

IT Support Analyst - Technology Services and Security IT Support Analyst - Technology Services and Security Full Stack Web Developer Brockton, MA Authorized to work in the US for any employer Work Experience IT Support Analyst - Technology Services and Security Executive Office of Technology - Chelsea, MA June 2016 to Present Built web based portal to support a team of 12 IT professionals to aid in execution of customer support Designed and integrated legacy ticketing application into ServiceNow instance Provide information warehouse SQL support to 171 government agencies Perform technical lead and on-call duties resolving escalated issues for IT support professionals Provide excellent customer service to 10,000+ employees across the Commonwealth of Massachusetts IT Support Analyst Suffolk University - Boston, MA September 2015 to May 2016 Resolved hardware malfunctions and technical problems on PC and Mac workstations for students and faculty members Configured PC and Mac workstations for 125 students and faculty members Resolved technical bugs with printers and plotters for 100 design students Education CE in Full Stack Web Development Lambda School (YC S17) - San Diego, CA November 2018 to February 2020 Bachelor's in Information Technology Suffolk University - Boston, MA September 2012 to May 2016 Bachelor's Skills React, HTML, Javascript, HTML 5, CSS3, Sass, Pug, Git, GraphQL, Wordpress Links <http://seun.io> <https://www.linkedin.com/in/seun-olorunwunmi/> <https://github.com/Seun-O>

Name: Bryan Martin

Email: carla85@example.com

Phone: 5386125578