

Network Administrator Network Administrator Chatsworth, CA Authorized to work in the US for any employer Work Experience Network Administrator Unisys - West Valley City, UT June 2013 to Present Unisys Corporation Network Administrator Design, configure, install and maintain WAN and LAN networks Configure and support Cisco Unified Call Manager Configure and support Cisco Unified Contact Center Express Configure and support Microsoft Exchange environment Design, configure, and maintain Microsoft SCCM Support and troubleshoot Microsoft Active Directory including DNS and group policy Assist corporate service desk with end-user support Configure and troubleshoot VPN connections between corporate and remote offices Participate in after-hours on-call rotation and perform incident management Participate in implementation and support of company security policies and initiatives Provide backup support for network switching and firewalls Assist with back-up and recovery operations Participate in company (TM)s disaster recovery program Swift Transportation Driver Transports goods to weigh station before and after loading and during transport per regulation Maintained driver logs according to I.C.C. regulations Maintain, secure and protect transported goods FJB & Associates Independent Contractor Sub-contracted various home improvement projects Made available to businesses, residencies, contractors and subcontractor, various contracting skills: ? Roofing, Siding Windows Gutters/Gutter protection Flooring General Remodeling Aetna US Healthcare Customer Service/Claims Rep. - Determine and understand the coverage provided under a member's health plan Efficiently use multiple systems and screens to obtain and record claim information Review claims information to determine the nature of a member's illness or injury Identify claim cost management opportunities and refer claims for follow up Make claim payment decisions Education Computer Technology Porter & Chester Institute Bachelors in IT/Security Broadview University Masters in Information Systems and Bus The University Of Phoenix Skills ARCHITECTURE (Less than 1 year), COMPTIA (Less than 1 year), DATA MINING (Less than 1 year), DATABASE (Less than 1 year), DATABASE MANAGEMENT (Less than 1 year) Certifications/Licenses MCP October 2008 to January 2018 Microsoft Certified Professional Additional Information SKILLS Business Process Modeling Database Management Message Communications IT Architecture, IT

Security, Networking   Data Mining   Web Development and Design   MCP Certification   Network  
Plus   CompTIA A+ Certification   MSP

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