

SR PROJECT MANAGER - CONSULTANT SR PROJECT MANAGER - CONSULTANT SR PROJECT MANAGER - CONSULTANT - CVS Atlanta, GA Experienced in leading and managing IT Programs / Projects in operational excellence across technology initiatives that impact business and customer experience along with stakeholder satisfaction: Healthcare (EOHHS, Harvard Pilgrim Healthcare, BlueCross & BlueShield, CVS), Supply Chain (Staples, United National Foods, Digital Equipment Corporation), Financial Services, Retail & Commercial (J.P Morgan, Fidelity Investments, Bank of America), Work Experience SR PROJECT MANAGER - CONSULTANT CVS - Woonsocket, RI January 2018 to Present Supported several project tasks for IT Digital Customer Loyalty Initiatives using Jira for Agile and Scrum processes Developed High Level Plan, detailed Agile project plan identifying backlog items for requirements, build, test, release Created new users in Jira and a story board with tasks. Used Clarity to adjust resources added to projects PROJECT MANAGER - CONSULTANT BLUECROSS BLUESHIELD - Boston, MA May 2017 to December 2017 Lead IT teams in delivering an integrated claims process for Broker affiliates to process claims data on BBBS systems Managed project plan, requirements, resources, vendors, procurements, timeline, budget, forecast, team building, communications, risks management, traceability in the SDLC, change processes, status reports IT PROJECT MANAGER - CONSULTANT UNITED NATURAL FOODS - Providence, RI May 2016 to April 2017 Facilitated inflight SDLC project for eCommerce digital platform and infrastructure buildout of a Distribution Center with multiple system applications, conveyor systems, rack scales, electrical layout, PLCs for Warehouse Management Re-forecast budget, project plan, timeline, work breakdown to obtain appropriate resources for functional teams Developed a runbook for the deployment of the eCommerce implementation and managed a staged deployment Created modular SOP training documents for operations to support implementation of digital peripherals, software applications for tracking products, picking, packing, drop ship, trucking to customers via order fulfillment process Lead cross functional meetings with business partners, finance, accounting, tax managers with project updates, status, integrated change management, data reporting, and risk impact and mitigation for change management Assisted in translating requirements into test conditions,

expected results, performance, and user acceptance testing IT PROGRAM/ PROJECT MANAGER - CONSULTANT STAPLES INC. - CORPORATE OFFICE - Framingham, MA February 2015 to April 2016 Managed the strategic planning and project development process for the software application infrastructure build-out to support data management and web-methods upgrade across three company critical system applications in the Supply Chain Management department to support the merger w/Office Depot Identified and confirmed with business owners and stakeholders: scope, budget, timeline, risks, change management Determined budget which included cost models for infrastructure, FTEs, Contractors, Vendors, hardware, software purchases, invoices utilizing the Company's financial forecasting and tracking systems Managed feasibility of projects with business, subject experts, PMO to determine project strategy, cost/benefits Revised Project Charter, obtained approvals for infrastructure and web-methods upgrade via change management Build-out project plans, communication plans, risks matrices, resource acquisitions, change management processes Oversight of project managers on sub-components and managed vendor relations, contracts and service agreements TECHNOLOGY PROJECT DELIVERY MANAGER / E-COMMERCE TECHNOLOGY CONSULTANT BANK OF AMERICA - Boston, MA January 2008 to March 2009 Managed eCommerce requirements and website: data conditioning, performance testing, implementation Provided change management, deployed solutions, increased sales volumes while implementing security enhancement Facilitated procurement searches, introduction, vendor process, deployment of consultation, change management processes and training for Agile application development along with implementing daily stand-ups/scrum sessions Education Bachelor's in CITIZENS BANK Harvard - Cranston, RI June 2012 to October 2013 planning Harvard Pilgrim Healthcare

Name: Joshua Briggs

Email: brittany70@example.com

Phone: 001-465-432-6168x05835