

Systems Administrator Systems Administrator Systems Administrator - Aldridge Pite LLP Spring Valley, CA To continue my career in the Information Technology Industry and utilize my current and past experiences and education. I like to learn new things and share my knowledge with others.

Work Experience Systems Administrator Aldridge Pite LLP - San Diego, CA June 2015 to Present

Apply operating system updates, patches, and configuration changes   Add, remove, or update user account information   Active Directory, Microsoft Exchange 2010, Microsoft Exchange 2016, DNS, DHCP, Group policy   Deployment of Domain Controllers, Print Servers, File Servers, etc. VMWare ESXi Deployments 5.0, 5.5, 6.0   Netapp, Tegile, Equal Logic, QNAP SAN's   Backup Exec, backup and restore jobs   Veeam Backup & Replication   Cisco, Fortinet, Palo Alto, Sonic Wall, and Barracuda firewalls   Barracuda Load Balancer   Cisco, HP, Dell Switches   Avaya, Mitel, Broadsmart, Call Tower phone systems   Evaluate and modify system's performance

Troubleshoot problems reported by end users after escalation   Maintain network and system security   Maintain daily performance of servers   Powershell, WMIC, CMD/batch experience

Disaster Recovery planning   Colocation server migrations   Microsoft DFS Experience

Engineering server racks, setup ESXi servers, fiber connections, SAN set up   Networking Experience, Routing, VLAN's, MPLS, VPN, VPLS etc.   Microsoft SQL Experience   Deployment of Citrix Environment, Web Server, Access Gateway, terminal servers   Microsoft Terminal server environment utilizing load balancer, RD Broker, TS Licensing server etc.   Office deployments

Manage over 400+ Virtual Machines   Oversee approximately 1200+ users in twenty-one states.

Solarwinds Orion Monitoring   Forti Token, Forti Authenticator Experience   Azure Multi Factor Authentication   Setup Folder Redirection, Terminal Server Profiles   In charge of WSUS, and Monthly Windows patch deployments

Jr. System Administrator Pite Duncan LLP - San Diego, CA November 2013 to June 2015   Handle Escalation tickets for Help Desk   Assist System Administrator with projects   Monitor/Maintain Firm's Antivirus (Sophos)   Test, troubleshoot, diagnose and resolve all problems   Provide support for software, hardware and servers   Create and maintain user accounts, security groups, distribution groups   Create users Exchange account, active sync   Create and administer network shares   Management of Wyse Thin OS scripts

Documentation of network topology   Documentation of server rack's   Migration from on premises to colocation hosting   Merger planning and execution   Dell KACE Management system   Manage Engine ticketing system   Manage Citrix Terminal Farm   Mimecast Cloud, Security, Archive, Spam filter   Good for Enterprise Management Help Desk Technician Pite Duncan LLP - San Diego, CA November 2012 to November 2013   Respond to queries either in person or over the phone   Walk end user through problem-solving processes   Clean up profiles on terminal servers   Follow up with end users to ensure issue has been resolved   Ask questions to determine nature of problem   Research for best resolution and/or escalate to higher tier   Third party account administration   Unlock, reset passwords in AD   Setup Wyse thin client workstations Security Officer Signal 88 Security - San Diego, CA October 2011 to November 2012   Ensure safety of all tenants living in the area   Secure community pool, clubhouse, restrooms, and laundry rooms   Verify vehicles without valid parking permits   Submit daily reports Security Officer Safety Patrol Services - San Diego, CA June 2009 to August 2010   Ensure safety of all tenants living in the area   Secure laundry rooms   Submit daily reports Group Leader Extended School Services - San Diego, CA August 2007 to February 2008   Assist children doing homework in the after school program and maintain a safe environment Education Associates Degree in Computer Science in Computer Science ITT Technical Institute - San Diego, CA September 2012 Grossmont College - San Diego, CA September 2008 to January 2009 Monte Vista High School - Spring Valley, CA August 2003 to June 2007 Skills WINDOWS SERVER 2003, System Administrator, Active Directory, System Admin, VMware Additional Information   Dynamic, talented and enthusiastic, strong interpersonal and communication skills, analytical and critical thinker, to include but not limited to, multi-task in a fast paced environment, work independently or in a group setting, being a team player etc.   Self starter highly motivated with a strong bias for action/execution.   Jack of all trades   Dependable   Pays attention to detail   SKILLS/ACHIEVEMENTS   Windows server 2003, 2008, 2008R2, 2012, 2016   Awarded for academic achievement from ITT Tech:   ? Honors for GPA   ? Perfect attendance   ? Associates Degree   Promotion to Jr Systems Administrator   Promotion to Systems Administrator   Linkedin: <https://www.linkedin.com/in/john-alfonso-5106b8119>

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