

Junior System Engineer Junior System Engineer Junior System Engineer Bellflower, CA Seeking a position that provides an opportunity to contribute my educational skills, experience, and dedication to the advancement of the company and myself. Authorized to work in the US for any employer

Work Experience Junior System Engineer TheCoreGroup - Long Beach, CA May 2017 to Present

- Managed Service provider for 36 companies
- Worked hand and hand with Active Directory, Exchange Mail management console, Office 365, Message Labs, Data Centers, Servers, Work stations, Mobile devices, Polycom and Cisco phones, Cisco VPN, Meraki Firewalls, Industrial sized printers.

Delivery Driver 4SameDay Delivery Amerisourcebergen - Santa Fe Springs, CA December 2016 to December 2017

- Sorting and loading van
- Delivering pharmaceuticals to Kaiser, Costco, Walgreens and other pharmacies

Network Analyst Internap - Los Angeles, CA September 2015 to October 2015

- Graveyard database center analyst monitoring gauges for the DB.
- Escalated issues to NOC IT Administrator SCU Health Sciences - Whittier, CA May 2015 to July 2015

Front Desk / Field Technician, Received calls and resolve IT issues. -Familiar with Active Directory and Cisco Phones

Fiber Optic Antenna Technician Robert Half Technology - Los Angeles, CA 2014 to 2014

- Assembled Fiber optic antennas
- Created and monitored a network of chrome books
- Provided real time IT work during school testing

Network Analyst Ticketmaster / Live Nation Entertainment - Los Angeles, CA 2012 to 2014

- Analyzed and Monitored the back end software used to track and uphold the Ticketmaster website and products around the world
- Tier 1 Networking including remotely connecting to Networks and bouncing, maintaining, and Disabling Virtual boxes.

Level 2 Help Desk Technician CyberDefender - Los Angeles, CA 2011 to 2012

- Remotely serviced Clients computers. Work included virus removal, PC optimization, Software repair, and basic knowledge of troubleshooting networks.

Education High school or equivalent

Skills Cisco, Exchange, Vpn

Assessments Technical Support Highly Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: [https://share.indeedassessments.com/share\\_assignment/7i8vyloefzex0pur](https://share.indeedassessments.com/share_assignment/7i8vyloefzex0pur) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information Skills

- Experience with ConnectWise, Screen

connect, Automate, IT Glue, Exchange, Active Directory, Office 365, Message Labs, Cisco VPN

-6+ years experience with IT MSP -Positive CSAT, Over 700 positive personal reviews

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