IT Manager IT Manager IT Manager - MRC La Mesa, CA Work Experience IT Manager MRC 2013 to Present Manage servers, network, personnel and external and internal IT needs of our employees and customers   Organized and cleaned the office for efficiency   Improved the imaging system to save 40% on time required   Worked with and setup virtual servers and brocade switches   Managed multiple projects, pressing needs and emergencies well   Setup Shortel IT phone systems   Setup and maintained IPhone, IPads, Androids, and Mac Computer   Maintained a positive and team orientated work environment.   Processed timesheet system for my subordinates   Worked with senior staff on implementing IT policies   Setup and managed MDM System, MAAS360   Administrated E-Auto, Connectwise, Teamviewer, SCCM, AD, Exchange, Office 365, VMWare, Windows Servers,   Handled purchasing, and negotiating with vendors   Project managed internet, and cell phone vendor changes, new office setups, and close downs   Ran Managed IT for our external customers for a year and half. ITT Exelis 2011 to 2012 ADPE Tech   Trouble shot and repaired computers and network equipment for the US Military in Afghanistan. Also do onsite repairs, customer calls, and network administration duties. Part of the pilot program to configure and update afghan bases to Windows 7 via SCCM and in place upgrading.   Earned customer accolades for going above and beyond.   Put in time and resources to improve working conditions   Improved baseline time by 15%   Organized and cleaned up work area in two bases improving productivity and morale greatly   Worked with SCCM, Active Directory, Windows Server 2003, 2008, WDS.   Developed scripts to make machines IAVA compliant with less labor. Developed workarounds for running tools with the security implementations intact. NETWORK ADMINISTRATOR HP 2004 to 2011 Process computer requests from the U.S. Navy and Marines, manage multiple charts containing up-to-date status needs at base ops around the country, provide network administration via active directory, balance work accuracy, speed, and customer service, improved processes and procedures for efficiency and quality, and assist department manager with quality assurance.   Earned Achievement Award for 100% Quality Control Audit   Earned Achievement for Being Top Performer Skills Vmware, Customer Service, Network Administration, exchange Assessments Basic Computer Skills: PC   Highly Proficient August 2019 Measures a

candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/oxl-vcmspltx-zjz   Technical Support Highly Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/s7u0ekdqzqwqrnt6   Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information Currently seeking long term position in the IT field, have full SSBI Top Secret Clearance and knowledge of Windows 2000/XP/Vista/7, Office 2007, DOS, MAC OS, Active Directory, Windows server 2003, Lotus Smart Suite, ACT, Adobe CS4 Master Suite Edition and Quark Express, High definition Television, analog television and sound implementation and configuration skill sets. Built, repaired and diagnosed hundreds of computers professionally. Experience with various formats of video and audio transfer in both analog and digital via optical, coaxial, HDMI, DVI, VGA, M1, Composite Cable Connections.   7 years sales experience   16 years IT helpdesk experience   10 years shipping experience   10 years IT network management   10 years purchasing experience   14 Years Audio Video experience   A+, Network+, Security+, Certified   Windows 7 Military Certified   Secret Clearance (expired)

Name: Mckenzie Taylor

Email: michaelmurillo@example.com

Phone: 670-632-4462x02222