Systems Administrator Systems Administrator Software & web developers Washington, DC Security + CE DOD Secret Clearance   DHS Suitability Clearance Authorized to work in the US for any employer Work Experience Systems Administrator Department of State - Washington, DC March 2019 to Present Set up accounts and Troubleshoot issues reported by users.   Provide User management, roles and permissions, Google drive access.   Provide overall administration of the cloud environments primarily AWS.   Ensure the overall reliability and scalability of services for Googlers. Drive compliance of service infrastructure with Google policies.   Manage G Suite and Google Cloud Platform within Google's corporate system and service environment.   Ensure the overall reliability and scalability of services for Googlers. Drive compliance of service infrastructure with Google policies. Application Analyst II Homeland Security (Contractor) - Washington, DC June 2018 to March 2019 SOC 24/7 Operation   Monitor & escalate solar wind alerts   Monitor TVS, Remedy & netcool alerts   Provide situational awareness of cyber incidents   Onsite facilities checks verifying our servers integrity.   Assist with the escalation and bridge/conference calls for maintenance activities.   Verify system application execution to ensure mission critical applications are operating as expected.   Collaborates with internal and external partners to facilitate cyber SA and information sharing   Proactive monitoring of the health of the systems and data.   Create, analyze and transmissions of critical reports providing time sensitive updates to TSA customer organizations on potential terrorist activity. Help Desk specialist II RAS Law Firm - Boca Raton, FL July 2016 to June 2018 Active Directory Management   Setup PC, VoIP & credential for new hire Network printer install & trouble shoot   Perform onsite/remote service calls   Software & hardware trouble shoot   Software Upgrade & updates   Virus/Spyware/Adware Removal   Perform onsite/remote service calls   Proficient with helpdesk ticketing   Provide desktop support for 200 plus user   Running CAT 6/5e & terminate   Perform various other IT task I.T. Specialist Metropolitan Police Dept (contractor) - Washington, DC June 2012 to July 2016   Program devices with putty/GUI   Remote trouble shoot/ping each sites   Install & focused IP Camera   Monitoring live video/retrieve video feed   Install/trouble shoot DVR, switch, motherboard   Followed IP scheme for new network setup   Maintain expenses for company card   Provide technical training

to personnel	Run CAT 6/5e & terminate	Maintain monthly record for parts	Safeguard Company vehicle, laptop, phone	Maintain monthly vehicle service record Education Bachelor's in Cyber Computer Technology Bowie State University - Bowie, MD May 2020 Associate in Computer programmer Palm Beach State College - Boca Raton, FL May 2018 Skills ACTIVE DIRECTORY (2 years), LAN (4 years), MS OFFICE (6 years), PROBLEM SOLVING (5 years), ORGANIZATIONAL SKILLS (3 years), Excel, Cyber Security, Information Security, It Security, Web Development (Less than 1 year), Software Development (Less than 1 year), Developers, System Admin, System Administrator Military Service Branch: U.S. Air-force Reserve Service Country: United States Rank: E-4 March 2016 to Present Job title: Vehicle Fleet Manager	Over sees the entire base vehicle fleet, that are worth up to millions of dollars, Coordinate to ensure the timely repair of assigned vehicles, monitor contract, and warranty repairs and develop long and short-range plans and programs to keep maintenance schedules on track. I oversee delayed maintenance, accident and abuse programs and keep track of vehicle historical data and records. Certifications/Licenses CompTIA Security+ CE January 2019 to Present DOD Secret Security Clearance March 2016 to Present DHS Suitability Clearance June 2018 to Present Additional Information Skills Knowledge of Window 7/10, Active Directory proficient, MS office proficient, LAN aptitude, Leadership, Teamwork, Problem Solving, Organizational Skills, Service-oriented,

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