Information Technology Specialist Information Technology Specialist Information Technology Specialist Wildomar, CA Restore system functionality by quickly assessing and resolving diverse hardware and software problems. Good troubleshooting, diagnostic and repair skills combined with strong attention to detail and systematic approach. Work Experience Information Technology Specialist MTN Group Limited - Lagos, NG February 2017 to June 2018 Coordinated installation of clock-in and clock-out software systems and collaborated with user experience team on design and implementation of new features Identified areas of applications for regression testing following software updates, system changes or functionality changes to avoid unnecessary downtime and recoding Developed scripts to communicate with back-end servers in order to provide real-time updated information Cooperated with other project partners to create development software roadmap based on client specifications and user-guided design Oversaw all testing and troubleshooting for software application and documented issue resolutions for development team Increased overall company performance through IT uptime and by implementing cost reductions Web Developer Yemi Michael International Limited - Lagos, NG June 2016 to January 2017 Ensured all sites and online elements adhered to brand guidelines Reviewed project specifications and devised solutions for use across multiple websites Troubleshot, tested and remedied identified issues before software deployment Determined project technical needs and coordinated specifications and requirements Created and built mobile-friendly websites and transitioned legacy site mobile- friendly platform Designed visual and graphic images to use on multiple platforms Reviewed information and elements regularly on websites and pages for accuracy and functionality Computer Instructor Goverment Girls Unity Secondary School ? Obangede, Kogi November 2014 to November 2015 Provided instruction on professional technology use and web etiquette Maintained computer lab of 50 computers and performed computer repairs Created technology coursework for 100 students to teach latest software and hardware Instructed students according to skill level and age on coding languages and principles Monitored computer lab assets, including printers and computers Removed malware and viruses from laptops and desktop systems using specialized software Set up new desktop systems and configured laptops for incoming employees, loading

required software and server permissions Education Bachelor of Science in Computer Science Joseph Ayo Babalola University ? Ikeji-Arakeji, Osun State August 2014 Skills Scheduling, Team building, Networking, Technical Support

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