

SAP Database Administrator SAP Database Administrator Malvern, PA A bright, talented and self motivated person, with excellent organizational skills. Highly efficient and good eye for detail, quick learner. Extensive experience in database maintenance and analysis. Proficient with MS office, especially Excel. Creating ,analyzing and troubleshooting database Database Performance checks Experience with SQL server. Work Experience SAP Database Administrator June 2003 to June 2007 Professional Experience Projects Profile 1 Project Name: Shared Support Services (3 clients) Client ARC International/ NMHG/ Lincoln Helios Role SAP database administrator Organization SATYAM Computers Services Ltd Duration February 2006 September 2007 Environment O/S: Windows NT Tools : HP Data Protector Database: MS SQL Server SAP R/3: 4.7 ext 2.0 Contribution User Administration. Provide technical support to change management team. Monitoring Backups at OS level and also checking the same on third party tool like HP data protector. Monitor and work to reduce regular system dumps. Monitor SAP standard basis jobs for system maintenance & runtime intervals. Documentations for audit related configuration and DR drill activities. Provide solutions and recommendations based on SAP performance. Review early watch reports and take necessary actions suggested by SAP. Provide technical support to resolving failure s of mission critical background jobs & document resolution paths/Work around for failure of such jobs. 2 Project Name: Offshore Applied Materials Basis Support Client Applied materials Role SAP Database administrator Organization SATYAM Computers Services Ltd Duration November 2005 - February 2006 Environment O/S: HP-UX Tools: Lotus notes, Remedy for handling tickets Database: Oracle 9i SAP R/3: 4.7 ext 2.0 Project Description Supporting US (Santa Clara) clients during the Business and non business hours from Bangalore (Client location). This involves support and monitoring. .Contribution Monitoring and resolving remedy ticket queue. Provide technical support to change management team and resolve TMS related issues. Monitor and work to reduce regular system dumps Monitor SAP standard Basis jobs for system maintenance & runtime intervals. Provide solutions and recommendations based on SAP performance data-Daily reports, weekly reports. Provide continuous performance optimization measures to cover technical tuning actions to prevent

performance bottlenecks in the areas of OS, DB and SAP application servers and networks.

Provide technical support to resolving failure s of mission critical background jobs & document resolution paths/Work arounds for failure of such jobs.     3 Project Name: Offshore MARS Basis

Support   Client MARS   Role SAP Database Administrator   Organization SATYAM Computers Services Ltd   Duration May 2005 - November 2005   Environment   O/S: Windows 2000   Tool: Lotus

notes for handling tickets   Database: Oracle 8i/9i   SAP R/3: Ver 4.0B   4.7 ext 2.0   Contribution

Resolving day today Issues in form of tickets.   User Administration related work   Authorizations

and security work involving profile maintenance.   Transports related to role modifications and

functional customizations.   Monitoring Critical Background Jobs using third party tools like Maestro

Printer and spool administration.   Maintaining Issue resolution log and Escalation procedures

Providing on call support in the week-end which includes productionizing and outages.   5 Project

Name: Citibank   Client Citibank   Role Database Administrator   Organization Q-SOFT Systems and

solutions   Duration November 2003 to March 2005   Environment   Oracle9i   Languages: SQL

Database: Oracle 9i   O/s: Linux   Contribution   As a Database Administrator, I was responsible for

the following:   Managing and creating tablespaces,datafiles,rollback segments   Monitoring the

alert log files, trace files   Keeping track of redo logfiles,archived logfiles   Taking backups and

doing recovery depending on the failures.   Monitoring performance Education Bachelors in

electronics and communication Engineering in Engineering VTU 1999 to 2003 Skills SAP database administrator (3 years)

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