Systems Administrator Systems Administrator Systems Administrator - Kreative Technology Washington, DC Work Experience Systems Administrator Kreative Technology - Centreville, VA April 2018 to Present Environment: VMware, Windows 2012 and 2016 Server, Microsoft SQL Server

Infrastructure management and testing of HAIMS (Health Artifact and Image Management System) software HAIMS Support systems infrastructure, hardware and software, including analysis, planning, design, development, implementation, provisioning, upgrade and day-to-day operations Strong knowledge of development and implementation of GPOs, Server hardening and Microsoft Clustering technologies Create best practices and take charge of build decisions, infrastructure and systems software design on larger, more complex systems to achieve strategic objectives Document response and resolution processes for team compliance; develop training content to educate junior staff Provide L3 (Highest level) of technical support by handling systems-related issues Automate monitoring and other workflow processes to increase efficiencies for projects and operations Systems Administrator Technatomy - Fairfax, VA June 2016 to March 2018 Environment: VMware, Microsoft Azure, Windows 2008 and 2012 Server, CA Technologies APM Installed, configured and maintained application monitoring tools for the Veterans Affairs IAM (Identity and Access Management). Software deployments to web servers including IBM WebSphere, Oracle WebLogic and CA SiteMinder directly (via executable file or code update) and using PowerShell scripts. Support systems infrastructure, hardware, and software, including analysis, planning, design, development, implementation, provisioning, upgrade and day-to-day operations Extend personal capabilities through local training, reading, and technical project work

Create best practices and take charge of build decisions, infrastructure and systems software design on larger, more complex systems to achieve strategic objectives Provide L3 (highest level) of technical support by handling systems-related issues Automate monitoring and other workflow processes to increase efficiencies for projects and operations Systems Administrator TEKsystems - Silver Spring, MD April 2015 to May 2016 Environment: VMware, Windows 2008 and 2012 Server, Windows Laptops, Apple Laptops and Mobile Devices Installed, configured and maintained technical environment including implementation, administration and infrastructure support.

Support systems infrastructure, hardware, and software, including analysis, planning, design, development, implementation, provisioning, upgrade and day-to-day operations   Extend personal capabilities through local training, reading, and technical project work   Create best practices and take charge of build decisions, infrastructure and systems software design on larger, more complex systems to achieve strategic objectives   Document response and resolution processes for team compliance; develop training content to educate junior staff Systems Administrator, Front line support Aetea, Information Technology - Vienna, VA April 2013 to April 2015 Environment: Microsoft Azure, Windows 2008 and Server, Office 365, Dell SonicWALL, Lenovo and Dell laptops   Led complex, multi-phase technology development projects and programs; ensured that all development, testing, and launch life cycles are completed according to business directives and overall development goals. Including, Exchange to Office 365 migration.   Work with IT staff, business owners, management, IT service providers and vendors, and served as top level escalation point for technical support incidents.   Led and supported all aspects of technology management including design, implementation, administration, and infrastructure support processes.   Procured and implemented new technologies to achieve improved business and system performance, including enterprise network, storage, security and backup. Technical Lead Xerox State and Local Solutions, Inc - Washington, DC January 2010 to March 2013 Washington, DC 01/2010 - 03/2013 Front line support Environment: Windows 2003, 2008 and 2012 Server, Hewlett Packard Laptops   Led IT implementation, administration, and support processes to ensure the availability, operability, and stability of all network assets.   Installed and administered servers and systems according to business requirements, industry best practices, to ensure the stable, secure operation of enterprise networks.   Interfaced with IT staff, business owners, management, IT service providers and vendors, and served as top level escalation point for technical support incidents.   Collaborated with technical support teams during implementation and administration efforts that included leading decommission of data center infrastructure, migrating hardware and software to new locations, and leading a server migration from Windows NT/2000 to Windows Server 2008.   Administered Active Directory, Encryption, Network Access, File Sharing,

and other managed platforms and services, aligning all technology platforms to operational requirements. Education Master of Science GEORGE WASHINGTON UNIVERSITY - Washington, DC Bachelor of Arts UNIVERSITY OF VIRGINIA - Charlottesville, VA Skills Bgp, Cisco, Dhcp, Juniper, Ldap, Network protocols, Tcp, Tcp/ip, Vmware, Sql, Virtualization, Dns, Saas, Sharepoint, Web services, Solarwinds, Splunk, Red hat, Mobile devices, Amazon web services, Active Directory, SCCM, Linux, Redhat, System Admin, System Administrator Assessments Basic Computer Skills: PC Proficient July 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/tvfawwkse1e3uohj Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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