

Service Technician Service Technician I.t. Support Port Deposit, MD I have achieved a goal of currently being self employed as a I.T. Consultant. I am self motivated, setting my own work schedule and deadlines as well as prioritizing work task. I have gained Enterprise computer support skills working as an intern for the Spoon River College computer support team. Work Experience Service Technician Digital Copy Systems - Peoria, IL May 2019 to Present Setup, Refurbish, Install copier equipment. Mechanic County truck test station - Lewistown, IL June 2018 to Present Complete automotive and small engine work orders. Information Technology Administrator Havana Public Library - Astoria, IL July 2017 to March 2018 Responsible for managing, maintaining, and upkeep of library computer systems, networks, and technology services. Key points Manage network Replace and upgrade computer hardware Provide computer support to library patrons Service all computer systems Information Technology Administrator Havana Public Library - Havana, IL September 2016 to March 2018 Responsible for the maintenance and conservation of all library equipment and computer systems. Key points Work as a independent consultant for the library Replace failing hardware and conserve machines Replace older and non working machines Manage small library network Service libraries Windows Server 2008 Information Systems Technician Spoon River College - Canton, IL August 2016 to December 2016 As an information systems technician intern for the Spoon River College technology department I was responsible for assisting computer support personnel with day to day task. Key points Follow up on computer support tickets. Re-image computer hard drives for implementation. Observe and train on the computer support ticket system. Complete assigned tickets. Education Associate of Applied Science in Computer Information Systems Spoon River College - Canton, IL 2017 Certificate Spoon River College - Canton, IL 2017 Certificate Spoon River College - Canton, IL 2017 Certificate Spoon River College - Canton, IL 2016 Certificate Spoon River College - Canton, IL 2016 Skills COAXIAL (Less than 1 year), MICROSOFT OFFICE (3 years), MS OFFICE (3 years), NETWORKING (2 years), SOFTWARE TROUBLESHOOTING (3 years), Electrical, forklift, Hand Tools, Maintenance Additional Information SKILLS Computer hardware diagnostics and repair Computer Networking Computer Software troubleshooting Cat5e Cable production/coaxial

production Desktop Support Windows OS support Soldering Electrical diagnostics Microsoft
Office Build computer systems from scratch Raspberry pi os installation

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