Salesforce Developer Salesforce Developer Salesforce Developer - BB&T Wayne Park, NE

Around 8 yearsof IT Experience with 8+ years of relevant experience in Salesforce CRM as Salesforce Developer / Administrator   Experience in Salesforce Customization, Security Access, Workflow Approvals, Data Validation, Data utilities, Analytics, Sales, Marketing, Customer Service and Support Administration   Expertise in SFDC Development using Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Web Services, Components, Tabs, Custom Objects, S-Controls, Analytic Snapshots, Applying Sharing Rules, Handling Page Layouts, Search Layouts and Related List, and defining Field Dependencies, Custom buttons   Expertise in working with various salesforce.com standard objects like Accounts, Contacts, Opportunities, Products and Price books, Cases, Leads, Campaigns, Forecasting, Reports and Dashboards   Excellent knowledge of all phases of Software development life cycle (Requirements gathering, analysis, design, development, testing and implementation)   Experience in writing queries using SOQL and SOSL in Apex Classes and Triggers   Experience working with Salesforce developer sandbox and production environments   Experience working with eclipse IDE and Force.com Plug-in environment   Strong Knowledge in AppExchange Applications and their integration with third party applications.   Experienced in data migration and integration with databases using Import Wizard, Data loader and Informatica Cloud   Worked on integration with external applications using SOAP and Rest web services   Good understanding of data structures, data modeling, DB schema in Salesforce   Experience in SFDC Integration using Web Service and Apex Programming, and expertise in Service Cloud and Sales Cloud   Experienced in scripting languages like HTML, XML, CSS, AJAX and Java Script, Web Services-Axis   Experience in working with databases such as MYSQL and DB2   Experience with Agile development methodologies   Proficient in analyzing business requirements, Entity Relationship diagram (ERD) and implementing them to Salesforce objects, master-detail relationships, lookup relationships   Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment. Versatile team player with excellent analytical, presentation and inter-personal skills   Strong communication, organizational and interpersonal competencies along with detail oriented and problem solving skills in the technology

arena Authorized to work in the US for any employer Work Experience Salesforce Developer BB&T - Cary, NC August 2018 to Present Responsibilities: Worked on Agile methodologies where requirements, design, testing, deployment needs to be done as early as possible Participated in Object Oriented analysis, design, design reviews and use case specifications using Unified Modeling Language (UML) Design and implement sales cloud product applications Redesigned, worked, and solved several production issue Using Force.com developer toolkit including Apex Classes and Visualforce pages to develop custom business logic Debug Apex scripts using Debug Logs and System Log Console to catch Exceptions Customized the Dashboards to the track usage for productivity and performance of business centers and their sales teams Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects Implemented Visual Flows for automatic sales and service process in Sales Cloud. Scheduled Apex Batch jobs for processing large records Created several Record Types, page layouts, lead processes and sales processes Used Data Loader to migrate the data between multiple Salesforce sandboxes Worked on standard objects like account, contract, opportunities, and products Wrote triggers between the multiple objects Developed Apex Triggers, Apex Classes and Test Methods. Used to maintain more than 85% code coverage in Salesforce production Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates to implement business logic Used the sandbox for developing and UAT and change sets for the deployment after UAT Environment: Salesforce.com platform, Apex Language, Apex Triggers Visualforce Pages, Controllers, CSS, Encryption Fields, Custom Objects, Custom Tabs, Security Controls, Page Layouts, HTML, Java Script, Reports, Dashboards, Eclipse IDE Plug-in Sr. Salesforce Developer Adecco - Boston, MA April 2017 to July 2018 Responsibilities: Performed the roles of Salesforce.com Developer and Lead Administrator for 500 users in the organization Developed different application for lease, tenants by using several Apex Classes, Controller Classes, VF page and Apex Triggers Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization Application owner for all administrative tasks related to SFDC and Prioritize and assign SF cases to offshore

team   Created Custom Objects and fields for transactional and contractual information like lease, Property, Tenant etc.   Designed and deployed Custom tabs, validation rules, Approval Processes, process builder and Auto-Response Rules for automating business logic   Created workflow rules and defined related tasks, email alerts, and field updates   Implemented pick lists, dependent pick lists, lookups, master detail relationships, validation and formula fields to the custom objects Implemented Case Management Automation to track and solve Customer's Issues. Implemented Email-to-Case, Web-to-Case to enter generated cases to Case Object   Created page layouts, search layouts to organize fields, custom links, related lists, and other components on record pages   Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects   Worked with senior team members to analyze of each product and its competitor, to integrate new product, and optimize existing products   Created multiple custom report as per the business request using salesforce report update app and Conga report tool   Integrates SFDC with Third party applications from app-exchange like GeoPointe, Chatter, compliance locker, mini GRID   Deployed the changes from different Sandboxes to Production organization and maintained version controller using beans stalk   Worked on different applications like MRI, Tableau to integrate data from salesforce through DWH Environment: Salesforce.com, Apex Language, Visual Force (Pages, Component & Controllers), Custom Objects, Page Layouts, SOQL, SOSL, Sales Cloud, Service Cloud, HTML, JavaScript, JQuery, Email Services, Security Controls, HTML, Web Services, Eclipse IDE Plug-in, AppExchange Sr. Salesforce Developer Houston, TX May 2015 to April 2017 Responsibilities: Interacted with various business user groups to gather the requirements   Worked closely with business analysts to perform detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SalesForce.com (SFDC)   Worked on salesforce.com Sales Cloud functionality, including Account Planning, Sales Forecasting, Opportunity Management, Lead Management and the Configure/Price/Quote (CPQ) processes.   Configured and supported salesforce.com Sales and Service Cloud functionality   Involved in discussions to help frame out needed capabilities with internal sales customers   Developed VF pages and associated Apex

classes to allow the customers to register, login and submit their service requests   Worked with various salesforce.com objects Lead, Account, Contact, Opportunity, Campaign, Cases, Solutions Standard objects & Custom Objects   Created Custom objects, fields according to the requirements of business which are useful in the validation of entitlements   Created custom Profiles, Roles, and Public groups to restrict the data access to the unwanted internal users depending on their job responsibilities   Developed UI using CSS, HTML tags, Visual Force components and used JavaScript for front-end validation   Developed Reports and Dashboards, validation rules, Workflow Rules& Approvals formula fields for the application   Developed and configured monthly, quarterly and annually Custom Reports used for planning and forecasting   Written Apex Classes, Controller, Extension Controllers and Triggers in the application for various Business/functional requirements   Written Test Classes to meet Unit testing before migrating from Sandbox to Production environment   Deployed the changes from Sandbox to Production   Used Data Loader for insert, update, and bulk import or export of data from Sales force Objects. Used it to read, extract, and load data from comma separated values (CSV) files   Created Triggers like sending emails to the portal users whenever they update their account information comparing their new information with their old information   Created VF Components used repeatedly in VF pages to reduce the redundancy when needed   Created Visual force and HTML Email templates to be sent to the customers depending on the action they perform after they log into the portal   Environment: Saleforce.com platform, Apex Language, Visual Force (Pages, Components, Controllers & Extensions), Data Loader, Apex Triggers, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, HTML, Web Services, Eclipse IDE Plug-in, AppExchange Salesforce Developer Lincoln Financial - Chicago, IL February 2013 to May 2015 Responsibilities: Performed the roles of Salesforce.com Developer and Administrator in the organization   Created custom objects, tabs, fields, page layout as per business requirements   Worked with field & page layout customization for the standard objects like Account, contact and Leads   Used Sales Force Automation (SFA) for Sales Lead Management, Opportunity Management, Account and Contact Management, Data Quality Management, and Approvals and Workflow   Developed triggers, Visual Force pages/controllers,

workflows, validation rules and formulas   Involved in developing automated e-mail service   Implemented SOQL & SOSL for data manipulation needs of the application using platform database objects   Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application   Involved in administration setup in configuring communication templates, data management and e-mail administration within the organization   Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects. Used it to read, extract, and load data from comma separated values (CSV) files   Managed user acceptance testing for system changes and enhancements   Utilized Sales force's WSDL to integrate Salesforce with applications   Created Profiles and Roles and performed security and sharing settings to them   Gathered sales leadership and end user feedback to build dashboards, reports and tools to optimize CRM tools   Environment: SFDC APEX API, Java script, XML, SOQL, Force.com Eclipse IDE, Apex Explorer, Workflow and Approvals, Apex date loader, Email services, Security controls, Visual force, HTML, Sandbox, SOQL, SOSL and Windows XP Java Developer Bank of America - IN December 2011 to February 2013 Responsibilities: Involved in all the phases of SDLC including Requirements Collection, Design & Analysis of the Customer Specifications, Development and Customization of the Application   Developed the XML Schema for the data maintenance and structures   Involved in designing the system based on UML concepts which include data flow diagrams, class diagrams, sequence diagrams, state diagrams using Rational Rose Enterprise Edition   Involved in the requirement analysis, technical design, Coding and unit testing for the new enhancements   Responsible for Design and development of GUI screens using HTML, Java script, AJAX and CSS   Responsible in writing Data Access codes using Oracle database as backend Model component   Developed Servlets to process update information   Responsible for maintenance and production support of the application documented design and functional aspects of the application   Environment: Java, JSP, Servlets, Java Beans, JavaScript, ORACLE, HTML, DHTML, XML, Education Bachelors of Science Mahaveer College 2010 Bachelor's Bachelor's Skills C++, Html, Xml, Eclipse, J2ee, Java, jquery, Servlets, Force.com, Salesforce.com, Css, Tomcat, Web logic, Web sphere, Apex, Db2, Sql server, Sql server 2000, Mysql, Pl/sql Additional Information

TECHNICAL SKILLS: Salesforce.com: Apex, Visual Force, SOQL, SOSL, Apex Triggers, Workflows and Approvals, Batch Apex Email Templates, Formulas, Validation Rules, AppExchange, Eclipse IDE, Salesforce.com, Force.com IDE, Apex Data Loader Salesforce Tools and Integration Tools: Force.com Eclipse IDE Plug-in, Force.com Explorer, Apex Data Loader, Force.com Excel Connector, Force.com Platform (Sandbox and Production) Web Technologies: HTML, Java Script, XML, CSS, WSDL, SOAP, JQuery Databases: MYSQL, DB2, Oracle10g/9i, SQL Server 2000/2005/2008 Operating Systems: Windows 2003/XP/2000/NT/98/95, MS-DOS, UNIX Programming Languages: C, C++, Java/J2EE, Servlets, PL/SQL, APEX App/Web Servers: Apache, Tomcat, Web logic, Web sphere

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