Traffic Operations Technician Traffic Operations Technician Spring Hill, TN I have trained new field techs at Quality Counts. I have worked as an Alarm Dispatcher and Assistant IT positions in a local Networking Network Security security company. Customer Service Over the phone support Authorized to work in the US for any employer Work Experience Traffic Operations Technician City of Brentwood - Brentwood, TN March 2017 to Present Project Manager/ IT Support Quality Counts - Goodlettsville, TN May 2015 to February 2017 Education Strayer University-Tennessee - Nashville, TN 2014 to Present AA Edison College - Port Charlotte, FL December 2005 to May 2008 Skills Microsoft Office, Cisco, Networking, Troubleshooting Certifications/Licenses A+ Net+ Additional Information Skills A+, Network+, certifications earned towards completing my bachelor's degree at Strayer University with a focus in Cyber Security. Worked with CISCO equipment and Virtual Related Platforms. Operating Systems Windows 2000, XP, Vista, Windows 7, Windows 8/8.1, Windows 10, 2008 Server 2012 Server, and Various Linux OS's

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