

MTS III Spec- IT Qual Assur MTS III Spec-IT Qual Assur Infosys - Contractor - Verizon Business
Leesburg, VA IT professional with 5+ years experience as a Software Testing Engineer with proven leadership, work ethic, and strong skills. Ability to partner with required development team to guarantee a reliable code, faster deployment, and quality product. Work Experience MTS III Spec-IT Qual Assur Infosys Contractor for Verizon Business - Ashburn, VA December 2018 to Present
SIT and End to End (E2E) Lead of multiple epics and federal projects. SIT Lead on a customer facing web application. Extensive experience debugging code issues by utilizing web development tools. SIT Tester for internal applications (Web-Based and Mainframe) API Testing by using SOAP UI tool Work on creating detailed test cases, for positive and negative scenarios. ATF for multiple federal projects. Work with end user to understand their challenges and development to ensure a better user experience. MTS III Spec- IT Qual Assur Verizon Business - Ashburn, VA June 2017 to December 2018 SIT Lead of multiple epics on multiple federal projects. Worked with the team to improve the testing skills switching from manual to a more automated testing approach. Worked on improving testing techniques with different teams relying more on automated regression testing. Work as E2E test on different migration projects from legacy systems to newer technologies. Including VoIP Services. IT-Testing / Quality Assurance II Verizon Business Pinnacle Resources Group - Ashburn, VA May 2016 to June 2017 Lead multiple product stacks for a federal project. Test End-to-End all the products of these stacks. Created test cases mapping different systems user stories to certify a complete end-to-end test Attend daily calls to provide status and retrospective calls to provide ways of improvements. Work with the agile model, analyzing user stories and testing with the iteration methodology. Work as SIT (System Integrated Testing) for two different epics. Debug test failures, worked closely with the Software Development Teams, and reported bugs and design gaps. Work with Software Development team to ensure a faster and more reliable code deployment. Perform regression testing in the testing and production environment to ensure the quality of the code Assist in the creation of scripts to reduce manual testing introducing a more automated approach. Quality Assurance Project Manager Lead Verizon Business - Newtech, S.R.L - Santo Domingo, DO October 2015 to April 2016 Managed a group of

16 employees, with other offshore leads. Performed planning and testing as part of the software development life cycle. Attended daily calls with UAT facilitators. Worked with developers to reduce the time of defects resolution. Worked with the agile methodology, analyzing different epic user stories' and testing them within the iteration. Quality Assurance Project Manager Verizon Business - Newtech, S.R.L - Santo Domingo, DO December 2014 to October 2015 Plan and create test cases based on design documents Upload test plan information on HP Quality Center to keep track of issues and defects Provided project status and handoffs to offshore partners. Participated in call meetings with business managers and users to agree upon what exactly needs to be tested and its final purpose. Participated in the change management process, and identify their risks and benefits. Trained the team on unknown or new areas to achieve a faster and smoother testing. Documented all the processes that the product goes through. Education Master's in Computer Science Rochester Institute of Technology - Santo Domingo January 2014 to December 2015 Bachelor's in Telematics Engineering Pontificia Universidad Catolica Madre y Maestra - Santo Domingo, DO August 2009 to December 2013 Skills Jenkins, Software development, Xml, Soap, Jira, Jira (2 years), Confluence (2 years), SQL (Less than 1 year), HP Quality Center (4 years), Agile (2 years), Waterfall (3 years), Testing (5 years) Certifications/Licenses CAPM July 2015 to July 2020 Additional Information SKILLS Programming Languages: SQL, XML, Java (Basic) Tools and Utilities: HP Quality Center, JIRA, Soap UI, Selenium, Jenkins, One Confluence Software Development Methodologies: Waterfall, Agile IT Helpdesk Support

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