

Network Administrator / System Administrator Network Administrator / System Administrator  
Scottsdale, AZ Work Experience Network Administrator / System Administrator Mesa, AZ 2016 to  
Present Crescent Crown Distributing 2014 to Present IT Administrator New Orleans, LA 2014 to  
2016 Originally hired as an IT Administrator to provide support for the Crescent Crown employees of  
the Greater New Orleans area, the role eventually transitioned into network and system  
administration based out of the Mesa, Arizona headquarters. The responsibilities of the new role  
included managing a large number of virtual machines, domain controllers for multiple states,  
network security, VPN, mobile device support, and many other tasks that ensured the stability and  
security of Crescent Crown's entire IT infrastructure. Key Contributions/Responsibilities  
Responsible for the security and uptime of all company servers and networks Responsible for the  
setup and configuration of AirWatch MDM for the entire company Responsible for the setup and  
configuration of VMware Workspace ONE with Single Sign-On that interfaced with AirWatch and  
Office 365 Responsible for the creation of a disaster recovery plan for the company, which  
replicated vital company data from the main site to a remote site Ran a staged phishing campaign  
to establish a baseline of the company's security, and provide employees with awareness and  
training to prevent malicious attacks Managed domain controllers for the state of Louisiana and  
Arizona, and maintained DHCP, DNS, and AD on the domain controllers Performed patching and  
maintenance on the entire server farm and all VM hosts Created VLANs to segment network traffic  
and facilitate more accurate tracking and troubleshooting Maintained and deployed group policies  
through Active Directory Managed the Cisco AnyConnect VPN Setup and maintained WSUS to  
push down critical patches to Window Machines Setup and monitored backup jobs through  
Backup Exec Setup and deployed the KACE help desk system to manage assets and inventory  
Created and maintained an internal IT knowledge base Documented the company's entire network  
in Vizio to allow for the efficient troubleshooting of malfunctioning network equipment, and quickly  
identify problems I.T / Network Administrator / Team Lead ACT Technologies - Laplace, LA 2012 to  
2014 Supported the I.T. needs of many clients, ranging from small office locations to government  
facilities in LaPlace and its surrounding areas. Provided on-call support, installed and managed a

large range of hardware and software solutions, ensured the uptime of key systems, and performed a variety of other I.T. services. Key Contributions/Responsibilities: Worked directly with software vendors to troubleshoot and deploy software Worked closely with administrators and government officials to ensure uptime of vital systems Responsible for maintaining backups of client data both on site and remotely Configured Exchange / Outlook servers and was responsible for the troubleshooting of email transmission issues affecting PCs and Mobile clients Responsible for setting up, configuring, and troubleshooting Active Directory Education Associate Skills ACTIVE DIRECTORY, CISCO, REMOTE ACCESS, VMWARE, VPN, FIREWALLS, MDM, IOS, WINDOWS MOBILE, DEPLOYMENT, SYMANTEC, MAINTENANCE

Name: Gregg Hunter

Email: colekristin@example.net

Phone: (995)772-1535x2825