

Senior Software Developer Senior Software Developer Senior Software Developer -  
SensorThink/Tompkins Robotics Lake Mary, FL Authorized to work in the US for any employer Work  
Experience Senior Software Developer SensorThink/Tompkins Robotics 2018 to Present  
Responsible for developing Warehouse Execution Systems (WES) on Windows using C/C++. Uses  
socket, share memory for communications and interfaces with backend SQL Server. ? Developed a  
REST Web Service using C#, ASP.NET and Entity Framework 6, with Visual Studio 2017. Web  
Service will be hosted in the cloud. ? Additional responsibility includes maintaining and improving  
robotics software as well integrating with Warehouse Execution Systems hosted on AWS via REST  
APIs. Senior Software Development Lead Symantec Corporation 2001 to 2017 Hands-on  
technology leader of the Backup Exec engineering team in Heathrow and Pune, India.  
Responsibilities include design/development, research and delivery of highly scalable,  
multi-threaded software for Windows and Linux, developed using C/C++. ? Technical lead and  
hand-on developer for Cloud Connector to Azure and AWS Cloud Storage ? Designed and  
developed support for AWS S3 Storage as target for backup media. Resulted in customers backing  
up peta bytes of data to cloud. Used REST, Visual Studio, C++/C#. ? Implemented code changes  
required to get the product ready for Cloud marketplace (AWS and Azure). ? Created AWS  
CloudFormation templates for provisioning and configuration of resources used for deployment of  
product from AWS marketplace and for internal dev/test. ? Designed and implemented solutions for  
complex requirements of Instant Recovery feature for VMWare and Hyper-V hosts and guest  
machines (Disaster recovery scenario). ? Feature allowed for almost instantaneous recovery of  
servers in case of a crash. ? Implemented using a diverse stack of technologies including  
Virtualization, Windows APIs, PowerShell, NFS, C++ DLLs, .NET framework UI in C#, REST,  
Snapshots, TCP/IP, and RPC. ? Lead engineer responsible for design and development of  
Granular Recovery Technology (GRT) ? This patented technology allows customers to restore  
individual items (like mailbox) from monolithic blobs. Resulted in significant gains in revenue and  
market share. ? Developed using Visual Studio, C++ and C# for Microsoft SQL Server, Exchange,  
and Active Directory. ? Developed innovative snapshot solutions for Windows and Linux. ? This

allowed for minimizing CPU usage and network bandwidth on client servers during backups. Implemented using Visual Studio, C/C++, STL, COM, ATML, XML. ? Designed and developed a plug-in framework to integrate the various snapshot technologies into Backup Exec. ? Helped reduce backup window and produce crash-consistent backups for file servers and application servers. ? Framework was ported and used in other products across company product portfolio. ? Increased Customer and Product satisfaction scores by driving incremental changes in architecture, development, quality, and escalation engineering. ? Helped drive successful transition to agile development methodology, which helped compress release cycles from 1-2 years to quarterly releases, resulting in improved product satisfaction scores. ? Acted as technical liaison with Microsoft to ensure a successful win-win partnership for both companies. Also, involved in budgets and training decisions. ? Mentored team members with technical and professional concerns to help achieve individual and team operational excellence.

**Additional Relevant Information**

**StarBurst Corporation/Adero Inc** Manager, Streaming Media Solutions Led a team that was responsible for development and deployment of cache servers for streaming media content on Adero CDN, helping reduce buffering and lag times. \* Facilitated various engineering tasks including requirements analysis, design specification, coding, and troubleshooting. \* Worked with streaming media protocols including RTSP, MMS and multicast MFTP.

**Education** Master of Science (M.S) University of Florida - Gainesville, FL

**Skills** VISUAL STUDIO, API, C#, C/C++, C++, EXCHANGE, Git, HTML, OBJECT-ORIENTED, SCRIPTING, SOFTWARE DEVELOPMENT, WMI, XML, SQL, ACTIVE DIRECTORY, VMWARE, REST, HYPER-V, REAL-TIME, ASP

**Additional Information**

**Areas of Expertise** ? Extensive experience with the implementation of real-time, multithreaded applications on Windows and Linux. ? Advanced knowledge of object-oriented analysis, design, and code implementation in C/C++. Proficient in C#, PowerShell and bash. ? Demonstrated record of working with agile software development teams delivering complex projects from proof-of-concept to delivery. ? Outstanding communication skills, working with customers, executives, product owners, and technologist to deliver software based on clear business and technical priorities.

**Core Competencies** Operating Systems Windows, Linux, Virtual (Hyper-V, VMWare) Applications

Microsoft Exchange, Active Directory, SQL, Office Cloud Microsoft Azure, Amazon AWS Tools  
Visual Studio, GIT, Bitbucket, Jira, Confluence Software Development C/C++, C#, Java, Linux  
Scripting, PowerShell, WinAPI, WMI, XML, Agile, HTML, REST API, Visual Studio, CVS, Agile,  
ASP.NET/MVC/Web API, Entity Framework

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