Systems Engineer

Systems Engineer

Systems Engineer - Red Level Networks Canton, MI

Experienced network engineer/systems engineer with a wide range of skills. Achieved company integrity award for exceling in customer satisfaction, work quality, and project completion.

Work Experience

Systems Engineer

Red Level Networks - Novi, MI

January 2019 to Present

48375

Technical lead on Projects and top tier escalation point   Engage clients and prospects on consulting, presales and technical assessments   Review and monitor network logs for security and troubleshooting   Datacenter edge networking and routing within cloud environment for client tenants   Onboarding and building client environments in datacenter including networking, storage, and servers   Build and maintain physical and virtualized environments   Create and maintain documentation, best practices, and network diagrams   Escalation point for other technical teams   Troubleshoot and resolve networking and server issues   Backups and disaster recovery

Network Administrator

Red Level Networks - Novi, MI

January 2017 to December 2018

48375   Datacenter edge networking and routing within cloud environment for client tenants   Onboarding and building client environments in datacenter including networking, storage, and servers   Build and maintain physical and virtualized environments   Create documentation and best practices   Escalation point for other technical teams   Troubleshoot and resolve networking and server issues   Backups and disaster recovery

Network Administrator

AE&E Corporation - Livonia, MI

September 2014 to December 2016

48154   Domain administrator for several different sites and companies   Troubleshoot and resolve issues in a timely manner both onsite and remotely   Lead on data recovery   Monitor and review logs to prevent and mitigate future problems   Maintain network stability and security

IT Helpdesk Support

General Motors - Warren, MI

June 2013 to August 2014

48092   Manage from start to finish customer requests and escalations   Route requests to delivery teams, communicate with customers via phone and email   Troubleshoot requests   Locate missing information and validate information requirements through active directory   Work with team members at different phases of request delivery   Manage escalations

Education

Bachelor of Science in Information Assurance in Information Assurance

Eastern Michigan University

September 2011 to April 2014

Skills

Pki, Vlan, Vpn, Cisco, Dns

Additional Information

Skills   Firewalls

including Sonicwall, Cisco and Fortinet   Dell and Cisco switching   Phone system support, Cisco and 3CX   Routing, switching, VLAN, VOIP, DNS, and VPN   Troubleshoot and solve complex problems in varying environments   Network design, implementation, and best practices   Wireless networks, PKI, and authentication   Virtualization including VMware and Hyper V   Excellent in working independently and on a team   Meeting deadlines and completing projects   Windows Server deployment and support, including terminal services

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