

Backup and Recovery Administrator, Senior Backup and Recovery Administrator, Senior Manager of Information Technology Operations Jacksonville, FL Former role as IT Infrastructure Manager, responsible for the IT Operations under the Chief Information Officer (CIO). Supervised Network Engineer Team which comprised the Network Security and Infrastructure Group, Application Support Group and Server and Storage Group. Managed the Computer Support Supervisor whose duties are to supervise the Help Desk Team and Computer Technician Team. Managed the IT Asset Manager whose duties included directing the team to receive, record hardware assets and software license and surplus end of lifecycle assets. Provide custom reports and metrics to command staff and executive personnel. Write and review employee evaluations Employee career development, including training (onsite and offsite) Leadership and mentoring college level interns Designed and Architected New Infrastructure Requirements Work in partnership and supported the Application Development Manager (direct report to the CIO) as his teams rolled out or updated applications. Designed and maintained the Microsoft SQL hardware environment for the Database Administrator (DBA) Supervisor. Directly responsible for all IT Security the Jacksonville Sheriff's Office, with North American Electric Reliability Corporation Critical Infrastructure Protection experience. Held the position of Local Agency Security Officer FBI Criminal Justice Information Services (CJIS) Ensured agency-maintained compliance with the CJIS Security Policies by implementing IT Best Practices and writing corporate policies Interface with other Law Enforcement and Governmental Agencies RANDEL J. BENNETT Assisted the CIO with all aspects of IT Operational Financial management. Most recently authored the justification, purchasing and deployment of the Jacksonville City Council award of a 2.7 million-dollar infrastructure upgrade. Participated in IT Strategic and Personnel planning Planning 5-year IT budgetary forecast Product research, evaluation and review Draft technical specification of bid requirements for hardware and IT services Reviewed and approved contractors and vendors scope of work including request for proposal (RFP) responses Reviewed and approved product annual support and maintenance agreements Work Experience Backup and Recovery Administrator, Senior Jacksonville Electric Authority - Jacksonville, FL 2018 to 2019 Backup and

recovery of customer billing and payment systems      Backup and recovery of security access systems for the Bulk Electric System (BES) Cyber System Information      NERC CIP (North American Electric Reliability Corporation critical infrastructure protection) Certified Infrastructure Manager Jacksonville Sheriff's Office - Jacksonville, FL 2015 to 2018 Project managed the deployment of Exchange Journaling, providing compliance under State Statutes for Public Records Requests.      Developed the strategy and oversee the implementation of the server consolidation project, physical to virtual reducing hardware and power consumption costs.      Project Managing the migration of the Jacksonville Sheriff's Office WAN Sites from Metro-E to ASE.      A member of the Duval County / City of Jacksonville Unified Emergency Call Center Committee. Network Manager 2014 to 2015      Responsible for approval of network designs and solutions      Managed Network Groups implementations as well as enterprise network management      Provided the deciding factor for prioritization of teams Level Three Support issues      Facilitated the leadership for a successful transition from the dual authentication software called 2FA to Dell's called Defender.      Designated the Local Agency Security Officer (LASO) under the CJIS Compliance Policy of the Florida Department of Law Enforcement and the Federal Bureau of Investigations.      Lead the Jacksonville Sheriff's Office to a 99% compliance audit from both FDLE and the FBI. Network Engineer 2010 to 2014 Network Manager 2006 to 2010 Network Engineer 1998 to 2006 System Engineer Level 1 Pomeroy Computer Resource - Jacksonville, FL 1997 to 1998 Petty Officer Retired 1982 to 1997 Persian Gulf War Veteran      Managed small teams in logistical and tactical movements nationally and international.      24-hour support to emergency calls with as low as 30-minute response time.      Developed PC deployment images in a Novell NetWare 3.11 environment. Links <http://WWW.LINKEDIN.COM/IN/RANDEL-BENNETT-35806879>

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