

Systems Administrator Systems Administrator Systems Administrator - MERSCORP Holdings, Inc
Reston, VA Work Experience Systems Administrator MERSCORP Holdings, Inc - Reston, VA 2014
to Present Supported 90+ local employees and 40+ vendor employees with access to the corporate
network resources ? Created, Maintained and Monitored 70+ VMs for testing and production
environments. ? Created DNS entries, Host records and modify as needed or as requested by
internal Developer Team. ? Utilized Microsoft Active Directory to manage and maintain User
Accounts, Group Policy, Departmental\User rights and controls. ? Automated and monitored the
corporate backups using Code42 and Evault cloud backup solutions. ? Proficient with Microsoft
Server OS (W2k3, W2k8R2, and W2k12R2) ? Rebuilt and Maintained Data Center Network
infrastructure including UPS Battery backup, Servers, Switches and Routers. ? Managed Systems
Imaging Deployment using Quest KACE. ? Managed Company's MDM solution (IBM MaaS360)
and issued mobile devices (iOS\Android) to employees. ? Performed monthly security patches for
over 60 servers using WSUS and KACE. ? Managed externally hosted Microsoft Exchange email
environment through BAE Systems Cloud Solutions. ? Managed Corporate telephony systems
(ShoreTel) and users configurations ? Monitored security controls in a highly regulated environment
(Dual factor authentication via biometrics and RSA tokens, Hardware Encryption via self-encrypting
SSD drives, Continuous Backups via Code42's CrashPlan, Business Continuity Plan/Tests,
Encrypted Emails and DLP via ZixMail, Port/Media Restrictions and AI driven Antivirus/Antimalware
via Cylance, and Insider Threat monitoring via Securonix) ? Assisted in the transition of all IT
systems to Intercontinental Exchange (ICE) as part of an acquisition Senior Information Technology
Technician Agustawestland - Reston, VA 2012 to 2014 Provided hardware and software support for
100 employees. ? Maintained Microsoft Active Directory service, Security Patches, Exchange
Email, IP printing, Access privileges, server security, File permissions, Laser printers, remote
access, VPN and others connectivity issues. ? Upgraded systems, servers and appliances. ?
Created and maintained a devices and parts inventory for emergency repairs. ? Weekly travel to
company branches to help with any IT related issues. ? Maintained daily backups using Unitrends
backup appliance. Network Admin University of the Sciences - Philadelphia, PA 2005 to 2012

Deployed and managed Nortel switches ? Deployed and managed Exchange 2007/2010 mail servers ? Provided central managing system to allow: automatic desktop software deployment, network resource sharing, IP printing, and Group Policy ? Daily configuration of Barracuda systems to prevent spam and email attacks ? Utilized Kaseya Management system to monitor the network ? Responsible for disaster recovery of servers using Acronis software ? Coordinated with technology vendors and maintained records of facilitated purchases Education Chubb institute - Springfield, PA 2004 Skills System Administrator, Active Directory, Exchange Server (10+ years), backup (10+ years), two factor authentication (10+ years), Access Control (10+ years)

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