

Network Administrator/FSE Network Administrator/FSE Network Administrator/FSE Kaneohe, HI
 Work Experience Network Administrator/FSE Trace Systems, Inc - Fort Shafter, HI January 2019 to
 July 2019 Position is a multi-disciplined seat Network Administration/Field Service Engineer/Help
 Desk Layers 1 through 3 installation and troubleshooting Ethernet and Fiber infrastructure
 support/troubleshooting Cisco 3750x, 3850, 2811, 4331, NX5000, NX6000 models Multiple
 classified enclaves managed through Solarwinds (MLC/FVEY/KOR/JPN/CMFP) Full VDI
 infrastructure including Zero and Multi-Enclave Clients (MECs) Taclane/Router/Switch stack
 installations at requested customer sites KG-175G and KG-175D Type 1 encryptor
 configurations/troubleshooting GRE/IPSEC tunneling over multiple transports (SIPR/Black Core)
 GEMX Taclane management tool EIGRP router configurations RADIUS/DOT1X switch/router
 configuration VOIP install/switch configuration and support VOIP provisioning through Cisco
 Unified Call Manager Install and update approved DISA IOS/NX OS images STIG compliance
 configurations Active Directory account management (TBMCS & FVEY/KOR/JPN/MLC Domains)
 Catapult account management (TBMCS & FVEY/KOR/JPN/MLC Domains) DoD Branch-wide
 exercise buildouts and support Supported Pacific Sentry 19 Naval Exercise (Network/VOIP &
 AD)(613th AOC) Visio software AS-Built site drawings at project requirements end JIRA
 ticketing system Weekly planning report Network Administrator Ka'ala Systems Technologies -
 Pearl Harbor, HI July 2018 to December 2018 Position involves Cisco/Brocade tier 2 support of the
 ETN of the Pacific AOR Layer 2 configuration/troubleshooting of Cisco/Brocade gear Cisco
 2960, 2960, 3560, 3750, 3850, 4503, 4507, 4510 switch models Brocade ICX7450, ICX7550
 switch models Cisco Nexus 5000/6000 series Data Center Switches Multiple Vlan environments
 New switch build configuration Port-security configurations Access/Trunk configurations Vlan
 configurations RADIUS/DOT1X configuration VOSIP install/switch configuration Install and
 update approved DISA IOS/NX OS images STIG compliance configurations OPDIR compliance
 work Solarwinds node management Remedy ticketing system Network Administrator Apex
 Systems February 2016 to July 2018 Position involves Cisco/Brocade gear support of entire C4I
 environment Team lead on Cisco switch refresh upgrade project Team lead on Brocade gear

installation project for local hot and warm backup site for GCCS (Global Command and Control)

Team lead on multiple internal projects Administer 1000+ endpoints in two enclaves Layer 2/3 configuration/troubleshooting of Cisco/Brocade gear Cisco 3560, 3650, 3750x, 3850x, 4503, 4506 and 6506 switch models Brocade ICX7450, ICX7550 and VDX switch models Multi Domain environment New switch build configuration Port-security configurations Access/Trunk configurations Vlan configurations RADIUS/DOT1X configuration TACACS server/switch configuration ISE server/switch configuration VTC install/switch configuration VOSIP install/switch configuration Install and update approved DISA IOS images STIG compliance configurations OPDIR compliance work Solarwinds node management Configure and maintain vlan scope MAC reservations on DHCP servers DHCP Scope and Superscope builds/rebuilds Structured cabling termination and testing (Copper/Fiber) Remedy Ticketing System Zero client/VDI configuration familiarity Taclane configuration familiarity IT Support Specialist II

Honolulu Authority for Rapid Transportation - Honolulu, HI April 2013 to February 2016 Help-desk support for internal end users Remote administration support for internal end users Software support (MS Office Suite, Xerox Scan to desktop, Adobe on client side) Perform hardware/software installation/troubleshooting Perform audio/visual setups for internal meetings and educate employees to setup meetings themselves Perform system builds, imaging and updates for multiple laptop/desktop models Improved upon existing Local Security Policies for images Created and documented a standard for building our system images for future techs Automated system maintenance on all end user systems resulting in less downtime Perform system/software upgrades when available Perform printer configurations, updates, connectivity and troubleshooting Perform virus/malware removal if needed Project lead on company-wide Windows7 OS upgrade from XP resulting in less troubleshooting issues IS Support Services Technician Copper Mountain Community College - Joshua Tree, CA January 2012 to March 2013

Trouble ticket resolution Performed audio/visual installation/troubleshooting Performed system imaging Performed system maintenance Performed system upgrades Performed printer configurations and connectivity Performed virus removal if needed Multiple domain

environments Assisted the Network Administrator Network Administrator/IT Technician West Coast Broncos - Yucca Valley, CA July 2010 to March 2013 Upgraded client systems Migrated data to new systems Secured client systems Configured/secured wireless access points Configured router for remote management Educated clients on computer management Networked printers. Telecommunications Technician Cove Electric - Palm Desert, CA February 2007 to July 2008 Installed, terminated and tested Cat 3, Cat5, Cat5e, Cat6, Telco cable (25 pr, 50pr etc.), Coax and Fiber Performed network closet construction (i.e.) racks, ladders, cable dressing etc. Performed work in commercial, residential, hospital, underground, casino, new construction and remodels Education BA of Science in Information Technology Western Governors University Skills Networking, Windows, Technical Support, Active Directory, Windows 7, Security, Microsoft Office

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