

Systems Administrator Systems Administrator Systems Administrator - ProgressiveHealth East Peoria, IL Work Experience Systems Administrator ProgressiveHealth - Evansville, IN June 2009 to Present Hired as a full-time systems administrator to maintain Windows environment in 20+ locations in over 6 states. Managed all aspects of technology including computers, phones, printers, networks, VPNs, servers, and any electronic devices. Evaluate, monitor and enhance IT infrastructure with an emphasis on availability, reliability, scalability, security, data confidentiality and system integrity. Key Contributions: Upgraded traditional phone system to VoIP which cut telephony costs by 50%. Developed system from scratch to manage front office payments, referrals, patient registration, compliance, continuing education, therapy license and competency tracking and various aspects of company needs. Coordinated SQL, Email and Server migrations throughout. Managed system growth from 350 to 900+ users. Developed and implemented security and disaster recovery policies Trained employees across multiple departments on network operations including log-in procedures, network management software, permissions, printing issues, security and use of software. Deployed software and policies to ensure HIPAA compliance including email encryption and device encryption Student Networking Intern United States Department of Agriculture - Peoria, IL June 2005 to August 2007 Assisted in day to day computer and networking problems. Primarily responsible for helpdesk. Also responsible for Cisco 4510R switches and Cisco 6500 routers. Troubleshoot Windows XP, 2000, 98, Windows Server 2000/2003, and basic Mac OS 9, X. Assisted in migration from Novell to Windows Active Directory. Assisted in migration from GroupWise email system to Windows Exchange. Upgraded all three Cisco switches. Education Bachelor of Science in Information Systems and Technologies in Information Systems and Technologies Southern Illinois University - Carbondale, IL May 2009 Skills Active Directory, Linux, System Admin, System Administrator Assessments Basic Computer Skills: PC Expert June 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/8xpfxwww4rznorrf Technical Support Expert June 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in

order to maintain system function. Full results:
https://share.indeedassessments.com/share_assignment/617rs2qcb9yj-w Supervisory Skills:
Interpersonal Skills Proficient June 2019 Measures a candidate's ability to maintain productive team working relationships by identifying conflict and settling disputes. Full results:
https://share.indeedassessments.com/share_assignment/bcwgpvlge2-4pg6i Project Management Skills: Budgeting Expert June 2019 Measures a candidate's ability to manage project budgets by appropriately allocating and monitoring financial resources. Full results:
https://share.indeedassessments.com/share_assignment/lvrfnbpqhfmug0gg Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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