

Project Manager/ Data Tech. III Project Manager/ Data Tech. III Ashland City, TN To find a position that allows me to use my ten years of expertise in the customer service/Telecommunications industry to support and grow the business. Authorized to work in the US for any employer Work Experience Project Manager/ Data Tech. III Quantum Communications - Eureka Springs, AR March 2018 to Present * Installed all new telecommunication cable and devices * Troubleshot problems with old installations * Supersized the work of other technicians on site * Provided customer service to clients and coordinated in the field questions and requests * Expert in network, A/V, security, and CCTV systems. 1 year of fire alarm cabling experience. Tier I Universal I.T. Agent Dell - Nashville, TN November 2017 to March 2018 Provided expert helpdesk support for the Boeing Account Troubleshot end user's Windows 7/10 OS, Microsoft Office applications, Printers; Cellular devices including Blackberry and Samsung Galaxy's; and Boeing proprietary software via a remote connection Delivered customer service and ensured end-users were satisfied with the outcome of work done Data Technician II Stansell Electric - Nashville, TN June 2016 to July 2017 * Installed all new telecommunication cable and devices * Troubleshot problems with old installations * Supersized the work of other technicians on site * Provided customer service to clients and coordinated in the field questions and requests Telecommunications Lead Technician/ Project Manager Strategic Sales - Orange County, CA, US January 2016 to June 2016 Education High School Diploma Northwest Arkansas Community College - Berryville, AR Bellevue University - Bellevue, NE

Name: Ashley Adams

Email: bradschmidt@example.org

Phone: 761-307-4425x480