

Clinical Systems Administrator Clinical Systems Administrator Clinical Systems Administrator -
Community Medical Centers Clovis, CA Work Experience Clinical Systems Administrator
Community Medical Centers - Fresno, CA 2014 to Present Fresno, California 2014 - Present
Private Fresno based, not-for-profit healthcare network serving the Central San Joaquin Valley.
Clinical Systems Administrator @ Corporate Information Systems Department; Fresno, California
Ensure the security and integrity of databases and report writing solutions. Implement data models
and database designs and queries, and data access and table maintenance codes. Participate in
the research, recommendation, development and implementation of epic database solutions.
Collaborated with other Information Systems colleagues, Information Security Officer, Information
Systems Leadership and other stakeholders to identify, develop, implement and support
cost-effective and functional information security controls for all aspects of the organization.
Resolve complicated database performance and capacity issues, replication and other distributed
data issues. Perform audits for database quality and health. Monitor Information Systems Customer
Support system for assigned tasks and functions. Perform a variety of database related tasks. ?
Design, implementation, and maintenance of Cach database system servicing clinical and
administrative Electronic Health Record (EHR) functions. ? Install, upgrade, and support the
various Epic Cach database application environments and associated third party software products
on HP-UX Unix / Redhat Enterprise Linux operating system environments in compliance with
established architectural standards. ? Provide Epic product function, design, build, and support
expertise and experience for ongoing system build and configuration. ? Work with application end
users, analysts and experts in Epic systems support to build, configure, deploy, implement, operate,
support, and maintain the database. ? Install, configure, maintain, and upgrade all Windows-based
Epic applications and services, such as Epic Print Service, Interconnect, and MyChart ? Expertise
with EPIC, Interconnect, Bridges, Data Link, and other standard data integration tools available
through Epic required. 559.260.8348 jose@joseglopez.com www.linkedin.com/in/lopez-jose-g ?
Perform Cach Instance and Epic EHR environment set up and configuration, proactive Epic
systems monitoring and maintenance. Managing the organizations database environments that

serve production, reporting, disaster recovery, training, and non-production needs. ? Actively participate in all phases of the testing lifecycle and performs unit, system, regression and integrated testing tasks and activities. ? Responsible for upgrades/patches to assigned database systems and software tools as required by vendor partners. ? Formulating and defining systems scope and objectives based on both user needs and a thorough understanding of (clinical/business) information systems and (patient care/business) end user requirements. ? Updated job knowledge by participating in educational opportunities; reading technical publications. ? Adhere to organizational standards for application configuration and system Change Control. ? Attend team meetings to discuss team and project related activities, work tasks, and issues. ? Complete specific team task activities as outlined in the project work plan and other job-related duties as assigned. ? Ensure the reliability, security, and performance of numerous environments within the system including production, development, test, and training environments.

Fresno Pacific University - Fresno, CA 2007 to 2014 Manager of Network Services Fresno Pacific University 2007 to 2014 Under general direction, planned, managed, supported, and executed large scale and/or complex telecommunications projects across the campus, while promoting the understanding of project management principles across the University. Managed projects to insure telecommunications designs and installations are compliant, secure, within budget, and satisfy the needs of University staff and end-users. Engaged and worked with other university departments in the areas of network infrastructure design, construction, and project management. Responsible for all aspects of the planning, development and implementation of assigned projects; provided a single point of contact for all constituents, served as the project lead/liaison. Reviewed specifications, blueprints or other plans to ensure installations are technically correct and compliant with regulations, codes and internal/industry standards. Provided guidance to project teams and made recommendations based on the analysis of complex problems. Developed network project budget estimates and managed network project budget and expenditures over the life of a project. ? Manage voice and data (HP Networking, Aruba Networks, AeroHive Wireless) communications for a twenty-acre university campus and four remote regional centers. ? Responsible for the maintenance of universities

network infrastructure including but not limited to all components of its local area and wide area (Century Link FDDI) networks governing the data communications among personal computers. This includes computer Dell Windows PC, HP networks, MS Exchange Email and Calendar, and Siemens HiPath and 3Com VCX telecommunications for microcomputers and servers. ? Project manage, design, and implementation of the fibre and Category 5e/6 Ethernet network infrastructure. Oversaw help-desk technical support and help functions that relate to HP networks, security, F5 redundancy, and connectivity. ? Coordinated problem isolation and repair with IT peers, other campus system and network administrators, and outside vendors, such as technical personnel from service providers, or network equipment manufacturers. ? Performed corrective measures to resolve medium to complex PBX phone switch and Voice-over-IP server configuration call routing, PRI and other voice related service problems. 559.260.8348 jose@joseglopez.com www.linkedin.com/in/lopez-jose-g Education Certificate in Networking/Computer Technician Fresno City College - Fresno, CA 1998 Skills Cache, Database, Hp-ux, Ux, Unix, Linux, Epic Links http://www.linkedin.com/in/lopez-jose-g Additional Information Areas of Expertise Electronic Health Record Epic Client Systems Care Everywhere Cache Systems Administrator Interconnects Hyperspace Web Epic Print Service Windows Servers BCA components MyChart Epic application upgrades Redhat Enterprise Linux HP-UX Unix Cach database upgrades SystemPulse RedAlert

Name: David Landry

Email: nbarnes@example.org

Phone: 6275329746