Cyber Security Analyst - Contractor Cyber Security Analyst - Contractor Cyber Security Analyst - Contractor - NTT Data - Dept of Education Dallas-Fort Worth, TX Work Experience Cyber Security Analyst - Contractor NTT Data - Dept of Education - Dallas, TX December 2017 to Present   Worked in a 24/7 SOC environment supporting both DOED and FSA(Federal Student Aid) government clients   Handled indecent response including threat briefs, creating tickets and daily reports for Department of education and FSA end user accounts   Performed suspicious email analysis utilizing tools to track and verify IP addresses, domain names, malicious links, malicious attachments, etc.   Monitored traffic inbound and outbound traffic within RSA Security Analytics, checked and verified traffic with wireshark and created hourly update turnovers for audit purposes Cyber Security Specialist - Full Time NTT Data - Dept of Education - Plano, TX March 2017 to December 2017   Utilized McAfee ESM SIEM to solve active threats and alarms for over 40 client accounts   Monitored devices hourly with a device check for ransomware, viruses and malware Created tickets based on Severity level of the alarms handled on a timely basis   Updated SOC's SOP (Standard operating procedure) and distributed through SOC team   Shared shift turnover through documentation and verbally to update incoming analyst IT Security Analyst (SOC) Dell - Plano, TX August 2016 to March 2017   Monitored Splunk ES SIEM to identify security issues/ evaluate maintain network   Performed real time log analysis for NTT Data/ Neiman Marcus client leveraging log correlation platforms including reporting, monitoring and shift turnover for logs Corresponded with Neiman Marcus group via Service Now to address and resolve ticketing issues including malwares, threat activity, black listed ip's, fraud and other malicious activity Contractor HCL Technologies - Frisco, TX January 2016 to August 2016   Provided online cyber tech support for Entergy company's networks and nuclear reactors   Collaborated with Patching and network security team to detect malware, hackers, bots, brute force logins, viruses, spyware, foreign and domestic traffic hitting Entergy Network/ firewall   Monitored and reported real time progress for Entergy users, machines and routers   Created tickets in response to active threats Education Richland College - Richardson, TX 2020 Skills Security, Sharepoint, Rsa, Nexpose, Siem, Splunk, Wireshark, Active directory, Esm, Remedy, Citrix, Landesk, Deployment, Altiris, Jira,

Documentation, Customer service, Excel, Powerpoint, Ms word Links http://www.linkedin.com/in/carlosfutrell Additional Information Skills/Tools RSA Security Analytics, Splunk ES SIEM, McAfee ESM, Export Site, Wireshark, LanDesk, JIRA, Altiris Deployment Solution, Remedy, Service Now, Atrium, Citrix Receiver, IBM Notes, HP Quality Center, McAfee NSM, Nexpose Strong analytical, documentation, verbal and written communications skills/ customer service support Experience with MS Word, Excel, Access and PowerPoint/ Strong troubleshooting skills Windows OS, Communicator and SharePoint - Knowledge of Active Directory Government Security Clearance 6C public trust clearance

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