

IT Program Manager IT Program Manager Marlboro, NJ Results driven, detail-oriented IT management professional with over 20 years of experience predominantly in the banking and financial services industry looking to work in a technical project management role in a challenging environment that involves projects aiming to improve business processes and integrate systems with the intent of reducing overall effort, revenue leakages and increase customer focus Authorized to work in the US for any employer Work Experience IT Program Manager Citi - Jersey City, NJ June 2017 to Present Currently working as a Senior Technology Program Manager for the client Citibank. Overseeing and managing delivery of various programs to build IT solutions for Payment processing product for the LOB - Treasury and Trade Solutions. IT Delivery Manager Citi - Long Island City, NY August 2012 to May 2017 Worked as an IT delivery manager overseeing and managing delivery of Mobile app development for Private banking and Mobile web site development for Prepaid cards. Manager a team of 20+ team members with onshore and offshore model. Project Manager Morgan Stanley - New York, NY October 2011 to July 2012 Rolled out a static code analyzer tool CAST for Morgan Stanley Smith Barney Client Tehnology Project Manager Bank of America - Jacksonville, FL August 2009 to September 2011 Managed the delivery of hosting solutions for IT applications Application support Manager Visa Europe - London August 2008 to July 2009 Managed L2 and L3 prod support teams to manage and support IT applications Project Manager Barclays asset and sales Finance - Basingstoke January 2006 to July 2008 Managed a team of 14+ team members to deliver various CRM projects with onshore and offshore model Tech Lead Deutsche Bank - London July 2004 to December 2005 Led a deveopment team ensuring compliance of code adhering to the standards and architecture set. Tech Lead/Senior Developer iberostar - Montevideo June 2002 to June 2004 Built and trained a team on the technology of iPlanet UDS (formerly called as Forte) before developing an IT solution for the client. Developer PayServ AG - Zurich November 1998 to May 2002 Developed programs for Credit Card Acquiring Processing Education Master's in Computer Science and Engineering Devi Ahilya University - Indore City, Madhya Pradesh July 1996 to March 1998 Skills Project Management, Agile, Scrum Master, Microsoft Project, Visio, Mobile app development, Java, Change Management, Microsoft

SharePoint, Customer Service Certifications/Licenses Driver's License CSM PRINCE 2

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