

Manager of Enterprise Infrastructure Manager of Enterprise Infrastructure Manager of Enterprise Infrastructure Pittsburgh, PA Work Experience Manager of Enterprise Infrastructure GENERAL NUTRITION CORPORATION, INC - Pittsburgh, PA 2013 to 2018 Led 10 direct reports covering multiple functional areas. Oversaw day-to-day operations and management including 300+ systems (virtual and physical), SQL and Oracle databases, enterprise storage, virtual infrastructure, e-mail, firewall, and remote VPN access. Communicated effectively and built relationships with all departments, facilitating successful project implementations and support. Participated in corporate IT initiatives as project manager / owner, strictly adhering to adopted company project standards. Developed and maintained yearly corporate IT budget for supported hardware, software, and support services, advising director of budget performance, and informing of special circumstances or concerns. Recommended, endorsed, and managed implementation of technology solutions that contributed to overall success of operational and sales goals. Designed, planned and managed disaster recovery initiatives for key infrastructure systems, ensuring tests were successful. Upgraded corporate and divisional office Wi-Fi environment with minimal impact on users, including replacement of 55+ wireless access points and associated intrusion devices. Systems Administrator / Supervisor Midrange Systems 2000 to 2013 Oversaw all corporate system operations and management, including 200+ systems, e-mail, enterprise backups, firewall, and company VPN. Supervised 6 team members responsible for supporting 24x7 operating environment. GENERAL NUTRITION CORPORATION, INC. ) Replaced backup infrastructure from individual system to networked infrastructure, allowing for centralized management of backup and restore processes. Reduced overall data center footprint, power consumption, and cooling requirements by successful virtualization of 98% of physical infrastructure. Installed multiple SAN storage systems, providing the ability to expand system resource requirements on-demand. Merged system software and hardware groups into 1 unified group, allowing for better communication, collaboration, and development. Education Bachelor of Science in (BS), Management Information Systems Robert Morris University Associate of Science in Business ICM School of Business - Pittsburgh, PA Skills Cisco asa, Siem, Splunk, Vpn, Cisco, Citrix, Vmware, Netbackup, Veritas, Nas, Solarwinds, Tango,

Emc centera, Centera, Hp eva, Eva, Lawson, Smartstream, Security, Kronos Links  
<https://linkedin.com/in/bradmward> Additional Information Technical Skills Platforms: Windows  
Server 2000, 2003, 2008, 2012, 2016, VMware, Citrix, SonicWALL VPN Applications: Microsoft  
Office Suite (Word, Excel, PowerPoint, Project), Verian - ProcureIT, Infor - Lawson HCM,  
SmartStream, Kronos - Timekeeper, GT Software - Neo Suite (NeoBatch, NeoKicks, NeoData,  
NetCOBOL), Tango Analytics - Lease Management Tools: Splunk - Security Information and Event  
Management (SIEM), Solarwinds Network Performance Monitor (NPM), Veritas NetBackup  
Systems: HP c7000 BladeSystem Storage (CAS / NAS): HP EVA 3000, 4400, HPE 3PAR and EMC  
Centera (CAS) Network: Cisco ASA VPN Appliance, Meraki MX WiFi

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