Associate IT Project manager Associate IT Project manager Associate IT Project manager -

EMC/Dell Technologies Salt Lake City, UT Work Experience Associate IT Project manager

EMC/Dell Technologies October 2015 to Present Prioritize requirements based on business needs.

Process Incoming Demand from the business team to assess development efforts.

weekly meetings with stakeholders to relay the statuses of multiple projects. Organize monthly and

quarterly release schedules with MS Project. Write Business Requirements to capture business

requests to guide development of requests. Create Functional Designs to instruct how testing

should be conducted on work requests. Technical Support UK2 Group April 2014 to October 2015

Provided solutions to client's web hosting problems via phone, IM, and email. Set up web hosting

servers, including installing operating systems, networks, databases, cPanel, and DNS zones.

Troubleshoot hardware, network, and configuration issues for clients. Education BS in Management

Information Systems Utah State University May 2015 Skills BUSINESS REQUIREMENTS (1 year),

MICROSOFT PROJECT (1 year), MS PROJECT (1 year), ANDROID (1 year), BUDGETS (Less

than 1 year) Additional Information Skills Requirements Gathering ServiceNow MS Project and

MS Visio PlanIT Agile Change Point Scrum Skillfully Maintain Budgets Resource Planning

Manage multiple projects at a time Presentation Skills Effective Communicator Special

Projects Mobile App Development Developed a mobile application for android devices.

Managed the project from idea through completion. Utilized agile methodologies during

STEMMX App Scrum master for development of a mobile app to connect development.

educators with volunteers in the science, technology, engineering, and math fields. To learn more

visit http://stemmx.com/

Name: Sydney Alvarado

Email: cheryljohnson@example.com

Phone: +1-996-325-3011x532