Database Administrator Database Administrator Richmond, VA To obtain a full-time position as a database administrator. Work Experience Database Administrator True Health Diagnostics - Richmond, VA February 2016 to Present I monitor and maintain several three node high availability SQL Server Clusters ? Utilize Ola Hallengren and native maintenance/backup jobs to ensure SQL server databases are in excellent working condition ? Identify owners of databases and schedule maintenance windows to patch SQL server instances ? Archive backups of unused databases and removed the databases from the production servers ? Develop and update documentation on disaster recovery and keep an inventory of all databases current ? Rewired and physically re-racked servers in the server room to consolidate server into smaller racks ? Install and monitored Vipre installations on all user workstations. Database Administrator Virginia Premier Health Plan - Richmond, VA March 2015 to February 2016 Richmond, VA ? Configured Idera Diagnostic Manager to monitor: long running or failed jobs, disk space utilization, and high memory and CPU consummation. ? Maintained existing and created new Idera SQLSafe plans for backing up and restoring databases. ? Project lead for planning and upgrading production data warehouse servers from SQL Server 2008 R2 to SQL Server 2012 ? Identified all databases that had never been backed up or never had regular maintenance plans ranging from SQL 2000 to SQL 2012 ? Resized log files that had grown out of control due to misconfiguration of recovery type. As well as I worked with the owners of the database to explain the recovery modes and how they should be configured Database Administrator Video Gaming Technologies - Franklin, TN October 2013 to March 2015 Installed and upgraded production and development instances to SQL 2008 R2 or SQL 2012 ? Established database maintenance routine containing scheduled re-indexing and consistency checks ? Created database backup schedule for production and development environments to ensure data recovery ? Restored databases from backups as well as detaching and re-attaching databases per customers' requests ? Promptly addressed failed MSSQL jobs when alerted by System Center Operations Manager ? Performed database tuning for optimization on production servers: Corrected VLF, moved MDF and LDF to separate drives, and updated file growth rates to appropriate levels Systems Analyst Level III Video Gaming Technologies - Franklin, TN August 2010

to October 2013 Performed network monitoring and troubleshot both LAN and WAN issues ? Monitored server health of over 600 Windows servers across the US and Mexico ? Provided 24/7 on-call support for the database and network team ? Maintained clear and complete documentation in ticketing system ? Adhered to strict remote access regulations for over thirty different Native American Tribes Technical Analyst Level I Health Management Corporation - Richmond, VA March 2009 to August 2010 Managed user accounts with Active Directory ? Created a training manual for troubleshooting VPN issues ? Audited tickets for quality assurance ? Troubleshot work at home user computers, printers, phone systems, and network drives Contracted Technical Analyst Health Management Corporation - Richmond, VA June 2008 to March 2009 Provided a single point of contact for all users to report problems and service requests ? Provided first level technical support to internal users for troubleshooting problems ? Solved complex issues by leveraging knowledge from higher level techs Network Management Center Intern Video Gaming Technologies - Ruckersville, VA June 2007 to August 2007 Answered incoming telephone calls from customers and offered technical support expertise ? Built client machines for the testing of new software being developed ? Helped troubleshoot internal problems with co-workers' computers ? Answered e-mail messages using Outlook and updated tickets to record all elements of each situation ? Reset passwords and unlocked user accounts using Active Directory tools Education B.S. in Information Systems & Technology Radford University - Radford, VA May 2008

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