Systems Engineer Systems Engineer Systems Engineer Denver, CO Information Technology Administrator, Manager, Team Leader, & Technical Analyst with 20 years' experience in both large & medium size business environments. Work Experience Systems Engineer Security900 Ltd - Denver, CO 2018 to 2019 IT Consulting Startup for Microsoft 365 Management Currently in development: Security900.com tenant & website, Azure security policies, Intune device policies, On-Prem Windows server 2016 VM on Hyper-V, AD Connect integration, ITIL 4 implementation IT Systems Admin & Service Delivery Manager HSS Inc - Denver, CO 2010 to 2018 Security & Risk Led Risk Analysis project for major Hospital Client Led implementation of NIST 800-53 Security program & Security controls for Federal Aviation Client Network monitoring tools: SolarWinds, What'sUp, ThousandEyes, Ntop, OpenDNS, FortiGate Monitor current security activity, alerts, bulletins from various sources, (US-CERT/CISA) End-user Security Awareness & IT personnel training Supported SOC Hospital emergency call/dispatch center - alarm systems, VPN monitoring

  Office 365 & SharePoint Online Global Admin Participated in official Microsoft Office 365 Beta testing starting early 2011   one of the first in Colorado to implement Office 365   Migrated 500+ end-users, trained users in O365 & SharePoint   Migration via PowerShell scripts for creating accounts, uploading mailboxes Security & Compliance, assisted with all DLP policies, Data Investigations, Governance Azure AD Connect, worked on team to integrate on-premise AD, Office 365 & ADFS SharePoint Admin, created, migrated, supported multiple site collections & business units Admin & support for Office 365 (Azure) deployment to mobile devices   Service Desk Manager - Senior Tech Support Analyst- Network Admin & SOC support Classified, prioritized, assigned tickets to service desk & data analysts Supported employees in 17 US states & all traveling employees Managed new remote office setups including network, servers, provisioning, training Active Directory Admin, Managed Windows servers, Domain Controllers, Hyper-V Hosts and VMs IT Systems & Project Manager DaimlerChrysler - Twinsburg, OH 1995 to 2009 Twinsburg OH 1995 - 2009 IT Systems & Project Manager   Led team of 5 supporting service desk, data center facilities, network infrastructure and critical applications for a manufacturing facility with 900+ workstations and 4000 plant employees.   Managed all new IT integrations and installations for both

Corporate and Plant initiated systems and ensured 24/7 availability of network infrastructure and critical applications.   Developed ISO procedures and maintained quality records and SOP work instructions.   Implemented change control requirements for software and hardware changes.   Served as Information Security Officer and enforced security policies, created and audited Firewall rules (Gauntlet/CheckPoint), monitored firewall logs, and audited virus signature updates and O/S patching   Developed yearly budget estimates for infrastructure and staffing requirements.   Collaborated with local management, vendors, and contractors to implement projects.   Participated in bi-yearly Table-top Crisis/Disaster Exercises, tested Quarterly Fail-Over of Network Switch stacks and servers, and documented network inspections. Education Master of Science in Electrical Engineering in Control Systems Cleveland State University - Fenn College of Engineering - Cleveland, OH Bachelor of Science in Electrical Engineering in Electrical Engineering Cleveland State University - Fenn College of Engineering - Cleveland, OH High School Diploma Colorado Academy - Denver, CO Skills System Administrator, Active Directory, System Admin Certifications/Licenses ITIL 4 Foundation 2019 to Present "The ITIL 4 Foundation certification is designed as an introduction to ITIL 4 and enables candidates to look at IT Service Management through an end-to-end operating model for the creation, delivery and continual improvement of tech-enabled products and services." - Axelos Additional Information   Systems/Network Administrator, Service Delivery Manager, Team Supervisor   ITIL 4 Foundation Certification, working knowledge of ISO 20001 & ISO 27001 - NIST 800-53   Active Directory Administrator - Microsoft Windows Server 2000-2016, Hyper-V Hosts & VMs   Microsoft Office 365, configuration, migration, troubleshooting, support, SharePoint Admin   Security Operations Center support - emergency dispatch operations   Network troubleshooting LAN/WAN, DNS, DHCP, WSUS, connectivity   Mobile device administration, MS 365 MDM, AirWatch, Intune   Unified Communications - Skype for Business, Teams, Mitel Cloud, GoTo (LogMeIn) Products   Client interface experience including Government, Aviation, & Hospital customers   Hands-on Technical Analyst supporting Service Desk, end-users, remote users, C-Suite   Coordinator for numerous hardware/software rollouts/migrations, network upgrade projects, & training plans

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