

Systems Administrator Systems Administrator Onalaska, WI Work Experience Systems Administrator EO Johnson Business Technologies - Onalaska, WI February 2019 to Present The System Administrator s role is to ensure proper computer operation so that end users can accomplish business tasks. This includes receiving, prioritizing, documenting, and actively resolving end user help requests. Problem resolution may involve the use of diagnostic and help request tracking tools, as well as require that the individual give in-person, hands-on help at the desktop level. Information Systems VPP Group - Norwalk, WI May 2017 to Present \* Maintain, and support all IT infrastructure, applications, projects, and other related duties. Information Systems Support Gundersen Health System - La Crosse, WI October 2015 to May 2017 Work with IS personnel to provide the organization with technical support, both hardware and software. Provide proactive maintenance to prevent future issues via low-end upgrade projects Solve end-user hardware and software issues in a prompt manner. Education Psychology Winona State University - Winona, MN August 2010 to May 2014 Skills EPIC (1 year), Microsoft Office (3 years), Project Management (2 years), Network Administration (2 years), Information Security (3 years), Kronos (2 years), Windows Server (2 years), CCTV (2 years), Network Administration (2 years), Citrix XenApp, Datto RMM (Less than 1 year) Additional Information Extensive knowledge in operating systems, including: Windows Server 2012 R2, Windows Server 2016, Windows 10, and Windows 7. Experience in various security camera systems, such as GeoVision; Indigo Systems; installing both twisted pair and coaxial cables; as well as IP Cameras. Various other areas that I have experience with include Active Directory, Group Policy Management, Microsoft DNS, Microsoft Deployment Toolkit, Cisco Meraki MX series, network planning and infrastructure, information security, and server management.

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