systems administrator systems administrator systems administrator - United States Navy Baltimore, MD To obtain a position utilizing my skills as an IT professional and systems administrator and to be an essential part of a dynamic workforce. Work Experience systems administrator United States Navy 2011 to Present from 2012 - present.   Sole system administrator at Kandahar airfield for 2 months, supporting hundreds of users leveraging several end user hardware devices such as workstations, printers, and servers. Four months at Bagram Airfield working with a team of systems administrators supporting thousands of users and hundreds of workstations.   Subject Matter Expert hand selected to perform end-user systems installations at multiple remote sites in tandem with a team of network engineers, including network infrastructure support, end user equipment installation/troubleshooting, and server upgrades, while always completing ahead of deadlines.   Experience providing support to a wide variety of DOD customers.   Involved with training new personnel and writing standard operating procedures, to include complex web browser and PKI certificate issues.   Qualified in a short period of time to man a mission critical 24/7 service desk, assisting a wide variety of users with desktop application, hardware, and network issues.   Extensive experience with detailed site and equipment documentation to include, Visio diagrams of floor plans and server racks, SSP updates, IP Matrixes, and Configuration Management. Awards Joint Service Achievement Medal (2014)   Navy Good Conduct Medal (2014)   Written letter of commendation for service in Afghanistan. Additional Information   Possess Top Secret/SCI w/CI Poly clearance from 2012 to present.   Three+ years' experience in systems administration of the Windows platform.   Expert in Windows environment to include Windows XP, Vista, 7, Server 2003 and 2008, as well as their corresponding Office Suites.   Network infrastructure experience to include copper and fiber termination.   Experience with desktop virtualization to include VMware, V-Sphere, and Thin client machines as well as server virtualization.   Expert in Active Directory, hardware and software troubleshooting, file transfers and printer/scanner installation and troubleshooting.   3 years' experience with Remedy and SM9 Incident Management   Working knowledge of network protocols and troubleshooting.   Willing to deploy or travel.

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