

Network Analyst Network Analyst Network Analyst - Washington Metro Area Transit Authority
Washington, DC Work Experience Network Analyst Washington Metro Area Transit Authority -
Washington, DC October 2018 to Present Troubleshoot circuit, LAN, WAN, ingress and egress
connectivity incidents which may span various network systems, configurations, and protocols.
Store and maintain router and switch configurations on a secure server, so they can be used in the
event of a failure or when replacing a device. Open bridges and engage SME to resolve outages,
track and update incident tickets. Actively monitor WMATA network to ensure maximum uptime
using Solar Winds, CA Spectrum and CA SOI. Apply security patches to various application
servers. System Administrator - Contractor Kimpton Hotels & Restaurants - Washington, DC
January 2016 to Present Oversee IT infrastructure of more than 25 hotels in the Mid-Atlantic
region. Harden Network and endpoint security by following various PCI DSS compliance
measures. Manage backup operations, Disaster Recovery and Asset Management. Network
Design, Networking device hardware and software configuration. Manage Active Directory and
administer user access controls. Imaging new computers, migrating to Win 10 and transferring
user profiles to new work stations. Engineer - Contractor NOC - Abu Dhabi, AE May 2014 to August
2015 - UAE Expertise with 4500, 5500, 3800, 2900, 6500 switches and Cisco 3900, 7200 routers.
Involved in tech refresh projects that include upgrade & deployment of new routers and switches.
Monitoring and troubleshooting Network connectivity issues. Familiar with EIGRP and OSPF
routing protocols, setting up VLANs to meet various segmentation System Administrator GEDEC -
Asmara, ER January 2011 to March 2014 - Eritrea Involved in setting IT policies, technical
standards and methods. Installed and upgraded OS, drivers and anti-virus software.
Troubleshoot networking issues and network device hardware failure. Identified and fixed recurring
network problems. Education Bachelor of Science in Agricultural Engineering Hamelmalo
Agricultural College Associates Degree in Information and Communication Technology SMAP
Institute of Education Skills Ccna, NOC, Router, Cisco, Switch, Network Security, Servicenow
Certifications/Licenses CCNA Routing and Switching March 2017 to November 2021 CCNA Cyber
Ops November 2018 to November 2021 AWS Solution Architect July 2019 to July 2022 Additional

Information TECHNICAL SKILLS AND TRAINING Windows Server 2008, 2012, 2016, Win 7-10,
Cisco IOS, HP Routers and Switches, Juniper FW, Opera PMS, Fidelio Interfaces, Cherwell, CA
Service Desk, Service Now, CA Spectrum, CA SOI, OSPF, EIGRP, AD, VMWare, VSphere 6.5,
SCCM, Carbonite, AWS, Solar Winds, Splunk.

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