

IT Security Analyst IT Security Analyst IT Security Analyst Minneapolis, MN Authorized to work in the US for any employer Work Experience IT Security Analyst Mortenson Construction - Minneapolis, MN April 2016 to Present Architect, test, deploy, configure and support cyber security software solutions ? Respond, mitigate and investigate for potential malicious activities ? Assist in developing and implementing Security Incident Response procedures and Security SOPs ? Triage daily queue of alerts from multiple sources such as IPS, FIM, Firewall, Azure, Endpoint Anti-malware solution ? Conduct security penetration testing and perform ongoing vulnerability assessment internally and externally ? Effectively collaborate with other ITS Teams on found vulnerabilities and advise mitigation plan IT/Signal Support Systems Specialist/Team Chief U.S Army/ Minnesota Army National Guard - Moorhead, MN October 2010 to October 2018 Install, maintain and troubleshoot military computer systems, wire and other Battlefield Signal devices ? Assist in configuring/troubleshooting Cisco Switches and Routers ? Provide technical assistance and training to end users ? Setup, configure and deploy standard workstation operating system softwares IT Helpdesk Analyst Mortenson Construction - Minneapolis, MN May 2014 to April 2016 Support 5000+ end-users via phone, email, remote-assistance and in person ? Manage user rights in Active Directory ? Assist in configuring/troubleshooting Cisco phones in Cisco Call Manager ? Troubleshoot computers, printers, BYOD and other telecommunication devices ? Track, document and maintain all Helpdesk requests using ServiceNow software IT Helpdesk Analyst Dunwoody College of Technology - Minneapolis, MN June 2013 to May 2014 end-users in resolving hardware and software issues ? Provide end-user support via telephone, email, remote-assistance and in person ? Track user calls/emails for resolution and escalation through Cerberus software ? Configure and distribute 1000+ laptops on a lease turn-around ? Assist in setting-up and installing 300+ Access Points during the network upgrade Education B.S in Information Technology National American University - Minneapolis, MN 2015 to 2017 A.A.S in Computer Networking Systems Dunwoody College of Technology - Minneapolis, MN 2013 to 2014 A.A.S in Law Enforcement Alexandria Technical College - Alexandria, MN 2005 to 2007 Skills Active Directory, security Additional Information SKILLS Computer: Azure, IDS/IPS, Penetration Testing, Endpoint Security,

DLP, Vulnerability Management, Exchange, Cisco Routers and Switches, Windows Server

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