

Linux System Engineer Linux System Engineer Linux System Engineer - Global Technology Associates Silver Spring, MD Solid experience working as Linux Systems Administrator Attentive, service-oriented and certified customer service specialist and aspiring IT professional known for providing excellent customer support. Capable of making sound business decisions while working independently and collaboratively in teams Technically proficient with ability to handle a variety of projects and apply focused problem-solving strengths to overcome challenges Open source enthusiast with a primary focus on Linux and systems administration. Experience working in a fast-paced team oriented environment

Work Experience Linux System Engineer Global Technology Associates - Reston, VA January 2019 to Present Provided top-notch customer service communication and responsible for network oversight and software testing Administration of servers based on Linux, CentOS and RHEL 3, 4, 5, 6, and 7 which includes installation, testing, tuning, upgrading and loading patches, troubleshooting. Working with Hardware and Software issues and troubleshooting them, does Change Management if a failure occurs. Identifying issues and troubleshooting them, escalating issues to the concern department. Ability to browse filesystem and check log files. Performed daily backup or weekly backup using rsync utilities. Created profiles in Ansible and pushed them across all the servers in Linux environment. Patched up the systems with the Linux servers and created tickets for the respective services to handle the issue. Worked on virtual and physical Linux hosts and involved in day to day administrative activities such as maintaining user accounts, password management, providing advanced file permissions to specific users etc. Installation, configuration and upgrade of Redhat Linux 3/4/5, VMware 4/5/6 operating systems. RPM and YUM package installations, patch and other server management. Used Nagios as a network monitoring tool. Set up user and group login ID's, printing parameters, network configuration, password, resolving permissions issues, user and group quota. Troubleshoot user account issues and network related connectivity issues Completion of the projects within the deadline.

Linux Systems Administrator Chantilly, VA March 2017 to December 2018 Supported organization with system administration task and addressed/resolved technical requests. Administration of Linux and RHEL 3, 4, 5, 6, and 7 which includes installation,

testing, tuning, upgrading and loading patches, troubleshooting both physical and virtual server issues Troubleshooting Linux network, security related issues, capturing packets using tools such as Iptables, firewall, TCP wrappers, NMAP Planned, scheduled and Implemented OS patches on Linux boxes as a part of proactive maintenance and Secure Shell (SSH) implementation Preparing Standard Methods of procedures and testing the same before any major changes to the server Organizing meetings with clients to know their requirements. Creating, cloning Linux Virtual Machines, templates using VMware Virtual Client 3.5.- Planning and implementing system upgrades including hardware, operating system and periodical patch upgrades. Used Nagios as a network monitoring tool. RPM and YUM package installations, patch and other server management. Managing systems routine backup, scheduling jobs like disabling and enabling cron jobs, enabling system logging, network logging of servers for maintenance, performance tuning, testing. Creation of groups, adding User ID to a group as a primary or secondary group, removing User ID from a group. Set up user and group login ID's, printing parameters, network configuration, password, resolving permissions issues, user and group quota. Trouble shooting User's login & home directory related issues. Configuration of network equipment for newly builds servers. Disk replacement (Root disk / Data disk). Configuring and monitoring Disk mirroring, striping using LVM System Engineer Securitas - Manhattan, NY June 2016 to February 2017 Provided top-notch customer service communication and responsible for network oversight and maintenance. Monitor security programs and alerts for anomalous behavior. Performs troubleshooting actions when necessary. Monitor IT Help Desk system and work tasks. Installation configuring and testing of TCP/IP based servers like DNS, NFS, and NIS services Monitoring and reporting to the issues based in the alerts. User/File system Management and maintained the OS File systems below Threshold Value. Monitored the Hardware Logs and follow with Vendors to Correct the defective parts. Engaged Vendor for any hardware issues (Troubleshooting/Replacement). Handled critical outages effectively minimizing the downtime of the servers. Designed and maintained mission critical applications in 24*7 supports on Linux servers. Identifying issues and troubleshooting them, escalating issues to the concern department.

Maintains open communication and positive working relationship with staff. Perform other duties/projects as assigned

Core Strengths: Customer Service Team Collaboration Technical Acumen Troubleshooting Quick Learner Hands-On Learning Conflict Resolution Communication Skills

Help Desk Support Education Bachelor of Science in Computer Science in Computer Science University of Lagos - Lagos, NG 2013 Skills Apache, Linux, Red hat, Shell scripting, Unix, Dhcp, Nfs, Tcp, Tcp/ip, Dns, Nagios, Ftp, Http, Sntp, Ms access, Mysql, Bash, Jira, Scripting, Ms office, Vmware, Rhel, Redhat, Linux Administrator, Kernel

Name: Tammy Jackson

Email: imoore@example.org

Phone: 268-989-7367x962