

Systems Engineer Systems Engineer Systems Engineer Work Experience Systems Engineer
Charter Communications - CO August 2018 to April 2019 Provides 2nd - 3rd level solution resolution for applications and services offered internally and to customers. Leads active troubleshooting from RCA to resolution. Provides guidance to junior colleagues regarding processes and best practices. Engages and supports appropriate teams to resolve incidents with large impact. Systems Engineer at Charter Communications Apex Systems - CO - Denver, CO March 2017 to July 2018 Analyzing Video Operations' monitoring solution using Icinga2 open source software and PostgreSQL database on CentOS 6.5 servers. Migrated video infrastructure servers (Linux CentOS) from private IP address network to public network in National Data Center. Linux Administrator HCL America - CO September 2015 to July 2016 Installed and supported Linux OS (Red Hat 6) on virtual servers Managed storage LUNs addition/removal Provided access management through Powerbroker Managed local VIPs Created and modified BASH shell scripts for automation/monitoring tasks HCL America - CO May 2014 to July 2016 Systems Administrator HCL America - CO May 2014 to September 2015 Managed resources in day-to-day access management tasks. (Active Directory, Windows and Linux servers security access) Provided escalated support, analysis and resolution of complex access security tasks. Lead SOX audit project, streamlining secure access for compliance and automation with BASH/Perl scripts Administration of TPAM Unix Sr. Systems Administrator Access Security - Phoenix, AZ April 2010 to May 2014 Privileged access senior team member: researched, validated, granted secure access on Windows and Red Hat Linux systems (local and active directory); gathered critical information for quarterly Unix server access audits; trained new resources; created shell and Perl scripts to facilitate a manually-intensive process for account termination Rolled out new Quest TPAM access security tools from QA to Production (Total Privileged Access Management) Achievements: As a Sr. Systems Admin, I expanded scope of TPAM solution to add an additional 3000 servers and HA (high availability) status Reduced week+ long process of Linux server auditing to a few days with shell scripts Completed Red Hat Certified Systems Administrator exam, knowledge of Linux servers functionality, authentication, and access security Education Professional Diploma in

Programmer-Analyst Delta College - Montreal, QC 1993 Professional Diploma in Accounting and Finance College Edouard - Longueuil, QC 1990 Skills LINUX, ACTIVE DIRECTORY, CHEF, CISCO, DNS Additional Information SUMMARY OF SKILLS Linux Administration (RedHat/CentOS) Windows 2016 (Active Directory, DNS, DHCP) Splunk VMWare hosts management, VMPlayer Cisco Switches & Routers Small project management (Automation with Chef) Working knowledge of network fundamentals Skilled day-to-day systems management and access (systems monitoring), circumventing interruptions, upgrades/fixes, and documenting processes; access fulfillment and quality monitoring.

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