

National Account Coordinator National Account Coordinator National Account Coordinator -  
Securitas USA Lafayette, NJ Authorized to work in the US for any employer Work Experience  
National Account Coordinator Securitas USA 2015 to Present Processed client security requests,  
resolved disputes, and communicated best-option solutions while meeting performance benchmarks  
(speed, accuracy, volume) Software Engineer/ Database Administrator Kinzart Productions 2008 to  
Present Create, maintain, and optimize computer programs and external databases for online  
entertainment and e-commerce within Second Life Support and Engagement Associate High Fidelity  
Inc 2017 to 2018 Engaged with new users to provide technical support and instructed in basic virtual  
reality usage on the platform as well as moderated multiple servers Education Associates Degree in  
Database Management Sussex County Community College 2009 to 2013 Skills Customer Service  
(4 years), Call Center (4 years), Microsoft Office (10+ years), MySQL (6 years), C++ (9 years),  
Javascript (1 year), Git (Less than 1 year), CompTia, Information Technology, It Specialist, Help  
Desk Awards SkillsUSA 2009 2nd Place New Jersey Computer Programming  
Certifications/Licenses NOCTI Certified 2009 to Present Certified for occupational field of Computer  
Technology Assessments Technical Support Highly Proficient August 2019 Measures a  
candidate's ability to apply protocols to identify errors and solutions in order to maintain system  
function. Full results: [https://share.indeedassessments.com/share\\_assignment/1hafoiyfe5pf3nug](https://share.indeedassessments.com/share_assignment/1hafoiyfe5pf3nug)  
Basic Computer Skills: PC Highly Proficient August 2019 Measures a candidate's ability to perform  
basic computer operations, navigate a Windows OS, and troubleshoot common computer problems.  
Full results: [https://share.indeedassessments.com/share\\_assignment/svlsfzed3zadjadm](https://share.indeedassessments.com/share_assignment/svlsfzed3zadjadm) Proficiency  
with Microsoft Office: Mail & Calendar (Mac) Expert August 2019 Measures a candidate s  
proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results:  
[https://share.indeedassessments.com/share\\_assignment/c0yu187r5kt-9cm](https://share.indeedassessments.com/share_assignment/c0yu187r5kt-9cm) Spreadsheets with  
Microsoft Excel Expert August 2019 Measures a candidate s Microsoft Excel knowledge including  
common tools, PivotTables, conditional & nested formulas, and custom visuals. Full results:  
[https://share.indeedassessments.com/share\\_assignment/kkg5b88ivzlwtemv](https://share.indeedassessments.com/share_assignment/kkg5b88ivzlwtemv) Indeed Assessments  
provides skills tests that are not indicative of a license or certification, or continued development in

any professional field.

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