SJSO 911 Dispatch/Communications SJSO 911 Dispatch/Communications Saint Johns, FL Authorized work the US for any employer Work Experience SJSO Dispatch/Communications ST JOHNS COUNTY SHERIFF'S OFFICE - Saint Augustine, FL February 2015 to April 2015 Operator/Communications Emergency Dispatch (Fire, EMT, Law Enforcement) CAD System Management Office Manager PHYSIOPOWER - PHYSICAL AND HIPPO THERAPY, - Jacksonville, FL August 2008 to March 2009 Office Manager Scheduling Appointments for Multiple Offices/Multiple Physical Therapists (Speech, Occupational, and Physical) Medical Billing/Records Insurance Filing/Records Collections Primary Office Contact -Patients/Insurance Office Manager D & D PLUMBING HEATING & AIR CONDITIONING -Hackettstown, NJ January 2004 to November 2005 Scheduled Plumbing/Heating Jobs Coordinated Billing, Filing, Time Cards, Bookkeeping Preparation of Quarterly Tax Paperwork Primary Contact for Vendors/Customers Database Administrator ADVANCED ENVIRONMENTAL TECHNICAL SERVICES - Flanders, NJ October 1989 to March 1998 Database Administrator (1997-1998) Responsible for Training New Employees on Computer System (Nation-wide) Mandate all DOT/EPA Regulatory Changes/Updates (Nation-wide) Quality Control Reports and Regularly Technical Specialist (1994-1997) Responsible for Inspect all Computer Systems for Accuracy Data Entry/QC of all Hazardous Wastestreams in accordance with DOT/EPA regulations Customer Service Contact for Vendors/Customers in regards to Disposal Options, Assessment of Wastestreams and Assignment of Ultimate Disposal Options Sending/Receiving/Pricing and Assistant Technical Specialist (1991-1994) Assist all Tracking of Analytical Sampling/Results Technical Specialist with Data Entry and Filing Obtained Environmental Waste Approvals at Disposal Facilities Technical Clerk (1989-1991) Answering Phones, Filing, and Light Office Duties Education High school or equivalent West Morris Central Regional High School - Chester, NJ September 1982 to September 1986 Skills Call Center, Dispatching, Customer Service, Logistics, Dispatch, Office Management, Dispatch, Excellent Verbal and Written Communication, Excellent Organizational Skills, Computer Literate, Microsoft Office Suite, (WindowsVista/XP, Microsoft Windows Operating Systems) IBM System 36, AS400, Field Service Laptop Programs, Microsoft Office, Excel, Outlook, CAD System Management Groups Women of the Moose May 2016 to Present Betty Griffin House Volunteer July 2019 to Present Hilltop Fire Department Ladies Auxillary May 1997 to November 2005

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