Junior Support Engineer Junior Support Engineer Junior Support Engineer Philadelphia, PA

Authorized to work in the US for any employer Work Experience Junior Support Engineer Speed &

Function - Philadelphia, PA December 2018 to Present   Prepare and deliver technical presentations

explaining products or services to customers and prospective customers   Confer with customers

and engineers to assess software needs and to determine   system requirements   Collaborate with

sales teams to understand customer business requirements and provide sales support   Plan and

modify software products to meet customer needs   Support clients' problems with software

Freelancer Web Developer/ System Engineer Freelancer - Hudson, NY May 2016 to December

2018   Setting up home and business networks using Python   Building / Installing / Troubleshooting

custom built systems   JavaScript/Html/CSS Progressive WebApps for Personal, Informational, and

Marketing websites   Business POS systems building and maintenance   Repairing computer

problems and removing viruses Network Engineer/ Developer Elemet Inc - Hudson, NY November

2013 to May 2016   Working closely with managers to determine future network needs and plan for

network changes, Analysing the organisation's data, Determining information   system requirements

and defining project objectives   Making recommendations, such as suggesting appropriate

hardware, software and systems   Designing, installing and trialling new systems and software, and

fixing any issues   that arise by utilizing Python, C#, and Visual Basic   JavaScript/Html/CSS

Website work   Compiling and presenting information, Writing reports and documentation, Training

users, Responding to feedback   Analyze the current network structure and submit comprehensive

reports to executives on how to make the network more efficient, and developing methods and

tools to be used to test and implement new LAN/WAN equipment Education Information

Technology/ Development Full-Sail University - Winter Park, FL May 2009 Advanced Regents

Diploma Germantown Central School - Germantown, NY May 2007 Skills JavaScript, TypeScript:

React.js, Node.js, Express.js, CSS3, LESS, SASS, JSS, gradients, transforms, transitions,

animations, Parallax ,Bootstrap, HTML5: canvas, video, audio, C# / Xamarin, Visual Basic, Mobile:

Progressive Web apps, JSON, XML, WSDL, Git (Github, Gitlab, Bitbucket), MongoDB, MySQL,

Facebook API, LinkedIn API, Google Analytics, Google Maps, Python Versions 2.7 and 3.x, AWS

integration, Docker, Jenkins, Ansible, JuPyter, Google Collab, Apache, NginX, IIS, Networking Hardware, Forest Configuration, VMWare, WSUS Administration, Windows Server 2012, Redhat Server, Proxmox Server, Workstation Engineering and Repair, Requirements gathering, Agile Methodologies (Scrum, Kanban), Waterfall Methodology, JIRA, Confluence, Rally, Basecamp, Trello, Redmine, Projector, Api, C#, Docker, Git, Javascript Links https://www.linkedin.com/in/rory-anderson-1b3080181 Certifications/Licenses Driver's License

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