

IT Intern IT Intern IT Intern - Wicomico County Board of Education Fruitland, MD Experienced Sales Consultant with a demonstrated history of working in the retail industry. Skilled in Computer Repair, Sales, Computer Hardware Troubleshooting, Cashiering, and Computer Building. Strong Information Technology attending Wor-Wic Community College. Work Experience IT Intern Wicomico County Board of Education July 2019 to Present Wicomico County, Maryland During my internship with Wicomico County Board of Education, I will help various school's ITs to prepare all electronics for the upcoming school year. Project Manager G & Bros Roofing LLC - Fruitland, MD June 2018 to Present As the Project Manager, my responsibilities were to ensure that everything on a project went smoothly. I made this happen by making sure that all the materials arrived, employees made it to the location, talked to the owner and others to notify them about our process. If anything went wrong, I would also have to find a way to successfully fix the problem. Sales Consultant Best Buy October 2016 to January 2019 2 years 4 months) United States My primary goal is to ensure that every customer leaves the store completely satisfied. Additionally, to help all customers with the problems they have encountered and to ensure, to the best of my ability, that they don't have future problems. Responsible for understanding and gaining expertise in most product lines, vendors, and technologies. Accomplishments - the top sales producer for 12 consecutive months, averaging \$120,000 per month in revenue. Consistently exceeding the goal by 120% monthly. Sales Associate Sears Holdings Corporation November 2014 to June 2016 1 year 8 months) United States Responsible for ensuring that customers were satisfied with their visit. During the time that I worked at Sears, it helped develop and improve my communication and customers service skills. Education Master's degree in Information Technology Salisbury University 2019 to 2021 Bachelor's degree in Computer Science Salisbury University 2019 to 2021 Associate's degree in Information Technology Wic Community College 2017 to 2019 Career Technology Education Parkside High School 2015 to 2017 High School Diploma James M Bennett High School 2013 to 2017 Skills MAINTENANCE, HARDWARE TROUBLESHOOTING, Help Desk, Information Technology

Links

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