

Network Operations Manager Network Operations Manager Network Operations Manager - Datahal, LLC New Hartford, CT Work Experience Network Operations Manager Datahal, LLC - Canton, CT April 2018 to Present Responsible for continued Senior Network Engineer duties while serving as lead for all internal and assigned client infrastructure projects. Creation of internal SOP documentation including new hire training and technical operational guides. Full redesign of colocation racks; Fully redundant firewalls and switches within a Tier 4 colocation facility. Conceptualize, assess and implement hosted instance of Ubiquiti Unifi controller. Improvement on backup solutions to leverage colocation with development and execution of DRaaS solution. Development of risk analysis reports and disaster recovery plans with business continuity considerations. Senior Network Engineer Datahal, LLC - Canton, CT August 2016 to April 2018 Responsible for the development and integration of complex network systems while providing tier 3 and 4 support. Migration of Gentoo based DHCP with 31 VLANs to Microsoft DHCP while achieving 5 minutes accumulated downtime at the time of implementation. Implemented WDS/MDT for a 500-node campus, eliminating thick imaging and reducing data transmitted time spent per node by 40%. Technical lead for 60 AP deployment: Responsible for controller configuration, installation and radio tuning. Reverse engineer existing infrastructure and deploy new core switch with 33 VLANs, state routes and ACLs Network Engineer Datahal, LLC - Canton, CT March 2016 to August 2016 Responsible for the configuration and implementation of network systems while providing tier 1-2 support for clients. Perform scheduled maintenance to networking components and audit logs for potential breach attempts. Configure security settings and access permissions for groups or individuals per client needs. Design, configure and install network infrastructure using a wide array of equipment, insuring proper integration with existing network systems. Use of traditional and SDN networking technologies included. Establish new or update existing technical documentation for client networks including change tracking. Document help desk requests and resolutions in ticketing system. Designed and implemented complex wireless networking configuration, including 802.1x and dynamic VLANs. IT Technician / Junior Systems Administrator Electric Motion Company, Inc - Winsted, CT November 2014 to March 2016

Responsible for end-user technical support, monitoring and ticket system maintenance in a multi-site environment Identify, diagnose and resolve hardware, software, and network issues to minimize end-user downtime. VMware ESXi hypervisor management for multiple sites under supervision of IT manager. Create or update technical documentation pertaining to network infrastructure additions or changes Design, implement and managed new wireless infrastructure using Ubiquiti. Structured cabling; Termination of UTP via patch panel, wall outlet, and RJ-45 crimp end. Collision Repair and Refinishing Technician Classic Coach Works, Inc - Southbury, CT December 2009 to November 2014 Responsible for maintaining information systems while repairing and refinishing of foreign and domestic vehicles. Maintained and improved current networks and infrastructure within two buildings. Panel straightening and part replacement by welding or mechanical fasteners. Refinish surfaces: Certified PPG painter. Mechanical expertise acquired by troubleshooting and installing engines, transmissions, suspensions and brakes. Inspect repaired vehicles for proper functioning, completion of work, test drive and final inspection of vehicle. Education B.S. in Computer Information Science in Computer Information Science POST UNIVERSITY - Waterbury, CT December 2015 A.S. in General Studies in General Studies NAUGATUCK VALLEY COMMUNITY COLLEGE - Waterbury, CT May 2012 Skills ACTIVE DIRECTORY, CLUSTERING, INFRASTRUCTURE DESIGN, SDN, VMWARE, VPN, NETWORKING, HYPER-V, R2, TECHNICAL LEADERSHIP, Wlan, Cisco

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