

IT Manager IT Manager IT Manager - Embassy Management LLC Airway Heights, WA Work Experience IT Manager Embassy Management LLC - Spokane, WA May 2017 to Present Skilled PC/ Network Technician/ IT Manager with a background in a variety of networking applications and hardware Prepared servers for Active Directory and Microsoft Exchange Configured routers and switches to troubleshoot and overcome obstacles Demonstrated knowledge of complete MS Office Suite, routers, switches. Excellent Customer Service skills/Sales Experience Coordinated an enterprise office move, which included moving an enterprise data center, user workstations and VOIP phones. Assisted in an email migration from Google apps to a hosted Exchange email system. Familiar with support ticket systems/ Network monitoring tools Network Administrator Embassy Management LLC - Spokane, WA February 2014 to May 2017 Skilled PC/ Network Technician/ IT Manager with a background in a variety of networking applications and hardware Prepared servers for Active Directory and Microsoft Exchange Configured routers and switches to troubleshoot and overcome obstacles Demonstrated knowledge of complete MS Office Suite, routers, switches. Excellent Customer Service skills/Sales Experience Coordinated an enterprise office move, which included moving an enterprise data center, user workstations and VOIP phones. Assisted in an email migration from Google apps to a hosted Exchange email system. Familiar with support ticket systems/ Network monitoring tools Education A.A.S. in Network Administration Spokane Community College - Spokane, WA September 2010 to September 2012 Skills Active directory, Exchange, Tcp/ip, Vlan, Tcp, Windows server 2012, Phone system, Printers, Desktop hardware, Customer Service, IT Management, Network Administration, Vmware, Vendor Management, VoIP

Name: Luis Sampson

Email: pcruz@example.org

Phone: 788.454.8938