

Systems Administrator Systems Administrator Systems Administrator - Leidos/NASA Fresno, TX  
Information Technology Professional with fourteen years of experience in education and corporate  
IT environments. Accomplished IT Professional of award winning teams for both products and  
method of delivery. Lifetime learning looking for a challenge that combines innovative projects with  
deep technical experience. Work Experience Systems Administrator Leidos/NASA - Houston, TX  
March 2014 to Present Manage the TeleScience Center (TSC), Life Science Data Archive (LSDA),  
and Flight Analog Project (FAP) infrastructures. Deploy and maintain Windows servers in a virtual  
environment. Upgraded Windows Server 2008 to Windows Server 2016. Provide communication on  
system vulnerabilities. Created multiple domains Restructure Active Directory Migrate domain  
accounts to another domain Assisted in building the VSphere environment Create virtual  
machine templates Migrated physical servers to virtual servers Build, capture, deploy, and  
update system images Scan and mitigate vulnerabilities Perform patch management for servers  
and workstations Maintain group policies in compliance with NASA security standards Create  
shares and assign accounts to access-control list Build Certificate, System Imaging, File, and  
Patch Management servers Administer and manage Trend Micro ServerProtect antivirus server  
Systems Administrator GB Tech - Houston, TX June 2013 to March 2014 IT Manage Service  
Provider to contracted clients in the Houston and Galveston area. Managed client's infrastructure in  
the industries of Ports, Water Utility Services, Economic Partnership, and Energy. Managed  
servers in a Hyper-V environment Managed cloud based Symantec Endpoint Protection  
Administered patch management through Windows Server Update Services Administered and  
managed Microsoft Exchange Server Ensured daily backups and restoration including disaster  
recovery Assisted end users in troubleshooting Windows workstation issues Network  
Administrator Texas Southern University - Houston, TX August 2010 to June 2013 Managed the  
infrastructure in a system administrator role at Thurgood Marshall School of Law. Assisted  
professors and lawyers in file restoration and access to resources. Managed parent/child domain for  
faculty/staff and students. Performed server installation, configuration, support, and migration  
Implemented Group Policies to standardize and automate configurations Deployed Windows

patches with Windows Server Update Services      Build, capture, deploy, and update systems images      Upgraded all Windows XP workstations to Windows 7      Installed, migrated, maintained, and backed up databases in MS SQL Server      Incidents and resolutions were documented in Altiris Deployment Solution      Provide level 3 help desk support to end users      Coordinate with network engineers with networking issues      Created domain accounts and assign to the appropriate access control lists

**Systems Administrator Westwood College Houston South Campus - Houston, TX**  
February 2008 to July 2010  
Managed the IT and audio visual infrastructure for the Houston South campus. Managed and hired IT student workers who were majoring in information technology. Purchased technology equipment and maintained inventory.      Build, capture, and deploy Windows XP and Mac OS X system images      Prepared functional requirements and specifications for hardware upgrades and      procurement      Implemented and updated Group Policies and re-structured Active Directory      Upgraded workstations to meet academic program and software needs      Upgraded switches and wireless access points to Cisco networking equipment      Upgraded audio visual equipment and configured for dual display      Administered and managed Symantec Antivirus Server      Managed and administered Avaya IP Phone system      Coordinated with the Directory of IT on implementing new technologies and      procedures

**Education Bachelor's in Computer Science and Applied Mathematics Alcorn State University - Lorman, MS**  
January 1999 to May 2003

**Skills** Windows Server Update Services (10+ years), Altiris Deployment Solution (3 years), Symantec Endpoint Protection (4 years), Nessus Vulnerability Scanner (2 years), Splunk (4 years), Hyper-V (6 years), ManageEngine Desktop Central (4 years), System Administrator (10+ years), VSphere 6.0-6.7 (3 years), Active Directory (10+ years), Certificate Authority (2 years), Windows Deployment Services (5 years), Microsoft Deployment Toolkit (5 years), Windows Assessment and Deployment Kit (9 years), Active Directory Migration Tool (4 years), CIS-CAT Benchmarks (5 years), IBM BigFix (2 years), McAfee Vulnerability Management (3 years), ServeNow (1 year), Trend Micro ServerProtect (5 years), Windows Server 2000-2016 (10+ years), System Admin, VMware Certifications/Licenses CompTIA A+ Certification CompTIA Network+ Certification Microsoft Certified Professional (MCP) Microsoft Desktop Support Technician

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