Clerical / Data Entry Clerical / Data Entry Clerical / Data Entry Houston, TX Authorized to work in the US for any employer Work Experience Clerical / Data Entry Coldwell Banker United Realtors -Bellaire, TX November 2012 to April 2019 77401 (713) 349-9700 \* Answer phone calls \* Check mail \* Check email/website \* Copying / Faxing / Filing all documents and files \* Agent Calendar and Travel Arrangements \* Scheduling meetings \* Heavy Data Entry - Customer, Vendor and Contractor Database set-up, maintenance, distribution and back-up \* Marketing Program to potential buyers/sellers and current customers utilizing customer database Typing correspondence and contracts and agreements \* Purchase orders \* Billing / Invoicing tenant/landlords and high-rise apartments for rent and referral fees. \* Collection of rent and referral fees \* Accounts Payables / Receivables \* Scheduling of contractors \* Expense Reports \* Office Supplies Marketing Assistant / Database Administrator Better Homes & Gardens Real Estate, Gary Greene - Houston, TX October 2010 to October 2012 77056 (713) 465-6644 \* Assistant to Director of Strategic Planning (Marketing) \* Checked emails from over 350 agents in 15 different offices \* Heavy Data Entry into customer database \* Collected Seller, Buyer, Tenant and Landlord information from all agents via telephone, inner-office correspondence, and emails \* Maintained customer database daily, adding and making changes \* Heavy Data Entry into Agent Database, to include photos of agents using Adobe Photoshop \* Maintained Agent Database with current photos. \* Mail Merge letter every month to hire new recruits from Texas Real Estate Commission, downloaded graduate database from TREC web-site. \* Implemented and maintained policies and procedures for company's custom software / marketing program. \* Defining objectives of database implementation through consultation with staff at all levels \* Testing and Modifying databases to ensure that the operate reliable \* Provided user training, support and feedback \* Monthly Reports to Management utilizing database information Project Assistant Shelby Ranly & Associates, Home Builders - Houston, TX January 2002 to August 2010 77024 (713) 668-7008 \* Answer phone calls \* Check mail \* Check email/website \* Agent Calendar and Travel Arrangements \* Filing \* Scheduling meetings \* Transcribing \* Data Entry - Customer Database set-up and maintenance \* Typing correspondence, contracts and agreements \* Scheduling of contractors \* Purchase Orders

\* Order Office Supplies \* Invoicing / Billing \* Accounts Payables / Receivables \* Payroll \* Expense Reports \* Office Supplies Education New Kent High School - New Kent, VA 1975 to 1979 Skills DATA ENTRY (10+ years), TYPING (10+ years), 80 WPM, GENERAL OFFICE, DATABASE (10+ years), Excel, Data-Entry, Data Entry Operator, Customer Service, Word, Outlook, Billing, Scheduling, Quickbooks, Filing, Time Management Additional Information Skills \* Typing 80 wpm, Data entry 12,000 kph \* Exceptional Written and Verbal Communication Skills \* Advanced computer technology skills (Microsoft Office Suites and other custom software) \* Expert Data Entry / Database Management Skills (Excel, Access, Act) \* Advanced Accounting skills (Quickbooks, Quickbooks Pro) \* Highly skilled in performing general office tasks \* Able to work and converse efficiently with all levels of colleagues, clients and other external contacts \* Exceptional time management and problem solving skills \* Highly Detailed and Organized \* Hard-working,

Dependable, Punctual \* Works well in a fast paced environment - Multi-tasker \* Positive and

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Upbeat team player

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