

Application Production Support Analyst Application Production Support Analyst Application
Production Support Analyst New York, NY Work Experience Application Production Support Analyst
CBS Corporation - New York, NY April 2017 to August 2019 New York ? Primary application
support for multiple applications used by CBS for air-critical broadcast schedule metadata. ?
Design and implement test suites (Ranorex - C#) to automate 60 hours of routine user testing
across multiple applications. ? Create reporting templates (DevExpress - C#) for users to display
large sets of data. ? Analyze user requirements to create technical solutions for CBS broadcast and
VOD scheduling workflows. Web Developer Oberlin College 2014 to 2017 ? Primary developer of
web application used by an Oberlin College football coach to track and display advanced stats on
players. ? Application built with Node, Express, Jade (now Pug), and MongoDB. Hosted on AWS
EC2 instance. ? Interactive graphs designed with Highcharts. Software Development Intern SAS
Institute, Inc - Cary, NC June 2015 to August 2015 ? Update and expand unit and integration test
library for SAS application server software within the Java Development Technologies team. ? Work
in Java with JUnit and EasyMock frameworks Education BA in Computer Science Oberlin College -
Oberlin, OH May 2016 Skills Application Support, Production Support

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