

Consultant, Windows Administrator and Systems Engineer Consultant, Windows Administrator and Systems Engineer Consultant, Windows Administrator and Systems Engineer - AT&T, 200 S Toms River, NJ Authorized to work in the US for any employer Work Experience Consultant, Windows Administrator and Systems Engineer AT&T, 200 S - Middletown, NJ August 2017 to July 2019

Manage one Production and 17 Replica WSUS customer distribution servers worldwide Managed Active Directory domains for Production WSUS and Lab environment Provide Tier 2 and Tier 3 customer CTLS Patch Support Issue Engineering Bulletin to the Customer CTLS notifying them of patches and their availability Approve patches then replicate to all downstream WSUS Servers Assist customers with KMS application (Windows Licensing) connectivity issues Assist AT&T clients and internal customers with imaging/re-imaging of windows server systems Tasked to build in-house custom ISO images for Windows 2008R2, 2012R2, 2016 and 2019 Installed, setup and configured Lab infrastructure of HP DL380 G9 servers for ISO builds Utilized VMware and Hyper-V solutions to test ISO builds Decommissioned and rebuild EOSL HP DL380 G7 servers for WSUS customer patch distribution IT Administrator and Systems Engineer United Teletech Financial Credit Union - Tinton Falls, NJ July 2015 to December 2016 Assisted in the company wide Corelation/Keystone software conversion project Provide daily support to Corelation team members for access, signature pads, scanners issues Performed daily Active Directory, Exchange administration and client support for multiple Branch Offices Performed daily system checks and client support for server access, Televoice, printer access and IP phones Performed system patch management on Windows server, laptop, desktop and applications environments Set ACL for user accounts to shared and restricted network resources Monitor Vcenter for alarms and alerts Administer and support Vertical wave phone system Analyzed, built/imaged, configured, administered, deployed and managed Windows 7 laptops/desktops Support all Branch's via local and remote access Installed and managed Sophos anti-Virus and Spam software Perform VM tape backups and Vault backups Provided support for numerous banking software packages Utilize Pure Message system for Virus and Spam protection of unwanted message content Perform inventory control and asset management Produced and maintained systems documentation

Research and ordering parts through NaviSource   Coordinated communications and support with hardware and software vendors   Worked on a range of small, medium and large Vendor negotiation projects; Ricoh, eFax, Time Shred, Dell Cloud Applications Support and Systems Engineering RightAnswers Inc - Edison, NJ October 2014 to April 2015 Cloud Applications Support and Systems Engineering   Performed daily Active Directory administration and client support   Build, maintain physical and virtual servers   Manage remote servers in Development, Staging and Production sites   Support Apache/Tomcat application servers   Build, configure, administered, manage and deploy Windows 7 laptops and desktops   Perform inventory asset management   Manage Mitel 5000 PBX phone system   Maintain SonicWall Wireless router   Maintain Eset virus server and WSUS server   Administer Office365 Web platform   Work with vendors, Microsoft, Dell, Hytec, Expedient and Compellent Internal technical Support, Systems Engineer Princeton Financial Systems - Princeton, NJ February 2013 to May 2014   Performed daily Active Directory administration and client support   VMware 5.5 built, configured and deployed Windows 2008, 2012 virtual servers   VMware 5.5 built, configured and deployed Windows 7/8 virtual desktops   Built, configured, deployed, racked and stacked HP physical servers   Built, administered and managed HP Laptops, Desktops, thin clients and ensured asset management   Activate and configure Blackberry server user accounts and configure to use BB 9900 along with BYOD   RSA administration and configuration of software and hardware tokens   Supported user remote access environment thru Citrix access VPN gateway   Provided rotating shift systems support along weekend coverage   Utilized EMC NetWorker for backup and restores   Short Term Consulting Assignment Consultant, Systems Engineer Oyster Creek Nuclear Generating Station - Forked River, NJ May 2012 to June 2012   Background check granted unescorted access to nuclear facility   Managed Windows refresh upgrade program   Imaged new laptops and desktops   Worked with clients to ensure accurate data transfer to new system   Installed and configured required applications on new systems Consultant, Systems Engineer American Water Enterprises - Mount Laurel, NJ March 2011 to February 2012   Performed desktop and Laptop administration for Dell and HP systems   Provided daily user support in a Citrix Windows Active Directory environment   Performed weekly client support for Applied Water

Management an American Water subsidiary   Ensured patch management for the desktop and print server environment   Coordinated and implemented Windows XP desktop and laptop image builds, installs and rollouts   Managed McAfee virus administration and support for local and remote devices

Performed inventory control for hardware and software   Coordinated communications and managed support with hardware and software vendors   Worked several projects in support of American Water operations Consultant, Systems Engineer Ranbaxy Pharmaceutical Inc - Princeton, NJ March 2010 to August 2010   Provided desktop and Laptop administration for IBM, HP, Dell and Lenovo systems   Performed daily user support in a Citrix Windows Active Directory environment   Ensured Patch management for desktop and data center server environment   Utilized Vmware 4.0 and Vcenter in daily infrastructure support   Performed Windows server 2003 and Windows 2008 installs   Installed, setup and configured Office communicator   Performed Windows 7 desktop and laptop builds, installs and rollouts, utilized Acronis imaging 9/10   Provided McAfee virus EPO administration and support   Managed inventory control of hardware, software and licensing   Researched, evaluated, recommended, procured, installed, configured hardware and software   Coordinated communications and managed support with hardware and software vendors   Worked several projects in support of Ranbaxy operations Network Engineer Specialty Systems Inc - Toms River, NJ January 2009 to December 2009   Managed daily network operations in a Windows 2003 AD environment   Performed network Administration and user support   Installed Multi-Platform Windows 2003 and RedHat Linux Enterprise 5 servers   Performed Windows 7 testing, installations and upgrades   Initiated patch management for Windows 2000/2003 and Linux Redhat servers   Performed Lotus Domino 8 Administration   Performed SonicWall Firewall Administration and VPN support   Performed Barracuda SPAM Firewall Administration   Managed McAfee AntiVirus protection enterprise wide   Provided Desktop/Laptop/Printer Administration   Administered NAS, Symantec Backup Exec 10/12 and Acronis ABR10/True Image backup imaging 9   Coordinated Inventory control of hardware, software and license compliance   Researched, evaluated, recommended, procured, installed, configured hardware and software   Coordinated communications and support with hardware and software vendors   Provided 24x7x365 systems

support Consultant, Network Operations Center Network Administrator Celgene Corporation - Summit, NJ February 2008 to May 2008 Assisted in the initial development and operation of the Celgene Network Operations Center Monitored and supported over 600 networked devices through Intermapper alerting system Provided first look actions to resolve potential and real-time infrastructure outages Performed daily administrative single point account control that provided access to system resources Updated and configured network devices for a growing national and international environment Performed daily system health checks provided management and the network team current network status Network Administrator Ocean Mental Health Services - Bayville, NJ November 2007 to February 2008 Managed a 300 plus user enterprise Active Directory environment Completed network moves, adds, changes, deletions through Active Directory Managed server and backup environments Applied security updates and service packs to server and desktop operating systems Managed desktop/laptop, printing, faxing and phone environments in eight remote locations Supported Symantec antivirus, Barracuda SPAM filters, Cymphonix Web filters, PIX firewall Managed antivirus definitions, spyware, SPAM and web filter updates through environment Added a dual-tape environment by configuring a Sony DAT drive as a backup device to cover additional infrastructure data and scheduled daily full-backups Consultant, Network Administrator Bristol-Myers Squibb - Skillman, NJ May 2006 to July 2007 Performed network moves, adds, changes, deletions and terminations Processed mainframe account requests Created Novell, Unix, Lotus Notes, VPN, Active Directory accounts through Esetup facility Created groups and directories and provided shared drive access rights to resources Accomplished through Novell NWAdmin32 and Console1 Logged and updated issues through Remedy reporting system Worked with SOX compliance and communicated with all levels of management Education MS in Computer Resources Management Webster University Bachelor's Degree in Industrial Technology Southern Illinois University - Carbondale, IL Associate Degree in Electronics Technology Springfield Technical Community College - Springfield, MA Skills System Administrator, System Admin, Vmware, Active Directory

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