Network Operation Center Administrator Network Operation Center Administrator Network Operation Center Administrator - APEX Systems Chesapeake, VA Seasoned IT Program Manager and Military Veteran with a proven record and diverse background in Department of Defense (DOD) and Department of Homeland Security (DHS) information Systems management. Results driven information professional that implements strategies that support objectives identified by stakeholders and management. Possesses 15 years' experience working in security administration and communication security and regulations as an Information System Security Manager (ISSM), Information System Security Officer (ISSO), Network System Vulnerability Technician. Holds an active Top Secret SSBI/SCI DOD Clearance. Career supported by the active pursuit of Security+ and Network+ certifications.   Program Management   Network Security   Systems Installation   Hardware Maintenance   Network Analysis   Information Assurance   Server Optimization   Disaster Recovery   Process Improvement Work Experience Network Operation Center Administrator APEX Systems - Bay Saint Louis, MS 2019 to Present Maintained HSDN (SIPR) and CLAN(JWIC) networks for entire DHS network servicing 240,000 members. As a subcontractor to Leidos   Provided input and feedback for the use and optimization of NOC network management applications/tools as well as NOC processes and procedures   Delivered administrative bridge management and oversight during network events/outages   Identified and analyzed network events from network monitoring system   Port security and Cisco router/server maintenance. Supporting Tier 2 helpdesk using Active directory, Quest, Citrix Director, Exchange Management Console Senior Manager Commander Navy Reserve Forces Command - Norfolk, VA 2015 to 2019 Managed data and network security processing, security systems management, and security violation investigations.   Supervised 27 Technicians in coordinating and execution of security policies and controls, as well as assess vulnerabilities within a company   Cultivated and managed innovation for all aspects of Information Assurance (IA), Knowledge Management (KM), Electronic Key Material (EKMS)/ KMI Operating Account Manager and special communications managing 250-line items.   Performed load/configurations of AKPs, MGC/ and KG250s and KG175s Resolved integration issues related to the implementation of new systems with the existing

infrastructure to ensure a secure computing environment   Managed 6 Technicians in maintaining and configurations of SharePoint Advanced Network Operations Analyst United States Navy 2009 to 2015 Provided Network Operations analysis and support to the planning, design, development and implementation requirements of Navy networking activities.   Managed 22 IT Technicians that provided technical assistance to computer system end-users   Provided assistance concerning the use of computer hardware and software, including printing, installation, word-processing, electronic mail, and operating systems   Conducted help desk functions and repair fiber optics and a variety of cables   Delegated technicians to conduct day-to-day operations such as system backups and restores, and add, modify, or delete user accounts   Coordinated team to install operating systems, applications and peripherals, troubleshoot user problems, and debug command language scripts, (i.e., passwords, access and control)   Managed 4 Navy personnel over two EKMS accounts consisting of 800-line items United States Navy 1998 to 2015 Network Vulnerability Manager United States Navy 1998 to 2009 Analyzed Information System Security (INFOSEC) measures against known threats and recommended improvements to promote secure utilization of system capabilities.   Managed and implemented controls for the Host Based Security System (HBSS) software application used within the DOD to monitor, detect, and defend the DOD computer network systems   Ensured system compliance with applicable laws, regulations, policies, standards and procedures Skills Active directory, Cisco, Dns, Network security, Networking, Tcp/ip, Virtualization, Dhcp, Tcp, Vmware, Vpn, Security, Sharepoint, Microsoft project, Html, Telephony, Voip, Ethernet, Smtp, Firewall Links http://www.linkedin.com/in/w-peter-walker Additional Information TECHNICAL SKILLS   Software: Microsoft Office 365, Microsoft Project, SharePoint, Access Networking: LAN, WAN, VPN, Cisco, DHCP, DNS, Ethernet, Firewall, Hubs/Switches, QoS, SMTP, TCP/IP, Telephony, VoIP, Wi-Fi Processes: Network Security, VMWare, HTML, Active Directory, Remote Patch Management, Virtualization Operating Systems: Windows, Mac OS, Linux OS

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