ITM Network Support Engineer ITM Network Support Engineer ITM Network Support Engineer - Fiat Chrysler Group Kalamazoo, MI Information Technology Systems Administrator and Military Veteran with 16 years of proven experience planning and administering networks and information systems to ensure maximum productivity. Possess a comprehensive technical background in implementing system upgrades, customer service and resolving software/hardware issues. Career supported by a Bachelor of Science in Telecommunication Management. Work Experience ITM Network Support Engineer Fiat Chrysler Group - Detroit, MI 2012 to Present Hours per week: 40 Salary: 98800 Performed data analyst on plant T1 circuits   Implemented and supported Windows/SQL Servers 2008, VMware 6.0/Vsphere 5, Active Directory Support, SAN and SQL environment, and end user Citrix/XenApp support   Daily support of ERP/MRP systems, i.e. client installation, reports troubleshooting   Monitored daily backup the health of existing clients LAN/WAN network Installed, troubleshot and repaired point-of-sale (POS) equipment including: credit card and touch screen terminals   Created small scripts to execute applications and installed using VB script F5 Network Support Engineer Student October 2015 to November 2015 Hours per week: 25 School: F5 Application Delivery Fundamentals 101-AD - BIG-IP, LTM, APM, GTM, ASM, Load Balancing, TCP/IP.   Installed and configured core F5 modules which led to verification of correct configuration and functionality.   CompTIA Network+ Certified - OSI, TCP/IP, Sub-netting, DNS, DHCP, LAN, WAN, Routing, Switching, Wireless.   Solid understanding of Networking protocols and concepts resulted in industry standard certification. Network Communication Support Engineer Intercare Community Health Network - Bangor, MI 2011 to 2012 Hours per week: 40-45 Salary: 40,000 Managed, monitored, and supported VMWare server Farm, SQL applications databases, Nextgen application database   Implemented and supported of VMWare Farm   Trained and mentored approximately 10 junior IT team members   Installed Nextgen medical application on specific laptop devices   Performed routine maintenance on VM server and application databases   Supported Windows 2008 Terminal servers   Managed object, creating users acct, and supporting Active Directory   Supported, configured and maintained VOIP phone systems   Ensured that daily backups ran on time   Deployed and supported Windows 7 32/64 bit version LAN Administrator

Eurofins AvTech Laboratories Inc - Kalamazoo, MI 2006 to 2011 Hours per week:40-50 Salary: 56800   Managed and oversaw LAN including: 12 Windows 2003 server, 2 Windows 2000 servers, also 4 separate Oracle 8i, 9i and 10g applications severs, support for 150 users   Responsible for the day to day administrations of 12 windows 2003 server   Supported VPN access for remote users   Performed routine maintenance on server and application databases and supported 4 Oracle Databases   Setup and configured VMware backup domain servers   Performed break fix for Desktop and Laptop PC   Implemented IT company training program and mentored/trained junior IT company professionals   Install SQL LIMS server in support of Empower Chromatography system Education Bachelor of Science in Telecommunication Management DeVry University Skills Active directory, Bgp, Citrix, Cognos, Dhcp, Netware, Ospf, Tcp, Tcp/ip, Vmware, Vpn, Xenapp, Xendesktop, Qad, Sql, Dns, Exchange, Remedy, Peoplesoft, Bios Links https://www.linkedin.com/pub/ray-taylor/1/317/913 Military Service Branch: NAVY Service Country: United States Rank: E4 October 1985 to September 1992 Assessments Supervisory Skills: Directing Others   Familiar July 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/ohco-pkt-k8i-w4k Technical Support Proficient July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/b5yeekvgyahnh1p0 Project Management Skills: Time Management   Completed July 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/nj4cg5njj-lrmmdf Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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