

Project Manager, Managed & Cloud Servers Project Manager, Managed & Cloud Servers Project Manager, Managed & Cloud Servers - TekLinks Birmingham, AL Obtain a position where I can leverage my project management, stakeholder management and IT backgrounds. Authorized to work in the US for any employer Work Experience Project Manager, Managed & Cloud Servers TekLinks - Homewood, AL February 2018 to Present Well-versed in ITIL concepts and Agile methodologies Implement various Layer 1 products such as Cisco Systems/Meraki, Brocade/Ruckus, Aerohive, Ubiquiti, and Fortinet Manage/oversee at least 25 Managed and Cloud Service projects at once within a fast-paced, cross functional environment Lead analysis of client's current architecture, applications, and business processes Define project roadmap, resource allocation, communication plan, and risks Procurement of managed and client owned equipment Manage scope of projects, budget, and scheduling of resources to execute tasks defined in the project plan (Discovery, Planning, Execution, Project Control, and Project Close) Partner with client vendors, managers, and directors to assemble teams and ensure project success. Proactively monitor risks, issues, and scope, ensuring the appropriate level of priority, visibility and escalation to stakeholders and the project team. Imaging IT Project Manager Tom McLeod Software - Birmingham, AL September 2015 to February 2018 Experience using Waterfall and Agile methodologies Oversee all upgrades, installs, and modifications for the Imaging solutions team software Provide analysis of customers current system (software and hardware) and give suggestions for improvement Define scope, develop budgets, timelines, and documentation during discovery and implementation Analyze and define risks for projects Delegate resources for all Imaging department projects Assist with service estimates for solution implementations Manage Help Desk tickets to ensure completion in a timely manner Troubleshoot Level 2 and Level 3 support issues Conduct status calls and training sessions during project implementation Experience using SQL for data analysis Education Masters in Management Information Systems University of Alabama at Birmingham - Birmingham, AL August 2019 B.S. in Business Administration Auburn University 2015 Skills Migrations, Rollout, Spring, Requirement analysis, Vendor management, Customer Service, Outlook, budget, Scheduling, Word Links

<https://www.linkedin.com/in/samuel-slack-5b816167> Certifications/Licenses Driver's License
Additional Information Skills Systems migrations/integrations, client requirement analysis,
testing/QA/rollout/support, custom software implementations, staging and deploying of managed
equipment, PM template creation, enterprise-wide implementations, vendor management Volunteer
Experience and Additional Achievements Firehouse Shelter Junior Board Member Fall 2015 -
Present Project Uplift: Auburn University Spring 2012 - Spring 2015 Church of the Reconciler
Homeless Ministry Volunteer Fall 2008 - Summer 2011 Eagle Scout Award November 2010

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