

Network Administrator Network Administrator Network Administrator Youngstown, OH Authorized to work in the US for any employer Work Experience Network Administrator CLASSIC OPTICAL LABORATORIES - Liberty, OH June 2018 to Present Configure and implement next-generation firewall and anti-virus Manage firewall and anti-virus policies. Design and implement new network structure. Manage Office 365 tenant. Manage patch deployment. Manage server backups, restore files when needed. Troubleshoot hardware and software issues on site. Troubleshoot server and network issues. Support Technician Tier II ECMSI - Struthers, OH January 2017 to March 2018 ? Manage incoming support tickets and customer calls. ? Troubleshoot hardware and software issues remotely and on site. ? Troubleshoot server and network issues. ? Create new user accounts. ? Manage content filtering. ? Manage server backups, restore files when needed. ? Create and manage firewall policies. ? Manage network discovery software Support Technician Poland Local School District - Poland, OH March 2016 to January 2017 ? Troubleshoot hardware and software issues on site. ? Image Desktops and laptops. ? Manage anti-virus (Avast) ? Create new user accounts. ? Keep updated inventory of technology though the district. IT Assistant Greenwood Chevrolet - Youngstown, OH June 2012 to August 2012 ? Troubleshoot hardware and software issues on site. ? Troubleshoot issues with printers. ? Troubleshoot network issues. Help desk Technician Youngstown State University - Youngstown, OH August 2011 to February 2012 Answer support calls. ? Troubleshoot hardware and software issues by phone or on site. ? Troubleshoot network issues. ? Reset users passwords. ? Diagnose and remove viruses from computers. Education Information Technology Mahoning County Career Center - Canfield, OH 2009 to 2011 Information Technology Youngstown State University - Youngstown, OH 2011 High School diploma Boardman High School - Boardman, OH 2007 to 2009 Skills Active Directory (3 years), Linux (2 years), Windows (7 years), Exchange Server (2 years), Fortinet Firewalls (1 year), Microsoft Office (4 years), Microsoft Hyper-V (3 years), Vmware (3 years), Office 365 (3 years), Tech Support, Help Desk, Desktop Support, Service Desk

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