

Network Administrator/Tactical Switching Operator Network Administrator/Tactical Switching Operator Network Administrator/Tactical Switching Operator - United States Marine Corps San Antonio, TX Work Experience Network Administrator/Tactical Switching Operator United States Marine Corps June 2015 to Present Manage classified DoD information that can only be handled with a secret clearance or higher Provide technical support to over 500 end users by assisting them in person or taking incoming calls Assist in the installation, maintenance, and general support of technology systems such as computers, multifunction devices, and phone systems Create and modify user accounts Submit and track the progress of Remedy trouble tickets to respective service desks as appropriate and work directly with Customer Technical Representatives as required Programming and maintenance of switches Embark equipment valued at nearly 7,000,000 dollars in worth Marine Corps/Department of the Navy June 2016 to December 2018 Sales Associate/Tire Technician Americas Tire/Discount Tire September 2013 to June 2015 Maintained customer relationships Consulted with customers to recommend what services and products could be provided to meet customers needs Installed new tires and wheels and performed basic maintenance Managed general work flow and delegated tasks Clearances and Certifications DoD Secret Clearance Education Telecommunications System Operator's School March 2016 Schurr High School June 2013 Skills Microsoft office (2 years), Technical Support Military Service Branch: Marine Corps Service Country: United States Rank: LCpl June 2015 to Present I will be honorably discharging from the United States Marine Corps May 2019 Certifications/Licenses Active DoD Secret Clearance June 2016 to June 2026 Additional Information Takes initiative High attention to detail Takes accountability of work Comfortable delegating Experience in leadership roles Handles constructive criticism well Eager to continue learn Willing to go above and beyond to complete a task

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