

Security Engineer III Security Engineer III Security Engineer III - HealthSun Health Plans by Anthem  
Jupiter, FL Work Experience Security Engineer III HealthSun Health Plans by Anthem January 2019  
to Present Provide support for security solutions that include SIEM, vulnerability Management,  
DLP, identify and Access Management, PAM, 2FA, among others. Review results and takes  
action on systems, security scans, and penetration logs. Execute tasks on security projects  
including development of requirements, evaluation of competing products, selection and  
implementation. Implement responses to internal & external audits, penetrations test and  
vulnerability assessments. Implement the application of fixes, patches, and recovery procedures in  
the event of a security incident. Research emerging technologies in support of security  
enhancement and development efforts. Perform complex configuration changes to meet business  
and information security requirements. Develop and maintain technical and support (knowledge  
articles) documentation for all systems supported. Respond to Level 3 changes and requests; lead  
Level 1 and 2 incident recoveries and root cause analysis. Security Engineer II HealthSun Health  
Plans October 2018 to January 2019 Reviewed results and took action on systems, security scans,  
and penetration logs. Participated in security incident investigations. Implemented responses to  
internal & external audits, penetrations test and vulnerability assessments. Played important part  
in vulnerability assessment team including tools' management and incident remediation. Validated  
and verified system security requirement definitions and analysis. Worked with Security  
Information Event Management (SIEM), vulnerability Management, Data Loss Prevention (DLP),  
identify and Access Management, Firewall, eDiscovery and Litigation Support tools. Provided  
Level 1 & 2 support as needed to resolve security related issues and took necessary preventive  
actions. Security Engineer I HealthSun Health Plans March 2017 to October 2018 Provided  
documentation and data collection support. Configured and managed Antivirus ePO console and  
all components (DLP, Drive Encryption, Endpoint Security.) Performed monthly user access, and  
unauthorized software reviews followed by remediation and documentation. Assisted in the  
evaluation and implementation of new security technologies. Implemented, as directed,  
appropriate response measures to security threats. Categorized support problems and responded

with the appropriate level of urgency. Ran vulnerability assessment scans to ensure software was patched and controls in place to protect against threats. Designed training manuals to increase security awareness throughout company. Employed various technical methods to safeguard customer data.

**IT Support Analyst III HealthSun Health Plans December 2014 to February 2017**

Provided Level 3 support to effectively determine and formulate a diagnosis for hardware or software issues. Worked alongside with Networking, Security and System Engineering teams on completing projects; including Cisco devices configuration, Mobile devices management and encryption, and others. Troubleshoot of computer elements based on issues related to different systems and applications. Managed and kept MS Active Directory liability by administering user's information. Created and edited knowledge based articles to keep organizational documentation up to date. Oversaw hardware and software and keep updated with latest technology.

Implemented and managed IP Address Management (IPAM), WSUS server, HEAT software, among others. Configured and manage McAfee agent, HIPS and drive encryption to devices within the organization from EPO. Assisted educational workshop on Palo Alto Network Course 201.

**NOC Operator Telefonica Global Solutions February 2014 to November 2014**

Proactively monitored and analyzed network performance including MPLS/VPN network infrastructures. Identified and reported incidents to the corresponding local provider. Assisted both client and provider with configuration issues, initial, ongoing or final troubleshooting. Provided excellent Customer Service; assisted by periodically updating client on work and escalation process. Responsible for proper escalations within the company or to other organizations as required. Executed Level 1 and level 2 troubleshooting process to isolate network issues. Implemented troubleshooting support for transmission circuits with the assistance of network topologies. Implemented topology guidelines in order to obtain and provide a clear understanding of actual situations. Documented and delivered a clear Reason for the outage to clients.

**Office Manager Florida International University August 2012 to January 2014**

Preserved office services by organizing office operations and procedures, preparing payroll, controlling correspondence, designing filing systems, reviewing and approving supply requisitions, and assigning and monitoring clerical functions. Maintained office

staff by recruiting, selecting, orienting, and training employees. Completed operational requirements by scheduling and assigning employees; following up on work results. Cultivated professional and technical knowledge by attending educational workshops. Achieved financial objectives by preparing an annual budget, scheduling expenditures, analyzing variances, and initiating corrective actions. Intern Intercos C.A - Victoria, LA February 2009 to March 2011 Venezuela Designed and implemented the company's website. Coded basic HTML with the use of Adobe Dreamweaver. Worked with basic JavaScript, Photoshop, Flash and related concepts of 3rd party component interactions. Created and edited CSS files to achieve web page design goals. Learned project and task management processes. Executed general duties as troubleshooting Desktops, connecting printers and computers to the Network. Education Master of Science in Computer Engineering in Computer Engineering Florida International University - Miami, FL December 2013 Bachelor's in Computer Science Universidad Bicentenario de Aragua 2011 Skills Security, Data loss prevention, Dlp, Information security, Nessus, Network Security, Palo Alto, McAfee, Siem Certifications/Licenses Certified Ethical Hacker (CEH) 2019 to 2023

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