

SECURITY GUARD SECURITY GUARD SECURITY GUARD - ALLIED SECURITY UNIVERSAL

Miami, FL Authorized to work in the US for any employer Work Experience SECURITY GUARD

ALLIED SECURITY UNIVERSAL September 2018 to Present Securing premises and personnel by

patrolling property; monitoring surveillance equipment, inspecting buildings, equipment, and access

points; permitting entry Completing production reports, new sales forms, customer invoice forms,

daily vehicle inspection report. Maintain secure environment by monitoring and setting building

and equipment controls. IT Quality Assurance Analyst Spirit Airlines - Miramar, FL October 2018 to

May 2019 Ensuring that products meet certain thresholds of acceptability. Plan and coordinate

quality assurance programs and formulate quality control policies. Improve efficiency and

profitability by reducing waste in several different applications. LAWN TECHNICIAN TRUGREEN

August 2016 to March 2018 Responding on a timely basis to customer requests for telephone and

in-person service calls. Assisting in sales to current customers through contact on route.

Completing production reports, new sales forms, customer invoice forms, daily vehicle inspection

report. WAREHOUSE WORKER GOYA December 2015 to April 2017 Responsible for inventory

control of warehouse merchandise that will be loaded on to trucks for delivery using a computer

scanner which displays the information to be selected and trolley type cart to maneuver through the

warehouse. SUPERVISOR AT&T FLORIDA RELAY - Miami, FL February 2013 to August 2015

Communicating daily with managers concerning business affairs. Taking supervisor calls: included

recording customer accommodations, complaints, inquiries and answering customer questions on

AT&T's Florida relay service. Regularly walk around the unit and answer employee questions /

troubleshoot problems. Completed reports to ATT troubleshoot center for consistent and

unresolved technical problems. Education New Horizons Computer Learning Center - Miami, FL

2018 Braddock Sr. High School ITT Technical Institute Additional Information SKILLS Network

Connectivity Troubleshooting hard/software Analytical Problem-Solving Excellent Customer

Service Communication Skills Technical Skills Microsoft Window server LAN, WAN Group

Policy Installation and Configuration

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