PeopleSoft Administrator PeopleSoft Administrator PeopleSoft Upgrader and Administrator Coral Gables, FL Work Experience PeopleSoft Administrator Florida International University - Miami, FL October 2018 to December 2018 Peopletools 8.56 upgrade Elastic search implementation CS, Financials, and HR PUM updates to latest images Upgrade and implementation Support of Time & Labor/Absence Management/Common GL/Manager Self Service PeopleSoft Administration 2018 to 2018 Upgrade for CIT Daily administration of PeopleSoft HR 9.2 and Finance 9.2 on Peopletools 8.55 on Windows/SQL Server 2012 PeopleTools 8.55 to 8.56 upgrade Time & Labor/Absence Management/Common GL/Manager Self Service implementation support PeopleSoft Administrator Florida International University - Miami, FL 2018 to 2018 Supported PUM upgrade of Financials, HR, Campus Solutions, and Peopletools to latest versions. Implemented elastic search across all applications. Enterprise support applications administrator AerSale, Inc 2017 to 2017 Atlassian Cloud administration- Migration of Customer Support Desk from DeskPro Cloud to JIRA Cloud Implementation of JIRA Service Desk for HR Customizations and training end users in JIRA Core, JIRA Software, Confluence, workflows, automations, creating customized fields, and security. Remote independent consulting work as PeopleSoft Administrator and Database administrator Halifax 2017 to 2017 University of TX systems administration migration - Peopletools 8.55, Financials 9.2, IH 9.2, CS 9.2, Oracle 12c, Linux Principal Consultant in the Oracle Practice Ciber, Inc 2013 to 2016 Responsible for installing, upgrading, and administering PeopleSoft enterprise applications, their databases, and all associated infrastructure. Additionally, as a consultant I help the clients plan for future infrastructure needs, map and document processes, and facilitate knowledge transfer sessions. Graduate School USA (Washington, DC) - PeopleSoft Campus Solutions Los Angeles Community College District (Los Angeles, CA) - Tools 8.52-8.54 PeopleSoft Campus Solutions 9.0, PeopleSoft Enterprise Portal 9.1, Oracle ASM San Diego Community College District - Tools 8.54, CS 9.0, Fin 9.2, HCM, 9.2 University of Wisconsin System Administration - Financials upgrade assessment Daytona State College - Tools 8.54, CS 9.0, Fin 9.2, Oracle University Instructor Transamerica Training Management - Coral Gables, FL 2012 to 2013 2012 - 2013 PeopleSoft Administrator / Oracle DBA - PeopleSoft Campus Solutions

9.0 Systems, Applications, and Database Administrator Highpoint Technology Solutions - Miami, FL 2011 to 2012 2011 - 2012 Builds, maintains, and supports development environments of PeopleSoft Financials (FS) 9.1, Campus Solutions (CS) 9, Portal 9.1, and Human Capital Management (HCM/HR) 9.1 in tools versions 8.50-8.52 on Oracle, SQL Server, BEA Weblogic Linux, Mac, and Windows server and network security administrator server, and BEA Tuxedo CAS, Atlassian JIRA, Atlassian Confluence, and Sharepoint administrator Technology Instructor Subcontracted to teach Oracle University Data Management Tools and Upgrade on Tools 8.50 in Coral Gables, FL, Providence, RI, and Albuquerque, NM Division of IT - Administrative Software Florida International University - Miami, FL 2006 to 2011 Database Administrator / PeopleSoft Application Administrator Applications Production Support Lead DBA/ Admin for Financials 8.4 to 9.0 upgrade, HR 9.1 Implementation, Linux Strategy Administration of the PeopleSoft app, batch, DB and web components of the SA 8, 9, Portal 8.8, 9.1, HR 9.1 and Financials 8.4, 9 environments for approximately 40 databases Implemented Enterprise Portal 8.8 and integration into SA 8.0 Upgraded of Enterprise Portal from 8.8 to 9.1, student administration 8.0 to 9.0 24/7 on-call production maintenance and administration support BEA WebLogic and Tuxedo upgrades from Overall technology support bridge between PeopleSoft users university wide and the 6.1 to 10g networking, firewall, windows server admins, AIX server admins, and VPN technology groups Production application and desktop support for analysts, trainers, developers, and end users for App Designer, COBOL troubleshooting, Nvision, Crystal, Integration Broker Oracle Database Administrator Upgrade of Oracle 9.2 to 10.1, 10.2, 10.2.0.3 and 11g Oracle DB security administrator, Cloning/refreshing of environments, Backups, Performance troubleshooting, Monitoring growth Enterprise Scheduler Administrator TIDAL Enterprise Scheduler application administrator TIDAL upgrade from version 2 to version 5 Oracle DB, OS, and PeopleSoft processes production schedule administrator with 24/7 on call support. Change Management Phire version 2.0 Change Management tool sponsorship and implementation Administrator man for PeopleSoft Change Assistant - EMF setup, application of maintenance packs, bundles and fixes instructor Florida International University - Miami, FL 2009 to 2009 Miami, FL Dr. Irma Becerra

Fernandez 2009 Independently contracted to author and edit the supplementary materials for the 2nd Edition of the Knowledge Management text book. Created and edited PowerPoint slides, instructor questions, and instructor's manuals for updated and new chapters. Library of Congress Reference:Becerra-Fernandez, Irma, 1960-Knowledge management: systems and processes / by Irma Becerra-Fernandez and Rajiv Sabherwal. ISBN 978-0-7656-2351-5 Lab Administrator for North Latin American and Caribbean Solution Center Oracle USA, Inc. / PeopleSoft, Inc - Coral Gables, FL 2003 to 2006 Coral Gables, FL PeopleSoft Global Services - Consulting 2003 - 2006 Lab Administrator for North Latin American and Caribbean Solution Center PeopleSoft Technology Onsite certified installations of all PeopleSoft applications Upgrade consultant Consultant Education Master of Science in Management of Information Systems Florida International University

- Miami, FL August 2009 Bachelor of Science in Neuroscience Vanderbilt University - Nashville, TN

Name: Steven Hernandez

Email: xjackson@example.net

May 2003 Links http://www.linkedin.com/in/andollo

Phone: 001-520-393-0495x2265