Software Engineer Software Engineer Brighton, MA Work Experience Software Engineer CRMSuite - Boston, MA February 2018 to July 2019 Developed an Al Bot named Olivia that would use copious amounts of data from API calls to help assist customers gain information on any vehicles on the lot/ getting them scheduled for sales or service, etc. Used Socket.io as well to create particular room chats for funneling users to representatives. Used Dialopflow to establish the initial conversation starters and back- end Node.js to run the webhooks. Olivia Chat was my seen that I was the only developer for the web browser version of her: baby, https://oliviaanswers.com/ Lead Front- End Developer The Blaze Team - El Paso, TX September Developed complex static and dynamic web-sites for low-income 2016 to January 2019 communities providing affordable web developing services Led teams of developers and wrote and delegate stories and tasks to meet sprint goals Considered customers' needs to be customer-centric to implement desired features Pair-programed with other developers to debug and resolve complex issues Software Engineer Intern Government Employee Credit Union - El Paso, TX September 2016 to May 2017 Collaborated with team of developers to create a common ERP System in-house Programmed and created many sectors of the application server providing runtime services and connections to back- end database. Utilized NoSQL database for real-time transactions of banking customers' data Inspection Engineer ILCO Aerospace - Los Angeles, CA July 2015 to June 2016 Implemented in-house capabilities for liquid penetrant inspection, magnetic particle inspection, eddy current inspection, as well ultrasonic testing capabilities Coordinated with contract customers, namely Boeing, SpaceX, Northrop Grumman, etc. Evaluated requirements for effective tooling, including design, material selection, heat treatment, surface treatment, inspection requirements, and datum allocations U.S. ARMY - Fort Bragg, NC October 2010 to October 2014 Establish and maintain stock records and other documents such as inventory, material control, accounting and supply reports Review and verify quantities received against bills of contracts, purchase requests and shipping documents Unload, unpack, count, segregate, palletize and store incoming supplies and equipment Construct bins, shelving and other storage aids Simplify and standardize the collection and use of maintenance data Raise the quality and accuracy of

performance, cost and parts data through improved maintenance management Links To Finished **Projects** Mine: https://oliviaanswers.com/ -My Al Bot for CRMSUITE http://www.chocolatelpaso.com/ -The Blaze Team Customer http://elizawilde.com/ -The Blaze Team Customer http://jaimeshut.com/ -The Blaze Team Customer https://www.truecostpoolsupplies.com/ -The Blaze Team Customer ETC. Education Bachelor of Science in Computer Engineering in Computer Engineering University of Texas at El Paso (UTEP) -El Paso, TX Skills VISUAL STUDIO, Git, HTML, JAVASCRIPT, JENKINS, PHP, PYTHON, MICROSOFT SQL SERVER, SQL SERVER, MYSQL, SQL, ECLIPSE, JAVA, jQuery, JIRA, JUNIT, CSS, DREAMWEAVER, FRAMEWORKS, ILLUSTRATOR Military Service Branch: United States Army Rank: E-4

Name: Shelly Brown

Email: mary20@example.net

Phone: 001-969-842-5860x2067