

IT Security Analyst IT Security Analyst IT Security Analyst - NYU Langone Health Flushing, NY
Authorized to work in the US for any employer Work Experience IT Security Analyst NYU Langone
Health October 2018 to Present Respond to and investigate notifications of security incidents.
Review and analyze security event data to identify malicious activity. Produce data analysis and
statistical reports IT Security Analyst Winthrop University Hospital April 2017 to September 2018
Respond to and investigate notifications of security incidents. Review and analyze security event
data to identify malicious activity. Produce data analysis and statistical reports.
Monitor/remediate end-points using Trend Micro Office Scan. Investigate incidents using Trend
Micro DDI and DDA. Manage messaging using Trend Micro IMSVA. Manage asset security
GeoFence via Absolute. Create/manage exceptions using Force Point. Respond to website
unblock and trouble tickets via IT Security hotline and Altiris ticketing system. Run Internet usage
investigative reports for management. Manage/create BOX accounts. Mobile device
management using GOOD. Review new applications for security compliance. Security
Awareness program lead. Identity and access management. System Support Engineer Winthrop
University Hospital October 2015 to April 2017 Assist over 8,000 Winthrop computer users via
telephone, e-mail and remote access to resolve hardware and software malfunctions. Manage
computer software installations and imaging using Altiris Deployment Console. Virus remediation
and removal. Add printer and permissions groups in Active Directory. Reset passwords. Support
Citrix Receiver installation for remote users. Use Citrix Director Console and Citrix XenCenter to
manage and monitor sessions. Use Vsphere WebClient to reboot virtual servers. Patch ports in
data (IDF) closets. Support MS Outlook. New equipment deployment, peripheral installations.
Lead Desktop Support Technician ASI System Integration Inc November 1999 to October 2015 ASI
Consultant Canon USA 2005 to 2015 Assist over 2,000 Canon Corporate computer users via
telephone, e-mail, and remote access to resolve hardware and software malfunctions. Use HP
OVSD ticketing system to actively track, assign, and resolve break-fix trouble tickets for on-site and
remote users. Virus remediation and removal. Back-up, restore and recover data. Setup and
deploy machines for new hires and consultants in English and Japanese Windows OS. Prepare

loaners for travel. Troubleshoot VPN issues for remote end-users nationwide. Install, configure, and troubleshoot IBM Lotus Notes 8.5. Use Altiris Deployment Solution to track, deploy, and inventory machines. Research, and resolve network connectivity problems on LAN/WLAN. Install, configure MAC laptops and desktop computers. Install MAC OS X. Install Parallels desktop for Windows virtual machines. Documented new procedures and software configuration instructions for support team. Trained junior technicians. Corporate / Trading Floor Support Technician UBS Investment Bank 2002 to 2005 Supported corporate and trading floor users. Workstation, laptop and printer repairs. New equipment deployment. Set up video conferencing equipment. Project leader for UBS Energy Group workstation and monitor deployment on trading floor. Trained junior technicians. Configuration / Field Technician ASI System Integration Inc 1999 to 2002 Computer imaging, server configuration and upgrades. Printer upgrades. Server rack installations. Provided end user support for configuration warehouse. Assisted configuration managers with special projects. Back-up printer technician for Hughes Hubbard and Reed. Back-up hardware technician for Hypovereins Bank. Hardware deployment technician for Union Bank of California's NYC relocation project. Administered site surveys. Education A.A.S. in Computer Information Systems Monroe College 2005 Skills security, Information Security, Siem, Cyber Security Certifications/Licenses CYSA+ Present Security+ Present Network+ Present MCDST Present MCP CISSP Present Additional Information ? Experienced professional in IT Security ? Extremely capable in fast-paced business environments. ? Team player with excellent communication skills.

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