

IT Systems Administrator (intern) IT Systems Administrator (intern) IT Specialist Nacogdoches, TX
Pursuing a January 2020 entry level position for college graduate in the Information Technology/Computer Science field. Open to travel/relocation. Authorized to work in the US for any employer
Work Experience IT Systems Administrator (intern) TTI Inc - Fort Worth, TX May 2019 to August 2019 Install systems and manage active directory users for business enterprise. Repair computer issues related to operating systems hardware and network. Freelance Electronics Repair Self-Employed May 2013 to December 2017 Developed small personal business through troubleshooting and repair of iPhone and Android smartphones; laptop and desktop computers; speaker and audio equipment. Network Administrator NextLink - Hudson Oaks, TX June 2016 to 2017 Maintained network infrastructure by monitoring network using a variety of tools (Solarwinds, Zabbix, Proxmox). Configured servers and routers. Installed and operated wide range of software. Interfaced and communicated directly with enterprise level customers and assisted them by diagnosing/solving problems. Achieved independent knowledge and working capability with broad range of technologies including: Linux shell; SSH; VMWare; Cisco Firewall software; Microsoft Office Suite; router/network hardware. Network Administrator April 2015 to August 2015 Ensured customer satisfaction through proper communication and trouble-shooting skills. Entrusted to install network hardware and software at off-site and remote locations. Multi-tasked working part-time while attending school (high school senior) full-time. Education Bachelor's in Information Technology Stephen F. Austin State University. January 2018 to Present University of Texas at Austin - Austin, TX 2015 to 2017 Skills Cisco (1 year), Linux (1 year), Microsoft office (1 year), Ms office (1 year), Solarwinds (1 year), Customer Service

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