

Assistant IT Manager Assistant IT Manager Auburn, NY 8+ years experience in the Information Technology field. Extensive experience leading an IT team in deliverance of IT solutions

Extensive experience in Intrusion Detection & Prevention Systems BS in Business Administration: Management Authorized to work in the US for any employer Work Experience Assistant IT Manager T&L Global Marketing Inc 2014 to 2017 Supervise the deployment, installation, operation and maintenance of computer systems and LAN Act as a single point of contact for phone calls and emails from staff regarding IT issues and queries Troubleshoot and resolve escalated TCP/IP connectivity issues and security concerns Publish support documentation to assist staff with requests for information & provide employee training when required Train employees on current IT security protocols and procedures Supervises and perform Information Assurance functions Plan and oversee the implementation of the computer life cycle program. Information Technology Specialist/Lead Security Analyst U S. Army 2011 to 2014 Supervise and coordinate the development of the LAN in the Security Operations Center and assist in the planning, configuration, management, and monitoring of the WAN using SIEMS software Review evaluation reports to determine compliance with policies and procedures and recommend corrective actions on deficiencies to the Information Security Officer Install perimeter defense systems including intrusion detection and prevention systems (host & network based), firewalls, and network analyzers

Implement response actions in reaction to security incidents and supervise information assurance functions Security Analyst T&L Global Marketing Inc 2008 to 2011 Evaluate potential security risks and take appropriate corrective and recovery actions in accordance to the Information Security Officer's guidelines Develop reports to share with administrators about the efficiency of security policies and recommend any changes Ensure that all security systems are up to date with any software or hardware changes in the company Facilitate any training required including instructing staff on proper security measures both in the office and online Education Bachelor's in Business Administration: Management Waldorf University - Forest City, IA 2018 High school or equivalent Brunswick High School - Brunswick, GA 2009 Skills VMware, Strategic Planning, IT Management, Customer Service, Network Administration, Microsoft Office Suite (10+ years), Active Directory (7

years)

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