

Transition Manager - Datacenter and Applications for NOAM (US,Canada Transition Manager - Datacenter and Applications for NOAM (US,Canada Transition Manager - Datacenter and Applications for NOAM (US,Canada - TATA Consultancy Services Limited Work Experience Transition Manager - Datacenter and Applications for NOAM (US,Canada TATA Consultancy Services Limited January 2018 to Present Position Transition Manager - Datacenter and Applications for NOAM (US, Canada, Carribean), LATAM, UK & Ireland Client Name Switzerland based leading global cargo and aircraft ground handling Project Location Gurugram (India)

Responsibilities Identify and document current processes used by customer Identify and document inventory of NOAM, LATAM, UK & Ireland region including sites, hardware, software, third party vendors, applications, etc. Prepare and execute project plan for regional DC and application migration to centralized global cloud datacenter and new application environment. Plan and co-ordinate knowledge sharing sessions between TCS teams, customer and third party vendors. Plan and implement Helpdesk migration for NOAM, LATAM, UK & Ireland from regional to centralized global helpdesk Manage DC migration initiatives including - new citrix environment setup and readiness, new network setup, Consolidation of Monitoring tools, Standardization of Database and windows environment Plan and manage regional application migration to new global data center including application upgrade to ensure compatibility with new environment. Prepare, execute and Implement Project plan for all regions individually Track, report and control project status for all regions migration Plan and implement early life support and business as usual handover of new data center and application environments. Client Interaction in the monthly and weekly forums, and ensure the governance part as per customer expectations Project Manager - Datacenter Migration and EDC/EWP Tower Lead TATA Consultancy Services Limited - Dulles, VA April 2017 to December 2017 USA) **Responsibilities** Identify and document current processes used by customer Identify and document inventory in US & Canada region including sites, hardware, software, third party vendors, etc. Plan and co-ordinate knowledge sharing sessions between TCS teams, customer and third-party vendors. Help in planning and implementing Helpdesk migration for US & Canada Manage US & Canada DC migration initiatives including -

new citrix environment setup and readiness, new network setup, Consolidation of Monitoring tools, Standardization of Database and windows environment Executes and Implement Project plan

Track and report project status for US and Canada migration Client Interaction in the monthly and weekly forums, and ensure the governance part as per customer expectations

Service Delivery Manager - Database and Application Support TATA Consultancy Services Limited - Secaucus, NJ April 2016 to March 2017 USA) Responsibilities Transition of Data Centre database Services from in house datacenter to IBM-Datacenter Helped in planning migration of existing dedicated TCS helpdesk to shared TCS helpdesk Helped in planning Migration of ITSM tool from HP ServiceDesk to Service Now including modules Incident Management, Problem Management, Change Management, Service Request Management, Asset Management and Knowledge Management

Participate in client meetings for planning and implementation of standards and understanding requirements for future course of action with all vendors Ensure contractual compliance with the client in terms of resources, %age volume of work during Transition Period, penalty clauses, SLA adherence, transparency, Transformation projects Work Force Scheduling, Resource Management, Learning and Development of the Team Client Interaction in the monthly and weekly forums Coordination with stake holders, technical teams, partner and vendor teams for effective risk management and mitigation strategies to successfully deliver technology changes

Technical Lead - Database and Workload automation TATA Consultancy Services Limited - Secaucus, NJ 2014 to 2016 USA) Responsibilities Planning and implementing transition of database Services from old HP hardware to new IBM hardware Making strategies for database upgrade and migration Capacity planning for future database growth Planning and implementation of Backup and Recovery strategies Participation in database project meeting for database high availability and DR planning Ensuring optimal performance of databases Planning and deploying regular purge cycle for database capacity management. Planning and implementing of regular build to keep the database codes updated. Writing shell scripts and automation using BMC Control-M Ensuring database code version control using Envy. Plan and implement workload automation using BMC Control-M Administration and tuning of Control-M environment.

Client Interaction in the monthly and weekly forums, and ensuring the team governance part as per the client's expectations Database Administrator and Workload automation TATA Consultancy Services Limited - Secaucus, NJ 2010 to 2014 USA) Responsibilities Production Support for day-to-day issues Database upgrade activity from version 5 to version 6 Troubleshooting critical problems as and when required Writing shell scripts and automating in Control-M Implementation of regular purge, build cycles and database growth Backup and Recovery involving Archiving, transaction logs, data files Schedule & monitor regular Hot/Cold backups Database code versioning using envy Deploying of regular code patches, data fixes and data load Managing availability of maintenance and test environment for developers UNIX and Storage Administrator TATA Consultancy Services Limited - Noida, UTTAR PRADESH, IN 2007 to 2010 Client Name Indian government flagship e-governance project Project Location Noida, India Responsibilities Production Support for day-to-day issues Writing shell scripts and setting up CRON jobs for space management Installation and configuration of AIX servers. User administration, LVM management and hardening of servers. Installing and maintaining software packages requested by client OS upgrade, fix and patch deployments Installing and configuring Tivoli clients on servers Managing OS and file system backup and their retention Installation and administration High Availability AIX cluster environment Managing resource allocation (processors, memory, etc) to AIX server Deployment and verification of changes requested by users. Creating and maintaining shell & perl scripts for regular tasks and as required Existing scripts enhancement and obsolete scripts cleanup Scheduling of batch jobs, scripts, regular tasks and specific requests using cron and at Setup and management of data replication between DC and DR using scripts Setup, configuration and administration of IBM DS4K, DS5K and NetApp SAN. Setup of SAN Arrays, RAID and zones Allocation of storage LUN's by defining hosts and host groups for the servers. Capacity management for SAN Management of HMC profiles and backup LPAR creation and resource management for LPARs Education Bachelor of Engineering in Electronics & Communication Barkatullah University - Bhopal, Madhya Pradesh, IN

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