Systems Administrator Systems Administrator Parker, CO I am an experienced and passionate IT professional with a varied skill set. I have extensive experience building and supporting enterprise level wireless/wired networks and managing a small effective support team. I am seeking an IT position with a dynamic company that provides the opportunity for me to continue to grow my career, challenge myself, and learn in a supportive and positive environment. Work Experience Systems Administrator Lockheed Martin - Littleton, CO March 2019 to Present CO ? I was part of the RMS division of Lockheed Martin where I worked on a variety of projects and obtained a secret government clearance. ? I gained experience and worked with vSphere, RHEL, CentOS, Nginx, and Ansible. Technical Support GX2 Technology - Parker, CO September 2015 to February 2019 I managed, encouraged, and supported a small team with the goal of providing our customers the best service possible. I performed a variety of different tasks in this role that required me to be dynamic, flexible, and adaptable. ? Supported, configured, and troubleshot a variety of different networks and equipment including Cisco, HP, Brocade, D-Link, Ruckus, Adtran, Ubiquity, Cambium, Palo Alto, Super-Micro, Fortinet, and more. This included configuring switches, servers, and firewall devices with appropriate VLANs, SNMP information, management subnets, DHCP pools, VPN tunnel info, torrent site restrictions, and port tagging to network standards before these devices were shipped out to customers. ? Extensive experience building and troubleshooting enterprise level wireless/wired networks in cloud and hardware based controllers including Ruckus Zone Directors, and the Ruckus Smart Cell Gateway. Configured/provisioned AP's, created and managed SSID's, WLAN groups, AP groups, and configured and managed switches, and LIN servers. ? Collaborated with a group of developers to create and customize a login page for a major hotel chain using Plunker, HTML and CSS. I reversed engineered and wrote all the HTML and CSS code for this project and worked closely with the head web-developer from creation to implementation of this page. ? Monitored 300+ sites in the Orion Solar Winds platform and took the appropriate steps to bring offline devices back online in a timely manner. ? Tracked, created and managed tickets for various issues in a proprietary ticketing application (Wildfire) and made sure to keep all tickets up to date and current. ? Configured, helped install, and managed various

models of Cambium Point to Point and Point to Multipoint wireless units.   ? Oversaw the hiring process of new level 1 technicians. This included: reviewing resumes, running interviews, and making the final decision after carefully discussing it with the rest of the support team.   ? Documented and maintained accurate network and device information via a KB (Knowledge Base) for 300+ sites. This included mapping the network topology and creating diagrams using Lucidchart and Gliffy. Reading Technician Cherry Creek Schools - Aurora, CO August 2014 to June 2015 I worked with 1st through 3rd graders on improving their reading skills and confidence in a small group setting. I analyzed student data and assessed students in all grade levels. I placed students first in a team environment and developed a positive relationship with students and fellow teachers. Education Certificate Arapahoe Community College - Littleton, CO August 2014 to May 2015 Certificate Colorado Christian University - Lakewood, CO August 2004 to May 2007 Skills Brocade (3 years), Cisco (3 years), Css. (3 years), Html (3 years), Orion (3 years) Additional Information Skills ? Ruckus vSCG (virtual Smart Cell ? Ruckus Zone Director Gateway) ? Orion Solar Winds ? Digium PBX ? Linux servers (Ubuntu, ? Windows 2008r2/2012 server Cent OS, RHEL) ? Cova Chill ? gOS servers (Proprietary ? Radius server server build on top of a ? Property Management Systems linux box) (PMS) ? Cisco routers and switches ? C9 Networks CMTS (Cable ? Brocade, HP/Aruba, Dell, Management Termination System) D-Link switches ? HTML/CSS ? Motorola, Xyxel, and ? Mikrotik routers Zhone DSLAMs ? Bootstrap HTML framework ? Lucidchart & Gliffy ? Salesforce ? Palo Alto & Fortinet ? Logic Monitor Firewalls ? vSphere ? Ansible ? XenServer

Name: Sharon Morris

Email: moraheather@example.com

Phone: 6895650659