

Guest Experience Leader Guest Experience Leader Cape Coral, FL Self-motivated and dependable while achieving high performance with minimal supervision. Authorized to work in the US for any employer Work Experience Guest Experience Leader McDonalds - Cape Coral, FL May 2016 to Present Current Delivered an exceptional level of service to each customer by listening to concerns and answering questions. Web Developer All Digital Technology - Fort Myers, FL November 2011 to February 2012 Reviewed information regularly on websites and pages to ensure that it was accurate. Redesigned their website to be cross-platform compatible Education Certificate of Completion in Medical Coding and Billing Cape Coral Institute of Technology - Cape Coral, FL August 2014 to June 2015 Certificate of Completion Fort Myers Technical College - Fort Myers, FL 2012 High School Diploma Cypress Lake High School - Fort Myers, FL 2011 Skills BILINGUAL, TEAM PLAYER, MICROSOFT OFFICE, ICD-9, ICD-10, CPT coding (1 year), Guest Service, Customer Service Additional Information Skills Bilingual Team player Quick learner Hard worker Microsoft Office Interpersonal communication Web development

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