

Systems Analysis III / Project Manager Systems Analysis III / Project Manager Mesa, AZ Public Trust Security Clearance. Seasoned entrepreneur, senior architect, and advanced solutions engineer with proven track record of independently launching three IT businesses without investor funding. Substantial experience in network and systems engineering, upgrades, migrations, technology innovation, project development, infrastructure management, workstation configuration/repairs, storage solutions, backups, and network security. Extremely well-versed in customer needs analysis, troubleshooting, vendor relations, business management, merger & acquisition planning, and cloud computing. Championed planning, design, and execution of state-of-the-art IT solutions to enterprises such as local hospital systems, colleges, universities, and school districts. Able to deliver informative and in-depth presentations to executive-level decision-makers. Authorized to work in the US for any employer Work Experience Systems Analysis III / Project Manager Unisys / US Census May 2019 to Present Travel to a different city within the US each week. Lead a team of technicians responsible for setting up the IT infrastructure in an office for the 2020 US Census. Receive and scan item's into inventory (service now). Install VoIP phones, network printers, computers, fiber, routers, switches, rack panels, WAP's, Basic computer networking (add pc's to domain, test network printing & scanning, email etc). Systems Administrator Fountain Hills PC Repair - Fountain Hills, AZ 2012 to 2019 Provide sales, marketing, project management, administrative tasks, technical training, regulatory compliance, and systems engineering. Provide solutions encompassing virtualization, managed services, small business servers, disaster recovery, network/IT security, setting up business domains and networks, and performing PC/Mac repairs. Manage all types of servers including MS/MYSQL, Oracle, backup, file/print, Hyper -v, Vmware, web and domain controllers. Foster and maintain positive relationships with residential and corporate clients to maximize repeat business and referrals. Setup routers, adding computers to domain, creating email accounts, configuring VPN tunnels for remote access, and networking printers. Promote optimal IT solutions and methodologies to aid clients in automating processes, reducing expenses, and streamlining operations. Provided secure, online backup services to clients on a global scale including those requiring constant

compliance with rigorous HIPAA regulations. Systems Administrator/Data Center Administrator  
Offsite Backup Solutions, LLC - Mesa, AZ 2004 to 2012 Offered emergency services to expedite data to clients on hard drives in critical situations. Provide branded backup options for IT clients to host users remotely. Managed 200+ servers, 30+ SANs, 160+ blade servers, Exchange servers, Hyper - V, Vmware, IIS, Apache hosting servers for other companies. Managed all facets of data center from power management and air conditioning, to redundancy and upgrading parts as needed for continuous growth. Hired, supervised, and trained support personnel in backup software, licensing, branding, and use of remote utility to aid end users and IT clients in using company product. Managed network functions including level 2/3 switches, fiber channel and SAS SANS, Internet security (sonicwall firewalls) PPTP networks and VPNs. Systems Administrator / Network Administrator AZ Computer & Server Specialists, LLC - Mesa, AZ 2002 to 2006 Delivered broad-based IT services spanning infrastructure assessments, virtualization, managed services, disaster recovery solutions, security software, LAN/WAN engineering, VPN configuration, backups, networking printers, and server administration. Hired and trained qualified technical professionals, and assigned service calls. Setup multiple exchange, sql, Vmware, virtual server, citrix and oracle servers for customers. Systems Engineer Motorola - Austin, TX 1998 to 2002 Played a pivotal role in steering seamless integration of NT and UNIX platforms in an engineering and manufacturing environment. Installed and configured Sun OS-Solaris 2x and NT/2000 on multiple platforms including Sun servers/workstations, Dell PowerEdge servers, Auspex, and Net App file servers. Proficiently installed and maintained Windows NT/2000 Terminal Server with Citrix Metaframe, and Windows NT 4.0 cluster server. Applied sharp analytical abilities toward proactively setting up bilingual file servers to enable both UNIX and NT to access data. Methodically conducted tape backups of all UNIX and NT/2000 file database servers via Veritas NetBackup, Veritas Backup Exec, and ArcServit. Effectively administered Win2K Active Directory and NT4 domains including users, groups, login scripts, and policies. Wrote UNIX shell scripts and NT batch files to accelerate installation processes. Education High school or equivalent

Name: Kathryn Swanson

Email: mramirez@example.org

Phone: +1-985-679-8903x7075