

JR. SECURITY ANALYST NATIONAL BUSINESS SYSTEMS JR. SECURITY ANALYST
NATIONAL BUSINESS SYSTEMS JR. SECURITY ANALYST NATIONAL BUSINESS SYSTEMS I
am a current student of a Department of Defense-accredited cybersecurity program, with experience
in the field of customer service and incident response, seeking to grow and learn within an
organization. I am capable, motivated, and adaptable to a variety of situations in a variety of
positions as needed. Work Experience JR. SECURITY ANALYST NATIONAL BUSINESS
SYSTEMS SECURITY ANALYST NATIONAL BUSINESS SYSTEMS March 2015 to May 2015
Oversaw general security policies and kept updated records and documentation as needed;
performed various clerical and administrative duties; addressed client needs and provided customer
service through e-mail and by phone. IT CONSULTANT ST. CLOUD STATE UNIVERSITY August
2009 to November 2011 Assisted university students and staff with a variety of technical issues.
Repaired computers and devices, offered over-the-counter solutions, answered phone and e-mail
queries, and worked within the Altiris ticketing system for speedy incident response. Education
ASSOCIATE OF SCIENCE in CYBERSECURITY CENTURY COLLEGE - White Bear Lake, MN
2016 BACHELOR OF ARTS in POLITICAL SCIENCE ST. CLOUD STATE UNIVERSITY - Saint
Cloud, MN 2012 Additional Information SKILLS & ABILITIES IT help desk experience excellent
problem solving skills strong communicator and effective leader information security training
technical writing and proofreading experience knowledgeable in customer service responsibilities
trained in Microsoft Office products 80 WPM typing speed

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