

Systems Administrator IV Systems Administrator IV Systems Administrator IV - Integral Care Austin, TX Seeking a position of employment utilizing well developed Information Technology, customer service, and management experience. Work Experience Systems Administrator IV Integral Care - Austin, TX January 2017 to Present Deploy and support a Windows Hyper-V clustered environment ? Implement Veeam Backup and Restore ? Migrate to Nimble SAN and configure replication ? Administer and provide support for all Office 365 ? Manage and maintain Windows domain services (AD, DNS, DHCP, DirectAccess) ? Manage all Microsoft SQL servers and databases ? Administer and maintain Citrix XenDesktop/XenApp environment Systems Administrator II Austin Cancer Centers - Austin, TX March 2016 to January 2017 Provide support for all company workstations and servers ? Deploy and maintain Windows Server 2003, 2008 and 2012 ? Manage Active Directory users, computers and security groups ? Create, maintain and deploy Active Directory Group Policies ? Provide tier 2 helpdesk support Systems Support Specialist Central Counties Center for MHMR - Temple, TX May 2013 to March 2016 Provide support for all center workstations and peripherals. ? Manage and install hard drive encryption software and database ? Department lead for Cisco Voip system install ? Implement and manage server backup software ? Setup and deploy disk imaging software ? Assist in procurement and installation of new Cisco/Meraki WAN equipment ? Setup and deploy new laptops and workstations according to department standards ? Deploy and manage virtual servers in a VMWare environment Airport Network Technician City of Killeen - Killeen, TX September 2012 to March 2013 Provide software and hardware support for all workstations throughout the airport ? Maintain access control system throughout airport ? Maintain CCTV cameras and DVR's ? Troubleshoot and administer local network, including wireless hotspots, firewall, and vpn Systems Analyst Strasburger Enterprises Inc - Temple, TX July 2006 to June 2012 Setup IT Infrastructure for more than 250 stores acquisitions in career, including staging and setup of Windows based back office systems, peripherals, hardware VPN/Firewall, and support of pre-existing store systems. ? Day to day management of peripheral systems including POS, DVR, store Back Office, networking, and firewalls ? Help Desk support: Tier 2 (upper level) resource for store, office, and remote users when problems occur beyond the Tier 1 scope of the

Help Desk. ? Oversee receipt of incoming hardware from closed/sold locations, separated employees, etc. ? Manage IT equipment (ordering and asset list) ? Managed user ID's, passwords and network promotions using Active Directory. Skills Cisco, Exchange, Hyper-v, Windows 8, Windows server 2003, Microsoft exchange, Microsoft office, Mac, Purchasing, Logistics, Inventory, Shipping Additional Information SKILLS & QUALIFICATIONS ? Computer knowledge: Windows 8, 10 Windows Server 2003, 2008, 2012, 2016, 2019 Microsoft Office, Microsoft Exchange, Microsoft Office 365, Microsoft Hyper-V, Veeam, Nimble, Mac OSX, Cisco Meraki Switches, Cisco Telepresence, Cisco Unified Communications, Cisco Unified Computing ? Managed logistics within a corporate IT environment, including purchasing, shipping, receiving, and inventory management. ? Ability to work independently as well as lead or within a team. ? Learn new skills quickly through instruction, observation, or hands-on experience.

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