

Fulfillment Associate Fulfillment Associate IT Support and Network Administration (Cisco Certified)
Hamtramck, MI Having 3+ Years of extensive experience in designing developing, managing, overseeing, leading in Network technology. Experienced with Technical Support including Install, configure, verify, maintain, monitor, and troubleshoot end-user workstations and related hardware and software. Cisco Certification provides me expert knowledge in the area of Network Fundamentals, LAN Switching Technologies, IP Routing, Infrastructure Services and Management, WAN technologies. Experienced with Configure, verify and Troubleshooting on RIP, EIGRP, OSPF, BGP, STP, VLANs, IP access-List, NAT/PAT, Port Security, DHCP, DNS, FTP, TFTP etc. Hands on experienced with configure and verify Network Device Security features like password security & recovery, SNMP, SSH, External authentication methods, ACL, ASA Firewall etc. Very good knowledge in every phase of Software Testing Life Cycle models such as Requirement analysis, Test plan creation, writing Test cases, Updating Test cases, logging defects and re-verifying them. Excellent Knowledge of Selenium and QTP. Proficient in writing SQL queries and UNIX Shell Scripts. Work Experience Fulfillment Associate AMZL Logistics department - Hazel Park, MI November 2018 to Present Key Responsibilities: Using a smartphone and handheld devices with various apps and scanning bar codes. Trained in picking, sorting, packing and routing of the packages. Responsible for processing of orders and shipments according to company policies and procedures. Performs all works in accordance with establish safety procedures and under minimal supervision. Student Assistant Global IT - Southfield, MI October 2017 to April 2018 Trained in: Cisco Networking, Software Quality Analysis Jira, Selenium, Oracle Database Administration. IT Support and Network Administrator IT SOLUTION - Dhaka, BD March 2013 to February 2016 Responsible for effective provisioning, installation/configure, verify, maintain, monitor, and trouble-shoot end-user workstations and related hardware and software. Assessed technical support for Switch, Modems, Router and other devices. Assisted with LAN, Internet networking, IP addressing, Email protocols, DNS & DHCP configuration and DSL connections. Education Master's in Wireless Communications Lund University August 2008 to March 2011 Master's in Telecommunication Blekinge Institute of Technology (BTH) March 2007 to July 2008

Bachelor's in Computer Engineering American International University May 2002 to December 2006

Skills SQL (2 years), Microsoft Office, Excel (3 years), C,C++, Java (2 years), Cisco Router, Switch, Firewall etc (3 years), Help Desk, Service Desk, Active Directory, Desktop Support, Tech Support (3 years), MAC (2 years) Certifications/Licenses CCENT(Cisco Certified Entry Network Technician) April 2019 to April 2022 This CCENT certification provides me expert knowledge in the following areas: Deep understanding in Network Fundamentals, LAN Switching Technologies, IP Routing Technologies, Infrastructure Services and Management, WAN technologies. Experienced with Configure, verify and Troubleshooting on RIP, EIGRP,OSPF,BGP, STP, VLANs, I IP access-List, NAT/PAT, Port Security, DCHP, DNS,FTP,TFTP etc. Good implementation experienced with IPV4/IPv6 addressing scheme to satisfy addressing requirements in LAN/WAN environment.

Additional Information Technical Skills Summary: Networking: GSM/GPRS, WCDMA/HSPA, WLAN, LTE, Wireless Mesh Network, IEEE 802.11 Protocol, RRC, RLC, Signal Processing, Radio/Mobile Communication, OFDM, MIMO, Error Control Coding, TCP/IP Protocol, IPSec, VOIP, QoS, SSH, Telnet etc. Programming Languages/Tools: C, C++, Java, C#.Net, IT++, Net Beans, Oracle, Database, SQL Server, J2ME, System Programming, Assembly Language, Microsoft Office Suite, Excel, PowerPoint, Visio, HTML, Matlab, Spectrum Analyzer, Verilog, VHDL, Simulink, Tcl, AutoCAD, Network Analyzer, Opnet and Network Simulators (Ns-2, Ns-3). Having experience working on operating systems like Windows, Unix/Linux, MAC OS.

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