Tech Support Tech Support Tech Support - Micro Center Electronics Inc Columbus, OH Work Experience Tech Support Micro Center Electronics Inc - Hilliard, OH 2018 to Present   Provided phone and text based technical support for consumer electronics items including PC and Mac hardware, Windows, macOS, and Android operating systems.   Developed Chrome browser extension that helped streamline workflow and increase efficiency   Wrote technical documentation to provide support answers for in-store customers and employees Pizza Crafter Mod Super Fast Pizza LLC - Dublin, OH 2017 to 2018   Provided first point of contact for quick service pizza restaurant, explaining restaurant concept, options, recommendations, and taking and preparing orders Tech Expert Target Brands Inc - Dublin, OH 2015 to 2018   Store-wide Tech Expert for home electronics questions and purchasing information, helping to explain product choices to customers and troubleshoot basic customer technology issues Contract Web Developer & Administrator eSpline LLC - Columbus, OH 2009 to 2017   Developed and maintained multiple iterations of CMS based website for enterprise software company   Formulated business requirements based on client meetings and translated those requirements into design and implementation strategies for initial site and ongoing additions and improvements   Authored technical documentation in support of company software for use by company clients Freelance Web Developer TxtJet.com - Dublin, OH 2008 to 2012   Designed and developed web presence for numerous clients as part of a team environment, building on LAMP stack; built custom WordPress themes and plugins to provide CMS functionality   Developed TxtJet.com, an email to SMS service for those without smartphone access Education Bachelor's in History The Ohio State University - Columbus, OH 2014 Skills Android, Ios, Css, Html, Javascript, Php, Python, Java, jquery, Linux, Mysql, Macos, Excel, Outlook, Powerpoint, Microsoft word, Word, Photoshop, Wordpress, Adobe photoshop, Front End Links http://chrisburd.com Additional Information SKILLS   Office Microsoft Word, Excel, PowerPoint, Outlook OS Windows, macOS, Linux, iOS, Android Web HTML, CSS, JavaScript/jQuery, PHP, Python, Java, MySQL, WordPress, Adobe Photoshop

Name: Martha Marshall

Email: jamesdwayne@example.net

Phone: +1-264-521-1166