Junior Database Administrator Junior Database Administrator Junior Database Administrator Cranberry Township, PA Work Experience Junior Database Administrator Remote DBA Experts -Warrendale, PA June 2018 to Present Responsible for maintaining the health of hundreds of servers in testing and production SQL/Windows environments Assisted with the set up and troubleshooting of various forms of high availability such as mirroring, log shipping, replication, and Assisted with the set up and troubleshooting of backup methods, such as Ola AlwaysOn Hallengren scripts, maintenance plans, and third-party backup application such as Veeam, LiteSpeed, and Commvault Worked with client to troubleshoot job failures set up through maintenance plans, SSIS packages, and JAMS Worked with clients to troubleshoot performance issues caused by blocking, deadlocks, high CPU and memory utilization, and disk I/O Communicated complex issues with clients who were not well-versed in SQL issues multiple issues at the same time in a high stress environment Worked by myself and with team members on a variety of issues Residential Program Worker Arc Human Services - Cheswick, PA November 2015 to May 2018 Worked with individuals with Intellectual Disabilities to perform day-to-day tasks Relied upon to write daily reports on client's daily activities Interacted with a variety of clients and helped to diffuse potentially dangerous situations Responsible for maintaining a safe environment for clients in their homes Worked with management and team members to determine the best ways for clients to succeed Job Coach Helped client perform work duties and incorporate themselves into the working world Relied upon to help client deliver Ensured the correct supplies were delivered safely and supplies to other homes in the agency Wrote reports on client performance Worked with other staff to determine how to accurately improve client's workmanship Education Bachelor of Science in Computer Information Systems California University of Pennsylvania - California, PA June 2019 Associate of Science in Software Development Community College of Allegheny County - Monroeville, PA May 2017 Skills Microsoft sql server, Sql server, Sql, Android studio, C++, Html, Javascript, Visual basic, Android, Java, Css, Solarwinds, Excel, Microsoft office, Outlook, Powerpoint, Word, 75 wpm, Team player, Documentation, Sql Dba, DBA

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