Systems Administrator Systems Administrator Systems Administrator - Virtual Hold Technology Stow, OH Looking to secure a full time Windows Active Directory / Server administration position Authorized to work in the US for any employer Work Experience Systems Administrator Virtual Hold Technology - Fairlawn, OH September 2011 to Present   Account management. Manage Active Directory accounts, Office 365 Exchange accounts, Lync 2013, Zoom   Windows Server 2008 R2, 2012 R2, 2016   Active Directory users/groups, permissions, and group policy   Administration of VMware, VMware ESXI, and Vcenter for virtual machines and virtual servers   Administer Lync 2013 with Lync Enterprise Voice w/ Polycom vvx 400 and cx 600/3000 phones   Server and workstation upgrades   Some Palo Alto firewall experience   Print Server   WSUS Server   ADFS Server   Set up AD Connect for Office 365 synchronization with Active Directory   Manage Backups on Unitrends 822   End user support - Windows 7/10, Mac OS x   Android and iPhone support on Verizon   Break fix hardware support, Dell laptops   Administer Symantec Endpoint Protection Manage Wireless network Desktop Support Sarcom at Gooyear Tire and Rubber Company - Akron, OH October 2007 to September 2011   Break fix hardware. Repair Dell laptops and desktops. Replace motherboards, power supplies, lcd screens, RAM, processors, hard drives   Imaging of new laptops and desktops using Image Ultra and Ghost.   Setting up and deploying new laptops. Configuring Lotus Notes, default programs, remote access (setting up vpn access using soft token).   Transferring data from old hard drives to new hard drives.   Using remote access software to access user's computers for troubleshooting purposes.   Perform troubleshooting and repair of Windows XP issues including connectivity, wireless, long on, video, and docking station issues. Perform routine maintenance on pc's. Antivirus scans, disk cleanup, defrag, check disk.   Worked with a desktop support team supporting approx. 3000 users.   Wipe hard drives of returned pc's. Network Imaging Integrator Konica Minolta Business Solutions - Fairlawn, OH November 2000 to October 2007   Connect Konica Minolta copier to various clients networks, (including Windows Server 2003 shared environments and peer to peer environments, with users running XP, 2000, or 9x operating systems), allowing them to print and scan documents from PC's or servers. Also installed printing on Mac OS 10 computers.   Setting up scan to FTP, scan to SMB, on Windows

severs or PC's and scan to e-mail to customers onsite email server including Exchange. Troubleshoot network connectivity problems caused by, bad ethernet cables, IP address changes, firewalls (including Windows and McAfee), and shared or NTFS permissions problems   Creating shared folders, and configuring shared and NTFS permissions on Windows servers and PC's   Update firmware and reload system software   Repair analog and digital Sharp and Konica Minolta copiers.   Dispatch and close service calls on laptop using SAP   Interact with customers on a daily basis. Calling before I come. Keeping them up to date with problems and parts arrivals. Keeping a good rapport between us and our customers to keep their business in the future Education Diploma in MCSE 2003 Computer Training.com - Independence, OH March 2005 to September 2005 Diploma in Electronics and Computer Technology National Institute of Technology Cuyahoga Falls - Cuyahoga Falls, OH February 2000 to October 2001 Skills Mac (3 years), Mac OS (4 years), Microsoft Server 2012 (4 years), Microsoft Server 2008 R2 (5 years), Windows 7 (7 years), Windows 10 (2 years), Office 365 (4 years), Active Directory (6 years), Hardware (10+ years), Microsoft Lync 2013 (4 years), Symantec Endpoint Protection (5 years), WSUS Server (3 years), Printers (10+ years), Vmware Esxi (4 years), Unitrends Backup Appliance (3 years), Android /iPhone Support (5 years), Microsoft Server 2016 (2 years), Zoom Administration (Less than 1 year), Vmware (5 years), System Admin (3 years), System Administrator, Zoom Administration (Less than 1 year), AD, DNS, DHCP, Ldap, Powershell Certifications/Licenses A+ Certified Present MCSE 2003

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