

Child Welfare Caseworker Child Welfare Caseworker Child Welfare Caseworker - Franklin County Children Services Columbus, OH Multi-faceted and client-oriented professional with over 18 years of combined experience in the human services, non-profit, marketing, and corporate sectors with the ability to lead successful implementation of a variety of programs. Proven success in building client and community relations, as well as highly skilled in conflict resolution. Work Experience Child Welfare Caseworker Franklin County Children Services - Columbus, OH April 2018 to Present Provides comprehensive case management services to families in which children may be dependent, neglected or abused, as well as unruly and delinquent. Formulates and monitors case plans; and evaluates progress and effectiveness of implemented treatments, case management, and services needed. Performs required record keeping functions in SACWIS, Electronic Case file, OnBase, and prepares required paperwork; written assessment reports, case reviews, dictation and related documentation as required for court and daily case management. Assists in training and mentoring new social workers and staff. Promoted to Child Welfare Caseworker II after 12 months of successful case management. Independent Distributor It Works Global - Charlotte, NC March 2015 to April 2018 Charlotte, NC March 2015 - April 2018 Consistently achieved 100% of monthly quota and increased sales by \$50,000 within first three months, earning title as Diamond Leader. Created a customer database of over 1,000 clients worldwide that assisted team in reaching monthly goals. Trained and coached a team of 150+ sales professionals focused on servicing health, wellness, and beauty accounts. Systems Administrator Duke Energy - Charlotte, NC March 2015 to May 2016 Programmed and tested in AMAG Symmetry, Picture Perfect, BART and NICE Situator software platforms in preparation for system conversion. Assisted project teams with technical issues in the initiation and planning phases of standard project management methodology in preparation for deployment on high profile project. Collected and interpreted data for technicians to successfully install new hardware for testing. Site Coordinator Communities In Schools - Charlotte, NC August 2014 to July 2015 Provided comprehensive case management and dropout prevention for 100 students, grades 6-8, with a focus on attendance, academics, and behavior. Collected, assessed, and interpreted data related to student performance and

interventions to support continuous improvement and program success. Cultivated relationships with community partners and identified special needs through assessments; referring children/parents to outside agencies as necessary. Education Master of Arts in Human Services in Human Services Liberty University - Lynchburg, VA June 2013 Bachelor of Arts in English in English The University of North Carolina - Charlotte, NC December 2010 Skills SYSTEMS ADMINISTRATION, RECORDS MANAGEMENT, CASE MANAGEMENT, PROGRAM MANAGEMENT, MICROSOFT OFFICE Additional Information SKILLS Records management Interpersonal and written communication Intakes and assessments Case management Microsoft office Systems administration Policies and procedures Marketing Troubleshooting Program Management

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