Web Server System Administrator Web Server System Administrator Web Server System Administrator - Booz Allen Hamilton Clayton, NC Authorized to work in the US for any employer Work Experience Web Server System Administrator Booz Allen Hamilton June 2016 to December 2018 Updated/Migrated Web Server and Database to Windows Server 2012 R2 applying security patches to Windows Server 2012 R2 per vulnerability reports Provide content management for the client using Alfresco Conduct independent technical research and Integrate change requests Created hardware/software requirements and documentation for efficient system upgrade System Administrator Leidos September 2015 to June 2016 Provide Tier 3 contact and incident resolution to customers with hardware, software, and application problems Daily interaction, held briefings with Flag and SES level leadership Document incident resolution and status incident database tools (i.e. BMC Remedy, RSS). Install and configured Event Tracker 8.0 Create, provide input and update standard operating procedures mitigating risks, controlling costs and schedule variance, and effectively managing large-scale, integrated projects Systems administration of desktop and server systems connected to LANs and WANs System Administrator General Dynamics Information Technology September 2013 to September 2015 Install, configures and deploys Windows Servers/Windows Clients Creating/administering virtual environments in Hyper-V/VMware and configure numerous software applications at an enterprise level Windows production Mitigate IA findings, harden Servers, install patches environment Implement and Administration of Active Directory Services, Trust Relationship and Enforcing Domain Group Policy. Principle Technician, Systems General Dynamics Information Technology September 2011 to June 2013 Responsible for 24/7 coverage of onsite and deployed Commercial Off The Shelf (COTS) system administration Perform equipment and connectivity monitoring tasks to ensure continuous operation of the active systems Troubleshoot specialized software on multiple Unix/Solaris/Windows workstations and clustered servers Perform Anti-Virus updates using IAO Experience with SAN and clustering Lead Technician, Systems General Dynamics Manager Information Technology December 2008 to December 2010 Administer Windows based Servers & workstations at OS and application level Migrate Windows Client workstations to Windows 7

Install, configure and upgrade computer hardware and software Managed Active Directory i.e., user accounts, domain accounts, managing permissions etc. Experience building VMWARE ESXi Experienced with Dam ware as a remote troubleshooting tool for servers and 5.0 servers workstations. IT Specialist United States Navy August 1999 to December 2007 8/1999-12/2007) System Administrator, NOC Operator, Technical Control Supervisor, Technical Control Operator, Joint Forces Intelligence Command Manage routers, switches, servers, firewalls, and virtual private networks at the Unified Atlantic Regional Network Operations Center (ARNO) Use Domain Naming System, Remote Access, DHCP and network troubleshooting Use VLANS, configure servers and perform daily backups Configured and verified various router, server, and firewall Use Windows 2000 Server, Windows Networking, Exchange 2000 Server configurations applications to manage and administer computer Networks Successfully maintained 351 Supervised team of 4 and maintained over 150 voice, data, and video communication circuits teleconference circuits Provided WAN/LAN support to over 40,000 users Conducted routine backups on servers and firewalls Monitor network characteristics (traffic, connect time, transmission speeds, packet sizes, and throughput, etc.) Education High school or equivalent Skills ACTIVE DIRECTORY (6 years), VMWARE (6 years), HYPER-V (5 years), WINDOWS 7 (5 years), Windows Server 2012 R2 (5 years) Military Service Branch: USN Service Country: United States Rank: E5 August 1999 to December 2007 Certifications/Licenses MCSA Server 2012 CompTIA Security+ August 2019 Additional Information Skills Windows Server 2012 R2, 2008 R2, 2003, Windows 7, Vista XP Hyper-V, VMware Active Directory Network monitoring using Solorwinds Manage routers, servers

Name: Matthew Skinner

Email: sarahosborne@example.com

Phone: 508-673-5259