Database Administrator-Contractor Database Administrator-Contractor Database Administrator-Contractor - Accenture Leander, TX To utilize my skills that I have obtained over the years to continue growth as a database administrator. Work Experience Database Administrator-Contractor Accenture - Austin, TX November 2018 to Present Troubleshoot Oracle 12c/11g database issues Worked on the setup and configuration of Oracle Golden Gate database environments. Installed Oracle 12c/11g databases on Linux environments. Update and maintain cronjobs Troubleshoot RAC Database issues Upgraded and patch Oracle databases Installed patches for Oracle and DB2 databases Setup RMAN L0 and L1 backups for databases Use Oracle datapump for exporting and importing database schemas and objects Manually monitored database via alerts and programs Restored and Refreshed database data when requested Assist with database deployments utilizing Jenkins deployment software. Assisted with 24/7 Database on-call support Used Ticket system for managing database request and issues. Assist with database migrations with development and deployment teams Trained DBAs just starting out. Managed and trained Interns. Developed New employee/team member onboarding documentation. Worked with Postgres SQL databases Worked on Oracle to My SQL database migration in the beginning stages. Worked with versioning software such as TortoiseGit, Jira and Gerrit. Database Administrator Tangoe - Austin, TX October 2012 to November 2017 Troubleshoot Oracle 12c/11g database issues Installed Oracle 12c/11g databases on Linux servers Update and maintain cronjobs Troubleshoot RAC Database issues Upgraded and patch Oracle databases Installed patches for Oracle and DB2 databases Setup RMAN L0 and L1 backups for databases Use datapump for exporting and importing database schemas and objects Manually monitored database via alerts and programs Restored and Refreshed database data when requested Assist with application upgrades and deployments on oracle databases Assisted with 24/7 Database on-call support Used Ticket system for managing database request and issues. Assist with database migrations with development and deployment teams Utilize skype, email and Microsoft office communicator to communicate with various teams to help troubleshoot issues. Create database documents for team. System Analyst Oracle - Austin, TX December 2006 to

September 2012   Installed IBM and Oracle database software on AIX, Linux and Windows

Installed Oracle 10g and 11g databases on AIX, Linux, and Windows   Create and maintain RAC

Database   Installed IBM db2 databases on AIX and Linux   Upgraded Oracle databases   Installed

patches for Oracle and DB2 databases   Setup RMAN and Export backups for databases

Installed Oracle Grid agent on database servers   Monitored databases through Oracle Enterprise

Manager Grid Control   Created database schemas for Oracle and DB2 databases   Migrated

Table changes and programs requested by developers   Compile batch and forms per developer

request for oracle applications   Archive database programs in PVCS Repository   Provided

desktop level support to 300 employees within Oracle's Retail Global organization across several

U.S. cities.   Resolved Windows OS issues, application installation issues, login issues, OS

reimaging etc   Managed hardware (desktop, laptop) upgrades for employees via creating a budget

for upgrades, order hardware through Oracle's procurement system.   Traveled to different cities

(Minneapolis, Boston, and Atlanta) to facilitate hardware upgrades and provide onsite desktop

support.   Documents desktop policies, procedures and installations related to desktop support.

Managed third party licenses software renewals.   Managed desktop issues though Oracle's ticket

system. Education Bachelor of Science Strayer University September 2007

Name: Jane Cox

Email: nmunoz@example.org

Phone: (820)682-6237