

DIRECTOR OF INFORMATION TECHNOLOGY DIRECTOR OF INFORMATION TECHNOLOGY

DIRECTOR OF INFORMATION TECHNOLOGY - Soutwestern Electric Cooperative Greenville, IL

Work Experience DIRECTOR OF INFORMATION TECHNOLOGY Soutwestern Electric Cooperative

- Greenville, IL May 2015 to Present Oversee day to day operations of the I.T. department, utilizing

a positive motivation, results driven, hands-on approach to training and issue resolution Manage

I.T. team to conduct implementation, integration, service and support of physical technology for

business users Yearly development of budgets associated with the information technology and

communications systems and work with the VP of IT and CFO to ensure appropriate and rapid

approval Approve major contracts with vendors for all technology, communications, and

information systems, service and equipment purchases Develop IT plans, road map, and

strategies to support the achievement of the overall company business objectives Research,

recommend and implement new IT systems (hardware, software and services) based on the

company's current and future needs Analyze complex business needs presented by other team

members and recommend technical solutions. Oversee development team during creation and

continuing support of the web and mobile user interfaces for customer mobile app utilizing agile

development methodology Built and maintain strong cross-departmental relationships to better

manage, coordinate and support current and future technology initiatives Present project analysis

findings both verbally and in written reports to key project members Maintain oversight of all I.T. &

associated Engineering projects to verify project planning & deployment fit within strict project goals

Oversee replacement and ongoing management of virtual environment migration to new Microsoft

Server 2019 Hyper-V cluster utilizing flash storage arrays Annual review of I.T. systems

performance, physical upgrade schedules and potential future requirements across the organization

Assist in planning, implementation and maintenance of dark fiber solution to 4 remote offices for

redundant network connectivity to main office SYSTEMS ADMINISTRATOR Mayer Networks -

Carbondale, IL March 2014 to May 2015 Performed IT support for over 200 customer organizations

Monitored assigned and worked company-wide trouble ticket queues Communicated with

vendors to resolve, trouble tickets, outages and periods of reduced performance Made

independent decisions based on client requirements and infrastructure needs   Documentation of all server, network, and customer infrastructures in detail.   Diagnosis of system hardware and software problems using advanced root-cause analysis.   Monitored system logs for all customer computers and devices to maximize up time   Designed and implemented networks in-line with customer requirements   Reviewed logs for all networking devices for unresolved abnormalities and problems   Troubleshooting and maintenance of all networking devices and infrastructure across the enterprise including switches, routers, fire- walls and internet pipe Education BS in COMPUTER SCIENCE / SOFTWARE ENGINEERING University Of Phoenix - Phoenix, AZ 2009 to 2011 AS in COMPUTER SCIENCE / IT NETWORKING University Of Phoenix - Phoenix, AZ 2006 to 2008 Skills Active directory (Less than 1 year), Cisco (Less than 1 year), Dns (Less than 1 year), Ecms (Less than 1 year), Equallogic (Less than 1 year), Hyper-v (4 years), Linux (Less than 1 year), Mcp (Less than 1 year), Mcsa (Less than 1 year), Exchange (7 years), Network Administration (5 years), Vendor Management (10+ years), Customer Service (10+ years), Vmware (5 years) Certifications/Licenses Microsoft Certified Professional (MCP) November 2017 to Present Cisco Meraki ECMS May 2018 to Present

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