Network Administrator Network Administrator Senior Network Administrator - Masters of Networking - Around 8 Years Experience Cypress, CA Cisco Certified Network Associate (CCNA) with extensive background in Cisco routing, switching, wireless, firewall ASA, and Aruba wireless networks. Proficient in core data center, distribution center, access layer design, installation, and configuration. Experienced in retail, banking, service providers, and insurance. Creative thinker with strong multi-tasking ability. Excellent communicator able to effectively problem-solve in high-priority situations. Authorized to work in the US for any employer Work Experience Network Administrator 99 Cents Only Stores, Tata Consultancy Services, Commerce, CA, USA - Commerce, CA February 2019 to Present Managing network infrastructure development and operational support for 2 retail data centers, 4 warehouses, 3 corporate offices, and approximately 400 stores. Won a top performer award out of 400 employees. Installing and configuring the LAN & WAN network: Cisco (ASR routers, switches, ASA firewall), HP (routers and switches), and Aruba (wireless controller 7210 and access points). Securing the network based on customer requirements: Cisco firewall, MacAfee proxy, IPS/IDS server, and vulnerability management. Network Administrator CNA Insurance, Tata Consultancy Services, Chicago, IL, USA - Chicago, IL May 2017 to January 2019 Led the network migration and upgrade across 80 branch offices and 2 data centers. Coordinated and communicated with service providers (AT&T, Sprint, Earthlink) to ensure successful Cisco IOS and Talari Networks (T760, T830, E100, T5000) upgrades. Managed upgrade for EOL/EOS devices: Cisco routers 2000, 3000 to 4000 and Cisco switches 3750-9000 series. Monitored and resolved reports via SolarWinds, HP NNMi monitoring tool, and Service Now incident management. Protocol Development Network Administrator Ascena Retail Group, Tata Consultancy Services, Chennai, India - Chennai, Tamil Nadu September 2014 to April 2017 Oversaw network operations for 5 data centers and 4000 retail stores (Lane Bryant, Maurices, Ann Taylor, Dress Barn). Handled incident management and change process to stabilize the network; worked with a team of 13 Trained 40 engineers in CCNP courses and helped establish a successful training engineers. program throughout the company. Migrated DM VPN for 2000 stores, saving the customer \$15k per month; won multiple awards for my efforts. Network Administrator AT&T Communication

Services Pvt Ltd, Tech Mahindra, Hyderabad, India - Hyderabad, Telangana May 2013 to June 2014 Configured routers and switches at remote customer locations. Responded to outages and worked with onsite technicians to diagnose network problems. Network Administrator Andhra Bank, Hewlett-Packard, Hyderabad, India - Hyderabad, Telegana December 2011 to May 2013 Implemented 20 branch networks including routers, switches, modems, and leased lines: Tulip, BSNL MPLS, and VSAT. Analyzed and corrected network issues for 2000 branch offices and 2 data Monitored and resolved network issues for 4000 ATMs; provided 24/7 support and centers. troubleshooting. Education Master's in 2 Years Course Anna University (MIT) - Chennai, Tamil Nadu August 2008 to May 2010 Bachelor's in 4 Years course Anna University - Chennai, Tamil Nadu August 2004 to April 2008 Skills CISCO (7 years), FIREWALLS (7 years), IOS (7 years), CISCO ASA (7 years), CISCO ASA FIREWALLS (7 years), Networking, Technical Support Awards Star of the Month Award 2019-03 Got best performer award from my client out of 400 employess Certifications/Licenses CCNA August 2016 to Present Cisco Certified Network associate certificate completed ITIL Present Completed on 2015 Additional Information Technical Skills Computer System Programming Languages Special Software LTM Dashboard, iHealth F5 LTM Load Balancer TMOS 12.1.1 / 11.6.0 HF4 viewer 5510 & 5520 Cisco ASA Firewalls Computer System Programming Languages Special Software Cisco Routers: Cisco IOS (12.x, 15.x) HP OV, HP SM9, Cisco Cisco2800, 2900, 3800, CatOS (5.x, 6.x) Works 3900, 4000 Series HP NNM Cisco Switches: Cisco IOS (12.x, 15.x) HP OV, HP SM9, Cisco Cisco 2900, 3750, CatOS (5.x, 6.x) Works 4500, Series Talari Network T760, T830 & E100 Series & T5000 Cradle Point AER1600, MBR 1400 Aruba Wireless Network 7210 Controller, IAP & Campus Access points installation

Name: Mark Miller

Email: mwong@example.org

Phone: (691)910-7870x15418