Network Engineer Network Engineer New Port Richey, FL Work Experience Network Engineer Florida Properties Group - Trinity, FL 2013 to 2017 Achievement and Network Engineer responsible for security and reliability for 22 branch Responsibility Overview locations and 700 associates including Residential, Commercial, Mortgage and Title divisions. Data center migration experience - Migrated Microsoft, Cisco and VMWare network infrastructure to new data center including all voice and network services. Telco migration experience - Architected and implemented migration from hosted telco service to in-house managed Cisco infrastructure. IDS/IPS configuration experience of Cisco Firesight for SOC requirements, enhanced network visibility and layer 7 management. Cisco Route and Switch experience including SSL, QOS, VOIP, EIGRP, OSPF, Layer 2 and 3 switching. Cisco Call Manager new office deployments including H.323 and MGCP gateways. Managed departmental documentation including software licensing. audit preparation, SOC and Disaster Recovery Plan. Systems automation utilizing Microsoft Powershell for IP printing and new user onboarding. Created Security Operations Center by consolidating all reporting for networking and databases to monitor access, changes and pattern recognition with Syslog server. Implementation of critical infrastructure upgrades including Cisco Call Manager, Cisco Firepower and Cisco/Meraki Wireless systems. Implemented Barracuda Backup Appliances for disaster recovery, image backup and email message archiving. Streamline hardware infrastructure utilizing VMWare server virtualization. Berkshire Hathaway Systems Administrator Florida Properties Group - Trinity, FL 2008 to 2013 Achievement and Responsibility Overview Management of Windows client and server infrastructure including file sharing and remote connectivity. Implementation experience of Cisco Firewalls, Routers, Switches and IP Phones. Implemented printer utilization reporting system with Excel Macros. Cisco Site-to-Site IPSEC VPN command line configuration experience. Cisco and Microsoft RADIUS integration configuration experience for Cisco SSL VPN. Microsoft 365 and Gsuite email management experience for over 700 users. Extract, Transform, Load activities for new systems onboarding. Microsoft Exchange 2003, 2007, 2013 administration experience. Implemented helpdesk utilizing Manage Engine for issue tracking and department analytics overview. Berkshire Hathaway

Overview Responsible for implementation of Active Directory for infrastructure clients and web Create and maintain networks for customers. project contributions. Windows Server System domain implementation and maintenance. Creation and Maintenance of Virtual Private Networks. Web Design utilizing WordPress and Adobe Photoshop. Configure and maintain Active Directory, deployment of user accounts, security and distribution groups. Performance of root cause analysis and corrective action taken for issue resolution. Technical Specialist Florida Properties Group -Trinity, FL 2006 to 2008 Achievements and Responsibility Overview Support desk administration for 500 Real Estate agents and staff. Implemented computer imaging strategy for new machine

Support Technician Polytech Solutions - Tampa, FL 2002 to 2010 Achievements and Responsibility

New user onboarding and account terminations. Cisco IP voice administration. Onboard new real estate agents and staff. Education Bachelor of Science in Management Information Systems University of South Florida - Temple Terrace, FL 2003

Exchange email server administration.

Name: Jillian Jordan

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installations. Decreasing helpdesk workload by 36%.

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