

Network Administrator Network Administrator US Work Experience Network Administrator
Workforce management center - Lagos February 2012 to May 2016 Excellent technical knowledge
of pcs and desktop hardware. Working technical knowledge of current protocols, operating
systems and standards. Ability to operate tools, components and peripheral accessories.
Microsoft Desktop Support Technician an advantage A+ and N+ experience Software and
Hardware Troubleshooting Windows XP, Windows 7, Windows 2000/2003/2008 experience
Routers, switches and firewall experience Microsoft Office 2007, Office 2010 support TCP/IP
SQL Working knowledge of SMS, AD, Exchange 2007/2010 and remote control tools
Knowledge of all software applications used within the organization Professional image and
grooming Self-confidence and interpersonal skills Analytical and problem solving skills Good
communication (both verbal and written) skills Planning and organizing skills Good
administration management skills Strong listening skills Able to operate effectively in a team
environment with both technical and non-technical team members Able to operate with minimal
supervision Able to manage time effectively, set priorities appropriately, schedule calls Able to
maintain professional demeanor under stress Able to operate within customer standard operating
procedures Education M.SC in Information OPEN UNIVERSITY 2015 Diploma in Elect/Elect THE
FEDERAL POLYTECHNIC 2005 Diploma in Elect/Elect KWARA STATE POLYTECHNIC 2002
Skills Advace excel (6 years), Microsoft Excel (9 years), Microsoft Office (10+ years), Microsoft
Outlook (10+ years) Certifications/Licenses ITIL March 2013 to Present SUMMARILY it is about
responding to IT fault calls, taking ownership and responsibilities to reported incidents Additional
Information CORE COMPETENCIES Applying Expertise and Technology Analysing Learning
& Researching Planning & Organising Delivering Results and Meeting Customer Expectations
Achieving Personal Work Goals and Objectives

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