Front End Web Developer/Designer Front End Web Developer/Designer West Des Moines, IA A bright, talented and ambitious IT support technician with a strong technical background who possesses self-discipline and the ability to work with the minimum of supervision. Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organize and present complex solutions clearly and accurately.   Looking for a suitable IT support technician position with a successful and dynamic company that offers room for progression. Authorized to work in the US for any employer Work Experience Front End Web Developer/Designer Optimal Systems Company - Egypt, AR May 2010 to Present Ismailia   Training in Web Develop and Web Design Develop and Design Websites using PHP, MySQL Programming Languages And Macromedia Flash, Action Script and PhotoShop for Designing IT Technician Free Lancer June 2009 to Present   Responsible for the installation and maintenance of IT equipment including (but not restricted to) printers, scanners, X-terms and workstations. Supporting customers using remote access technologies and also by visiting client sites.   Duties: Diagnosis of desktop, application, networking and infrastructure issues. Experience of supporting a wide and varied client base. Troubleshooting PC's, laptops and mobile devices. Providing 1st/2nd line support to users. Administering the IT department's policies and procedures. Installation and support of telecommunication equipment. Maintaining a log of all problems detected and system backups. Responsible for maintaining backups and for project work such as new builds. Working closely with software suppliers to resolve operational issues. Responsible for supporting: Windows XP/Vista/Windows 7/ Office 2003 and 2007, Windows Server, Small Business Server 2003/2008, Active Directory management Exchange 2003/2007, Blackberry Server/Windows Mobile, Backup products, Anti-Virus products, DNS/DHCP, TCP/IP, Ethernet, wireless router and Firewall Configurations.   Total Training in Web Develop and Design Field using PHP, MYSQL, CSS, JavaScript, Flash, Action Script and ASP.Net   Working with Windows and Linux based Systems Trainer IBM Center Ismialia - Egypt, AR November 2009 to January 2010 Ismailia Course in C# Programming Language Trainer AUC Ismailia - Egypt, AR January 2005 to February 2005

branch Ismailia   Course in C++ Programming Language Education Bachelor's Skills ASP (8 years), ASP.Net (8 years), Flash (8 years), MYSQL (8 years), PHP (8 years), Javascript, NET, Angular, C#, Wordpress Additional Information Computer Skills: ? Microsoft Windows and Office (Word, Excel, PowerPoint, Access, FrontPage).   ? Experienced with the internet surfing; for education and entertainment.   Programming Languages: ? JAVA & C# Programming Languages ? Oracle developer suite (forms, reports and PL/SQL) using Oracle database 10g ?SQL Server 2000, 2005 Database ? Good knowledge of C / C++ Programming Language   Web Technologies: ?PHP & MYSQL ?HTML. ? Good knowledge of Joomla ? Good knowledge of CSS ? Good knowledge of JavaScript ? Good knowledge of ASP.Net ? Good knowledge of XML   Graphics Skills: ? Photoshop ? Flash ? Action Script ? Dream Weaver, Movie Maker & PowerPoint   Personal Skills: Excellent time management and communication skills   Ability to meet deadlines successfully maintaining the quality of work   Strategic, Focused and highly result oriented.   Able to work in group, under pressure, manage stress, teaching others, helpful, creative and calm.   Ability to learn any new features and software

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