

Team Lead, SolarWinds Network Administrator Team Lead, SolarWinds Network Administrator
Team Lead, SolarWinds Network Administrator - PrattBrown INC Palm Harbor, FL Authorized to
work in the US for any employer Work Experience Team Lead, SolarWinds Network Administrator
PrattBrown INC November 2017 to Present Provides Tier 3 troubleshooting/maintenance for
systems monitoring, secure/non-secure (NIPR/SIPR/JWICS/GRAY) networks Manages network
diagrams and maps for enterprise networks, enabling accurate Realtime records
Standardized/created HQ USSOCOM enterprise network naming convention, streamlining software
access to site locations Creates weekly availability reports for SOCOM's lead government liaison,
ensuring Service Level Agreements are met monthly Provides daily maintenance and upkeep for
enterprise accurate reporting of outages and immediate network response times Integrates
multi-faceted agency nodes into the enterprise network monitoring tool ensuring proper accurate
reporting Produces training for each network site lead ensuring proper application and mitigating
errors within the software tool Maintains the Enterprise Operations Console (EOC), ensuring
accurate reporting for the Global Enterprise Operations Center (GEOC) and for the Enterprise
Network Engineers of all Special Operation Forces entities Supervisor Tactical Network
Infrastructure - MacDill AFB, FL March 2017 to Present Monitors networks, secure/non-secure
(NIPR/SIPR/JWICS); Completes monthly network training on secure/non-secure mobile network
communications kit in support of Joint Communications Support Element (JCSE) requirements
Deploys State level package for the Joint Incident Site Communication Capability, enabling
Command and Control for FEMA High-level working knowledge of KG encryption devices and
associated Management software Led 10-man network architecture team, upgraded
routers/switches (IOS/hardware), documented historical records. Incident Manager Tactical Network
Infrastructure March 2017 to November 2017 Administered Tier 1+ troubleshooting to
secure/non-secure (NIPR/SIPR/JWICS); Modified user accounts via Active Directory/exchange
server, submitted changes to file management and peripheral devices via Remedy Supervised 10
technicians, liaison for the CSD to all SOF IT operations for incident actions for resolution Directed
and screened all HQ US SOCOM incidents that were submitted for resolution. Properly routed

incidents for actions Shift Supervisor Network Infrastructure 607 ACS - Luke AFB, AZ November 2015 to February 2017 Directed 14 team members, managed four C2 DISA networks, provided 100% customer service uptime Provided Tier 1 and Tier 2 level maintenance sustaining 17 Air Control Networks Selected to engineer and configure enterprise level intelligence network for Afghanistan National Army, Ministry of Defense Manager, Network Infrastructure Tech Control January 2008 to November 2015 Supervised 20 technicians, operated and fortified the DISA Global Info Grid, supporting long haul communication requirements Provided 24/7 network and voice support for Distributed Ground System-2, Intelligence Surveillance and Reconnaissance (ISR)

Managed and installed T1 circuits enabling C2 capabilities to the National Airborne Operation Center in support of the President of the United States Skilled technician United States Air Force 2014 to 2014 with a strong record to include multiple skillsets; Network monitoring, knowledgeable on unclassified/classified enclaves, Microsoft software suite, long haul communications, Windows/LINUX OS, CISCO routing/switching. Noteworthy history of successfully coordinating people to obtain organizational goals. Holds an active Top-Secret security clearance (2014), with a current SCI. Education Bachelor of Science in Computer Science Trident University International Cypress - Cypress, CA June 2019 Associate's Community College of the Air Force Maxwell AFB - Maxwell AFB, AL 2016 Skills Network Administration (9 years), Windows OS (10+ years), Linux (9 years), Strategic Planning (7 years), Network Administration (10+ years), Management (6 years), Project Management (6 years), Customer Service (10+ years), Communications (10+ years), Coordinator (10+ years), Sharepoint (7 years), Vmware, Windows, Active Directory, Networking, Technical Support Military Service Branch: Florida Air National Guard Service Country: United States Rank: E-5 (SSgt) January 2008 to Present I served 9 years as an Active Duty Air Force network technician and have made the transition to the Florida Air National Guard. I am a Cyber Transport Systems Craftsman (Tactical Network Infrastructure Technician/Manager). Certifications/Licenses CompTIA Security+ November 2018 CompTIA Network+ November 2018 Cisco Certified Network Associate (CCNA) August 2020 Cisco Certified Entry Networking Technician (CCENT) August 2020 ETA-i network systems technician Groups IEEE February 2017 to

Present Current member of the IEEE. Additional Information Active TS/SCI

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