IT Support IT Support IT Support Franklin Park, NJ Experienced professional and US Green Card Holder with a demonstrated history of working in the IT network system admin industry. Skilled in Network troubleshooting, Attack handling, Centralize Storage Management, Microsoft Office, Active Directory, Windows Server and Sales. Cyber/Network security skills. Possess impeccable written and verbal communication skills and excellent interpersonal skills. Work Experience IT Support Payal Hotel LLC - Boston, MA April 2018 to March 2019 USA   Develop, refine, and tune integrations between applications.   Collaborated with other software developers, business analysts and software architects to plan, design, develop, test, and maintain web- and desktop-based business applications built on Microsoft technologies, PHP.   Package and support deployment of releases.   Assess opportunities for application and process improvement and prepare documentation of rationale to share with team members and other affected parties.   Routine system maintenance and data backup. Project Manager Ksquare Technology January 2017 to March 2018   Provided technical leadership to teammates through coaching and mentorship. Collaborated with other software developers, business analysts and software architects to plan, design, develop, test, and maintain web- and desktop-based business applications built on Microsoft technologies, PHP.   Package and support deployment of releases.   Develop, refine, and tune integrations between applications.   Assess opportunities for application and process improvement and prepare documentation of rationale to share with team members and other affected parties. Adhere to high-quality development principles while delivering solutions on time.   Provide third-level support to business users. IT Solution Consultant Yazad Computers November 2014 to December 2016   Designed IT systems and networks ensuring the right architecture and functionality   Extensive experienced in deploying, maintaining and customizing Active Directory, Exchange, SQL, SharePoint, and Office365 environments   Extensive experienced in implementing and maintaining NAS from various vendors.   Virtual Machines Installations, Management and Maintenance.   Designed and implemented optimal backup strategies and Solutions   Implemented group policy standards throughout managed services installed client base   Responsible for: Root Cause Management, Server Management Tools, Network Security Technical Executive Niket Com.

& Sec. Systems December 2012 to October 2014   Worked on Video Surveillance installation, configuration and support. (IP & Analog)   Designing, Implementing and Managing Access Control and Video Surveillance systems   Worked on large projects including design build and configuration   Worked with Access Control head end terminations and controller/panel configuration.   Video Management Software Installation, configurations and Maintenance. SYSTEM ENGINEER ARTEX ENGINEERS PVT. LTD July 2011 to November 2012   Provide technical support to organization's employees.   Managed daily operations of the IT department.   Set up workstations with computers and necessary peripheral devices   Protected organization's data from outside infiltration through encryption, secure data storage.   Designed systems and assess effectiveness of technology resources already in use or new that are being implemented.   Scheduled upgrades and maintenance without deterring others from completing their work.   Managing and understanding with several programming languages as well as a range of software and hardware types.   Conduct network backup operations.   TRAINEE SIDMAK LABORATRIES (I) PVT LTD 7 MONTHS   Worked on Active Directory Server. Installation and Configuration of Active Directory.   Active Directory user, group and policies configuration and Implementation.   Worked on Water HPLC System Used in Pharma R&D.   Taken care of Water HPLC System data schedule Backup   Monitored and Maintained firewall and Network Traffic.   Maintain and Monitored High security data environments for Clinical Research and Development.   Perform general system maintenance of all Departments within an Organization. Education MASTER OF E in BUSINESS S.P. UNIVERSITY BACHELOR OF COMMERCE in COMMERCE S.P. UNIVERSITY Skills Maintenance, Active directory, Microsoft windows, Help Desk, Desktop Support, Tech Support, MAC, Service Desk Certifications/Licenses A valid IT Specialist certification Additional Information Skills and Abilities Technical skills   Systems Supports, Maintenance, Trouble shoot and Solutions.   Microsoft Windows Server, Active Directory, Implementation and Management   Network Central Storage Implementation and Management. Abilities / strength   Ability to work in a team, as well as independently with high pressure condition.   Hard Working and Rapid learner

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