Security Operations Center (SOC) Analyst Security Operations Center (SOC) Analyst Security Operations Center (SOC) Analyst Hahnville, LA Authorized to work in the US for any employer Work Experience Security Operations Center (SOC) Analyst NASA Stennis Space Center - Pearl River, MS August 2014 to October 2015 Handle Personally identifiable information (PII) email data spills ? IDS monitoring, Analyze network traffic; stay up to date with current vulnerabilities, attacks, and countermeasures. ? Performed Administrative Tier 2 and 3 duties to manage user accounts ? Create BMC Remedy trouble tickets for any corrective action taken for any security incident. ? Use Splunk to gather analyzes on affected workstations. USMC NMCI IT Helpdesk Technician Tek Systems - Algiers, LA July 2013 to August 2014 Trouble shoot layers 1, 2 and 3 of the OSI Model. ? Evaluate, install or troubleshoot network software via Element (ESD) ? Proficient in managing Active Directory accounts and MS Outlook 2010 end user issue resolution ? Able to Create BMC Remedy trouble tickets for any corrective action taken for daily checks. ? Performed Administrative Tier 2 and 3 duties to manage, create, and logically move user accounts ? Perform system maintenance on Win7 and XP such as assisting with patches and upgrades ? Provide help desk support to customers accessing NMCI network services and resources. ? Assist in troubleshooting, maintenance, and repair coordination from customers to providers ? Perform immediate troubleshooting as the situation dictates for any and all network outages as reported ? Manage more than 5,000 Marines Nationwide and Marine infrastructure ? Profile clean up and remote assistance Cabling Technician NASA Stennis Space Center - Pearl River, MS December 2012 to January 2013 Responsible for running new CAT 6 cable into existing buildings ? Terminated and Tested Cat 6 cable ? Removal of old cables and switches Structure Cabling Technician Monsanto - Luling, LA February 2012 to October 2012 Responsible for running new cabling in existing buildings ? Pulled Cat5e & Fiber Optic Cable ? Operated Man Lift ? Terminated, and tested new cabling ? Setup new telecommunications frames within plant ? Installed Hoffman cabinets for new network ? Installed new switches and Fiber Enclosures ? Removed all old hardware SECURITY CLEARANCE ? Active Secret Clearance DEGREE Education Associate of Science in Computer Networking Systems ITT Technical Institute - Saint Rose, LA April 2012 Certifications/Licenses

Security+ September 2016 Additional Information Experienced and knowledgeable Information Technology Professional seeking to contribute training and acquired skills within an IT Security environment. I have my Associates' degree of Computer Network Systems. I am eager to learn and can work well independently, or in a team providing all facets of account management, and computer support.   SKILLS   ? Microsoft Office ? Personal Computer Setup ? System Admin Tier 3, BSR, and accounts management ? Installation/Termination of Cat5/6 cables ? Experienced in BMC Remedy 8.1 Program ? Network Security ? Proven experience in solving IP network issues in timely and cost efficient manner   ? Experience in working in a fast pace environment with customers, and meeting deadlines   ? Team Member   ? Communication   ? PC and digital communication integration   ? LAN Technology   Operating Systems: Windows 7, Windows XP/Vista, Hardware: Switches, 100baseT fiber over Ethernet switch, Cisco 7945 VOIP phones, workstations (HP, Dell) Software: McAfee, Splunk, Cisco, Visual Basics, BMC REMEDY IT Incident Management, MS Outlook, Symantec, USMC SharePoint Professional Plus 2010, Microsoft Exchange, Active Directory.

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