

IT Systems Engineer IT Systems Engineer IT Systems Engineer Daly City, CA Ky is passionate about technology, obsessed with getting things right and thrives on solving complex problems. He has a track record of making things run smoothly by minimizing disruption and ensuring high levels of availability. As a true professional he is fully versed in a broad range of technologies and comes to you with a batch of reputable certifications. Right now he is looking for a suitable position with a company that wants to recruit the most talented, dedicated and capable workers on the market. Authorized to work in the US for any employer Work Experience IT Systems Engineer Return Path Inc - Sunnyvale, CA November 2007 to November 2016 Ky provided IT support to both local and remote employees. He supported a large variety of technology solutions. He Led the integration and support of Okta, Google Suite, Active Directory, Symantec Management Platform, Symantec Endpoint Protection, and Shoretel System. Together with the IT team, he helped support the following: Symantec Encryption, Aruba Network, Atlassian Confluence, JAMF, VMware, Bettercloud, DHCP, VPN, DNS, Windows OS, Apple OS, and Android OS. IT Systems Administrator Mirapoint Inc - Sunnyvale, CA March 2002 to November 2007 Ky provided IT support to both local and remote employees. He supported a large variety of technology solutions together with the IT team including the following: Active Directory, Blackberry server, Sophos Antivirus, Mitel System, EMC, Mac OS X, Linux, Backbone, IOS, Android, DNS, DHCP, NetApp, Cisco, VPN, Unix, Printers, Windows XP/2003, Batch Script, Twiki Education Associate in Enterprise Security Professional De Anza College - Cupertino, CA January 2017 to 2019 Skills Active Directory (10+ years), Symantec Endpoint Protection (8 years), Symantec Management Platform (7 years), Google Apps Administration (6 years), Okta SSO Administration (5 years), Shoretel System (9 years), Aruba Network (6 years), Windows 7 (7 years), Windows 10 (2 years), Windows 2012 Server (5 years), Windows 2003 Server (5 years), Mac OS X (3 years), Microsoft SQL Server 2008 (3 years), Microsoft SQL Server 2012 (3 years), DNS (10+ years), DHCP (10+ years), System Administrator, VMware Links <http://www.linkedin.com/in/kylim> Certifications/Licenses Microsoft Certified Professional (MCP) Cisco Certified Network Associate (CCNA) CompTIA A+

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