Systems Administrator Systems Administrator Systems Administrator DeSoto, TX Work Experience

Systems Administrator SRS Distribution - McKinney, TX June 2018 to July 2019 Primary Responsibilities   Active Directory administration, user account creation/deactivation, GPO, OU, Security and Service accounts   Exchange Server 2010/2016 administration, account creation, aliases, Barracuda, forwarding and troubleshooting of Bounce Backs and Blacklisted domains Distribution groups, Dynamic Distribution groups, GAL and Calendar support   Microsoft Office Suite support, AdManager Plus, Azure, Office 365, Agility and Migrations from on premise to cloud based services   Backup/Restore administration onsite and vendor supported   After hours support for all locations, monitoring and troubleshooting of CRM software   Acquisition experience and migration of users to new domain, email and other accounts as needed by business units   Support of 120+ sites using phone, email, Track It and GoToAssist for Network related outages using internal tools and ISP vendor support   Server patching and modifications to roles and services including scheduling of patching   Printer setup and configurations for a wide variety of printer types including google print and print server administration using GPO   Meraki WIFI, Ruckus WLAN, DNS, static IP configuration, Fortigate Firewalls, IP scope creation and troubleshooting   Bulk user account creation and removal using Powershell   Software installation and Support, Hardware upgrades and troubleshooting, warrantee replacements via vendor supported contracts System Consultant Long View Systems - Dallas, TX May 2015 to May 2018 Primary Responsibilities Administer Shoretel VOIP system   Upgrade of Counter Point clients and deployment of Igenico Point of Sales devices   Active Directory administration   Exchange Server 2010 administration Microsoft Office Suite support   Support of Spin Stations, WeatherBug, Touch Screens Volunteer and POS   Parking Control system management and troubleshooting   Lenel Security software management   Backup/Restore administration Desktop Support Technician Printplace - Arlington, TX June 2014 to May 2015 Primary Responsibilities   Support for Microsoft Office Suite, Adobe CS, Sharepoint2013   Support Site-to-Site VPN connections between 3 office/warehouse locations and Data Center.   Administer Asterisk VOIP system and Queue Metrics call center management software.   Assisted with build of new forest and domain to replace internal domain and transitioned

users with minimal downtime.   Converted physical computers to vms using Hyper V   Managed McAfee ePolicy Orchestrator environment.   Support for manufacturing specific software (EFI PSI, Lithotechnics Metrx, Rampage) along with applications built in house.   Printer support of Zebra, Lexmark, HP LaserJet and other desktop printers Systems Engineer InterWest Insurance Services, Inc - Merced, CA February 2007 to October 2013 Primary Responsibilities   Help Desk support for Hardware and Software related issues   Blackberry Phone support including purchasing, Blackberry Enterprise Server administration   Enterprise Activations supporting Email and Calendar integration   Remote support for satellite offices using VNC remote software   Hardware setup and upgrades for remote offices   Active Directory administration   Active Sync on IOS, Android and Tablet devices   Support for various software packages used in the Citrix environment   Distinguished Employee Awarded 2011 Tow Truck Driver Freelance Work - Merced, CA January 2003 to January 2007 Primary Responsibilities   While taking classes at Merced Collage I worked for various customers on their home pc's and networks, also worked as a Tow Truck Driver during this time. Senior Hardware Technician Walt Disney Feature Animation - Burbank, CA December 1996 to January 2003 Primary Responsibilities   Ensure stable, continuous operation of all hardware systems with zero downtime, including: installation, configuration, upgrades, maintenance, troubleshooting, and repair.   Within one year, promoted to Sr. Hardware Technician based on superior performance. Other duties included: special projects, vendor relations, tracking inventory, spare parts, configuration planning and forecasting.   Team Member for Northside Power down Project: successfully installed new UPS system and reconfigured 1000 systems over one weekend with zero downtime.   Team member on Southside Cat-5 Re-termination Project: successfully re-terminated 2000 systems with zero downtime. Combat Engineer United State Marine Corps September 1985 to January 1991 Honorable Discharge Troop Leader, noncommissioned officer, served during Desert Shield and Desert Storm. Education Computer Science Merced College - Merced, CA United Education Institute Skills System Administrator, Active Directory, System Admin, Vmware, Linux

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