

Data Communication Specialist Data Communication Specialist Data Communication Specialist

North Haven, CT Recent computer science graduate with network administration experience seeking a network or hardware support position. Results-driven critical thinker and problem solver who loves new challenges and thrives in team-oriented environments. Work Experience Data Communication Specialist University of Texas at Austin, College of Liberal Arts - Austin, TX January 2019 to June 2019 Support the customer-facing campus network and voice systems through troubleshooting requests and documentation Collaborate with supervisor, co-workers, and other campus teams to provide efficient networking services Desktop Support Specialist University of Texas at Austin September 2018 to January 2019 Provided IT services to College of Liberal Arts Faculty through troubleshooting requests and hardware deployments Worked with several IT Support Teams across campus to maintain university-issued technology system Network Administrator Hidden Valley Camp - Freedom, ME May 2018 to August 2018 Maintained network efficiency, through traffic shaping and upholding network security standards Provided technical support and troubleshooting Maintained network-related documentation Floor Manager Claire's Corner Copia - New Haven, CT September 2017 to March 2018 Supervised 4+ front of house staff in daily operations. Responsible for closing-out register and keeping front counter stocked Provided consistent, excellent customer service Associate Director Hidden Valley Camp May 2017 to August 2017 May 2018-August 2018 Designed and implemented new class scheduling application. Organized daily schedule for 80+ staff members and 250+ campers Managed and mentored 12+ cabin staff members in their cabin environment Developed and facilitated training sessions for 80+ staff members during a two-week orientation period Consulted daily with directors to identify and solve any productivity, operations, programming, or staffing issues Ropes Course Director Hidden Valley Camp May 2011 to August 2011 May 2012-August 2012, May 2012-August 2013, May 2014- August 2014 Trained 15+ staff members in safety procedures and the logistical aspects of course operations Organized and supervised daily climbing sessions with climber groups of 15+ participants Education A.S in Computer Science Gateway Community College 2017 Bachelor's in Biology University of Connecticut September 2010 to May 2014 Skills

Cisco, Tcp/ip, Vlan, Dhcp, Eigrp, Ipv6, Lan/wan, Ospf, Router, Tcp, C++, Client/server, Html, Python, Css, Sql, Documentation, Lan, Hardware troubleshooting, Social Media Certifications/Licenses CCNA April 2018 to April 2021 Additional Information Areas of expertise DHCP Client/Server installation and configuration, OSPF router and EIGRP configuration, LAN/WAN routing elements, IPv4 and IPv6 addressing schemes, Cisco Meraki, VLAN configuration, OSI Model and TCP/IP Suite, subnetting, documentation and reporting, hardware troubleshooting Programming C++, SQL, Python, HTML, CSS Languages

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