

Global Information Security Analyst Rotational Program Global Information Security Analyst Rotational Program Global Information Security Analyst Rotational Program - Citibank Colonia, NJ

Continue to utilize and build upon my knowledge of information security in a technical environment.

Authorized to work in the US for any employer Work Experience Global Information Security Analyst Rotational Program Citibank - Township of Warren, NJ July 2016 to Present

- \* Actively involved in vendor relationship to deliver specific business requirements for the production release of Skybox Firewall Assurance (FA).
- \* Leading initiative to leverage Splunk as a big data platform for the monitoring and reporting of network security analytics from Skybox FA.
- \* Develop automated reports, data visualizations, and dashboards that deliver network security metrics specific to worldwide Citi firewalls.
- \* Prepared, tested, and optimized Splunk search queries used by business admins.

Application Security Management Analyst Multi-Factor Authentication - Township of Warren, NJ June 2015 to July 2016 NJ

- \* Conducted and maintained Multi-Factor Authentication (MFA) assessments and reassessments for applications that fall within FFIEC and Critical Function guidelines throughout product lifecycle.
- \* Maintained security mechanisms of 200+ Citi and vendor-owned applications to ensure compliance by FFIEC and Citi Internal Information Security Standards.
- \* Mediated a working group of Citi sector representatives and technical team to advise on current security issues related to Single-Sign On.

IT Help Desk Manager Rutgers University UE/SA IT Services - New Brunswick, NJ June 2013 to May 2015

- \* Conduct orientation meetings with new employees to familiarize them with Windows and the Microsoft Office Suite.
- \* Direct the daily operations of the help desk including scheduling and updating tickets.
- \* Configure VPNs for employees and assist our network administrator with port security.
- \* Responsible for overseeing the efficiency of other help desk technicians work.

IT Help Desk Technician New Brunswick, NJ September 2012 to June 2013

- \* Supported clients by troubleshooting hardware and software issues remotely and on-site.
- \* Conducted data migration and installation of new machines across the campus.
- \* Used Dell KACE K1000 ticketing system to report issues and manage tasks.
- \* Documented my daily work activities in order to collaborate with other employees.

Education Bachelor of Science in Information Technology & Informatics in Information Technology &

Informatics Rutgers University - New Brunswick, NJ Skills Adobe Photoshop (Less than 1 year), Android (Less than 1 year), Firewall (Less than 1 year), MS Office (2 years), Splunk (Less than 1 year) Additional Information Technical Proficiencies: \* Platforms: Windows 7/8/10, Linux (Ubuntu), Android, iOS \* Tools: Skybox Firewall Assurance, Splunk, Archer, MS Office Suite, Microsoft Sharepoint, Tableau, RealVNC, PDQ Deploy, Adobe Photoshop \* Languages: HTML, Javascript, CSS, Java, Splunk Search Processing Language

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