

Systems Administrator Systems Administrator Systems Administrator - VWR Streamwood, IL Work Experience Systems Administrator VWR - Batavia, IL May 2017 to Present Data management Identify and correct performance issues, Instruct users on software Process implementation usage, ensure systems and network operations, manage Active Directory groups and accounts, evaluate and conduct functional research and Active directory management analysis, implement policy and processes, maintain servers Ticket triage Server management James A - Arlington, VA February 2016 to October 2016 lovell VA via Bylight professional IT services, Arlington VA - Systems Administrator Hardware and peripheral February 2016 - October 2016 repair Active directory account management, SOP management, remotely Network troubleshooting assisted users with SCCM, Ticket creation and triage in Remedy Remote tools Technician Insight Global - Schaumburg, IL January 2015 to September 2015 Office 365 Used remote assistance tools, used troubleshooting methods to fix software issues, managed users in Active Directory Windows 10, 8, 7 and XP SCCM VMware Education Bachelor of Arts in Advertising in Onedrive The Illinois Institute of Art Schaumburg - Schaumburg, IL 2016

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