

Sr. Salesforce Developer Sr. Salesforce Developer Sr. Salesforce Developer - Medtronic Atlanta, GA Around 8 years of IT Experience with 4+ years of relevant experience in Salesforce CRM as Salesforce Developer / Administrator Experience in Salesforce Customization, Security Access, Workflow Approvals, Data Validation, Data utilities, Analytics, Sales, Marketing, Customer Service and Support Administration Expertise in SFDC Development using Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Web Services, Components, Tabs, Custom Objects, S-Controls, Analytic Snapshots, Applying Sharing Rules, Handling Page Layouts, Search Layouts and Related List, and defining Field Dependencies, Custom buttons Expertise in working with various salesforce.com standard objects like Accounts, Contacts, Opportunities, Products and Price books, Cases, Leads, Campaigns, Forecasting, Reports and Dashboards Excellent knowledge of all phases of Software development life cycle (Requirements gathering, analysis, design, development, testing and implementation) Experience in writing queries using SOQL and SOSL in Apex Classes and Triggers Experience working with Salesforce developer sandbox and production environments Experience working with eclipse IDE and Force.com Plug-in environment

Strong Knowledge in AppExchange Applications and their integration with third party applications.

Experienced in data migration and integration with databases using Import Wizard, Data loader and Informatica Cloud Worked on integration with external applications using SOAP and Rest web services Good understanding of data structures, data modeling, DB schema in Salesforce

Experience in SFDC Integration using Web Service and Apex Programming, and expertise in Service Cloud and Sales Cloud Experienced in scripting languages like HTML, XML, CSS, AJAX and Java Script, Web Services-Axis Experience in working with databases such as MYSQL and DB2 Experience with Agile development methodologies Proficient in analyzing business requirements, Entity Relationship diagram (ERD) and implementing them to Salesforce objects, master-detail relationships, lookup relationships Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment. Versatile team player with excellent analytical, presentation and inter-personal skills Strong communication, organizational and interpersonal competencies along with detail oriented and problem solving skills in the technology

arena Authorized to work in the US for any employer Work Experience Sr. Salesforce Developer
Medtronic - Atlanta, GA September 2017 to Present Description: Medtronic plc. is the world's third largest medical device company founded in 1949, in northeast Minneapolis. Medtronic is composed of six main business units which develop and manufacture devices and therapies to treat more than 30 chronic diseases Responsibilities: Performed the roles of Salesforce.com Developer and Lead Administrator for 500 users in the organization Developed different application for lease, tenants by using several Apex Classes, Controller Classes, VF page and Apex Triggers Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization Application owner for all administrative tasks related to SFDC and Prioritize and assign SF cases to offshore team Created Custom Objects and fields for transactional and contractual information like lease, Property, Tenant etc. Designed and deployed Custom tabs, validation rules, Approval Processes, process builder and Auto-Response Rules for automating business logic Created workflow rules and defined related tasks, email alerts, and field updates Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects Implemented Case Management Automation to track and solve Customer's Issues. Implemented Email-to-Case, Web-to-Case to enter generated cases to Case Object Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects Worked with senior team members to analyze of each product and its competitor, to integrate new product, and optimize existing products Created multiple custom report as per the business request using salesforce report update app and Conga report tool Integrates SFDC with Third party applications from app-exchange like GeoPointe, Chatter, compliance locker, mini GRID Deployed the changes from different Sandboxes to Production organization and maintained version controller using beans stalk Worked on different applications like MRI, Tableau to integrate data from salesforce through DWH Environment: Salesforce.com, Apex Language, Visual Force (Pages, Component & Controllers), Custom Objects, Page Layouts, SOQL, SOSL, Sales Cloud, Service

Cloud, HTML, JavaScript, JQuery, Email Services, Security Controls, HTML, Web Services, Eclipse IDE Plug-in, AppExchange Sr. Salesforce Developer VEREIT, NY March 2016 to August 2017

Description: VEREIT owns many of the buildings that America's most reliable brands like Walgreens, FedEx, General Electric, Goodyear and Proctor & Gamble operate. VEREIT's investment strategy is designed to generate monthly dividends from a durable and predictable level of monthly rents paid by primarily investment grade and other credit-worthy tenants, 1 and to provide significant growth potential

Responsibilities:

- Interacted with various business user groups to gather the requirements
- Worked closely with business analysts to perform detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC)
- Worked on salesforce.com Sales Cloud functionality, including Account Planning, Sales Forecasting, Opportunity Management, Lead Management and the Configure/Price/Quote (CPQ) processes.
- Configured and supported salesforce.com Sales and Service Cloud functionality
- Involved in discussions to help frame out needed capabilities with internal sales customers
- Developed VF pages and associated Apex classes to allow the customers to register, login and submit their service requests
- Worked with various salesforce.com objects Lead, Account, Contact, Opportunity, Campaign, Cases, Solutions Standard objects & Custom Objects
- Created Custom objects, fields according to the requirements of business which are useful in the validation of entitlements
- Created custom Profiles, Roles, and Public groups to restrict the data access to the unwanted internal users depending on their job responsibilities
- Developed UI using CSS, HTML tags, Visual Force components and used JavaScript for front-end validation
- Developed Reports and Dashboards, validationrules, Workflow Rules & Approvals formula fields for the application
- Developed and configured monthly, quarterly and annually Custom Reports used for planning and forecasting
- Written Apex Classes, Controller, Extension Controllers and Triggers in the application for various Business/functional requirements
- Written TestClasses to meet Unit testing before migrating from Sandbox to Production environment
- Deployed the changes from Sandbox to Production
- Used Data Loader for insert, update, and bulk import or export of data from Sales force Objects. Used it to read, extract, and load data from

comma separated values (CSV) files Created Triggers like sending emails to the portal users whenever they update their account information comparing their new information with their old information Created VF Components used repeatedly in VF pages to reduce the redundancy when needed Created Visual force and HTML Email templates to be sent to the customers depending on the action they perform after they log into the portal Environment: Salesforce.com platform, Apex Language, Visual Force (Pages, Components, Controllers & Extensions), Data Loader, Apex Triggers, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, HTML, Web Services, Eclipse IDE Plug-in, AppExchange Salesforce Developer/ Administrator

Rent-A - Center, TX April 2015 to March 2016 Description: Rent-A-Center is an American public furniture and electronics rent-to-own company. It's an America's first franchisor of independently owned-and-operated rent-to-own stores.RAC provides new and used brand-named furniture, appliances, computers and electronics from brands Responsibilities: Worked on Agile methodologies where requirements, design, testing, deployment needs to be done as early as possible Participated in Object Oriented analysis, design, design reviews and use case specifications using Unified Modeling Language (UML) Design and implement sales cloud product applications Redesigned, worked, and solved several production issue Using Force.com developer toolkit including Apex Classes and Visualforce pages to develop custom business logic Debug Apex scripts using Debug Logs and System Log Console to catch Exceptions Customized the Dashboards to track usage for productivity and performance of business centers and their sales teams Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects Implemented Visual Flows for automatic sales and service process in Sales Cloud. Scheduled Apex Batch jobs for processing large records Created several Record Types, page layouts, lead processes and sales processes Used Data Loader to migrate the data between multiple Salesforce sandboxes Worked on standard objects like account, contract, opportunities, and products Wrote triggers between the multiple objects Developed Apex Triggers, Apex Classes and Test Methods. Used to maintain more than 85% code coverage in Salesforce production Created workflow rules and defined related tasks, time

triggered tasks, email alerts, field updates to implement business logic Used the sandbox for developing and UAT and change sets for the deployment after UAT Environment: Salesforce.com platform, Apex Language, Apex Triggers Visualforce Pages, Controllers, CSS, Encryption Fields, Custom Objects, Custom Tabs, Security Controls, Page Layouts, HTML, Java Script, Reports, Dashboards, Eclipse IDE Plug-in Salesforce Developer Adobe system - CA February 2014 to March 2015 Description: Adobe Systems Incorporated is an American multinational computer software company. Adobe has historically focused upon the creation of multimedia and creativity software products, with a more-recent foray towards rich Internet application software development. It is best known for the Portable Document Format (PDF) and Adobe Creative Suite, later Adobe Creative Cloud Responsibilities: Performed the roles of Salesforce.com Developer and Administrator in the organization Created custom objects, tabs, fields, page layout as per business requirements Worked with field & page layout customization for the standard objects like Account, contact and Leads Used Sales Force Automation (SFA) for Sales Lead Management, Opportunity Management, Account and Contact Management, Data Quality Management, and Approvals and Workflow Developed triggers, Visual Force pages/controllers, workflows, validation rules and formulas Involved in developing automated e-mail service Implemented SOQL & SOSL for data manipulation needs of the application using platform database objects Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application Involved in administration setup in configuring communication templates, data management and e-mail administration within the organization Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects. Used it to read, extract, and load data from comma separated values (CSV) files Managed user acceptance testing for system changes and enhancements Utilized Sales force's WSDL to integrate Salesforce with applications Created Profiles and Roles and performed security and sharing settings to them Gathered sales leadership and end user feedback to build dashboards, reports and tools to optimize CRM tools Environment: SFDC APEX API, Java script, XML, SOQL, Force.com Eclipse IDE, Apex Explorer, Workflow and Approvals, Apex data loader, Email services, Security controls, Visual force, HTML, Sandbox,

SOQL, SOSL and Windows XP JAVA/J2EE Developer State Farm Insurance March 2012 to January 2014 Description: State Farm is a group of insurance and financial services companies in the United States. The group's main business is State Farm Mutual Automobile Insurance Company, a mutual insurance firm that also owns the other State Farm companies. The company later expanded its services into other types of insurance, such as homeowners and life insurance, in addition to banking and financial services Responsibilities: Analyzed the customer provided

functional Requirements and prepared High level design document, UML class diagrams using rational tool Developed User Interface components of Site Manager, ePublish templates using JSP (Java Server Pages), HTML, DHTML, CSS (cascading Style Sheets), AJAX (Asynchronous JavaScript and XML) and JavaScript used for front end validations of web pages, ePublish form templates Prepared High level design document and UML class diagrams by interpreting customer provided functional requirements Developed and maintained Widgets using Spring MVC, Spring IOC (Inversion of Control) and implemented Hibernate OR mapping to communicate with database

Designed and implemented the Hibernate Domain Model and involved in writing (HQL) hibernate queries to manipulate data in database Involved in writing the PL/SQL Stored Procedures, cursors and functions to access the content from database in ePublish content Management tool Involved in configuration of Data sources in Web Sphere Application Server and involved in writing UNIX shell, Perl scripting for deployment process in AIX systems Developed Unit Test case classes and tested persistence methods of the different components using JUnit framework Good experience in debugging the application by running the server in debug mode and having the experience in usage of log4J to persist the data in log files Environment: J2SDK, J2EE (Servlets, JSP, JDBC,

XML, XSLT2.0), JavaScript, Ant1.7.x, Putty, JQuery, TOAD, Hibernate, AJAX, Junit4.x, Windows XP and other office tools Java Developer HSBC June 2010 to February 2012 Description: HSBC Bank USA, National Association, an American subsidiary of UK-based HSBC, is a bank with its operational head office in New York City and its nominal head office in McLean, Virginia.

Responsibilities: Involved in all the phases of SDLC including Requirements Collection, Design & Analysis of the Customer Specifications, Development and Customization of the Application

Developed the XML Schema for the data maintenance and structures Involved in designing the system based on UML concepts which include data flow diagrams, class diagrams, sequence diagrams, state diagrams using Rational Rose Enterprise Edition Involved in the requirement analysis, technical design, Coding and unit testing for the new enhancements Responsible for Design and development of GUI screens using HTML, Java script, AJAX and CSS Responsible in writing Data Access codes using Oracle database as backend Model component Developed Servlets to process update information Responsible for maintenance and production support of the application documented design and functional aspects of the application Environment: Java, JSP, Servlets, Java Beans, JavaScript, ORACLE, HTML, DHTML, XML, Education Bachelor's Skills HTML (8 years), CSS (6 years), JAVA (5 years), XML (4 years), APEX (4 years), Salesforce, Visualforce, SFDC, Soql, COM, Certification Additional Information TECHNICAL SKILLS:

Salesforce.com: Apex, Visual Force, SOQL, SOSL, Apex Triggers, Workflows and Approvals, Batch Apex Email Templates, Formulas, Validation Rules, AppExchange, Eclipse IDE, Salesforce.com, Force.com IDE, Apex Data Loader Salesforce Tools and Integration Tools: Force.com Eclipse IDE Plug-in, Force.com Explorer, Apex Data Loader, Force.com Excel Connector, Force.com Platform (Sandbox and Production) Web Technologies: HTML, Java Script, XML, CSS, WSDL, SOAP, JQuery Databases: MYSQL, DB2, Oracle10g/9i, SQL Server 2000/2005/2008 Operating Systems: Windows 2003/XP/2000/NT/98/95, MS-DOS, UNIX Programming Languages: C, C++, Java/J2EE, Servlets, PL/SQL, APEX App/Web Servers: Apache, Tomcat, Web logic, Web sphere

TECHNICAL SKILLS: Salesforce.com: Apex, Visual Force, SOQL, SOSL, Apex Triggers, Workflows and Approvals, Batch Apex Email Templates, Formulas, Validation Rules, AppExchange, Eclipse IDE, Salesforce.com, Force.com IDE, Apex Data Loader Salesforce Tools and Integration Tools: Force.com Eclipse IDE Plug-in, Force.com Explorer, Apex Data Loader, Force.com Excel Connector, Force.com Platform (Sandbox and Production) Web Technologies: HTML, Java Script, XML, CSS, WSDL, SOAP, JQuery Databases: MYSQL, DB2, Oracle10g/9i, SQL Server 2000/2005/2008 Operating Systems: Windows 2003/XP/2000/NT/98/95, MS-DOS, UNIX Programming Languages: C, C++, Java/J2EE, Servlets, PL/SQL, APEX App/Web Servers:

Apache, Tomcat, Web logic, Web sphere,

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