

SYSTEMS ADMINISTRATOR SYSTEMS ADMINISTRATOR SYSTEMS ADMINISTRATOR - PROFESSIONAL PROGRESSION Glendale, AZ Work Experience SYSTEMS ADMINISTRATOR PROFESSIONAL PROGRESSION February 2018 to Present Led deployment of 350+ workstation computers and VoIP systems for new call center to receive Hulu video streaming services; oversaw project and provided direction to staff of four for seamless execution. Performed maintenance on hospital-environment kiosks and virtual machines; provided updates and submitted documentation for approval; maintained desired service level agreements and triaged calls. Develop and communicate plans for investing in systems architecture, including analysis of cost reduction opportunities. Monitored helpdesk ticket board for level 2 and escalated tickets for troubleshooting or repair on server or switch equipment SYSTEMS ADMINISTRATOR ECLIPSE COMPUTERS & NETWORKING, INC - Apache, AZ August 2014 to February 2018 Build out new infrastructure Created technical and procedural documentation and implemented as best practices Install, maintain and/or troubleshoot server and network equipment Installation and maintenance of cabling/physical components of networking Provided support for managed hosting, including proactive monitoring, spam removal, various services to optimize web servers (Apache) and database services (MySQL). OPERATIONS SUPPORT ADMINISTRATOR LIQUIDITY SERVICES April 2013 to August 2014 Conducted daily valuation and pricing analysis for vast product portfolio across all private and public entities. Designed and maintained financial database to track cash flow and transactions; analyzed data to compare prior years. Increased rate of return by performing in-depth client, industry, market, and competitive research. Met and exceeded client expectations through effective collaboration with Senior Project Managers. Created and maintained post-sale reports for presentation to management. CABLE TECHNICIAN CONTRACTOR A1 & MEDLEY COMMUNICATIONS for COX COMMUNICATIONS July 2009 to April 2013 Works outside on a customer's premises or within a customer's home. Prepares for daily work assignment by requisitioning equipment and supplies from warehouse, and stocking vehicle as needed. Educates customers in the use of installed products. Completes work order on paper or WFA in accordance with Company standards. Installation: Installs, upgrades, and/or

disconnects Cox broadband products and services including video, telephony, and HSI following prescribed procedures. Uses small hand tools, power tools, and test equipment. Ensures that service operates within prescribed parameters. Troubleshooting: Attempts to identify and remedy sources of video, telephone, and HSI service or customer-perceived problems. Works with alarms, low voltage electricity, and color-coded wires. AIRMAN - A10 WARTHOG AIRCRAFT MECHANIC UNITED STATES AIR FORCE April 2009 to July 2009 *Service cut short during training due to personal injury, HONORABLE discharge Perform end-of-runway, post-flight, preflight, thru-flight and phase inspections Integrate combat turns and hot pit refuels Servicing and inspecting aircraft and related aerospace equipment Troubleshoot and maintain aircraft structures, systems, components, and related equipment Education BACHELOR OF SCIENCE in COMPUTER SCIENCE RIO SALADO COLLEGE BACHELOR OF SCIENCE in MATHEMATICS RIO SALADO COLLEGE Skills System Administrator, System Admin, Vmware, Active Directory, Linux, Red Hat, Linux Administrator, Redhat Military Service Branch: United States Air Force Rank: E2 Assessments Technical Support Proficient August 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/0vforljbasojmzgs Basic Computer Skills: PC Highly Proficient August 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/nd6iqk4baa-s9izb Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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