

Network Security Analyst Network Security Analyst Network Security Analyst Phoenix, AZ Work Experience Network Security Analyst Secure Logix July 2015 to Present Network and Data Security Analysis for over 50 Managed Services clients Install and support LAN switches, VLAN, routed interfaced, routing protocol. Strong knowledge of network hardware including servers, routers, switches and other computer devices. Responsible for Maintenance, Support, Trouble Resolution, Root Cause Analysis and SLA maintenance for large, enterprise LAN and WAN environment, Configured and installed Cisco ASA 5500 - IPSec VPN tunnels Working with client vendors to manage shared network environment Provide analysis of IPS events and prevention of security breaches Monthly customer presentations of firewall statistics SQL customer database management Training client customer support staff Configured and installed ETM 1024/3200/5200 Series Firewalls Policy Guru Firewall management Network Engineer Secure Logix October 2012 to June 2015 Serve as the primary interface between State Farm and the Secure Logix Services group Provided network administration including LAN troubleshooting and resolution. Hands-on experience in providing network support, installation and analysis for a broad range of LAN / WAN communication systems, Cisco Catalyst 6000 Switches Involved in the configuration & troubleshooting of routing protocols Provide direct relief by supporting Border Protection projects and requests Manage day to day operations within the State Farm enterprise as it relates to Secure Logix Manage long-term projects Circuit Procurement for phone system expansion Training State Farm technical staff on the Secure Logix ETM management system Liaison for State Farm executive and technical staff and Secure Logix Sales Engineer team ETM 1024/3200/5200 Series Firewalls Network Administrator U.S. Bankruptcy Court Illinois Central District July 2011 to October 2012 Administrator of several network systems and software applications Windows Server - Domain Controller Management/Active Directory Microsoft Hyper-V virtual server - performed complete migration of data center SQL Server - Database Management/SQL Query Cisco Unified Communication Manager Microsoft IIS - SSL Certificates Microsoft ISA - Proxy/VPN Microsoft SCCM - Automated updating and imaging process as well as any software installs Microsoft Office Microsoft SharePoint Network Communication

Specialist CQuest August 2007 to April 2011    VoIP System Administration Project Management within the CQuest network    Project Manager for Phone System Migration to VoIP Configured/installed Cisco 3500 Switches, VLAN/VLAN Trunking Cisco Catalyst 3800 Routers Routing Protocols - OSPF, RIPv2, EIGRP    Supported Avaya S8500 phone server, Avaya G650 Media Gateways Avaya G700 Media Gateways    Avaya Application Enablement Server (AES) Avaya Modular Messaging (Microsoft Exchange, Avaya MSS)    Taske Call Monitoring Server Nuance Speech Attendant - IVR Administration    Microsoft Windows Server    Microsoft Office Microsoft SCCM Network Support Specialist II CQuest August 2000 to August 2007    Supported all the hardware in more than 300 public health clinics throughout the state of Illinois    Analyze network devices (firewall, router, and switches), Cisco ASA, Cisco Catalyst 2900 Switches, Cisco Catalyst 2800/2620 Routers, servers and data base applications.    LAN/WAN Network Architecture Windows Server    Managed the flow of all hardware inventory    Staged server, workstation and laptop images    Provided quality control for server/workstation imaging process    Managed production and implementation of entire client server upgrades Analyst II, SACWIS Help Desk Getronics - Springfield, IL October 1999 to August 2000    Maintained all hardware and software needs of the Department of Children and Family Services    Supported more than 6,000 desktop and laptop computers    Maintained more than 200 servers, including print servers, mail servers, PDC and BDC    Onsite repair, upgrade, installation, and maintenance on numerous client computers, networks, printers, and peripherals    Created user accounts    Monitored mainframe application and connectivity issues    Managed Access database billing system    Trained Tier 1 and Tier 2 Analysts.    Assisted Tier 1 Analysts with trouble shooting and issue resolution    Established troubleshooting procedures and protocols for all Analysts Education Administration Certification Lincoln Land Community College - Springfield, IL 2001

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