Loader/Reciver Loader/Reciver San Francisco, CA Authorized to work in the US for any employer

Work Experience Loader/Reciver Lowes - Sacramento, CA May 2019 to Present Distributing and stocking merchandise throughout the store   Provide customer service by greeting customers and assisting customers   Locating, selecting, and loading of merchandise off pallets. Operate power equipment such as lifts, order pickers, and similar equipment. AV Driver Cruise Automation - San Francisco, CA January 2019 to March 2019 Work in teams, alternating driving some manual driving but primarily monitoring the vehicle's behavior in autonomous mode and taking over when necessary software monitoring and logging responsibilities and providing verbal feedback/directions about the AV s environment. Complete timely and detailed ride reports for our operations and engineering teams Participate in the ongoing training of new AVTs Test other aspects of our robot cars Perform ad hoc projects as needed Warehouse Associate Amazon Fulfillment Associates - Vacaville, CA November 2018 to January 2019 Pull product from the warehouse   Load trucks according to stops   Label product   Build pallets for outgoing deliveries IT Supervisor/ Project Manager FARM FRESH TO YOU - West Sacramento, CA April 2012 to May 2015 Saved the company $7000/mo by migrating from hosted exchange to Office 365.   Increased network availability to 99.9% by designing and installing Cisco Meraki firewalls, switches and access points across all our 15 locations. Increased service availability from 95% to 99.98% by installing three ESXi servers in a cluster with an EMCSAN on the back-end for storage therefore increasing ; dispersed services across different VMs to give flexibility.   Implemented monitoring software Solarwinds NPM and APM to monitor uptime and provide metrics to the business. Implemented ticketing system to track issues and distribute across the team and metrics; with these metrics able to develop SLA and communicate to the business. Saved company $10,000/yr in equipment replacement by implementing mobile device management to track devices also increase productivity by configuring to meet business needs. Served as sole database administrator for Oracle and MS SQL running on Microsoft operating systems. Covered for the IT Director while he was away for extended periods, including interfacing with the senior-level management team. Installed and supported over 30 Microsoft Windows Servers in an Active Directory Cluster. Prepared technical

architecture proposals for enhancements and integration of existing third party software systems. Hired\Managed a small team to address business technical issues Designed, documented and executed maintenance procedures, including system upgrades, and patch management. Education ASSOCIATE OF SCIENCE in COMPUTER SCIENCE American River College - Sacramento, CA Skills Vmware (7 years), Citrix (3 years), Vmware (7 years), Windows Server (8 years), Exchange Server (7 years), SQL (9 years), Mac OS X (7 years), Windows (10+ years), Office 365 (5 years), Veeam (4 years), Avaya (3 years), SAN Storage (5 years), Stocking, Shipping, Pallet Jack, Forklift, Warehouse, fast learner Additional Information VMware 4.0 to 6.5 Cisco Meraki Citrix XenDesktop Cisco Mobile Device Mangement Hyper-V 2008 r2 and 2012 Azure Cloud Management EMC SAN Avaya IP Office Phone Management Windows Server 2003, 2008 r2, 2012r2 Technical help desk experience Windows 10, 8.1, 7, Vista, XP Strong analytical skills Exchange 2010, 2013, 2016 Proficiency in TCP/IP protocols SQL Server 2005, 2008 r2, 2012r2 Strong collaborative skills Mac OS 10.5 to 10.10 Excellent problem solving skills Office 365 Strong management skills

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