

OWNER / TECHNICIAN OWNER / TECHNICIAN OWNER / TECHNICIAN - ARKLATEX IT SOLUTIONS, LLC Orangeburg, SC    Excellent interpersonal skills    Strong background in communications systems design and delivery    Exceptional customer service experience    Youth leader and frequent guest speaker    Outstanding leader - committed to achieving both personal and organizational goals Authorized to work in the US for any employer Work Experience OWNER / TECHNICIAN ARKLATEX IT SOLUTIONS, LLC - Bossier City, LA 2012 to Present    Reduced IT costs for client by implementing open sourced software solutions    Managed Windows & Unix-based servers    Designed and implemented wireless networks and point-to-point connections TECHNICIAN / CUSTOMER SUPPORT ARKLATEX IT SOLUTIONS, LLC - Bossier City, LA 2016 to 2017    Maintained PostgreSQL databases    Programmed / debugged Ruby on Rails code    Developed and maintained end user training materials    Hosted online and onsite training sessions for end users NETWORK ADMINISTRATOR WELLNECESSITIES, INC - Shreveport, LA 2008 to 2012    Ensured HIPAA compliance and security of data    Implemented data transfer methods from satellite offices to main office    Implemented & maintained VPNs to multiple satellite offices    Managed and maintained PCs across the corporation    Managed Active Directory implementation Education Certificate of Network Calhoun Technical College - Orangeburg, SC 2005 Associate of Arts Southern Methodist College - Orangeburg, SC 2005 Skills budget (Less than 1 year), budget management (Less than 1 year), Rails (1 year), Ruby (1 year), Ruby on Rails (1 year) Additional Information Skills    PostgreSQL, Ruby on Rails, Linux OS, MacOS, Windows OS, Microsoft Office Suite,    troubleshooting network and OS, public speaking, leadership & team building, company management, client outreach, budget management, sales development

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