

Lead Systems Engineer Lead Systems Engineer Lead Technology Systems Engineer Champaign, IL Work Experience Lead Systems Engineer Wolfram Research - Champaign, IL 2016 to Present USA Develop production level applications using Wolfram systems including Mathematica Support and train Wolfram product users and new customers Diagnose and resolve customers' modeling, software, and programming issues Prepare technical sale presentations to showcase functionalities of Wolfram systems Design, develop, analyze, and improve Wolfram Technical Support systems and processes Lead and guide a team of support engineers and their activities Software Developer ENNOVAR - Wichita, KS 2015 to 2016 USA Developed back-end of a recommendation system, which assists NetApp engineers with the product design process, analyzing historical design documents using various NLP techniques Enhanced the topic-search algorithm efficiency 100x Education Ph.D. in Industrial Engineering in Industrial Engineering Wichita State University 2013 to Present M.S. in Computational Design in Computational Design Carnegie Mellon University - Pittsburgh, PA 2009 to 2011 B.S. in Civil Engineering in Civil Engineering University of Tehran - Tehran, IR 2003 to 2007 Skills AWS, Linux

Name: Natalie Matthews

Email: mitchelldonald@example.com

Phone: (235)617-1040x769