

Information Security Analyst Information Security Analyst Information Security Analyst - Couchbase  
Work Experience Information Security Analyst Couchbase - Mountain View, CA April 2018 to  
Present Validate customer security commitments to locate gaps in our Security Program ? Build out  
Information Security Roadmap. ? Roll out Sophos Endpoint Protection and Encryption on corporate  
devices. ? Provide new hire IT Security training. Lead IT Analyst Couchbase - Mountain View, CA  
October 2017 to March 2018 Implement Zoom Rooms and roll out Zoom globally. ? Audit existing  
systems to remove all terminated employee access reducing IT spend by \$3700/month. ?  
Supervise the helpdesk team to improve onboarding, offboarding and troubleshooting procedures.  
? Assist with system administration duties on-site and colocation, racking, cabling, and creating  
VM's using XenServer. ? Improved HQ Meraki network by upgrading firmware, creating access  
point network map, standardizing naming convention. ? Full inventory of data center servers,  
network equipment, corporate and employee devices and implement asset management software  
to track all fixed assets. IT Specialist Coursera - Mountain View, CA January 2016 to October 2017  
Technical support and infrastructure maintenance for Headquarters and global offices. ? Network  
configurations including change from Google DNS to Level 3, shortening DHCP lease times,  
separating wireless from wired IP pool ? Routed Cat6 Plenum cable through crawl space for  
access point install saving Coursera \$5,000. ? Patched and terminated CAT6 Plenum cable and  
upgrading access point hardware. ? Work with finance team to get baseline of IT assets and write  
off missing/stolen laptops. ? Implemented AssetTiger IT asset management to be used by IT,  
Finance and HR teams to track assets. ? Rolled out Sophos Anti-Virus company wide which  
enabled us to be security compliant. ? Implement and roll out Google OAuth Wireless network. ?  
Audit SaaS accounts to secure corporate data and reduce license cost. ? SaaS Administration -  
Google Apps, Zendesk, Slack, Atlassian, SalesforceIQ, Dropbox, Microsoft, OpenVPN, Artifactory,  
Pivotal Tracker, Datadog, Phabricator, Github, Meraki etc. ? Basic Cisco switch port configuration.  
? Re-cabled IDF room by terminating Cat5e cables to proper length and routing cables from patch  
panel to switch. Desktop Systems Specialist Xactly Corp - San Jose, CA December 2013 to  
December 2015 Serve as the main contact for C-Level Executives for technical support. ?

Supervise and train three IT Interns on helpdesk processes and best practices. ? Set up and facilitate corporate All-Hands meetings and support corporate trade shows. ? Upgraded MapR cluster to CentOS 6.3. ? Installed and configured CrashPlan ProE on Windows and Linux servers. ? Setup and configure new DMZ Server and migrate VM's. ? Setup and maintain user accounts on Active Directory, Okta, GoToMeeting, Google, Workday, Peak Travel, Box, DocuSign, Zendesk, Domo. ? Helped facilitate office relocation from March 27-29, 2015 ? Saved Xactly Corporation \$10,000 / year through Verizon Wireless Project which I deactivated non-utilized devices as well as changing data plans to an aggregate business share plan. Education B.S. in Business Administration/Management Information Systems San Jose State University 2014 Links <http://www.linkedin.com/in/allenhilario>

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