

Systems Manager Systems Manager Systems Manager Port Orange, FL Obtain position as a system administrator or level 1-2 support Work Experience Systems Manager Viscomi Hansard Builders - Ormond Beach, FL 1996 to 2009 Engineered and designed Wide Area Network. Maintained hardware and software on a daily basis. Replaced server hard drives, workstation hard drives, NIC cards, and added RAM where needed. Updated servers and work stations' hardware, software, and custom applications. Provided on and off site technical support via remote access or telecommunication. Managed company's Dell corporate accounts. Worked with owners to setup users' permissions and applying security settings for the users. Maintained accounting software. Provided daily offsite backup of servers. Systems Administrator Prime Home Mortgage - Palm Coast, FL 2005 to 2007 Managed Wide Area Network covering Florida, North Carolina, and Georgia area offices. Utilized WYSE terminals and network printers. All locations were managed through a Palm Coast, Florida office. Managed Microsoft Exchange Servers. Upgraded all servers from 2000-2003. Maintained all hardware, software, and security upgrades/updates. Setup additional office in Jacksonville, Florida utilizing remote access to Palm Coast. Integrated Software Specialist MedWare - New Smyrna Beach, FL 1999 to 2003 Customer support with Ivans, Direct Modules & PERSE, Procomm (Version 2.0-4.8), Express Bill, and Auto post. Tested replacement software. Utilized technical list to log customer calls. Prompt implementation of supervisor assigned products. Trained new employees. Education High school or equivalent

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