

Network Administrator Network Administrator Network Administrator Oceanside, CA Work Experience Network Administrator United States Marine Corps May 2017 to Present Provides support to the Marine Corps Enterprise Network through Layer 1 and Layer 2 troubleshooting and customer service. Handles work order management and incident response in a timely manner. Responds to customer service calls and assists in finding a correct solution based on their needs. Provides on-site support to customer in the form of Layer 1 support. Utilize the Microsoft Office suite to organize data and provide reports. Education High school or equivalent Skills Technical Support, Networking, Windows, Remedy (1 year), Customer Service (1 year), Customer Relations (1 year), Customer Service Skills (1 year), Troubleshooting (1 year), Teamwork, Information Technology (1 year) Military Service Branch: United States Marine Corps Rank: E-3/Lance Corporal Certifications/Licenses Secret Security Clearance May 2017 to May 2027

Name: Laurie Guerra

Email: russellalexandra@example.com

Phone: 7462596305