

Systems Administrator Systems Administrator Systems Administrator - DISA Glen Burnie, MD
Authorized to work in the US for any employer Work Experience Systems Administrator DISA
September 2018 to Present Devise and implement strategy to build, test, maintain and update OS
images Maintain, update, and conduct routine vulnerability scanning using Nessus Create,
customize, and deploy automated software packages using SCCM Experience with firewalls,
Internet VPN's remote implementation, troubleshooting, and problem resolution is desired Manage
the configuration and operation of virtual client-based computer operating systems Install
upgrades and monitor company systems and respond immediately to security or usability concerns
Windows Server administration and maintenance including Active Directory and Group Policy.
Administrate infrastructure, anti-virus protection software, patch management, and asset
management Perform and administer data backup and recovery Setup and maintained LAN
connectivity and wireless networks Maintain data files and monitor system configuration to ensure
data integrity Thorough understanding of network and routing protocols such as TCP/IP, DNS,
DHCP, OSPF and BGP, SMTP, NFS Coordinate/ follow up in team tasks and schedules
OPERATING SYSTEMS Windows: 2000, 2008, 2016 XP, WIN 7 & 10 Windows servers: 2008,
2012, 2016 NETWORKING LAN/WAN TCP/IP, DNS, Wireless, TFTP, TELNET, PUTTY, VPN,
MS proxy server APPLICATIONS Microsoft Office ACAS, Cisco Prime PowerShell, VMware,
vSphere, Horizon HBSS, SCCM, TrendMicro Remedy, DHCP, DNS Skype, Jabber, Swift,
Dameware, Active Directory RDP, SAN, Sharepoint, Firewall EXPERIENCE: continued LSS -
Crystal City, VA January 2018 to September 2018 Designed, planned, configured, implemented,
administered, and maintained all network infrastructure equipment to include routers, switches,
servers, firewalls, content switches, and SAN storage Provided end user, peripheral, VoIP phones,
mobile devices and network administration support Assisted end users in trouble ticket and
support requests as required and directed Configured new servers and coordinated with
third-parties on configuring equipment staged offsite Worked closely with IT Security Group and is
responsible to implement the establishment and maintenance of secure connectivity to all end points
and devices Managed and administered enterprise anti-virus suite Recommended, appropriately

tested and implemented new hardware and software Acted as escalation point for troubleshooting advanced network/ systems issues; consistently earned 100% issue-resolution scores by providing excellent service to internal and external customers. IT Specialist/ Systems Analyst MCICOM - Alexandria, VA October 2016 to January 2018 Use desktop management system to remotely assist users, push software packages along with other workstation specific duties and accurately track USP assets inside this system Maintained and managed various Print Devices including network connected multifunction printers including Distribution printers that are critical to our core business operations Assisted with Active Directory Addressed SAARs for account creation, account deletion, shared drive access on a timely basis and meet SLA Mobile device installations and support Supported users through remote access (VPN and Citrix). Build, image, deployed, maintained, and troubleshoot desktops, laptops, printers, scanners, and other IT related equipment. Maintained and managed various meeting locations computer hardware, VTC equipment base on request or deployment. 443.452.8336 EXPERIENCE: brittany12wells@gmail.com Glen Burnie, MD Skills Windows 95

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