Front end web developer and Freelancer Front end web developer and Freelancer Brooklyn, NY Authorized to work in the US for any employer Work Experience Front end web developer and Freelancer Consulting and Freelance - New York, NY February 2009 to Present Implement front end application interfaces using best practices in HTML/CSS/JavaScript Employ tools, components, and libraries to improve responsiveness through Bootstrap framework Estimate cost, scope, and time for projects based on customer needs to ensure deliverables are met to satisfaction Collaborate with clients through wire framing tools to establish expectations and minimize project cost Client Support Specialist M6iT Consulting - New York, NY October 2013 to July 2014 Resolved technical service requests for users of over 220 workstations and servers within a designated service level agreement minimizing workflow impact Articulated technical concepts and projected equipment budgets with defined deployment timeline for stakeholders to increase Gathered business requirements and audited IT assets across remote hardware life cycle value offices for international data center consolidation ahead of schedule Coordinated organic email marketing campaigns within customer networks to maintain and build recurring revenue accounts Credit Suisse Banking Analyst Assistant Swiss Post Solutions, Inc - New York, NY September 2011 to February 2012 Reconciled \$20K monthly expenses in Concur for reimbursement to over 50 banking associates while reducing turnaround time by 70% Conducted research for Credit Suisse Global Markets Solutions Group on prospective companies to draft public information books using Bloomberg, FactSet and Credit Suisse databases Optimized team performance reporting tool by automating record entries and reduce repetitive input features Finance Controllers Analyst Goldman Sachs, Inc - Jersey City, NJ June 2009 to August 2009 Investigated \$5M monthly intercompany accounting breaks and established control protocols decreasing reoccurrence by 30% Administered access to global reporting systems for firm wide users controllers to firm systems including PeopleSoft General Ledger, Balance Sheet Substantiation tool and subsystems Developed online teaching module for proprietary reporting systems to assist users in proper record entry Education Bachelor of Science in MIS and Finance Binghamton University, State University of New York 2006 to 2010 Skills Linux, Macintosh OS X, Microsoft Windows, Windows Server 2008

R2/2012, VMware ESXi, Adobe Dreamweaver CS5, Adobe Photoshop CS5, Essbase, FactSet, Microsoft Office Suite, Oracle BI, Concur, Freshdesk, Hosted Exchange, Microsoft Office 365, N-Able, ZenDesk

Name: Ann Lee

Email: walkerjames@example.net

Phone: 001-258-977-0447x9432