

Account Manager Account Manager Saginaw, MI Authorized to work in the US for any employer
Work Experience Account Manager Heiden Technology Solutions September 2018 to Present
Maintain and strengthen client relationships Ensure that clients' needs are met and exceeded
Represent the company to new and existing customers Coordinate internal resources for customer
projects Web Developer Heiden Technology Solutions May 2018 to Present Develop intranet sites
for Small to Medium Businesses Maintain and update customer websites Develop software
solutions for increased internal productivity Support Desk Supervisor Heiden Technology Solutions
May 2018 to September 2018 Ensured employees' success through training and constructive
feedback Maintained timekeeping and personnel records Responded to critical or escalated
support requests Support Desk Technician Heiden Technology Solutions April 2016 to May 2017
Responded to troubleshooting requests in a timely manner Found solutions using creative
problem-solving Education Bachelor's in Computer Science Saginaw Valley State University -
Saginaw, MI May 2017 Skills HTML 5, Javascript, CSS3, JQuery, PHP, MySQL, Wordpress, Sales,
Account Management, Angularjs, Front End, HTML, HTML5 Links
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