

IT Technician IT Technician Orthodontic Assistant Sidman, PA Highly motivated, ambitious, and team-oriented individual with an associate degree in Specialized Business for Criminal Justice/Cuber Crime Authorized to work in the US for any employer Work Experience IT Technician USSCO Federal Credit Union - Johnstown, PA June 2011 to Present 15904 \* Perform open and close of business daily and in a timely manner. \* Respond to phone calls regarding any company software or equipment issues. \* Review new account cards and file them accordingly. \* Completely reorganized the filing system to make this process easier and faster Information Security Analyst First Commonwealth Bank January 2008 to December 2010 Indiana, PA 15701 \* Consistently met deadlines, maintained commitment to accuracy and ensured integrity of company procedures when performing security functions in day-to-day operations. \* Entrusted by supervisor to implement, maintain and update security department procedures based on performance. \* Enforced and identified of security protocols and policies to protect client and corporate data. \* Utilize VPN, Firewall, IDS, and other software to detect and pinpoint intrusions on the company's network. \* Critical analysis of Microsoft Windows audit and security logs. \* Compiled and reviewed security logs to business-critical applications. \* Administration of systems used to monitor changes on internal devices. \* Completed review of employee internet/e-mail usage to identify violation of the company's Security and Control Policy. \* Administration of software systems utilized for the correlation and collection of application and server log. Education Associate in Business ICM Campus - Pittsburgh, PA July 2006 to January 2008 Certifications/Licenses Dental X-ray certified October 2018 to Present Additional Information Skills: CPR Certified Currently enrolled in Phlebotomy and Medical Terminology class Criminal Background check complete Hepatitis B vaccinated Microsoft Office Suite Windows XP/7 IDS/VPN Tripwire/envision Computer Forensics Evidence and Testimony Criminal Justice EnCase Firewall

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