

System Administrator System Administrator System Administrator Austin, TX Work Experience
System Administrator City of Edinburg - Edinburg, TX May 2018 to Present Install, configure, and
maintain Windows Servers 2008/2012/2016, Hyper-V, VMware, SQL Servers, Office 365, and SAN.

Provide support to 1,000+ city employees while maintaining healthy working relationships. Install,
configure, and maintain W/LAN, WAN, Dell switches and firewalls, Cisco switches, routers, firewalls,
VPNs (client and point-to-point) wireless controllers, WAPs, Meraki, and VoIP systems. Solve
complex technical issues including malware removal, software deployments, and P2V migrations.
Manage users, computers, and email accounts using Active Directory, Group Policies, and GSuite.
Install, configure, and maintain backups and replication of critical data. Monitor, analyze, and
optimize infrastructure systems performance and security. Install, configure, maintain, and monitor
anti-virus software, IDS, SNMP, and Syslog servers. Computer/ Network Technician City of
Edinburg Police Department - Edinburg, TX April 2017 to May 2018 Administered the Police
Department's Digital Evidence, Windows Servers 2003/2008/2012, Video Surveillance, and
Backups while maintaining security and integrity of data. Provided on-site computer and network
support for all Police Department personnel. Configured, implemented, and maintained the Police
Department's W/LAN, WAN, Cisco switches, routers, firewalls, VPNs (client and point-to-point)
wireless controllers, WAPs, and VoIP systems. Telephone Systems/Personal Computer
Intermediate Repairer U.S. Marine Corps - Okinawa, JP July 2009 to May 2014 Installed,
configured, and diagnosed desktops, laptops, printers, satellite communication equipment, Cisco
ISRs, analog and VoIP telephony equipment. Maintained equipment inventory and handled
logistics of assets totaling in excess of \$2 million. Provided Tier-I and II level support for Windows
7, Microsoft Office, and Unix Systems to 200+ end users. Education AAS in Computer Networking
and Security Technology Texas State Technical College - Harlingen, TX January 2015 to August
2016 Military Service Branch: United States Marine Corps Rank: Corporal Certifications/Licenses
Cisco Certified Network Associate (CCNA) Security Cisco Certified Network Associate (CCNA)
Routing and Switching CompTIA Project+ CompTIA Security+ CompTIA Network+ CompTIA A+
Linux Professional Institute Linux Essentials Additional Information SKILLS Skills:

Troubleshooting; attention to detail; customer service; resourceful; diligent; communication; management; time management; adaptability; teamwork; initiative; ability to work under pressure

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