Mathematics Supplement Instructor Mathematics Supplement Instructor Mathematics Supplement Instructor - California State University Los Angeles, CA Work Experience Mathematics Supplement Instructor California State University - Los Angeles, CA August 2016 to Present - Los Angeles ? Design effective learning strategies for students in mathematics. ? Use redirecting guestions and group work in sessions to improve the understanding of an individual. Administrator Tata - Delhi, Delhi April 2016 to December 2016 Consultancy Services, Delhi, India Under the Payroll of Datacore Technologies Pvt. Ltd., Bengaluru, India Apr 2016 - Dec 2016 Worked on SQL 2000, 2005, 2008, 2008R2, 2014 SQL server and performed following duties ? Planning future and performed MS SQL installation Patches and Upgrades. ? Capacity planning, performing backups, restore and managing user access and data security. ? Configure HA: Clustering, replication, log shipping. ? Troubleshooting problems pertaining to Performance, Application management. ? Given presentation and Training on Log Shipping to Air Force Technical Officers Onsite- Nagpur. ? Data refresh, data load, Database cloning to dev and test databases. ? Performance tuning, Index management and stats. SQL Database Administrator HCL Technologies - Noida, Uttar Pradesh August 2013 to August 2015 Installed SQL Server standalone 2000/2005/2008/2008R2 on Windows Server 2000, 2003, 2008R2. ? Service Pack Upgrades for SQL instances. ? Implemented SQL server high-availability solutions using Replication, Mirroring, Log shipping. ? Rebuild and Restore of 'Master'/System Database, User dbs in OS Corrupt scenarios. ? Expertise in implementing SQL Maintenance plan/s for db backups/cleanup, managing space in logical & physical structures. ? Requests (run script, check data, check jobs, troubleshoot problems, grant security). ? Exposure to direct client handling and communication with business users. TECHNICAL EXPERTISE & SKILLS Programming Languages: SQL, PL/SQL, R Software: Microsoft word, Excel, Powerpoint, HTML, SAP Logon, Tableau Database Tools: MS SQL Server Backup Tools: TSM, Litespeed Monitoring: Nagios ITIL: HPSM, Service Now PROJECTS ? Airbnb Data Analysis(Hive, Microsoft Excel and Tableau). ? Research Paper on improvement in Cal State LA Admission and Management process (Google Survey, Analysis using Excel). ? IMMOLS(Integrated Material Management Online System) of Indian Air Force for TCS. ? GAP a retail giant for HCL. Education

Master of Science in Information System State May 2017 Bachelors of Technology in Information Technology NC College of Engineering - Panipat, Haryana August 2013 Links http://www.linkedin.com/in/upma-kumar-07815575

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