

Security Technical Support Engineer Security Technical Support Engineer Security Technical Support Engineer - HPE Alpharetta, GA Work Experience Security Technical Support Engineer HPE - Alpharetta, GA July 2017 to Present Responsible for Windows Server VM configuration and maintenance of systems. Provides technical assistance for support and administration of databases and software systems. Responsible for analyzing and troubleshooting Windows, Linux, and software logs. Modify and implements changes to customer environments through WebEx as needed. Responsible for maintaining and providing documentation for Knowledge Base Articles.

Security Engineer EQUIFAX - Alpharetta, GA May 2016 to July 2017 Unix/Linux configuration, monitoring, and maintaining systems. Responsible for creating and maintaining Linux Virtual Machines for various internal clients. Symantec DLP admin. Responsible for configuration of environment for Symantec DLP. Wireshark live packet inspection and offline analysis. Splunk data and analytics monitoring. Implement company policies and procedures governing corporate security, and incident response.

IT Support Analyst RAINMAKER GROUP - Alpharetta, GA April 2015 to May 2016 Provide technical support to customers on Rainmaker products via phone, email or remote access. Provide assistance to customers through step-by-step process for troubleshooting hardware, and software issues. Provide technical assistance for client requests via Windows Server Enterprise 2008/2012. Responsible for troubleshooting networking issues within an Enterprise environment. Work with escalation team to provide timely response to client requests. Responsible for generating reports to management based on system performance via SQL. Responsible for generating onboarding documentation.

IT Support Analyst MACYS SYSTEMS AND TECHNOLOGY - Alpharetta, GA January 2014 to April 2015 Windows Server 2008, Windows Server 2012 Linux, and CentOS 6.4. IBM Urban Code Deploy Server Configuration and Security Admin. Generated Status Reports from MySQL database based on system performance. JBoss Server Configuration. Subversion/Jenkins Security Admin. Threat Assessment and Management, Business Continuity and Disaster Recovery (BC and DR). Penetration Testing /Network Security and Analysis/Information Protection.

Education Bachelor of Computer Science in Information Security and Assurance in Computer Science KENNESAW

STATE UNIVERSITY December 2013 Skills SECURITY (3 years), LINUX (3 years), MYSQL (1 year), WINDOWS SERVER 2008 (1 year), WINDOWS SERVER 2012 (1 year) Additional Information TECHNICAL SKILLS

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