

Principal Systems Engineer Principal Systems Engineer Raleigh, NC Experienced Systems Administrator with a proven track record of leading IT organizations to success. Skilled communicator with an engaging personality and a focus on results. Authorized to work in the US for any employer Work Experience Principal Systems Engineer Hazen and Sawyer - Raleigh, NC November 2017 to Present Design and manage all aspects of circuits, routers, firewalls, VPN, Exchange hybrid environment, technical escalations, and system automation. Specialty areas: PowerShell - including Exchange, Azure and other modules Batch creation and system automation Office 365 administration - including all related Microsoft Admin Centers Virtualization Cloud management Systems Administrator Plexus - Raleigh, NC 2010 to November 2017 Identified, evaluated, and deployed global IT solutions to meet the needs of a world-wide engineering organization. Served as technical expert for system administration for Unix and Windows servers. Established, maintained and managed user Unix accounts, Windows accounts, PCs, and Active Directory configuration. Installed and maintained Windows and Unix servers, both physical and virtual servers. Managed all aspects of data center including: Cisco UCS virtualization hardware, management software and equipment such as UPS, generator, switches, routers, access points, IP phones, and NetApp network attached storage. Managed iStar door controllers and security system using C-Cure security application. Imaged and maintained engineering CAD computers and servers using System Center Configuration Manager (SCCM) and automation. Systems Administrator TEKSystems - Raleigh, NC 2009 to 2010 Performed site System Administration for a large manufacturing plant. Supported PBX phone system and computers for over 200 end users. Refreshed IT devices: RS6000, switches, wireless access points, routers, network printers, computers and other supported network devices. Deployed new software images and applications, including security updates, using SCCM. IT Engineers Manager Deltacom - Raleigh, NC 2006 to 2008 Oversaw all aspects of project management, network installation and support on devices such as: phone systems, computers, switches, routers, wireless access points, network printers, and network storage devices. Installed all network devices in eastern North Carolina. Managed IT Engineers who deployed and supported network devices in

the field. Supported helpdesk technical supervisors for all hardware and software issues.

Consultant Alliance of Professionals & Consultants - Raleigh, NC 2003 to 2006 Taught IBM employees how to deploy IBM hardware and provided subject matter expertise for numerous automation tools. Performed onsite training to IBM customers on how to deploy servers and PCs.

Created all training materials and personally wrote deployment documentation and procedures.

Worked with development team to create processes for field operations and deployment methods for new products.

Engineer International Business Machines - Research Triangle Park, NC 1993 to 2002 Performed hardware and software validation testing - 3 years. Performed large customer critical situation problem resolution for CEO's office - 4 years. Performed software and hardware customer support - 2 years.

Education Associates in Applied Science in Networking Technology Johnston Community College 2011 Skills CISCO (10+ years), PBX (10+ years), ACCESS (10+ years), ARCHITECTURE (10+ years), CAD (10+ years), System Administration (10+ years), Unix Administration (10+ years), Autocad (8 years), Solidworks (8 years), Project Management (10+ years), Lean Six Sigma (8 years), Windows Server (10+ years), Change Management (10+ years), Database Management (10+ years), Forecasting (10+ years), Hiring (10+ years), Javascript (10+ years), Kaizen (8 years), Linux (10+ years), Management (8 years), Networking (10+ years), Public Speaking (5 years), Risk Management (5 years), Security (8 years), Powershell (3 years), Exchange Server (6 years), Office 365 (2 years), PowerApps (1 year)

Assessments Technical Support Highly Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/9qgnvhcz6mmti2zp Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information Skills Network: Design, installation, maintenance, repair, configuration/management standards, principles/techniques, WAN and LAN architecture, VoIP and PBX switching systems. Network Gear Manufactures: Cisco, ADTRAN, Juniper, and Riverbed. Operating Systems: Windows 10, Windows Server, Linux, Unix, VMWare, Virtual PC, and USC tools. Microsoft / Other Applications: PowerShell, Batch, SCCM, SharePoint, Office, Citrix,

Trend, McAfee, Dynatrace and numerous other synthetic and real-time monitoring tools, PTC Creo, Cadence Allegro, SolidWorks, Windchill. Languages: Pascal, Visual Basic, C++ and Java. Web Design: HTML, VB Script and Java Script. Database: Microsoft SQL and Access.

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