Project Manager, Information Protection Specialist, Virtual Desktop Specialist Project Manager, Information Protection Specialist, Virtual Desktop Specialist Plains, PA Authorized to work in the US for any employer Work Experience Project Manager, Information Protection Specialist, Virtual Desktop Specialist Cigna - Philadelphia, PA January 2016 to June 2019 Managed team of three analysts during company-wide endpoint modernization and mobile device conversions   Enforced governance and risk compliance standards to support large-scale access management application audit and upgrade   Created internal change management tracking and analysis processes in support of virtual desktop enrollments Junior Business Systems Analyst - Continuing Education Systems Temple University - Philadelphia, PA August 2015 to January 2016 Gathered department-specific requirements at university-wide rollout of continuing education ERP system Built and supported department profiles for non-credit courses, certificates, conferences, and academic programs   Analyzed current systems during internal project to mitigate duplicate username creations based on database parsing rules IT Operations and & Support Intern QVC Inc - West Chester, PA May 2015 to August 2015 - Enterprise Systems Monitoring   Installed and maintained monitoring software on global systems at world's leading video and e-commerce retailer   Collaborated with various applications developers and infrastructure engineers to customize parameters of alarming thresholds   Led team of nine interns as project manager on capital budgeted project to deliver internal   workflow applications Education Bachelor of Business Administration in Management Information Systems Temple University, Fox School of Business - Philadelphia, PA May 2016 Links http://linkedin.com/in/michaelomalley16 Additional Information TECHNICAL SKILLS: Project Management: Microsoft Project, Jira, LiquidPlanner, Agile SDLC Data Management: MySQL, SAS Enterprise Miner, SAP, Google Analytics Programming/Web Development: HTML, Java, JavaScript, WordPress, PHP, Perl Productivity Software: Microsoft Office: Excel, Word, PowerPoint, Outlook, Citrix Workspace Systems Monitoring: BMC Patrol, HP Network Node Manager, DynaTrace, Splunk, NexThink Operating Systems: Windows, Mac OS, Redhat Linux, Ubuntu, iOS, Android

Name: Stanley Fisher

Email: erika20@example.org

Phone: +1-437-852-5804x795