

Systems Administrator Systems Administrator Systems Administrator - Electronic Payments Inc
Delray Beach, FL Work Experience Systems Administrator Electronic Payments Inc March 2015 to
Present * Systems and Network Support Administrator of Mixed Server Environment of Microsoft
Server 2008 R2, 2012 R2, 2016 and various SQL servers. * Deployed and Manage two File Share
Servers and Network Attached Storage Servers * Manage Multiple IIS 7.5+ servers for multiple
customer facing websites and tools. * Deployed and Manage Exchange 2013 to a 600 end user
Environment * Deployed and Manage Lync 2013 and SharePoint 2013 to an internal User Base of
200 Users. * Daily Management of Symantec Altiris IT Management Suite, EndPoint Protection and
Cloud.Services. * Management of Avaya Phone Systems and Related Monitoring Software *
Manage and Deployed a User Access Control System and Related hardware * Daily management
of a Multi Domain Forest for online Merchant Processing Servers and related Encryption/Decryption
Devices. * Management of a 120 End User Local and Remote Office of Windows 10 PC's and VoIP
Phones not limited to Updates, Software Support/Installation, Peripheral Management and
Print/Scan/Fax Support. * Deployed and Manage an RSA Two Factor Authentication System for a
multi-domain forest and VPN user base * Manage a 69 Physical Server farm and a 50 Virtual
Server environment in Hyper-V Exchange Online Support Engineer Teleperformance USA
September 2013 to March 2015 * Microsoft Office 365 Exchange Online Support * Support Small to
Large Sized businesses Cloud Based Exchange Servers and Cloud Based Active Directory with
Functioning Active Directory Federation Services. Technical Support Engineer CenturyLink January
2013 to May 2013 Consumer Sales Internet, TV and Phone Lines. Customer Service sales and
stocking of merchandise Staples EasyTech March 2010 to March 2012 Technical Support Agent
Costco Concierge Services July 2009 to March 2012 * Inbound Technical Support Agent for Costco
Members * Resolved issues regarding computers ranging from windows 2000 to windows XP,
Windows Vista, Windows 7. TV's, MP3 players/iPods and Cameras/Camcorders. Full Help Desk
Support Dockside Tropical Properties March 2009 to July 2009 Systems Administrator Boback
Commercial Group - Fort Myers, FL November 2008 to March 2009 * Network Administration of 15+
desktop PC's * Network Administration of Company Website and Exchange Servers and Active

Directory Education Florida Gulf Coast University - Gulf, Florida, US August 2009 to 2012 High School Diploma Dunbar High School - Fort Myers, FL August 2005 to June 2009 Skills VMware, System Administrator, Active Directory, System Admin Certifications/Licenses Microsoft Certified Systems Engineer (MCSE) Microsoft Certified Systems Administrator (MCSA) Assessments Basic Computer Skills: PC Highly Proficient May 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/amjuinkx77ph1fyt Technical Support Expert May 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/dzrk6kwwg2yz1bxcv Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Name: Juan Jones

Email: danielle24@example.org

Phone: 001-272-488-2363x917