

Systems Administrator | Systems Administrator | Atlanta, GA Work Experience Systems Administrator | Board of Health - Atlanta, GA January 2018 to Present Active Directory managing users managing IT projects MS Project troubleshooting all PCs remotely and on-site at 6 locations Windows Server 2012 and 2016 ICINGA Network Monitoring Mitel IP phone management Desktop Support Technician II FedEx Technology Service Center - Collierville, TN December 2014 to January 2018 Provide Desktop support over the phone Interact with the customers Remote into PCs using RDP or Skype for Business Citrix Zen App usage Education Bachelor's of Business Administration in Manangement Information Systems University of Memphis - Memphis, TN December 2003 to May 2009 Skills System Administrator, Active Directory, SCCM, System Admin

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