Knowledge and testing of McAfee Agent Knowledge and testing of McAfee Agent Knowledge and testing of McAfee Agent - McAfee SME Ruther Glen, VA Authorized to work in the US for any employer Work Experience Knowledge and testing of McAfee Agent McAfee SME October 2018 to Present McAfee October 2018 to Present   Assist with day to day request of point product solutions   Help test products in lab environment prior to production deployment   Assist with automation through PowerShell for server management   Obtain McAfee KB articles needed for the test engineers to follow as a guide to fix issues   Keep up to date with the latest McAfee point products through McAfee training   Review issues that may occur in point products prior to deployment to production   Give guidance and assistance on any point product that the customer needs for production   Read over Test plan reports to help with integrity of how a point product functions prior to production   Knowledge and testing of McAfee Agent, VSE, ACCM, Policy Auditor, DLP, HIPS, Solidcore, GTI and any other ePO components that are considered for production that will be tested in the lab prior to production deployment   Test ePO point products and how they interact with other software solutions such as Tanium endpoint management HBSS Engineer Agensys Corp\ CyberHouse LLC February 2018 to October 2018   Utilize DISA STIG viewer to verify McAfee HBSS system compliance   Build HBSS ePO in Development environment   Create MD5 Hash blocks for security measures to protect the enterprise from malicious software   Write signature exceptions for software   Work with the SCCM team to test and tune software that will be installed from Software center   Verify existing signatures for any issues that can cause software updates to not function properly   Write custom PowerShell script to read and report back all data related to the HBSS server   Place machines in logging mode to allow software installs outside of software center packages from SCCM   Submit daily report of all systems that have been cut off access to the network by HBSS ePO   Manage all end point product deployment to all systems   Create custom queries to retrieve necessary data needed for daily task within the ePO or for other Groups Manage HIPS firewall   Manage DLP blocks for plug in devices   Manage services that run the HBSS ePO system as well as SQL services that hold the ePO server Data   Assist with dashboards that need to be created for remote groups during CCRI   Submit STIGs to remote sites

for compliance and management for CCRI review   Attend bi-weekly meetings coordinated by management   Review and monitor CMRS results for HBSS Cyber Engineer/HBSS Systems Administrator Shift Lead Northrup Grumman - Quantico, VA February 2016 to July 2018   Manages Host Intrusion Prevention Systems   Manages Reports for all Enterprise Policy servers   Participates in preparation for CCRI   Changes policies for regions with issues with HIPS block to troubleshoot issues   Reviews event Logs daily on servers for any known issues   Runs PowerShell scripts to automate system maintenance   Performs daily nightly service health checks   Performs Server Patching   Researches Remedy tickets for any incoming issues to resolve   Performs troubleshooting on issues with the servers   Deploys, configures, administers and maintains all products to include configuring, administering and Maintaining policies, policy assignment rules and tags for McAfee HIPS, Virus Scan Enterprise, Data Loss Prevention, McAfee Agent and Rogue System Detection (RSD)   Works independently to troubleshoot, isolate and identify problems with all McAfee point products   Remotely loads McAfee agent on clients to manage systems and policy assignments   Creates and maintains technical documentation including standard operating procedures (SOPs)   Provides System/Audit Event Monitoring for McAfee ePO Management Suite 4.6/5.x products and Provides proactive management of these systems and ensure the highest possible confidentiality, Integrity and availability Software Developer Northrup Grumman - Chantilly, VA September 2017 to February 2018   Create custom PowerShell scripts to deploy software   Create custom PowerShell script to distribute to all regions to gather all McAfee endpoint product Data   Update custom scripts prior to deploying updated software packages   Participate in daily scrum meetings   Package and load software in distribution tool   Test software prior to deploying to the enterprise Software Systems Packaging\ Administrator Northrup Grumman - Stafford, VA March 2017 to September 2017   Manage and monitor Windows and Linux systems with Solar winds   Create custom scripts to restart services automatically through Solar winds   Manage software at the enterprise level to update and deploy to all systems on the network   Manage systems with Dell Kace   Create custom Dell Kscripts, Batch scripts or PowerShell scripts to run on all systems for automatic Software update   Cleanup inventory and repository from old software

within Dell Kace K1000   Manage imaging of systems and the database for Dell Kace K2000

Create custom PowerShell script to automatically search the internet for latest software updates to

Download   Run Scap scans on machines to check the vulnerability of any machine on the network

  Create scripts to run on each newly imaged system to install Dell Kace Agent and any other Agent

Needed on the machine   Deliver daily and weekly system reports with regards to systems being

managed in Dell Kace K1000   Manage software patching across the enterprise   Create custom

install\uninstall scripts for previous and current software releases to the enterprise   Test software

prior to packaging and delivering to remote sites Systems Engineer Specialist (SME) NJVC - Dulles,

VA January 2016 to January 2017   Built and deployed Windows 2012 R2 based servers in a

Hyper-V Environment   Performed MS SQL Server connectivity and service standup; including

demonstrable experience Connecting services to SQL Data Stores   Demonstrable understanding

of ITIL foundation   Owned the complete lifecycle for a multi-agency managed print service; this

included defining the Service strategy and designing and supporting the service transition,

operations and continual service Improvement   Provided Tier 3 reach back support   Assisted with

achieving optimum performance and availability standards through implementing Baseline technical

solutions Cyber Systems Administrator Insight Global/Northrup Grumman - Quantico, VA May 2014

to February 2016   Resolved all Active Directory tickets escalated from the service desk   Provided

guidance and instruction to the service desk for handling standard Active Directory related Incidents

and service requests   Provided Active Directory Service Desk Resolution Reports documentation

to the service desk on the Procedures for completing the task   Utilized SCOM to monitor network

issues with servers and fix any issues regarding services and Escalating to the appropriate queue

for any other related server issues   Assisted cyber security team regarding possible network

intrusions   Used Remedy to monitor, manage, escalate and resolve any issues for the enterprise

Scanned servers with Redline CLI scanner   Utilized PS Exec tool to remote into shares to find

email vulnerabilities   Utilized Cisco IronPort to verify email traffic   Was responsible for finding

email phishing through exchange management shell and package for Analysis   Used VMware web

client 5.0 to monitor virtual servers and rebooted when necessary due to issues Regarding AD DS

database an Exchange database   Assisted the PowerShell group to help manage the network with PowerShell and exchange Management shell for the MCNOSC enterprise domain   Used robust file copy to migrate user data from one domain to another domain   Used exchange management console to move user exchange mailbox accounts   Unlocked user and service accounts that were locked out on the domain   Migrated user accounts using Active Directory Migration Tool   Assisted with troubleshooting network outages on the enterprise level   Assisted all local Administrators with escalated issues on the enterprise domain   Created documentation on troubleshooting network related issues   Used RDP to remote into servers to manage issues related to AD DS database Microsoft exchange management console   Microsoft exchange management shell   Monitored, managed, moved, created and deleted user accounts in Microsoft Exchange and Blackberry BAS Performed troubleshooting on Exchange latency issues and servers with SCOM and VMware Monitoring tools   Performed exchange task at tier 3 level with issues backing up queue and mail flow IT Specialist/ Systems Administrator Insight Global/Northrup Grumman - Quantico, VA November 2014 to January 2016   Resolved network related issues regarding the DIA network for end users   Utilized E-Requestor ticketing system to manage, track and resolve issues   Assisted with audio creating audio visual user accounts for Instructors   Performed troubleshooting on laptop and desktop hardware for machines on the network   Created documentation on how to resolve common issues for the end user's   Delivered high level of customer support to all students on the network   Assisted with requesting software upgrades and shares   Granted permissions to users for shared drive access request   Assisted with mapping all users to network printers   Actively monitored classrooms with AV system to proactively respond to user request Systems Engineer/ Administrator Marine Corps Intelligence - Stafford, VA October 2013 to May 2014 Maintained and performed troubleshooting on Windows based servers for Marine Corps Intelligence Activity (MCIA)   Provided planning, process improvement and quality measurement services to deliver operational Efficiencies and architectural expertise for projects   Installed and updated software packages and patches   Provided user accounts support, assigned access control list, established passwords and account Policies   Extensively used Active Directory and Domain Services to maintain the MCIA

Network.   Worked with other team members to design, implement and maintain all aspects of our Microsoft Customer Relationship Management (CRM) solution   Used Windows Server 2012 with ADDS and ADMT to migrate all necessary infrastructure across the Marine Corps on a Global scale   Used Windows Server 2003, 2008 R2, MDT, Microsoft Exchange, Windows IIS web services, Black Berry enterprise server, Windows XP/7/8, Windows PowerShell, Active Directory and Exchange, WINS Management and Windows MDT   Created and documented SOPs using Microsoft Word on the configuration and setup of RD Web Gateway and how to access the gateway via IP address or machine name through VDI for the Development network.   Documented IP addresses that are no longer utilized with both Microsoft word and excel spreadsheet To remove any old network configurations from DNS Systems Administrator/ Tier 3 Technician Hewlett Packard - Virginia Beach, VA November 2012 to October 2013 Performed system administration, configuration and troubleshooting on Windows Servers, desktops, Laptops, Exchange and Re-imaged systems, resolved Desktop, Laptops, mobile device and printer Issues for Reservist Traveled at times to provide support and installation services, performed administration and Troubleshooting and imaging and resolved issues at various field sites   Created an anti-virus package for users Systems Administrator SAIC - Virginia Beach, VA February 2011 to November 2012   Performed system administration duties for the GNOC/Navy for MSC   Followed all DOD processes, ensured ticket flow/resolution and escalated problems when necessary   This job was 80% troubleshooting; skills were highly sharpened in this position Systems Administrator/ Tier II NMCI - Norfolk, VA February 2009 to February 2011 Performed system administration on the Windows Servers IT Systems Analyst Chantilly, VA 2008 to 2009   Provided technical support and troubleshooting for the NAVY; (personal laptops, software and Hardware)   Performed searches for virus' on user systems, installed anti-virus software, cleaned up virus's, Registry hacks, evened learned a lot about Phone hacking Education Bachelors of Science in Information Technology in Information Technology Colorado Technical University September 2016 Skills Active Directory (2 years), exchange (3 years), Loss Prevention (2 years), Microsoft exchange (2 years), Remedy (4 years), Cyber Security, Information Security, Network Security Certifications/Licenses C|EH Certified

Ethical Hacker Security+ Microsoft Certified Professional (MCP)

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