

Network Systems Administrator Network Systems Administrator Network Systems Administrator
Phoenix, AZ Experienced Network Administrator committed to maintaining cutting edge technical skills and up-to-date industry knowledge. Professional and detail-oriented with the motivation to drive projects from start to finish as part of a dynamic team. Also has FAFSA secret government clearance. Strong Ability in Emerging Technologies System Installation and Troubleshooting High Energy Individual / Self Motivated System Upgrade Planning and Execution Expertise in Microsoft Windows Platform Proficient in Technical Support/Help Desk Experienced with Network Connectivity Strong Customer Centric Approach Work Experience Network Systems Administrator Network Integration Consultants - Phoenix, AZ 2016 to 2019 Tier 1 and 2 Support - Server & Desktop IT Procurement - Tracked Purchased Equipment Deployment - Desktops, Servers, Networking Equipment ITT Technical Institute - Phoenix, AZ 2015 to 2016 I had the opportunity to work in IT while I was going to school. This gave me the ability to put into practice the skills I was learning. Managed upgrades of campus PC's Assisted office workers with questions about computer issues Provided Tier 1 helpdesk to all campus users Education Associate of Science degree ITT Technical Institute March 2016 Skills Active Directory, Technical Support, Windows, Networking, Microsoft Office, Customer Service, Windows 7

Name: Diana Edwards

Email: dalecalhoun@example.com

Phone: 718-318-4322x163