

Systems Administrator Systems Administrator Systems Administrator - ProTechnical Sparks, NV I will not settle for second best Authorized to work in the US for any employer Work Experience Systems Administrator ProTechnical April 2019 to July 2019 Looking for more growth Field calls escalated to my position Remotely manage hardware and software Create, track and manage tickets Troubleshoot issues for clients and coworkers Implement automation for routine processes Project Programmer Automated Building Control Solutions April 2018 to January 2019 Laid off, construction stopped Use Johnson Controls Metasys and Controller Configuration Tool to program and troubleshoot HVAC controllers for data centers and office spaces Program the Black Box switches and setup the network for the controllers Maintain and upgrade HVAC controllers Maximize and improve efficiency for company Submit testing reports Prioritize schedule and collaborate with multiple entities daily Sprinkler and Life Safety Inspector ABC Fire and Cylinder Company May 2017 to April 2018 Left due to unstable hours and job locations Inspect existing sprinkler systems per NFPA 25 Inspect backflow prevention devices per AWWA Troubleshoot to bring the system up to code File reports and provide documentation for the Nevada State Fire Marshall Lead Technician SkyFiber Internet September 2014 to April 2017 Laid off, work slowed down Program Cisco, Juniper, Mikrotik, Netonix and Ubiquiti devices Troubleshoot and fix outages Knowledge of shielded Cat5E and Cat6 cable Aim and link licensed and unlicensed microwave radios Train new hires Support for service, billing, sales, and technical support Field Technician Clear Speak October 2013 to August 2014 Left for a more steady job Program URC and Total Control remotes for whole home control (tv's, stereos, satellite boxes, blinds, etc.) Program Satellite boxes Program home networks Install, maintain, program and trouble shoot home theater systems Plan and install cabling Aim satellite dishes Supervising Agent Altig International August 2012 to September 2013 Left for an hourly position Deliver life insurance and other benefits Interview and train prospective new hires Acquire new clients, and maintain existing clients Give group presentations Administer follow up interviews Education Associate Skills Active Directory, Customer Service, Technical Support, Networking, Vmware, Windows, Windows 7, Sales, Microsoft Office, MAC Certifications/Licenses OSHA 10 April 2017 to Present I

have knowledge of OSHA's policies

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