

IT Security Analyst IT Security Analyst IT Security Analyst - Fordham University Work Experience IT Security Analyst Fordham University - New York, NY July 2016 to Present

- \* Diagnosing, troubleshooting and resolving a range of software, hardware and connectivity issue. Known for asking appropriate questions, analyzing and researching solution to problems.
- \* Utilize Nessus, Alien vault and Microsoft Protection for security testing.
- \* Send out weekly vulnerability assessments and written reports.
- \* Improving office efficiency and customer service by providing remote assistance to staff and students, especially non-tech-savvy staff and this helped to cut product replacement costs by 35% and also decreased downtime from 45% to 20%.
- \* Providing Information Security tips to Fordham staff and students such as installing updates, choosing strong passwords, how to use the Internet browsers safely and controlling access to personal devices.

Stem Teacher/Network Specialist The Academy Charter School - Hempstead, NY August 2015 to June 2016

Used Active Directory to create e-mail accounts and computer logins for new staff members and carrying out password recovery assistance. Utilized Advanced Protection for security testing. Utilized Cisco Meraki and Cisco Amperempoint. Assisted Network Administrator in periodical deployment of updates, patches and installing new software on company computers, Ipads and other devices within the building

Developed, designed, and taught a STEM program and curriculum that helped to bring a new STEM program to the school. Taught Automation and Robotics, Mobile App Device creation, and other Technology courses that prepare students to think deeply and persevere at problem solving which in turn caused an 18% growth rate in New York State Math Test amongst 7th and 8th grade classes.

IT Support/Helpdesk Globacom - Lagos, NG August 2012 to January 2014

Managed a high volume of inbound and outbound calls and administered weekly, monthly, quarterly and annual departmental reports. Partnered with Tier 2 and Tier 3 helpdesk agents to resolve complex problems that required escalation. Provided detailed description of issues using a ticket system and followed up to ensure quick resolutions to customer complaints or challenges.

Education MSc. Fordham University September 2019 BSc. in Mathematics Covenant University June 2012

Skills SECURITY (3 years), NESSUS (2 years), ACTIVE DIRECTORY (Less than 1 year), FANUC (Less than 1 year), ROBOTICS (Less than 1

year) Additional Information Technical Skills Process Flows/Tracking Tools: ITIL incident management service processes, Zendesk, Freshdesk, Service Now Platforms: Unix Systems, Windows, VMware, Virtual Box, iOS/Android. Networking: LAN, WAN, TCP/IP, Active Directory Firewall/Router configuration, Remote Desktop Connectivity, VPN. IT Security/Forensic Tools: Wireshark, Splunk, FTK, Encase, Paladin, NMAP, Nessus, Antivirus, HIDS, IDS Other: Microsoft Office, MIT App Inventor, ROBOT-C, Automation and Robotics, STEM, Teaching

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