

Information Security Specialist I Information Security Specialist I Information Security Specialist I -
Boat US Manassas, VA IT professional with 10 years of experience ranging from desktop support,
VOIP support and currently building on entry level security and compliance support knowledge in an
organization with 700+ users. InfoSec focused experience looking to advance my career within a
growing organization where security policies are needed to be proactively enforced. Work
Experience Information Security Specialist I Boat US - Alexandria, VA November 2018 to Present
Entry level experience building security operations from startup, establishing security posture and
compliance standards (NIST, PCI, and NYDFS). Administration of Insights Vulnerability
management and Incident Detection and Response software. Solarwinds Log and Event Manager
Administrator Instrumental in developing and implementing (PKI) multifactor authentication with
new smart cards throughout enterprise using Verasec Identity and Access Management tools.
Responsible for day-to-day IT security operations which include managing assets, assessing threats
and vulnerabilities, managing risks, establishing policies, and procedures. Admin experience using
One Trust Privacy Management Software. Telecommunications Analyst I October 2014 to
November 2018 Support and troubleshoot service tickets related to Cisco Unified CM
Administration version 9.0 and 11.5 (Finesse) applications. Manage Telecom functions during
transition to new facility, hands on with new infrastructure design and rollout. Verint Systems
version 15.1 - Administration and support of all Call Center applications IT Help Desk Technician
June 2008 to October 2014 Experience in technical diagnostics and troubleshooting techniques for
computer systems and networks. Provide end-user support for desktops, laptops, mobile devices
and software, onsite and remote. Education Bachelor's in Information Systems Security ITT
Technical Institute September 2008 to March 2012 Mount Vernon High School High Graduate June
1998 Administering Packaged Contact Center Enterprise(APCCE) - Sunset Learning Institute

Name: Juan Alvarez

Email: nicholasmoore@example.net

Phone: 468-388-3066