Network Specialist Network Specialist Network Specialist - AECOM Oak Harbor, WA Authorized to work in the US for any employer Work Experience Network Specialist AECOM - Oak Harbor, WA May 2017 to Present   support network engineering for a military hospital computer network infrastructure that spans 10 buildings   Work in collaboration with other team members locally and remotely to solve complex computer issues   Continuously troubleshoot hardware and connectivity issues for Local Area Network (LAN) and Wide Area Network (WAN)   Cisco administration and vulnerability remediation Network and Systems Analyst II Rabobank, Santa Mar a - CA June 2015 to April 2017   Second-level support technician for a financial institution computer network infrastructure.   Work in collaboration with other team members locally and remotely to solve complex computer issues   Continuously troubleshoot hardware, software and connectivity issues for Local Area Network (LAN) and Wide Area Network (WAN)   PC and Software deployments with System Center Configuration Manager SCCM   Cisco switch administration IT Specialist SESLOC Federal Credit Union - San Luis Obispo, CA January 2014 to May 2015   Second-level support technician for a financial institution computer network infrastructure.   Collaborated with the organization's corporate move by preconfiguring and deployment of network equipment core switches, network printers and personal computers   Continuously troubleshoot hardware, software and connectivity issues for Local Area Network (LAN), Wide Area Network (WAN), and Wireless Local Area Network (WLAN)   Educate end users in secure computing methods   Hardware upgrade and personal computer replacement.   Implemented computer hardware and software tracking system including case management   Reliably completed assigned projects on schedule Avaya Phone system administration   Cisco and Aruba Network wireless administration Associate Systems Administrator KCOY/KKFX TV - Santa Maria, CA July 2010 to December 2013   First-level support technician for a television computer network infrastructure.   Troubleshot hardware, software, and connectivity issues for a mostly Microsoft Windows based computer and ON-AIR production servers.   Developed run once login scripts per departments need   Also, post production MAC Pro Workstations. Including digital and VoIP telephone support as needed.   Virus and spyware removal, hardware upgrade memory and hard drives replacement.   Consistently

challenged to provide timely resolutions to support ON-AIR server applications for newscasts

Information Technology Specialist CafeFX - Santa Maria, CA April 2009 to March 2010   Provided first-level technical support for an IT infrastructure supporting 100+ users   Troubleshooted hardware, software and connectivity issues for a mixed Windows XP and Linux environment Developed a Sysprep windows images to reduce cloning system to 30 minutes or less from close to 2 hours   Supported extensive render node farm of 800 or more nodes at times   Consistently challenged to provide timely resolutions to support business-critical applications for graphics artist Earned solid reputation for resolving complex issues and providing exceptional customer service Assisted users with policies and procedures for setting up email, IM, and AMANDA Database Provided special assistance to key departments including development, 3D, and Composting Migration Support/ Network Technician The Computer Merchant Limited - Norwell, MA August 2008 to March 2009   As a first-level support technician for an IT infrastructure supported 500+ users at Vandenberg Air Force Base   Maintained, hardware, software and resolved connectivity issues for Windows XP and Cisco environment   Supported a switched network of 120+ switches   Assisted users with policies and procedures for setting up email, VPN and file encryption   Responsible for adds, moves, and changes for network connection and network cabling to new nodes as needed Imaged, configured and setup new computer over 200+ nodes   Responsible for maintaining and troubleshooting users laptops and desktops   Responsible for inventory tracking of switches, monitors, desktops and laptops Education Bachelors of Science in Management Information Systems California Polytechnic State University - San Luis Obispo, CA September 2006 Skills ACTIVE DIRECTORY, CCNA, VMWARE, COMPTIA, SECURITY, Cisco, Router, Office 365 Military Service Branch: United States Navy Rank: Contractor Certifications/Licenses Cisco Certified Network Associate (CCNA) Cyber Ops November 2018 to November 2021 Cisco Certified Network Associate (CCNA) Cyber Ops Cisco Certified Network Associate (CCNA) Security December 2015 to November 2021   Cisco Certified Network Associate (CCNA) Security Cisco Certified Network Associate (CCNA) Route and Switch April 2015 to November 2021   Cisco Certified Network Associate (CCNA) Route and Switch CompTIA Linux+ November 2018 to Present CompTIA Linux+

CompTIA Security+ December 2007 to Present CompTIA Security+ CompTIA Network+ December 2005 to Present CompTIA Network+ Assessments Technical Support Skills — Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/vejh24eocb1gddlx Problem Solving — Familiar February 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/fls8sflosmniviic Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information TECHNOLOGIES VMWare · CCNA R&S Certified · Windows 7/10 Server 2008/2012 · CompTIA Network+ · CCNA Security · CompTIA A+ · CompTIA Security+ · Aruba ACMA ACMP · Active Directory · CompTIA Linux + · LPIC-1

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