

System Administrator System Administrator Systems Administrator Calhoun, GA Work Experience
System Administrator Precision Products Inc - Dalton, GA July 2019 to Present Provide Tier 3 support for Systems Design and implement server infrastructure Setup backup systems and production schedules Storage maintenance and restructuring Manage service providers Infrastructure remediation Active Directory design and maintenance System Administrator The Dixie Group - Dalton, GA May 2015 to July 2019 Provide Tier 3 support for Systems Design and implement server infrastructure Setup backup systems and production schedules Storage maintenance and restructuring Server migration to VMware Complete site upgrades Active Directory design and maintenance IT OPS ENGINEER MODIS April 2015 to May 2015 - Provide support for Windows server infrastructure - Work with team on project development - Complete project goals and deliverables - Migrate File Servers to latest Operating System platform - Advise management team on improvements to existing server infrastructure LAN ADMINISTRATOR MUELLER COMPANY November 2013 to April 2015 - Responsible for four company locations including Corp Headquarters - Provide support to IT counterparts at locations in five US states - Research and test computer imaging solution for enterprise rollout - Maintain phone system configuration and change requests - Select and rollout asset management system - Assist with helpdesk platform selection and deployment - Develop cradle to grave issue workflow for helpdesk system - Setting up and provisioning new virtual machines - Testing, monitoring, deploying of new ESXI hosts - Troubleshooting server, active directory, and VMware NETWORK ADMINISTRATOR SCOTT LOGISTICS September 2011 to February 2013 - Identify and remediate network deficiencies - Plan domain migration for large workgroup - Develop backup plan and schedule deploy backup system - Setup VPN network for three company offices and two sister company offices - Develop disaster recovery and business continuity plans for 24 hour datacenter - Implement help desk ticketing system to improve IT response times - Setup and test VOIP system using asterisk IT COORDINATOR JEFFERSON SOUTHERN CORPORATION December 2009 to September 2011 - Maintain network infrastructure - Develop and implement network security measures - Plan and migrate from physical to virtual infrastructure - Create data protection plan

and execute backup strategies - Implement help desk system and provide training to end users - Evaluate software compliance and remediate discrepancies - Preparation for Sarbanes/Oxley compliance Education ASSOCIATES in Page 2 GEORGIA NORTHWESTERN TECHNICAL COLLEGE - Calhoun, GA Skills Vmware, System Administrator, LYNC, Active Directory, System Admin, SCCM Additional Information VMWare deployment and management Systems administration (Windows, Active Directory, DNS) SCCM Windows 10 Imaging Windows OS Migrations Computer imaging user various technologies (Kace, SCCM) Develop process for tech support systems (automation, escalations) Train techs on the troubleshooting process and problem resolution Identifying improvements New site install and turn up PROFESSIONAL IT SUPERVISOR, THE DIXIE GROUP

Name: Gloria Brown

Email: burkemarcus@example.net

Phone: 496.627.0272