

Information Security Analyst Information Security Analyst IT Specialist Sierra Vista, AZ Authorized to work in the US for any employer Work Experience Information Security Analyst General Dynamics Information Technology - Sierra Vista, AZ January 2019 to Present Document and analyze security threats, incidents, and metrics. Review data to identify, report, and remedy vulnerabilities. Preparation of DoD RMF accreditation packages and test methods. Work Study - Computer Lab Aid Cochise College August 2014 to December 2018 Provide technical Support and customer service to students and faculty. Installation and troubleshooting hardware and software. Imaged and updated systems. Instructor Aid Cochise College June 2012 to July 2017 Aided instructors during computer camp and STEM. Helped students learn to program games, how to troubleshoot computer issues, and how to diagnose security problems. IT Intern Canyon Vista Medical Center March 2015 to April 2015 Reconnected and configured old network systems at new hospital. Pushed security software to new client systems. Resolved help desk tickets. Customer Service Aegis Communication Group - Sierra Vista, AZ August 2013 to August 2014 Provided customer service for United Health Care prescription insurance. Navigated several databases to access information. Resolved customer issues and concerns about their insurance plans. Education Associate of Applied Science in Computer Information Systems in Computer Information Systems Cochise College August 2016 Bachelor of Fine Art in Media Arts in Fine Arts University of Arizona May 2007 Skills Microsoft Office, Risk Management Framework, Research, Security Analysis, Programming: [Python], Troubleshooting, Customer Service, Detail Oriented, Problem Solving Certifications/Licenses CompTIA Security+ April 2018 to April 2021

Name: Morgan Jimenez

Email: patricia36@example.org

Phone: 675.872.5243x53779