

Intrinium / Information Security Associate Intrinium / Information Security Associate Information Tech
/ Security Spokane, WA Certified with the following. COMP TIA certifications Security+ MS
Certified Systems Admin (MCSA) MS MCSE Productivity Sharepoint TCNE NSE4 Work
Experience Intrinium / Information Security Associate Intrinium - Valley, WA June 2017 to October
2018 Responsible for monitoring networks and analyzing security incidents. Diagnosed issues and
escalated events in a real-time 24x7x365 team environment. Monitors client networks for security
events generated by firewalls, IDS/IPS, anti-virus, and other systems Analyzes security incidents
and tunes systems to eliminate false positives Tracks suspicious activity and events Escalates
critical and complex events to senior security staff Diagnoses issues and makes decisions in a
real-time environment Meets or exceeds client SLA's Responds to client inquiries and requests
in a prompt, professional, and courteous manner Help facilitate and coordinate tasks/projects
across multiple resources Remotely monitors networks during any assigned on-call rotation
Perform vulnerability scanning and social engineering engagements Achieve and maintain IT
security-related certifications SharePoint administrator provides support and guidance for
Intrinium's SharePoint users, ensures SharePoint functionality, updates the software as necessary,
and addresses and resolves any issues with the software performance. Perform other related
duties as assigned Contract IS Analyst Lukins and Annis Law Firm - Spokane, WA May 2016 to
August 2016 Managed. Microsoft Exchange Servers, Linux servers, Citrix XenApp Administration,
VMWare Administration, Thin-client Administration, Office 365 Administration Desktop Installation
and Support -Server and Network Installation and Management Telephony / VOIP Administration -
Maintain and monitor user VPN and remote access systems. - Support servers, SAN and
operational processes supporting the virtualization infrastructure. - Administer Citrix VM's / Servers
& VMware Servers - Create and Maintained OTRS Ticket and Knowledge Base -Design and
Develop In-house Network Engineer Compass Housing Alliance - Seattle, WA October 2014 to
January 2016 98104 Maintain site-to-site VPN between multiple locations. Install, maintain, and
monitor system hardware and software; perform preventive maintenance to network, including wiring
network outlets and switches, installing hardware, and connecting workstations. Maintain and

monitor user VPN and remote access systems. Support servers, SAN and operational processes supporting the virtualization infrastructure. Maintain a stable Microsoft Windows and VMware vSphere ESXi environment. Configure, monitor, and maintain HP MSA SAN, troubleshoot storage-related issues, and manage CIFS/iSCSI shares/volumes. Provide administration of MS Exchange Server, including managing email accounts, modifying distribution lists, and creating and monitoring backups. Maintain best practices and procedures for patch management, virus management, and operating system upgrades. Install new software releases, system upgrades, evaluate and install patches, and resolve software related problems. Systems Engineer Proof Research - Columbia Falls, MT June 2013 to October 2014 59912 Monitor existing systems to ensure structural integrity Oversee the development and installation of new hardware and software

Install and configure operating systems and other software and routinely test installed software for glitch detection and other issues Provide technical direction to IT support staff Ensure constant availability of technical resources Design and implement security systems and redundant backups to maintain data safety Write custom scripts to reduce the need for human intervention Microsoft VidLab / Compression Engineer Studio C Building - Redmond, WA April 2009 to May 2012 Building backend services and infrastructure to scale globally while enabling rapid continuous innovation Content ingestion, encoding, and digital rights management, distribution, including content delivery network (CDN) management, streaming, and quality of service. Increase video quality through innovative video compression and encoding techniques. Distributing our service across hundreds of different devices spanning mobile, web, and in-home devices with varying UI/UX (graphics) and video playback capabilities. Client engineering, including desktop and browser/mobile clients, connected living room devices. Work effectively with AIV product development and engineering teams across the organization to develop solutions and services that deliver high quality, scalable digital video Lead in the design, implementation, and deployment of successful enterprise-level systems that are secure, scalable, and low-latency Leverage knowledge of internal and industry prior art in design decisions Possess expert knowledge in performance, scalability, enterprise system architecture, and engineering best practices Exert technical influence over multiple teams,

increasing their productivity and effectiveness by sharing deep knowledge and experience Serve as a technical lead on demanding, cross-functional projects Provide technical direction to IT support staff Port of Seattle - Seattle, WA April 2008 to April 2009 Seattle, Washington Monitor existing systems to ensure structural integrity Oversee the development and installation of new hardware and software Install and configure operating systems and other software and routinely test installed software for glitch detection and other issues Provide technical direction to IT support staff Ensure constant availability of technical resources Design and implement security systems and redundant backups to maintain data safety Write custom Powershell scripts to reduce the need for human intervention Xbox 360 Hardware Test Lead (Contractor) VNC - Redmond, WA 2004 to 2009 Performed Hardware and Software Tests for the upcoming system, this would be done through Command Line based interfaces. Test Various OS's for Xbox 360 Provide Text Boxes for testing and execution of OS Systems for XBOX360 Co-Owner / Web Development Squad Studios - Seattle, WA 1998 to 2008 Squad Studios was a Web/Graphic/Video Media Design Firm.-Print and Packaging Web Design and Development Content Management / Web & Mobile E-Commerce Solutions Music Video Production Identity and Branding Clothing and Merchandise Viral Marketing Tools Streaming Media Players Advance Hosting /PHP RUBY Education AA in Computer Sciences Bellevue Community College AA in Computer Sciences Lake Washington Technical College Skills Technical Support, Windows, Active Directory, Networking, Javascript, Scripting, PowerShell, Microsoft Exchange

Name: Maureen Cox

Email: mitchellaaron@example.org

Phone: 200.380.1097