

IT PROJECT MANAGER IT PROJECT MANAGER IT PROJECT MANAGER - Corp Service Alliance Atlanta, GA Work Experience IT PROJECT MANAGER Corp Service Alliance - Atlanta, GA January 2019 to Present

- * Managed the post data breach remediation program through KPIs including increasing the percentage of applications compliant with patching procedures by 36%
- * Supported the Corp Functions and CRM teams; working with upper management to identify projects, impacts, remedies and solutions
- * Oversaw Vulnerability Management through communicating SLAs and Security Exceptions policy procedures
- * Program Managed audits and compliance accountabilities by alliance according to the SLA established by the Multi State Attorney General to insure a 85% success rate
- * Analyzed data for 700 assets; decommissioning data centers to migrate to the cloud within six months (GCP, AWS) for Site A & Site B
- * Drove teams to document Data Retention Policies and Data Estate Tracker to ensure 100% security compliance
- * Acted as one of 50 Google Champions for G Suite transformation to support 1500 employees for Go Live

PROJECT MANAGER, Member Operations Kaiser Permanente - Atlanta, GA August 2017 to December 2018

- Implemented 100% system wide migration for client billing Payment Mate and client KIOSK appointment scheduling system
- * Implemented a POS System to streamline payments for member and reduce business to client errors by 65%
- * Defined a product roll-out strategy, tracked progress against goals and personally managed project executions.
- * Implemented new clients to the system through extensive demonstrations, virtual training, and technical support

COX Communication (Atlanta, GA) PROJECT MANAGER, Human Resources March 2016 to April 2017

- Inducted into the COX Leadership Program for developing Project Managers in pursuit of leadership and PMP Skills
- Project planning, Sharepoint, Ms office, Peoplesoft, Workday, Jira, Oracle, Epic, Kronos, Onboarding, Employee onboarding, Training, Remediation, Program management

Links <https://www.linkedin.com/in/npowder> Additional Information

SKILLS & EXPERTISE

- * Program Management
- * Project Planning & Execution
- * Innovative Solutions
- * Key Performance Indicators
- * Data Breach Remediation
- * Technology Transformation
- * G Suite Transformation
- * Client Relationships
- * Leadership
- * Team Collaboration
- * Employee Onboarding Training
- * Quick Learner

TECHNICAL PROFICIENCIES

- * MS Office
- * G Suite
- * Smart Sheets
- * Aha!
- * Oracle

Salesforce * SharePoint * Atlassian- Confluence, Jira * Kronos * EPIC * PeopleSoft * Workday

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