Systems Administrator Systems Administrator Systems Administrator - AT&T Jacksonville, FL Work Experience Systems Administrator AT&T - Jacksonville, FL 2008 to Present Systems Administrator with 20 years of experience with Microsoft Windows server and client operating systems. Results driven, proven team player and collaborates effectively amongst a diverse work environment.

AT&T, Jacksonville, FL - 2008 - Present Senior Specialist- Systems Administrator - System Deployment - Windows Install and configure Microsoft Windows Server 2008/2012R2/2016 on HP and Dell hardware, including VM and Cloud deployment to support internal and external customers. Collaborate with teams across the organization to streamline and develop better build practices, through testing and documenting procedures. Reviewed all blueprint designs for Windows server projects to validate the project met technical and build standards. Troubleshoot hardware issues with vendors and coordinate with technicians when a server is not functional resulting in project delays. Installed and configured Veritas Netbackup and EMC Avamar backup client applications. Created VMware containers within VM host clusters for deploying Windows Server operating systems. Systems Administrator I - Windows Server Team AT&T - Bothell, WA 2001 to 2008 Provided on call support for Microsoft Windows servers, troubleshooted issues during server outages and worked with internal teams and outside vendors to limit downtime. Developed and maintained back up environment utilizing Tivoli Storage Manager and created data retention policies geared toward customer needs. Tested and rolled out Microsoft security patches utilizing Update Expert. Implemented an imaging process to build servers across the network utilizing remote management capabilities. Maintained File and Print services for 10000+ users. Created AD user accounts and Domain Groups. Desktop Support AT&T - Bothell, WA 1999 to 1999 Analyzed and rectified hardware, network, operating, and application system software issues for over 4,000 wireless users, including executive staff. Developed corporate standards for desktop computer software and hardware. Installed approved hardware and software, and configured standard operating systems. Supported point of sale company sites for both hardware and software. Completed several major projects, including Honolulu Cell Conversion and company-wide VPN implementation. Education Bellevue Community College - Bellevue, WA

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