Systems Administrator Systems Administrator Systems Administrator - Towlift, Inc Brunswick, OH

Work Experience Systems Administrator Towlift, Inc - Cleveland, OH December 2016 to Present *

Implemented Cisco Umbrella * Active Directory * VMWare 6.0 - 6.5 * Provision laptops, desktops,

iPads, and iPhones * Designed logo's, and policies for TeamViewer access * Sophos Anti-Virus

Administrator   * Build, manage, and deploy policies for MDM -Airwatch   * Office 365 Global

Administrator   * Barracuda email Administrator   * Software installations via Group Policy, and

PDQDeploy Systems Administrator TekSystems/ AmTrust Services - Cleveland, OH April 2016 to

September 2016 * Successfully completed a four-month contract position * VMWare Administration;

create virtual machines using PowerShell scripts and templates; build templates; decommission

virtual machines * Sophos Anti-Virus support * Server 2008r2 and Server 2012r2 Administration;

builds, configurations and patching * Monitor SCOM alerts * Restore and Backup jobs via Comm

Vault   * Right Fax Server Administrator; manage user accounts; design coversheets; weekly

maintenance * Server and Security tickets via Service Now Systems Administrator Quality Home

Health and Hospice Care - Phoenix, AZ March 2014 to March 2016 * Network Administration:

Installed, configured, and deployed Cisco SG500 switches * Airwatch MDM * Configured Cisco

Dual WAN router * Designed Firewall rules * Monitor Security log files * Dell server environment *

Support VOIP telephony system   * Support multiple Ricoh printers and copiers   * Installed &

configured Belkin Wireless routers * Installed, configured and Managed Symantec Backup Exec

2014   * Microsoft Server 2008 r2: Managed Active Directory User and Computer Accounts.   *

Created and deployed multiple Group Policies. * Managed Microsoft Exchange 2010 * Configured

& Managed Barracuda Email filter * Security: Deployed ESet Security for all servers, computers and

laptops * Helpdesk: Installed, configured Spiceworks * Imaging computers and laptops utilizing

Clonezilla Network Administrator The Pain Center of Arizona - Peoria, AZ January 2013 to March

2014 * Helpdesk Administration: Spiceworks ticketing system * Provided support for all employees

at 12 remote locations in addition to the Admin site * Configure, Managed Cisco 3750 switches for

all sites * Supported Apple Wireless routers * Worked with Sr. Engineer to configure and deploy

Dell Equallogic SAN * Maintained Dell servers: 1950, 2950, R910 * Microsoft 2008 r2 & 2012 Data

Center: Managed Active Directory * Maintained three Domain Controllers * Create & Support Hyper-V servers running on Microsoft Server 2012 Data Center * Managed Exchange 2007 Email accounts * Service maintain all client systems running XP and Windows 7 * Managed Avaya phone systems * Worked with Sr. Engineer installing and configuring Shortel VOIP system * Managed all company Printers utilizing Smart Device software Systems Administrator Phoenix, AZ August 2011 to October 2012 * Microsoft Server 2008: Managed Active Directory User & Computers * Installed & Configured File & Print Services * Managed Blackberry Enterprise Server * Managed Domino Administrator * Network Administration: Cisco SG500 Switches / 3750 Switch / 2950 Switches /ASA 5505 Firewall * Avaya Phone Systems Support * Systems Administration: Windows XP, Windows 7 Desktop Support Technician Capgemini - Phoenix, AZ August 2010 to August 2011 * Support several clients, with an average client base of 3,000 employees * Updating of control documentation per changes resulting from support ticket submission and troubleshooting * Install and monitor software applications on workstations as required * SAP support, create and delete new hires according to clients SOP * Support a variety of special applications and programs specific to each client * Troubleshoot Microsoft Outlook and Office 2007 Education Associate of Applied Science in Computer Networking Systems ITT Technical Institute December 2010 Skills System Administrator, Active Directory, Vmware, System Admin Additional Information * Operating Systems: Microsoft XP, W7 and W10 * Microsoft Servers: 2008r2, 2012r2, and 2016 * Microsoft Exchange 2010, 2013, 365   * Software Proficiencies: Office 2007-2013, 365 * Networking: Cisco routing and switching * Cisco UCM Support * Cisco Meraki Systems * Team Leadership & Training * Airwatch MDM * Veeam Back-Up * Nimble Storage * VMWare

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