Web Developer Web Developer Elmhurst, NY Work Experience Web Developer CALL-A-HEAD March 2019 to Present Transform legacy page into responsive web page. Maintain Shopify online store. Customer Engineer mindSHIFT Technology Inc - New York, NY April 2017 to August 2018 April - October 2018)   Provides face to face technical support for Uncommon Schools in majorly Brooklyn location   Manage staff and student's laptops, desktops and other devices.   Support includes troubleshoot hardware's issues, software's update and upgrade   Track inventory of schools' technical equipment such that WAPs (Wireless Access Points), Printer/Copier, Bell System and so forth.   Handle EOL (End of Life) equipment.   Perform data migration from Win7 to Win7 (or Win7 to Win10) When needed.   QA (Quality Assure) corresponding's profile. Deliver finished device to End User.   RDP into Server, manager user's account through Active Directory   Conduct Cable Management to prevent dangling cable in order to provide safer office environment and to optimize the usage of power strip Platform by Per Scholar X Cognizant Bronx Site Quality Engineer September 2017 to December 2017   Acquire full time training on fundamental of Quality Engineer Practice Agile Scrum Methodology as a team includes daily standup meeting, create Sprint's product backlog   Coordinate with a team of 14 people   Developed an online book renting system using Java IT Technician/Desktop Support City College of City University of New York September 2015 to November 2015 Installed, configured and troubleshoot hardware and software on internal system platform   Created ticket on CRM application for faculty staffs; follow up the case; escalate to engineer when it needed to.   Provide training on hardware and software to school facilities. Education B.S. in Computer Science Grove School of Engineering, City College of New York Skills C++ (3 years), Tech Support, Help Desk, Helpdesk Support, Desktop Support, Service Desk Links https://www.linkedin.com/in/minghui-wang-1282b766/ Additional Information SKILLS Languages: Fluent Mandarin, Dialect of Fuzhou, China Core values: self-starter, team player, quick learner, hard-working

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