

Systems Administrator III / Texas Regional Sales Consultant Systems Administrator III / Texas Regional Sales Consultant Systems Administrator III / Texas Regional Sales Consultant - Server@Work Austin, TX Work Experience Systems Administrator III / Texas Regional Sales Consultant Server@Work - Austin, TX January 2019 to Present Hired to lead a team on a major project to migrate all the company's existing Citrix/Cloud clients from an Austin-Based data center to Microsoft Azure. This project took 6 months to plan and implement. It was a great success. Currently working to help this Lake Charles, LA company create a presence in the Austin, Texas Area. Director of Technology Keller Williams Realty Austin Northwest - Austin, TX September 2015 to January 2019 Leader and Decision Maker: Determine the technology direction of the company for 500 agents and staff. Designed and implemented an Agent On-boarding/Management System using SharePoint dramatically increasing office efficiency. Audited IT budget and saved the company approx. \$2000 monthly by cutting unnecessary IT expenses. Implemented a Help Desk support system for IT and other departments. Taught myself Python and developed several web applications for the company using Python, Flask, JavaScript, Bootstrap, MongoDB, Google Cloud, App Engine. Developed Python scripts to automate database tasks. Consolidated and centralized a fragmented customer database into one centralized master database accessible through an API. Moved common office functions such as booking conference rooms and agent education from an outdated website to a mobile app. Spearheaded and implemented the move to a (mostly) paperless office. Migrated on-site Microsoft Exchange Server to Microsoft Office 365 Educator: Teach weekly Technology classes to Real Estate Agents. Maintain Hybrid Windows domain/Linux Server environment, RODC Systems Administrator III Server@Work - Lake Charles, LA February 2013 to September 2015 Project Manager: On-site to Cloud Migrations for large Businesses Citrix, Hyper-V, Office365, Microsoft Server Domain Environments. Communicated directly with the CEOs of large companies. Leader - Managed a team of 5 Help Desk Support Technicians Advanced Networking: Routing, Switching, Fiber Optics, with Cisco, HP, Dell, Hardware. VoIP PBX Installation, Troubleshooting; Packet Inspection with Wireshark. Installed/configured and maintained Linux servers for Session Border Controllers and other projects.

Designed and Implemented Network Infrastructure for local multi-site Convention center including routing switching, fiber and a large wireless mesh network. Database Installation, Management, Maintenance System Monitoring: PRTG, SolarWinds Systems Administrator II National Networks, LLC - Lake Charles, LA September 2009 to February 2013 Project Lead and Designer: Several Multi-site Microsoft domain environments Advanced Networking, VPNs, VLANs, Routing, with Cisco, HP, Dell Hardware VoIP Legacy Phone Systems Audio/Video/Surveillance installation.

Data Closet Patch ins, Fiber and Ethernet Cable installation and termination Education BS in Criminal Justice McNeese State University - Lake Charles, LA May 2004 Skills Scripting, Networking, IT Management (10+ years), Windows Server (10+ years), Linux (10+ years), Cloud Computing (8 years), Python (2 years), VOIP (8 years), Web Development (2 years), Powershell (8 years), Leadership Development (5 years) Assessments Technical Support Proficient July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results:

https://share.indeedassessments.com/share_assignment/sg1hjt7bdyxz6mlj Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information Skills Networking, Windows Servers, Windows Domains, VoIP, Linux(Debian) Flask, JavaScript, Bootstrap, Materialize, AWS, Hyper-V, Google Cloud, PBX/VoIP, SharePoint, Windows, Windows Server, CLI, PowerShell, Scripting, CLI, Domains, Networking, Routing, Switching, VLANs, Wireless, Project Management, Verbal Communication, Customer Service

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