

SCRUM MASTER SCRUM MASTER SCRUM MASTER(SSM) Charlotte, NC Team-driven and energetic certified Scrum Master, with over 3 years of experience. knowledgeable in task prioritization, Software Development life Cycle(SDLC), workflow optimization and presenting information clearly, developing high performing and Collaborative teams with the ability to use agile/scrum practices to remain poised and efficient, while bridging the gap between business and technology. Work Experience SCRUM MASTER CHANDO GLOBAL GROUP, LLC September 2017 to May 2019 Facilitated a well-disciplined, self-organized and effective Scrum Team which embraced and exhibited the Agile practices Ensured that team goals and project scope are understood by everyone on the Scrum Team. Optimized team deliverables by Managing and removed all impediments. Organized and facilitated agile ceremonies like daily scrum meeting, sprint planning, sprint review and sprint retrospective meetings for multiple projects. Promoted continuous improvement by initiating transparency, adaptation and inspection which greatly helped the team to improve productivity and foster innovation Coach the team through norming and forming phases by establishing a team charter and team roles. Worked with product owners and stakeholders to prioritize feature developments and enhancements based on critical paths and business needs. Facilitated program and team refinement session new features and strategies as well as user stories, DoD, DoR and criteria for acceptance. Assessed and monitored team metrics to track the progress of work and drive improvements and innovate new approaches. Provide changes in the team by leading by example and ensuring all agile practices are implemented Defined workflows and processes in fast-paced, Agile and distributed models using tools such as whiteboarding, mind mapping and other methods. Delivered multiple software projects on time. Motivated team members by acknowledging their efforts, valuing their inputs and creating opportunity of team bonding events. Facilitated two collocated teams on their program goals.

SCRUM MASTER FIRST GULF BANK - ABUDHABI, AE February 2016 to July 2017 UNITED ARAB EMIRATES Coach teams as they grow into agile while undergoing a transformation. Work with teams to stay focused on value delivery and not the process so they stay aligned. Collaborate with program directors and product owners to break down epics to granular vertical slices that do not

span iterations. Work with teams to prepare for and plan informatively during PI Planning, with focus on dependencies and impediments. Track risks on GRID-ROAM board for visibility and proper handling of blocker at the level of management. Reported and supported RTE at the Scrum of Scrums to sink Risk and Impediments Use JIRA for creation and structuring of projects. Use Confluence to pull key matrixes for easy reporting and progress tracking purposes. Used Media platforms like WebEx, Skype, Teams for collaboration efforts with collocated and distributed teams.

Motivate teams to adapt agile process to meet their goals through creative thinking inspired by open ended questions. Work with teams to assess progress, room for improvement and celebrate every stride in their agile transformation journey Monitored iteration objectives, and critical dates to identify potential impediments that could jeopardize project schedules and identified ways to resolve schedule issues

ORACLE DATABASE ADMINISTRATOR FIRST GULF BANK - ABUDHABI, AE
March 2013 to July 2015 UNITED ARAB EMIRATES Provided effective demonstrations of alarm systems so that customers understood how to use each feature Supported twelve (12) 11.2.0.4 Dev/Test/QA single instance and three (3) production 12.1.0.2 two-node RAC databases running on Red Hat Linux platforms. The production databases ranged in size from 0.9 TB - 5.1 TB and were all part of a physical standby active (read only) data guard configuration with asynchronous replication

Heavily utilized OEM for monitoring, job scheduling, performance tuning, and other routine DBA activities Leverage Oracle Data Pump Export/Import extensively to migrate objects/schemas between environments Refreshed/Cloned lower environments from RMAN Production backups using RMAN DUPLICATE and sometimes RMAN ACTIVE DUPLICATE Utilized SQL*Loader to load data in flat files from DB2 into Oracle Monitored, traced, troubleshoot and resolved performance, capacity and backup issues using OEM and AWR/ADDM/ASH reports Participated in on-call DBA rotation and built a solid track record for responding to and resolving issues in a timely & complete manner Led the 12c POC effort and upgraded/migrated a host of Dev/Test/QA databases from 11.2.0.4 to 12.1.0.2 Heavily utilized FLASHBACK technology to flashback DEV, SIT and QA databases to existing restore points post Mock testing Education Change Management and Risk Management It Training Institute - Dubai, AE 2014 Bachelor of Arts in Banking and

Finance University of Bamenda 2013 Diploma in computer data processing It Training Institute - Dubai, AE 2013 Skills Database administration, Database, Oracle, Sql, Korn, Linux, Shell scripting, Jira, Scripting, Process documentation, Kanban, Bilingual, Fast learner, Teaching, Coaching, Process analysis, Strategic planning, Microsoft office, Documentation Certifications/Licenses SAFe Scrum Master (SSM) 2019 CSM 2016 Additional Information Skills Agile methodology expert Proficient in Scrum, Kanban and SAFe Waterfall method project management method Oracle Database Administration Proficient in Jira /confluence and rally Linux and windows Operating system Proficient in SQL, Shell scripting (Korn & bash shell) Proficient in Microsoft office tools Process documentation Teaching and coaching ability Great servant leader Great conflict facilitator Creative and fast learner Excellent communication skill Collaborative and Adaptive Strategic planning and process analysis Prioritization, organised and multi-tasking Perfectly bilingual in French and English

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