

Scrum Master Scrum Master Guaynabo, PR Certified as Project Manager Professional, Lean Six Sigma Green Belt, Advance Scrum Master, Product Owner and Engineer in Training with history of achieving cost savings, operational efficiency, and enhancing system functionality in time constraint. Track record of tackling and solving tough business and technical problems. Self-starter with the ability to work effectively with individuals at all levels and in all functional areas. Experienced working in hardware and software projects, in healthcare, technology and manufacturing industries. Authorized to work in the US for any employer Work Experience Scrum Master CGI November 2018 to Present Guiding the team and organization on how to use Agile/Scrum practices and values to achieve project objectives Assist in team development by holding teams accountable for their commitments, removing roadblocks to their work and mentoring team members Building a trusting and safe environment where problems can be raised without fear of blame, retribution, or being judged, with an emphasis of healing and problem solving. Assisting with internal and external communication, improving transparency, and radiating information Supporting and educating the Product Owner, especially with respect to grooming and maintaining the product backlog. Providing all support to the team using a servant leadership style whenever possible, and leading by example Supporting the team s functional analyst in collecting requirements and building the project s documentation, as capacity allows Scrum Master Manager MMM Holdings June 2017 to 2018 Ability to coach agile principles to various levels within the organization, including stakeholders, release managers, and product development teams, taking organization maturity level into account. Assist in team development by holding teams accountable for their commitments, removing roadblocks to their work and mentoring team members Ensure Scrum and other agile methods are being followed as agreed to by the team. Emphasizes in the coordination and prioritizing of resources across projects, managing links between the projects and the overall costs and risks of the program. Identified personnel gaps, restructured the IT team, established annual objectives, training plans, motivated the team by defining a growth path for each position, redefined the shift schedule to create forward momentum for project execution. IT Project Coordinator / Scrum Master Evertec - San Juan, PR June 2015 to June 2017 Use tools and principles of Agile methodology for

monitoring the scrum processes and scrum meetings. Integrate requirements, refine and prioritize product and sprint backlogs to produce incremental deliveries of software products. Increases team's efficiency and motivates the team for changes that will ensure quality and timeliness. Get involved in team conflicts and be actively involved in technical matters thus finding out the gaps and ensuring product owner involvement in business decision and description of the functional flow. Interact with functional teams, owners of business applications, vendors and systems development teams to identify customer needs and provide effective and quality solutions. Project Manager Sabiamed May 2013 to June 2015 Lead, manage and implement healthcare software solution and infrastructure on hospital national and internationally using System Deployment Life Cycle (SDLC), lean and PM approaches. Establish strong relationship with partner and team, providing communication and saving cost identifying risk earlier in the project Unit, functional and user acceptance testing experience to insure the software is working as designed and designed to meet the expectation of the customer Provide training, direction and supervised for project team Prepare and present timely status report to client and senior management. Manufacturing Engineer / Quality Engineer Becton and Dickinson September 2011 to April 2013 Prepared Engineering Change Order and Change Notifications as required for equipment processes, as a result of validation requirements Prepared, make changes on Standard Operational Procedures in the production areas, according to the equipment changes or equipment validations, validation reports, and/or preventive and corrective actions (CAPA) Trained the personnel in the Manufacturing and Packaging areas, related to: Operational Procedures that have emerged from changes to equipment, validation reports, events and/or preventive and corrective actions (CAPAs) Changeover Reduction Time "Next Generation (NGMBT)" Project o Implementation of DMAIC methodology and SMED tool Tubes Manufacturing Area Layout Optimization Opportunities o Manufacturing Design Procedure (21 steps) Continuous Opportunity for Quality Unique Improvement (COQUI) o Lead plant continuous Improvement initiatives o Developed a plan to provide follow-up and visibility to continuous improvement projects Blitz Project in Device History Record (DHR) Review Process o Follow-up leader for ensuring action items execution o

Maintained and open flow of communication with management and quality engineering about this matter Results: Standardized the maximum day to review the DHR from 0 days to 3 days

Internship University of Southern Mississippi June 2011 to August 2011 Congestion Analysis at the Port of Gulf Coast Mississippi (for a future intermodal facility) Results: By the construction of an intermodal facility, the traveling will be reduced by 20%

Freight Movement Performance Analysis (to find the best way for freight movement in a future intermodal facility) Results: Determined that by train, the travel time could be reduced 16%

Volunteer Department of Veterans Affairs October 2010 to February 2011 Kaizen Project in emergency room (minimized the doctors and nurse round time by 25% or more) Results: Layout restructuring in emergency waiting room Time improves in nurse and doctor rounds by 30%

Education Bachelor of Science in Industrial Engineering Polytechnic University of Puerto Rico 2012 Skills Agile Scrum, Jira, PMP, Kanban, Scrum Certifications/Licenses Engineer in Training (EIT) Present Lean Six Sigma Green Belt Present Project Management Professional (PMP) Present OSHA 30hrs Present Certified ScrumMaster (CSM) October 2015 to Present Certified Scrum Product Owner (CSPO) June 2016 to Present Project Management Professional (PMP) Driver's License Advance Certified Scrum Master (CSM-A) August 2019 to Present

Additional Information Key Skills Computer: Jira ALM Microsoft Office Microsoft Project Microsoft Outlook Minitab SAP (MM) QDMS Arena (Simulation)

Social: Leadership Challenge follower Analytical and research skills Strong developer of key contact with employees Work under pressure Language: Spanish English (Fluent)

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