

Jr Infrastructure Engineer Jr Infrastructure Engineer Jr Infrastructure Engineer - Hartwell Corporation
Lake Elsinore, CA Work Experience Jr Infrastructure Engineer Hartwell Corporation - Placentia, CA
June 2018 to Present Responsibilities Include: Administration of Virtual Infrastructure using
Microsoft Hyper-V including maintenance Worked closely with Dell to design, plan, and implement
new Dell EMC Storage Area Network Configuration and maintenance of Dell EqualLogic storage
arrays Migration of all VM's using Failover Cluster: Live Migration Windows Server migration
from 2008 R2 to 2012 R2 Windows Server 2016 installation and baseline configuration
Administration of Physical Infrastructure including Dell Servers, HPE Switches, WAP, and Wireless
Bridge Administration of Manufacturing hardware such as Thermal Printers, and Intermec CK71
Scanners Purchasing of Dell PowerEdge Servers with detailed specifications to fit organizational
needs In charge of all backups, onsite & offsite, using SCDPM 2012 Experience with Active
Directory Users and Computers, Organizational Units, and Group Policy Objects Configuration of
NTFS permissions and Share permissions for user accounts and network shares Administration of
Microsoft Exchange 2010, including maintenance Management of Meraki Firewall rules, content
filtering, and whitelisted exceptions Implementation of passive spare Meraki Firewall for Failover
Administration and configuration of Windows Firewall on Windows Server 2012R2 Project lead for
fiber optic Internet upgrade Experience LAN Support Tech PC Spec - Placentia, CA May 2016 to
June 2018 Responsibilities Included: Responsible for attending to all Help Desk requests
Support for over 300 users in a Windows 7 and Windows 10 environment Use of SolarWinds Web
Help Desk Ticketing System Deployment of company standard images, such as Windows 7 and
Windows 10 Professional In charge of troubleshooting and repairing Dell SFF end clients Dell
Wyse Thin Client deployment in manufacturing warehouse environment Troubleshooting and
management of terminal servers Wireless upgrade deployment using Aerohive access points
Knowledge of Microsoft Hyper-V and System Center Virtual Machine Manager Deployment of
virtual servers with custom configurations, and specific roles Preventative maintenance of
Windows Server 2008R2 and 2012R2 Windows Server Backup and Recovery using System State
and BMR recovery points Responsible for supervising and sending out tape backups on a daily

and weekly basis Knowledge of System Center Data Protection Manager Daily use of Active Directory, and third-party AD tools Daily use of administrative tools such as, DHCP, DNS, and Exchange Management Console Creation and implementation of Group Policy Objects

Intermediate knowledge of routing and switching Troubleshooting HP switches using Command Line Interface Networking of DNC machines such as DMG MORI, Citizen, DOOSAN and Fadal

Insider threat awareness training Knowledge of security threats, attacks, and vulnerabilities

Windows virus and malware troubleshooting Project management for NIST 800-171 compliance

Deployment of digital content media using ASUS Chromebit's Documentation of all changes and additions made to the LAN for future reference

Sub-Contractor Versa Telecom Group - Rancho Cucamonga, CA November 2015 to May 2016 Responsibilities Included: Low Voltage cabling installation with CAT 5E, CAT 6, and Fiber pulls from 300 to 500 feet In wall data and voice drops with jack termination Patch Panel installation and termination Cable testing to ensure proper functionality Allworx VoIP phone setup and configuration Installation of cable supports, j-hooks, sleeves, fiber innerduct, and related materials Understanding of construction floor plans and layouts

Experience Network Administrator LTL United - Riverside, CA June 2014 to September 2015 Responsibilities Included: Established and maintained Local Area Network

Implementation and configuration of Windows Server 2012 R2 Installation of Active Directory, DNS, and DHCP services for Windows Server 2012R2 Domain controller configuration Joining workstations to local domain Coordinating installation of Internet Service Provider for an area with limited access to ISP vendors. Installation and configuration of Linksys router. Installation and configuration of a layer two Netgear 24 port switch Wireless configuration with WPA2 security protocol Cloud management configuration Operating system upgrades and full installations with Windows 7 Pro, Windows 8 Pro, and Windows 8.1 Pro Installation of new software i.e. Microsoft Office 365, and Microsoft Outlook 2013 Maintaining Windows operating system with current Microsoft updates Remote access configuration Diagnosing of computer hardware & software problems Troubleshooting all hardware, software, and network issues simple to complex

Maintained knowledge of cutting-edge software and hardware to provide to provide assistance in

future company purchases Network Administrator LTL Express - Fontana, CA July 2008 to June 2014 Responsibilities Included: Responsible for Local Area Network Worked closely with management and support staff to ensure IT needs are met with efficacy Assisted department staff with addressing all computer and IT problems and concerns Trained staff as needed regarding all software implementation Diagnoses of computer hardware & software problems Troubleshooting all hardware, software, and network issues simple to complex Installation of network hardware such as Routers and NIC cards Installation of new Operating Systems i.e. Windows XP, Windows Vista, Windows 7, and Windows 8 Operating system upgrades from Windows Vista to Windows 7 and Windows 8 Operating system configuration for best user performance Maintained Windows operating system with current Microsoft updates Maintained and repaired computer printers and peripherals Web filtering, and strict user policies Company email assignment for new staff with Microsoft Outlook Provided technical assistance of company software for new & current staff Communicated with outside vendors regarding configuration, maintenance and upgrades Education Associate of Arts in Information Technology/ Networking University of Phoenix - Phoenix, AZ 2012 to 2013 General Education Riverside Community College - Riverside, CA 2007 to 2010 Diploma Temescal Canyon High School - Lake Elsinore, CA 1999 to 2003 Skills BILINGUAL, DETAIL ORIENTED Certifications/Licenses CompTIA A+ July 2019 to July 2022 Additional Information Skills Bilingual: English/ Spanish Strong oral and written communication Detail oriented Ability to work independently with minimal direction Ability to multi-task and work under pressure

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