

TECH SUPPORT SPECIALIST III/SYSTEMS ADMINISTRATOR TECH SUPPORT SPECIALIST
III/SYSTEMS ADMINISTRATOR TECH SUPPORT SPECIALIST III/SYSTEMS ADMINISTRATOR -
State of Utah American Fork, UT Work Experience TECH SUPPORT SPECIALIST III/SYSTEMS
ADMINISTRATOR State of Utah 2015 to Present * Team Leader for the Enterprise Authentication
and Authorization platform. Planned, designed, and built a geo-redundant SSO and Authorization
system using Forgerock Access Management and Directory Services. Daily responsibilities include
supporting various SSO technologies, including SAML, OpenID Connect, Multifactor, and OAuth *
Member of the Capitol Hosting team which supports and maintains Windows and Linux systems for
various State agencies. Responsible for maintenance and support of 800+ systems. * Provide
advanced support of LAMP installations (Linux, Apache, MySQL, PHP) * Provide advanced support
of Tomcat installations President Evolocity Networks, LLC. - American Fork, UT January 2013 to
Present Provide hosted VoIP services for commercial and residential Provide IT consulting services
for small businesses. Advanced knowledge of Netsapiens VoIP platform. Advanced knowledge of
SIP protocol VICE PRESIDENT/CTO InnovativeAir, LLC 2013 to 2015 * Plan, design, and build a
Wireless ISP network from the ground up, servicing customers across two counties. Secured
contracts with broadcast locations, designed backbone and routing layout, deployed licensed and un
licensed wireless links. * Plan and deploy Windows Server 2003/2008, CentOS and Ubuntu Linux
on a VMWare ESX 5 platform across multiple servers * Maintain IIS services, DNS, billing and
payment gateways, monitoring systems, Exchange Server and Active Directory * Maintain and
provide support for VoIP platform for customers in Utah and outside of Utah. PARTNER/ NETWORK
ENGINEER Rapidwave, LLC - Saratoga Springs, UT 2006 to 2013 * Maintain Cambium Canopy
network with 1000+ customers * Maintain core routers and IP services including geo-redundant
data centers and connectivity * Manage daily operations - Sales, Support, Marketing, Infrastructure,
Personnel * Maintain VMWare ESX platform to guarantee the availability of critical services such as
residential and business phone systems, email, web hosting, and billing systems * Maintain
residential and commercial phone system. * Meet with City Government Officials to build
relationships and negotiate agreements for broadcast locations INDEPENDENT

CONTRACTOR/FIELD ENGINEER Rapidwave, LLC - Saratoga Springs, UT 2005 to 2006 * Provide consultation for Rapidwave including a complete redesign and rebuild of the customer email system

* Provide consultation and support for Rapidwave's residential and business VoIP service * Provide consultation for both Wide Area and Local Area Networks

NETWORK ADMINISTRATOR Utah Dept. of Public Safety - Salt Lake City, UT 2001 to 2006 * Provide advanced Tier 3 support for employees and outside agencies. * Setup, configure, and maintain over 30 Windows, Linux, and Novell Netware servers * Setup, configure, and maintain Enterprise backups of critical and confidential data * Troubleshoot networking problems including TCP/IP routing, DHCP, DNS, email, and client-server connectivity for over 1500 government employees statewide

382 E 840 N ? American Fork, UT 84003 ? (801) 815-1060 ? dave@evolocity.net

Education A.S. in COMPUTER INFO SYSTEMS Salt Lake Community College - Salt Lake City, UT 2003 to 2005

Skills Firewall, Oauth, Openid, Saml, Sso, Network monitoring, Vmware, Exchange, Nagios, Voip, Wireless, Microsoft sql server, Sql server, Sql, Provisioning, Windows server 2008, Pbx, System Administrator, DNS, Linux

Assessments Technical Support Expert August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/3-ziqprrhjuhqxmj Attention to Detail

Highly Proficient August 2019 Identifying differences in materials, following instructions, and detecting details among distracting information. Full results: https://share.indeedassessments.com/share_assignment/fakrm11sptnx5ugw

Mechanical Skills: Aptitude Expert August 2019 Measures a candidate's ability to understand and apply mechanical concepts and processes. Full results: https://share.indeedassessments.com/share_assignment/qktn-zzkuczxyy

Spreadsheets with Microsoft Excel Proficient August 2019 Measures a candidate s Microsoft Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals. Full results: https://share.indeedassessments.com/share_assignment/e3ryyb-yrs1snqmj

Mechanical Skills: Monitoring Highly Proficient August 2019 Measures a candidate's ability to monitor machine indicators in order to ensure safe and appropriate operation. Full results:

https://share.indeedassessments.com/share_assignment/t0aaprbtx5wxfei Project Management Skills: Budgeting Highly Proficient August 2019 Measures a candidate's ability to manage project budgets by appropriately allocating and monitoring financial resources. Full results: https://share.indeedassessments.com/share_assignment/mtgq-qmooril0xp8 Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information SKILLS SOFTWARE * Forgerock Access Management and Directory Services platforms * SSO technologies - SAML, OpenID Connect, OAuth, 2FA * VMWare ESX 5/6 * Redhat/Centos 5/6/7, Ubuntu 12/14/16/18 * Windows Server 2008/2012/2016 * Microsoft SQL Server * Mikrotik RouterOS - advanced routing, firewall, and wireless provisioning * Broadsoft hosted PBX infrastructure * Netsapiens VoIP Platform * Asterisk VoIP Platform * Corporate email systems with multiple domains - Exchange Server and open-source solutions * Network Monitoring/Management: Cacti, Nagios, Ntop, Zabbix

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