Contract Information Security Associate Contract Information Security Associate Orange Park, FL

Technology Professional with several years of experience as a dedicated Network and Active Directory Administrator in fast-paced, time-critical environments. Supervisory experience aboard Navy ships and civilian facilities. Adept at solving networking, electronic, and technical computer issues. Effective at training technicians and laypersons. Authorized to work in the US for any employer

Work Experience

Contract Information Security Associate
Interactive Resources - Jacksonville, FL
June 2018 to Present

for TIAA Bank   Reviewed daily Forcepoint reports to ensure adherence to industry regulations including GLBA, SOX, FFIEC guidelines, PCI, and HIPAA/HITECH.   Team lead assigned to implement OCR recognition of PDF documents and Exact Data Match to prevent PCI, and HIPAA/HITECH information from being sent insecurely to external email addresses.   Improved method of reviewing Forcepoint reports and documenting violations. Effectively completed assigned tasks independently of assistance or supervision.

Contract IT Analyst for Kraton
Randstad Technologies - Jacksonville, FL
October 2017 to January 2018

Developed PowerShell script to Inventory existing permissions, review findings and implemented necessary changes to complete the global security project.   Reviewed existing security settings and worked with folder/group "owners" to ensure principle of least privilege   Updated security settings following global standard   Strong problem resolution skills with drive and focus on accuracy and completion

Contract Security Analyst
South Eastern Grocers - Jacksonville, FL
March 2017 to September 2017

Monitored organization's networks using QRadar SIEM for security breaches and investigated violations.   Prepared reports documenting security breaches and the extent of the damage caused   Researched the latest information technology security trends   Helped develop security standards and best practices   Reviewed daily reports to identify possible malware events   Investigated CheckPoint and Bluecoat logs to document violations.   Escalated, as appropriate, suspicious and/or malicious activity   Maintained and supported an effective process to periodically review users' access rights for privileged users and users of applicable systems and applications

Contract Security/Compliance Analyst
Randstad Technologies - Jacksonville, FL
February 2017 to March 2017

for Stein Mart   Ensured policies and procedures were reviewed and

updated according to established schedules and according to relevant security requirements, changes in the organization, and newly identified security risks.   Ensured the system of record for policies, standards and procedures is understood and up-to-date with the most   current documentation.   Monitored compliance with internal controls.   Analyzed, reviewed, researched and followed-up on data from SIEM tool and security alerts for suspicious   activity   Defined thresholds and identified specific patterns of behavior indicative of malicious activity   Escalated, as appropriate, suspicious and/or malicious activity   Interfaced with internal and external auditors as a central point of contact / escalation point and reviewed audit   evidence for completeness and accuracy, ensuring the delivery of quality services regarding important issues and deadline-sensitive information   Performed traceability reviews to ensure all SOX and PCI requirements were met through the appropriate   controls - had the ability to understand the relationship between similar requirements coming from different   sources in order to provide control and consistency during the audit process   Engaged with technical control/process owners to understand technical process steps, drafted policies and procedures, and drove to complete documentation that aligns with IT controls   Maintained and supported an effective process to periodically review users' access rights for privileged users and users of applicable systems and applications Contract IT Security Specialist for Florida Blue TekSystems Inc - Jacksonville, FL July 2016 to December 2016   Provisioned user security roles and managed security groups across systems, platforms, databases, applications, servers, directors and folders.   Analyzed existing role structures to improve and streamline structures, security administration and improve end-user experience.   Created and maintained application scripts and used application specific tools to create and manage application security. Tracked and documented security issues and requests, actively monitors work queue using System Manager   Accountable for follow-up of all security work requests including collaborating with other IT areas to ensure timely completion/resolution and obtainment of appropriate approval levels. Interfaced with users to understand new capabilities, implement procedures, ensure security procedures were communicated properly and are being adhered to.   Performed audit support activities for internal and external audits. Contract System Administrator TekSystems Inc -

Jacksonville, FL June 2014 to December 2015 for Bank of America   Analyze permissions of accounts in Active Directory using RSAT tools, PowerShell, and Qwest   Realigning permissions in Active Directory OU's for users to minimize excess permissions to servers and applications   Provisioned new user restricted accounts with permissions needed to preform administrative tasks   Creating scripts in PowerShell for daily use to query data in Active Directory, as well add\remove users and security accounts from groups   Worked with a team of 16 administrators, to discover accounts with Excessive Permissions and identify Token Bloat and Stale objects, then remediate the items.   Ensured confidentiality, integrity, and availability of Bank of America Merrill Lynch's customer data, information systems, and assets through review of Active Directory ("AD")   Reviewed nested relationships, cross-domain relationships, and organizational unit access   Assisted other members of team with data analysis or change implementation to AD or OU structure   Contract Desktop Engineer Logista Solutions - Jackson, MS April 2011 to June 2014 for Trustmark National Bank   Managed project to replace worst 200 workstations throughout enterprise in multiple cities   Co-ordinate workstation and printer repair/upgrade/replacement from main office with project manager of field technicians   Built and tested Windows 7 64 bit base images for deployment   Configured, implemented, and maintain centrally managed data encryption for enterprise laptops following information security guidelines   Identify and resolve technical problems in response to client requests and documented results in Remedy   Train new personnel on current policies and practices Contract Systems Analyst Ajilon Consulting - Jacksonville, FL October 2007 to January 2009 for Citibank   Managed entitlements of 32,000-45,000 staff user/service accounts   Managed security access control to 1500+ SQL, Oracle, TeraData databases, host applications (Fast Data), web-applications (Cognos, Equifax, Datavision, & Experian) and 7000+ workstations & servers via multiple identity repositories (Active Directory, BoKS Unix, & Mainframe RACF/TSO)   Created and provisioned new user accounts for Active Directory, BoKS Unix, & Mainframe RACF/TSO, Cognos, Equifax, Fastdata, Datavision, & Experian   Provided entitlements while maintaining SOX compliance Contract Installation Technician TekSystems Inc - Jacksonville, FL July 2007 to October 2007   Upgrade of POS systems for The Men's Wearhouse   Reimaged

systems and upgraded memory for Dell/Masco workstations and laptops Contract Infrastructure Support Modis - Jacksonville, FL March 2007 to July 2007 for Florida Telco Credit Union Information systems consisting of an Open VMS mainframe, 25 Windows 2000/2003 servers and 100+ workstations in eleven branches with approximately 100+ users   Maintained and upgraded IT systems in a time-critical financial environment   Planned, installed, configured, migrated, documented and administered all hardware, software and network components   Programmed and installed Cisco 3500, 2900 and 6509 series switches and 2600 routers   Installed and configured Cisco VoIP phones   Created user accounts and assigned permissions and roles in a Windows 2003 Active Directory   Identified, isolated and resolved technical problems in response to client requests   Provided expertise to resolve complex user issues Education Microsoft Certified Systems Engineer San Diego State University - San Diego, CA 2000 New Horizons Computer Learning Center - Jacksonville, FL Skills ACTIVE DIRECTORY, NETWORK ADMINISTRATION, NETWORKING, REMEDY, LDAP, SQL, SCRIPTING, LINUX, UNIX, MICROSOFT OFFICE, WINDOWS 2003, WINDOWS XP, HELPDESK Additional Information TECHNICAL SKILLS * Network Administration * Windows XP/7/8 * Quest ActiveRoles Management * Active Directory * Windows 2003/2008/2012 Server * Networking   * Scripting/PowerShell * UNIX * Helpdesk Management * Microsoft Office 2007/2010/2016 * Linux * Remedy, System Manager * Microsoft SQL 2008 * LDAP

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