

Systems Administrator Systems Administrator Pahrump, NV Hardworking system/network administrator proficient in hardware, software and security planning. Able to select, install, configure and manage components. Flexible schedule and adaptable approach. Work Experience Systems Administrator The Orange Crew - Anaheim, CA February 2017 to Present Maintained flexible schedule and responded to after-hours and weekend emergencies. Standardized job tasks and trained junior team members on industry best practices and standards. Analyzed complex project server issues and worked on large enterprise and business-critical applications. Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments. Made recommendations regarding information technology infrastructure overhauls. Led server infrastructure development, quality assurance, staging and production systems. Managed the system maintenance team to ensure proper backups are taken and security/AV patches are deployed. Designed, developed and deployed several IP phone systems running on various technologies. Systems Engineer Effortless Office - Las Vegas, NV August 2015 to February 2017 Setup and manage VMware cloud desktops Manage active directory and Exchange accounts Setup and manage Windows and Linux servers. Installed, configured, tested and maintained operating systems, application software and system management tools. Monitored and tested application performance to identify potential bottlenecks, develop solutions, and collaborate with developers on solution implementation. Worked closely with customers, internal staff and other stakeholders to determine planning, implementation and integration of system-oriented projects. Resolved issues related to operational components for Local Area Networks, Wide Area Networks and voice systems. Provided 2nd and 3rd level technical support and troubleshooting to internal and external clients. Lead Tech Mastertech Computers - Pahrump, NV September 2010 to August 2015 Troubleshoot and repair PC's, Macs, smartphones, and tablets. Maintained and administered company network of 100+ devices. Service tech for local businesses (troubleshoot and administer computers and networks with as many as 500+ devices). Talk with customers to determine their need and offer a solution based on that need. Order new equipment and parts as needed. Run reports, track sales, open and close registers. Offer tech

support to customers. Design and create websites to fit customer needs. Varied from simple pages to full e-commerce sites. Electronics Engineer Agpro - Paris, TX July 2005 to July 2010 Setup and maintain network of 113 devices \* Design, build, and implement devices to automate dairies \* Design, update, and maintain company and sister companies websites \* Make department schedules \* Check all product for quality control \* Design, create, and maintain company websites. Education Master's in Information Technology Western Governors University June 2018 to Present Bachelor's in Information Technology Great Basin College - Pahrump, NV 2011 to January 2015 Certifications/Licenses A+ Certified Network+ MCSA

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