Network Administrator Network Administrator Williamsburg, VA Authorized to work in the US for any employer Work Experience Network Administrator Trinity Business Solutions - Williamsburg, VA February 2011 to Present   Design and install computer networks, connections, and cabling   Troubleshoot system failures and identify bottlenecks to ensure network efficiency   Test and configure software and peripheral devices   Schedule and perform network upgrades   Configure and schedule backups to protect client data   Provide technical expertise to clients and offer comprehensive advice and instructions   Design, build, and maintain VoIP networks to accommodate client telecommunication needs.   Design and implement VPN to enable remote and branch network connectivity Direct Care Worker Trinity Business Solutions - Huntingdon, PA September 2008 to February 2011 Assisted individuals with their daily living, provided safety, and comfort. Provided assistance to people with basic tasks such as bathing, dressing, grooming and eating. Helped with home management tasks such as preparing meals, grocery shopping, and cleaning. Education Bachelor's in Network Operations & Security Western Governors University - Salt Lake City, UT November 2017 to Present Bachelor's in Computer Information Systems University of Phoenix-Online Campus - N/A May 2003 to May 2006 Bachelor's in Music Education Baptist Bible College - Springfield, MO August 1998 to May 2002 High school or equivalent in HS Diploma Juniata Valley Jshs - Alexandria, PA August 1994 to June 1998 Skills Technical Support (10+ years), Networking (8 years), Windows (10+ years), Active Directory (5 years), Vmware (7 years), Customer Service (10+ years), Windows 7 (10+ years), Sales (10+ years), VOIP (5 years), CRM (5 years), Linux (10+ years), Network Security (8 years), Windows 10 (4 years), Security, MAC, Microsoft Office Certifications/Licenses CompTIA A+ November 2017 to May 2022 A+ certification is ANSI accredited and represents entry-level competency as a computer technician and is a vendor neutral certification that covers various technologies and operating systems. HARDWARE Identifying, using, and connecting hardware components and devices   WINDOWS ?OPERATING SYSTEMS Install and support Windows OS including command line & client support   SOFTWARE TROUBLESHOOTING Troubleshoot PC and mobile device issues including application security support   NETWORKING Explain types of networks and connections including

TCP/IP, WIFI and SOHO   HARDWARE & NETWORK TROUBLESHOOTING Troubleshoot device and network issues   SECURITY Identify and protect against security vulnerabilities for devices and their network connections   MOBILE DEVICES Install & configure laptops and other mobile devices   OTHER OS & TECHNOLOGIES Understand Mac OS, Linux and mobile OS OPERATIONAL PROCEDURES   Follow best practices for safety, environmental impacts, and communication and professionalism CompTIA Network+ May 2018 to May 2021 CompTIA Network + tests the competency of a mid-level network technician in supporting and configuring TCP/IP clients in terms of network design, cabling, hardware setup, configuration, installation, support, and troubleshooting.   The Network+ exam tests the ability of a networking technician to install, maintain, troubleshoot, and support a network, and understand various aspects of networking technologies, including TCP/IP and the OSI model. It also tests knowledge of network components and where they function in association with the OSI model, network cabling, network security, and network troubleshooting.   Network+ ensures an IT professional has the knowledge and skills to: Design and implement functional networks   Configure, manage, and maintain essential network devices   Use devices such as switches and routers to segment network traffic and create resilient networks   Identify benefits and drawbacks of existing network configurations   Implement network security, standards, and protocols   Troubleshoot network problems   Support the creation of virtualized networks First Aid and CPR April 2018 to April 2020

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