Systems Administrator Systems Administrator Eagle, ID   ACCESS CONTROL, AUTHENTICATION AND PUBLIC KEY INFRASTRUCTURE (PKI) - Implemented databases and logically gave user access privileges   SECURITY POLICIES AND IMPLEMENTATION ISSUES - Implemented security policies to help protect and maintain a network   INFORMATION SECURITY RISK MANAGEMENT AND INTRUSION DETECTION - Assessed and managed risks to information security and identified the activities involved in the process of information security risk management   AUDITING E-COMMERCE SYSTEMS AND IT INFRASTRUCTURE - Audited a network infrastructure and Web-based applications   SYSTEM FORENSICS INVESTIGATION AND RESPONSE - Studied procedures for investigating computer and cyber crimes and concepts for collecting, analyzing, recovering and preserving forensic evidence   SECURING WINDOWS PLATFORMS AND APPLICATIONS - Examined and identified security risks and solutions for various Windows platforms and applications   LEGAL AND SECURITY ISSUES - Implemented and maintained e-commerce Web site Authorized to work in the US for any employer Work Experience Systems Administrator ITT TECHNICIAL INSTITUTE - Boise, ID August 2013 to September 2016 Tier 1 Technical Support, Strategic Data Systems Cook/Trainer, Sizzler's Management Trainer, O'Charley's ITT Technical Institute Technology Summary   Systems: Windows 9X/XP/2K3/2K8, Linux   Networking: Cisco/IOS, Network/Voice cabling, VPN, TCP/IP, IIS, Routing/Switching Security: Firewalls, Access controls, IDS/IPS, Policy Management, Forensics, Incident Response Software: MS Office, MS Visio, MS Exchange Server 2007, Active Directory, PowerShell, SQL Server Education Bachelor of Science ITT Technical Institute - Boise, ID December 2011 Skills System Administrator, Active Directory, Vmware, System Admin Additional Information   Excellent customer service   Oral and written communication   Ability to multitask   People management Conflict resolution

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