

Network Engineer / Systems Administrator Network Engineer / Systems Administrator West Milford, NJ Network Engineer and Systems Administrator. Effective leadership and organizational skills to efficiently resolve productivity issues and committed to customer satisfaction. Strong analytical and communication skills. PROFESSIONAL CompTia A+ 01/2016 Work Experience Network Engineer / Systems Administrator February 2016 to Present Information Technology department designing, implementing, and maintaining networks with Firewalls, site-to-site VPN, Routing & Switching, and VOIP on over 10 remote offices. Backing up over 30 terabytes of data to tape, disk, and AWS S3 using Veritas Backup Exec, Veeam, and CloudBerry. Traveled to remote offices to set up new networks, servers, and wi-fi systems. Troubleshooting of networking problems with Dell and Cisco Switches, DNS, and DHCP issues. Active directory and group policy. Experience with VMWare Sphere 6.7. Updating Barracuda Firewall for network protection and spam. Office Manager & IT support GS Landscape & Design - Wyckoff, NJ March 2004 to December 2015 Managed a small office that dealt with billing, preparing documents, preparing landscape designs, and sales. Customer service with more than 100 clients that were billed monthly. Built some custom desktops, Installed Windows operating systems, maintained a SOHO network, and maintained systems free of viruses. SysAid, Servicedesk Plus 2012 to 2012 Exchange, Amazon AWS, Microsoft Azure, Windows 10, Ubuntu Linux, macOS Backup systems: Veritas Backup Exec, Amazon AWS S3 & Glacier, Veeam Ticketing systems: SysAid, Servicedesk Plus Wireless: Aruba Enterprise & Cisco Protocols: TCP / IPv4, TCP / IPv6, RIP V2, OSPF, BGP, EIGRP Infrastructure Services: DHCP and DNS Hardware: Windows Servers, Cisco Switches, Cisco Routers, Wireless access points, Desktops, Laptops, & Mobile devices. Software: Install, configure, and administer Windows Server, Windows 7 & 10, Exchange, and anti-virus software. Cisco IOS CLI & Firewall ASA configuration. Printers: Install, configure, administer, maintain and repair. McLaren Engineering Group. (Woodcliff Lake, NJ) Computer & Network Technician Express Computer - Garfield, NJ January 2002 to September 2004 Built custom desktops from clients that would order in store. Installed, diagnosed, and repaired operating systems. Performed troubleshooting with drivers, software, and antivirus software. Customer service over the phone and in person for sales, troubleshooting, and talking to

vendors. Basic Networking skills working with Cisco Switches & Routers. Education Bachelor of Science Western Governors University June 2019 Associate degree Bergen Community College June 2015

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