

Job Seeker Work Experience Plan B Technologies February 2019 to June 2019 Tenant administration of Office 365 environment. Documentation of Office 365/Exchange 2016 migration Configuration of Azure AD Connect and ADFS Onboarding of new users Provisioning of Office 365 licensing and subscriptions. Tier 3 troubleshooting of Office 365 and Exchange 2016 hybrid environment. PowerShell scripting for the automation of Office 365 environment. Provisioning of Azure VMs for Windows Servers Azure Active Directory administration. Microsoft Intune administration and configuration. Patching of Windows 2008, 2012, 2016 servers. Account management of Active Directory environment. Configuration of Group Policy Objects for permission's and security management. SCCM 2012 R2 user collections, device collections, patch management and overall administration. Key Technologies/Skills: SCCM, Azure, Azure AD, Azure ADDS, Windows Server 2008, 2012, and 2016, VMWare 6.0, Office 365, Exchange Online, Exchange 2010 and 2016. Migration Engineer Department of Treasury November 2018 to January 2019 Migration of user data using Binary Tree for Exchange 2010 to Exchange Online, Tenant administration of Office 365/GCC environment. Documentation of Office 365/Exchange 2010 migration. Configuration of Azure AD Connect and ADFS Onboarding of new users Provisioning of Office 365 licensing and subscriptions. Tier 3 troubleshooting of Office 365 and Exchange 2010 hybrid environment. Monitoring of On-Premise servers using SCOM Monitoring of F5 load balancers. PowerShell scripting for the automation of Office 365 environment. Patching of Windows 2008, 2012, 2016 servers. Account management of Active Directory environment. Configuration of Group Policy Objects for permission's and security management. SCCM 2012 R2 user collections, device collections, patch management and overall administration. Key Technologies/Skills: SCCM, SCOM, Windows Server 2008, 2012, and 2016, VMWare 6.0, Office 365, Exchange Online, Exchange 2010 and 2016, Good Mobile, Air-Watch, F5 Load Balancer. Migration Engineer Department of Homeland Security January 2018 to October 2018 Migration of user data using Binary Tree for Exchange 2010 to Exchange Online. Documentation of Office 365/Exchange 2010 migration. Tenant administration of Office 365/GCC environment. Configuration of Azure AD Connect and ADFS Onboarding of new users Provisioning of Office

365 licensing and subscriptions. Tier 3 troubleshooting of Office 365 and Exchange 2010 hybrid environment. Monitoring of On-Premise servers using SCOM Monitoring of F5 load balancers. PowerShell scripting for the automation of Office 365 environment. Patching of Windows 2008, 2012, 2016 servers. Account management of Active Directory environment. Configuration of Group Policy Objects for permission's and security management. SCCM 2012 R2 user collections, device collections, patch management and overall administration. Key Technologies/Skills: SCCM, SCOM, Windows Server 2008, 2012, and 2016, VMWare 6.0, Office 365, Exchange Online, Exchange 2010 and 2016, Good Mobile, Air-Watch, F5 Load Balancer. Cloud Systems Administrator New Signature April 2017 to October 2017 Installed and configured Office 365 tenants and administered Exchange Online, Skype for Business, SharePoint Online. Managing users, groups, and devices via AZURE AD and Windows Intune. Provisioning virtual machines in Azure environment Patching computers, software updates, compliance management, and configuration management with Windows Intune. Management of firewall policies. Administration of MS Windows 2008 R2 and MS Windows 2012 R2 servers. DNS and DHCP Management. Provisioning servers in Hyper-V environment. Use of PowerShell to administer environment. Provisioning Polycom and Cisco VoIP phone systems Key technologies/Skills: MCSA: Office 365, Exchange Online, SharePoint Online, Skype for Business, AzureAD, Azure, DHCP, DNS, Hyper-V, Windows Server, Windows 10. Rio3 - Contractor Systems Administrator Backup and Restore Dell TL4000 Tape Library March 2016 to August 2016 Setup and configured Dell MD3200 SAS. Setup and configured Symantec Backup Exec 2015. Installed and configured Windows Server patches and upgrades. Installed and configured Office 365 administration of Exchange Online, Skype for Business, SharePoint Online. Account management for Active Directory. Administration of MS Windows 200R2 and MS Windows 2012 R2 servers. Create, delete, rename user's accounts in Active Directory. Administration of Amazon Web Services (AWS). Management of File/Print servers. Group Policy creation, permissions, and security management. DNS and DHCP management. SCCM 2012 R2 user collections, device collections, patch management and overall administration. MS SQL 2012 administration and configuration.

Creating new VMs using Hyper-V. Excellent and effective communication and interpersonal skills. Able to interface successful with all levels of senior management, support staff, technical and non-technical personnel

Key Technologies/Skills: Dell TL4000 Tape Library, Dell MD3200 SAS, Office 365, Exchange Online, Active Directory, DHCP, DNS, MS SQL, VMs, Amazon Web Services and Windows Server Windows Engineer/Storage Engineer National Oceanographic Atmospheric and Administration October 2015 to February 2016 Symantec Backup Exec 2012 to 2015 migration and configuration, backup schedule configuration. Updated patches to desktops/laptops/server using BigFix End Point management. Collected inventory data from desktops/laptops using BigFix End Point management. Experience in a high profile and fast-paced Help Desk/Call Center environment. Dell TL4000 Tape Library setup and configuration with LTO-6 tapes. Dell MD3200 SAS setup and configuration. PERC Raid controllers' configuration. Use of Dell Open Manage to configure Dell servers. Gathered inventory data using endpoint remote management tool. Configuration of Dell/HP servers with Windows Server 2003, 2008R2, 2012R2. Account management for Windows Active Directory. Troubleshoot end-users Microsoft Office 2013/O365. Troubleshoot Windows 7, 8, 10 and MAC Operating System. Group Policy creation, migration, permissions, and security management. Tracked service request/incidents using an ITSM tool. DNS server hosting and managing DHCP servers. Setup new Domain Controllers with Windows Server 2012R2. Setup and configuration of new MS SQL 2012 servers. Management of File/Print servers. Excellent and effective communication and interpersonal skills. Able to interface successful with all levels of senior management, support staff, technical and non-technical personnel

Key Technologies/Skills: Dell TL4000, Dell MD3200, Perc Raid, Symantec Backup, Dell Open Manage, Dell/Hp Servers, Active Directory, Office 2013/365, SQL Server, Windows 7/8/10, Windows Server, ITSM and End Point System Engineer Goel Services April 2015 to October 2015 Responsible for upkeep and administration of Microsoft Windows Server 2008 and 2012 environment virtualized with VMware on Dell servers. Daily configuration and administration of Symantec BackUp Exec 2014 and 2015 on a Dell PowerVault TL4000 Tape backup system. Monitoring and configuring WatchGuard 850 XTM firewall appliance.

Administration of AWS environment. Installed and configured Windows Server patches and upgrades Upkeep of File/Print Servers. Daily upkeep of Active Directory. Exchange 2007 server administration. Maintained and configured policies for Symantec Mail Security on Exchange server. WSUS to patch Windows servers and Windows client machines. Design and implement Group Policy Objects. Public DNS/private DNS configuration. Maintain health of DHCP servers.

Administration of Mobile Iron MDM/EMM software and servers - Sentry and VSP. Administration of Avaya VoIP Phone system using Avaya IP Office Manager. Excellent and effective communication and interpersonal skills. Able to interface successful with all levels of senior management, support staff, technical and non-technical personnel Key Technologies/Skills: Windows Server 2008, VMware, Dell Servers, Microsoft Exchange Server, Dell PowerVault TL4000, BackUp Exec, WatchGuard 850 Systems Administrator Decision Software, Inc November 2014 to February 2015 Management of day to day laptop (Windows 7, 8.1), desktop (Windows 7), servers. (Windows Server 2003R2, 2012, 2012R2, Juniper SSG5) and firewalls. Configuration of HP Storage Arrays, ThinkMate JBOD Enclosures.Migration of Gmail Apps to Office365 for Business.

Installed and configured Windows Server patches and upgrades Management of Active Directory environment. Administration of Exchange Online and Lync Online. Amazon Web Services (AWS) implementation and administration. Group Policy configuration. DNS and DHCP administration. WSUS administration. Windows Server 2012R2 IIS 8.5 configuration of websites.

Windows Server 2008R2 and Windows Server 2012CR2 server rebuilds. Configuration of Hyper-V virtual machines. VMware virtual machine configuration. Juniper SSG5 firewall administration. Symantec EndPoint Protection Manager administration and configuration.

OpenVPN Server administration. Excellent and effective communication and interpersonal skills. Able to interface successful with all levels of senior management, support staff, technical and non-technical personnel Key Technologies/Skills: Windows Server, Microsoft Exchange, Amazon Web Services, HP Storage Arrays, Windows Server, Open VPN Server, Windows 7/8.1, Gmail and Hyper-V Systems Administrator Import Bank of the United States January 2014 to July 2014 Administration of Microsoft Exchange Online/Office 365 for business. Assisted end-users' requests

by phone, email, or in person. Management of Active Directory environment. Desktop/ Systems Administration support for Export/Import Bank employees. Troubleshooting Active Directory issues, (i.e., computers unable to join domain, users experiencing repetitive login issues). Configuring Windows XP, Windows 7/8.1 and Mac Operating System. Migrating Windows XP to Windows 7. Hardware/Printer/Application support, installation & troubleshooting. Use of System Center Configuration Manager 2012 (SCCM2012) to configure, install, and manage Windows 7 computers. Installed and configured Windows Server patches and upgrades. Use of Service Manager Console for ticketing system. Administration of McAfee EPO server. Administration of Active Directory Microsoft 2012 R2 server. Install and configured Hyper-V server role. Administration/Troubleshooting of ShoreTel telephone system. Use of Powershell for administration of Windows Servers. Excellent and effective communication and interpersonal skills. Able to interface successful with all levels of senior management, support staff, technical and non-technical personnel. Key Technologies/Skills: Microsoft Exchange Online, Office 365, Active Directory, Microsoft Server, PowerShell, McAfee EPO Server, Windows XP/7 and Mac Systems Administrator United States House of Representatives February 2013 to January 2014 Desktop/ Systems Administration support for Members of Congress and Legislative Staff. Updated patches to desktops/laptops/server using BigFix End point management. Collected inventory data from desktops/laptops using BigFix End point management. Configuring Windows 7/Mac computers. Administration of Active Directory, Microsoft Exchange, Group Policy Objects. Assisted end-users requests by phone, email, or in person. Hardware/Printer/Application support, installation & troubleshooting. Microsoft Outlook 2007/2010 including email troubleshooting. Setup of mobile devices: iPad, iPhones, Blackberry's. PC configuration distribution using Ghost and Sysprep. Basic local and network connectivity including troubleshooting TCP/IP, DHCP, NICs, Administer security updates and patches. MS Office 2007/2010. DNS, USB, FireWire, network drive mappings, etc. Migrating Windows XP to Windows 7. Hardware including Dell/HP system boards, CPUs, RAM, IDE/SATA/SCSI Hard Drives, CD/DVD. Readers/Burners Printers, Scanners. Tracked service request/incidents using an ITSM tool. Excellent and effective communication

and interpersonal skills. Able to interface successful with all levels of senior management, support staff, technical and non-technical personnel Key Technologies/Skills: Microsoft Exchange, Windows XP/7, Mac, Ipad, Iphones, Blackberry, Microsoft Office 2007/2010, Dell/HP, Active Directory, Microsoft Outlook, Dell/HP, End Point and ITSM Technical Support Engineer Alexandria City Public Schools July 2012 to January 2013 Imaging Windows 7 desktops and laptops using Symantec Ghostcast Server. ? Configured desktops and laptops connect to network domain. ? Troubleshoot end users hardware and software issues. ? Setup computer accounts into Novell Netware. ? Troubleshooting and repairing HP laptops. ? Troubleshooting and repair of HP Printers. ? Excellent and effective communication and interpersonal skills. Able to interface successful with all levels of senior management, support staff, technical and non-technical personnel Key Technologies/Skills: Windows 7, Microsoft Office, Ghostcast Server, Novell Netware and HP laptops/Printers Education B.S. in Information Systems Strayer University - Washington, DC

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