

Cyber Security Risk Analyst (Remediation Management Team) Cyber Security Risk Analyst (Remediation Management Team) Cyber Security Risk Analyst (Remediation Management Team) - United States Postal Service Saint Paul, MN Work Experience Cyber Security Risk Analyst (Remediation Management Team) United States Postal Service (Contractor) - Eagan, MN May 2018 to Present Provide USPS with the most secure information systems infrastructure possible and significantly reduce its overall risk exposure while meeting the needs of our stakeholders. Deliver reliable, accurate, and expert guidance and oversight of the vulnerability remediation process. Retrieve vulnerability data, analyze and prioritize the data, then design and oversee a remediation campaign to address related groups of vulnerabilities. Notify and assist stakeholders by drafting and sending Request for Actions (RFAs). Monitor and report on the progress of vulnerability remediation by analyzing subsequent scan results and documenting/tallying responses to RFAs. Identify and document root causes for continued failure to remediate identified vulnerabilities. Document false positive and false negative vulnerability findings discovered during remediation. Assist in developing content for Risk Acceptance Letter (RAL) when determined that a critical system cannot be taken offline for the amount of time required to remediate. IT Lead Aramark Office - Minneapolis, MN February 2017 to May 2018 Performed all IT intern functions as well as more hands-on support and programming Helped maintain and expand on University of Minnesota websites using HTML and Drupal Constructed training guides to provide troubleshooting for University of Minnesota devices including computers, printers, cash registers, and credit card terminals Lead a team of IT interns in providing physical and network support during all TCF events Assisted in financial reporting and cash application for the catering division of the finance team Resolved IP network issues related to LAN, WAN, and WiFi operations Student Manager UMN Landcare/Facilities Management - Minneapolis, MN May 2014 to January 2017 Responsible for presenting a beautiful, safe, and accessible environment to campus users throughout the year In charge of training and managing all students within Landcare IT Intern Aramark Office - Minneapolis, MN September 2015 to December 2016 Set-up, programmed, and performed IT support on credit card terminals at TCF stadium during all sporting events Collected system

property information and processed invoices that were entered into spreadsheets    Deployed and implemented IT support on all Aramark owned technology/devices    Undergraduate Research Assistant NOvA - Minneapolis, MN February 2013 to April 2014    Conducted undergraduate research regarding the Neutrino Detector in Ash River, Minnesota    Trained students to help continue the undergraduate research    Strung thousands of modules using fragile optical wire from the lab in order to view the movements of neutrinos passed through each module    Paint Crew General Manager College Works Painting - Maple Grove, MN October 2011 to July 2012    Developed communication and proactive skills used to market and find new clients    Managed the division of labor for each work site to complete jobs timely    Communicated with state supervisor to maximize income and work output    Education Bachelor of Applied Science in Information Technology Infrastructure College of Continuing Education December 2016 University of Minnesota - Minneapolis, MN    Skills Microsoft Office, Splunk, Remediation Management, IT Service Management, Risk Management, Excel Certifications/Licenses Splunk Core Certified User May 2018 to Present

Name: David Oneal

Email: shellysullivan@example.org

Phone: 721-973-0048