

Sr. Systems Administrator Sr. Systems Administrator Network Technician/ Administrator Austin, TX
Authorized to work in the US for any employer Work Experience Sr. Systems Administrator Aspen Heights Partners - Austin, TX Present Responsible for system and network maintenance of corporate HQ and nationwide remote property offices including: Plan, configure, deploy, and troubleshoot server/ network hardware across our remote locations (construction sites and new market startup sites) Make recommendations and implement tools to monitor network traffic and server performance across the entire company network Plan, configure, deploy and maintain distributed network storage to remote sites Enhance the VPN architecture across the organization to provide secure access Make recommendations to improve network and infrastructure organization-wide Assist with infrastructure capacity planning for organization growth Responsible for data backups and disaster recovery planning- Process escalated tickets directly related to server or network services Identify, test and deploy necessary updates and changes to support network systems Work directly with first level support team to streamline processes and document improvements Maintain our cloud identify service Network Technician/ Administrator EMCO Technologies - Baton Rouge, LA August 2018 to January 2019 Perform network maintenance to ensure Windows and Linux networks operate with minimal interruption, performing tasks and projects including: Building and administering new physical, virtual and cloud hosted servers in Windows o (Windows Server 2012, 2016, Windows 7/8/10) and Linux (RHEL, CentOS) environment Administering Red Hat Linux and CentOS environments both on-prem and in AWS instances: o Automating AWS deployments using Chef and Kubernetes o Automating server tasks such as daily/weekly backups and patching using Bash, Python and Ruby scripts Creating and maintaining policy chains/firewall rules using utilities including iptables Building and maintaining LDAP environments for user authentication, file permissions and network security (Primarily OpenLDAP) Sales engineering and consulting support for new and existing client assignments. Office365 and On-Premise Exchange administration Managing network infrastructure and network security equipment including: o Cisco router and switch administration o Fortinet, SonicWALL and Cisco ASA firewall implementations Administration and engineering of virtual

environments: o Migrating physical networks into newly engineered Hyper-V instances Backup and Disaster recovery for clients in secure environments (healthcare, fire and law enforcement) using Veeam, Datto and other backup tools to secure sensitive data. Managed Services Engineer/Service Delivery Manager Sparkhound - Baton Rouge, LA 2014 to 2017 Tier 2/3 desktop and server support of clients' enterprise systems and in-house issues, dealing with Windows/Linux/Mac OS X desktop support, Microsoft Office 2007/2010/2013 and Office365 support, printer/copy/fax troubleshooting and other issues including: Windows desktop/Server and Red Hat/CentOS Linux server patch administration Built, tested and deployed patches and update packages using SCCM and LabTech RMM tools Packaged and deployed patches using scripting languages (primarily Ruby, Python and PowerShell) o Verified deployment success using SQL Server reporting, SCCM and other third-party reporting tools Network troubleshooting and administration Building and deploying SCCM applications, software update packages, Configuration Baselines and Operating System Deployments Microsoft Azure and Office365 management o Scoping, acquiring and deploying Azure and Office365 licensing requirements o Azure and Office365 reporting o Administered compliance and audit requirements, spam filtering and backups for multiple Office365 tenants Documented Standard Operating Procedures for Sparkhound Knowledge Base PowerShell scripting for Office 365/Windows Server automation tasks including: o Scripting backup tasks, deploying patches and update packages reporting/error status reports, user creations and terminations SCCM reporting, Configuration Baselines and maintenance Managed onboarding of new clients and service delivery of existing clients Service Delivery Management including weekly, bi-weekly or monthly calls to review completed tickets, go over issues and ensure client satisfaction IT Consultant Enterprise Data Concepts - Lafayette, LA September 2013 to January 2014 Provided managed support services for clients including support of Windows XP/Vista/7 workstations and Apple workstations and server hardware, Windows Server 2003/2008 administration, PC hardware troubleshooting and repair, Office (2007, 2010 and Office365) maintenance, application support, network support, and other tasks such as: Network issues (connectivity, implementation and maintenance). Workstation, Server and Network

infrastructure implementation and support. Patch administration of Windows desktop, Windows Server 2008/2012, Mac OSX desktop and servers, and various Linux servers across several distributions including Red Hat and CentOS

- o Scoped, built, tested and deployed patches and update packages using third party deployment tools and scripting languages such as PowerShell, Ruby, Bash and Python

IT Deployment Technician US Computer Corporation - Lafayette, LA August 2013 to September 2013 Performed various IT tasks as part of a deployment team upgrading Chevron's GIL enterprise environment from Windows Vista, with Office 2007, to Windows 7 and Office 2010, including:

- Upgrading, updating, assembling and configuring workstations using GIL system.
- Verifying network connectivity and performance of recently upgraded systems.
- Resolving customer issues with newly upgraded systems.

Education B.A. in English, Cum Laude in English Northwestern State University May 2011 Skills Cisco (5 years), Vmware (6 years), Ccna (5 years), System Administrator (5 years), Windows Server (6 years), Linux (6 years), T-Sql (4 years), Microsoft SQL Server (5 years), Backup and disaster recovery (5 years), Firewalls (6 years), Microsoft Azure (4 years), AWS (4 years), Office 365 (6 years), Exchange Server (6 years), Red Hat Linux (5 years), SCCM 2012 (6 years), Powershell (5 years), Python (3 years), Ruby (3 years), Bash (3 years), Active Directory, SCCM, DNS, Linux Administrator, System Admin, Red Hat, Redhat Links <http://www.linkedin.com/pub/brian-burke/26/270/424> Certifications/Licenses CCNA Routing and Switching MCTS: SCCM 2012 CompTIA Security+ Assessments Technical Support Skills Expert February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results:

https://share.indeedassessments.com/share_assignment/kzbhkeuajgfn8osb Problem Solving Highly Proficient February 2019 Measures a candidate's ability to analyze relevant information when solving problems. Full results: https://share.indeedassessments.com/share_assignment/e-dmgrpzbmincpjoq Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Name: Mark Benson

Email: agreer@example.net

Phone: 678-593-3193x74506