

System services team member System services team member Computer systems Houston, TX  
Offer, perform and develop my learned skills achieving an excellent result in the assigned area;  
knowing that performing an exceptional job will obtain me a unique work experience, which will take  
me to a new level in my professional career. Work Experience System services team member  
Brazosport College - Lake Jackson, TX July 2012 to March 2018 Technical support for Percussion  
Webservers Adding faculty and staff to the main college website adding a new site and directory  
Supporting the Listserv email list management software and approving faculty/staff senders and  
subscribers to the lists Administrator and apply patches for the virtual college infrastructure  
running VMware hosts 6.0 Performing server s backups and restores using Veritas Net Backup  
using tape robots SQL Server database manager for instances installed on various servers  
including their backup maintenance plan Adding students and staff to the VMS poise SIS assigning  
permissions and portal role System Administrator and upgrader for the Astra Scheduling software  
for rooms and resources in the college. Technical support for installation and patching,  
enrolling/dropping students, adding courses in the Learning Management System (D2L) Assistant  
peoplesoft database administrator Lee College - Houston, TX August 2001 to April 2010 Apply  
updates and fixes to Oracle/PeopleSoft Campus Solutions 9.0 and Financials 9.0 Performed  
application upgrades to new releases as well as People Tools upgrades. Project management for  
upgrades, software modules integration, performance monitoring and statistics Provide training and  
support to functional users. Performing application and People Tools upgrades, work with oracle  
technical support. Database administration duties by assignment, participation in Higher  
Education User Groups and Oracle web conferences. On call support for the IT department related  
to PeopleSoft. Education Bachelor's in Computer systems UDEM Skills Desktop Support, Help  
Desk, PC Support, Computer Repair, Customer Support Additional Information Skills Fluency in  
Spanish

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