

Delivery Driver Delivery Driver DevOps Engineer Burnsville, MN More than 15 years of experience in application and system support and troubleshooting for various I.T. platforms, devices and infrastructures. My mission is to continue developing skills in leading and growing technologies in addition to collaborating with and mentoring those within my organization and team. Work Experience Delivery Driver DoorDash July 2017 to Present Twin Cities Metro, MN Meal delivery from various restaurants to consumer homes and businesses Systems Analyst Abbott - Saint Paul, MN January 2017 to September 2017 Installation, maintenance and support of Atlassian Bitbucket code repository on RHEL 7 Assisted numerous developers connect their clients to the BB code repo using Git and SSH Upgrade of the server and network monitoring solution Nagios from 3 to 4.1 Upgrade ~90 client systems that were running on various platforms from RHEL 4-7 and Windows servers 2003 and up to 2012 r1 Platform Administrator Lifetime Fitness - Chanhassen, MN September 2015 to December 2016 Adobe Experience Manager Complete assigned Jira and ServiceNow tasks assigned from development teams and project managers Functions include deploying Adobe hotfixes and security packs using Chef and Bamboo (SSH tasks and scripts) using templates provided by Platform Architects Collaborate with development teams to troubleshoot environment, system, and application issues Generate deployment scripts and provide to Adobe Managed Services to perform Stage and Production deployments Microsoft Azure (Sept. 2015-Dec. 2016) Development operations- provide support to platform engineer on tasks assigned Create and configure web apps and APIs based on specs provided by development teams Provide timely response or resolution to development and help desk teams on critical system or site issues Engineer and automate code and configuration deployments using Bamboo, MSDeploy and Powershell using templates provided by team engineers Build and configure App Service Environments, configure networking and network security groups Work with development teams to troubleshoot apps and performance issues Add and remove worker pools and workers based on performance and business needs Document system specifications and configurations in Confluence and ServiceNow IT Specialist TekSystems - Saint Paul, MN May 2010 to April 2011 Help Desk Support of 100+ users, local and remote across MN Support of Windows XP, Windows

7, MS Office 07, SUSE Linux, Novel eDirectory, GroupWise v. 8 Projects include agency wide network diagraming and inventory, deployment of Kaspersky client security to all workstations Computer Network Specialist State of North Dakota - Bismarck, ND May 2007 to May 2010 Lead Unix administrator responsible for installation/maintenance of open source/proprietary file and data servers Project lead for installation, design and support of centralized statewide accessible inmate library network 2nd Level help desk support of PC/Thin Client issues with all OS/Application/Hardware issues Network Technician The Network Group - Boise, ID January 2006 to July 2006 Provided 24/7 on-call help desk support via outsourcing solution for small/medium sized businesses Installation/Maintenance/Repair of vertical and Microsoft applications on PCs or servers Provided support Microsoft platforms (Windows 98, 2K, XP Pro, 2000 and 2003 Server) Internet Support Technician Qwest Communications - Boise, ID October 2002 to January 2006 Structured inbound/outbound call center environment Set up/troubleshoot various connection issues (DSL, ISDN, Dial up on Windows/Mac OS) Demonstrate strong knowledge of various protocols (TCP/IP, DNS, Wireless) Education HOTT Institute - Chicago, IL December 2007 New Horizons Learning Center - Boise, ID February 2005 B.S. in Management Information Systems North Dakota State University - Fargo, ND December 2001 Skills Comptia A+, Linux Certifications/Licenses BigIP/F5 101 Application Delivery Fundamentals exam passed 7/2016

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