

Snr IT Project/Program Manager Snr IT Project/Program Manager Snr IT Project/Program Manager

- Rawson Inc Richmond, TX 18+ years of Information Technology experience, with 13 years record of successfully launching, directing and managing large scale programs in a matrix and multi-team environments. Seasoned Scrum professional with exceptional leadership and project management skills. Known for ability to produce and deliver high-quality product that meet or exceed timeline and budgetary targets. Seeking to contribute my vast experience & acquired skills to provide value in any organisation. Authorized to work in the US for any employer

**Work Experience**

**Snr IT Project/Program Manager** Rawson Inc - Houston, TX February 2017 to Present Responsible for leading teams to deliver project(s) that span across one or more business units. Guide team members in scrum practices, sprint planning, daily scrum, backlog refinement, review and retrospective. Work closely with product owner in backlogging management and continuous delivery of features. Manage resources, issues, risks, schedules, financials and adhere to stage gate quality and SDLC control guidelines throughout the full systems development life cycle. Educate and reinforce scrum methodology and Agile framework to team members and stakeholders.

Direct and lead development team from project initiation through the delivery of final product.

**Snr IT Technical Project / Program Manager** DELL TECHNOLOGIES (CONSULTING) - Round Rock, TX March 2014 to February 2017 Responsible for managing the team including dedicated team members as well as matrix managed team members. Worked with program director to define the business requirement document in directing natural work groups to ensure project objectives, goals, requirement are delivered according to stakeholders expectations. Facilitate sprint planning, daily scrum, retrospective, stakeholder meeting, and software demonstration. Protect development team from outside direction, impediments, or team conflicts and maintain focus on product backlog, and project timeline.

**IBM Contractor** BP US PIPELINES & LOGISTICS - Houston, TX February 2012 to March 2014 **Jnr Project Manager** Managed projects, interface with BP end users, and work closely with other managers to meet client's expectations. Incident management for multiple large information technology projects including migration to cloud based technology. Created and maintained the overall project plan including schedules, issues, risks, assumptions, change orders,

resources, and deliverables. IBM Contractor BP AMERICA - Houston, TX April 2010 to February 2012 Jnr Project Manager Coordinated Project moves, System Roll outs and Departmental Build outs. Coordinated Windows 7 Migration project from start to finish. Worked with the Project Manager on a daily basis in managing and reporting on IT Projects. Supported Network & Security Engineer: Windows Server 2003, Active Directory, Microsoft Exchange Server Supported IBM clients/end users when necessary. Project Coordinator IBM GLOBAL SERVICES - Houston, TX February 2009 to August 2010 Led a team of 15+ resources on various projects ranging from solo jobs to IP phone implementation and migration Project. Worked effectively with multiple business groups, project managers, and technical counterparts within the IT department. Coordinated Data Center relocation projects. Developed reports and produced materials required to support project planning, resource planning, time entry and budget management. Managed the overall product development resource roster and serves as liaison to finance on budget tracking. EARLY CAREER Field Service Engineer/ Project Coordinator MANPOWER PROFESSIONAL - Houston, TX May 2007 to February 2009 IT System/ Project Coordinator WESTFIELD ENERGY RESOURCES LLC - Houston, TX April 2005 to April 2007 Education M.SC. in Software Engineering & Database Technology Regis University - Denver, CO 2010 B.SC. in Computer Science University of Benin - Benin City, NG 1996 Skills MS PROJECT, MICROSOFT PROJECT SERVER, VISIO, PROJECT PLANNING, MICROSOFT PROJECT, SHAREPOINT, RISK ANALYSIS, CHANGE MANAGEMENT, COST CONTROL, MICROSOFT OFFICE, COST CONTROL ANALYSIS, WRITTEN AND VERBAL, MULTITASKING, TEAM BUILDING, PERFORMANCE MANAGEMENT, CUSTOMER SERVICE, SCHEDULING, BUSINESS CASE, Agile, Project Management, integration, training, Microsoft SharePoint, Kanban Certifications/Licenses Certified Scrum Master May 2019 to Present Additional Information AREAS OF EXPERTISE Project Management Skills: Scrum Master, Team Building and Leadership, Change Management, Dashboards, Cost Control Analysis, Project Planning and Scheduling, Project Risk Analysis, Development plans, Business Case Writing, Migration Project Delivery. Technology & Skills: Project Management, Microsoft Project Server, MS Project, Visio, Performance Management, Proficient in Microsoft Office and Other Microsoft

Office Application Suite, SharePoint, Customer Service skill, Written and Verbal Communication skills, Strong Organizational and Multitasking skills.

Name: Frank Abbott

Email: scottgonzalez@example.org

Phone: 001-267-333-3657x1080