

Software Developer Software Developer Customer Service Brockton, MA I am a self-motivated and detail-oriented individual. My paramount goal as a representative is to ensure customer satisfaction to help promote company success. I am a reliable and driven individual that has strong time management, multitasking, and prioritization abilities. I am trained and experienced in resolving user troubleshooting issues and providing expedite problem resolution.

Work Experience Software Developer Cryptoliveleak - Brockton, MA May 2019 to Present Developing browser Ad-tech software using both PHP and JS.

Cashier, Seasonal LOWE'S HOME IMPROVEMENT CENTER - Brockton, MA 2018 to Present Provided expedient service and the individualized customer support that is needed to help make a customer's house a home. Key Results: ? Provided customer support with excellent interpersonal communication ? Performed cash handling ? Knowledge of the Genesis POS system

TECHNOLOGY ENABLED CLASSROOM ASSISTANT UNIVERSITY OF REDLANDS - Redlands, CA 2016 to 2016 Provided troubleshooting support to faculty and students, maintained university technical equipment, and aided with the production of community events. Key Results: ? Troubleshoot user issues via phone ? Coordinated rental and return of university equipment ? Maintained university computers, projectors, sound systems, and microphones ? Cataloged service requests, maintenance performed, and equipment rental

Recovery Specialist HIGHPOINT TREATMENT CENTER - Brockton, MA 2015 to 2016 Performed a key role in the rehabilitation of recovering patients; this includes safety checks, dispensing medication, escorting patients to medical appoints, and ensuring program compliance. Key Results: ? Prepared and completed administrative, issuance, and patient chart fillings ? Aided medical personnel in high pressure situations ? Performed clerical office work (performed data entry and operated phones, copiers, and faxes)

Education Computer Technologies Information Management MASSASOIT COMMUNITY COLLEGE - Brockton, MA 2019 High School Diploma PUEBLOS HIGH SCHOOL - Goleta, CA 2014

Skills ORGANIZATIONAL SKILLS, PHONE SKILLS, Customer Service, Team Member, Javascript, Git Additional Information SKILLS ? Phone skills and ability to operate office equipment ? Great organizational skills ? Can multitask well without sacrificing accuracy ? Proficient in Microsoft Office (Word, Excel, and Powerpoint) ? Proficient in several programming languages (Java, JS)

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