

Dev Mountain student Web Developer Dev Mountain student Web Developer Lehi, UT Work
Experience Dev Mountain student Web Developer DevMountain - Lehi, UT November 2018 to
Present Please check my profile for my portfolio and work

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<https://divu333.wixsite.com/divyakalliath> Technical Support Engineer Oracle - Lehi, UT October
2015 to Present Currently working as Associate Technical Support Engineer in Oracle. I resolve
service requests (SR's) logged for Oracle's E-Business Suite specialize in CRM (Sales and
Common Applications, Marketing, Field Service, Site Hub and Trade Management). I utilize the
following skills: - Customer Service - Diagnostic Processes/Methodologies - Understanding of
Business Practices - Data Collection and Troubleshooting - Knowledge of the product and
functionality - Understanding of SQL - Automation of all the CRM products Education MCA in
computer applications Anna university - Tamil Nadu BCA in Computer applications Bharathiyar
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