LEAD NETWORK ADMINISTRATOR LEAD NETWORK ADMINISTRATOR LEAD NETWORK ADMINISTRATOR Fort Smith, AR With more than 15 years of combined experience leading and planning Network infrastructures, projects, and operations, I am now seeking the opportunity to join a new team as Network Engineer or similar position. Authorized to work in the US for any employer

Work Experience LEAD NETWORK ADMINISTRATOR C&C Market Research - Fort Smith, AR 2015 to Present   Specifically hired to bring the company to TTPN.org compliance, implementing a MS AD Server, creating / launching site hub and spoke via IPSEC VPN, and implementing cyber security measures.   Identified and eliminated points of failure and sub-par equipment, decreasing support calls and improving overall network functionality.   Plays a key role in administering the network for all users, holding accountability for everything from email to technical support.   Created and implemented a new ticketing system that allowed for increased response time and team accountability, Response time increased 80%.   Facilitated process improvement by eliminating redundancies in workflow. NETWORK ENGINEER Quadrivium - Springdale, AR 2012 to 2015 Converted simple workgroup networks to AD domain networks, and workstations to servers. Collaborated with the others on the IT team to design, develop and implement the internal datacenter.   Kept network downtime to a minimum and increased ease of transition for users, ensuring decreased support requests.   Became well-versed in VMWare, vCenter and other software systems. Systems Engineer clientQsolutions - Little Rock, AR 2011 to 2012   Had a 25+ client list consisting of networks between 5 and 150 users.   Maintained their Active Directory, DHCP, DNS, SQL, and Exchange servers. I also maintained any and all network equipment including firewalls, spam filters, and network switches.   There was never an issue I couldn't solve. Owner/ Systems Engineer Lacuna Bridge Technologies - Little Rock, AR 2009 to 2012   Started this company with a single client and grew my client list to 15 companies.   Had a client list of 15 consisting of networks between 5 and 150 users.   Maintained their Active Directory, DHCP, DNS, SQL, and Exchange servers. I also maintained any and all network equipment including firewalls, spam filters, and network switches.   There was never an issue I couldn't solve. Systems Engineer Quadrivium - Springdale, AR 2004 to 2009   Had a 30+ client list consisting of networks between 5

and 150 users.   Maintained their Active Directory, DHCP, DNS, SQL, and Exchange servers. I also maintained any and all network equipment including firewalls, spam filters, and network switches. Redesigned incident prone networks and implemented the solution.   There was never an issue I couldn't solve. Education Bachelor's in Information Systems University of Arkansas - Fayetteville, AR Skills Active Directory, Networking, Technical Support, Windows, Windows 7, Vmware, Microsoft Office, Security

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