

Domain Administrator III Domain Administrator III Domain Administrator III Vancouver, WA  
Authorized to work in the US for any employer Work Experience Domain Administrator III  
Vanderhouwen April 2019 to June 2019 Perform system vulnerability assessments using vendor  
native (MS SCT) and third-party tools (Nessus), recommending mitigation options based on the risk  
of exploit after consideration of environmental factors. Schedule and perform risk assessments  
regularly and when vulnerabilities are identified on operational network equipment, such as  
computer systems devices and various software packages. Act as a service response escalation  
point, working with teams of varying technical ability in response to service availability and/or  
performance related incidents/problems. Provide recommendations for process / procedural  
changes that may become necessary due to environmental changes, upgrades. Serve as a  
technical advisor for project and service response and related tasks. Applied the aforementioned  
processes/procedures in support of the following technologies: Microsoft Windows Server  
2008R2/2012R2/2016 Microsoft Active Directory Microsoft IPAM/DHCP/DNS Microsoft ADFS  
Microsoft DFS Microsoft Public Key Infrastructure solutions Hardware Security Module support for  
protection of private keys Network Administrator/Engineer Recovery Innovations - Phoenix, AZ  
January 2012 to January 2017 Supported 1200 users worldwide Built out and managed 45 local  
and wide area networks Built out a Clearsea/Lifesize video system across the U.S. Project  
management, site build out, MDF construction Created floor plans, demarcs, and wiring needs for  
new server rooms Installed, updated and managed Cisco switches & firewalls Completely rebuilt  
and maged LAN and WAN infrastructure Installed and Managed all server and data center  
hardware Installed and managed VMware, HP EVA Fibre Channel SAN Managed IPSec and Dell  
remote access VPNs, Skype, AWS Installed and managed Vonage, ATT, Mitel phone systems  
Built and managed 100s of virtual and physical servers Install and manage 20+ Avaya IP office and  
Aura systems Managed Citrix Xenserver, XenApp and XenDesktop Utilized PRTG & Solarwinds  
SNMP alerts and broadcasts' Installed and managed Acronis, ESET & Nessus IPS and IDS  
Managed Dell Kace K1000 and K2000 ticket system Planned and performed new location network  
deployments including internationally Performed full overhaul and refresh of company technology

over a five year period Migrated out old, failed equipment and phone systems. Maintained all network diagrams and documentation Wrote and update disaster recovery and business continuity policies Travel to build out new offices around the U.S. Work with owners, key decision makers and department managers to identify business needs and implemented IT solutions to meet them

Network Administrator Buckeye Union School District - Buckeye, AZ May 2009 to December 2011

Managed 500 student workstations, 50 servers, 15 T1s, NEC Telephony system Built out Avaya IP Office VOIP systems Managed Active Directory, Barracuda anti spam, Dell SANs Managed CCTV video systems and building security Installed and managed and Cisco APs, ESET anti-virus, Deep Freeze Blackberry Enterprise Server, Exchange 2007 Restructured internal AD domain and streamlined administration via GPO implementation Improved data and network security by deploying Bitlocker hard drive encryption with AD integration company-wide and hardened perimeter security through disabling unneeded protocols and adjusting firewall rules Install and manage all backup and restores Assist with hiring of new IT staff; train and provide ongoing support and mentorship to IT staff in their roles Managed all network user accounts and access (AD, email, applications, file shares) Ensured that all systems were patched, up to date, and secure Identify areas for improvement in IT systems and research, test, and implement solutions

Systems Administrator Public Safety Personnel Retirement System - Phoenix, AZ March 2007 to May 2009

Supported large Microsoft XP/Server 2003 platform Built and managed physical servers and VMware hosts Managed Nessus scanning & Solarwinds SNMP Symantec Backup Exec for routine backups Routine SQL database maintenance, maintained Nortel BCM Managed CCTV video system and door security and badges Established IT procedures, policies, and company technology guidelines Discovered and corrected system wide vulnerabilities to achieve PCI compliance Fixed broken AD infrastructure including DNS and DHCP; Researched, selected, and implemented a disaster recovery solution Migrated the company from POP mail to Office365 hosted exchange with DirSync Created documentation on all IT processes and critical infrastructure Provide support for all company technology, equipment, and users Research, propose, test, and implement solutions for all company systems Maintain Exchange 2007, Onbase document imaging system Ensure

system stability, security, and availability, company wide Systems Administrator MCO Properties - Phoenix, AZ October 2001 to May 2006 Supported three AD domains, 50 users and 15 Windows Servers Installed/patched applications, tested for security Complete disaster recovery procedures, documentation and testing Installed and maintained wireless and PBX/voicemail systems Implemented SOX security and testing policies Maintained DSL, SSL VPNs, trained users on software LAN/WAN Administrator Great Western Publishing - Phoenix, AZ January 1992 to June 2001 Maintained Windows MS NT 4.0 & Novell servers Supported 250 Windows 95/98/NT users across the U.S. Maintained Arcserve and Veritas tape backups Maintained T1 WANs with Cisco 260x0 routers Helped with AIX and SCO UNIX administration Installed applications, Bios updates, OS patches. Performed regular intrusion detection Trained users in networking, printing, and email usage Evaluate and purchase all network hardware and software Automatic Telecommunications Center Operator US Army 1983 to 1986 Security clearance rated at Top Secret Managed Mate and Mart electronic communications equipment Secured communications for classified electronic data of U.S. Army and Air Force Routine maintenance on all equipment Methods and Results records specialist Served with pride Honorable discharge Education Associates Degree in Microcomputer Technologies Southern Illinois University Skills Active directory, Cisco, Dhcp, Network protocols, Switching, T1, T3, Tcp, Tcp/ip, Vmware, Vpn, Dns, Exchange, Firewalls, Iis, Nas, Networking, Cisco asa, Ipsec, Pki Military Service Branch: United States Army Rank: E4

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