013 to 2015 SharePoint Administrator and Design/Setup and Development SQL
Administrator/Installation and setup/Backup/Database Management Exchange 2010
Management/installation and setup Winder Server 2008 R2/2012 Administration Printer
Repair/disassemble and reassemble Maintained 300 workstations and over 50 virtual servers
Hardware Technician/Help Desk Support/ Network Administrator BBI Inc - Flowood, MS January
2010 to December 2013 Maintained servers and workstations in both Windows and Linux
environments from small workgroups to large domains using active directory. Performed
hardware and software installations and provided high-level customer care, training, and technical
support. Assembled and installed a wide array of computer systems, workstations, and peripheral
hardware. Handled technical troubleshooting within an enterprise environment, including system
crashes, slow-downs and data recoveries. Provide desktop support for over 120 client accounts in
the state of Mississippi by phone or in person as needed to minimize downtime. Offsite repairs of
any computer systems that could not be fixed remotely using remote software (Bomgar, log me in)
Job required 50% travel. Systems Admin for SAN/NAS, Windows Server 2003/08,
VMware/ESXi/vSphere and Linux Managed over 15 Virtual Machines, Network Support, Email
Support (Qmail), Including Website Hosting/Domain Controllers with DNS and TCP IP IT Support
Specialist BeCloud IT, LLC - Jackson, MS December 2012 to April 2013 IT Consultant for many
small businesses in greater Jackson Area (Jackson Eye Associates, Nissan Plant, Doctor Offices,
Churches, etc. Specialized in VPN setup and Maintenance Help Desk and Support Repair of
any hardware or software issues Onsite and Offsite Backup Exchange Support of all these
clients Installation of 2008 server R2 and Setup SQL Installation and setup Education BA in
Business Administration Mississippi State University - Starkville, MS 2009

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