

Systems Administrator Systems Administrator Systems Administrator - Delphinus Medical Technologies Southfield, MI Dedicated Microsoft System Administrator with 7+ years' experience and proven success in deploying, evaluating and maintaining IT systems aimed at improving quality and efficiency by automating; Leads strategically and collaborates with cross-functional teams; Aligns end-user needs with long-term solutions to complex challenges; Adept troubleshooter consistently focused on identifying, isolating, and resolving technical issues, assessing risk, and developing mitigation tools.

Work Experience Systems Administrator Delphinus Medical Technologies - Novi, MI June 2017 to Present Work with engineering team on the requirements and provides recommendations for improvements. Forecast utilization patterns and identify modifications or upgrades needed. Recommend and approve changes/enhancements for improved systems availability, reliability and performance. Provide technical direction for the planning, designing, and execution of testing efforts. Ensure that tests evaluate all possible impacts on the current infrastructure or application. Provide tier 3 production support. Coordinate problem resolution among a variety of functional areas and provide Became subject matter expertise support for diagnosing and resolving problems.

Technical Consultant Tech Enterprise August 2016 to August 2017 St. Shores - Michigan Customer liaison to project requirements, scope and integration with existing systems Development, configuration, integration, testing, optimization, implementation and debug of customer solutions Testing of software applications or hardware devices that may be deployed to enhance solution. Resolve technical issues and offer proactive technical support. Development of tools that may be used by others to help provision, manage or troubleshoot large scale deployments. Documentation of solutions to ensure support teams and other consultants can participate in support and onward development.

Technical Specialist Engineer Lecico - Alexandria, EG January 2015 to June 2016 - Egypt Supervising, coaching and mentor help desk team to provide ideal and fast problem solving for more than 250 employees and 20 remote branches. Responsible for management, maintenance and architecture of storage, virtualized environment, servers, network devices, and productivity tools. Prepare regular reports, perform audit on various operations and evaluate processes as per business requirements.

Maintain and monitor all network, security and computer systems to meet the organization's current and future requirements. Responsible for maintenance contracts, reviewing and negotiating.

Systems Engineer Arab computers - Alexandria, EG November 2013 to December 2014 - Egypt

Support and responsible of system administration activities on Linux environment. Provide implementation solutions and designs on AWS cloud. Understand and Identify system data, hardware or software components required to meet user/company needs. Managing assigned projects and program components to deliver services in accordance with established objectives. Complete configuration, installation and support of equipment in Linux and Microsoft server environment. Disaster Recovery and daily data backup using Tapes systems. IT Help Desk

Signup for Computer Services - Alexandria, EG February 2010 to October 2012 - Egypt

Deploying new hardware, server backups and evaluating new software and security risks. Identifying and reporting on the budgetary implications of customers projects and upgrades. Diagnosis of desktop, application, networking issues. Provided 1st line support to customers.

Education Bachelor's in accounting and business management in e-commerce Academy of Management and Accounting - Alexandria, EG

Skills Active directory, Dns, Encryption, Dhcp, Vpn, Backups, Scripting, Saas, Hyper-v, Bash, Ftp, Symantec, Emc, Policy management, System Administrator, System Admin, Vmware, SCCM

Links <http://linkedin.com/in/serry>

Additional Information

SKILLS Office 365, Active Directory, Domain Controllers and Group Policy Management vCenter, vSphere, Hyper-V and ESXI Hypervisors Hubstor, Veeam and AppAssure backups DHCP, DNS, FTP, VPN, WDS, WSUS, KMS, MDT and SCCM technologies. McAfee ePO, Symantec SEP Encryption and Endpoint protections. Barracuda Content Shield, Emails gateway, Symantec Bluecoat, Proofpoint emails and content protection SaaS solutions. Azure and AWS Nimble, EMC and Qnap storages Dell PowerEdge, Blades and HP ProLiant servers. PowerShell and Bash scripting.

Name: Nicole Garner

Email: acole@example.net

Phone: 742.382.7206x697