

Systems Engineer II Systems Engineer II Systems Engineer II - Zovio San Diego, CA Systems Administrator | Systems Engineer Analytical and motivated professional with 10+ years of hands-on experience servicing organizational needs by ensuring reliable systems, networks and infrastructure. Create operational efficiencies by performing upgrades, backups, security and storage solutions as well as automations to eliminate redundant, manual tasks. Collaborate with teams across various migration and implementation projects, achieving top-quality results within time and budgetary constraints. Key Competencies Systems Architecture Infrastructure/Application Support Diagnosing/Troubleshooting System Upgrades/Deployments Automation/Process Improvements Routing and Switching System Administration/Maintenance Storage and Security Initiatives

Authorized to work in the US for any employer Work Experience Systems Engineer II Zovio November 2016 to Present Drive the success of school operations by ensuring the reliability and functionality of all infrastructure and applications including core applications from Campus Management Corp. Campus Vue. SCOM 2012/2016 Engineer/Admin and configure external website monitoring with synthetic transaction testing. Configure SSO, Intune Compliance Baseline policies, Azure resource groups. Key Contributions: Facilitated business expansion by upgrading Internal software applications. Expedited process time and reduced redundancies by automating tasks using PowerShell. Global Admin Office 365, Azure Administration and Configuration Designed and implemented complex Enterprise applications in collaboration with network, storage, and database teams. Systems Administrator Adventist Health April 2016 to October 2016 Applied technical skills to support the On-Prem and O365 Exchange environments. Built reports using O365 PowerShell cmdlets. Conducted administration of Skype and maintained Active Directory as well as file shares, Box, One Drive security permissions. Key Contributions: Achieved successful email migration by assisting with transition to Microsoft O365 with minimal disruption to business. Boosted efficiency by generating PowerShell scripts to automate Exchange and migration tasks.

Enterprise Application Engineer II Desert Schools Federal Credit Union November 2013 to March 2016 Implemented SCCM 2012 R2 solution across Enterprise and deployed software using System Center Configuration Manager (SCCM 2012 R2). Performed basic PowerShell scripting. Served as

Group Policy Object (GPO) administrator, Sophos security administrator, and network/ system monitoring administrator using SCOM. Deployed Server 2008, 2012 servers using VMware hosted on ESX platform. Key Contributions: Automated 95% of work with SCCM 2012 R2 and created Windows update procedures, yielding faster operations. Drove the updates, backups, and security implementation on Exchange 2010 and upgraded SharePoint infrastructure to 2010; implemented DocAve backup/restore solutions. Ensured seamless data center operations by performing failed disk replacement and raid configurations. Played key role in implementing Core Banking Platform as well as new check scanning software and hardware and payroll time keeping system.

Systems Administrator II P.F. Chang's China Bistro March 2006 to November 2013 Contributed to the planning and implementation of complex infrastructure architecture and technologies such as SCCM, SharePoint, Citrix, Virtualization, Exchange, and Active Directory, Disaster Recovery, and storage environments. Key Contributions: Successfully upgraded SMS 2003 to SCCM 2007, SharePoint upgrade to 2007. Deployed 100% of all applications in the Enterprise Created SharePoint web application with custom template for site Leveraged Citrix presentation server as a VPN for International partners and used the SharePoint site as their logon portal \*Prior role as Systems Administrator at Jacques Gourmet, LLC.

Technical Proficiencies Education Bachelor of Science in Computer Science Coleman College - San Diego, CA Skills SYSTEM ADMINISTRATION, SYSTEMS ARCHITECTURE, ARCHITECTURE, MAINTENANCE, PROCESS IMPROVEMENTS, APPLICATION SUPPORT, Active Directory (8 years) Links <http://linkedin.com/in/shawnlavoy> Additional Information Technical Proficiencies DNS, DHCP, IIS, HTTP/HTTPS, and FTP/SFTP/FTPS | Telnet, FTP, SNMP, DNS, DHCP, WINS, TCP/IP | Direct-attached storage, robotic libraries, Dell SAN operations, | Virtualization technologies (Hyper-V, VMWare 5.x) | Active Directory, IT Security, LAN/WAN administration, VPNs, | Exchange Server (2003/2010/2013), Antivirus/Antispam/Web Filtering | Microsoft Office Suites 2003/2007/2010/2013/2016/O365 | Share Point | SQL Server 2005/2008/2012/2014/2016 | System Center Configuration Manager 2003/2007/2012/2016 | PowerShell Scripting | Group Policy Objects (GPO) | Imaging technologies (WDS, SCCM Operating System Deployment, and Ghost Imaging) |

Operating Systems for Desktop (Windows XP/7/8.1/10) and Server (Windows 2000/2003/2008/2012/2016)

Name: Christopher Montoya

Email: sarah38@example.com

Phone: +1-834-292-3581