

IT Manager IT Manager IT Manager/ Project Manager/HR/Training & Development Mason, OH
Authorized to work in the US for any employer Work Experience IT Manager Macys Inc - Cincinnati,
OH 2009 to 2017 Managed a team of 7 analysts in support of the Home Office in downtown
Cincinnati, a second facility in Sharonville and 30 stores in Ohio, Kentucky, Indiana & West Virginia.
We supported servers, networks, phone systems, PC's and laptops. I managed all the
administration for my staff (reviews, raises and pay; work and vacation schedules; training and
budgeting). I led projects and assisted with my staff's projects. I attended many management
meetings and worked with business partners, vendors & customers in support of the North Region
and the Nation. IT Project Manager Macys Inc - Mason, OH 2007 to 2009 Managed several projects
with the primary project being PCI Compliance. Worked with the systems development team,
finance, vendors, support teams and senior management to meet all security standards for credit
cards and personal information. I worked with many departments & divisions, with Price-Waterhouse
and with the compliance team in Atlanta, Georgia to mask computer screens, servers, data
transmissions, etc. IT Project Manager General Electric - Cincinnati, OH 2003 to 2006 As IT Project
Manager, I was responsible for many six sigma, continuous improvement and quality assurance
plans & implementations. My main project was the lifting & merging of other GE IT businesses into a
central location (Cincinnati). This included businesses from New York, Chicago, Louisville and
Parkersburg, WV. I was involved with training and in standardizing & automating our IT environment
which led to the purchase & move of our datacenter to IBM in Alpharetta, Georgia. Education
Bachelor of Arts in Broadcasting Eastern Kentucky University Bachelor of Arts in Journalism Eastern
Kentucky University Skills Customer Service / Help Desk Management (10+ years), Project
Management (10+ years), IT Management (10+ years), Six Sigma Green Belt, Six Sigma projects &
Process/Quality Improvement projects (7 years), HR Administration (7 years), Leadership
Development & Training (10+ years) Awards Management; Leadership; Project and System
Upgrade Awards Certifications/Licenses Six Sigma PMP

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