

ASUS L3 Technician ASUS L3 Technician ASUS L3 Technician - SMS INFOCOMM CORPORATION Corinth, TX 10+ years of experience in troubleshooting and resolving computer hardware and software issues 5+ years of network configuration / designing / installation experience Excellent problem solving skills, dedicated to continue education and willing to learn new technologies Able to work under pressure in tight deadlines and can multi-task with great sense of urgency with quality intact Authorized to work in the US for any employer Work Experience

ASUS L3 Technician SMS INFOCOMM CORPORATION - Grapevine, TX June 2018 to Present

Trouble shoot and repair all kinds of ASUS Laptops/Tablets/Chrome Books etc. Update firmware and image the computers as needed Run hardware/software tests to verify the proper operation of the computers. Order parts required for the repair and properly mark defective parts etc. Update the internal ticketing System with repair details

ASUS L3 Technician ONTRACK TEMPORARIES (SMS INFOCOMM CORP) - Grapevine, TX January 2018 to June 2018 Same responsibilities as above but employed under above staffing agency

Configuration Technician ICP INC - Staten Island, NY January 2013 to December 2014

Configure laptops/PCs/assemble servers/blades/chassis according to customer requirements Run hardware diagnostic tests to verify the proper operation of the computers

Configure Cisco products Inventory handling Rack mount servers/switches/routers/KVMs etc. at customer sites

Customer Engineer 6 - DELL Driving Tech MULTIVISION INC - New York, NY October 2012 to December 2012

Replace parts in DELL laptops and desktops caring warranty at customer locations Run hardware tests to verify the proper operation of the computer and return the defective parts to DELL

Night Shift Junior Network/System Administrator DIGITAL EDGE VENTURES - Staten Island, NY October 2011 to January 2012

Monitor and administer Windows and Unix/Linux hosts, backup job maintenance etc. Respond to support tickets requiring system or network expertise. Update system documentation Work with vendors technical support to resolve technical problems Assist with installing and configuring network and system related equipment Worked under a raised floor to route wires and cables

"EMPLOYEE OF THE MONTH" of July 2018 at SMS INFOCOMM CORPORATION

Experience in Microsoft Office products, Adobe Photoshop, VB6 Programming

with MS Access Backend    Experience in soldering, logic circuit designing etc.    Ethernet cable crimping, DSL, Cable Router configuration with port forwarding and ACL configurations  
Experience in CCTV camera installation, DVR/NVR Setup to remote viewing    Experience in using computer backup solutions (Acronis True Image) and computer imaging tools (Norton Ghost)  
Education Associate in A.A.S. in COMPUTER NETWORK SYSTEMS North Central Texas College - Corinth, TX January 2019 to Present Skills Microsoft Office products (10+ years), Adobe Photoshop (8 years), VB6 Programming with MS Access Backend (5 years), Experience in soldering, logic circuit designing etc (5 years), Ethernet cable crimping, DSL ,Cable Router configuration with port forwarding and ACL configurations (5 years), Experience in CCTV camera installation, DVR/NVR Setup to remote viewing (5 years), Experience in using computer backup solutions (Acronis True Image) and computer imaging tools (Norton Ghost) (5 years) Links <https://www.linkedin.com/in/gonaduwa-perera-a29236b8>  
Awards EMPLOYEE OF THE MONTH of July 2018 at SMS INFOCOMM CORPORATION 2018-07 EMPLOYEE OF THE MONTH of July 2018 at SMS INFOCOMM CORPORATION  
Certifications/Licenses MCP - INSTALLING AND CONFIGURING MICROSOFT WINDOWS 10 (70-698) October 2017 to October 2020 MCP - INSTALLING AND CONFIGURING MICROSOFT WINDOWS 10 (70-698) CCENT - CISCO CERTIFIED ENTRY NETWORK TECHNICIAN December 2016 to December 2019 COMPTIA LINUX+ /LPIC-1 /SUSE CLA February 2014 to February 2019 COMPTIA LINUX+ /LPIC-1 /SUSE CLA COMPTIA A+ May 2010 to Present CompTIA Network+ CE June 2019 to June 2022 Passed with 837/900 Marks COMPTIA SECURITY+ CE July 2019 to July 2022 COMPTIA SECURITY+  
Additional Information Professional References    1) Prof. Donnie Willis    North Central Texas College    CITE - Instructor Corinth    1500 North Corinth Street    Corinth, TX 76208    Tel : (940) 498-6285    2) Prof. Kevin Henson    North Central Texas College    Cybersecurity Instructor    1500 North Corinth Street    Corinth, TX 76208    Tel : (972) 897-0384    3) Mr. Max Bavnani    Mischief International Inc,    241W 37TH ST Suite 805    New York, NY-10018.    Mobile : (917) 885-1397  
Tel : (201) 840-6888

Name: Micheal Mullen

Email: millertrevor@example.net

Phone: 001-822-370-7083x091