Systems Administrator Systems Administrator Systems Administrator - The Salisbury School Salisbury, MD Work Experience Systems Administrator The Salisbury School - Salisbury, MD 2015 to Present   Deploy, manage, and support the devices and services on campus Sonicwall NSA, Brocade ICX, Ubiquiti, Avaya IP Office, GSuite EDU, Microsoft 365, BlackBaud SIS   Improved email domain security keeping up with DKIM, SPF, and DMARC setting on the domain   Analyze and recommended improvements to the CFO requesting capital to support the improvements to the school   Device and infrastructure improvements, new Server 2016 DC/AD Server, changes to GPO to speed up software deployment, improve security, and eliminate issues, mapped the existing topology to streamline issue resolutions, reconfigured and rewired switch racks to improve quality of service, setup VLANs   Design and Install interactive A/V systems as teaching tools for instructors, saving the school on product, labor, and installation costs   Collaborate with faculty, staff, and students as support for all IT needs   Supervise and educated interns KSAS, Multimedia Systems Specialist Johns Hopkins University, Homewood - Baltimore, MD 2014 to 2015   Duties from previous position at Johns Hopkins University, title changed to reflect job responsibilities with salary increase   Position changed hands from IT @ JHU to the Krieger School of Arts and Sciences JHU, Sr. Technical Support Analyst Johns Hopkins University - Baltimore, MD July 2012 to July 2014   Duties from previous position at Johns Hopkins University   Consult and work closely with project managers on classroom improvements and new room technology JHU, Technical Support Analyst Johns Hopkins University - Baltimore, MD August 2008 to July 2012   Provide support and training to faculty using 80+ general pool classrooms on campus   Manage and maintain 80+ general pool classroom and off campus classrooms   Manage and maintain the podcasting website for faculty and students   Work closely with JHU Board of Trustees and President's office   Recruit and supervise student employees   Design and install A/V systems for departmental classrooms CEDIA Certified A/V Specialist Homesafe Security Systems - Pikesville, MD 2006 to 2008 Education Digital Broadcast Communications in Broadcast Communications Connecticut School of Broadcasting - N Palm Beach, FL 2000 to 2001 High school or equivalent in Computer Aided Drafting and Design Westminster High School - Westminster, MD 1989 to 1992 Skills Active Directory, Linux

Administrator, System Administrator, Linux, System Admin, Vmware, SCCM Assessments Technical Support   Expert July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/7x4xvbkzl7zcf-ya Basic Computer Skills: PC   Highly Proficient July 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/kiltgltmnmhbzozd   Project   Management Skills: Time Management   Familiar July 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/bnkwvne4wyw6wz0l   Supervisory   Skills: Directing Others   Proficient July 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/jswdprdij-lxfbvz   Indeed   Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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