Systems Administrator Systems Administrator Waldorf, MD Authorized to work in the US for any employer Work Experience Systems Administrator Tecolote Research, Inc. - Arlington, VA February 2018 to Present   Perform maintenance and routine operations on local and remote systems, as well as troubleshoot any issues that should arise.   Manage organizational units in Active Directory   Complete help desk tickets and interact with clients.   Communicate between senior management staff and clients to ensure positive outcomes for both.   Traveled to multiple locations across US for server installation and Windows migrations   Configured ESXi hosts, and managed virtual machines within vSphere   Data recovery within Quest backup systems   Proficiencies: Microsoft Office, Windows 7/10/Server 2008 R2/Server 2012/Server 2012 R2, Exchange 2008, Active Directory, SAN, Footprints (helpdesk), Avaya Systems (VoIP) Computer Analyst Intern CHARLES COUNTY PUBLIC SCHOOLS - La Plata, MD May 2016 to February 2018   Perform maintenance and routine operations on 2,528 local systems, as well as troubleshoot any issues that should arise.   Manage organizational units in Active Directory and Group Policy objects   Manage passwords and SSID s for wireless networks   Complete help desk tickets and interact with clients.   Communicate between senior management staff and clients to ensure positive outcomes for both.   Proficiencies: Microsoft Office, Windows 7/8/8.1/10, Mac OS X, Active Directory, Solar Winds (helpdesk), Group Policy, Cisco Unified Communications (VoIP) Assistant Network Administrator Potomac Heights Christian Academy - Indian Head, MD June 2013 to May 2016   Perform maintenance and routine operations on 216 local systems, as well as assist all users on campus with technical issues. Monitor and moderate network usage on campus   Update printer drivers and install necessary applications   Manage organizational units in Active Directory Education A.A. College of Southern Maryland May 2013 Skills Microsoft Office (10+ years), Active Directory (3 years), Group Policy (2 years), Hardware (5 years), SCCM (2 years), Cloud Computing (2 years), Help Desk (5 years), SAN (1 year), Exchange Server (1 year), Windows Server (1 year), Vmware (1 year), Avaya (1 year), VOIP (3 years), System Administrator (5 years), System Admin

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