

Operations Team Leader Operations Team Leader Operations Team Leader at Lime Fort Lauderdale Sunrise, FL Authorized to work in the US for any employer Work Experience Operations Team Leader LimeBike - Fort Lauderdale, FL October 2018 to Present -Assist with bicycle and/or scooter deployment and retrieval -Use smartphone applications to locate and operate on products -Assemble, maintain and repair Lime product lines as they re assigned -Work with a team to operate a van to redistribute products as required -Respond to various tasks as they re assigned -Complete a simple report on weekly basis -Bend, stoop, and lift up to 40 pounds on frequent basis

HELPDESK TECHNICIAN/ NETWORK ADMINISTRATOR ASSOCIATESMD October 2016 to July 2018 Serving as the primary point of contact for employees seeking technical assistance, I gather information and perform troubleshooting through various diagnostic techniques. Other tasks include, but are not limited to, network engineering and data cable installation.

DELIVERY DRIVER JIMMY JOHNS August 2016 to October 2016 Delivering a wide variety of items to different addresses using quick routes, collecting payments, and informing customers about new menu items.

SALES ASSISTANCE /TUXEDO RENTAL REPRESENTATIVE JOS. A. BANK CLOTHIERS January 2016 to August 2016 Identifying a customer's needs, relaying those needs to the lead sales associate, and assisting with gathering merchandise.

SEAMAN RECRUIT UNITED STATES NAVY June 2015 to March 2016 Maintain a high level of honor, courage, and commitment at all times, and to prevail during times of great stress and adversity

Education HIGH SCHOOL DIPLOMA MIAMI SOUTHRIDGE SENIOR HIGH May 2011 Skills NETWORK MAINTENANCE (Less than 1 year), NETWORK DESIGN (Less than 1 year), OPTIMIZATION (Less than 1 year), RECEPTIONIST (2 years), CUSTOMER SERVICE (3 years), Cash Handling, retail sales, Microsoft Office, training, Inventory, Organizational Skills, problem solving, Management Links <http://www.linkedin.com/in/iliana-danilov-8a136a104> Certifications/Licenses Driver's License Additional Information SKILLS Network Performance Turning Network design and implementation Routine computer maintenance and repair Cat6 cable drops and port installation Troubleshooting Customer service

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