IT Network Administrator IT Network Administrator IT Network Administrator - NetTech Computers, Inc Pasadena, CA Authorized to work in the US for any employer Work Experience IT Network Administrator NetTech Computers, Inc - South Pasadena, CA 2001 to Present Install and support Windows XP/7/8/10, Windows Server, Apple iOS, Android   Setup Microsoft Office 365 email, domains, cloud backup Network Engineer / Network Analyst West Technology, Inc - Torrance, CA 1998 to 2001 Troubleshoot end-user PC's relating to software and hardware problems Support and maintain 120 workstations for branches across California Implement and maintain Internet Information Services (IIS), Microsoft Exchange Server 5.5 Implemented 3COM and Cisco routers network infrastructure Experienced in TCP/IP, Internet, VoIP network protocols Computer Technician EPC City, Inc - Temple City, CA 1995 to 1998 Demonstrated effective and consistent technical support Troubleshoot MS-DOS 6.22, Windows 3.x, & Windows 95 operating systems Configure, monitor and troubleshoot problems related to network failures Education Diploma Rosemead High School - Rosemead, CA 1995 Skills ANDROID (10+ years), MICROSOFT OFFICE (10+ years), MS OFFICE (10+ years), WINDOWS XP (10+ years), EXCHANGE (3 years) Additional Information Operating Systems: Windows XP/7/8/10, Windows Server 2008/2012/2016, MacOS Hardware/Software: Microsoft Office 365/Active Directory/Exchange, IIS, Apple, Android, VoIP, Networking, NAS, RAID

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