

Systems Administrator Systems Administrator System Administrator Columbia, TN Currently I have 5 years of IT experience ranging from entry level desktop support to System Administrator. I never want to stop growing in my career and I will continue to push myself to learn new skills and technologies. I work well as a member of a team as well as taking initiative to excel in working solo. Authorized to work in the US for any employer Work Experience Systems Administrator Farm Bureau Insurance - Columbia, TN February 2014 to Present Skills and knowledge used on this job:

Hardware and software repair/maintenance within the home office and remote offices Software installations and configuration Maintaining Windows OS in end user s workstations Pulling and clipping cat5/cat6 network wires Providing tier 2 and tier 3 support to end users Have gone through Agile methodology training/classes Administering of Windows Updates using the WSUS system Administering Enterprise Symantec Endpoint Protection Administering Carbon Black Protection system (Machine learning & whitelisting/blacklisting application software) Administration within Active Directory and group policies Administering of in-house applications Basic networking and troubleshooting Providing remote support via RDP, VNC and PsExec Basic knowledge of administering SQL databases Education Desktop Technician in Computer Science Tennessee Technology Center - Dickson, TN 2008 to 2009 Skills Administering Windows Updates via WSUS (3 years), SQL (1 year), System Administration (3 years), Desktop Support (5 years), Windows 7 (5 years), Windows 10 (3 years), Anti-Virus Administering (3 years), Windows Server 2008 (3 years), Windows Server 2012 R2 (3 years), Agile (1 year), Remote Desktop Support (5 years), Customer Service (6 years), Excellent multi-tasking, Teamwork, Shift Supervisor, Team Member, Active Directory, VMware Certifications/Licenses Desktop Technician September 2009 to Present This was the certificate issued after completing my Information Systems course at Tennessee Technology Center of Dickson, TN. It covered basic CompTIA A+ Hardware and Software Additional Information Just a little bit about me: Im happily married to my best friend and we have been together for over 5 years. My wife and I both work full-time jobs to provide the best we can for our family. We have 2 beautiful daughters who we couldn t be more proud of and several pets. We are very big on family and make sure to always make time for each other.

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