Security Analyst Tier Security Analyst Tier Security Analyst Tier Willingboro, NJ Work Experience

Security Analyst Tier Wipro - Moorestown, NJ March 2019 to May 2019   Handled Emergency Terminations   Investigated Phishing/Spam Emails   Investigated DLP emails   Assisted Law enforcement with subscriber information when necessary Security Analyst Tier Wipro - Moorestown, NJ February 2016 to March 2019   Work security use cases in ArcSight SEIM   Investigate, triage and or remediate malware and other security incidents   Triage and remediate user alerts for security issues from phone and email   Handled email intake and escalate to proper teams   Assist end users with VPN troubleshooting and connectivity   Assisted end users with BitLocker and PGP encryption   Train new hires in job functions IT Technician Intern CERBERUS TECHNOLOGY SOLUTIONS - Township of Hamilton, NJ July 2015 to August 2015   Updated/upgraded computers Organized shop Student Technician LINCOLN TECHNICAL INSTITUTE - Moorestown, NJ October 2014 to July 2015   Disassembly, reassembly and parts replacement for laptops   Customized operating system installation upgrades, and migration   Remote desktop Support Education LINCOLN TECHNICAL INSTITUTE - Moorestown, NJ October 2014 to August 2015 Skills Security, Esm, Tcp/ip, Virtualization, Tcp, Active Directory, training

Name: Michelle Wheeler

Email: heather10@example.net

Phone: 001-613-728-7275x5421