

IT Network Administrator/Technician IT Network Administrator/Technician IT Network Administrator/Technician - Maher Duessel CPAs Blawnox, PA I am seeking a competitive and challenging environment where I can serve your organization and establish an enjoyable career for myself. Work Experience IT Network Administrator/Technician Maher Duessel CPAs - Pittsburgh, PA March 2016 to Present Installing hardware and software systems Maintaining or repairing equipment Troubleshooting a variety of computer issues Offering technical support on-site or via phone or email IT Support Analyst Ascent Data July 2015 to March 2016 Offering technical support via phone or email Troubleshooting a variety of computer issues Waking servers on LAN. IT Intern Maher Duessel CPAs - Pittsburgh, PA February 2015 to July 2015 Installing hardware and software systems Maintaining or repairing equipment Troubleshooting a variety of computer issues Offering technical support on-site or via phone or email PC Technician Computer Reach - Pittsburgh, PA July 2013 to July 2013 nonprofit) Upgrade / Troubleshoot hardware for PC / Mac Image upgraded PC / Mac with Edubuntu via Linux PXE server Education Associate's Degree in Computer Networking Systems ITT Technical Institute - Tarentum, PA March 2015 Skills Active directory, VMware, Firewall, Deployment, Customer service, Microsoft office, Microsoft office 2010, Office 2010, Windows 7 Additional Information SKILLS Microsoft Office 2010-2016 Office 365 Active Directory Group Policy PST creation/deployment Customer Service (Phone) Attention to Detail Hardware Upgrades / Troubleshooting Memory Upgrades Firewall (Meraki, Sonicwall) Anti-Virus (Bitdefender) Operating Systems (Windows 7, 8, &10) Microsoft Server 2008, 2012 r2, 2016 Reimaging machines VMware

Name: Megan Rubio

Email: fdawson@example.net

Phone: +1-742-789-5503x1637