Data Analyst Data Analyst Dallas, TX Work Experience Data Analyst Cintas Corporation - Midland, TX February 2018 to July 2019   Perform day to day analysis of pricing to determine overall effectiveness of pricing strategy and plan. Manage exception reporting with the EDI team/ IT Manage existing pricing model, including making code updates in SQL server for strategy changes and/or automation   Prepare necessary modeling to determine pricing opportunities across customer segments and product categories for the sales and product teams   Provide the ecommerce team data-driven insights and analysis to support ongoing sales and profitability growth in both wholesale and direct-to-consumer initiatives   Manage retail price scraping tools in order to evaluate competitive information to continually align pricing strategies within the marketplace.   Support analysis for pricing-related promotional activity on an ongoing   Collaborate with the Product Managers and VP of Sales on detail and timing of pricing changes   Used best practices to understand the data and develop statistical, analytical techniques to build models that address business needs.   Understanding of the logical and physical design of application systems, and applies that knowledge to projects ensure the design is consistent and well-integrated with existing conceptual, logical, and physical application architectures   Analyze and estimate feasibility, costs, time, and resources needed to develop, and implement application systems for projects with enterprise-wide impact   Supports team members on various projects   Showed initiative through pursuit of various development opportunities within the team   Worked with Team members to create and communicate results from highly complex data analysis and models Database Administrator I-Ping Solutions - Dallas, TX February 2016 to December 2017   Provide efficiency to query and retrieve data.   High Proficiency in SQL, reporting tools   Secure, control the access to the data in the database   Update data and safeguard the importance of data in the database   Provide technical support of database environments/applications.   Performance monitoring, database maintenance, process automation, evaluation, and tuning recommendations   Develop, implement and support backup/restore, disaster recovery and data replication procedures and exercises   Participate in all aspects of the lifecycle for database environments; and in the implementation of application requested database code and configuration changes in supported

database environments   Contribute in the creation of new policies, procedures, projects and processes; Evaluate, document, and recommend database-related software products within technical architecture framework   Interact with various technology teams regarding work requests submitted, participate in the creation of new policies, procedures, projects, processes and participate in all aspects of the lifecycle for database environments   Provide technical guidance for junior members of the team and create periodic status reports for management IT Support Specialist CHEMOIL Energy - Midland, TX April 2014 to December 2015   Effectively manage issues through multiple forms of inbound requests including calls, e-mails, Chat, web forms, or client tracking/ticketing databases   Instruct end users in the appropriate use of equipment, software, and/or reference materials   Data entry (management of data) -accurately prioritize, categorize, track and log calls, tickets, chats, etc. following client or internal tracking protocols   Troubleshoot and resolve issues related to hardware/software, password resets, Microsoft operating systems, security, desktop applications, and peripherals   Worked closely with other team members to identify and suggest resolutions and improvements IT Security Analyst/Fraud Prevention Analyst Skye Bank - Lagos, NG January 2012 to February 2014   Conduct fraud analytics on customer and transactional data and provide recommendations and insight   Identify fraud patterns and trends, and incorporate findings into operational workflows   Create and curate daily operational reports for analysts   Create custom rules in fraud management tools to better increase tools' effectiveness. Manage monthly processes and reporting tasks (including chargeback)   Create, maintain, and present monthly fraud metrics to Sr. Manager   Research, track, and recommend actions based on identified industry fraud trends   Serve as point for fraud investigations and prevention efforts Serve as a mentor to L1 analysts and assist in training efforts.   Perform special assignments and projects as assigned by the Sr. Manager   Develop and execute security controls, defenses and countermeasures to intercept and prevent internal and external attempts to infiltrate company resources   Monitor and research efforts to compromise information security   Administer and monitor compliance to and effectiveness of security policies   Provide regular reports to management regarding existing and potential risks   Research and implement options to improve

security technologies in the organization   Identify, analyze and resolve system design weaknesses   Administer and use various open-source and Enterprise-grade security tools   Develop new and enhance existing team documentation Education Associate Degree Midland College January 2015 to December 2017 Data Analytics Colaberry School of Data Analytics 2015 Skills Ms sql server, Sql server, Sql, Microsoft Visual studio, Html, Xml, Ms office, Ms sql server 2008 Additional Information KEY SKILLS AND STRENGTHS   Professional/Management: Technical and analytical skills Simultaneous management of multiple tasks Independent working with minimal supervision Ability to meet deadlines Communication: Strong interpersonal and communication skills (written and oral) Team coordination Broad writing and editing skill IT and Technical: Databases: MS SQL Server 2008/ 2012/2014/2012   Programming Languages and Software: T-SQL, HTML, XML, Flat file, Visual Studio 2008 and MS Office 2007/2010 software

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