

Network Administrator Network Administrator Network Administrator Seattle, WA I have worked as IT Support and Network Administrator for Afghanistan ministry of defense (MOD NOC), Afghanistan Ministry of Interior (MOI NOC/JOC) and Afghan National Army (ANA) over the country under direct supervision of NATO Training Mission in Afghanistan (NTM-A) and US army technical advisors Authorized to work in the US for any employer Work Experience Network Administrator Global Technology, Ministry of Defense - Kabul, AF June 2016 to December 2017 Afghanistan Configuration of Cisco switches routers and VOIP Phones. Design Network Diagram of MOD Sites. Monitored daily company-wide trouble ticket queues. Reviewed logs for all networking devices for unresolved abnormalities and problems. Troubleshoot and maintained all networking devices and infrastructure across the enterprise including Switches and Routers Cisco Phones Communicated with vendors to resolve network outages and periods of reduced performance. Documented all server and network problems and other unusual events in detail. Awards Certificate of Appreciation from MOD NOC Afghanistan Certificate of Appreciation from Global Technology Certificate of Appreciation from Oak Grove Technology Special Force Group Yakima Training Center WA in January 2018 IT Help Desk Support Global Technology, Ministry of Defense - Kabul, AF November 2013 to May 2016 Afghanistan Manage and Maintain Domain System, File Server, DHCP Server and Print Server to enhance end-User's productivity and provide central environment for managing User, computers, policies, files, IP address and provide training for office staff on using computer and applications Installed and Configured Windows deployment server and imaged office computers Solving daily technical issues related to Operating systems, printers and office products and taking backup of files and emails and weekly basis or based on supervisor advice. Installing printers and application based on need of departments. Inventory of all hardware and software Education Bachelor of Computer Science in Computer Science Maiwand University - Kabul, AF 2014 Skills Cisco (1 year), Customer Service (Less than 1 year), INDUSTRIAL MACHINERY (Less than 1 year), LAN (Less than 1 year), training (4 years), System Administrator, Mcse, Vmware, NOC, Ccna (1 year), Active Directory, Help Desk (3 years), Tech Support, Desktop Support, Service Desk, MSP, Helpdesk Support, Comptia Additional Information

SKILLS      Technical Troubleshooting      Hardware Configurations      Software Installs      LAN  
Connectivity      Problem Diagnosis      Phone & Online Support      Client and Server Operating  
Systems (Windows XP, Vista, 7, 8, 10, Server 2003, 2008, 2012      Preventive Maintenance      User  
Training/Support      Customer Service      Complaint Handling      Cisco Device Routing and Switching  
Excellent Troubleshooting Skills

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