IT Tutor IT Tutor IT Tutor - Minneapolis Community and Technical College Minneapolis, MN Work Experience IT Tutor Minneapolis Community and Technical College - Minneapolis, MN September 2018 to Present   Assist students with assignments and understanding computer concepts Troubleshoot the students computers and reset user passwords IT Support Technician Sunset Technologies - Spring Lake Park, MN April 2019 to August 2019   Remote and onsite user support Installed user software and hardware   Troubleshooted servers, PCs, tablets, printers, TVs Security Officer Whelan Security & American Security Company - Minneapolis, MN February 2016 to February 2019   Provide security for corporate office buildings and retail stores by managing access control, stairwells, and monitor cameras, arm and disarm complex security systems to ensure safety   Write detailed reports that account for all work performed as well as detailed observations Service Desk Analyst Virteva - Golden Valley, MN June 2018 to September 2018   Remotely install and troubleshoot software and client's hardware while maintaining and follow strict privacy and security policies with all clients   Provide clients and employees with IT assistance in a timely and efficient manner   Write all steps, solutions, and problems in a detailed incident report for the clients use and for documentation purposes Team Member Target - Minneapolis, MN September 2015 to January 2016 Assist customers in finding store products, using expertise and effective communication skills to ensure a positive shopping experience Ride Operator Nickelodeon Universe - Bloomington, MN April 2015 to September 2015 Operated rides while following safety procedures while maintaining a positive and fun atmosphere. Education Associates of Applied Science in Applied Science Minneapolis Community and Technical College - Minneapolis, MN May 2020 Skills FIREWALL, VISUAL STUDIO, C#, PYTHON, VISIO, JAVA, ACTIVE DIRECTORY, NETWORK ADMINISTRATION, VMWARE, SQL, MICROSOFT VISIO, MICROSOFT OFFICE, MAINTENANCE

Name: Anthony Carter

Email: wendy74@example.net

Phone: 708.252.9709x19404