

Export / Import Clerk Export / Import Clerk Clerk - Inland Seafood Import Atlanta, GA Authorized to work in the US for any employer Work Experience Export / Import Clerk INLAND SEAFOOD - Tucker, GA February 2019 to Present Assist in inspecting, picking, packing and shipping lobster for the southeastern united states Data Specialist in charge of processing and tracking shipments for commercial and retail orders Assist in maintaining correct PH levels, salt, water temperature ratio of all tanks BeyWatch Security Consultants Security Analyst Deatur, GA June 2017 to February 2019 Monitored 24 cameras of hotel property for breach of security Provided Technical Support of Equipment when needed Assist and provided technical support with all police and attorney investigations at the property IT Desktop Support DeKalb County Georgia Government - Decatur, GA April 2017 to June 2017 Imaging, installation, maintenance, hardware and software of laptops and PC's in the lab setting Respond to technical tickets through a queue to resolve all IT and mobile devices Deploying large scale IT infrastructure projects Perform advanced troubleshooting for complex technical problems - workstations, servers, printers, network architecture and applications Product Management Center Senior Specialist AT&T - Sandy Springs, GA March 2005 to May 2015 Monitored Cell sites, Telemetry devices, routers, wireless home phone, coverage and outages Responded to technical tickets through a queue and managed each ticket until resolution Used HLR to manage voice mail, SMS, MMS, data, international long-distance call issues Verified network coverage through AT&T Torch/Snooper, Geolink and RAMP Used AT&T Mobility ScampWeb to verify data, voice, MMS and SMS usage Atlanta, GA 770-374-5834 zackery.ward30342@gmail.com <https://www.linkedin.com/in/wardzackery> Completed SMS and MMS troubleshooting with Syniverse, Metcalf and ICMMS Education Certification AT&T University - Clarkston, GA April 2017 to July 2018 Business Administration National American University - Rapid City, SD University of Central Missouri - Warrensburg, MO Skills Data Entry, Inventory Clerk, Customer Service, Filing, Docket Links <https://www.linkedin.com/in/wardzackery> Certifications/Licenses A valid IT Specialist certification

Name: Jessica Hawkins

Email: handerson@example.net

Phone: +1-375-225-3571x69164