

Triage Engineer Triage Engineer Triage Engineer - FuboTV New York, NY Work Experience Triage Engineer FuboTV September 2018 to Present Took part in a 24/7 on-call rotation that provided direct operational support and resolution for incidents and problems encountered by our customers, operations teams and business partners. Monitored video streaming systems with Datadog and performed root cause analysis to create and escalate bug tickets for engineers. Front- end developer Intern Terko Tech June 2018 to August 2018 Transformed staffing company's website to be compatible for mobile use with Bootstrap, jQuery, and AJAX to improve user experience. Tutor America Reads September 2016 to May 2018 Advised first and fifth-grade students in the subjects of reading and mathematics. Helped classroom teacher administer progression test and grade student assignments. Product Intern Prescriptive Data June 2017 to August 2017 Developed chatbot software for requesting building data with Google script and CLI commands. The system also calls APIs to use Slack as an UI and Google's Dialogflow for Natural Language Processing. Tutor Higher Education Opportunity Program September 2016 to May 2017 Explained concepts in discrete mathematics and circuitry for NYU Tandon courses. Operation & Experience Intern June 2016 to August 2016 Analyzed chatbot conversions to increase user satisfaction of movie recommendations for "And Chill" using NLP with Microsoft's LUIS.ai. Education Bachelor of Science in Computer Engineering in Computer Engineering NYU Tandon School of Engineering May 2018 Skills C++, HTML, JAVASCRIPT, PYTHON, JAVA Links <https://www.linkedin.com/in/jude-d-arthur> Additional Information Technical Skills Languages: Python, JavaScript, HTML, CSS, C++, Java, CLI Software programs: Microsoft Office, G Suite, Jira, Amplitude, Datadog, Google Cloud Platform, TestRail, Selenium WebDriver, GitHub

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