Systems Administrator Systems Administrator Apple Valley, MN Information Technology professional experienced in technical support Eager to apply and expand skill set in Systems Administration and Cloud Computing Authorized to work in the US for any employer Work Experience Systems Administrator EO Johnson Business Technologies - Eden Prairie, MN February 2018 to Present   Installation, Administration, and Support for remote servers, endpoints and networking appliances   Collaborating with Systems Engineers, Senior System Administrators, and Field Technician to provide expedient, professional support and service   Supported Platforms include: Windows Server, Exchange, Office 365, Fortigate, Windows 10, Hyper-V, VMware ESXI Senior Student Technician IOWA STATE UNIVERSITY INFORMATION TECHNOLOGY SERVICES - Ames, IA June 2014 to Present   Onsite endpoint support for users across a range of ISU administrative departments   Management of 12 student workers for endpoint equipment configuration, installation, and support   Management of and contributions to projects assigned by ITS administration Lead Technician MY PC LLC - Boscobel, WI August 2013 to March 2014 Computer diagnostics and repair for home and small business customers Technical Support Consultant TRITECH SOFTWARE SYSTEMS - Decorah, IA May 2012 to July 2013   Remote tier 2 support for the Inform 911 Computer Aided Dispatch System   Troubleshooting and configuration for systems including: Windows Server 2008, Avaya Call Manager, Comdial Phone Switch, Cisco Firewall Education Bachelor of Science in Management Information Systems in Management Information Systems IOWA STATE UNIVERSITY December 2017 Associates Degree in Computer Technology in Computer Technology NORTHEAST IOWA COMMUNITY COLLEGE March 2012 Skills Active directory, C# (Less than 1 year), Cisco IOS, Java (Less than 1 year), System Administrator, Powershell, AWS, Vmware, Fortigate, System Administration, Windows Server, Python (Less than 1 year), SQL (Less than 1 year), Linux (Less than 1 year) Certifications/Licenses AWS Certified Solutions Architect - Associate July 2019 to July 2022

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