Systems Administrator Systems Administrator Systems Administrator Yukon, OK Dedicated IT Professional focused on the end user experience and learning new technologies. I have over fifteen years of experience managing and maintaining enterprise storage solutions, desktops, laptops, servers, printers, networks, virtual technologies and end users within various roles and environments. I am currently studying for my CCNA in Routing & Switching. I am a team player who is a "jack of all trades" and am always willing to learn and take on any task or project that is a benefit to the company and team. Work Experience Systems Administrator ATC Drivetrain - Oklahoma City, OK March 2019 to Present Monitored and maintained company infrastructure, including but not limited to; Desktops, Laptops, Printers, Servers, Dell PowerVault SAN, Compellent SAN, 3COM VOIP Phone System, VMware & AWS virtual environments. Managed network infrastructure consisting of Fortinet firewalls with Dell PowerConnect and Small Business switches. Also maintained software such as Sophos Antivirus, Office 365, Epicor, RiseVIsion & JIRA. Other duties included heavy use of Active Directory, DHCP, DNS, VPN, WDS, MDT and Group Policy management. Resolved support issues and requests as assigned. Systems Administrator Innovative Healthcare Systems, Inc - Edmond, OK February 2018 to March 2019 Monitored and maintained company infrastructure, including but not limited to; Desktops, Laptops, Printers, Servers, Dell PowerVault SAN, Barracuda load balancers, Barracuda VOIP Phone System, Dialpad VOIP Phone System, VMware & AWS virtual environments. Managed network infrastructure consisting of Cisco Meraki & SonicWall firewalls with Dell PowerConnect switches. Also maintained software such as McAfee, Office 365, Zendesk, OSTicket and Autobahn OCR. Designed and maintained backup environment utilizing Cloudberry and DFS. Other duties included heavy use of Active Directory, DHCP, DNS, VPN, WDS, MDT and Group Policy management. Resolved support issues and requests as assigned. Systems Administrator Bruce Oakley, Inc - North Little Rock, AR September 2017 to January 2019 Monitored and maintained all facets of the company infrastructure, including but not limited to; Desktops, Laptops, Printers, Servers, Exchange, Virtual Environments, NEC Phone System, VPN, Cisco ESA, Cisco ASA's, Cisco Switches and Routers. Fortinet Firewalls, Ivanti Endpoint Protection Suite, Office 365 including Azure, Active Directory, DHCP, DNS and

Group Policy management. Assisted Desktop Support Techs as needed for extended troubleshooting. Systems Administrator Power Costs, Inc - Norman, OK October 2013 to July 2017 Supported end-users with all hardware, software and general IT requests. Deployed and maintained company Desktops, Laptops and Printers. Monitored and maintained company infrastructure including but not limited to; Servers, Exchange, Office 365 including Azure, AWS, OS Deployments & Patches, Virtual Environments, Dell Switches, VPN, Backups and SAN. Network Analyst Oklahoma State University at Oklahoma City - Oklahoma City, OK June 2011 to October 2013 Maintained campus infrastructure including; Active Directory, DNS, DHCP, Group Policy Management, Cisco Switches and Routers, Cisco Unified Communications, Exchange, SCCM, OS Deployments & Patches, SAN, Backups and Virtual Environments. Acted as level two support for Support Technicians. MIS Desktop Telecom Technician Williams-Sonoma, Inc - Oklahoma City, OK July 2007 to January 2011 Managed and maintained Desktops, Laptops, Printers, Servers, OS Deployments and Patches, Active Directory, DNS, DHCP, Backups, Group Policy Management, ACD & IP Phone Systems. Education Associate of Science in Diversified Studies in Diversified Studies Oklahoma City Community College - Oklahoma City, OK 2013 Skills ACTIVE DIRECTORY, CISCO, DNS, EXCHANGE, NETWORKING, DFS, DHCP, VMWARE, BACKUPS, COMPELLENT, DELL COMPELLENT, EQUALLOGIC, HYPER-V, LINUX, SQL, System Administrator, System Admin, SCCM, Windows Server (10+ years) Certifications/Licenses CompTIA A+ July 2007 to Present CompTIA Network+ May 2007 to Present MCP July 2008 to Present Additional Information KEY SKILLS Active Directory, Azure, AWS, Backups, CentOS, RHEL7, Cisco, Cloud Technologies, Dell AppAssure, Dell Compellent, Dell Desktops, Laptops & Servers, Dell EqualLogic, Dell PowerConnect, Dell PowerVault, DFS, DHCP, DNS, ESXI, Exchange, Fortinet, Group Policy, Hyper-V, Linux, MDT, Meraki, Networking, Office & Office 365, SAN, SCCM, SonicWall, SQL, Ubuntu, VEEAM, VMware, WDS, Windows and Windows Server.

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