

Sr Business Analyst - Test Management and Change Management Sr Business Analyst - Test Management and Change Management Plymouth, WI A challenging position as a Database Administration/Development in an innovative work environment. To be part of a team that is fun, hardworking, and professional. Highlights and Technical Knowledge Highlights: 15+ years database experience MS SQL Server 2005 thru 2012; all editions, including optimized set up best practices. SQL Server Integration Services (SSIS) and SQL Server Management Studio (SSMS) TSQL Programming - DML and DDL Relational Database Development including indexing, data type selection, and data modeling. ServiceNow ticket tracking system. Agile development best practices. Windows Management Instrumentation (WMI) querying. Proficient at handling multiple projects concurrently. Demonstrated accuracy, attention to detail and ability work well in a team environment. Able to communicate and interact effectively with individuals of all levels. Major strengths include data security, documentation, problem-solving, creating more efficient processes and optimizing database performance. Take a proactive approach to my job. I do not wait for a problem/performance issue to occur. Work Experience Sr Business Analyst - Test Management and Change Management Ascension Health Services June 2014 to Present Ascension Information Services Additional information can be provided as appropriate/relevant to database administration position applied for. Specialist Database Administrator Wheaton Franciscan - Glendale, WI June 2006 to December 2014 Hired as Senior Database Administrator and promoted to Specialist in 2008. Identified as top technical resource on a team of 8 database administrators for database performance, architecture, issue(s), and questions. Provided numerous presentations to database team regarding performance monitoring/troubleshooting techniques/best practices - knowledge sharing. Supported 50+ SQL Server 2005, 2008, 2008 R2, and 2012 environments. Established Unattended Installation process for SQL Server 2008 and 2008 R2. Created automated copy and restore process. Primarily used for production-to-test refreshes and backup consistency checks. Reduced overall database optimization time by up to 75% by developing, testing, and implementing a "smart" index rebuild and statistics update process. Established curriculum and taught classes for use of optimized T-SQL to technical support team members.

Have also provided numerous presentations to the database team regarding various performance monitoring/troubleshooting techniques/best practices - knowledge sharing. Established and taught classes for use T-SQL language to end to technical support team members. Principal Database Administrator Jefferson Wells International - Brookfield, WI September 2002 to June 2006 Coordinated physical changes to computer data bases. Automated daily operations of database maintenance. Wrote, designed and implemented performance monitoring application. Instrumental in PeopleSoft FS and HR application database upgrades. Established real-time email and text messaging alert system from SQL Server to notify of data and log thresholds, security failures, and database corruption. Designed logical and physical database models using Erwin. Trained and managed an entry level database administrator and achieved significant improvements in their productivity. Primary source for design of hardware platforms designed to optimize database performance. All assigned tasks for team projects have been completed on time or earlier. Structured and maintained 10 production and 15 development, test, and UAT database environments. Spearheaded application database query optimization efforts. Created graphical and written description for programmer analysts to understand how applications access data. Restructured and improved pre-existing database processes. Responsible for documenting and maintaining database object naming standards. Provided fully documented physical data models to application developers. Database Administrator Metavante - Milwaukee, WI August 2000 to September 2002 Responsible for logical design reviews, physical design transformations, implementation and maintenance of SQL Server, Sybase, and Oracle databases Windows NT for a variety of client/server and data warehouse applications. Provided 24-hour support on a rotating on-call basis with other teams. Developed and implemented database backup and disaster recovery procedures. Maintained database software by applying patches and upgrades. Worked with application development teams to review and complete application database modification requests. Database Administrator Quarles & Brady - Milwaukee, WI June 2000 to September 2000 Database Administrator Case Corporation - Racine, WI June 1998 to June 2000 Education MCS UW Whitewater - Whitewater, WI August 1994 to May 1998 Skills architecture (8 years), BCP (Less

than 1 year), Clustering (Less than 1 year), Crystal Reports (Less than 1 year), Data Modeling (Less than 1 year), database (10+ years), DDL (10+ years), disaster recovery (10+ years), HTML (Less than 1 year), MS Access (3 years), MS Excel (10+ years), MS SQL SERVER (10+ years), real-time (3 years), security (10+ years), SQL (10+ years), SQL Server (10+ years), DBA (10+ years), Sql Dba (10+ years)

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