Sr. Network and Systems Administrator Sr. Network and Systems Administrator Sr. Network and Systems Administrator - Cyient Paragould, AR To obtain a promising career in the IT field utilizing my training and knowledge. To interact with team- members and colleagues to help develop a stronger and more productive workforce, contributing best practices as learned from extensive experiences. Work Experience Sr. Network and Systems Administrator Cyient - Jonesboro, AR April 2012 to Present Senior systems admin and only network admin in a team of 8; responsible for resolving escalations, end-user documentation, new implementations and audit compliance. Support approximately 1,800 employees in 15 offices and home locations across the US. Implemented and maintain a new VoIP system using Asterisk to replace existing telephony infrastructure across all US offices and home employees. Designed new Active Directory structure then developed applications and process for existing domain, workstation and user profile migration for approximately 1,000 systems. Plan and implement system and service integrations for new company acquisitions. Automated software deployment and configuration management for all servers, workstations and laptops in the US using SaltStack as an alternative to SCCM. Implemented VMware Horizon VDI for proprietary customer software environments. Planned and deployed advanced VPN client DAP security policies. Interview new and train existing IT staff. Designed and maintain AD, SFTP and other infrastructure in segregated ITAR environment. Recognized by CIO in 2016 for implementation of new technologies with the "Technology Application Star" award. Implemented RedHat IDM with bidirectional MS Active Directory user & password integration. Support off-shore IT teams in India. Systems Administrator Star Engineering Services - Houston, TX June 2011 to February 2012 Maintained and supported 50 workstations, including remote support for on-premises and off-shore users to ensure maximum productivity and efficiency. Maintained 3 replicating active directory domains, across 3 geographically separated locations, with DFS and Office365 SSO integration. Designed and deployed in-house SIP based VoIP communications system for all locations with cellular integration; including enterprise class features. Managed IT budget for procurement and integration of new hardware and software. Exploited a design and process technique in a stress and load simulation system, bringing the

model testing time down from approx. 7 hours to approx.. 16 minutes.   Designed and deployed LAN and WAN infrastructure including cabling, switching and VPNs. Geek Squad and Services Mgr Best Buy Geek Squad - Fayetteville, AR May 2009 to March 2011 Responsible for overseeing daily operations of the Geek Squad and Geek Squad services throughout the store to ensure quality of services and customer satisfaction.   Managed quarterly labor budgets for Geek Squad and PC department, also making weekly schedules.   Trained and coached employees on products and services, as well as sales techniques to ensure all budgets were exceeded.   Responsible for overseeing proper repairs on all computers and devices.   Optimized product placement and signage according to market trends; maximizing revenue potential.   Responsible for employee interviews, evaluations as well as hiring and termination. Sole Proprietor Pioneer Computer Solutions - Paducah, KY January 2008 to May 2009   Repair computers and networks for clients at their homes and offices.   Designed and/or developed tailored solutions for client's specific needs. Provided e-mail hosting, as well as web site hosting and design with integrated customer portal and group collaboration; personally designed and hosted on internal systems.   Maintained client's existing systems through repairs and preventative maintenance on a monthly basis.   Provided proprietary backup solutions integrated with VMware for disaster recovery.   David J. A. Clay, 2 of 2 Additional Information   Accomplished and goal-orientated   Excellent troubleshooting and technical support abilities   Experienced in workstation rollouts and operating system imaging   Excels in developing and motivating highly focused teams   Productivity Improvement   Operational Leadership   Experienced in deployment of a diverse array of technologies and systems.

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