IT Manager, UX/UI Designer IT Manager, UX/UI Designer IT Manager, UX/UI Designer - Korean Air Los Angeles, CA Authorized to work in the US for any employer Work Experience IT Manager, UX/UI Designer Korean Air - Los Angeles, CA August 2018 to Present Rendered development specifications (e.g. wireframe, workflow, prototyping, draft graphic design, etc.) to be provided to Served as UX design mentor within domestic and international teams hosting relevant teams seminars and design thinking sessions Initiated and drove product improvements in the form of clear and targeted UX features and content requirements relevant to the target market Implemented a culture of user-centered design by inviting in users for regular usability testing and creating guidelines for design and sales teams UX/UI Designer, Project Manager Linkplay Technology, Inc - Redwood City, CA February 2017 to July 2018 Collaborated closely with various teams at Amazon to provide the best user experience for unique brand products (including Marshall, iHome, Anker, GE Lighting, and more) Conducted user testing and initiated updates and timelines based on findings to be rolled out across all devices and brands Managed multiple projects simultaneously, reviewing UX and UI of client devices and companion apps Proposed follow-up with clients post product release for customer feedback and potential troubleshooting of in-app issues Web Designer, Graphic Designer Gracepoint - Riverside, CA December 2011 to March 2017 Formed and led the publications team in creating print and digital material for various events, small and large (300+ attendance) . Hosted bi-annual design workshops requiring personally developed curriculum and facilitating sessions of free design Successfully translated various subject matter and themes into concrete designs for distribution across various platforms. Education Certificate in User Experience Design General Assembly - Los Angeles, CA February 2018 to April 2018 Bachelor's in Media, Cultural Studies University of California-Riverside - Riverside, CA September 2011 to June 2015 Skills User Experience, Sketch, Wireframe, User Interface, Adobe Suite, Usability Testing Links https://www.paulslee.co

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