

Network Engineer Network Engineer Network Engineer - Data Net Solutions Los Angeles, CA

Network engineer with 10+ years experience in project management, employee training, and product delivery; selflessly working to exceed all client needs and expectations. Intrinsically motivated to learn new things with a forward looking perspective to ensure every need of the client will be met. Influential IT relationship manager with a proven ability to execute change management and align interests across boundaries at all levels of organization; passionate team leader and strategic advisor with the ability to build positive relationships and create partnerships.

Work Experience Network Engineer Data Net Solutions - San Diego, CA 2016 to Present Installed and configured Enterprise Dell Servers, Running VMware ESXI, Windows server 2012r2 and server 2016, configured Active Directory, Group policy, network settings, DNS, and DHCP. Installed and configured Watchguard firewall, Mobile VPN, branch office VPN, firewall rules, data retention rules, intrusion prevention mitigation and reporting. Implemented DKIM email signing and DMARC email reporting to secure all emails being sent against manipulation and reject all spoofed emails. Implemented HIPAA and DFARS auditing for clients to find and correct compliance issues with servers, workstations, email, and network security and created plans to remediate vulnerabilities. Created easy to follow systems documentation for common workplace software implementation for clients and fellow colleagues. Installed and configured offsite and cloud backups for disaster recovery. Trained client new hires on computer and email best practices to increase computer security awareness. Implemented backup solutions to combat ransomware whole network encryption with recovery in under 30 minutes. Amazon AWS management and deployment. Managed Citrix Server Farms Network Operations Center Technician FTD Companies - San Diego, CA 2015 to 2016 Monitored 1,000+ Virtual servers utilizing management tools Windows System center operations Manager 2012, and Splunk. Prepared Database metric reports with server management tools (Windows System Center Operations Manager 2012 and Splunk Database search queries). Monitored and escalated network issues for all FTD distribution centers and offices. Oversaw network security by Identifying and blocking IP addresses found attacking network connections and servers through Akamai. After Hours desktop and user account support

when Desktop support was unavailable. Managed weekly website code deployments. Systems Administrator Dassault Systems - San Diego, CA 2015 to 2015 Installed, configured, and maintained multiple Windows operating systems for desktops and Servers. Globally supported over 1000 remote users on multiple operating systems, including vendor software packages, network configurations, and homegrown applications. Imaged Desktops and Laptops through Windows SCCM. Deployed preconfigured and custom Virtual Machines through VMware Vsphere 5.5 Network Technician & Marketing Director Breathe Easy Dentistry - Vista, CA 2011 to 2015 Installed, monitored, and maintained Windows 2016 server, provided technical software and hardware support to users; managed and maintained office software. Designed and implemented server backup with cloud backup redundancy using Acronis Backup Advanced that can be restored or virtualize any backup from any day. Managed all 3rd party websites including updating/correcting information and photos. Implemented Demandforce; an automated marketing and communication software that integrates with dental software to increase efficiency. IT/Help Desk Support J.R. Filanc Construction - San Marcos, CA 2010 to 2011 Personally achieved a significant reduction in IT and helpdesk response times. Designed and implemented a hiring work flowchart that simplified the hiring process. Responded appropriately to user inquiries and concerns regarding computer software or hardware operation through Kaseya service tickets; set up and maintained workstations and servers. Maintained and updated print servers, setup HP, Ricoh, and Samsung wired and wireless printers. Trained employees on how to use Apple iPhones and Android cellphones. Serviced and maintained Dell Laptops, Workstations, and Servers. Managed Cloud servers with installed software VMware vSphere and Citrix. Provided Audits of company software and hardware inventory. Configured WatchGuard firewalls. Technical Support & Sales Representative Intern Data Net Solutions - Escondido, CA 2008 to 2009 Prepared evaluations of software or hardware, and recommended improvements or upgrades; trained users in the proper use of hardware and software. Responsible for setting up and maintaining workstations and servers, as well as providing users with technical software and hardware assistance. Installed hardware, software, or peripheral equipment; conferred with staff members and users to establish

requirements for new systems and modifications      Established work related relationships with clients to better serve their specific needs in a quick and concise manner.      Setup and trained clients to use Apple Desktops and Laptops.      Provided Audits of company software and hardware inventory      Education Bachelor of Science in Business Administration Point Loma Nazarene University - San Diego, CA 2013 Skills Citrix, Vmware, Solarwinds, Security, Netapp, Symantec, Microsoft office, Workstations, Quickbooks Additional Information AREAS OF EXPERTISE - Workstations & Servers      Microsoft Office Suite & 365 Kaseya Connectwise Citrix      Solarwinds Network Mgmt Quickbooks Sage 100 & Sage 300 Windows Server      WatchGuard & Sonicwall Netapp Veeam Symantec Mail Security      VMware 5.5 & 6.5 Microsoft Azure

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