

Systems Administrator Systems Administrator Wyoming, MI Authorized to work in the US for any employer Work Experience Systems Administrator Tata Consultancy Services (TCS) - Muskegon, MI Present Service Coordinator Central Interconnect - Grand Rapids, MI January 2017 to December 2017 Specialist Order to Cash Advantage Solutions - Grand Rapids, MI February 2015 to February 2017 Inventory Control Specialist Motherhood Maternity - Grand Rapids, MI 2014 to 2015 Procurement Coordinator New Orleans Crispy Chicken - Grand Rapids, MI 2013 to 2014 Design Engineer Elsweyer Designs - Hilo, HI 2009 to 2013 Web Support Technician J. C. Penny Catalog - Grand Rapids, MI 2008 to 2009 Research Specialist Directions in Research - Grand Rapids, MI 2007 to 2008 Education Computer Science Grand Rapids Community College 2010 to 2013 East Kentwood High School - Kentwood, MI Skills Microsoft Office (9 years), Sales (5 years), Customer Service (8 years), Collections (4 years), Order Processing (4 years), General Accounting (4 years), ERP systems (4 years), Excel (10+ years), GenWeb (3 years), SAP (4 years), Sage (3 years), Zoho (1 year), TigerPaw (Less than 1 year), Oracle (4 years), Purchasing (4 years), Creating Standard Operating Procedures (4 years), EDI implementation (4 years), Training (4 years), Scheduling (3 years), Dispatch (3 years), System Admin, System Administrator, Active Directory, VMware Certifications/Licenses Certified Kramer Control System Designer Certified Biamp Audia-Nexia technician Samsung Professional Display and SSDs Certified PartnerStart Cloud (PCS) Connect Cloud Administration (CCAA) Certified Enterprise Solution Architect (SESA) Certified Enterprise Sales Cloud approved (SESCA) Certified Enterprise Sales Cloud Enabled (SESCE) Certified Sales Cloud approved (SSCA) Biamp VOIP certification level 1 Additional Information Proficient with Microsoft Word, Excel, PowerPoint, ERP systems (GenWeb, Sage X3, SAP, Sage MAS 200) Type 97 wpm Excellent interpersonal communication skills

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