

Network Engineer Network Engineer San Jose, CA Authorized to work in the US for any employer

Work Experience Network Engineer SunGard AS - Pune, Maharashtra November 2014 to July 2016

Work Experience: Engineer Networks, SunGard Availability Services, India Nov 2014 Jul 2016

Member of Technical Operations Center (TOC) handling incident tickets for network issues related to SunGard AS corporate and customer networks using standard Network tools and resources

Troubleshooting routing issues on Cisco and Juniper routers running routing protocols like BGP, OSPF, EIGRP Troubleshooting Layer 2 issues, Spanning Tree protocol, RSTP, MST, VTP, VLAN on Cisco 6500 series switches and Juniper EX-4200 switches. Configuring and troubleshooting ACLs, Network Address Translation (NAT) and Site-to Site VPNs on Cisco ASA firewalls

Interacting with internal teams, customers, vendors over conference call to troubleshoot and resolve network issues within defined SLAs Network Administrator Wipro Limited - Pune, Maharashtra March 2013 to November 2014 Network Engineer, Wipro Ltd. Mar 2013 Nov 2014 Handling Wipro Data Centers consisting of more than 500 routers switches and firewalls Monitoring alarms for network equipment to maintain 100% network uptime Troubleshooting and configuring LAN and WAN consisting of Cisco routers (72xx series, 38xx series), switches (28xx series, 65xx series) and firewalls (ASA 5510, 5520, 5540) Planning and designing setup for new LAN environments using tools like Visio. Adding, modifying VLANs to configure LAN and IP Phone networks for new customers Coordinating with ISP, customer and vendors to resolve network issues like latency, device failures, application connectivity Education Master's in Electrical Engineering (Networking) San Jose State University - San Jose, CA July 2016 to May 2018 Skills CCNA (3 years), Routers, Switches, Firewalls, VPN, OSPF, Technical Support, Troubleshooting, Networking Certifications/Licenses JNCIA May 2015 to May 2017 CCNA Routing and Switching March 2013 to March 2018 CCNP

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