

Systems Administrator, Artech-IBM Systems Administrator, Artech-IBM Systems Administrator, Artech-IBM - Artech LLC Tulsa, OK \* Systems Administrator with client facing experience providing desk top support for over 30 years \* IT Professional seeking to provide superior technical support for your company Authorized to work in the US for any employer Work Experience Systems Administrator, Artech-IBM Artech LLC - Morristown, NJ January 2019 to Present 116 user environment, 2 Sites Provide infrastructure, PC Refresh, and desktop support for BP Pipelines for the entire United States Frequent contact with users, peers, and managers primarily face to face as desktop support for problem resolution Completed 116 Laptop hardware refresh project for all of Tulsa Control Center Systems Administrator, CDI-IBM IT Solutions - Denver, CO September 2009 to December 2018 130 user environment, 2 Sites Provide infrastructure, laptop, and desktop support for BP Pipelines for the entire United States Completed staging and deployment of 55 laptops for the Controllers Completed 130 laptop, desktop hardware refresh project for all of Tulsa Control Center Systems Administrator, EDS-HP EDS, an HP Company - Tulsa, OK September 2006 to September 2009 150 user environment, 2 Sites Provided infrastructure and desktop support for BP Pipelines Tulsa Control Center, Backup Control Center, Cushing, Drumright, Paul's Valley, and multiple Tulsa Locations Completed staging and deployment of 55 laptops for the Controllers Completed 150 laptop and desktop hardware refresh project for all of Tulsa Control Center Systems Administrator EDS, an HP Company August 2003 to September 2006 4,000 user environment, 13 Sites - Providing infrastructure and desktop support for M&E Tulsa American Airlines - Correlated with American Airline Corporate Real Estate installing 45 computers and printers at the new Wheel and Brake Center - Completed pre-staging 800 desktop frontline units for American Airlines upgrade - Installed over 3,000 back office units for American Airlines Systems Administrator EDS, an HP Company August 2000 to 2003 5,000 user environment, 13 Sites Project Manager for priority network solution, American Airlines Project Manager, Maintenance Operations Center Project Converted the Engineers desktop solution from Macintosh to PC Configured Citrix client for 120 units Correlated with corporate real estate, electrical, voice, and furniture vendors Tested and implemented all software solutions for the 24 by 7 Tulsa, OK. Operation Network Analyst Sabre

Corporation - Tulsa, OK November 1998 to 2000 Sabre Collected data from the workstations and from the wiring closets Designed and implemented the new standards for cabling labeling for American Airlines network. Maintained current database for all networking devices. Correlated with IBM and Network Solutions on new cabling issues Maintained and supported desktop services and Mainframe applications for 7,000 American Airlines units Project Manager, Sabre Corporation - Washington, DC November 1997 to November 1998 2,000 user environment, 32 Sites Project Manager, U.S. Airways cutover to Sabre Reservation System Managed all pre-implementation activities, surveying most of the East Coast airports Designed and Implemented training material and classrooms for the new reservation system Managed 55 contractors throughout the duration of the project Supervised the implementation of the desktop solution from cabling, 2,000 desktops, and ticket offices Project Manager, American Airlines American Airlines - Washington, DC November 1993 to November 1997 2,000 user environment, 33 Sites Project Manager, Ronald Reagan Washington National Airport American Airlines move. Managed all pre-implementation activities, surveying all Washington National airports Provided LAN and Desktop Support for All American Airlines locations in Washington D.C., Baltimore, Virginia, and Pennsylvania. Correlated with corporate real estate, electrical, voice, and furniture vendors Education Associate of General Art in General Art Ball State University - Muncie, IN July 1977 to July 1979 Associate in Automotive and Diesel Technology Lincoln Technical University - Indianapolis, IN June 1976 to June 1977 Skills Lotus notes (10+ years), Printers (10+ years), Active Directory (10+ years), System Administrator (10+ years), Microsoft Office (10+ years), System Admin (10+ years)

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