

Client Service Program Manager Client Service Program Manager Henderson, NV As someone who loves checkboxes, organization and efficiency, my technical background has empowered me to understand and estimate realistic timelines and deadlines. I am an aspiring MBA student to further my knowledge and skills about business. I have a love of learning and am always trying to further my knowledge in whatever department I am in.

Work Experience

Client Service Program Manager
Axis41 - Salt Lake City, UT September 2018 to Present I manage 20-30 marketing projects with our client (Adobe) at a time. Projects range from simple banner ads to full on website redesign and coding. Working through Slack, email and conference calls my goal is to always deliver good quality and on time.

Marketing Project Manager
Grow.com August 2017 to August 2018 I was a key player for building our marketing platform at Grow. I was the team lead for the Web/Design team. I led our team in goals to create consistency in our brand, our SEO/Organic Strategy and our CRO Strategy.

Front End Developer
Grow.com September 2016 to August 2017 Known as the CSS expert on the team, I worked on Grow's web application and have a little experience with ReactJS.

Website Maintenance
Boostability July 2016 to September 2016 Quickly showed my ability to learn and to grow while on the Custom Web team. I helped fulfill edits needed for live websites requested by clients. I responded to emails and phone calls from clients about concerns they had for their websites. I worked with Wordpress, HTML and CSS.

Independent Contractor
August 2013 to May 2016 Designed, built and edited various websites built on wordpress.

HTML/CSS Contractor
Rain March 2010 to August 2013 I coded emails for clients and worked with Photoshop to edit images.

QA Tester
Rain March 2010 to August 2012 I worked with HTML and CSS on websites and emails. Worked on the Quality Assurance team and I tested websites, software, and mobile apps.

Education
BS in Special Education in Severe
Brigham Young University - Provo, UT April 2014

Skills
Html, Reactjs, Css, Jira, Wordpress, Customer Service, Client Service

Additional Information
Skills HTML, CSS, ReactJS, Wordpress, Sketch, Adobe CC and DC products Experience project managing with Asana, Trello, Smartsheet, Jira and Avaza

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