Network Administrator Network Administrator Work Experience Network Administrator Taam locomotive January 2016 to Present support Affairs Network Problem and maintain the computer systems and networks, installing and configuring computer systems, diagnosing hardware and software faults and solve technical and applications problems, either over the phone or in person. install and configure computer hardware operating systems and applications monitor and maintain computer systems and networks talk staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues troubleshoot system and network problems, diagnosing and solving hardware or software faults replace parts as required provide support, including procedural documentation and relevant reports follow diagrams and written instructions to repair a fault or set up a system support the roll-out of new applications set up new users' accounts and profiles and deal with password issues respond within agreed time limits to call-outs work continuously on a task until completion (or referral to third parties, if appropriate) prioritise and manage many open cases at one time rapidly establish a good working relationship with customers and other professionals, such as software developers test and evaluate new technology conduct electrical safety checks on computer equipment. Education Bachelor's Skills

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