Network Administrator Network Administrator Business Analyst Wyoming, MI Work Experience Network Administrator ZZPerformance - Wyoming, MI 2014 to 2017 2014-2017   Network troubleshooting in a Windows 2008 R2 domain environment   Business process management and technical training   Technical support with NAS, workstation printers, desktop users, WiFi, and cell phones   Inventory management of 1000's of unique eBay items across multiple storage facilities   Forklift certified Assistant Manager/Trainer GPC Computers 2010 to 2013 Hardware and Software Technician Sales & Consultation PC Outlet 2004 to 2006   Hardware and Software Technician Sales & Consultation Education Bachelors of Business Administration in Management Information Systems Grand Valley State University - Allendale, MI 2012 to 2018 Associates Degree in Liberal Arts in Liberal Arts Grand Rapids Community College - Grand Rapids, MI 2008 to 2012 Skills Database, Database design, Relational database, Sql, Erp, Sap, Predictive analytics, Decision trees, Malware, Flow charts, Business process management, Training, Process management, Purchasing, Six sigma, Quickbooks, Maintenance, Technical Support, Networking, Active Directory, Customer Service, Windows, Windows 7, Sales, Excel, Business Intelligence Additional Information Skills   Foundational knowledge of ERP, SAP, and Lean Six Sigma   Experience with SQL and SAP Predictive Analytics   Business Process Management ? Flow charts, decision trees, swim lane diagrams, and relational database design   Extensive experience consulting clients and training users in the following: ? Purchasing computers, workstations, components, and software ? Building and connecting servers and workstations in a Microsoft environment   ? Training and supporting users on a variety of software platforms ? Troubleshooting and repairing desktop/laptop hardware, malware removal   ? Microsoft Software installing/troubleshooting/maintenance/updating: * Windows, Office, Quickbooks, and Adobe products   Intermediate Spanish ? 11 semesters completed at GVSU

Name: Kyle Allen

Email: kmiller@example.net

Phone: 6736476426