Windows Systems Administrator Windows Systems Administrator Information Technology Specialist - Information Management Officer - United States Army Reserve Kansas City, MO Work Experience Windows Systems Administrator Rightsize Solutions - Lenexa, KS July 2018 to Present Administer and maintain a virtual Windows Server environment with a user base of over 500+.     Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems remotely. Technical utilization of Active Directory, Microsoft Remote Desktop, Microsoft Remote Management, DNS, VPN, SCCM, IPSec, TCP/IP, LAN/WAN, Email security gateway applications, Microsoft SQL Server, WS2012/2016, Microsoft Azure Cloud.    Configure, monitor, and maintain email applications or virus protection software.     Answer user inquiries regarding computer software or hardware operation to resolve problems.     Develop training materials and procedures, or train users in the proper use of hardware or software.     Perform data backups and disaster recovery operations.

Information Technology Specialist - Information Management Officer United States Army Reserve - Fort Knox, KY June 2017 to Present Direct daily operations of department, analyzing workflow, establishing priorities, developing standards and setting deadlines.     Maintain and administer computer networks and related computing environments IAW NIST Special Publication 800-53, including computer hardware, systems software, applications software, and all configurations. Utilized multiple technologies such as Active Directory, DNS, VPN, IPSec, VMware, Vsphere, Sharepoint Enterprise, Windows Server 2012/2016.     Develop plans to safeguard computer files against accidental or unauthorized modification, destruction, or disclosure. To include analyzing vulnerability alerts such as; IAVA, IAVB, MILPERS, OPORDS.     Provide users with technical support for computer problems. Detailer Woody Anderson Ford - Huntsville, AL October 2016 to October 2017 Crew Lead training new employees on proper technique of car detailing and customer service.     Daily opening and closing of detailing area within service department.     Thorough cleaning of showroom and customer vehicles to company standards including all car wash duties. Mastering multitasking skills by learning to balance guests, coworkers and supervisory responsibilities. Education Associate of Applied Science in Information Technology in Networking Purdue Global University August 2018 to Present HS Diploma Columbia High School - Huntsville,

AL August 2009 to May 2013 Skills NETWORK MONITORING (2 years), VPN (2 years), NETWORK SECURITY (2 years), SYSTEMS ANALYSIS (3 years), CRM (2 years), TIME MANAGEMENT (5 years), PROBLEM SOLVING (5 years), QUALITY CONTROL (5 years) Links http://linkedin.com/in/marcust649 Military Service Branch: United States Army Rank: SPC Certifications/Licenses Driver's License Assessments Technical Support   Highly Proficient July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/73bhi3128wcig6gb Basic Computer Skills: PC   Expert July 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/h2md74rqdxphn8bq Project Management Skills: Time Management   Proficient July 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/b87c7uynl03tpsvb Supervisory Skills: Directing Others   Proficient July 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/qahbveo-wynjinyz Project Management Skills: Budgeting   Highly Proficient July 2019 Measures a candidate's ability to manage project budgets by appropriately allocating and monitoring financial resources. Full results: https://share.indeedassessments.com/share_assignment/tynngimlz0nhlnf6 Problem Solving   Highly Proficient July 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/kljuulrctvyac-5a Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information TECHNOLOGY SKILLS Development environment software   Network monitoring software   Operating system software Transaction security and virus protection software   Access, Administration & Authentication Server software   Network security and virtual private network VPN equipment software   Network security

and virtual private network VPN equipment software   CRM software   Electronic mail software   Filesystem software      SKILLS      Complex Problem Solving   Judgment and Decision Making   Systems Analysis   Active Listening   Critical Thinking   Troubleshooting   Time Management   Management of Personnel Resources   Quality Control Analysis

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