

IT Security Analyst IT Security Analyst Customer Service Charlotte, NC Authorized to work in the US for any employer Work Experience IT Security Analyst Spectrum-Kforce - Charlotte, NC May 2017 to Present Provide employees access to applications needed to perform daily work. Provide technical support. Ranstad Charlotte, NC March 2016 to March 2017 Medical benefits specialist Online technical support Update insurance coverage Medicare information Photographer Lifetouch Portrait Studios - Indian Trail, NC February 2015 to November 2015 Responsibilities Photograph Grade school fall/spring photos Set up equipment Drive within 2 hour radius Payment handling Seasonal Education Certification Community College of Alleghany County - Pittsburgh, PA August 2010 Additional Information QUALIFICATIONS: Work well without supervision Accustom to high call volume Proficient in MS Office Products Excellent with customer support services Skilled at learning new concepts quickly while working well under pressure

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