

Access Management Access Management Benton, AR, 72015, US Work Experience Access Management Entergy Electric - Little Rock, AR May 2017 to October 2018 Access management Identity management for electronic and physical access to corporate resources. Participated in the continuous improvement of the identity and access management life cycle practices Supported systems in accordance to regulatory requirements, FERC Critical Infrastructure Protection (CIP) standards, in conjunction with IT Security Operations. Service Now (Snow Ticket system ) Systems Engineer JL Computing - Benton, AR February 2002 to January 2017 Provide strategic and operational direction for hardware and environment. Continually improve and optimize server infrastructure for clients. Support Desktop configuration, antivirus, and support diagnoses. Server Windows 2008R2 configuration, administration and backups. Active directory management of users, computers, and security. Negotiated beneficial vendor agreements and maintain productive relationships. Research, source and utilize updated equipment and technology that improves system security, cost effectiveness and performance. Create operating documentation to support business. Implemented disaster recovery plans to maintain and recover system and data.

Consistently deliver superior solutions for business needs. Network Systems Engineer InteliStaf Healthcare, Inc - Little Rock, AR October 2000 to December 2001 Team leader for a Windows 2000 migration, from windows 9x/ Netware WAN, to a Windows2000 WAN environment. Train and build team on Windows 2000 setup, diagnosis and documentation for proper operations. Installed and upgraded Windows servers. Train Help desk team, analyzed and document processes to follow all guidelines. Responded to trouble tickets and work requests to complete in timely manner. Administer infrastructure policies and update to reflect changing conditions. Systems Administrator Qualchoice of Arkansas - Little Rock, AR November 1994 to March 2000 Manage team workflow and reallocate resources for maximum productivity and efficiency. Responsible for recruiting, project assignment, evaluating and delivering results. Created a LAN based infrastructure to transport complex data across various groups within the corporation including remote capabilities using CISCO switches, routers and remote access equipment. Established Intra/Internet infrastructure to evaluate claims, support expanding enrollment and improve customer

interaction. Developed and implemented Web based inter-departmental and business team reporting. Worked with local voice and data carriers developing fault tolerant contingency plans to maximum communication reliability and safety. Standardize network operating systems. Developed purchasing specifications for Desktops/Workstations, Laptops, Notebooks, Servers and Docking Stations. Coordinated hardware updates and software configurations to support critical information transfer. Outlined and administered department budget. Proficiently handle system outages and routine incidents. Understood and worked to minimize potential risks. Education Associate Skills Tcp/ip (10+ years), Networking (10+ years), Sms (5 years), Security (10+ years), Ethernet (10+ years), Data integrity (10+ years), Sql (2 years), Project leadership (10+ years), Risk assessment (10+ years), Systems security (10+ years), Microsoft Excel (10+ years), Microsoft Office (10+ years), Microsoft Outlook (10+ years), Microsoft Powerpoint (5 years), Microsoft Word (10+ years), Windows (10+ years), Asset management (10+ years) Additional Information AREAS OF EXPERTISE: Network and Systems Security Data Integrity and Recovery Policy Planning and Implementation Team & Project Leadership Risk Assessment & Impact Analysis Network asset management Project management Patch management TECHNICAL PROFICIENCIES Platforms: Windows XP/ NT/2000/Vista /win7/win10 Networking: SMS / SQL, Ethernet, TCP/IP Tools: McAfee/Norton Antivirus Protection Utilities, Microsoft Office Suite (Word, Excel, PowerPoint, Access, Project, Outlook)

Name: John Perkins

Email: pricejeremy@example.org

Phone: 892-796-0842x45987