

IT Director IT Director IT Director - Ferrari of Newport Beach Anaheim, CA Over 4 years of IT Management with 13 years combined IT experience Authorized to work in the US for any employer Work Experience IT Director Ferrari of Newport Beach January 2015 to Present Oversee all IT services and infrastructure 24/7 for 10 Ferrari, Maserati and Alfa Romeo dealership locations across Southern California and Virginia Managed IT Support staff in Virginia and Southern California to ensure fast resolutions of issues and handle escalations as needed Trained IT Support staff both in company culture/client relations and technical skills Researched and acquired new vendors to provide IT services that reduced voice and data spend by \$150k per year while adding internet fail-over redundancy company-wide Planned and managed entire company migration to new SD-WAN network and VOIP phone system Negotiated with bad vendor to exit a 5 year, \$1.2 million contract 2 years early with no penalty Opened 3 new dealerships working from initial blueprint construction to full operation Network Administrator / IT Support (Independent) Remax Global office, ACB Realty, CA Insurance February 2006 to December 2009 Managed Windows servers and client computers for small businesses Supported business clients in performing tune-ups, virus removal, network support, computer hardware repair, data recovery, printer support, etc. Business clients included: ABT Tax Consultants, Remax Global office, ACB Realty IT Support System Design and Software Solutions February 2006 to December 2009 Installed and configured new IT systems for several mortgage and real estate businesses Provided IT support for client computers Performed new client computer setup tasks such as joining to the network, adding printers, adding network drives, etc. Education Bachelor of Science in Information and Computer Science University of California - Irvine, CA June 2010 Skills Active Directory, Mac OS X, Microsoft office, VOIP, VPN, Network Administration, Exchange, Vendor Management, SD-WAN, Windows Server 2012 R2, Windows Server 2016, Office 365, IT Management, IT Project Management, Hyper-V, Web Design Assessments Supervisory Skills: Directing Others Expert June 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/ss3wuigjwnccqert Indeed Assessments

provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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