

Junior database administrator Junior database administrator Junior database administrator US  
Motivated and highly professional IT engineer with 3+ years of experience. Achieved 98-100% C-sat consecutively. A hard-working team player seeking to leverage my skills in the IT firm. Proficient in Database Administration involving configuration, tuning & migration of databases. Expertise in managing IT operations with key focus on optimal utilization of resources. An effective communicator with excellent relationship building & interpersonal skills. Work Experience Junior database administrator Hewlett Packard (HP) March 2015 to April 2016 Role Description: \*

- Configured, Installed, and Maintained SQL Server 2008 & 2012, 2014, 2016 in development, test, and production environment
- \* Experience in creating, modifying tables, Index (Cluster/Non-Cluster), Constraints (Unique/Check), Views, Stored Procedures, Triggers
- \* Working experience in Database Backup, Restore and Point-in-Time Recovery
- \* Scheduled jobs to automate different database related activities including backup, monitoring database health, disk space, backup verification
- \* Developed Different Maintenance Plans for database monitoring
- \* Monitor Server Activity, Error Log, space usage, and solving problem as needed.
- \* Developed & maintained scripts, utility jobs or implement needed software for database maintenance.
- \* Developed, tested & implemented a robust database backup and recovery strategy with client assistance.
- \* Monitored data activities such as database status, logs, space utilization, extents, Checkpoints, locks and long transactions.
- \* Suggested Application level tuning changes for code, queries, SQL objects that may not be performing up to the optimum database performance standards.
- \* Experience in creation of logins, users and configuring permissions and assigning roles to users.
- \* Configured and Maintained high availability features like Replications, Log Shipping and always ON.
- \* Monitoring and Tuning SQL Server and database performance using SQL Profiler, Index Tuning Wizard, Windows Performance Monitor.
- \* 24 x 7 Production Database on Call Support. Excellent Analytical, problem solving and communication skills.
- \* Excellent communication and interpersonal skills, self-motivated, quick learner and determination to learn new technologies, strong troubleshooting skill and good Team player with excellent and interpersonal and teamwork skills. Technical support engineer Hewlett Packard (HP) July 2012 to January 2015 Role Description: \*

- Effectively handle all levels of technical

support calls from basic user questions to issues requiring more in-depth technical problem-solving skills

- \* Analyse user and operational data to identify issues, define root causes, propose solutions and develop corrective action plans, engaging relevant HP resources, as required, and with a focus on issue prevention
- \* Worked with users resolving software and hardware problems in proficient manners
- \* Perform troubleshooting, when necessary, escalate cases to the appropriate group
- \* Work directly with Engineering to provide clear and concise details about bug defects, test cases, and provide recommended steps to customers

Education Bachelor of engineering in Information Science in Information Science Canara Engineering College - Belgaum, Karnataka Skills Microsoft sql server, Microsoft sql server 2008, Sql server, Sql server 2008, Sql

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