

Sr. Systems & Network Administrator Sr. Systems & Network Administrator Lewisville, TX
Authorized to work in the US for any employer Work Experience Sr. Systems & Network
Administrator RBC Life Sciences - Irving, TX March 2013 to Present Managed & maintained entire
IT infrastructure for a multisite company that includes 70+ personnel with desktops and 15+ servers
in a hybrid cloud environment with both Windows and Linux servers, Cisco and Netgear
routers/switches, and Ubiquiti access points Maintained AD infrastructure, email (onsite
Exchange), clustered file storage, software licensing compliance, backup systems, phone system,
antivirus solutions, security camera solutions, virtualized servers and desktops, printing systems,
RemoteApp solutions, remote access solutions, production and development environments
Migrated internal resources to the cloud such as user workspaces, email (O365), phone system,
off-site backups, and other various infrastructure components to scale down onsite infrastructure
footprint Maintained IT policies and documentation while keeping the infrastructure compliant with
Sarbanes-Oxley auditing standards Implemented new technologies resulting in an overall
reduction in IT costs while adding redundancy, fault tolerance, and new functionality Sr. Systems
Engineer Data Paradigm, Inc - Dallas, TX May 2011 to January 2013 Handled higher level
administration tasks in an integrated Windows and Linux environment such as ensuring OS
interoperation, infrastructure design and implementation, co-location design and implementation,
deployment scripts, & backup scripts Stabilized existing infrastructure, researched and deployed
new technologies and services, automated day-to-day tasks, and maintained documentation
Assisted in keeping infrastructure PCI-DSS compliant and ensuring audit success Systems Engineer
Viyu Network Solutions - Richardson, TX June 2007 to March 2011 Provided onsite and over the
phone technical support for SMB clients based in the Dallas/Ft. Worth area Managed data restore
services, maintained directory services, and performed preventative server maintenance for multiple
networks Ensured documentation was up-to-date and developed informational resources for
managers and end users Researched and implemented solutions for clients to both upgrade and
augment their existing IT infrastructure Systems Administrator United States Air Force (Active Duty)
February 2003 to February 2007 Provided communications/computer support for the Air Force s

largest intelligence computer facility, consisting of 200 UNIX/Windows servers and 5,000 desktops
 Monitored the center's information technology assets, valued at \$100M, serving over 2,300 clients and operating on three different security classifications
 Monitored on-line systems to ensure continuity of operations and maximize availability of data required to support national decision-makers
 Desktop Support and Network Engineer Drive Financial - Dallas, TX January 2001 to January 2002
 Worked as primary point of contact for 250+ personnel regarding all IT requirements
 Responsibilities included (but not limited to) new account setup, phone and computer support, and network share management
 Led the reorganization of the company's network file structure and retraining of all personnel on new file structure
 Education Bachelor's in Bachelor of Business Administration: Business Information Systems DeVry University-Irving - Irving, TX October 2016
 Skills Microsoft 2008/2012/2016/2019 Server (10+ years), Microsoft Exchange 2003/2007/2010 & Office 365 (10+ years), Cloud Platforms (AWS, GCP, & Azure) (2 years), Virtualization Technologies (ESXi & Hyper-V) (10+ years), CentOS & Ubuntu Linux (10+ years), C#, Python, Powershell, and BASH (3 years), Linux, Microsoft SCCM (1 year)
 Military Service Branch: Air Force Service Country: United States Rank: E4 February 2003 to February 2007
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 Monitored the center's information technology assets, valued at \$100M, serving over 2,300 clients and operating on three different security classifications
 Monitored on-line systems to ensure continuity of operations and maximize availability of data required to support national decision-makers
 Commendations: Air Force Achievement Medal (superior achievement and outstanding performance)
 Air Force Communications and Information Award, 1st place at NASIC and AIA level (building and regional respectively)
 Dean's List at DeVry University
 Distinguished Graduate from Military Technical School, Keesler AFB
 Jr. Technician of the Quarter (competitive performance)
 Multiple Letters of Excellence for job performance and community service
 Certifications/Licenses AWS Certified Solutions Architect - Associate July 2019 to July 2022
<https://www.certmetrics.com/amazon/public/badge.aspx?i=1&t=c&d=2019-07-17&ci=AWS00968869>

A+ Certified January 1998 to Present

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