

Systems Administrator Systems Administrator Derby, NY Work Experience Systems Administrator
Palladian Health, LLC - Buffalo, NY November 2017 to Present Web and Application Deployment ?
Automation ? Storage Management ? Database Management and Performance Monitoring ?
System Maintenance leader ? Firewall management ? Disaster Recovery Regularly deploy all
internal web components, and major applications. Review, and monitor internal automation to fine
tune for best schedule. Monitor alerts, and provide disk management across the business and DR
environment. Manage all database maintenance jobs, and ensure completion is successful. Lead a
team once a month to apply windows updates to all major servers. Filter through web logs, and work
with business side to determine if exceptions are needed. A part of a team that conducts, and
maintains the disaster recovery testing. Keeping DR servers updated, and ready to handle business
workload at any time. Technology Support Specialist Palladian Health LLC - West Seneca, NY
January 2017 to November 2017 Troubleshooting ? Hardware Configuration ? Networking ?
Switches\Routers Performed troubleshooting techniques over the phone or in person to identify
and resolve issues. Use many Administrative tools to perform daily tasks, and troubleshoot user
errors. Keep users informed of progress during issue lifecycle and communicate to make sure
issues are resolved. Worked on many side project such as vulnerability scan remediation, DR switch
configuration, and rebuilds of user PC's. Also, run scans to remediate possible viruses within AV,
and make sure each PC is covered by Sophos. Education Bachelor of Science in Computer Science
in Computer Science Fredonia State - Fredonia, NY December 2020 Skills System Administrator,
Active Directory

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