

Help Desk Technician Help Desk Technician Orlando, FL An entry-junior level communication position in a medium-sized business Authorized to work in the US for any employer Work Experience Help Desk Technician United States Marine Corps February 2009 to October 2013 U.S. Marine Corps Central Command Kingdom of Bahrain DATA NETWORK TECHNICIAN / TELECOMMUNICATION OFFICER U.S. Marine Corps Combat Logistics Regiment 2 North Carolina HELP DESK SPECIALIST Network Administrator United States Marine Corps February 2009 to October 2013 Education Bachelor's in Information Technology June 2019 High school or equivalent Ocoee High School Skills A+ (9 years), Network+ (9 years), Security+ (6 years) Military Service Branch: United States Marine Corps Service Country: United States Rank: Sgt October 2008 to October 2013 Certifications/Licenses A+ Certified January 2018 to January 2021 Network+ January 2018 to January 2021 Security+ January 2018 to January 2021 Secret Clearance August 2017 to July 2027 Additional Information SKILLS & ABILITIES MANAGEMENT Designed, installed and maintained Local Area Network in a multi-vendor environments Implemented network solutions based on analysis of technical and capacity requirements Evaluating new networking technologies and equipment Coordinated work flow via work-request/work-tracking using SharePoint Extensive trouble shooting skills led to faster analyst and shorter repair DEDICATED Developed basic hardware troubleshooting skills Self-motivated with a strong aptitude and desire to learn Analyze new trends to determine and prevent future problems and alert management to emerging trends in incidents LEADERSHIP Served as the senior telecommunications officer while maintaining over 800 devices of \$200,000 in value Implemented the conversion from older windows XP computers to window seven on over 300 network nodes

Name: Brian Torres

Email: rbowers@example.org

Phone: 492-774-8475x087