

Operations Technical Support Analyst Operations Technical Support Analyst Operations Technical Support Analyst Germantown, MD A mid-level Networking/Systems Administrator position Work Experience Operations Technical Support Analyst VETS - Clarksville, VA December 2018 to July 2019 23927 Physical Installation/Removal of equipment over 180 full racks to include: F5, Black Core, Taclane, Routers and Servers over JWICS/COE/NIPR/SIPR utilizing both Copper and Fiber. Remedy 2016 to 2019 Solarwinds F5 Active Directory Network Administrator VETS - Clarksville, VA June 2017 to November 2018 23927 Troubleshooting, Help Desk Support, IP Subnetting, System Backups, Disaster Recovery, Server Configuration, DHCP, DNS, Exchange, Switching and Routing, F5, Solarwinds, Remedy, VPN Tunnels Data Network Specialist 3rd BN 23rd Marines - Bridgeton, MO June 2014 to April 2017 63044 Microsoft Exchange. Defense Message Systems and other authorized data systems. Install, configure, and maintain network service via hardware/software. Planning and execution of integrating multiple information systems. Skills Hardware Configuration Software/Hardware Installation Switching and Routing System Backups IP Subnetting Microsoft Exchange Information Assurance Help Desk/ Customer Service Operational Planning Microsoft Office/Exchange Windows 2000/XP/7/8/10 Education B.S. in Cybersecurity and Information Assurance Western Governor's Univ Skills Hardware (7 years), Installation (7 years), System Administration (4 years), Exchange Server (3 years), Information Technology (7 years), Information Security (7 years), Customer Service (10+ years), Operations Management (3 years), Windows Server (5 years), Vmware, System Admin, Active Directory, System Administrator, Linux Links <https://www.linkedin.com/in/JaredHinesSr> Military Service Branch: United States Marine Corps Rank: Corporal Certifications/Licenses A+ Certified June 2020 Security+ June 2020 ITIL v3 Present

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