IT Manager IT Manager IT Manager - Eliada Homes Asheville, NC An Information Technology Professional with strong managerial skills and a technical background in Database and IT Systems Administration along with Application Development, Robotics and Controls. Experience in various industries to include Manufacturing, Healthcare, and Marketing. Currently, I am an IT Department Manager responsible for all aspects of Agency's IT infrastructure.   Experience and Skill Sets * IT Infrastructure and Personnel Management * Disaster Recovery Strategies * Project Management * Develop and document processes, procedures, & change control * Quality Improvement * LAN Administration   * MS Windows Server and Domain Administration   * MS Exchange and Active Directory (MS Exchange 2013, MS Server 2016, 2012, 2008) * Server Virtualization * MS Windows Desktop/Client Administration * IT Security and User Administration (Application, SQL Server, and Windows Domain) * MS SQL Server Administration 2017, 2012, 2008, 2005, 2000 * New database installations & upgrades to existing database systems   * Database Mirroring/High Availability * T-SQL queries and stored procedures   * IIS Configuration   * Automating Tasks   * ASP.NET, VB.NET, & HTML applications * VBA macro programming for Microsoft Excel * Crystal Reports & SQL Reporting Services * Data Collection from Allen Bradley PLCs to SQL Server using RsSQL * RsLogix5000 PLC programming, Epson Robots, and Cognex Vision Systems * Seimens PLCs * DBA Contract Projects   * Telephone Systems (POTS analog and VOIP)   * Video Security/Surveillance Systems * Electronics * Agency Specific Software (EHI, HRMS, Payroll, Fiscal, Inventory, Work Orders. etc) Work Experience IT Manager Eliada Homes - Asheville, NC April 2009 to Present * Behavioral/Therapeutic Childcare Services   * Oversees IT infrastructure (personnel, hardware, software, policies, budget, etc.) * Data Integrity, Backup, and Security * Disaster Recovery * Administration of MSSQL Server, MS Exchange Server, IIS, Active Directory, & Group Policies. * Liaison for vendors and external support resources   * Writing complex SQL queries and stored procedures   * Application Development/Web Design (not recent) * Insperity Time & Attendance Software * Sage ABRA Human Resources Management System * Abila MIP Accounting Software Administration   * Sedcare Clinical Healthcare Software Administration (deprecated)   * Echo (Electronic Health Record & Billing Software)   * Camera Security and

Surveillance Systems   * Continuous Quality Improvement (CQI) process   * Phone System Administration (VOIP & POTS) SQL Database Administrator Festiva Resorts - Asheville, NC February 2009 to March 2009 * Marketing Services   * Short-term contract   * MS SQL Server 2005/2000. * Writing complex SQL queries and stored procedures * Application/Web Development Controls Engineer and SQL Database Administrator BorgWarner Turbos & Emissions - Arden, NC September 2006 to December 2008 * Automotive Manufacturing Services   * Database Administration and Application Development. * Upgrades/migrations from MS Access and AS400 to SQL Server. * Develop .NET-based applications for various departments within the organization such as data collection from Allen Bradley PLCs using Rockwell Factory Talk software, ISO applications, Process Change Control applications, and Disaster Recovery.   * Manufacturing Automation Controls to include Allen Bradley PLC RsLogix5000 programming, Epson Robots, and Cognex Vision Systems. Continental-Teves - Morganton, NC November 1997 to September 2006 Morganton, NC * Automotive Manufacturing Services * Database Administration & Development * MS SQL Server 2000, Oracle-9i, Oracle rdb, MySQL, MS Access * Develop and maintain T-SQL /PL-SQL queries & stored procedures * Systems Administration (Windows Server 2000/2003, Vax/Alpha VMS, UNIX) * Installation of new systems; upgrade & configure existing systems * Application Development (VB.NET, ASP.NET, HTML, Java Script, PHP; DCL) * Responsible for ECU Flashing Department * Develop and document high-availability & disaster recovery strategies * Robot programming (Adept V++) * Ethernet and LAN installation/support * Develop and document processes, procedures, & change control   Controls / Technical Experience Maintenance Technician III Continental-Teves - Asheville, NC September 1992 to November 1997 * Automotive Manufacturing Services * Provide technical support for plant manufacturing processes. * Emphasis on Adept robotics V+ programming, Siemens S5 programming. Electronics Technician International Paper Company - Raleigh, NC January 1989 to September 1992 * Paper Manufacturing Services * Provide technical support for plant manufacturing processes. * Emphasis on DC-drives/motors, Allen Bradley PLC's, and Instrumentation. Electronics Technician Burlington Industries - Erwin, NC September 1986 to December 1988 * Provide technical support for plant manufacturing processes.

* Emphasis on DC-drives/motors, AC-drives/motors, Allen Bradley PLCs. Education Master's Degree in Information Technology American InterContinental University - Atlanta, GA Bachelor's Degree in Information Technology American InterContinental University - Atlanta, GA Associate Degree in Electrical Technology Ulster County Community College - Stone Ridge, NY Skills Strategic Planning, Customer Service, Vmware, Exchange, Network Administration

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