

IT Security Analyst IT Security Analyst IT Security Analyst - Prairie View A & M University Lewisville, TX Interfacing with all levels of management to assure those common goals is met. Ability to learn new skills quickly to become effective and efficient to organizational needs. Self-starter with the ability to motivate team members to greater success. Skilled in interpreting complex regulations. Work Experience IT Security Analyst Prairie View A & M University - Prairie View, TX August 2017 to Present Student hourly) Utilizing Vectra IDS/ McAfee IPS systems to monitor alerts on campus network, composed of nearly 6000+ computers on campus. Use of data loss prevention software Varonis to record massive file transfers as well as record keeping of HIPPA, PLI, and PII daily. Conducted risk assessments as well as internal audits of University departments. Apply Spirion Identity finder tool to scan faculty and staff personal computers for sensitive data. Monitor Proof-point phishing attacks on campus network to mitigate risk. Deploy & presenting monthly trainings for the Information Resource Management department. Build weekly reports for senior level team to mitigate vulnerabilities using various tools. IT Help Desk Analyst I Academy Sports + Outdoors - Houston, TX January 2014 to Present Maintain a high degree of customer service for 300 stores plus, 3 distributions centers, and corporate office. Answer Help Desk calls and provide first-line support. Escalate unresolved calls to IT Operations and Application Support teams. Assist internal customers by troubleshooting and resolving issues. Follow up with internal customers to ensure satisfactory completion of Help Desk calls. Provide phone support to remote access customers. Document and maintain records of Help Desk calls in the incident management database. Maintain and support a variety of equipment to include copiers and fax machines and place external support calls as necessary. Reset passwords for network, AS/4, and iNotes access. Develop thorough understanding of Academy policies, procedures and safety rules. Internship Sercel Inc - Houston, TX May 2011 to August 2012 Information Technology Summer Intern Troubleshoot basic cable connection problems Inventory hardware in database Installation of server and network hardware Research and problem solving Cabling of servers and network equipment Exposure to Linux Redhat & Ubuntu Technical Skills Programing Languages: C#, Java, PL/SQL, SAP Software: Oracle SQL, Service

Now, Symantec, Microsoft Project 2013    Operating systems: Linux, Mac Os, Microsoft Windows 10  
Pro Education Bachelor of Business Administration in Management Information Systems Prairie  
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