

Systems Administrator Systems Administrator Systems Administrator - Rosenhower Manufacturing
Experienced Systems Administrator with a demonstrated history of working in the manufacturing industry. Strong Information Technology professional skilled in ISO 27001, Strategic Partnerships and Data Center. Work Experience Systems Administrator Rosenhower Manufacturing September 2010 to Present Assure PCI compliance - complete and maintain yearly SAQ D Maintain all DC's and mail servers keeping users in sync and up to date Maintain Network, Desktops and Printers Maintain all EDI vendors in Sonicwall Firewall Assign jobs to Helpdesk / assist if necessary Setup and maintain video network for warehouse, phone room and showroom Keep all in-house software updated in a timely manner Maintained 15 Windows 08/12 servers. Most on VMWare Maintained Windows Exchange 2010 Updated 362 Windows 7 machines to Windows 10. Maintained 5 PBX servers Help Desk Support Specialist lvl 2/3 VA Hospital Annex January 2007 to 2010 Utilized troubleshooting with remote desktop applications: Logmein, Microsoft Remote Desktop, and VNC Hardware/software installations and upgrades of operating systems, printers, laptops and desktops. Respond to and create Help Desk tickets using Remedy ticketing software Support of remote network access using Cisco VPN software. Hardware Sonicwall Firewalls Cisco & Netgear switches Netgear NAS units Lenovo desktops Dell & HP servers HP, Dell & Zebra printers Software Kaspersky Security Center 10 Spector360, Solarwinds Log & Event Manager Solarwinds MSP VMWare KnowBe4 Windows7/10 Office 2010 Windows Server 08/12 Education Bachelors in Computer Science in Computer Science Temple University Skills System Administrator, System Admin Additional Information Information Security Management, Account Management Firewalls PCI DSS Computer security Security Audits Penetration testing Disaster Recovery Vulnerability Assessment & Management Customer service Strategic Partnerships Management

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