

Network Security Analyst Network Security Analyst Network Security Analyst Miami, FL An innovative, dedicated and highly-skilled IT professional with practical experience in physical and logical security concepts. An excellent communicator and team player with natural capacity to build positive and productive relationships with internal and external customers, vendors, management and peers. Solutions-oriented with emphasis on process improvement, quality, efficiency and achieving optimal business value. Work Experience Network Security Analyst Lennar Corporation - Miami, FL November 2018 to Present Information Security Intern Lennar Corporation - Miami, FL January 2018 to November 2018 - Phishing campaign and security incident investigation via SIEM (Splunk), Secure Email Gateway (Proofpoint) Threat Response Auto-Pull & Targeted Attack Protection, Microsoft Azure/O365 Security & Compliance Center Message Trace, and analysis of mailbox forwarding rules - Monitoring, detection, investigation, and action on notable events and threat activity via SIEM - Quantification and remediation tracking of penetration testing and vulnerability assessment findings - Audited Meraki wireless security templates and worked with Meraki Admin to implement changes to align Meraki wireless, IPS, firewalls, and syslog configurations with corporate security standards - Endpoint security management and zone administration including whitelisting scripts and file quarantine - Performed internal scans of the public IP range and validated services on open ports - Authored the base configuration template for deploying Palo Alto firewalls - Created and verified the standardized firewall configuration guide - Standardized security zones and logging configuration IT Administrator Intellitech Systems - Miami, FL May 2017 to December 2017 - Delivery, setup, and configuration of end-user workstation hardware, software, and peripherals - Incident / service request resolution of hardware, software, information security, and network issues - IP surveillance systems and IP physical access control systems diagnosis and issue resolution - Installation of local area network cabling systems and equipment including network interface cards, hubs, routers, and switches - Administration of physical access control application (Millennium), physical security & surveillance application (Avigilon), and video surveillance application (Hikvision) - Designed, constructed and managed company websites (Intellitech Systems & Intellitech Wireless) Single Store Sales Representative

Techtronic Industries, N.A., Inc - Miami, FL March 2014 to May 2017 - Manage client accounts and provide after-sale assistance including resolving issues with our products, handling warranty claims, and assisting with supplementary purchases to ensure a complete and pleasant and customer experience. - Engage and educate management, staff and customers about our products via product-knowledge trainings and demonstrations. - Assist management in the training of new hires and interns on our team. - Manage customer data and all accounts. - Training store associates and our field sales teams via product knowledge sessions and product demonstrations. - Organize and participate in promotional events with the purpose of creating brand awareness and driving sales.

Grader - Operating Systems Florida Int'l University - Miami, FL September 2016 to December 2016 - Prepared keys for all homework sets, suitable for posting if instructor desired. - Graded all submitted exams, quizzes, and assignments following instructor s guidelines. - Completed assigned grading in a timely manner so grades were issued according to schedule. - Maintained record of student scores, raised concerns and provided feedback to the instructor regarding students performance.

Education Master of Science in Cybersecurity Florida International University - Miami, FL August 2017 to Present BA in Information Technology Florida International University - Miami, FL August 2015 to May 2017 BBA in Marketing Florida International University - Miami, FL August 2009 to May 2013

Skills Siem, Cyber Security, Information Security, It Security, Cybersecurity, Network Security, Linux

Links <http://linkedin.com/in/jacqueline-gonzalez-r>

Certifications/Licenses Certified Ethical Hacker (CEH) August 2017 to August 2020 License number: ECC50405495883 Certified Meraki Network Operator May 2018 to Present License number: 008485 Splunk Core Certified Power User January 2019 to January 2021

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