

Network Administrator Network Administrator Network Administrator - Alternatives Unlimited  
Massachusetts Cisco Certified hard-working and highly motivated Network professional with over 3  
years of progressive experience in troubleshooting, deployment, documentation, monitoring,  
configuration, and vendor coordination of various LAN/WAN technologies for enterprise  
environments with proficiency in routing and switching Technical Certifications & Skills ? Cisco  
Certified Network Associate CCNA ? Certified Network Professional Engineer CNPE ? Certified  
Data Center Administrator CDCA Authorized to work in the US for any employer Work Experience  
Network Administrator Alternatives Unlimited January 2016 to Present Engages external vendor  
support as required ? Created & maintain detailed network documentation ? Managed the  
development of new internal programs or modifications of current system ? Configuration for logical  
or physical changes to maintain service integrity ? Performed Cisco Routing/Switching, Network  
upgrades and configuration ? Member to a team of professionals responsible for the installation,  
configuration, maintenance, monitoring, resolving hardware/software issues related to the IT  
infrastructures to include system efficiency and enterprise application Network Support Internship  
Alternatives Unlimited January 2015 to December 2015 Assisted Network engineers in installing and  
relocating Network equipment. ? Worked closely with a Network Engineer, developed configuration  
review procedures, configured and managed router and switches ? Updated documentation to  
provide an efficient service environment ? Configuration for logical or physical changes to maintain  
service integrity ? Performed Cisco Routing/Switching, Network upgrades and configuration  
Education BSc in Public Health University of Massachusetts Skills Windows, Networking, Technical  
Support

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