

Senior Project Manager Senior Project Manager Project Manager Lawrenceburg, KY Authorized to work in the US for any employer Work Experience Senior Project Manager Tom Morgan Consulting - Lawrenceburg, KY February 2019 to Present I provide program and project management consulting and services. IT Project Manager HUMANA - Louisville, KY 2018 to 2019 Humana PMO Contract Led the Project Management and Implementation efforts for 6 highly visible software and hardware upgrade projects impacting over 500 applications and 5,000 end users. Oversaw business analysis, SCRUM Agile project management, and implementation strategies for multiple virtual and physical servers with unique storage requirements and software stacks. Interfaced with project sponsors, stakeholders, developers, analysts and support teams to design, develop, test, implement and maintain systems. Built and fostered strong partnerships and communication with external IT vendors with applications that integrated with our systems. Managed the process for selecting, implementing and integrating IT vendors with existing applications including, analysis, recommendation, implementation and relationship management. Developed plans and milestones, for each project and ensured that all projects met regulatory requirements. Drove the processes for gathering requirements, documenting workflows, resolving problems, identifying risks, managing stakeholder expectations, attaining customer sign off and ensuring quality assurance. Monitored and tracked projects and followed up closely with all stakeholders to make sure tasks were performed timely. Oversaw stakeholder engagement and accountability by facilitating and participating in bi-weekly update meetings. Hosted workshops consisting of several business experts, documenting their current state workflows and facilitated dialog to assist in the mapping of the desired state of operating. Worked with a team of developers throughout the Software Development Lifecycle (SDLC) to configure software according to business requirements. Senior Project Manager NTT DATA - Frankfort, KY 2006 to 2018 Commonwealth Office of Technology Department of Revenue Led the Project Management and Implementation efforts for developing and configuring software for multiple distributed and mainframe systems with integration points for the Department of Revenue. Oversaw highly visible capital projects with budgets ranging from \$1M to \$5M and 40 employees, including the implementation of CACS-G, a new revenue collection

system that yielded a \$25M increase in tax revenues for the Commonwealth. Worked closely with third party vendors and other key customers to ensure that changes and modifications integrated seamlessly and were deployed on time and within the expected budget. Managed all phases of the project lifecycle including initiation, planning, execution, monitoring /control and close, managing risk and exposure during all phases. Governed the change control process and developed and communicated the impact of the recommended changes to the initial timeline, labor and overall project costs. Developed cost / benefit analyses, buy/build recommendations and other types of analyses that educated leaders about the options and risks associated with employing a variety of technical solutions. Project Manager LEXMARK INTERNATIONAL - Lexington, KY 1998 to 2006

Oversaw large and highly visible projects affecting business, technology and supply chain management for the World Trade Order, Product Quality and WorldWide in Transit. Managed all aspects of the project lifecycle including initiation, planning, execution, monitoring /control and close, managing risk and exposure during all phases. Gathered requirements, established scope of work and created schedules that ensured that projects were delivered on-time and within budget. Led and mentored a team of 30 employees responsible for project tracking and communicating the progress on projects. Built relationships with international business units to manage global and more complex projects. Education MBA in Business Administration University of Phoenix - Phoenix, AZ BA in Chemistry David Lipscomb University - Nashville, TN Skills PMP, SDLC, PM, Scrum Master, Waterfall, Information Technology, Project Management, Program Management, PMI Certifications/Licenses Project Management Professional (PMP) May 2004 to May 2020 Driver's License Scrum Master October 2018 to October 2020

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