

Sr Systems Engineer - Infrastructure Support Sr Systems Engineer - Infrastructure Support Sr Systems Engineer - Infrastructure Support - SYSTEM ENGINEERING Plano, TX Work Experience Sr Systems Engineer - Infrastructure Support SYSTEM ENGINEERING - Frisco, TX October 2016 to Present Primary focus on Supporting Cisco, VMware, Microsoft and Red Hat in a traditional On-Premise Environment Planned and implemented VMware ESXi upgrade from 6.0 to 6.7 Planned and implemented new Cisco UCS Hyperconverged Environment utilizing VMware vSAN 6+ Planned and implemented new Nimble storage systems in multiple data centers to replace NetApp Planned, implemented and maintain a Cisco UCS environment Technical Lead for Active Directory forest consolidation project consisting of 17 untrusted domains Technical Lead for VMware Horizon implementation to replace Citrix XenApp/XenDesktop Planned and implemented a Thycotic Secret Server for 3,000+ users which replaced KeePass and Password Safe Planned and implemented the change from iSCSI to Fibre Channel Planned upgrade path for Citrix XenApp 7.5 to 7.15 which includes PVS, Storefront, License Server and Controllers Creating and Keeping Technical Documentation up to date Sr Systems Admin Systems Support (Cardtronics) October 2015 to September 2016 Implemented, supported and monitored performance of Enterprise VMware ESXi environments across multiple data centers Provided 3rd level support for blade and rack server solutions (Cisco and HP) Performed System Administration for Citrix XenApp 7.5 server environment Developed documentation for conducting systems maintenance and problem resolutions in PCI and non-PCI environments Implemented SCCM 2012 in a non-standard environment Implemented and supported a Nimble Storage Infrastructure Supported a NetApp Storage Infrastructure Performed and assisted with upgrades and replacement of core infrastructure such as domain controllers, vCenter, physical/virtualized environments, etc. Provided 2nd level support for AWS and Azure systems Sr Systems Admin SYSTEM ENGINEERING/ADMINISTRATION - Frisco, TX April 2015 to September 2015 Administered and maintained Window Server 2003/2008/2012 and related infrastructure Supported and maintained an Active Directory structure; Completed several improvements for operational efficiencies Provided 1st and 2nd level support for MS Exchange 2010 Administrator

of VMware ESX 4/5.1/5.5, AWS and Azure Systems Engineer Affordable Health Care Act - Chantilly, VA 2012 to 2015 Performed Configuration Management functions Cloud Design, Implementation and Support Engineering for IaaS and PaaS Environments Provided installation, configuration, performance tuning, and troubleshooting of Linux Red Hat and Windows environments and their products Performed infrastructure activities in various arenas: operating system, network security, directory services, server virtualization using system backup and restore, system and network monitoring, application installation and configuration Identified, diagnosed, and resolved network problems including network connectivity, traffic utilization, etc. using available network tools in a timely fashion. (Tivoli, GroundWork) Defined, developed and managed Linux Red Hat and Windows OS images for use in a hosted VMware environment Configured, implemented and administered GroundWork Monitoring, Tivoli Monitoring, DS-User Backup Solutions (Asigra), Active Directory and DNS Participated in afterhours upgrades and troubleshooting of issues Documented system topologies and the development of operational support guidelines/reference materials for ITIL environments Systems Administrator (Microsoft Datacenter) Siemens IT Solutions - Bristow, VA 2010 to 2011 Completed remote imaging of servers using Altiris, SCCM 2007, PowerShell and other tools; Managed and completed configuration updates of server and network hardware equipment, rack/cable servers, SAN and network equipment Implemented and administered a Microsoft Cloud environment Remote Management using SCCM, iLO and RPD Conducted troubleshooting of server OS and Hardware issues in a pre-production and production environments Education Computer Science Monroe College - New Rochelle, NY 1993 to 1995 Skills ACTIVE DIRECTORY (10+ years), CISCO UCS (7 years), CITRIX XenApp/XenDesktop (5 years), VMWARE vSphere (10+ years), SOLARWINDS (3 years), RED HAT (7 years), LINUX (10+ years), Windows Server 2008 R2 (10+ years), MICROSOFT OFFICE (10+ years), WINDOWS SERVER 2003 (10+ years), MAC OS (10+ years), VMWARE vCenter (10+ years), Windows Server 2016 (3 years), VMWARE HORIZON VIEW (1 year), VMWARE VSAN (1 year), THYROTIC SECRET SERVER (3 years) Additional Information OPERATING SYSTEMS Mac OS X All Mac OS X Server All Windows Server 2003/2008 R2/2012

R2/2016/2019 Red Hat Enterprise Linux 5/6/7 VMware ESX 4 and ESXi 5/5.1/5.5/6/6.7
APPLICATIONS Citrix Studio Microsoft Office Microsoft Active Directory SCCM WSUS
SolarWinds VMware vCenter VMware Horizon View Administrator Thycotic Secret Server Cisco
UCS Manager ServiceNow

Name: Ryan Kirby

Email: johnsonwilliam@example.com

Phone: 001-846-751-3818x5081