Network Operations Tech II Network Operations Tech II Linux Administrator pivoting to Data Scientist Lakewood, CO Work Experience Network Operations Tech II CenturyLink - Englewood, CO May 2019 to Present   Examine network for problems   Test network for anomalies   Verify BGP routing Triage Analyst InteliSecure - Greenwood Village, CO December 2018 to March 2019   Review and analyze communications for security policy violations   Advise programmers on security policy tuning System Administrator Computer and Communications Technologies, Inc. - Centennial, CO 2015 to 2018   Build, maintain, and upgrade Linux servers and open source applications Manage the network Cisco switches and routers through CLI   Install, upgrade, and automate VMWare ESXi with shell scripts and GhettoVCB   Update firmware in Supermicro servers and Systech routers   Prepare disaster recovery plans and actionable scripts to minimize disaster impact Tree Crew Weston Landscaping 2014 to 2015   Remove trees that posed hazard to property and personnel   Drive two-ton chip truck   Maintain and utilize industrial mobile chipper Software Support Specialist IBM/TurboTax 2012 to 2014   Troubleshoot and resolve software issues for end users   Report incidents, problems, and suggest solutions for improvement   Educate users on tax code repositories for their own research Education Master's in Data Science Regis University - Denver, CO 2020 BS in Business Administration Black Hills State University - Spearfish, SD 2014 BS in Biology Black Hills State University - Spearfish, SD 2005 AA Mendocino College - Ukiah, CA 2001 AS in English Mendocino College - Ukiah, CA 1999 Skills CISCO, ROUTER, LINUX, FIRMWARE, DOCUMENTING, Vmware, Active Directory, System Admin, Linux Administrator, System Administrator, R (1 year), Python, Hadoop (Less than 1 year) Links https://www.linkedin.com/in/matthew-twigg-1a000052 Additional Information SKILLS SUMMARY   5 years administering Linux and Windows systems   3 years managing Cisco networks   3 years updating Supermicro server and Systech router firmware   2 years automating backend services and documenting diverse architectures   QUALIFICATIONS Linux Systems   Built, maintained, and upgraded 60+ Linux (CentOS, Ubuntu) servers   Installed, maintained, and upgraded Java and Rails open source applications   Created BASH scripts to back up servers on NAS   Maintained Asterisk and FreePBX phone applications Third Party Equipment   Maintained and managed Cisco

switches and routers   Maintained FortiGate 100D firewall and VPN objects and policies   Maintained Trend Micro antivirus clients Architecture   Integrated Microsoft AD, Win7/10, and Linux systems   Familiar with AWS, GCE, Docker, and Kubernetes   Physically assembled servers before installation   Installed, maintained, and upgraded VMware to host servers Data, Analytics, and Visualization   Familiar with R, Python, SQL, Hadoop, and Tableau   Experience with statistical methods and experimental design

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