

Systems and Network Administrator Systems and Network Administrator Systems and Network Administrator - Susquehanna International Group Work Experience Systems and Network Administrator Susquehanna International Group July 2017 to Present Networking and systems troubleshooting Escalating issues to external vendors Account creation and modification Maintenance of Tidal jobs Implements and decommissions servers Assess and action incoming alerts Part of 24/7 Data Center support team Responds to emergency situations Advanced System Administration DNS record management and maintenance Monitoring of critical systems Switch port configuration operations tech Morgan, Lewis, & Bockius LLP April 2016 to June 2017 Infrastructure Engineering April 2016 - June 2017 Sept 2014 - March 2015 Dispose of and destroy old hardware Maintain storage facilities Shipping and receiving Removal/Installation of operations tech Data center equipment upgrades Assist with 3par system installation Processing equipment slated for disposal Maintain/Update network documentation Track completed tickets for hardware Data destruction and recycling Operations Assistant Morgan, Lewis, & Bockius LLP March 2016 to September 2016 September 2016 - March 2016 Manage switch and router ports Implement and maintain network equipment Audit switch and router port activity Maintain networking documentation Automate port inventory Network port tracking and testing Education Bachelor of Science in Information Technology in Networking Drexel University 2012 to 2017 Skills Active Directory, Networking, Technical Support, Windows, Windows 7, VMware, Microsoft Office, Customer Service

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