Network Engineer Network Engineer Network Engineer - iTekz Miami, FL Work Experience Network Engineer iTekz - Miami, FL 2015 to Present Responsible for the implementation of customer's networks and oversees network that supports customers services Outcomes: * Configured and implemented Cisco firewalls, HPE 2900 switches, wireless routers and access points. * Managed third party vendors/providers to complete projects that met customer's technical requirements and schedule. * Customer service tier 2 technical support. * In charge of Windows Server 2012 for providing customers, print server functionality. * Completed a layer two network implementation for the new Four Seasons hotel at Surfside. * Completed a layer three network implementation for The Ivey's hotel in Charlotte, NC Network Administrator Associate iTekz - Miami, FL January 2015 to December 2015 Responsible for the day-to-day operation of the network * Wired office to implement LAN network devices to support new technologies. * Installed and implemented Cisco LAN devices   R sum * Education Bachelor of Science in Finance Florida International University - Miami, FL 2015 High School Diploma in Boy Scouts of America Westminster Christian School - Miami, FL 2010 Skills CUSTOMER SERVICE (3 years), RECEPTIONIST (3 years), RETAIL SALES (3 years), TECHNICAL SUPPORT (3 years), EXCEL (Less than 1 year) Additional Information Skills * Network implementation * Strategic Planning * Technical Solution Designing * Service Implementation   * Customer Service * Technical support * Leadership and team building * Customer Relationship Development   Other Skills: * Proficient in Microsoft Office Suite (Excel, MS Word, Power Point, Outlook) * Hospitality software applications.   15230 SW 77th Avenue * Palmetto Bay, FL 33157 * (305) 469-4558 * gabrielzcespedes@gmail.com

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