

IT Specialist IT Specialist IT Specialist - SYSADMIN Bellefonte, PA IT Asset Manager Excellent customer support and interpersonal skills TS/SCI clearance Extensive knowledge with Microsoft Office and Adobe products Willing to relocate Work Experience IT Specialist SYSADMIN July 2018 to Present Administered monthly password changes to Microsoft and Linux servers Provide technical support for both hardware and software issues our users encounter Conducted critical security updates and patches as well as performed a system upgrade from RE-13 to RE-15 JWICS System Administrator SYSADMIN July 2018 to January 2019 Developed first Mission Defense Team for the Air Operations Center Developed standard operation procedures, security scans and training plans Conducted internal and external security audits Planned, implemented and upgraded security measures and controls IT Specialist (NETWORK) November 2017 to July 2018 Maintained weapon systems IT Provided customer support for network users Managed and maintained base servers and training equipment Administer servers, desktops, printers, routers, firewalls, phones as well as security updates and patches Temporary AGR - System Administrator August 2017 to October 2017 Supported LANS, WANS network segments and intranet systems Administer servers, desktops, printers, routers, firewalls, phones as well as security updates and patches Maintained SANS and NAS Monitored and serviced UCS FlexPod Servers Management Assistant January 2017 to August 2017 Uses or assists users with using authoritative data sources, data services, and presentation layer to deliver information to support processes Identified complex problems and reviews related information to develop and evaluate options and implement solutions Uses standard publications and forms to carry out policies and procedures Assist new users with computer and network training as well as upgrade training Air Operations Center System Administrator June 2015 to January 2017 Maintained Citrix, Windows, Oracle, and Unix based systems Deployed VMWare virtual machines Provided customer support for network users Promptly recorded trouble tickets using base programs including Remedy and other systems Education Bellefonte Area High School June 2014 Skills It Specialist, Help Desk, Information Technology, Desktop Support, Network Support Certifications/Licenses CompTIA Security+ November 2015 to Present Assessments Basic Computer Skills: PC Expert

July 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/31jw1-2ltqq0vsak Email Expert March 2019 Measures a candidate's ability to effectively compose and organize email messages. Full results: https://share.indeedassessments.com/share_assignment/gkzs8mx-ock9oot0 Project Management Skills: Time Management Highly Proficient March 2019 Measures a candidate's ability to prioritize and allocate time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/iouhe738m4vhlpyx Technical Support Highly Proficient March 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/casphhru6sjldzwi Proficiency with Microsoft Office: Mail & Calendar (Mac) Highly Proficient July 2019 Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: https://share.indeedassessments.com/share_assignment/cagtdnredta40ymz Proficiency with Microsoft Office: Mail & Calendar (PC) Highly Proficient July 2019 Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: https://share.indeedassessments.com/share_assignment/pjpswlojanzrk-yq Customer Focus & Orientation Highly Proficient August 2019 Responding to customer situations with sensitivity. Full results: https://share.indeedassessments.com/share_assignment/fpagjcllh1vxwtsu Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Name: Tina Liu

Email: bryantsamantha@example.org

Phone: +1-878-427-3041x43430