Systems Administrator Systems Administrator Certified LAN & WAN professional with broadband, VoIP, surveillance, and management experience. Pengilly, MN Searching for a position utilizing skills, training, and hands-on experience in computer networking, programming, hardware, software, and interpreters. Authorized to work in the US for any employer

Work Experience

Systems Administrator
The MCD Group - Hibbing, MN
April 2017 to Present

Design, install, and maintain computer networks, VOIP, and access control systems. Including troubleshooting minor and major problems in LAN infrastructure. Test and configure software and maintain and repair hardware and peripheral devices. Perform upgrades and backups as needed. Provide technical direction to customers on computers and computer networks as well as offer advice and instructions.

Owner
Draft Solutions - Hibbing, MN
September 2009 to December 2017

Train staff on operating procedures and company services. Prepare and deploy marketing strategies to increase customer base. Maintain accurate records of past due customer account activity. Keep financial records organized and updated.

Tutor
Hibbing Community College - Hibbing, MN
November 2016 to May 2017

Give IT Networking and Security students private lessons including A+ Hardware, A+ Software, i-Net+, Windows OS, programming, and command interpreters.

Broadband Technician
Mediacom Communications Corporation - Hibbing, MN
March 2013 to August 2016

Low voltage installation, grounding, bonding, troubleshooting, and certification of Ethernet, coaxial, and telephone wiring for both the LAN and WAN. Installation and troubleshooting of DOCSIS modems, EMTA (VoIP) modems, wireless routers, and MOCA networks.

Manager
Applebee's - Grand Rapids, MN
October 2003 to February 2010

Prepared employee schedules. Ensured operating costs were kept below budget. Effectively communicated with team members to maintain clearly defined expectations. Resolved customer questions, issues and complaints. Addressed negative customer feedback immediately.

Education

Diploma in Information Technology/Network Security
Hibbing Community College - Hibbing, MN
August 2016 to May 2018

Diploma in Broadband Service Technician
National College of Technical Instruction - Littleton, CO
2015

Network Administration
Itasca Community College - Grand Rapids, MN
2001 to 2003

Skills

Microsoft Office (10+ years), Business Management (8 years), Customer Service (10+ years), Python (2 years), PHP (1 year),

MySQL (1 year), Microsoft Access (Less than 1 year), HTML (2 years), CSS (2 years), Computer Hardware (10+ years), Computer Repair (10+ years), Lamp (2 years), Linux (4 years), Cisco, Cabling, Networking, Telecommunication, System Administrator, System Admin, Active Directory, Linux Administrator Awards Dean's List 2017-05 Dean's list 2018-05 Honor Graduate 2018-05 Certifications/Licenses Minnesota Power Limited Technician August 2017 to August 2019 CompTIA A+ Hardware and Software April 2017 to April 2020 Microsoft Technology Associate May 2017 to Present Certified Fiber Optic Technician May 2017 to May 2018 ESA certified alarm technician level 1 Present Cisco Network Technician May 2018 to Present

Name: Suzanne Scott

Email: kentfletcher@example.com

Phone: 8047860538