

IT Consultant IT Consultant Charleston, SC Authorized to work in the US for any employer Work Experience IT Consultant Cantey Tech Consulting - North Charleston, SC August 2016 to Present Administers physical and virtual servers running Domain Controllers, File Servers, Application Servers, Remote Desktop Services, etc. Monitors physical and virtual server health and performance utilizing industry standard monitoring tools. Performs backups of virtual machines. Installs required software on end user workstations. Troubleshoots and resolves server and end user issues both remote and on site. Travels to client sites to install/setup new computers, network equipment, servers, etc. Systems Administrator StraCon Services Group, LLC - North Charleston, SC November 2015 to August 2016 Administers physical and virtual servers running the PTC Windchill PDMLINK application. Monitors physical and virtual server health and performance utilizing industry standard monitoring tools. Performs backups of virtual machines. Installs required software on end user workstations. Troubleshoots and resolves server and end user issues. Information Systems Administrator StaffTechs - Knoxville, TN September 2010 to November 2015 Contract position working for the Dept. of Homeland Security's Chemical Security Division. Environment consists of 75-80 servers with the majority running MS Server 2008. Developed new system and application implementation plans, custom scripts and testing procedures to ensure operational reliability. Assisted with an after-hours upgrade of PBX hardware and software to include the troubleshooting and resolving of PBX hardware and related application issues. Implemented and virtualized the RSA SecurID program. A two-factor authentication solution adding additional security to the network and critical servers. This saved the company over \$7K in hardware costs. Virtualized over half a dozen servers realizing a cost savings of over \$20K. Implemented Microsoft System Center 2012 R2. Administers company infrastructure (both physical and virtual), servers, networking and PBX equipment for a complex, multi-site network. Troubleshoots and leads problem-solving efforts, often involving outside vendors and other support personnel. Performed after-hours patching of Windows and Linux systems and software. Trained technical staff in the use of developed or acquired software and hardware, demonstrating leadership in solving complex problems. Provides end-user support, server and network administration for a

high availability call center. Utilized Quest Help Desk Authority to document issues and the associated resolutions. Other Experience United States Navy Enlisted 1992 - 2001 Honorable Discharge Education High school or equivalent Skills Active Directory, Help Desk, System Admin, Linux, System Administrator, Vmware Military Service Branch: United States Navy Rank: E-5 Assessments Technical Support Expert July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/qi-2iq29lljv1gj Basic Computer Skills: PC Highly Proficient July 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/i1kgwuq7hvri-fht Project Management Skills: Time Management Proficient July 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/ud0vnznxzddh1rtu Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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