IT Coordinator IT Coordinator - Conservation International Montgomery Village, MD Work Experience IT Coordinator Conservation International - Arlington, MD November 2016 to Present General Help Desk Support Audio-Video (Systems, tools and software) and Telephony (CISCO call manager and IP Phones) support Printers (Print server, physical devices) Mac devices management (configuration profiles, user management) Manager management Auburndale Group - Rockville, MD April 2014 to April 2016 Responsible of inventory and products Providing customer service Troubleshooting, updating, configuring Point of Sale (POS), ordering server and network connections. IT Support help desk Orabank - Lome, TG January 2012 to February 2014 Implementation & Routine maintenance of hardware (laptops, desktops, printers). Installed, configured, repaired & maintained corporate computer systems hardware, software & peripherals. Database Administrator and QA Tester Consult Service - Lome, TG December 2010 to Part of a SQL Server data migration and coding team. March 2011 Coded and executed integration tests and report defects. Website designer and Database Administrator IPNet Experts -Lome, TG July 2010 to September 2010 HTML, PHP, Javascript CSS, SQL Server) Visual Basic Programmer BTCI - Lome, TG July 2009 to September 2009 Education Master's in Cyber Security UMUC January 2018 to Present Montgomery College 2015 Skills Database, Database systems, Mysql, Oracle, Sql Certifications/Licenses A valid IT Specialist certification

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