

Systems Administrator Systems Administrator Systems Administrator Fairfax, VA Highly motivated IT professional offering experience in System Administration. Possess excellent interpersonal skills as well as the proven ability to support Microsoft Servers. Demonstrates leadership in systems administration. Currently possess an active Top Secret clearance (8/2011). Work Experience Systems Administrator Senior Market Sales - Alexandria, VA May 2011 to Present Created new users and deleted expired accounts Imaged user workstations Assisted in employee help desk issues using a ticketing system Managed/distributed updates using WSUS Maintained security groups Applied software updates. Supported Exchange servers (created email accounts/distribution lists and provided maintenance) Install, configure, and upgrade software packages Upgraded systems from XP to Windows Troubleshoot issues (printing, connectivity, etc.) Rebuilt web, application, and database servers Manage Symantec Endpoint protection clients and server Created/managed virtual machines Managed backups (Yosemite Server Backup) Systems Administrator Virginia Commonwealth University (VCU) August 2008 to May 2011 Successfully installed and configured Microsoft Server 2003/2008, Exchange Server, SQL Server 2008 Successfully installed and configured Linux web servers. Imaging/Reimaging via Norton Ghost Windows Vista/7 Installation/Configuration/Updates Created/Deleted user accounts Managed file permissions on file server Maintained backup systems Managed DNS and Active Directory Managed servers using Oracle Virtualization software Replicated DNS and Active Directory Managed and configured printers, workstations, and peripheral devices Troubleshoot network problems Education Bachelor of Science in Information Systems Virginia Commonwealth University - Richmond, VA May 2011 Additional Information TECHNICAL SKILLS SUMMARY Operating Systems: Windows OS, Fedora Linux, Mac OS, Windows Server 2003 and 2008 Protocols: TCP/IP, DHCP, SNMP, DNS

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