

IT Systems Administrator IT Systems Administrator IT Systems Administrator Kissimmee, FL  
Authorized to work in the US for any employer Work Experience IT Systems Administrator Artemis  
Lifestyles - Kissimmee, FL July 2019 to Present Systems Analyst Marriott International, Inc. -  
Orlando, FL February 2019 to July 2019 Technology Analyst Cru - Orlando, FL November 2017 to  
February 2019 Provide user support and customer service to staff Respond to questions from staff  
through different access points (phone, walk-in, email, company and Social Media) Accurately log  
all Service Desk incidents using company software Become familiar with available help resources  
Become a G Suite admin to manage emails and inboxes Help Desk Technician Women's Care  
Florida - Orlando, FL June 2017 to October 2017 Systems Administrator Calvary City - Orlando, FL  
August 2013 to November 2016 Monitors and reviews system logs and detects and troubleshoots  
problems. Serve as Active Directory, VMWare, Cloud, and SharePoint Administrator. Monitors and  
maintains Windows Server operating system and additional server components Education Associate  
in Network Engineering Valencia College - Orlando, FL August 2017 to May 2019 Bachelor's in  
Computer Engineering Valencia College - Orlando, FL August 2015 to May 2019 Technical in  
Network Administration Technical and Educational Center Osceola - Kissimmee, FL August 2013 to  
May 2015 High school or equivalent in Leadership Skills Professional And Technical High School -  
Kissimmee, FL August 2011 to May 2015 Skills Help Desk (2 years), Desktop Support (6 years),  
Helpdesk Support (2 years), Cloud Computing (2 years), System Administration (3 years), Active  
Directory (7 years), Security (2 years), Cisco (4 years), System Admin, System Administrator, Linux,  
Vmware, Linux Administrator Certifications/Licenses CompTIA A+ May 2014 to May 2021 CompTIA  
Network+ May 2015 to May 2021 MTA Networking Fundamentals February 2015 to Present MTA  
Security Fundamentals February 2015 to Present Microsoft Office Specialist January 2015 to  
Present MTA: Windows Operating System Fundamentals January 2015 to Present MTA: Windows  
Server Administration Fundamentals February 2015 to Present VCA6-DCV April 2016 to Present  
CompTIA Security+ May 2018 to May 2021 Assessments Technical Support Skills Expert  
December 2018 Measures a candidate's ability to apply protocols to identify errors and solutions in  
order to maintain system function. Full results:

[https://share.indeedassessments.com/share\\_assignment/qnknhmoawmiclx8j](https://share.indeedassessments.com/share_assignment/qnknhmoawmiclx8j) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information \* Proficient and have strong hardware and software knowledge and have proficiency in using and supporting, Windows 10, 7, Windows XP, Vista, Microsoft Office Suite 2013/2016 (and Office 365), MacOS, and Linux Expert level understanding of Active Directory, TCP/IP, and the Internet. Experience diagnosing PC hardware problems. Can perform advanced network functions, reports, configuration Acquire and maintain current technical knowledge or relevant product offerings and support policies in order to provide technically accurate solutions to members and team members. Excellent customer service skills with the ability to work independently.

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