Sr. Systems Administrator / IT Manager Sr. Systems Administrator / IT Manager Sr. Systems Administrator - Farm and Home Supply Stores Pleasant Plains, IL Information Technology (IT) professional with over 25 years' experience providing IT solutions for businesses. Information Technology Infrastructure planning, design, implementation, management, administration and support of IT projects that fulfill company needs and mission. Flexible team player who prospers in a fast-paced work environment based on past experience balancing the demands a diversified workforce places on a small IT staff. Work Experience Sr. Systems Administrator / IT Manager Farm and Home Supply Stores - Quincy, IL June 2018 to Present   Responsible for leading Three -person IT Department; supporting 12 stores (open 12 hours, 7 days a week), maintaining PCI compliance and supporting approximately 350 workstations   I replaced the outgoing Director of IT and have assumed his responsibilities   Plan and implement IT projects, including SAN and virtualization Network Administrator Springfield Electric - Springfield, IL January 1998 to June 2018   Responsible for assisting in planning, design, implementation and ongoing support of IT infrastructure for a 300-user, 17 site organization   Provided support for Epicor Eclipse and Tour de Force CRM and Eclipse Proof-of-Delivery mobile app   Implemented and managed Wi-Fi systems using both Cisco Meraki and HP Access Points and controller   Assisted with designing, planning and implementing the IT infrastructure aspects of numerous building and office remodel projects.   Designed, Implemented and Tested IT Disaster Recovery Center   Implemented Nutanix Hyper-Converged infrastructure   Implemented SolarWinds Orion network monitoring tools and Web Help Desk Implemented and managed backup solutions   Completed migration from onsite Exchange 2010 to Office 365   Improved network security with products from: ProofPoint cloud services, Symantec End Point Protection, and Fortigate firewall equipment   Introduced clustered servers and Cisco Nexus switches into datacenter infrastructure   Implemented and supported server virtualization, using VMware and Hyper-V   Implemented and supported ShoreTel VoIP system   Implemented PowerShell scripts to improve efficiency with network management tasks   Worked with telecom providers to implement faster metro-ethernet and Internet connectivity   Implemented VPN to provide secure access to network for sales force. Currently using Fortigate SSL VPN   Supported

Apple and Android Mobile devices for sales force   SQL Experience supporting CRM, SharePoint, and System Center   Implement and support 17-site WAN network, and associated LANs, using HP, Cisco, and Fortigate equipment   Implemented SolarWinds Orion network monitoring tools and Web Help Desk   Evaluated and negotiated software contracts including Microsoft Enterprise Agreements and associated true-ups   Assisted in supporting over 300 end-users spanning all age groups, across 17 locations; many of whom were using tablets and smart phones as well as Windows Desktops   Implemented and Upgraded several versions of Microsoft Exchange Server up to and including an Office 365 implementation Education B.S. in Agri-Business Economics Southern Illinois University - Carbondale, IL A.A.S. in Management of Agriculture Production Wabash Valley College - Mount Carmel, IL Skills Virtualization (8 years), Routers (10+ years), Switches (10+ years), SQL (7 years), Active Directory, Help Desk, Desktop Support, Tech Support, Service Desk Certifications/Licenses MCP - Windows 2016 Installing and Configuring Present

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