Systems Administrator Systems Administrator Systems Administrator - New York State Assembly Schenectady, NY Highly motivated individual looking to apply and expand skills accumulated from configuring and maintaining software systems. Authorized to work in the US for any employer Work Experience Systems Administrator New York State Assembly July 2013 to Present Provisioned user accounts providing access to the network, mail server, web applications, and IBM applications Triaged user tickets ranging from quota increases to file restores Monitored and maintained Symantec anti-virus server Assisted the Help Desk staff and members of other departments with user requests and troubleshooting related mostly to email, user accounts, and anti-virus with the server migration of our anti-virus software from Windows server 2003 to 2008 Participated in DB2 and IBM z/OS version upgrades Disassembled/assembled server chassis and ran cables Worked with our software vendors on issues that ranged from basic to new servers troubleshooting to more in depth collaboration through the use of Cisco Webex. Systems Programmer NYS Assembly - Albany, NY July 2013 to Present Education B.A in Computer Science University at Albany, State University of New York 2009 to 2013 Skills IBM Mainframe (5 years), JCL (Less than 1 year), Kerberos (5 years), Linux (5 years), Symantec (5 years) Certifications/Licenses Certified Mainframe Professional March 2017 to March 2020 The core mainframe skills program is designed to accelerate learning and technical achievement, enabling you to work independently and successfully in a mainframe environment. Additional Information Linux/Samba Administration, Symantec Antivirus, IBM Mainframe/JCL Software Skills

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