

System Engineer System Engineer Systems Engineer Washington, DC Work Experience System Engineer PowerComm Construction Inc. - Upper Marlboro, MD February 2019 to Present ? 7 months of experience with GoDaddy Office 365 ? 7 months of experience with JumpCloud ? 7 months of experience troubleshooting, diagnosing, and fixing laptops, desktops and network related issues ? 7 months of experience creating documentation and forms. ? 7 months of experience with OneDrive/Sharepoint ? 7 months of experience networking and maintaining Copier and Plotter machines IT Superhero OptfinITy - Springfield, VA August 2018 to February 2019 ? 6 months of experience with Office 365 ? 6 months of experience with Windows Server 2008,2012,2016 ? 1 month of experience with Windows Server 2019 ? 6 months of experience with Connectwise ERP ? 6 months of experience troubleshooting, diagnosing, and fixing desktop, laptop, and server related issues using Remote Software ? 6 months of experience with the SonicWall Firewall appliance Systems Administrator and IT Consultant Page After Page - Alexandria, VA April 2014 to July 2018 ? 4 years of experience with Windows Server 2012 R2, 10 years Windows 7, 3 years Windows 10. ? 4 years of experience using Active Directory, Automated Backups, iSCSI, SQL, hosting an ERP, Exchange as well as Office 365. ? 4 years of professional experience troubleshooting network incidents and issues. ? 4 years of experience working with VMware and VMware ESXi. ? 8 years of experience using Linux as both a desktop and server, using command line, GUI, SSH, Permissions, MariaDB, Hosting a CRM. On both Debian-based and Arch-based Distributions. ? 7 years of experience using 3rd-party remote software to troubleshoot and diagnose issues on remote computers. Specifically Teamviewer and AnyDesk and on the occasion Windows Remote Desktop. ? 8 years of experience with Sophos Firewall and OPNsense firewall, using VPN, Zerotier VPN, IDS, Rule-Based functions. Best practices, Multi-Networks, Port Forwarding, Web Filtering. ? 4 years of setting up and deploying single-board computers to capture information and to set up as a pseudo NAS. ? 4 years of experience networking, and troubleshooting Konica Minolta Copiers and Printers. Education Bachelor's in Cloud and Systems Administration Western Governors University - Salt Lake City, UT November 2017 to Present Associate in CyberSecurity A.A.S. Northern Virginia Community College - Alexandria, VA January

2015 to May 2017 Skills Microsoft Office (10+ years), System Administration (5 years), Windows (10+ years), Linux (8 years), Network Administration (5 years), Office 365 (3 years), Sharepoint (1 year), Windows Server (5 years), Firewalls (8 years), Active Directory (5 years), Remote Support (8 years), Copier Support (5 years), Vmware, DNS, System Administrator, Technical Support (5 years), Cisco, Powershell Certifications/Licenses Security+ September 2017 to September 2020

Name: Maria Stephens

Email: paulgreer@example.com

Phone: 001-827-269-7263