Systems Administrator Systems Administrator Systems Administrator - CACI Inc Woodbridge, VA

To obtain a position within an establishment that will utilize my technological, engineering and interpersonal skills. Work Experience Systems Administrator CACI Inc October 2017 to Present

Maintain system efficiency   Troubleshoot login and connection issues reported by the users

Review system logs and disable unnecessary services on servers   Coordinate and maintain projects to meet the customer need.   Install and configure Windows Server 2008 and 2012 in a cluster environment.   Maintain File, Application, Print, and User servers in a 2003, 2008 and 2012 environment.   Server load balance to maintain optimum performance on user and application servers.   Created and managed Virtual Servers using VMWare.   Create share folder and created DFS links.   Perform data restoration on Window 2012, 2008 and 2003 Servers using DPM and Tivoli.   Perform weekly server maintenance. Define, isolate, and resolve hardware and software related issues.   Manage Active Directory which includes creating server groups, modifying group and user permissions.   Assist users in resolving Tier 2 and Tier 3 related workstation and software issues.   Install and configures Tivoli and perform periodic checks to make sure backups are running properly.   Perform Infrastructure server upgrades as new releases are needed.   Worked with Virtual Server engineers with migrating physical servers to a virtual server environment Armed Security Officer Omniplex World Services/Constellis Inc - Chantilly, VA October 2016 to Present

Provide security protection and access control.   Provide security protection for all government property, classified material and personnel within assigned areas of responsibility to preclude unauthorized access, theft, or intentional destruction.   Report/respond to unusual or emergency situations.   Be alert for potential security, property or safety concerns and initiate the appropriate actions.   Control ingress/egress into and/or out of posted/controlled/security areas. Prevent/report all violations of security and safety rules and regulations.   Respond to protective alarm signals or other unusual/suspicious activities.   Maintain a working knowledge of all security and guard orders, written and oral, pertaining to the assigned duties.   Perform other duties as assigned. Systems Engineer Jacobs, FNS January 2017 to October 2017   Create standard operating procedures and publish articles for Server Administrators and Engineers   Possess

well-developed technical and analytical skills to work closely with Service Partners   Troubleshoot and identify broken processes and resolve trouble incidents   Quality control planning and integration and validation of Field Deployment software via applications, patches, security updates, and other customer deployment methods   Perform script verification checks by reviewing event logs and back logs   Validate engineering scripts in ELAN and Production systems   Provide technical guidance, training, and leadership for personnel on current and new operations   Assist users by solving various computer issues   Coordinate installation, test, maintain, and monitor computer programs and systems   Provide Tier III and IV technical support in a complex mission critical windows-based environment Principal Comp Network Technologist General Dynamics Inc - Chantilly, VA April 2013 to December 2016   Provided engineering support for various networks, platform technologies (e.g. AIN, CWE, Lotus Notes and JWICS, SIPRNET, thin-client)   Participated in discussions with customer to define, collect, and implement customer computer engineering requirements, design and develop engineering solutions   Coordinated with other IT service providers and components in order to diagnose and resolve incidents requiring in-depth analysis and troubleshooting actions   Conducted technical research by accessing internal and external knowledge bases to provide insight into possible solutions Telecommunications Specialist Prysm Technologies Inc - Fairfax, VA September 2011 to April 2013   Maintained/defected rectification of network equipment/ circuits and inform partners of all planned work and faults   Evaluated communication hardware and software & troubleshoot LAN/WAN and network related problems   Provided technical expertise for performance and configuration of networks Senior Systems Analyst SAIC Inc July 2010 to August 2011 Hendon, VA   Provided system-level support of multi-user operating systems and associated subsystems   Identified alternatives for optimizing computer resources   Recommended changes to hardware and/or software solutions to improve system reliability/performance   Diagnosed hardware and software problems and replaced defective components   Performed data backups, disaster recovery operations, and system performance monitoring Senior Network Engineer General Dynamics Inc - Chantilly, VA January 2009 to July 2010   Performed system/circuit operational mapping and configuration changes as required

Utilized test equipment to measure the loss of synchronization, signaling, and station clocking Assisted various Network Support Groups to resolve more in depth network issues   Documented and analyzed network performance data for presentation to review boards Tier 1 &2 Network Engineer Perot Systems - Fairfax, VA December 2007 to December 2009   Acted as point-of-contact for helpdesk diagnosing, troubleshooting, and resolving approx. 100 tickets daily   Checked port activity, settings and traffic flow on Cisco routers and switches   Worked with users & support teams to ensure the functionality of desktop devices & applicable software   Provided technical support to client hardware and software applications Armed Security Officer Vance Uniformed Protection Service Inc - Chantilly, VA March 2004 to May 2008   Protected and secured Top Secret facilities in the Northern Virginia area   Responsible for providing security services for visitors, protecting entity buildings and vehicles CEO/President Ford's Hauling Service, LLC - Fredericksburg, VA October 2005 to December 2007   Managed trucking contracts   Hired and supervised drivers Associate Network Engineer AOL Time Warner, Inc - Dulles, VA September 1998 to March 2004   Examined and promptly determined reason(s) for network failures using Cisco Works; from LANs to WANs Provided first and second tier response and diagnosis for troubleshooting firewall issues   Monitored network server and web applications for immediate availability   Opened, updated and closed trouble tickets with detailed information on trouble reported   Managed all activity on Cisco routers and switches   Performed routine maintenance on routers and switches   Configured, installed, and removed routers and switches Customer Engineer IBM - Augusta, GA June 1991 to September 1998   Responded directly to clients to rapidly resolve any hardware difficulties with IBM products Repaired or replace necessary PC, server, point of sale system or scanner to quickly restore full functionality for client   Performed server upgrades, installed new operating systems or latest version of existing operating system   Installed and/or repaired HP and IBM printers   Built LAN's per specification Amour Crewman/Loader on the M1A1 Abrams Tank United States Army - Fort Knox, KY 1990 to 1991 Education Certificate Germanna Community College - Fredericksburg, VA 1994

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