

IT Security Analyst IT Security Analyst IT Security Analyst - Prairie View A & M University Katy, TX

Interfacing with all levels of management to assure that common goal is met. Ability to learn new skills quickly to become effective and efficient to organizational needs. Self-starter with the ability to motivate team members to greater success. Skilled at interpreting complex regulations.

Authorized to work in the US for any employer Work Experience IT Security Analyst Prairie View A & M University - Prairie View, TX August 2017 to Present Student hourly) Utilizing Vectra IDS/IPS system to monitor alerts on campus network, composed of nearly 3000 computers Apply Spirion Identity finder tool to scan faculty and staff personal computers for sensitive data. Use data loss prevention software Varonis to record massive file transfers as well as record keeping of HIPPA, PLI, and PII daily. Monitor Proofpoint phishing attacks on campus network Build weekly reports for senior level team to mitigate vulnerabilities using various tools Deploy & presenting monthly webinars for the Information Resource Management department IT Help Desk Analyst I Academy Sports + Outdoors - Houston, TX January 2014 to Present Maintain a high degree of customer service for 300 stores plus, 3 distributions centers, and corporate office Answer Help Desk calls and provide first-line support Escalate unresolved calls to IT Operations and Application Support teams Assist internal customers by troubleshooting and resolving issues Follow up with internal customers to ensure satisfactory completion of Help Desk calls Provide phone support to remote access customers Document and maintain records of Help Desk calls in the incident management database Maintain and support a variety of equipment to include copiers and fax machines and place external support calls as necessary Reset passwords for network, AS/4, and iNotes access

Develop thorough understanding of Academy policies, procedures and safety rules Internship Sercel Inc - Houston, TX May 2011 to August 2012 Information Technology Intern Troubleshoot basic cable connection problems Inventory hardware in database Installation of server and network hardware Research and problem solving Cabling of servers and network equipment Exposure to Linux Redhat Education Bachelor of Business Administration in Management Information Systems Prairie View A & M University - Prairie View, TX May 2018 Skills Programing Languages: C#, JavaScript, SQL Software: Oracle, Service now, Symantec Operating systems:

Linux, Mac Os, Microsoft Windows (2 years) Links <https://www.linkedin.com/in/peter-magloire/>

Name: Kelly Daugherty

Email: marquezkimberly@example.org

Phone: (868)233-2688