

Sr. Network Security Engineer (Genpact Sr. Network Security Engineer (Genpact Sr. Network Security Engineer (Genpact - Cox Communications Atlanta, GA Authorized to work in the US for any employer Work Experience Sr. Network Security Engineer (Genpact Cox Communications October 2018 to Present Projects: Enterprise firewall OS upgrade project 7.1.X > 8.1.7 Enterprise firewall hardware upgrade project 5050 > 5260. Enterprise decryption deployment project. Enterprise security policy clean-up/audit project. Palo Alto App + Threat monthly cadence project. Global Protect (vpn) portal redundancy project. Day-to-Day: Administer/Configure security rules via Panorama and/or local Palo Alto Firewalls. Utilize Wireshark, Splunk and other tools as needed to assist in root cause analysis. Network Security Engineer (Tier-2 MS) Burwood Group April 2017 to October 2018 Administer/Configure security rules via Panorama and/or local Palo Alto Firewalls. Maintain up-to-date PAN-OS version on devices. Utilize Wireshark to TShoot endpoint layer 4 connectivity issues. Recover and assist configuring Palo Alto Firewalls. Serve as escalation point for tier-1 Noc. Mentor and develop tier-1 resources. Provide incident management reactionary support on a 24/7 basis. Serve as a route/switch resource when needed Network Engineer Conversant November 2015 to March 2017 Build & provide daily operational support within five major data centers comprised of Palo Alto, Cisco and Dell Force 10 devices. Assist with maintaining office infrastructure, handling office projects and ticket escalations from the NOC. Monitor protocol compatibility, perform system tuning and make recommendations for improvements as needed. Deployment of infrastructure network technologies consistent with corporate standards and in collaboration with Enterprise IT architects Maintain documentation in a team effort to ensure accuracy via the company's internal Wiki. Provide 24x7x365 support. Network Engineer SGK September 2014 to November 2015 Administer security rules via Panorama and/or local Palo Alto Firewalls. Build & provide daily operational support for LAN's, WLAN's, WAN's and data center networks comprised of Palo Alto, Juniper and Cisco core and edge devices for a global enterprise network across 50+ worldwide locations Assist with planning, forecasting, implementation, and identification of resource requirements for network systems. Monitor protocol compatibility, perform system tuning and make recommendations for improvements

as needed. Configure test and manage critical network WAN - MPLS infrastructure across an international network. Support core network devices including firewalls, routers, switches and Access Points. Network Engineer (Contract Walgreens January 2014 to September 2014 - Insight Global) Configuration of Cisco Switches: 2950, 2960, 2960S, 3550, 3560. Configuration of Cisco Routers: 2691, 2821, 2921, 3460, 3660, 3725, 7200 Configuration, installation and integration of Cisco VoIP IP Phones & services. MPLS & Frame Relay Circuit troubleshooting. Cisco IOS upgrades. Layer 1-3 troubleshooting Network cutovers. IT Support Technician Thornton Tomasetti August 2012 to January 2014 Provide Level 1/2 support for 125 users onsite and 700+ remote users across continents for both PC/Mac via phone & remote access according to SLA's. Serve as main contact/tech for Mac users in the company. Imaging machines with Windows Deployment Services and deploying software via GPO. Ensure all tickets are closed following company security, standards, procedures and guidelines. Technical Support Analyst Critical Mass March 2010 to May 2012 Provided Level 1/2 support to 200 users onsite and 100 remote users for both Mac & PC. Maintained user accounts and group mailboxes in MS Exchange and Active Directory via remote desktop. Maintained organization of server/ network hardware via server and network closet. Maintained IT loaners list. (Blackberry, iPhone, iPad, Android tablets, Android phones, Laptops, Verizon Aircards). Field Warranty Technician (Contract Dell December 2009 to March 2010 - Unisys) Provide on-site tech support to include installation, maintenance and repairs of desktops, laptops, and peripherals. Resolve customer issues using superior customer service and communication skills. Track and insure return of all parts. Hardware Technician (Contract Quest Diagnostics November 2009 to December 2009 - Insight Global) Refreshing high volume of machines for the client using remote data capture and a series of manual application installs. Un-boxing and adding machines to the companies' domain. Asset management tasks and deploying new machines to the work area. Education Diploma in Computer Networking Computer Systems Institute 2009 to 2010 Additional Information Specialties Summary: Network Security: Palo Alto Firewalls, Firewall Policies, VPN - Global Protect, Splunk, Wireshark, Cisco ASA. IT Services: SLA's, ITIL v3 Foundations, Ticketing Systems, Procurement/Inventory,

Change Control, Incident Resolution, Root Cause Analysis, Documentation Creation. Network Support Switching: Cisco IOS, Nexus, Dell Force 10, CatOS, LAN's, WANs, SNMP, Layer 2 Design, Access Points. Network Support Routing: Cisco IOS, Dell Force 10, WAN's, GNS3, WireShark, Routing Protocols (RIP, OSPF, EIGRP, BGP), TCP/IP, Subnetting, Netflow, Network Analysis, Virtual-Links, IPv4 Redistribution, Policy Routing, WLC/vWLC.

Name: Jamie Atkinson

Email: yschmidt@example.com

Phone: +1-911-598-5890x417