

Network Systems Engineer Network Systems Engineer Analyst Baltimore, MD Work Experience

Network Systems Engineer McKesson Pharmacy Systems and Automation - Township of Moon, PA  
January 2009 to July 2010 Support production systems operations for Enterprise RX, a 4-tier Java pharmacy system application; manage over Weblogic 9 with a Solaris 9 web server front end, Oracle 9i database backend. Maintain and support host system security and operating system, and provide end level application support for all tiers including applications, web, batch, and databases. Install various patches and upgrades across all systems (Linux based) and data services. Assist Development s Level 3 Team with debugging critical errors, deploying hotfixes/patches, and post production smoke testing. Tune production batch scheduling environment to optimize server workload and address specific customer issues including time zone differences and downtime scheduling. Collaborate with systems architects to design batch tier improvements. Perform various data services tasks including user/security management, table-space management, and code deployments. Accomplishments ? Setup alert notification for major customer central fill processing, which monitors order numbers and sends an email alert when a predetermined level is reached. ? Developed and implemented disaster recovery procedures for business critical applications. ? Optimized nightly extract-transform-load (ETL) procedures relating to data transfer from an on-line transaction processing database (OLTP) ? Fixed outstanding processing problems between batch tier and database backend, by adding new network/NIC respectively, reflecting customer demands on batch tier traffic.

Systems Administrator  
One Planet, Inc. - Pittsburgh, PA August 2008 to December 2008 Responsibilities Managed entire IT infrastructure, encompassing LAN, desktops, and servers. Optimized and managed security for all production systems including email, web, and network attached storage (NAS). Accomplishments ? Rebuilt company s entire infrastructure, effectively restoring the compromised mail and file servers, rebuilding the LAN, and deploying NAS internally. ? Developed and implemented a backup and storage solution with OSS tool, Bacula.

Technical Linux Support  
Social Text, Inc. - Palo Alto, CA October 2007 to July 2008 Responsibilities Delivered comprehensive system and application support on a LAMP stack. Provided detailed, day-to-day customer support,

application deployment support, and application/ system tuning with shell scripts. Applications Administrator Radian Group - Philadelphia, PA Responsibilities      Served as Administrator of 3rd party applications for the IT and Business Departments.      Supported production services across Linux and Windows platforms including patch management (OS / applications), user/security maintenance, and application / host performance tuning, among other tasks.      Collaborated with IT Project Management, as part of the Application Administration Team, to deploy, configure, and document newly installed systems.      Accomplishments      ? Received Exemplary Performance Award for superior performance and outstanding contributions on the Confluence Wiki application deployment project.      ? Developed and optimized service management processes for Infra, the help desk ticketing tool. Education A.S. in General Studies Community College of Baltimore County May 2011 B.S. in Mathematics Towson University

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