

Cognos Administrator Cognos Administrator Cognos Administrator Euless, TX Work Experience

Cognos Administrator GM Financial - Fort Worth, TX October 2016 to July 2019

Install/configure/administer/upgrade multi-server distributed Cognos Analytics (CA) POC/CIT/DEV/UAT and PROD environments; create training documents and videos and conduct training for end users and report/cube/dashboard developers; program and maintain SQL Server/Oracle stored procedures/materialized views for performance management and daily status reports; install/configure MotioCI for versioning and migrating CA content across all CA environments; monitor and restart Informatica workflows for daily table updates and month end/quarter end processing; design Cognos Analytics dashboards for management on reporting and training metrics; monitor ServiceNow ticketing system for standard and ad-hoc access requests/report requests/ database information; performance tune reports and any developer created direct SQL; Conduct weekly vulnerabilities review with DBA/Server Admins and Security.

Administer and support five multi-server distributed Cognos Analytics Environments. Program and maintain SQL Server/Oracle store procedures and materialized views. Document ETL/Migration for Auditing/management review and admin training. Conduct weekly vulnerabilities review with DBA/Server Admins and Security. Migrate Oracle 11g source DB's to Oracle Exadata and validate data/security.

Database Developer/Report Developer TEK Systems - Fort Worth, TX September 2015 to October 2016

Primary Cook Children's Home Health (HH) IT support; design SQL Server back end Data Mart solutions for various application level database data moved using SSIS packages; develop Access Databases used as a front-end by Home Health personnel to augment FastTrack/McKesson database reporting; develop SSRS, Crystal and Tibco reports requested by the Home Health business; program stored procedures and design tables/views/triggers to be used in reporting and data processing; design dashboards using TIBCO Spotfire for use by Patient Service Coordinator personnel to replace various Access DB's; all requests for Database or Report development are logged into Salesforce to track delivery; performance tune Stored Procedures to speed slow running queries; download State level Medicare pricing information and load into SQL Server table for comparison to existing costing to ensure profitability. Document Home Health

Database reporting requirements for IT/IS team review. Design and program stored procedures/views/triggers for use in various reporting tools. Develop Data Mart/Data Store/Data Warehouse solutions for data access and reporting. Download Texas State Medicare pricing for comparison against existing HH costing. SSRS Specialist / Database Developer DSS Research - Fort Worth, TX July 2012 to August 2015 Design and develop SSRS Reports in support of Consumer Assessment of Healthcare Providers (CAHPS); coordinate with statistical analysts to ensure calculations meet government and industry guidelines; design and program stored procedures with dynamic SQL to be used across multiple standard reports; programmed statistical analysis functions to show significance differences between user-selected periods; Pivoted transaction data to support reporting requirements; conduct database and report level performance tuning to address slow running reports; developed Data Store, Data Mart and Data Warehouse solutions for transactional data source, analysis and reporting requirements across multi-spectrum healthcare platforms. Cross-train team members on reporting tool and report specific calculations Design and program dynamic SQL stored procedures for multi-use reporting. Document business requirements and report calculations for review by Q/C team. Assist Marketing Analysts in investigating data for Benchmarks and Norms across various healthcare specialties. Meet government and business auditing guidelines to confirm proper handling and security of Personal Health Information of customers. Solution Architect Power New Mexico (PNMR) - Cognos Architect - Las Colinas, TX March 2010 to June 2012 for Power New Mexico supporting Cognos 8x and 10.x environments; evaluated available new features in Cognos 10 environment and established base-line testing method for current models, cubes and reports prior to defining migration procedures; designed and developed database solutions for financial and energy related data in Mart, Store and Data Warehouse formats; authored Meter Data Management System (MDM) models and reports at a summary and detail levels; documented business steps for data aggregation of PowerPlant and PeopleSoft General Ledger/Journal data for automating the Cost of Service (CoS) reporting for the Public Regulation Commission; designed DataStage ETL Scripts for daily and monthly level processing; transformed Transaction data for use in reporting tools and to

meet Quality Assurance requirements; designed Stored procedures to compare Transactional data to transformed data to ensure data integrity; conducted server/model/report level performance tuning methodology to address slow running reports and impacted portal performance; Administered Tableau Server portal for First Choice Power/Direct Energy. Automated server scripts for daily maintenance of BI Portal environments. Documented user standards and business requirements for Cost of Service reports. Migrated from Server 2002 / Cognos 8.4 to Server 2008 R2 / Cognos 10.1.1 and defined methodology for future migrations. Designed group level Pages for portal entry based on user access levels. Administer Tableau reporting environment for subsidy (Optim Energy). Contractor New Mexico - Public Education Department - Santa Fe, NM March 2009 to February 2010 Primary Architect for contracted to support New Mexico Public Education Department (PED) education database and reporting through Cognos 7.3&8.2 environments; trained state personnel to use the eScholar Model and database for supporting State Educational Reporting; designed Federal Education Data Exchange Network (EDEN) reports to meet State and Federal educational reporting requirements; conducted audits of Canned Reports to ensure that reported results matched the source data; coordinated with PED Personnel on data extraction for populating state-sponsored "Carve Your Path" website for use by students and education staff; provided PED officials with quarterly reports tracking timeliness and reliability of data imports from regional offices to central database; investigated migrating from Cognos to SQL Server Reporting Services (SSRS) and provided a cost-benefit analysis to PED Directors; Trained State and Regional users in report development and maintenance. Designed State and Federal database tables and reports to meet No Child Left Behind requirements. Develop EDEN (Education Data Exchange Network) reports for meet State and Federal guidelines. Convert all Cognos reports to SQL Server SSRS reports based on individual user requirements. Cognos Architect eScholar, LLC - White Plains, NY July 2007 to January 2009 Supported and maintained Cognos ReportNet on Server 2003 platforms; maintained and updated reporting layer in Framework model; developed and implemented security layer in Cubes and ReportNet reports; administered prod/dev environments for New Mexico Public Education Department; migrated all reports and cubes from ReportNet 1.1

MR3 to Cognos v8.2/8.3; designed Database solutions for educational transaction systems as well as the Data Warehouse for New Mexico statewide Reporting and Analysis; developed and implement dashboard reports for Attendance and Discipline/ Infraction reporting; customized model for State specific reporting; implemented Higher Education schemas for use in cross-domain reporting; worked with various superintendents and their principals on delivering reporting solutions for Student longitudinal data. Managed 3 developers in ReportNet and I-NetSoft support/development. Designed training documents on customer Model & data in Cognos environments. Supervised Data Warehouse team to add new schemas and relationships to Model/War files for state and district level customers. Developed reports to meet Federal DoE Education Reporting requirements. Defined multi-level security and reports, including LDAP & Java security sources. Primary Cognos Architect Cognos Architect - Taylor, TX April 2005 to July 2007 for all Cognos software on LINUX platforms; defined ReportNet Model for Transaction Database; updated Reporting Database on an Oracle 11g environment for 300+ user base; implemented power-grid real time reporting for load balancing, stand-by power generation, market pricing, and failover capacity planning; established data security standards for Oracle pass-through security credentials; maintained background clearances. Wrote Administration "step-by-step" document for use by IT personnel. Addressed and resolved Remedy tickets involving reporting/cube requests and enhancements. Designed and enhance report/cube requests for expanded and new financial access and Key Performance Indicator requirements. Designed and implemented Cognos and LDAP security roles and Oracle level security pass-through ID's. Cognos Developer/ Administrator Diageo - Cognos Development - Stamford, CT March 2003 to April 2005 Installed, supported, maintained, and upgraded all Cognos software on UNIX HP-UX platform; created reporting layer for business report developers; developed and implemented security layers in catalog and end-user portal implemented across IWR /Cube and ReportNet reports; administered all environments with a 1300+ user base; Migrated Concur reporting from IWR to ReportNet; developed and implemented role-based pass-through Oracle ID's; customized Upfront Portal in HTML to use company graphics Designed operating procedures for admins, developers, and

systems support. Developed and enhanced reports and cubes for new financial access and Key Performance Indicator reporting. Defined business relationship for ETL script from SAP to Oracle Data Warehouse. Conducted performance tuning review and redeveloped Transformer MDC's for improved build times. Cognos Administrator Citi Financial Mortgage - Coppell, TX October 2002 to March 2003 Administered highly distributed Cognos environment, consisting of 12 INTEL/W2K servers; conducted daily monitoring of Server 2000 environments for application stability; published report sets and updated/new cubes to Production for use by 1500+ local/remote user base; defined business user standards for new report requests and developed output to meet user requirements; installed Informatica PowerMart/ PowerCenter V6.0 on a Unix platform. Assisted mortgage and real estate business users in building client online reports for city/district/regional level access. Trained new personnel to use Cognos Impromptu/IWR, PowerPlay, Transformer. Assist Administrator in planning conversion from Cognos v6.x to v7, including parallel processing statistics for hardware conversion, and pricing of new servers. Cognos Developer Cambridge Integrated Services - Carrollton, TX July 2002 to October 2002 Developed Impromptu reports for Clients at remote locations; deployed an on-line environment for remote access; troubleshoot previously written reports for updating to V6; trained personnel on Model and Cube development. Designed customer-specific calculations in catalog and reports. Trained personnel to use Cognos PowerPlay, Transformer, Access Manager. Designed software upgrade plan, including complete system and end-user testing. Cognos Developer US Department of Navy - Randolph AFB - San Antonio, TX December 1999 to July 2002 Supported contract with the Department of the Navy to install, configure and maintain Human Resource reporting database in an Oracle 7.3.4 environment; installed, updated and maintained Cognos Web Server software for use by remote personnel in seven regional locations; installed Windows NT, and upgraded to Windows Server 2000 Web Servers; developed the Defense Civilian Personnel Data System Web Applications implementation plan; trained regional offices to define and create reports; create user-based training in support of client/web based software installation, configuration and maintenance for use by Government personnel Trained Human Resource personnel on Cognos Applications using DoN (Dept. of Navy)

model and data. Installed and configured web integration using the latest COGNOS technologies: IWR 6.0, PowerPlay Transformer / Enterprise Server 6.61 Documented all work in Standard Operating Procedures (SOP). CACI - Production Systems Programmer/Informatica Developer US Army - Chantilly, VA November 1998 to December 1999 Constructed Extract, Transformation, Load (ETL) procedures using Informatica PowerMart software for use at US Army site; used Cognos PowerPlay and Informatica to create Cubes and Reports; Installed Cognos web software for client-site implementation; documented Access Manager/Netscape Directory Server (LDAP) installation steps based on Department of Navy regulations; formatted IIS and FTP sites and documented configuration requirements for implementation; used Oracle utilities to create, define, update and maintain testing databases in developing client source/target tables for development of ETL procedures. Performed data design review and submitted requirements for future expansion.

Implemented multi-phase ETL solution for data extraction from of-site input device. Created Oracle Stored Procedures and functions as a subset of the ETL solution. Senior Programmer Analyst US Geological Survey - Reston, VA July 1990 to November 1998 Supported Federal Financial System (FFS) operations on an AMDHAL 5870 & IBM 3090 mainframe system; updated, and modified JCL and COBOL programs and trained new personnel; implemented and utilized CA-7/11 reporting tool, and Control M/R/D processes to handle scheduling and automated problem resolution; responsible for General Ledger balancing; supervised day, swing and night crews; conducted employee reviews. Created and maintained SOP documentation in accordance with DOI guidelines, written at a level where a minimum of familiarity with the system would allow a user to perform any task covered. Contracting Office - Technical Representative expressed 100% satisfaction with quality and thoroughness of work performed, and documentation provided. Tape Librarian Pentagon - Washington, DC September 1986 to May 1990 Army non-commissioned officer Rank E-2 to E-4; lead Computer Operator of Honeywell mainframe and Tape Librarian for 3,000+ unit library; updated Tape Office Sourcing Control software, version 4 (TOSC-4); created communications wiring for networking of Pentagon offices; defined and implemented tape access system for internal users. Operated World Wide integrated mainframe system for Command

Control purposes for the Department of Defense, Army. Maintained a Top Secret, SCI, SBI background clearance from 1986 to 1990. Education Bachelor's in Business Information Systems/Technical Management DeVry University-Chicago - Chicago, IL May 2005 to October 2007

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