

IT Manager/ Systems Administrator IT Manager/Systems Administrator Township of Galloway, NJ  
Authorized to work in the US for any employer Work Experience IT Manager/ Systems Administrator  
Alutiiq, llc. - Anchorage, AK May 2012 to Present 7 years IT Manager managing help desk staff,  
create, and package software applications for enterprise deployment using MS SCCM. Creating  
user accounts in MS Active Directory and MS Exchange Manage user and file share permissions in  
Active Directory Manage computer, printer and hardware assets for West coast. Maintain and  
upgrade as necessary conference and board rooms. Support board and executive VTC meeting.  
Travel with board or executive committees for support. Create and maintain OS images for  
enterprise deployed machines as well as test new machines for possible future deployments.  
Experience packaging and deploying various applications including Sophos Work with IT Security to  
work on events on client machines alerted from Sophos Education Music Performance University of  
the Pacific 1996 to 2001 Skills Microsoft Active Directory (5 years), Windows Server (5 years),  
Microsoft System Center Configuration Manager (7 years), Excellent computer skills (7 years),  
HIPAA (Less than 1 year), System Administrator (6 years), System Admin (6 years), Active Directory  
Certifications/Licenses CompTIA A+ March 2013 to March 2019 NSTC Present North Slope  
Training Co-Operative, course taken 6/14 CompTIA Security+ July 2018 to July 2021 Additional  
Information Proven successful to create and support users and pc's in a large enterprise  
environment using basic troubleshooting to more complex methods. Well versed in remote support  
methods as well as using tools like Microsoft SCCM to remotely manage users, pc's, servers and  
applications in a 700+ client operation RECENT ACTIVITIES: Cisco CCNA training in progress  
KEY COMPETENCIES: Over 6 years as IT Manager managing help desk staff, system  
administration of MS SCCM, Windows updates and Golden image creation. Creating user  
accounts in MS Active Directory and MS Exchange Manage user and file share permissions in  
Active Directory Manage computer, printer and hardware assets for West coast Responsible for  
upgrading the Operating System from Windows 7 to 10 on 700 plus machines Helped upgrade  
Operating Systems on servers from 2008 to 2012r2 on 30 or so servers Package and install  
Server updates through SCCM and Windows Updates when necessary on a mixed farm of over 100

virtual and physical servers      Installing and configuring iDrac's on Dell servers      Installing and configuring APC management cards on APC UPS'      Responsible for upgrading MS Office over the years from 2007 to current 2016 on 700 plus machines      Maintain and upgrade as necessary conference and board rooms. Support board and executive VTC meetings. Travel with board or executive committees for support.      Create and maintain OS images for enterprise deployed machines as well as test new machines for possible future deployments.      Experience packaging and deploying various applications including Sophos, Office and Adobe      Work with IT Security to work on events on client machines alerted from Sophos

Name: Jaclyn Pearson

Email: bakermichael@example.com

Phone: 590-482-9288x396