Systems Engineer Systems Engineer Systems Engineer San Francisco, CA Work Experience Systems Engineer Johns Hopkins Health System January 2010 to January 2013 policies for vSphere access JAN 2010 - JAN 2013 Established disaster recovery program by Provided Server software and hardware setting up VMware Site Recovery Manager support for 90+ devices 6.1.2 for our production environment Maintained Citrix 4.5 and 6.0 Farm and Offered performance tracking data for delivered necessary applications to our end admins by setting up VMware vRealize users Operations Manager 6.5 Created documentation on building and Maintain and update a Hyper-V enviorment upgrading Citrix applications with 14 hosts running Windows 2012 core Provided ideas and suggestions on and 90+ Virtual Machines in Virtual Machine infrastructure designs Manger, System Center 2012 R2 Helped develop work processes and Collaborated on the design, deployment, optimized current methods Systems Engineer Johns Hopkins Community Physicians January 2010 to January 2012 on building and upgrading applications and Built and maintained Cisco servers using environments UCS Unified Computing System Central and Created successfully a remote imagining Manager process for XP and XPe operating systems in Integral part of a datacenter migration our environment using PXE boot through involving a complete dismantling of the Altiris original and integration of components into Built and maintained an Altiris environment an existing datacenter that was used to remotely support our end Provided 24/7 IT support for our users, provide Microsoft patching to over infrastructure with a 15-45 minute response 3,000 desktops, and deploy software time in tier priority ticket system package installs and updates Developed and automated software packages for our desktop environment using Altiris to deliver Responsible for building, documenting, and maintaining over 50 different Group Policies in Active Directory   ~~~~~~~~~~~   ~~~~~~~~~~~~~~~~   EXPERIENCE (CONTINUED)   FIELD TECHNICIAN Baltimore, MD LAN ADMINISTRATOR Johns Hopkins Community Physicians - Baltimore, MD January 2005 to January 2008 Provided remote and on-site support for JAN 2008 - JAN 2010   twenty-three sites   Provided hardware and software support for Responsible for maintaining network over 400 JHCP users by email, phone and in hardware, computers, printers, servers, UPS, person and software Provided necessary analyzing and Resolved network issues

by monitoring development features for effective LAN packets sent over the network engineering

Championed the implementation of Supplied essential instructions and user hardware for site expansions and maintenance procedures suitable for all   acquisitions   functions of LAN users

Responsible for bringing up sites from 56k to Provided useful software installation and T1, enabling use of web applications upgrades Implemented and executed an online curriculum for maintaining and deploying Education Master Certificate in PC Service and Support Server Virtualization Infrastructure of HOPKINS UNIVERSITY Associate's Degree in Software Engineering in Computer Science ANNE ARUNDEL COMMUNITY COLLEGE Skills DEPLOYMENT, PRINTERS, OFFICE 2003, SATISFACTION, Vmware, Active Directory, SCCM, System Administrator, Linux, DNS, PowerShell, Microsoft Windows Server

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