Network Administrator/Field Technician Network Administrator/Field Technician Network Administrator/Field Technician - Data Network Group Frederick, CO Work Experience Network Administrator/Field Technician Compudyne, Inc - Boulder, CO March 2018 to Present   Provide technical support for small to mid-size companies.   Network administrator for 12 clients.   Main IT support technician for all 12 clients including documentation, help desk support, wire management, server administration, and workstation deployments and support.   Used ConnectWise to create tasks, go through tasks. Schedule appointments and meetings and work tickets with updated documentation and efficient detail in each ticket.   Worked with end users and clients with projects and project scoping.   Worked with Smart Deploy to deploy and setup workstations.   Configured and setup WatchGuard Firewalls with advanced configurations of logging and VPN tunnels. Configured switches, Ubiquity Access points and controllers, and Open Mesh Access Points. Performed maintenance on all server and workstation equipment. Including network and firewall firmware configurations.   Managed Storage Craft and monitored BDR servers for use with backup solutions.   Setup new companies and deployed new network infrastructure.   Setup and configured Digium phone systems and managed all aspects of VOIP. Network Technician Vital Network Solutions - Boulder, CO July 2008 to Present   Provide technical support for small to mid-size businesses and personal home use clients, which includes support for all operating systems including Windows 2000, Windows XP, Windows Vista and Windows 7, Windows 8, Windows 10. Platform support for Windows Server 2003, 2008, 2011, 2012, Exchange 2003, 2007, 2010, and all Microsoft Server Platforms including Standard and Enterprise.   Skilled in terminal services; remote connection ability; VPN Tunneling Configuration with Firewall Policies using Sonic Wall Firewall device and Watch Guard Equipment; Domain Setup; DNS Configuration; TCP-IP Configuration including wireless and local area network devices; and Backup Devices and Software Configuration which includes Acronis and Symantec Backup Exec.   Mobile configuration of wireless devices (Smartphone, Blackberry, Android and IPhone) which includes Outlook Anywhere, Active Sync and Blackberry Enterprise Server.   Administration of WAN and LAN configurations using Kaseya with scripting on all clientele. Network Administrator Creditors Financial Group - Aurora, CO June 2005 to

July 2008   Administer all levels of user support, wiring, server administration, switch configuration, server backups, maintained and installed workstation and server platforms.   Configured and maintained all servers and switches including, Active Directory, DNS, Proxy, WSUS, IIS, DHCP, SQL, SSH, Cisco Routers IOS, HP Switches, etc.   Created documentation of policies and procedures for information technology department and handled bank account information for creating maintenance files while loading new bank accounts.   Supervisor and manager of information technology department overseeing all network configurations including, wireless network, VLAN switches, Avaya VOIP telephone services and thin clients. Computer Operator University of Northern Colorado - Greeley, CO May 2004 to June 2005   Service and maintain an AS400 mainframe for entire university campus and all campus servers; which included the overseeing of backup completion and checking for ABEND status in programming   Supported and maintained websphere application server for University staff and students Network Technician University of Northern Colorado - Greeley, CO August 2002 to August 2003   Provided hardware, software, and server support for University faculty   Setting up and configuring workstations, wiring networks, and building servers   Created and administered server environments for web hosting, print servers, email, and user domain accounts Software Quality Engineer Veritas - Frederick, CO May 2002 to August 2002 5328 Bobcat Street Phone: 303.859 2423 Frederick, CO 80504 E-mail: Taycuz@yahoo.com

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 Work May 2002 - August 2002 Veritas, Boulder, CO Experience Cont. Software Quality Engineer Built and maintained server and workstation platforms for software testing   Created massive networks using domains, exchange servers, and print and file-sharing servers; which included active directory, Microsoft exchange, DNS redirects, off-line/on-line backup software devices   Tested for flaws in the integrity of VERITAS Storage Migrator programming Computer Technician Denver Online/Bearpaw Energy - Denver, CO May 1999 to August 1999   Administered user support (Level 1 through Level 4)   Configured small networks for clients and network mapping   Network administrator with end user support   Setting up and configuring user workstations and server

platforms Education Bachelor of Science in Applied Statistics University of Northern Colorado - Greeley, CO

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