

Senior Systems Administrator Senior Systems Administrator Senior Systems Administrator - Total Wine & More Damascus, MD Work Experience Senior Systems Administrator Zenimax Media - Rockville, MD May 2016 to Present Design and implementation of SAN storage and data services across multiple sites, studios, development teams, and business units Support storage needs for workloads including game and software development and internal distribution, VMware vSphere, video and sound production and editing, backup and DR systems (Commvault) Tier 3 support and training for storage systems for local infrastructure personnel at remote offices and studios Netapp FAS, AFF, E-Series. ONTAP 8.3 through 9.4 Pure FlashArray//M IBM Aspera Transfer Server, Aspera Shares, Aspera on Cloud Varonis Datadvantage - data classification, integration with Netapp fpolicy Panzura NAS gateway solutions Senior Systems Administrator Total Wine & More - Bethesda, MD August 2014 to April 2016 Installation / Configuration / Administration of Netapp FAS series storage arrays running Data ONTAP 8.2 and 8.3 and related software (Snapdrive, Snapmanager for SQL, OCUM OCPM) Installation / Configuration / Administration of VMware vSphere 5.x Configuration / Administration of Cisco UCS blade systems Provided training to junior sysadmins for administration of SCCM 2012 Tier 3 support for Windows server and desktop operating systems Evaluation of 3rd party software pertaining to supported technology platforms Interfaces with other business units to ensure that infrastructure can meeting business growth Provided analysis and support for Software Development and Packaged Solutions teams pertaining to system performance and compute and storage needs Analysis of business requests and requirements for 1st and 3rd party software for potential scalability and security concerns Systems Administrator Total Wine & More - Bethesda, MD March 2011 to August 2014 Responsibilities Configuration / Administration of Microsoft System Center Configuration Manager 2007 and 2012 Support and training of tier 1 and 2 personnel using SCCM for software, updates, and OS deployment Tier 2 support and administration VMware vSphere / ESXi, Netapp SAN, Cisco UCS Configuration / Administration of Microsoft Data Protection Manager 2010 and 2012 Configuration / Administration for Websense Triton web filtering platform Server level support and administration for Kronos Time & Attendance Tier 3 support for Windows server and desktop operating systems

Systems Administrator NoWorries IT - Westminster, MD March 2006 to March 2011    General PC hardware / software troubleshooting and end user support    Deployment, management, support of Windows Server 2000    2008 R2 and Small Business Server    Configuration and Support of Microsoft Exchange on Windows SBS    Configuration and Support of Microsoft Terminal Server environments    Deployment and Configuration of managed services platforms    Support for Microsoft Windows, versions 9x through 7    Support for Microsoft Office, versions 2000 through 2007    Security Platforms Supported: Trend Micro Worry-Free Security, Symantec Antivirus and Endpoint Security    Support for Symantec Backup Exec, v9 through 12    SonicWall router and VPN Solutions    Installation and support of physical network infrastructure    Customer Relations

Apprentice Carpenter Bruce Devilbiss Construction, LLC - Union Bridge, MD June 2004 to March 2006    Home remodeling, repair, renovation    Home additions PC Technician Orchid Technologies & Management - Falls Church, VA November 2002 to June 2004    General PC hardware / software troubleshooting (Windows 2000 environment)    Deployment of new equipment    Basic maintenance of desktop/network printers    End-user training/troubleshooting for remote access PC Technician, Internship Carroll County Board of Education - Westminster, MD October 2001 to December 2001    End user support    Repair of equipment at schools    Setup, troubleshooting and repair of PCs

Education Bachelor of Science in Information Systems University of Maryland - Baltimore, MD December 2009 Associates in Business York Technical Institute December 2001

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