

Field Technician Field Technician Systems Administrator - Insidesales.com Elk Ridge, UT
Authorized to work in the US for any employer Work Experience Field Technician Wasatch IT - Salt
Lake City, UT October 2015 to Present I currently work as a dedicated field technician for a group of
non-profit medical clinics. I am responsible for all network systems, servers, phone system and
personal computing devices. It is a complex environment connecting several offices as one. This
includes medical, dental and pharmacy systems. Systems Administrator Insidesales.com February
2014 to September 2015 Installed and Administer all internal systems between 2 offices o Microsoft
Server 12 for AD, DHCP/DNS, Print and File Services o FreePBX for Phones o Kaspersky Security
Center for Endpoint AV, Encryption and Vulnerability Management Admin for Hosted
Exchange/Office365 Currently rebuilding phone systems for HA Currently merging several new
offices due to acquisition. This includes all networks and systems Office Network Specialist
Insidesales.com June 2012 to February 2014 Sole Network/Endpoint Tech for peer to peer network
of 250 users Provisioned and supported Windows, Mac and Linux environment Expanded
network several times to accommodate growth. There were 65 employees when I started, there are
currently 800+. Network Tech/Systems/Help Desk Shelf Reliance May 2011 to June 2012 Solely
responsible for maintaining all servers, desktops, user software and phones within the company.
Most of the systems were Microsoft Server '03 with XP, Vista and W7, but also Linux servers
(Ubuntu, CentOS and Zentyal) and desktops, and a few Macs in the Design Department. Handled
issues for over 100 users through a ticketing system, chat, remotely and over the phone Planned
and migrated our entire network and systems to a new facility Responsible for security systems.
These included configuring and maintaining the key fob system, cameras and alarms Office Network
Specialist Insidesales.com June 2012 Education Bachelor's in Information Systems Security ITT
Technical Institute-Murray Associate in Computer Network Systems ITT Technical Institute-Murray

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