

Systems Administrator Systems Administrator Systems Administrator Concord, CA I'm an efficient and innovative problem solver with a talent for overcoming challenges under demanding time constraints with minimal resources. Authorized to work in the US for any employer Work Experience Systems Administrator United States Army - Joint Base Lewis McChord, WA April 2014 to December 2016 Provided Tier II technical support for a base of 300+ users at multiple worksites, both locally and overseas, setting up and maintaining computer hardware and software, multifunctional printers, and Cisco routers and switches. Education Bachelor of Arts in Psychology San Francisco State University - San Francisco, CA June 2011 to May 2012 Skills Active Directory, Adobe Acrobat, Adobe Flash, Dropbox, Exchange Server, Google Apps, Google Drive, Microsoft Office, OneDrive, PowerShell, Remedy ITSM Military Service Branch: Army Service Country: United States Rank: Specialist April 2014 to December 2016 Served the 593D Expeditionary Sustainment Command's communications team as an IT Specialist (25B) and systems administrator. Honorably discharged on December 30, 2016. Commendations: Army Achievement Medal (AAM), Army Commendation Medal (ARCOM), Certificate of Achievement (CoA) Additional Information Experienced with Cisco IOS, iOS, Linux, macOS, Solaris, UNIX, Windows, and Windows Server.

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