

Systems Administrator Systems Administrator Systems Administrator - SpeediShuttle Honolulu, HI  
Authorized to work in the US for any employer Work Experience Systems Administrator  
SpeediShuttle - Honolulu, HI August 2015 to Present \* Provides systems administration in  
transportation industry for corporate office, outer islands and Seattle \* Traveled to outer islands on  
short notice including after hours and weekends, outstanding DMV record \* On-call 24 hours / 7  
days a week \* Repairs and services hardware including phone systems, servers, computers,  
laptops, printers, and tablets Systems Administrator, Officer 1st United Credit Union - Pleasanton,  
CA November 1998 to August 2015 I held positions of increased responsibility for 17 years that  
included Computer Technician, Technical Specialist, Network Administrator, and was promoted in  
February, 2010 to Officer. \* Provided systems administration in banking industry for corporate  
office and 10 branches \* Supported 30+ servers and 200+ workstations in TCP/IP environment \*  
Created datastores and provisions virtual servers \* Created shared storage for departments \*  
Installed, managed and supported the hardware/software/networking devices \* Developed solutions  
for failures and complex technical problems to deliver a sound and stable environment \* Supported  
staff by quickly troubleshooting technical issues in a professional, accurate and efficient manner \*  
Monitored email, web filtering, and antivirus security \* Consulted with staff, management and third  
party vendors to ensure that network standards for control, security, and disaster recovery were met  
or exceeded \* Developed action plans/project management for virtual/physical servers, shared  
storage, pc, and networking equipment; includes backup schedules, virus protection, disaster  
recovery testing, server thresholds, pc requirements and upgrades, pc security, and procedural  
documentation \* Added technical knowledge to ensure IT systems were utilized efficiently for our  
staff and members Education Chabot College - Hayward, CA Skills Active Directory (7 years),  
Exchange (10+ years), MICROSOFT OFFICE (10+ years), Hardware (10+ years), Fiserv, security  
(10+ years) Additional Information Operating Systems: VMware ESXi 5.1, NetApp Data ONTAP 8.3,  
Windows 7, 10, Windows Server 2003, 2008, 2012 Security: McAfee ePolicy Orchestrator 5.1,  
Websense TRITON 7.8x, IBM MaaS360 Applications: Fiserv Focus XP, Microsoft Active Directory,  
MS Office 2010, 2013, 2016 MS Exchange 2010, 2016

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