

CCSF Adult Probation Department IS Engineer/Senior Systems Administrator CCSF Adult Probation Department IS Engineer/Senior Systems Administrator CCSF Adult Probation Department IS Engineer/Senior Systems Administrator - HOJ (Hall of Justice) San Francisco, CA Work Experience CCSF Adult Probation Department IS Engineer/Senior Systems Administrator HOJ (Hall of Justice) February 2016 to Present VMware Admin. Design, install, and configure VMware ESX, ESXi, within vSphere 5 environments with Virtual Center management, COMMVAULT Backup, AZURE Cloud backup Admin, AZURE DR site Admin, Build new COMMVAULT server and storage for back-up locally, Oracle Virtual Box Client CTAG Admin. Completed Physical-to-Virtual (P2V), Virtual-to-Virtual (V2V) and Virtual-to-Physical (V2P) migration of Server Windows 2008/2012, Customize layer 2 and layer 3 networking, installing/troubleshooting and configuring windows 2003, 2008 and 2012 servers upgraded all Domain Controllers from 2008/2012 Active Directories native mode, seize FSMO role, GPO, Office 365 Administrator, Lync 2013, Symantec Anti-Spam/Email Security Admin, build and maintain New AV server for Symantec 12.1, Build and maintain new WSUS 2012 Server, DEP Apple Admin for MDM Server, AirWatch Admin, Add trouble shoot and maintain iPhones/iPads for clients on our DEP/MDM Airwatch Server, Build new Print server 2012, PowerShell script build for environment, Setup VPN client, COMPAS admin, Assist and build DPO court laptop remote work, Install/update Fusion SW on client systems, EMCO Admin, MICROBIZ Admin, build maintain badges/access cards for HOJ (Hall of Justice), Assist when needed for desktop build/ghost and distribute new systems to department users, Build and cloned image on systems from Windows 7-Windows 10, Case Management Software-CRM infrastructure Admin/build maintain/backup of the server and database/client end install/iPhone APP install and pushout of CRM in Airwatch <http://sfgov.org/adultprobation/> Pacific Partner Management Services/Senior Systems/ Network Administrator/ VMware Admin Consolidated Backup, DRS, HA, DPM, vMotion and VMware Data Recovery May 2012 to February 2016 Design, install, configure VMware ESX, ESXi, within vSphere 3, 4 and 5 environments with Virtual Center management, Consolidated Backup, DRS, HA, DPM, vMotion and VMware Data Recovery, VMware Site Recovery Manager (SRM). Experience with VMware View desktop virtualization (VDI).Build, configure and deploy VMs

and templates. Completed Physical-to-Virtual (P2V), Virtual-to-Virtual (V2V) and Virtual-to-Physical (V2P) migration of Windows 2003/2008/2012, as well as Linux servers from VMware, Hyper-V and legacy hardware, Customize layer 2 and layer 3 networking between VMware, networking components and storage for high availability and maximum performance, managed Fiber SAN/iSCSI SAN/NAS, NetApp, Dell MD3000i Dell MD 1000 storage technologies and worked with SANs in VMware environments and troubleshooting and upgrading firmware in VMware and other environments, Managed data backup, mirroring and recovery, responsible for installing/configuring/troubleshooting small Networks for remote job sites, installing configuring and troubleshooting wireless networks, installing/troubleshooting and configuring windows 2003, 2008 and 2012 servers upgraded all Domain Controllers from 2003/2008/2012 Active Directories native mode, seize FSMO role, GPO, managed and maintained Exchange 2007/2013, migrated Exchange 2007 to 2013, Office Communicator, GFI Mail Essentials/Anti-Spam/Email Security build and maintain Websense gateway and Websense Triton, McAfee, EPO, CISCO VOIP call manager Admin, CSCO Unity Express admin, Equal Logic PS Admin, Solar Winds Network Monitoring, Mobile Iron management, installed and monitor Temp@lert 6.24, install/maintain/ manage SonicWALL SRA 1600 SSLVPN, Comtel Systems C*CURE System badge <http://www/ppmsi.com> Systems Administrator/ Network Engineer San Francisco AIDS Foundation January 2008 to July 2012 Monitor all servers and network, maintain and administrate Exchange 2003, implement all Active Directory accounts, Tape backup admin and drive backup ,re-wire server room rack Symantec AV administrator, rebuild DC, FSMO role implementation, configure all Cisco router/switches. Rebuild all DNS records, transfer from T-1to AT&T DIA T-Square, setup all accounts in domain (email account, folder rights, Printer access),Supported all SW, MS Office XP/2003,Barracude web filter ,Big Brother Network monitoring, office move location ,rack, data, server room setup, network and new VOIP phones, LifeSize Video/Audio Conference. Aerohive Wi-Fi HiveAP, Shortel VOIP, design and set up the infrastructure for our computer network, configure and manage the existing network. Customizing the network for certain departments, such as financial department, HR and including exchange server for email throughout the company,

administrate the web filter (Barracuda), net monitoring tools (Big Brother) and the new Wi-Fi (Aerohive), resent VOIP phone had to be implemented and maintained through the new POE switch

Network security, involves monitoring the network to see who is using it and how, responsible for changing passwords periodically and updating security measures and procedures, firewalls, ASA/VPN, responsible for making sure our hardware can handle the load that is placed on it, tape backup, set up and configure any new hardware we need which could be anything from a PC to a Server to a router or firewall. Provide day-to-day supervision, conduct performance appraisals, and delegate work assignments for all IT personnel. Serve as primary contact with outside vendors in the generation of RFPs, bids, contracts, agreements, and other major vendor interaction, Provide leadership, vision, and management to the IT department. Manage a staff of IT Professionals to ensure adherence to Company IT standards and policies, and the ultimate satisfaction of internal staff. Act as the customer advocate for IT Support Team. Successfully move Foundation to new location <http://www.sfaf.org>

Network Engineer II / Active Directory Administrator/ Setup Affymetrix Inc October 2006 to January 2008 new FSMO role, implemented new GPO's for domain, setup all accounts in domain (email account, folder rights, Printer access), Supported all SW, MS Office XP/2003, Setup new Domain Controllers, SpotFire Software administration DFS folder links ,Daily MOM administration, Responsible for all aspects of network and server administration, including security, configuration, Support all constituent groups on network level and application-level issues, Netbackup for daily/weekly tape and drive backup, Part of a team to migrate security/log on with LDAP in Active Directory and People Soft , Daily storage issues for Terabit infrastructure, Reconfigured Active Directory OU's and Infrastructure, Ghost new pc/systems for Corporate usage. Responsible for performing, planning, design, configuration, testing and implementation of services for network projects, hardware and software installation, problem identification and resolution in a highly integrated network environment. Technical support services for internal users at all levels of the organization. <http://www.affymetrix.com>

Network Engineer Peoples first Community Bank September 2005 to January 2007 Windows 2000/2003 Active Directory domain Administrator, Server engineer, migrated all Novell, NT Servers to Windows Server2000/ 2003.Migrated all account

to Active Directory 2003 platform, raise domain level to 2000/2003 environment, Setup new FSMO role, Supported all security for servers, Printers, workstations, planned, implemented new GPO's for domain, setup all accounts in domain (email account, folder rights, Printer access),Supported all SW, MS Office XP/2003, Bysis, Citrix, PC Anywhere, Dameware install, monitor all Network activities, Domino Lotus notes Jr. admin. Setup new Bank branches from ground up (i.e. racks, routers, servers, PC) setup new VOIP phones, Setup TFTP Software for servers, basic router install and support. Responsible for all aspects of network and server administration, including security, configuration, Support all constituent groups on network level and application-level issues, monitored over 50 member servers, 11 Domain Controllers, 3 Term servers on a daily bases. This was spread out to 34 different branches. <http://www.peoplesfirst.com> First databank Inc January 2001 to September 2005 Systems Administrator/ Windows 2000 Active Directory domain administrator/ Tape Backup Administrator Setup new Workstations, Support for all Workstations, Setup new users (email account, folder rights, Printer access)VPN, NetMeeting, Terminal Server, monitor all Network activities of the servers, Windows 95/98/2000/NT/XP, Mainframe, CICS, Pacts, Wylbur setup, upgrade from NT Server to 2000/2003 Server/ Windows 2000 Pro to Windows XP. Exchange Server 5.5/2003 <http://www.firstdatabank.com> Education Bachelor in Computer Science in Nacc Computer Tech. Institute Belford University - Los Angeles, CA 1997 Bachelor of Arts in Theology in Theology Belford University 1993 Skills Active directory, Ccna, Cisco, Citrix, Clustering, Dfs, Dhcp, Lan/wan, Ldap, Netware, Network monitoring, Systems administration, Tcp, Tcp/ip, Terminal server, Vlan, Vmware, Vpn, Wins, Dns Additional Information 21 years computer experience Excellent computer skills Strong written and oral communication ability TECHNICAL /COMPUTER SKILLS Active Directory 2003/2008/2012, Windows 2000/XP/7/8.1,10, Exchange 2003/2007/2010/2013 Admin, Barracuda web filter, Big Brother Network monitoring, CISCO VOIP Unity/Call Manager, CISCO ASA/ASDM, 1st -3rd Layer switch, Routers LAN/WAN VLAN, CISCO VPN Concentrator, Virtual environment ESX 3.5, ESX 4.0, 5.0, 5.5 and Virtual Center 2.5 to vSphere 4-5, VMware ESX, ESXi, within vSphere 3, 4 and 5 environments with Virtual Center management, Server 2003/2008/2012, Advance Server 2003/2008/2012, SMS Server Workstation

Windows NT/2000/XP/7/8.1,10 Web Server, NetMeeting, Terminal Server VERITAS Backup Exec LAN, WAN, Networking, Cross Connect, Internet, Intranet, VPN Novell, NetWare, Microsoft office 2003/2007/2010/2013, Remedy, Reflection Internet Explorer 6-11, MSN Network, Outlook Express Exchange Server 2003/2007/2010/2013, Outlook Mail, Citrix, Extra 6.5 Microsoft office product 2003/2007/2010/2013, Outlook 2003/2007/2010/2013, Blackberry handheld, iPhones, Droids HP Printers, Scanners, Adobe Photoshop, Adobe Illustrator, Cd Burners FrameMaker, Adobe Acrobat 4.0-5.0, Fiery, DocuTech, Fiery Hardware, Software Installation, Configuration, Upgrading Norton Anti-Virus, McAfee VShield, Bysis, Domino Lotus Notes, LaserPro, morvision,TCP/IP, IPX/SPX, NNTP, SMTP, DNS, WINS, DHCP, FTP, POP3, IMAP4, SSL, LDAP,DFS, Windows 2003-2012 Server installation and troubleshooting, including clustering, Intel and AMD based Enterprise server provisioning and support, LAN/WAN IP infrastructure, including DNS and DHCP, Enterprise backup and recovery utilities and planning, including various Veritas applications, Netbackup 6.0, Nexsan SATABeast Storage unit w/Fiber cable, NetApps Storage, SpotFire Software Administrator/client, LifeSize Video/Audio Conference. Aerohive Wi-Fi HiveAP, Shortel VOIP, SonicWall SRA 1600, CISCO Unity, Websense, CRM, CTAG,COMPAS, Airwatch, AZURE, COMMVAULT

SKILLS SUMMARY In depth knowledge of managing call center operation as it relates to process, people and technology Strong team building skills Excellent written skills Change agent: strong mentoring and coaching skills Patient, Tenacious and Detail Oriented Proven ability to build, lead and motivate teams to meet business objectives and goals Proven ability to focus on tactical and strategic direction Successful in presenting new strategy, ideas and recommendations Budget and financial planning skills Creative problem solving skills

LICENSES, CERTIFICATES & DEGREE MCTS, MCITP Certified MCSE: Messaging 2008/2012 Certified MCSE 2000/2003/2008 Certified MCSA 2000/2003, A+ Certified MCP 2000/2003 Certified CCNA Certified Bachelor of Arts in Theology, Bachelor in Computer Science Johnny N Warren 1410 33rd AVE San Francisco, Ca 94122

As a Microsoft Certified Systems Engineer: Messaging 2000/2003/2008/2012, CCNA Network Engineer and A+ certified Technician with 19 years' experience I am a highly skilled information technology professional, computer and networking experience. I have a broad range of

knowledge, including systems administration, network monitoring and management, backup and disaster recovery, project management, OS and messaging system migrations, and client/server hardening. I am a hands-on, IT professional. I contribute a vision and roadmap for the company/s technology needs; I then manage the planning, implementation, documentation and ongoing support. I try to make thoughtful changes that benefit the stability of the network/domain infrastructure and the productivity of each team, according to their needs. I am looking for a full time position at a company where I can share my knowledge as a Microcomputer Technician/System Engineer and to also grow in this field. I am always looking for the latest Technical advancement to further my knowledge in the IT Field and to keep up with the ever changing Technical world. I am writing to request about a position in your company, At this time of my carrier I'm seeking a full time position, I feel that it is important for me to maintain a practical real-world perspective while developing my future Engineering /Networking skills, in the company I am working with/for. I pride myself in intense problem solving and not just the easy way out; oversee computer networks to ensure that they function smoothly. A network consists of a grouping of computers that communicate with each other or a central computer known as a server, on which computer files, programs, and other information are stored. I can easily make sense of complex issues and take an unusually creative approach to solving problems. My strengths also make me a visionary. I am able to come up with lots of new and creative ideas. I have provided day-to-day supervision, conduct performance appraisals, and delegate work assignments for all IT personnel. Serve as primary contact with outside vendors in the generation of RFPs, bids, contracts, agreements, and other major vendor interaction, Provide leadership, vision, and management to the IT department. Manage a staff of IT Professionals to ensure adherence to Company IT standards and policies, and the ultimate satisfaction of internal staff. Act as the customer advocate for IT Support Team. In the Leadership role, responsible for setting direction and ensuring consistent customer satisfaction as it relates to IT service delivery to internal staff and to ensure internal staff receive expedient technical support with significant focus on the overall customer experience. Having said all this, I realize that your first consideration in hiring an applicant must weight on the years of experience, and as you

can tell I have 19 years' experience, but do have the hunger and drive to learn and to succeed in any and all that I do. In closing I welcome the opportunity to discuss with you how I might best assist your company in its present needs, I would like very much to setup a time and date for an interview.

Salary histories. CCSF ADP-Adult Probation Department= Starting 101,000, (CA) Pacific Partner Management Services= Starting 89,000, Ending 99,000 (CA) San Francisco AIDS Foundation Starting = 87,000, Ending 89,000 (CA) Affymetrix Inc. Starting = 87,000, Ending 87,000 (CA) Peoples First Community Bank. Starting = 55,000, Ending 71,000 (FL) First Databank Inc. Starting =55,000, Ending 67,000 (CA) Sincerely yours, JOHNNY N WARREN (415) 312-6485 Cell (415) 312-6485 Home kidokwan@msn.com Salary requirements= minimum starting range 120,000-165,000 City & County of San Francisco One South Van Ness Avenue, 4th Floor San Francisco, Ca 94103 Phone (415) 961-3910 (ADP department) Phone (415) 557-4800 (CCSF Department) <http://sfdhr.org> Jade Bulante 1051 East Hillsdale Blvd Suite 750 Foster City, Ca 94404 Phone (415) 255-5493 jbulante@ppmsi.com Ilse Miranda San Francisco AIDS Foundation 995 Market St Suite 200 San Francisco, Ca 94106 Phone (415) 487-3000 imirand@sfaf.org Marty Low-CFO/Vice President San Francisco AIDS Foundation 995 Market St. Suite 200 San Francisco, Ca 94103 Phone (415) 702-9652 mlowsf@aol.com Jason Zirkelbach Affymetrix Inc. 7000 Shoreline Court South San Francisco, Ca 94080 Phone (650) 438-3725 Jason_Zirkelbach@affymetrix.com

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