

Support Specialist Support Specialist Paris, TX Network administrator Information support specialist  
Computer/software hardware support Server hardware/software support Authorized to work in the  
US for any employer Work Experience Support Specialist Zulu Internet - Paris, TX June 2019 to  
Present Install and configure wireless radios and customer accounts Network Administrator PJ  
Trailers - Sumner, TX March 2013 to Present Maintain systems and databases Network  
Administrator Paris regional Medical center - Paris, TX 2008 to Present Responsibilities  
Responsible for repair items in the ticket que. Reset user passwords/add computers to domain.  
Configure users in meditech and insure they had the correct rights Setup Vpn clients assist remote  
users with connections. Run cable for data and telephone connections Terminate cable Setup  
company wireless Setup guest wireless Verify all servers have correct patches and updated as  
needed. Keeps logs of all updates and which systems are needing upgrades due to end of life of  
os or hardware All other duties as requested by department lead Skills Used Hardware /software  
troubleshooting Domain controller /account troubleshooting Meditech setup and access Network  
connection troubleshooting Education Diploma Chisum High School Information systems Paris  
Junior College Skills System administrator (5 years), Inventory management (5 years), Microsoft  
office (5 years), Windows (5 years), Active directory (5 years), Meditech (5 years), Client support (5  
years), Cisco Vpn client (5 years), Network/local printer setup and support (5 years), Domain and  
OU support (5 years), Symantec backup exec (2 years), Technical Support, Networking, Javascript,  
Mac, access, Customer Support, Help Desk, Direct Support, Desktop Support  
Certifications/Licenses CompTIA A+ March 2020

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