Systems Engineer III Systems Engineer III Systems Engineer III Sierra Vista, AZ UNIX systems administrator on AIX, RHEL and Solaris. Windows Server 2012 administration including IIS. ITIL: Break fix, Remedy ITSM, problem management, change management. Clustering with VCS, PowerHA and HACMP. Cisco UCS. Server virtualization using vSphere, ESX/ESXi. Disaster recovery (system, storage and application). Extensive work with multiple groups during crisis situations. Shell scripting Systems documentation for both hardware and software systems. Microsoft Office 2016 suite of programs. Demonstrable communication skills, both written and verbal. Excellent customer service skills. Work Experience Systems Engineer III SOS International LLC - Fort Huachuca, AZ April 2019 to Present Systems administration of RHEL web servers for RCC-C portal, Jira/SVN servers. Administration of IAVA, STIG/POA&M/DRE, ASI for the Web Development group. Lead Infrastructure Operations Analyst Bank of New York Mellon - Freeport, PA August 2009 to October 2018 UNIX systems administration on Linux, AIX and Solaris systems. Break/fix on OS configuration and file systems. Clustering and virtualization experience using VMware, VCS, vSphere and ESX software. Heavy customer service and coordination with technical people from all facets of server systems, as well as end users. Infrastructure Operations Analyst Implemented software change and release rollout on mid-range UNIX (Solaris, AIX), Linux and Windows platforms. Substantial troubleshooting and administration tasks on these operating systems as well as work with Oracle, Sybase and MySQL database systems. Extensive interfacing with end users and stake holders at all levels. Drove deployment of software and updates. Volunteer Bartlett House, Inc - Morgantown, WV December 2008 to May 2009 Specified, installed and configured openSUSE Linux v.11 on a Dell server. Configured Samba server and backup service for networked PC's. Specified & installed new PC workstations and upgraded software base. UNIX Systems Administrator, Solaris Verizon Business - Melbourne, FL August 2006 to July 2007 Administered 3 networks comprising 600+ nodes for Verizon Business, telecom and development networks. Successfully prepared Sun servers (hardware & software) for change to Daylight Savings Time which occurred in March, 2007. These machines included entire Sun Enterprise line through E10k. Network Systems Engineer, Solaris Central Data - Titusville, FL 2001

to June 2004   Provided UNIX systems administration on entire Sun server line, including OS, Sun Cluster 3.0 and Sunray.   System builds, extensive troubleshooting and customer support, disaster recovery, system maintenance, pre- and post- sales engineering.   Provided on-site and remote support for academic, government and business-sector customers. Deployment of software and hardware systems to military, academic and private sector customers. Administrator for in-house server facility of NT and UNIX servers for "five nines" up-time.   Extensive use of CA software in NOC operations. UNIX Systems Administrator, Solaris Lockheed Martin - Orlando, FL 2000 to 2001 UNIX Systems Administrator, Solaris, HP-UX, AIX AT&T - Lake Mary, FL 1999 to 2000 GIS Administrator, IS Manager, UNIX Systems Administrator Town of Hilton Head Island - Hilton Head Island, SC 1994 to 1998 Education Certificate Champlain College - Burlington, VT 2015 AS in Aerospace Technology Brevard Community College - Cocoa, FL 2006 BA in Computer Science Canisius College - Buffalo, NY 1994

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