

Systems Administrator II (Infrastructure) Systems Administrator II (Infrastructure) El Dorado, AR To obtain a full time position where I can utilize my previously learned skills, manage and assist with people. My true passion is working with people and paying it forward. Authorized to work in the US for any employer Work Experience Systems Administrator II (Infrastructure) Murphy USA August 2018 to June 2019 Assist with level II issues from the Murphy call center Coach call center on how to handle and resolve issues Track Windows 10 upgrade across all Murphy USA gas stations Operations & Sales Manager Smartride Auto Glass - Tampa, FL June 2014 to June 2018 Entry level face to face sales and grew to office manager in 1.5 years Business owner and regional trainer Continuous Improvement Specialist Parker Aerospace - Fort Worth, TX August 2013 to February 2014 Use of lean manufacturing concepts Assisted with assembly/fabrication lines to implement continuous improvement Lean Boot Camp I & II, Value stream mapping/transformations, Visio, AutoCAD Compilation of High/Low detail Level Tasks for project management Lean Manufacturing Engineer Cooper Power Systems - Fayetteville, AR January 2013 to August 2013 Lead 6S implementation for work cell organization in machine shop Value Stream Mapping, times studies and ergonomic awareness training Kaizen approach to eliminate waste Compilation of Operational Method Sheets (Standard Operational Procedures) Processing Improvement Intern Sisters of Mercy (06/2011 - 08/2011) - Rogers, AR March 2010 to August 2010 Perpetual Inventory System (Project 1): Fort Smith, Arkansas Work in a cross-functional team Excel use to compile data Process Improvement (Project 2): Rogers, Arkansas Improving turnaround time for specimen submittal Arena(Simulation) use to portray current state and forecast future state Research Assistant University of Arkansas - Fayetteville (03/2010 - 08/2010) - Fayetteville, AR March 2010 to August 2010 Assist with Human-Computer Interaction project on visually impaired students Test Haptic Novint Falcon and Thermal device on high school students Engineering Assistant Lion Oil - El Dorado, AR June 2008 to 2009 Perform inventory over P&IDs and AutoCAD drawings Compile inventory data in Microsoft Excel and Access Assist with measurements and equipment installation Education B.S. in Industrial Engineering University of Arkansas - Fayetteville, AR August 2008 to August 2013 Skills System Administrator

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