

Systems Administrator Systems Administrator Systems Administrator at DealCloud Inc. Charlotte, NC Information technology professional with a background in Automation, Cloud deployment/configuration, technology support analysis, hardware and software installation and configuration. Seeking a position as an Automation engineer or junior DevOps engineer in a relaxed environment. Authorized to work in the US for any employer Work Experience Systems Administrator DealCloud Inc. - Charlotte, NC July 2017 to Present Manage and maintain corporate and production servers, including patching, automation, troubleshooting, and deployment (hosted in Public cloud). Automating daily tasks in powershell and bash. Deploying and maintaining Infrastructure in Azure environment Deploying and maintaining local network infrastructure Day to day user support/troubleshooting Investigate and Resolve escalated incidents. Senior Client Support Technical Assistant University of North Carolina at Charlotte - Charlotte, NC May 2016 to July 2017 Trained users in the proper use of hardware and software Supervised other Technical Assistants in daily client engagement Developed Training and documentation for Technical Assistants Client Desktop Support Assistant University of North Carolina at Charlotte - Charlotte, NC August 2015 to May 2016 Re-imaged machines with campus images Surplussed campus machines and followed data security protocol Responsible for collecting or on-site troubleshooting of machines Client Support Technical Assistant University of North Carolina at Charlotte - Charlotte, NC May 2015 to May 2016 Oversaw the daily performance of computer systems Ensured proper installation of cables, operating systems and software Escalated unresolved issues to appropriate level Followed internal procedures for change management, incident management and escalation Education Bachelors of Science in Psychology, minor in Software Information Systems University of North Carolina at Charlotte - Charlotte, NC 2017 Skills Active Directory, Windows (5 years), Python, .NET (1 year), Linux (Bash/sh), Hyper-V/VMware Fusion, Powershell (2 years), Azure (2 years), System Administrator, Windows Server (5 years)

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