

Food Pantry Volunteer Food Pantry Volunteer Food Pantry Volunteer - Amherst Survival Center  
Amherst, MA Work Experience Food Pantry Volunteer Amherst Survival Center - Amherst, MA May  
2019 to Present Guide customers through their monthly pickup of groceries from the food pantry.  
Stock shelves and manage inventory. Unload items from the truck into the basement or food  
pantry. Customer Service and Tech Support The Crypto Merchant - Tech Retail Store - Amherst,  
MA February 2018 to Present Provide phone tech support for hardware products. Provide  
customer support regarding returns, order status, product questions, and refunds. Write product  
articles and tutorials. Use online software to ship, return, and manage orders. Update website  
and social media pages Tutor University of Massachusetts - Amherst, MA September 2016 to  
December 2018 Tutored students in Circuit Analysis course. Taught students how to use Excel  
features and MATLAB. Answered homework questions during drop in hours and via email. Front  
End Developer and Consultant Tech Scouts - Greenfield, MA September 2015 to August 2016  
Conducted initial client consultations; trained clients in use of new website features. Collaborated  
with web design team on designing and updating web sites. Education Greenfield Community  
College - Greenfield, MA 2014 to 2015 BS in Mathematics in Mathematics University of  
Massachusetts - Amherst, MA 2015 Skills Customer support, Excellent computer skills Additional  
Information HIGHLIGHTS OF SKILLS & QUALIFICATIONS Excellent computer skills Well  
organized, accurate, strong math skills Customer support experience

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