

Systems Administrator Systems Administrator IT Engineer Waltham, MA AWS Certified Cloud Solutions Architect Associate with 10 years of IT experience including Windows System Administration, Enterprise Hardware and Software Deployment, and IT Support Authorized to work in the US for any employer Work Experience Systems Administrator Boston Red Sox - Boston, MA June 2019 to Present IT Consultant APC Integrated - Quincy, MA November 2018 to June 2019 Consulting Systems Engineer for a Managed Services Provider, consulting on projects involving: AWS, Exchange Server and Office 365, SharePoint, Windows System Administration, Project Management, Windows Troubleshooting and Setup, network administration. IT Specialist The Boston Consulting Group - Boston, MA March 2015 to November 2017 Managed multiple IT projects, expanded IT infrastructure and media based meeting spaces Supported a 170+ user office, including executive and partner level staff Helped to architect and support a flexible and resilient AWS-based computing system for a team of Data Scientists Conceived and documented IT office standards and processes, used locally and in other offices Developed several easy-to-use powershell based tools for the IT team to automate tasks Worked daily with MDM platforms, Active Directory, and inventory management tools IT Automation Specialist University of Massachusetts Lowell - Lowell, MA September 2014 to March 2015 Engineered and executed the University's vision of an automated configuration and application delivery environment Worked with a team of system and network engineers to install and configure a Dell KACE server appliance Designed and implemented a well-developed and versatile system to automate the deployment and support of systems' software and configurations Managed an Active Directory container for automation and Group Policy Automation Engineer and Desktop Specialist Brandeis University - Waltham, MA July 2013 to September 2014 Initiated the growth and further implementation of a pre-existing but unused automation platform Promoted to Automation Specialist due to ongoing achievements with the platform Coordinated and accelerated inter-department projects, leading to the expansion of capabilities Automated software and Active Directory configuration processes using Dell KACE, Windows Server, scripting, and software re-packaging Continually supported automated and physical deployment of end-user computers IT Support Engineer Insight - Weston, MA February

2012 to October 2012 Supported 3 separate IT teams, including support and deployment of systems for remote users Streamlined the imaging and configuration of new deployments with scripting and software packaging, resulting in significant reduction of time spent handling machines

Expedited support for remote users in areas including Mobile Device Management and Device Encryption Systems and Network Engineer Wingate Ltd - Great Barrington, MA September 2010 to May 2012 Consulted directly with CEO/owner to envision and design a faster and appropriately sized IT infrastructure Planned and achieved a full system build out, including roaming WiFi networking with VPN and network storage, workstations, and software management/support

Diagnosed and repaired any issues within the IT infrastructure and workstations Administered and supported training for employees in windows, and Quickbooks On-Site Home and Small Business Technician Staples - Great Barrington, MA June 2008 to February 2012 Engaged and advised home and small business customers on IT support needs and infrastructure issues Utilized best practices and forward communication to consistently achieve well designed and supported systems for all customers

Contributed to a redesign of the IT processes for our location, several of our revisions were selected to be used in many locations nation-wide Education Some college Skills Amazon Web Services (AWS) (Less than 1 year), Windows System Administration (6 years), IT Project Management (5 years), Network Architecture and Design, Enterprise Hardware and Software Deployment (6 years), Scripting, Packaging, and Automation (5 years), Computer Systems Diagnosis and Repair (10+ years), Office 365 (2 years), Exchange Server (4 years)

Certifications/Licenses AWS Certified Cloud Solutions Architect Associate May 2018 to May 2020

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