

Quality Assurance Lead Quality Assurance Lead QA Lead/Jr. SDET Pittsburgh, PA Detail-oriented junior SDET with over 3.5 years of Agile manual UAT and regression testing experience, and automation in Selenium Webdriver and Ranorex, 2 years of front- end web development in JavaScript, Bootstrap, jquery and AngularJS, and 4+ years of desktop troubleshooting and support

Authorized to work in the US for any employer Work Experience Quality Assurance Lead emsCharts, Inc - Pittsburgh, PA August 2017 to Present Performs manual UAT and regression testing Creates and executes automated regression testing for Android and iOS apps in Ranorex Front- end dev Android debugging using Git source control (Sourcetree/GitKraken/CLI)

Maintains continuous integration process with Jenkins QA Tester/Jr. Front End Developer Proforma - Independence, OH January 2016 to July 2017 * Performing cross-browser manual UAT and system regression testing, Identifying and documenting system bugs via Atlassian JIRA ticketing * Refining testing scenarios by analyzing legacy software usage to establish common user experience

* Implemented pilot automation testing program on own initiative using Selenium IDE and Test Complete, creating automated regression test cases in Javascript and VB * Incorporating the Joyride jQuery plugin to proprietary system code to create a demo training overlay for new users * Designing and coding Help Team Website using responsive HTML/CSS and Bootstrap templates

Help Team Specialist Proforma - Independence, OH April 2013 to July 2017 * Supporting franchise owners and sales reps' desktop systems via email, phone and remote desktop services * Implementing order entry procedures and system modifications for international contacts in legacy AX and web based order entry systems * Maintaining email accounts using Active Directory, Barracuda and Office 365 * Created and conducted Computer Basics 101 webinar for owners

English-French Customer Service Representative Selman & Company - Mayfield Heights, OH February 2011 to April 2013 Addressing requests from customers in the United States and Canada regarding their insurance coverage by telephone, email and postal mail in English and French Translating varying documents, including policy language, between French and English Preparing correspondence for processing by various departments Performing general clerical office work

Crew Leader US Census Bureau - Akron, OH April 2010 to July 2010 Trained and led a team of

local census enumerators to conduct door-to-door census interviews Collected enumerator work statistics for office analysis Performed first level quality assurance for the questionnaires Oversaw scheduling and payroll for the team Education Bachelor of Arts in French The Ohio State University - Columbus, OH June 2008 Skills Windows (10+ years), Mac OS X (10+ years), HTML (10+ years), Javascript (3 years), CSS3 (3 years), SQL (2 years), JQuery (1 year), Bootstrap (2 years), Quality Assurance (3 years), QA (3 years), C#, Selenium Assessments Data Analysis Expert August 2019 Measures a candidate's skill in interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data. Full results: https://share.indeedassessments.com/share_assignment/ry-9n0igvfov73 Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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