

IT Administrator IT Administrator IT Administrator - Texas Medical Alliance Richmond, TX
Authorized to work in the US for any employer Work Experience IT Administrator Texas Medical
Alliance November 2017 to Present Systems and Operations: Supporting Server, Networking,
Cloud, and Phone Systems IT Asset Inventory Management: Involved cataloging IT Assets,
developing an Inventory system, refurbishing PC's Project Consulting: Advising and assisting with
technology projects, improvements to the business' IT dept Helpdesk: Assisting with any technology
problems users may experience Tier I Security Analyst Security Operations Center February 2016 to
June 2017 Triage an alert que and investigate incidents for malicious activity Analyze packet
captures, net-flow, and log data. Formulate reports, create and manage cases, escalate incidents to
Tier II analysts Communicate with agencies to provide solutions to and possible causes for
incidents Research into investigations and potential threats Develop and deploy monitoring
solutions to agencies Utilize tools daily (Wireshark, Splunk, ELK stack, Vectra, Endgame, Kibana,
Stealthwatch, Cisobox) Assist with various projects, such as participate in POC's, build yearly
budgets, refine overall SOC strategy Education Technology Management Texas A&M University
May 2018 Skills NETWORK SECURITY, NETWORKING (Less than 1 year), SPLUNK (1 year),
SECURITY (1 year), OPERATIONS (Less than 1 year) Certifications/Licenses Splunk Power User
March 2017 to Present Additional Information SKILLS Technical Vulnerability Testing Management
Cyber Security Operations Network Security Human Resource Development Cyber Incident
Investigation LAN Networking Project Management Cyber Security Unix OS Management Theory
Data Analysis Windows OS Desktop/Server Communication Splunk Python Scripting Technical
Business Writing Case Management C++ programming Public Speaking Configuration
Management Troubleshooting

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