

Lead Tutor/CEO Lead Tutor/CEO Cypress, CA Work Experience Lead Tutor/CEO January 2017 to Present Tutored up to 25 students at any given time. ? Used various methods to and created various lessons plans to meet each individual student's needs ? Taught courses ranging from basic arithmetic to upper division college math courses Network Engineer/Systems Administrator InSync Computer Solutions - Laguna Hills, CA May 2018 to March 2019 Managed both corporate and storefront location networks for Large Company with 78 locations across the CA, NV, and AZ ? Coordinated and performed routine server checks and updates for all clients ? Utilized Solar Winds and other automation to maintain compliance of FFIEC and other management Servers and Workstations ? Installed VoIP systems for all locations of our largest client. Maintained production of existing VoIP environments ? Performed desktop, network, and server support directly with clients to adequately recommend the most comprehensive updates to current networks for the cheapest cost possible. ? Documented all installations and procedures for updates as well as researched recently released updates and patches to ensure client's environments would remain stable. ? Setup Microsoft Exchange servers and remediated issues with current environments. ? Setup networks and installed routers and switches to be managed 24/7. ? Managed and setup Office 365 on multiple projects as environments migrated over from previous versions. ? Travelled extensively for onsite support in urgent and critical environments. Waites Tutoring, North Orange County, CA Systems Administrator/Auditor (Windows/Unix) IBM, INC - Costa Mesa, CA November 2010 to December 2016 Coordinated with a team to develop inventive ways to use IBM and third party software to maintain security and system compliance for thousands of servers nationwide ? Managed constant TCP/IP scans and remediating security failures ? Organized OS and Application Patching for servers across all sites ? Standardized and documented processes and procedures ranging from vulnerability remediation to server builds ? Managed Middleware and OS Health Checks for high priority FFIEC and HIPAA servers ? Developed and documented group policies for all servers ranging from basic security vulnerability remediations to hardening high priority servers from install in order meet IBM compliance standards and government regulations ? Utilized VMware and Vsphere to create virtual images ? Wrote Powershell scripts to automate some

processes. ? Configured and Installed QRADAR to send logs and better security within the Group 1 lab. ? Prepared documentation for each server in preparation for corporate audit ? Maintained 99% compliance for tens of thousands of servers across the world ? Configured and managed domains using Active Directory and GPO's to streamline the baseline hardening process Teller/Banker Chase Bank - Anaheim, CA February 2010 to November 2010 Education Bachelor of Arts in Applied Mathematics in Applied Mathematics California State University - Fullerton, CA December 2016 Skills Active directory, Cisco, Exchange, Solarwinds, Lpars, Vmware, Aix, Linux, Pseries, Red hat, Voip, Microsoft exchange, Microsoft office, Training Additional Information Operating Systems ? Windows Server (2003, 2008, 2012, 2016); Windows (2000 - 10) ? AIX (4.3.x, 5.x, 6.1, 7.1) ? IBM VIO for virtual I/O on pSeries ? Linux (Red Hat up to 6.x, SuSE) ? ESX and ESXi Tools/Products ? pSeries LPARs (partitions, micro-partitions, virtual I/O, VLANs, VMware, Microsoft Office, Remote Desktop, Active Directory (GPO's), QRADAR, Cisco (Meraki and ASA/Switches and Routers), SolarWinds, Microsoft Exchange, VoIP Systems Additional Training

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