

IT Manager IT Manager IT Manager Palm Harbor, FL Excellent analytical and problem solving skills, communication, and team building skills, with ability to work independently or in a team, Fast learner, Self Motivated, with a high degree of attention and commitment to work. Good Understanding in Installation and Configuration of Internet sharing on Windows 2003 & 2008 server Installation and Configuration of different networking protocols like DHCP, DNS, and WINS etc. Installing of different kinds of software and connectivity Through understanding and experience of TCP/IP based Networks and Internet works. Excellent understanding and experience of administering Windows 2003 based Networks Conversant in setting up and configuring Remote Access Servers.. Assembling of different kinds of PC with different configuration. Installation of different kinds of Hardware and Software. Complete knowledge of Hardware Ability to handle independently and troubleshoot the Hardware and Software problems Work Experience IT Manager S.A.E - Cairo, EG January 2009 to January 2018 IT Manager Pyramisa Beach Resort April 2007 to January 2009 Opening of LTI - Pyramisa Beach Resort - Sahl Hasheesh (876 rooms) (LAN Mark System) Network Administrator Zahabia Hotels & Resorts January 2002 to March 2007 Managing budgets. 350 rooms (LAN Mark System) Pro Act for Advertising and Marketing. Pro Motors for Advertising & Marketing. Benta Group - Hardware Technical Support. Computer Professional System (CPS) - Technical Support. El Reyad Group - Sales Representative. Education Bachelor's in Information technology Cairo September 2001 to May 2005 Skills Active Directory, Exchange Additional Information SKILLS A member of MCCP. Microsoft Exchange 2010 Forefront Threat Management Gateway (TMG) Microsoft Certified System Engineer (MCSE 2003). Microsoft Certified IT Professional Enterprise Administrator (MCITP 2008). Microsoft Certified Professional (MCP). Microsoft Certified Desktop Support Technician (MCDST). Photoshop, Freehand, and Hardware. Good user of the Internet. Troubleshooting of LAN Virus and security updates for the servers and clients. Daily backup of the servers Involved in administrative affairs of the Group IT Purchase and follow up with the suppliers for Peripherals. Labeled and documented all the computer hardware and network peripherals Installation, Maintenance and Troubleshooting of Hardware and Operating systems. Installation and configuration of Windows 2003

Server/Professional      Installation and Configuration of DHCP, DNS, WINS servers.      Managing security administration, creation of users and accesses rights of users.      Managing shared folders and file level security.      Planning and designing the Network.      Installation of Network Printers.      Monitoring and tuning the network.      Protecting the network from virus with Norton/Norton Anti virus      Troubleshooting the Networking/Hardware & Software problem as per the Customer requirement.      Install and configure TCP/IP for cross platform and Internet connectivity      Deploy Dynamic Host Configuration Protocol (DHCP) to automate and centrally manage address configuration.      Configure Domain Name System (DNS) to manage name resolution, schema, and replication.      Plans configure & administer domain, additional domains, child domains, organizational units.      Help ensure data and system security through Group Policy, and local shares and accounts.      Use Active Directory technology to centrally manage users, groups, shared folders, and network resources.      Troubleshoot hardware devices and driver

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