IT Solutions Consultant IT Solutions Consultant IT Consultant - CPAs, CFOs, Accountants Dallas, TX Work Experience IT Solutions Consultant DFWPRODJS - Dallas, TX February 2017 to Present Implemented marketing strategies which resulted in 271% growth of customer base Performed initial client assessment and analysis to begin research process MySQL Database (Client Requests) Agile Methodology IT Business Analyst Configurable Management - Dallas, TX October 2018 to April 2019 Built library of models and reusable knowledge-base assets to produce consistent and streamlined business intelligence results Evaluated consistency and importance of different business intelligence data against requirements to determine optimal course of action Communicated effectively about projects to non-technical personnel Worked effectively with cross-functional design teams to create software solutions Created and improved intelligence resources to facilitate consistent workflows Product Support Analyst Thomson Reuters - Dallas, TX June 2018 to October 2018 Direct communication with proprietary software clients Software Developer/Data Analyst State Farm Mutual Automobile Insurance Company - Richardson, TX June 2016 to February 2017 Identified and documented detailed business rules and use cases based on requirements analysis Designed and developed schema data models Modified existing software to correct errors, adapt to new hardware and improve performance Analyze dashboards & raw data for trends by using various resources (Tableau & Qlik) Migrate data from mainframe & flat files using SQL (ETL) to Dataflux Servers Code discrepancy checks against multiple databases in MySQL & PostgreSQL Develop mainframe software & detailed mapping plans for Data Quality Assurance Strong Communication with 3rd party vendors & various teams Software Developer State Farm Mutual Automobile Insurance Company - Bloomington, IL June 2014 to June 2015 Mainframe programming in PL/1, COBOL, & DB2 Query large datasets using Splunk analytical tools with JSON Problem solving/organizing to meet deadlines Computer Systems Administrator Lafayette General Medical Center CSA - Lafayette, LA May 2012 to August 2012 Clone Windows/Mac Environments for incoming hires. Install fingerprint scanners in all computers company-wide Maintained hardware/software problem & resolution daily Troubleshot, Diagnosed, and Fixed UNIX and Windows processing problems and applied solutions to increase company

efficiency Education Bachelors of Science in Computer Information Systems/Business Administration Northwestern State University - Natchitoches, LA May 2016 High School Diploma Carencro High School - Lafayette, LA May 2012 Academy of Information Technology Skills Dataflux, Db2, Sql server, Pl/1, Sql, testing, access, Active Directory, HTML

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