Application Systems Administrator II Application Systems Administrator II Application Systems Administrator II - SERVICE CREDIT UNION Bedford, NH Database and Systems Administrator with extensive experience in a software development environment. Quickly provides automation solutions and support for a wide variety of industries. Work Experience Application Systems Administrator II SERVICE CREDIT UNION - Portsmouth, NH January 2019 to Present Primary DBA/developer for credit union. Responsible for automation of processes, including interaction with cloud services and data manipulation in a secure environment. Implemented database backup and monitoring solution, Jenkins CI/CD software and GitLab source code management.   Built complete development environment with source code and automation management   Worked with vendors to implement new solutions and automate workflows while in compliance with NCUA and all regulations   Responsible for all database-related tasks and management   Wrote extensive documentation and trained other employees in best practices for source code management, database setup, automation and scripting   Wrote numerous scripts and projects in PowerShell and t-SQL   Worked heavily with JSON, CSVs, REST APIs, and some Python, C#, batch and bash Worked on improvement of database management, backups, monitoring and scripting Systems Administrator SHEEHAN PHINNEY BASS & GREEN - Manchester, NH June 2018 to Present Sole Systems Administrator for 100+ employee law firm. Responsible for day-to-day administration of infrastructure, including backups, server and systems deployment, upgrading of hardware and software, as well as some network administration.   Worked extensively to improve off-site backups and implement DR plan, integrating in-house infrastructure with cloud offerings Implemented security measures and assisted Security Analyst with analysis of infrastructure Responsible for new system imaging program using Dell ImageAssist   Worked to virtualize infrastructure using both VMWare and Hyper-V, using best practices on both new and existing systems   Provided planning, guidance or was solely responsible for many projects, including e-waste disposal and audit-able asset tracking, helpdesk software implementation, virtualization of servers, upgrades of various outdated software (most used by 100+ users with little downtime) and improvement of systems proactively and reactively Database Administrator KRONOS, INC -

Chelmsford, MA 2012 to November 2017 Assisted development builds and troubleshot build issues in Jenkins. Set up and troubleshot databases, providing basic support and maintenance of database-related servers. Frequently assisted with software installations and troubleshooting of systems issues.   Became sole engineer tasked with difficult database setup, often restoring, troubleshooting and maintaining over 100 databases per week - previously handled by 4-5 employees in 2 teams.   Trained several employees in day-to-day tasks, assisting with automation of testing new software.   Received SQL Server 2016 and Azure training. Systems Engineer TIER1NET, INC - Woburn, MA 2011 to 2012 Built and troubleshot ESXi/VM servers, performed on-site implementation of network and workstation equipment, and assisted with end-user issues (both remote and on-site). Active Directory and Exchange account creation, maintenance and troubleshooting.   Was the primary source of information regarding *NIX issues and SQL database setup, maintenance and troubleshooting.   Provided end-to-end support for software implementations for sites, becoming the sole point of contact for projects and vendors.   Supported companies and covered any issues that arose during daily work and in IT projects. Remote Installation Engineer TYLER TECHNOLOGIES, MUNIS Division - Falmouth, ME 2009 to 2011 Installed various ERP-related products and the back-end software needed to run them, along with fixes. Troubleshot various issues related to hardware and software configuration for servers, printers and other devices related to the products.   Became sole installer and source of information on configuration of several difficult products, including IDS on Linux servers, work-scheduling product and web-based front-end product.   Frequently helped clients on troubleshooting performance problems with servers and other issues outside company's responsibility, ensuring client had an overall good experience. Repair Technician PLYMOUTH STATE UNIVERSITY COMPUTER REPAIR SHOP - Plymouth, NH 2006 to 2008 Executed repair and maintenance of student, faculty and campus computers as a Dell certified technician. Built and installed various systems including custom computer / display setups, printers, and other related technologies.   Rewrote PDFs for department order forms, automating the order process for faculty and lowering the workload for management at the repair shop. Also, planned, built and installed a new workhorse computer for

shop technicians.   Created and maintained a custom PSU BartPE CD that has been used since 2007.   Planned and formally proposed new servers based on the college's requirements.   Visited customers' houses on several occasions outside of work helping with installations and various software problems. Education Bachelor of Science in Information Technology Plymouth State University - Plymouth, NH Rochester Institute of Technology - Rochester, NY Skills DATABASE ADMINISTRATION, DATABASE, ORACLE, ORACLE 10, SQL, EXCHANGE, SCRIPTING, BACKUPS, DATA RECOVERY, SIEM, VLAN, ACTIVE DIRECTORY, CISCO, CLUSTERING, DEVOPS, FIREWALLS, NETWORK ADMINISTRATION, ROUTER, SYSTEMS ADMINISTRATION, VM, Powershell (1 year), T-Sql (2 years) Additional Information TECHNICAL SKILLS   Database Administration: Oracle 10-12cR2 (Windows and Linux-based servers);   SQL 2000-2017   VM Administration: VMWare ESXi and Hyper-V, HA clustering, troubleshooting, P2V and V2V conversions Systems Administration: Windows Server 2003-2016, Red Hat Enterprise, scripting and automation (Windows and Linux), remote logging and security (log and event analysis, SIEM monitoring)   Network Administration: Cabling, firewalls, Cisco router configuration, VLAN setup, network configuration at small business to enterprise level Laptop & Server Hardware: RAID, SANs, etc; imaging systems, data recovery and server maintenance, backups, repairs and troubleshooting Enterprise Administration: Exchange 2016 and Active Directory; basic Group Policy administration, DR and basic BC planning Development: Source code management, CI/CD implementation, adoption of DevOps principles, creation of development environment, workflow automation through packages and custom solutions

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