Systems Administrator Systems Administrator Systems Administrator - Cresco Equipment Rentals Mountain House, CA I am a mission driven IT professional possessing strong leadership skills with a relentless drive for mission success and satisfied customers. Software Experience Windows Server Windows Trend Micro Anti-Virus and End Point Protection Apple iOS Office 365 Business Hardware Experience Installation, configuration and setup of printers, Scanners, CPU's, suite Laptops, Monitors/TV, rack mounted Servers, Server upgrades, Overhead projectors, Cradle Point routers, Unifi PoE managed switches, Unifi Wi-Fi AP, backup appliances, iPhones, iPads, Geo Vision Security camera systems. Work Experience Systems Administrator Cresco Equipment Rentals September 2007 to Present Technical IT support for 20 locations and 240 employees Office 365 administration Azure Active Directory (user account management) Exchange (Email) SharePoint (Document distribution) Microsoft Teams Apple iOS support (iPads, iPhones) Spanning Tree backup (Office 365 and OneDrive) Trend Micro Antivirus administration (Windstream) account management Fax Machines and service support Verizon phone and account management (260 devices) Webpage management (WordPress) Forticlient VPN user management Windows 10 / peripherals administration PC / laptop management Telephony support (AT&T, Windstream, installs and troubleshooting) EMV chip reader install / support HP Ubiquiti Switch and Wi-Fi installs and management Printer install and support Geo Vision Surveillance Camera install / support Hardware and software purchasing / PO management General Helpdesk management Technology inventory management Education Bachelor of Science in Information Technology in Information Technology Strayer University 2013 to 2016 Skills System Administrator

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