

IT Security Analyst IT Security Analyst IT Security Analyst - BlueGreen Vacations Deerfield Beach, FL Work Experience IT Security Analyst BlueGreen Vacations - Boca Raton, FL 2012 to Present

- Regulate access controls for network rights and permissions for business employees and vendors to meet compliance standards.
- Security assessments such as vulnerability scanning, risk analysis, and penetration testing were performed to provide understanding of current security concerns and take measures to prevent possible threats.
- Security audits and reviews were performed to ensure the organization meets and surpasses compliance standards such as PCI.
- Reviewed current security processes and procedures to provide understanding and measures for improvement.

Online Support Associate Fiverr - Deerfield Beach, FL 2012 to 2014

- Troubleshoot and resolve customer inquiries and concerns regarding the use of Fiverr's services along with any issues they may be experiencing.
- Application testing and analysis were performed prior to new updates being released to customers.
- Ensure accurate logging and tracking of all issues, technical and nontechnical, to provide the necessary metrics for analysis of services to provide understanding for improvement.
- Design and execute vulnerability assessments to monitor fraud and other similar suspicious activities.

Intern Broward Health - Fort Lauderdale, FL 2009 to 2009

- Assist in the planning and integration of a major upgrade for the health facility. Assistance included testing software and performing mock test with various software for bugs, compatibility concerns, and other similar issues with the new system.
- Update and maintain online documentation of new applications and features provided within the upgrade.
- Resolve technical issues and concerns by troubleshooting hardware and software problems faced by the organization's employees.

Education

Masters of Science in Information Security Nova Southeastern University - Davie, FL 2013 to 2015

Bachelor of Science in Computer Science Florida Atlantic University - Boca Raton, FL 2006 to 2011

Certifications/Licenses ITIL Foundation Certification September 2013 to Present

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