

PACS Administrator II PACS Administrator II PACS Administrator Portland, OR Work Experience

PACS Administrator II Kaiser Permanente - Portland, OR June 2013 to May 2018 - Radiology PACS Support ? Mckesson PACS System - Back End and Front End Support - Dental PACS Support ? Medicor MiPacs System - Back End and Front End Support - Eye Care PACS Support - WSUS Maintenance - Mamm CAD support and maintenance ? Hologic Systems - Windows Server Support - Radiologist and Technician in person Onsite Support - Supported Kaiser NW Region at all sites in-person or virtually with all issues related to imaging information technology. Portland, Salem, Vancouver, Eugene, Clackamas, Long View, Beaverton Application Analyst II Trinity Health - Minot, ND July 2011 to June 2012 - PACS/RIS backend support - CPDI/Scanning configuration and support - Clinical Reporting monitoring and support - BMDI configuration and support Systems Manager Epic Imaging - West, Inc - Beaverton, OR June 2010 to November 2010 - Handle anything related to IT throughout the center. - Supported 60+ users with 16 servers and 50+ PC's in the center. - Administer GE PACS and RIS systems along with dictation system (MedQ with Dragon), and Merge CADstream system. - Administer all non-healthcare related systems (Exchange server, fax server, Active Directory, Vipre Enterprise Anti-virus, Backup Exec 2010, WSUS). - Administer and support Mitel Phone system switch, server, and phones. - Support 10 makes/models of Konica Minolta printers. - Administer and support Sonic Wall NSA 350 Firewall and handle all Point to Point VPN and SSL VPN configurations along with Internet Filtering and traffic monitoring. - Train new employees on company systems & software (PACS, RIS, Outlook, anything else related to their position). - Work with vendors and 3rd parties in troubleshooting and resolving issues on our hardware and vendor provided hardware. - Support Radiologists on Epic provided equipment when working remotely. - Complete VPN configurations with local hospitals and clinics to allow DICOM exchange of studies. - Planned, developed, and implemented security badge access system and ID badges for the clinic employees. - Coordinated, configured, and implemented free Wi-Fi access for patients waiting for an appointment. - Administer Center security system server and devices. - Create and maintain documentation related to IT for all of Epic West. - Analyze, purchase, and implement all equipment, devices, and hardware for Epic West. - Perform regular maintenance on

all Epic West hardware and equipment. -Handle all after hours/on-call issues. Systems Analyst  
EPIC Imaging - Beaverton, OR May 2008 to June 2010 Oregon - Handle anything related to IT  
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implement all equipment, devices, and hardware for Epic West. - Perform regular maintenance on  
all Epic West hardware and equipment. -Handle all after hours/on-call issues. Lead Service Desk  
Technician / Systems Analyst Convergence Networks, Inc - Milwaukie, OR 2005 to 2008 - Help  
Desk Support for wide range of clients and platforms. - Setup new users at various clients within  
Active Directory and Exchange email accounts as well as new user profiles on local workstations. -  
Created documentation for peers and end users regarding how the tech resolves specific issues and  
how the end user can resolve some specific issues on their own. - Developed and implemented  
helpdesk solution for troubleshooting end user issues. Application Deployment Specialist MeritCare  
Health Systems - Fargo, ND 2004 to 2005 - Tested and certified networked based software and  
hardware applications in lab environment prior to deployment. - Created and maintained corporate

PC image for XP, TabletPC, and W2K platforms. - Provided detailed documentation pertaining to Application installation & Object creation procedures and system diagrams. - Developed Wireless Client configuration using the Aegis Client from MeetingHouse Data Communications. Acquired licenses & rolled out client to all wireless devices. Education Bachelor of Science in Management Information Systems Minot State University - Minot, ND May 2003 Additional Information Excellent written and oral communication skills Strong leadership skills as well as team participant Good interpersonal skills Able to manage and prioritize many objectives at once Outstanding customer relation skills Adaptable to change

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