

Professional- Systems Administrator / System Administrator Professional-Systems Administrator / System Administrator Professional- Systems Administrator / System Administrator - AT&T Miami, FL
Work Experience Professional- Systems Administrator / System Administrator AT&T - Miami, FL
April 2008 to May 2019 Installed and maintained Redhat Linux on remote servers. Performed 3rd-party software installations and provided 24/7 production support as part of an on-call rotation.

Remote Support (Tier 2 and Tier 3) of Linux servers, including after-hours on-call responsibilities. to implement changes and minimize problems/outages. Interface with hardware vendors/technicians (IBM, HP, Dell, Zensar, Hitachi) and software vendors (Redhat, Oracle) to identify, troubleshoot and resolve hardware and operating system defects. Develop standard operating procedures and provide technical project management oversight during installations and recovery projects. Review routine hardware and software audits of servers to ensure compliance with established standards, policies, and configuration guidelines, and make changes as necessary, or involve the application team/DBA to make the necessary changes. Assist internal tool developers by identifying/reporting bugs, then testing fixes. Assisted in the project of onboarding of over 13000 directv.com servers into ATT after purchase of directv by ATT, to bring directv servers into compliance with ATT security standards, which included converting user management from LDAP to ATT's proprietary method, installing ATT tools and verifying that said tools were functioning properly. Infrastructure Analyst Electronic Data Systems - Miami, FL
December 1997 to March 2008 Provided technical support/administration of UNIX servers/patched UNIX servers (both local and remote servers) and performed troubleshooting of local data kit switches for Bellsouth account. Worked with remote Tier 2 support by telephone to resolve issues that affected batch processing or availability and minimize outages/degraded service. Managed/monitored mainframe batch jobs through the CA-7 job scheduler. Supervised bargained employees and assisted with tape silo issues. Responded to and investigated UPS or Chiller alarms Prepared and delivered daily shift change briefings Represented team in ISO9000/9001 certification efforts, resulting in passing certification testing. Education Master's in Business Administration Nova Southeastern University - Davie, FL Bachelor's in Professional Management

Nova Southeastern University - Davie, FL Skills System Admin, System Administrator, Vmware, Linux, Active Directory, Red Hat, Redhat, Linux Administrator Assessments Attention to Detail Proficient February 2019 Identifying differences in materials, following instructions, and detecting details among distracting information. Full results: https://share.indeedassessments.com/share_assignment/rjyhq-yuzm2p9cl8

Basic Computer Skills Expert February 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/eo8xqdhkxrkJohte

Problem Solving Proficient February 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/k2ch5d6ga1gihhbt

Social Media Skills Highly Proficient February 2019 Measures a candidate's ability to create content, communicate online, and build a brand's reputation. Full results: https://share.indeedassessments.com/share_assignment/p2uitz3vkgupvz-1

Written Spanish for English Speakers Highly Proficient February 2019 Measures a candidate's ability to respond to basic requests written in Spanish. Full results: https://share.indeedassessments.com/share_assignment/pyvvvpredolg3-q

Research Skills Highly Proficient February 2019 Measures a candidate's ability to follow protocols, interpret statistics and graphs, identify errors, and choose research methodology. Full results: https://share.indeedassessments.com/share_assignment/5qiutrh6ztcdjelx

Email Skills Proficient February 2019 Measures a candidate's ability to effectively compose and organize email messages. Full results: https://share.indeedassessments.com/share_assignment/brlDyJfKckZumb0a

Technical Support Skills Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/ugejorm8zvqmdqwj

Critical Thinking Skills Highly Proficient February 2019 Measures a candidate's ability to use logical approaches when solving problems. Full results:

https://share.indeedassessments.com/share_assignment/atfmf4meineiqrqh Project Management Skills: Budgeting Expert February 2019 Measures a candidate's ability to manage project budgets by appropriately allocating and monitoring financial resources. Full results: https://share.indeedassessments.com/share_assignment/pkltls-9yyqtqflv Project Management Skills: Time Management Highly Proficient February 2019 Measures a candidate's ability to prioritize and allocate time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/gcus0zszootbaas9 Proofreading Highly Proficient February 2019 Proofreading written texts. Full results: https://share.indeedassessments.com/share_assignment/kv7-swjquulqnse5 Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information CORE COMPETENCIES Redhat Enterprise Linux Remote server administration Troubleshooting Change Management Call Center Operations Collaboration TECHNICAL EXPERTISE Midrange server administration, including Redhat Enterprise Linux (on bare metal servers and virtual machines) and Solaris, 2015-present Veritas Cluster Server/Veritas InfoScale Mac OS / iOS

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