Systems Administrator Systems Administrator Systems Administrator - Aegis Protective Services Cincinnati, OH Work Experience Systems Administrator Aegis Protective Services October 2018 to Present   Maintain and administer servers, networks, and endpoints   Implemented email security with anti-spam, anti-phishing, and anti-spoof filters   Configured firewall rules & policy and setup systems logging   Setup RADIUS-based WiFi and VPN allowing employees to authenticate using Windows credentials   Implemented SCCM for endpoint management and software deployment   Hardened endpoints with GPOs and anti-virus policies   Administer Active Directory, Group Policy Objects, and Domain Controllers   Implemented SSO with Azure Active Directory   Support Windows environment with deskside troubleshooting Service Desk Technician Vantiv July 2017 to January 2018   Resolved technical and non-technical issues for internal employees through troubleshooting and research while recording incidents in a ticket system   Utilized Active Directory and in-house IAM solutions for account administration   Resolved advanced issues by working with technicians from other departments to avoid escalations and save time   Authored Knowledge Base documents and contributed to existing KB documents   Managed RSA Tokens & Accounts and assigned new RSA Tokens   Pushed software to users' computers using SCCM   Recognized by coworkers and other departments for outstanding ticket documentation   Trained new Service Desk technicians on policies, procedures, and best practices Education Information Technology University of Cincinnati - Cincinnati, OH 2021 Diploma Walnut Hills High School - Cincinnati, OH Skills FIREWALL, PKI, SSO, ACTIVE DIRECTORY, SYSTEMS ADMINISTRATION, System Admin, SCCM, Linux Certifications/Licenses Security+ November 2017 to November 2020 Additional Information Technical Skills   Cybersecurity: Firewall Administration, Anti-virus Management, RADIUS & AAA, CIA, PGP, AccessData Forensics Toolkit, Wireshark, nmap, msf, SSO, PKI, IPSec Systems Administration: Active Directory, Group Policy, Server & Cloud Administration, Application & Deskside Support, Certificate Management Computer Languages: Python3, PowerShell, SQL, HTML & CSS, Java

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