Technology Student Systems Administrator Technology Student Systems Administrator Palos Heights, IL Authorized to work in the US for any employer Work Experience Technology Student Systems Administrator Illinois State University Department 2017 to Present Assisted the head systems administrator with the upkeep of department systems, deployment of software and operating systems while also troubleshooting hardware, software, and connectivity issues for department professors and students. Eisenberg LLP Intellectual Property Intern Neal Gerber June 2018 to August 2018 Assisted with implementation of electronic file system while learning about Intellectual Property temporary data entry assistant Beacon Hill Staffing Group June 2017 to August 2017 for multiple companies in Chicago including Jones Lang LaSalle, Smith-Bucklin, and Harris Associates McDonald's Crew Member 2013 to 2016 Customer Service Skills - In charge of ensuring the smooth functioning of the drive through Education Bachelor of Science in Computer Systems Technology Illinois State University - Normal, IL May 2019 Skills Auto cad (Less than 1 year), Cad (Less than 1 year), Css (2 years), Excel (4 years), Desktop Support, Tech Support, Help Desk, Service Desk, Helpdesk Support, Active Directory, SCCM, System Administrator

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