

Network Engineer Network Engineer Network Engineer Sarasota, FL A results driven, IT Networking professional with extensive experience in Network Engineering design, administrative support in both corporate and service bureau environments. In-depth experience in implementation analysis, optimization, troubleshooting and documentation of high availability LAN and WAN infrastructures.. Proven ability to lead, train and motivate project teams to ensure successful deployment of corporation critical services. Track record of diagnosing complex problems and consistently delivering effective solutions, often under time critical circumstances. Authorized to work in the US for any employer Work Experience Network Engineer Boeing - Seattle, WA February 2017 to May 2019 Supported Boeing's entire enterprise network infrastructure including Cisco routers and switches. Network Automation for documentation of all device configuration files. RFID (radio frequency identification) technology deployed new RFID readers throughout the factory. Upgraded firmware\Internal operating system on all network equipment including Cisco wireless AP's and wireless Lan controllers. Cisco Prime for troubleshooting wireless network issues. Managed all service tickets with HP Service Manager and responded to issues according to the service level agreement. Was responsible for Layer 2 and 3 support for the enterprise infrastructure. Every night two Cisco switches 6509 were upgraded to new 4500's and was the first person there every morning at 6am to troubleshoot and resolve issues from the previous nights implementations. I taught junior colleagues how to resolve trouble tickets and manage their time.. Acknowledged for excellent customer service two years in a row. Reorganization of responsibilities of tier 1 support resolving 80% of trouble tickets eliminated position. Network Consultant Digital Savant LLC. - Seattle, WA June 2007 to January 2017 Supported client infrastructure with 24x7x365 service. Managed 6 Engineers who were deployed at client sites mostly for a point of contact for issues that needed to be escalated to tier 3 support. Supported layer 1 through 3 devices and documentation support procedures for full time staff members. Used Remedy to track trouble tickets and document root cause analysis. Reported to the VP of the clients' company in a way that he would understand exactly what was going on and when it was supposed to be resolved. On call for several clients. Responsible for recommending new technology to improve the client's network and save them

money on maintenance. Implemented new procedures to keep the NOC from calling engineers at night. Helped Network Operations Center employees in determining if an issue was impacting or not. Market oversaturation eliminated most clients so the company was dissolved..

Telecommunication Systems TCS Network Engineer TCS's production network architecture - Seattle, WA September 2001 to June 2007 ? Provide engineering and design leadership for TCS's production network architecture. Guide and mentor team members, manage network performance and capacity planning of Wireless E911 and Data Services Networks. Implement network strategies to support new wireless-based locations services. Ensure on-going capability of Wireless E911 network to support advanced features and comply with evolving standards and FCC requirements. E911 router configuration and deployment across the local county E911 is support for wireless phone users provide the telephone number of a 911 caller and the location of the antenna receiving the call centers PSAPS public-safety answering point ? Network documentation with Visio network visual documentation software ? Troubleshooting deployment of new Cisco routers and switches for carrier customers ? Supplies messaging and location technology to wireless carriers such as Verizon and other wireless communication equipment. - TCP/IP, routing, switching, LAN/WAN design, firewalls, IP multicast, network design, implementation and support. ? Serve as a technical leader of a team in supporting existing production networks. ? Participate with other team members in 24x7 on-call rotation ? Deliver top quality, performing work in a controlled and safe manner that ensures compliance with 99.999% up time service level agreements. ? Perform real-time troubleshooting of production problems, quickly identify and resolve outages. ? Assist with troubleshooting and root cause analysis studies of problems associated with all layer 1-3 components in the network. ? Prepare and maintain thorough documentation of as-built and new network deployments to assist with future troubleshooting. ? Provide subject matter expertise to project management, sales, software development, and customer organizations. ? Resigned to be an Independent Consultant Enterprise Systems Security Project Manager \ Network Engineer ESSI.com - Kirkland, WA March 2000 to 2001 Kirkland, Washington ? Planned, and implemented a six month multi-million dollar Web storefront redesign project on schedule. Project included

documentation of requirements, high level vision diagrams to bridge the gap between technical staff and the non-technical executives, developed project plan schedule with critical milestones and dependency criteria. ? Reported directly to the Director of IT with weekly status updates. ? Cisco 5500 RSM for VLAN implementation in a DEV and SQA environment. Access-lists, Netscreen firewall and Radware WSD-pro for web traffic load balancing and fireproof for Firewall load balancing. ? Introduced an IT process to developers ? Technical analysis due diligence included research of EMC storage solution for L3 co-location facility, Veritas high availability options vs. Sun clustering, Oracle license sizing and pricing, Sun hardware capacity planning and pricing. ? I also coordinated efforts for an OC-12 installation. Managed all vendor relationships. ? The contract was completed ahead of schedule and I was available to move on and begin a new contract with a new company.

Financial GEFA Project Manager \ Network Engineer G.E - Seattle, WA November 1997 to March 2000

Seattle network redesign: Infrastructure migration from Cisco 7000 router and hubs to Cabletron 9000 and 6000 switches with fiber uplinks. ? Token ring to Ethernet switch 10\100. Rework of DHCP scopes for entire site. GEFA required seamless transition with no customer impact. Certified all new infrastructure equipment y2k compliant with the addition of the most recent firmware versions. ? Disaster recovery project with Sunguard hot site assistance: Server specifications, applications, restoration procedures and all necessary media for test. ? Server consolidation project: New utility server to reduce server count by four. On the Utility server I also implemented a FACSys enterprise faxing solution. Was the Project Manager and my responsibilities also included documentation of procedures, deployment of resources, scheduling tasks and risk analysis. ? Contract completed and approved by the customer. I was then available for a new contract.

Network Administrator Pavilion Hotel Corporation - Charlottesville, VA June 1993 to October 1996

Network Administrator for Work Perfect Staffing Services Inc. subsidiary of Pavilion Hotel. Responsible for coordinating and delivering technical services and training for professionals located in the Capital Area region, Miami, and San Diego. I conducted training courses for clients in personal computer software packages, including word-processing, spreadsheet, graphics, presentation, database, etc. Developed materials and exercises for use in the classroom that have

been recognized throughout the Franchise System. Implemented e-mail and Internet access throughout the organization. Was also a key decision-maker on tasks ranging anywhere from purchase of new technology to security policy, and implementation. Acknowledged for outstanding performance in two consecutive years with the company. Resigned to move to Alexandria VA and work in Washington DC Education MCSE in Microsoft Windows NT Northern Virginia Community College - Reston, VA March 1997 to December 2000 Certificate in Networking Computer Learning Center Novell CNE - Alexandria Virginia 1994 Associate in Information technology Catonsville Community College - Catonsville, MD Skills CCNA (10+ years), CISCO (10+ years), CNA (4 years), NETWARE (4 years), SWITCHING (10+ years), T1 (10+ years), Data Center (10+ years), Cabling (10+ years), DS3 (5 years), Microsoft 360 (3 years), Networking (10+ years), Telecommunication (10+ years), Documentation (10+ years), Root Cause Analysis (10+ years), Time management (10+ years), Troubleshooting (10+ years), Ticket tracking software (10+ years), Communication (10+ years), Published knowledge database articles (10+ years), Organizational Skills (10+ years), Account Management (10+ years), Debugging (10+ years), Routing protocols (10+ years), Command line interface (10+ years), Escalating trouble tickets with the vendors (10+ years), Troubleshooting documentation (10+ years), Spanning tree (10+ years), Presentation Skills (10+ years), Project Management (10+ years), Multitasking (10+ years), Research (10+ years), Fluke (10+ years), Teaching (10+ years), Desktop Support (10+ years), Management (10+ years), Rommon (10+ years), Osi model Troubleshooting (10+ years), RFID (5 years), Voip (10+ years), Frame Relay (10+ years), Great people skills (10+ years), Tcp/ip (10+ years), Subnetting (10+ years), Ip address management (10+ years), Management of junior staff (10+ years), On call (10+ years), Syslog error messages (10+ years), Inventory Management (10+ years), Learning new technology (10+ years), Patients and listening (10+ years), Fiber optic (10+ years), Poe (5 years), Roi (10+ years), Wireless lan controllers (10+ years), Update firmware (10+ years), Vendor Management (10+ years), Visio (10+ years), OSPF (10+ years), Access lists (10+ years), Ethernet (10+ years), Vpn (10+ years), Colocation (10+ years), Disaster Recovery (10+ years), Enterprise Architecture (10+ years), Security plan (10+ years), Access lists (10+ years), Research (10+ years),

Coordination of integration projects (10+ years), Network Management (10+ years), Implementation procedures (10+ years), Communication with management (10+ years), Training noc employees (10+ years), Data center organization (10+ years), Learning new technology (10+ years), Supporting colleagues (10+ years), Photoshop (10+ years), Scheduling (10+ years), Wireless networks (10+ years), Explaining technical problems with non technical staff (10+ years), Resolving error messages (10+ years), Publishing frequent problems with the noc (10+ years), Security (10+ years), Management of resources (10+ years), Customer Service (10+ years), Change Management (10+ years), Employee Relations (10+ years), Interviewing candidates (10+ years), Technical Writing (10+ years), Risk Management (10+ years), Back out plan (10+ years), Ipv6 (5 years), Disseminating information (10+ years), Exchange Server (10+ years), Break fix (10+ years), Hardware (10+ years), Service pacts (10+ years), Preventive procedure (10+ years), Executive Support (10+ years), Planned outages (10+ years), SLA agreements (10+ years), Coordination change requests (10+ years), Mentoring (10+ years), Dashboard review (10+ years), Deadline preperation (10+ years), Template creation (10+ years), Effective communication (10+ years), Professional attitude (10+ years), HP service manager (6 years), Trunking (10+ years), Continuation education (10+ years), Documentation of procedures (10+ years), Good attitude (10+ years), Resolving conflicts (10+ years), Following procedures (10+ years), Maintenance windows (10+ years), Network Administration (10+ years), Network operating center (10+ years), Following procedures (10+ years), Best practices (10+ years), Design new infrastructure (10+ years), Evaluate new technologies (10+ years), Upgrade hardware (10+ years), Network Management (10+ years), Progress reports (10+ years), Coordination with steak holders (10+ years), Recreation of problem (10+ years), Remedy (10+ years), Terminal access (10+ years), Remote access (10+ years), Telecommuting (10+ years), Maintenance windows (10+ years), Document plan for integration procedures (10+ years), Preventive maintenance (10+ years), Solution plan for conflicting procedures (10+ years), OC3 (10+ years), Implementation of new services (10+ years), Router, McAfee Certifications/Licenses CCNA Routing and Switching Project Management Professional (PMP) MCT Microsoft certified trainer Assessments Basic Computer Skills: PC Proficient March

2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: [https://share.indeedassessments.com/share\\_assignment/xoeapntnk8idd9is](https://share.indeedassessments.com/share_assignment/xoeapntnk8idd9is) Project Management Skills: Time Management Familiar June 2019 Measures a candidate's ability to prioritize and allocate time to effectively achieve project deliverables. Full results: [https://share.indeedassessments.com/share\\_assignment/3afkdtdq7wq0qr5l](https://share.indeedassessments.com/share_assignment/3afkdtdq7wq0qr5l) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information I have excellent references and will provide them upon request

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