

Network Administrator Network Administrator Network Administrator Seattle, WA Work Experience

Network Administrator Brown and Caldwell - Seattle, WA April 2004 to July 2019 Seattle, Washington Brown and Caldwell delivers leading edge engineering and business solutions to

efficiently and effectively meet the environmental needs of public agencies, government and private industry. IT operations - Network Administrator April 2004 - July 2019 Support over 50 offices

and over 1400 end users with any IT problems that may arise within the company of Brown and Caldwell. Primary responsibilities are maintaining all server/computer/switches and other assets across the company network. Daily Tasks ? Server maintenance, patching, upgrades and new

installs ? AD user and security management ? Maintaining VMware vSphere servers and hosts ?

ShoreTel Administration ? Scripting for GPO in Active Directory ? Deploy and manage laptop backup strategies ? Network Storage upgrade and migration ? Manage and maintain Symantec

Backup Exec ? Exchange Support ? Tier 2 and 3 level support ? Mentor helpdesk and Jr associates ? Workstation deployment imaging and asset management Computer Support Specialist

Corixa Corporation - Seattle, WA November 1998 to November 2003 Seattle, Washington Corina was a developer of immunotherapy drugs with a commitment to treating and preventing autoimmune diseases, cancer and infectious diseases by understanding and directing the immune system.

Computer Support Specialist November 1998 - November 2003 Assist end users with client-side problems. This includes all software and LAN connectivity issues. Support and administer laboratory networked systems and devices. Managed daily ticket flow and escalations to proper IT personnel.

Maintain and managed all helpdesk projects at corporate headquarters. In charge of developing strategies and resolution for ticket trends that occur at this site. Daily Tasks ? Multi-tier support

capabilities. ? Assist in backup and restoration of files. ? Implement helpdesk software, Track-it

Enterprise 6.0, across multiple sites. ? Maintain and configure Windows print server. ? Implement and roll out Ghost Enterprise 8.0. ? Manage imaging and inventory of computers and software ?

Maintain Meridian 51c PBX system. This includes installing and configuring phones and troubleshooting any telecommunication issues as they arise. ? Configure and maintain 4 Polycom

512 MP videoconference systems. ? Repair computers and laptops as necessary. ? Troubleshoot

Checkpoint secure VPN client issues. ? SMS as a network tool, inventory, troubleshooting, reports, loading of software. ? Active roll in migration to active directory from a NT 4.0 domain. Education Certification in Data Communications - Network Engineering Certification Program University of Washington - Seattle, WA Bachelor of Fine Arts University of Washington Skills Active directory, Cisco, Citrix, Dhcp, Tcp, Tcp/ip, Vmware, Vpn, Wins, Dns, Exchange, Iis, Nas, Networking, Hyper-v, Iscsi, Backup exec, Sntp, Symantec, Ms office, Technical Support, Windows, Customer Service, Windows 7 Links <http://www.linkedin.com/in/steveanest> Additional Information Technical Proficiencies Software MS Azure, Windows Server 2016/12/08, VMware vSphere, Hyper-V, AWS, Citrix, Windows 10 Symantec Endpoint protection, Commvault, Exchange, Backup Exec, Kace, MS Office 365, SQL, AutoCAD, Seeq Hardware Switches (Cisco), HPE ProLiant, DELL PowerEdge, SAN/NAS, ShoreTel Shore gear, PLC's Networking Active Directory, Group Policy, WLANs, DNS, WINS, DHCP, TCP/IP, VPN, SMTP, IIS, iSCSI Areas of Interest - continuing classes ? Data Analytics course - Seeq Seattle, WA ? Profinet course - Setup configure and administer Profinet Bellevue, EA ? Siemens - WinCCOA (SCADA) and TIA Portal (PLC) Seattle, WA

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