

Systems Administrator Systems Administrator DATA ANALYST - TRINITY IT Dallas, TX Authorized to work in the US for any employer Work Experience Systems Administrator COGNOSCAPE LLC - Addison, TX September 2017 to January 2018 Configured, Administered & Deployed an MDT Server using standardized wim images of our over 25 clients. This feat drastically reduced the Time to Deployment by 75% and improved customer satisfaction and delight. Configured, Administered & Deployed a LAB environment as a part of our Skills Acquisition program. This LAB environment was a good mixture of Microsoft and Linux Technologies Administered and Configured the Office 365 Portal Accounts of our numerous Clientele Administered and Managed the Amazon S3 Stores of our Clients Application Farms Managed our Linux Samba Shares on behalf of our various clients Administered, Configured, Managed and Configured our Active Directory Infrastructure ranging from OU Deployment, GPO's, Distribution lists & Password resets. Administered, Configured, Managed and Configured Exchange Servers on behalf of our Clients Provided 1st, 2nd & 3rd level support to our various clients in a high pressure environment resolving over 500 Tickets, averaging roughly 100 Tickets a month. Managed Opensource Technologies such as PFSense & FreeNAS on behalf of our clients. Systems Administrator OANDO PLC - LAGOS, NG October 2009 to May 2013 LAGOS, NIGERIA This is one of the biggest Oil and Gas Firms in Nigeria, their stocks are quoted on the London and SA Exchanges Achievements/Tasks Created, Monitored and Maintained the Amazon Web Services Cloud infrastructure. Managed and created Active Directory accounts, network shares, and printing services. Perform/Assist with the Backup/Recovery processes and disaster recovery procedures. Responsible for applying security updates and patches on servers, desktops, and laptops. Ensure that the Virtual Infrastructure, most especially that of the Citrix XenDesktop and Netscaler are optimized and doing well. Ensured that images for Remote Desktop Services were hardened and deployed in line with the details of our ITIL inspired IT policy. Education MSc in PROJECT MANAGEMENT Robert Gordon University December 2014 to September 2015 BEng in Computer Engineering FEDERAL UNIVERSITY OF TECHNOLOGY October 1999 to November 2004 Skills ACTIVE DIRECTORY (3 years), CITRIX (3 years), PROJECT MANAGEMENT (Less than 1 year), AUDITING (Less than 1 year), AWS (Less

than 1 year) Links <http://linkedin.com/in/nosa-ugowe-02010318> <http://nosa2k.netlify.com>
Certifications/Licenses CompTIA Linux+ 2018 to Present CompTIA Security+ June 2012 to July 2012 CompTIA Network+ July 2012 to July 2015 CISA December 2013 to December 2018 MSCE 2012 September 2012 to September 2015 Additional Information SKILLS ACTIVE DIRECTORY
AWS Cloud Infrastructure Business Analysis Citrix Infrastructure IT AUDITING MySQL
Project Management R Systems Administration Linux Machine Learning MICROSOFT
EXCHANGE Predictive Modelling Python R Shiny Dashboards Relationship Management
Office 365 Powershell VB Scripting

Name: Alexander Dean

Email: pollardcraig@example.com

Phone: 001-951-308-7135