

Systems Administrator III (SAN) Systems Administrator III (SAN) Systems Administrator III (SAN) - Rite Aid Corporation Carlisle, PA Highly adaptive, motivated self-starter with exceptional problem solving, multi-tasking, and inter-personal skills seeking an opportunity to be on the forefront of business-critical decisions and be an effective team leader. Authorized to work in the US for any employer Work Experience Systems Administrator III (SAN) Rite Aid Corporation - Camp Hill, PA April 2017 to Present Includes all of the duties of Systems Administrator II (SAN) with the addition of the following items: Meet with vendors to discuss business needs, product proposals, contracts and storage strategies Designed and implemented six Hitachi G700 storage arrays including, but not limited to; capacity planning, fiber layout, zone configuration, parity group creations, LUN layouts and replication utilizing Cisco MDS switches Created and implemented the project plan for off-lease data migration including coordination with DBA, VMware, Unix, Windows, and Mainframe teams Implemented Hitachi's Tuning Manager storage performance monitoring and reporting application Implemented boot from SAN for production Windows Server 2008+ and RHEL 7+ servers Participate in the strategy, design, coordination and implementation of a replicating pair of Dell/EMC DLM 8500s Configure, test, and implement IBM Storwize v5010 iSCSI hybrid storage array Completed "Using Hitachi Virtual Storage Platform G1x00 and F1500 with Mainframe" class TH12230 Completed "Configuring and Managing Hitachi Storage Systems in a VMware Environment" class TS12847 Systems Administrator II (SAN) Rite Aid Corporation - Camp Hill, PA May 2014 to April 2017 Utilize Hitachi Command Suite, Device Manager and SNM/SNM2 to perform storage management functions, troubleshooting and performance monitoring and tuning on AMS, US, USVM, VSP, and VSP-G storage arrays Setup and maintain HUR/TrueCopy between data centers with local SI replication using CCI (HORCM), custom scripts and Hitachi Replication Manager (HRpM) Utilize vSphere for storage related actions including, path verification, LUN scanning, etc. Configure, manage and maintain Brocade switches using Webtools and CLI Provide technical support to developers and end users spanning a multitude of environments Design path configurations for storage, switches and servers using best practices for all fabrics Create and maintain storage and switch metrics utilizing custom scripts tracking capacity and

utilization to proactively make adjustments and recommendations    Meet with vendors to discuss business needs and product proposals    Create and maintain custom replication monitoring scripts to alert and notify on errors    Implemented Brocade Network Advisor to monitor and backup Brocade SAN and Extension switches    Configure Brocade 7800 and Cisco 9250i MDS switches for FCIP replication traffic    Participate in biannual disaster recovery preparation and testing at SunGard    Configure and implement EMC Data Domain 4200 storage arrays with remote replication

Installation, configuration and maintenance of Hitachi Replication Manager and Command Suite v8.x    Converted RHEL 7 local boot drives to replicated SAN boot drives for UAT environment    Utilize Dell Enterprise Manager and Storage Center to perform Compellent management functions    Nominated by my peers for IS Associate of the Quarter in 03/2017    Completed "Implementing Hitachi Universal Replicator on Open Systems" class TSI0150    Completed "Hitachi Non-Disruptive Migration" class TSE2630    Completed "Administration and Operation of Hitachi NAS Platform" class TCI2508    Completed "Managing Storage Performance with Hitachi Tuning Manager v8.x" class TSI2596    Completed "Managing Hitachi Automation Director v8.x" class TSI2690    Completed "Red Hat System Administration II" class RH13t Systems Administrator II GTECH Corporation - Harrisburg, PA August 2010 to May 2014 Includes all of the duties of GTECH Systems Administrator I with the addition of the following items:    Administrate RHEL v4 and v5, IBM System x hardware and DS5020 storage arrays    Mentor and train new employees across several different countries and states    Created and maintained the shell driven operational menu for 50+ Red Hat servers on several different hardware platforms to reduce human error, tighten security and speed up redundant functions    Implemented a PMWiki driven knowledge base for internal data tracking    Designed and created the MD software tracking database utilizing My SQL, Apache, and PMWiki    Received four "Building Excellence" awards for going above and beyond job duties Systems Administrator I GTECH Corporation - Harrisburg, PA December 2006 to August 2010    Administrate AIX v5, IBM p5 Series servers with DS4300 storage arrays    Maintain the trouble ticketing system (OTRS)    Created and maintained hardware and software monitoring tools for 160+ remote Linux based servers    Primary on call support for all proprietary GTECH software, IBM hardware, and

DB2 databases distributed between PA and MD    Disaster Recovery preparation, documentation, and testing    SSAE16 and SAS70 audit preparedness    Perform database restores and environment syncing for production and non-production environments    Maintain a DB2 database environment through monitoring and preventive maintenance    Created shell menus and scripts containing SQL queries to support operations    Aid in the setup and configuration of video slot machine hardware    Created the call tracking system utilizing My SQL, Apache, and PMWiki    Track and forecast system usage through custom created scheduled tasks and spreadsheets    Received three "Building Excellence" awards for going above and beyond job duties    Lead Computer Operator GTECH Corporation - Harrisburg, PA September 2006 to December 2006    Supervise, train, and mentor operational staff    Operate GTECH proprietary software to monitor all slot machines in Pennsylvania    Monitor system network availability through Solarwinds Network Performance Monitor    Track hardware and software issues using OTRS    Interact with venue customers to troubleshoot slot problems and failures    Setup and maintain datacenter environmental monitors    Responsible for tape backups and preparation for on and offsite storage    Lead Senior Computer Operator Unisys Corporation - Harrisburg, PA May 2003 to September 2006    Supervise, train, and instruct nine operators    Elected Operator of the Quarter, March 2004    Promoted from Operator II to Operator I/Lead in May 2005    Provide a help desk support for The Commonwealth of Pennsylvania's application and network users    Ensure the availability of multiple agency servers, in cooperation with technical support    Manage 2200 and A-Series Unisys system processes    Administrate IBM, Dell, Unisys, and Sun systems    Monitor vital systems through HP OpenView Operations for Windows    Track current system problems using Remedy User Action Request System    Interface with clients, programmers, and technical support to correct production issues    Participate in the Commonwealth of Pennsylvania's Disaster Recovery for the Department of State    Lead Tape Librarian American Personnel - Camp Hill, PA April 2002 to May 2003    Managers and Consultants    Supervised five librarians as Shift Leader; trained and monitored new personnel    Coordinated daily tape schedules, proper storage of media onsite, and preparation for offsite storage    Operational support to the onsite help desk ensuring accessibility of applications and

network Utilize Veritas NetBackup to supervise the creation of backup media Acted as a liaison between customers and operations staff Provided Quick Tape and Media Monitor support Education Computer Science Curriculum Shippensburg University September 2000 to December 2001 Skills SAN Storage (5 years), Linux (8 years), Brocade (5 years), SQL (6 years), Shell Scripting (8 years), Data Center Additional Information Skills Summary: Hitachi Enterprise and Midrange storage arrays, Universal Replicator/TC/SI, HRpM/CCI, Command Suite v8.x, HDLM, HTnM, HDvM/SNM/SNM2, Brocade FC/Extension Switches, Brocade Network Advisor, Cisco MDS, Dell/EMC Data Domain/DLm, IBM Storwize v5010, Dell/EMC Compellent, Qlogic, VMware, RHEL, AIX 5, DB2 8/9, SQL, shell and batch scripting, PMWiki, Oracle VirtualBox

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