

Software Engineer Software Engineer Software Engineer Ridgeland, MS Experienced software engineer with a demonstrated 5 years history in the telecommunication and healthcare systems and solutions industries. My focus currently is full stack web development but I also have experience in server side application development. My "can do" attitude and thirst for self-improvement enables me to tackle new tasks head on. As an innovator of next-generation solutions, systems and applications, I give companies a competitive edge while producing outstanding results. Authorized to work in the US for any employer Work Experience Software Engineer American Healthtech August 2018 to Present Engineered new application features to fit customer needs and implemented market requirements and functional specifications. Used JIRA to track development and triage tickets using agile/scrum methodologies. Modified, analyzed and designed enhancements and fixes to existing applications to stay competitive in the healthcare IT market. Participated in quality reviews and ensured traceability of the application design changes to the requirements. Triage support tickets and implements core fixes while adhering to business guidelines. Developed new components, services and RESTFUL APIs to update and maintain web application using technologies such as Angular, ASP.NET MVC, Redux, MySQL and Node.js. Used Git and TFS for source control.

Software Developer C Spire June 2015 to August 2018 Maintained and developed new software applications individually and as part of a team including analyzing, coding, testing, debugging and documenting processes and solutions in Bash, Perl, Python, C/C++, and Java. Transmitted and parsed XML from SOAP APIs to develop and maintain provisioning and mediation systems using Oracle and Netezza databases and used Jenkins for build management. Participated in release deployments for new and upgrades systems, applications and processes and used Ganglia and Splunk to monitor Linux/Unix server health during maintenance deployments. Used HTML, CGI, CSS, and Perl to update, maintain, and add webpages to internal site used by support to aid in the provisioning, correction of provisioning, and mediation management. Served as a core group member in major customer impacting and improvement projects, such as VOWIFI, Static IP and Test Mode Billing, while also ensuring the alignment of process, technology and business objectives. Developed, maintained and supported current applications and systems with new

procedures based on gathered requirements. Analyzed, tested and maintained the health of systems to strengthen quality, integrity and functionality of business-critical applications. Performed on-call duty and supported QA testing by providing documentation, programing test results, system flows and setup for testing data. Instrumental in development of new plans, provisioning processes, mediation, and billing applications that secured a large state contract and increase revenue and overall customer base. Used JIRA to track support and development task. Education Bachelor of Science in Computer Engineering in Computer Engineering Jackson State University Skills Git, ASP, HTML 5, MySQL, Javascript Links <http://www.linkedin.com/in/jatorietowers> Additional Information Perl/ CGI Python HTML CSS Bootstrap .NET SQL Angular C/C++ ASP.NET MVC Experience with application state management via NgRx, Redux Experience with source control tools such as Git and TFS Working knowledge of Jenkins deployment tool Knowledge of Agile/Scrum processes Visual Studio/ VS Code Experience with Linux/Unix Typescript/JavaScript Node.js/ NPM JIRA RESTful API Problem Solving Good Time Management Critical Thinking Adaptability Team Player Customer Oriented Attention to Detail Fast Learner Self-Motivated Strong Work Ethic Organized Professional Reliable

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