

Systems Analyst Systems Analyst Systems Analyst - NAPA Conyers, GA Work Experience Systems Analyst NAPA August 2018 to Present Provide reports and make metadata changes in a Linux environment - Build and maintain SQL scripts, and complex queries for data analysis and extraction from our customers remote servers - Provide performance diagnostic expertise, best practice reviews, and troubleshooting production issues, both at the database, network infrastructure, and operating system levels - Create incidents in ServiceNow software to create tickets for document tracking and reference purposes Software Developer Infosys April 2018 to August 2018 Implemented Angular 5 UI changes using custom company themes and applying flex layout to a web-based application. These changes made the web interface more user friendly and dynamic - Worked with an agile development team where daily scrum meetings were occurring to discuss issues, and present demos of completed sprints to the product owner - Utilized GitHub for coding commits, and Visual Code for the IDE platform Analyst 2 Ciox Health Technologies November 2015 to March 2018 Planned, tested, and implemented various in-house windows applications using C#, VB, and VBA - Created web forms via ASP .NET that accepts user input through validation, then stores the information to an SQL database on an Azure server in the cloud. - Developed collections and inventory tracking applications with C# and VBA. The database is connected to either a MS Access database on the shared network, or another SQL database on an Azure server - Used SQL queries to Input, and extract data from SQL databases - Spearheaded workflow resolutions in automating processes by routing formatted user input from forms through MS Outlook to their destinations - Built a customer rate calculator that computes charges through a series of algorithms, formulas, and user selections on a windows form in excel Skills Database, Sql, C#, Html, Javascript, Json, Security, Linux, Red hat, Solaris, Cloudfront, Ec2, Windows 7 Additional Information AWS console, Visual Studio Code, Eclipse, MS Project, MS OFFICE 365, ServiceNow OPERATING SYSTEMS: Windows 7/8/10, Solaris, Linux OS Cloud Services: EC2, S3, CloudFront, Lambda, Load Balancer(s), auto scaling, Relational & NR Database management, CloudFormation, CloudWatch, CloudTrail Security: IAM, NACL, security groups, AWS KMS, Amazon Cognito LANGUAGES: C#, VB, HTML, JavaScript, SQL, Red Hat: Linux, JSON

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