

Internship Internship Internship - Pleasants LLC Newark, DE security+ Authorized to work in the US for any employer Work Experience Internship Pleasants LLC January 2019 to Present Respond to IT support tickets as they are requested on daily basis for 500 persons staff Rebuilt five to ten devices weekly with system, software and application information Troubleshooting 50% security issues related to wireless networking on daily basic Analyzed 500 IT systems to ensure 100% policy decisions supported in technical implementation Solve basic printer issues for the all company periodically Analyze network/domain connectivity issues on PC's for 500 systems daily Information Security Analyst IRS November 2014 to June 2015 Demonstrated and applied privacy subject matter expertise across organization. Conducted Privacy Impact Assessments of information systems and analyze privacy risks associated with those systems Periodically addressed privacy control weaknesses and consult with internal departments to mitigate risks. Familiarity with DoD system security accreditation process, DISA STIGs and CVE Responded to potential security threats (virus alerts, phishing emails) daily across organization Internship / IT Audit Smart Think LLC April 2012 to March 2013 Conducted periodical kick off meeting using approved IT security framework, FISMA, FIPS, and NIST Experience managing security compliance requirements related to Business Impact Analysis (BIA) Conducted IT Controls risk assessment to identify threats, risk, vulnerabilities and generate report Understanding PKI certificate implementation and configuration. Analyze complex IT systems to determine if policy decisions are supported in the technical implementation Make recommendations to address privacy control weaknesses and consult with internal departments to mitigate risks. Education Associates of Applied Science in Applied Science Blue Ridge Community and Technical College - Martinsburg, WV May 2019 Associate Degree in Business Administration in Business Administration Valley College - Martinsburg, WV June 2012

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