

IT PROJECT MANAGER IT PROJECT MANAGER IT PROJECT MANAGER - KKW TRUCKING
Pomona, CA Work Experience IT PROJECT MANAGER KKW TRUCKING April 2016 to Present
Implement and manage IT projects among cross functional teams from various departments to benefit all aspects of the company. Work directly with Software and Hardware vendors to facilitate project completion from beginning to end. Network Administration: manage network infrastructure such as Cisco Firewall, Switches, WAP, Servers, APC UPS, Mitel VOIP, Video surveillance. Design and Deploy CradlePoint cellular routers to remote office locations, with cloud based management. Deploy and maintain virtual servers within a VMware ESXi virtualized V-center environment. Maintain Microsoft Active Directory, Exchange, DFS, WSUS, Symantec Backup Exec, Veritas Enterprise Vault, and Symantec End Point Manager. Maintain IBMi series Power 9 AS400 data backups. Planned and deployed end user cyber security awareness training with Know Be 4 software. Successfully deployed TMW systems TMT Fleet Maintenance platform with IBMi accounting integration. IT SYSTEM ADMINISTRATOR CRMLS August 2014 to April 2016 IT SYSTEM ADMINISTRATOR CRMLS AUGUST 2014 - APRIL 2016N DIMAS, CA Design, Deploy and Maintain IT infrastructure projects across administrative offices and Data Centers. Work directly with Software and Hardware teams to project completion. Work directly with hardware and software such as; HP, Cisco, Brocade, Palo Alto Networks, Microsoft. Maintain Active Directory, Exchange, SharePoint servers within a virtualized server environment. Utilize Veeam Backup, Symantec End Point Security, VMware, Hyper-V, Palo Alto VPN and Firewall. Utilize monitoring tools; Solar Winds SAM, Nagios, Victor Ops, LAN sweeper. Participate in IT budget preparation and purchasing decisions. SUPERVISOR QUALITY ASSURANCE CRMLS April 2012 to August 2014 Supervised a team of Tier 1 and Tier 2 technical support personnel to consistently meet business performance goals. Prepared monthly performance reports. Worked directly with Software development and Outside vendors to influence and test new systems. Hired employees and provided ongoing professional development and annual reviews. TECHNOLOGIST IT SERVICES CRMLS December 2011 to April 2012 Worked directly with software vendors and third party web developers to resolve issues and test new products. Provided second layer quality

assurance testing and influenced user interface design choices. TECHNICAL SUPPORT CRMLS February 2011 to December 2011 Responsible for resolving support calls and emails from end users as well as working directly with software vendors and web developers to resolve data query issues. Projects included department documentation creation and distribution, Meta-Data quality assurance testing, software quality assurance testing and data integrity WINDOWS SYSTEMS ADMINISTRATOR MCKINLEY CHILDREN'S CENTER DECEMBER 2008 - JULY 2009 Responsible for maintaining and administering a Windows Server based campus network and remote office locations. IT NETWORK TECHNICAL SPECIALIST MCKINLEY CHILDREN'S CENTER August 2006 to December 2008 Responsible for maintaining over 350 PC's, laptops, thin clients and network printers. Administered Microsoft Active Directory and Exchange. Converted from Analog PBX phone system to VOIP ShoreTel calling across the company. TECHNICAL SERVICES MANAGER MICRO TRENDS January 1999 to August 2006 Managed a team of technical and sales employees responsible for in house and offsite computer sales and repair as well as network design and troubleshooting. Served as a liaison between customers and technicians. Managed network design and implementation projects for small business customers. Ensured required manufacturer certifications were consistently maintained. Created department documentation and reports, and conducted department meetings. Education BACHELOR OF SCIENCE in Network and Communications Management DEVR UNIVERSITY POMONA - Pomona, CA 2014 Skills Information Technology Certifications/Licenses CompTIA A+ January 2006 to Present CompTIA Network+ January 2011 to Present

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