DevOps Systems Administrator II DevOps Systems Administrator II DevOps Systems Administrator II - SAFELITE GROUP Columbus, OH Experienced IT professional with over 12 years' experience in desktop and server administration. Seeking to apply the skills that I have acquired thus far, while furthering my growth through additional education and hands-on experience. Work Experience DevOps Systems Administrator II Safelite Group - Columbus, OH November 2016 to Present Primary responsibilities include various aspects of deploying in-house applications Work with development teams to convert applications for use with Octopus Deploy Responsibilities include the administration of TeamCity and Octopus Deploy Converted TeamCity Build Agents to be cloud agents in AWS Use VMWare and AWS EC2 to create virtual machines for QA/Staging environments Utilize and familiar with GitHub and SVN Migrated in-house applications to Windows Server 2016 Systems Administrator Safelite Group - Columbus, OH June 2011 to November 2016 Worked in an on-call rotation for various aspects of Windows server, VMWare, Citrix Primary responsibilities included all aspects of Citrix XenApp, XenDesktop, and Provisioning Services (PVS) Involved with most aspects of Active Directory and Group Policy Objects Managed changing customer needs and provided solutions for business issues Created virtual servers by using VMWare vCenter Created runbooks in System Center Orchestrator Implemented Microsoft Local Admin Password Solution (LAPS) Technical Specialist Safelite Group - Columbus, OH October 2007 to June 2011 Responsible for all aspects of support and maintenance on 10,000 Dell endpoint devices Oversaw PC support duties Maintained inventory First and second level troubleshooting for end users Desktop Support Specialist NETGAIN INFORMATION SYSTEMS - Bellefontaine, OH September 2006 to September 2007 Handled customer desktop service requests in a field service role Education Bachelor's in Cloud and Systems Administration WESTERN GOVERNORS UNIVERSITY - Salt Lake City, UT 2018 to Present Associate in IT - Advanced Networking Rhodes State College - Lima, OH September 2001 to June 2005 Associate in IT - Network Security Rhodes State College - Lima, OH September 2001 to June 2005 Associate in IT - Networking RHODES STATE COLLEGE - Lima, OH September 2001 to June 2003 Skills Citrix, Xenapp, Xendesktop, Scom, Scripting, Linux, Shell scripting

Certifications/Licenses CompTIA Linux+ July 2019 CompTIA A+ January 2019 to January 2022 CompTIA Network+ April 2019 to April 2022 ITIL v3 March 2019 to Present CIW Site Development Associate December 2018 to Present AWS Certified SysOps Administrator - Associate August 2018 to August 2020 AWS Certified Developer - Associate July 2018 to July 2020 AWS Certified Solutions Architect - Associate February 2018 to February 2020 AWS Certified Cloud Practitioner January 2018 to January 2020 LPIC-1 July 2019 to July 2024 CompTIA Systems Support Specialist CSSS Stackable Certification July 2019 to April 2025 LPI Linux Essentials May 2019 CompTIA Linux Network Professional   CLNP Stackable Certification July 2019 to July 2022 CompTIA IT Operations Specialist   CIOS Stackable Certification April 2019 to April 2022 Additional Information SKILLS   AWS, PowerShell. Batch, Basic Shell Scripting   Citrix XenDesktop, XenApp, PVS, Windows Server 2000 - 2016, Office, Windows desktops, Basic Linux, TeamCity, Octopus Deploy, SCOM

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