

Systems Administrator Systems Administrator Systems Administrator - Isenberg School of Management Sunderland, MA Work Experience Systems Administrator Isenberg School of Management - Amherst, MA April 2014 to Present Provide desktop support, from networking, hardware repairs, profile management, and database management for a variety of users. Strong public relation skills for efficient and professional communication and service with clients. Deploys hardware to locations, and striving to bring the best customer service and support. Administration of all Apple Computer systems. Configuring and patching various production servers. Education Certification Branford Hall Career Institute - Springfield, MA 2013 to 2014 Computer Systems Engineering Technologies Studies Springfield Technical Community College - Springfield, MA 2011 to 2012 Skills best practices. (Less than 1 year), DHCP (Less than 1 year), DNS (Less than 1 year), EXCELLENT WRITTEN AND VERBAL COMMUNICATION SKILLS (Less than 1 year), networking (5 years), System Administrator, System Admin, Linux, Active Directory, VMware

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