

Student Student Student - New Horizons Computer Learning Centers Fountain, CO Work Experience Student New Horizons Computer Learning Centers - Colorado Springs, CO 2018 to Present Graduated the New Horizons Computer Learning Center Network Associate program and enrolled in the Network Professional course Currently pursuing certifications in CompTIA Sec+ and Cisco CCNA Student San Jacinto College - Pasadena, TX 2015 to 2017 Completed an Associate of Science degree in Computer Science Junior SQL Server Database Administrator United States Army 2009 to 2015 Managed SQL Server 2010 database server; maintained aircraft maintenance data proficiency and network efficiency within the organization Established, managed, and modified user roles; allowed access to aircraft maintenance work orders per user's maintenance skill level Utilized excellent customer service skills to exceed customer expectations Installed and configured 15 Combat-Service-Support Automated Information Systems Interface (CAISI) systems; allowed a secure wireless network connection to about 120 computers throughout unit hangar Installed and configured 1 Very Small Aperture Terminal (VSAT) system; allowed organization networks to communicate efficiently over a 5-mile radius Upgraded 58 computers from Unit Level Logistics System-Aviation (ULLS-A E) version 6.1.1 to version 6.1.2.; subject matter expertise resulted in successful upgrades with no user services interruption Instituted a lean initiative to reduce the number of open work orders from 486 to 190 over a 120-day period; improved production and work efficiency throughout the organization Junior SQL Server Database Administrator Maintained SQL Server 2008/10 database and Parser servers; facilitated aircraft maintenance proficiency and network efficiency through modifying and building backend SQL tables; insured accurate and efficient transfer of aircraft data Managed and updated aircraft maintenance records for 54 aircraft in an austere combat environment between 4 geographically separated Forward Operating Bases Installed 1 Very Small Aperture Terminal satellite (VSAT) system; allowed connectivity between 6 Forward Operating Bases in a combat environment Assembled monthly maintenance reports; tracked aircraft-specific maintenance man hours and aircraft downtime; identified deficient practices, improved maintenance procedures, and reduced aircraft downtime; ultimately resulted in an operational readiness rating of over 88% Education

Associate of Science in Computer Science San Jacinto College - Pasadena, TX 2017 Skills
Microsoft windows, Mac Links <https://www.linkedin.com/in/justin-sugg-4a7a74a6> Additional
Information Operating Systems: Mac / Microsoft Windows

Name: Michael Barnes

Email: cmclean@example.net

Phone: 877-709-2428x2089