Front- end Developer / PC Technician Front-end Developer / PC Technician Customer Service, Sales Associate, Tech Support Whittier, CA Seeking a part-time job as I finish my education in Computer Science. Background in customer service and sales. First hand experience working in both fast paced and slowed paced environments. A good understanding of the intricacies of teamwork, knowing what it's like to coordinate in small and large teams. Good understanding of the Extremely tech savvy; comfortable with any and all new technology - over 15 years of following trends, building PCs, and in home tech support for friends and family. Looking to apply my knowledge and further expand my skill set in a professional environment. Authorized to work in the US for any employer Work Experience Front- end Developer / PC Technician Freelance/Self employed - Whittier, CA September 2015 to Present   Troubleshooting computer hardware and software issues   Interpret specifications and design components and pages with HTML, CSS, and JavaScript.   Installing windows system environment, software, applications, antivirus, drivers, patches and developer tools for specific clients   Maintain legacy applications   Collaborated with other Developers Sales and Customer Service Kohl's - Whittier, CA November 2009 to November 2011   Responsible for assisting customers and stimulating sales in the Home Department   Helping customers with their purchases by listening patiently and intently to their wants and needs   Maintaining a naturally friendly demeanor, exceedingly when handling dissatisfied customers   Answering the store phone while monitoring the department   Managing the area; stocking, organizing, keeping things clean and tidy, setting up displays   Replenishing merchandise on display fronts   Lifting up to 50 pounds of furniture and other large home good items.   Assisted other Departments in addition to Home - Shoes, Men's and Children's   Wide range of knowledge of department store products Crew Member/Cashier McDonald's - Whittier, CA October 2007 to November 2008   Cashier, direct cash handling experience   Using POS systems and assisting customers with their transaction   Following scripts and recommending items   Understanding the importance of company policies and adhering to strict guidelines   Fulfilling the needs of customers by quickly coordinating with crew members and management on a day-by-basis   Constantly cleaning and sanitizing surroundings in order to uphold Food Safety standards   Ability to work in a

fast paced, high stress environment   Drive through operator, excellent verbal abilities   Greeting and welcoming visitors   Developing a rapport with regular customers Education Associate in Computer Science Cerritos College - Whittier, CA August 2015 to June 2019 General Education Fullerton College - Fullerton, CA January 2010 to May 2012 CompTIA A+ Network+ in Computer Science Mt. San Antonio College - Walnut, CA August 2007 to January 2008 Skills Microsoft Officer (10+ years), Excel (2 years), Customer Service (3 years), Cashier (1 year), Computer Hardware (10+ years), Software Development (3 years) Additional Information - Miscellaneous Skills - Comfortable with learning and skill transfer   Leadership and Participation Experience in team environments   Excellent Written & Verbal Communication   Timely & Reliable   Proficient with a wide range of Computer Software   Fast Typist (about 80~ wpm)   Knowledge of new Technology & Trends   Detail-oriented, organized and great at multitasking

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