

Network and System admin/ Security Analyst Network and System admin/Security Analyst Network and System admin/ Security Analyst - Mindoula HealthCare Landover, MD Authorized to work in the US for any employer Work Experience Network and System admin/ Security Analyst Mindoula HealthCare - Silver Spring, MD August 2018 to Present Duties:- System/Network Security

Develop information security plans and policies Develop strategies to respond to and recover from a security breach Application Information Security SIEM management Implement third-party tools to assist in the detection and prevention of Intrusions. Installing Endpoint security and creating task bundles for mobile devices with Sophos Central Utilize Sophos Endpoint Security for, MDM, IDS,IPS, Root cause analysis, and FireWall. Use Nessus for Vulnerability scanning

Analyze and Monitor security logs Perform device Encryption Set up Zix Email Gateway Install HID Access controls Investigate security breaches Perform Incident Response Performing New Hire Security Awareness training on information security standards, policies and best practices

Conduct periodic network scans to find any vulnerability Firewall install and configure Dell Sonicwall /CISCO ASA 5505/ CISCO Meraki security Appliance. Serve as the subject matter specialist regarding privacy and security requirements, with an emphasis on HIPAA and HITRUST

Provide Security awareness training Working within TCP/IP network environment, including DHCP, DNS, Administering & designing LANs, WANs internet/intranet. Management of Cisco Meraki Devices Designing and implementing new network solutions and/or improving the efficiency of current networks. Installing, configuring and supporting network equipment including routers, proxy servers, switches, WAN accelerators, DNS and DHCP. Procuring network equipment and managing subcontractors involved with network installation. Purchasing of IT Equipment and software in line within agreed budgets. Configuring firewalls, routing and switching to maximize network efficiency and security. Maximizing network performance through ongoing monitoring and troubleshooting. Arranging scheduled upgrades. Investigating faults in the network. Updating network equipment to the latest firmware releases. Reporting network status to key stakeholders. Systems Administration Using Sophos MDM servers and Apple DEP to administer Apple Devices Using Jamf MDM server and Apple DEP to administer Apple Devices.

Handle Service request, Asset Management and applications. Microsoft Azure AD Microsoft Intune System monitoring. Windows Hypervisor VMWare Workstation New accounts set-up and active directory administration. Design new computer systems system and server performance Google Gsuit Power DMS Run reports on system performance for team and wider organization. Optimize processes and lead process improvement. Manage staff and user credentials and frameworks. Troubleshoot technical issues. Create and implement training for staff. Coordinate and provide support for Firewall and network system. Ensure systems are secure and protected from breach or viruses. Risk mitigation planning. Office365, Azure, Active Directory, Exchange, VMware, PowerShell, SAN/NAS, Backups, MS Office Suite, Network troubleshooting Part Time PC Technician Johns Hopkins Hospital Baltimore Downtown - Bayview, CA February 2018 to August 2018 Install hardware, software and device drivers on standalone computers Baltimore, MD -Install MDT and configure PXE boot Server Manage network configurations to ensure that all computers on a network can communicate effectively in a windows based environment Test computers peripherals, hardware and software to ensure that they are working appropriately Troubleshoot and install printers Perform Network System Installation on larger scale of PCs Working within a TCP/IP network environment, including DHCP, DNS and Ethernet. Performing large scale windows system imaging. Troubleshoot dell Equipment. IT Network and Security analyst Elixir Solutions - Hyattsville, MD March 2016 to February 2018 -Creating, testing and implementing network disaster recovery plans -Performing risk assessments and testing of data processing systems -Installing firewalls, data encryption and other security measures -Recommending security enhancements and purchases -Training staff on network and information security procedures -Design, Secure, Establish and monitor the IT network - Cisco ASA, switches, routers, and wireless controllers - Updating and monitoring IT user accounts. - Maintenance & management of the Critical Windows based Server Environment. - Working on Active Directory accounts, configuration. - Managing and monitoring of backups in multiple locations. - Providing maintenance support and break-fix solutions. - Working within a TCP/IP network environment, including DHCP, DNS and Ethernet - Using remote control software tools to

provide fault resolution and diagnosis. - Administering & designing LANs, WANs internet/intranet. - Follow documented processes i.e. implementing change control procedures. - Involved in the rollout of software updates and patches. - Producing reports for senior managers. - Maintaining a wide range of computer hardware and software programmer. - Troubleshooting technical problems and implementing solutions. - Purchasing of IT Equipment and software in line within agreed budgets. - Supporting a multi-site IT infrastructure of at least 100 employees. - Responsible for the fast and accurate troubleshooting of reported faults. - Providing technical support via helpdesk systems for a wide range of internal & external applications.

Information Security Analyst Kosmos Energy March 2012 to November 2015 -Monitor computer networks for security issues. -investigate security breaches and other cyber security incidents. -Install security measures and operate software to protect systems and information infrastructure, including firewalls and data encryption programs. -Document security breaches and assess the damage they cause. -Work with security team to perform tests and uncover network vulnerabilities. -Fix detected vulnerabilities to maintain a high-security standard. -Stay current on IT security trends and news. -Develop company-wide best practices for IT security. -Perform penetration testing. -Provide security awareness trainings. -Research security enhancements and make recommendations to management. -Stay up-to-date on information technology trends and security standards.

Mac Support Apple inc - Bengaluru, Karnataka October 2009 to November 2011 - Providing advice, information and assistance to callers. - Providing Technical support on Apple products - Attempting to resolve all inquiries on first contact with the caller (Tier 1). - Making sure that all telephone calls are answered promptly. - Dealing with a customer's queries, requests, orders or complaints. - Following up customers by calling them back. - Research required information for callers using available resources. - Essentially receiving up to 60 inbound calls from customers daily. - Involved in processing orders, forms and applications. - Accurately recording details of calls and issues on logging software. - Having a professional and courteous manner at all times. - Identifying and escalating priority issues or customer complaints. - Sending emails to clients answering their inquiries. - Taking ownership on all calls and queries answered. - Arranging appointments for engineers to attend premises &

make repairs. - Listening to calls, correcting agent and putting them on training coaching if need be
Education BSc in Information Technology University of Yaounde 1 2015 Skills Network Security,
Router, Firewalls, System Administrator, Vmware, Active Directory, System Admin, SCCM
Certifications/Licenses A+ Certified ITIL v3 Certified MCTS Certified DCSE 1000 Client Foundations
2017 Certified Dell EMC Service Basics 2017 Certified Security + Certified Oracle Certified
Associate

Name: Thomas Yang

Email: nreyes@example.org

Phone: 845.741.7388x9048