

Lead Systems Engineer/ Infrastructure Engineer Lead Systems Engineer/ Infrastructure Engineer  
Lead Systems Engineer/ Infrastructure Engineer - Ohio Business Machines (OBM) Work Experience  
Lead Systems Engineer/ Infrastructure Engineer Ohio Business Machines (OBM) July 2016 to  
Present Team lead for a team of 7 System Administrator for 25 MSP clients, roughly 500 users  
with a wide range of network infrastructures Provide Network upgrade recommendations for our  
MSP Clients server MSP 2016 to 2019 Linux, Synology) Install Firewall's (Sophos, FortiGate, a  
few others as well) Migrate from older networks to new networks Work on day to day Network  
Issue's Work with software Vendors and other IT professionals Desktop Administrator / Training to  
be a Network Administrator Integrated Solution Services Inc July 2014 to July 2016 In conjunction  
with one other employee performed troubleshooting and support for all technical needs of 800  
employees Create tickets and complete documentation in ServiceDesk Plus Troubleshoot  
hardware and software via phone, chat, and in-person Perform basic break-fix Assist the  
Network Administrator with maintaining the infrastructure Utilize Active Directory to add / delete  
users and assign permission in Group Policy Create / delete accounts and distribution groups  
within Exchange Configure email and spam filters within Barracuda Configure settings with  
WatchGuard firewall to allow access to approved websites Image PCs utilizing Clonezilla  
Perform troubleshooting and work with ISP when outages occur Education Bachelor of Applied  
Science degree in Technical Management DeVry University - Independence, OH February 2017 to  
January 2018 Skills EXCHANGE, ACTIVE DIRECTORY, NETWORKING, NETWORK  
MONITORING, ROUTER, ROUTER SETUP, VM, FIREWALL, WEB SERVER, CUSTOMER  
SERVICE, APPLICATION SUPPORT, PRODUCT SUPPORT, MAINTENANCE, DNS, Linux,  
Vmware, System Administrator, Powershell, SCCM, AWS, Embedded, System Admin, Linux  
Administrator

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