

Tech systems administrator Tech systems administrator Tech systems administrator - Northshore University Health Systems Park Forest, IL Technician with 3 years of experience in networking, PC installation, POS installation, and help desk support. Fully competent in windows 7 and 10 with an emphasis on customer service, teamwork, and positive teamwork. Eager to learn new things and to grow as a professional technician.

Work Experience Tech systems administrator Northshore University Health Systems - Skokie, IL 2018 to Present

- Provide technical support for PC technicians, project managers for windows 10 project
- Assign I.P. Addresses to PCs using DHCP (dynamic host configuration protocol)
- Push and install medical and Microsoft software using SCCM (system center configuration manager)
- Use active directory to add, share, delete access to folders to proper users
- Create user accounts using Eve Active Directory and give user access to proper folders in the shared drive
- Use service desk console to respond and close tickets
- Use Microsoft Excel to document and keep track of projects to make sure progress and deadline is being met and done at a professional manner
- Prepare new windows 10 PCs for deployment by adding them to domain, install software (Microsoft office, adobe pro, software for radiology), changing computer name with correct naming convention, and ruining policies PC and Network

technician R & P NETWORKING SOLUTIONS - Park Forest, IL 2015 to 2018

POS (point of sales); install computer registers, pin pads, keyboards, and computer monitors for clients such as Walmart, Target, Meijer, Popeyes and Holiday Inn

- Install 800 ft of cat5 and cat6 cable in commercial buildings and terminate and punch down in data closet.
- POS preventative maintenance; clean and inspect POS systems to make sure they meet maintenance specs
- Remove old hard drive and install new hard drive in desk top computer
- Help clients Setup computers and transfer saved documents to new desktops
- Install self checkout registers in Target, Walmart, And Meijer
- Install 800 ft of fiber Optic cables for fedex commercial buildings
- Install networking equipment such as modems, access points, and servers for clients at business offices, schools, dealerships and restaurants.
- Mount computer monitors and T.V.s in commercial buildings

Skills Active directory, Network administration, Networking, Dhcp, Ncr

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