Data Analyst Data Analyst Plymouth, MA Authorized to work in the US for any employer Work Experience Data Analyst Cognizant Technology Solutions - White Plains, NY September 2018 to Present Lead Reporting and Analytics team and act as the main point of contact for a variety of people from business, including marketing, sales, and finances. Manage offshore team and maintain a strong working relationship business users by establishing an effective communication. Manage and maintain scheduled reports, online tableau portals, and tableau data source. Working with stakeholders to understand complex business needs, data requirements and then translate requirements into effective reporting, visualization and actionable insights. Perform ad-hoc analysis to help senior management to make educated business decisions. Provide marketing decisions by developing survey, analyzing results, and building visualized survey reports. Closely work with IT, Equipment, and Data teams to ensure the connectivity of the equipment. Pega Testing Analyst / Pega Developer Cognizant Technology Solutions - Florham Park, NJ August 2017 to September 2018 Work as part of Internal Quality Testing team to ensure requirements are documented and covered by tests. Create and review test plans, test sceneries, test cases as per functional requirement documents. Perform manual tests by preparing test data and executing test cases step by step. Collaborated with developers to reproduce and test defects, and validate corrections made to those defects. Identify, record, and track defects, steps to reproduce the defects. Write and execute complex SQL queries to manipulate test data in DB2 and PEGADB. Help developing a healthcare application based on business requirements by debugging activities, rules, UI elements, and flows. Teaching Assistant for Python Syracuse University, School of Information Studies - Syracuse, NY January 2017 to May 2017 Assisted instructors with their lab and homework evaluation and answer students' questions. Helped 140 students analyze complex problems by thinking computationally and systematically. Supported students individually during off-classroom hours. Education B.S in Information Management and Technology Syracuse University, School of Information Studies - Syracuse, NY August 2013 to May 2017 Skills Pega (1 year), SQL (3 years), Testing (Less than 1 year), Business Intelligence, HTML (3 years), Tableau (1 year), Excel (Less than 1 year), CSS3 (3 years), Data Analysis (2 years), Python (3 years), R

language (1 year), Powerpoint, Microsoft Office, access, Visio, MS Office Certifications/Licenses Pega Certified System Architect October 2017 to Present Pega Certified Business Architect November 2017 to Present Uipath August 2018 to Present Additional Information TECHNICAL SKILLS Programming Languages: R, Python, PL/SQL, SQL, HTML, CSS, jQuery Applications: Tableau, Microsoft Access, Uipath, Anypoint Studio, Pega Designer Studio, Pega Robotic Automation Studio, MS Project, MS Visio, MS Excel, Invision, Adobe Illustrator Language: Native in English and Mandarin Chinese

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