Computer Technician Computer Technician Systems Administrator / Network Administrator / Lead Desktop Kingwood, TX Systems Administrator with excellent experience providing technical solutions through high-quality service and support. Seeking position in a challenging and rewarding tech environment where I can expand upon my existing skill base while contributing to a lively IT team. Authorized to work in the US for any employer Work Experience Computer Technician On point for Business - Houston, TX November 2018 to Present Primary tech for a managed service provider supporting multiple clients. Everything from desktops and printers all the way through full network build outs. Firewalls, routers, switches, servers, virtual and terminal services. Excellent at helping an orginization establish an online presence or build a network where none existed. Systems Administrator / Network Administrator / Lead Desktop Oak Valley Hospital District - Oakdale, CA March 2006 to October 2016   Windows servers 2008, 2010, 2012, Exchange 7, 10, SQL.   Windows desktop lead support analyst.   Wan/Lan, VPN, Wireless, point to point.   Senior technical resource for all Desktop support.   Telepresence, Remote access/control, environmentals.   VMware, VDI, RDC, and Hypervisor.   RDC/shared application to allow Ipads, Windows phones or Galaxy phones to access applications.   Provided Managed services to remote offices and Doctors.   SAN, NAS, DAS, JBOD, ISCSI, various raid types.   Identified and corrected performance issues.   Oversaw the daily performance of computer systems.   Ensured proper installation of cables, operating systems and software.   Evaluated and conducted technical and functional research and analysis.   Participated in special projects, external audits, evaluations and process improvements.   Provided after-hours support for applications and project efforts when needed.   Implemented and administered advanced Microsoft technologies.   Collaborated with other offices and territories to plan and implement new technology. Owner consultant Robinson Resources - Modesto, CA May 2003 to February 2006   Server design and maintenance.   Network Trouble shooting.   Web Administration.   Maintaining customer computers and networks.   Made recommendations and developed technical design for new application features.   Identified and corrected performance issues.   Oversaw the daily performance of computer systems. Senior Systems Administrator TiVO Inc - Alviso, CA March 2000 to May 2003   Windows Server design and maintenance.   Network

Trouble shooting.   Supervision of technical/desktop staff.   Senior desktop resource.   Identified and corrected performance issues.   Oversaw the daily performance of computer systems. Ensured proper installation of cables, operating systems and software.   Followed internal procedures for change management, incident management and escalation.   Created and maintained databases, network accounts and programs for specific department needs.   Evaluated and conducted technical and functional research and analysis.   Monitoring using Nagios, HP OpenView, Freshwater, Whatsup Gold. (SNMP, Mibs, SQL Queries.) Education General San Jose City College - San Jose, CA 1982 education Heald Tech - Santa Clara, CA Skills ACTIVE DIRECTORY (10+ years), EXCELLENT MULTITASKER (10+ years), JAVA scripting (2 years), SCRIPTING (10+ years), Windows Server (10+ years), Windows OS (10+ years), Desktop support (10+ years), Exchange server (8 years), Wireless Networking (10+ years), System Administrator, System Admin Assessments Critical Thinking   Highly Proficient August 2019 Using logic to solve problems.   Full   results: https://share.indeedassessments.com/share_assignment/0nsww-vm5jkh2wpm Problem Solving Highly Proficient August 2019 Measures a candidate's ability to analyze relevant information when solving   problems.   Full   results: https://share.indeedassessments.com/share_assignment/9xypizlscfjp68ii Technical Support   Highly Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions   in   order   to   maintain   system   function.   Full   results: https://share.indeedassessments.com/share_assignment/qiycljgrcjuvvwth Basic Computer Skills: PC   Highly Proficient August 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/3lseimucbs6zimlz Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information Skills   Servers   Active Directory   Large computer networks   Managing multiple projects simultaneously   Full lifecycle development   Working knowledge of VB, WMI, Java scripting   Scalable systems   Interpersonal skills   Working with

shifting priorities   Team player   System monitoring   Experience building HTA tools

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