Active Directory Administrator (Remote) Active Directory Administrator (Remote) Active Directory Administrator (Remote) Atlanta, GA Work Experience Active Directory Administrator (Remote) Defense Logistics Agency 2018 to 2019 Create, configure and manage AD Users, Groups and Organizational Units Create, configure and manage Exchage Mailboxes and calendars Troubleshoot AD related issues. Publish reports and mange ticket queue using Remedy Sr. Windows Administrator (Remote) Department of Defense 2015 to 2016 Provide server support in an enterprise network Build, Deploy and Manage Windows Server 2003-2008-2012 Analyzes, logs, tracks and resolves complex Windows Server issues Active Directory account management Configure NTFS/Share permissions across enterprise network (Users, Groups, OUs) Enterprise Patching of Servers to meet government compliance using CA IT Client Manager Remediate ACAS findings of security vulnerabilities to harden Windows servers Manage projects, service request tickets and maintain inventory assets with CA Service Desk & Configuration Management Database (CMDB) Update Apache Tomcat to support CA Service Desk Create Powershell scripts to automate system administration tasks Run MS SQL queries to retrieve data from back end database servers Import data into MS SQL Server for Call Center analysis Remotely connect to network using VPN & Citrix VDI Sr. Windows Administrator 2014 to 2015 Provide Remote & On Site IT support Implement Group Policies to provide structured Windows environment Create documentation for all Windows domain related configurations Manage Servers: Active Directory, DHCP, DNS, Group Policy, WSUS (Patch Management) Windows Systems Administrator Fleet Numerical & Oceanography Center - Monterey, CA 2012 to 2013 Authorized by the FNMOC Navy Commanding Officer to perform Information Assurance Vulnerability scans via Retina on the Windows domain Project Manager, to develop an efficient Information Assurance Vulnerability Management (IAVM) Process (Retina Scan/Remediation) Lead IAVM project meetings with Dept. Head & Dept. managers Performs on-demand system audits and vulnerability assessments, including user accounts, application access, file system and external Web integrity scans to determine compliance Generate Retina reports, evaluate results and taking necessary remediation actions to reduce the Command's overall IA risk level Address

day to day Information Assurance Vulnerability Management (IAVM) and Communication Tasking Order (CTOs) open in Online Compliance Reporting System (OCRS) Performed IA remediation (Patch Management) on Windows domain to insure compliance with CCRI audit Maintain servers & workstations to the current OS patch level via SCCM, WSUS, MSIEXEC and PsTools Create & implement DOS batch & PowerShell scripts to patch software (Patch Management) vulnerabilities Create & deploy Group Policies (GPO) to secure Windows domain Create & deploy Administrative Templates (ADM/ADMX) Installed HBSS client software (McAfee) on Windows workstations Analyze memory/crash dumps with WinDbg Assist local Windows team with closing all open Commander Cyber Readiness Inspection (CCRI) vulnerabilities (CAT I, CAT II, and CAT III) in Vulnerability Management System (VMS) Provide technical support to all automated IT systems such as Hercules, WSUS (Windows Server Update Services) and Host Based Security System (HBSS) to increase team efficiency Recommend improvements and updates to the Windows systems (Windows Server 2003, 2008 R2, Windows XP and Windows 7) Perform all administrative tasks, such as updating websites, status reports, documentation of changes made to systems, and creating special reports and status documents as needed Ensure all software meets all appropriate Defense Information System Agency (DISA) Application Security and Development Security Technical Implementation Guides (STIG) and/or Application Services STIG requirements Systems Administrator Northrop Grumman - Sierra Vista, AZ 2010 to 2012 Enterprise IT DCGS support in SIPRNET/NIPRNET environment Create, deploy and manage thousands of Virtual Machines (VM) in ESX VMWare vCenter Cloud environment Ensure proper functionality of software updates/modifications of VMs Active Directory administration such as securing all environments using Group Policies, ACLs, NTFS Active Directory (AD) management - create Users, Groups, OUs Manage hundreds of Windows Servers 2003/2008 & Red Hat Linux Servers Manage thousands of Windows workstations Write, modify & implement scripts (DOS batch & Windows PowerShell) to automate administrative processes, such as network configurations IT Engineer Boeing - St. Louis, MO 2010 to 2010 Provide IT support for Engineers Support Enterprise Network consisting of numerous Windows

2003/2008 (File, DHCP, DNS) Servers & Red Hat Linux Servers with 400 client computers Modify Linux shell scripts to automate common network tasks Administer Active Directory accounts, groups, organizational units (OU)s Built, hardened and managed Windows 2008 Group Policy Server Create, modify and manage Group Policies Resolve hardware/software issues in a Linux/Windows environment Ran & verified EMC Back Ups (Data Center) Manage assigned projects Owner (Windows Administrator) The Computer Guy - Traverse City, MI 2004 to 2010 Provided computer repair & network support for Small-Medium Businesses (SMB) as well as residential clients Provide remote technical support for 'over the road' clients Design, implement, and maintain secure Microsoft Networks for SMBs Review documentation for client Windows Server (File, DHCP, DNS, SCCM, WSUS) Administrator for SMB clients projects. Implemented Group Policy & security templates to create secure standard client PCs in a SMB environment. Operate Remote Control tools (RDP, PC Anywhere, VNC) for remote location support Create & deploy Group Policies (GPO) Create & deploy Administrative Templates (ADM/ADMX) Maintain servers & workstations to the current OS patch level via SCCM, WSUS, MSIEXEC and PsTools Create & manage backups (VERITAS/Symantec Backup Exec) Installed and maintained network firewalls, printers and anti-virus solutions Troubleshoot hardware & software issues for SMB and residential customers including but not limited: network design & implementation, spyware/virus removal, operating system corruption, windows debugging (WinDbg) and personal one to one instruction Sr. Systems Administrator Lear Corporation 2008 to 2008 Supported all IT systems in a manufacturing environment Manage & monitor the performance of Windows 2000/2003 Servers (AD, DHCP, DNS, File), Exchange Server and MS SQL Servers Analyzes, logs, tracks and resolves complex software/hardware matters of significance pertaining to networking connectivity (TCP/IP) issues, network printer, servers, and applications to meet business needs Manage Active Directory (OUs, User & Computer accounts) Patch management via MS System Management Server (SMS) & Altiris Created SQL queries based on user inputted criteria Worked directly with manufacturing personnel to resolve issues and provide requested database information (Gage Insite, Freedom) Enterprise Resource

Planning (ERP) support (QAD) Develop and distribute images for workstation rebuilds using an Altiris Server Managed vendor relationships, ensuring timely technical resolution Hardware acquisition, procurement and maintenance. Responsible for creating & maintaining (tape rotation) data backups (Symantec Backup Exec) Ensures compliance with company IT policy & Coordinates change management and monitors troubleshooting to isolate and procedures diagnose common system problems; documents system events to ensure continuous functioning. Recommends course of action and implements as approved. Logging all issues in the Help Desk system (Heat) Review and prepare documentation for IT systems and tests software Education BS in Computer Management Information Systems in Computer Management Information Systems Southern Illinois University - Edwardsville, IL AS in Business Administration in Business Administration Southwestern Illinois College - Granite City, IL

Name: Sherri Lowe

Email: amanda92@example.net

Phone: (440)949-1262x401