

Systems Administrator Systems Administrator Systems Administrator - Fleetcor Technologies
Concord, CA Work Experience Systems Administrator Fleetcor Technologies - Concord, CA
September 2012 to Present * Desktop support for up to 80 users onsite and up to 5000 users
globally * Responsible for all hardware, software, and in-house training * Global Master Admin for
IBM Maas360 MDM * Windows Server / Exchange / Skype for Business 2016 / IBM BigFix / KACE
Imaging / SEP Systems Administrator WestCallawayStotka Insurance - Pleasant Hill, CA September
2005 to August 2012 * Maintenance and station troubleshoot of agency management system (Afw -
AMS) * Responsible for all hardware, software, and in-house training * Desktop support for 40
users * Update, maintain, and troubleshoot 45 desktops, 10 servers (Afw), print servers and copiers
* Built and maintain Windows update server, Facsys server, Blackberry server & Backup Exec *
Upgraded company website and created in-house Intranet Systems Administrator Crist Elliott
Machette Insurance - Oakland, CA January 2001 to September 2005 * Provides assistance to the
Operations Manager * Maintenance and station troubleshoot of agency management system (Tam -
Applied Systems) * Responsible for all hardware, software, and in-house training * Desktop support
for 37 users * Update, maintain, and troubleshoot 45 desktops, 10 servers (AMS), print servers and
copiers * Built and maintain Windows update server, Fax@ server, Blackberry server & Apres-Etfile
* Upgraded company website and created in-house Intranet * Upgraded all workstations for dual
LCD monitor setup, scanner, and Etfile Education Associate Degree in Computer Business
Administration in Applied Heald Business College - San Francisco, CA 1997 Technology / Business
John Adams Community College - San Francisco, CA March 1995 Skills Active Directory, System
Administrator, Vmware

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