

Network Administrator Network Administrator Network Administrator Farmington Hills, MI Work Experience Network Administrator ATTENDANCE ON DEMAND - Northville, MI February 2019 to August 2019 Assisted Sr. Network Admin overseeing day-to-day operations of computer network Provided network and remote connectivity and hardware/software support Installed and supported physical and virtual servers and other network appliances Established and maintained user accounts, access privileges, and security in Active Directory Developed, implemented, and maintained storage area network Documented network topology, support procedures, and day-to-day tasks of department System Administrator INCOE CORPORATION - Auburn Hills, MI May 2015 to January 2019 Managed Active Directory environment and Server 2012 Domain Controller Configured, deployed, and maintained hardware (user PCs, printers, servers, switches) Managed scheduled server maintenance (Mostly VMWare, some physical servers) Managed on-site Microsoft Exchange 2008 and 2012 server and user e-mail accounts Served as primary point of contact for acquisition of new IT equipment Performed general helpdesk and troubleshooting of end user PCs and laptops Information Technology Specialist II NEW HAMPSHIRE CATHOLIC CHARITIES - Manchester, NH May 2014 to May 2015 Administered network accounts and group policies for Enterprise-level company with Active Directory in Microsoft Server 2003, 2008, and 2012R2 Configured and installed new network infrastructure hardware (firewall, switches, wireless access points) Worked with team to plan and implement migration of e-mail to new service provider Created documentation for new PC deployment process, software installation, and e-mail migration Trained temporary employees and contractors in procedures and oversaw their progress Assisted with general helpdesk tasks and repair of end user PCs and laptops IT Support Technician INTELAWEB - Derry, NH January 2014 to May 2014 Prepared 170 new PCs for deployment to client company Configured new server with MS Server 2012R2 and SCCM for imaging of new PCs Provided on-site troubleshooting assistance to client companies Revised existing procedures for setup of new hardware and documented new processes Education Associate's Degree in Information Systems Technology in Database Design and Management GREAT BAY COMMUNITY COLLEGE - Portsmouth, NH May 2013 Bachelor of Arts in Geography

in Geography UNIVERSITY OF NEW HAMPSHIRE - Durham, NH May 2008 Skills ACTIVE
DIRECTORY, CATALYST, CISCO, NETWORK DESIGN, VLAN, Networking, Technical Support,
Windows, Vmware

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