Senior Platform Engineer Senior Platform Engineer Senior Platform Engineer - American Airlines Phoenix, AZ Work Experience Senior Platform Engineer American Airlines - Tempe, AZ February 2016 to Present Responsible for bridging new/existing gaps within Security Operations hardware-software boundaries   Submit security control requests for changes to access/ security controls (Cherwell)   Works with cross-departmental peers and 3rd party partners, to perform: monitoring & upgrades   Responds to and report IT security incidents (routine to moderate severity) & coordinate resolution efforts with Information Security leadership team for critical or serious incidents   Develop security tool and process documentation as required   Monitor network applications and enforce compliance (PCI & SOX) standards and guidelines; Track resolution of findings and prepare reports (Splunk and Q-Radar)   Perform application patching and upgrades Keeps abreast of current risks, security issues, threats, protection strategies, and regulatory developments Data Research Analyst - Contractor Nielsen Media Research via Modis - Oldsmar, FL July 2015 to December 2015 Provided statistical data research for all forms of network media campaigns   Work closely with clients and business stakeholders to develop, implement, refine and/or continuously manage measurement programs in accordance with client specifications, proactively providing ongoing recommendations as appropriate   Effectively interpret client requests and use tactical insight to develop a strategy to meet the client s needs and satisfy underlying questions   Analyze and present client measurement program findings in a clear, compelling fashion, offering succinct recommendations that address areas of critical importance to the client & research team. (MySQL)   Effectively prioritize tasks, balancing multiple work streams simultaneously (IssueTrack)   Continuously meet strict deadlines while producing high quality (client-ready) deliverables Security Operations Center Analyst (SOC) American Express- via Advantage Resourcing - Saint Petersburg, FL April 2015 to July 2015 Saint Petersburg, FL - April 2015 to July 2015 Used Splunk and SolarWinds monitoring and SEIM (Security Event Information and Management) platform tools, to identify, analyze and mitigate platform intrusions and security risks.   Utilized various malware/spyware identification tools, to analyze, detect and assess system threats.   Monitored network traffic for: lulls, surges, anomalies and violations. (SolarWinds)

Adjusted, granted, and verified IAM and provisioning. (Splunk) Dissected critical event logs to determine level to cyber-attacks / breeches and reported finding reports to interdepartmental superiors. Monitor and adjust batch jobs to ensure successful completion. (MoveIT) Data and Compliance Management Analyst - Contractor The Judge Group - Saint Petersburg, FL March 2015 to July 2015 Partnered with PwC Compliance Team to implement Sarbanes-Oxley/FISMA infrastructure. Data mined contract repository for requested contract metadata. Aggregated and analyzed repository metadata, to determine level of risk exposure. Provided financial analysis of contract proposals, mergers and risks. Streamlined contract repository to include/return pertinent audit data. Revised user roles, within IAM (Identity Access Management) PKI metrics. Data/ Security Analyst- Remote Contractor Optimized - Scottsdale, AZ January 2010 to February 2015 online presence and increased company's digital footprint. Adjusted and implemented keyword strategies to improve Google search engine rank. Performed keyword research and determined cost per click ROI. Developed keyword rich content articles, to entice viewer engagement for online products and services. Maintained site security by updating SSL certificates, page encryption and server-side data validation. IT Senior Data Processor Security Operations Center WellCare - Tampa, FL June 2008 to December 2009 Monitored Security Event Incident Management platform alarms to ensure a claims process SLAs were achieved. Accounted for daily processed batch jobs for EDI-Claims (837 files) from Third Party Administrator. (MoveIT) Provided risk assessments on infrastructure intrusions and data loss. Dissected internal event logs to detect platform breach events. Used Microsoft Active Directory (IAM), to authenticate users and computers to ensure HIPAA Compliance. Education B.A. in American Studies Pre-Law ECKERD COLLEGE - Saint Petersburg, FL May 2014 Skills DNS, SECURITY, ITIL, PCI, SOX

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