Shift Leader Shift Leader Shift Leader - Dunkin' Donuts & Baskin Robbins Staten Island, NY

Seeking a suitable position to utilize my strong technical background and critical thinking and problem-solving skills. Skills and Work Experience Personable and Approachable, Collaborative Team Involvement, Accurate and Detail Oriented Understanding people, planning, Management, Automated System Configuration & Administrate, ERP Systems Client installation, Budget & Cost Control, Technical: Oracle Database Administrator, SQL, MySQL, TAS & EPKS Administrator, C #, C++ & C languages, HTML & Java Script understanding and also Programming Technics. Currently, I am following up Cisco CCNA online certification course. Work Experience Shift Leader Dunkin' Donuts & Baskin Robbins January 2019 to Present Network Administrator Ceylon Petroleum Storage Terminal Limited September 2014 to October 2018 Evaluating, Installing & Maintaining LAN Controllers Hardware and Software. Designing & Installing LAN infrastructure. Performing layer 2 administration including VLANs, inter VLAN routing. Worked on CISCO 2960, 2960G, 3560 series catalyst switches, configured with putty. Performed network troubleshooting & monitoring network. Designed IP addressing scheme depending on the number of current users & scope of future growth. Connecting VPN to LAN and Monitoring & Securing the connectivity. Database Analyst Ceylon Petroleum Storage Terminal Limited March 2007 to September 2014 Installing & Configured Database of Terminal Automated Systems Maintaining existing database architecture for Information Systems and Database Management Systems. Development & implement data administration policy, standards and models. Creating data access & Security policies for ERP system and Terminal Automated Systems(TAS) Modify Script of User Roles and User accounts files and granting the user access authentication. Monitoring servers, client's software & hardware and rectifying their errors and solving them. Maintaining Backup procedures and taking backups. Develop & Administrate disaster recovery plans. Programmer Ceylon Petroleum Storage Terminal Limited 1999 to March 2007 Designed & developed "Budgetary Control and Purchasing System" for CPC & CPSTL. Monitoring, maintaining and resolve issues arising on use of the system and made improvements using mainframe language Visual Age TIU & GIU. Worked with RPG II & COBOL language 1 Branch Manager & Senior Lecturer: Technical

(TEC Sri Lanka & Technical College)   Worked as a Branch Manager and Senior Lecture in Computer Science and Operational Research. Education Bachelor of Science in Computer Science University of Colombo - Colombo, LK March 2011 Diploma in Computer System Design University of Colombo - Colombo, LK September 1995

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