Network Administrator/Security Engineer Network Administrator/Security Engineer Network Administrator/Security Engineer - St Andrews Episcopal School Austin, TX Work Experience Network Administrator/Security Engineer St Andrews Episcopal School - Austin, TX February 2018 to Present Manage Network Equipment for 2 campuses with over 2,000 devices Configure and Created network continuity plan in case of emergencies 

Consolidated servers maintain firewalls Set up Veeam to backup locally and replicate to AWS on premise and in AWS Set up all wireless Aps and controller Point of contact for any Network, Server and Security issue. Network Engineer Texas Systems Group - Austin, TX January 2014 to February Configuration/administration of VMware and Hyper V ? Firewall configuration Cisco ASA, Meraki, Sophos, WatchGuard. ? Active directory configuration ? Meraki firewalls, Access Points and switches ? Configuration/administration Microsoft Exchange, O365 ? of Configuration/administration systems. Veeam, StorageCraft of backup Configuration/administration of Cisco routers (including routing protocols such as BGP, EIGRP, OSPF ? Configuration/administration of Cisco Switches. L2/L3 ? Juniper switches configuration ? Network/Server Solution design and deployment ? Virtualization ? Citrix NetScaler configuration ? Juniper switches configuration ? Storage & backup ? Complex networks (Routing & Switching) ? Server infrastructure ? Configuration/administration of multiple security technologies including solutions such as Cisco ASA, Meraki, Sophos, WatchGuard. ? Work on escalated tickets from Level ? ConnectWise/LabTech knowledge. ? Citrix NetScaler configuration ? Juniper switches configuration? Familiar with the MSP service model? Project management Technical Support -Work Study Centenary College - Hackettstown, NJ August 2011 to June 2013 Technical support for students, faculty and staff for any computer issues? Imaging, Software updates, E-mail set up, Data recovery ? Hardware issues, classrooms set up and technical support ? Phone support to about 3,000 users ? ServiceDesk ticketing system Service Desk Analyst/Software Sanofi -Bridgewater, NJ May 2012 to September 2012 summer work) ? Phone and E-mail support for any computer related issues. Around 50 calls a day ? Finance Software support ? Remedy ticketing system to record end user contact? Help level 1 techs. Additional Information: ? Fluent in English.

and Spanish Education Diploma in Computer Network and Security Anthem Institute - North Brunswick, NJ August 2010 Skills Security, Cisco, firewalls, DNS, Vmware, Active Directory, Exchange, LAN, Networking, VPN Certifications/Licenses CCNP R&S CCNA Security MSCE 2012

Name: Douglas Novak

Email: rmiller@example.net

Phone: 991.684.9716x393