

Nexxgenesis Network Solutions Production Manager Nexxgenesis Network Solutions Production Manager Work Experience Nexxgenesis Network Solutions Production Manager August 2018 to Present Answering all incoming calls and requests from the customers Managing the installers schedules Making daily customer follow up calls Scheduling all jobs Working directly with all installers to schedule, trouble shoot and complete any customer requests Managing employee payroll and time sheets Permit and Production Manager Scheduling all Inspections with County, City or Municipality - Zephyrhills, FL October 2017 to September 2018 Coordinating all jobs after sales. Seeing each job through after sale from permitting to installation, to completion of system with Electric company Working directly with all Engineers to request any drawings Scheduling all jobs Scheduling all Inspections with County, City or Municipality Preparing all Permit packets, including completing any drawings or designs needed Working directly with all installers to schedule, trouble shoot and complete any customer requests Maintaining the department budget and any expenditures Managing department of 4 employees Managing employee payroll and time sheets IT Project Manager ETL & Product Development Data Marketing - Tampa, FL October 2016 to September 2017 Development Manager7 Executing all internal requests between the teams. Developing a plan for data ingestion and transfer. Developed, planned and maintained internal software. Managed team of 9 developers throughout the SDLC of each project. Ensured dev team worked under best practices set forth by our system architect. Define request requirements, goals and deliverables Produce effective technical and project documentation Developed Project Road map and maintained long term goals for the project Maintained a Project Plan for short and long-term schedule Managed ad hoc requests using the Project Plan Managed a project back log within TFS for the Software development team Ensuring that all elements of a project are planned, scheduled and developed within the timeline, scope and business requirements. Escalating issues when necessary Accurately estimating and meeting deadlines Identifying risks and road blocks that may hinder a project, using solutioning meetings to solve any of the issues Holding daily stand ups, weekly planning. Backlog grooming, retrospectives Meeting with internal clients to identify requirements, setting deadline expectation,

and reviewing after delivery Maintaining the monthly Capitalization report Delivering Weekly status' of all projects, deadlines, and future plans Responsible for the overall quality of delivered software Mentoring members of the project team Monitoring and measuring performance at a project level

IT Project Manager Financial Software Platform - Tampa, FL January 2016 to September 2016 Executing Financial Platform and Cloud based software development projects. Defining project scope, goals and deliverables Produce effective technical and project documentation Managing, allocating, and slotting Project budget Slotting Resources and maintaining schedule for Team Members Promoting positive team morale Ensuring that all elements of a project are executed accurately and within budget. Escalating issues when necessary Accurately estimating and meeting deadlines Identifying risks and road blocks that may hinder a project Establishing milestones, anticipating issues, and monitoring adherence to project scope, schedules and requirements Responsible for the overall quality of delivered software Mentoring members of the project team Monitoring and measuring performance at a project level

Healthcare Software Company - Tampa, FL May 2015 to December 2015 **IT Project Manager Healthcare Software Company May 2015 to December 2015** Executing EHR software development projects. Defining project and deliverables for each Sprint Produce Documentation and Mockups when needed Tracking and reporting on the status of projects to stakeholders On Site Implementation and training for Clients Direct team of Developers and troubleshoot issues when developing Ensuring that all requested changes are within budget and Sprint timeline Escalating issues when necessary Accurately estimating changes within each Sprint Establishing milestones, anticipating issues, and monitoring adherence to project scope, schedules and requirements Responsible for the overall quality of delivered software Monitoring and measuring performance at a project level

Software Quality Assurance Analyst August 2014 to May 2015 Performed end-to end functional and regression testing of desktop and web-based applications, Participated in front end, exploratory, functionality, regression, GUI, UI, acceptance testing, compatibility, release compatibility testing cycles Partner with business, DBAs, and application developers in an agile environment. Collaborated with analysts and production support

to identify defects, data issues, and plan project enhancements Wrote and executed test cases for functionality, acceptance, compatibility, and regression testing Performed functional, regression, integration, and performance testing of new projects and code enhancements Utilized Test Manager within Visual Studio to document and track defects Perform Application Comparison Analysis between the legacy winform application and the latest web-based version Performed monthly data analysis with in our reporting / analytics system Helped with the implementation of our software to large clients including Humana Involved in production roll outs with the development and business teams Environments: VS2012, HTML, Chrome/IE10, SQL2008 R2, TFS 2010 Test Manager, TFS 2015, Microsoft Project 2010, Balsamiq 2017 Note: Details of previous non- IT work experience can be supplied upon request Education Digital Product Management University of Virginia on Coursera June 2017 Associates in Arts in Mathematics Education Pasco Hernando Community College - Dade City, FL May 2009 Skills clients (Less than 1 year), Database (Less than 1 year), energetic (Less than 1 year), Excel (Less than 1 year), Mac (Less than 1 year), Mac os (Less than 1 year), Microsoft office (Less than 1 year), Microsoft project (Less than 1 year), Microsoft sharepoint (Less than 1 year), Ms office (Less than 1 year), Ms project (Less than 1 year), Outlook (Less than 1 year), Powerpoint (Less than 1 year), project management (Less than 1 year), Quality assurance (Less than 1 year), Self motivated (Less than 1 year), Sharepoint (Less than 1 year), software implementation (Less than 1 year), testing (Less than 1 year), training (Less than 1 year) Links <http://www.linkedin.com/in/carriehall813>

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