

IT System Administrator IT System Administrator IT System Administrator - Chart Industries
Maurice, LA Work Experience IT System Administrator Chart Industries - New Iberia, LA September
2012 to Present Daily and Weekly Backup (CommVault) OneLogin ManageEngine
Audit/Reporting Active Directory, File Server, VMware Windows XP, 7, 8, 10 Project Management
Wireless Access Points 2016 to 2016 IT Service Management, IT Operations, Project
Management, Cisco Networking, Data Center Dell PC environment - Desktop, Laptops, Tablets \

Configuration and deployment Telecommunications Department Budget Control Network
Engineer IBM - Lafayette, LA 2003 to April 2011 Daily interfacing with customers and engineers
Train customers on equipment and office equipment Act as a role model and mentor for new
trainees engaged in on-the-job training Install hardware, operating system software, and
application software on workstations Reimaging Desktops/Notebook computers, coping user
profiles over to new PC Troubleshoot computer, printer, and other peripheral devices
Troubleshoot LAN connectivity problems and hardware issues Create and Maintain network
infrastructure diagrams with Microsoft Visio Install and terminate office wiring Cat 5 and Cat 6,
Fiber Optics, as well as 66 punch down blocks, cross connects, patch panels, media converters,
RJ45 / RJ11 connectors, SC and ST fiber connections Configure CISCO Routers, Switches (Setup
up VLANs), CSU's, and Access Points and Terminal Servers VSAT installation, and
troubleshooting PBX and Voice Mail Administrator Install, maintain and administer Video systems,
alarm and card access systems Troubleshoot T1's, MPLS, analog circuits and CO lines Work
closely with Telephone Company on outages, and new circuit installations Configure Air Cards,
Blackberry, assist customer with mobile communication devices Education Electronic Technology
Southern Technical College - Lafayette, LA 1991 Skills Data center (7 years), Operations (6 years),
Project management (6 years), Telecommunications (10+ years), System Administrator, System
Admin, VMware, Active Directory, CommVault (5 years) Additional Information Demonstrated
ability to meet the needs of customers, dependable, hardworking, reliable, and punctual.
Recognized for long hours, commitment to customers, and attention to detail, professionalism, and
follow-up. Work well as a team member or independently. Skills Windows Data Center

Windows Server Virtualization IT Service Management IT Operations IT Management
Project Management Microsoft Office, Visio Telecommunications

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