

SYSYTEM ADMINISTRATOR SYSYTEM ADMINISTRATOR SYSYTEM ADMINISTRATOR -  
Thrivesoft Redmond, WA \* Information Technology professional with over 4 years of experience as  
a production database administrator. \* Experience with all versions of SQL server \* Extensive  
experience with database administration, development, architecture, engineering, and reverse  
engineering. \* Operations support for 24/7/365 globally available databases, systems, and  
applications. Work Experience SYSYTEM ADMINISTRATOR Thrivesoft - Bothell, WA November  
2015 to Present Install and configure multiple Websites in IIS using different techniques and  
enable the web service extensions. Implement different Load balancing methodologies to ensure  
the High Availability of ASP.Net and web applications in the Production environment. Configure  
application logs, Systems logs, and Log rotation on timely basis. Background administer Active  
Directory and Microsoft Exchange Server DATABASE ADMINISTRATOR AND TESTER Microsoft -  
Redmond, WA July 2015 to November 2015 DATABASE ADMINISTRATOR Microsoft Health Band  
- Redmond, WA April 2015 to July 2015 Design and document the process to create installers  
Perform comprehensive testing of multiple versions of the application on various platforms.  
Develop Positive and Negative test cases and executed manual test cases using VS test manager  
Perform functional testing of applications on iOS, Windows Phone and Android Perform Bluetooth  
and GPS testing for device interactions with iOS, Android and Windows based smart phones and  
car infotainment systems Assemble debug boards for device testing and subsequent calibration  
Perform Localization/Globalization/UI Testing on the band Execute functional tests on multiple  
platforms of Mobile devices, Tablets and Web interfaces Provide daily Status and Progress  
reporting Perform Regression testing and logging defects on daily basis Attend defect Triage  
meetings and Technical status calls At all times communicated with PMs, Developers, Test Leads  
and the rest of the team Test ERP secure software for processed claims and transactions  
Review requirements and specifications, creating and modifying test cases Microsoft, Redmond,  
WA DATABASE ADMINISTRATOR April 2015 - July 2015 DATABASE ADMINISTRATOR  
Microsoft - Redmond, WA February 2013 to March 2014 SQL databases for XBOX 3PP snap-shot  
success, standard SQL backup success, and transactions log backups. Health checks on all

databases are a daily task. \* Ensure Microsoft SQL mirroring is performing optimally and all transactions are recorded locally and at the designated disaster recovery site. \* Perform database indexing on a weekly basis, due to high volume of I/O. \* Archive historical data from MSSQL data stores and LUNS. Move historical data to remotely located SANs. \* Design custom scripts to expedite database creation/maintenance. This includes, but not limited to: user audit reports, scripted table creations and data imports, database bulk inserts, and maintenance procedures. \* Working directly with vendors to allow application integration with our environment between front-end users and back-end serves/databases. \* General responsibilities include: Develop relational models and ERD diagrams, perform complex data analysis, create data dictionaries and database descriptions, and interact with various types of end-users (customers, team leads, managers, vendors etc.) to provide service and support for database implementation and maintenance. Keep the IT Director/Manager/Supervisor in touch with new technologies in database management, optimization and design. Microsoft, Redmond, WA DATABASE ADMINISTRATOR February 2013 - March 2014 \* Provide priority level troubleshooting and problem resolution for issues both internal and external. \* Coach and delegate work to other junior or mid-level database administrators. \* Support a 27/7 environment, including several environments with an SLA of 99.95% \* On call rotation for after-hours support, as well as escalation support for priority and high profile issues. \* Design and implement High Availability and Disaster Recovery (HADR) for highly critical databases. \* Maintain database performance and optimization enterprise wide. \* Analyze and perform metrics on databases. Identify performance issues and implement changes to optimize performance. \* Ensure successful database and transaction log backups are preformed for each instance based on the application's requirements. \* Work with vendors to setup proof-of-concepts, implementations, and full scale deployments of tools and applications that will be used throughout the enterprise. \* Document database environment architecture as required. \* Commonly access and handle confidential and sensitive information. Education Masters of Business Administration in Present Northwest University - Kirkland, WA May 2016 Arkansas State University - Jonesboro, AR School of Computer Science and Engineering Additional Information TECHNICAL SKILLS \*

Databases: Microsoft SQL: 2014/2012/2008-R2/2008/2005/2000 \* Native SQL Tools: Reporting Services, Analysis Services, Profiler, Database Tuning Advisor, Performance Monitor, TFS, Visual Studio, Azure

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