

Freelance Writer Freelance Writer Lake Luzerne, NY Authorized to work in the US for any employer

Work Experience Freelance Writer Mongoose Publishing - Work at Home June 2019 to Present

Contributing to currently unannounced role-playing game rulebook Admissions Lead Six Flags, Inc. - Lake George, NY May 2019 to Present Admit people into the park and provide assistance with ticket and membership issues Requires the ability to communicate briefly and clearly for giving directions and explaining solutions to problems. Promoted to Lead within 2 months and put in charge of Membership Services desk As Lead, supervising others working Member Services, taking inventory and writing guides/checklists for others to follow. Website Builder CraneHanaBooks.com - Work at Home April 2019 to June 2019 Expand existing Wordpress blog with landing pages spotlighting client's art and writing Goals: reorganize content to be discoverable, make it easy for people to find/buy her stuff. New theme: CSS3 and responsive design for a clean, pro look. Devised a PHP template to make it easy for the client to format pages about her books and wrote document detailing how to use it. Systems Administrator Grindwork Corporation - Tempe, AZ August 2010 to September 2014 Sole admin for a small software development company Set up/ran servers, workstations and network for office (mostly Linux) Image-based management for workstations Servers included network services (SSH, DNS, DHCP, LDAP single-sign-on), Git repo with Gitolite, intranet on LAMP stack, product dev/testing/build servers Later virtualized servers with VMWare ESX Built/ran Drupal website (Drupal 6 and 7 with 3rd party hosting, experiments with multi-site configuration) Ran 3 AWS EC2 servers - one as client service, two for project/demo use Remote and deskside support Helped write product documentation Learned a lot of new things on the job Website Administrator Redwall MUCK - Work at Home 2009 to 2014 Community site (30-40 active users) for a fan-created online game based on the Redwall fantasy book series First project using Drupal (D6) Included forums, guides and community-published articles Included multi-tiered permissions to allow for users to edit and admin content. Website Administrator Can You Identify Me? - Las Vegas, NV February 2012 to May 2013 Built website with Drupal and off-the-shelf modules Worked with the woman leading the nonprofit org to train her in site maintenance Created a space for the org to

communicate and facilitate their mission: crowd-sourced processing for listings of unidentified Jane/John Doe victims Volunteer project in collaboration with Grindwork Census Enumerator U.S. Census Bureau - Livingston County, NY May 2010 to August 2010 Door to door census taking, requiring excellent customer service skill Responsible for maintaining own schedule and tasks Computer Graphics, Web Design and Web Admin Freelance August 2007 to August 2010 Various projects 3D Artist Beta Technologies - Work From Home August 2007 to September 2009 Freelance subcontractor working primarily on the Theatron project with King s College, UK Worked with the team to create interactive 3d walk through exhibits of historical theaters Involved in subject research and historical interpretation to fill in details and create explanatory content. Library Computer Assistant Bard Collage at Simon - Great Barrington, MA August 2003 to May 2004 Deskside support for library users on Windows and OSX machines. Manage and respond to issues in issue tracking system (Bugzilla) Deployed new installs and updates for library machines. Education Associate of Arts in Liberal Arts Bard College at Simon's Rock - Great Barrington, MA August 2002 to May 2004 Skills DNS, LAMP Stack, LAMP, DHCP, LDAP, System Administrator, Vmware, System Admin, Linux, Docker (Less than 1 year), Python (1 year), Linux Administrator Certifications/Licenses CompTIA Linux+ June 2018 to Present LPI LPIC-1 June 2018 to June 2023 Linux Professional Institute Level 1 (concurrent with Linux+) CompTIA A+ February 2007 to Present

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