Social Media Coordinator Social Media Coordinator Social Media Coordinator Columbus, MS Authorized to work in the US for any employer Work Experience Social Media Coordinator Carl Hogan Honda - Columbus, MS April 2019 to Present Owner/ Web Developer Y.O.K.O. Media -Columbus, MS 2015 to Present Work collaboratively with clients to create fast, responsive, eye-catching front-end and back-end web development experience. Assisted in the monitoring and reporting on website traffic performance CSR / Sales Sitel - Starkville, MS November 2017 to February 2018 Assessed customer bug and enhancements requests and prioritized development. Supported customers having data connectivity issues. Troubleshot hardware issues and worked with service providers to facilitate repairs. Researched, documented, and escalated cases to higher levels of support according t internal procedures Assisted with lead generation Maintained a calm, professional demeanor when faced with high demand, high volume workloads. Assessed and to uncover bugs and assisted in finding resolutions Education Associate in Computer Science Itawamba Community College Skills Digital Marketing (4 years), Marketing Strategy (4 years), Javascript (3 years), Wordpress (3 years), HTML, HTML5, Social Media (6 years), Photography, Multimedia, C++ (5 years), CSS (3 years) Additional Information Expertise Web Development Coding & Programming SEO UX & UI Design Digital & E-commerce Strategy Multimedia Design Digital Marketing Social Media Growth

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