

Business Systems Administrator Business Systems Administrator Chicago, IL Work Experience  
Business Systems Administrator Metra Railroad - Chicago, IL August 2016 to Present Implemented  
the upgrade of the rmA system from local app to web app.( SaS ) Including- Data we quality  
migration, report audit and recreation and automation in Business intelligence. Learn business rules  
and processes. Document and train team based on rules and regulations. Create quality system  
checks to avoid data issues and avoid process flaws and government fines. Create and Run  
adhoc report requests using BI and automate reports as needed to avoid manual work. Learn  
government requirements and audit data to prepare for goverment reporting of sensitive data.  
Upload data files and download results to government entity and analyze response files and error  
reports. Test the application for bugs or errors. Fascilitate with vendors to get issues fixed. Keep  
system up to date, with codelists, required system patches and continued data quality checks.  
Learn team manual process, and train users / customers on how their work is appllied within the  
application Quality Assurance Engineer ShopperTrak RCT - Chicago, IL January 2012 to August  
2016 Quality Assurrance Engineer. Agile environment Test software Test web apps Implement  
new app versions and features every 2 weeks Test proprietary hardware Business systems  
administrator Education Associate Skills System Admin, Active Directory, System Administrator

Name: Megan Holmes

Email: kpratt@example.org

Phone: 476.937.1261