

IT Manager/ Network Administrator IT Manager/Network Administrator Canton, MI Authorized to work in the US for any employer Work Experience IT Manager/ Network Administrator R & H Inc. - Dearborn Heights, MI January 2010 to Present I handle a few lodging properties for this company. I handle all tasks related to the internet and access, make IT decisions on behalf of the company and monitor all aspects of software and hardware. I troubleshoot and manage the networks remotely and well as take care of any system admin things that come up such as password resets and finding and fixing anomalies quickly and efficiently. I have some experience with Linux, and a lot of experience with Microsoft and OSX. I use these platforms everyday to debug and monitor any problems that come up. I make sure to document everything I do very thoroughly so the next person can follow my notes and see exactly what I have done. I tackle problems with an enthusiastic attitude to support and resolve customer problems I have a great deal of passion for the IT field. Education A+ Certification and CCNA in A+,CCNA CompTIA (Online) - Work at Home June 2019 to Present Bachelor's in Biology Wayne State University - Detroit, MI August 2010 to May 2014 Skills Networking, Customer Service, Windows, Windows 7, Technical Support, Microsoft Office, CCNA, A+ Certification

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