

Systems Administrator Systems Administrator Systems Administrator - Valley National Bank Las Vegas, NV Work Experience Systems Administrator Valley National Bank October 2016 to Present

Accomplishments included    Completion of Windows 7 project    Successful migration to Office 365

     Successful implementation of SolarWinds    Maintain security patch levels to 90% or above

Responsibilities included    Maintain and patch Windows computing environment using Altiris and Tenable, which includes Windows 7 and 10 workstations, Windows Server 2008, 2012 and 2016 servers    Manage and support the Microsoft Active Directory infrastructure    Administer Virtual environment VMWare 5.5 and 6.0 in a disaster recovery scenario    SAN storage Administer and monitoring in a clustered environment    Install and administer server-based production systems as it applies to internal projects    Review of server infrastructure, including taking proactive measures to ensure continued stability and assist in the development and /or revision of server-based standards, guidelines and policies as determined by internal stake holders    Maintain reliable vendor management with outside support organizations in the maintenance, service and purchase of LAN equipment and accessories    Maintain accurate and current documentation of LAN installation settings, specifications, and floor plans. Keep daily and problem logs, and filing periodic status reports    Lead projects that have a significant technical impact on the personal computing environment of 5,000 users    Monitoring of server environment via Solarwinds, triage issues and escalate if needed    Scripted configuration changes via PowerShell    Conduct oral presentations of technology solutions to both technical and non-technical audiences.    Provide third level support for highly complex technical issues affecting the enterprise    Create technical documentation for the installation and troubleshooting of application software for use by first and second level client support analysts.    Perform tests of new application software intended for use within the enterprise.

     Research cost effective solutions for the technical computing environment    Create software packages to be delivered Altiris. Deployment Engineer Valley National Bank - Wayne, NJ August 2016 to October 2016    Led team of 3 deployment technicians    Developed process for deployment to users    Assisted in creating hardware independent image    Configured PC's with approved non-standard software for deployment    Packaged software according to Valley National Bank

standards    Virtualized legacy applications via Symantec Workspace Virtualization    Applications Packager Applications Packager New York Life Insurance - Lebanon, NJ June 2015 to December 2015    Review application requirements for sequencing applications through review with the assigned application point of contact/delegate    Acquire application related artifacts (media, configurations, updates, etc.) required for packaging from the assigned application point of contact/delegate    Provide expertise for App-V Sequencing activities for New York Life applications    Informal sequencing process knowledge transfer provided during all application sequencing activities    Ensure sequencing activities are performed on a packaging system constructed according to sequencing best practices    Deployed software via SCCM 2012 or Altiris    Provided documented best practices and guidance to New York Life Sr. Desktop Engineer Celgene - Summit, NJ August 2013 to April 2015 Accomplishments included    Led team of 3 applications packagers    Created and documented their software packaging process    Participated on the Celgene software board    Virtualized legacy applications via Microsoft App-V    Migrated their WISE packaging complex to Flexera    Successful enterprise migration of Windows XP to Windows 7 for 10,000 users    Responsibilities included    Provide third level support for Celgene's enterprise, approximately 10,000 users    Mentor first and second level technicians    Provide executive support to Celgene's leadership team    Evaluate new hardware    Create and deploy software packages to be delivered by Altiris or SCCM    Tested and deployed critical Microsoft and Adobe patches via Altiris or SCCM.

Infrastructure Analyst Horizon Blue Cross Blue Shield of NJ - Newark, NJ March 2006 to March 2013 Accomplishments included    Successful enterprise migration of Windows XP to Windows 7 for 7,500 users    Implemented new architecture of corporate desktop in Windows 7    Migrated from Altiris to KACE    Created single, hardware independent image    Responsibilities included    Migrated from Microsoft BitLocker to enterprise software encryption    Certified applications for Windows 7 in both X86 and X64 environments and deployed utilizing Altiris or KACE    Virtualized legacy applications using Symantec Workspace Virtualization    Coordinate and schedule user acceptance testing.    Implemented Thin Clients and VMWare for remote users    Responsible for creating application packages using Wise Package Studio    Deployed applications and Microsoft updates via

Altiris, KACE or SCCM Provided third level support for Horizon enterprise. Sr. IT Consultant PSEG - Newark, NJ August 2004 to March 2006 Utilize Symantec GHOST to create standardized images for all approved hardware. Utilize Wise Package Studio to create MSI's, transforms and custom actions. Evaluate and certify software for use within PSEG's Windows XP environment Act as liaison between IT Project Management department, software vendor and PSEG's internal business units to determine the customer's needs when packaging software. Plan and coordinate software implementations/upgrades with the different PSEG business units, software vendors and other technology groups within PSEG. Technical Analyst Philips Lighting September 1997 to August 2004 Accomplishments included Successful enterprise migration of Windows NT/2000 to Windows XP for 750 users Implemented new technologies, such as Offline Folders and Group Policies Standardized software packaging and lifecycle Responsibilities included Responsible for the creation of product packages using Wise Packaging Studio for Windows and various Windows scripting packages. Updated software configuration management tools including software, anti-virus and security packages. Utilized Symantec GHOST to create standardized images for all approved hardware. Installed a wide variety of software and packages (both proprietary and 3rd party) including Photoshop, Flash and Internet plug in packages. Successful conversion from a Novell environment to Windows domain Technology refresh and training of approximately 200 remote end users including field sales force Provided technical support for all complex networking problems and requests for service, related to the PLC network infrastructure Ensured maximum network availability and customer satisfaction Participated in network design reviews Planned and coordinated network implementations/changes with the different PLC business units, networking vendors and other technology groups within PLC Developed and maintained technical specifications and operational support documents related to the PLC network infrastructure. Configuration, installation, maintenance (including upgrades) and/or support of operating systems and network infrastructure at corporate and remote locations Monitored and controlled hardware and software performance by identifying, diagnosing and correcting problems Maintained and administered Citrix servers Basic administration such as resetting passwords, unlocking accounts,

setting up directory rights, etc. Resolved third level Help Desk calls (Network and Security Issues) with both technical and non-technical team members. Education Associate's degree in Business Administration in Business Administration Middlesex County College 1997

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