

Systems Administrator Systems Administrator Systems Administrator - Gentle Giant Moving Co
Seattle, WA Find an Information Technology job to maintain, improve, and create efficient IT
systems. Work Experience Systems Administrator Gentle Giant Moving Co - Somerville, MA March
2018 to Present -Administer Windows Server and Office 365 (Active Directory, Group Policy,
Powershell scripting, Sharepoint) with a focus on optimizing performance, increasing security, and
automating manual processes. -Support for Avaya and Fuze phone systems, Windows desktops,
Mobile Phones, Sonicwall and Veeam backups, Palo Alto firewall, Mimecast Email Filter, and
Carbon Black defense AV -Automating updates, patches, and software installations with Powershell
and PDQdeploy. Helpdesk Engineer Gentle Giant Moving Co - Somerville, MA March 2016 to March
2018 -Provide friendly and timely desktop support to end-users. -Maintaining and supporting all IT
infrastructure. -Updating and escalating tickets when needed. Creating documentation for common
issues and sending user education emails. Quality Control Representative, Mover Gentle Giant
Moving Co - Somerville, MA May 2015 to March 2016 -Worked seamlessly with every department
and branch in the company to resolve customer issues. -Provided quality moving and packing
services for our customers. Education Business Management North Shore Community College Lynn
- Lynn, MA September 2009 to May 2013 High school or equivalent Classical High School - Lynn,
MA 2009 Skills Active Directory, System Admin, System Administrator, Vmware, SCCM

Name: Adam Spence

Email: macklarry@example.net

Phone: 859-646-0858x7986