

Systems Engineer Systems Engineer Eugene, OR Authorized to work in the US for any employer  
Work Experience Systems Engineer EIS Consulting Group - Santa Rosa, CA November 2018 to  
Present Systems Administrator Colorado Computer Support - Colorado Springs, CO December  
2015 to November 2018 Implemented and created policies for new remote management system  
Troubleshoot hardware, software, and network issues Manage multiple clients in various  
environments including K-12 Work with clients to plan IT needs and implement solutions  
Manage VOIP phone system Manage MS Exchange environment Implemented and manage  
Windows SCCM environment Manage and maintain AD environment for multiple clients Manage  
network shares and permissions for multiple environments Create standardized deployment  
images and software packages Systems Administrator Pioneer Sand Company - Colorado Springs,  
CO December 2014 to December 2015 Created standard deployment checklist for new machines.

Ordered, prepared, and deployed new machines based on developed standards. Troubleshoot  
and repair hardware, software, and network issues. Maintained active directory environment  
Wrote batch file and modified local host files to assist in monitoring and diagnosing network  
problems for 15+ company locations. Managed company Rackspace.com email accounts.  
Programmed phone system to reflect changes to extensions, time, and operating hours.  
Maintained voicemail system for office phone system. Managed network shares and company  
servers. INTERNSHIP PARI - Rosman, NC June 2011 to August 2011 Repaired several  
non-functioning laptops Created master copy of laptop's HDD to ensure consistency across all of  
the laptops Created network infrastructure for remote camera Successfully assisted students  
from Duke TIP with computer/software problems Initiated code rewrite for PARI data-transfer  
program using multiple sockets in C# Created & installed limited range wireless access device  
Assisted in maintaining network shares Education BSBA in Computer Information Systems Western  
Carolina University - Cullowhee, NC 2007 to 2012 Skills Software: Windows Server 2008 R2,  
Windows Server 2012, Windows Server 2012 R2, SCCM, WSUS, VMware, HyperV, SQL Server  
2008R2/2012, Windows 10, Windows 8.1, Windows 8 Windows 7, Windows XP, Visio, Visual  
Studio, Excel, Word, Access, PowerPoint, Docstar, Sharepoint, Anzio 15, Softros Messenger (5

years), Languages: C#, SQL, HTML, CSS, JavaScript, Powershell APIs Used: Google Maps, jQuery, jQuery Mobile (5 years), Other: Laptop Repair, Debugging, Software Troubleshooting, Hardware Repair, Virus Removal, Improve Computer Performance, Active Directory Management. (5 years), System Administrator, VMware, SCCM, Active Directory, Powershell, DNS Links <http://www.linkedin.com/in/jasonniehoff/> Military Service Branch: US Army Reserves Service Country: United States Rank: E2 February 2009 to November 2009 Awards Dean's List 2012-05 Maintained a semester GPA of 3.5 or higher Dean's List 2012-12 Maintained a semester GPA of 3.5 or higher Certifications/Licenses CompTIA Network+ June 2017 to June 2020 Datto Certified Advanced Technician (DCAT) January 2015 to Present Digium Switchvox Support Engineer (dSSE) January 2015 to Present Digium Certified Sales Professional (dCSP) January 2015 to Present CompTIA Server+ April 2018 to Present Groups Colorado Springs Young Professionals May 2017 to Present Additional Information Profession Coursework: Redesigned interface, changed application flow, and modified codebase for Dillsboro Mobile Web App Launch for the Chancellor's Installation Week. Assisted in the gathering of system requirements, the creation of data flow models, the creation of database models, creating the UI and report forms for a survey system for WCU's Writing and Learning Commons. <https://docs.google.com/document/d/127YIjLEL7pVhm2LWsZ9aBZV-PIBkR8lqd1PaSJ3JiN0/edit> Created and managed a virtual database server using Microsoft SQL 2008 R2 on a VMware server. Created desktop applications using C#. Created database application using MS Access Created, administered, and presented finding for a market research project to determine demand for a product in Strategic Management.

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