

Systems Administrator Systems Administrator Systems Engineer - CLOUD PROVEN NETWORKS / SOLUTIONS HEALTHCARE MANAGEMENT Phoenix, AZ Authorized to work in the US for any employer Work Experience Systems Administrator Arizona Kidney Disease and Hypertension Center - Phoenix, AZ July 2016 to Present Manage and maintain corporate technology infrastructure. Spanning 50+ facilities throughout Arizona. Coordinate complete VM overhaul. Completed moving to 100% virtual systems. Coordinate research and deployment of disaster recovery solutions. Oversee technology deployment of new office spaces. Lead email migration project from Squirrel mail to Office 365. Oversee helpdesk technicians and services provided to 700+ staff. Running day to day IT support. Test, maintain, and monitor computer programs and systems, including coordinating the installation of computer programs and systems. Meet with department heads, managers, supervisors, vendors, and others, to solicit cooperation and resolve problems. Expand or modify system to serve new purposes or improve work flow. Determine computer software or hardware needed to set up or alter system. Recommend new equipment or software packages. Review project plans to plan and coordinate project activity. Provide users with technical support for computer problems. Systems Engineer CLOUD PROVEN NETWORKS / SOLUTIONS HEALTHCARE MANAGEMENT - Indianapolis, IN June 2010 to June 2016 Managed large VM environment consisting of multiple domains across dual data centers. Manage and maintain VOIP, email and backups systems. Develop computer information resources, providing for data security and control, strategic computing, and disaster recovery. Test, maintain, and monitor computer programs and systems, including coordinating the installation of computer programs and systems. Meet with department heads, managers, supervisors, vendors, and others, to solicit cooperation and resolve problems. Expand or modify system to serve new purposes or improve work flow. Determine computer software or hardware needed to set up or alter system. Recommend new equipment or software packages. Review project plans to plan and coordinate project activity. Provide users with technical support for computer problems. IT Director LOW COST MOBILITY - Anderson, IN April 2009 to August 2009 Develop or update project plans for information technology projects including information such as project objectives,

technologies, systems, information specifications, schedules, funding, and staffing. Oversee the daily performance of computer systems. Answer user inquiries regarding computer software or hardware operation to resolve problems. Develop training materials and procedures, or train users in the proper use of hardware or software. Confer with staff, users, and management to establish requirements for new systems or modifications. Answer user inquiries regarding computer software or hardware operation to resolve problems. Network Administrator MIDWEST TOXICOLOGY SERVICES, INC - Indianapolis, IN August 2007 to March 2009 Analyze network data to determine network usage, disk space availability, or server function. Configure security settings or access permissions for groups or individuals. Perform routine maintenance or standard repairs to networking components or equipment. Troubleshoot network or connectivity problems for users or user groups. Modify existing databases and database management systems or direct programmers and analysts to make changes. Write and code logical and physical database descriptions and specify identifiers of database to management system or direct others in coding descriptions. Design, build, or maintain web sites, using authoring or scripting languages, content creation tools, management tools, and digital media. Computer Technician ROCORE THERMAL SYSTEMS - Indianapolis, IN October 2006 to July 2007 Oversee the daily performance of computer systems. Answer user inquiries regarding computer software or hardware operation to resolve problems. Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software. Install and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications. Maintain records of daily data communication transactions, problems and remedial actions taken, or installation activities. Develop computer information resources, providing for data security and control, strategic computing, and disaster recovery. Education Bachelors of Science in Information Technology WESTERN GOVERNORS UNIVERSITY - Indianapolis, IN April 2015 Associates of Applied Science in Computer and Information Science ECPI COLLEGE OF TECHNOLOGY - Virginia Beach, VA June 2006 Certifications/Licenses CompTIA A+ CompTIA Network+ CompTIA Security+ CompTIA Project+ MCTS: Windows 7, Configuration CCNA CIW Web Design Specialist

CIW Web Foundations Associate MCP Additional Information Networking Essentials Network
Topologies Connectivity Devices LAN and WAN Services Troubleshooting Connectivity Problems
Adapter Installation E-mail Systems Microsoft Exchange 2000 - 2007 Microsoft Outlook 2000 -
2013 Novell GroupWise Web-based E-mail Zimbra Windows 95 - 10 & Server 2000 - 2012
Installation and administration Security through group policy Directory services administration
Configuration of protocol, drivers, printers Infrastructure administration Microsoft Office Programs
Office Pro 2000 - 2013 Installation and administration Office Suite Power Point OneNote Visio
Web Design HTML / CSS ASP PHP Javascript Other Systems & Software VMware vSphere
5.5 Acronis 11.5 Adobe Photoshop Adobe Dreamweaver Microsoft Expression Vembu

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