

Tactical Power Generation Specialist Tactical Power Generation Specialist Tactical Power Generation Specialist - Massachusetts Army National Guard Boston, MA Authorized to work in the US for any employer Work Experience Tactical Power Generation Specialist Massachusetts Army National Guard - Boston, MA 2017 to Present Supervise and perform maintenance and overhaul of power-generation equipment, internal combustion engines, and associated equipment Coordinate with team of five to thoroughly execute instructions to ensure generators are ready at any moment in preparation for potential natural disasters Troubleshoot generators and engines, as well as their electrical systems, for mobile and stationary power plants Cargo Warehouse Agent Boston, MA 2017 to 2019 Complete regularly scheduled pick-ups and drop-offs at designated locations around airport Loaded/unloaded air cargo from/to trucks in coordination with dispatcher Match package codes and review paperwork to ensure cargo was correctly loaded Drove trucks safely, complying with company procedures and rules of the road Train new team members on policies, flow of work, and best practices Database Administrator Nucleo Operacional da Sociedade de Informa o - Praia, CV 2009 to 2017 Coordinated across IT departments to ensure high quality service provided to over 100 users Continually researched and stayed updated with new technologies in order to address new challenges facing users Installed and configured operating systems (Linux, Windows) Installed and created databases, applications servers, and report servers in Oracle Configured databases, applications servers, and report servers Monitored databases, applications servers, and report servers Trained staff and colleagues for infrastructure projects to support electronic government. Remote Helpdesk Technician Portugal Telecom Contact - Lisbon, PT 2008 to 2008 Troubleshoot issues related to internet, TV, computers (Windows and Mac OS) and phone as well as configured internet (wireless and cable) Configured email accounts across different providers like Gmail and Yahoo Provided excellent customer service for users and non-users over the phone in a busy call center atmosphere Supported network issues and troubleshoot routers Education Certificate in Health Information Tecnology Bunker Hill Community College - Boston, MA 2019 Bachelor of Science in Computer Science and Engineering in Computer Science New University of Lisbon - Lisbon, PT November 2003 to September 2008 Skills CIRCUITRY, LINUX (7

years), DIESEL, ORACLE (7 years), SWITCHING (1 year) Certifications/Licenses CompTIA A+

October 2018 to October 2021

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