IT Liason IT Liason Bedford, TX Work Experience IT Liason SPACE BAT 2014 to Present Contract negotiation, Liaison, Strategic Management Business Consultant, High HOSTING SUPPORT 2013 to 2013 inbound call volume. Sold products based on ROI provided by features, benefits, with respect to requirements. PROJECT MANAGER TITRONICS R&D 2009 to 2010 Non-Invasive Brain Sourcing, Pricing, Make-or-Buy, Strategic Management QUALITY Temperature Thermometer: COORDINATOR TITRONICS R&D 2008 to 2010 Prioritize projects, communicate internally and externally. COGS cut by 50%, Sales increased over 100%, 2 new products. Education M.B.A. in Quality Management MOUNT MERCY UNIVERSITY 2016 M.B.A. in is time better spent MOUNT MERCY UNIVERSITY 2013 Skills Microsoft Office (10+ years), Account Management (5 years), Quality Management (3 years), Quality Control (3 years), Project Management (3 years), Manufacturing (3 years), Procurement (3 years), Product Development (3 years), Process Improvement (3 years), ISO (3 years), FDA (3 years), Finance (2 years), Business Development (4 years), IT Management (4 years), Customer Service (10+ years), Change Management (3 years), Documentation (5 years), Excel (5 years), Google Analytics (2 years), Human Resources (1 year), Hiring (1 year), Inventory Management (10+ years), Key Account Management (5 years), Logistics (7 years), Management (10+ years), New Product Development (3 years), Operations Management (3 years), Public Speaking (2 years), Research (3 years), Sales (10+ years), Strategic Planning (5 years), Typing (10+ years), Technical Writing (5 years), Teaching (2 years), Training (10+ years), Usability Testing (5 years), Vendor Management (6 years), Wordpress (2 years), Web Design (1 year) Awards Summa Cum Laude Honors 2014-12 Certifications/Licenses Certified Associate in Project Management (CAPM) April 2016 to April 2020 Insurance License September 2016 to September 2020 Additional Information SKILLS Analytical Thinking Synthetic Thinking Communication EQ Project Management Attention to Detail Trustworthy Team Player Change Oriented IT Pro Results Oriented Collaborative STANDARDS USED ISO: 9001, 13485, 14971 FDA: 21 CFR part 820 and 807

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