

IT Analyst IT Analyst IT Analyst - Bright Edge Technologies Foster City, CA Work Experience IT Analyst Bright Edge Technologies 2014 to Present Responsibilities: Vendor acquisition and process automation \$500,000+ monthly budget analysis and cost management Platform application web availability and pricing metric generation Executive level reporting Technical operations and data analysis Linux/UNIX CentOS setup and network configuration 200+ server management and AWS instance optimization Achievements: Established server operational metrics and monitoring processes Implemented operations vendor evaluation process Developed a large scale data center RFP process for executive evaluation Achieved \$100,000/month cost reduction in application webmail/hosting Accomplished greater operational optimization in data gathering processes Project Management Intern UC Santa Cruz ITS 2013 to 2014 Responsibilities: Software and IT project management tool implementation Content management for the Project Management Group Project planning and support for Service-Now module platform Document improvement and historical project analysis Achievements: Released a fully integrated project-management module and performed training in a classroom setting for staff Established the grounds for a Drupal based crowdsourcing project Revised and updated Project Management documentation and webpage resources Student Manager UCSC Dining - Santa Cruz, CA 2010 to 2013 Responsibilities: Employee and resource management Schedule and shift management Financial form and cash handling oversight Achievements: Developed and trained one of the largest manager classes in UCSC's Merrill Dining Supported and ran multiple large college events and celebrations Promoted twice and received a college achievement award Education Business Management Economics University of California - Santa Cruz, CA June 2014 Additional Information Skills Business and data analysis Financial budgeting and forecasting Platform application operations experience and optimization Amazon Web Services analysis Data center assessment SQL database management Project management in-class training and hands-on experience Project plan development and implementation (Gantt chart, Project proposals, Charter and Resource planning, Project pitch and revisions) Microsoft Office advanced skills and Java programming experience

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