Information Services Engineer Information Services Engineer Dallas, TX Work Experience

Information Services Engineer Willis Towers Watson - Richardson, TX July 2018 to Present   Create Powershell scripts to help with day to day management of Active Directory and Exchange inboxes Manage Active Directory including GPO & OU creation & modification   Implement MDM Solutions (XenMobile/Duo Mobile)   Lead on end user upgrade processes to Windows 10 Systems Engineer Eze Castle Integration Inc - Farmers Branch, TX August 2017 to May 2018   Managed installation, upgrade and deployment projects with network engineers for on-site development   Implemented VPN client setup and management (Cisco AnyConnect) for network security   Conducted VMware management and administration for cloud infrastructure and digital workspace   Facilitated Office 365 migration and management project IT Consultant StilioTek - Dallas, TX February 2016 to August 2017   Assisted 3rd party vendors for software setup and specifications   Proposed technical feasibility solutions and new functional designs of for performance improvement   Conducted repair and maintenance on hardware and software for PC and Apple products System Administrator 5k Technical Services - Allen, TX January 2015 to January 2016   Performed installation and QA testing of software and hardware components   Created SOPs and ensured proper documentation of all IT system processes   Tracked Remote Monitoring & Management through LogMeIn and Continuum IT Engineer Six Flags Over Texas - Arlington, TX February 2010 to January 2015 Provided continued maintenance and development of bug fixes and patch-sets for existing web applications and proprietary software   Ensured network, system and data availability, and integrity through preventative maintenance and firmware upgrades   Managed technical support for PC and operating systems hardware and software repair, configuration and replacement Education A.A. in Network and System Administration Brookhaven College December 2018 B.S. in Information Systems The University of Texas at Arlington - Arlington, TX December 2015 Additional Information Technical Skills: Powershell, Windows Server 2008R2: 2014 & 2016, Office 365, Azure, System troubleshooting

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