Senior Systems Administrator Senior Systems Administrator Senior Systems Administrator -Tekmanagement Medford, OR Work Experience Senior Systems Administrator Tekmanagement -Medford, OR October 2014 to Present Helpdesk Support (Phone, Remote and Onsite) Active Directory/Exchange Server Deployments/Upgrades VLAN, Subnetting, Routing, WLAN, Remote Appassure, Altaro, Shadow protect Backups Sonicwall (TMG) security products access. VPN HIPAA Compliance Remediation Security Awareness, HIPAA, PCI Web Filtering, Websense, Share Point Setup & Management HyperV and Vmware Hypervisors Setup Client OpenDNS software and hardware Microsoft Windows 8.1 certification Onboarding of Contract clients Office 365 Deployment & Migration DPI SSL Implementation Account management 30+ clients Cloud deployment A/D (Azure) Senior Support Technician Seven Networks - Redwood City, CA March 2006 to July 2014 Maintenance and repair of computer systems and Servers Administered Exchange/Active directory (several domains) Provided Desk Side Support for 130-150 employees (including Remote) Setup software and hardware systems for employees Install and upgrade Exchange Active Directory Education Associates degree in Computer Network Systems in Computer Network Systems ITT Technical Institute - Lathrop, CA Skills Active directory, Cisco, Exchange, Tcp/ip, Vlan Additional Information Twenty-eight years of experience in computer repair, diagnostics, and assembly. Mechanically inclined, proficient with hand, power, and soldering tools. Fully trained customers in maintenance and operation of equipment Excellent interpersonal skills, Team Player with Good oral and written communication skills IT Skills: \* Windows/Server 7/8.1/10 2008/2012R2/2016 \* Microsoft Active Directory \* LAN, WAN, TCP/IP, VLAN, VPN \* Sonicwall TMG, Security \* Vmware/HyperV \* Rapid Recovery, Altaro, Veeam \* Microsoft Exchange 2003/2007/2010/2013/365 \* Microsoft Office 2007/2010/2013/2016/365 \* Dell, HP,

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