IT Project Manager IT Project Manager Saint Petersburg, FL Work Experience IT Project Manager TSP/Aveda Florida - Saint Petersburg, FL August 2010 to Present System Administration Manage all systems for Aveda Institutes and corporate office, spanning 9 states and 2 data centers. Maintain Active Directory; create users and permissions. Exchange email support; creating email, distribution groups, archiving and backup. Sustain server backups for 14 servers. SonicWall configuration and deployment. Report directly to CTO and President; support staff of over 500 employees. Project Management Disaster Recovery planning and implementation. Ground up systems preparation and integration for new Aveda Institute sites and salons. Large scale printer configuration and deployment. Large scale network and computer configuration and deployment. Systems analysis. Company-wide call flow design IT purchasing and vendor relations. Scripting Designer Gorilla Systems - Tampa Bay, FL January 2008 to December 2009 Scripting & Design Used proprietary scripting methods to design [game] level difficulties, time management, and object placement. Provided QA and IT support through the life cycle of project. Managed team members in design production. Creative collaboration with development and design teams. Education A+ Certification in IT New Horizons - Tampa, FL 2009 to 2010 Network+ Certification in IT New Horizons - Tampa, FL 2009 to 2010

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