

POS Specialist POS Specialist POS Specialist - Comtrex Systems Corporation Stockbridge, GA  
Seeking a full-time position in the Information Technology field where I can apply my military experience and further develop my IT skill sets Work Experience POS Specialist Comtrex Systems Corporation - Atlanta, GA August 2012 to Present Provide remote or on-site support to customers operating in a demanding environment. Analyze POS systems and enhance system and network performance; correct database, driver and OS errors. Install and configure software and components to meet customer specifications or needs. Monitor and ensure PCI compliance of network and software. Troubleshoot issues regarding printers, routers, touchscreens and other hardware. Information Systems Analyst U.S. ARMY RESERVE - Fort Bragg, NC July 2007 to Present Network Administrator/Team Leader U.S. ARMY RESERVE - MacDill AFB, FL July 2012 to June 2013 Configure, deploy and maintain tactical satellite communications systems. Oversee operation of computer network and provide hardware/software support and training. Ensure information systems availability and accessibility and manage user accounts. Deployment/Redeployment Operations Kuwait Information Management Officer U.S. ARMY RESERVE July 2011 to March 2012 Involved in the planning, organizing and managing of information assurance policies and procedures. Configured and maintained encryption devices on network. Monitored information systems and investigated spillage of classified information. Implemented software patches. Information Systems Coordinator U.S. ARMY RESERVE January 2009 to September 2009 Planned, directed, and coordinated Standard Army Management Information System services. Tear 1 helpdesk support. Troubleshoot hardware and software remotely and on-site Implemented various cost saving PC and printer repair procedures, averting approximately \$11,000 in parts and outsourcing costs in a 3 month span. Skills Java, Active Directory, Visio, Access, Android, Exchange, SharePoint, VoIP, Network Administration, System Administration, Data Analysis, Excel Military Service Branch: Reserves Rank: E-5

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