

IT Analyst IT Analyst Security/Network Analyst Oakland, CA Work Experience IT Analyst GCA Advisors - San Francisco, CA August 2018 to August 2019 Implemented, supported and kept inventory control of over 6 business applications/maintenance hardware which ensured productivity remained proficient Evaluated, tested and recommended new opportunities for enhancing software, hardware, and IT processes that led to lowering expenditures by 8% Trained +30 users in newly implemented IT systems to enable faster independent workflow Managed the Tier 1/Tier 2 ticket system which provided a means to resolve efficiently all localized/remote desktop (Windows/Mac) or company phone (iPhone) issues Information Security Analyst Intern CBS Interactive - San Francisco, CA January 2018 to July 2018 Managed all VPN tickets and Lost/Stolen device tickets via Jira, enhancing our team's efficiency by 20% Completed documentation on Darktrace Os Sensor that was later used for implementation with a 95% accuracy and efficiency rating Submitted policies outlining the guidelines and expectations of effective vulnerability remediation to fulfill CBS' Corps Q1 iSEC audit Drove progression of company projects by provisioning new users into Tenable SC and assigning appropriate access to specific assets Deployed Nessus Agents to +150 assets which provided network visibility and vulnerability data Infantryman U.S Military/Army - Wahiaw?, HI August 2013 to September 2014 Infantrymen Assisted in three internal issues biweekly by providing mediation to soldiers with a 95% success rate that led to smoother functionality Incorporated tactics to deal with stressful encounters with fellow soldiers 2 times a week to further develop emotional intelligence and coachability Enhanced time management by balancing work with minimal sleep while maintaining high productivity Education Certificate of Technical Training in Cybersecurity Foothill College/Year Up - San Francisco, CA September 2017 to July 2018 Skills JIRA, SECURITY, PYTHON, SCRIPTING, BASH, ASSET MANAGEMENT, CUSTOMER SERVICE, Active Directory, Microsoft Office Certifications/Licenses Tenable.io Certificate of Proficiency February 2018 to Present Tenable.io provides the actionable and accurate data you need to identify, investigate, and prioritize the remediation of vulnerabilities and misconfigurations in your modern IT environment. Assessments Technical Support Highly Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and

solutions in order to maintain system function. Full results:

https://share.indeedassessments.com/share_assignment/qmsbllvip4eyypzu Problem Solving

Highly Proficient August 2019 Measures a candidate's ability to analyze relevant information when

solving problems. Full results:

https://share.indeedassessments.com/share_assignment/q6ppdyfe8pkslzus Intermediate Word

Processing with Microsoft Word Highly Proficient August 2019 Measures a candidate's knowledge

of intermediate Microsoft Word techniques including the use of formatting, Track Changes, and

Comments. Full results: https://share.indeedassessments.com/share_assignment/knrlu7ct4zh2bzhe

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