Network Supervisor Engineer in ZAK solutions for computer system Network Supervisor Engineer in ZAK solutions for computer system Network Supervisor Engineer in ZAK solutions for computer system - ADSL (Cisco) Routers US Looking forward to work in Networking & communications field and working with a team to get possibilities for professional growth and a chance to work with experts in my field.   Identification and Personal Data: Name: Hatem Helmi Elsayed Amasha Place of Birth: Kuwait   Birth date: 23/1/1983   Gender: Male   Religion: Moslem   Address: Kuwait - Sharq - Khaled ben wailed St. home no 16   Contact Number: 0096560626400   Marital Status: Married   Nationality: Egyptian   E-mail: hatemhelmi83@hotmail.com Sponsorship required to work in the US Work Experience Network Supervisor Engineer in ZAK solutions for computer system ADSL (Cisco) Routers 2012 to Present troubleshooting (Cisco) Routers & switches peripherals, Manage & monitor the network activity, hardware problem, secure the Network & the servers, Plan & develop the network.   Supervisor Network Engineer LAN&WAN Support: Experience how to configure Cisco routers and switches: 9500, 6500, 4500, 3850, 3750, 3600, 3500, 2900, 2600, 2500, 800.   Duties   included   LAN/WAN   daily   operations: Router   &   switch configurations/Access-lists.   Maintained router and switch configurations, updated and changed configurations depending on corporate requirements and documentation.   Visio Drawings - drew and updating for reference use continuously.   DNS & DHCP - Management of HQ and field office DNS.   LAN/WAN monitoring / Vendor Contact - Continuously monitored all network circuits and specific HQ hosts through CNS.   Created spreadsheets for all outages, giving start and end times, their duration and cause. Responsible for taking care of RAS queue as backup.   Troubleshooting of network problems - Made physical changes to routers, switches, DSU/CSUs in order to increase performance.   Managed infrastructure installation services including network facilities, Information Assurance, Cable Plant, WAN and BAN/LAN teams and performed design, survey, installation and commissioning of network devices Network Engineer in PAAET troubleshoot ADSL (Cisco) Routers 2009 to 2012 and switches. Manage & monitor the network activity, hardware problem, secure the Network & the servers, Plan & develop the network. Network Administrator ITEC center - EG 2004 to 2009 Egypt), troubleshoot ADSL (Cisco) Routers and switches. Education Computer Science

Delta Academy 2003 to 2004 Skills Cisco Additional Information   15 years of experience working interactively with customers and all levels of   management.   Strong ability to work with all customers in a network engineering role.   Able to develop long-term relationships.   Experience in all areas of client data support, including system design and   implementation.   Ability to solve technical support problems and work clients through difficult processes.   Extensive knowledge of industry hardware to meet client requirements and   ability to work quickly using all available technical resources.   Customer-focused, results-oriented and collaborative leader with ability to interface across multiple departments for cost-effective management of   high-level projects.   Superior communication skills, including strong presentation and writing abilities.   Personal Skills:

   Very ambitious, very self-motivated professional, dynamic, independent, have aims and goals that I must do my work in the best way and lead the work towards to the top.   Familiar with a company's plans by creating & development Challenging person, high solving problems & decision maker skill.

   Ability to manage people performance, motivate them & understand their needs.   Ability to develop in written form strategic plan for all departments.   Powerful communication skills in English, excellent organized skills.   Sincere and hard worker, team worker, trouble shooter and ability to work under   pressure.   Ability to manage multiple projects in a fast development environment Flexible to travel inside or outside.

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