Systems Administrator Systems Administrator Miramar, FL Work Experience Systems Administrator Columbus Capital Lending - Miami, FL March 2016 to Present Administrator of Encompass LOS Maintain PC's running efficiently Troubleshoot network issues Troubleshoot ricoh copier Maintain functionality of computer peripherals Manage servers using VMWare Answer support emails using Zendesk ticketing system. Education Associate in Business Administration Miami Dade College - Miami, FL August 2006 to December 2009 Associate Skills Microsoft Office, Encompass LOS, System Administrator, System Admin Certifications/Licenses Encompass Certified Admin 2019 to 2021 A+ Certificate

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