

IT Security Analyst IT Security Analyst IT Security Analyst - University of California San Francisco
Castro Valley, CA Work Experience IT Security Analyst University of California San Francisco - San
Francisco, CA August 2017 to Present Provision accounts and software access such as Epic,
Sunquest, Voalte. Communicate appropriate information and provide assistance to customers
regarding account information. Collaborate and gather data through Excel and ServiceNow
following the Access Provisioning Life Cycle ensuring compliance with governmental, industry,
departmental regulations and controls. Analyze and manage information to ensure each user on
the medical team has appropriate technological access. Barista (Shift Manager) Amor Caf and Tea
September 2015 to May 2017 Contribute to the positive team environment by delivering
exceptional customer service to all and creating a connection with the customers Coach baristas
to encourage the development of skills and encourage their desire to improve and advance in the
company by providing feedback on performance Work in a fast-paced environment that requires
performing multiple tasks at a time Make quick decisions and solve conflicts through clear
communication Education B.S. in Management Information Systems San Jose State University -
San Jose, CA March 2017 Skills JQuery, Front End, Javascript, HTML, CSS, MySQL

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