

Network Administrator Network Administrator Network Administrator - Wipro Technologies Pvt. Ltd

Professional Summary: Working with Wipro since last 2 years supporting network infrastructure for global audio and infotainment enterprise which have 2 Data Centre and approx. 110 sites across the globe. Work Experience Network Administrator Wipro Technologies Pvt. Ltd August 2014 to Present Duration: August 11, 2014 to Till date Responsibilities / Activities: Hands-on experience on Routing and Switching. Manage CISCO Routers - 2800 series CISCO Switches - 2900, 2960S, 3750, 6506, series, Nexus Switches (Familiar with nexus switches with little hands on experience as well). Manage WLC wireless controller, access points and troubleshoot wireless related issues Manage Riverbed WAN Accelerator and CMC Wireshark - Capturing logs - TCP, UDP, IP, ARP, ICMP. Work on monitoring tool solarwind. Work on MRTG (Checking and analyzing weekly and monthly graphs for WAN link bandwidth utilization in various sites and give proper suggestions to management and tech leads regarding the utilization). Work on remedy as a primary ticketing tool

Work on ACS server - Adding switches and routers for tacacs authentication, adding Mac addresses in ACS for Mac based authentication, finding lockout source. Coordinate with vendors (ATT, reliance, TATA) for WAN/P2P link issues. Involve in daily meeting, CAB and multiple other calls. Preparing monthly reports for the Network. Good process knowledge of ITIL Process with day to day working on Incident Management, Change, Work Request and Problem Management.

Worked on CUCM (configuration of VOIP phones) Education B.sc in computer science GSS college Belgaum - Belgaum, Karnataka 2014 Additional Information Technical Skill:- OSI, TCP/IP.

Understanding of Application layer, Transport layer and Internet layer protocols. Routing protocols - Static, RIP, OSPF, EIGRP, Basic understanding of BGP. IP addressing and Subnetting - VLSM.

Switching - Port security, VLAN, Trunking - ISL and IEEE 802.1Q, VTP, Native vlan, Intervlan routing - SVI and Router on stick, VRRP, HSRP and GLBP, STP, Port channel, Access list - Standard and Extended. IOS upgradation - Router, switch, WLC, Riverbed. Wireshark Analyzer - Capturing logs - Observing TCP, UDP, IP headers. Wireless technology - 2.4-GHz Band, 5-GHz Band, channel, interference, Roaming, Flex connect, vlan tagging, creating lobby admin in WLC for web based authentication, configuring lightweight access point/ WLC, upgrading IOS. Riverbed

WAN Accelerator - Creating inpath rules, Observing Top talkers consuming the bandwidth, Checking Cos Utilization for voice traffic, configuring riverbed. CMC - Pushing policies to riverbeds, upgrading Rios of riverbed through CMC. Solarwind Monitoring tool - Observing and fixing network related alerts. Adding network devices in solarwind, managing/unmanaging devices in solarwind, Getting backup configuration of devices(Switches, routers, WLC etc) from solarwind. ACS - Adding devices for authentication, finding lockout source. MRTG - Observing WAN link utilization(Daily/Weekly/Monthly)

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