

IT Security Analyst IT Security Analyst Topeka, KS Authorized to work in the US for any employer
Work Experience IT Security Analyst September 2013 to Present Responsible for identity and access management for all employees and vendors. Supported user access and security issues in a large-scale environment. Worked to implement Role Based Access Controls in our organization; collaborated with management teams to balance business needs with security best practices.
Helpdesk Team Lead: Responsible for supporting thousands of retail stores in the operation and administration of their technology. Worked with countless vendors and ISPs to order equipment, dispatch technicians, and maintain SLAs. Technician Batteries Plus December 2012 to September 2013 Responsible for battery rebuilds, providing lighting and battery backup solutions for retail and commercial clients, sales and order fulfillment. Education A+ Certification Bryan Career College September 2010 to December 2011 Certifications/Licenses CompTIA Security+ December 2017 to December 2020 Additional Information Summary of Skills IT Security Active Directory, PowerShell and Group Policy expertise Experienced with Privilege auditing and Incident response Vulnerability testing, risk mitigation and system hardening experience IT Support Advanced knowledge of Microsoft server and client operating systems Experienced in remote support and end user services Skilled in root cause analysis for hardware and software problems Strong knowledge of TCP/IP networking principles and protocols Soft skills Strong verbal and written communication skills End user training and education, creating and maintaining procedures Team lead and Escalation management experience Creative and analytical problem solving and critical thinking

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