Network Technician Network Technician Network Technician Lanham, MD Authorized to work in the US for any employer Work Experience Network Technician Murray State University August 2015 to February 2017 * Responsible to troubleshoot complex customer issue. * Installation and maintenance of software's including system backups and recovery. * Troubleshoot and fix hardware/software problems with networking teams to maintain connectivity. * Interact with various departments for network support and resolution of network issues. * Perform installation of network equipment's (rack, stack and cabling). * Communicate with customers to plan deployments and perform troubleshooting of equipment's. * Installing and configuring windows and Mac operating systems for client. * Responsible for network supports and conducting some hardware repairs. * Provide 2nd level support for clients and internal technical team to resolve network issues and support the implementation of new network solutions. * Monitor and documents of network problems and solutions using Net cool and HP Open View. * Performing excellent hands-on configuration, troubleshooting and maintenance of Routers and Switches. * Perform installation, configuration and administration of Dell, HP, and Cisco UCS servers. * Replacing and upgrading RAM, hard disk, DVD-CD drives, sound cards and network cards from servers as required. Network Administrator ITRDN Technologies Limited March 2012 to July 2015 * Deploy a variety of computer equipment including but not limited to: laptop, cpu, printer (network and local), monitor etc. * Transfer data from original computer to new machine and ensure that all data arrives without error * Troubleshoot connectivity issues and report findings back to appropriate staff * Transfer client data to the new unit and ensure that all data transferred * Assist in keeping quality control of assets in and out of work areas. Verify with the customer that the job was completed satisfactorily * Assist in keeping quality control of assets in and out of work areas. Verify with the customer that the job was completed satisfactorily * Ensure that the EAMS/SharePoint ticket is completed and resolved to the users' satisfaction * Troubleshoot Apple Macintoch * Installation may include laptops, peripherals or complete workstation with removal of the replaced equipment * Support your organization in varying endeavors, including proposal support that may include writing responses to RFPs, etc. * Diagnosed software issues, installed update or new software and remove malicious programs

Education Bsc in Business Adminstration Lagos State University 2006 to 2012 Additional Information * B.Sc. Business Administration * Diploma in Computer Data Processing

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