

Network and Database Administrator Network and Database Administrator Network and Database Administrator - Lipsey Logistics Worldwide Chattanooga, TN Work Experience Network and Database Administrator Lipsey Logistics Worldwide March 2017 to Present 5600 Brainerd Road, Suite E2 Administered onsite PBX (FreePBX/ Asterisk), LAN/WAN, SQL databases, and Windows/Linux servers and workstations Implemented Disaster Recovery Plan and oversaw backups and testing. Audit and developed network security policies. Reduced unplanned outages by 6.01% saving the company an estimated \$100K Reduced reliance on contract labor by 42% Oversaw migration to new production server for database and main production software (McLeod TMS/SQL). Developed and implemented inventory control software and process. Interim IT Manager Lipsey Logistics Worldwide November 2018 to January 2019 5600 Brainerd Road, Suite E2 Managed ongoing and new software development projects. Implemented version control (git) and Agile development process using Jira/Confluence. Manage vendor/contractor agreements and services. Network Technician Comcast Cable April 2011 to March 2017 2030 East Polymer Drive Provided high-level support for HFC network. Train and mentor junior technicians and installers for cable, LAN/WAN, VOIP, and home automation. Lead team to test and deploy new technologies including Deep Fiber, DOCSIS 3, and X1. Skills Network Administration, Customer Service, VMware, Strategic Planning, exchange

Name: Joshua Lopez

Email: lholmes@example.net

Phone: (976)204-0643x93975