

Web Developer/Owner Web Developer/Owner Software Engineer Uniondale, NY Experienced full-stack application developer with broad-based knowledge in software development, testing, support, project management, front/back end, databases, Java, hybrid and Android development Solid communication, interpersonal and client services skills Education and employment experience in computer programming/information systems Able to work independently and as a collaborative team member Strong research, analytical, investigative and problem-solving skills Able to handle many tasks at once in a fast-paced environment Proven leadership skills with the ability to train others

Work Experience Web Developer/Owner StoveTop Studios - Uniondale, NY January 2018 to Present Design and build websites for small businesses that enhance their online presence Optimize existing websites to decrease load times while maintaining cross-browser/device compatibility Consult with small businesses on web strategies and how to take advantage of the latest technology in their given field. Develop, customize, modify and update WordPress themes Convert static HTML websites to custom WordPress CMS Application Developer Sandata Technologies - Port Washington, NY April 2017 to Present Initiate the migration of our existing PBX IVR stack to VoIP using Twilio, Java, Spring, Docker and MySQL Implement new features and maintain existing functionality in mobile hybrid Android/iOS applications Assisted in transferring native iOS/Android functionality into mobile hybrid stack Modify, test and debug production applications and middleware services using Java and Mobile Hybrid stack(HTML5/JavaScript/CSS/Ionic/Cordova/Angular2) Create new middleware services to support new functionality using Java and Spring Work on a team of five programmers as the lead hybrid developer Implement and maintain new functionality in web services utilizing Java, Spring, Spring Boot and Docker Collaborate with product engineering to refine existing workflows, define roadmap Participate in peer code review and actively contribute to daily scrums and bi-weekly agile sprint planning

Tier III Senior Application Support Engineer/Android Developer Sandata Technologies - Port Washington, NY March 2013 to April 2017 Provided Tier III technical support for multiple SaaS products Wrote SQL queries to investigate data related issues in Oracle and SQL Server Used Splunk to comb through server logs to observe trends, alert on various systems

and application failures and triage reported issues before assigning to appropriate development team Worked closely with members of software development team to translate technical topics to non-technical clients both internal and customer facing Assisted in development of 2nd and 3rd generation of medical mobile applications Worked with QA department to create and execute test plans for web applications on desktop, tablet and mobile platforms Clearly identified software enhancement considerations, application setup issues and mitigating risk impacts to implementation timelines for related requests Documented and consolidated technical processes across multiple departments for core company products Utilized PHP, HTML/CSS/JavaScript, Visual Basic and C# to build web tools to help streamline internal processes Assisted and cross trained customer facing departments on new and existing features Generated and maintained billing, trending and status reports on incoming requests

Implementation Specialist Sandata Technologies - Port Washington, NY October 2005 to March 2013 Assessed needs of home healthcare agencies; determined optimal software and database configuration through gap analysis

Worked closely with programmers, software engineers, technical support team and 3rd party developers to ensure interface requirements were met Guided homecare agencies/franchises through entire implementation project plan from initial configuration/testing to training, deployment, final transition to client services

Education B.S. degree in Computer Programming & Information Systems Farmingdale State College - Farmingdale, NY May 2019 A.A.S. degree in Information Technology Nassau Community College - Garden City, NY May 2016

Skills VISUAL STUDIO (5 years), C++ (2 years), DOCKER (1 year), Git (2 years), HTML (4 years), JAVASCRIPT (3 years), TYPESCRIPT, PHP (4 years), VB.NET (2 years), XML (2 years), ANDROID (2 years), CSS (4 years), ORACLE (3 years), SQL (5 years), ECLIPSE (4 years), JAVA (3 years), jQuery (3 years), SPLUNK (3 years), JIRA (2 years), LINUX (2 years), Wordpress (3 years), Angular (2 years), Front End (3 years), HTML5 (4 years), Bootstrap

Links <http://www.linkedin.com/in/alonna-glass> <http://www.alonnaglass.com>

Additional Information TECHNICAL SKILLS Software: IntelliJ, Visual Studio, HPTest, Eclipse, Final Cut Pro, Stash, TFS, Jira, Adobe Suite Programming Languages: Java, Angular2, C++, VB.NET, PHP, JavaScript, jQuery, HTML, CSS, XML, SQL, TypeScript

Operating Systems: Windows, OS, Linux, Android Other: WordPress, Oracle, RabbitMQ, Docker,
WAMP, Splunk, Git

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