

Database Administrator Database Administrator Database Administrator Sofia, NM Authorized to work in the US for any employer Work Experience Database Administrator Hewlett Packard Enterprise - Sofia, BG August 2016 to May 2017 Sofia, Sofia City Province Backup & Recovery Provided on-call support for critical issues. Researched, troubleshoot and resolved complex problems independently. Used ticketing and CRM systems to manage and process actions taken.

Standby/Failover Administration Configure SQL Server monitoring utilities to minimize false alarms Created custom database reporting tools by coding stored procedures, triggers, and queries with PL/SQL Freelancer May 2015 to July 2016 Freelancer..com data entry Tracking, Logging & Reporting issues Provide networking/desktop support Operate as service point-of-contact for help-desk, helping to diagnose, troubleshoot Helped transfer help desk requests from e-mail to web-based system Basic experience in testing Web Based solutions - Black box testing, Unit testing Education Bachelor of Science in Databases University of Library Studies and IT - Sofia, BG 2015 Banking High School of Commerce 2013 Skills SOLUTIONS (1 year), TESTING (1 year), WEB BASED (1 year), DATABASE (Less than 1 year), SQL (Less than 1 year) Links <http://www.linkedin.com/in/teodora-krasteva> Additional Information SKILLS SQL database systems Basic knowledge in C++, OOP, Active Directory, Network Services Testing on multiple devices and operating systems Experience in testing Web Based solutions

Name: Lisa Green

Email: tiffany86@example.net

Phone: (921)786-5519x4539