

Network Administrator Network Administrator Evanston, IL Solution-oriented IT Professional focused on developing and implementing strategic plans and process improvements, building and maintaining internal and client relationships, and identifying and resolving operational issues. Knowledge of, and experience in, project management, vendor management, database management, IT troubleshooting/repair, Windows OS/server, and implementation of security measures, as well as dynamic web programming, system analysis and design, cloud computing, and software licensing

Work Experience Network Administrator Steps to Life - Derby, KS November 2014 to Present Troubleshooting and resolving complex network issues (LAN, WAN, VPN, etc.) and other network systems problems to resolve outages and interruptions in a timely manner Planning and supporting network and computing infrastructures, handle network backup/restore operations, monitor network performance, and implement performance tuning Configuring network security appliances and measures protecting data, software, and hardware, and manage network protocols and layers (TCP/IP, HTTP, SSH, FTP, DNS, etc.) Coordinating and implementing network software/hardware upgrades and network solutions. Procure, configure, install, and maintain network services, equipment, and devices

Information Technology Specialist November 2014 to Present Conceptualizing and implementing short- and long-term strategic plans to ensure infrastructure design and capacity meet existing and future requirements Serving as the lead technology resource responsible for the architecture of custom technologies and solution capabilities required to meet the organization's growing information technology requirement

Student Tutor Wichita State University - Wichita, KS September 2017 to July 2019 Create study guides and exam preparation materials resulting in a 20% grade increase for 90% of tutees Utilized student performance data, assessed student understanding, mastered relevant course material to customize individual tutoring approach tailored for each student Provide coursework assistance to fellow students in Financial & Managerial Accounting, Financial Management, and Programming courses.

Nursing Assistant Meridian Rehabilitation & Health Care Center - Wichita, KS May 2013 to November 2014 Encouraged and addressed to residents' needs and facilitated patient-staff interaction Reported health related issues to senior medical staff and facilitated patient-staff

interaction Education Bachelor of Arts in Business Administration in Information Technology and
Management Information Systems Wichita State University - Wichita, KS May 2019 Skills
MICROSOFT VISUAL STUDIO, VISUAL STUDIO, C#, HTML, BOOTSTRAP, Vmware, Windows,
Active Directory, Technical Support, Networking Links <http://linked.com/in/nelsonkerandi>

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