Systems Administrator Systems Administrator Systems Administrator - Gradall Industries, Inc Dover, OH Ever since I can remember technology has intrigued me. I have always had the ability to pick up and learn new implementations in multiple industries. I knew technology would be the ideal career for me and have now been in the industry professionally for five years. In the long term, my goal is to become an invaluable asset to a company in which I can use my skills, experience, and dedication to provide impeccable service. I would also like to move forward within the company as to eventually take on a leadership position in which my knowledge and work ethic will be appreciated and welcome. Authorized to work in the US for any employer Work Experience Systems Administrator Gradall Industries, Inc 2012 to Present   Half of a 2 employee IT department handling all aspects of infrastructure and support for 300 employees   Maintain 300+ workstations   Manage VMWare Server environment, Cisco Network infrastructure to include wireless controller system   Handle the Commvault Simpana backup system   Implemented and manage FourWinds Interactive digital signage system   Monitor and maintain AirWatch MDM for all company mobile devices   Actively handle and prioritize helpdesk tickets ranging from the most basic to the most complex in our enviroment C: 330.260.5705 Dbalexander45@gmail.com   DUNKIN'S DIAMONDS AND GOLD IT Support, Technology Consultant   Performed firewall and WAN configurations for an Internet Service Provider Changeover   A NEW ANGLE SALON IT Support   Purchased, Setup, and configured a new workstation with Windows 8.   Conducted data recovery of previous system Installed company proprietary software applications   Maintain system efficiency and perform upgrades   MCDONALD MARLITE CONFERENCE CENTER Audio Visual Coordinator / Bar Manager   Maintained electronic system, consisting of wireless routers, wireless high definition projectors, audio systems, and other presentation equipment.   Implemented a customized POS system to track alcohol sales   Created a custom Excel database for bar inventory that is still being used in the company   Assembled customer bars for client events.   Increased sales by 250% from the previous years by purchasing better products and improving price list.   BERNER TRUCKING Driver   Safely loaded, transported and unloaded bulk materials at coal mines, power plants, and shipping ports in a timely manner.   Maintained Federally mandated logs to requirements Education

A.S. in Computer Networking Systems ITT-Technical Institute 2012 Skills Vmware (5 years), Simpana Commvault Backup Solution (5 years), Microsoft Office (10+ years), Cisco Switching and Routing (7 years), Windows (10+ years), Help Desk Ticketing Systems (5 years), Printers (5 years), Windows Server (7 years), Cisco UCM (5 years), Cisco UCCX, Dhcp (7 years), DNS (7 years), TCP/IP (7 years), Fortinet (5 years), Active Directory (7 years), GPO (7 years), McAfee EPO (3 years), Four Winds Interactive Digital Signage Solutions (3 years) Military Service Branch: Ohio Army National Guard Service Country: United States Rank: E-4 May 2000 to June 2003 Served in the 1485th Transportation Group and was Honorably Discharged Certifications/Licenses Certified Commvault Administrator Groups Tuscarawas Technology Group September 2014 to Present A community of Technology Professionals who want to network, grow, and share with others in the community. Additional Information TECHNICAL SKILLS   Networking: TCP/IP & LAN/WAN Protocols, DNS, Active Directory, DHCP, WSUS and Cisco Routers and Switches   Platforms: Windows XP/Vista/7/8/10, Windows Server 2003, 2008, 2012   Hardware: Dell/Sony/Toshiba/HP, Assemble/Disassemble PC's, Install, Configure, Troubleshoot and Repair, Installation, Testing and Troubleshooting of Cabling   Applications: Microsoft Office 2003, 2007, 2010, 2013 (Word, Excel, PowerPoint, Access, Outlook, Publisher, Visio, Project); Adobe; VM Ware 5 & 6, Install, Configure and Manage; Simpana Commvault Certified; Cisco UCM and UCCX 10; Four Winds Interactive Digital Signage Solution   Security: Norton, McAfee EPO, Avast, Defender, Fortigate Webfilter

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