

Operations Manager of Information Technology Operations Manager of Information Technology IT Operations Manager/ Project Manager New Castle, IN Leader of Information Technology for multiple Manufacturing and Warehouse facilities; Lead IT and Engineering personnel, Project Manager for multiple projects across various departments using PDCA, 8D & A3 methodologies. Administrator to multiple IT/LAN/MES Systems. Document creation, Change Management and training for employees. More than 14 years of IT, 8 years of project management experience and hold multiple certificates in Information Technology and Project Management - CAPM, A+, Net+, CCNA, ASQL, Lean Six Sigma-Green Belt, and Organizational Leadership. Masters Degree in Business Administration, Bachelors Degree in Organizational Innovation and Associates Degree in Information Technology & Networking. Authorized to work in the US for any employer Work Experience Operations Manager of Information Technology Emerson - Rushville, IN October 2011 to Present Manage up to 10 IT Personnel; Responsible for Interviewing, Hiring, and Training of IT Personnel. Supervise over off-shore Resources IT Specialists IT Leader - Technical Lead between Corporate and Manufacturing Facilities. Introduces and Facilitates IT/LAN/MES Standards Based on Corporate directives. Project management of \$5 million dollar projects (Combined). Change Control Leader for IT Implementations. Information Technology Strategic Planning of MES and LAN systems for multiple manufacturing and warehouse facilities. Design, implementation and auditing of IT strategies Manage LAN Infrastructure: Cisco Routers, Cisco Switches, Microsoft Servers, Citrix Xen Server with WYSE Clients and Network Storage Admin: Active Directory, LANDesk, ; Citrix WDM and Desktop Director, Mobile Device Management, SQL Server Management Studio, Cisco Call Manager Procurement of IT assets including systems, software, hardware and services. Financial Budget of \$2 million annually for plant systems upgrades. IT Vendor Management for hardware, software and Technical Resources. ERP - Oracle R12 Implementation: Manufacturing, Asset Management, eBusiness & Demand/Product Planning IT Project Manager Emerson Climate Technology October 2011 to Present Multi Facility upgrade to Office 365 and One Drive Cloud Storage Dell VRTX Installation for VDI Environment for Manufacturing Cells Removal of Compaq Proliant Servers and Installation of Dell VM Server Farm Cisco Switch Installation (12) for

Manufacturing Cells. Configuration of Switches Cisco Switch Refresh (30) every fourth year.
Configuration of Switches. Removal of Dell Optiplex Storage and Installation of Dell VTRX SAN
Installation of Cisco Wireless Controller Based infrastructure for Warehouse and Manufacturing
facilities. Cisco 6500 Core Switch installation and bi-yearly upgrades to network blades OM2
MM Fiber Back Bone installation between multiple buildings. Safety and Security project:
Upgrading our Cameras, Network based Badging system, Safety communication Systems
Installation of Riverbed Network Monitoring Appliance Adjunct CIT Faculty Instructure IUPUI -
Indianapolis, IN December 2015 to January 2018 CIT 35600 Network Operating Systems
Administration ? Instructor of 25-35 CIT Students ? Microsoft Server 2012 & Linux Operations and
Administration ? Creation of all class assignments, lecture presentation and handouts IT/Network
Technician Emerson Climate Technologies - Sidney, OH March 2004 to October 2011 Hardware,
software, and network installation, troubleshooting and training. Updating and managing clients
Microsoft servers Creating and implementing customer printer solutions eBusiness Supervisor -
Emerson - Sidney, OH Strategic Project management including an award for excellence. Received
recognition for Chairman's Award for producing process documentation Procurement with
managing eight vendors. CRM Admin, DB Admin, Supplier Portal Admin Development,
recognition and retention of 5-8 team members Education Masters of Business Administration in
Business Administration Franklin University - Columbus, OH 2013 to 2014 Bachelors of Science in
Organizational Innovation University of Phoenix - Dayton, OH 2008 to 2012 Associates of
Information and Networking Technology in Information and Networking Technology Edison
Community College - Piqua, OH 2002 to 2004 Skills Cisco, Customer Service, Network
Administration, SQL, Strategic Planning, Vmware, exchange, Disaster Recovery, VoIP, Citrix, Active
Directory, Excel, IT Management, Vendor Management

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