

Network Administrator Network Administrator Network Administrator San Antonio, TX An energetic, self-motivated employee who works well independently or as a part of a team while providing quality patient care. Able to work in a fast-paced environment while maintaining a positive attitude. Proven achiever with strong work ethic and a drive to exceed. Work Experience Network Administrator Clear Skies Communications - San Antonio, TX 2010 to 2014 Perform installation, customization and maintenance of the network and server operating system and system software products in support of business processes Evaluate and integrate new operating system versions, drivers, and hardware Provide technical expertise for system transitions, migrations and consolidations Test software & hardware updates, firmware, and patches Monitor and tune the system to achieve optimum performance levels in stand-alone and multi-tiered environments Conduct system analysis, configuration management and develop improvements for system software performance, availability and reliability Perform incident resolution, problem determination and root cause analysis in accordance with Service Level Agreements Design, develop, recommend and implement new or revised system software, utilities and automated processes as necessary Ensure server data integrity by evaluating, implementing and managing appropriate software and hardware solutions Prescribe system backup / disaster recovery procedures and direct recovery operations in the event of destruction of all or part of the operating system Implement appropriate levels of system security Ability to demonstrate knowledge of various electronic components (e.g., modems, routers, TVs, stereo system and have knowledge of computer operating systems. Education Bach in Education ITT-Technical institute - San Antonio, TX December 2015 Skills COLLECTION (Less than 1 year), CUSTOMER SERVICE (Less than 1 year), DATA COLLECTION (Less than 1 year), DATABASE (3 years), DATABASE MANAGEMENT (2 years) Additional Information Key Skills Trouble shooting servers Resolving IT issues VOIP Self motivated Cloud Computing Configuring ANY Windows server Internet Technologies Microsoft Applications Database Management Network Design Communication skills- verbal and written Listening skills Problem analysis and problem-solving Attention to detail and accuracy Data collection and ordering Customer service orientation Adaptability Initiative Quick Learner

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