

NETWORK SERVER ADMINISTRATOR NETWORK SERVER ADMINISTRATOR NETWORK  
SERVER ADMINISTRATOR - RJW TRANSPORT Houston, TX Result driven network administrator  
with over 8 years of real world, hands on experience. With overall responsibility for Network  
Administration for a company with more than 500 plus end users. Known for discreetly and expertly  
managing business critical data while maintain clients' security and integrity. A self-starter with an  
sharp awareness of current software Upgrades and focus on long-term Server Infrastructure  
Authorized to work in the US for any employer Work Experience NETWORK SERVER  
ADMINISTRATOR RJW TRANSPORT 2017 to Present Designing and implementing network and  
wireless infrastructure from start to finish Monitored stability server, network and wireless services  
with solar wind and PRGT to ensure comprehensive stability and troubleshoot network related  
issues Configured networks to ensure smooth, reliable operation to meet business processes and  
objectives Implemented and configured a Free solution that reduced the Setup Time for our  
Intermec hand held devices from 30 minutes to 5 Planned and built redundancy into existing  
systems to eliminate downtime due to server failure Installed and configure ubiquity air Fiber PTP  
for our Quest Local Backup solution Working directly with vendors to determine and negotiate  
prices for system needs Mentoring and supervising help desk personnel to help improve their  
technical skills, accuracy and performance Managing about 60+ virtual servers and 9 Hyper V  
servers on a daily basis Configured and managed AD, DHCP, WDS, Antivirus and backup servers  
in the corporate network Monitoring security cameras and troubleshooting Hardwar and software  
issues when needed Finding and fixing design flows for better connectivity in all our 1.5million SF  
+ Warehouse facilities Configured and deployed Cisco Meraki switches for our Home office and 8  
facilities which lead in increase stability, security and speed from 15ms to 1ms between servers  
Head the migration to office O365 for 450 seats Office 365 Administrator Recent  
Implementations: Implemented Due 2 FA for improve security Recently implemented and fully  
deployed VPN for all remote users Recently implemented Disaster Recovery with Carbonate  
Recently implemented IDS with CBI Security Wombat for phishing, spear phishing and end-user  
education IT TECHNICIAN / JUNIOR NETWORK SERVER ADMIN RJW TRANSPORT 2012 to

2017    Handled administrative tasks in WMS/ Synapse system    Developed and enforce workflow practices to provide end-to-end integrity of data    Developed a Free solution for Company Drivers that save thousands of dollars    Assisted end users with use of technology related to WMS and warehousing operation    Supported end users in their use of the hardware and software provided by RJW    Setting up and creating reservation in DHCP server for Wyse Thin clients, servers, and switches    Setting up users in Active Directory, TMW Suite products, Microsoft Dynamics GP, ALK PC\*Miler, Tee-Cards and other systems used in RJW Environment    Configured hardware, devices and software to set up work stations for employees    Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks    Followed up with clients to ensure optimal customer satisfaction, following support engagement and problem resolution    Documented all Support communications in system for future reference and addition to knowledge base    Engaged end users and answered questions via email, phone and live chat    Worked with EDI team to help speed up the setup process using one EDI source    Maintained & troubleshoot wireless routers, cisco switches, security cameras and DVR.    Applied Windows updates to desktop and laptop computers as needed    Troubleshoot issues with Remote Desktop application access    Assisted with network troubleshooting and configuring window server 2008    Managed configuration of Cisco routers and switches for our warehouse Facilities

Education Bachelor's in Computer Science Robert Morris University Illinois - Chicago, IL June 2012 Associate in Electrical in Electrical/Electronic Automated Systems Joliet Junior College June 2007 Skills ACTIVE DIRECTORY, CISCO, DHCP, SYSTEM ADMINISTRATION, TCP, Windows 7, Networking, Technical Support, Security, Windows, Microsoft Office

Name: Emily Lowery

Email: wlopez@example.net

Phone: +1-706-731-5259x962