

IT PROJECT MANAGER IT PROJECT MANAGER IT PROJECT MANAGER - URGENT TECHNOLOGY Oswego, IL Work Experience IT PROJECT MANAGER URGENT TECHNOLOGY November 2013 to Present Led software development, implementation and infrastructure projects for British Petroleum (BP) - Improved release process efficiency by 42%, cut support costs by 45% TOLGA CIFTCI, MSCIS, Negotiated and secured an improved support contract with BP IT PROJECT MANAGER - Led global software development team in a highly regulated industry with strict change management processes Education Master's in computer information systems EASTERN MICHIGAN UNIVERSITY 2007 to 2008 B.B.A EASTERN MICHIGAN UNIVERSITY 2003 to 2006 Skills SOFTWARE DEVELOPMENT (4 years), STRUCTURED SOFTWARE (4 years), ASSURANCE ANALYST (Less than 1 year), AUDITS (Less than 1 year), BMC (Less than 1 year) Additional Information SKILLS - Performed phase-end audits to monitor the success of each phase during software development life cycle LEADERSHIP BUSINESS ANALYST @ P.I. Engineering April 2010 - October 2011 WATERFALL - Developed technical reports to improve efficiency for in house software development BUSINESS PROCESS IMPROVMENT - Implemented project management guidelines to quantify efficiency, Implemented bug tracking and coloration tools to improve quality assurance VENDOR MANAGEMENT - Completed in-depth analysis for resource management boosting resource utilization by ~10% PROJECT SCHEDULING QUALITY ASSURANCE ANALYST @ CriTech Research April 2008 - December 2009 COMMUNICATION SKILLS - Helped to develop and execute overall Quality Assurance strategy for medical devices TURKISH software development - Designed, developed and implemented test plans, test cases and test procedures - Delivered weekly status reports on bug statuses to project management team SKILLS IT Project Lifecycle Tools - Requirement Analysis ' MS Project -Cost and Budgeting *JIRA, Project Scheduling - BMC Remedy - Testing/QA/Rollout/Support ' MS Office, Sharepoint - MS- Visio - IBM DOORS, Bugzilla

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