

Cyber Systems Operator (Systems Administrator) Cyber Systems Operator (Systems Administrator) Cyber Systems Operator (Systems Administrator) Whiteman AFB, MO United States Air Force Veteran with over 3 years of service as a collaborative, adaptable, and innovative Windows System Administrator. Distinguished in demonstrating a strong ability to develop creative long-term solutions to problems, to improve team performance, and to initiate improvements. Specializing in PowerShell automation and tool creation. Authorized to work in the US for any employer Work Experience Cyber Systems Operator (Systems Administrator) United State Air Force - Whiteman AFB, MO 2014 to 2018 Provided tier 2 support for 6400+ users, 7400+ computers and 80 servers across 2 domains over 1 network, with 99.7% availability, all worth \$56M.

Automated extensive administrative tasks savings the Air Force roughly \$1M in man hours. Increased productivity by creating systems to increase information sharing, reduce information gathering time, and increase customer capabilities to assist their technicians. Reduced research time by automating dependencies on an in-place system which had heavy maintenance requirements to be operable. Created standard operating procedures and held training sessions on the remediation of company computer policy violations resulting in the hardening of systems. Redesigned neglected vulnerability scanners to company policy standards and automated the distribution of the results to device owners resulting in improved long-term cyber security posture and awareness, 100% compliance of scanners, and significant reduction in daily tasks. Designed, developed and maintained PowerShell based tools to automate repetitive or frequent customer requests. Education Associates Degree in Applied Sciences in Information Technology in Applied Sciences Community College of the Air Force - Montgomery, AL 2015 to 2017 Skills ACTIVE DIRECTORY (3 years), DNS (2 years), BMC Remedy (4 years), VIRTUALIZATION (Less than 1 year), PowerShell (3 years) Links <http://www.Linkedin.com/KyleLH> Certifications/Licenses CompTIA Security+ CE+ May 2015 to May 2021 Microsoft Technology Associate: Windows Server Administration Fundamentals May 2018 to Present Additional Information Technical Skills: Operating Systems: Windows 7, Windows 8.1, Windows 10, Windows Server 2008 R2, Windows Server 2012 Scripting Languages: PowerShell, .Net Framework, XAML Virtualization Systems:

Hyper-V, VMWare Horizon System Security: McAfee Suite Storage and Backup Solutions: EMC
Unisphere Productivity Packages: Microsoft Office 2010, Microsoft Office 2013, Microsoft Office
2016 Remote Utilities: Remote Desktop Others: Microsoft Active Directory, DNS, DHCP, WSUS,
NTFS Security Permissions, Tenable SecurityCenter, BMC Remedy, Net IQ Directory and Resource
Administrator, WMI, WPF Security Clearance: Top Secret / Sensitive Compartmented Information
(TS/SCI) Security Clearance 2015 to 20 Mar 2021

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