

Network Administrator Network Administrator Amelia, OH Authorized to work in the US for any employer Work Experience Network Administrator ATOS - Mason, OH February 2015 to Present

- Monitored daily backups, antivirus status, shared storage space and network activity, adjusting network equipment and settings as needed.
- Excellent troubleshooting and customer service skills to quickly meet their needs.
- Supported and maintained LAN/WAN and related equipment.
- Created and made changes to end user accounts.
- Configured end user devices such as laptops/desktops, printers, and shared office equipment.

Hardware / Network support Growing in Faith Learning center - Bethel, OH June 2012 to Present Responsibilities

- Designed and implemented current network
- Manage and service all network and hardware issues
- Cable management for both network and TV services

Skills Used network design and setup pc hardware pc repair IT Student Worker University Of Cincinnati - Cincinnati, OH August 2012 to December 2014 Responsibilities

- Supported classes on campus with both PC issues and AV issues
- Conducted annual network audits using PuTTY and other proprietary software to create an inventory to keep track of added and removed devices
- Assisted faculty with all printer issues dealing with physical issues and network based issues
- Assisted staff with running network cable, wireless access-points, and asset Reallocation
- Helped both staff and students with password resets and other account related issues.

Skills Used PC repair Classroom setup and breakdown media setup audio setup and repair Education Bachelor's Degree in Applied Administration in Business management in Applied Administration University of Cincinnati-Clermont College - Batavia, OH 2015 to May 2019 Associate of Applied Science in Computer Systems Support University of Cincinnati - Batavia, OH 2013 to 2015 High school or equivalent in general studies New Richmond High School - New Richmond, OH August 2004 to May 2007 Skills Sap (1 year), Linux (1 year), Cisco (1 year), Computer Repair (5 years), Network Administration (Less than 1 year), Microsoft Office (10+ years), Phone Etiquette (5 years), Hardware (6 years), Apple (3 years), Windows 7 (5 years), Windows 8 (2 years), Customer Service (8 years), Installation (4 years), Technical Support (3 years), VMware, Networking (2 years), Windows, Active Directory, Javascript, MAC, access

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