

Senior Systems Administrator Senior Systems Administrator Senior Systems Administrator - U.S. Water Services, Inc Waconia, MN IT professional with 10+ years of technology and customer service experience specializing in desktop/server support and management. Work Experience Senior Systems Administrator U.S. Water Services, Inc 2017 to Present Monitor server/endpoint health and integrity. Rollout monthly patches and security updates for servers/endpoints. Maintain image and application package library. User provisioning and hardware deployment. Asset and vendor management. Systems Administrator Johnson & Johnson 2013 to 2017 Perform user and equipment provisioning based on company SLA/SOX policies. Level 2/3 support for 24/7 multi-campus environment with on-call rotation. Assist with server/ system upgrades and maintenance. Monitor network health and performance. Track and maintain IT assets and inventory. Manage vendor relationships and support contracts. On Site Support Analyst / Helpdesk Analyst ISD #272 - Eden Prairie, MN 2010 to 2013 ISD #272 Provide timely, high-level support to 10,000+ district staff and students. Manage and support district assets. Assist with new hardware/software testing. Facilitate training and demo sessions with faculty on new technology initiatives. Serve as a liaison between IT staff and district staff. Education A.A.S. in Network Administration Rasmussen College December 2009 Skills Active directory (7 years), Cisco (7 years), Exchange (7 years), SCOM (4 years), Solarwinds (2 years), SCCM (4 years), LANDesk (2 years), Windows 7 (10+ years), Windows 8.1 (7 years), Windows 10 (2 years), Windows Server 2012 (7 years), Windows Server 2016 (2 years)

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