Network Administrator Network Administrator System Administrator Sacramento, CA Work Experience Network Administrator Fuse3 Communications - Sacramento, CA 2017 to Present Account manager for dedicated sites, maintain servers, desktops, software & peripherals   300+ servers 1500+ workstations, 400 VOIP handsets team of 3 helpdesk   manage support requests to ensure up time for users (50+ sites - various SMB - local + remote)   maintain network and workstations (10 - 250+ users per site) - SonicWall, Sophos Network Administrator PDC Technology - Sacramento, CA 2014 to 2017   Troubleshoot and maintain servers, desktops, software & peripherals   20 servers 160 workstations team of 2, manage all incoming requests hardware purchases   Maintain, backup, support and manage vm's (SBS20XX - XenServer, Hyper-V) Manage support requests to ensure up time for users (14 local sites - various SMB)   Maintain network for optimal productivity (10 - 25 users per site) - SonicWall TZ products Onsite Technician Staples - Sacramento, CA 2012 to 2014   Hardware and software troubleshooting repair and replacement - residential   Onsite scheduling, onsite repair and troubleshooting   Aales, training in operation of desktop - laptops & peripherals   Employee training sales, troubleshooting and general IT practice (25 employees)

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