Systems Administrator Systems Administrator Systems Administrator - American Council on Exercise Lake Elsinore, CA Highly qualified and dedicated professional with over 20 years of progressive experience in designing, deploying, and administering company systems and networks to support mission-critical business objectives and processes Proficient in implementing and maintaining network infrastructure while meeting or exceeding SLAs and ensuring absolute Vast knowledge of security tools, technologies, and best practices availability Keen attention to detail combined with a holistic approach to the achievement of corporate objectives Able to clearly understand problems and find positive solutions by applying advanced troubleshooting, critical thinking and problem solving skills Blend of leadership, technical and client management experience provides a solid platform for efficient execution of all entrusted tasks and projects Effective at communication with cross-functional technical and business teams while fostering collaborative environment as well as superior customer service Authorized to work in the US for any employer Work Experience Systems Administrator American Council on Exercise October 2018 to Present Manage SCCM for Windows Update Management, Systems management, OS & Applications Packaging. Provide Tier 2 support for Physical and virtual server environment. administration of monitoring tools including PRTG, Netwrix, and SolarWinds Monitor and administer Hyper-V virtual server environment (Windows Server 2016 on Dell Ready Nodes) Deployment and administration of physical and virtual servers Windows Server 2012R2 & 2016 Active Directory, DNS, DHCP and Group Policy Management Provide Tier 2 end user support for both Windows and MAC clients. Implement and support Acronis Files Connect for MAC network file access with SSO. Computer Analyst II Saddleback Unified School District December 2017 to September 2018 Update and reconfigure SCCM 2016 for Windows Updates and Endpoint Protection Management) Microsoft SQL Server 2014, 2016, 2017 Administration and Maintenance, Performance Management Upgrade and administration of monitoring tools including Solarwinds, What's Up Gold, and Spotlight Monitor and administer VMware 5.5 virtual server environment Deployment and administration of physical and virtual servers Windows Server 2008 thru 2016 and Linux Active Directory and Group Policy Management Used Service desk to work and manage user requests and incident resolution. Provide academic application support and maintenance Systems Engineer (Contract) Sempra Energy (Randstad Technologies) February Deployment and administration of SCOM 2016 for Production and QA 2017 to December 2017 environments Worked with Microsoft to setup and configure OMS / SCOM 2016 monitoring of Deployment of Azure hosted Virtual Servers and asset tagging via PowerShell Azure Assets scripting. Provide Exchange 2010 and 2013 On-Premise administration as well as Office 365 administration Use of Windows PowerShell for administrative tasks to include SCOM, Azure and Active Directory Monitor and administer VMware and MS Hyper-V virtual server environments Performed Windows Server 2012 R2 and Windows Server 2016 implementations on VMware and Upgrade VMware Host and vSphere from 5.5 to 6.0 Used Cherwell ITSM to work and manage user requests and incident resolution. Network Engineer Paumen Computer Services November 2015 to December 2016 Implement, configure, and maintain all aspects of the network infrastructure, including cabling, switches, routers, firewall, etc. Utilized Altiris and Backup Exec backup solutions Own the scoping, architecture and design of new network infrastructure Continually support our internal infrastructure by monitoring systems health and mitigating alerts, executing malware prevention and post infection support Provide client support involving virtual and physical servers, networks, and desktops Provide Exchange 2003, 2010 and 2013 On-Premise administration as well as Hosted Exchange 2013 administration Perform Active Directory administration with Windows PowerShell Monitor and administer VMware and MS Hyper-V virtual server environments Troubleshoot systems, identify the need for new technology solutions as well as provide desktop support for Windows XP, 7, and 10 Lead efforts for technology evaluations, scoring products against the desired features, and onboard new solutions Track performance problems and provide support for 3rd party vendor server based applications Windows Administrator (Contract) Select Comfort (TekSystems) July 2015 to November 2015 Covered all aspects of operating system administration to achieve optimum performance levels during ERP Deployment as well as collaborated with ERP team to address AD security access and Resolved difficult system problems, provided consultation, and assisted with ticket user creation

resolution (various issues) Configured and designed system and network security as well as monitored systems health on a daily basis Provided Exchange 2010 On-Premise Administration Managed the deployment of VDI workstations and VM Server builds Wrote or provided input for reports, plans, procedures, and other documents Windows Administrator (Contract) Buffalo Wild Wings (Versigue) May 2015 to June 2015 Planned and delivered BOMGAR and WSUS implementation project Executed physical installation of HP Server systems, setup and configuration of WSUS for secured DMZ environment, as well as setup and configuration of BOMGAR virtual Appliances Configured Active Directory Group Policy for WSUS as well as scripted in PowerShell to administer AD Performed Avaya Phone Administration IT Infrastructure Engineer - Tier II H.B. Fuller Company November 2011 to December 2014 Responsible for infrastructure design and implementation, deployment and support of technologies related to server platforms, including Microsoft infrastructure technologies, Linux, VMware, Citrix, and Exchange Successfully upgraded IronMail Email Security & Filtering Systems Conducted server infrastructure reconfiguration, HP Server enclosure reconfiguration, insight domains and enclosure configuration as well as network reconfiguration Redeployed HP Blade server and deployed Gen Successfully implemented Exchange2010 On-Premise Environment HP DL servers Performed Windows 2008 R2 Server implementations on VMware Accountable for deployment and administration of SCOM 2012 SP1, SSRS, and SCCM Performed deployment and support of TrendMicro OfficeScan 10.6 Enterprise Environment Windows Systems Engineer (Contract) United Healthcare Group April 2011 to November 2011 Participated in systems migrations (both physical and virtual) contributing to data center and acquired assets consolidation project Provided onsite server hardware support to include break/ fix activities, upgrades, and new system implementations to include HP blade server systems Windows Systems Engineer (Contract) Wellsfargo October 2009 to May 2011 Responsible for designing, installing, administering, and optimizing Microsoft Windows servers and related components to achieve and maintain high performance of business applications Ensured the security, integrity, and safety of the infrastructure Scope of responsibilities included: new server implementations, server hardware, Windows Server operating

systems, execution of services requests, system upgrades, virtualization of physical servers to VMWARE platforms, core Microsoft back office technologies, and third-party infrastructure software Accomplished implementation of Windows Server 2008 & 2003 systems and applications (Physical & Virtual) Conducted virtualization of several physical servers to VMWARE hosted Performed Security auditing of preproduction servers using HP Security Administrator servers Created and modified NT command scripts and VB scripts for administrative tasks (HPSA) Demonstrated efficiency in server implementation and management using Altiris Deployment Console Provided software integration and overall desktop support for Windows 2000/2003/2008 Platforms Executed GPO support and implementation Performed OS Cluster (Windows Server 2008) Windows Systems Engineer (Contract) TekSystems (United Healthcare Group) August 2009 to October 2009 Technology Specialist (Contract) Farmington Independent School District July 2008 to July 2009 Systems Engineer (Contract) Apex Systems ThomsonReuters May 2008 to July 2008 IT Systems Engineer Restaurant Technologies Inc October 2007 to May 2008 Unit Administrator/ Administrative NCO/ Infantry & Mortar Team Leader Minnesota Army National Guard May 2002 to October 2007 Education Bachelor of Science in Management of Information Systems in Management of Information Systems Metropolitan State University - Saint Paul, MN Associates of Applied Science in Microcomputer Support & Network Administration in Microcomputer Support & Network Administration Saint Cloud Technical College - Saint Cloud, MN Skills System Administrator, Linux, Active Directory, Vmware, System Admin, System Administration (10+ years), Vmware (10+ years), Hyper-V (10+ years), SCCM (3 years), Firewalls (6 years), Switches (5 years), SAN (5 years), TCP/IP (10+ years), Networking (5 years), Windows (10+ years), Windows Server (10+ years) Military Service Branch: United States Army Rank: E5 SGT Assessments Technical Support Highly Proficient June 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share\_assignment/zxrgtefcgee1q8ik Project Management Skills: Time Management Proficient June 2019 Measures a candidate's ability to prioritize and allocate effectively deliverables. time to achieve project Full results:

https://share.indeedassessments.com/share\_assignment/nxyurow-7io2ur5e Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Name: Michael Cross DDS

Email: josephbarr@example.org

Phone: (976)478-0506