

Security Operations Analyst Security Operations Analyst Security Operations Analyst - Comcast
Folcroft, PA I am a self-driven individual with a focus on achieving my goals, as well as an idealist in
finding solutions to problems. Love challenges. With a focus on cyber security, my job ensures
critical computer systems, troubleshooting mindset, and critical thinking. I am excited about the
opportunities provided to me to further my growth in life. Work Experience Security Operations
Analyst Comcast - Moorestown, NJ January 2019 to Present * Tools: Jira, ArcSight, AD, BMC,
Archer * Protecting Comcast and De-Risking it from any possible threats * Aids the Enterprise
Access and Authentication Services (EAAS) System Support Analyst Wells Fargo N. A -
Philadelphia, PA July 2018 to Present * Tools: PAC 2000, MS Office, SharePoint, ceweb, Putty *
Closely interact with application and infrastructure teams to build and maintain customers interfaces
* Communicate change management queue processing issues to and works with submitters *
Direct customer interfacing to update logs in Data Transmission Services (DTS) for PGP and SSH
IT Technician, Founder & Owner Personal Computer Repair - Darby, PA December 2015 to Present
* Diagnose computer problems, monitor computer processing systems * Install software and
perform tests on computer equipment and programs with 99% efficiency Organizer and Grocery
Clerk Personal Computer Repair - Irvington, NJ September 2016 to June 2017 * Responsible for
providing support to the grocery, dairy, frozen and produce department * Provides a high level of
prompt and friendly customer service which resulted in a salary increased * Receives product
deliveries, ensuring order and invoice accuracy * Closely monitors inventory to ensure products are
up to date Education Associate's Degree in Computer Information Systems in Relevant Peirce
College - Philadelphia, PA February 2018 to Present Skills testing, Active Directory, HTML, access,
security, Sharepoint, Microsoft Office, training

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