

Systems Administrator Systems Administrator Fort Worth, TX A creative problem-solver and technology professional with a strong ability to plan, develop, maintain and execute technical operations. A process optimizer with management skills who can analyze, determine and rapidly assess and solve technical problems in critical situations. A creative visionary with ability to establish relationships and achieve desired outcomes. Authorized to work in the US for any employer

Work Experience

Systems Administrator TEXLAND PETROLEUM - Fort Worth, TX
October 2017 to Present

- Deployment and day-to-day monitoring of LOB systems
- Solarwinds network monitoring deployment
- Weekly network security evaluations and employee training
- Configuration, updating and deployment of Sonicwall
- Maintenance of Veeam backup server and cross-site replication
- Constant management and updating of GPO
- Centralized patch management (WSUS)
- Integration of AD with MS Azure
- Implementation of SSO with LDAP
- Created knowledge base for IT department
- Maintenance and upgrades of server hardware, software
- Monitor Sophos and Malwarebytes consoles
- Ongoing work with vendors to seek better solutions for the company
- Remote field user support
- Company-wide asset management
- Deployment of vSAN infrastructure through partnership with Dell
- On-call for emergencies in a rotating shift
- Purchase recommendations for hardware, software
- Deployment of O365 Suite and migration to cloud
- RBAC data access management
- ESXi and VMware deployment
- SPAM controls via Microsoft EOP
- Management of Exchange server and services

Technical Support Specialist CMIT SOLUTIONS - Fort Worth, TX
April 2016 to October 2017

- Approximately 100 client sites supported
- Receive phone calls while delegating escalations
- Blind troubleshooting of new networks and systems
- Vendor support for clients
- Use of SCCM as required by the business
- On-call for emergencies in a rotating shift
- Assist with migration of email from on-premise Exchange to O365
- Support for new clients with little to no background data available
- Support for Sonicwall and Watchguard firewalls
- Registration of new clientele
- Servicing and maintaining LOB applications
- Keep up-to-date on new and improving services, software and hardware
- Coordination with sister-offices of CMIT
- Outlook 2003-2016 support
- Office 365 administration and licensing
- Ubiquity WAP administration
- Sonicwall administration

and deployment ? VMWare/Vsphere deployment and maintenance ? Windows Home Server backup NAS units ? Continuum RMM Services ? Autotask ticketing system ? Backup cloud services ? Support for NAS arrays Network Integrations Technician ARIELMIS - Boulder, CO January 2016 to April 2016 ? Customer relations and damage control ? Maintained and monitored dozens of clients ? Take client calls, create documentation and delegate ? Purchase recommendations for clients ? On-call for emergencies 24/7 in a rotating shift ? Service LOB applications ? Provide on-the-fly support for new clients ? Manage email hosting via Smartermail ? Build custom hardware to client specifications ? Vsphere and VMware support ? Windows Server 2008-2012 administration ? Datto systems support ? Kerio Control firewall configuration and admin ? Kerio PBX administration ? Adtran WAP partnership ? Connectwise, Labtech Suite utilization and automation ? Office 365 suite administration ? Google apps for business administration Technician & Radial Operator ANTHEM DISPLAYS - Boulder, CO October 2015 to January 2016 ? Operated and maintained L.E.D. radial insertion machine ? Quality control measures with all aspects of PCBs ? Assembled each module according to strict, evolving guidelines ? Assisted with final construction of end-product ? Practiced specialized engineering principles ? Troubleshoot issues with coding and programming ? Maintenance of Linux servers IT Consultant/Technician TEKSYSTEMS - Fort Worth, TX February 2014 to July 2015 ? Work without supervision for long periods ? Assisted users in backing up crucial data ? Collaborated with remote technicians for domain migrations ? Migration of systems from XP to Win7 ? Troubleshoot network connectivity ? Troubleshoot user account issues ? Large scale coordination with user base for migrations ? Documented workflows based on input from management ? Imaging and troubleshooting computers for deployment ? Tracking and maintenance of inventory ? Purchase recommendations ? Configuration of PXE imaging ? Mobile device management ? Hyena (AD) administration ? Microsoft Office Suite management ? Lotus Notes administration ? Livelink file sharing ? SAP administration ? VPN troubleshooting ? Cisco IP phone systems administration ? Cisco switch administration ? Management of Windows Server 2008-2012 images Technical Associate BLUEGREEN IT - Richardson, TX September 2010 to March 2014 ? Custom Android tablet imaging

via ADB ? Develop working knowledge of Linux stack ? Develop working knowledge of Windows Server environment ? Basic NAS and other storage option configurations ? Build familiarity with networking and OSI modeling ? File server configuration and administration ? Design and implement custom computer systems ? Setup and configuration of Fortinet firewalls ? Remote backup systems support ? Practice industry-standard security configurations ? Service and maintain client websites ? Document SOPs and maintain knowledge base ? Cold calling for new clientele ? Onsite support as required by the business ? Manage basic VPN connectivity ? Microsoft Office Suite licensing ? Support for POP, IMAP, Exchange protocols ? SPAM filtering applied on per-client basis Education High school or equivalent Skills Microsoft Office Suite, RAID, Windows Server, Active Directory, Hyper-V, ESXi, VMware, Vsphere, Microsoft Exchange, Office 365, Sonicwall, VPN, GPO, SAN, vSAN, RMM, MDM, DHCP, DNS, Webroot, Sophos, Malwarebytes, Network Security, Scripting, SCCM, Backup solutions, Remote support, PBX, WAP, Google Apps, TCP/IP, Network Management, SOP, Video Editing, Barracuda, Microsoft EOP, Solarwinds, Veeam, SNMP, Project Management, RBAC, Linux, Mac OS X, Android, iOS Certifications/Licenses CompTIA A+ November 2016 to November 2019 CompTIA Network+ January 2017 to January 2020 Certified HIPAA Professional (CHP) Additional Information ? Windows Server 2008-2016 ? Active Directory ? Hyper-V ? ESXi ? VMware, Vsphere ? Microsoft Office Suite ? Microsoft Exchange ? Exchange migration ? Office 365 ? Sonicwall ? VPN ? GPO ? SAN ? vSAN ? RMM Support ? RAID arrays ? MDM ? DHCP ? DNS ? Webroot ? Sophos ? Malwarebytes ? Network security ? Scripting ? SCCM ? Onsite backup ? Cloud backup ? Remote support ? PBX systems ? WAP management ? Google GSuite ? TCP/IP ? Network monitoring ? SOP production ? Video editing ? Photo editing ? Website construction ? Website maintenance ? Barracuda ? Microsoft EOP ? Solarwinds ? Veeam ? SNMP ? Purchasing ? RBAC ? Linux ? Mac ? Project management

Name: Danielle Aguirre

Email: blanchardamanda@example.com

Phone: (509)799-8599x540