IT Security Analyst IT Security Analyst IT Security Analyst - ABM Industries, Inc Houston, TX Work Experience IT Security Analyst ABM Industries, Inc May 2016 to Present   Responsible for maintaining system security and data integrity and protecting all sensitive information   Insuring all computing environments have adequate security to prevent unauthorized access   Analyzes security measures and determine how effective they are   Identifies anomalies and gaps by, but not limited to, monitoring logs for events, investigating incidents and providing detailed forensics   Monitors system and security logs, statistics and event notifications and takes appropriate measures to mitigate risks and vulnerabilities   Implements new security products and releases   Stays up-to-date on the latest intelligence, including hackers' methodologies, in order to anticipate security breaches   Establishes system controls by developing framework for controls and levels of access; recommending improvements   Ensures authorized access by investigating improper access; revoking access; reporting violations; monitoring information requests by new programming; recommending improvements   Develops security awareness by providing orientation, educational programs, and on-going communication.   Updates job knowledge by participating in educational opportunities; reading professional publications; maintaining personal networks; participating in professional organizations   Ethical Hacking, Penetration Testing, Intrusion Prevention, Incident Response, Computer Forensics, Reverse Engineering ABM Industries, Inc - Houston, TX April 2010 to Present Systems Administrator ABM Industries, Inc April 2010 to May 2016   Install, configure, and provide ongoing Tier 2 support for the above mentioned technology summary   Install new servers in the existing system and configure per system requirements   Manage, install, configure, and support network peripherals   Support mobile devices - Blackberry, Windows Mobile, Android   Maintain virtualized server environment   Administer and maintain Exchange server   Use scripts to perform actions as necessary   Administer and maintain end user accounts, permissions, access, and mailbox stores   Assisted and supported several migrations including: Lotus Notes to Exchange 2010, Exchange 2007 to Exchange 2010, and Citrix 4.5 to XenApp 6.5. Application Administrator CMC Construction Services July 2009 to April 2010 Jr Business Analyst: June 2007-July 2009, Help Desk Technician: August 2006-June 2007   Answer incoming calls to the Help Desk and provide

support utilizing Remedy as the Help Desk software   Diagnose and troubleshoot issues reported by the end user and take corrective actions to isolate or resolve problems   Administer and maintain end user accounts, permissions   Setup new users in Active Directory, PaperVision, and FACTS   Handle the contracts, maintenance, repair, and support for multifunction devices   Handle the ordering and the bills for forms, paper supplies, ink, toner, and IT supplies   Maintain, setup, and establish telephone service   Maintain cell phone accounts   Support Cisco Systems VPN Client and AnyConnect VPN Client   Provide support for Windows Mobile, Blackberry, and other mobile devices   Provide support for Kronos, FACTS, PaperVision, and other software CMC Construction Services - Houston, TX August 2006 to April 2010 Education University of Houston - Houston, TX August 2009 Associate of Applied Science in Computer Information Systems San Jacinto Community College - Houston, TX May 2008 Bachelor of Business Administration in Computer Information Systems College of Business Skills Security, Active Directory, testing, access, HTML

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