

Senior Technical Program Manager Senior Technical Program Manager Program Management
Denver, CO Account and program management professional, with extensive background in
business analysis. Industries include Financial, Mortgage, Travel & Leisure, Healthcare, and Energy.
Focused on the end-to-end experience, maximizing value delivery, and being the voice of the
customer. Multi-lingual US/EU dual citizen; remote and global team management expertise. Areas
of specialty include: Portfolio Strategy & Governance Digital Analytics and Market Research
Change & Risk Management Process and Quality Improvement Relationship Management
Globalization and Localization Technical & Specialized Skills Agile, Scrum, SAFe, Kanban
ITIL, DevOps, CI/CD PMI PMBOK Jira, Confluence, Rally, Slack, IBM Rational CLM, Mural,
GitHub, Splunk, Postman, Tableau Cloud, SaaS, ERP, CMS, and IVR solutions Data mining and
statistical analysis Authorized to work in the US for any employer Work Experience Senior Technical
Program Manager HomeAway 2017 to December 2018 Senior Technical Project Manager Charles
Schwab 2017 to 2017 Senior IT Project Manager Kaiser Permanente - Denver, CO 2015 to 2016
Senior Project Manager MoneyGram - Denver, CO 2011 to 2015 Project Manager / Business
Analyst SDL International 2008 to 2011 Education Bachelor's in Music and Digital Media
Metropolitan State University of Denver - Denver, CO MBA in Business Administration University of
Colorado Denver MS in International Business University of Colorado Denver Skills SDLC, PMP,
Waterfall, PM, Scrum Master, SAFe, Agile Links <http://www.linkedin.com/in/alexiossa>
Certifications/Licenses PMP CSM SAFe Agilist (SA)

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