Firefighter Firefighter Winooski, VT Authorized to work in the US for any employer Work Experience Firefighter Winooski Fire Department - Winooski, VT February 2018 to Present Protect people and Work with neighboring departments for mutual and property in and around Winooski as a team automatic aid Help prepare standard operating guidelines and procedures Emergency Communications Specialist City of Burlington Police Department - Burlington, VT May 2019 to June 2019 Receive, document, and process non-emergency and emergency requests for police, fire, and ems assistance and send appropriate units Al Operations Technical Architect David L. Cooperrider Center for Appreciative Inquiry - Burlington, VT October 2016 to June 2019 Maintain documents to Update website with new features and content Transcribe notes from show progress in center events to be used in future decision making Network Administrator Intern Generator VT - Burlington, VT September 2017 to May 2018 Experience with Windows Server, WDS, Active Directory, GPOs, and Multiple Server management Implement new systems to support a creative environment Network Administrator Intern Leahy Center for Digital Investigations - Burlington, VT September 2016 to December 2016 Maintained network operations Solved issues of other users Gained experience with Active Directory/Domain Controller, Group Policy Objects Cashier, Customer Service Clerk, Stock Clerk Harris Teeter Store #0473 - Matthews, NC November 2014 to August Provide customer assistance in person and over the phone Solved issues as they arose 2016 with customers or with cashiers Education Bachelor's in Computer and Digital Forensics Champlain College - Burlington, VT May 2019 Associate South Piedmont Community College - Monroe, NC May 2016 High school or equivalent Union County Early College May 2016 Skills Microsoft Office (5 years), Video Editing (1 year), Network Administration (1 year), Customer Service (2 years), Windows Server (1 year), SQL (Less than 1 year), Website Administration (2 years), Computer Hardware (3 years), Computer Repair (3 years), Phones (1 year), Windows (5 years), Network Troubleshooting (2 years) Certifications/Licenses Firefighter I May 2019 to May 2020 Firefighter II May 2019 to May 2020 Hazardous Materials Operations February 2019 to February 2020 Assessments Basic Word Processing with Microsoft Word Expert July 2019 Measures a candidate's knowledge of basic Microsoft Word techniques for word processing, including the use of

tools Full to format edit text. results: or https://share.indeedassessments.com/share\_assignment/ijhpnguap-d42whk First Aid **Expert July** 2019 Measures a candidate's ability to identify treatments for common medical emergencies. Full results: https://share.indeedassessments.com/share assignment/okpznfhn93g46bop Intermediate Expert July 2019 Measures a candidate's knowledge of Word Processing with Microsoft Word intermediate Microsoft Word techniques including the use of formatting, Track Changes, and Comments. Full results: https://share.indeedassessments.com/share\_assignment/5whegoycv6jiaf0h Basic Computer Skills: PC Expert July 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share assignment/4thjq6qlq4mlvbqr Technical Support Expert July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share\_assignment/0vh5-nlz5dpx0lqy Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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