

Systems Administrator Systems Administrator Wichita, KS Work Experience Systems Administrator
Concergent IT - Wichita, KS November 2014 to August 2015 Install, configure, troubleshoot, design,
and administer components of network infrastructures -Deploy, upgrade, and migrate Windows
servers in an enterprise environment -Translate business goals into technology decisions, and
design mid-range to long-term strategies -Provide hands on support to internal and external
customers -Manage virtual products and solutions in 24x7 datacenter environment -Collaborate
with team on business development and marketing strategies Systems Engineer Jacobs Technology
- Wichita, KS September 2013 to September 2014 Provide tier-3 support for SCCM 2007
infrastructure consisting of 93 child sites and 90k+clients -Build and distribute 3rd party applications
and Microsoft software updates to the ANG Enterprise -Schedule and deploy custom applications in
accordance with downward directed technical orders -Troubleshoot escalated incidents pertaining
to WSUS, IIS, and other SCCM core components -Install, configure, and rebuild SCCM sites on
Windows Server 2003/2008 platforms -Utilize ITIL best practices for incident, problem, and change
management Systems Administrator Science Applications International Corporation - Augusta, GA
June 2012 to September 2013 in a Windows environment of about 700 users -Performed various
administrative functions using VMWare ESXi, vSphere, Active Directory, Windows Server
2003/2008, Microsoft Exchange 2007, SolarWinds, BMC Remedy, and other 3rd party applications
-Aided help desk personnel / VIPs with resolution of high priority hardware and software incidents
-Reported change requests in weekly Change Management Briefings -Deployed OS images, 3rd
party software, and MS software updates using WSUS/SCCM 2007 -Promoted improvement
processes to leadership and team members for network optimization Education B.B.A. in
Management Wichita State University A.A.S. in Information Technology Management Community
College of the Air Force Certifications/Licenses CompTIA A+ January 2016 CompTIA Security+
January 2016 ITIL v3 Foundations Dell CSSA April 2016

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