

Database Administrator Database Administrator Database Administrator - JSI International  
Washington, DC Authorized to work in the US for any employer Work Experience Database  
Administrator JSI International - Arlington, VA June 2016 to Present Experience with configuring  
SQL Server components, including performing installations and scheduling and managing backup,  
recovery, tuning, and other maintenance activities Experience with troubleshooting and resolving  
database integrity issues, performance issues, blocking and deadlocking issues, replication issues,  
log shipping issues, connectivity issues, and security issues Experience with performance tuning,  
query optimization, Performance Monitor, SQL Profiler, and troubleshooting tools Knowledge of  
indexes, index management, integrity checks, configuration, and patching how indexes are stored,  
and how they can be created and managed effectively Knowledge of SQL server tools, including  
Profiler, DTA, SSMS, SAC, SSCM, PerfMon, DMVs, and system sprocs Knowledge of SQL,  
stored procedures, and best practices for schemas and ETIs Ability to detect and troubleshoot  
SQL Server Systems, memory, I/O, disk space Created a mirrored database on the report server  
using database mirroring Database Administrator ICF International - Fairfax, VA November 2015 to  
June 2016 Analyzes, designs, develop, deploys, and maintain data flow diagram Create and  
maintain documentation of the MS SQL Server database environments. Resolve client issues and  
provide technical expertise to clients Troubleshoots Operating System, database, networking,  
LDAP, and Active Directory issues Implements new technologies in unique and innovating ways  
Document batch processes and the integration of data and applications. Ability in service Level  
Agreement; and help develop backup and recovery requirement for the database Financial  
Assistance Freddie Mac - McLean, VA January 2015 to October 2015 Reviewed, coded, and  
entered over 300 vendor invoices per week into CostPoint database as assigned by the Senior  
Finance Officer Downloaded and triaged vendor invoices received electronically or in hard copy  
per the Deliver Team Procurement and Supply Operations task order Set-up and maintained  
accurate invoice logs as invoices were passed through approval and submission stages using Excel  
Compiled invoice documentation packets including the invoice and additional supporting  
documentation as required Worked collaboratively with the Senior Finance Officer to ensure

financial information was current, accurate, and accessible at all times      Identified and resolved errors and data discrepancies Customer Service Associate CVS Pharmacy - Washington, DC May 2014 to April 2015      Provided high-level of service by delivering an effortless customer experience      Established policies by entering client information; confirming pricing      Interacted proficiently with variety of online systems to solve problems, identify prospective sales and retain customers      Communicated effectively with management to resolve any challenges and issues in a timely and professional manner      Consistently met and exceeded sales goals      Reimbursed funds/cash back to clients for mistaken charges Education MSC in Business Information Technology Northern Virginia College 2010 Skills      System Software: Microsoft Windows 10; Active Directory, installing drivers, malware, networking, routing      Application Software: Microsoft Office Suite 2010 (Excel, Visio, Outlook, Access), Lotus Notes, WorkStation, Blitz Doc, Cost Point, Star, Orion      HTML, C++, C#, Net JavaScript, JQuery, Visual Studio 2015, MS SQL Server, PowerShell, Udacity Android Basics (Google Nanodegree Program)      Microsoft Certified Solutions Associate (SQL Server 2012/2014) (3 years)

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