AEM Content Author AEM Content Author AEM Content Author San Francisco, CA Work Experience AEM Content Author AKQA Inc - San Francisco, CA February 2016 to June 2019 Build and maintain sites for Audiusa.com and Genentech (https://www.esbriethcp.com/, https://www.fuzeon.com/, https://www.lucentis.com/) using Adobe Experience Manager Create documentation Optimize image assets Update stylesheets Troubleshoot component functionality with Development team AEM Content Author VISA INC - Foster City, CA February 2015 to February 2016 Work with business owners to Author and maintain pages for usa.visa.com using AEM Co-ordinate with PMs to create JIRA and Rally tickets to fix and enhance components Cut images for most efficient page load Document processes for reference and training purposes Train new Authors to use AEM and to follow process Web Developer HUGE - San Francisco, CA March 2013 to June 2013 CSS and HTML for Restoration Hardware Contemporary Art site Create HTML emails for Twitter Tech Manager / Front End Developer razorfish - San Francisco, CA March 2000 to March 2013 Supervised Front End Developer team for Visa.com account for ten Trained and Mentored Front End Developers Conducted and wrote up annual reviews for years Front End Developers Developed processes for efficient daily maintenance of Visa.com websites Collaborated with Creative on designs of seasonal microsites for Visa.com Maintained version control of Visa.com websites using Interwoven TeamSite CMS Met with Resource Management department on a weekly basis to allocate Front End Developer time to projects Responsible for timely delivery of front end code Developed best practices with Project Management and Quality Assurance to improve efficiency and quality, and to reduce risk Provided crisis management Collaborated with Back End Developers to assure highest quality code integration Worked with Account Management and Project Management to improve client service standards Assisted Creative Department on development of Style Guide

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