

IT Service Supervisor IT Service Supervisor Adventurous Young Leader East Lansing, MI
Authorized to work in the US for any employer Work Experience IT Service Supervisor Michigan
State University Computer Store - East Lansing, MI May 2012 to Present At the Michigan State
Computer Store I learned the inner workings of the university collaborating with a variety of
department on solutions to university IT problems. I have also spent my time as a supervisor
learning how to teach my coworkers on the latest products and changes to software, staying one
step ahead of the pack. Project Manager Strength in Numbers Studio - Lansing, MI May 2015 to
August 2015 At Strength in Numbers Studios I worked as a Project Manager to a group of 9 media
professionals to create resources for a video game scheduled to launch later this year. I also worked
with the CEO in early stages of promotion, traveling to science fiction and animation conventions to
promote the games' release. Website Administrator Media Sandbox - East Lansing, MI December
2012 to January 2014 As the website manager for Media Sandbox I worked with a team of
professionals to create dynamic interesting webpages to promote and showcase local artists.
Together we created multiple online and social events for residents of the Lansing Area. Education
Bachelor's in Media and Information Michigan State University - East Lansing, MI 2011 to 2016
Skills IT Management, Customer Service, Customer Satisfaction, Adobe, Microsoft Office, Mac OS
X, Windows, Agile Project Management, Team Leader, Multi-Media Marketing Campaigns,
Blogging, Coaching, Communications, Consulting, Content Management, Digital Marketing, Digital
Media, Event Planning, Information Technology, Inventory Management, Leadership, Online
Marketing, Project Management, Public Speaking, Public Relations, Social Media Marketing,
Strategic Planning, Wordpress, Technical Support, Critical Thinking, Design, Graphic Design,
Flexible, IT Service Management, Logical Approach, Organizational Skills Links
https://www.linkedin.com/in/bradley-butts-9383484a?trk=nav_responsive_tab_profile

Certifications/Licenses Certified Apple Product Professional 2012 to 2014 Groups Michigan State
Anime Club September 2011 to December 2015 Organize events, Work with university officials to
acquire necessary assets for group events/meetings. Public speaking ranging from small 10-20
audience venues to nearly 150 audience members. Wizards of the Coast Adventure's League

October 2015 to Present Lead groups of 4 to 7 people through an interactive story telling experience, rewarding participants for creative thinking, efficient problem solving, and teamwork.

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