

Telecommunications Telecommunications Kansas City, MO Work Experience Telecommunications
Kansas City Power and Light - Kansas City, MO 2005 to Present Avaya Communication Manager
3.x - 7, EAS call center, Session Manager, Session Border Controllers, SIP, H.323, TDM Cisco
Unified Communications Manager, Unity Connections Network Administrator NEW DIRECTIONS
BEHAVIORAL HEALTH - Overland Park, KS 1996 to 2005 Avaya Definity Systems and Octel VM
Windows Servers NT4 - 2003 Citrix Exchange, Active Directory Sonicwalls Education Bachelors of
Science degree in Psychology NORTHWEST MISSOURI STATE UNIVERSITY - Maryville, MO
1993 Skills Project Control

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