Network Administrator Network Administrator Network Administrator - Littleton Public Schools Fayetteville, NC Work Experience Network Administrator Littleton Public Schools - Littleton, MA April 2019 to Present Littleton Public Schools consists of a high school, a middle school, two elementary schools, and an administration building. Our environment is a mix of Chromebooks, Windows, and Mac. Manage, monitor and troubleshoot networking technologies Device management and software deployment using JAMF Pro Research and recommend innovative, and where possible, automated approaches for system and network administration tasks Ensure all network and computer components are kept evergreen and up to date with vendor recommended security patches, updates and fixes Systems support for security cameras and phones Notable Projects: Replacement of analog phone system with an IP phone system at the high school Fully automated migration from Adobe device licenses to shared device licenses using Jamf Pro Worked with vendor to implement cell phone range extenders Desktop Support Technician Windham School District - Windham, NH January 2015 to April 2019 The Windham School District includes a high school, a middle school, two elementary schools, and an administration building. The high school, where I was primarily stationed, was a one-to-one environment in which all students and faculty were provided with Macbook Airs. They also had a Windows lab environment for engineering and robotics students. Grades 2-8 were a one-to- one Chromebook program which I also assisted with.

Provided support to our systems administrator with management, software deployment, imaging, and troubleshooting using JAMF Pro Assisted our network administrator in a Cisco environment with troubleshooting telephone, security camera and printer issues, as well as monitoring network activity Helped staff and students with software problems and questions Repaired hardware Troubleshot miscellaneous AV equipment including audio systems, projectors, eno Boards, and Cleartouch displays Headed up the yearly collection and distribution of assets Compiled and maintained high school inventory Notable Projects: Assisted our network administrator with a complete overhaul of our network infrastructure Wrote scripts to automatically re-name systems to the district standard and another to ensure that student machines had the correct printers eBay Technician Clean Out Your Office - Concord, MA May 2012 to May 2014 Warehouse Manager

Clean Out Your Office provides pick-up, recycling, and reselling services for companies disposing of old electronics.   Researched and appraised incoming inventory   Tested products and determined their specifications   Repaired minor hardware problems   Wrote and compiled eBay listings   Answered questions and provided other customer service   Planned warehouse strategy and managed warehouse staff   Overhauled and maintained company website with a focus on search engine optimization Education Bachelor of Science in Information Technology in Information Technology University of Massachusetts - Lowell, MA Bachelor of Arts in English in English University of Massachusetts - Lowell, MA Skills Active directory, Cisco, Python, Scripting, Unix, Ios, Bash, Macos, Windows 10, Microsoft office, Customer Service, Networking, Windows 7, Windows, Technical Support Certifications/Licenses CCNA Jamf Certified Admin (Jamf 300) Assessments Technical Support   Expert August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/vlhbrtcuki6u7ang   Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information Aerohive and Ruckus APs, Fortigate firewalls Operating Systems: macOS, Windows 10, Chrome OS, Cisco iOS, as well as some Windows Server and UNIX Applications/Utilities: Jamf Pro, Active Directory, Ruckus Zone Director, PRTG Network Monitor, Sophos Anti-virus, Papercut, Microsoft Office Suite, Google Suite, Adobe Suite, iWork, and iLife Scripting/Programming: Some Bash and Python

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