Scrum Master Scrum Master Scrum Master - Symantec Corporation Greensboro, NC   A Proactive and goal-oriented Professional Scrum Master with six (6) years IT experience and five (5) years plus experience as a Scrum Master during which I coached team members on Agile practices, principles and also facilitated scrum ceremonies.     A highly motivated servant leader, adaptable & versatile self-starter with a reputation for integrity and accustomed to supporting & managing multi-functional teams.     Successfully managed development teams transitioning from waterfall to Agile methodology.     Strong understanding of Database technology, IT Security, Network Infrastructure, Cloud computing, Software/App development and implementation. Authorized to work in the US for any employer Work Experience Scrum Master Symantec Corporation January 2015 to July 2019 Facilitate Scrum ceremonies (Daily Stand Ups, Backlog Tech Grooming, Business Grooming, Sprint Review, Retrospective and Planning sessions, Release planning sessions).     Protect development team from outside distractions, impediments or team conflicts, and maintain focus on product backlog and project timeline.     Scrum of Scrums was conducted to bring the Scrum Master and the key leads together.     Coach the team to help them have better understanding of Scrum.     Engaged and encouraged the team to speak up during the Sprint Retrospective sessions.     Developed and maintained the Project Scrum tools, including story and action boards, charts, and product backlogs.

  Lead Scrum for multiple small web development teams in their independent sprints.     Support development teams via a servant leadership style.     Monitor project progress and resolve any impediments.     Coach and mentor team members to elevate their individual and the team's scrum maturity.     Work closely with Product Owner.     Created Agile Process Reference and JIRA guides to assist with my coaching of Agile teams.     Created JIRA dashboards to provide project visibility. Educate and reinforce scrum methodology and agile framework to team members.     Ability to keep the team accountable to both deliverables and process.     Train teams in Agile Development including the use of Project Management tools like JIRA and Confluence.     Improving communication between development teams and Collaborate with stakeholders to increase the team's velocity by adopting the lessons learned from each retrospective.     Helped the SAFe Agile transformation at both team and Program level for the successful execution to support the delivery

of strategic technology products.   Serve as a liaison between the product owners and development team to ensure that all targets and requirements are met.   Experienced in all phases of the Software Development Life Cycle (SDLC). Scrum Master CVS Health January 2014 to December 2014   Coaches and serves as a servant leader for the Mobile Development team and the Application development team to deliver software increments to the Definition of Done.   Identified and removed impediments to members of the Agile/Scrum teams.   Scheduled and facilitated Agile Scrum ceremonies including, backlog grooming, sprint planning, daily standup, review/demo and retrospective sessions.   Created Agile Process Reference and JIRA guides to assist with my coaching of Agile teams.   Created JIRA dashboards to provide project visibility.   Facilitated the product backlog grooming sessions with the scrum team to break epics into user stories through vertical slicing.   Created a valid product strategy and developed an actionable road map to aid the development of the application.   Provided Coaching, Scrum guidance and facilitation to cross functional teams developing Client facing Software applications.   Coached development teams in self-organization and the Scrum process to deliver software increments to the Definition of Done. Promoted a culture of continuous improvement by mitigating team impediments and seeking productivity improvements with regular check points for improvement action items.   Provide transparency to stakeholders through effective communication and reporting.   Ensure quality, accuracy, and completeness of each sprint's result through vigorous verification procedures. Extensive Quality Assurance / Testing experience which are automated.   Management and integration of remote team members into onsite processes.   Worked with other agile teams in a SAFe environment to deliver on a dependent project. Scrum Master Ecolab June 2013 to December 2013   Lead Scrum for multiple small web development teams in their independent sprints.   Track and remove team's impediments, identify the true source of obstacle and demonstrate skills overcoming difficult obstacles impacting the team.   Anticipate and prevent potential obstacles before they occur.   Facilitate daily stand-up, sprint planning, sprint review/demo and retrospective meeting.   Coach Team members on how to effectively use the scrum values as a guide. Partnering with product owner and ensures the team understands the objectives/goals and priorities

of scope.    Provide constant guidance to the teams, fostering the continued growth of the agile mindset.    Encouraged self - organization, meaning that the team itself removes issues whenever possible.    Act as a servant leader to the scrum team across the enablement.    Introduce new and advanced practice to improve the team and their delivery. IT Project Coordinator Freud America May 2012 to May 2013   Maintaining and monitoring project plans, project schedules, work hours, budgets and expenditures.    Organizing, attending and participating in stakeholder meetings. Coordinating weekly status meeting with project team.    Sending out meeting note and following up with action items.    Preparing necessary presentation materials for meetings.    Ensuring task deadlines are met.    Create a project management calendar for fulfilling each goal and objective. PROJECT LIST    Windows Server Migration.    PST migration.    Hardware Rollout. IT Security Analyst Fasyl Technology Group March 2008 to April 2012    Active Directory Administration. Firewall Administration.    Develop and maintain installation and configuration procedures.    Apply OS patches and upgrades on a regular basis.    Configure and support security tools such as Firewalls, Anti-virus software, Unified Threat Management (UTM), Vulnerability and Patch management software (GFI LanGuard), Fortinet Administration and support.    Office 365 and Google Apps Administration.    Offering pre-sales support to sales reps and agents (Hardware and Software upgrades).    Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs. Installation and support of SAGE ERP server.    Implementation of Enterprise Fraud Management (EFM) Solutions for Banks. IT Instructor ( IT Security) NIIT January 2007 to February 2008   Create lesson plans and teach those plans to the entire class.    Track student progress.    Stimulating learning environment.    Lab setup for students.    Test center technical support. Education Bachelor's Skills Jira (5 years), Rally (2 years), Ms office (10+ years), Kanban (3 years), Scrum (5 years), Agile Scrum (5 years), Scrum Master (5 years), Certified Scrum Master, CSM Certifications/Licenses Professional Scrum Master (PSM) Present ITIL March 2012 to Present


Name: Edward Simon

Email: jarvisjeanette@example.org

Phone: (394)511-8515x58119