

Senior Systems Administrator Senior Systems Administrator Senior Systems Administrator - USACE
ACE Phoenix, AZ Work Experience Senior Systems Administrator USACE ACE - Rock Island, IL
June 2014 to Present Current Systems Administrator in an Enterprise environment Perform
infrastructure analysis, verifying server resources, daily system monitoring, and performance tuning,
and remediate IAVA's and/or STIG's through off-hour security patching Responsible for
maintaining AD OU's, Hyper-V & V-Sphere environments, DNS, DHCP Provision, install,
configure, operate, related infrastructures, and maintain system hardware and software for Windows
OS Use Microsoft Exchange Management to create email addresses, shared mailboxes,
distribution lists(owners, members) in an Office 365 environment Server/Switch Hardware/Rack
management and maintenance Assist with Cisco switch installs/configurations Perform system
and network monitoring, verifying the integrity and availability of all hardware, server resources,
systems, and key process in secure environment Bi-weekly weekend on-call rotation IT Support
Specialist Network Enterprise Center - Rock Island Arsenal, IL December 2013 to June 2014
Worked in SOC environment while providing computer and network operation support for Joint and
Army commands Imaged new workstations, updated virus scan definitions, and OS patches
Configured workstation and laptops for new users Backed up user data and restored to new
equipment Resolved common operating systems issues PC Technician/Refresh Manager/
Systems Analyst U.S. Army Corps of Engineers - Rock Island, IL January 2012 to September 2013
Built, managed, and maintained Linux server running FOG Project web application for ghosting,
diagnostic, disk wiping tools Used migration tool(USMT) to back up end user data from old
computer to new Followed in place regulations to catalog old/new machines, and wiping hard
drives Installed encryption software on all machines Fielded user questions on new OS and/or
software Desktop Technician Black Hawk College - Moline, IL December 2009 to December 2012
Checked systems for hardware issues and/or brought systems to specified Requirements Help
with the migration of classroom computers from XP Pro to Windows Vista Implemented Symantec
End Point Manager policies for network machines as well as making sure all signatures were up to
date Streamlined rebuilding and deployments of workstations using Symantec Ghost Utilities

Started and completed projects for inventory management using open source software, such as Nagios, and Open-Audit Troubleshooting workstation operating system and application issues

Managed and maintained Active Directory Education Computer Science, Network Security Black Hawk College - Moline, IL 2008 to 2011 Skills Active Directory (10+ years), Vmware (5 years), Windows (10+ years), Dhcp (10+ years), Networking (10+ years), Linux (5 years), Inventory (5 years), Exchange Server (5 years), Hardware (10+ years), Servers (6 years), Desktop Support (10+ years) Certifications/Licenses Security+ CE December 2011 to December 2020 CompTIA Security+ Network+ CE December 2011 to December 2020 A+ Certified December 2011 to December 2020

Assessments Technical Support Expert August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/gxgwmgterp0s4i1d

Project Management Skills: Time Management Proficient August 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/fisia9n8ibebeagx

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