

Database Administrator Database Administrator Support staff Seattle, WA Work Experience
Database Administrator Butter London - Seattle, WA September 2011 to Present Responsibilities
Use ERP Net suite Pro, QuickBooks, MS Outlook, MS Excel, MS Word, VPN, Windows Vista Pro
O/S, Windows 7 Pro O/S, FedEx Ship management console software, UPS Ship Management
console software, and other various software, software tools and applications. E-commerce
shipping and invoicing. Schedule and transfer all shipping transactions with multiple carriers
through vendor e-routing systems. Keep all data and documentation in procedures and follow
standard shipping compliance regulations. File and retrieve organizational documents, records and
reports. Support staff Medtronic/Physio-control - Redmond, WA 2007 to 2009 Redmond WA
Helpdesk Support 2007 to 2009 Handle technical troubleshooting within an enterprise environment
using system software and database programs in Microsoft Windows XP Pro 2003 O/S, Windows 7
Pro O/S using Microsoft Office Suite 2003, Active Directory 2003, Word, Excel, Office Outlook,
email, and MFG Pro and many other software tools and applications Adminstrate and keep all
data in compliance with current documentation. File and retrieve organizational documents, records
and reports. Multi-task Support staff in assigned project-based work. Education BS in Computer
Science Itt-Technical Institute - Indianapolis, IN 2012 to 2014 Associate in applied science in
computer networking ITT Technical Institute - Seattle, WA March 2012 Additional Information IT
Tech offering a strong academic background in IT combined with excellent internship experience as
a helpdesk analyst. Recognized for technical troubleshooting used rapidly and cost effectively,
resolving challenging technical issues. Quickly learn and master new technology; equally
successful in both team and self-directed settings; and proficient in a range of computer systems,
languages, tools and testing methodologies.

Name: Jason Guzman

Email: john44@example.com

Phone: 996-238-1970x0410