

Network Administrator - Osan, South Korea Network Administrator - Osan, South Korea IT Technician; Network Administrator; Network Engineer Fairfield, CA Work Experience Network Administrator - Osan, South Korea UNITED STATES AIR FORCE 2017 to 2018 Supervised 6 employee work center .that managed analog and IP based voice capabilities across three separate military bases. Providing installation, maintainance, repairs, and upgrades for 10,000 analog phones and 1,000 VoIPs. Managed training program for new technicians according to company's policys and instructions. Voice Systems Operations Controller UNITED STATES AIR FORCE 2016 to 2017 Voice engineer for Analog and VoIP systems. Managing operations and maintenance, to include interoperability with legacy systems, on a enterprise voice system worth \$18 million. Network Technician UNITED STATES AIR FORCE - Fort Meade, MD 2014 to 2016 Enforced United States Air Force and the National Security Agency security compliance across three unclassified and classified networks. Managed preventative maintenance and inspection on 370 communications assets. Maintained intelligence system valued around \$280 million. Coordinated and tracked enterprise level tickets from start to finish for local customers. Education Bachelors of Science in Network Operations and Security in Network Operations and Security Western Governors University 2020 Associate of Applied Science in Information Systems Management Community College of the Air Force - Maxwell AFB, AL September 2017 Certification in Information Technology Cyber Transport Apprentice Technical School - Keesler AFB, MS November 2014 Links <http://Linkedin.com/in/pattersongregoryc> Certifications/Licenses Security+ November 2017 to November 2020 A+ Certified March 2018 to March 2021 Network+ Certification March 2018 to March 2021 Cloud Essentials June 2019 to Present Project+ August 2019 to August 2022

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