

Chief Information Officer Chief Information Officer Chief Information Officer - AMERICAN FAMILY ASSOCIATION Saltillo, MS Authorized to work in the US for any employer Work Experience Chief Information Officer AMERICAN FAMILY ASSOCIATION - Tupelo, MS May 2019 to Present Set objectives, strategies, and long term goals for the IT Department in conjunction with leadership team. Plan the implementation of new systems and guidance to other department heads Took ownership of all accounting/financial reporting Director of Information Technology AMERICAN FAMILY ASSOCIATION - Tupelo, MS January 2014 to April 2019 Influence changes and system enhancements to business processes, policies, and infrastructure to deliver the most effective IT services Monitor overall performance of team and services provided Vendor selection and management along with associated agreements, statements of work, etc Systems Administrator AMERICAN FAMILY ASSOCIATION - Tupelo, MS August 2012 to December 2013 Establish performance measures for management of systems, analyze problems, make recommendations for improvements/growth, and implement tuning adjustments Perform desktop installation, basic cabling, network monitoring, and troubleshooting of the network and systems residing on the network Systems Administrator RENASANT BANK - Tupelo, MS July 2010 to August 2012 Followed directives of Senior Systems Admin to keep network functioning. Managed network of 75+ locations and 1200+ end users Managed core systems which included Citrix Server Farm, Active Directory Infrastructure, Exchange, and RSA Security. Helpdesk Supervisor RENASANT BANK - Tupelo, MS December 2006 to June 2010 Administered and maintained 150 Servers in 2 Data Centers and more than 1000 Wyse Thin Clients / Dell Workstations on LAN and across a WAN that consists of 70+ locations across Mississippi, Tennessee, Alabama, and Georgia. Helpdesk Analyst RENASANT BANK - Tupelo, MS October 2005 to December 2006 Responsible for the day to day desktop support of 1000+ end users Education AAS ITAWAMBA COMMUNITY COLLEGE 2001 to 2003 Assessments Supervisory Skills: Directing Others Highly Proficient August 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/ixm5-lgqxi-2w8ob Indeed Assessments

provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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