

IT Support Specialist / Network Administrator IT Support Specialist / Network Administrator IT Support Specialist / Network Administrator - Orthopaedic Medical Group of Tampa Bay Brandon, FL

I have a wide background in many areas including cyber security, IT, and healthcare. My main goal is to always challenge and apply myself 100%, whether it be something I'm learning or a job I'm performing.

Work Experience

IT Support Specialist / Network Administrator Orthopaedic Medical Group of Tampa Bay May 2019 to Present

- Oversee day-to-day operations of hundreds of network devices at 8 locations via administrative role involving LINUX/UNIX, Group Policy, and Active Directory, and Jamf
- Designed and implemented script to automatically update network printers
- Utilize VPN remote hosts to configure and monitor users and end points
- Server maintenance, backups, and computer reimages
- Monitored SQL patient database via Windows Server

Field Service Technician Powers IoT January 2019 to June 2019

- Implemented and managed app/server based IoT devices, configure and manage Windows OS, Mac OS X, Android, and iOS operating systems with IoT devices
- Responsible for the troubleshooting, resolution, and documentation of network devices
- Fulfilled customer service inquiries and tickets via web-based management software, Service Fusion
- Cooperated with nationwide network of technicians in order to better resolve each ticket

Cyber Security Analyst Powers IoT January 2019 to March 2019

- Work with multiple security technologies including SIEM, IDS/IPS, and DLP
- Fundamentals and/or practice scenarios involving TCP/IP protocols, network analyses, network/ security applications, firewalls, OSI model, SQL injection, Windows OS PowerShell, Linux/UNIX shell scripting, DMZ, network administration, threats and vulnerabilities, web attacks, incident detection and response, malware, offensive security, analysis, risk assessment, and investigation of security incidents

Technician Ocala Eye January 2013 to December 2016

- Responsible for the operations of Windows IT environments of medical imaging computers
- Implemented and managed Google cloud-based media and documentation, MS Office 365 applications, and AdvancedMD software

Education

Bachelor's in General Studies in General Studies University of South Florida August 2019

Associate's in Chemistry in Chemistry Santa Fe College December 2015

Skills Active Directory, Desktop Support, Tech Support, Service Desk, MAC, Help Desk, MS Office Certifications/Licenses

A+ Certified May 2019 Security+ May 2019 Reliaquest Cybersecurity Labs March 2019 Assessments Basic Computer Skills Highly Proficient March 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/fs7njlhltvhstvu

Technical Support Expert April 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/fv82yoe0k4n-gxmx

Problem Solving Highly Proficient March 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/tl8y6aj39j5z0okh

English Communication Skills: Typing Expert March 2019 Measures a candidate's ability to effectively transcribe text using a standard keyboard. Full results: https://share.indeedassessments.com/share_assignment/amrfwov6amdrp1is

Basic Computer Skills: PC Highly Proficient April 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/wjttrit2nmcuvifj

Data Analysis Highly Proficient May 2019 Measures a candidate's skill in interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data. Full results: https://share.indeedassessments.com/share_assignment/bca-qkba7ms1rdn3

Conscientiousness Expert March 2019 Measures a candidate's tendency to be rule-abiding, well-organized, hard-working, confident, and think before acting. Full results: https://share.indeedassessments.com/share_assignment/cfqvgag6nzsryqde

Technical Support Skills Highly Proficient March 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/nlysdpxbjwrhh4jf

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information Skills Java JavaScript HTML/CSS SQL Python

MS Office 365

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