

Systems Administrator (per diem) Systems Administrator (per diem) Systems Administrator (per diem) - Health Resource Network, Inc Morristown, NJ Work Experience Systems Administrator (per diem) Health Resource Network, Inc - Florham Park, NJ August 2011 to Present Develop and maintain databases using Excel and Access ? Provide general office support including record filing and customer support ? Mapping websites and domain host using HTML IT Specialist LabCorp - Raritan, NJ January 2019 to January 2019 - April 2019 ? Comprehensive internal client IT support ? Managed the migration of Windows 7 to Windows 10 ? Troubleshoot Cisco Routing ? Provide general office support including record filing and customer support ? Debugging software including new imaging software ? Troubleshoot Microsoft Office and Office 365 ? Installing, configuring, updating, and removing system and application software ? Ticketing quest service ? Active Directory Software Technician Staples - Madison, NJ October 2015 to December 2017 Awarded Employee of the Month six months in a row ? Preformed software and hardware installations and transferred data ? Worked with customers to diagnose computer issues and develop repair solutions ? Removed viruses and Trojans ? Installed Malware prevention software and maintenance security system software ? Ensured that problems have been adequately resolved ? Provided support and training to customers ? Trained new staff members in product offering ? Assist in logistics and coordination/setup of Probe experiments and regular production program releases ? Assist with software / database testing as assigned in support of database development teams IT Specialist Morristown Toyota - Morristown, NJ September 2017 to October 2017 Comprehensive internal client IT support ? Configuration of laptops and desktops ? Imaging hard drives and ticketing ? Update company websites ? Software Coding Education Bachelor of Science in Computer Science, Information Systems Caldwell University - Caldwell, NJ August 2017 Associates in Applied Science in Computer Science, Information Systems County College of Morris - Township of Randolph, NJ August 2015 Certificate of Network Security County College of Morris 2015

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