

IT Technician and Project Manager IT Technician and Project Manager IT Technician and Project Manager Lakewood, NJ Dedicated and reliable IT professional with proven experience Excellent communication and interpersonal skills, ability to build strong professional relationships Working knowledge of a plethora of workstations software such as AutoCAD, Microsoft Office Suite, Aspen and BFC with the ability to learn new systems quickly Excellent planning and organization skills and the ability to assimilate information quickly and make informed decisions Ability to meet deadlines without compromising accuracy and quality Work Experience IT Technician and Project Manager S. Bertram - Lakewood, NJ 2018 to 2019 Performed fast and efficient network support including troubleshooting router, switch and firewalls, help desk functions, and correction of NT-related problems on servers and workstations. Researched, oversaw and implemented hardware and software-based solutions as required. Installed and maintained all aspects of fleet management. Created & managed users, computer accounts and access to network resources. Maintained the company network including allocating, deploying, coordinating and monitoring of customer systems. Installed network hardware cabling. IT Consultant and Technician Wiztech solutions - Lakewood, NJ 2016 to 2018 Advised clients regarding purchase, maintenance and repair of computers and peripherals. Troubleshooted and resolved hardware-software conflicts, networking and other issues. Removed viruses and handled data retrieval. Trained end-users in the use of new hardware and software. IT Technician TAG - Lakewood, NJ 2015 to 2016 Installed filters on computers, smart phones and peripherals. Provided technical support to users. Advised clients on future purchases pertaining to filter accommodations and installations for said purchases. Education Associate

Name: Patricia Perez

Email: ovaughan@example.org

Phone: 338.956.9991