IT Manager IT Manager IT Manager Des Plaines, IL Work Experience IT Manager Masuda, Funai, Eifert & Mitchell, Ltd - Chicago, IL 2016 to 2019 Completed a long delayed Document Management System (cloud based Imanage) project to fruition. Implemented cloud based Business Continuity/Disaster Recovery solution. Supported network with 2 remote offices, increased Coached lost cause into valued employee. bandwidth to all offices. Cleaned up/documented badly documented network running on aging hardware. IT Manager Schuyler, Roche & Crisham, P.C 2006 to 2016 Virtualized entire network (desktops and servers). Implemented cloud based Business Continuity/Disaster Recovery solution Merged technology of 2 law firms, adding 10 attorneys plus staff, in regards to all communications, computers, servers, printers, copiers, and Moved main office, closed remote office. internet access. Simplified overly complex network, reduced number of vendors. Spearheaded initial Blackberry project while keeping costs in check. Network Administrator Schuyler, Roche & Zwirner, P.C 2000 to 2006 Education Bachelor's University of Illinois Skills CUSTOMER SUPPORT, TECHNICAL SUPPORT, REQUIREMENTS DEFINITION, SYSTEM ANALYSIS, NETWORK ADMINISTRATION, exchange, Customer Service, Strategic Planning Links http://www.linkedin.com/in/joe-keller2019

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