Network Administrator Network Administrator Network Administrator Madison, FL Work Experience Network Administrator Madison Engineering - Madison, FL 2007 to 2010 Handled technical troubleshooting within an enterprise environment, including system crashes, slow-downs and data recoveries. Engaged and tracked Priority 1 issues, with responsibility for the timely documentation, escalation (if appropriate), resolution and closure of trouble tickets. Education B.S. in Computer Information Network Administration program CAPELLA UNIVERSITY - Minneapolis, MN March 2013 Engineering College Studies 2007 to 2010

Name: Erin Wong

Email: joshuamorris@example.com

Phone: 405.661.4571x592