

Systems Engineer Systems Engineer Systems Engineer Sherrill, NY Work Experience Systems Engineer Network Security Associates - Syracuse, NY January 2013 to April 2018 Field calls for 300 plus clients Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems, and replace defective components when necessary Investigating, resolving and closing user reported PC problems and application issues through our ticketing system Plan, coordinate, and implement network security measures to protect data, software, and hardware Load computer tapes and disks, and install software and printer paper or forms Monitor network performance to determine whether adjustments need to be made, and to determine where changes will need to be made in the future Research new technologies by attending seminars, reading trade articles, or taking classes, and implement or recommend the implementation of new technologies Confer with network users about how to solve existing system problems Design, configure, and test computer hardware, networking software and operating system software Operate master consoles to monitor the performance of computer systems and networks, and to coordinate computer network access to users Network Administrator Saunders Concrete - Nedrow, NY January 2007 to January 2012 Responsible for overseeing six locations Configured, installed and implemented network camera surveillance systems Configured, installed and implemented network wireless access points and bridges Maintained and administered computer networks and related computing environments including computer hardware, systems software, applications software, and all configurations Performed data backups and disaster recovery operations Diagnosed, troubleshoot, and resolved hardware, software, network and system problems, and replaced defective components when necessary Configured, monitored, and maintained email applications and virus protection software Planned, coordinated, and implemented network security measures to protect data software, and hardware Network Administrator Network Security Associates - Syracuse, NY January 2001 to January 2007 Building, configuring, patching, upgrading and troubleshooting of physical and virtual Linux servers (rack mounts/blades, and VMs) Taking care of backup, off-site tape storage, inventory-asset management Investigating, resolving and closing user reported PC problems and application issues through our ticketing system

Supporting users in the use of computer equipment by providing necessary training and advice  
Installing, configuring and deploying new PCs & Servers    Providing a high level of customer service  
at all times Network Administrator Oneida Healthcare Center - Oneida, NY January 1998 to January  
2001 Maintained and administered computer networks and related computing environments  
including computer hardware, systems software, applications software, and all configurations  
Performed data backups and disaster recovery operations    Diagnosed, troubleshoot, and resolved  
hardware, software, and other network and system problems, and replaced defective components  
when necessary    Configured, monitored, and maintained email applications and virus protection  
software    Planned, coordinated, and implemented network security measures to protect data,  
software, and hardware    Maintained an inventory of parts for emergency repairs    Designed,  
configured, and tested computer hardware, networking software and operating system software  
Recommended changes to improve systems and network configurations, and determined hardware  
or software requirements related to such changes    Providing a high level of customer service at all  
times Education AAS in Applied Computer Technology Mohawk Valley Community College - Utica,  
NY High School Diploma Oneida Senior High School - Oneida, NY Skills AWS, DNS, Linux, System  
Administrator, VMware, Active Directory, Powershell

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