

Systems Administrator Systems Administrator Systems Administrator - My FICO's Up Mesa, AZ I am a passionate, hard-working person who is dedicated to helping people learn to love technology by sharing knowledge and promoting understanding of software and computer systems. Authorized to work in the US for any employer Work Experience Systems Administrator My FICO's Up - Tempe, AZ July 2018 to Present * Driver installation * NAS setup * System deployment * Technical support * Troubleshooting 1 Tech Support CYBER1 Solutions - Denver, CO October 2008 to November 2010 * Resolve technical issues * Team management * Assess customer support needs * Communicate via phone and email * Customer service * Report bugs & product flaws Education Associate in Computer Science in Computer Science Red Rocks Community College - Lakewood, CO 2008 Skills Networking (2 years), Problem solving (4 years), Team management (2 years), Technical support (3 years), Customer Service (4 years) Links <https://www.linkedin.com/in/alex-cimperman-697b42189>

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