

Cloud Systems Engineer Cloud Systems Engineer Cloud Systems Engineer - USWired San Jose, CA Work Experience Cloud Systems Engineer USWired April 2018 to Present Manage the daily activities of all desktop support engineers on my team. Support 100+ companies around the world with their on premise and cloud infrastructure with Team and personally responsible with 30+.

Architect and deploy mass network, cloud, and server infrastructure. Work within the Microsoft Cloud, including everything within the Microsoft 365 umbrella, Azure, Exchange, Sharepoint, MDM, etc. Regularly perform migrations from various mail sources to Exchange Online and Microsoft 365. Design, deploy and maintain Microsoft on premise infrastructure, including Hyper-V clusters, VMs, Active Directory, Exchange 07-19, etc. Design and management of VMware and VCenter clusters. Administer Linux and NIS environments for engineering teams. Use deep knowledge of network architecture, TCP/IP, layer 3 networking, PAN, Sonicwall, Cisco, and Fortinet firewalls to deploy and maintain multi-site layer 3 networks. Systems Engineer USWired July 2016 to April 2018

Supported 50+ companies around the world with their on premise infrastructure. Completed desktop support tickets in all layers; network, application, OS, and Hardware. Worked with team to resolve their own tickets and set myself as a point of escalation for any issue. Regular on-premise scheduled visits as a way to always show a friendly competent face to USWired's best customers. Co-Founder Peppermint Cloudz July 2015 to May 2016 Co-Founded an e-juice company with my brother in an effort to raise money for my step father who was battling lung cancer from many years of smoking. Electronic cigarettes were a major factor in saving his life and our efforts to raise awareness were a loud voice in what was at the time a fledgling industry. Managed day to day finance and technical operations. I designed, implemented and maintained a complex web of business automation for B2C and B2B orders. My automation engine was powerful enough to sustain \$250k worth of orders with only the two of us as working employees. Senior Systems Administrator Dynamic Integrated Solutions June 2014 to July 2015 Systems Admin for 250+ Employees. Managed a team of 4 engineers. Daily tasks included On boarding/Off boarding, Active Directory, Network Architecture, VMware, Data Analysis, VOIP, VPN, Microsoft Windows Server, Exchange Server, TCP/IP. Acted as the point of contact between management of all

departments and CTO to manage upkeep of and design solutions as necessary. I was in charge of upkeep for all network infrastructure and managed projects handed down to me from the chief officers with my team. Built hard iron infrastructure to house roughly 100 virtualized Windows sessions at a time, through nComputing thin clients, distributed amongst various departments and offices in the building. Each department had their own VM, with unique permissions, GPOs, and applications. The building had 2 Active Directories, 2 DHCP/DNS Servers, and 2 Exchange Servers. Managed VOIP phones through a Cisco UC 560 at both offices. Designed air-gapped offices to reduce external attack surface. Co-Founder and Tech Lead Zeus Digital Solutions November 2009 to June 2014 ZDS is a high tech repair company helping many fortune 1000 companies with out of house, in house IT. It provides business services, residential services, cabling, desktop support, and a friendly, helpful IT staff based out of Santa Clara, California. I co-founded ZDS in college with a close friend of mine where we worked hard to expand our roster of clients to over 50, after which we sold the company to a competing firm in 2014. I managed a team of over a dozen contractors. Some of our most memorable clients below. Silicon Turnkey Solutions Pandesa Corporation SunMan Engineering Sharevault El-Observador Newspaper Education Associate Skills Active directory, Cisco, Citrix, Itil, Exchange, Network Administration, Strategic Planning, Customer Service, Vmware, Vendor Management, VoIP, IT Management Assessments Management & Leadership Skills: Impact & Influence Expert August 2019 Measures a candidate's ability to adapt their leadership style to accomplish goals using rational or emotional appeal. Full results: [https://share.indeedassessments.com/share\\_assignment/nrwtu5z5teruptls](https://share.indeedassessments.com/share_assignment/nrwtu5z5teruptls) Critical Thinking Expert August 2019 Using logic to solve problems. Full results: [https://share.indeedassessments.com/share\\_assignment/netm4dncqgzntma6](https://share.indeedassessments.com/share_assignment/netm4dncqgzntma6) Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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