Systems Administrator Systems Administrator Strong IT and Customer Service related background. Seeking IT related positions. Westlake Village, CA Strong IT and Customer Service related background. Seeking IT/ Systems Administration related positions. Currently employed and responsible for IT and Systems Administration operations for Deckers Brands in Camarillo, Ca. Authorized to work in the US for any employer Work Experience Systems Administrator Deckers Outdoor Corporation - Camarillo, CA June 2018 to Present Full time position in the Systems Administration field for Deckers Outdoor Corporation Distribution Center in Camarillo, California. I ensure all network systems are fully operational year round and successfully carried the corporation through busy peak seasons. I also administer user accounts and make sure users are able to log in and access the corporate VPN. I was responsible for greatly improving the Distribution Center s database by migrating from Access Database to SQL Server.   Responsibilities include: IT Networking   Helpdesk Support   Microsoft Active Directory   Azure Active Directory   System Administration   Service Request Management   Asset Inventory Tracking   Software Troubleshooting and Repair   Hardware Troubleshooting and Repair   Move/Add/Changes   MS Windows, MacOS, and Linux platforms   VoIP Systems (ShoreTel)   Administration for iPhone and Android devices   RF Scanner troubleshooting and maintenance Web Development SEO Radiant Web Development - Westlake Village, CA January 2016 to December 2018 Owner of Web Development company.   Services provided: Full stack Web development/design   Wordpress development   HTML, CSS, JavaScript   Node.js, Express.js, MongoDB   Mobile compatibility enhancements   SEO enhancements   Adobe Photoshop   Website hosting IT Network Technician CBIZ Network Solutions LLC - Los Angeles, CA April 2001 to October 2015 Full time IT position in the Computer Networking field for Cbiz Network Solutions in California. I was responsible for over 100 Edward Jones Investment branch locations within Southern California. I ensured all branches were fully operational within the Edward Jones network. I was also responsible for new branch office installations as well as new technology roll-outs in existing locations.   Responsibilities included: IT Networking   Network installations   Service Request Management   Technology roll-outs Troubleshooting   VoIP Systems (Avaya)   Software Troubleshooting and Repair   Hardware

Troubleshooting and Repair   Asset Inventory Tracking   Move/Add/Changes   Customer Service Network maintenance for Edward Jones Investment firms (including home users) Bench Technician Sony Electronics - Fremont, CA September 2000 to April 2001 Job required troubleshooting and repairing Sony laptop computers for the entire nation. Repairs ranged from components, circuit boards as well as software repair.   Responsibilities: Software Troubleshooting and Repair Hardware Troubleshooting Repair Sales Associate OfficeMax/OfficeDepot - Modesto, CA February 1998 to September 2000 Part time job in as a Sales Associate while attending school. Duties included customer service for both in-store customers and call-in customers. Specialties included Computer/Electronic Sales.   Responsibilities: Sales   Customer Service Education Associate in Electronic Engineering ITT Technical Institute-Lathrop - Lathrop, CA January 1998 to September 2000 Skills Service Request Managment (10+ years), Network Management (10+ years), Routers (10+ years), Servers (10+ years), Printers (10+ years), Cable Termination and Splicing (10+ years), Web Development (2 years), Search Engine Optimization (3 years), Website Design (10+ years), Phones (10+ years), Wordpress (3 years), Customer Service (10+ years), Customer Relations (10+ years), Customer Service Skills (10+ years), Switches (10+ years), Windows (10+ years), Mac OS X (10+ years), VOIP (10+ years), Microsoft Active Directory (3 years), Workstations (10+ years), Tech Support (10+ years), Active Directory (3 years), Desktop Support (10+ years), Help Desk (10+ years), Networking (10+ years), Cisco (10+ years), Microsoft Office (10+ years), System Administration (1 year), System Administrator, System Admin, Technology Upgrades (10+ years), iPhone Devices (10+ years), Android (10+ years), Excel (10+ years), IOS (10+ years), VPN (10+ years), Oracle (2 years), Linux (10+ years), Mobile Device Management (5 years), Inventory Management (10+ years), IT Operations (10+ years) Links https://www.linkedin.com/in/david-dyer-8a8859149 Assessments Basic Computer Skills: PC   Highly Proficient April 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/i4oyfi-s7u8elz1 Technical Support   Highly Proficient April 2019 Measures a candidate's ability to apply protocols to identify errors and solutions

in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/hnho1rem-htd32-t Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information References and Letters of Recommendation available upon Request.

Name: Tonya Howell

Email: mark04@example.org

Phone: 001-283-821-2673x004