

Windows Systems Engineer Windows Systems Engineer Windows Systems Engineer - Classified Company Virtualization experience with VMware 5.5, 6.0, Citrix XenCenter and Citrix XenApp Experience with ESXI, vSphere, vCenter, Horizon View and building/configuring VDI pools Installing and configuring operating systems such as Windows XP, Windows 7, Windows 10, Windows server 2008, 2012, 2016 and 2019 Experience in Active Directory, creating and managing accounts, security groups, OUs and privileges Experience with Group Policy Management Console, creating and configuring GPOs Experience with various Windows tools such as Service Manager, DNS & DHCP Manager, MMC, Task Scheduler, IIS, ODBC etc Experience with patch management and software deployment in SCCM 2012 Familiar with PKI, implementing digital certificates, establishing SSH connections and other methods of secure encryption Experience in Microsoft Exchange 2010, 2013 and Office 365 Experience with data center infrastructure support, server hardware support, Cable management/termination with copper, Single mode and Multi-Mode Fiber Optics Experience with multiple remote applications including VPN, Citrix, and Windows RDP etc. Experience using multiple ticketing systems such as ServiceNow, SpiceWorks, Remedy, and Track It Bilingual English and Spanish Active Secret Clearance in JPAS & Scattered Castles DoD 8570.01-m IAT III & IAM II Work Experience

Windows Systems Engineer Classified Company November 2018 to Present Provide Tier 3 engineering and support services for a classified customer Systems Integration Engineer Jacobs Engineering Group - Arlington, VA July 2017 to November 2018 Support the F-35 Joint Strike Fighter in the build and maintenance of its IT infrastructure Maintain virtualized environment with VMWare 6.0 and Microsoft server 2012 and 2016 Manage Active Directory and Group Policy environments and build/modify OUs and GPOs Build and deploy new servers for the VDI hardware refresh and perform VDI upgrade from Windows 7 to Windows 10 Configure iLO, HP Smart Storage and RAID Install and configure ESXI, vCenter and Horizon View and build Virtual Desktop Pools Deploy and configure Windows Server 2012 R2 and Windows 10 OVF templates Image, configure and secure Windows 10 thin clients Performed T2/T3 Trouble ticket resolution

Systems Administrator JK Moving Services - Sterling, VA October 2016 to July 2017 Responsible

for Physical, Virtual and Cloud based environments and infrastructure    Manage Windows Servers, Active Directory, SCCM, Exchange, DNS, DHCP    Manage Print Server, IP Addresses and printer drivers    Upgrade/install Windows OS and Server software    Manage PKI, digital server certificates and internal CA, and implement SSL certificates    Providing systems administrative support for Windows systems which includes configuring servers and workstations and setting up new user accounts    Create/map network drives/personal drives/PST folders    Create and maintain technical documents, User Guides and IT inventory management sheets    Microsoft Dynamics CRM administrator, creating accounts, assign business units and roles    Install and configure Windows 2008 & 2012 R2    Manage Group Policy and configure GPOs    Mitel VoIP and Digital phone configurations in support of Add/Change/Remove requests    Responsible for providing day-to-day support and maintenance for all Windows hardware, operating systems and enterprise applications.

Data Center Engineer Tata Consultancy Services - Ashburn, VA September 2014 to July 2016

Install data center devices such as servers, switches, firewalls, storage systems and UPS devices ensuring devices are properly cabled, configured, and operational by production deadlines

Configure network and server devices and install various operating systems    Maintain inventory and asset sheets and rack elevation diagrams    Network and server related troubleshooting

Perform various hardware replacements and server rebuilds    Terminate fiber and copper connections    Perform routine walk through and checklists Desktop Support Omniplex - Chantilly, VA May 2013 to September 2014

Install, configure and troubleshoot end-user workstations and related hardware and software    Provide Microsoft Exchange support and administration    Rebuild, Repair and install PCs, Laptops and Mobile devices    Isolate and resolve software malfunctions with Microsoft and Windows based applications

Develop technical guidelines and provide training to employees    Manage Print Server, IP Addresses and printer drivers    Deploying workstations and creating new users in AD    Rolled out Windows 7 to multiple machines simultaneously using Symantec Ghost image

IT Contractor Manpower - Chantilly, VA April 2010 to May 2013    Worked as a contractor for a variety of customers providing helpdesk and Data Center Support services

Troubleshot various desktop and server oriented issues    Data Center hardware support    Provide

Tier 1 customer and IT support    Support Microsoft windows and office products Education MCSA  
Northern Virginia Community College Loudoun Valley High School

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