Systems Engineer Systems Engineer Systems Engineer - The Core Group Huntington Beach, CA

Work Experience Systems Engineer The Core Group - Long Beach, CA June 2019 to Present *
Supported client migration from Exchange to O365 * Deployed and supported Meraki firewall
system * Managed Active Directory for multiple clients (new users, computers, reset passwords,
disable access) * Managed host server with Hyper-V VM's (Created VM's, added resources to VM's
as needed)   * Resolved technical problems in-person, by telephone or by ticketing system
(ConnectWise). System Administrator Yonex - Torrance, CA May 2008 to June 2018 * Performed
day-to-day operations to include troubleshooting of the computers, desktop applications, printers,
local area network and wide area network * Created, managed and maintained user accounts,
workstations and servers * Ensured backups were maintained and a business continuity plan was in
place * Managed mobile phone deployments, provided support and negotiated vendor contracts *
Performed research and development for new hardware, software and other networking solutions to
improve system performance, security, reliability and productivity * Project coordinator responsible
for the Windows 7 to Windows 10 migration * Project coordinator responsible for deployment and
maintenance of the Yonex web store   * Deployed VMware and VirtualBox virtual machines   *
Worked directly and maintained relationships with Administrative and IT vendors * Generated daily
and weekly reports outlining network and system issues, sales reports and customer information *
Provide front-line customer service and support at the Tennis US Open (New York), PGA
Merchandise Show (Orlando) and Badminton US Open (Anaheim) Education Bachelor of Science in
Public Administration CSU Dominguez Hills - Carson, CA 1997 to 2000 Skills System Administrator,
Active Directory, Vmware, DNS, System Admin Assessments Technical Support   Highly Proficient
August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in
order to maintain system function. Full results:
https://share.indeedassessments.com/share_assignment/donz1kfwn2jyoy-k Basic Computer Skills:
PC   Expert August 2019 Measures a candidate's ability to perform basic computer operations,
navigate a Windows OS, and troubleshoot common computer problems. Full results:
https://share.indeedassessments.com/share_assignment/2ysddct-nk0i7915   Proficiency   with

Microsoft Office: Mail & Calendar (Mac)   Highly Proficient August 2019 Measures a candidate s proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: https://share.indeedassessments.com/share_assignment/zl0rabw3wsesxke8 Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information System Administrator   * Twelve years successful experience in Information Technology * Apple Certified Support Professional * Experience in Office365 and Adobe Creative Cloud * Experience in Windows Server 2008-2016, Hyper-V and MSSQL * Experience in Xerox, Toshiba and HP print systems and support * Experience in Meraki Firewall System * Experience in Windows (XP - Windows 10), Mac OSX 10.5 - 10.13 * Experience in Digium Phone Systems, Avaya, iOS and Android * Experience in Infor SX.e and V-Technologies Starship

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