Program Manager Program Manager Program Manager - Ahold Charlotte, NC Work Experience Program Manager Ahold - Salisbury, NC January 2019 to Present   Lead distributed, cross-functional teams to complete a large-scale migration of brand intranets from Google to O365 SharePoint.   Provide oversight of technical systems integrations and management of software development.   Investigate new business opportunities and evaluate possible benefits and concerns for future relationships.   Manage, oversee project expectations, deliverables, and timelines for program development to align projects with the organization's strategic objectives   Successful in managing and delivering, large scale, complex and multi-vendor IT, Finance- and Business-programs resulting in significant business transformations driving down costs via operational efficiencies and vendor management. Managed budgets up to $5M and project teams of up to >100 individuals in a global setting. IT Project Manager Ahold - Salisbury, NC January 2017 to January 2019   Managed infrastructure and Data Center build outs and upgrades on time and budget. This included several dozen Data Center facility moves, upgrades, restructurings.   Project managed strategic initiatives spanning business transformation and change management. Directed and led upgrades to technologies and business systems.   Managed merger projects that included Modernization and Remediation of UNIX systems, XtremIO data storage and retirement of legacy IBM POWER and storage devices.   Modernization and Transformation Projects consist of: ? Brand Intranet Site Migrations - Google to O365 SharePoint ? AIX Modernization - Retirement of P7 series servers | Implementation of new P8 series servers |(LPM) - Live Partition Mobility + Power VC ? SVC to XtremIO - Implemented XtremIO | Improved IO performance by 40% |Decommissioned XIV storage array which contributed to $300K in synergy opportunities | Migrated over 300TB of legacy date to new XtremIO storage ? Linux Modernization - Hardware refresh and VM upgrade (RHEL) Red Hat Enterprise Linux 6.x upgrade to 7.x ? Server Rationalization - Reduced annual operational costs by $400K and obtained synergy savings by converting AIX LPARS to Red Hat Enterprise Server instances (VM) Technical Delivery Manager Lowe's Corporation - Mooresville, NC May 2015 to December 2016   Planned, scheduled, coordinated, and executed security vulnerabilities for >4000 UNIX + >3000 Windows servers.   Engaged UNIX Engineers and Application Teams to

improve processes for server builds and vulnerability management. Led new VM server builds, Network + Storage provisioning and security policies, etc. Managed risk by scheduled testing of security updates and release packages to avoid conflict with application releases/upgrades Monitored budget and team resources using Clarity, and MS Project. Technical Project Manager Epic Management L.P - Redlands, CA November 2009 to August 2013 Led infrastructure, hospital and clinical system upgrades, implemented mid-to-large projects with teams of 15-30 SMEs/resources, thus organized/led meetings, facilitated solution discussions. Led Infrastructure Data Center, P2V Server Migration, Email Transition (GroupWise to Exchange), LAN upgrades (Cisco Routers, ASA, Firewall, HP Smart Switches, VLAN, Meraki Wireless. Active Directory domain authentication. HW rack/stack /VM ware, and Hyper-V platforms. Led PM Infrastructure & Deployment of Windows 7, IE8, Citrix, & Document Management, and Application Readiness Projects.. Managed and directed corporate office transition for 150 employees including executive personnel. Responsible for: Network Infrastructure, Data Center Design, Environmental, New Cisco VOIP phone system, Disaster Recovery, System Hardware Deployment. Managed enterprise Service Desk, Infrastructure, Developers, and Business Analysts to design, develop, test, analyze and implement software applications to support organizational objectives and strategic plans (EMR initiative), Successfully implemented over 1000 thin clients, publishing desktop applications via Citrix Xen App. Designed and deployed >200 ergonomic workstations for Health environments. Primarily designed for the facilitation of Electronic Medical Records applications. Service Desk Administrator Capital Group Companies - Irvine, CA December 2007 to June 2009 Application support for Microsoft Windows: NT/2000/2003/XP/Vista, Microsoft Office, Outlook, Lotus Notes. Provided hardware support for IBM/Lenovo laptops. Compaq HP Workstations/Servers. Responsible for call metrics and pending tickets were closed out and issues resolved. Education Loma Linda University - Loma Linda, CA August 2013 to April 2015 Additional Information Skills Summary Project Management Technical Competency Leadership ? Reducing process redundancies ? Experienced negotiator ? Scheduling and Cost Control ? Risk Management ? Contract Management ? Critical Thinking ? Budget Planning ? Financial Analysis ? Business

Transformation ? RFS, RFP, RFI, experience   ? Requirements Analysis ? Architecture ? Design

? Integration and testing ? Middleware technologies: WebSphere, JBoss, Oracle, MQ, Lift, Sterling

? Platforms: UNIX (AIX, Linux), Windows server platforms.   ? Cross-functional supervision ?

Coaching and mentorship ? Relationship management ? Vendor management

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