

Systems Administrator Systems Administrator IT Support Specialist Austin, TX Authorized to work in the US for any employer Work Experience Systems Administrator PepWear Inc - Cedar Hill, TX 2019 to Present Support software systems for Windows and Mac PC/Mac technician, POS technician - Ipad/Square POS E-Commerce Applications Technician / Calibration Technician Southwestern Gage Sales Inc - Dallas, TX 2018 to 2018 Micro-Vu calibration technician and applications technician Metrology Sales and training Assistant Manager of Operations Seng Charoen Co., Ltd - Bangkok, TH 2014 to 2015 Manage textiles production factory NOC Support Specialist GTT communications, formerly MegaPath Networks - Austin, TX 2012 to 2013 Maintain private networks for large enterprises and small businesses Interact with enterprise management, help desks, and end users Coordinate with team leads and associates to achieve goals and quotas Point of Sales Technician Hanasho Inc - Dallas, TX 2008 to 2012 2015-2018 Complete installation of Windows based touch screen POS systems Networking of server/client POS terminals, printers, and devices Menu, pricing, and GUI layout implementation via SQL based software Education Bachelor of Science in Computer Engineering Devry University - Irving, TX Skills Active Directory, Office 365 (4 years), NOC (2 years), Windows OS (10+ years) Assessments Technical Support Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: [https://share.indeedassessments.com/share\\_assignment/fg0h0onzshwkwez](https://share.indeedassessments.com/share_assignment/fg0h0onzshwkwez) Basic Computer Skills: PC Expert August 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: [https://share.indeedassessments.com/share\\_assignment/7ev-xrq85yrp7ka2](https://share.indeedassessments.com/share_assignment/7ev-xrq85yrp7ka2) Project Management Skills: Time Management Proficient August 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: [https://share.indeedassessments.com/share\\_assignment/gkaqrrhv0ws9cvgn](https://share.indeedassessments.com/share_assignment/gkaqrrhv0ws9cvgn) Supervisory Skills: Directing Others Proficient August 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: [https://share.indeedassessments.com/share\\_assignment/djbecbqbr2slak5h](https://share.indeedassessments.com/share_assignment/djbecbqbr2slak5h) Indeed Assessments

provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information SKILLS ? NOC technician/POS tech/PC tech/Certified Micro-vu applications/calibration tech, GD&T ? Windows 2000/XP/7/10 | Mac OS (intermediate), iOS, Android ? Cisco/Fortinet Routers/Switches/WAPs, modems, printers, Broadband, DSL, T1, GSM, TCP/IP ? Active Directory - Windows Server 2012/2016, firewalls ie. Sonicwall, Office 365, GSuite ? Zoho One, Quickbase, Adobe Suite, Acronis, Web hosting, Shopify, Big Commerce, Linux terminal ? Intermediate [Java, JavaScript, HTML, JSON, XML] Academic [C/C++, Motorola Assembly] ? Manage field service techs and enterprise accounts 300-6000 sites per account (NOC) ? Remote (SSH, telnet, remote desktop) and on-site troubleshooting, cabling/wiring ? 11+ years experience in customer service

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