

Principal Systems Administrator Principal Systems Administrator Principal Systems Administrator - Northrop Grumman Boise, ID Seeking Tier 1 or 2 Systems Administrator, Helpdesk Technician, and/or Desktop Support opportunities where I can use my experience in mixed Windows/Linux operating environments to provide outstanding customer support while furthering business objectives Authorized to work in the US for any employer Work Experience Principal Systems Administrator Northrop Grumman February 2013 to Present Remotely accessed 66 Unix/Linux/Windows systems using RDC/SSH/SecureCRT to verify/perform configuration changes, optimize disk space, and manage file transfers using SFTP/SecureFX/ Attachmate Reflection software Protected servers/work stations by updating anti-virus definitions using McAfee AV nails/uvscan software resulting in zero security incidents Created/managed user and system accounts using ADUC and APM Client enabling access for over 200 customers and systems administrators Created/updated/tracked trouble tickets and system outage times using Remedy ARS and Tivoli providing essential metrics to the contract customer Managed StorEdge Tape Library and media using Veritas NetBackup to replace full tapes, erase expired data, and clean tape drives Completed daily Active Directory and DNS system state backups using Windows Backup Utility ensuring emergency data recoverability Systems Administrator Apex Systems Inc March 2012 to February 2013 Resolved Air Force Network (AFNet) Migration-related trouble tickets using ADUC, Exchange Management Console, Windows PowerShell, Directory and Resource Administrator, and RDC to return customers to an operational state Configured Windows Server 2008R2 for operational use in AFNet migration events Systems Administrator / Shift Lead / Operations Lead Northrop Grumman September 2008 to March 2012 Operated and performed systems administration tasks for the NORTHCOM C2BMC missile defense support suite comprised of Windows, Unix, and Linux-based servers and clients in a 24/7/365 operations environment Executed Shift and Operations Lead duties for 12-person team supporting multiple test, exercise, and operational events leading to progressive validation and certification of critical ballistic missile defense assets worldwide Communications Specialist United States Air Force October 1987 to July 2008 Performed as personnel manager for groups of 125 to 357 people Directly guided,

supervised, and evaluated the performance of groups from 5 to 35 people      Led network administration work center responsible for operating, maintaining, and accounting for more than 90 Microsoft Windows network servers valued at over \$1.8 million      Directed 7 Theater Battle Management Communications System (TBMCS) administrators in daily operations/maintenance of 35-server UNIX suite for C2 theater support      Stood up wireless network for top 50 leaders' conference with 24/7 helpdesk operations and 99% uptime rate      Upgraded two Cat 5 networks to fiber and configured 130 new connections supporting national air defense ops      Led organization's upgrade to Microsoft XP/Office 2003 software on 4,800 workstations      Executed database management, system administration, and operating tasks on Unisys mainframes including performance tuning, user account administration, run stream coding, core software updates, backups and restorals, writing operating instructions, processing batch programs, and preparing output products for customers      Consolidated five regional centers' workload into three central site mainframes increasing data access speed by 50% and saving the government \$250,000 annually in hardware maintenance costs

Education Associate of Applied Science in Information Systems Technology Community College of the Air Force Skills Active Directory (10+ years), NetBackup (6 years), Remedy (6 years), SECURE FILE TRANSFER PROTOCOL (6 years), Redhat (9 years), Vmware (2 years), Linux Administrator (9 years), System Administrator (10+ years), SSH (9 years), Linux (9 years), System Admin (10+ years), Red Hat Military Service Branch: Air Force Service Country: United States Rank: Master Sergeant October 1987 to June 2008 Communications and Computers Systems Operations Certifications/Licenses CompTIA Security+ May 2017 to May 2020 Assessments Written Communication Proficient January 2019 Measures a candidate's ability to convey written information using proper grammar rules. Full results: [https://share.indeedassessments.com/share\\_assignment/43ncici920rb-zzd](https://share.indeedassessments.com/share_assignment/43ncici920rb-zzd) Technical Support Highly Proficient April 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: [https://share.indeedassessments.com/share\\_assignment/7iktfdufn71aks5y](https://share.indeedassessments.com/share_assignment/7iktfdufn71aks5y) Basic Computer Skills: PC Proficient April 2019 Measures a candidate's ability to perform basic computer operations,

navigate a Windows OS, and troubleshoot common computer problems. Full results: [https://share.indeedassessments.com/share\\_assignment/ge-njlz70azlgxsh](https://share.indeedassessments.com/share_assignment/ge-njlz70azlgxsh) Verbal Communication Proficient January 2019 Measures a candidate's ability to effectively convey information when speaking. Full results: [https://share.indeedassessments.com/share\\_assignment/qqpkywi0nka7v9ce](https://share.indeedassessments.com/share_assignment/qqpkywi0nka7v9ce) Technical Support Skills Highly Proficient January 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: [https://share.indeedassessments.com/share\\_assignment/6i3rlt4gha1-60qi](https://share.indeedassessments.com/share_assignment/6i3rlt4gha1-60qi) Proficiency with Microsoft Office: Mail & Calendar (Mac) Highly Proficient January 2019 Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: [https://share.indeedassessments.com/share\\_assignment/ivnxy8duuilbt9vl](https://share.indeedassessments.com/share_assignment/ivnxy8duuilbt9vl) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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