IT Director/Information Security Officer IT Director/Information Security Officer IT Director/Information Security Officer - Baylor, Scott, & White Hospitals Flint, TX To show that I am a proven Healthcare IT asset to any organization and gain knowledge from each new endeavor. Work Experience IT Director/Information Security Officer Baylor, Scott, & White Hospitals - Tyler, TX March 2016 to Present   Governance of all systems (Evident, FUJI, SSI, Interqual, DocuTap)   Over $5M budgetary responsibility for new and current processes and engagements.   Over $10M in assets across all locations   Manage team of five for IT department   Direct access to CEO and CFO for governance.   Hospital leader for all information security standards.   Revenue cycle leader   Sat on executive compliance committee.   Implantation of clinical software to providers Designed current workflow and processes with current EMR (Evident)   Build and design EMR software for both clinical and financial departments Contract EMR CPSI EHR June 2015 to October 2015 Artesia General Hospital, NM   Complete system implementation of CPSI Healthcare EHR to entire facility.   Project lead on post-implementation integration with previous processes.   Install and educate end-users on healthcare Revenue Cycle best practices including billing, patient access, case management, and revenue integrity.   Delegate task to current hospital staff on CPSI Healthcare software.   Weekly meetings with C-level leadership on statuses and goals.   Evaluate clinical departments on Revenue Cycle best practices.   Develop policy and procedures for use of hospital applications.   1:1 training and support to providers, nurses, and staff on multiple applications within CPSI clinical and Revenue Cycle Applications. Contract IT Analyst CPSI EHR January 2014 to February 2015 Jacobus Consulting, CA   Assisted on Revenue Cycle Implementation Project for multi-facility health system.   Develop project plans for each department on new practices.   Served in leadership role on multiple projects.   Use SQL and MS Access to extra CPSI Master Patient Index and Payroll information to interface with other EMR system(s) Optimize CPSI EHR system for all departments.   Implement new practices for integration of different aspects of the revenue cycle throughout the healthcare district.   Develop policy and procedures for use of hospital systems.   IT support site wide. EMR Software Support Analyst CPSI HER September 2013 to November 2014 Thor Group   CPOE Physician Application support for

hospital during software install.   Develop best practices for best system uses.   Financial workflow analysis and revenue cycle support.   Data retrieval from database.   End-to-end go live support on clinical documentation.   Extra data through SQL for advanced reporting. Contract Software Analyst CPSI EHR - Wahiaw?, HI March 2013 to August 2014   Provide education on Medication Reconciliation to clinical staff and management.   Use CPSI database to move databases to extract information for reporting for Administration team   Elbow-to-elbow support on software and hardware related issues. This included CPOE, POC, Technical (hardware), Financial, and Ancillary departments.   Create education documentation on software and technical issues.   Project lead on multiple software and hardware projects. Network Specialist Labette Health - Parsons, KS January 2013 to June 2013   Elbow-to-elbow onsite support on CPSI software and hardware. Worked on Clientware, CPOE, POC, Order Entry (OE).   Provide remote support on software and hardware issues.   Support education department on documents to be used site wide.   Provide technical support and advised IT staff on site on any hardware issues.   Meet regularly with clinical staff to discuss the direction of projects.   Project lead on software and hardware project implementation including education, install, go-live, and legacy support. Senior Consultant/Lead Trainer, CPSI MaxIT Healthcare/Leidos Health June 2011 to December 2012   Senior Consultant, Clinical Educator, CPSI at St. Mary's-Warrick Hospital (Indiana) and Labette Health (Kansas)   Consulted with Business office and CFO on Revenue Cycle processes and best practices to market hospital and increase revenue and decrease profit loss.   Worked with administration to see most cost effective areas and streamline practices to decrease expenditures.   Project Manager for software and hardware implementation across all modules. This involved drafting a project plan, financial analysis, coordinating with IT staff and department directors along with CEO on all impactful changes site-wide. This also involved managing a group of 10 in the IT department but overseeing the project of 500 end-users across the hospital campus and satellite clinics/facilities and their department directors and seeing the project through for the entire cycle.   Technical liaison between vendor and site on procurement of all new hardware. Advised site on direction for systems. Advised current IT staff on current Change Management process along with workflow solutions.

Managed department directors during implementations.   Provided guidance on legacy system.   Gave technical and clinical support site wide for system.   System Admin for all vender related hardware.   Implemented new policy and procedures through all departments of hospital.   Project Manager for life cycle of all vendor related projects   Service desktop support   Educate all users and management on any and all software changes throughout facility.   Created education documents for clinical/physician staff for new module going online hospital wide.   Conducted one-on-one training for staff. Senior Support / Clinical & Technical Development Mobile, AL April 2009 to June 2011   Developed clinical applications for use in hospital(s) all over the country   Worked with physicians on clinical improvements on hospital software   Created revenue cycle practices for hospitals to use CPSI applications to the Hospital's maximum   Worked with HL7 teams to integrate multiple hospital EMR's through interface (HL7) messaging   Installed Revenue Cycle Registration enhancements onsite to multiple   Worked in Clinical R&D to develop best practice software for medical facilities.   Conducted training sessions for providers, nurses, and revenue staff on software.   Gave presentations to C-level staff to multiple hospitals on Revenue Cycle portion of cycle.   Lead project teams with onsite installation of clinical and revenue cycle software.   Upgrading current clients to Linux Red Had 5.4 Operating Systems along with installing new IBM X series servers   Did this by an ssh data migration over the site's network to its new server   Handling emergency situations with critical problems (including possible data loss) with systems   Either via phone, VPN or traveling to site to find solutions with multiple problems either data, operating system, or software   Assisted in program development in a COBOL/Java/MySql/Red Hat Platforms   Building new servers and current servers with Unix or Linux Operating Systems for immediate use   Traveling to the location and placing that system in line in a timely manner   Worked with customers on Microsoft Active Directory with Windows Server 2003/2008 servers   Working with product development on creating Virtual Images of our software for clients to use on their LUN/Hardware   Created Virtual Redundancy servers for sites using cloud based solutions along with virtual Servers on site.   Also worked on improving and creating new methods of upgrading systems and streaming approaches of current practices   Worked day to day

phone support for all customer's IT issues   Handled after hours and weekend support for emergency situations   Supported SCO Unix, Open 8 Unix, Unix 7.1.3/7.1.4, Red Hat Linux 5, CentOS 5.4, VMware Versions 4.0/7.0. Windows NT servers on several types of hardware configurations. Using RAID 0, RAID 5, RAID 0, and RAID 1 (VERITAS Mirroring) disk array setups   Worked in team atmosphere and worked on problem solving situations with other employees in my department and company-wide   Served an on-call 24/7 support for after hours emergency situations for all customers (approx 625)   Set up Microsoft NT and Active Directory for customers ranging from 100 to 600 end users.   Created virtual servers for sites using VMware and Hyper-V with Windows and Linux (CentOS and Red Hat 5.4 Operating Systems. Technical Administrator E-Graphics and Design, Inc - Mobile, AL February 2008 to January 2010   Data implementation on all existing and new accounts/clients   Set up and maintain all networking and computer hardware in office   Deal with customers face to face and reply to phone calls and emails Sales Supervisor Lenscrafters, Inc - Mobile, AL June 2008 to November 2008   Day to day store management   Deal with all associate relations and boost employee moral   Handle with customers face to face and reply to phone calls and emails   Balance budget with payroll and sales projections based on previous sales achievements Account Executive MCR Concepts, Inc - Mobile, AL December 2007 to February 2008   Face to face in store sales for major telecommunications company   Handle customer complaints and all major questions   Train new account managers in sales concepts and theories Assistant Manager Buckle, Inc - Mobile, AL June 2006 to June 2007   Supervise and maintain store flow in the store   Handle all customer related matters and/or customer complaints   Merchandise and delegate tasks to other associates in the department   Create budget forecasts and growth projections for future store earnings Assistant Manager Old Navy Clothing Company, Inc - Mobile, AL May 2001 to August 2002   Supervise and maintain store flow through the men's department   Merchandise and delegate tasks to other associates in the department Technical Director / Theatre Manager Murphy High School - Mobile, AL August 1999 to May 2002   Conducted administrative functions for all activities in the theatre   Acted as liaison between school and outside functions.   Account manager for outside functions being held in department   Handled payroll and

Time & Attendance for department and employees Education Bachelor of Science in finance University of Alabama - Tuscaloosa, AL August 2002 to June 2007 Advanced Diploma Murphy High School - Mobile, AL August 1998 to May 2002 Skills Mysql, Sql, Css, Dreamweaver, Tomcat, Websphere, Html, Javascript, Ms project, Perl, Php, Scripting, Visual basic, Xml, Xml/xsl, Xsl, Aix, Apache, Linux, Linux/unix Additional Information Skills   Adobe Dreamweaver Adobe Photoshop Adobe Flash MS Office Suite MS Project   CSS HTML/XHTML Java JavaScript Perl PHP Shell scripting SQL XML/XSL Visual Basic   MySQL   AIX/Linux/UNIX Red Hat CentOS Fedora Windows Vista/XP Windows 7 Windows R2 Windows NT Active Directory   Apache/Tomcat WebSphere Suite

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