

Sr. Field Technician Sr. Field Technician Sr. Field Technician - General Dynamics Information Technology Lowville, NY To take the next step in my career so I can employ my leadership, management, and technical skills at a higher level. Work Experience Sr. Field Technician General Dynamics Information Technology - Rome, NY July 2017 to Present Systems Administrator for customer network to over 150 remote sites; to include various Cisco routers and switches, remote power boot units, data loopback shelves megaplexs. Nortel BPX administrator for 300 customers; to include analog, digital, and VOIP phones. Maintenance support for Compunetix MVP system, maintaining 44 positions providing voice resource access to over 150 assets. Maintain in house infrastructure, to include, CAT 5, CAT 6, Fiber optic, wire wraps and punch downs. Eastern Air Defense Sector (EADS) - Rome, NY January 2010 to December 2014 Managed equipment status of more than 187 FAA and military radar sensors and 62 NDAG radio facilities. Monitored and coordinated production and execution of scheduled and unscheduled maintenance while maintaining visibility of equipment/systems metrics and indicators for over 90 applications and systems at EADS. Maintained EADS Service Catalog; identifies critical cyberspace infrastructure based on mission assurance priorities. Administers and coordinates maintenance actions through AFNORTH and higher headquarters. Rejuvenated safety program; led monthly crew briefings for 10 personnel resulting in zero safety mishaps for work center. Published monthly maintenance plan, assuring precise scheduling of over 150 FAA systems. Briefed Operations crews on a daily basis of all maintenance activities, which provided situational awareness of outages that may affect mission performance. Systems Administrator Eastern Air Defense Sector (EADS) - Rome, NY June 2009 to December 2009 for the dual \$2.4 Mil Battle Control System-Fixed (BCS-F) suites and all peripheral equipment to include: CISCO ASA 5510, CISCO C3850, HP ProLiant DL360 G7 & HP ProLiant DL585 G7. Maintains Data Link equipment to include Joint Range Extension (JRE) and Air Defense Systems Integrator (ADSI) Provides "First Look" maintenance for Federal Aviation Administration (FAA) systems including the Flight Data Processor (FDP) Supports several C2 equipment operational test events and associated test personnel. Custodian Authorization / Custody Receipt Listing (CA/CRL) Equipment Custodian, in charge of inventory and accountability

over \$7,410 worth of equipment. Safety Program Monitor, in charge of maintaining safety forms and providing safety briefings for 17 personnel. Computer Systems Installation Records (CSIR) Monitor, maintains network drawings for 9 mission systems. Supervised one airman, initiated feedback, developed training tasks and steered career progression. Computer and Network Systems Technician TACSECURED - Boston, MA January 2009 to May 2009 Deployed Dell Latitude D630, Precision 5400T, and OptiPlex 755 workstations. Troubleshoot software problems and used software imaging programs to re-deploy software to trouble units. Performed data migrations on critical business servers; troubleshoot and repaired all problems encountered. Conducted post-deployment support, to include all hardware faults, software configuration problems, and networking to available printers.

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