

IT Manager/ Project Manager IT Manager/Project Manager Woodbridge, NJ About me Information  
Technology Specialist with 7+ years of experience organizing databases, preparing production  
based scripts, and maintaining hundreds of workstations. Strong computer skills with extensive  
customer service experience dealing with "difficult" clients. If you have any questions feel free to call  
or message me. Work Experience IT Manager/ Project Manager Cloud Atlas Technologies -  
Hillsborough, NJ September 2018 to Present Setup Disaster Recovery plans. Setup Cloud  
workstations via Cloud jumper Camera system installations. Server Insallations. CAT5/CAT6  
cable runs done to fit compliance. Service provided across the Greater New York area. IT  
Technical Support Specialist Onyx Enterprises - Cranbury, NJ September 2016 to August 2018  
Active Directory Support Batch/VB Script redundant tasks over 100+ Set up new users  
workstations, customer support Maintain at least a 95% up-time on all 3rd party applications Web  
support Problem Solving Adaptability Collaboration Strong Work Ethic Programming Critical  
Thinking Handling Pressure Leadership IT Technical Support Specialist Amalgamated Credit  
Bureau - Old Bridge, NJ June 2012 to August 2016 Troubleshoot and resolve hardware/software  
issues. Perform software/hardware installations, configurations and upgrades. Develop &  
proofread scripts/programs before they go live. All applications were developed with Visual Basic  
& Cobalt (for legacy programs). Skills Customer Service, Exchange, Excel, Strategic Planning,  
Network Administration, Vendor Management, Active Directory, Vmware

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