

Sr. SCCM Administrator Sr. SCCM Administrator Sr. SCCM Administrator - Exchange AAFES  
Cleveland, OH Work Experience Sr. SCCM Administrator Exchange AAFES June 2017 to Present

Use System Center Configuration Manager (SCCM) to automate deployments and software configurations for 14,700 workstations. Assisted in migration from SCCM 2007 to SCCM 2012 documentation, analysis, creation and maintenance of the company's computer systems. Plan and implement SCCM infrastructure changes including off-site/remote imaging, distribution points and management points, boundary groups and assignments, site settings and roles Created collections in SCCM and deployed software through task sequence. Implemented SCCM Application catalog to provide applications to user's on-demand. Establish and follow strict protocol for change requests and application deployments in production environment. Troubleshooting applications capture issues during sequencing and while streaming to the clients Provide detailed troubleshooting for all aspects of SCCM environment. Supports the operation and maintenance of System Center Configuration Manager (SCCM) 2012 corporate infrastructure. Installs, upgrades, and patches operating systems and complex software packages Utilize software metering tools to analyze current software usage and trend analysis to provide accurate information for software licensing needs Created Driver packages for Different hardware Sr. System Engineer Pegasus Info Tech - Dallas, TX April 2014 to December 2016 Implemented SCCM Application catalog to provide applications to user's on-demand. Provide guidance and support for team that use SCCM for application deployment and OSD for workstation. Provided 3rd level infrastructure support, and assisted in the maintenance and troubleshooting of SCCM, and client workstations; possess good understanding of the SCCM infrastructure including boundaries, site server roles, and parent/child relationships in order to troubleshoot SCCM related issues Administered SCCM 2012 R2 systems (Config. Manager and Site servers), Production and Test. Managed day to day activities for SCCM 2012 R2; Set up collections for software and security update delivery to test/production systems, assisted packaging team with creating and configuring rules for software applications, troubleshooting non-compliant clients. Application and solution packaging for SCCM deployment utilizing industry tools such as AdminStudio - with detailed

understanding of command line parameters, rules on installing, task sequence deployment with multiple components and steps in between, etc. Completes system backups, archiving, and disaster recovery processes as necessary. Maintains the inventory management of software licenses, software, hardware and other IT Products. Develops and conducts various training and instruction for system users on operating systems and other applications assists users in maximizing use of networks and computing systems. Systems Engineer Celanese - Dallas, TX July 2013 to March 2014 Good knowledge in ITIL Process i.e., incident, Change and Problem Management end-to-end management of SCCM Hierarchy. Managing Central site with 5 Secondary sites and 300 BDPs with 1200+ total clients more than 300 Geographical Locations. SCCM 2007 administration and operations Support. Software Distribution in Configuration Manager. Microsoft Key Management Service (KMS) implemented. Software Updates in Configuration Manager. Creating Collections as required based on direct and query based. Desired Configuration Management Client Agent configuring as required Reporting in Configuration Manager. SQL Reporting Services in Configuration Manager 2007 R2. Installing SCCM Dashboard & creating custom dashboard queries. In-depth troubleshooting of Hardware Inventory, Software Inventory, SCCM Client Installation, Software Distribution, Patch management for root cause analysis Generating Custom reports with strong SQL Queries Integration of SCCM / SMS environment with Active Directory Installation and Configuration of SMS primary and secondary sites at different locations for Patch management, Software Distribution, Hardware/Software Inventory and Software Metering. Implementation of SUP server & SCCM server Patch management, scanning systems for security configuration using Microsoft baseline security analyzer (MBSA). Troubleshooting the SCCM servers in case of failures. System Engineer Boardwalk - Houston, TX May 2012 to June 2013 Repackaged legacy applications in Windows Installer format. Created Transforms for vendor based applications that were already in MSI format. Used WSE script to create custom wraps. Used VM-Ware to create virtual machines to test packaged applications. Used Process Monitor to check for possible Compatibility issues. Maintaining the SCCM 2007 R2 Hierarchy. Distribution of Software with SMS / SCCM 2007. Experience in

rearranging Application Catalog into different categories depends on the requirement.

Accomplished Centralized distribution of packages using SCCM 2007. Domain and Local accounts, Cross domain authentications are managed by Active Directory. Packaged applications are managed by Group Policy and Deployed by SCCM Tool. Onsite client Management, Problem Solving, and support for the implemented packages. Fast paced environment with package a day ratio of work. Test packages in a lab based environment by pushing them via SCCM. NAS/ Systems Administrator Weyerhaeuser - Seattle, WA December 2009 to April 2011 Configured the Jump Start installations of Solaris over the Network. Configuring and testing of TCP/IP based servers like DNS, DHCP, and NFS services. Created Aggregates, Volumes, Qtree, and configured CIFS, & NFS for Windows/Unix/Mac hosts, managed and administrated Hitachi AMS 2300 & AMS 2500 models. Storage Provisioning on Hitachi AMS arrays through Storage Navigator Modular. Configured System Drives on HNAS and setup preferred path. Worked with Netapp vendors and involved POC Sessions for C- Mode Have good Knowledge on NetApp C- Mode Configured and modified Quotas as per the user request. Migrated data in between NAS Volumes using Vol Copy and NDMP Copy Configured NAS Aggregates (RAID4, RAID-DP), Volumes and file systems Scheduled snapshots on Flex Volumes as per the customer's requirement. Making resource available like memory and CPUs and increasing the swap. Monitoring Disk Activity, logs, checking for free space and removed temporary Core files. Planning and creating the data volumes, File systems, and mount points on large scale with the help of Shell scripts. Re-configured the servers by upgrading the operating system software on HP PA-RISC and Sun servers. NIS & NFS administration for all users accounts.

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