

Senior Plasma Center Technician Senior Plasma Center Technician Front End Web Developer
Green Bay, WI Self taught Front End Web Developer with a passion for learning and a desire for
excellence. Three years of relevant web development experience, and constantly adding more to my
skillset. Check out my website at doud.dev. Authorized to work in the US for any employer Work
Experience Senior Plasma Center Technician Biolife 2019 to Present - Performed phlebotomy
accurately to SOP standards with no prior experience in the medical field. - Developed an efficient
approach to managing floor sections, resulting in high performance and efficiency marks. -
Resolved donator questions, concerns, and complaints efficiently. Front End Web Developer Goose
Cap Media 2015 to 2018 - Designed and upgraded local client's websites while improving their
overall web presence through site optimization, search engine optimization, and content
management. - Resolved technical issues with Wordpress-based websites, including hosting
problems, CMS problems, and plugin problems. - Directed clients towards the most cost-effective
solutions available to them, with the intent to help establish some best practices in their company
culture. - Oversaw management of some client's ecommerce solutions, working to improve profits
overall for the company. - Advised local high school students on solutions and practices for
developing a personal portfolio for artwork/photography. - Negotiated with potential clients to sell
our design, development, and maintenance services. Customer Service Representative Trig's of
Eagle River 2013 to 2015 - Oversaw the primary customer service desk, managing stock of various
restricted products. - Prepared money orders, WU transactions, and various other secured payment
methods. - Assisted with training new employees on registers, managing lottery systems, and
general desk management. - Improved desk workflows for inventory management. - Resolved
customer complaints and requests. Education Certificate in Google IT Support Professional
Coursera 2018 to 2018 Nanodegree in Front End Web Development Udacity 2016 to 2017 High
school or equivalent in Independent Studies in Front End Development Northland Pines High School
- Eagle River, WI Skills HTML5 (3 years), CSS (3 years), SASS (2 years), Javascript (3 years),
React JS (2 years), Responsive Design (3 years), Adobe (2 years), Windows (8 years), Linux (2
years), Mac OS X (1 year) Links <http://linkedin.com/in/isaac-robert-doud> <https://doud.dev>

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