

Project Manager Project Manager Implementation Consultant | Media Production Austin, TX Work Experience Project Manager DELL - Austin, TX 2018 to Present Develop and coordinate projects for global customers Collaborate across multiple lines of business to recognize emerging hardware, software and integration services to better serve sales, engineering, and customers Field Operations Manager LIVE NATION - Austin, TX 2017 to 2018 Leadership and support over all technical on-site field operations including RFID technology and ticketing Analyzed systems and devices including servers Trained staff and security at music festivals Maintained and inventoried company assets daily Technical Support Analyst SABRE - Southlake, TX 2016 to 2016 Troubleshoot application communications, web-based architectures, database connectivity, stored procedure calls Identify trends and perform root cause analysis Technical Account Manager YARDI SYSTEMS - Dallas, TX 2015 to 2016 Consult clients globally with the leading property management software (support front and back end) Accounting, Technical Support, SQL and HTML/ASP Implementation Specialist QT TECHNOLOGIES - Dallas, TX 2014 to 2014 Built up to 10 custom computers weekly to install onto airline fueling equipment nationwide Successfully trained teams consisting of supervisors and fuelers on wireless handhelds and computer software IT Specialist GOOGLE - Nashville, TN 2012 to 2013 Educated clients on new products and services, including cloud services and Google Chromebooks Produced highest sales in region for the duration of contract Education Associate of Science in Computer Science Volunteer State Community College - Gallatin, TN 2007 Skills Linux, Software troubleshooting (10+ years), Graphic design, Point of sale, Marketing, Microsoft office, Mac, Training, Customer Service (10+ years), Microsoft Project, Scheduling, Word (10+ years), Outlook, Maintenance, Active Directory (2 years), Sharepoint (4 years), Imaging Services (2 years), Video Editing (7 years), Video Production (8 years), Photoshop (10+ years), Photography (10+ years), Final Cut Pro (3 years), Adobe (10+ years), Mac OS X (5 years), Asset Management (5 years), Hardware (10+ years), Client Relations (10+ years), Team Building (10+ years), Written Communication (10+ years), Implementation (7 years) Certifications/Licenses TEFL Worldwide Prague Present Teaching English as Foreign Language Certification with 120-hour TEFL program classroom instruction Additional Information

Areas of Expertise    Commended performance in leadership roles    Implementation    Training & support    Hardware & software troubleshooting with PC, Mac, and Linux platforms    Media marketing    Videography    Photography    Adobe suite / FCPX    Graphic design    Microsoft Office suite    Point of sale systems

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