Network Engineer Network Engineer Network Engineer Tempe, AZ Highly Analytical and able to work with many different levels of IT administrators and management to troubleshoot and mitigate system issues. Experience in network monitoring, administration, upgrade and network infrastructure design and implementation. Authorized to work in the US for any employer Work Experience Network Engineer Accelerated Global Enrollment - Tempe, AZ August 2018 to Present SCCM design, implementation for US division. RADIUS infrastructure administration, Clearpass Set up physical HP proliant servers as needed for remote site.   Palo Alto firewall admimistration/management.   VMware administration   Sophos Interceptx configuration and rollout for US division.   Monitor network using Solarwinds.   Facilitate ISP circuit installs for sites   Review and negotiate current ISP billing   Wombat campaign creation for security   Manage multiple projects and provide updates to Sr management.   Office 365 , Azure administration global   Active Directory RBAC Forest/Domain design global project.   SD-WAN network design/implementation and administration   Mimecast global email filter administration   Wireless aruba network administration and deployment/design   Extreme and Hp/Aruba switch configuration and deployment.   Firmware update on all infrastructure equipment.   Network monitoring and administration via Solarwinds and Nagios   Tier 3 escalation point of contact Globally   Mentor Network administrators on new and existing technologies.   Aruba Airwave management and deployment of wireless.   Evaluate and recommend new technologies   Create/maintain technical documentation Systems Engineer Jeromes Furniture - San Diego, CA August 2016 to August 2018 Patch, upgrade and maintain all infrastructure equipment (Cisco Switches 2960s, SG500,3700 series , Cisco Routers 2901, ASA Firewalls 9.3 ASDM 6) Set up VPN tunnels for stores. Solarwinds monitoring tool administration and installation, patch updates etc. Create and maintain network documentation. (Network Maps, Circuit information, etc) Coordinate with ISP vendors on new circuit install as needed. VMWare VSphere 6.5 administration Facilitated and mapped out Google migration from Exchange 2010 to Gsuite and FS (server 2008R2 and 2012R2) to Drive Google Migration of non essential VMs to Google Cloud Platform from VMware 5.5 and 6.5 to cut company cost Google Cloud platform administrator. Exchange 2010 administration.   Veeam backup solutions experience   Antivirus

administrator/Monitoring for company Ensure 100 % network and systems availability in a 24/7 environment. Facilitate vendor issues and liaise with IT staff for resolution Wireless administration and implementation company wide (Ruckus VSZ) Monitor, troubleshooting and supporting virtual and physical server environments (Server 2008R2-2016R2). Monitor, maintain and administer Physical security systems in place and coordinate with vendors when issues arise. Act as 2nd & 3rd tier support for internal helpdesk and mentor them as needed. Patch, maintain and administer Web filter systems Barracuda and SourceFire (sourcefire is part of Cisco ASA firewall). Create and maintain Cisco Firewall, Router, Switch configurations so that new equipment can be rolled out easily. Manage multiple projects as assigned by the network manager , main one was Google migration, Solarwinds reconfiguration and major patching of all switches, routers and ASA firewalls, as well as network redesign/documentation Perform yearly PCI audit Systems Administrator CDC Small Business Finance - San Diego, CA April 2013 to August 2016 Configure, Install, troubleshoot and maintain end users' desktop and mobile devices VMWare VSphere 5 Manage company inventory including ordering and de provisioning of old assets. Coordinated hardware repairs with vendors, when appropriate Provided mobile device set up/ordering and support Backup and recovery Maintain, track and prioritize multiple projects Track and monitor billing invoices Administered Windows Server 2003-2012 Administered SharePoint 2007 VoIP (MiTel) system administration and Voicemail administration. Monitor, troubleshooting and supporting virtual and physical server environments. Google apps, email administrator - cloud services administrator Maintain and continually improve network documentation and monitoring. Work with service providers to resolve technical issues. Participate in the evaluation and testing of new network technologies. Work with management and other teams to upgrade and implement new software. Antivirus administrator- upgrades and maintain antivirus for company. AD administrator -manage user accounts , distribution groups. Troubleshoot and document network related issues. Firewall Changes Troubleshoot connectivity issues company wide Facilitate office set up and moves for company and work with service providers. Manage site-to-site VPN Management and Monitoring of incoming traffic on local network Manage/audit shared resources (password, files etc) Manage

centralized secure storage Network Technician Shea Homes - Phoenix, AZ August 2012 to April 2013 Configure, Install, troubleshoot and maintain end users' desktop and software Monitor network and wireless activity Managed onsite and remote inventory Participated in iPad company deployment project Monitored tape backup using Symantec Backup 11 Coordinated hardware repairs with vendors, when appropriate Provided mobile device set up and support Provided file restore from company   Administered Windows Server 2003-2008 (File, Print, WDS, SCCM/Deployment, WSUS, etc.) Administered SharePoint 2012 Administered SCCM (light experience) Provided project site network infrastructure set-up and deployment Acted as a Project manager/coordinator for new site network build outs Provided day-to-day PC and application support for company users Maintained technical documentation Oversaw new technology roll-out, while researching end-user and network impacts Assessed technical needs of end-users, while providing suggestions to senior management Conducted root-cause analysis and troubleshooting Deployed and administered ShorTel phone system Jr. Network/helpdesk administrator Ryley Carlock And Applewhite - Phoenix, AZ March 2012 to August 2012 Provided MS Exchange 2010 administration Administered and monitored the company's wireless network Administered VMware Maintained company Images Rolled out computers using Symantec Ghost Configured, installed, troubleshot, and maintained end users' desktops and software Monitored network activity using Solar Winds Administered, set up, and maintained Active Directory user accounts Administered web filter (iPrisim) Administered email filtering (Postini) Administered Citrix Xendesk Supported remote access using VNC, WebEx, Go to assist, Terminal Services, Citrix, etc. Utilized Symantec Backup Exec Coordinated hardware repairs with vendors, when appropriate Configured, installed, and maintained laptops, computers, iPhones, and iPads Restored files from company Document Management system Administered Windows server 2003-2008 Systems Administrator Parsons Brinckerhoff - San Diego, CA June 2010 to March 2012 Resolved hardware and software problems expeditiously, with minimal disruption to end-user operations Responsible for responding too and resolving helpdesk tickets, alert notifications, and escalating when necessary Coordinated hardware repairs with vendors, when appropriate Act as an escalation point for helpdesk and IT team

members, relating to desktop, application or server issues Backed up and restored network data, using Symantec Backup Exec 12.5 and data domain Maintained the disaster recovery plan for the office Managed and maintained file, print and back up servers (server audits and security patch installations as required) Created network design layout for new server room and coordinated with proper vendors to ensure maximum performance Educated users on proper project data backup methods per company policy and procedures Maintained and created images using Active Sync/Symantec Ghost Pushed images, patches, and software using SCCM Maintained software licenses and inventory for yearly audit Created Logon scripts for users Managed/purchased/researched and controlled network device and computer lease replacements onsite Configured, Installed, troubleshot and maintained end-user's desktops and software Monitored LAN/WAN network activity using Solar Winds and used the statistical reports to prevent future issues Administered and maintained Active Directory user accounts and permissions Administered and supported the company's PBX phone system Assisted with various system roll-outs involving both hardware and software, including Windows server 2008 and Windows 7 (32- and 64-bit) Ordered and supported Black Berries for the office Created and maintained training documentation for users Managed and oversaw Western regional IT training for the company Assisted in creating IT training path for existing and new IT members Help Desk Lead Fennemore Craig - Phoenix, AZ December 2006 to June 2010 Resolved hardware and software problems expeditiously and with minimum disruption to computer/phone system end-users Coordinated hardware repairs with vendors, when appropriate Maintained and created images using Ghost Completed desktop-related projects as assigned (e.g., office moves, printer installation, Phone and Fax moves and installations, etc.) Installed personal computer-related hardware and software according to schedule, scope of objectives, and standards Installed and configured new equipment Assisted users with using desktop software when appropriate Maintained desktop, terminal, and printer hardware and software documentation Supports on-call schedule and responded to priority incidents as needed Implemented policies and procedures regarding problems identification, receipt, documentation, distribution, and correction Provided LAN/WAN support Supported Citrix,

FTP, and handled basic Active Directory 2003 administration Built, installed, maintained Ghost Images Administered desktop authority/Script logic Acted as third-level support for the helpdesk Mentored, managed, and motivated all helpdesk associates Managed and controlled inventory onsite and at remote locations Developed, implemented and documented helpdesk procedures Upgraded desktops and laptops with MS security patches Supported and administered BlackBerry and Good link Help Desk Western Area Power Administration - Phoenix, AZ August 2006 to December 2006 Investigate and resolve computer hardware and software problems Provide users with technical direction and assistance resolving complex issues Coordinated with user's personal computer, laptop software, and hardware troubleshooting Performed basic network tasks, such as troubleshooting connectivity, managing print queues, account set up, and allocating disk space Maintained and administered survey for monitoring, tracking, and reporting purposes Assisted users remotely with all issues pertaining to desktop support Communicated all complex issues with senior administrators as they arose Maintained current Ghost images for computer roll-out Upgraded desktops and laptops with MS security patches and Novell upgrades Assisted with company desktop deployment Worked with NDS Console one Installed, configured, and maintained PDAs Pushed out security patches to all network computers Education Associate in Information Technology University Of Phoenix - Phoenix, AZ 2009 certification in Networking Computer Education Institute - San Diego, CA 2003 Skills ACTIVE DIRECTORY (10+ years), VMWARE (5 years), CITRIX (3 years), Cisco (3 years), Network engineer (3 years), System Administrator (7 years), Vmware (4 years), Firewalls (3 years), Servers (5 years), GSuite Administrator (5 years), Network Management (4 years), Networking (4 years), Windows (10+ years), Routing and interconnecting (3 years), BGP,OSPF (3 years), DNS (10+ years), MPLS (10+ years), SQL, VPN, Ipsec,p2p (5 years), security (2 years), LAN (10+ years), Exchange (3 years), WAN (10+ years), Wireless (10+ years) Links https://www.linkedin.com/in/bonniemrichardson Certifications/Licenses ITIL v3 foundations Present

Name: Paul Cortez

Email: patriciaromero@example.net

Phone: +1-287-781-1260x240