

IT Manager IT Manager IT Manager - XpresSpa Corporate Jersey City, NJ Work Experience IT Manager XpresSpa Corporate - New York, NY 2018 to Present XpresSpa is the world's largest airport spa company Responsible for entirety of network and system administration Oversee technical aspects of store openings and closings, day to day store and central support Deploy routine POS system updates and system integrations Build and maintain positive relationships with management, vendors, contractors and partners Business Analyst and integration specialist for internal apps, customer facing app, and website development Technology Analyst Bloomingdale's Corporate - New York, NY 2012 to 2017 Bloomingdale's is a chain of upscale department stores owned by Macy's, Inc. Provided mobile and desktop end user support to all departments Act as primary remote access administrator Purchasing and logistics management for all hardware/software Actively monitored and maintained system databases for security purposes Successfully completed large scale projects including; Central Organization Move, Operating System Migrations, Purchasing System Upgrades and POS/MPOS, QA/Regression Testing Project Coordinator ALMIT E-Commerce - Morristown, NJ 2011 to 2012 ALMIT provides solution development and technology consulting on emerging technologies to help businesses scale Worked closely with end users to develop detailed business requirements Regularly review e-commerce case studies to prepare use cases and activity diagrams for product scope review meetings Designed client specific work flows and core entities for warehouse management and inventory Ensured on time delivery of project deliverables Resource management and project planning as needed Education Bachelor of Science in Business Administration William Paterson University - Wayne, NJ 2009 to 2011 Skills Data migration, Database, Sql, Visual studio, Visio, Cisco, Disaster Recovery, Network Administration, Customer Service, Strategic Planning, Active Directory, exchange, Vmware, VoIP

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