Database Administrator Database Administrator Database Administrator - Rollins Inc Alpharetta, GA Certified MCITP, SQL Server DBA with strong background in database/table structure, production support, performance tuning and expertise in multiple strategies for high availability / disaster recoverv TECHNICAL SKILLS & CERTIFICATION: ? Microsoft SQL2017, SQL2016, SQL2014, SQL2012, SQL2008R2, Server 2008 (certified in 2011) ? High Availability - Replication, Log shipping, Mirroring, Failover Clustering, AlwaysOn? Windows Server operating system - 2012R2, 2012, 2008R2 ? Relational Database Design Principles, Entity Relationship Data Modeling, T-SQL programming? Microsoft Azure SQL databases. Powershell automation. Team Foundation Server ? SQL Server Reporting Services (SSRS), SQL Server Integration Services (SSIS) ? SQL Server monitoring Tool: Spotlight, Solarwinds Work Experience Database Administrator Rollins Inc -Atlanta, GA April 2017 to Present Upgraded multiple SQL 2014 Servers to SQL 2017 Servers Identified problem stored procedures responsible for production performance issues Identified unused databases and worked with application owners to decommission SQL 2005 servers Used profiler trace to assist development team to troubleshoot problem application process/ SP Identified missing / non-used indexes and add / delete indexes for large frequent used tables Reviewed execution plans, identified problem operator and suggested more efficient T-SQL Monitored Spotlight for on-going SQL performance and analyzed Solarwinds graphic for historical Regular daily production support - such as troubleshoot failed agent jobs, grant permission, events Designed method to import CSV file / data to database table which is used to customer support Monitored disk/LUN space usage and worked with System Administrator for generate daily reports Monitored AlwaysOn availability group and replicas synchronization lag expanding space a 24 / 7 on call rotation DBA team Experienced in Microsoft Azure SQL databases and management instance Used Powershell scripts to extract software which existed in active and passive nodes to find difference in cluster Database Administrator/ Developer Idoneous Technologies - Duluth, GA February 2017 to April 2017 Contractor / Short term project) Creating database gueries and stored procedures. Database Administrator ContactAtOnce - Alpharetta, GA January 2016 to January 2017 Interpret execution plans, found problem T-SQL statements and

replaced with more efficient T-SQL? Worked with end users to create reports, stored procedures, functions and triggers? Monitored SQL server for ongoing high IO, CPU, and memory usage transactions at any point of time ? Tracked long running SPs and queries with DMV scripts and implemented in daily run agent jobs? Reviewed released documents for better table structures, indexes design, and naming convention pattern? Verified and changed SQL Server configuration / database properties for optimizing SQL performance? Migrated SQL Server databases to Amazon Web Services (AWS EC2) and configured replication / mirroring ? Daily production DBA duties included troubleshooting database blocking issues and transaction log issues. ? Managed user and system database backups, integrity checks, index optimization and user permissions Database Administrator United Parcel Service - Alpharetta, GA June 2015 to November 2015 (Contractor) Deployed database mirroring from New Jersey data center to Georgia data center and setup alerts Database disk space planning and forecasting for clustered SQL instance mount points Experienced in Foglight monitoring tool Performed production servers health and performance checks Worked with development team and Microsoft for application performance issues Database Administrator Bridge2Solutions - Alpharetta, GA December 2014 to May 2015 Contractor) Supported 65 production, UAT, and development SQL instances including SQL Clustered instances as well as AlwaysOn instances. ? Deployed SQL 2012 AlwaysOn High Availability Groups; Configured Read Intent Replicas? Experience with performance tuning using DMVs and execution plans ? Responsible for standardizing SQL Server installation & configuration ? Standardized and deployed daily databases backups and weekly integrity checks / index optimization agent job? Designed and implemented multi-tier active directory security groups for database users? Enforced security polices and granting permission through appropriate security groups ? Standardized and configured SMTP - database mail on all SQL servers ? Created stored procedures, functions and triggers ? Experience in troubleshooting log shipping for disaster recovery database access ? Experience in troubleshooting SSIS packages, SQL agent jobs and Mongo database ? Part of a 24 / 7 on call rotation DBA team Database Administrator Ista North America - Alpharetta, GA June 2011 to November 2014 Supported over 80 production, UAT, and development SQL instances including

? Managed user and system databases backups, databases integrity SQL Clustered instances checks, and index optimization. ? Restored databases from production / non - production servers to UA, QC, and Dev servers. ? Configured Active Directory security groups and assigned SQL server permissions by group. ? Installed & configured SQL server 2008, 2008R2, 2012, and 2014 in multiple environments. ? Experience with Active/Active SQL Clustered Instances. ? Setup new replication publications in production environment and subscriptions to clients. ? Experience in troubleshooting database blocking issues and transaction log issues. ? Tuned memory settings on SQL server for better memory usage and faster SQL performance. ? Removed / added disk volumes in clusters and managed disk space. ? Generated reports in SSRS and scheduled subscriptions. ? Created a process to clean up unused database objects using dynamic T-SQL. ? Analyzed execution plans for effective queries and created appropriate indexes. ? Part of a 24 / 7 on call rotation DBA team Education Master of Science in Management Information Systems in Management Information Systems University of Nebraska at Omaha - Omaha, NE Bachelor of Science in Management Information Systems in Management Information Systems University of Nebraska at Omaha Omaha, NE Skills DBA, Sql Dba, Sql Server Links http://www.linkedin.com/in/SQLAngelaChang

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