

Systems Administrator Systems Administrator Systems Administrator Louisville, KY Currently looking for a full time, non-contract position as a IT Technician or Systems Administrator. I have been in the IT industry for over 20+ years. I have seen numerous changes in the IT world and have adapted to them very well. I am a hard worker and very diligent about my work. The companies I have worked for in the past would be very positive in their reviews of my work. I am loyal, dedicated, dependable and trustworthy. I believe that any company that would provide me with an opportunity will find that bringing me onboard with their company was an incredibly wise choice. I have a family to support and can start immediately with the right company and in the right position. Authorized to work in the US for any employer

Work Experience

Systems Administrator Strothman & Company, PSC - Louisville, KY January 2008 to June 2017 Managed IT Support for one main office, two remote offices, and 66 full time employees. Conducted all IT functions including: Installed, upgraded, configured and supported all Windows's OS's from XP through Windows 10 Installed, upgraded, configured and supported Windows server infrastructure from Server 2003 through 2012 Experience in transitioning from physical server to virtualized server environment Applied routine updates to 6 virtual and 3 physical servers Performed cable runs and terminations at workstation locations to patch panels Maintained various licensing for all software, including specialized tax software Performed routine backups: (incremental, differential and full) on a daily, weekly and monthly rotation Installed maintained upgraded anti-virus software Responsible for all IT purchases, including replacement of HVAC system. Diagnosed and resolved issues with user's workstations, laptops or personal devices. Setup and supported IT equipment needed for out of office seminars Trained end users on proper IT awareness Sole point of IT contact for entire organization.

Helpdesk Specialist/Asst Network Administrator ISCO Industries - Louisville, KY August 2003 to January 2008 Developed, implemented and managed the IT Department Helpdesk. Created and implemented department Helpdesk policies and procedures. Supported users with system/network problems consisting of LAN, internet, VPN, Dial-up and Communications (Analog, Cell & VoIP) issues. Resolved issues related to PC & terminal server environments. Worked directly with Network Engineers to assist in maintaining network/server stability.

Developed complete asset tracking process for all IT equipment. Assisted in the maintenance, repair and configuration of office PC's, laptops and printers. Traveled to remote offices to help with new implementations and installations of equipment. Education Associates in CIT Jefferson Community & Technical College - Louisville, KY August 2018 to Present Certificate Sullivan University - Louisville, KY June 2007 Bachelor of Arts in Political Science University of Louisville - Louisville, KY May 1992 Skills Acrobat (10+ years), Active directory (10+ years), Adobe acrobat (10+ years), Backup exec (9 years), Encryption (7 years), Inter-tel (10+ years), Microsoft Office (10+ years), printers. (4 years), problem solver (10+ years), Symantec (8 years), Veritas backup exec (8 years), Vmware (10+ years), Vpn (5 years), Technical Support (10+ years), Windows (10+ years), Networking (10+ years), Mac (4 years), access, Customer Service, Windows 7, security Certifications/Licenses TestOut Security Pro Certification May 2019 to Present This certification does not have an expiration. Currently studying for the CompTia Security+ exam Microsoft Certified Professional (MCP) December 2008 to December 2012 CompTIA Network+ December 2006 to Present CompTIA A+ October 2006 to Present Additional Information SUMMARY OF SKILLS Over 20+ years of Systems Administrator experience. A creative problem solver who is able to effectively troubleshoot and actively seeks feedback to ensure users' needs are met. Displays a strong attention to detail when repairing and installing PC's, laptops, and printers. COMPUTER PROFFECIENCIES Windows OS 7, 8, and 10 Server 2008 & 2012 McAfee EPO Windows Active Directory Symantec Backup Exec PGP Desktop Encryption Windows Server Update Services Adobe Acrobat 7.0 & X Inter-Tel IP Phone Systems Microsoft Office Suite 2007 & 2010 VPN Networks VMWare Network structure & break points

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