Database Administrator/ IT Support Database Administrator/ IT Support Database Administrator/ IT Support Philadelphia, PA Work Experience Database Administrator/ IT Support heritage maintenance products - Harleysville, PA April 2016 to Present Backup & Recovery Web Design Understanding of Excel data entry/manipulation. (CSV) Magento e commerce platform ΑII SQL Performance Tuning & Capacity Monitoring SEO aspects of IT within the company Optimization Designer Princeton Learning Center March 2015 to Present Testing Designing application pages Testing, debugging Designing Specific Templates for Customers IT Help Desk Arcadia University - Glenside, PA August 2015 to April 2016 Customer Support and answering Logging issues into ticketing system Fixing IT problems around campus phones Implement new site features Customer Service Notations - Warminster, PA September 2011 to October 2014 Data Processing Counting Inventory Invoicing Tracking packages Filing Contacting Customers and dealing with issues Special Project Coordinator with New York sales associates Education B.S in Computer Science Arcadia University August 2014 to May 2016 Associates Degree in Computer Science Bucks County Community College August 2011 to December 2013 Skills AJAX (Less than 1 year), C+ (1 year), Computer Programming (2 years), CSS (3 years), SQL (3 years), DBA, Sql Dba, Sql Server, Sql Database, MYSQL

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