

Field Engineer Field Engineer Field Engineer San Jose, CA Highly- motivated, detailed- oriented and disciplined individual with a strong technical skills and have the ability to learn concepts quickly. Seeking for an opportunity to prove my skills and work ethic within a challenging position. Work Experience Field Engineer Ricoh - Redwood City, CA March 2017 to Present Responsible for the management of every RICOH machine in the facility Provides training and assistance to clients and associates Handles formal contact with the customer daily Completes site reports timely and accurately Account Manager United Horizons Inc. - La Grange, IL January 2016 to March 2017 Maintained contact with key clients to develop service offerings and answer needs Effectively manage multiple simultaneous projects with continuously rolling schedule Create media and marketing plan to present to customers Aggressively prospected new business in region Assistant Engineer / Programmer Grayhill, Inc - LaGrange, Illinois, US June 2015 to June 2016 Worked on the designs and functions of the switches of the company Performed detailed work in a specific set of time Consistently maintained <5% production errors through precise handling of materials Database Administrator Intern Somnomed - Makati - PH September 2014 to November 2014 Installed, configured and designed the database. And did the performance monitoring. Taught in database training programs for users and developers Successfully installed and configured multiple database projects Designed and developed a user interface Technical Support Globe Telecom May 2014 to July 2014 Helped customers resolving problems about technical issue Provide thorough support and problem resolution for customers Maintain composure and patience in face of difficult customer situations Manage base level IT support for consumer clients Education Associate in Electrical Engineering Triton College - River Grove, IL August 2015 to March 2017 Bachelor's in Information and Communications Technology San Beda University - Sampaloc May 2011 to March 2015 Skills Microsoft office, Google drive. (4 years), Microsoft Word, Word, Maintenance, Electrical, Management, Welding, training, Autocad, CAD Additional Information SKILL HIGHLIGHTS Excellent analytical skills Attentive to detail Proficient troubleshooter Cooperative team member Computer proficient Vast technical knowledge Outstanding interpersonal skills Knowledgeable in using C++, JAVA, and C programming language

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