

Data Center Technician L1 Data Center Technician L1 Data Center Technician L1 - Management Science Associates Natrona Heights, PA I have been employed as a Data Center Technician at Management Science Associates since April 2018. My skills and experiences include: Configuration Management, Operating Systems, and Technical Support. I hold an Information Systems and Technology degree in Network Security and Forensics from Pittsburgh Technical College. I try to keep up to date on the most relevant IT technology and laws. I am currently studying for my CompTIA A+ certification. I am eager to expand my knowledge and experience as a member of the technical field to better myself and to be an efficient worker.

Work Experience Data Center Technician L1 Management Science Associates April 2018 to Present Troubleshoot client devices within Data Center upon their request Provided assistance remotely to internal employees and external clients Moved/scanned client tapes in or out of libraries upon their request Data Center Technician Management Science Associates January 2018 to April 2018 Troubleshoot hardware and software issues in person or remotely Created and resolved Help Desk tickets via ChangeGear Assisted Computer Operators with maintaining client hardware Network Administrator (Summer Internship) Admiral Peary Vocational Technical School 2015 to 2016 Installed wireless access points throughout building Ran network cables for new computer room Setup new PC's with Windows 10 and other software Education Associates in Science in Information Technology Network Security and Computer Forensics Pittsburgh Technical College - Oakdale, PA July 2016 to April 2018 High School Diploma Penn Cambria High School - Cresson, PA August 2012 to June 2016 Skills Cisco, Microsoft sql server, Sql server, Sql, Ftk Links <http://linkedin.com/in/colin-suchta>

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