

IT Security Engineer IT Security Engineer IT Security Engineer - Charlotte Pipe and Foundry Company Clover, SC Work Experience IT Security Engineer Charlotte Pipe and Foundry Company July 2017 to Present Co-managed security solutions -- Symantec Blue Coat, Check Point, Tipping Point, and Juniper Pulse Secure --alongside IT Security Manager to protect critical informational assets Primarily managed, configured, upgraded, deployed, monitored and performed troubleshooting related to endpoint security solutions - RSA Authentication Manager 8.3, RSA Security Console, RSA Operations Console, Falcon CrowdStrike and Trend Micro Office Scan 11/12 Administered Active Directory Security Groups in conjunction with RSA hardware/software token two factor authentication to support remote VPN connections for endpoints and mobile devices Organized and implemented Security Awareness Training, educating employees about internet security, spam, phishing, social engineering and other common security threats Enabled Trusted Platform Modules (TPM v 1.2), designed Microsoft BitLocker Administration Monitoring Server Infrastructure and coordinated the Full Disk Encryption endpoint devices Evaluated information security risks, performed complex end-to-end support, and provided recommendations around administrative/technical controls Compiled information and generated security reports on system configurations, ensuring compliance with information security policies and standard operating procedures Performed investigative research, analysis and troubleshooting to identify, resolve, and report highly complex security issues Researched and provided input into future enterprise security solutions Cyber Transport Technician (Supervisor) North Carolina Air National Guard (NCANG) November 2009 to Present Supervised subordinates; provided guidelines, standard operating procedures, feedback and performance evaluations. Coached, mentored and managed 4-5 subordinates Provided support to multiple units with the NC Air National Guard Administered and created accounts in Active Directory using Active Roles Server Installed, upgrade, replaced, configured, and maintained Cisco switches, routers, and firewalls Utilized agile logistics support channels to sustain continuous network operations Coordinated with coalition forces, DoD agencies, and other service providers to analyze and isolate performance faults and implement corrective actions to ensure process improvement and efficiencies Performed Preventive

Maintenance Inspections (PMI) on internetwork devices for serviceability IT Project Manager Charlotte Pipe and Foundry Company January 2017 to July 2017 Planned, monitored, implemented and controlled multiple small to medium-sized projects Managed project budget, resource allocation, risk mitigation, and reporting controls Facilitated guidance on project missions, goals, tasks, scheduling and resource requirements Participated in design and/or testing phases and regular reviews of completed tasks Resolved and/or assisted the resolution of conflicts between projects / functional areas Collected stakeholder requirements and developed tolerable service levels agreements Utilized strong customer service skills to establish business relationships inside/outside organization Desktop Support Manager Charlotte Pipe and Foundry Company August 2013 to January 2017 Managed IT staff and a computing environment of approximately \$1.5 million dollars or larger that included laptop computers, desktop computers, printers, mobile devices and other user/company specified peripherals Directed problem resolution and guidance to Service Desk Analysts and PC Technicians in a timely fashion in efforts, mitigating impact to business productivity Interacted with all levels of the company including senior leadership and the Board of Directors Created, populated and managed reports related to hardware and software inventories, software license counts and hardware/software/peripheral device deployments Performed associate development reviews and provided feedback on performance and training/improvement Planned required desktop computing needs in the event of disaster declaration by organization Planned business problem solutions, identified cost reduction opportunities and facilitated business operational improvements Performed vendor management, IT purchasing, while utilizing cost reduction methods, general accounting and account payable processes Demonstrated functional knowledge of desktop operating systems along with a wide variety of IT hardware/ software along with troubleshooting and problem solving --Windows XP/7/10 and Microsoft Office 10/13/16 Demonstrated comprehensive knowledge of Active Directory and Microsoft SCCM 2012 standardize, monitor and control endpoint software Education MSIS Computer Security Management Strayer University - Charlotte, NC BS in Computer Science and Information Systems Johnson C. Smith University - Charlotte, NC Skills budget, Estimating,

Scheduling, maintenance

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