

Network Administrator Network Administrator Network Administrator - GL&V USA Inc (Part of Valmet) Bennington, NH To obtain a challenging technical support position which will allow me to utilize the skills I currently possess as well as provide opportunities for growth, both professionally and personally. Authorized to work in the US for any employer Work Experience Network Administrator GL&V USA Inc (Part of Valmet) - Nashua, NH June 2001 to Present 03063 Top tier support for 350+ end users in offices world wide plus 40 remote users Perform all aspects of administration in Active Directory, DNS, Email, File and Terminal servers Install, maintain and upgrade Autodesk Vault for CAD revision control and document management Create and deployed backup strategies for disaster recovery Configure and implement solutions for VPN and Proxy Design and manage environmental and security monitoring for server rooms and LAN infrastructure for 30 offices worldwide Administer Cisco VoIP Phone and Unified Messaging system for four locations Configured and manage EMC/VMware virtual infrastructure Responsible for budgeting and purchasing of hardware and software Internal auditor for all aspects of Bill 198 compliance (Canadian version of Sarbanes-Oxley) Responsible for applying upgrades and bug fixes to production ERP system Network Administrator / Engineer EGCS Inc - Nashua, NH February 2000 to June 2001 03061 Supplied all levels of hardware, software and network support for 100 + local and remote users Configured and installed operating systems, failover software and additional third party software on servers Prepared Cisco 1924, 2600 and 2924 switches for production, as well as upgrade IOS images Service and support for 20+ NT4 servers in unmanned sites Administered email and domain user accounts in a NT 4.0 / Windows 9x environment Migrated end users to Windows 2000 Protected the network from viruses through constant training of employees and software updates First level support for WAN / T1 issues Technical Manufacturing Coordinator/ Test Technician Compaq Computer Corporation - Salem, NH 1997 to December 1999 03079 Supervise and provide technical support to 10 to 20 employees Configure MS Exchange/Outlook and Virus software on Windows 95/NT workstations Installation, functional testing, troubleshooting and repair of hardware in desktop servers and workstations Test technician with Open VMS, Unix and Windows NT operating systems Resolve

minor network connectivity issues      Cross trained in Master Scheduling for Digital Intel based servers and workstations      New product start up / Product transfers from other facilities

Miscellaneous direct purchasing Sr. Manufacturer (DEC) 1992 to 1996      Warranty repair and troubleshooting of SCSI hard drives, DLT drives and other removable media devices      Desktop PC and Workstation configuration, testing and Operating system installations      Raid storage array configuration and installation

Education High school or equivalent      Skills CISCO (10+ years), AUTODESK (10+ years), EMC (10+ years), VMWARE (10+ years), EXCHANGE (10+ years), MS EXCHANGE (10+ years), ACCESS (10+ years), Networking, Technical Support, Active Directory, Windows, Customer Service

Additional Information SUMMARY OF RELEVANT SKILLS      Hardware

EMC VNX      IBM, HP and Dell Servers      Sophos UTM      Meraki Wireless Access Points      APC Symmetra UPS      Makerbot 3D Printers      Laptops/Desktops      Cisco Routers/Switches      Polycom Video Conferencing      Software      VMware vSphere 5.5      MS Exchange Server 5.5 - 2013

Microsoft WSUS      Symantec Corporate Edition Anti-Virus      Symantec Messaging Gateway

Symantec Backup Exec      Veeam Backup and Replication      Autodesk Vault      MS Office Operating Systems      Windows NT4 - 2012 R2 Server OS      Windows 3.51 - Windows 10 Desktop OS      Linux      DEC OpenVMS      IBM OS/2

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