FRONT END DEVELOPER FRONT END DEVELOPER Richmond, VA Work Experience FRONT END DEVELOPER Udemy May 2017 to Present UDEMY Completed development projects to test my understanding of front- end framework. Tested front- end code in multiple browsers to ensure cross-browser compatibility. Consulted and documented UI best practices and code standards. Leveraged responsive web frameworks to complete product deliverables ahead of time. LENDING ADVISOR VIRGINIA CREDIT UNION May 2016 to May 2017 Evaluate member needs and recommend products to help them meet financial goals. Accurately process and close consumer, commercial, and mortgage loan applications. Exceed all department metric and sales goals while providing superior member service. Use cross selling techniques and knowledge to offer beneficial products and services. ACCOUNT CONSULTANT VIRGINIA CREDIT UNION November 2015 to May 2016 Provide superior member service by accurately performing account related transactions. Ensure membership retention by building rapport and strengthen existing relationships. Recommend beneficial products and services to members based on their needs. Abided by all VACU, BSA, and CIP related policies to maintain state/ federal compliance. 911 Telecommunicator HALIFAX COUNTY BOARD OF SUPERVISORS January 2015 to November 2015 Receive inbound calls requesting emergency police, fire, and ambulance services. Use probing questions to determine location, problem, and proper emergency response. Process after hours information and non-emergency requests for city departments. Maintain and utilize government computerized data systems and teletype networks. Education BACHELOR OF ARTS IN COMMUNICATION in Intro to Marketing VIRGINIA WESLEYAN UNIVERSITY August 2011 to May 2014 Skills MS OFFICE, ACROBAT, ADOBE ACROBAT, EXCEL, OUTLOOK

Name: Melissa Mcfarland

Email: thomasmaldonado@example.org

Phone: 925.706.4555x5733