

Consulting Project Manager / IT / Procces Control Consulting Project Manager /IT / Procces Control
Project Manament Consulting Engineer / IT Weston, FL Telecommunication Engineer Ingeniero at
Tel comunicaciones Professional with the capacity to analyze, design, project and manage in
sectors of the industries Electronics, communications and mechanics. Activities based primarily on
the Projection, research, installation, operation, conservation and maintenance of equipment of
Communication, telephony, Radio television. Human and technical resources Management.
Direction and Organization of projects in the area of Technology. Analysis and design of
communication systems. Authorized to work in the US for any employer Work Experience
Consulting Project Manager / IT / Procces Control Banesco Banco Universal - Caracas, Venezuela
January 2009 to August 2016 Project Consultant in the IT area Change Management Department.
Management of the change management process through procedures Operatives and
technological enablers. Process Planning and management to facilitate the implementation of
changes in the systems platforms of the Bank, control and monitoring of these changes to report
results, Complying with the internal policies and rules of the change process. To Support the
technological areas of the Bank, through consultations, via telephone, e-mail and the Web, in order
to make known the tool, its correct use and achieve the maximum performance in its Operation.
Train users of technology, through lectures and courses, in order to prepare users in the use and
management of new Tools and technical updates. Support the head of department in the sessions
of the Committee on changes, through the presence in the meetings of Work, in order to bring the
assistance, to make the report of the most important conclusions, for its publication on the site,
electronic mail and to make the special presentations of statistics, reinforcements of norms Etc. To
Generate the log of changes approved by the Committee, for its Dissemination on the
organization's website. Elaborate Weekly, Monthly and Quarterly the statistics of changes, through
the technological enabler And Excel reports, in order to visualize the success, motive and Area of
changes made in production and take corrective actions Necessary. To Receive and analyze, daily,
requests for change, through the Workflow tool, in order to verify changes that impact other services
and affect customer service, to proceed to your Approval or forwarding them to another instance.

To Support strategic projects of the VP of Technology and other areas of the organization, through work meetings and presentation of results to the respective Committee, in order to reach the Objective within the time and with the established quality. Generate The management indicators, with the purpose of issuing the detours and alerts Detected, to take the corrective actions necessary. To Elaborate the agenda of the different committees of change, through the Habilitator CCC Harvest and Reports in Excel, in order to be published on the site for evaluation on the respective Committee. Perform periodic audits of the different services, through the verification of the tool used, to ensure compliance with the change management process. Track Changes after your Implementation, revise its results and follow up the closure of the same within the established times. Perform Post- Implementation (PIR) of those changes with result, unSuccessful.

Management of ITIL Methodology Less Consultor de Proyecto Provizon Consultores, C.A - Caracas, Distrito Capital April 2008 to April 2009 Caracas, Venezuela Project consultant in monitoring and tracking, projects from start to end, monitoring of activities timeline, oversight, cost and Quality. Also developing functions of Asesor a Administrativa, management in the area of accounting, purchase and sales books, income control and Egress, cashing. Facturaci n: handling orders and orders for purchases, contracts, bonds, working hours. Managing the procurement, Handling of minutes, participation in tender processes. Analyst of employers'and commercial obligations. Recruitment and selection functions, development of profiles for resource purposes.

Education Bachelor's in Science Universidad Santa Maria - Caracas, Distrito Capital September 2004 to July 2009 Bachelor of Science Escuela de Ingen eria 2009 Skills CENTRAL OFFICE (9 years), DATA COLLECTION (5 years), PROJECT MANAGEMENT (5 years), TEAM MANAGEMENT (5 years), MICROSOFT PROJECT (2 years), CCNA (2 years), ITIL (2 years), Consulting (5 years), Excel (10+ years), Word, Scheduling Certifications/Licenses CCNA Routing and Switching June 2008 to Present Driver's License Additional Information SKILLS Capacidad anal tica Habilidades de comunicaci n Car cter innovador Respeto Capacidad de trabajo en equipo Proactividad y capacidad de Habilidades de Liderazgo autoaprendizaje Team management Adaptabilidad Budget coordination Habilidades sociales Client Relation Project management

Project Management Data collection Creative Problem solving

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