

Systems Support Specialist Systems Support Specialist Systems Administrator Miami, FL Systems Administrator with professional experience that includes Windows, and Linux/Unix infrastructures. Seeking a challenging opportunity in a company that utilizes and further sharpen my skills and technical knowledge for the growth of the organization and myself. Proficiency in grasping new functional concepts quickly and utilizing them in a productive manner. Work Experience Systems Support Specialist National Shrine Our Lady of Charity - Miami, FL November 2018 to Present Manage Microsoft AD DS user/group accounts configuration and connections Troubleshoot network related issues. Configure network devices including Cisco firewalls, routers, switches, using Meraki Provide basic troubleshooting support for Square E-commerce system Systems Administrator Central University "Marta Abreu" (UCLV) - CU September 2015 to April 2017 Building, configuring, patching, upgrading and troubleshooting over 100+ of physical and virtual Windows and Linux servers (rack mounts/blades, and virtual machines in Hyper-V and Proxmox) Installed, configured, tested and deployed network infrastructure, including Cisco Routers and Cisco Catalyst switches running as Layer 3 and Layer 2 switches Monitored the network performance to improve performance and security: Nagios, Icinga, Nmap Involved in the implementation and support of connectivity of Dell High-Performance Computing Cluster for Big Data processing using tools such as Hadoop, Spark and Apache Ambari on Ubuntu Server 16.04 Involved in the administration of AD DS user/group accounts according to UCLV procedures: 4000 users. Performed backup and restore content and configuration on application servers. Education Certificate The Academy of South Florida October 2018 to May 2019 Bachelor's Degree in electrical engineering in electrical engineering Central University "Marta Abreu" September 2010 to June 2015 Skills Active directory (Less than 1 year), Bgp (Less than 1 year), Cisco (1 year), Hyper-v (1 year), Linux (1 year), System Administrator, System Admin, Linux Administrator, Systems Administration, Security, and Troubleshooting with different OS and vendors: Windows, Linux/Unix, Cisco IOS, Knowledge of different protocols: Spanning Tree, VLANs, IEEE 802.1Q, VTP, EtherChannel, DTP, HSRP, QoS, IP SLA, EIGRP, OSPF, BGP, NAT/PAT, SNMP, MPLS, PPP, HDLC, DNS, DHCP, HTTP, SSH, Telnet, SMTP, IMAP, POP3, Visio Certifications/Licenses CompTIA A+ December

2018 to Present CompTIA Network+ January 2019 to Present CompTIA Security+ March 2019 to Present Assessments Technical Support Expert April 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: [https://share.indeedassessments.com/share\\_assignment/5gtpc24ddiwq8dj7](https://share.indeedassessments.com/share_assignment/5gtpc24ddiwq8dj7) Basic Computer Skills: PC Proficient April 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: [https://share.indeedassessments.com/share\\_assignment/yc9mwokgsy7zmpm2](https://share.indeedassessments.com/share_assignment/yc9mwokgsy7zmpm2) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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