

Material Handler Material Handler Material Handler - Textron GSE Ground Support Equipment
Cartersville, GA Work Experience Material Handler Textron GSE Ground Support Equipment -
Kennesaw, GA June 2018 to Present Perform basic material handling activities: unloading trucks,
receiving parts, material movements, order fulfillment, cycle counts and inventory error investigation.

Identify, label and pull parts and move to the correct manufacturing production cell. Receive
assemblies and process work orders built by manufacturing. Train new employees as required.
Utilize power lifting equipment: pallet jack, forklift, stand-up, etc. Maintain a clean, safe and
positive work environment. Information Systems Security Association - Atlanta, GA September 2018
to September 2018 Forklift Driver/Material Handler Voestalpine Automotive Inc - Cartersville, GA
April 2018 to June 2018 Perform basic material handling activities: unloading trucks, receiving
parts, in SAP, material movements, order fulfillment, cycle counts and inventory error investigation.

Identify, label and pull parts and move to the correct manufacturing production cell. Receive
assemblies and process work orders built by manufacturing. Train new employees as required.
Utilize power lifting equipment: pallet jack, forklift, stand-up, etc. Maintain a clean, safe and
positive work environment. Driver FedEx Ground - Marietta, GA April 2017 to April 2018 Securely
backed up 28' and 53' ft. trailers to docks for loading/unloading while adhering to all required safety
codes and standards. Perform pre-trip and post-trip inspections on tractors. Unload, sort, label
and reload packages for delivery to various destinations in a safe and timely manner. Collaborate
with team members to organize loads efficiently while maintaining a clean and safe working
environment. Network Support Technician Getinsured.com - Marietta, GA December 2012 to
January 2014 Provided assistance for day-to-day floor operations including the maintenance and
resolution of all issues with Stratasoft Telephony System. Managed IT Operations in the absence
of IT Department Heads including the training and coordination of Help Desk Assistant Technicians.

Ensured high productivity of end users by providing prompt responses to technical support
requests. Network Administrator Reflek Manufacturing Inc - Lithia Springs, GA June 2012 to
December 2012 Provided technical support for end users including hardware/software
configuration. Maintenance of Ethernet and Wireless networks, responding to trouble tickets, and

documentation of events using Spiceworks network management software. Configuration and deployment of peripheral devices. Network Administrator United States Navy - Norfolk, VA April 2006 to April 2012 Provided secure satellite communications for pilots during flight missions. Conducted migration of user data in lieu of system upgrade (transition to Blade Servers). Sanitization and documentation of classified networking systems. Supervised 30 personnel on daily operations of Help Desk Support for 5,000+ users. Provided technical support for 5,000+ users and ensured proper maintenance of workstations and peripherals. Deployed new workstations, installed operating systems, applications, drivers, and configured network properties. Supported disaster recovery plans performing regular data backups. Ensured optimal network health and uptime through monitoring network traffic, server event logs, researching/correcting system warnings/errors, updating Symantec Antivirus definitions, and documenting maintenance best-practices. Torah Chaim Elementary School - Newport News, VA February 2012 to February 2012 Southeastern Food Bank of Virginia - Virginia Beach, VA June 2010 to June 2010 Toys for Tots - Newport News, VA September 2009 to September 2009 Volunteer Information Temple University - Philadelphia, PA October 1995 to October 1995 Education CCNA Full Sail University - Winter Park, FL Present Information Systems Center for Information Dominance - Pensacola, FL June 2006 to December 2008 Academy Park High School - Sharon Hill, PA June 1993 Skills Warehouse Associate, Shipping, Shipping Receiving, Picker Packer, Forklift Military Service Branch: United States Navy Rank: E-5 Additional Information Skills: Familiar with Cable Installation, Type 60wpm, Ten-key skills, data entry, faxing, filing, experienced with Microsoft Office Word/Excel/PowerPoint, Apple Pages and Keynote. Greeting and handling customer inquiries, proper phone etiquette, quality control, experienced with thriving in high-pressure/volume environments.

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