Security Analyst Security Analyst Security Analyst Boston, MA I am currently a Security Analyst with several years of IT analyst and support experience. Work Experience Security Analyst EMC Corporation December 2015 to Present Assisted in security risk assessment by collecting relevant information about events and alerts for incident response Managed, monitored mailbox and messaging queue for event alerts Audited and triage event alerts to the appropriate group Utilized Security tools such as splunk to evaluate potential and persistent threats Conduct information security research in keeping abreast of latest security issues and keeps abreast of testing tools, techniques, and process improvements in support of security event detection and analysis Maintains awareness of new technologies and related opportunities for impact on system or application security Escalated incidents by identifying, classifying, and prioritizing incidents and requests Created documentation and processes for Security Incident Handling Experience with Archer for handling events and incidents pertaining to security events SOC Network Security Analyst Dell SecureWorks June 2015 to December 2015 Handled client requests and questions received via email and Remedy ticketing system Analyzed & assessed security incidents & escalated to client resources to internal teams for additional assistance Interact with configured, troubleshoot network intrusion detection devices security systems via CLI & Console Utilized internal guidelines in order to properly handle client requests and questions Performed analysis and correlation of logs/alerts from client devices to determine the incident severity Supported Cisco IDS/IPS, Sourcefire, Tippingpoint, Imperva, FireEye, CarbonBlack, F5, Checkpoint IDS Updated Signatures for clients from the vendor and tested custom signatures and rule sets Triage incoming security events and request for clients to security engineers and advisers Experience with information security toolset of anti-virus, vulnerability assessment on intrusion detection devices. Technical (hands on) experience related to information assurance requirements and implementation for clients Experience with security features of various OS and system test toolset with nessus. IT Desktop Analyst Unisys November 2012 to June 2015 Responsible for supporting 250 users face to face & remote via Bomgar Performed image migrations from Windows XP to 7 via SCCM 2012 Audited users data and system logs for integrity and availability post OS migration Administrated request

for VPN and Encryption Security certificates via Entrust security   Installed, Supported Microsoft Office & COTS as well as proprietary applications   Analyzed and Resolved complex application issues for multiple lines of business   Installed, repaired and supported enterprise network printers   Utilized Symantec & Bit locker for information security of corporate assets & threat management   Supported iPads, iPhones, Blackberry devices via Mobile Iron MDM & Blackberry Administration   Managed incident response & reporting of tickets via Service Now   Worked with team members and deferred to team leaders to escalate & resolve end user problems   Recovered users data via Symantec forensic tools   Help organize Emergency response team for business continuity   Coordinated IMAC for end users and corporate real estate IT Technician Hewlett-Packard June 2007 to October 2011 Worked as an IT Network technician on a team of IT professionals in the healthcare industry for Partners Healthcare, Fidelity Investments, PLS Finance, HP & Carbonite Cloud Backup Services deploying hardware and software to end users via SCCM & Altiris on site with the client as well as within the Datacenter   Upgraded Network infrastructure with SonicWALL UTM firewalls, Servers, Storage Controllers   Resolved applications and Server 2003 technical issues   Consulted with end users on technical inquires and request   Acted as liaison to vendors for maintenance and upgrades to warrantied devices   Constructed rack mount cabinets for datacenter deployments   Decommissioned end of life devices on the network   Configured Windows desktops, laptops and printers for end users   Performed inventory of network assets Education Bachelor's in Information Systems Security ITT Technical Institute 2007 to 2011 Associate's in Computer Electronics Bay State School of Technology 2006 to 2007 Additional Information Skills & Expertise Windows XP Windows 7 Migration Windows 7 Windows Server VMware iOS Blackberry OS Microsoft Office Visio Microsoft Project Wireshark Symantec Endpoint Protection Bomgar Nessus Suse HP Proliant Cisco Routers SonicWALL Printer repair AV Support Data Center Networking Servers Network Security Firewalls Hardware Technical Support Security Customer Service Information Security Windows

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