

System Administrator/ Security Analyst System Administrator/Security Analyst System Administrator/ Security Analyst - Global Patent Solutions Gilbert, AZ Work Experience System Administrator/ Security Analyst Global Patent Solutions - Scottsdale, AZ October 2018 to Present

Maintaining system and data security on computers, servers, and networks using a variety of industry standard tools, including Nessus; ManageEngine Log360 SIEM tool; Desktop Central systems management tool; ServiceDesk Plus ticketing system; Symantec CWP and Endpoint Protection to insure compliance with strict USPTO governmental requirements Monitoring network, server, and endpoint activity for security risks and violations When issues are discovered, seeking out and applying remediation solutions to bring all systems into compliance System Administration of Microsoft Active Directory Domain environment built on Windows Server 2016 with Office 365 integration Administration and maintenance of VMware ESXi hosts and Cisco ISE NAC server Managing multiple networks running on Cisco and Meraki firewalls and switches Member of a team responsible for building and maintaining two new cloud environments using Amazon AWS infrastructure and Workspaces Independent IT Consultant Phoenix, AZ September 2017 to Present

Imaging, installation, repair, and maintenance of desktop PCs, laptops, and servers Windows XP/7/8/10, Mac OS, iOS, Android support Configuration and support for tablets and smart phones Software support for industry standard office programs as well as many proprietary applications Support Windows servers (through 2016), Quickbooks and church management software Network support and security, including lan, wan, routing, Wifi, premise wiring Field Services Technician Northern Arizona Healthcare VVMC - Cottonwood, AZ September 2013 to September 2017

Installation, repair, and maintenance of desktop PCs and laptops Using Microsoft SCCM to image and manage PCs Configuration and support for tablets and smart phones Software support for industry standard office programs as well as many proprietary applications Support digital telephone system with a combination of single-pair and IP phones Install and maintain related wiring Domain connectivity troubleshooting Printer installation and troubleshooting Windows XP/7/8/10, Mac OS, iOS, Android support VPN and remote access setup for users and troubleshooting Active Directory user administration and troubleshooting Extensive use of

"Service Now" IT service management/helpdesk ticketing tool    Maintain and document IT inventory for obsolescence and refresh cycles    Associate Pastor of Worship, Discipleship, and Technical Support Life Church of Fort Collins - Fort Collins, CO May 2012 to August 2013    On staff at a medium-sized church (500-700 members)    Performed the duties of director of worship (music) ministries    Filled the role of the IT department for the church    Preaching, teaching, counseling, and other pastoral duties as required    This was a leadership position requiring management, decision making, and people skills    Independent Consultant dba Kingdom Computer Services Big John's Ace Hardware and Lumber - Cedaredge, CO April 2003 to August 2011    Provide IT support for a retail Ace hardware and lumberyard    Maintain Unix servers for a third-party Point-of-Sale system    Responsible for network integrity and security of POS transactions    Work with vendors to support specialized software for the building industry    Independent Consultant dba Kingdom Computer Services Doughty Steel and Machine - Delta, CO January 2003 to August 2011    Support the IT needs of a large steel fabrication and custom machining operation.    Grew with the company from a couple of computers in the office to a larger network of Windows workstations with both Quickbooks and Autocad servers    Support many large pieces of computer-controlled machinery using specific, proprietary software    Independent Consultant dba Kingdom Computer Services Delta County Federal Credit Union - Delta, CO April 2000 to August 2011    Support workstations, printers, and related peripherals in a rural, two-branch credit union    Install, maintain, and troubleshoot Windows Server 2000, 2003, and 2008R2 including SQL servers    Provide LAN and WAN networking support including Cisco routers    Provide onsite and remote support for multiple servers and workstations    Research and recommend new products and technologies    Work with third-party software vendors to provide support for operating platform    Independent Consultant dba Kingdom Computer Services Delta County Public Library District, Delta December 1999 to August 2011    Manage the computer technology of five small rural libraries, with multiple workstations, printers, and mobile devices    The library environment requires special public-access computing configurations in order to maintain general security and individual privacy    Implemented a Linux-based gateway/routing solution to provide content and protocol filtering    One of the great

challenges with this client was working under an extremely tight budget, so creative and sometimes "outside-the-box" solutions were often required Senior Pastor, Director of Worship, and Technical Support New Hope Evangelical Free Church of Cedaredge - Cedaredge, CO June 2001 to May 2008 The sole pastor of a small church (150-175 members) Performed the duties of director of worship (music) ministries Filled the role of IT support for the church Preaching, teaching, counseling, and other pastoral duties as required This also was a leadership position requiring management, decision making, and people skills Education Master's in Theology

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