

Network/ Systems Administrator Network/Systems Administrator Network/ Systems Administrator - Business Computer Technicians Renton, WA ? Confident team member with eight years of military service in four foreign countries to demonstrate a well-rounded individual that is very cultured, dependable, and motivated to learn new experiences. ? Systems Administrator with experience configuring, monitoring, upgrading and maintaining systems hardware, software and related infrastructure. ? Strong analytical skills; able to work with people from various engineering disciplines to troubleshoot complex system-level issues. ? Looking for a System Administrator position where I can further my current skills and become an organizational asset.

Work Experience

Network/ Systems Administrator Business Computer Technicians - Tukwila, WA May 2017 to Present

Highlights: ? Created, maintained, and managed multiple clientele's network infrastructure to include servers, PBX phone systems, backup solutions, etc. ? Maintained customer relationships with on-site and remote support. ? Administration of Microsoft Active Directory, Exchange, Office 365, SharePoint, etc. ? Migrated, upgraded, and created VM servers using Hyper-V and VMware ESXi. ? Assisted with special projects, new network/firewall/server implementation and setups, etc. ? Supported and troubleshot Windows desktops and servers/Mac OSX/smartphones common issues. ? Collaborated with multiple IT teams, outsourced software support, to quickly resolve customer issues. ? Created and Documented technical documentation of resolutions and How-To for users. ? Planned, coordinated, and implemented network security measure to protect data, software, and hardware.

Network Services/ Systems Administrator Intern CNISS - Lakewood, WA May 2016 to May 2017

Provide systems administration support for Unix/Linux and Windows systems including server and workstation upgrades, backup and disaster recovery monitoring, user account creation, and security administration. Provide support to the Help Desk technicians when needed.

Highlights: ? Installed and configured Windows Server 2003/2008 R2/2012 R2 servers on virtual machines using VSphere software. ? Created, Maintained, and Archived user accounts in Windows Active Directory and Office 365 to employees on campus. ? Troubleshot common issues in a Windows/Linux based environment. ? Troubleshot sync errors with user's mailbox accounts with Office 365 using Windows PowerShell. ? Maintained VLAN TV systems around campus to

ensure they are functioning properly. ? Conducted Daily, Weekly, Monthly, and Yearly backups on servers using Commvault software. ? Created and configured VM servers using CentOS for the purpose of an SMTP mail relay server. ? Documented operating system installations and configurations, as well as improvements to processes and procedures. ? Monitored campus servers and switches to ensure they are functioning properly. ? Troubleshoot and installed CPU, Memory, Monitors, and Printers issues and resolved them in a prompt manner. ? Performed System updates around campus to ensure client computers are updated with latest system patches. ? Trained new Interns and staff on using new software.

Fuels Journeyman United States Air Force - Joint Base Lewis McChord, WA November 2006 to November 2014 Provide fuel & cryogenic support to Aircrafts. Documented discrepancies in fuel receipt quantities and quality. Isolated off-specification products and took appropriate actions to correct quality problems. Ensure compliance with all safety and environmental regulations.

Education Bachelor's in Applied Science: Information Technology: Network Administration and Security Green River Community College - Auburn, WA September 2017 to August 2019 Associate in Computer Networking and Information Systems Security Clover Park Technical College - Lakewood, WA January 2015 to May 2017

Skills Active directory, Cisco, IIS, Switching, VMware, Apache, Linux, Hyper-v, VoIP, IOS, MS Office, Mail server, PBX, Windows server 2003, Mac, Journeyman, Auditing, Hardware troubleshooting, Networking, Microsoft Office, Windows 7, Windows, Security, Customer Service, Technical Support, Firewalls (2 years), System Admin, System Administrator

Links <http://linkedin.com/in/edwin-col%C3%B3n-6ba2a416> Additional Information Technical Skills Proficient Expert Journeyman ? Microsoft Active Directory/Azure Sync ? Windows Server 2003-2019 ? VOIP PBX and Softphones ? Contingency Plans ? Cisco IOS/ Routing/Switching ? Hyper-V, VMWare, Xen Server, ? Cybersecurity Policies ? Windows Powershell ? OS Installation and Configuration ? Server/Desktop Support ? WindowsXP/Vista/7/8.1/10 ? Mac Operating System ? Linux Operating Systems ? MS Office ? Hardware Troubleshooting ? Baselines and Auditing ? Linux based Mail Server ? Switches and Routers ? NAS4Free (Back-up Storage) ? Microsoft IIS/Apache ? Commvault/Datto Back-up Storage ? Palo Alto/ SonicWall/ Mikrotik implementation and support. Available for Weekend and

Evening Shifts ? Able to Relocate Nationwide

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