Product Specialist, Pharmacy Integrations Product Specialist, Pharmacy Integrations Product Specialist, Pharmacy Integrations - Yardi Systems Boise, ID Work Experience Product Specialist, Pharmacy Integrations Yardi Systems - Eagle, ID January 2017 to Present   Responsible for operational audits of pharmacy partners   Project management/ implementation of HL7/ NCPDP pharmacy software integrations   Creation of and process improvements for departmental policies, procedures and documentation   Data mining and analytics of performance metrics for use in Business Intelligence systems   Creation and organization of departmental documentation and workflows utilizing SharePoint O365 systems   Key personnel for quarterly trade conferences and trade show representative   Assist corporate IT in troubleshooting and resolution of any network and system issues IT Manager Photronics nanoFab - Boise, ID February 2009 to January 2017   Responsible for the day to day IT operations for local site systems and IT personnel   Project management/ implementation of all local IT projects including CAPEX projects   Responsible for all internal and external compliance audits   Responsible for all Cisco core switches which include 4500, 3750, Nexus 10g switch stacks and   Responsible for health and availability for Enterprise Active Directory services for Forest and local child domains   Design, deploy and maintain Microsoft server systems including DHCP, DNS, IIS, FTP, SCOM, SCCM, WSUS, SharePoint, MS SQL, Cluster Services   Administer and maintain Avaya S8300 VoIP phone switch which included moves adds changes, VDN, DID and internal numbers, call vectoring, time of day routing, mailbox administration   Deploy and support HP thin clients in a class 1 clean room environment connecting to a load balanced Windows 2003 Terminal Server environment   Key Projects at nano Fab   Design, deploy and maintain global Office Communication Server 2007 R2 environment which included conferencing solutions, edge access, and remote call control integration with Avaya AES solutions in a multiple pool configuration.   Design, Deploy and maintain SharePoint 2007 Farm and site collections and upgrade to SP 2010   Upgrade and maintain 3 host, 65 guest VM ESX 3.5 environment and upgrade to VSphere 5.5 clustered Enterprise environment with minimal production service interruption.   Budget, design and implement 13 node hardware cluster for manufacturing production which ultimately increased data prep efficiency by 3x   Design, implement and maintain

ISO 27001 ISMS to gain ISO certification as a customer requirement. This is in conjunction with current ITIL service delivery and ISO 9001 QMS. This ultimately led to increased customer base and revenue.   Complete storage replacement project of over 45TB of storage with minimal service interruption   Key team member for mail migration from on premise Exchange 2007 R2 environment to a Microsoft Office 365   Multiple child domain Active Directory infrastructure services upgrade from 2003 to 2008 R2   Implement StorSimple / Microsoft Azure solution for Critical Data disaster recovery solution. Systems Administrator Western Electronics - Boise, ID February 2008 to August 2008   Supported Microsoft Exchange 2003 front end/ back end server configuration and user administration.   Administration of Barracuda Spam/ Web filter appliances.   MS SQL Server and database administration.   Desktop image development and deployment for multiple Dell Optiplex workstations utilizing Ghost Enterprise.   Image, deploy, and maintain system configuration of HP thin clients.   Report writing tasks and data mining and simple SQL statements   Administration of Cisco 3548 switches which included updating OS image, switch and VLAN configuration. Self Employed Self Employed - Boise, ID October 2005 to February 2008 General technology/ construction related consulting Systems Administrator Carlson Leisure Travel Services - Boise, ID February 2003 to October 2005   Configuration and maintenance of HP DL 380 servers in Boise Data Center   Security assessment and maintenance for all server systems   Responsible for the implementation and maintenance of data backup systems utilizing Legato   Exchange Server 2000 administration for multiple sites   Avaya S8700 PBX administration, station configuration and capacity planning   Correspondence and resolution of all high level server and desktop system technical issues   Provide 24/7/365 Tier II on call support on all business critical systems   Desktop support for in house as well as remote users   Image creation and maintenance for all desktop hardware configurations   Planning and implementation for deployment of software patches, security updates & script pushes   Responsible for maintenance on all printing devices   Creation of process documentation on related IT processes and procedures   SYSTEMS PROFICIENCY Hardware   HP Proliant and Net Servers, HP/ Compaq Laptops and Desktops, printers, general knowledge of Cisco routers, switches, and hubs, Qlogic Infiniband switches, Cisco Wireless APs,

Avaya S8300, EMC Celera NAS, Nimble CS Series SANS, and typical office equipment Operating Systems Windows Server 2000 to Server 2016, Windows 2000 to Windows 10 professional releases, Suse, Ubuntu, Red Hat, CentOS, VMware ESX Software Active Directory administration tools, Group Policy Console, ESM, IIS, SUS, RIS, Terminal Services, Remote administration tools, Microsoft Office 2003 to Office O365, Foreftront Antivirus, Trend Micro, Ghost, SharePoint, Legato Networker, ARCServe, AutoCAD R14 through AutoCAD 2010, Micro Station, POS software, various graphics and imaging software packages, Front Page, Dream weaver Education Associate of Applied Science degree in Computer Aided Drafting ITT Technical Institute Skills Dns, Iis, Sharepoint, Active directory, Clustering, Copper cabling, Esm, Tcp/ip, Vlan, Dhcp, Network architecture, Nfs, Ds3, T1, Tcp, Terminal services, Vmware, Vpn, Wins, Html, Customer Service, Microsoft Office, Microsoft Word Links http://lnkd.in/WSWDA3 Certifications/Licenses Microsoft Certified Professional (MCP) Microsoft Certified Systems Administrator (MCSA) Foundation Certificate in IT Service Management (ITIL) ISO/ IEC 27001:2005 Lead Auditor Idaho Real Estate Salesperson License October 2006 to June 2020 Additional Information SKILLS SUMMARY More than 20 years of experience in Information Technology. Strong background in infrastructure and operations support TECHNICAL SKILLS Perform planning and deployment for software and hardware upgrades in a Windows environment Troubleshoot network, software, and hardware related issues Working knowledge of concepts such as LAN/ WAN, TCP/IP, DHCP, DNS, WINS, subnetting, VPN, VLAN, NAT, FTP, SMTP, IMAP, POP3, HTTP, HTML, NFS, CIFS, iSCSI, Clustering service Proficient in network architecture ranging from ISDN, T1, DS3, Frame Relay, optical and copper cabling structure standards and termination Outstanding organizational skills, and the ability to multi task effectively Ability to document technical processes in detail Strong written and verbal communication skills Able to work in a team environment or individually with little or no direction

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