

IT Business Analyst IT Business Analyst IT Business Analyst Work Experience IT Business Analyst

Homestreet Bank - Seattle, WA June 2018 to May 2019 Elicited and managed requirements for the mortgage servicing platform Encompass Created extracts for HMDA (Home Mortgage Disclosure Act) and Epicor data, as well as maintained repository of ULDD (Uniform Loan Delivery Dataset) data Documented mapping specifications and data model for extract and store procedures Used SQL queries to analyze data for consumption by business users Created specification documents for SSRS reports; helped business users make better decisions using reporting tools like PowerBI and Encompass dashboards Served as a liaison between business stakeholders and technical staff to ensure business needs were clearly defined, understood and translated into technical solutions

IT Business Analyst WA State Liquor and Cannabis Board - Olympia, WA April 2018 to June 2018 Responsible for gathering requirements (BRD), writing functional specifications (FSD) and use cases for a new licensing management application Documented use cases, business rules, functional requirements and process design documents using Enterprise Architect, MS Word & Excel and SnagIt Interacted with the end-users in analysis of the test cases and test conditions to create automated test scripts using automated testing tool Performed thorough GAP Analysis to check the compatibility of the existing software functionalities with the new business requirements Wrote SQL queries to prepare data modeling and data mapping document for data elements sent to other WA State entities Maintained store procedures for interagency file transfers

Project Manager/Systems Analyst Microbiologics Inc - Saint Cloud, MN January 2017 to January 2018 Developed and presented high-level roadmap and project plan in steering meetings using MS Visio and MS Project Led meetings and JAD/JAR (Joint Application Design/Joint Application Requirement) sessions with management, SME's, users and other stakeholders to gather business requirements for a wide range of projects in NetSuite Created mapping specs and managed EDI interfaces (810, 850, 851, 856) with vendors Documented use cases, business rules, functional requirements and process design documents using Enterprise Architect, MS Word & Excel and SnagIt Wrote SQL queries to prepare data modeling and data mapping document for data elements and data cleansing that were used for current and new system for EDI Set up project in

Mavenlink to track status and communicate work effort Project Manager/Business Systems Analyst
RobertHalf International - San Ramon, CA June 2015 to January 2017 Managed multiple projects
phases, directed and coached global teams and managers on enterprise-wide backlog, product
roadmap, release backlog, iteration backlog, and user stories Prepared detailed data mappings,
spanning Human Resources, Time & Labor and Payroll and downstream interfaces Responsible
for all data conversion related deliverables fit-gap analysis, data maps, conversion matrix, test case
design, complex SQL preparation for validation Provided functional support to development team
in several customizations Core HR, ESS, MSS, Staffing (e-Recruitment), Time & Labor, NA Payroll,
Absence Management System and Enterprise Safety Application modules MFT systems admin
tasked with setting up MFT (SFTP) for various department file transfer requests Business
Intelligence Analyst PREMIER Blue Cross - Mountlake Terrace, WA June 2013 to June 2015
Worked with a team of project managers, SME's and stakeholders to facilitate gathering the
requirements for the Business Requirement Document (BRD) Worked extensively in documenting
the source to target mapping documents with data transformation logic Developed and managed
the project management plan, established risk management process and metrics for the
deliverables Created SQL queries for data analysis and data modeling Utilized TFS for tracking
and coordinating work through different teams Business Analyst American Arbitration Association -
New York, NY January 2013 to June 2013 Provided IT technical expertise coupled with an
understanding of arbitration process to support the maintenance and development of the company's
software applications Prepared use cases and user stories for all functions; mapped all the use
cases against functional requirements Developed and managed projects and requirements
through project portfolio management tools: Clarity, TFS, STAMP & Excel Business Analyst Wells
Fargo Bank - Charlotte, NC August 2011 to December 2012 Analyzed the project definition
document for multiple projects and identified the systems impacted, stakeholders and business
features requested Attended and conducted meetings and JAD/JAR (Joint Application
Design/Joint Application Requirement) sessions with management, SME's, users and other
stakeholders to gather business requirements for a wide range of projects Documented use cases,

business rules, functional requirements and process design documents using TFS, Enterprise Architect, MS Word & Excel and SnagIt Business Analyst Walmart - Bentonville, AR March 2011 to August 2011 Involved in requirements gathering, designing, developing, testing, and release to the working environment; developed and maintained Requirement Traceability Matrix (RTM) Performed thorough GAP Analysis to check the compatibility of the existing software functionalities with the new business requirements Responsible for gathering requirements (BRD), writing functional specifications (FSD) and use cases for the application Analyzed, documented and managed requirements as well as changes to requirements using HPQC Conducted UAT in the final phase of software development process to check the functionality of the designed and implemented report/data validation software Education MS Accounting in Accounting Western Michigan University March 2011 MBA Western Michigan University April 2008 BS in Accounting & Auditing University of Mumbai March 2005 Skills Business intelligence (2 years), Database (4 years), Gap analysis (2 years), project management (2 years), Sql (5 years)

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