Network Administrator Network Administrator - United States Army Midlothian, VA Detail-oriented Network Administrator with a strong background in network technologies, security, and troubleshooting. Experienced in team development with a history demonstrating the ability to complete tasks accurately despite interruptions. Work Experience Network Administrator United States Army - Fort Bragg, NC 2017 to Present Configure all hardware devices and software settings to optimize network performance Install wiring, cabling and devices to establish, repair and improve network operations Create manuals and other documentation for use in new employee training Participate in on-call shifts at certain times, including holidays and weekends in case of system or network- related emergencies Provide effective resolutions to issues and escalated problems with knowledgeable support and quality service Helper MidloAire - Midlothian, VA 2013 to Present Retrieve materials, tools and equipment from trucks and deliver to skilled workers 

Confer with users to isolate and identify malfunctions, conducting speedy repairs to restore full functionality Collect and remove debris from work sites to maintain team productivity and minimize safety hazards Sales Associate Vapor Connection VA -Midlothian, VA 2014 to 2016 Built and maintained effective relationships with peers and upper management to drive team success toward common sales, service and operational goals Answered incoming telephone calls to provide information about products, services, store hours, policies and promotions Arranged new merchandise with signage and appealing displays to encourage customer sales and move overstock items Education John Tyler Community College -Chester, VA Diploma of Advanced Studies Midlothian High School - Midlothian, VA Skills Networking, Technical Support, Vmware, Windows, Active Directory Military Service Branch: United States Army Rank: E4 Certifications/Licenses CompTIA Network+ CompTIA Security+ Additional Information Top Secret/SCI

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