

Firewall Engineer Firewall Engineer Firewall Engineer Charlotte, NC System Administration: Windows Server 2000, 2003, 2008, 2012, Exchange 2010, 2007, Active Directory. VMWare VSphere 4.1 Network Administration: Cisco Routers, Switches, wireless access, mobile devices. Windows OS: XP, Vista, 7, 8. MAC OS's, Linux Fedora, Ubuntu. Firewalls: Cisco ASA, Check Point, Sonic Wall, Desktop firewalls. Anti Virus: Norton 360, MacAfee, Kaspersky. IPS: Tipping Point, MacAfee Host IPS, Snort. Remote Access: VPN Work Experience Firewall Engineer Bank of America - Charlotte, NC July 2014 to Present Responsibilities Review and analyze implemented Check Point/ Juniper firewall policies. Identify firewall rules that are potential security risks. Recommend rules to be remediated through change control procedures. Create, organize and update technical documents. Check Point SPLAT: R70, R71, R75 Technical Support Firewall Analyst Bank of America - Charlotte, NC April 2013 to January 2014 contract position) Access Check Point firewall and review implemented policy. Identify firewall rules that need to be disabled, deleted and or modified. Communicate with our business units about rules identified for remediation. Submit rules identified for remediation to a firewall engineer. Create, organize and update technical documents. Network Administrator Raymour & Flanigan - Liverpool, NY July 2012 to December 2012 Configure Cisco routers, switches, and wireless access points Configure and install Cisco equipment. Monitored and troubleshot network outages, LAN & WAN issues. Organize and update network documentation. Help develop and improve equipment vendor relationships. System's Analyst/ Systems Administrator Pyramid Management Group - Syracuse, NY August 2011 to July 2012 Network administration-Cisco routers/switches/WIFI access points. Microsoft Server 2003, 2008 Administration, Active Directory management. Microsoft Exchange 2007, 2010. Install, upgrade, and administration. VSphere 4.1 Application testing in lab environment. Cisco Pix and Sonic firewall configurations. Adding, deleting rules, monitoring traffic, blocking IP addresses. Monitor and track multiple projects progress. Install, configure, troubleshoot VPN access Companywide Anti-virus deployment/ management. Installed operating system patches on Servers and Desktops. Disaster recovery planning Smart phone/ tablet network configuration/ administration including BES, IOS and Android Negotiated computer,

network, and software contracts with vendors. Quarterly and yearly budgets Utilize Windows Active Directory to create and maintain user profiles Analyze security needs, changing group and user permissions within Active Directory accordingly. Create, maintain, and deactivate user objects and user attributes within Active Directory. Provisioned Windows Servers with OS, Drivers, Applications, Installed updates & Patches, Network Configurations, installed and racked servers.

Contractor Computer Sciences Corporation - Syracuse, NY November 2009 to January 2011 Systems Administrator Pratt & Whitney's RocketDyne Division Install/ upgrade Microsoft Server. Install new applications. Resolve network connectivity issues. Upgraded software, installed software updates, desktop security. Create/ remove user accounts, passwords, Active directory. System performance tuning. Utilize Windows Active Directory to create and maintain user profiles Analyze security needs and changing group and user permissions within Active Directory accordingly. Create, maintain, and deactivate user objects and user attributes within Active Directory. Provisioned Windows Servers with OS, Drivers, Applications, Installed updates & Patches, Network Configurations, installed and racked servers. Network Operations Center Technician Contractor: Untied Technologies North American Infrastructure Monitor network switches, routers, nodes, and servers. Troubleshoot network connectivity issues, switch & router outages. Monitor firewall and intrusion detection software for security issues. Complete nightly/ weekly server/ database SAN backups. Customer Support Analyst Verizon Communications - Syracuse, NY October 2007 to October 2008 Provide customers with support for Data services, PC configuration, wireless router configuration, router firewall configuration, operating system firewall configuration, install anti-virus software, and/or email/internet applications. Perform analysis and isolation of trouble conditions such as network connections and wireless connection issues. Provide smart phone email/ wireless network support to customers. Includes Apple iPhone, Blackberry support. Provide home phone and wiring support to customers. Carrier Corporation - New York, NY July 2003 to January 2004 New York Warehouse Send out customer orders.

Syracuse University, Syracuse, New York Whitman School of Management 12/2014: Bachelor of Science in Management Education Syracuse University January 2004 to October 2007

Name: Eileen Cooper

Email: jennybrown@example.com

Phone: 631.978.8739x7487