

Network Administrator Network Administrator Network Administrator - city of Santa Ana Costa Mesa, CA Technological mindset for designing and implementing network solutions, including configuration and optimization to best meet the company and customer needs. Work Experience Network Administrator city of Santa Ana - Santa Ana, CA December 2017 to Present Implement IT network projects: Installed, configured and maintained network services, hardware systems and peripheral equipment/devices Implemented Unified Security Management for city network Monitored city and remote networks for improvements Troubleshoot any wireless or wired connectivity from remote offices back to HQ If needed and available, helped helpdesk folks with any issues they encountered City Switch Upgrades December 2017 to May 2019 Upgrade citywide switches - Configured and \replaced city wide switches with newer models - Installed new core switch and migrated city infrastructure to the new core IT Support Specialist IT Innovators - Irvine, CA October 2014 to December 2017 Implemented IT network projects: Installed, configured and maintained network services, hardware systems and peripheral equipment/devices Planned IT network infrastructure with clients to ensure that the systems are tailored and comply with their requirements and needs Monitored the network performance regularly to improve performance and functionality Tech lead on assigned client projects Perform helpdesk duties when needed Deployment Engineer Tetra Tech - Irvine, CA May 2014 to October 2014 Responsible for use of Microsoft SCCM to deploy new machines Managing tickets and escalating if needed Manage software installs for users Implemented AD profile migrations Helpdesk Support Engineer In-Sync Computer Solutions - Laguna Hills, CA May 2013 to April 2014 Responsible for onsite and remote support for clients Main onsite point of contact for computer or network issues Implemented print solutions for offices Parsons (In-Sync Affiliated) (onsite contractor) Provided onsite over the phone, and email support for 32 users Main tech and onsite support Worked with corporate engineers on designing and configuring servers and VM's for network infrastruture Reimaging of workstations Managed Deltek Costpoint accounts for multiple users Controlled daily tickets on user issues Skills Voip, Deployment, Active directory, Cisco, Exchange, Nagios, Nas, Vlan, Bgp, Lan/wan, Mpls, Network monitoring, Switching, Vmware, Ios, Deltek, Symantec, Cisco asa,

Trunking, Technical Support, Networking, Customer Service, Windows, Windows 7, Microsoft Office,  
VPN, DNS, firewalls, LAN Links <https://www.linkedin.com/in/chrisnetwork>

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