

Network Architect Network Architect Network Architect - Tekzenit Port Saint Lucie, FL Proven IT problem solver with experience in a wide range of solutions and technologies. Passionate about implementing technology in a way that allows a business to grow while meeting the expanding needs and budget.

Work Experience Network Architect Tekzenit August 2015 to Present Amazon EC2 and Azure IAAS/PAAS - migrated several clients on-premise servers to the cloud utilizing cloud solutions from Amazon and Microsoft ? Hosted Exchange - migrated clients from on-premise exchange servers to Office 365 ? VMware Implementation - implemented hosted VMware solution for development group. Migrated over 200 servers and virtualized test system ? Hyper-V - installation and migration for clients with underutilized standalone servers to consolidated Hyper-V infrastructure ? Cloud Backup Solution - implemented Veeam Availability Console to provide offsite backup solution for all Tekzenit clients. Generated additional profitable revenue of 40k monthly ? Project Management - Communicated with team and clients on expectations and status. ? Network Monitoring Technologies: Connectwise, Naverisk ? Security - Implemented several firewall and security technologies including Juniper, Palo Alto, Cisco, Watchguard, Netwrix and Stealthbits ? Escalated Issues - worked with help desk team to handle high priority escalated issues with desktops, server and network infrastructure ? Salesforce Administration - Implemented new custom salesforce solutions for Sales Teams ? Desktop Imaging Solutions - implemented solutions from Acronis, Smart Deploy, Azure to standardize desktop implementation which resulted in eliminating onboarding issues

Senior Network Engineer Convergence IT Solutions December 2006 to August 2015 Helped grow Convergence from scratch to 5000+ managed nodes ? Oversaw Management of 80+ corporate networks ? Implementation of IT Management/Automation software (Labtech, Zenith and Connectwise) ? Project Management for major tasks and implementations ? Network Consulting for client migration projects (Hosted Exchange conversions, large scale active directory migrations) ? Network Monitoring Technologies: Zenith, Labtech ? High level Technical Issues - escalation tech for all network, desk and server issues ? Compliance Auditing Support - helped financial institutes and Medical clients meet HIPAA, PCI and other requirements

Senior Network Administrator Sagiss November 2001 to December 2006 Lead Engineer on Initial network setup and

upgrade projects ? Business technology planning and budgeting ? Help Desk Escalation - handled critical calls in a 24x7 helpdesk ? Project Management - created custom ConnectWise integrated system to allow project tracking and reporting ? Network Monitoring System - managed response processes of multi-location monitoring/alerting system ? Network Monitoring Technologies: Kaseya, N-Able, Zenith ? Migration projects from Novell/NT 4.0 to Active Directory and Exchange Server

Network Administrator Health and Science Center of San Antonio May 1999 to November 2001

Project: Migrated flat 10000 node network to 40+ VLANS ? Project: Created department specific appletalk zones and routing for 2000+ nodes ? Project: Worked with multiple locations implementing active directory and exchange servers ? Desktop/Server Support - escalation technician for level 3 issues

Escalation Engineer Hewlett Packard March 1998 to May 1999 Worked escalated issues from help desk technicians ? Trained technicians on HP products and common issues ? Handled high priority tickets from corporate contracts

Help Desk (Enterprise Desktops/Laptops) Hewlett Packard August 1997 to March 1998 Handled 100+ support calls from various HP users ? Maintained team goals for response time and customer satisfaction

Education Bachelor's Skills CHEF, CISCO, DEVOPS, EXCHANGE, CITRIX Additional Information Key Skills Proficient in several areas of IT including: Server / Infrastructure Cloud Solutions Applications Hardware Windows Server 2000- Office 365 Microsoft Office Suites Dell Servers 2016 Azure IAAS/PAAS Corel Office Suite HP Servers Red Hat/Ubuntu Linux Azure DevOps SmartOffice Dell/HP Storage Exchange Server Amazon EC2 EMR Solutions Solutions SQL Server Microsoft Azure QuickBooks RAID Technologies Blackberry Enterprise Salesforce Peachtree Watchguard Hyper-V Intermedia Egnyte Sonicwall Citrix / Terminal Services Veeam Veeam Juniper VMware Everycloud Powershell Cisco PIX, ASA Softlayer Dropbox Intrusion Detection Cisco Routers Dell Openmanage Sharefile Systems Cisco/HP Switches VPN Technologies Google Apps (G Suite) Palo Alto Switch Configuration Chef - Azure Automation (VLAN's)

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