

Systems Administrator Systems Administrator Systems Administrator - Vichra, LLC Chandler, AZ
Authorized to work in the US for any employer Work Experience Systems Administrator Vichra, LLC
- Scottsdale, AZ June 2014 to Present IT and computing services, consulting, and support to small
and mid-size businesses throughout Arizona and globally Job Title: Systems Administrator
Responsibilities: Manage and maintain diverse Active Directory environments Manage disaster
recovery services for diverse environments with high uptime requirements VEEAM backup
administrator SAN Administration (EMC VNX) Manage and maintain Server hardware, Storage
Area Network hardware, and associated fabrics Troubleshoot and manage Cisco networking
equipment (including ASA) Manage VMware and Hyper-V virtual environments Manage
Windows 2019, 2016, 2012/R2, 2008/R2, SBS2011 New office network setups Provide endpoint
support including workstations, laptops, printers, tablets, and mobile devices Manage and
distribute antiviral and security software/configurations on Servers, Workstations, and Laptops
Administer Microsoft Exchange 2013/2010/2007 Respond to, escalate and track IT requests via
ticketing system Level 2 Engineer Phreedom Technologies September 2017 to June 2018 Managed
IT services for medium to large businesses throughout Arizona and remote users globally Job Title:
Level 2 Engineer Responsibilities: Primary technician for 10 accounts Provide desktop support
for all managed clients (22) Maintain Dell and HP servers for all clients Manage Windows Server
2016, 2012/R2, 2008/R2 Management of clustered and high availability environments
Management of Hyper-V environments Installation and management of Cisco switches (SG200,
SG300, and Catalyst) Installation and management of Fortinet firewalls Company refreshes of all
servers and workstations Information Systems Technician United States Navy June 2010 to June
2014 Responsibilities: Network Administrator for a Local Area Network of 5,000 users Daily
troubleshooting of computer hardware, user accounts, and printers Imaged multiple computers
with Windows 7 and Windows XP Operating Systems Education BS Information Technology in
Information Technology University of Phoenix 2015 to 2018 Rio Salado Community College -
Tempe, AZ 2009 to 2014 Office of Personnel Management Chandler-Gilbert Community College,
Chandler August 2010 Skills System Admin, System Administrator, VMware, Active Directory, Linux

Military Service Branch: United States Navy Rank: E-5

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