Systems Administrator Systems Administrator Rancho Santa Margarita, CA Service-oriented Systems Administrator with over 10 years of experience in network administration and support. Team player with a proven ability to provide local and remote support while maintaining a calm demeanor in stressful situations with well-developed people skills. Extensive expertise in the configuration, installation, and maintenance of networks, servers, desktops, laptops, printers, scanners, and wireless devices. Broad knowledge base and success guiding transformational IT deployments and upgrades. Work Experience Systems Administrator Jesus Film Project - Laguna Niguel, CA June 2007 to Present Ensured business continuity and optimization of daily workflows through the maintenance of hardware, software, networks, communications, and security services. Continually installed, configured, and maintained all network infrastructure equipment. Instrumental in various IT projects, including migrations, installations, and replacements. Provided technical support onsite and for dispersed remote users. Key Achievements: \* Deployed a BeyondTrust (formerly Bomgar) remote support application that has expedited support, reduced time resolution and increased productivity and end-user satisfaction. \* Identified printing solutions and installed uniFLOW managed print services software, resulting in a considerable reduction in carbon footprint and substantial cost savings each year. \* Directed major IT enhancement initiatives, including the implementation of a Meraki firewall, switches, and WI-FI networks. \* Streamlined communications, seamlessly migrating from Cisco CallManager to a cloud based VoIP solution, reducing costs by 70% within one year. \* Utilized the Sophos Cloud Migration tool to transition from Sophos Enterprise Console to Sophos Central. \* Designed and implemented a Microsoft Hyper-V server environment enabling high availability across systems and driving efficiency for local and remote locations. \* Managed and oversaw the installation and support of Hikvision video surveillance system Database Administration and Software Specialist 2004 to 2007 and Data Entry and Fulfillment Assistant (1997 to 2004). Education High school or equivalent Skills Active directory (10+ years), Cisco, Citrix, DHCP (10+ years), LAN/WAN, TCP/IP, VPN, XenApp, DNS (10+ years), Networking, Android, iOS, VoIP (10+ years), Wireless, Hyper-V, Printers, Mac, Mac os, Windows 10, Links System Administrator, System Admin https://twitter.com/BLeudenburg

https://www.linkedin.com/in/brandileudenburg/ Assessments Technical Support Skills Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order maintain function. Full results: to system https://share.indeedassessments.com/share\_assignment/lam31ay7h5qk3l-d Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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