Systems Administrator 2 Systems Administrator 2 Systems Administrator 2 San Antonio, TX Work Experience Systems Administrator 2 Marathon Oil - San Antonio, TX April 2019 to July 2019 * VMware ESXi 6.5 core implementation & provisioning for HQ data center and backup site with HPE & Cisco hardware. * HPE MSA 2050 installation & configuration of fiber channel storage for ESXi host machine clusters. * Cisco UCS C480 ML M5 server chassis implementation & provisioning via CIMC for data center. Firmware update & patching. * HPE ProLiant DL380 Gen8 server chassis implementation & provisioning via ILO for data center. Firmware update & patching. Systems Administrator - Contractor Liftfund Inc - San Antonio, TX April 2018 to April 2019 * Project implementation & planning of ATT AseOD fiber deployment for HQ, Data Center & 13 remote office sites. * General Sys Admin support & triage for HQ and remote sites, including helpdesk support with the user base, vendors & contractors. * Quest Rapid Recovery backups for protected servers & disks. Including off site replication & cloud replication. * Fortigate FW deployment & configuration. VPN site-to-site & user remote VPN. * SecureWorks Deployment & configuration. IDS, Snare Logs and Redcloak. * Carbon Black Defense deployment & configuration for user base machines & servers. * PRTG network monitoring, SolarWinds N-able for protected servers. * RingCentral provisioning & deployment for user base. * Data Center Synology NAS & Dell SAN deployment & configuration. HP proliant server deployment & provisioning with ILO * ManageEngine servicedesk plus ticketing & event tracking. Including follow up documentation of events & reporting. IS Network & Systems Administrator - Contractor C.H. Guenther & Son, Inc - San Antonio, TX January 2018 to April 2019 * Documentation & mapping of updated/refreshed hardware for the network infrastructure. * Terminal server migration & decommissioning of phased out servers into MS remote apps TS server. * Deployment & provisioning of Wyse Terminals/Thin client hardware. * Onboarding & offboarding of VoIP users in Skype for business, including Polycom VoIP phone provisioning & deployment. * Application support, monitoring & troubleshooting for in-house software, including support for the applications hosted server (bare metal & virtualized). * Implementation of Video & Media playback on local Sharepoint intranet site. Including video editing, color balancing, audio attenuation, compression format and exporting/rendering. Systems Engineer

My Community Credit Union - Midland, TX October 2016 to July 2017 * Onboarding & Offboarding of users, contractors and vendors working for the Credit Union. * Providing remote or deskside support for the Credit Union in the Midland / Odessa areas. * VMware vCenter/vSphere monitoring, provisioning, decommissioning. Including Physical to Virtual migrations. * Rapid response & Triage for OpManager notifications. Internal networking and external networking equipment. * Support for the in-house CORE software, AS/400 maintenance & upkeep of archived databases and user base inside of the AS/400. * Office 365 user migration from Exchange. * SCCM packaging and deployment for user base, OU automation groups & volume keys. * Daily procedures for processing and documenting "End of Day" process and "End of Month" process. * On call rotation for after hours/holiday support. 24/7 365. Systems Administrator - Contractor Urenco USA - Midland, TX May 2016 to October 2016 * Oversees and applies appropriate support packages/patches/updates to maintain system integrity. * Coordinates with management in implementing global system/domain changes & upgrades. * Monitors McAfee ePO daily reports for user base events/infections. * Daily, Weekly , Monthly media/data backups via onsite storage & IBM T3310 tape libraries. * vCenter/vSphere monitoring, provisioning, decommissioning. EMC & Netapp storage maintenance & LUN provisioning. * Office 365 user migration from Exchange * Automation software deployment with SCCM/SolarWinds with custom scripting. * Onboarding & Offboarding of user base - Active Directory , Exchange 2010, Cisco VPN, File share, Good Email and Beecrypt. * Weekly audits and documentation of department procedure and knowledge base. Region 18 - EDLINK 18 May 2015 - Jan. 2016 Systems Engineer Midland,TX * Onboarding & Offboarding of various school districts who purchase services & support. * Maintaining/Deployment Vsphere clusters, various flavors of VMware (HP, Nvidia GRID, Intel Phi). * Avg 35.000 user base - GMail for Education, Novell iboss integration & Google AD sync. * SolarWinds patch manager, 3rd party software deployment, custom scripting per customers purchased services. * SolarWinds N-central & N-able monitoring & managing various systems, including Backups. * SolarWinds/SCCM 2012/2016 automation software deployment and scripting. * Fiber Co-op with local Telco & US Department of Homeland Security, monitoring and basic maintenance. * Software testing & deployment of VM services based

on customers purchased services and requirements.   * VM Horizon View configuration & deployment. Blast sessions & PCoIP. Testing pools and Production pools. Systems Engineer Resolute Energy - Midland, TX June 2013 to January 2015 * Project lead on expansions and overhauling of existing equipment & systems for oil field asset locations.   * HP proliant & blade server provisioning, deployment, maintenance. Including WSUS and SolarWinds Patch manager configuration.   * SCCM 2007/2012 packaging and deployment of in house software and 3rd party.   * Network infrastructure design for new or existing asset locations.   * TX & NM area backups ,Quantum DXi & Tape Loader.   * Orion configuration and monitoring for primary Network and oil field automation nodes.   * Cisco catalyst VPN box deployment, monitoring and support for Oil Rigs.   * Installation & configuration Automation Wireless canopy & VSAT systems.   * Trend Micro MDM deployment , MobileIron Deployment   * VMware/Vsphere provisioning and monitoring.of virtual windows OS.   * Project budgeting and scheduling with contractors & vendors.. Deployment Technician - Contractor Conoco-Phillips - Midland, TX March 2013 to June 2013 * Windows 7 image creation & deployment, data migration and backup for 300 users.   * WSUS deployment , Citrix XenApps administration.   * Trend Micro Enterprise (DLP) deployment & data migration/encryption.   * Avaya VoIP deployment & Aura configuration.   * Installation & provisioning of various flavors of servers - Fujitsu , HP , Dell   * Hyper-V deployment and environment testing for custom software.   * SCCM 2007 packaging and deployment. Deployment Technician - Contractor Concho Resources - Midland, TX September 2012 to March 2013 * Windows 7 image creation & deployment, data migration and backup for 1600 users.   * Hardware upgrades and unit replacements for the Win 7 deployment.   * Troubleshooting newly deployed machines , software reinstallation and registration.   * Maintained documentation and ticketing system for the windows deployment project.   * Trend Micro Endpoint encryption deployment on replacement machines.   * Trend Micro Mytoken provisioning and setup for remote field users.   * SCCM 2007 packaging and deployment of software installs.   * GPO and AD security group creations & audits. Systems Technician - Contractor Fujitsu North America - San Antonio, TX June 2012 to September 2012 * Tier 2 & 3 support for VCS, a customer tailored Citrix Receiver module running on Xenapps   * Integration project of 1000 users

into the VCS client, providing training and desk-side support. * Maintained On-boarding and Off-boarding of users into AD, security groups, Citrix, and Exchange. * TFS ticketing system , phone & email support , software installations , media backups , remote VPN support, hardware troubleshooting with client assets. * VMware Vsphere cluster provisioning, monitoring and support.

* Trend Micro MyToken provisioning and setup for remote users. Systems Technician HVHC - Visionworks - San Antonio, TX June 2010 to May 2012 * Tier 1 & 2 Desktop/Laptop/Tablets support for Business/Enterprise systems * POS troubleshooting , SQL query and table changes for in-house software , Citrix support   * Basic Network support for LAN/WAN configuration , including Dial-up/ISDN/ADSL * IBM AS/400 basic operation commands and media backups. * Avaya VoIP & Shoretel VoIP deployment * SCCM 2008 packaging and deployment of software installs. * VMware support for remote users, cluster reboots and resource monitoring. * Duties included, Onboarding & Offboarding users into AD , security groups, and Exchange. Sr. Tech - Lead Best Buy Geek Squad - San Antonio, TX November 2008 to January 2010 * Apple/PC upgrade , repairs , virus removal, data recovery * Duties included maintaining ticketing system for incoming GS services, scheduling, monitoring customer information integrity, training new and current employees Education Bachelor's degree in Information Technology Northwest Vista College - San Antonio, TX 2005 to 2008 W.H Taft High School - San Antonio, TX 1998 to 2002 Cisco Networking Academy A & B Skills Virtualization, Active directory, Cisco, Ldap, Orion, Remote access, Switching, Vmware, Vpn, Encryption, Exchange, Firewalls, Networking, Solarwinds, Voip, Ios, Replication, Security, Vmax, Hyper-v, System Admin, System Administrator Links http://linkedin.com/in/joe-f-williamson Additional Information TECHNICAL SKILLS & INTERESTS   * Windows Server 08, 12, 16 * VMware Horizon view, vMotion, * Basic understanding of Hyper-V * MS Exchange 10, 13, 16, OWA vCloud Air VMM * MS Office 10, 13, 16, O365 * DELL Poweredge & SAN, EMC * Cisco Meraki Mobile & Wifi AP * Skype for Business VMAX, HP 3Par , HP Proliant & * Basic understanding of IBM * SCCM 07, 12 , MDT, WSUS Blade AS/400 iSeries * LDAP, Active directory, SSO * PDQ deploy, Quest Kace, IBM * Basic understanding of Linux & * Group Policy, OU, Security Groups Maas360 FreeBSD * MS Network Share drive, folder * Drive encryption, BitLocker, * Veeam Backup, Quest Rapid

permissions, FTP, Print Server Sophos, Beecrypt Recovery Backup & Replication * Fortinet Appliances & Fortigate * Cisco VoIP, Shoretel VoIP, * Carbon Black Defense, Kaspersky Firewall RingCentral VoIP, Ubiquiti VoIP suite, TrendMicro suite, McAfee * Windows OS XP, 7, 8, 10 & LTSB * HP, Dell , Fujitsu, Ubiquiti EPO * SolarWinds Orion, Switching * Cisco VPN, OpenVPN, Fortinet   N-able,N-Central, Patch Manager * Cisco Networking & Firewalls Remote Access * SolarWinds Virtualization Manager * Basic understanding of Cisco iOS * VMware/vSphere 5.x-6.x & ESXi & protocols   * Interests: Hardware enthusiast, Video editing, Cryptocurrency, Tech reading & /r/sysadmin. Small Business owner.

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