

Baker Baker Web Developer Seattle, WA Authorized to work in the US for any employer Work Experience Baker Coyle's Bakeshop - Seattle, WA August 2018 to June 2019 Web Developer ed2go Group 2011 to 2015 Developer on an internal PHP website, received tasks from manager. Designed and implemented features, fixed bugs, maintained code. Worked within an agile, sprint-based schedule. Used Force.com Toolkit for PHP to integrate with Salesforce. Used database triggers to create an audit log within internal tools. Developed a bin packing algorithm that assigned new students to counselors according to business rules. QA Manager ed2go Group 2005 to 2011 Gathered and documented project requirements, analyzed user interfaces, and managed an overseas QA team. Used manual testing, created test scripts, and documented test results. Reduced bugs in production software by developing and implementing new QA guidelines and procedures. Tech Support Manager CompuTaught Group 2004 to 2005 Responsible for scheduling, reviewing employee performance, hiring, developing and implementing policies, and monitoring productivity. Clarified employment requirements by creating a departmental handbook for tech support employees. Production Coordinator CompuTaught Group 2004 to 2004 Produced company software by gathering components from several departments and compiling them into a final product using custom tools. My team produced 1500 hours of educational software in one year during a conversion from physical media to online course delivery. Education A.A.S. in Specialty Desserts and Breads Seattle Central College - Seattle, WA 2018 B.S. in Computer Science Kennesaw State University - Kennesaw, GA 2005 Links <http://Force.com>

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