

Systems Administrator Systems Administrator Chandler, AZ JIRA/Confluence Authorized to work in the US for any employer Work Experience Systems Administrator Newtek - Phoenix, AZ September 2015 to Present Responsible for maintaining server up time, system maintenance, server builds (virtual and physical) and troubleshooting active or potential issues with various tools and unique methods. Develop training and documentation to help educate Tier-1 support representatives. Accurately troubleshoot and resolve technical problems on both Windows and Linux hosting servers.

Processed nightly patching of all servers (Linux and Windows hosts as well as top-priority customer server solutions) in a highly available environment that included DNS, DHCP, FTP, IIS, and Windows Network services. Worked with VMWare, Nutanix, & SCVMM to build/perform maintenance on virtual private servers for customers and internal systems which included installing FTP, DNS, IIS and setting up active directory services for customer s business needs Education Business Administration Arizona State University-Tempe August 2002 to May 2007 Additional Information KEY SKILLS BS, BUSINESS ADMINISTRATION Arizona State University 2002-2007

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