

NETWORK ADMINISTRATOR NETWORK ADMINISTRATOR NETWORK ADMINISTRATOR - VR
NETWORKS INC Chantilly, VA Consistently recognized for technical troubleshooting skills used to rapidly and cost-effectively resolve challenging technical issues Providing excellent customer service along and technical knowledge Works well in a team or alone, able to quickly learn and master new technology and hardware. Work Experience NETWORK ADMINISTRATOR VR NETWORKS INC - McLean, VA June 2016 to Present Used Meraki dashboard to manage networks with 50+ devices Set up and troubleshoot APs for guest access on sites Troubleshot Meraki hardware Experience with captive screens Troubleshot user issues with MS office Desktop support Administration Provided Network VLAN support for operations on setting up PCs, Printers and Cisco AP's Vendor Management over Infrastructure for voice, data, fiber and phone system support Network cabling and dressing in compliance with standards, installing new hardware & swapping with old hardware. Set up and maintained user computers with regular updates and security cleanings. Work on in-house network monitoring software that monitors network traffic and networking devices such as Cisco switches & Routers and used in troubleshooting general LAN/WAN problems. Office 365 maintenance for different clients. Installation and configuration of Sonicwall firewall TZ215, TZ300 and TZ600. Claiming, adding and configuration of Meraki Switches (MS220) and WAP Wireless access points (MR33). Installed and configured Cisco Small Business managed switches. Set up and managed user emails on all devices (phones, computers, tablets, etc) Created tickets for all issues using Kayako Procured & set up IP (Polycom) phones and troubleshot issues with the phones and their network connection Conducted monthly maintenance on client servers Created and maintained documentation for all sites (Network maps, Tutorials, IP information) Dealt with other vendors, created proposals and acquired hardware for clients. Experience with troubleshooting systems like Win 7, 8 & 10 as well as iOS and Android. Set up new users on client servers using Server 2012 R Created group policies and connected shared drives for users Conduct through site surveys. Education Bachelor's Skills Network Support (4 years), Desktop Support (4 years), Cisco Meraki (2 years), Office 365 (3 years), System Administrator (4 years), NOC (2 years) Additional Information Quick Study Computer

Networking Inter-personal skills Customer Service

Name: Jeffery Huffman

Email: andretaylor@example.com

Phone: (577)819-7580x40680