Master Training Specialist Master Training Specialist Master Training Specialist - United Stated Navy Augusta, GA I recently completed contract with the US NAVY. I was allotted opportunities to develop competent leaders as well as effective technicians. This allowed for the ability to excel as a team lead and hone my client relations skills while evolving my technical skills. I am currently seeking an opportunity to show case my ability to be a versatile asset as well as an efficient leader. Distinct areas of expertise include: Curriculum Development Effective Communication Client Satisfaction Policy Enforcement Information System Maintance System Administration Technical Planning Creativity Military Instructor Personnel Development Leadership Work Ethic Authorized to work in the US for any employer Work Experience Master Training Specialist United Stated Navy - Augusta, GA June 2016 to Present Trained over 240 joint service personnel in Satellite Communications resulting in 16 classes graduating with an average GPA 10% above the Developed a course convening schedule that allowed 2 departments equal school house average. access to lab equipment with no overlap. Ensuring each course of instruction had access to all required resources to successfully accomplish their courses. Conducted 80 hours of advanced management and in job training for 10 individuals resulting in 5 personnel obtaining promotions. This increased the company's overall promotion rate by 65% Organized volunteer opportunities for staff that directly effected the local community while representing the company positively. Information Systems Network Administrator United States Navy - Agana, GU 2011 to 2016 Lead a team of 30 in the management of 2 Local Area Networks valued at \$2.7 million dollars, in addition to installing 154 software security patches over the course of 4 months to return the network to a industry compliant system. Trained and supervised a division of 12 staff members in corrective maintenance procedures for 720 pieces of critical network equipment resulting in reduced maintenance discrepancies by 98% prompting a 17% increase in divisions overall maintenance inspection. Provided resource training to a department of 45 people. The resources were for both professional and personal growth while increasing division's continuing education knowledgebase. Specialized training Special Maintenance (Satellite Terminal) Technician 1600 hours Augusta, GA Advanced Leadership Training 154 hours various Naval Instructor 168 hours Virginia Beach,

VAInformation Systems Maintenance Technician 700 hours San Diego, CA Education Associate of Arts in General Studies American Military University - Charles Town, WV Signal School Instructor of the Quarter Skills E-Learning, Promotional, Training Development Links http://WWW.LINKEDIN.COM/IN/NICHOLASANTHONYJAMES Military Service Branch: United States Navy Rank: E5

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