

Owner/Operator Owner/Operator Owner/Operator DeBary, FL Work Experience Owner/Operator
Computer Consulting/Website and Graphic Design and Management - Beverly Hills, FL June 2003
to July 2018 Computer Technical Support and Corporate Website design and maintenance.
Computer and network build, setup, repair Corporate website design, build, maintenance Manager
- Senior Systems Analyst/ Network Engineer MCI/WorldCom - Vista Information Technologies, Inc -
Holyoke, MA October 1999 to June 2003 Onsite technical support for a 24x7 TeleRelay Service
Center for the deaf and hearing impaired. Install, configure, administer, monitor and troubleshoot
network applications and equipment in the Admin LAN network and the Production LAN/WAN
voice/data network environments including all associated wiring, cabling, hubs, routers, Windows
NT 4.0 Servers, Windows 2000 Servers and 100 client workstations running Windows NT 4.0,
Windows 2000/ Windows XP and Windows 98. Support staff members on technical networking
issues Design and maintain simple databases and reporting systems Manager - Network
Administration/Computer Telephony Integration Peter Pan Bus Lines, Inc. - T.I.P.S. Division,
Springfield, MA - DeBary, FL August 1998 to October 1999 32713 ? (352) 270-4026 ?
LoreleiJuneKaiser@gmail.com Manager - Network Administrator Shipman & Goodwin, LLP -
Hartford, CT February 1998 to October 1998 Migration of Novell NetWare/Windows 3.1 Network to
Windows NT Network. Migrated a Novell NetWare network environment running Windows 3.1
client software to a Windows NT 4.0 network environment Installed, configured, administered,
monitored and troubleshot all wiring, cabling, hubs, routers, 12 Windows NT 4.0 Servers including
File, Print/FAX, Proxy and E-Mail Servers and 350 Windows NT 4.0 client workstations Education
Sessions College for Professional Design 2012 Masters Certificate in Web Design New Horizons
Computer Learning Center - Windsor, CT 2010 SANS Institute 2002 Boston University Corporate
Education Center - Foxborough, MA 2000 Skills Technical support, Active directory, Cisco, Dhcp,
Lan/wan, Tcp, Tcp/ip, Wins, Dns, Network administration, Network security, Networking, Computer
telephony, Design/development, Html, Php, Database, Database design, Mysql, Css Additional
Information TECHNICAL SKILLS Networking Windows XP/2000/2003/2008/7/8 Backup
Exec/ARCserve Technical Support MS Office 2000/2003/2007/2010 Virtual PC/Ghost

Troubleshooting TCP/IP v4, v6 Drive Image Windows Server 2000/2003/2008 Active Directory
Computer/ Network Hardware Database Management/Design LAN/WAN/Star/Ring
Hubs/Switches/Routers Network Administration Servers COAX/CAT5/CAT6
DNS/WINS/DHCP Cisco Routers/Switches Bridges/Cabling Frame Relay/ISDN Dell Computer
Hardware Computer Telephony Network Security Database Design/Development Computer
Forensics GRAPHIC/WEB SKILLS Website/Design/Management Website/Development
Graphic Design Photoshop/Flash CS3/CS4 Dreamweaver CS3/CS4 FrontPage 2000/2003
Microsoft Publisher PageMaker HTML/CSS/PHP/MySQL

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