

Network Administrator Network Administrator Network Administrator - Goodwill Industries of South Florida Miami, FL Bilingual professional with over 20 years of experience in software administration and data communications. Offers a solid background in technology and has the ability to interact with all levels of management staff. Seeking a position within a cutting edge company that develops innovative solutions for various industry sectors. Work Experience Network Administrator Goodwill Industries of South Florida - Miami, FL March 2012 to Present Determined issues that were causing performance problems and implemented troubleshooting methods to prevent system failure. Participated in on-call shifts at certain times, including holidays and weekends in case of system or network-related emergencies. Monitored system upgrades, which included patches, service packs, hot fixes and new configurations so that they were completed in a timely manner. Improved reliability of supply chain software, systems, database and order processing. Developed IT strategic vision and drove key departmental objectives. Designed, documented and executed maintenance procedures, including system upgrades, patch management and system backups. Conducted end-user training and provided technical support on hardware, software and network issues. Reviewed, analyzed, and recommended software solutions that would be an ideal fit for project specifications. Answering questions and resolving issues from customers and vendors Conducted in-depth network reviews and tightened up security policies to monitor access and prevent cyber threats. Windows Server Administrator Digiport Data Center - Miami, FL September 2011 to January 2012 Installation of Servers windows 2008 R2) SQL 2010, Exchange 2010 and windows 7 ultimate. Implementation of SharePoint, Hype-v. Worked with VMware, VSphere 4.0, and Citrix IT Services & Management / IT Consultant Miami, FL November 2007 to May 2010 Consultations, Diagnosis, Assembling, Upgrading PC & Laptop Repair Install Anti-virus and Antispyware Software Setup, Configure and Secure Router Data Recovery & Secure Network Create backup & Restore CD PC maintenance Purchase necessary IT equipment and other miscellaneous needs Recognized for troubleshooting problems and offering low-cost Education MBA in Business Administration University of Phoenix - Miami, FL 2017 Bachelor of Science in Information Systems and CyberSecurity ITT Technical Institute - Miami, FL 2015 Associate of Science in Information

Systems, Computer Systems ITT Technical Institute - Miami, FL 2011 Bachelor of Science in  
Computer Science The Catholic University of Santo Domingo - Santo Domingo, DO 1999 Skills  
Technical support, Vpn, Cisco, Dhcp, Tcp, Vmware, Windows 7, Active Directory, Networking,  
Windows

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