

TECHNICAL ANALYST II TECHNICAL ANALYST II TECHNICAL ANALYST II -
OWENS-ILLIONIOS Bowling Green, OH Work Experience TECHNICAL ANALYST II
OWENS-ILLIONIOS - Perrysburg, OH 2017 to Present Installed and support an enterprise SQL
environment running Microsoft SQL 2000, 2005, 2008, 2012, 2014, and 2017. Maintain all SQL
instances, perform daily/hourly backups, performance monitoring, and database maintenance.
Work on a BASIS team to support SAP environment doing daily tasks of approving RevTracs, daily
jobs, patching OS, performance monitoring. NETWORK ENGINEER HCR MANORCARE - Toledo,
OH 2017 to 2017 Installed and supported Cisco UCS hardware with VMware vSphere 5.5 (100+
Host / Over 500+ VMs) Installed and supported many different SAN hardware - Dell EMC, Pure
Storage SR. WINDOWS PLATFORM SERVER ADMINISTRATOR OWENS-ILLIONIOS - Toledo,
OH 2012 to 2017 Installed and support HP C7000 Blade with VMware vSphere 5.1 (8 Host / over
200+ VMs). Installed and support IBM v5000 SAN. Provides level 2nd and 3rd level support for
the Windows Server Platform Responsible for daily review, administration, and troubleshooting for
server back-ups using TSM backup software Provides operational support for O-I server
hardware, operating systems, backups, antivirus/malware protection, security, and patching. Team
lead of global server group for WSUS infrastructure automating monthly patching for all global
servers. Installs, configures, administers and supports O-I's global Windows servers, Active
Directory, DNS and DHCP infrastructures. WINDOWS PLATFORM SERVER ADMINISTRATOR
OWENS-ILLIONIOS - Toledo, OH 2011 to 2012 As a consultant for O-I, I work with a team of 3 to
support over 250 local Windows Servers (OS: Windows NT, 2000, 2003 R2, and 2008 R2) running
on physical and virtual platforms. Support 20 remote servers across North America running on
physical and virtual platforms. Strong knowledge with IBM and HP server hardware platform.
Responsible for DHCP and DNS entries and most active directory functions Strong knowledge in
Hyper-V and VMware (2.5 - 5.5) NETWORK / ASTERICK ADMINISTRATOR HOSPICE OF
NORTHWEST OHIO - Perrysburg, OH 2006 to 2011 Team lead of all Windows Advance Server
2003 R2 (15 servers), many different versions on Linux (CentOS, Red Hat, and Fedora), Microsoft
Exchange 2003, Cisco switches POE/L3, HP Servers/switches, Dell Servers/switches, Equallogic

iSCSI, AVG Network Edition, VOIP phones (Asterisk), HP Data storage, and Backup Exec 12.5.

Installed and transferred all Hospice of Northwest Ohio data to an Equallogic SAN that replicates to another Equallogic SAN at Hospice's other location. Consolidated all servers to one location

making a new data center for Hospice of Northwest Ohio. Maintain Hospice of Northwest Ohio

inventory of hardware for servers, laptops, PCs, copiers, and cell phones. NETWORK

ADMINISTRATOR PACER INTERNATIONAL - Dublin, OH 2005 to 2006 Worked with Novell 6.5,

NBO, Windows 2000 / 2003, Active Directory, Terminal Servers, Exchange 2003, Novell GroupWise

6.5, Veritas, ArcServer, and Citrix Supported 600 local users and over 300 remotely in over 20

different locations Installed 10 Novell NBO servers at 10 different locations across North America

NETWORK ADMINISTRATOR TAC AUTOMOTIVE GROUP - (MOTOROLA) - FARMINGTON -

HILL, MI, US 2000 to 2005 As a consultant for Motorola, supported five locations in the southeast

Michigan area with a total over 400 users and six servers Designated lead of a team charted with

preparing disaster plans for all servers in the Detroit Metro area Configured and supported six

Windows 2000 Advanced Servers (Exchange, SMS, Veritas NetBackups, Data servers, Active

Directory) Selected to lead the team supporting the Farmington Hills building security Received

training in Windows 2000 and developed a firm knowledge in the operating system Migrated

Windows NT / Novell 4.11 servers to Windows 2000 Advanced Server Maintain and operated

video conference equipment Supported and Trained user on Motorola products (phone, two-way

radios, PDAs) PC/NETOWRK ADMINISTRATOR EVENFLO COMPANY - VANDALIA - Piqua, OH

1996 to 2000 Purchased and setup multiple HP servers with Novell 4.11 and ArcServe 6

Configured HP Servers with Windows NT 4.0 and Exchange Responsible for procurement and

configuration of end-user workstations, including installation of software applications Supported

over ten locations across North America Developed a strong knowledge of Windows 95/98/NT,

Outlook 98, Office 97, ccMail 8.1, Internet Explorer 4/5, and other department based software

Co-managed a team of 20 IT technicians that upgraded over 600 PCs to Windows 98 over a

four-week period in ten different locations Migrated over 500 users from ccMail to Exchange Led

a Workflow Team that successfully redesigned the workflow in the MIS Department to quantifiably

improve the level of service given to the company Education Associates in Information Technology
HENRY FORD COMMUNITY COLLEGE - Dearborn, MI 2003 to 2004 Bachelors in Computer
Programming for Business WRIGHT STATE UNIVERSITY - Dayton, OH 1994 to 1997
Certifications/Licenses Windows Server 2012 - MCSA Present

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