

Freelance Web Developer Freelance Web Developer Customer Service Staff - Publix Supermarkets, LLC Hazel Green, AL Customer service professional seeking to break into the tech industry. Technology passionate, dedicated learner, and devoted to the job. Authorized to work in the US for any employer Work Experience Freelance Web Developer Mindvolt - Athens, AL March 2019 to Present Assist in the development of the front end to several client websites. Customer Service Staff Publix Supermarkets, LLC - Meridianville, AL June 2013 to Present Handling customer requests and complaints while providing excellent customer service. Following correct guidelines and procedures when conducting money service transactions such as money transfers/payouts, selling money orders, and cashing checks. Cashiering, cash handling, store level bookkeeping, expert knowledge of software Retailix Providing affirmative leadership skills in an often busy, chaotic environment Balancing the safe, making cash/check deposits, register balancing, store closing/opening responsibilities, ensuring bottom line accuracy, appropriately handling all discrepancies Answering phone calls to ensure satisfaction of varying customer needs such as complaints, requests, and questions. Ensuring smooth front end operations as job role Front End Coordinator - making out the cashier schedule, ensuring associates take lunches/shift end on time, and ensuring lines are low, carryout is being performed, and providing cashiers with assistance when needed. Ordering supplies in a timely manner Ensuring customer satisfaction in all situations Education Associate in Computer Science Calhoun Community College - Huntsville, AL August 2017 to Present High school in Diploma Hazel Green High School - Hazel Green, AL August 2011 to May 2015 Skills CUSTOMER SERVICE (5 years), HTML 5 (3 years), CSS3 (1 year), Javascript (Less than 1 year), Git (Less than 1 year), Web Design (1 year), Web Development (1 year), Front-End, User Interface, HTML5, UI, Bootstrap, Front End, JQuery, React Links <https://github.com/codywilliamson> <https://codepen.io/codecody/> <https://www.freecodecamp.org/certification/cody/responsive-web-design> <https://codywilliamson.com> Assessments Customer Service Skills Proficient August 2018 Measures a candidate's skill in evaluating approaches to customer service & satisfaction. Full results: [https://share.indeedassessments.com/share\\_assignment/sh0avt5chowjsx01](https://share.indeedassessments.com/share_assignment/sh0avt5chowjsx01) Indeed Assessments

provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information SKILLS Front End: HTML/CSS/JavaScript/jQuery Git Responsive Web Design Personal Website: <https://codywilliamson.com> GitHub: <https://github.com/codywilliamson> CodePen Link: <https://codepen.io/codecody/> FreeCodeCamp Responsive Web Design Cert: <https://www.freecodecamp.org/certification/cody/responsive-web-design>

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