Systems Administrator Systems Administrator Systems Administrator Lowell, MA Authorized to work in the US for any employer Work Experience Systems Administrator ABCorp - West Roxbury, MA March 2015 to February 2019   Installed, configured, and troubleshot problems reported by users. Maintained existing physical/virtual servers and sonic firewalls.   Supported and maintained IT infrastructure LANs, WANs, routers, Cisco switches, Fiber Optic network, and Intranet systems. Administered laptops, desktop computers, servers, printers, iPhones, and smart phones.   Managed and documented Active Directory Object creation and configuration.   Supported virtual remote desktop. Systems Administrator Rousselot - Peabody, MA December 2010 to March 2015 Installed, configured, and troubleshoot problems reported by users.   Managed physical servers and virtual servers.   Maintained network IP security cameras and antivirus security of the company sites.   Supported LANs, WANs, routers, Cisco switches, Internet, Fiber Optic network, and Intranet systems.   Administered laptops, desktop computers, servers, printers, Cisco switches, firewalls, Shoretel VOIP phone systems, iPhones, and smart phones.   Assigned configuration of authentication and authorization of Active Directory services.   Maintained Veeam backup and replication daily and weekly data. Touch Panel Production Supervisor Portable Product Service - Stafford, TX August 2008 to October 2010   Managed HD2 refurbished LCM and Touch Panel (TP) project.   Reported input and output the productions daily and weekly. Kept track of defective parts and new parts in and out of stock room.   Managed 1st shift and 2nd shift assembly lines of HTC cell phone products on the schedule to work daily and assigned job to assemblers.   Maintained and trained each section of the assembly line to meet a quality assurance specification. Quality Assurance Engineer Verizon Telecommunication - Middleton, MA April 2004 to April 2005 Developed test cases and test plans based on documentation and executed test cases using Test Director Tool.   Tested Web-Based Applications of VAST (Verizon Advertisement System of Tomorrow).   Performed functional, black box, acceptance, and regression tests.   Developed SQL scripts to verify the data from the Oracle database. Reported bugs to Test Director. Quality Assurance Engineer Intellution - Foxborough, MA October 2000 to November 2003   Developed test cases according to the MRD (Marketing Requirement Document) and FRS (Functional Requirement

Systems).　　Executed and modified manual tests of iFIX (HMI/SCADA) Automation Software. Verified bugs from the Visual Safe Tracker System.　　Developed test scripts to execute functionality and performed black box, acceptance, and regression tests. Education B.S in Computer Science Wentworth Institute of Technology - Boston, MA May 2000 Skills .net (Less than 1 year), Active directory (8 years), Citrix (Less than 1 year), Dhcp (Less than 1 year), Dns (Less than 1 year), Employee resource group (Less than 1 year), Enterprise resource planning (Less than 1 year), Erp (Less than 1 year), Exchange (Less than 1 year), Fiber optic (8 years), Fiber optic network (8 years), Jira. (Less than 1 year), Ms exchange (Less than 1 year), Ms office (Less than 1 year), Symantec (Less than 1 year), Tcp (Less than 1 year), Tcp/ip (Less than 1 year), Visual studio (Less than 1 year), Vmware (Less than 1 year), Voip (4 years), System Admin, System Administrator

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