

IT Manager IT Manager IT Manager - Intouch Health I am interested in joining and being part of a great organization and finding an opportunity to use my exposure in the medical, manufacturing, engineering and financial environments along with my experience in management, project management, virtualization, systems administration and data centers. Work Experience IT Manager Intouch Health - Goleta, CA 2018 to Present Environment consisted of 500+ HQ, engineers and manufacturing users, 4 worldwide locations and 2 data centers with 24/7 operation Manage day-to-day IT department operations staff scheduling and timekeeping Support capacity forecast Planning Personnel hiring and performance reviews Budgeting and cost control Disaster recovery planning Project management and planning Strategic IT organizational planning Change management administration Data migration & security management Audit and procedure management Developed processes & policies IT systems planning & implementation Audit documentation and policy creation Contract and vendor relations management Departmental performance reporting Cross departmental forecast planning IT Manager US Health Works - Valencia, CA 2012 to 2018 Environment consists of 4,500+ users, 220 locations across U.S. and 3 data centers with 24/7 operation Manage day-to-day department operations Staff scheduling and timekeeping Support capacity forecast Planning Personnel hiring and performance reviews Budgeting and cost control Disaster recovery planning Project management and planning Strategic IT organizational planning Change management administration File Server data migration & security Audit and procedure management Developed processes & policies IT systems planning & implementation Data centers management and consolidation Contract and vendor relations management Managed Virtual Desktop initiative project Departmental reporting Audit documentation and policy creation Managed Data center Relocations VMware VSphere 6.x administration Horizon view 7 administration (VDI) Data center Physical to Virtual conversion VMware ThinApp administration Microsoft Exchange 2010-2013 administration Enterprise Data center Backup administration WAN Optimization administration Active directory security administration Microsoft Software distribution administration Remote software deployment & creation Microsoft server security and administration Linux server installation & configuration Office

365 administration Systems Administrator SR Semtech - Camarillo, CA 2005 to 2012 Environment consisted of 1,500+ users, 20 worldwide locations and 2 Data centers with 24/7 operation Microsoft active directory administration Microsoft Terminal servers management VMware VSphere 6 administration Microsoft, Linux server installations Builds Server OS troubleshooting Asset management SQL database server Administration Microsoft Exchange 2007 administration Oracle 10g administration Microsoft server & AD security administration Automated Software distribution software package creation & distribution Data center and infrastructure management Disaster recovery planning Data center Backup environment administration Epicor administration Audit documentation and policy creation Manager of contract negotiations Data center conversion and consolidation Lotus Notes server Knowledge Backup to Telecom department Vendor & consultant management Contracts and services negotiation Project Reporting and performance tracking Served as department contact for yearly Audits Troubleshooting of desktop and peripherals Copier and related peripheral Troubleshooting Systems Administrator Karl Storz Imaging - Goleta, CA 1998 to 2005 Environment consisted of 1,200 users, 7 locations across U.S. and 2 Data centers with 24/7operation. Netware 5 administration and troubleshooting Active directory services administration Microsoft Exchange 2003 administration Netware Zenworks software distribution Backup and disaster recovery administration Troubleshooting of desktops Automated server security & patching Standards & procedure documentation Class instruction to end user personnel Managed Multimedia web portal Contracts Negotiation for services and equipment Managed consultants and vendors Education Certification in Computer Santa Barbara City College 1996 to 1998 Skills Active directory, Cisco, Exchange, Vmware, Erp, Database, Oracle, Sql, Enterprise backup, Epicor, Netapp, Emr, Microsoft exchange, Asset management, Optimization, Emc, Brocade

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