

Systems Administrator Systems Administrator Systems Administrator - Manchester Tank Thompsons Station, TN Solutions-focused, team-oriented Systems Administrator with broad-based experience and hands-on skills in the successful implementation of highly effective Server and Desktop operations. I understand networks, cabling, server/computer hardware and software, including installation, configuration, management, troubleshooting, backups as well as support and management of NEC phone systems. Work Experience Systems Administrator Manchester Tank February 2016 to Present Responsible for 5 Esxi 4.1 servers running 20 vm's Managed Backup Exec 12.5 Responsible for all desktop hardware and software for over 1500 users Managed all purchases and inventory Remotely managed 4 plants software and hardware issues with Bomgar Console EDI admin using Vantage Point 4.0 and Microsoft Dynamics AX and Ariba EMC Avamar Backups Helped with project management when needed Solidworks application and license server DesignCalcs application and license server System Administrator Maxor CPS February 2015 to February 2016 System Administrator for over 40 physical and 40 Virtual Servers running Microsoft Server 2003, 2008 and 2012 operating systems. Upgraded two Esxi Hosts from 5.1 to 5.5 utilizing Vcenter Server. Responsible for all Active Directory user accounts, permission, and group policies. Upgraded Windows Server Domain Controllers from Server 2003 to Server 2012. Responsible for Cisco ASA Firewall. Unitrends Backup device Clarion EMC San Desktop support for local and remote users. System Administrator Robert J Young, IT February 2007 to January 2015 Performs hardware, software and network upgrades on MS Windows 2003/2008/2012 and Unix (SCO) Enterprise Edition based network. Responsible for implementing and maintaining system security and configurations of 30 Virtual (Vsphere Esxi 5.5) servers while providing IT support, to include planning, software and hardware configuration to a staff 550 end-user. Responsible for the daily Administration of Company NEC Phone System including AVST Voicemail. Responsible for all computer and software related purchasing and maintaining excellent relations with multiple vendors. Analyzes information to determine, recommend, and plan layout for type of computers and peripheral equipment modifications to existing systems. 3319 Vinemont Dr ~ Thompsons Station, TN 37179 615-981-3397 Michael.contella@gmail.com

Systems Admin/Desktop Support HCA Medicare Service Center December 2003 to February 2007
Responsible for the daily administration, monitoring and technical support of the local area network, 5 servers, and over 300 desktop pc's. Planned and implemented all software and hardware upgrades. Responsible for daily backups utilizing Backup Exec and Arcserve software.
Responsible for Company Phone System. Maintained inventories of all company owned hardware and software. Manager Client Services Medibuy Inc October 2002 to December 2003 Responsible for 2 desktop employees daily activities Implemented SLA's for the company's desktop support team Acted as an escalation point for technical issues Managed teams budget for software and hardware purchases Desktop Support Technician Deloitte and Touch - Hermitage, TN February 2002 to October 2002 Responsible for all desktop and printer support for the company Built and replaced failing or old pc's Setup and installed network and local printers Installed and maintained desktop and laptop software Cryptologic Technician Communications US Navy November 1991 to April 1999 TS/SCI Clearance Education University of West Florida Western KY University, Vol State Community College Skills UNIX, LINUX, SCO, WINDOWS 7, WINDOWS SERVER 2003, WINDOWS XP Military Service Branch: United States Navy Rank: E5 Additional Information UNIX Administration Microsoft Server 2003/2008 /2012 Administration Office 365 VMware Vsphere ESXI Server 4.1, 5.1, 5.5 BES Server Administration Excellent troubleshooting and technical support abilities OPERATING SYSTEMS: Windows XP - Windows 7/8 Windows Server 2003 / 2008 /2012 / 2016 Unix (SCO) Linux Michael A Contella, 1 Michael A Contella 3319 Vinemont Dr ~ Thompsons Station, TN 37179 615-981-3397 Michael.contella@gmail.com

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