

Sr Technical Project Manager Sr Technical Project Manager Sr Technical Project Manager Ashburn, VA Sr Technical Project Manager with intensive experience in software implementation seeking growth opportunities. Bringing a strong background in Agile methodology, requirements analysis and quality assurance. Work Experience Sr Technical Project Manager SureFire Local Present Manage local and international teams on various technical projects. Successfully implement multiple new features into the SureFire Local platform. Manage user feedback of the applications and prioritize fixes and updates for future releases. Head a large multistage UI/UX redesign initiative. Determine estimates for new projects to set a budget. Network Analyst Ligado Networks - Reston, VA December 2017 to December 2018 Serve as a liaison between the client and internal development and test teams by leading client meetings to gather and analyze requirements. Managed the Implementation new software including ServiceNow and ScienceLogic, reducing the need for multiple NMS by 25% Determined feasibility, functionality and potential risks of proposed systems Design detailed process flow diagrams and mock ups of the UI. Computed, recorded, and proofread data, records and reports. IT Analyst Anexio - Ashburn, VA November 2016 to December 2017 Coordinated the transition to the Zendesk tool. Created project scopes and implemented road maps. Collected requirements and established process flows, functional design documentation and business requirements documentation. Ensured clients needs are met by conducting functional and user acceptance tests. Mobile App Development Analyst Web Triangle - Ashburn, VA November 2014 to November 2016 Determined a market focus and gathered core user requirements for the application. Developed mock ups of the application UI. Headed a team of six through biweekly Agile development sprints. Promoted from Intern to Analyst in June 2015. Education Associate of Applied Science in Applied Science Northern Virginia Community College - Sterling, VA 2017 Bachelor of Science George Mason University - Fairfax, VA 2016 Skills MICROSOFT PROJECT, USER ACCEPTANCE (1 year), USER ACCEPTANCE TESTING, REQUIREMENTS GATHERING, ACCEPTANCE TESTING Additional Information Skills Agile Methodology CRM User Acceptance Testing Jira Confluence SDLC Microsoft Visio Requirements Gathering Microsoft Office Suite Microsoft Project Server

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