

Network Services Manager Network Services Manager Network Services Manager Centennial, CO  
To obtain a job in an Information Technology environment, that also incorporates my passion for learning new skills and technologies. Work Experience Network Services Manager Colorado Bankers Life - Greenwood Village, CO 2009 to 2019 Responsible for managing, controlling and coordinating the network services group. Interfacing with the software and hardware vendors to procure and maintain appropriate products and services. Coordinating activities between all affected areas to ensure success without necessary system outages to unsuspecting groups or information service customers. Planning for future directions and networks and communications solutions, to coincide with the long term priorities, goals, and needs of the organization. Responsible for ensuring network availability and directing the activities required to resolve end user hardware and software problems. Network Administrator/Developer Colorado Bankers Life - Greenwood Village, CO 2007 to 2009 Responsible for ensuring the stable operation of the in-house computer network and telephone system. This included installing, configuring, maintaining, supporting and optimizing all network hardware, software, and communications links. Responsible for analyzing and resolving end user hardware and software computer problems in a timely and accurate fashion, and provide end user training as needed. Network Administrator II Colorado Bankers Life - Greenwood Village, CO 1990 to 2007 Network Administrator I Programmer/Analyst Education Bachelor of Arts in Biology in Biology Hope College - Holland, MI

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