

Systems Administrator III Systems Administrator III Systems Administrator III Wixom, MI ? Complex document lifecycle management systems ? Satisfy demands in a timely matter ? Problem solving ? Barcode document tracking ? USPS address correction ? Archival Systems ? Application developer and customer training Work Experience Systems Administrator III BLUE CROSS BLUE SHIELD - Detroit, MI February 2012 to May 2016 Team lead for print and mail operations Responsible for the accuracy of all documents, statements and checks. Transformed AFP legacy printing environment. Barcoded document tracking and address correction was incorporated. Consultant DPM CONSULTING SERVICES INC - Troy, MI July 2009 to February 2012 Support print operations for Blue Cross Blue Shield of Michigan Mentor employees to support the printing environment. Develop informational reporting mechanisms Consultant RS SOFTWARE INC - Temple, TX April 2007 to July 2008 Develop AFP resources to replace legacy PACBASE based invoicing system. Enhance the use of barcode technology. Senior Information Technician LOCKHEED MARTIN - Baltimore, MD July 2006 to December 2006 Develop and implement a new IBM print architecture. Create system documentation for disaster recovery and recovery / restart. Consultant Crawford Technologies May 2001 to April 2006 5 YEAR SUMMARY (Independent Contracts) 05/01 - 04/06 Consultant for Crawford Technologies, Northern Trust Company, Wachovia Bank, State of New York, Pfizer Provide knowledge to enhance, support and debug data stream transformation products. Develop and deliver 'Proof of Concept' documentation to potential customers. Modify existing AFP source code to comply with vendor outsourcing requirements. Convert existing applications to comply with company merger requirements. Identify and eliminate duplicate hardware resources. Prepare existing software for migration from AIX to OS/390. Product Design Engineer ELIXIR TECHNOLOGIES - Ventura, CA April 2000 to May 2001 Provide key design input to enhance AFP product performance. Support pre-sales team by developing 'Proof of Concept' documentation. Engage in Level II support when necessary. Provide product training to customers. Develop applications for customers that lack knowledge or ability, employing customer resources and designs. Rewrite outdated training documentation and develop meaningful examples that students can relate to. System Programmer IBM - Southfield, MI

July 1987 to March 2000    Support and manage multiple data centers.    Test and confirm new releases of software before updating production environments.    Deliver plans to combine data centers due to consolidation efforts mandated by IBM. Education Associate Skills Visual Basic .NET (VB.NET) (Less than 1 year), C++ (Less than 1 year), Jcl (10+ years), SAS (10+ years), Scripting (Less than 1 year), SQL (6 years), Statistical analysis (10+ years), System management (10+ years), XML (Less than 1 year), Solimar Solution Products (6 years), AFP (Advanced Function Printing) (10+ years), Barcoding (7 years), Java (Less than 1 year), Microsoft Visual Studio (2 years)

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