IT Project Manager IT Project Manager IT Project Manager Walnut Creek, CA Work Experience IT Project Manager Manzanos 2017 to 2019 ? Responsible to all projects with Apple products; ? Responsible to provide training to help desk teams to work with Apple environment (iOs and MacOS); ? Main Projects: ? Project implemented in Alpargatas that focused on the integration of Mac OS Server with Active Directory, and implementation of the use of GPO in Mac OS Server. Netinstall has been implemented for image server; ? Project implemented at Bayer focused on upgrading the Mac OS Server to version 10.9 and, and implementing the use of GPO in Mac OS Server, in addition to being DRI of the contract between Manzanos and Bayer; Manzanos 2012 to 2019 IT Support Coordinator Manzanos 2015 to 2017 Administration of Windows Servers (AD, Firewall, File Server, Backup) and Windows systems; Planning, setup and configuration of data network (PFsense) and voice (FreePBX); Responsible to administer GSuite and Microsoft Exchange; Allocation and coordination in advertising agency Talkability (Bullet) between 2015 and early 2017, in S o Paulo and Rio de Janeiro, providing support to the board; Support for mobile devices (Android and iOS). IT Analyst Manzanos 2012 to 2015 Administration of Windows Servers (AD, Firewall, File Server, Backup) and Windows systems; Planning, setup and configuration of data network (PFsense) and voice (Asterix); Responsible to administer GSuite and Microsoft Exchange; Support for mobile devices (Android and iOS). Pre-Sales Intern Sao Paulo and Rio de Janeiro 2011 to 2012 IT Intern Turner Broadcasting System 2010 to 2011 Education Bachelor's in Computer Information Systems Centro Universitario Senac 2009 to 2014 Skills G Suit (3 years), Mac OS X (10+ years), IOS (10+ years), Android (10+ years), Windows (10+ years), Active Directory (7 years), PFsense (5 years), Asterix (5 years), Exchange Server (5 years), MySQL (4 years), ITIL (4 years), Project Management (2 years), Hyper-V (5 years), VM (5 years), Powershell (5 years), Windows Server (6 years), AWS (2 years), Sophos (2 years), Cisco Network (4 years), JAMF (1 year), Information Technology, It Specialist, Help Desk, Desktop Support, Help Desk, It Specialist, Desktop Support, Information Technology Links https://www.linkedin.com/in/rudamatheus Certifications/Licenses ITIL v3 2014 Project Management Professional (PMP) 2013 A valid IT Specialist certification Assessments Basic Computer Skills: PC

Expert May 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/ygi-pxl77nkt-nl2 Technical Support Highly Proficient May 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/izpwv9ikpt-avsix Proficiency with Microsoft Office: Mail & Calendar (Mac) Expert May 2019 Measures a candidate s proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: https://share.indeedassessments.com/share_assignment/embqoqclfhkefluy Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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