

GIS Analyst/ IT GIS Analyst/IT IT Professional Medford, OR IT Professional with a background in GIS Analysis, seeking to parlay 4.5+ years technical support experience in municipal government, into a private sector position. Work Experience GIS Analyst/ IT City of Fayetteville - Fayetteville, GA February 2014 to September 2018 As a member of the IT department, worked in direct support of IT director, assisting in the installation and administration of the City's, LAN, WLAN, WAN, and PBX phone system. Responsible for technical support, network and endpoint security of staff, and elected officials (150+ end users). Provided multi-layer support for City Hall, Fire HQ, 8 satellite offices, Mobile Data Terminals for fire engines & support vehicles. Diagnosed and repaired computers, TV s, printers, and other electronics. Configured and supported mobile devices, for qualified staff and elected officials. Managed active directory users and computers, exchange, and Barracuda email security. Management of multiple physical and virtual servers for financial software, security and records retention. Assisted in the installation and maintenance of audio/visual surveillance system for City Hall. Monitored surveillance system, assisting in internal (disciplinary) and external (citizen/ liability) investigations. Responsible for key-less access for City Hall personnel.

Ran audio and presentations for bi-weekly City Council Meetings. Recorded meetings for records retention. Responsible for the creation, analysis, quality control, and management of City's geographic data and file geodatabases. Gathered data for infrastructure management and development using Trimble GPS data collector. Generated maps for the City's Planning and Zoning, Economic Development, Police, Fire, Public Services, and Water Departments and for the public, using ESRI's ArcGIS products for desktop (ArcMap, ArcCatalog, and extensions). Provided department heads with technical support and consultation for GIS projects. Submitted yearly Boundary and Annexation Survey, and updated address point data for Census. RELEVANT

SKILLS & KNOWLEDGE Network Administration Network Infrastructure OSI Model Computer, Mobile Device, Electronics Repair VOIP Digital and Analog Phone Systems Mobile Device Management IOS and Android Server Management Exchange Server Active Directory Group Policy Network, Email, and End Point Security Backups and Disaster Recovery NAS / SAN / RAID Virtualization VPN TV and Sound Equipment Mounting Installing Audio/Visual Surveillance

Equipment, DVR, and Management Software Records Retention SOFTWARE PROFICIENCIES

Microsoft Windows XP to Windows 10 Windows Server 2008 Windows Server 2012 Microsoft Office: Outlook, Excel, Access, Word, PowerPoint Esri ArcGIS Adobe Acrobat and Reader Avaya Phone Systems /Phone Manager / Avaya IP Office Manager VMware / vCenter / vSphere / Horizon View BS&A Software Building Department, Field Inspector New World ERP Financial, Esuite LaserFiche Document Imaging Cisco Anyconnect VPN Presonus Spillman ERS Sophos Kaspersy Spiceworks Work Order System Collaboration Platforms: Airtable / Asana

EQUIPMENT PROFICIENCIES: PCs: Desktops / AIO s / Touchscreens / Laptops / Chromebooks Local and Network Printers / Multifunction Copiers / Large Format Scanners / Printers and Plotters Mobile Devices / Phones / Tablets / IOS and Android Routers / Firewalls / Network Switches /Access Points / Mifis Lacie / WD / Synology NAS MDTs Trimble and Topcon GPS Data Collectors and External Antenna Trimble Geodimeter & Survey Equipment Geophysics Specialist/ Project Manager GEL Geophysics, LLC - Marietta, GA August 2011 to January 2014 Conducted numerous investigations using various geophysical methods including electromagnetic (EM), resistivity, ground penetrating radar (GPR), computer assisted radar tomography (CART), and magnetics. * Also performed Subsurface Utility Engineering (SUE) investigations using EM, CART, and GPR technologies, as well as vacuum excavation techniques. * Project management responsibilities included preparing project proposals and budgets (up to \$10K), invoicing, meeting with clients, preparing and delivering reports and maps to clients. GIS Analyst Intern Guilford Metro 911 & Guilford County GIS - Greensboro, NC February 2010 to August 2010 Practiced advanced GIS analysis, editing and data manipulation techniques while organizing and scanning historical parcel maps. * Applied concepts in creating and managing SDE geodatabases and ArcGIS routing applications. * Updated and added new attribute data for use in routing application for ArcGIS Network Analyst and MARVLIS, while posting updates to maintain the county's geodatabases. * Saved time and money for EMS and law enforcement by creating more efficient routing. Education Bachelor of Arts degree in GIS & Earth Science The University of North Carolina - Greensboro, NC 2010 Skills Geographic Information System, ArcGIS, Mapping, Geography Links

<http://linkedin.com/in/jonaslydon>

Name: Kelly Lewis

Email: walkerlauren@example.com

Phone: +1-857-278-3193x90251