Computer Repair Technician Computer Repair Technician Computer Repair Technician

Huntersville, NC A technical position with a progressive company where I am able to utilize my vast knowledge of hardware, software and network administration. Work Experience Computer Repair Technician Right Click Tech and Tactical - Concord, NC 2012 to 2018   Cleaned up Customer computers to make them run like new   Diagnose hardware problems and replace parts   Refurbish used computers for resale   On site technical support anything from setup new computer to repairing computer   Remote computer support and answer any technical related problems Cable technician Lecom Inc - Roseville, MI 2008 to 2012   Setup new TV/Internet/Voice service   Troubleshoot TV/Internet?Voice Service   Run new RG6/RG11/CAT5e lines Helpdesk Technician Lear Corp - Southfield, MI January 2006 to December 2008   Maintained 1600 user network   Troubleshoot and repair hardware and software problems   Weekend DLT tape backup Maintenance Network Administrator Personal Home Care, Inc - New Baltimore, MI 2003 to 2006   Responsible for the migration of existing Windows NT to Windows 2003 domain   Setup 9 servers, 65 workstations and 84 laptop network   Maintain internal and external website   Implemented Microsoft ISA 2004 server for Internet content protection   Maintain Microsoft SQL 2000 database   Administration of Exchange 2003 e-mail accounts   Migrate CPR Plus 6.4 to 7.0 SQL version   Assist users with RAS/PPTP VPN connections   Responsible for maintaining 149 user Windows 2000/XP/2003 network Network Administrator Club Royale Marina - Waterford, MI 2002 to 2003   Maintained web presence   Troubleshoot and repair hardware and software problems   Purchase/Setup New computer   Help users with RAS/PPTP VPN connections Network Administrator Steve's European Automotive - Waterford, MI 1998 to 2000   Responsible for maintaining 15 user Windows 9x/NT network   Made all software and hardware purchases   Implemented disaster recovery plan   Maintained and updated company web site   Assembled all new computers   Responsible for employee training and support Skills Help desk, Customer service, Active directory, Ras, Vpn, Exchange, Ms exchange, Microsoft office, Microsoft windows Additional Information Professional Skills VPN: Competent RAS: Competent Microsoft Windows: Advanced MS Exchange: Competent Active directory: Competent Microsoft Office: Competent

Desktop support: Advanced   Customer service: Advanced   Tech support: Advanced   Help desk:

Advanced Troubleshooting: Advanced

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