

Job Seeker Harrison, TN Work Experience Walmart August 2015 to April 2019 Greet customers
Anser customer questions and direct them to appropriate area Inspect area for safety Assist in
asset protection Systems Administrator Honeywell September 2008 to July 2013 Maintained 3000
servers as part of a team for IBM. Managed space and created shares on NetAPP appliances.
Supported Netbackup, configuration, level3 support, testing and verifying backups. Managed and
supported Active Directory and VMWare. Configured permissions in Active Directory, resolved
access issues. Troubleshoot group policies. Add memory and disk space to virtual servers.
Configured snapshots for virtual servers. Supported virtual servers. Configured memory and disk.
Applied patches and hotfixes. Supported Microsoft Clusters. Supported IBM blade servers.
Familiar with Solar Winds, remote desktop, Radmin, MS server tools. Used batch scripting to
script some admin tasks. Managed DHCP, DNS. Configured security. Familiarity with Visual
Basic. Resolved connectivity and performance issues for servers both virtual and physical.
Telephone support to remote customers Supported IIS. Supported SAN. Supported backups
and restores using Tivoli and Netbackup Resolve customer issues Worked with netbackup and
tivoli backup and tape liebrary Systems Administrator Pomeroy June 2006 to September 2008
Maintained 3000 servers as part of a team for IBM. Implemented security updates and configured
Active Directory permissions. Installed & configured Windows 2003 servers. Domain
Administrator. Created and managed trusts. 3nd level AD support. Manage space on NetApp
Volumes. Performed restores using SnapManager. Used batch scripting. Edit group policy
DHCP, DNS, WINS. Configure security and NTFS permissions, problem resolution. Education
Information Systems/Business Management Chattanooga State Community College - Chattanooga,
TN

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