

Systems Administrator Systems Administrator Peoria, IL Work Experience Systems Administrator O
Brien Steel Service - Peoria, IL March 2018 to Present End user support including hardware,
software, education for 50 users Maintain networking equipment with site to site VPN across four
sites and limited user remote access Manage licenses and audits including Windows, Autodesk,
and other software licenses Implement ticketing system (Spiceworks) where none was present;
train users on ticketing system Daily system maintenance on IBM ERP system providing core
business application Maintenance on Windows systems including Exchange environment
Facilitated and continued migration of mailboxes during Exchange 2016 upgrade IT Systems
Administrator United Facilities / General Mills - East Peoria, IL May 2014 to December 2017
Education Bachelor's in Computer Networking Robert Morris University Illinois - Peoria, IL January
2008 to May 2011

Name: Mark Gutierrez

Email: christopherproctor@example.com

Phone: (761)837-0407