IT Project Manager IT Project Manager IT Project Manager Denver, CO Work Experience IT Project Manager Bank of Oklahoma Financial - Tulsa, OK June 2016 to April 2018 - www.bokf.com Successfully piloted and implemented Box.com as a SaaS file collaboration enterprise platform Successfully implemented a Private Bank customer dashboard using data warehousing & Salesforce   Successfully implemented a new company-wide intranet site by gathering requirements, designing the user interface, and establishing a rollout to 4000 employees with the marketing and branding teams   Successfully implemented a leasing system upgrade by gathering requirements, writing project documentation, developing test cases, communicating with the vendor, and training users   Managed a $1.2 million upgrade of IBM FileNet with over 3000 users in seven lines of business   Disaster recovery and business resiliency plan team leader for the BOK Financial Securities division   Executed projects from start to completion by defining technical scope and project objectives, coordinating activities with cross-functional teams, and managing requests for changes from original specifications   Established work plans to determine time frames, funding limitations, and allotment of staffing resources IT Internal Auditing Internship Stinnett & Associates - Tulsa, OK September 2015 to December 2015 - www.stinnett-associates.com   Performed IT internal control testing to ensure Sarbanes-Oxley compliance for various clients & audits   Analyzed system user access, infrastructure environments, and system access workflows for IT audits IT Business Intelligence Internship ONE Gas, Inc - Tulsa, OK May 2015 to August 2015 www.onegas.com   Eliminated the manual creation of monthly gas leak reports by developing, testing, and implementing automated Microsoft Power BI gas leak reports and a new reporting dashboard for Gas Survey Managers   Set up ETL processes with data warehousing, wrote SQL Server Integration Services packages, and learned and employed new SQL querying methods IT Consulting Internship Jolt Technology - St. Louis, MO May 2014 to October 2014 - www.choosejolt.com   Trained customers in Excel, Outlook, Google Sites, and macOS in one-on-one and group settings   Designed websites in WordPress, Squarespace, and Google Sites, maintained current site backups, and managed hosting servers for clients in the education, food, and architecture industries   Performed remote Help-Desk functions for clients and executed many

local installs of new workstations Education BSBA in Management Information Systems The University of Tulsa - Tulsa, OK August 2012 to May 2016 The University of Reading - Reading March 2015 Skills SEARCH ENGINE OPTIMIZATION (3 years), SEO (3 years), Project Management (2 years), Photoshop (8 years) Additional Information TECHNICAL SKILLS Waterfall, Agile, & Scrum Methodologies   Microsoft Power BI, ETL, and SSIS   SQL, JavaScript, HTML, CSS   Excel, Word, Visio, Project, & PowerPoint   Salesforce CRM Platform   Mac, Windows, & Chrome OS's   YouTube Analytics, SEO, and Strategy   Final Cut Pro 7 & 10   Adobe Photoshop, After Effects, & Premiere   Google Sites, Squarespace, & WordPress

Name: Eric Ferguson

Email: kristy26@example.org

Phone: 433-957-0194x41587