

Sr. Project Manager Sr. Project Manager Project Management Trainer Vero Beach, FL Authorized to work in the US for any employer Work Experience Sr. Project Manager JACOBS/NASA - Kennedy Space Center, FL February 2019 to Present Manage software development projects for the NASA Hypergolic Ground and Flight Application Software Team (GFAST) at KSC. Develop risk management plan for NASA GFAST Hypergolic team projects including issue resolution and tracking Develop project management plans, tracking/monitoring and reporting of several small and medium size projects for NASA GFAST teams. Assist GFAST teams with issue tracking and resolution at the SLS cross program level. Report to NASA leadership on project status including schedule, budget and risk management on a weekly basis. Perform additional duties as necessary and/or required. Senior Project Manager SAIC - NASA KIAC - Kennedy Space Center, FL March 2018 to January 2019 * Manage .NET web application development projects, including ELDS (Employee Leadership and Development System), and NASA KSC Proposal Portal. * Facilitate Scrum ceremonies (backlog grooming, sprint planning, retrospectives, daily standup) * Provide Agile Scrum mentoring to internal teams and external stakeholders * Protect team from over commitment by managing backlog and prioritizing sprint work and resolution of defect/bugs * Empowered team to self-organize and grow cross functionality * Manage the lifecycle of code development, from ideation to sprints to deployment * Coordinate and manage code releases and shared API's with other IT groups * Perform additional duties as necessary and/or as required Project Manager III / Product Owner Abacus Technology Corporation - NASA IMCS - Kennedy Space Center, FL May 2016 to February 2018 * Manage .NET web application development projects, including the NASA agency-wide application NASA Connect for Mentoring and KMOST (Kennedy Mission Operation Support Tool) * Facilitate Scrum ceremonies (backlog grooming, sprint planning, retrospectives, daily standup) * Provide Agile Scrum mentoring to internal teams and external stakeholders * Protect team from over commitment by managing backlog and prioritizing sprint work and resolution of defect/bugs * Empowered team to self-organize and grow cross functionality * Manage the lifecycle of code development, from ideation to sprints to deployment * Coordinate and manage code releases and shared API's with other IT groups * Perform additional

duties as necessary and/or as required Project Manager / Release Manager American Automobile Association AAA (Veredus) - Heathrow, FL October 2015 to April 2016

- * Successfully managed and tracked projects through Agile methodology (SCRUM) for mobile development initiatives using Trello for backlog management
- * Coordinated the software release process of the AAA mobile app for Android and iOS between the different development teams and QA that translated to a decrease of 20% of the time to publish new releases of the app without compromising quality
- * Facilitated issue resolution using JIRA for tracking and reporting
- * Responsible for the creation and maintenance of Release Notes of AAA mobile app
- * Established an efficient communication plan for the internal and external stakeholders that increased the level of customer satisfaction by 20%
- * Drove various process improvements that reduced the number of hot fix releases by 40%, lowered risk and maintained quality and functionality of the AAA mobile application
- * Successfully managed CRM and POS upgrade projects that allowed AAA clubs to implement EMV chip and pin card technology
- * Excelled at creating project plans aimed to track project progress including scope, time and budget.
- * Created risk management plan and implemented risk response strategies to reduce risk impact and probability

* Perform additional duties as necessary and/or as required PMO IT Project Manager Royal Caribbean Cruises Ltd - Miramar, FL August 2014 to September 2015

Successful management, tracking/monitoring and reporting of several small to medium size projects (Application Development, Business Intelligence, Data Warehouse and ERP) from inception to completion, ensuring on-time and within budget delivery

- * Ensured that Sarbanes-Oxley (SOX) compliance requirements were in place for all assigned projects
- * Successfully managed project budgets of up to \$3MM
- * Excelled at utilizing project management tools and techniques to develop and maintain project scope using CA Clarity, Open Work Bench and MS Project
- * Successfully implemented project solutions managing both local and offshore teams
- * Effectively consult with client to define needs pertaining to obtaining data required for solution
- * Successfully manage and track projects using Agile methodology (Scrum) for Web development
- * Coordinate daily standup sessions and sprint planning for Web and mobile (iOS and Android) software development projects
- * Develop processing methods and practices for communicating project status to extended teams

and executive management * Support project teams in collection of quantitative/qualitative statistics, performs basic numerical analysis (financial, statistical) PMO Project Manager Florida Hospital - Orlando, FL July 2013 to August 2014 Manage project team and provide project objectives while creating an environment oriented to trust, open communication, creative thinking, and cohesive team efforts * Communicate routinely and efficiently with C-Level executives * Provide support to project team using SDLC, Agile and Waterfall methodologies * Successfully manage project financials for budgets ranging between \$200K and \$2MM * Create successful project plans for multidisciplinary (Clinical and IT) projects including Infrastructure, PCI Compliance and Software development using PMI methodology defining requirements, goals and objectives, scope, risks, constraints and timelines * Create project documentation including project charter, project schedule, and other project requirement documentation including work breakdown structure (WBS) using MS Project 2013 and SharePoint 2013 * Develop and manage efficient project communication plan * Manage efficiently and creatively project budget to ensure that project financials are aligned with overall business strategy * Track and report on project action item logs * Provide weekly project status reports to senior management Adjunct Instructor (Project Management) Florida Technical College - Orlando, FL February 2013 to August 2014 * Teach material from approved curriculum and develop lesson plans. * Participate in school retention initiatives by providing regular, accurate, and timely feedback to students and the school concerning academics, behavior and attendance. * Motivate students to actively participate in all aspects of the educational process. * Maintain expertise in subject area and recommends improvement in curriculum design. IT Project Manager Access Mediquip (Veredus) - Lake Mary, FL January 2013 to July 2013 Manage project team and provide project objectives while creating an environment oriented to trust, open communication, creative thinking, and cohesive team efforts * Create project plans for IT infrastructure and software development projects using PMI methodology defining key business drivers, requirements, project goals and objectives * Create project documentation including project charter, project schedule, and other project requirement documentation including work breakdown structure (WBS) using MS Project 2010 * Provide project management support to

the IT development team using SDLC and Agile methodology. * Successfully manage and track ecommerce solution projects * Manage project budget to ensure that project financials are aligned with overall business strategy. * Conduct risk assessment and mitigation plans for IT infrastructure projects * Serve as a liaison for specific projects within different business units that require IT Infrastructure input. * Provide weekly project status to senior management including executives from different business units * Manage resource allocation among concurrent projects assigned to IT operations team

IT Project Manager Biomet - Palm Beach Gardens, FL January 2009 to January 2013

Manage team members and project objectives while creating an environment oriented to trust, open communication, creative thinking, and cohesive team efforts * Serve as an IT project management liaison for specific projects regarding equipment and software integration and implementation for specific department plans * Develop a detailed schedule plan for IT projects utilizing work breakdown structure (WBS) using MS Project * Manage project teams in regards to project constraints, risk management and budgeting for IT projects using PMI methodology * Provide direction to other offices (Mexico and Warsaw) in projects involving integration to local systems located the Palm Beach Gardens office in regards to cross teams impacts * Manage project budget and project resource allocation to ensure proper allocation of resources and funding * Plan and schedule project timelines and track project deliverables using appropriate tools * Present reports and quantifiable data detailing project progress, problems and solutions * Conduct SWOT for all projects prior to create project strategic plan

IT Support Analyst Biomet - Palm Beach Gardens, FL December 2007 to January 2009

Managed IT asset inventory and software licensing compliance * Performed hardware repair and maintenance for various types of computer hardware and software * Assisted in the preparation of department projects and business plans involving purchasing new services, hardware, software, and other IT supplies. * Identified areas for improvement within the IT network infrastructure. * Managed various user accounts such as Windows domain, email, CRM, and calendar, ensuring that the appropriate levels of security are maintained while enabling users to complete their work effectively * Identified and addressing complex usability problems * Perform other duties as necessary and/or as required

Education

Master of Science in Project Management Boston University - Boston, MA 2013 Graduate Certificate
in Project Management Boston University - Boston, MA 2012 Bachelor of Science in Systems
Engineering Universidad Santa Maria 2003 Skills Agile Scrum (6 years), JIRA (4 years), Scrum (6
years), Kanban (4 years) Certifications/Licenses Project Management Professional (PMP) April
2014 to April 2020 PMI-ACP October 2018 to October 2021 Additional Information * Established
track record of success in streamlining processes and systems to ensure the business is operating
efficiently * Create continuous improvement processes to ensure the company remains current
with the changing business trends * Proficient in determining Project Management requirements
and services to increase the satisfaction level of the end user

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