

Fiber Network Documentation Fiber Network Documentation Infrastructure Support Engineer  
Centennial, CO Authorized to work in the US for any employer Work Experience Fiber Network  
Documentation Commscope at Google - Thornton, CO May 2018 to Present Document the fiber  
network for Google data centers Create the geometry for Google data center, and campuses  
using GIS software (Mapinfo). Create buildings,spaces,rooms, floors,racks, and panels using  
Google tools Create Splice records (cut sheets for connectivity) Create Build path records for  
OSP/ISP cabling, document the fiber routes for the cabling. Create OSP, ISP cables, connectors,  
and splicing of cables using Google tools. All data gathered and documented is used to give to  
contractors in the field, and to the data center technicians. Work on various tickets using Google  
ticketing system Work in a close parameter with other Project managers, and groups.

Infrastructure Support Engineer Field Services - Denver, CO November 2017 to March 2018 Rack  
and stack equipment ? Patch in all fiber and copper cabling Image end user workstations  
Configure printers Replace hard drives Replace RAM in servers, laptops, and PC's Assisted  
with Pad refresh project Lead for Flight training facility remodel project Coordinate with different  
contractors to ensure projects meets United standards ? Works closely with electricians \* To  
ensure all needs are met per our standards ? Work closely with telecom contractors \* To ensure  
cabling matches our standards \* Ensure that our cable pathways are up to our standards Travel  
to ALL airports in the Mountain Region ? Ensure all LAN rooms, Data centers are up to UA  
standards ? Refresh outdated network equipment ? Work with telecom contractors to get cabling  
and fiber up to UA standards Create LAN room audits ? Create site survey of all mountain region  
airports ? Use Excel, Visio, and power point to create and edit site surveys/audits ? Verified  
network equipment, data cabling, fiber optics ? Documented open ports on switches, patch, panels,  
and fiber LIU's ? Uploaded all survey and information onto the United share point services site.

Participate on conference calls, and bridge ? Got updates on certain projects Work closely with  
Network engineering to design a "parallel network" for project Create BOM (Billing of materials) for  
projects for United I.T. Troubleshoot VoIP issues, WAP (wireless access point) Ensure all I.T.  
related equipment is up and working properly Assist team with all other work and projects I.T.

Support Specialist Catholic Health Initiatives - Denver, CO March 2017 to November 2017

Manually run script files for various hospitals that CHI manages      Decommission old servers, equipment, and have them recycled, or shipped to other CHI data centers      ? Per various groups

Work close to networking, and Wintel teams      Worked with Linux/Unix teams to configure IP, mac addresses, using precise step-by step documentation      Check UPS room temperature using Environment      ? Monitor CRAC unit temps      Monitor data center activity.      ? Troubleshoot any infrastructure issue      ? Monitor INC tickets, and CRQ tickets using Service Now ticketing systems, and Remedy      ? Follow up emails ensuring customer issues have been resolved.      ? Participate in conference calls, and bridge calls to troubleshoot, and resolve issues.      Installed numerous networking devices      ? Core switches, PoE switches, wireless access points, wall phones, and POS

Efficient with all Microsoft programs      ? Word, Vizio, Excel, Outlook I.T. Support Engineer/ Project manager United Airlines - Denver, CO August 2016 to March 2017      Rack and stack equipment      ? Patch in all fiber and copper cabling      Coordinate with different contractors to ensure projects meets United standards      ? Works closely with electricians      \* To ensure all needs are met per our standards      ? Work closely with telecom contractors      \* To ensure cabling matches our standards      \* Ensure that our cable pathways are up to our standards      Supervised other team members to ensure workstations were properly installed and functioning once projects and cutovers were complete.

Delegated closet work to other team members so that closet were complete at the same time

Gave updates on statues of all work to senior, and principle managers      Travel to ALL airports in the Mountain Region      ? Ensure all LAN rooms, Data centers are up to UA standards      ? Refresh outdated network equipment      ? Work with telecom contractors to get cabling and fiber up to UA standards      Create LAN room audits      ? Create site survey of all mountain region airports      ? Use Excel, Visio, and power point to create and edit site surveys/audits      ? Verified network equipment, data cabling, fiber optics      ? Documented open ports on switches, patch, panels, and fiber LIU's      ? Uploaded all survey and information onto the United share point services site.      Participate on conference calls, and bridge      ? Got updates on certain projects      Work closely with Network engineering to design a "parallel network" for project      Create BOM (Billing of materials) for projects

for United I.T.    Troubleshoot VoIP issues, WAP (wireless access point)    Ensure all I.T. related equipment is up and working properly    Work closely with General Contractors to ensure all deadlines are met.    Assist team with all other work and projects Analyst Hosting Services - Denver, CO October 2015 to May 2016    Monitor data center activity.    ? Troubleshooting vendor issues.    ? Monitor trouble tickets, and change tickets using Service Now ticketing systems    ? Follow up emails ensuring customer issues have been resolved.    ? Participate in conference calls, and bridge calls to troubleshoot, and resolve issues.    Smart-hands    ? When needed to login into devices and configure devices per customer directions.    \* Configuring Mac addresses, IP addresses, DNS, and etc.    Create precise cage layout spreadsheets    ? Showing elevations and locations of specific devices.    ? Maintaining and keeping spreadsheets up to date.    Capable of installing numerous networking devices,    Efficient with all Microsoft programs    ? Word, Visio, Excel, Outlook Education DCS in Fiber Optics Data Center Services - Englewood, CO October 2013 to October 2015 Skills ILOG (2 years), MICROSOFT OFFICE (2 years), MS OFFICE (2 years), OUTLOOK (1 year), EXCELLENT COMMUNICATION SKILLS (Less than 1 year) Additional Information Skills Proficient in Windows based programs, and applications    XP, Microsoft office, Microsoft outlook, Server 2003    Proficient in Apple based programs and applications    IChat, iDesk, iLog, KB, and etc.    Possess excellent communication skills    Very personable    Retain information very well if needed for training

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