

System Administrator System Administrator System Administrator Camarillo, CA A certified System Administrator with over four years of experience in a DoD environment specializing in MS Server, Active Directory, Group Policy, VMware and other enterprise tools. End-user feedback demonstrates my ability to communicate and find resolutions. Work Experience System Administrator NAVAIR - Point Mugu December 2018 to August 2019 Served as a System Administrator for NAVAIR - Support of member servers and user VMs - Experience with VMware vSphere 6.0 and VCSA 6.5 - Utilized Horizon with View and Composer to manage end user VDI - Working knowledge of STIGS, STIG Viewer, and Checklists - Experience with different classification levels System Administrator CSRA - Port Hueneme, CA May 2017 to November 2018 Performed System Administration duties for the Naval Education Training Center Support and troubleshooting of vCenter 6.0, VCSA 6.5, VDI, and NMCI assets Support of the NETC/NCTC TRANET network infrastructure and assets Microsoft Server 2008 and 2012 Support and Maintenance ACAS and Altiris patch management experience Active Directory and Group Policy user account management DHCP server management IT Specialist Axiom Technology - Port Hueneme, CA October 2015 to April 2017 Acted as Desktop Support for the CIO team at the NAVFAC EXWC command Utilized VMware vSphere 6.0 to support member servers Support and acquisition of printers, scanners, laptops, and desktop computers Planning, installation, testing, and configuration of NAVFAC and NMCI software. Troubleshoot issues and provide customer support for up to 500 users. Professionally resolve 100% of user issues within 24 hours. Use of NAVFAC Support Tracking System as well as the NMCI service manager. Field Services Technician Strategic Data Systems - Port Hueneme, CA October 2014 to October 2015 at the Port Hueneme Naval Base in Ventura County supporting all NMCI-ISF NBVC computers and printers. Hardware and software troubleshooting and repair for desktops and peripherals IT Support Specialist Boys Town - Omaha, NE May 2013 to July 2014 Supported over 2000 Boys Town and Boys Town Hospital employees Used tools such as Active Directory, Windows Remote Assistance, RDP, TEAM Trouble Ticket System, and Microsoft Exchange. Supported users on the Virtual Desktop Cloud using VMware View. Conducted both in office and on-site evaluations addressing both software and hardware issues. Configured, imaged,

and deployed mass Windows 7 and Dell hardware rollout projects using WDS and LANDesk.

Information Systems Technician Webequity Solutions - Omaha, NE June 2011 to March 2013

Imaged, inventoried, and resolved issues with laptops, desktops, and peripherals for this #1 bank lending software company Took initiative to build an in-house Windows 7 64-bit and 32-bit image using Microsoft Deployment Toolkit and Windows Deployment Services Utilized Active Directory and Microsoft Exchange Education AA degree in Information Technology Metropolitan Community College May 2010 Skills Dhcp, Lan/wan, Tcp, Tcp/ip, Vmware, Server support, Backup exec, Ids, Ips, Symantec, Windows 10, Windows 7, Windows server 2008, Excel, Lan, Microsoft office, Outlook, Powerpoint, Word Additional Information SKILLS/ABILITIES: MS Operating Systems - Windows 7 and Windows 10 Proficient with LAN/WAN, TCP/IP Experience with IDS, IPS, and enterprise Symantec Management Software Windows Server 2008, 2012, and 2016 Group Policy and DHCP server support experience Working knowledge of Microsoft Office 365; Word, Excel, PowerPoint, and Outlook Experience with MDT and WDS; also Backup Exec VMware Horizon and vSphere/ESXi Working knowledge of Hyper-converged storage using VMware Experience with StarWind Virtual SAN High-level attention to detail and troubleshooting

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