IT Assistant IT Assistant IT Assistant - Fox River and Countryside Fire Team oriented IT professional with excellent communication skills. Phenomenal ability to analyze problems, utilize knowledge and experiences to generate solutions. Possess the tenacity to bring resolutions to reality. Work Experience IT Assistant Fox River and Countryside Fire September 2013 to Present Assist staff and patrons troubleshoot IT equipment in person, by phone and email. Diagnose and correct software and hardware problems. Install hardware, software and network devices. Complete image backups. IT Project Manager - Paramedic and Firefighter Fox River and Countryside Fire January 2012 to Present Developer for fire department's training web application. Awarded Fire Department Certificate of Merit for successfully deploying systems that have improved response time and cost controls. Education Bachelors of General Studies Northern Illinois University - DeKalb, IL Associates of Fire Science and Safety Elgin Community College - Elgin, IL Additional Information Skills Web Development Product Development Project Direction Create effective user Develop, manage and Ability to manage a wide interfaces. Produce maintain IT system variety of projects in critical web service architecture for multiple teams and independent functionality. fire stations. Situations.   Technical HTML Lint Bootstrap GitHub Linux CSS PHP SQL Terminal OSX jQuery JavaScript FTP Sublime Text Windows 7/8

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