

Customer Service Associate Customer Service Associate Software Developer / IT Specialist
Glendora, CA Authorized to work in the US for any employer Work Experience Customer Service Associate Lowe's Home Improvement - Industry, CA September 2017 to Present Customer Service Associate in Millwork, Flooring, Paint, and Home Decor departments at Lowe's. Responsibilities include in-store sales/generating project leads for specialists, department and product upkeep, order and project management, customer service and warranty claims, vendor communication. Software Developer Reality Check Games - Glendora, CA May 2017 to Present Head of software development and design. Project planner and developer for "DiViNE" game engine. Primary consultant for Unity development and Microsoft C#/.NET framework application development. Software Developer BigBadDev - Glendora, CA July 2018 to January 2019 Lead software developer for video game entitled "Biggest and Baddest". Primary consultant for Unity development and Microsoft C#/.NET framework application development. Education Bachelor's of Arts in Japanese Language and Literature California State University of Los Angeles (CSULA) June 2016 Skills C# (4 years), C++ (1 year), Java (1 year), Unity3D Development (4 years), .NET (4 years), Programming (4 years), Git (Less than 1 year), C (Less than 1 year), Information Technology, Help Desk, CompTia, It Specialist, Desktop Support Certifications/Licenses CompTIA A+ July 2019 to July 2020 Industry-standard A+ certification for computer technician knowledge and skills. Assessments Data Analysis Highly Proficient February 2019 Measures a candidate's skill in interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data. Full results: https://share.indeedassessments.com/share_assignment/xcms3v9d2zqsubxu Problem Solving Highly Proficient February 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/o3qba6vborpbt10j Critical Thinking Skills Expert February 2019 Measures a candidate s ability to use logical approaches when solving problems. Full results: https://share.indeedassessments.com/share_assignment/t1r-ihz3h-jpexjn Email Skills Expert February 2019 Measures a candidate s ability to effectively compose and organize email messages. Full results:

https://share.indeedassessments.com/share_assignment/x2jijeycgjshxl4 Technical Support Skills Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/jlovx-iacs5urix1 Research Skills Highly Proficient February 2019 Measures a candidate s ability to follow protocols, interpret statistics and graphs, identify errors, and choose research methodology. Full results: https://share.indeedassessments.com/share_assignment/khboxzfa110qs98v Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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