Systems Administrator Systems Administrator Systems Administrator - CENTENNIAL LENDING LLC Lochbuie, CO IT professional with an 9-year background in Python development, system administration, hardware and software troubleshooting, and network management for military and civilian sector environments. Seeking a challenging position pushing into development. Work Experience Systems Administrator CENTENNIAL LENDING LLC - Longmont, CO June 2015 to Present Left to my own devices, designed and implemented a Secure File Transfer Protocol server in Ubuntu that has been used by the organization's owners to retrieve monthly reports Tasked with investigating alerts sent by the Intrusion Prevention System to determine the presence and extent of any potential breaches in IT security Analyzed reports sent by the software patch management system to check for any patches that may have not installed properly on servers and workstations Built and maintained a virtual test environment running multiple Ubuntu Apache web and MYSql servers as well as a Microsoft Server 2016 SQL Express server Programmatically automated report creation process, that previously required over 300 hours of managerial time per year Designed and tested a database replication automation script intended to work cross platform with Windows or Linux on a wide variety of SQL distributions Envisioned and produced an HTML based dashboard for reporting and tracking step counts during a company-wide step challenge Engineer 1 3T SYSTEMS - Greenwood Village, CO April 2014 to November 2015 Assumed the responsibilities of on-site support while training new IT personnel to take over the position in multiple client environments with short overall transition periods Administered and maintained networking devices and infrastructures across the enterprise including switches, firewalls, routers, printers, and Barracuda Web filters Implemented new Domain Controllers running Server 2008 R2 in enterprise environments and migrated all roles from the old server running Performed Disaster Recovery tasks in several instances to remediate Ransom-Ware infections in client environments Provided direct support for a VMware environment hosting over 3,000 servers for more than 50 hosted clients, most of which had independent Citrix environments Completed 75 to 150 incoming calls (per week) to Network Operations Center/Service Desk, escalating less than 4% to System/Network engineering team for resolution Cyber-Network Operator UNITED STATES MARINE CORPS

February 2010 to February 2014 Continental US IT Support Resolved user and administrative level support issues, including (but not limited to) SharePoint, Outlook, Active Directory password resets, Account creations, and network connectivity Created and maintained network accounts and programs for specific department needs. Supervised a 5-person network team to provide uninterrupted service to over 300 users on multiple government networks Acted as a point of contact for Enterprise Admins to conduct a tech refresh for all machines upgrading them from Windows XP to Windows 7 Deployment to Afghanistan 2012 Documented all server and network problems and other events of interest in detail Troubleshot and maintained all networking devices and infrastructure across the enterprise including switches, routers and firewalls. Collaborated with outside agencies to effectively resolve connectivity issues, helping to maximize and ensure the efficiency of network dependent operations Operated in very demanding, extremely high-pressured environments requiring critical thinking and immediate action to resolve power outages, network outages, and server crashes during deployments to Afghanistan & South-East Asia Military Service Branch: Marine Corps Service Country: United States Rank: E-4 Corporal February 2009 to February 2014 0651 - Cyber Network Operator Commendations: Certificate of

Commendation

Name: Jennifer Daniels

Email: paulmorrison@example.com

Phone: 956-668-4830