Systems Administrator Systems Administrator Chicago, IL Authorized to work in the US for any employer Work Experience Systems Administrator Guaranteed Rate November 2013 to October 2018 Provided technical support to end-users, leveraging broad-based expertise to handle problem identification, diagnosis, resolution, and escalation via helpdesk system, telephone, and remote support tools. Performed security administration functions for user, data, and remote access Education Bachelor's Skills Linux, Active Directory, Vmware, System Admin, System Administrator, Linux Administrator

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