

Database Administrator Database Administrator SQL Developer Jonesboro, AR Authorized to work in the US for any employer Work Experience Database Administrator East Arkansas Community College - Forrest City, AR April 2019 to Present Maintains SQL server databases and SQL server security permissions for the entire school. Automated an email notification system by using SQL Server's built-in mail profile and stored procedures that pulls users whom passwords have expired or are expiring in SQL Server that has decreased help desk calls by 80%. Automated a daily process that pulls data using SSIS that outputs a CSV file for other school applications to process. Leads software upgrades for the Jenzabar and PowerFAIDS software. Built an EDI tab-delimited CSV file that pulls student information and automated the file creation using SSIS that uploads to National Student Clearinghouse to validate degrees. SQL Developer Star Transportation LLC - Jonesboro, AR September 2017 to January 2019 Developed an in-house C# program with a SQL database to store truck and driver records, view truck preventative maintenance logs, and export data to a CSV for auditing that has increased work efficiency by 90%. Updated current C# and SQL code to the client's requirements. Successfully develop and maintain complex queries utilizing temp tables, window functions, and CTE's. Develop stored procedures in SQL that allow invoice data to be extracted in the form of CSV and Excel files to clients. Performed requirements gathering with clients and supervisors to ensure the correct data is in the correct format and extracted from the database. Successfully manages and completes multiple SQL projects simultaneously before their deadlines. Create SSIS packages to automate daily SQL data pulls, output and split the data into unique flat file naming conventions and upload the file using the built-in FTP task. Used execution plans to determine bottlenecks in queries. Created multiple indexes on multiple tables to improve query performance by 80%. Computer Support Specialist Arkansas State University - Jonesboro, AR May 2017 to August 2017 Utilized a Mac with Windows on VMware to assist and solves issues from 13,000 plus users, including students and faculty. On more than one occasion have been complemented on how thorough my problem solving and patience is when dealing with complex issues. Thoroughly explained technical solutions to users and train them if they need assistance Successfully pushed a fix to reword the college's reset

password security page that decreased call volume by 20%. Successfully automated a desktop application to retrieve over 200 records from an API and merging the differences. Successfully automated ways to clear the database on every execution and automatically populates the SQLite flat file with current data as well as test data. Using web debugging tools such as Fiddler and Postman to perform GET, PUT, POST and DELETE. Developed a password saving desktop application that requires users to sign in. The application performs CRUD operations with an SQLite for portability and ease of use. Programmer Analyst Rural Sourcing Inc - Jonesboro, AR March 2014 to March 2017 Created content with WordPress Family Crisis Center that successfully allowed them to access and manipulate their content. Successfully trained volunteers from Family Crisis Center in WordPress. Implemented the design of RSI's choose a charity holiday card with JavaScript/jQuery validation that successfully allowed all clients to choose a charity they preferred. Utilized daily sprint meetings with clients that created a high success rate of ticket completion. Designed a responsive social media mock webpage using bootstrap. Developed a simple validation page using JavaScript and HTML/CSS. Quality Assurance Analyst Rural Sourcing Inc - Jonesboro, AR February 2012 to March 2014 Analyzed and documented software bugs for my client R.J. Reynolds Tobacco company. Compatibility, functional, regression, negative, and testing for the Accenture CAS software. Successful tier 2 end-user technical support for 1,300 users. Utilized and repaired MSSQL Servers that allowed field users to communicate to their company's servers successfully. Performed basic search queries to narrow down and correct client records. Education B.S. in Computer and Info. Technology Arkansas State University - Jonesboro, AR Skills SQL (4 years), C# (1 year), SSIS (Less than 1 year), Sql Server, T-SQL, Sql Database, ETL, TSQL, SSRS, DBA Links https://www.youtube.com/channel/UC47Eqf_qX4cb8O6um1kkG9g Assessments Technical Support Skills Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/fa9era6ignwbakia Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in

any professional field. Additional Information Completed Projects A Password Saver application that has a flat file database back-end to add, update and delete website passwords. Catch a Dish A web-based search engine for recipes. Technologies utilized are MVC, VueJS, a web API, and MSSQL backend. ETL Using SSIS with the Adventure Works database to extract, transform and load data into flat/excel files.

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