

IT Manager IT Manager IT Manager - Boniface Hiers Automotive Group Palm Bay, FL Authorized to work in the US for any employer Work Experience IT Manager Boniface Hiers Automotive Group May 2018 to Present Created a Single Sign On environment for usage with internal programs utilized by employees of 5 dealerships. ? Facilitated upgrade of 5 store WAN connection from utilizing MetroE Circuits to a SD-WAN setup. ? Developed multiple internal applications such as Payroll Submission Application for Automotive Detailers and Wiki for storage of documentation. Project Manager Holiday Matsuri December 2015 to Present ? Work alongside convention directors to solve large-scale customer problems that arise for an anime convention with 9,000+ attendees in 2018 . ? Troubleshoot issues revolving around audio/visual technology, mobile-based applications, and network connections. ? Created Staff Handbook application to assist the 150+ staff members in their job responsibilities. Business Development Center Agent Boniface Hiers Automotive Group February 2015 to April 2018 ? Led team in customer satisfaction and percentage of converted leads into appointments. ? Created resources for team usage such as email templates for communicating with potential customers. ? Developed Excel-based performance tracking sheet to maximize agent performance and created consistent growth for the company. Education A.A. Eastern Florida State College May 2014 Skills Microsoft Office (10+ years), Python (2 years), Ruby on Rails (2 years), Javascript (10+ years), HTML (10+ years), CSS (10+ years), NodeJS (2 years), React (1 year), React Native (1 year), PostgreSQL (2 years), Amazon Web Services (2 years), VueJS (1 year), Strategic Planning, Network Administration, Vmware, Customer Service, exchange Certifications/Licenses Driver's License Assessments Python Development Skills Familiar January 2019 Measures a candidate's ability to apply a fundamental understanding Python data types and structures to identify errors and create scripts. Full results: https://share.indeedassessments.com/share_assignment/xqe-kttekadz3jkk Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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