

Sr. Product Implementation Analyst Sr. Product Implementation Analyst Sr. Product Implementation Analyst - Becton-Dickenson Apollo Beach, FL Work Experience Sr. Product Implementation Analyst Becton-Dickenson February 2018 to Present Contract Position Remote Responsible for generating professional services project and staffing schedule for new product implementations, upgrades, evaluations, clinical simulations, marketing limited release, educational programs and corporate visits. Develops and implements policies and procedures designed to prioritize resource allocation, maximize productivity and ensure profitability. Installed, supported, and upgraded Pyxis Dispensing software and hardware, both remotely and on site. Completed training and developed competency thresholds for employees on new product lines. Combined efforts with PM, consultant, and stakeholders to meet tollgates, milestones, and site-specific needs. IT Project Manager Independent Advisor Alliance Charlotte, NC August 2017 to February 2018 Renovated the company's on-boarding process to streamline paperwork and procedures between three companies. Conducted software training for new-hire employees and current employees to ensure smooth transition into new CRM software company wide. Developed the company's Salesforce platform, adjusted settings, integrated outside databases, and configured user login credentials, permissions, and roles. Proactively identified and solved complex problems impacting operations management, revenue, business direction. Led all teams in delivery of CRM project requiring close cooperation among members to share information and develop solutions to meet a broad array of deliverables. Certified Pharmacy Technician New Hanover Regional Medical Center - Wilmington, NC April 2016 to June 2017 Prepared labels and filled prescriptions accordingly, pre-packaging common medications that resulted in faster order completion. Streamlined data management procedures by reducing number of categorical inputs, reducing administrative work time. Trained new pharmacy technicians, ensuring customer services and safety standards were adequately met. Education Bachelors in Clinical Research in Clinical Research University of North Carolina at Wilmington - Wilmington, NC Associates degree in General Arts and Communication Studies in General Arts and Communication Studies Cape Fear Community College

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