Line Cook Line Cook Line Cook - Denver Milk Market Denver, CO An experienced IT Analyst with a background supporting networks, systems, and applications. Recognized for customer service skills, dedication, and attention to detail. An enthusiastic and quick-learning people person. Enabled by willingness and empowered by enthusiasm for challenge. Work Experience Line Cook Denver Milk Market 2018 to Present Line Cook to the seafood restaurant within the Denver Milk Market, Albina's by the Sea, and other concept restaurants therein; managed day-to-day food preparation, cooking, cleaning, stocking Information Security Analyst Trustwave Holdings, Inc 2014 to 2015 Provided managed support, configuration, and troubleshooting by phone, e-mail, and ticketing for Cisco, Juniper, Fortigate, and Linux-based firewalls, routers, IDS, IPS, IVS, and web-content filters Data Center Technician FDCServers.net 2012 to 2013 Supported dedicated and collocated clients in the Denver, CO datacenter ? Performed route/switch configuration on Cisco, Juniper, SMC, and Netgear hardware; Troubleshot network and systems related issues ? Built orders for dedicated servers, managed shipping/receiving of collocated hardware, constructed server racks, installed copper/fiber, monitored HVAC systems, completed day-to-day upkeep and inventory tasks Technical Associate ShopAtHome.com 2011 to 2011   Imported sales data from partners into Microsoft SQL databases, manually updated excepted transactions, and recorded and reported on revenue generated through the ShopAtHome Toolbar program   Testing of 20+ antivirus suites against ShopAtHome.com Toolbar, liaison to antivirus companies in the event of false positive IT Systems Support Technologist Sun Microsystems, Inc - Broomfield, CO 2008 to 2009   Regular interaction with NIS/LDAP, DHCP, LAN/WAN TCP/IP, print servers, Oracle database, backups, home directory and e-mail restoration, and crontab   Adherence to Sarbanes-Oxley; wrote and published documentation for regular business processes Education Computer Information Systems University of Phoenix January 2011 to September 2011 Computer Science Colorado State University 2002 to 2004 Skills JUNIPER (4 years), CISCO (4 years), TCP (2 years), TCP/IP (2 years), LINUX (2 years) Certifications/Licenses CCENT - Cisco Certified Entry Network Technician June 2019 ServSafe Food Handler April 2018 Additional Information SKILLS Windows, Linux/UNIX, DNS, SNMP, Route & Switch, TCP/IP, OSI Layers 1-4, 802.1q, Cisco IOS, Juniper, Bash Scripting,

Troubleshooting, Ticketing, Customer Service

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