

IT/ Network Security Systems Engineer IT/ Network Security Systems Engineer IT/ Network Security Systems Engineer - GigaNetworks Inc Miami, FL A driven IT & Network Security Engineer with 3+ years of experience in planning, architecting, implementing, and administering various cyber security solutions. Highly motivated to learn and eager to continue developing as an IT professional. Extremely personable with clear ability to communicate with "C" level executives and non-technical personnel. Possesses the ability to adapt to changing circumstances. Applies high-level problem-solving skills in all roles to overcome problems and obstacles. Successful working independently and thrives when working as part of a team to effectively achieve common goals.

Work Experience IT/ Network Security Systems Engineer GigaNetworks Inc - Miami, FL May 2017 to Present Role:

- o Evaluate the security posture of enterprise clients and recommend IT/network security solutions to mitigate risk
- o Plan, architect, implement, and support complex IT/network security solutions in enterprise environments
- o Perform proof-of-concepts to assist in closing sales opportunities
- o Develop and execute statement-of-works for professional services engagements
- o Provide information to clients on IT/network security solutions to assist them in making informed decisions
- o Support the account executives in client engagements to discover opportunities and define technical requirements
- o Facilitate smooth client/vendor communication to help clients choose the right solution to meet their requirements

Project Lead Engineer:

- o Palo Alto Networks
  - Palo Alto Firewall general administration
  - Deploy Palo Alto VM Firewall in Microsoft Azure to be used as a Disaster Recovery site for users to continue accessing the internet securely
  - Create site-to-site VPN s to cloud proxy service
- o Symantec
  - Deploy, Integrate, and Configure the following Symantec solutions: Proxies, Reporter, Management Center, CAS, WSS, CloudSOC and SSLV
  - Administer, troubleshoot, and perform Health Checks on Symantec Products
- o Active Directory Certificate Services
  - Deploy multiple three tier Microsoft Certificate Authority Chains within a large enterprise environment. Configure custom certificate templates and permissions.
  - Work with Active Directory to Enable Certificate Auto Enrollment and deploy User and Machine certificates via Group Policy.
  - Deploy and Configure Network Device Enrollment Services (NDES)
- o VMware
  - Deploy and Administer ESXi and VCenter Servers

Network Security Administrator

Miami Dade County, IT Department - Miami, FL August 2016 to May 2017 Network Security Administrator responsible for the proxy infrastructure and backup to the antivirus infrastructure

- Blue Coat Proxy
  - o Plan, architect, and implement new Blue Coat proxy infrastructure to support over 28 departments and over 30,000 employees
  - o Implement new proxy features such as SSL Inspection, antivirus scanning at the gateway, and geolocation/threat risk based policies
  - o Coordinate testing and notifications across all departments
  - o Implement Management Center for unified proxy management and Proxy Reporter appliance
  - o Proxy infrastructure support:
    - Create/modify rules and exceptions
    - Troubleshoot and manage internet access
    - Maintain monthly log backups and create reports of internet usage
- Trend Micro Office Scan:
  - o Install/configure of new Office Scan Console servers to support infrastructure expansion
  - o Manage Office Scan Firewall Plugin agent used to meet PCI compliancy requirements
  - Added firewall rules and applied policies to agents to propagate new firewall rules
  - o Troubleshoot and create policy
- Deep Security:
  - o Migrate Windows 2003 legacy systems from Office Scan to Deep Security to implement virtual patching

Security Analyst Miami Dade County, IT Department - Miami, FL February 2016 to August 2016

- Blue Coat Proxy Gateway Appliance
  - o Responsibilities:
    - Maintain the Deny Always list which blocks malicious sites
    - Create policy backups in case of failure
    - Create log reports based on user requests
    - Add rules policy through the graphical interface
    - Troubleshoot and resolve user access issues
- Trend Micro Endpoint Security
  - o Install/Uninstall the Office Scan agent and create packages
  - o Create groups to apply exclusions, policies, functions, and scheduling of multiple machines through inheritance

Update Proxy and Trend Micro antivirus documentation and network diagrams

Data Analyst - Internship Miami Dade County, State Attorney's Office - Miami, FL June 2015 to August 2015

Data Analyst using schemas and SQL Server Reporting Services (SSRS) for in-house reporting

Education Bachelor's in Computer Science Florida International University - Miami, FL August 2013 to August 2016

Skills Proxy (2 years), Antivirus (1 year), Microsoft Windows Certificate Services (2 years), Firewalls (1 year), Active Directory, Microsoft Office, EDR, Vulnerability Scanning, Vmware, security, VPN, DNS, Networking, SQL, LAN

Links <https://www.linkedin.com/in/eric-aguiar-3851b913a>

Certifications/Licenses Symantec Certified Specialist (SCS) Symantec Blue Coat ProxySG 6.6  
February 2018 to Present  
[https://www.youracclaim.com/badges/ff6ca111-9429-4c16-af82-33e912d90176/linked\\_in\\_profile](https://www.youracclaim.com/badges/ff6ca111-9429-4c16-af82-33e912d90176/linked_in_profile)  
Symantec Certified Specialist (SCS) Symantec Endpoint Protection 14 June 2018 to Present  
[https://www.youracclaim.com/badges/f9d32e2d-54a8-4371-a55d-bd5b22e202cc/linked\\_in\\_profile](https://www.youracclaim.com/badges/f9d32e2d-54a8-4371-a55d-bd5b22e202cc/linked_in_profile)  
Symantec Certified Specialist (SCS) Administration of Symantec CloudSOC version 1 March  
2019 to March 2021  
[https://www.youracclaim.com/badges/992ca089-a174-4e7a-b9a7-afa53d462868/linked\\_in\\_profile](https://www.youracclaim.com/badges/992ca089-a174-4e7a-b9a7-afa53d462868/linked_in_profile)  
PCNSA: Palo Alto Networks Certified Network Security Administrator December 2018 to December  
2020  
<https://www.certmetrics.com/paloaltonetworks/public/badge.aspx?i=26&t=c&d=2018-12-10&ci=PAN00156209>  
Accredited Configuration Engineer (ACE) Exam - PAN-OS 8.0 Version June 2018 to  
Present InsightVM Certified Administrator August 2018 to Present  
<https://www.youracclaim.com/badges/535b578d-1695-459d-b522-ab71b2f4ac55>  
Nexpose Certified Administrator September 2018  
<https://www.youracclaim.com/badges/ff03f90d-632c-4eb9-9b39-caa53eb8e99a>  
AppSpider Pro Certified Specialist August 2018 to Present  
<https://www.youracclaim.com/badges/78de67c0-18e6-4785-9a0b-9f037c599a3d>

Name: Heather Wilson

Email: sampsonshelly@example.com

Phone: 968-802-4290