

ASSOCIATE NETWORK ADMINISTRATOR ASSOCIATE NETWORK ADMINISTRATOR
ASSOCIATE NETWORK ADMINISTRATOR - WORKFRONT Herriman, UT Work Experience
ASSOCIATE NETWORK ADMINISTRATOR WORKFRONT October 2018 to Present Responsible
for executing the daily activities of the Networking team, including but not limited to maintenance,
process definition & automation, and compliance verification & reporting Design, deploy, monitor,
maintain, and manage the Company's networking resources, whether it be hardware or virtual
networking resources in the company's own datacenters or in the public cloud Provide necessary
documentation on all services and tools owned by the network department Notable
accomplishments Improved network resiliency by replacing aging switch infrastructure in multiple
office locations in a short amount of time Deployed VPC's for Kubernetes in GCP using YAML &
Jinja templates Deployed production F5 load balancers in AWS using Cloud Formation for
consistency and reliability ASSOCIATE SYSTEMS ADMINISTRATOR WORKFRONT May 2017 to
October 2018 Ensured maximum productivity of users, by providing high quality service in a timely
manner Escalation point for our helpdesk department Respond to incoming requests related to
the administration of users on company network Conduct project work based on company
initiatives and unforeseen outages Notable accomplishments Implemented agent used for
endpoint compliance by using health checks provided by Aruba OnGuard, 802.1x and Radius CoA
Lead a project to implement company wide emergency alerts using Everbridge over SMS, email,
and cellular keeping colleagues informed of emergencies JR SYSTEMS ADMINISTRATOR
ENTRATA November 2015 to May 2017 Responsible for monitoring & reporting performance of
company applications in our global network operations center (NOC) Investigated incidents using
New Relic, Zabbix, Nagios systems Compiled reports for development stakeholders on various
issues and projects Responded to incidents related to network issues, Linux servers, and Active
Directory tasks SYSTEMS ADMINISTRATOR INTERN ENTRATA October 2014 to November 2015
ENTRATA OCTOBER 2014 - NOVEMBER 2015 Assisted senior level systems administrators with
setting up server hardware (Dell) Installed server operating systems (Windows Server, Linux, &
ESXI) Responsible for replacing mission critical failing hardware such as Hard Drives, Raid Cache

batteries or any other failures detected Learned many disciplines while under the supervision of skilled Senior Systems Engineers Notable accomplishments Improved wireless security by moving from WPA2 personal to 802.1x using Windows Radius Installed Windows domain controllers on ESXi hosts and taking snapshots using VEEAM by HPE Reduced our physical server footprint by assisting in migrating to EXSi hosts.

DESKTOP SUPPORT SPECIALIST

ENTRATA March 2013 to October 2014 Responsible for preparing and fixing desktops, laptops, and peripheral devices for Mac and Windows systems Worked with hardware and software vendors like replace failing hardware and troubleshoot software issues Maintained antivirus server (Symantec) Setup companywide meetings with our audio/video systems Notable accomplishments As the sole Desktop Specialist, I fulfilled the demand of a fast-growing SaaS company by providing newly hired employees the tools to succeed in their role

Education BS in Information Technology **UTAH VALLEY UNIVERSITY** December 2019 AAS in Network Systems **SALT LAKE COMMUNITY COLLEGE** October 2014

Skills Active directory (2 years), Aws (1 year), documentation (Less than 1 year), Linux (2 years), Nagios (1 year), Networking (2 years), Technical Support (5 years), Windows, Customer Service (9 years), access

Certifications/Licenses AWS certified solutions architect associate June 2019 to June 2022

Additional Information

OPERATING SYSTEMS ? Windows Server ? Virtualization (ESXI) ? Windows Update Service ? Windows Desktop ? Linux CLI ? Active Directory **NETWORKING** ? Hardware Configuration - ? L2 & L3 Switches ? 802.1x Brocade, HPE, Aruba, Cisco, ? Subnetting ? WiFi Optimization Palo Alto Firewalls ? Cloud Infrastructure - ? Transit Networks ? Load balancing - F5 AWS, GCP, VPCs ? SSL Certificates ? Software Configuration - ? Routing protocols - RIP, ? VPN Configuration Aruba Clear Pass, EIGRP, OSPF **ADMINISTRATION** ? Procedure Documentation ? Hardware Tracking ? System Monitoring - Splunk, ? SOC audits ? Ticketing Systems Nagios, Zabbix, Syslog

COMMUNICATION * Strong Communicator - ability to explain complicated technical concepts to non-technical users * Dedicated to my work - constant desire to improve my skills and knowledge * Leader - ability to work with others in stressful situations and accomplish team goals

Name: Amber Little

Email: timothy15@example.com

Phone: 6829882109