

IT Program Manager IT Program Manager IT Program Manager - Umpqua Bank Maple Valley, WA
Managing Change Distilling Complexity Delivering Value My focus has always been on delivering value. I enjoy wrapping my head around the technical solution parameters and the business domain to ensure the initiative leads directly to strategic goals. In my experience, I often find the real work lies at the intersections. It's where raw data is turned into actionable analysis. It's how the interface is configured to afford optimal ease-of-use and ideal functionality. It's where strategy, marketing, business owners, architects, developers, vendors and more come together to release a compelling new product. At the intersections is where I operate. Authorized to work in the US for any employer

Work Experience IT Program Manager Umpqua Bank - Tacoma, WA October 2018 to Present
Organized interdependent project level initiatives into value streams to facilitate planning, prioritization and continuous delivery Drafted program scoping documentation and conducted initiation financial analysis Executed program performance monitoring and delivered status reporting IT Project Manager Umpqua Bank - Tacoma, WA February 2018 to October 2018
Oversaw the initiation, planning, execution and implementation of enterprise projects and programs
Communicating program status updates to a wide-variety of stakeholders and business partners
Monitoring and Controlling program to ensure the on-time, on-budget and high quality delivery of banking and finance enterprise software Business System Analyst Ump - Tacoma, WA April 2017 to February 2018
Drafted business requirements for enterprise project initiatives Elicited and defined functional requirements Drafted technical specifications and user requirements for vendor and internal developed system integration projects Managed project functions and activities
Conducted data analysis and mapping Education Master's in Computer Science DePaul University - Chicago, IL 2014 to 2016 Computer Science The University of British Columbia - Vancouver, BC 2013 to 2014 Bachelor's in English - Writing University of Illinois at Chicago - Chicago, IL January 1999 to December 2002 Skills SYSTEMS ANALYSIS, ASSURANCE TESTING, PROGRAM MANAGEMENT, MARKETING, Agile, Change Management, Customer Service, Microsoft Project, Scrum Master, Project Management, Visio, integration, Microsoft SharePoint, Kanban, HTML, Microsoft Office, training Certifications/Licenses Project Management Professional (PMP) SAFe

Agilist

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