

Systems Administrator Systems Administrator Systems Engineer Sr Grand Rapids, MI To further advance my career in the Information Systems/Project Management field Work Experience Systems Administrator Center for Adolescent and Child Neurology - Grand Rapids, MI 2014 to Present Responsibilities: o Active Directory, User Administration o Security Systems o Firewall configuration o Networking, routers, computers, printers o VMware vSphere o Patching Systems Engineer Sr Spectrum Health - Grand Rapids, MI 2015 to 2019 Responsibilities: o MS Server Engineer for Security Applications o Application Deployment processes o Managed vendor relations and contractors o Project Meetings and timelining o Meeting Customer Expectations o Bringing new solutions to the business to fit customer needs o Legal contract work Business Systems Analyst Spectrum Health - Grand Rapids, MI 2014 to 2015 Responsibilities: o Request for Proposal process through implementation and go live o Vendor Management of resources and support o New Technology vetting to the organization Application Analyst Spectrum Health - Grand Rapids, MI 2014 to 2015 Responsibilities: o Application end user experience o Application management of versioning and use cases o Deployment strategies Desktop Support Technician Spectrum Health - Grand Rapids, MI 2009 to 2013 Responsibilities: o Hardware/Software Support o Small Project Management o Clinical Tech support o End user workstation support o Software integration support o Go Live support for projects o Desk phone support Internship Solidworks Corporation - Grand Rapids, MI 2008 to 2008 Responsibilities: o Maintain computer systems o Script writing o Data replication and cleanup o Small Project Management Education MS in IS and PM in IS and PM Grand Valley State University 2020 BS in Information Systems in Information Systems Grand Valley State University - Allendale, MI 2009 High School Diploma Milford High School - Highland, MI 2004 Skills Scheduling, Outlook, Estimating, Maintenance, budget

Name: Amber Duffy

Email: william46@example.net

Phone: (665)757-2925