

Network Technician Network Technician Monroe, GA Work Experience Network Technician Total  
Technology Solutions - Bogart, GA February 2017 to Present Network Administrator Quality  
Network Solutions - Sullivan, IL January 2015 to November 2016 Expert in computer operation and  
troubleshooting both computer hardware and software ? Expert in computer networking  
establishment and troubleshooting ? Familiar understanding of most office technology (fax  
machines, printers, scanners, etc) ? Capable of heavy lifting if it is required to do so (60+ lbs) ?  
Professional behavior when in a work area ? Familiar with inventory controls ? Expert in virus  
removal procedures ? Some knowledge of soldering ? Familiar with several versions of Linux  
Operating Systems (Ubuntuo, Mint, Fedora, Red Hat, Knoppix, and Backtrack) ? Expert in  
computer repair ? Expert in installation of Linux, Windows 2000, Windows Server 2003, Windows  
Server 2008, Windows XP, Windows Vista, and Windows 7 ? Knowledge of server roles (DNS,  
DHCP, Web Server, WINS, and Streaming Media) ? 2 years of experience establishing and  
maintaining networks using Cisco Routers ? Experience with user end communications ? Some  
experience gathering quotes for users ? Capable of standing for extended periods of time ? Able to  
drive long distances between work environments ? Experience uploading and deploying images  
using FOG ? Experience creating and maintaining server backups ? Understanding of Fortigate  
firewall settings ? Able to maintain calm demeanor under pressure or stress ? Ability to maintain  
and create entries in Active Directory ? Experience creating and maintaining accounts via Gmail ?  
Can respond and resolve issues made apparent by users in a timely manner ? Experience creating  
and maintaining virtual servers via Hyper-V ? Able to resolve user end issues without disrupting  
their work ? Can troubleshoot advanced level network issues ? Able to create/maintain  
spreadsheets documenting inventory of a work area, including but not limited to: computer counts,  
server addresses, IP ranges, wireless networks/passwords, printers, users, and software being  
deployed ? Knowledge of deploying software to iPads via Airwatch ? Vast knowledge of Chrome  
management console ? Knowledge of Kaspersky antivirus deployment and maintenance Education  
Hannibal Senior High - Hannibal, MO August 2009 to May 2013 Computer Service Technology  
Hannibal Career & Tech. Center - Hannibal, MO 2012 to 2013 Computer Network Technology

Hannibal Career & Tech. Center - Hannibal, MO 2011 to 2013 Skills Microsoft office (8 years), Microsoft Exchange (4 years), Active Directory (5 years), Network Administration (4 years), Networking (4 years), Remote support (5 years), Computer Repair (4 years), Firewalls (4 years), Customer Service Skills (2 years), Windows 7 (7 years), Windows Server (4 years), Windows 10 (3 years), Printers (4 years), School IT equipment (2 years), Group policy (4 years), Network Management (3 years), Antivirus (4 years), TCP/IP (4 years), DNS (4 years), Dhcp (4 years), Google Docs (3 years), Google Drive (3 years), Google domain (2 years), Adobe (2 years), Virtualization (3 years)

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