

Waitress Waitress Waitress - Dugan's Irish Pub Richmond, VA Work Experience Waitress Dugan's Irish Pub - Little Rock, AR September 2016 to Present Fostered a positive attitude and helpful approach when addressing customer needs in a fast-paced environment. Addressed all complaints in a professional manner. Effectively demonstrated a working knowledge of the restaurant's tactics. Web Developer Idestini Dev Studio - Little Rock, AR June 2016 to October 2016 Used SQL skills to produce stored procedures in order to create reports. Updated and maintained existing websites. Designed Social media posts for Facebook and Twitter. Developed sites using CMS (Shopify). Email Developer Intern Merkle - Little Rock, AR February 2016 to June 2016 Worked with Salesforce Marketing Cloud based tool to implement email campaigns. Gained training in online web-client services such as Exact Target and Workforce. Developed responsive HTML email. Performed A/B testing using Litmus/Email on acid to ensure emails rendered correctly across all popular email clients. Used Photoshop skills to manipulate images. Education Bachelor of Science in Information Science University of Arkansas at Little Rock - Little Rock, AR June 2018 Skills CMS (Less than 1 year), HTML (Less than 1 year), JAVASCRIPT, CSS, MICROSOFT OFFICE Additional Information SKILLS Illustrator Microsoft Office HTML | CSS | JavaScript Google Docs | Calendar CMS Adapt to fast paced environment

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