SYSTEMS ADMINISTRATOR

SYSTEMS ADMINISTRATOR SYSTEMS ADMINISTRATOR SYSTEMS ADMINISTRATOR - DRW MEDICAL Brookhaven, PA Proven ability to thrive in fast-paced yet challenging environment with a track record in achieving positive results by identifying innovative solutions and developing efficient technical and business processes in a dynamic environment and a diversified technical background with enterprise systems solutions Work Experience SYSTEMS ADMINISTRATOR DRW MEDICAL - Brookhaven, PA June 2017 to Present   Maintain and monitor SQL Server databases running on Windows Server 2008 R2 & 2012.   Refresh Databases in the Production, Development and Staging Environment.   Create and maintain SQL Server user accounts and Access.   Run and Edit different scripts to make changes to databases provided by developers.   Use diagnostic tools to find source of issues once they occur such as SQL Profiler, and Database Tuning Advisor.   Apply Service Pack, Hotfixes, and Security Patching to SQL Server environment to prevent vulnerabilities   Configure, Install and Harden Network, Platforms, OS, Software and Applications.   Implement Patch Management Procedures, Diagnosis, Testing and Updates to Platforms, Software and Applications.   Install and maintain VPN, Routers, Firewalls, Gateways and Bridges for Local and wide area Network (LAN/WAN)   Manage and Maintain Access Control Policies.   Encrypt Company's Proprietary Research and Development Documents and Data.   Implement a SIEM to Help Assess, Analyze and Document Results   Helped Implement Risk Assessment and Risk Management Controls NIST and other industry best security practices.   Analyze Vulnerability Scan Results, Document and Mitigate Findings.   Assist with Inventory Management and Tracking of Devices.   Maintain and Secure Sales Client Database. CUSTOMER RETENTION MANAGER/ CERTIFIED SALES CONSULTANT NATIONWIDE AUTO - Timonium, MD August 2007 to April 2017   Maintained Open Communication with Current Customers as the Company's Customer Retention Manager (CRM).   Supervised and Trained New Sales Consultants.   Administered Tutorial on Vehicle Operations and User Interphase.   Conducted Sales and Deliveries to Achieve the Highest Customer Satisfaction.   Completed Sales Transactions through Product Education, Demonstration and Benefits Analysis.   National Winner of Product Knowledge and Presentation Challenge in 2013   Achieved National Awards for High Customer Satisfaction Index. Education 3

Years in College in COMPUTER SCIENCE TOWSON UNIVERSITY - Towson, MD August 2000 to August 2003 Skills CISCO ASA, NESSUS, NIST, NMAP, SNORT, SPLUNK, ORACLE, SQL, ACTIVE DIRECTORY, CISCO, VM, VMWARE, SECURITY, CYBER SECURITY, LINUX, SOLARIS, C++, System Administrator, System Admin, Comptia, Cybersecurity, Network Security, Siem, Information Security, It Security Certifications/Licenses CompTIA Security+ May 2019 to May 2022 COMP001021476409 Assessments Data Analysis Highly Proficient August 2019 Measures a candidate's skill in interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data. Full results: https://share.indeedassessments.com/share_assignment/vjuuqhmzwrgzouwl Problem Solving Highly Proficient August 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/m1vjpptibm-sacm Spreadsheets with Microsoft Excel Proficient August 2019 Measures a candidate s Microsoft Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals. Full results: https://share.indeedassessments.com/share_assignment/khrewk4hjxh5xo2 Technical Support Highly Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/dxeaswovkn2vfeo Research Proficient August 2019 Measures a candidate s ability to follow protocols, interpret statistics and graphs, identify errors, and choose research methodology. Full results: https://share.indeedassessments.com/share_assignment/3wp6pjfwa8xtt-xg Critical Thinking Highly Proficient August 2019 Using logic to solve problems. Full results: https://share.indeedassessments.com/share_assignment/5moynoswrz6tqnch Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information SKILLS Microsoft Active Directory, Linux Ubunt, Oracle Solaris, SQL 2008 and 2012, VM VirtualBox, VMware Workstation, Microsoft Azure, Metaspliot, Nmap, Snort, Cisco ASA, McAfee, Splunk, Nessus, Excel, Visual Basic, C++. OTHER

Completed a Cyber Security course and Familiar with NIST 800-37 Risk Management Framework (RMF) and Required FISMA A&A Process for Compliance.   Taking the (ISC)2 CISSP certification test by end of August 2019

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