Sr.Manager Sr.Manager Sr.Manager - HPE/Nimble Storage Los Gatos, CA Work Experience Sr.Manager HPE/Nimble Storage June 2018 to Present A dynamic leader driving business results globally for a dynamic technology provider. Responsibilities included but are not limited to delivering on-prem mission critical infrastructure as well as highly demanding cloud infrastructure for Nimble SaaS products. Lead a high performing team of 24 individuals across multiple global locations to meet organizational objectives. Leading the Nimble Storage network integration into HPE's network post acquisition. Consolidating and retiring legacy Nimble applications and associated infrastructure Sr.Manager, Engineering Support Nimble Storage - San Jose, CA April 2013 to June 2018 Managed a group of nine across two sites providing support to R&D and Technical Marketing teams. Core responsibilities include infrastructure build, hardware purchasing, deployment, break/fix, re-configuring testbeds and supporting the engineering production compute environment with pre- production Nimble operating system upgrades as part of pre-release activity Managed $1m in annual capex for Data Center infrastructure build out for R&D in Durham, NC and San Jose, CA. Currently supporting 1100 storage arrays, 800 servers and 400 networking devices Managed roughly 325 support tickets per month across purchasing, deployment, break fix and architecture Managed and implemented the infrastructure for NCV (Nimble Cloud Volumes) Negotiated pricing on data center space Purchased equipment, shipment, deployed and configuration Implemented cloud connectivity with Azure/AWS/Equinix Cloud Exchange Automation and Tools Capex reduction and operational efficiency - driving creation/development of productivity tools - reservation portal for sharing/ownership, automated OS provisioning, asset management and monitoring Coordinated R&D lab moves from the old campuses to the new campuses in RTP and San Jose enabling Nimble to vacate the buildings and avoid extra cost associated with multiple building leases. Sr.Manager, Engineering Support Netapp - Sunnyvale, CA 2008 to 2013 Managed a team of thirty three including two managers and three direct reports responsible for supporting the Western region. Chartered with providing on-prem logistical, network, server and storage support for the Engineering Production environment and R&D Labs. Team managed new equipment installs and break fix tickets covering 1000 cabinets in two buildings Closed an average of 600 break fix

tickets per month   Program Managed First Application System Test (FAST) effort on a global scale. Eat your own dog food for Ontap, Hardware and Storage manageability products. Provided fleet statistics for over four hundred Netapp Filers in production environment globally.   Project Managed acquisition of "Topio" and "Bycast" from an Engineering Support perspective Internal Test Manager Netapp - Sunnyvale, CA 2002 to 2008 Managed a team of seven storage administrators tasked with providing coverage for Netapp products in a production environment serving over three thousand internal customers.   Coordinated $300k budget annually which included storage, server and networking   Tasked with finding bugs on major releases, patches and hardware   Provided coverage for "drivers/features" in major releases. Examples   include flexvols, compression, snapvault   Provided real world feedback to the release teams on how the products worked and ease of use Storage Administrator Netapp - Sunnyvale, CA 2000 to 2002   Executed weekly upgrades of pre release Ontap and filed bugs when problems were encountered   Responsible for standardization of /etc files and options across all Netapp controllers to facilitate clean upgrades and support   Provided off hours and weekend on-call support   Implemented and managed snapvault backups as well as limited ndmp tape backups   Automated routine tasks with shell and Perl scripts. Examples include home directory reconciliation, disk space usage, controller upgrades and data migration utilizing snapmirror and ndmp   Provided monitoring of critical services with DFM (data fabric manager)   Hardware F630, F250, F270 through to FAS980 Unix Systems Administrator Netapp - Sunnyvale, CA 1999 to 2000   Provided administration for Linux and Solaris environments in the engineering production data center   Provided proactive monitoring of critical infrastructure   Automated Solaris installs using Jumpstart   Compiled tools and utilities for /usr/local, /usr/software   Hardware: Ultra 5, Ultra 10, E450, E3000 Unix Systems Administrator VLSI Technology - San Jose, CA 1998 to 1999 Member of a five person team tasked with support for 14 technology design centers across the country. Support included Solaris, HPUX, Netapp and Windows support   Implemented Jumpstart to achieve 100% automated installs of desktop workstations, tools and design servers using Solaris 2.6   Coordinated re-fresh project of 14 tools servers in the remote tech centers. Coordinated purchases, assembling hardware, OS provisioning,

shipping and remote support for implementation   Coordinated physical compute environment move for San Diego and Princeton Tech centers   Worked on HPUX hardware, Sun E450, Sparc 2, Netapp F230, F740   Coordinated home directory consolidation to Network Appliance F230 which resulted in e-waste program of external disk drives on the desktop workstations   Leveraged engineers in sites as remote administrators to complete physical tasks. Unix Systems Administrator VLSI Technology - San Jose, CA 1995 to 1998 Tasked with providing support to semiconductor design engineers and test engineers on the manufacturing floor   Desktop support for 100 customers.   On call 24x7 for manufacturing test floor escalations   Maintained inventory text files and Perl scripts for reporting   Managed spares pool of disks, cables, spare parts, monitors and computers   Worked on Sparc IPX, 5, 10, 20, Ultra   Sunos4, Solaris 2.5 Education Business Chico State University - Chico, CA Links https://www.linkedin.com/in/jim-lane

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