

System Administrator System Administrator System Administrator Georgetown, TX Ability to analyze complex data and convey information in a concise, easy to understand manner Creative thinker who effectively communicates new service and product concepts Conceptualizes customer requirements and translates key business needs into useful technology solutions Uses broad-based experience and hands-on expertise to prototype and integrate innovative technology solutions

Work Experience System Administrator Vacek, Kiecke & Colmenero, LLP - Austin, TX 2014 to 2019 Server maintenance and deployment, including daily backups and exchange support. Complete lan administration of the internal network. Desktop maintenance and deployment Including troubleshooting of desktop user issues, desktop hardware upgrades. Installing user software and giving support for software that the law firm depends on. Application deployment to support a the law firm Windows 10 Migration Exchange Migration Training of staff to use and do basic troubleshooting of equipment to reduce IT costs.

System Administrator Mitchell & Colmenero, LLP - Austin, TX 2012 to 2014 Server maintenance and deployment, including daily backups and exchange support. Complete lan administration of the internal network. Desktop maintenance and deployment Including troubleshooting of desktop user issues, desktop hardware upgrades. Installing user software and giving support for software that the law firm depends on. Application deployment to support a the law firm Windows 7 Migration Exchange Migration Training of staff to use and do basic troubleshooting of equipment to reduce IT costs.

1 NOC Administrator NCSoft - Austin, TX 2008 to 2011 This position was in a 24x7 NOC environment to support the infrastructure of NCSoft's global computer infrastructure. Altiris imaging and image deployment. Server maintenance and deployment in large multi data-center environment Basic lan\Wan administration and troubleshooting before escalating to in house network engineers Custom software maintenance and troubleshooting Network and software troubleshooting of large in house game network Quick on the fly thinking to solve a variety of software and hardware problems related to NCSoft's extensive game and software library. Basic Linux administration including editing of config files via VI and executing commands and functions via the command line. Leading the datacenter teams and weekend NOC shift in duties relating the smoothing running and maintenance of the

server farms. System Administrator Mitchell & Colmenero, LLP - Austin, TX 2002 to 2008 Server maintenance and deployment. Desktop maintenance and deployment Application deployment to support a growing law firm Systems Engineer Motorola - Austin, TX 1998 to 2002 for Motorola University Server deployment in Austin, Texas and Phoenix, Arizona Testing e-learning software and hardware for company wide deployment Support of seven computer labs, thirty users, and twelve servers Training/management of junior administrators Desktop and Server support for Motorola in a mixed UNIX, Windows, Macintosh environment Training and mentoring of junior members of MU IT staff. Network Administrator Schlotsky's Inc - Austin, TX 1996 to 1998 Purchase, daily upkeep, and operation of computer systems Implemented first high-speed internet connection for Schlotsky's, Education High school or equivalent Skills Active directory, Dns, Nas, Tcp/ip, Wmi, Raid, Dhcp, Tcp, Snmp, Vmware, System Administrator, System Admin Additional Information ? Skills Configuration and support of Windows server and desktop environments, OpenNMS to monitor SNMP and WMI, use of SiteScope to actively monitor internal and external network connections to servers, websites and databases, TCP/IP protocols, DHCP, DNS, Routing, Desktop, laptop, and server hardware skills, Raid and NAS systems, Powershell, Active Directory

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