Sr. Windows Systems Administrator Sr. Windows Systems Administrator Sr. Windows Systems Administrator San Diego, CA Work Experience Sr. Windows Systems Administrator Cognitive Medical Systems Inc July 2016 to September 2018   Amazon Web Services administration   Maintained third party software on Windows and Linux Servers   Help troubleshoot day to day customer activities   Help manage and configure monitoring and security software   Patching of Windows and Linux servers   Vulnerability remediation   Performed system maintenance to network devices and servers   Active Directory administration, management and monitoring   Configure and administer Linux and Windows operating systems   Anti-virus software administration Sr. IT Technical Specialist Arris Group Inc August 2014 to February 2016   DAC installation, configuration, splitting, and troubleshooting.   SEMs, RADD, OM, ARPD, CASMR, SDM, and Apex support.   Network monitoring, and security with SNORT, Solarwinds, and PRTG.   Customer support and on-call systems Support   Formal headend, CASMR, and DAC training completed in Horsham.   Database troubleshooting.   VMware host and guest OS Administration.   Customer site adds and removal   Heavy troubleshooting and documentation.   Linux system administration   BASH scripting. Senior Technology Associate Sunrise Capital Partners November 2011 to 2013   Microsoft Exchange Server 2007/2013   Firewalls, switching IOS management   P2P VPN and Remote Access Systems   Microsoft Active Directory 2008R2 migration   VMware host and guest OS Administration   DNS, HTTP, DHCP, SharePoint, Radius Server, Group Policy   SNMP Network Monitoring with Foglight and Solarwinds Orion Network Monitor   Network Documentation and Diagramming   Employee Management   Infrastructure Design   SQL Server Administration and troubleshooting   Disaster Recovery Site Planning and Business Continuity Design and Implementation   SAN and NAS administration   Microsoft SharePoint Migration   Project Management   End User and Workstation support   Hardware Builds, Troubleshooting and Upgrades.   Vendor Management   Anti-Virus and Patch Management   Security Patch Management and Group P   Contract negotiations   SEC Regulatory Compliance Systems Engineer Robert Half Technology October 2006 to September 2011 On Contract for the following Clients: All Covered - Systems Engineer Clarivest - Systems Administrator Naval Hospital Camp

Pendlelton Temecula Valley Bank Jenny Craig Inc.   Cisco ASA and SonicWALL network appliances   Cisco Routing and Switching   SAN and NAS administration   Exchange Administration   Active Directory and file permissions management   Server migration, maintenance, troubleshooting, and virtualization   VMware installation, administration, and troubleshooting   Light SQL server maintenance   Symantec Backup Exec   Dell and HP tape library Support   Switch configuration   Cisco router troubleshooting   Network troubleshooting   Network cabling   Hardware troubleshooting, and upgrades   Workstation deployment   Disaster recovery planning   Application support   Project management for deployments and cutovers   Customer service/end user support   Workstation deployment   Disaster recovery planning   Server configuration and installation.   Network security monitoring   User activity and compliance monitoring   Operating System Patch Management   Application Support   Remote Site Network Troubleshooting and Administration   Application Support   Network infrastructure project planning and deployment   Network Monitoring and Alerting with Orion and Fluke Networks   Extensive travel to remote offices Avaya Phone System Administration   SharePoint server administration Network routing and switching   Networking cabling and wire management   Server configuration and installation.   Server installation, maintenance, and troubleshooting   Network security monitoring   User activity and compliance monitoring   Linux System Administration   Cisco Call Manager and Unity Server Product Implementation   HIPA Compliance   End User Support of Cisco 7900 series IP phones and voicemail   Management of all telecom phone circuits, cellular phones, pagers and conference calling   Audited all voice and data billing to ensure accuracy Ensured all appropriate due diligence has occurred, reviewed and approved by appropriate management levels   Managed enterprise vendors to ensure compliance with policy, procedure, and current technologies   Administered Blackberry Enterprise Server (BES) and Blackberry devices Audit of all telecommunications billing that resulted in over 100,000.00 in annual savings SOX Compliance   Disaster recovery   Remote System Administration via VNC and Remote Desktop. Operating system troubleshooting   Virus and spyware removal   Telephone Support of end users of corporate and remote offices.   Trouble ticket tracking via Heat Systems Administrator

Newland Communities August 2008 to December 2008　　Server Administration　　Remote Site Network Troubleshooting and Administration　　Workstation patch management　　Application Support　　Network infrastructure project planning and deployment　　Network Monitoring and Alerting with Orion and Fluke Networks　Cisco Routing and Switching　Extensive travel to remote offices　Avaya Phone System Administration　SharePoint server administration Technical Support Representative Cox Communication July 2000 to March 2005　Receiving over 180 support calls daily　Call logging and tracking with Remedy　Assisted customers with cable telephone, internet, and video support　Educated Customer on equipment, products and services　92 percent effective in resolving issues without necessity of field technicians.　Coordinated the efforts of support staff and field technicians in the event of service interruptions　Escalated trouble tickets through proper channels to resolve ongoing network issues　Interdepartmental communication　Understand how to install, configure, and integrate products into our product lineup and services. Education Cisco Academy Moorpark College - Moorpark, CA Business Management Palomar College Ascolta Training Academy Skills vpn, active directory, firewalls, vmware, System Administration, Linux Administrator Additional Information ? Excellent critical thinking and communication skills ? I work well independently as well as in a team environments ? Strong management and customer support abilities ? Excellent troubleshooting abilities ? Strong organizational and project management skills ? Microsoft Server 2008R2, 2012, 2012R2 ? Microsoft Windows 7, 8, & 10 ? VMware Virtualization ? Linux Server Administration ? Dell SAN's ? Postini Spam Filter ? Cisco and Dell LAN switching ? WAN routing ? SonicWALL, Fortigate, and Cisco ASA, and CheckPoint ? Cisco Call Manager Administration ? Cisco Unity Administration ? Network security auditing ? Linux system administration ? Telecommunications administration

Name: Brandon Walker

Email: achambers@example.org

Phone: 523-307-3608x03246