Network Administrator Network Administrator Network Administrator Washington, DC Authorized to work in the US for any employer Work Experience Network Administrator City Government of Addis Ababa Industrial Development Bureau - Addis Ababa, ET January 2014 to April 2016 Network administration (including backup, security management, user account management, e-mail systems including e-mail web server, internet access, office systems and applications support).   Supports server, network and desktop hardware, software and applications.   Performs technology needs analysis.   Rolls out hardware and software to ensure optimal deployment of resources.   Plans, implements, and supports the network and computing infrastructure plan.   Manages small to medium sized projects according to agree upon budgets and schedules.   Assists with technology planning through ongoing research. Oversee the administration, management and maintenance of computer network systems and data circuits. Upgrades, installs and troubleshoots networks, networking hardware devices and software; Maintains inventory of equipment and parts as well as documentation of vendor activities; Develops and documents system standards for computer and network devices; and Recommend and schedule repairs to the LAN/WAN. Network infrastructure and Database Administrator Leather Industry Development Institute - Addis Ababa, ET September 2013 to December 2014 Administer database applications, performance and tools; Create and deploy database continuity and redundancy plans including backup and recovery processes; Compose written documentation for support of administration software including step by step operational procedures; Install, patch and upgrade existing applications; Oversee data load and monitor load balancing tools; Create specific data objects and structures such as tables and indexes; Deploy security protocols, profiles, passwords and privileges; Responsible for answering high volume IT support tickets; and Optimize database performance and streamline data handing processes. Lead IT Technical Leather Industry Development Institute - Addis Ababa, ET December 2011 to September 2013 Installing hardware and software systems; Maintaining or repairing equipment; Troubleshooting a variety of computer issues; Setting up computer security measures; Configuring computer networks; and Offering the necessary technical support on-site or via phone or email; Maintains all terminals and peripherals including printers, modems, personal computers

and data communications machines; Locating and ascertaining the nature of network errors using appropriate software; Fixes and replaces equipment when it is down; Keep all computer supplies handy and available; and Monitor compliance with the company's policy on end-users' network use.

Database and Internet infrustrater Leather Industry Development Institute - Addis Ababa, ET June 2010 to December 2010 Inspecting the facility; Checking electrical units; Hiring other maintenance professionals; Ordering parts and equipment; Recording daily maintenance activity; Delegating work responsibilities; Contacting service providers and contractors; Preparing work schedules.. IT Technical Assistant Ethiopia civil service University - Addis Ababa, ET April 2007 to September 2009 Installing and configuring computer hardware operating systems and applications; Monitoring and maintaining computer systems and networks; Provide staff with the necessary technical assistance; Troubleshooting system and network problems and diagnosing and solving hardware or software faults; Replacing parts as required; Providing support, including procedural documentation and relevant reports; Following diagrams and written instructions to repair a fault or set up a system; Supporting the roll-out of new applications; Setting up new users' accounts and profiles and dealing with password issues; Testing and evaluating new technology; and Conducting electrical safety checks on computer equipment. Education B.Sc. in Information System Addis Ababa University February 2014 Diploma in Information Technology Technician Cpu College September 2005 to July 2008 Bachelor's Skills MAINTENANCE (5 years), DATABASE (2 years), MICROSOFT WINDOWS (Less than 1 year), MICROSOFT WINDOWS 2000 (Less than 1 year), NETWORK INSTALLATION (4 years), WINDOWS 2000 (Less than 1 year), WINDOWS 7 (2 years), Technical Support (5 years), Active Directory (3 years), Windows (7 years), Networking (4 years), Customer Service (4 years), access (7 years), Javascript (7 years), Microsoft Office (7 years), Vmware, security Additional Information Skills   Computer, printer and photo copier Troubleshooting   Computer Hardware and software Maintenance.   Network Installation and Troubleshooting   Programming Languages and Database   Operating Systems: - Microsoft Windows 2000 Professional, XP Professional, Vista, windows 7 /8/8.1/10.

Name: Yolanda Burnett

Email: vpatterson@example.com

Phone: 875.994.8252x554