

Technician Technician Masury, OH Work Experience Technician CPR Cell Phone Repair - Hermitage, PA May 2019 to Present Diagnose, troubleshoot and repair devices Provide recommendations for problem resolution Provide repair and replacement estimates to customers Greet customers in a friendly manner and maintain a positive work environment Answer phone calls to the store with a professional, courteous and friendly demeanor Facility Coordinator Autosoft Dealer Management Systems June 2018 to January 2019 Order and stock supplies for all departments, clean and maintain two buildings and the surrounding campus. Maintenance Director/ Network Administrator Kennedy Catholic Family of Schools - Hermitage, PA July 2012 to August 2018 Oversee all daily management of maintenance and cleaning staff, scheduling, contractor bidding, network construction and maintenance, and IT help desk duties for Kennedy Catholic High School, Kennedy Catholic Middle School, and St. John Paul II Elementary School. Network Administrator Inturn Laurel Technical Institute May 2012 to October 2012 Network maintenance and IT help desk duties, troubleshoot computer and printer issues, added and removed users from active directory, maintained computer software, repaired computers Cashier Cosmo Prof September 2006 to June 2007 Customer service, extensive product knowledge, and cashier duties. Delivery Driver Ianazones Pizza - Brookfield, OH September 2006 to June 2007 Prepared and delivered products, cashier duties, general maintenance. Packer Joy Cone January 2006 to September 2006 Packed cones in a assembly line environment. Education Associate in Network Administration and Security Laurel Technical Institute - Sharon, PA September 2011 to January 2013 Diploma in Cosmetology Laurel Technical Institute - Sharon, PA September 2009 to September 2010 High school Brookfield High School 2005 Skills Microsoft Office (6 years), Linux (1 year), Novell (1 year), Mac OS X (4 years), Windows 7 (6 years), Active Directory (1 year) Certifications/Licenses CompTIA A+ January 2013 to January 2022 Cosmetologist December 2010 to December 2020

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