

SYSTEMS ADMINISTRATOR II SYSTEMS ADMINISTRATOR II SYSTEMS ADMINISTRATOR II - UNITED LAUNCH ALLIANCE Denver, CO I am a proven solutions-oriented IT professional with nearly 7 years of experience getting business-driven results across a broad portfolio of enterprise applications and infrastructure. Demonstrated history of successful project planning and execution within medium to large, complex organizations.

PROFESSIONAL INFRASTRUCTURE ADMINISTRATOR RESPONSIBILITIES

Managing in-house computer software systems and network connections to ensure high levels of availability and security of the supported business applications. Troubleshooting, maintaining and implementing solutions to optimize the infrastructure operations. Plan and implementation of policies and procedures to ensure system provisioning and maintenance that is consistent with company goals, industry best practices, and regulatory requirements. Engineering upgrades to the current infrastructure, maintaining all computer operating systems to current patch levels, installing products as needed, and performing security hardening of systems.

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My areas of strength include Microsoft, Citrix and VMware technologies; such as Windows Server and the various roles and features of the Windows Server platform. Virtualization with VMware ESXi / vCenter, and Citrix XenApp and XenDesktop. Ensuring the integrity and security of enterprise data on launch systems, databases, and during data transfer in accordance to business needs and industry best practices regarding privacy, security, and regulatory compliance. Performing network and security audits. Performing and testing routine system backups and restores. Performing software application maintenance on assigned mission systems. Accurately documenting problems in logging and discrepancy reporting tools. Analyzing system, server, application, network, and input/output device performance.

DATA CENTER MANAGEMENT

Oversee all aspects of the data center's critical physical infrastructure. Ensure that all work performed within the space is done to high quality and without impact to launch services. Management of multiple vendors & associated equipment, applications and operating systems with different contracts, warranties, process, license, patches and upgrade processes. I ensure a reliable and secure infrastructure, while maintaining all operations of handling the entire life cycle of a rack. This includes all tasks

associated with planning and tracking capacity, rack deployment, rack cabling, hardware and software troubleshooting, and rack decommissioning. Detecting, isolating, documenting, quickly reporting, and resolving system outages, or problems encountered during operations of the operational system baseline, to include the collection of diagnostic data, and restoring the system operation.

Work Experience SYSTEMS ADMINISTRATOR II UNITED LAUNCH ALLIANCE - Centennial, CO October 2017 to Present SYSTEMS ADMINISTRATOR PRESCIENT - Denver, CO December 2012 to October 2017 Education Bachelor of Arts in Digital Filmmaking & Video Production ART INSTITUTE DENVER Skills Database, Microsoft sql server, Sql server, Sql, Active directory, Citrix, Vmware, Xenapp, Xendesktop, R2, Adc, Chassis, Microsoft windows Additional Information SKILLS -Microsoft Windows Server OS (2012 R2, 2016, 2019) -Microsoft SQL Server Database Platform (2012, 2014, 2016) - Active Directory Domain Services - Azure Cloud Services -VMware vSphere (5.5 - 6.7) -HPE ProLiant BL-Series Blade Servers/Chassis (Gen9) -HPE ProLiant DL-Series Rack Servers (Gen9 / Gen10) -HPE 3PAR StoreServ 8400 / 20000 Storage Arrays -HPE CS700 ConvergedSystem Platform -Citrix XenApp / XenDesktop 7.x -Citrix NetScaler ADC 11.x / 12.x (MPX and FIPS)

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