

Network Administrator Network Administrator Network Administrator - RMON Networks Plaistow, NH Authorized to work in the US for any employer Work Experience Network Administrator RMON Networks - Plaistow, NH 2017 to Present Deployed Zabbix NMS and automated the monitoring of devices using custom integrations with Autotask and ITGlue. Developed process for deploying new AD Domains on Hyper-V using Ansible. Created Powershell scripts to rapidly document customer environments in ITGlue. Configured Microsoft Intune policies for dot1x and WPA2 Enterprise authentication. Assisted in customer migrations to Azure. Managed Sophos XG & SG, Meraki MX, Fortigate, and WatchGuard firewalls. Managed Cisco SG & Catalyst, Meraki, HP, and Dell Switches. Deployed and managed Aruba IAP and Meraki WAPs. Performed wireless spectrum analysis and created heatmaps using Ekahau. Evaluated new technologies and started relationships with new vendors. Help Desk Technician RMON Networks - Plaistow, NH 2015 to 2017 Managed Desktop and Server patching through Continuum. Led help desk team in tickets closed for 3 consecutive quarters. Created detailed technical documentation for internal and external use. Education B.S. in Computer Information Technology Southern New Hampshire University - Manchester, NH 2016 to Present A.A.S. in Information Technology Option Northern Essex Community College - Haverhill, MA 2015 Skills Active directory, Cisco, Firewalls, Networking, System management, Technical Support, Vmware, Customer Service, Windows 7, Windows, MAC, Microsoft Office, Python, Powershell, Debian Linux Certifications/Licenses CCNA Routing and Switching May 2017 to May 2020 MCSA December 2017 to Present MCSA: Server 2012 Assessments Technical Support Expert July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/10imlcdaer4xbxr Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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