Database Administrator Database Administrator Database Administrator Atlanta, GA Authorized to work in the US for any employer Work Experience Database Administrator Viavi Solutions - Atlanta, GA 2016 to Present * Skillfully supported SQL databases on SQL Server 2012, 2014, and 2016 platforms. * Provide user account creation, maintenance and deletion to increase user productivity and security. * Proactively monitor server and database environments for performance and reliability issues for timely resolution. * Perform database upgrades to ensure system efficiency. * Apply patches on SQL Server databases to ensure maximum database reliability and stability. * Perform systems design, analysis and software configuration of the application to meet technical needs. * Troubleshoot Windows performance issues and database issues to enhance system efficiency. Database Specialist Ceridian - Atlanta, GA 2015 to 2016 * Created SQL scripts for system changes, application support issues, data retrieval requests, and system performance issues. * Troubleshot and resolved SQL database issues to ensure the database was functioning at optimal levels. * Traced, captured and saved data about events triggered in the application to aid in troubleshooting activities. * Recognized code, process and/or standard inefficiencies and made recommendations for improvement. Database Administrator Cerner Corporation - Kansas City, KS 2014 to 2015 * Skillfully supported SQL databases on SQL Server 2005, 2008, 2012 and 2014 platforms. * Scheduled jobs for loading data between sources to streamline database update process. * Effectively created, altered and maintained system roles and permissions to users on various database objects. * Monitored database size and growth, and performed space allocation on an as-needed basis to increase efficiency. * Performed database backups and restores to enhance system reliability and stability. * Deployed scripts in different environments to create or modify tables, views, triggers and stored procedures. * Conducted performance monitoring and tuning, and ensured data was moved from one server to another. * Led a project to architect, install, configure and manage a Windows failover cluster in active/passive mode for a SQL Server 2014 database. Database Developer Verizon Communications - Tampa, FL 2013 to 2014 * Wrote DDL/DML scripts to create, manage, and optimize database storage structures and objects such as data files, tablespaces, indexes, views, procedures, and functions. * Performed script changes in

development, and production environments to ensure synchronization. * Participated in code reviews to outline database design specifications for projects/releases. * Maintained production support for ETL and monitored workflows to ensure all workflows were running properly. * Troubleshot workflow failures through a restore and recover process, and moved mappings from one environment to another to ensure all environments were in sync. Education Master of Science in Information Technology Nova Southeastern University - Fort Lauderdale, FL 2018 Bachelor of Business Administration in Computer Information Systems Georgia State University - Atlanta, GA 2012 Links https://www.linkedin.com/in/jondamccord Additional Information CORE COMPETENCIES * Information Technology * Conceptual Development * Strategic Planning * Database Administration * Performance Analysis * Process Improvement * Enterprise-Wide Systems * Design Specifications * Database Development * Performance Development * Replication * Database Security * Technical Integration TECHNICAL SKILLS Databases: MySQL, MS SharePoint, MS Access, Oracle 10g/11gR2, SQL Server 2005/2008/2012/2014, DB2 Database Tools: Net Backup, Oracle Enterprise Manager, SQL*Plus, RMAN, Oracle ASM Storage, SQL Server AlwaysOn, SQL Server Failover Cluster Manager, SQL Profiler, Oracle Configuration Manager, Opatch utility, Database Configuration Assistant, Explain Plan, Oracle Golden Gate, Net Backup, PerfMon, DBCC Utilities, Tuning Advisor OS Platforms: Windows Server 2008 R2, Windows Server 2012, UNIX, Red Hat Linux, AIX, HP-UX, IBM Mainframe Languages: Java, HTML, CSS, VBA, PL/SQL, SQL ETL Tools: Informatica, SSIS System Monitoring/Maintenance: Zabbix

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