

Sr. Field Technician Sr. Field Technician Dorsey, IL Personable IT Consultant with diverse technical and professional expertise. An autonomous worker who consistently receives the highest customer satisfaction marks. Seeking to advance my career as a POS/PMS Implementation Specialist. Authorized to work in the US for any employer Work Experience Sr. Field Technician Integrated Consulting Group 2005 to 2006 Communication Integrated Consulting Group, AZ Excellent Beta tested Legato Networker's Oracle Online backup module and performed first field implementation Travel Installed, configured and troubleshoot Legato data protection suite products including RepliStor, EmailXtender, Networker and AAM Up to 100% Systems Administrator Chase Home Finance 2001 to 2003 2006-2010 Problem Solving ~ Chase Home Finance, PA; Independent Consultant, AZ Excellent Implemented and supported Legato Network backup system on heterogeneous network of 40+ servers (Microsoft, Novell, AIX, Attention to Detail HP/UX, Sun) Excellent Wrote training materials and conducted one-on-one and classroom training on MS Office products Active Learning Supported a wide variety of server-based applications for national construction and electrical companies Excellent Education B.A. in German Language & Literature Stetson University B.S. in Business Administration Lewis & Clark Community College Skills Troubleshooting (10+ years), Training Delivery (10+ years), Problem Resolution (10+ years) Military Service Branch: Army Reserves Service Country: United States Rank: E4 Specialist April 1996 to March 2004 Assessments Technical Support Expert June 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/wsj-c-jw5ofavnyf Attention to Detail Highly Proficient June 2019 Identifying differences in materials, following instructions, and detecting details among distracting information. Full results: https://share.indeedassessments.com/share_assignment/mr0-whg4ewzcz3k Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information Dorsey, IL 62021 Lead field technician for a 15+ site Microsoft network roll-out for Phone Aramark Sports and Entertainment Division 618-210-6596 Lead field technician for bi-state POS implementation / retrofit for America's Favorite Chicken Email

MICROS POS Experience: 1-year technical support; 3 years end Deanna@dekala.com user 10 years' experience as a front desk clerk, reservations agent, Skills concierge and restaurant server for Walt Disney World, Marriott, and Adams Mark Hotels Rapport Building

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