IT SECURITY Analyst IT SECURITY Analyst Senior Operations Professional Westerville, OH Work Experience IT SECURITY Analyst State of Ohio - Columbus, OH September 2018 to Present Senior Operations Professional IBM India - Chennai, Tamil Nadu May 2015 to September 2015 Chennai, India   Successfully completed projects for Michelin & IGA Antivirus security projects.   Is responsible for monitoring and controlling the performance and status of security safeguards Responsible for operating and maintaining Symantec Endpoint Security Manager   Worked with Symantec 11.x & 12.1.x versions   Conducts assessments and reports vulnerabilities; monitors their ongoing management with the operations teams   Change management & product trouble shooting.

Created SOP documents and runbooks   L3 Support for the AV setup administration & management.   Handling P1 & P2 incidents primarily and mentoring the team on resolving other incidents   Reviewing the Health status of the AV setup for the daily updates, functionality of the AV consoles & servers.   Upgrade and software patching on endpoints for the security products installed on them.   Working with the vendor contact on new features and products that could be installed in the organization for security.   Reviewing the environment for its policies and components setup and suggested optimization of the AV setup wherever possible.   Worked with a team of 8 members.   Worked in IBM internal mail security team.   Analysing and detecting suspicious mails. Senior Analyst - Network and Information Security HCL Technologies - Chennai, Tamil Nadu June 2012 to May 2015 Global Security Operations Center A shared services division of HCL Providing Endpoint and Perimeter security solutions to customer environments.   Involves day to day Security monitoring, troubleshooting, Implementation and migration plans for existing and upcoming projects etc.   Successfully completed projects for Honda Motor Europe, Biomeriuex Utilized Symantec Endpoint Protection, Symantec 11.x & 12.x   Maintaining Security Compliance (>=95).   Product troubleshooting   Virus and Spyware troubleshooting.   Research on zero day threats. Value Adds by suggesting best practices.   Research and update Potential threat vectors and Proactive remediation steps in Environment.   Day to day interaction with global POCs and update on Changes and new Operational Procedures.   Utilized Remedy and Snow as CRM Tools Environment: Windows Server 2000, 2003, 2008, Windows XP, Windows 7 Education Bachelor of

Technology in Electronics and Communication Engineering Vishwanadha Institute of Technology & Management - Visakhapatnam, Andhra Pradesh Jawaharlal Nehru Technological University - Kakinada, Andhra Pradesh Certifications/Licenses CCNA Routing and Switching CCNA Security

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