

Senior Network Engineer Senior Network Engineer Network Administrator Saint Charles, MO  
Self-motivated professional with 27 years of diverse experience in all aspects of network/system design, implementation, and administration. Experience in consensus building, crisis management, problem-solving, and negotiating. Authorized to work in the US for any employer Work Experience  
Senior Network Engineer GFI Digital - Maryland Heights, MO November 2018 to Present Provide tier 1-3 support to 150 customers Research client's issues in a timely manner and follow up with the customer with recommendations and action plans. Mentor new engineers by answering technical questions, escalating cases, and teaching detailed process development. Network Administrator Dorel Industries - Wright City, MO April 2018 to April 2018 Manage Solarwinds ? Reimage end-user devices ? Work helpdesk tickets Network Administrator Zoltek Corporation - Bridgeton, MO March 2015 to April 2018 Supervised Security Administrator including training, evaluating and disciplining ? Performed troubleshooting as required ? Installed new physical servers and configure hardware ? Performed daily system monitoring ? Repair and recover from hardware or software failures. ? Responsible for approving OS patches and upgrades on a regular basis ? Maintain Meraki switches ensuring firmware is up-to-date ? Plan/Purchase/Install new Meraki switches ? Monitor anti-virus system (F-Secure) ? Managed Nimble Storage Array ? Implemented Microsoft Hyper-V Cluster ? Managed Exchange on-prem installation ? Manage active directory administration ? Provided leadership in planning and implementation of projects involving Zoltek network resources. ? Maintained and tracked support contracts. ? Assisted IT manager with Fiscal Year budgeting and planning. ? Provided end user support and on call/after hours support. Network Administrator Mom365 - Saint Charles, MO September 2014 to March 2015 Manage TSM backups/restores ? Manage Office 365 accounts ? Manage Windows Active Directory ? Manage Group Policies ? Support help desk staff ? Assist with CommVault implementation ? Assist in managing VMWare virtual environment ? Implement and manage Windows SUS and ensure Windows XP machines are updated prior to end of life ? Assist in the implementation of phone system upgrade Network Administrator Anthony Allan & Quinn - St. Louis, MO January 2011 to September 2014 Manage 20 Windows Servers which includes adding/removing users, creating security and distribution groups,

setting up group policies ? Manage Exchange Server (2003) which includes adding/removing users, creating aliases ? Manage Cisco 2610 XM VLAN Router which includes creating VLAN interface entries, ACL entries, and adding bandwidth limits, setting up secure Internet and LAN connectivity for all tenants ? Configure and maintain SonicWall Firewall ? Manage HP switches which includes adding VLAN entries and assigning ports to corresponding VLANs ? Manage PBX which includes adding new station IDs, DIDs, Pilot DNs, Phantom DNs. ? Monitor Event Viewer and audit logs for potential security breaches ? Setup POP3 access (opening firewall ports) ? Provide network support to all tenants, troubleshooting RJ45 ports ? Manage Cisco PIX 506E Internet Firewall, adding/removing static NAT entries and access rules ? Manage Web Server for SIMON (collaboration software), assign private and public IP addresses, configure NIC - setup IP address, register domain name in GoDaddy, and add MX, A record in GoDaddy ? Manage onsite and offsite backups Education Bachelor of Applied Arts and Sciences in Computer Information Systems in Computer Information Systems Texas A&M International University - Laredo, TX 1998 Associates of Applied Arts and Sciences in Computer Programming in Arts and Sciences Laredo Community College - Laredo, TX 1992

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