

Software Developer Software Developer Software Developer Stony Brook, NY Work Experience
Software Developer Barclays - Pune, Maharashtra August 2016 to June 2018 Contact Center Agent
Desktop: Developed optimal end-to-end RESTful web-services using micro service architecture in
Java and handled high transaction volume (1.1m each for the processes) for Barclaycard UK
customers, delivering significant Average Handling Time (AHT) reduction. ? Web Applications:
Designed and developed light weight responsive web applications with ReactJS and Redux
ensuring a11y compliance. Integrated web-apps with back-end web services to add, update, view,
and delete data asynchronously. ? Address Lookup: Developed a core web service in Spring Boot
and increased address lookup rate of 49% to 80%, reduced customer service calls and grievances
yielding in higher NPV and lower servicing costs. Standardized address lookup functionality across
all Barclaycard channels to ensure consistency by replacing backend tool. ? Employee
Management System: Built a web-based application using JSP and Servlets following MVC design
pattern to add, edit, remove, and search an employee. Software Developer Intern Dobox - Nagpur,
Maharashtra May 2015 to July 2015 Android: Developed an android application to allow customers
to send, receive, manage, store e-gift cards. ? Janrain: Integrated sign-in through different social
login providers via Janrain platform and implemented JSON parsing for data interchange between
web-services and mobile application. Education Master of Science in Computer Science in
Computational Biology Stony Brook University - New York, NY August 2018 to December 2019
Technology Visvesvaraya National Institute of Technology - Nagpur, Maharashtra July 2012 to April
2016 Skills C++, REACTJS (1 year), REDUX (1 year), JAVA (1 year), SPRING (1 year) Links
<http://github.com/shireennagdive> <http://linkedin.com/in/shireennagdive> Awards Certificate of
Excellence: Scored 100% in the Coding Challenge Season conducted by Barclays
Certifications/Licenses Certificate of Excellence Additional Information Programming Skills
Languages: Java 8, Python, R, C, C++, JavaScript ES5/ES6, JSX, HTML, CSS, SASS
Frameworks/Tools: ReactJS, Redux, Bootstrap, Jest, Spring Boot, Git, REST, Docker, Jenkins,
Rally

Name: Jeffrey Jensen

Email: madison26@example.com

Phone: 669-835-1824