

SENIOR IT SYSTEM & NETWORK ENGINEER II SENIOR IT SYSTEM & NETWORK ENGINEER II  
SENIOR IT SYSTEM & NETWORK ENGINEER II Prairieville, LA Well-rounded IT professional seeking to utilize experience in systems administration, and solution design to contribute to a cloud or large scale systems operations team. I have acquired a large breadth of knowledge and experience in IT across many different software and hardware vendors in areas of networking, systems, security, and software development, with a continuing hunger and eagerness to learn new hardware and software to further my growth and skillset. Work Experience SENIOR IT SYSTEM & NETWORK ENGINEER II LION ELASTOMERS GEISMAR & PORT NECHES August 2013 to Present Well Versed in - Networking, TCP/IP, Disk Management and RAID, Virus Prevention and Removal, Data Recovery and Migration, Database Creation and Installation. Port Forwarding and Routing/VNC/SSH, Project Management Network Planning & Scripting. PowerShell, Active Directory, Group Policy, Domain Administration. Budgeting and Resource Allocation. SAP Server support SUSE LINUX. Basic SD End user support. Software and Hardware Troubleshooting, Inventory Control, Product Recommendation, Customer and Vendor Support. Hardware and Software Training, Installing Network Cabling, Building and Installing Servers, Virtualization and Virtual Servers, Microsoft Office Software Support; File Shares and Security Permissions, and Peripheral. Desktop Central, Service Desk Plus, Ad Manager Plus, & Self-Service Tool. Install, Manage, Configure, & Update Mange Veeam and Comm-Vault Backup Systems. SENIOR HELPDESK ADMINISTRATOR SPARKHOUND January 2012 to August 2013 Supporting 50 plus clients at Sparkhound in support services. Writing standard order of procedure's for multiple clients in support services. Maintaining helpdesks for Baton Rouge General to other various clients. Offsite Work at Lion Copolymer 2 days a week Anything from Deploying and imaging computers. Using Dame Ware remote software to troubleshoot software and hardware. Deploying and setting up images in Dell Kace. Replacing hard drives and memory. Setting up users in active Directory and exchange. Troubleshooting on deployments for Southwest Energy in Texas and help them through a migration from windows XP to Windows 7. Deployment of office 365 for three different clients at Sparkhound Education Associate in

Information Technology ITI Technical College - Baton Rouge, LA August 2009 to May 2011 None in Business Management Southeastern Louisiana University - Hammond, LA August 2000 to May 2005 High School Diploma Mandeville High School - Mandeville, LA August 1996 to May 2000 Skills Well Versed in - Networking, TCP/IP, Disk Management and RAID, Virus Prevention and Removal, Data Recovery and Migration, Database Creation and Installation. Port Forwarding and Routing/VNC/SSH, Project Management Network Planning & Scripting. PowerShell, Active Directory, Group Policy, Domain Administration. Budgeting and Resource Allocation. SAP Server support SUSE LINUX. Basic SD End user support. Software and Hardware Troubleshooting, Inventory Control, Product Recommendation, Customer and Vendor Support. Hardware and Software Training, Installing Network Cabling, Building and Installing Servers, Virtualization and Virtual Servers, Microsoft Office Software Support; File Shares and Security Permissions, and Peripheral. Desktop Central, Service Desk Plus, Ad Manager Plus, & Self-Service Tool. Install, Manage, Configure, & Update Mange Veeam and Comm-Vault Backup Systems. Install, Manage, Configure, & Update VMware vSphere Enterprise Environment. Install, Manage, Configure, & Update Windows Servers from 2003-2019. Install, Manage, Configure, & Update Skype for Business on Prem knowable in Office 365. Install, Manage, Configure, & Update Manage Engine Products. (8 years) Links <https://www.linkedin.com/in/eric-sawa-a1695748> Certifications/Licenses Microsoft Specialist : Windows 7, Enterprise Desktop Support Technician December 2015 to Present Credential ID F503-5976 Credntial URL <http://www.mycertprofile.com/Profile/5098228590/90/2650/share> Microsoft Specialist: Windows 7, Configuring December 2015 to Present Credential ID F503-5977 Credential URL <http://www.mycertprofile.com/Profile/5098228590/90/2652/share> Microsoft Certified IT Professional: Enterprise Desktop Support Technician on Windows 7 March 2013 to Present Credential ID E220-4993 Credential URL <http://www.mycertprofile.com/Profile/5098228590/60/1315/share> Microsoft Certified Solutions Associate: Windows 7 (MCSA) March 2013 to Present Credential ID E220-4995 Credntial URL <http://www.mycertprofile.com/Profile/5098228590/86/1481/share> Microsoft Certified Professional (MCP) October 2012 to Present Credential ID F093-1874

Credential	URL	<a href="http://www.mycertprofile.com/Profile/5098228590/12/1519/share">http://www.mycertprofile.com/Profile/5098228590/12/1519/share</a>		Microsoft
Certified Technology Specialist: Windows 7 and Office 2010, Deployment October 2012 to Present				
Credential	ID	E043-9790	Credential	URL
<a href="http://www.mycertprofile.com/Profile/5098228590/62/1310/share">http://www.mycertprofile.com/Profile/5098228590/62/1310/share</a>				
Microsoft Certified Technology Specialist: Windows 7, Configuration September 2012 to Present				
Credential	ID	E021-2641		
Credential	URL	<a href="http://www.mycertprofile.com/Profile/5098228590/62/1309/share">http://www.mycertprofile.com/Profile/5098228590/62/1309/share</a>		
VMware vSphere 6.5 Foundations November 2018 to November 2025				
Credential	URL	<a href="https://www.youracclaim.com/badges/d6ca18d8-d9a7-432d-aa10-452ea7f692ff/linked_in_profile">https://www.youracclaim.com/badges/d6ca18d8-d9a7-432d-aa10-452ea7f692ff/linked_in_profile</a>		
VMware Certified Professional 6 - Desktop and Mobility (VCP6-DTM) November 2018 to November 2020				
Credential	URL			
<a href="https://www.youracclaim.com/badges/741d5202-9298-4366-bf23-1b2704a145b8/linked_in_profile">https://www.youracclaim.com/badges/741d5202-9298-4366-bf23-1b2704a145b8/linked_in_profile</a>				

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