IT Project Manager IT Project Manager Houston, TX Authorized to work in the US for any employer Work Experience IT Project Manager Black Knight Financial Services - Houston, TX May 2016 to Delivering multi-disciplinary IT projects within budget, at schedule and to the quality Present desired by the owner Managing 8-12 enterprise information systems projects with an estimated 2,000-5,000 man-hours average Preparing and implementing project execution plans and sub-plans, as per the project charter documents Leading all project phases from initiation and requirements gathering through to configuration and UATs Portfolio, program and project administration and reporting on schedule, cost, risks, quality and performance Delivered a ~\$300k/p.a. savings through enhanced data integration between project and accounting systems Modeling resource capacity, utilization, and headcount for improved forecasting and base loading Preparing and managing projects logs and KPIs for executive reporting and presentations IT Project Management/Operations Analyst Black Knight Financial Services: RealEC Technologies - Houston, TX May 2015 to April 2016 Data optimization and validation of corporate accounts with advance MS Excel applications Managed schedule, technical specs, data analysis, and training for company s project and accounting systems Co-managed software development that integrated the enterprise time and project management Operations Manager Novotny & Company - Houston, TX May 2011 to September 2013 Managed 12+ employees during property tax protest season. Optimized personnel management by training employees in troubleshooting, procedures, safety, interpersonal communication and client interaction to ensure customer satisfaction. Evaluated client accounts for quality control, which included reviewing and analyzing various system reports. Education Bachelor's in Petroleum Engineering University of Houston - Houston, TX 2011 to 2015 Skills Project Management (5 years), Visual Basic (1 year), TFS (3 years), Engineering (3 years), Risk Management (3 years), Risk Assessment (3 years), Microsoft Office (10+ years), XML (2 years), HTML (3 years), Java (1 year), Matlab (2 years), Team Building (3 years), Strategic Planning (3 years), Conflict Resolution (3 years), Sharepoint (3 years), Data Analysis (5 years), VBA (3 years)

Name: Katherine Patterson

Email: richard00@example.net

Phone: 634.336.4335x98465