

Senior Systems Engineer Senior Systems Engineer Senior Systems Engineer - VCA Glendale, CA

Senior Systems Engineer with 22 years of technical, professional experience including: Extensive experience in working with various stakeholders\projects managers in determining requirements to implement the desired product Extensive experience working with infrastructure teams in configuring their respective modules applicable to the product being implemented Established and maintained successful working relationship with various service providers\vendors in supporting their respective product through its full lifecycle Experience installing and maintaining Windows Active Directory and MS Exchange. Experience implementing Citrix, VMWare, Exchange, IIS, SQL.

Experience creating monitoring and automating scripts to streamline processes. Extensive experience in creating scripts in VBScript, PowerShell and Perl scripting languages. Extensive

work experience within the healthcare industry. Work Experience Senior Systems Engineer VCA Antech, Inc. - Santa Monica, CA January 2019 to Present Developed CMDB discovery processes which integrated SCCM, vCenter and SolarWinds applications with ServiceNow ITSM solution

Integrated SCOM with ServiceNow for events to be recorded as incidents and assigned according to escalation logic Deployed and supported Citrix Xenapp environment Senior Systems Engineer

Cedars - Sinai Medical Center - Los Angeles, CA August 2005 to January 2019 Planned, supported, and monitored all administrative functions to foster efficient operation of local and wide area networks in NOS server environment that contained 2500 servers Implemented and supported fully functional VMware VSphere environment that hosted 1500 guest Operating Systems

Supported Active Directory multisite environment Created and supported Active Directory Group Policies Modified AD attributed utilizing advanced knowledge of VBScript and PowerShell

Deployed and supported ADAM for several LDAP enabled applications Revised existing systems and procedures to correct deficiencies and maintain more effective data handling, conversion, input/output requirements, and storage. Performed Powershell scripting, and worked extensively

with Windows servers. Deployed Operating Systems, Software Packages, OS patches by the means of SCCM application Ensured hardware and software compatibility coordinated and made necessary modification to applications/ systems while insuring minimal application/ system

downtime. As project leader, guided successful completion of major programs and represent the group as prime technical contact on assigned projects. Assessed application needs, determine hardware/software requirements, and present automated solutions. Provided third tier support in regards NOS, LANs, WANs, and servers. System Engineer AEG - Los Angeles, CA February 2017 to February 2018 Lead the Active Directory functional level upgrade project Implemented and supported redundant DHCP environment Implemented and supported several SAN solutions Deployed several instances VMware ESX environments Developed custom scripts that extract data from SolarWinds for ITLM solution Supported multi-site Active Directory environment Developed various scripts to reduce administrative efforts in supporting the server infrastructure

System Administrator III Northrop Grumman - Huntington Beach, CA 2004 to 2005 Designed, developed, tested, implemented, and maintained enterprise-wide classified computer systems and utilities. Analyzed internal and external customer needs, determine equipment and software requirements for solutions to problems. Developed customized solutions to customer/user problems. Interacted with senior external personnel on significant technical matters often requiring coordination between organizations utilizing UNIX and Windows systems in both DOD and SAP/SAR environments. Created new network accounts, adjusted disk space restrictions, monitored server backups and restores, ensured security, maintained necessary accounts for users, and established/upgraded existing servers; collaborated with Microsoft NT, Novell Netware, Linux, and Macintosh support staff. Senior Computer Consultant Btech - Pasadena, CA 2003 to 2004 Developed technical architecture, advanced design and configuration. Held responsibility for database administration, automated software distribution, network administration, systems management, and security. Increased end user productivity by sharing software usage tips on regular basis and training users. Contributed to establishment, documentation, and implementation of software installation standards. Led network services projects to on time completion. Directed other technicians in managing events in control center environment. Handled escalated and advanced trouble tickets and service requests spanning multiple sites. Developed and strengthened customer and vendor relationship. Systems Administrator Financial

Partners Credit Union - Downey, CA 1999 to 2003 Supervised network administrator and serve as advisor for technical support specialists and network administrators. Evaluated computer systems, analyze business needs, and recommend hardware and software solutions. Installed and maintained Windows 2000 Active Directory and MS Exchange 2000 to support 250 users. Improved network uptime from previously poor levels to 99.85%. Saved company \$190,000+ annually via improvements to receipt printing process and tape back-up strategy; reduced company's reliance on consultants. Collaborated with web developers to produce effective sales and service automation tools. Provided 24x7 support for customer touch point systems. Provided administrative and technical support for NT-based LAN system, servicing client and server components. Evaluated LAN performance using administration tools. Planned and implemented large-scale software deployments; installed and configured server applications. Configured network equipment, such as network switches and print servers. Developed strategies to optimize NT LAN environment using System Management Server. Authored documentation and training materials for end users, and technical support staff. Performed backups using ArcServe and Norton Ghost; enhanced backup process. Designed new procedure that reduced turnaround time to resolve network issues. Achieved "Employee of the Quarter" award based on performance.

PC Network Technician Digital Performance - Torrance, CA 1996 to 1999 Supported clients such as Cedars-Sinai Health Systems, DIRECTV, and various credit unions and police departments.; diagnosed and resolved system hardware, software, and end-user issues. Installed and upgraded software and hardware, including deployment of 1,000+ units. Developed installation and usage procedures, and documentation. Implemented Exchange, IIS, SQL, and SNA servers, and formulated-backup policies. Evaluated user needs, analyzed data, formulated technical proposals, and presented solutions. Trained and supported system users.

Education Bachelor of Arts in  
Bachelor of Arts: Economics St. Petersburg Institute for International Economic Relations,  
Economics and Law Skills System Administrator, Linux, Active Directory, Vmware Additional  
Information Technical Skills Operating Systems: Expert knowledge of Windows OS, Advanced  
knowledge of Open System Based OS. Networking: LAN/WAN, TCP/IP, IPX/SPX, MS Terminals

Services, Active Directory, Windows Clusters, DNS Server, DHCP Server, WINS Server, Exchange Server, IIS, SCOM, SCCM, VMWare, Citrix Applications: AppWorx, Automize, Informatica, Initiate, Kronos, MS Office Suites, MS SQL, and etc. Languages: PowerShell, Visual Basic, Perl. Hardware: PC/server assembly and repair, routers, firewalls, hubs, switches, cabling, peripherals, telephony systems (IVR, CTI).

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