

Network Administrator Network Administrator Network Administrator - Fiber-Line Inc Sellersville, PA

Work Experience Network Administrator Fiber-Line Inc - Hatfield, PA February 2018 to Present

Manage I.T. infrastructure for 5 physical sites globally      Manage Servers in 5 physical sites and 1

offsite data center      Provide technical and administrative support for Microsoft and VMware

environments and a variety of application software      Maintain network hardware and software,

including servers, switches, peripherals, phones and wiring      Add and maintain users on the

network, assigning application access and security      Install new software applications and hardware

Insure updates are applied to all servers, desktops, network gear, and applications on a timely

basis      Monitor backups, disaster recovery, and telecom lines      Perform analysis of network needs

and contribute to design of network architecture, integration and installation      Prepare and maintain

documentation of network and server environment      Assist and provide support for all users

regarding computer/ network related issues Systems Administrator Contract Pharmacy Services -

Warrington, PA May 2015 to February 2018      Worked Directly with the IT Director to ensure

production in a fast paced 24/7 environment      Provide administration for all aspects of network

operations including SonicWall firewalls, VPNs, routing, Cisco Switches and Wireless, VLANs, and

VEEAM backup infrastructure      Managed all application functionality including updates and patches

Dell SonicWall Network Security Appliance 3600 administration, including DHCP, Firewall and

Security Services      Managed Group policy to ensure users work environment including printer

deployment, security implementation blocks and mapped network drives      Oversaw Satellite

Facilities and maintained network remotely through Dell SonicWall SOHO appliances      Test and

install software upgrades and new hardware      Provided Level 3 support to all issues including

outages, downtime and client troubleshooting      Worked with numerous vendors to procure

equipment to maintain a productive environment and kept detail track of all inventory Network

Administrator Doylestown Hospital - Doylestown, PA October 2004 to May 2015      Analyzed

software, hardware and network systems for various healthcare systems.      Maintained company

servers, computers, printers, cables and other equipment.      Communicated with vendors to resolve

network outages and periods of reduced performance.      Managed application patches, data

backup, security changes and network configuration. Responded to all client requests for technical support by phone, email and call resolution system. Diagnosed network problems involving a combination of hardware, software, power and communications issues. Implemented and configured servers and loaded and tested software applications. Drafted training materials and organized training sessions for 20 co-workers. Education Diploma in Computer Systems Technology in Computer Systems Technology CHI Institute - Southampton, PA Bucks County Community College Archbishop Wood High School Skills Technical Support, Windows, Networking, Active Directory, Security, VMware, Customer Service, Windows 7

Name: Todd Garcia

Email: leahowens@example.org

Phone: 001-563-827-9021