Systems Administrator Systems Administrator Austin, TX Authorized to work in the US for any employer Work Experience Systems Administrator DX1 DIVISION OF DOMINION ENTERPRISES - Norfolk, VA April 2014 to July 2017 My primary role is to provide various network / system administrative support for an organizational wide helpdesk. These activities include providing network design & support, software installations, performing backups and restores, installing patch capabilities, troubleshooting, monitoring system logs, creating and administration of user accounts

Working directly with the website builders on each website project to plan and execute taking a customer s website live in an effective and successful manner Creating and updating documentation surrounding position   Communicating with the customer to discuss and execute go live plan Managing Domain/DNS hosting and email systems   Microsoft Azure Active Directory   Office 365 Management   Internally and externally support and train on Domain/DNS and Email Management

Account Creation for customers in DNN   Project Management   Successfully completed 3 P2E Migrations Education Mechatronics ECPI University - Virginia Beach, VA 2017 to 2018 Network Security ECPI University - Virginia Beach, VA 2013 to 2015 Sociology, Philosophy, and Psychology College of William and Mary - Williamsburg, VA 2009 to 2012 Skills MICROSOFT OFFICE (10+ years), DNS (4 years), ACTIVE DIRECTORY (3 years), SECURITY (3 years), Customer Service (5 years) Links http://samjohnsonii.com Certifications/Licenses Microsoft Office Specialist Additional Information APPLICATIONS   Microsoft Office Suite (2003-2013), Office 365, Google Chrome, Mozilla Firefox, Notepad++, OpenOffice, LibreOffice, Adobe Suite, Cisco Packet Tracer, VMware, Wireshark, CrypTool, Eclipse, Virtualbox, Google Apps, Microsoft Azure, UltraDNS, DNN, Everyone.net, Gmail, GoDaddy, Salesforce, Network Solutions, NetNames, AWS (Route 53 and S3)

SKILLS   Team Leadership and Management   Website Design, Quality Assurance and Launch Preparation   Data Analysis   Hardware and Software Installation   Cisco Networking   Project Management   Domain and DNS Management   Microsoft Azure Active Directory Management Customer and Technical Support   OPERATING SYSTEMS   Windows (XP-10), Windows Server 2008 R2, Unix/Linux, OS X

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