

Project Manager Project Manager Project Manager - US Army Wahiaw?, HI Work Experience

Project Manager US Army - Schofield Barracks, HI July 2017 to Present Provided phone, remote and desk-side technical support to over 1,300 users in the area of e-mail, directories, standard MS Windows applications, and network connectivity. Performed troubleshooting to resolve technical problems on hardware, software, computer devices, components, network devices, and network connectivity. Manage assigned projects and program components to deliver services by established objectives and timelines Architect, design, implement, support, and evaluate security-focused tools and services Enforced security compliance to protect cryptographic items and sensitive information; monitored intelligence to anticipate information security breaches Accomplished measurable results training 1,200 personnel on Information Assurance Vulnerability while supporting 650K users and 800 service providers. Managed risk to protect personnel equipment, and assets valued over \$11M.

Student Intern Concrete Preservation Institute - Pearl Harbor, HI May 2019 to August 2019 Participant/Leadership Role Applied and selected to participate in CPI; CPI is an official US military Career Skills Program for active duty service members, is a partner of the US National Park Service (NPS), and trains quality people/connects them to civilian concrete, construction, and infrastructure careers while preserving national landmark structures Gained hands-on skills and management training in concrete, repair, preservation, and safety Gained knowledge/exposure preparing for careers in many areas of the concrete industry Helped preserve National Historic Landmark structures & contributed 480 volunteer hours to NPS IT Support Specialist US Army - Fort Bliss, TX November 2014 to June 2017 Created accounts in Active Directory, maintained system documentation, tuned system performance, and installed VMware tested system-wide software, and critical system patches. Administered, diagnosed and resolved network problems in-depth research, and analysis of network monitoring tools with Microsoft System Center Operations Manager (SCOM) and SolarWinds. Implemented Information Assurance policies and standards on the use of computing resources; protected multiple systems and operated environments through testing in a virtual environment with VMware Trained 200 personnel on Information Assurance Vulnerability Assessment within Information Assurance

Vulnerability Manager (IAVM) compliance Supported over 500K users, 300 service providers, 10 theater network managers, protecting workstation and server data integrity LAN Administrator US Army, Germany/Poland February 2015 to July 2015 Managed the instillation, operation and configuring of information processing routers, switches, and windows servers. Enforced Information Security Measures on Secret Internet Protocol Router (SIPR) network. Administered over 200 government networked computers, 300 individual user accounts, and over 100 Voice over IP (VOIP) phones on both tactical and strategic networks Provided support for customers/ users using Remedy with hardware and software problems Identified, troubleshot and solved various hardware, software and network issues that arose through the network Cashier, Stocker Walmart - Fort Worth, TX December 2013 to April 2014 Cashier, Stocker Family Dollar June 2011 to September 2012 Education High School Diploma Everman Joe C. Bean High School - Everman, TX 2011 Bachelor of Science in Kinesiology in Kinesiology Jarvis Christian College - Hawkins, TX Skills Networking, System administration, Security, Cyber security, Information Technology, Help Desk, Desktop Support, Comptia, It Specialist, Army, Cisco, Secret Clearance, Network Support, Computer Repair Military Service Branch: United States Army Rank: SGT Certifications/Licenses OSHA 10 Present Additional Information Skills A System Administrator and transitioning Military Veteran with an Active Security Clearance and over 5 years of proven experience in leadership, cyber security, system administration, and computer networking. A dedicated and professional computer system operator and maintainer of local area networks. Performed system administration and maintained computer and servers within a computing environment. Qualifications include:

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