

Systems Administrator Systems Administrator Nyack, NY Work Experience Systems Administrator
Effective Media Services 2004 to April 2019 System Administrator Effective Media Services 2004 to
April 2019 Oversaw Network & Infrastructure Facilitated Server upgrade migration from Windows
Server Domains - 2003/2008/2012/2016. Served as lead on all technical projects/Migrations.
Worked with Dell\HP on server/network hardware purchasing/Upgrades. Migrated Checkpoint
Firewall from a Gaia desktop server to an appliance based deployment. Maintained/Administered
Checkpoint firewall Gaia R73.40 to R77.80. Maintained/Supported VPN Server/Web & Client
based VPN rollout. Designed & deployed network infrastructure & cabling during main office
relocation. Provided support for web presence - DNS Records, Metadata. Provided top-level
support for organizations Domains, Registry, DNS & MX records. Deployed/Maintained SQL
Server 2014, Database maintenance including weekly backup schema. Deployed/Maintained
QNAP NAS. Administered Windows Domains, Active Directory, DNS, DHCP Servers.
Designed/Deployed/Maintained DMZ FTP Server - User/Client accounts, Security, Directory
structure. Deployed Citrix Metaframe Server - Managed user accounts/Applications/Security.
Deployed/Maintained VMWare Workstation test instances internally for environment testing.
Implemented & Managed Mitel VoIP phone system/SX200 controller/Teleworker Server Unix/Ubuntu
Linux. Configured Set devices (phones) internally/externally. Managed Mail servers - Office 365 /
Rackspace - POP3 / Cloud based. Maintained Server/End-user hardware, Licensing Inventory.
Managed companies budget for Server/Network upgrades and warranties. Supported Remote
office Branch end-users in areas of - VPN, VoIP, Desktop/Software support. Provided total
end-user support for 50 end-users - Desktop, Network, Software, Client Connection software.
Facilitated company-wide end-user OS upgrade deployments: Windows XP to Windows 7 /
Windows 7 to Windows 10. Lead email migration to cloud from POP3 to Office365. Designed,
Planned & deployed WiFi network & Security. Provided company mobile device support &
configuration. Junos Pulse, Citrix web, BIG IP, Cisco VPN. Served as liason with Client IT to
facilitate on-site server software/application deployment via Citrix/RDP using available delivery
methods. Provided training to over 1000 Client end-users on software on-site/Webex/Zoom.

Provided support for Windows XP, 7, 8 & 10. Mac OSX. MS-Office 2003, 2007, 2010, 2013. OS VM instances, VMWare Workstation & Parallels. Systems Administrator Build.com 2000 to 2003 2000 - 2003 Managed Microsoft windows Domain Network. Managed Router. Maintained file servers, weekly backup schema. Increased LAN throughput tenfold by upgrading Ethernet cabling from Cat5 to Cat5e. Facilitated and managed IC Verify online payment processing system. Responsible for workstation purchasing for sales and graphics departments. Deployed & Managed Exchange server for multiple domains. Served as technical lead in office relocation project. Deployed all server/network/workstation hardware. Managed Cisco Pix firewall. Provided end-user software/hardware support for 50 end-users/10 remote users. Performed OS rollout from Windows 2000/98 to Windows XP. Worked with hardware vendors in equipment purchasing. Provided support for Windows 98, 2000 and XP. Office 97. Systems Administrator Azuremag.com 1999 to 2000 1999 - 2000 Administered Windows NT Server Network. Designed & Deployed network infrastructure. Maintained CSU/DSU hardware. Provided support for 25 end-users. Education Orange Country Community College Links <http://www.linkedin.com/in/tombiaso> Assessments Technical Support Expert August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/nn9kcpm-aki93ao Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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