

Software Developer Software Developer Program Consultant Panama City, FL Authorized to work in the US for any employer Work Experience Software Developer Self Employed - Miami, FL February 2018 to Present Backend software development in C++ and Java. All freelance and/or contract work. Windows applications in Visual studio and Java with Eclipse (have used Android Studio before). Currently working on a full stack. From back to front. Program Consultant Data Management - Miami, FL August 2017 to March 2018 Created a large database working remotely using cloud services. ? Designed a website that listed the information from that database in an excel format. ? Organized bi-weekly conference calls. Designed another website tailored towards creating a network of professionals around the State of Florida. ? Prepared those sheets of information to be implemented into an android mobile application. IT Help Desk Gulf Coast State College - Panama City, FL May 2017 to December 2017 Provided internal support for employees and students. I have a mix of technical and customer service ? skills, and am extremely passionate about technology and helping people. ? Responsibilities: ? Handle Tier 1 help desk escalations through tickets or phone ? Follow up on outstanding requests and ensure timely resolution ? Create accounts and configure hardware as part of on-boarding process ? Support audio and video equipment in conference rooms ? Manage and monitor internal assets to ensure accurate inventory records ? Other duties may be added and/or assigned as needed ? Experience With: ? Windows 7, Mac OS X, Google Collaboration Apps and Office 365 ? Mac and PC hardware, Printers, scanners, computer peripherals, Mobile devices (iOS, Android) ? Student/Employee PC connectivity - ethernet, TCP/IP and VPN ? File servers ? Strong customer service and troubleshooting skills ? Ability to communicate technical information, both verbal and written, to a wide range of end-users ? 4+ years experience working in a Windows/Mac environment IT Project Manager Sikes Concrete Inc - Southport, FL August 2016 to December 2017 Worked with contracted IT companies to better manage information related to the construction industry and upgrade office hardware. ? Implemented a GPS tracking system for all company vehicles to receive real-time data on fuel consumption, vehicle idle times, RPMs, vehicle speeds, and exact locations. This software was formerly known as "Telogis." ? Designed the company's first website and

insured registration with google search console and SEO services. Analyzed data related to website traffic. ? Developed cloud solutions using google drive for tickets/invoicing system. Designed a numbering system within Excel/Google Sheets connecting tablets to each of the the trucks in order to process invoicing and payments. ? Gained experience using office accounting software such as QuickBooks. ? Contacted partner companies to provide software solutions to track and actively update accounting software when purchases were being made. Education Computer Science Cottondale High School - Cottondale, FL August 2007 to June 2011 AA in Computer Science Gulf Coast State College - Panama City, FL Skills Windows (10+ years), Linux (2 years), C++ (2 years), MICROSOFT OFFICE (6 years), Java (2 years), Telematics (1 year) Additional Information Skills C++, Java, Web Development, Windows, Mac OS X, Microsoft Office, linux

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