

Network Administrator Network Administrator Vienna, VA Information Technology Professional with nearly 30 years of experience managing corporate and client-based business operation infrastructures; supporting industries with niche and global IT challenges and requirements.

Security Management Hardware/Software Troubleshooting Installations/Migrations/ Upgrades Multi-Platform Networking Server/LAN Optimization Technical User Support 24/7 Internal Request System Management Vendor Evaluations/Updates Tech Team Hiring and Training Installing/Maintaining Servers Router/Switches Maintenance Help Desk Management Phone System Maintenance Work Experience Network Administrator Optima Alliance LLC - Lanham, MD 1990 to Present IT Consultant Payment Card Industry Data Security Standard 2016 to 2018 Supervise corporate IT infrastructure and maintenance. Developed corporate systems access approach using Microsoft Active Directory Designed server infrastructure to support evolving corporate usage needs. Engineered and maintained CISCO network systems Implemented and evolved the use of Citrix Presentation Server to provide dynamic user access. Implemented and audited Payment Card Industry Data Security Standard (PCI DSS) level 1 Trained network managers to provide ongoing system support. Advise, problem-solve, facilitate, and implement Payment Card Industry Data Security Standard (PCI DSS) Security management Network & systems maintenance Network Administrator Payment Card Industry Data Security Standard 2000 to 2016 Managed corporate systems access using Microsoft Active Directory Designed and upgraded server infrastructure to support evolving corporate usage needs. Engineered and maintained CISCO network systems Implemented and evolved the use of Citrix Presentation Server to provide dynamic user access. Implemented and audited Payment Card Industry Data Security Standard (PCI DSS) level 1. Manager, Network Systems Optima Alliance LLC 1990 to 2000

Troubleshoot 24/7 as primary contact for phone and networking call center that serves 400 phones and 150-400 employees locally and internationally Multi- task email, phone, and in-person emergency requests Patch and modify vulnerabilities following monthly security scans Remotely reboot and repair hardware and software Reroute phone numbers for businesses with their down-time window to help maintain sales productivity Set up wide-area network using existing

communications lines, saving a business thousands of dollars on line charges. Ensure preventative maintenance: maintain automated email functionality; check backups daily( including weekends) update firewalls; implement DNS and FTP changes; evaluate, document, and follow up with vendor updates; budget for and request new network and server equipment Rodman Electrical Holbrook, MA 1988 to 1990 Internal and Client support of Commercial Contracts Education B.A. in Business Management Curry College - Milton, MA Links <http://linkedin.com/in/richard-lawson-64703623>

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