

IT Ops IT Ops Provo, UT I'm Nathan Robinson, a tech who loves learning. Everywhere I've worked it's been a joy to pick up new technologies and see how companies are working to streamline data, organize processes, and provide excellent customer success.

Work Experience

IT Ops Crumbl - Orem, UT March 2019 to Present Orem, UT - March 2019 - Current At Crumbl, I maintain and manage all IT infrastructure in our bakeries. Including deployment and maintenance of:

- Headless Linux Servers via Amazon Web Services EC2 Instances
- Cloud Based MDM Apple Device Management
- Networking Equipment Distribution via UniFi Cloud
- DNS, Domain, and SSL Configuration and Deployment
- Charge of User Access for Proprietary Tools
- Maintaining Documentation of New Tech Roll-Outs
- G-Suite Administration
- Technical Support for Store Owners/Managers

Custom Front End Developer Boostability - Orem, UT January 2018 to March 2018 At Boostability, I provided alterations to websites built using a wordpress drag & drop plugin. I fulfilled custom code requests for anything the builder couldn't achieve.

Technical Support Bluehost - Orem, UT February 2015 to May 2017 At Bluehost I provided customer support for self hosted linux servers. These servers utilized Linux, Apache, Nginx, Mysql & PHP to host websites. Responsibilities include:

- Gathering system data to diagnose issues via command line
- Scripting automation to fix common problems and complete upgrades
- Using RPM to update and fix packages
- MySQL via command line to manage databases

Further Responsibilities:

- Promoted to Level 2 Support
- PCI Compliance Officer for Secure Digital Payments
- Promoted to VPS/Dedicated Server Specialist
- Promoted to Technical Mentor

Education Provo High School June 2017 to October 2017 Skills HTML, JAVASCRIPT, OOP, PHP, SCRIPTING, LINUX, CSS, MYSQL, SQL, MVC, BASH, WORDPRESS, MAINTENANCE

Certifications/Licenses Dev Mountain June 2017 to Present DevMountain leads the new Silicon Valley in Provo UT training upcoming web developers with a focus on HTML, CSS, JavaScript, and React.

Name: Kelly Clayton

Email: ywilkinson@example.com

Phone: 346.323.2584x543