

Network and Mobile Device Admin Network and Mobile Device Admin Network and Mobile Device Admin - Savannah Chatham County Schools Savannah, GA Work Experience Network and Mobile Device Admin Savannah Chatham County Schools - Savannah, GA September 2013 to Present Responsible for Windows 10 image Creation and Deployment via Microsoft Deployment Tools and Microsoft System Center Configuration Manager. This includes image testing and configuration for over a dozen models Cell Phone Administrator which includes programming, deployment, Mobile Device Management and support for IOS, Android, Windows Phone and Blackberry devices Chromebook Administration and Troubleshooting PC Software deployment via Microsoft Deployment Tools such as Microsoft Office, Adobe reader and others Troubleshooting all devices across the board Account setup and maintenance in Active Directory Network Administrator VIOP June 2009 to September 2013 Savannah Chatham County Schools, Savannah GA Support and administration for 4500 phones across the school district. Issuing phone numbers, setting up phone features and programming gateways via Cisco Callmanager Managing voicemail and call handlers with Cisco Unity Troubleshooting with Cisco, ATT and vendors Cell Phone Administrator which includes programming, deployment, Mobile Device Management and support for IOS, Android, Windows Phone and Blackberry devices Manage Video Furnace software for video distribution through the network Setup and management of district hand held walkie talkie devices Technology Support Specialist Savannah Chatham County Schools - Savannah, GA September 2000 to June 2009 Support the technology needs both software and hardware for over for over 75 Sites, 34,500 students and 7,635 staff Troubleshooting and repair of district computer hardware and software across a wide variety of platforms including windows XP, 7 and 8, OSX, IOS, Android and Microsoft Office Printer Deployment and setup Troubleshooting Connectivity Issues Setup and troubleshooting IOS and Android Tablets and devices Assisting users on the helpdesk Consulting on new hardware and software purchases across the district Ordering parts Account setup and maintenance in Active Directory Web Security via Lightspeed and Websence Education BA in Computer Science in Computer Science Savannah State College - Savannah, GA 1985 to 1988 Skills ANDROID (8 years), IOS (8 years), WINDOWS PHONE, ACTIVE DIRECTORY

(10+ years), CISCO Callmanager (5 years), WEBSense, EXCEL, MS EXCEL, MS WORD, WORD, PROBLEM SOLVER, DOCUMENTATION, Microsoft SCCM (4 years), Windows 10 Deployment (4 years) Certifications/Licenses CompTIA A+ January 2003 to Present CompTIA Network+ September 2004 to Present

Name: Tanya Miller

Email: [zfigueroa@example.org](mailto:zfigueroa@example.org)

Phone: +1-701-757-9247x845