

Global IT Security Analyst Global IT Security Analyst To obtain a position in the career field of Information Security, where I can directly influence and contribute to the success of the organization. I want to continue exercising and improving my technical skills and being part of a team, further developing my entry to mid level skills within your company. Authorized to work in the US for any employer

**Work Experience**

**Global IT Security Analyst** August 2017 to Present  
Responsible for analytical operation of the security infrastructure (network and server hardening, pen test, patch management, access control over multiple platforms and applications, network auditing).  
? Actively monitor events from intrusion detection systems and system logs and notify appropriate groups in case of threats or vulnerabilities for immediate corrective actions.  
? Monitor security procedure requirements to ensure adherence to policy requirements and regulatory requirements.  
? Respond to security incidents

**Technical Account Manager** Transcom - San Antonio, TX September 2016 to September 2017  
Communicates technical matters, in business terms to client services teams.  
? Builds service relationships with external clients services and hold service review meetings; areas covered will include performance reports, service improvements, project reports, quality and processes.

**Regional Site Support Technician** Transcom - San Antonio, TX March 2015 to September 2017  
Supported the Multiple Clients with laptop and desktop installations.  
? Maintained Lan Rm upkeep and organization.  
? Setup and maintain servers as well as routers  
? Maintain PCI Security compliance  
? IT Technician Lead at Our Lady of the Lady University  
? Deploying Images for campus resources and equipment. Tier 1 and 2 IT customer service support. Which include but not limited to; troubleshooting printers and other additional devices and/or equipment. Performed customer service duties in response to work orders  
? Performed virus removal as well as re-image on both PC's and MAC desktops and laptop. Replaced computer components.

1 TAYLOR ALLAIRE 8916 DATAPOINT DR. APT 1903 CELL - 571-970-8167 EMAIL - intermilan\_2007@hotmail.com

**RELEVANT COURSES:**  
? Comptia CertMaster Security+ SY0-401  
? Policy Compliance Specialist Certification  
? Computer Forensics-  
? Performed, preserved, and examined digital evidence. Reporting, writing and analyzing different situations.  
? ? Computer and Network Security-  
? Solving legal and ethical issues relating to

computer security. Performed and demonstrated basic and advanced encryption and decryption. Learned cryptographic protocols and network securities. Education Bachelors of Science in o Information Security / Information Assurance Our Lady of the Lake University - San Antonio, TX Skills FORENSICS (2 years), FTK (Less than 1 year), MALWARE (Less than 1 year), NMAP (Less than 1 year), WIRESHARK (Less than 1 year) Additional Information SKILLS: TOOLS o FTK (Forensics Tool Kit) WireShark, HashReader, CCleaner, Malware TookKit, Metasploitable, Nmap

Name: Charlotte Powell

Email: nramirez@example.net

Phone: +1-856-336-2208x8761