

Systems Administrator 4 Team Lead Systems Administrator 4 Team Lead Salem, OR 20 years' experience providing a wide range of technical support in both business and production-plant environments Project Lead and Team Lead experience in support of multiple initiatives and business objectives Strong organizational skills supporting the business management team and everyday operations including project management Work Experience Systems Administrator 4 Team Lead Lam Research - Tualatin, OR March 2012 to March 2017 Lam R) 3/2017 To Present Providing Technical Lead and hands on support for the Business Units in the Tualatin-based Manufacturing and Sherwood-based Logistics facilities Interpreting and understanding the needs of the Business Units, then designing and implementing appropriate technical solutions Ensuring compliance with required Information Security standards and practices Working with GIS and Business Units to implement proper network controls via VLANs and related ACLs to ensure safe business practices for the Business Units and Lam as a whole Supporting a broad range of technical devices utilized by the BU including: ATAC fixtures, VLM's, I Warehouse Lifts, RF Gun, Zebra printers and more Providing desktop and helpdesk support for Microsoft Windows 10, and legacy devices Server 2016, and legacy devices 0/2003/2008 Providing support for mobile devices (Androids, iPhones, iPad's), including laptop and desktop support Providing support for both local and network printers for end-users. Regional Lead for the implementation of FollowMe Printer Server Experience, and the upgrade to Nuance Secure print platform, providing a broad-range of support to the Business Units Configuring and installing Cisco 2960 switches for Tualatin Manufacturing and Sherwood warehouse. Working Cisco ACS to add, manage and support devices used by Manufacturing and warehouse BU's Providing full hardware and software support including laptop break-fix, replacing bad hard drives, ram, video cards, cables, modems, power connectors and adapters; installation and configuration Enterprise software solutions Activating networks drops and punch downs in campus data closets Imaging laptops and desktops for creation and deployment using Norton Ghost, SCCM, and Acronis Imaging Software Working in a cleanroom environment using appropriate procedures, rules and safety precautions Documenting trouble issues using ADiTaas ticketing system Hands and eyes support for network, Server and

other infrastructure issues Systems Administrator II TEKsystems - Portland, OR August 2007 to February 2008 8/2007- To 2/2008 (SA IT Services) 2/2008- To 12/2011 Acting in Lead Support role for the Business Units in Manufacturing, logistics and specialty plants including mills, forestry plants and recycling. Providing full hardware and software support including laptop break-fix, replacing bad hard drives, ram, video cards, cables, modems, power connectors and adapters; installation and configuration Enterprise software solutions Imaging laptops and desktops for creation and deployment using Norton Ghost Imaging Software Providing support for HP MFP network printers for end-users. Providing support for RF Guns and Zebra Printers in mill, yard locations Project lead for new kiosks deployments for IT assets in mills and yard locations for Oregon Documenting trouble issues using Remedy ticketing system Hands and eyes support for network, Server and other infrastructure issues Systems Administrator Kaiser Permanente - Portland, OR March 2005 to August 2007 Portland, Oregon (Pomeroy IT Services) 3/2005- To 8/2007 Providing support for the Business Units in at the Kaiser Clinics and Sunnyside hospital for Oregon and SW Washington. Project lead for hardware migration from Dell systems to HP systems at Kaiser Clinics. Providing full hardware and software support including laptop break-fix, replacing bad hard drives, ram, video cards, cables, modems, power connectors and adapters; installation and configuration Enterprise software solutions Providing support for MFP network printers for end-users Imaging laptops and desktops using SCCM deploy web service imaging software Providing support for MFP network printers for end-users. Documenting trouble issues using Remedy ticketing system Hands and eyes support for network, Server and other infrastructure issues Education Bachelor's Skills Active Directory, System Admin, Vmware, System Administrator

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