

Sr. Project Manager Sr. Project Manager Sr. Project Manager - PM Technologies Work Experience

Sr. Project Manager PM Technologies - Atlanta, GA 2016 to Present Workstream lead for an enterprise wide business transformation to improve customer experience and reduce cost at automotive auction sites by delivering streamlined operating processes and technologies. Work with key business partners to define outcome-based objectives and measures that align project design, execution and implementation to the organization's strategic goals. Facilitate planning and deployment of PolicyTech, a Policy and Procedure Management application, and xMatters, an Alerting application, to over 4000 employees. Ensuring of effective communication to all stakeholders and decreased communication times to auctions about system issues by 25%.

Manage issues to resolution for Operations and IT Support teams reducing total number of system tickets by 20%. IT Business Analyst SP Richards - Smyrna, GA 2014 to 2015 Led business requirements definition and analysis to deploy a new Order Management System (OMS). Converted an in-house OMS system to a 3rd party enterprise OMS system. Managed multi-stakeholder expectations and priorities related to project issues and data challenges between customers and IS groups to ensure meaningful process improvements and project implementation. Documented business requirements, created process flows and functional designs, and managed application data in all phases of the development lifecycle. Researched and communicated needed changes with IT system architects to identify and validate technical solutions for new Order Management System (OMS). Served as the subject matter expert to end users and IT teams during training and testing of the new system.

Education BA in Supply Chain Management Michigan State University - East Lansing, MI 2012 to 2013 Master of Information Technology in Information Technology

American InterContinental University - Atlanta, GA Skills DEPLOYMENT (3 years), ORDER MANAGEMENT (3 years), TRAINING (2 years), SUPPLY CHAIN (1 year), SUPPLY CHAIN MANAGEMENT (1 year), PMP, Agile Scrum, Project Management, PM Links

<https://www.linkedin.com/in/tjkuznitz> Additional Information SKILLS Business Analysis Process Reengineering Product Deployment Supply Chain Management Vendor Management End User Training Team Building & Coaching TECHNICAL SKILLS Software Tools: Microsoft, MS (

Project, Visio, Office, SharePoint), HP Quality Center, Citrix, SQL, Toad, Oracle, DB Visualizer, Mongo VUE 1.6.9.0, Hermes, TomCat, Apache, Crystal Reports, xMatters, and PolicyTech. Programming: Visual Basic, Java, HTML, ASP, FTP, UNIX, and XML. Supply Chain Systems: Oracle Transportation Manager (TMS), i2 | JDA Transportation Manager (TMS), Supply Chain Strategist, and Optimizer, Descartes Route Planner & Wireless application, and MobileCast. Warehousing Systems: IBM Sterling, Manhattan PkMS, and Order Management System - OMS.

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