

Delivery Driver/Cook Delivery Driver/Cook Delivery Driver/Cook San Diego, CA Work Experience
Delivery Driver/Cook NASNI Pizza - Coronado, CA September 2015 to October 2017
Responsibilities. ? Deliver products to customers ? Provide service to customers ? prepare and
cook food and beverages ? Restock products ? Handle customer payments ? Inspect product
quality ? Manage cooks and drivers ? Deal with aggressive customers ? ID Checking ? Prevent
inebriated customers from acquiring alcoholic beverages ? Maintain work equipment clean ? Log
gas/miles IT Assistant/ Python Developer MCR Printing and packaging, Tijuana, B.C September
2013 to February 2015 Responsibilities. ? Analyze user requirements ? Keep an activity log ?
Develop database ? Manage network ? Troubleshoot network problems ? Install and configure PC
hardware ? Install Network hardware ? Assist in installing cameras and other systems ? Develop
Application based on the company's necessity ? Assist users with IT support Achievements. ?
Deploying security camaras around company perimeter ? Hardware migration ? Outstanding
Customer service Network Support & Web Developer Colegio de la frontera Norte, Tijuana, BC May
2012 to January 2013 Responsibilities. ? Analyze user requirements ? Develop database ?
Manage network ? Develop Application based on the company's necessity ? Assist users with IT
support ? Administer Database ? Keep Activity Log ? Manage Backup Services. ? Troubleshoot
network ? Install new Software on users Equipment Achievements. ? Outstanding Customer
service Education Bachelor's Degree in information Technology in information Technology
Universidad Tecnologica de Tijuana Skills ARDUINO, C#, HTML, PHP, PYTHON, Networking (2
years), Desktop Support (4 years) Links <https://www.linkedin.com/in/alejandro-ortiz-b97a87b2>
Certifications/Licenses CompTIA A+ March 2018 to March 2021 Desktop support certification
Network+ Certification October 2018 to October 2021 Network essentials Additional Information
TECHNICAL SKILLS. ? Installation and maintenance of computer security software (Antimalware,
Antivirus and others). ? Computing-Technical Skills (format, support and install programs). ?
Creating HTML pages, PHP and ASP. ? Creating Databases in MySQL and Microsoft SQL server.
? Presentations in English. ? Troubleshooting software and network errors ? PC Management and
installation ? Managed the following OS: Windows XP, Windows 7, Windows 8, Ubuntu. ?

Language: 90% Spoken and written English. ? Hands on with Microsoft Word, Excel and PowerPoint. ? Projects with ARDUINO UNO Technology. ? Desktop app development utilizing C# or Python

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