IT Security Analyst IT Security Analyst IT Security Analyst - Markant Corporation Etters, PA Work Experience IT Security Analyst Markant Corporation - Mechanicsburg, PA January 2019 to Present Step 3 Risk Management Framework (RMF). Edit and develop policy/plan documentation to aid in answering Control Correlation Identifier (CCIs). Incorporate previously selected security controls into policies. Answer CCIs within an Excel worksheet for Enterprise Mission Assurance Support Service (eMASS) import. Interview developers and consult with Information Systems Security Officers (ISSOs) to clarify Risk Management Framework (RMF) requirements. Learn existing processes to understand the organization's implementation of Risk Management Framework. Prioritize authority to operate (ATO) for existing applications. Review and Security Technical Implementation Guide (STIG) checklists to ensure compliance as they relate to CCIs. SalonCentric, Manchester, PA IT Support Analyst, NOV2018-JAN2109 Maintain operations of distribution center - including printers, computer systems, user accounts, and network performance. Upgrade operating systems on existing user clients. Escalate and report issues via Remedy ticketing system. Observe and report where new technology might benefit the facility and workforce through Remedy. IT inventory tracking for IT department. IT Support Analyst Saloncentric - Manchester, PA September 2018 to December 2018 The primary focus of this position was to ensure that computers were upgraded from Windows 7 to a Windows 10 image. In addition, assistance was technology support was provided to on-site users as requested or required. Active Directory maintenance and PXE imaging from removable media took place frequently. STRATASCORP (Contractor AT&T - Mechanicsburg, PA August 2018 to November 2018 Enterprise network administration support for thousands of USN users on Navy Marine Corp Intranet (NMCI). Network administration performed for local MECH users such as VLAN changes, port- security checks, patching, port activation/disable, and connection status enquiries using Secure Shell (SSH). Ticket management through Service Manager (SM9) performed daily. Layer 1, 2, and 3 support for Juniper Virtual Private Networks (VPNs), Cisco Switches/Routers, Brocade Switches, Aruba Access Points (APs). Configuration of Deployable Site Transport Boundaries (DSTBs) and small site VPN hardware. Remote network support for 15 other USN small sites aside from all NMCI users at NSA

Mechanicsburg.   Maintain and create Microsoft Excel spreadsheets to account for workload and tracking purposes.   Troubleshoot network outages as reported by the Network Operations Center (NOC). IT Ops Support Analyst HP Enterprise Services - Mechanicsburg, PA November 2010 to August 2018 Process improvement to fluidize operations within a technical environment that focuses on production in quantity.   Test new hardware components, as they are introduced, to see how they interact with our enterprise software deployment tools.   Involvement with hundreds of computers each day to gage performance of application delivery through PXE, MDT, SCCM and Radia solutions.   Modify Active Directory groups and objects as required for software delivery through A Service.   Assist in developing and maintaining tools used daily within the environment including Access databases and scripts/batch files designed for ease of use.   Testing performed, and feedback reported, to engineering teams for new software pushes and policy updates.   Collect imaging times for metrics reporting.   Suggest, through analysis, ways to increase productivity by decreasing image delivery times. Education Associate in Business Administration Harrisburg Area Community College-Harrisburg Present Skills Active Directory (7 years), deployment (7 years), Excel (9 years), Remedy (Less than 1 year), Security (Less than 1 year), Service Manager (5 years), Windows 7 (6 years), Windows 10 (4 years), Network Administration (1 year), Cisco, testing, access Certifications/Licenses CompTIA Security+ April 2012 to April 2021 Assessments Spreadsheets with Microsoft Excel   Highly Proficient July 2019 Measures a candidate s Microsoft Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals. Full results: https://share.indeedassessments.com/share_assignment/2n0oabn7-i7wtwzy   Problem Solving   Highly Proficient July 2019 Measures a candidate's ability to analyze relevant information when   solving   problems.   Full   results: https://share.indeedassessments.com/share_assignment/sxza8kckcc1hdbto   Indeed   Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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