

Job Seeker New York, NY Network/Computer Systems Administrator and Military Veteran with an inactive Secret Security Clearance offering 5 years of experience in network and computer administration. Played instrumental role in life cycling 500 computer systems that eliminated \$1.2M of legacy equipment. Part of a networking team that supported 1K+ soldiers in creating and maintaining tactical computer networks; resulting in a whole year full of missions to be completed. Recipient of multiple awards for outstanding performance and professionalism in the United States Army. Other competencies include: ? Management/Leadership ? Risk Assessment ? Policy Implementation ? Data Analysis ? Training and Development ? Network/Computer Security Policies

Work Experience UNITED STATES ARMY - Fort Campbell, KY 2012 to 2014 LAN Manager

Provided level II Computer/ Network Administration for 1200 people Trained 10 Information Management Officers in troubleshooting and repairing networking and computer systems that improved the Battalion's quality of service by 30% Facilitated over 1300 communication related work orders that ranged from classified to unclassified systems with minimal interruption to the users

Played a key role in the life cycle of over 500 information systems, which helped to eliminate over \$1.2M of legacy equipment; resulting in a more effective and productive work environment. Managed a team of 4 in the day-to-day operations in completing work orders that results in minimal downtime for the users Supervised and made sure all security policies and certifications had been completed prior to computer accounts being made Configured groups and permissions for 1000+ people in active directory Worked hand in hand with network engineers to resolve issues that would arise

Network Administrator UNITED STATES ARMY - Fort Campbell, KY 2009 to 2012

Created and maintained a campus sized LAN and also provided desktop helpdesk duties. Supervisor of Cisco Unified Call Manager, which included setting up and troubleshooting VOIP phones Contributed in a 10-man team that implemented and administrated a tactical network under a high stress environment that achieved a 99% communications rating Expanded a tactical network from 76 drops to 566 drops with implementing 34 switches at 11 different locations across the campus Collaborated in implementing a wireless network using line-of-sight radios saving the Army more than \$500,000 in fiber optic cabling Provided all helpdesk duties ranging from installing

printers and resolving email issues to fixing broken CAT5 cables Education Bachelor of Science in Computer Science NYU Tandon School of Engineering - Brooklyn, NY January 2019 Skills ACTIVE DIRECTORY (3 years), CISCO (3 years), NETWORKING (3 years), VOIP (3 years), LAN (6 years) Additional Information TECHNICAL SKILLS Computer Software Skills: Microsoft Office suite, Windows XP, Vista, 7, 8, 8.1, 10, Mac OSX, Active Directory, Remedy ticketing software, and Cisco IOS. Programming languages: Python, C, and C++ Hardware: Cisco catalyst switches (2900 and 3500 series) and Cisco Routers (2600 series). Networking Protocols: TCP/IP, OSI model, EIGRP, OSPF, VoIP, DNS, VTP, STP, DHCP, UDP, LAN, and WAN. JEFF WAGNER PAGE TWO

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