Systems Administrator Systems Administrator Systems Administrator - Fleetcor Technologies Concord, CA Work Experience Systems Administrator Fleetcor Technologies - Concord, CA September 2012 to Present * Desktop support for up to 80 users onsite and up to 5000 users globally * Responsible for all hardware, software, and in-house training * Global Master Admin for IBM Maas360 MDM * Windows Server / Exchange / Skype for Business 2016 / IBM BigFix / KACE Imaging / SEP Systems Administrator WestCallawayStotka Insurance - Pleasant Hill, CA September 2005 to August 2012 * Maintenance and station troubleshoot of agency management system (Afw - AMS) * Responsible for all hardware, software, and in-house training * Desktop support for 40 users * Update, maintain, and troubleshoot 45 desktops, 10 servers (Afw), print servers and copiers * Built and maintain Windows update server, Facsys server, Blackberry server & Backup Exec * Upgraded company website and created in-house Intranet Systems Administrator Crist Elliott Machette Insurance - Oakland, CA January 2001 to September 2005 * Provides assistance to the Operations Manager * Maintenance and station troubleshoot of agency management system (Tam - Applied Systems) * Responsible for all hardware, software, and in-house training * Desktop support for 37 users * Update, maintain, and troubleshoot 45 desktops, 10 servers (AMS), print servers and copiers * Built and maintain Windows update server, Fax@ server, Blackberry server & Apres-Etfile * Upgraded company website and created in-house Intranet * Upgraded all workstations for dual LCD monitor setup, scanner, and Etfile Education Associate Degree in Computer Business Administration in Applied Heald Business College - San Francisco, CA 1997 Technology / Business John Adams Community College - San Francisco, CA March 1995 Skills System Administrator, Active Directory, System Admin, Exchange Server (10+ years)

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