

Job Seeker Norcross, GA Work Experience Publix Information Systems Technology Services.  
(ISTS) March 2014 to Present Monitor multiple security systems for a Fortune 500 company.  
Investigate arising incidents caused by malicious activities, and identified false positives.  
Documented security events daily to create a baseline of activity for client network. Refined and  
improved existing documentation system, resulting in reduced labor costs totaling \$15,000 annually  
Via increased workplace efficiency. Investigated alerts created by IDS/ IPS including malicious file  
uploads, compromised servers, SQL injections and port scanning. OutSystems IT Systems  
Administrator April 2010 to March 2012 Monitored and managed email spam filters, firewalls,  
anti-virus systems, and vulnerability scanners. Deployed and observed IDS sensors and their  
resulting alerts. Performed in-depth forensics on workstation hard drives. Investigated various  
security incidents, mostly the result of malware infections. Education Bachelor's Gwinnett Tech 2014  
to 2017 Skills IDS (5 years), SECURITY (5 years), IPS (4 years), MALWARE (1 year), BACKTRACK  
(Less than 1 year), Active Directory, Comptia, Linux, Tech Support, Service Desk Additional  
Information TECHNICAL SKILLS SECURITY: McAfee SIEM/ EPO/ NSM, fire eye CMS/ ETP,  
Secure works, IDS/ IPS, Sumo Logic cloud based log management, SSL configuration and  
management, Juniper NetScreen/ Palo Alto Networks firewall. REVERSE ENGINEERING:  
Ollydbg, WinBdg, GBD, IDA Pro, PEiD, and Malware Sandbox. NETWORKING: WireShark/ TCP  
View packet analysis, DNS servers, mail servers. OPERATING SYSTEMS: Windows XP, Vista,  
7,8; Windows server 2003, 2008, and 2012; Linux including CentOs, Ubuntu, Arch, Debian,  
BackTrack and Kali. Demonstrated ability to verify accuracy of incoming shipment and rectifying  
errors SPECIAL SKILLS Computer hardware intelligence and understanding of regular hardware  
issues, protocols and applications. Able to work continuously for long hours including while  
performing active work, bending and climbing. Outstanding customer service skills with the highest  
number of positive reviews. Polished communication and presentation skills. Capable of  
interfacing with peers as well as upper level management. Exceptional organization and time  
management skills. Excellent manual dexterity Certified forklift license and Demonstrated  
knowledge of operating forklift Excellent communication skills Perfected organizational and

multitasking skills    Ability to work under pressure and meet deadlines

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