

Network and Systems Administrator Network and Systems Administrator Brooklyn, NY Skilled and dedicated Network Systems Administrator with twenty years of comprehensive IT engineering and troubleshooting techniques. Technically savvy with sound, high-quality and unique problem-solving abilities ranging from general to more advanced network, hardware and software issues. Strong interpersonal communicative skills with proven leadership qualities and an excellent team building disposition. Work Experience Network and Systems Administrator BAE Systems INC - New York, NY 2007 to 2014 Provided network systems administration, technical support, consulting, training and project management for over 200 end users in the Language Services Program within the Dept. of Justice. * Responsible for providing daily desktop support, troubleshooting, and end user software updates to maintain efficient and cost-effective productivity. * Dedicated daily as well as on-call support for work and remote sites. * Responsible for the coordination, installation, configuration and troubleshooting of end user computers with proprietary software for the entire program. Education Bachelor of Arts in Sociology in Sociology Columbia University - New York, NY 2019 Associates in Writing and Literature in Literature Borough of Manhattan Community College - New York, NY 2016 Skills Active Directory, Networking, Windows, Technical Support, Microsoft Office, Customer Service, Windows 7

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