

Senior Systems Engineer Senior Systems Engineer Senior Systems Engineer - Micro Consultations  
Cumming, GA To work with an organization where one can continuously learn in the pursuit of  
achieving functional excellence, thus getting maximum job satisfaction and optimum career growth.

Work Experience Senior Systems Engineer Micro Consultations - Alpharetta, GA August 2017 to  
Present Adhere to all information technology and security policies, maintaining a focus on data  
security Manage and monitor information systems and infrastructure Install, configure, test and  
maintain operating systems, applications, networks and system management tools. Proactively  
ensure the highest levels of systems and infrastructure availability Write and maintain custom  
scripts to increase system efficiency and reduce touch labor Participate in the design of  
information and operational support systems Maintain security, backup and redundancy strategies

Liaise with vendors and other IT personnel for problem resolution Platforms: Windows 7,  
Windows 8.1, Windows 10, Mac, Windows Server 2003, Windows Server 2008 R2, Windows Server  
2012, VMware Systems Engineer Onepath Systems - Atlanta, GA September 2016 to August 2017

Assist clients with the installation, configuration and ongoing usability of desktop computers,  
peripheral equipment and software. Physical setting up of computers and software system  
installation for various computer applications and programs Install software, patches, updates on  
desktops, and laptops Troubleshoot network, software, and printing problems Install and/or  
upgrade Microsoft Operating Systems Perform virus detection and removal Review quarterly  
preventative maintenance assessments on client servers using Onepath standards and processes

Adherence to Onepath processes and standards Network switch and server room cable  
management Platforms: Windows 7, Windows 8.1, Windows 10, Mac, Windows Server 2003,  
Windows Server 2008 R2, Windows Server 2012, VMware IT Business Analyst Robert Half  
International February 2016 to August 2016 Installing and troubleshooting applications on tablets  
(Surface Pro3, Dell Latitude 7350 Tablet, Dell Venue Tablet). Training new deployment  
technicians on site. Imaging new tablets in SCCM and testing of functionality. Troubleshooting  
Direct Access (VPN) and installation of Direct Access certificates. Working with Bitlocker  
encryption to maintain confidentiality, integrity of data and SOX compliance. Building windows 8.1

distribution points and building connections with Amazon web services in live server environment.

Working with Druva server to backup and restore user data as need. Traveling across North America on a weekly basis for new deployments. Providing document summarizations of work

assignments including client sign off, punch lists and resolutions Platforms: Windows 7, Windows

8.1 Support Analyst MCIC Vermont LLC - Atlanta, GA September 2014 to December 2015 Liaison

between our customers, software developers, network engineers, application analysts and vendors

to make sure customer computer system needs are met. Review appropriate logs and activity to

identify common issues and negative trends across the population of assigned programs. Make

recommendations on developing innovative and cost-effective solutions to customer problems.

Identify opportunities for process and procedure enhancements to drive efficiency and customer

service levels. Platforms: Windows 7, Windows Server 2008 R2 System Administrator Fidelity

Information Services - Atlanta, GA September 2013 to September 2014 Responsible for

implementation, configuration, coordination, control, maintenance, troubleshooting, security, usage

monitoring and the development of specialized system procedures within multiple locations.

Conducted ongoing security risk assessments including the monitoring, investigation and reporting

of security and access violations Installed and maintained network servers, operating systems,

and other network equipment. Researched, tested, and evaluated vendor hardware and software

products Platforms: Windows XP, Windows 7, Windows Server 2008 R2 Education B.S. in

Computer Information Systems Newman University - Jefferson City, TN 2013 Skills Excel, Microsoft

excel, Lotus notes, Outlook, Photoshop, Visio, Microsoft visio, Microsoft project, Active directory,

Vmware, Html, Python, Visual basic, Xml, Css, Dreamweaver, Sharepoint, Web design, Microsoft

access, Mysql Additional Information Skills Team Lead for Business Capstone. Web Design:

WordPress, HTML, XHTML, CSS, jQuery Mobile, and XML Programming: Visual Basic and

Python Other Related Skills: Microsoft Access, Microsoft Visio, Microsoft Excel, Microsoft Project,

Adobe Photoshop, Adobe Dreamweaver, Notepad ++, VMWare, MySQL, SharePoint, Active

Directory, Lotus Notes, Outlook.

Name: Shelby Vaughn

Email: angela97@example.net

Phone: 581.884.2773x4005