Systems Administrator Systems Administrator Systems Administrator - Premier Networx Grovetown, GA Work Experience Systems Administrator Premier Networx - Evans, GA September 2018 to Present * Provided Windows and Linux support for 200+ Physical/Virtual servers. o Consistently maintained 98% uptime by monitoring alerts, performing routine server audits, and implementing system redundancy and high-availability. * Designed and Implemented knowledge base framework to house 50,000+ Configuration items. * Architected new system rollouts for clients (Firewalls, Switches, Servers). * Managed multiple concurrent projects with a small team of engineers. IT Support US CareNet - Augusta, GA April 2018 to September 2018 Hired as a full-time systems administrator to manage and maintain a 60+ mixed server environment (Windows/Unix/Linux). * Implemented new vendor technology and audited excess software/hardware maintenance costs to save the company $50,000 Annually. * Designed and implemented a Hybrid Cloud environment to push Uptime over 99% for Production systems. Cyber Security Analyst EDTS - Augusta, GA February 2016 to April 2018 * Monitored custom security tool developed in house for Alarms and Anomalies. * Investigated security incidents and developed presentation for client. * Audited equipment and systems to ensure up-to date patches and best practices. Service Engineer II * Worked Tier-2 issues performing advanced Windows Server, Client support. * Member of incident response for critical outages and major project implementation. * Trained Jr. Tech's on policies and advanced concepts improving helpdesk efficiency. Service Engineer I * Provided Tier-1 Windows administration for clients. * Worked with a team of 6 techs to close nearly 100 tickets daily. * Developed ticket workflow for streamlining escalations and improving first call resolutions. Education B.S. in Cloud and Systems Administration Western Governors University - Salt Lake City, UT 2019 Skills System Administrator, Linux, System Admin, Linux Administrator, Active Directory, Vmware

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