Python Developer Python Developer Python Developer - Tata Consultancy Services To Secure a responsible career opportunity to fully utilize my training skills while making a significant contribution to the success of the company. Work Experience Python Developer Tata Consultancy Services September 2018 to Present in a development and maintainance project where the application reads the user queries and responds with knowledge base articles and ticket creation message if the user is not satisfied with the response. If the user responds for ticket creation the the ticket is created on behalf of the user. Technologies and Tools: Python, Flask, Natural language processing modules NLP/NLTK, MySql, Cognitive tools like Microsoft LUIS and QnA Maker. Reporting tools such as POWER BI. System Engineer Tata Consultancy Services July 2016 to Present Working as a Python developer in a Development and maintainance project. production support engineer Tata Consultancy Services December 2016 to August 2018 for a Java Based Enterprise application which helped me to learn process related technologies And tools such as JIRA and ticket management tool like ITSM. Well versed with Software Development Life cycle/Process/Methodologies/Support Frameworks. Good understanding of IT I'LL and ITSM operational process like Incident Management, Change Management, Problem Management and service Improvements. Experience in 24*7 production operations Ensured Quality deliverables by maintaining the SLA of work orders and resolving the Incidents on time. Education Btech in Electronics and Instrumentation Institute of Technical Education and Research 2016 Additional Information Team Oriented. Presently capable of assuming greater responsibility Effectively handle competing priorities Demonstrate a strong power of analytical reasoning.

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