

Enterprise Technician Enterprise Technician Enterprise Technician Austin, TX Authorized to work in the US for any employer Work Experience Enterprise Technician Global Resale - Austin, TX February 2019 to Present Various server hardware diagnostics and repair Azure and VMWare administration Provided remote and onsite customer support to various companies Desktop support and Corporate Server Administration Help Desk Team Lead/ Security Administrator Apriva LLC - Scottsdale, AZ April 2018 to September 2018 Managed Ticket queues and mentored junior technicians Responsible for meeting all internal SLA's and ensuring quality customer satisfaction Desktop support and Corporate Server Administration Mobile device management (iOS and Android devices) Vulnerability management utilizing Qualys and other tools System Administrator/Contractor Signature Consultants - Scottsdale, AZ October 2017 to January 2018 Administered security policies and procedures Responsible for Microsoft DHCP, DNS, AD, and Exchange administration Desktop support and administration Windows Administrator/Contractor Wyndham Hotels - Phoenix, AZ April 2016 to June 2017 Responsibilities included migrating properties to Windows 2012 servers in addition to providing maintenance, security, testing and upgrades to ensure reliability and improved system performance. VMWare administration and support Basic AWS Administration/Support Support Administrator/Contractor TeamLogic IT - Phoenix, AZ December 2015 to April 2016 Provisioned Windows Server 2008R2 and Windows Server 2012 Standard and Enterprise. Office 365 Administration Provided onsite support to various customers ranging from server installation to network troubleshooting and installation System Administrator/Contractor ClearData - Tempe, AZ October 2015 to October 2015 VMWare 3.1 - 5.0 support and administration Managed GPO, DNS, DHCP, IIS and RDS for several ClearDATA customers Responsibilities included provisioning new customer servers on Windows Server 2008R2 and Windows Server 2012 Standard and Enterprise System Administrator Apriva - Scottsdale, AZ May 2013 to October 2014 SSL certificate application support, both Linux and Windows based. Additional responsibilities included Nessus and Qualys guard administration and management Responsibilities include managing development PKI test environment, in addition to assisting the development team when implementing new certificates into various code and mobile

devices VMWare/VSphere administration and support Regional Support Engineer ProNet Solutions - Phoenix, AZ August 2012 to May 2013 Managed, installed and configured multiple VM production and development environments Responsible for providing both on-site and remote support for several financial institutions on a consultant basis. Tasks would range from on-site troubleshooting of network equipment and server configuration Provided Citrix administration/support both on client and server side MS SQL 2005/2008 Administration and Support IT Security Analyst Apriva - Scottsdale, AZ August 2008 to August 2012 SolarWinds Administration/Support Provided WiFi support and administration in addition to vulnerability testing to ensure security compliance Responsible for managing and configuring multiple VM environments for both development and production utilization Developed, implemented and maintained company patching policies Setup up and maintained user desktops and laptops according to company specifications utilizing applications such as TrueCrypt and BitLocker to maintain security compliance Network Operations Engineer Pulte Homes - Tempe, AZ October 2006 to August 2008 Responsible for various process improvement initiatives that assisted with streamlining work-flow and ticket handling Created and maintained documentation for multiple systems, policies, and procedures SolarWinds Administration/Support Technical Support Consultant ProNet Solutions - Phoenix, AZ January 2005 to October 2006 Symantec and McAfee virus application support/administration Migrated both AD and Exchange to updated server hardware Responsible for Microsoft DHCP, DNS, AD, and Exchange administration Assisted with upgrading multiple Citrix and Windows environments Links <http://linkedin.com/in/corderoanthony> Additional Information VMware Administration WiFi Administration/Installation MAC OS X Administration Window Server 2003-2012 R2 Administration SafeNet LunaSA/EFT Juniper/Cisco Administration Symantec Exec 11D-2014 AWS Administration DNS, DHCP, IIS, AD and Exchange Administration

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