

Database Administrator Database Administrator Database Administrator - Jewish Family & Children's Services of Minneapolis Plymouth, MN Work Experience Database Administrator Jewish Family & Children's Services of Minneapolis April 2015 to Present Jewish Family & Children's Services of Minneapolis - July 2009 - Non-profit Social Service Agency April 2015 IT Support Specialist Lowe's - September 2007 - Home Improvement/Retail July 2009 Head Cashier/Customer Service Fleishman-Hillard, Inc. October 1999 - International Public Relations Firm March 2003 Coordinator WORK/TECHNICAL/COMPUTER SKILLS: Crystal Reports/SAP SQL Insurance Claims/Billing Credentialing Demographic analysis/statistics Database administration Multiple operating systems - PC and Mac All Microsoft Office products Web-based data collection LAN/Network Services AD 2003 and 2008 Adobe Products Digital Photography/Videography Customer Service Projection 1999 to 1999 Troubleshooting, diagnostics and repair of PCs/Macs Education English University of Iowa - Iowa City, IA High School Diploma Fort Dodge Sr. High School - Fort Dodge, IA Skills DBA, MYSQL, Crystal Reports (3 years), Database Management (3 years), Data Analysis (3 years), Electronic Medical Records (3 years), Electronic Health Records (3 years), Medical Billing (3 years), Insurance Verification (3 years), Medicare (3 years) Certifications/Licenses A+ Certified 1999 to Present

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