

Systems Administrator Systems Administrator Systems Administrator McKinney, TX Authorized to work in the US for any employer Work Experience Systems Administrator City of McKinney - McKinney, TX December 2018 to Present Provide day-to-day support for 300+ predominantly Windows-based servers Manage Active Directory and Office 365/Exchange environment of 1,200+ users Maintain VxRail cluster running VMware ESXi 6.5, including VM design and deployment Build and optimize AWS infrastructure, focusing on EC2 and related services Leverage Commvault for backup, disaster recovery, and content indexing Process incidents, requests, and changes through ServiceNow utilizing ITIL framework Contribute technical documentation to organization's IT knowledge base System Admin Advisor NTT DATA Services - Plano, TX October 2015 to August 2018 Provided routine support for 1,000+ Windows-based servers Configured and responded to performance monitoring alerts via SCOM Managed Active Directory environment, including Group Policy and DNS Provisioned and supported virtual machines in VMware ESXi 5.5 Administered OS patches via SCCM and WSUS Maintained library of technical documentation Infrastructure Support Engineer Hewlett-Packard - Plano, TX October 2010 to October 2015 Supported 10,000+ workstations on Windows XP/7/8 platform Administered and maintained Active Directory environment Planned, developed, and implemented Group Policy Objects Packaged, tested, and deployed software via HP CAE Developed workstation images using Ghost and MDT Assisted in hardware and software asset management processes Contributed to several large-scale migration projects Education AAS in Computer Networking Technology Collin College - Plano, TX May 2010 Skills System Administrator, Active Directory, System Admin, Vmware, Desktop Support, SCCM, SCOM, Group Policy, DNS, DHCP, AWS Links <http://linkedin.com/in/alexanderhirsch> Certifications/Licenses Microsoft Certified Professional (MCP) Microsoft Certified Technology Specialist (MCTS) Microsoft Technology Associate (MTA) CompTIA A+ Additional Information Skills & Certifications Microsoft MCP Microsoft MTA Microsoft MCTS CompTIA A+ Windows 7/8/10 Windows Server 2008/2012/2016 Active Directory DNS/DHCP Group Policy Hyper-V/VMware Microsoft SCCM/SCOM/WSUS Symantec Endpoint/NetBackup

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