

SR IT BUSINESS CONSULTANT / PROJECT MANAGER / BUSINESS ANALYST SR IT BUSINESS CONSULTANT / PROJECT MANAGER / BUSINESS ANALYST SR IT BUSINESS CONSULTANT / PROJECT MANAGER / BUSINESS ANALYST - FLORIDA DEPARTMENT OF ECONOMIC OPPORTUNITY Tallahassee, FL Work Experience SR IT BUSINESS CONSULTANT / PROJECT MANAGER / BUSINESS ANALYST FLORIDA DEPARTMENT OF ECONOMIC OPPORTUNITY January 2019 to Present Continued leadership of enterprise data management implementation, reporting to Executive Director Communicate effectively with programs and IT to discuss issues, coordinate activities, and resolve problems Analyze processes for improvement, partnering with program areas to assess and address opportunity areas Review and manage projects through IT PMO process, participating in all phases of project lifecycle Analyze and evaluate areas of potential cost reduction, program improvement, or policy change Work with other project managers to accomplish a common goal Perform risk assessments and execute risk responses in accordance with PMO standards Ensure that all IT related projects are executed in compliance with Rule 74.1 F.A.C. SR IT BUSINESS CONSULTANT / DEP DIR OF PROJECT MANAGEMENT State Technology November 2017 to January 2019 Established an Enterprise Project Management Office (ePMO) to foster a culture of project management Led the implementation of enterprise data management to improve data quality and reporting Communicated with executives about process improvement and portfolio management Motivated, encouraged, and guided PMs on project-related change and project management efforts Acted as interim chair for project management advisory group for executive staff Assisted with the supervision of enterprise data management team and project management staff Initiated contracts and participated in contract management for several initiatives Created governance process that presented IT and non- IT projects to executive management Established and managed SharePoint site to house enterprise documents, templates and standards Functioned as the Department liaison to outside entities like Agency for State Technology GOVERNMENT ANALYST II / EMPLOY FLORIDA PROGRAM MANAGER EmployFlorida.com January 2016 to November 2017 Acted as program manager for EmployFlorida.com, serving over 7 million users Initiated a \$25

million project to procure a new system including JAD sessions with multiple entities Introduced an analytics system to improve targeted marketing through social media platforms Led a major system redesign that significantly improved customer satisfaction and employer usage rates

Applied for, received and managed a USDOL system integration grant to help de-silo disparate systems Established and chaired a change advisory board to effectively manage system changes

Coordinated, designed and oversaw delivery of training and change management for semi-annual releases Provided process improvement suggestions and assisted with quality control management of federal data Used Six-Sigma methodology to improve process and quality of federal data measures

APPEALS REFEREE / LEAD ADMINISTRATIVE LAW JUDGE Florida Department of Economic Opportunity March 2013 to January 2016 Affected the Florida economy by more than \$400 million by leading a team of up to 27 hearing officers Conducted over 2,500 hearings with exceptional quality, impacting Florida's economy by about \$8.8 million Recognized for hearing procedure and decision writing by Reemployment Assistance Appeals Commissioner

Managed human capital to ensure necessary resources were available for timely disposition of cases Implemented quality control methods to improve and monitor decision and hearing quality

Made suggestions for process improvement, improving payment time lapse measures Facilitated division-level, multi-year change management for a state-wide system replacement Collected business process and policy requirements to properly develop the record

SPECIAL DEPUTY / ADMINISTRATIVE LAW JUDGE Florida Department of Economic Opportunity - Tallahassee, FL September 2009 to March 2013 Conducted over 6,500 hearings, affecting Florida's economy by about \$43 million, with exceptional quality Issued judgment, constituting final agency action, in the form of a formal written decision Reviewed claimant and employer complaints for legal standing and jurisdiction, including contracts

Education MASTER OF BUSINESS ADMINISTRATION in Project Management LIBERTY UNIVERSITY Bachelor's in Aviation Liberty University - Lynchburg, VA

Skills PMP, SDLC, Waterfall, Project Management, Software Development, Information Technology, PM

Links <http://Linkedin.com/in/AndrewMorton> Certifications/Licenses PMI- Project Management Professional (PMP) Florida Certified Contract Manager

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