

Systems and Network Administrator Systems and Network Administrator Systems and Network Administrator Belgrade, MT Work Experience Systems and Network Administrator Zoot Enterprises Inc - Bozeman, MT August 2016 to December 2017 Doing my best everyday to help coworkers solve their problems however I can and learn as much as is possible from them in return.

Planning and deploying network changes to firewalls, routing, DNS and web proxy. Patching and performing preventive maintenance on network equipment. Troubleshooting and resolving critical incidents at all hours. Supporting IT automation tasks with Puppet and Ansible. Managing and helping troubleshoot Apache deployments and configurations. Planning and deploying changes to F5 Big IP Local Traffic Managers and Global Traffic Managers (load balancing between data centers, inside and outside certificate management, virtual ip management, etc). Installing code to production environment as a member of the production install team which included coordinating pre-install review. Troubleshooting full network path, application to application when possible, using tools such as curl and Wireshark. Helping build, configure and troubleshoot Linux server and network reporting tools using Elastic search, Kibana, Logstash, simple event correlator, snmp traps and NetFlow. Administering two factor authentication and logging for remote and local access to multiple environments. Writing scripts in bash to extract useful log information (sed, awk and grep) Configuring Linux sendmail for log email alerting Service Desk Technician December 2013 to August 2016 Diagnosing and escalating new and ongoing issues. Quickly and accurately determining issue severity and impact. Creating and updating documentation for corporate knowledge base (Atlassian Confluence) Issue tracking and resolution (Atlassian Jira)

Troubleshooting applications written in python, bash, perl and sql in a distributed computing environment that provided on demand real time credit decisions. Changing system account passwords quarterly and for separation of employees with privileged access. I also helped maintain and improve automation tools for this process (Python + Fabric). Basic administration and maintenance of the following operating systems: Windows server 2008 and 2012, CentOS, Slackware, Solaris, RedHat and Oracle Linux. Training new employees. Education Bachelor of Science in Information Technology Western Governors University Skills Linux, Vmware, Active

Directory, System Administrator, System Admin

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