

IT Director, Chief Information Security Officer IT Director, Chief Information Security Officer
Jacksonville, FL Work Experience IT Director, Chief Information Security Officer River Garden
Senior Services - Jacksonville, FL April 2019 to Present ~35 Servers, 15 Switches, 350 Users, 200
Workstations ? Kept staff on task and on goal for large projects ? Advised executive management
on policy in the context of HIPAA compliance and network security ? Continued to perform all
duties of Systems Analyst and some Helpdesk Systems Analyst River Garden Senior Services -
Jacksonville, FL June 2016 to April 2019 ? Designed and replaced two generations of switch and
AP infrastructure ? Deployed Hyper-V installations in a 'share nothing' topology ? Deployed VoIP
solution with Avaya ? Deployed MDM and asset tracking that would fit into an ITSM model ?
Managed and maintained entire network infrastructure ? Managed and maintained entire server
infrastructure ? Assisted Helpdesk staff with escalations Helpdesk Analyst River Garden Senior
Services - Jacksonville, FL September 2014 to June 2016 ? Performed password resets and new
computer deployments ? Assisted with Systems Analyst duties Systems Admin III County of
McDuffie and City of Thomson - Thomson, GA June 2012 to September 2014 ~20 Servers, 35
Switches, 250 Users, 150 Workstations ? Physically migrated infrastructure to a new location ?
Assisted with deployment of VoIP solution with Cisco Call Manager ? Managed and maintained
switched network infrastructure ? Managed and maintained entire server infrastructure ? Continued
to perform all duties of Helpdesk Helpdesk Analyst County of McDuffie and City of Thomson -
Thomson, GA May 2010 to June 2012 ? Performed password resets and new computer
deployments ? Assisted with Systems Analyst duties Education Associates in Computer Networking
in Computer Networking Augusta Technical College September 2008 to March 2010
Certifications/Licenses Cisco CCNA Routing and Switching Fortinet NSE 4

Name: David Wood

Email: mortonkelly@example.com

Phone: 449-726-8269x834