

Systems Administrator(w/PCI) Systems Administrator(w/PCI) Systems Administrator(w/PCI) - Casey's General Stores Altoona, IA Work Experience Systems Administrator(w/PCI) Casey's General Stores - Ankeny, IA April 2018 to Present Responsible for the daily monitoring of store side devices in the CDE (cardholder data environment) to ensure the PCI (payment card industry) guidelines are being followed and correcting any anomalies discovered Creates, tests, deploys and maintains multiple OS images for store side computers. This process includes securing the images to uphold PCI security requirements. Developed, tests, and implements system integration directly relating to third-party software that is crucial for store side operations Responsible for handling new software deployments to the stores. Coordinate with other teams for software upgrades to store machines. Help Desk Specialist Casey's General Stores - Ankeny, IA January 2016 to April 2018 Diagnose, troubleshoot, and resolve a wide range of software, hardware and network issues Work cooperatively with team members, clients, and vendors Daily tasks include creating, closing, and updating troubleshooting tickets Education Bachelor of Science in Management Information Systems Iowa State University May 2015 Associate of Arts in Computer Science Ellsworth Community College May 2012 Skills Scripting, Landesk, Excellent communication skills, Mac

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