

HELP DESK ADMINISTRATOR HELP DESK ADMINISTRATOR HELP DESK ADMINISTRATOR -
WIPRO\VF CORP Danville, VA Experienced helpdesk/network technician committed to superior
Customer Service, maintaining technical skills and up to date industry knowledge, experienced in
windows server platform, windows OS 7, 10 SCOTT BRANDON HELP DESK ADMINISTRATOR
Work Experience HELP DESK ADMINISTRATOR WIPRO\VF CORP October 2016 to Present
Maintained and repaired printers (installed maintenance kits) Imaged computers as needed,
supported desktop application (MS office) local administrator for AS400 devices(restarted printer
writers, rest users profiles, troubleshoot network issues, maintained local VOIP phone system(cisco
phones) built and maintained virtual servers answered IT question form local users COMPUTER
TECHNICIAN TECH- SYSTEMS COMPUTER TECHNICAIN DAVENPORT ENERGY May 2015 to
October 2016 5\15 TO 10\16 Maintained the computer infrastructure for Davenport energy, serves
150 employees, installed and troubleshoot hardware and software, imaged computers, troubleshoot
network connectivity issue COMPUTER TECHNICIAN TECH- SYSTEMS 7\2012TO 5\15
Maintained the computer environment for multiple customers, set up networks, imaged computers
installed software and hard ware, helped setup Martinsville server farm Boyden VA Education
ASSOCIATE OF COMPUTER SCINCE in COMPUTER SCINCE NATIONAL COLLEGE 2010 to
December 2012

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