

Systems Administrator Systems Administrator Systems Administrator - FARAH & FARAH Jacksonville, FL Work Experience Systems Administrator FARAH & FARAH - Jacksonville, FL July 2018 to Present Server configuration, maintenance, and administration Active Directory administration Management of Avaya IP phone system Creation of technical guides for users Diagnose, troubleshoot, and repair hardware and software Technology Support Specialist ST. JOHNS COUNTY SCHOOL DISTRICT - Saint Augustine, FL October 2012 to July 2018 Answer user inquiries regarding computer software or hardware operation to resolve problems. Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software. Install and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications. Oversee the daily performance of computer systems. Read technical manuals, confer with users, or conduct computer diagnostics to investigate and resolve problems or to provide technical assistance and support. PC Technician SOUTHERN COMPANY - Valdosta, GA October 2011 to October 2012 Oversee the daily performance of computer systems. Answer user inquiries regarding computer software or hardware operation to resolve problems. Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software. Install and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications. Read technical manuals, confer with users, or conduct computer diagnostics to investigate and resolve problems or to provide technical assistance and support. PC Technician Geek Squad BEST BUY - Valdosta, GA August 2009 to May 2012 Oversee the daily performance of computer systems. Answer user inquiries regarding computer software or hardware operation to resolve problems. Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software. Install and perform minor repairs to hardware, software, or peripheral equipment, following design or installation specifications. Read technical manuals, confer with users, or conduct computer diagnostics to investigate and resolve problems or to provide technical assistance and support. Education B.A. in Philosophy VALDOSTA STATE UNIVERSITY - Valdosta, GA May 2009 Skills ACTIVE

DIRECTORY, SERVER ADMINISTRATION, AMAZON WEB SERVICES, COMPTIA, LINUX, WEB SERVICES, MAC

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