

Senior IT Project Manager Senior IT Project Manager Senior IT Project Manager - Aon National Flood Services Kalispell, MT Authorized to work in the US for any employer Work Experience Senior IT Project Manager Aon National Flood Services - Kalispell, MT March 2015 to Present Protecting and guiding multiple scrum delivery teams while navigating them through obstacles. Facilitating scrum ceremonies and producing resulting scrum artifacts. Acting as a change agent within the team to encourage adoption of new ideas and ensure retrospective outputs result in continuous improvement Communicating project health to and eliciting feature priorities from executive leadership. Technical writing of user stories, defects, tasks, and release notes. IT Project Manager II Aon National Flood Services - Kalispell, MT 2013 to March 2015 Managed, with scrum, the successful inbound conversion of a major client involving hundreds of thousands of claims. Facilitated a six-month effort using scrum methodology to upgrade an enterprise document repository and workflow client. IT Project Manager I Aon National Flood Services - Kalispell, MT 2012 to 2013 During the organization's transition to Agile Scrum, lead a delivery team in adopting agile best practices and quickly excelled using the new methodology. Led a permanent scrum team responsible for large feature development of an enterprise claims processing software system. Business Analyst Aon National Flood Services - Kalispell, MT 2011 to 2012 Elicited, analyzed, documented, and communicated requirements for a web-based enterprise claims system. Also acted as project manager for a small delivery team. Led a permanent software development team responsible for production support of an enterprise claims processing software system. Competencies. Introducing waterfall development teams into the Agile Scrum and Kanban methodologies Communicating to executive leadership, end users, and everyone in between Deep knowledge of the Rally Software platform Elicitation methods such as brainstorming, user observation, focus groups, and interviews Education Bachelor of Science in Business Admin The University of Montana - Missoula, MT 2006 to 2009 Certifications/Licenses CSM October 2016

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