Network/System Administrator Network/System Administrator To establish myself in the Technology field and use my skills and knowledge that I have and will gain to do the best job possible.

Tallahassee, FL Proficient in repairing computer hardware, network and related peripheral issues, experience rebuilding and building computers and servers.   Experience troubleshooting, configuring and installing various types of Cisco Catalyst Switches.   Experienced with Door Access Management Systems   Proficient with multiple makes and models of IP and Analog security cameras as well as DVRs/NVRs.   Experience troubleshooting and installing IP and Coaxial security cameras in multiple types of materials, wood, masonry, aluminum, drop ceilings, etc.   Experienced in the following operating systems: Windows 95, 98, 2000, ME, XP, Vista, 7, 8, 8.1 and 10 (Various Builds) Windows Server 2003, 2003 R2, 2008, 2008 R2, 2012, 2012 R2, 2016 Macintosh OS X v. 10.6-10.9 Android v. 2.2-8.0 Apple iOS v. 3.1.3-11.2   Experienced in installing and configuring various types of Aerohive Wireless Access Points as well as configuring Aerohive HiveManager.   Experienced in installing and configuring Cisco Catalyst Series Switches.   Experience with various Cisco IOS versions and ROMMON.   Proficient in Microsoft Office Suite 1997-2016, XP   Proficient in VoIP systems including RingCentral, Cisco and Sangoma. Authorized to work in the US for any employer Work Experience Network/System Administrator Dermatology Associates of Tallahassee - Tallahassee, FL September 2018 to Present Responsible for the day-to-day operation of company networks. Organize, install, and support the organization's computer systems, including local area networks (LANs), wide area networks (WANs), network segments, intranets, and other data communication systems. Network Administrator Montgomery Public Schools - Montgomery, AL February 2017 to August 2018 Maintaining the network infrastructure of workplaces including but not limited too hardwire connections (Fiber [Single and Multiple Mode] and Copper [Cat5, Cat5e, Cat6), Wireless connections (Access Points, Wireless Configuration Management, etc.). Maintaining any other perioherals related to the network of the system.   Advanced Cisco switch configuration and installation.   Repairing and replacing various types of security cameras (Co-Ax and IP) and camera accessories (DVR's/NVR's/Encoders.)   Using monitoring software to monitor system activity and check for any issues which may occur, including but not limited to sites being completely

down, BPDUguard errdisable, VLAN/Duplex Mismatches, etc.   Using work order system to determine priority of work that needs to be done. Computer Technician Montgomery Public Schools - Montgomery, AL May 2013 to February 2017 Repairing and Maintaining End User devices such as but not limited to, Desktops, Laptops, Tablets, SmartBoards, Printers, etc.   Evaluating new products/services before they are deployed within the district.   Ordering replacement parts necessary to make general repairs to equipment still in warranty.   Providing replacement hardware and software replacement suggestions to users whose equipment is unable to be repaired/out of warranty.   Basic networking including but not limited to making Cat5e/6 cables, installing switches, etc.   Using work order system to determine priority of work that needs to be done. Server/Cashier D-Ray's Burgers and Dogs - San Angelo, TX June 2012 to July 2012 Summer Help Only, taking customers orders and relaying them to kitchen staff, managing payments made by customers, bringing completed orders to customers and providing customer service. Laborer TJL Woodworks - Tallahassee, FL June 2011 to July 2011 Summer Help Only, assisted with replacing wood siding on two story Villa in Tallahassee with Hardy Board, assisted with cutting, painting, nailing, etc. As well as any other duties assigned to me. Education Some college in Information Systems Management Auburn University at Montgomery - Montgomery, AL January 2014 to August 2020 Diploma in High School Trinity Presbyterian School - Montgomery, AL August 2009 to May 2013 Skills Ccna (Less than 1 year), Cisco (5 years), NOC (3 years), Microsoft Office (10+ years), Computer Hardware (10+ years), Computer Repair (10+ years), Monitoring (5 years), Network Administration (2 years), Networking (6 years), Wireless (5 years), Network Security (2 years), Network Management (2 years), Active Directory, System Administrator, Vmware, Technical Support, Mac, Windows, Customer Service, Windows 7 Certifications/Licenses CompTIA A+ March 2016 to March 2019 Entry-level PC computer service professional in installing, maintaining, customizing, and operating personal computers. CompTIA Network+ May 2016 to May 2019 Builds on existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that I will need to use on the job in any type of networking career. Drivers License Additional Information Technical, Trinity Presbyterian School   Senior Plays,

2011-2012 and 2012-2013-Student Technical Director. Assistant to Mr. Frank Parquette, IT Instructor Video Crew-Trinity Soccer and Basketball 2011-2012 and 2012-2013   Community Service Children s Center of Montgomery Salvation Army   Certifications CompTIA A+ Certification CompTIA Network+ Certification Currently Studying for Cisco CCNA Certification Montgomery Public Schools Assisted with implementing and deploying new Video Insight camera servers and software to all end users in the district with camera access in the Fall of 2017. Assisted with multiple E-Rate lab wiring upgrades in the Spring of 2017.

Name: Robert Giles

Email: cindydrake@example.com

Phone: 001-952-665-4235