

IT Technician IT Technician Richmond, VA Work Experience IT Technician Proactive Business Solutions April 2017 to Present Perform inventory of systems scheduled for relocation Disconnect and reconnect workstation thin clients, Macs, and PCs Disconnect and reconnect VGA, Display Port, HDMI, monitors(sometimes dual setups), power, UPS, surge protectors, wireless peripherals, and docking stations Perform quality checks of re-connections of systems Work efficiently in various time constraints and small spaces Self-employed Henry Stern Photography February 2007 to April 2014 Successfully worked with and maintained positive relationships with customers of varying personalities Met with clients to understand their personal needs and tailored each project Drafted and provided contracts to clients that included estimates, invoices, and property releases Scouted locations and analyzed logistics of on-site locales Post processing of photography using Adobe Photoshop and Adobe Lightroom Systems Administrator Lisa and Company/Envision Real Estate - Richmond, VA May 2007 to June 2008 Responsible for creating, implementing, maintaining and monitoring Microsoft 2003 based storage server Email Server Active Domain FTP server VPN server Monitored network performance, server logs, website logs and provided weekly updates on usage. Performed off-site back-ups. Provided office support. Coordinated with website developer on design and creation of Envision Real Estate website. Server Migration Virginia Primary Care Association - Richmond, VA 2008 to 2008 Dell gigabit switch installation Small Business Server 2003 migration and integration to Dell PE2900 SBS 2008 Education CSC in Surveying John Tyler Community College - Richmond, VA August 2019 to Present High school or equivalent Collegiate School - Richmond, VA 1986 to 1997 Graduated in Backcountry Skills, Rock Climbing National Outdoor Leadership School - Lander, WY 1996 Skills Drone/UAV, Time Management, Backcountry Leadership/Navigation, Problem Resolution, Leave No Trace, Information Technology

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