Systems Analyst I Systems Analyst I Cincinnati, OH Authorized to work in the US for any employer

Work Experience Systems Analyst I Kroger Technology - Blue Ash, OH February 2019 to Present

Assisting customers with resolving technology issues Lead Technician Roto rooter - Cincinnati, OH

August 2017 to June 2018 dealing with customers, overseeing jobs and making sure that jobs are

completed in a timely manner Help Desk Administrator Mount Saint Joseph University - Cincinnati,

OH August 2013 to December 2016 Skills Excel (2 years), Microsoft Word (8 years), PowerPoint (8

years), Publisher (Less than 1 year), Scripting (3 years), Remediation, Restoration, Mitigation Links

http://linkedin.com/in/austin-moody-46252095

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Certifications/Licenses IICRC WRT/ASD Property and Casualty License December 2018 to

November 2020 Additional Information Computer Skills: Microsoft Word Publisher PowerPoint

Excel Command Prompt Scripting Xactimate

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