

Information Security Analyst Information Security Analyst Information Security Analyst - Jimmy John's Franchises LLC Urbana, IL Work Experience Information Security Analyst Jimmy John's Franchises LLC - Champaign, IL December 2016 to Present Helped develop the Information Security program for Jimmy John's corporate office by standing up the Security Operations Center. This included: Building threat profiles based on business objectives and processes Developed and implemented an Incident Response Plan Assisted in SIEM implementation Developed and implemented a Vulnerability Management plan Assisted with the implementation of a vulnerability mitigation life cycle plan Trained a team of three in threat hunting Lead a incident response team

Reviewed systems and firewall logs building processes to meet recommended CSC 20 IT Specialist Jimmy John's Franchises - Champaign, IL October 2015 to December 2016 Software and hardware troubleshooting Reimagining multiple devices with multiple different OS Develop processes and procedures for the IT Remote desktop support Support over 600 devices and employees Manage a ticketing system IT Specialist U.S. Army Reserve - Urbana, IL May 2008 to April 2016 Set up remote tactical operations centers using VSAT technology Re-image desktops and laptops Provide help desk support Basic hardware troubleshooting Software installation and troubleshooting General Manager Lincoln Goodwill - Danville, IL March 2012 to October 2015 Lead a team of up to 35 team members Responsible for Staff Scheduling Managed a tight budget Developed others into leadership roles Ensure goals are met through leadership & team building Inventory control Was awarded Land of Lincoln Goodwill's 2013 Most Outstanding Leadership Award Education Associate in Computer Science in Computer Science Parkland College - Champaign, IL January 2010 to May 2010 Associate in Computer Science in Computer Science Wallace State - Hanceville, AL August 2003 to May 2005 Liberty County High School - Hinesville, GA August 1999 to May 2003 Skills Security, Training, Microsoft office Additional Information Skills Security, training, access, Microsoft Office, Leadership Training (10+ years), Management (10+ years)

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