

Senior System Administrator II Senior System Administrator II Senior System Administrator II - EVO PAYMENTS INTERNATIONAL McDonough, GA Work Experience Senior System Administrator II EVO PAYMENTS INTERNATIONAL - Atlanta, GA January 2018 to Present Administer Microsoft Active Directory, security groups and group policy objects to support desired outcomes for various projects and support requests. ? Monitor system resource usage and ensure adequate resources are available to meet both business and IT requirements through resource scheduling and new resource acquisition. ? Installs, supports, and maintains hardware and software infrastructure according to best practices. ? Works closely with the data center and other teams in order to escalate and troubleshoot server/infrastructure/application impacting issues as they arise. ? Strong experience with Windows and Microsoft technologies (Windows Server 2019/2008 R2), Microsoft SQL Server 2012/2008, PowerShell, Exchange. ? Research and assess future technology options to support technology growth. Network Administrator II/ Network Manager CAPSTONE LOGISTICS - Peachtree Corners, GA August 2012 to December 2017 Monitors and maintains network stability collects and analyzes network and memory utilization (Solarwinds), and installs and tests software upgrades. ? Support incident response and problem management teams by providing containment actions, cyber-hacking and containment solutions, and incident analysis as it relates to Cisco ASA & Fortigate firewalls. ? Data Center (Irvine, CA & Atlanta, GA) co-location management and monitoring. ? E-mail administration tasks (Exchange 2010), SPAM and e-mail security (Mimecast). ? Azure administration and some architecture understanding. ? Provide Tier 3 VMware vSphere infrastructure support including provisioning, troubleshooting and assisting server and database administrators. ? Operation and maintenance of SAN Infrastructure based on Dell/EMC storage. ? Supporting rollout of Box to all employees, including migration of existing file repositories. ? Assist in the configuration and maintenance of Linux servers. ? Works with consultants to ensure that the computer system platform provides sufficient computing resources to deliver the desired level of business performance. ? Developing a backup/disaster recovery plan for a network emergency ? Planning network infrastructure for new applications and services ? Assisting in support of phone and voicemail systems (ShoreTel) ? Training network staff to provide support to end users ?

Purchasing and maintaining networking equipment and infrastructure ? Integrating mobile devices into the organization's networks, either (or both of) organizational and personal devices (BYOD) along with MDM software. ? Establishes budgetary requirements for equipment replacement ? Coordinates third-party maintenance for network hardware, software, and telecommunications services. ? Negotiates and contracts with consultants, technical personnel, and vendors for services and products.

Network Administrator CHILDPLUS SOFTWARE - Atlanta, GA October 2010 to August 2012 Oversees the day-to-day operation of computer networks including hardware/software (Dell Servers - Win SBS08, Dell PC - Windows 7 & MAC PowerPC - OS X 10.7 Lion) iPhone & iPad support, training, and special projects. ? Establish and maintain user e-mail accounts (Exchange 07); provides e-mail training and software support; provides e-mail documentation and updates; manage anti-spam and anti-virus (Symantec Mail Security) servers; researches and troubleshoots e-mail problems by reviewing mail logs, records, and network configurations. ? Plans recommends and assists in the design of telecommunications systems (Trixbox & Polycom Phones); researches and recommends telecommunications equipment Develops and documents system standards for computer, server, and network devices ? Responsible for all functions associated with the implementation and maintenance of SQL Server (05 & 08) databases including security, back-up, logging, reporting and recovery procedures

COACH AMERICA Norcross, GA August 2006 to October 2010 Sr. Network Analyst ? Design & engineering GPS system (ISR Fleettrack) for the region. ? Daily review of all server, software, security, and backup log files. Perform remediation of any errors recorded in log files. ? Responsible for Network Active Directory (Windows Server 03 & 08) structure, Disaster Recovery systems (Backup Exec & System Recovery), and day-to-day administration of data. ? Plan and implement system security policy, to include firewalls, host and client access, file permissions, and user accounts. ? Responsible for corporate email system (Exchange 2003). ? Implement & configure VMware for servers in Atlanta location ? Assist with Microsoft SQL Servers (install & restore) and maintain data integrity (backups & space) of all SQL databases. ? Administered Kronos Server ? Assist with Great Plains Servers and maintain data integrity of all GP databases. ? Administer WAN Firewall (Cisco PIX 515e) and other appropriate

network security devices. ? Administer corporate WSUS Windows System Update Server and ensure all servers and workstations are maintained at proper patch levels. ? Maintain server and workstation operating systems, including the application of appropriate security patches provided by the software provider. ? Assist in the creation and ongoing support of network software, files, and security systems. ? Assist in LAN/WAN related additions and changes including all hardware and software issues and ongoing administration of the corporate network. ? Maintain accurate records of all maintenance, inventory, and security measures associated with company's data and voice networks. ? Work with the Director of IT and all IT team members to assess and solve all company wide IT issues. ? Train and assist all end users on voice and data related products. Relocated to the Atlanta area.

**Network Technician / Analyst FISERV GALAXY PLUS CREDIT UNION SYSTEMS**  
- Troy, MI November 1999 to July 2006 Responsible for installing, configuring and setting up Personal Computers/Workstations for Credit Unions within the US. ? Network and security implementation of Windows NT/2000/2003 (configuring Active Directory, DNS, WINS, & DHCP), Novell 5.0/6.0 with internal (Exchange 5.5/2000/2003, GroupWise 5.5/6.5) on various Dell and HP servers and external e-mail, Anti-virus software client/server, AntiSpam and Antispyware software (McAfee), client/server, backup software, emulation software, office suites, firewalls (SonicWall & PIX), routers, Internet access, and numerous third-party software. ? Responsible for 50% phone support in a 24x7 rotation support. ? Supported by Credit Unions' WAN and LAN with Operating Systems that include Windows 9X, Windows 2000, Windows XP with communications to network servers and host UNIX systems. ? Assisted with data center solution with Windows Server 2003 clustering & SAN implementation & maintaining in backups with CommVault. ? Managed Preventative Maintenance site and installation visits including configuring new hardware and software, in addition to server and workstation upgrades of both hardware and software. ? Developed use cases and all supporting material for clients' new implementation as well as client training manuals. ? Participated in estimating and scoping activities, as well as various prospect-facing activities. ? Developed a superior understanding of Trusecure ( Network Auditing) the business processes supported, and the underlying technology. ? Performed time management,

communications, decision making, presentation, and organizational management tasks daily.

Network Administrator DATA COMMUNICATIONS CORPORATION - Troy, MI March 1997 to November 1999 Supported Windows 9X and Windows NT workstation users on an NT 3.51/4.0 environment with mainframe (UNIX) connectivity to Chrysler Corp and Detroit Medical Center. ? Troubleshoot, coordinated, and maintained production systems/programs/applications. ? Gathered, validated, analyzed and documented business requirements and the creation of project visual models and reports. ? Translated business requirements into technical specifications for business and technical groups.

Technical/Software Skills ? Windows Server 12 & 19 ? Faxfinder ? Exchange 2010 ? Azure (Light) ? Great Plains ? Veeam ? ShoreTel ? Citrix ? SharePoint (light) ? Linux (light) ? SQL 08 & 12 ? Kronos ? Ruckus ? Fortigate 200d (light) ? Cisco ASA (light) ? CrashPlan ? Backup Exec ? Active Directory ? DHCP ? DNS ? Nagios ? SolarWinds ? VMWare 4.0 - 6.0 ? Hyper-V ? Pure Storage ? EMC Storage ? Nimble Storage ? Dell EqualLogic ? Symantec Endpoint Protection ? Kaspersky System Center ? McAfee AV Defense ? GFI Products ? AirWatch Education

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