

Information Systems Technologist II - Senior Systems Administrator Information Systems Technologist II - Senior Systems Administrator Senior Systems Administrator Hesperia, CA
Authorized to work in the US for any employer Work Experience Information Systems Technologist II - Senior Systems Administrator Pulau Corporation - Fort Irwin, CA February 2019 to Present
Ensure functionality of the National Training Center Instrumentation Systems(NTC-IS), Help Desk Information Assurance/Risk Management Framework, and Player Unit Maintenance efforts.
Support ~300 internal staff and ~10,000 Army, Navy, Marine, and National Guard personnel, per rotational period. Provide functional direction for lower level assistants and proper training of on-boarding Sys Admins. Generate up to date Standard Operating Procedures(SOPs) for pre, present, and post rotation actions, including back up and secure storage of rotational player unit data and databases. I.T. Support Encore Education Corporation - Hesperia, CA September 2017 to February 2019 Support ~215 staff members and ~2000 students at multiple locations Network and software troubleshooting and hardware repair Work within Windows, macOS, Android, iOS, ChromeOS, and Ubuntu server environments Accurate documentation and record keeping for reporting Manager On-Duty Mattress Firm - Victorville, CA October 2016 to September 2017 Commission based sales environment Strong organizational skills to manage product delivery and transfers Active listening and attention to detail Consistent study of business trends and product details ARCO On-Site Trainer Tesoro Corporation - Long Beach, CA September 2015 to October 2016 Training back office staff on use of proprietary business management software Training front-end staff on use of point of sale software Troubleshooting of hardware and software issues and collaborating with internal team and external sources to provide a consistent delivery, installation, and training Self-managing time for travel and training across the U.S. Education High School Diploma Barstow High School 2001 to 2005 Skills System Admin, Active Directory, Linux, VMware, System Administrator Certifications/Licenses CompTIA Security+ December 2018 to December 2021 CompTIA Server+ August 2019 to Present

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