

IT Security Operations Analyst IT Security Operations Analyst IT Security Operations Analyst - Baptist Health Kentucky Louisville, KY Work Experience IT Security Operations Analyst Baptist Health - Louisville, KY 2018 to Present Experience with SOC environment and SIEM tools used Performed the activates necessary for immediate, short-term rapid resolution of incidents to minimize risk exposure and production down-town Experience with vulnerability software (Nmap, Solarwinds, Wireshark) Incident response support including event discovery, alert notification investigation, facilitation of containment, facilitating of resolution, and event reporting Analyzing and resolving Phishing and suspicious URL Researched and monitored security-related information sources to aid in the identification of threats to client networks, systems and intellectual property System Analyst/ IT Support Senior Baptist Health - Louisville, KY 2014 to 2018 Supported of over 10,000 plus employees with over 500 applications overall for 6 different hospital locations and 50 plus satellite locations. One on one trouble shooting of computer and network problems. Creation of trouble tickets for submission to departments. Remote end user trouble shooting. Learned to quickly assess the proper tools to resolve situations Taken on multiple project with outstanding results Experience with multiple computer devices (Mobile, Laptops, Touchscreen, Desktop, Smartphones) Website Author/Editor using Vignette Content App Creator of Emergency procedure for Service Desk Editor of SharePoint pages for Service Desk Admin emergency paging system Admin TelAlert paging system Education BS in Information Systems Security University of Phoenix March 2016 AA in Information Technology University of Phoenix 2014 Skills security, Active Directory Military Service Branch: United States Marine Corps Service Country: United States Rank: LCple June 1997 to June 2001 Certifications/Licenses CompTIA Security+ February 2019 to February 2022 Groups Marine Corps League June 2015 to Present

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