Senior Network Engineer/Lead Senior Network Engineer/Lead Senior Network Engineer/Lead Silver Spring, MD Work Experience Senior Network Engineer/Lead British Embassy - Washington, DC 1998 to July 2019   Managed a small team of Network Engineers providing IT service support and delivery to 500 staff of UK Ministry of Defence in various satellite offices across the US and Canada   Troubleshot network, workstation and software related problems   Provided user support for network and computer applications   Ensured network integrity and security with Checkpoint and Cyberguard firewalls   Configured and installed new hardware   Management of Internet and content filtering software for all Embassy personnel   Provided daily backups of all networks within the Embassy   Maintained anti-virus software and ensured all servers and PC were up to date   Managed and supported the Embassy helpdesk software   Maintained an inventory of all hardware and software   Successfully managed the upgrade of the payroll database from UNIX to a Windows based platform   Fully upgraded entire Defence Network with no down time   Contract at British Embassy managed by the following companies: A&O IT Group 2015 to 2019 HP 2009 to 2015 EDS 2007 to 2009 British Embassy 1998 to 2007 Assistant LAN Administrator New Zealand Embassy - Washington, DC 1995 to 1998   Assisted the LAN manager in day to day development and maintenance of the network   Provided user support and troubleshot network and user problems   Administered, maintained and updated NZDS website; administered secure communications from New Zealand British Army Serviceman HM Armed Forces - London 1983 to 1994   Administered distribution of highly classified documents   Service in London, Falkland Islands, Ascension Island, Germany and USA   Achieved rank of Corporal in the Corps of the Royal Engineers   Obtained qualifications in various aspects of military training including software applications and radio communications Skills Cisco, Firewalls, Cyberguard, Network cabling, Remote access, Checkpoint, Windows 2003, Maintenance, Cabling Additional Information   Proven track record of troubleshooting wide variety of network, workstation and software related problems   Exceptional experience working in fast-paced, deadline-oriented environments   Adept at building strong business relationships with both clients and coworkers   Excellent interpersonal, organizational and communication skills   TECHNICAL SKILLS   Extensive knowledge of Microsoft server and client

operating systems   Installation and configuration of Windows 2003 server   Management of system policies   Implementation and management of remote access servers   Installation and configuration of Cisco 2500 routers   Installation and configuration of Cyberguard and checkpoint firewalls   Configuration of encrypted devices using B-Crypt   Installation and maintenance of network cabling   Working knowledge of most routers   Installation and maintenance of audio-visual equipment

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