

Tech Associate Tech Associate www.austinlake.net Bluffton, SC Authorized to work in the US for any employer Work Experience Tech Associate Staples - Hilton Head Island, SC January 2019 to Present Jr. Network Administrator Tidewater Hospice - Bluffton, SC May 2016 to January 2019 Provide IT help desk support to 100 users in 4 locations Support windows remote desktop users on windows server 2008 Maintain and support user mailboxes in Microsoft Exchange 2010 Leverage knowledge of PowerShell to automate processes and increase efficiency Oversee and troubleshoot problems on WAN network across 4 locations Install new network wiring and equipment and replace legacy equipment as needed Develop and maintain company websites Assist in document management and data entry Assist network admin in developing new features and fixing legacy issues in internal intranet application (PHP, HTML, JavaScript, Symfony, SQL) Pizza Chef Frosty Frog Cafe & Pizza - Hilton Head Island, SC November 2013 to May 2016 Education High school May 2017

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