

Systems Administrator Systems Administrator Systems Administrator - Brunswick Job Corps Center Brunswick, GA Obtain an employment opportunity with a company that offers a positive atmosphere to learn new technologies and solve problems in a challenging position to better the business Work Experience Systems Administrator Brunswick Job Corps Center June 2018 to Present * Maintain Microsoft clients including Microsoft 7, 8 and 10 * Install and Support various Cisco servers, switches and routers * Troubleshoot Ricoh/HP/HID Printers * Utilize Schooldude helpdesk ticketing system * Create and Update various SOPs * Diagnose, troubleshoot and resolve hardware, software, and network system problems, and replace components when necessary * Manage deployment installation project * Configure and test computer hardware, networking software and operating system software * Analyze equipment performance records to determine the need for repair or replacement * Maintain the physical security throughout the site including security cameras and FID badges * Mentor and monitor the students in the program IS Client Services Management Intern Syngenta Crop Protection LLC June 2017 to June 2018 * Lead testing application computability between Windows 7 and Window 10 * Created and lead support of the Approval and Notification System for the Canadian Price Change Request using Microsoft Flow and other Office 365 applications. * Head productivity trainer of the iOS 11 update for Apple products for corporate and remote users with company iPhones and iPads. * Created the iPad telepresence kit for colleagues to rent and can have a more professional view when using an iPad for conference meetings aiding in the 2017 Syngenta budget challenge * Co-lead the migration of users to Office 365 and One Drive * Filmed and edited Corporate-level instructional videos Cashier August 2016 to June 2017 Kohl's * Used a POS system to maintain merchandise inventory and run multiple transactions * Responsible for keeping the merchandise presentable * Interact and engage with customers and assist them with any questions Call Center Representative Aggie Call Center August 2016 to May 2017 Acted as an ambassador of NC A&T to reach out to alum to inform them of current events and give them the opportunity to monetarily give back to their alma mater. Cashier July 2012 to August 2016 Bojangles' * Supported customers by providing information about food items * Worked in a team to efficiently get orders completed within a certain time frame * Utilized

mathematic skills to solve transactional problems Education B.S. in Electronics Technology North Carolina Agricultural and Technical State University - Greensboro, NC May 2018 Skills System Administrator, System Admin, Active Directory

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