Systems Administrator Systems Administrator Monroe, LA Seeking a professional career that offers a steady challenge with the opportunity for growth. Work Experience Systems Administrator Mortgage Contracting Services - Ruston, LA November 2017 to Present   Imaged Laptops and Workstations with either windows 7 or 10 and installed image specific software.   Active Directory Account Management, Creating Users, Groups, Access on Local Policies. Folders/Network Drive Creation and Access Management Restore deleted files from either previous versions or backup servers.   Exchange User Account Management, Creating Mailboxes, DL, Secondary Email Addresses, Linking Private Addresses, Increase mailbox Size, Data Purging, out of office messages   Shoretel-general account management/administration   Landesk-used for remote control, and antivirus.   Citrix/vmware-general administration, troubleshooting issues that users are having, resetting corrupt profiles. Also use vmware to support our vm servers.   Help administer the Ivanti helpdesk, acknowledge tickets and make sure they get to the right department, tech or work them myself Lan Administrator Allied Building Stores - Monroe, LA September 2000 to 2017   Responsible for 100+ work stations and 14 servers   Install, support and Maintain all operating systems and servers primarily Microsoft Windows 2000, 2003, 2008, 2008r2,2012, 2012r2 servers, windows 7 and windows 10   Maintain and support the 2012 domain   Responsible for system security of the servers and firewalls   Troubleshoot and repair network printers   Designed and supervised data backup program Computer Tech TekSystems - Baton Rouge, LA 2000 to 2000 Repaired, installed, maintained computers systems. Computer Technician / Office Assistant Corporate Computing - Monroe, LA 1998 to 2000   Computer Technician/ Office Assistant   Repair customer workstations and servers (Windows 95,98, NT, XP).   Install and maintain NT Servers.   Responsible for accounts receivable and Technician bonus time.   Maintain office inventory.   Prepare customer quotes. Computer/Printer Technician Discount Supply - Monroe, LA 1996 to 1998   Network Administrator for office   Field Maintenance for customers computers, laser printers, and dot matrix printer   Maintained Pyxis (Hospital drug distribution equipment). Education Computer Science Louisiana Tech University - Ruston, LA 1991 to 1993 High School Diploma River Oaks High School - Monroe, LA 1991 Skills System Administrator, Vmware, Active Directory, System Admin

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