Systems Administrator Systems Administrator Systems Administrator - 22ND CENTURY TECHNOLOGIES INC York, PA Work Experience Systems Administrator 22ND CENTURY TECHNOLOGIES INC - Mechanicsburg, PA October 2018 to Present IT professional with over 10 years of experience providing superior technical support and systems administration on large scale Technical Experience SYSTEMS ADMINISTRATOR - Mechanicsburg, PA defense contracts. 22ND CENTURY TECHNOLOGIES INC. October 2018 to Present Publish/Install applications to Citrix farms for the customer. Troubleshoot software/network connectivity issues in the Citrix environment. Manage application/web servers for the customer providing 24x7 support. Manage/troubleshoot account synchronization through Forefront Identity Manager. Manage application pools/certificates in IIS. Create/Manage account objects in Active Directory. Provide systems/application admin support during failover exercises. Work with Windows admins to ensure STIG compliance. IT SPECIALIST II UNIVERSAL SOLUTIONS INTERNATIONAL, INC -New Cumberland, PA August 2018 to October 2018 Provide remote help desk assistance for users Troubleshoot software issues for the customer. Install new hardware and not on site. peripherals. Manage and troubleshoot printer issues. TECHNICAL SUPPORT SPECIALIST Mechanicsburg, PA 2011 to August 2018 Contractor Hewlett Packard 2007 to 2011 Troubleshoot and develop fixes for software installation issues. Test new software and hardware as well as scripts to automate quality assurance checks. Troubleshoot network connectivity issues. Aid upper tier technical teams with troubleshooting, log analysis and documentation. Administer users, groups, and group policy objects in the Active Directory Domain. Perform system administration tasks for the Windows Active Directory Domain, and troubleshooting. PowerShell, VBScript, XML scripting. Maintain server integrity and availability. Manage accounts, network rights, and access to systems and equipment for users and administrators. Assist the deployment team by filling in as a deployment supervisor. Perform Courier duties. Education Associate Skills System Administrator, Vmware, Active Directory, SCCM, System Admin, Citrix (1 year), Forefront Identity Manager (1 year) Certifications/Licenses Security+ April 2012 to April 2021

Name: Steven Underwood

Email: sharon63@example.com

Phone: 813-446-6505