

House President House President House President - Oxford House Las Vegas, NV Work Experience House President Oxford House - Las Vegas, NV 2017 to Present Canvasser, Terra Strategies, Las Vegas, NV Contracted 2016 AutoZone Project Onsite Technician HP - Las Vegas, NV 2012 to 2012 Project IT Support Staff Sanofi Aventis - Las Vegas, NV 2012 to 2012 CHW Project IT Support Staff Dell - Henderson, NV 2011 to 2012 Assistant Shift Manager Casino Royale - Las Vegas, NV 2005 to 2007 Education BS in Nursing in Prerequisites for a BS Community College of Southern Nevada 2000 to 2002 High School Diploma Ed W. Clark High School - Las Vegas, NV 1989 to 1993 Skills customer service (10+ years), Management (3 years) Certifications/Licenses CompTIA A+ Present Food Handler January 2018 to January 2021 Additional Information Professional Skills / Technical Skills More than ten years of customer service experience. Over three years of management experience. Very adept at problem solving as well as anticipating others' needs. Possess excellent telephone and communication skills. Installation and configuration of computer system hardware and software. Working knowledge of troubleshooting techniques and to provide user support. Familiar with networking concepts and data communication.

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