

Managed Security Services Senior Analyst, IT Security Managed Security Services Senior Analyst, IT Security Managed Security Services Senior Analyst, IT Security - Secureworks Providence, RI  
Work Experience Managed Security Services Senior Analyst, IT Security Secureworks - Providence, RI July 2016 to Present Perform accurate and precise realtime analysis and correlation of logs/alerts from client devices to determine if they constitute security incidents. ? Ticket triage and phone triage ? Manage all customer situations via phone calls or emails and resolve issues. ? Interact with, configure, and troubleshoot network intrusion detection devices and other security systems via proprietary and commercial consoles, both local and remote. ? Perform rule changes on IDS/IPS, device upgrades, patches Software Engineer API (Intern/Coop) Intralinks - Waltham, MA June 2015 to December 2015 Worked in a SCRUM team which used Agile methodology and used JIRA for tracking sprints and defects assigned. ? Authored REST API documentation using the Swagger 2.0 specification and deployed it to a clientfacing production website. ? Utilized Swagger UI and Swagger Editor tools to document RESTful API using the swagger framework. ? Wrote a RESTful API wrapper in node.js and gained familiarity with Angular JS framework. ? Generated API request and response schemas using Postman in .json format. Education Master of Science in Engineering Management Northeastern University, College of Engineering - Boston, MA 2014 to May 2016 Bachelor of Science in Information Technology Atria Institute of Technology - Bengaluru, Karnataka August 2009 to July 2013 Skills JAVA (2 years), IDS (1 year), IPS (1 year), CISCO (Less than 1 year), CISCO ASA (Less than 1 year) Additional Information TECHNICAL SKILLS ? T Networking/Protocols: CP/IP, OSI Reference Model, Subnetting, Routing, NAT, ICMP, ARP, FTP, DNS, HTTP, HTTPS, DHCP, Intermediate knowledge of IDS/IPS and Firewalls. ? Operating Systems: Windows XP/Vista/7/8, Linux, Macintosh OS X ? Vendors/Platforms: Cisco IDS/IPS, Sourcefire, Cisco ASA Firepower, Tipping Point, McAfee Intrushield, Endpoint threat detection (Carbon Black and Red Cloak), Web Application Firewalls (F5 and Imperva) ? T Tools/IDE: CP Dump, Wireshark, Packet Tracer, MS Suite, Jira, Swagger Editor, MySQL Workbench. ? Programming Language: Java, SQL ? J Web Technologies: avaScript, XML

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