

Technical Analyst Technical Analyst Charlotte, NC Authorized to work in the US for any employer

Work Experience Technical Analyst Atrium Health - Charlotte, NC March 2019 to Present Part of Windows 10 team responsible for updating Atrium Health software. Replace hardware that wasn't compatible with Windows 10 system. Transfer user information and documents to new system.

Lead Vehicle Technician Lime December 2017 to March 2019 Monitor and track data on vehicle information. Diagnose vehicles using operations app. Maintain, restore and ensure vehicles are safe to deploy to riders. Systems Administrator Intern General Electric June 2016 to August 2016 Assemble and disassemble new and old Elo systems. Worked in a team environment on a lean manufacturing project for the IT division. Install and update systems running SAP. Set up new printers and desktops as part of one of our lean projects. SERVER LAKE POINTE LANDING RETIREMENT COMMUNITY June 2013 to January 2016 Take the orders of residents and their guests Utilize my communication skills to provide a welcoming atmosphere for residents. Responsible for training any new employees, saving time of supervisors and managers. Education BACHELORS in Management Information Systems UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE - Charlotte, NC May 2019 Skills SQL (2 years), SAS (1 year), SAP (1 year), Gephi (1 year), Microsoft Office (10+ years) Additional Information Proficiency in Microsoft Word, Excel, PowerPoint, and Access Proficiency in Pages, Keynote and Numbers Intermediate knowledge of SQL, SAP, SAS, and Gephi Experience using agile framework Scrum, and business analysis processes such as Cost-Benefit analysis, SAW analysis, SWOT analysis and data modeling. Bilingual, English and Spanish

Name: Victoria Nelson

Email: welchpatricia@example.org

Phone: +1-651-243-0861x4964