Network Analyst Network Analyst Network Analyst - TekSystems Global Fort Worth, TX   Network Analyst and US Military veteran with exceptional technical ability and understanding of administrator responsibilities   Proficient in Network Administration involving Installation, Configuration of Routers, Switches, Firewall, VPNs.   Adept in Planning and Management of Network Administrative tasks with experience in configuring and troubleshooting various Network related issues.   An effective and vivid communicator with excellent relationship & interpersonal skills. Strong analytical, problem solving & organizational abilities. Possesses a flexible & detail oriented attitude.   Education, Certifications, Training & Skill Set Work Experience Network Analyst TekSystems Global July 2018 to Present Roles and Responsibilities   Access Network Planning and Operation.   Handling Escalation and troubleshooting issues.   Worked on Solar Winds to monitor network health and alarms.   Created and updated network monitoring by using Sales Force to create ticket.   Handling incident, change and problem management tickets of Multi-client environment   Troubleshooting of network issues, routing issues and faults related to slow response, link down, access etc.   Work closely with deployment team for remote sites to ensure consistency of both hardware and software configuration standards   Updating and reporting on customer cases opened through Salesforce ticketing system   Issue and resolve Problem tickets based on published Service Level Agreements(SLA) Network Engineer Solunus INC September 2017 to June 2018 Roles and Responsibilities   Configuring and managing Cisco routers and L2, L3 switches.   Good understanding of networking concepts, TCP/IP   Configuring (NAT) Access rules for restricted access to users.   Implementation of site to site VPN tunnels.   Handling Escalation and troubleshooting issues.   Configuring VLAN, VTP, STP, InterVLAN Routing.   Service provisioning and fault diagnosis of Enterprise products on various platform.   Configuration of Routing protocols such as OSPF, EIGRP.   Improved functionality at LAN/WAN infrastructure, designing, planning and implementation of network devices.   Hands on installation and commissioning of Cisco products. Preparing Visio Network diagrams for new distribution centers.   Provide support to end users in the day to day operations in our business applications   Performing problem determination and to resolve the issues at the earliest time frame. Network Administrator U.S. Army, Fort Wainwright

March 2014 to August 2017 Roles and Responsibilities   Access Network Planning and Operation.

 Maintain all hardware troubleshooting and performance fine tuning.   Configuration of Routing protocols such as OSPF, EIGRP.   Maintain all hardware troubleshooting and performance fine tuning.   Document the event logs & critical errors on daily basis sending across client and management. Installing, supporting and maintaining new server hardware and software infrastructure   Configuring VLANs, STP, VTP and Inter-VLAN routing in LAN environment. Routing Protocols Configuring and troubleshooting Static, Default Route   Configuring and troubleshooting VLAN, VLAN Trunk, VTP, STP, and Ether Channel, Switch Port Security.   Worked on Checkpoint (R77) Firewall to create new rules and allow connectivity for various Applications. Providing Network security solutions such as Firewall, Router, SSL VPN.   Establish good relations with the user community by providing excellent customer service   Perform regular operational tasks/reports/monitoring on business applications Education BS in Computer Information System Louisiana Tech University - Ruston, LA Skills ROUTER (3 years), VLAN (4 years), FIREWALL (1 year), SECURITY (3 years), SQL (Less than 1 year) Military Service Branch: United States Army Rank: E-4 Certifications/Licenses CCNA March 2018 to March 2021 Cisco Certified Network Associate Additional Information Skill Set   NETWORKING HARDWARE:- CISCO Routers: 2600, 2800, 3800, 7200 Switches: 2950, 2960, 3560, 4500, 6500   ROUTING: Basic Connectivity Using Static & defaults Routes, Configure & Troubleshoot RIP, EIGRP, Route Redistribution, Filtering, Manipulation, Route Tracking.   SWICHING: Basic Switching Setup Installation, Vlan Assignment, VTP, Truncking, STP Configuration & Troubleshooting, Multilayer Switching,   Gateway Redundancy: HSRP, VRRP, Troubleshooting, Layer2 Security, Port Security, Private Vlan, STP Security.   NETWORK MONITORING: Configure Syslog, SNMP on Router, Switch & Firewall, Solar Winds, Sales Force, Netflow for Network Monitoring, SharePoint, Putty, Secrete Server, Avaya one-X agent.   OPERATING SYSTEMS: MS DOS, MS Windows 95/98/ME/2000/XP/Vista/7/2003, EXCEL, Power point, Visio.   Data Base: SQL, My Access, Oracle.

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