Systems Administrator Systems Administrator Systems Administrator - Velez Bronx, NY Work Experience Systems Administrator Velez 2015 to Present CallisonRTKL Inc., Washington DC/New York City, NY, USA   Infrastructure support and Tier 2 escalations handling for a multi-national architecture firm of over 3,000 employees. Implementation and maintenance of various systems and tools for the company's architecture/design practice to include AWS, Azure, CAD software, O365, SCCM, Windows Servers, and Cisco Routers and Switches. Helpdesk Analyst BlueNovo Inc - Baltimore, MD 2013 to 2015 USA   Tier 1 end user support for a premeire healthcare non-profit organization in the Baltimore metro area. Primarily dealt About with Windows 7/10 clients in a Windows Server 2012R2 Environment. On-prem Exchange email servers and various With over 6 years in the Infor- COTS applications relevant to the organizations mission. mation Technology field, I have consistently been recognized for my troubleshooting skills Education and technical ability to rapidly Education A.A.S. in business Anne Arundel Community College - Arnold, MD 2011 to 2013 Skills Active Directory, SCCM, System Administrator, Linux, System Admin, Vmware

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