Information Technology Technician Information Technology Technician Information Technology Technician - Landrum Staffing Pensacola, FL Work Experience Information Technology Technician Landrum Staffing - Pensacola, FL December 2018 to Present   Addressed Trouble tickets   Clerk's Website   Data Requests   Attorney Access / CCIS (Internet/Intranet)   Hardware/Software Clericus   Create Court Statues   Data Entry Data Entry Clerk Landrum Staffing - Pensacola, FL November 2018 to November 2018   Entered Data, Responded to Emails into BullHorn   Scanned Documentation   Assisted Case Management IT Specialist/Mid Artech Information Systems LLC - Pensacola, FL July 2018 to October 2018   Troubleshot systems, software and applications on Government systems   Prepared System Authentication Access Request (SAAR) forms   Participated in special studies   Assisted users with troubleshooting accounts Data Entry Clerk Landrum Staffing - Pensacola, FL February 2018 to July 2018 32534-1105 jo.krasch@gmail.com (850) 603-2522 Senior Systems Integrator CSRA Inc January 2015 to June 2017 - Saufley Field NOLF, FL   Perform Information Assurance reviews of vulnerabilities on Server Builds, Workstations, and Domain Controllers through Remote Desktop Connection (RDP) and Universal Naming Convention (UNC)   Scan IS for vulnerabilities using Retina Scanner   Applied IA & Vulnerability Assessment (IAVA) patches when appropriate   Updated anti-virus tools periodically; reviewed audit logs; monitored IS configuration for potential vulnerabilities   Managed Group Policy settings using Group Policy (GPO), Security Policy (SecPol), and Microsoft Management Console (MMC)   Configured Registry settings through the Registry Editor (RegEdit) to conform with Department of Navy (DoN) regulations and guideline   Trained others on the usage of ACAS scanning tool   Created reports, and Checklists using ACAS and the Security Content Automation Protocol (SCAP) Validation Program   Created an office Standard Operating Procedure (SOP) Created and maintained trouble tickets in ITSM   Maintained Server Build tracking using Serena Management   Maintained Work load tracking in Serena Work Center Senior Systems Integrator TEKSystems Incorporated July 2014 to January 2015 Saufley Field NOLF, FL Information Assurance Security Officer (IASO) gTangible Corporation - Eglin AFB, FL January 2012 to June 2012 Certification and Accreditation Analyst (C&A) Sagent Partners - Crane, IN February 2011 to

June 2011 Information Assurance Specialist Westech International Inc - Fort Huachuca, AZ August 2008 to February 2010 System Security Specialist Fort Huachuca, AZ April 2005 to September 2007 Education BS in Information Systems Information Systems Security ITT Technical Institute - Tucson, AZ 2005 AS in Information Systems Computer Networking Systems ITT Technical Institute - Tucson, AZ 2002 AS in Information Technology Database Management Northwest Florida State College - Niceville, FL Skills Microsoft Outlook (10+ years), Security Implementation Guides (STIGs) (10+ years), DoD Information Assurance Certification & Accreditation (DIACAP) (10+ years), Information Assurance Vulnerability Assessment/Management (IAVA/IAVM) (10+ years), Microsoft Office Suite (10+ years), Microsoft Management Console (MMC) (10+ years), Group Policy Editor (GPEdit) (10+ years), Registry Editor (Regedit) (10+ years), Remedy (10+ years), Serena Management Console (5 years), Remote Desktop Procedure & Remote Deployment Packaging (RDP) (10+ years), Standard Operating Procedures (SOPs) (10+ years), Serena Workcenter (5 years), ITSM Ticket Managment (6 years), Clericus (Less than 1 year), Remote Management Monitoring & Security (Less than 1 year), Adobe Dreamweaver CS6 (Less than 1 year), GNU Image Manipulation Program (GIMP) 2 (Less than 1 year), Assured Compliance Assessment Solution (ACAS) (5 years), Vmware (8 years), Active Directory (5 years), Software Troubleshooting (10+ years), Hardware Troubleshooting (1 year) Links http://www.linkedin.com/in/bettye-jo-krasch-77705b27 Military Service Branch: United States Marine Corps Rank: E3 Awards Honors Graduate 2002-12 Highest Honors Graduate 2005-03 Inductee National Technical Honor Society 2005-03 Inductee PHI THETA KAPPA 2014 While at Northwest Florida State College Certifications/Licenses CompTIA Security+CE September 2012 to September 2021 Candidate ID: COMP00102057783 Code: 596P4P428PB153HJ Assured Compliance Assessment Solution (ACAS) v4.6 August 2015 to Present Assured Compliance Assessment Solution (ACAS) 5.3 December 2016 to Present DoD Information Assurance Certification & Accreditation (DIACAP) October 2008 to Present Information Technology Infrastructure Library (ITIL) April 2007 to Present Department of Army (DOA) System Administrator/Network Managment October 2005 to Present Publications National Dean's List 2004 Who's Who in Women in

Technology 2005 PHI THETA KAPPA 2015

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