

IT Operations Engineer IT Operations Engineer IT Operations Engineer - General Motors Austin, TX  
Authorized to work in the US for any employer Work Experience IT Operations Engineer General  
Motors - Austin, TX June 2015 to Present Implemented over 120 Deployment into various  
Production Environments. Resolved on incidents on daily basis to maintain Vital IT systems for the  
CCA organization within GM Monitored data extraction, transformation and load jobs for the CCA  
organizations Data Hub Maintained Availability of Important Enterprise Applications. Improved  
Application Stability through deployment code fixes and Monitoring solutions Computer Security  
Analyst The Church of Jesus Christ of Latter - Riverton, UT August 2014 to December 2014  
Performed active monitoring of information assets Raised awareness of potential threats to  
information systems through daily reports Leveraged Security tools to investigate anomalies within  
the information systems Alerted users of potential account breaches. Computer Information and  
Technology Lab assistant Brigham Young University Idaho - Rexburg, ID May 2011 to July 2011  
Increased students' comprehension of their CIT classes Assisted students with their computer  
networking labs Helped students learn the essentials of Excel Answered students' questions on  
the basics of Java Script Computer Tech Spray Force Mfg - Clovis, CA June 2006 to July 2006  
Maintained small office network Setup and maintained network printing within the office  
Upgraded outdated computer equipment Education Bachelors of Science in Computer Information  
Technology Brigham Young University Idaho April 2015 Additional Information Windows Server  
2008 and 2012(group policy, active directory, network shares, Outlook Web Access) AIX, Oracle  
Enterprise Linux, Bash, KornShell, Knowledge and experience with setting up various security  
tools: Cisco ASA firewalls, Proxy server (Squid & Squid Guard), intrusion detection and intrusion  
prevention systems (SNORT), host intrusion detection systems (OSSEC), SPLUNK Monitoring  
system. Programming languages: Java, PL/SQL

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