

Systems Administrator Systems Administrator Systems Administrator/Infrastructure Engineer
Fuquay-Varina, NC Authorized to work in the US for any employer Work Experience Systems
Administrator Ranstad Technology - Durham, NC June 2017 to Present Application of systems
analysis techniques and procedures, including consulting with users, to determine hardware,
software or system functional specifications Design, development, documentation, analysis,
creation, testing or modification of computer systems or programs, including prototypes, based on
and related to user or system design specifications Design, documentation, testing, creation or
modification of computer programs related to machine operating systems Investigate,
troubleshoot, and resolve incidents and problems within defined service level agreements (SLAs)
per Service Now Perform storage presentation of CIFS/NFS for Microsoft and Linux systems
Perform storage presentation of FCoE/iSCSI LUNs for Microsoft and Linux systems, including switch
zoning using Cisco and Brocade Perform daily management and reporting of Netbackup
environment (backups/restores) Respond to backup failures using Service Now Perform daily
management of Netapp FAS/AFF environment (provisioning, backups, DR, restores) Implement
and maintain data replication for both SAN and NAS storage per customer specifications Monitor
SAN and NAS performance, balancing load across subsystems to optimize for highest priority
applications Monitor storage health using vendor-provided tools Complete project work as
required Install, configure and upgrade Netbackup client software on hosts Create backup
policies or schedules to meet customer requirements Participate in actual and test disaster
recovery situations within the scope of areas of responsibility for position Produce and maintain
documentation of all storage, backup/restore and disaster recovery configurations, processes and
procedures Install and deploy "Flexpod" like systems for remote sites (2 x Cisco 2960-X switches,
stacked as a cluster. NetApp FAS2650HA Storage array with 24 x 1.2TB SAS drives. 2 x Cisco
C220 M4L servers running Vmware) Infrastructure Engineer Pfizer Inc. - Durham, NC April 2016 to
June 2017 Perform environment checklist and help support and maintain the data center
documentations. Enter updates for any new hardware installed and remove entries for all
hardware that is replaced Required to meet and escort visitors or other vendors to the data center

Monitor HP Service Center for request and incidents (ticketing system) Help manage the tape loads, backup and offsite storage requirements Receive, log and tag equipment that is shipped in Racking and stacking of routers, switches and servers Basic patch cabling Copper and Fiber Server Migration Assessor (Project Management) HEWLETT PACKARD - Raleigh, NC January 2014 to December 2014 Member of the ALU Server Migration Assessment Team responsible for application migration from COM ALU data centers to FMO HP data centers. * Perform infrastructure discovery and application dependency analysis, determine business requirements of migration. * Hosted workshops with applications owners to identify migration strategies. * Participated in the development of a web base tool to streamline migration. * Coordinate closely with SAS, DBAs, Middleware, Implementation Engineers, Network and Storage teams to ensure successful execution of Migrations. Senior Systems Administrator HEWLETT PACKARD - Raleigh, NC December 2009 to December 2013 Accomplished professional charged with operating as a Senior Systems Administrator within the group tasked with moving and consolidating all Alcatel-Lucent servers in North America to a facility located in Atlanta. * Work with Solaris (8, 9, 10), large disk storage arrays (Netapp), and networking, DNS, NIS * 3rd level support for offshore help desk (Manila) * Manage relationship between the offshore support group (Manila) and the onshore group (USA) * Work as Red Hat, Ubuntu, CentOS. Server and desktop support * Support system installations and patch levels * Maintain backups for the site using Netbackup 6.5 Systems Administrator ALCATEL-LUCENT - Raleigh, NC June 1996 to November 2009 Systems Administrator recruited to configure, deploy and maintain over 500 Windows XP workstations, and 20 servers at the Raleigh worksite. * Participated in designing and deploying the Windows active directory in the North America area for Alcatel-Lucent. * Maintained over 100 Red Hat Linux workstations * Installed and configured all applications at customer's request * Kept machines at current patch levels * Worked on consolidating a number of servers using VMware * Maintained backups for the site using Netbackup 6.5 Help Desk Administrator IBM - Raleigh, NC May 1995 to May 1996 IT Help Desk professional tasked with effectively supporting IBM Point of Sales systems. * Quickly resolved IT related issues for customers in a help desk environment * Adeptly worked on troubleshooting in

order to resolve client issues Education High school or equivalent Skills Solaris (5 years), Linux (5 years), Windows (8 years), TCP/IP (8 years), DNS (5 years), Dhcp (8 years), SAN Storage (5 years), Disaster Recovery (3 years), Client Services (10+ years), Vmware (3 years), Netbackup (3 years), Project Management (2 years), Technical Support (10+ years), System Administrator, System Admin, Active Directory, Red Hat, Linux Administrator Certifications/Licenses Driver's License Additional Information Areas Of Expertise * Oracle Solaris * Red Hat Linux * Microsoft Windows * Tier 3 Support * Technology transfer * Network Services * TCP/IP, DNS, WINS, DHCP * SAN Storage (NetApps) * Disaster recovery * Solutions Engineering * Client Services * VmWare * Netbackup * Project Management * Spanish Fluency

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