

System Administrator System Administrator System Administrator - Walgreens Elgin, IL
Accomplished System Administrator and certified AWS Solutions Architect with over 4 years experience in network operations and programming. Migrated core server and workstation applications to the cloud and automated backup procedures for 100+ servers. Implemented solutions to cut costs for both on-premise and cloud based infrastructure. Strong communication skills and ability to work effectively with diverse teams while resolving issues in a timely manner. Proven track record for developing automation and monitoring tools to support pre-production environments.

Work Experience System Administrator Walgreens - Deerfield, IL September 2016 to Present

- Migrated and customized core Pharmacy applications to operate in a public cloud environment
- Implemented Ansible to manage server configurations across development and test environments
- Modernized the deployment of VMware Thinapps to support Continuous Delivery
- Extended existing tool sets to support cloud servers and applications
- Spearheaded initiative to reduce infrastructure costs by decommissioning 50+ underutilized network switches
- Developed Python scripts to monitor 100+ test servers and automate backups, saving the team 10 hours per week
- Worked in an Agile environment to deliver self-service tools to developers and QA testers
- Created Network and Infrastructure documentation to reduce ticket escalations by 90%
- Updated internal team scripts to support upgraded server and database Operating Systems
- Performed packet analysis on Fortigate firewalls to assist with application troubleshooting
- Configured and supported Cisco switches and routers to restore network connectivity
- Provided troubleshooting analysis on Cisco wireless controllers and lightweight access points for mobile deployments
- Installed and set up a new IDF and test laboratory for proprietary projects
- Collaborated with offshore teams in order to upgrade and re-host central application servers and databases during scheduled maintenance windows

Technical Support Analyst Walgreens - Deerfield, IL August 2015 to September 2016

- Worked effectively with diverse teams in order to configure and support application servers
- Monitored multiple ticketing systems to ensure timely and effective management of requests and defects
- Configured and maintained Oracle Tuxedo and SUSE Linux environments for QA and developers
- Utilized SQL to create and execute simple impacts on local

and central databases Investigated and assisted with Cisco VOIP and fax related incidents
Updated and maintained knowledge base website for team reference Assisted end users with
Windows 7 Desktop support Participated in project to relocate test environment data center to new
location Led Knowledge Transfer sessions to onboard new team members Network Consultant
Lyc e Fran ais de Chicago - Chicago, IL May 2015 to July 2015 Configured and installed Cisco
2960-X and Nexus 3000 series switches across entire campus Collaborated with multiple vendors
to integrate security and VOIP systems into the network Installed Cisco Meraki access points for
comprehensive wireless coverage Developed network documentation and procedures for onsite
staff Education Bachelor of Science in Biochemistry in Biochemistry University of Illinois at Chicago -
Chicago, IL Skills Cisco, Dhcp, Eigrp, Network protocols, Dns Links
<http://www.linkedin.com/in/matthewbuck2> Additional Information Technical Skills Operating
Systems: Cisco IOS, NX-OS, SUSE Linux, Oracle Tuxedo, Windows 7, Junos OS Programming
Languages: Python, Javascript, PHP, Shell Network Protocols: EIGRP, STP, IPv4, VTP
Services: DHCP, DNS, Nagios, Docker

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