

Systems Administrator Systems Administrator Lyndhurst, NJ Proactive IT professional with 15+ years of experience specializing in enhancing operational efficiency while quickly adapting to ever changing technology. Seeking a position to utilize my tenacious drive to succeed in a team driven organization that encourage innovative thinking and opportunities for personal growth. Authorized to work in the US for any employer Work Experience Systems Administrator Samsung Electronics America - New York, NY January 2016 to April 2018 Configured VMware including traffic-counting systems in Samsung's new Technology Experiential Hub in NYC. Consulted with marketing and IT security staff to identify and protect the company's highly secure data and monitored for unauthorized disclosures. Established and maintained fluid interoperability between the Marketing department and Technology Experiential Hub. Managed Samsung Knox operations to control corporate data accessed by employees and to avoid compromising data security. Facilitated communication between departments while providing level 2/3 network support including system monitoring and troubleshooting to resolve issues. Microsoft Exchange & Domino Administrator Marsh & McLennan Companies - Hoboken, NJ July 2005 to January 2014 Successfully mastered networking concepts such as DNS, DHCP, Email, HTTP, SSL, and TCP/IP protocols and applications. Played an instrumental role in 50,000 users migration project - Lotus Domino and Microsoft Exchange databases. Performed advanced troubleshooting skills in a multi-user, high pressure environment. Supported clients in various office locations while working with a ticketing and monitoring system. Lotus Notes Administrator Glaxo Smith Kline - Parsippany, NJ January 2005 to July 2005 Effectively communicated with the infrastructure team in designing and configuring back end mail-files and databases. Technical Lead Cadbury and Pfizer Inc. - Parsippany, NJ July 2003 to January 2005 Demonstrated strong interpersonal skills by cultivating relationships with co-workers from different disciplines with varying degrees of technical experience. Expertly shown comprehensive knowledge of Microsoft Administration and Linux Administration. Mentored junior/I.T interns to learn and succeed in their projects. Helpdesk Analyst Danone - Tarrytown, NY May 2001 to May 2003 Maintained clients' satisfaction through excellent communication and assisted associates and executive level clients with desktop related items.

Served as a vital resource for both VPN and firewall end-point applications. Education Information Technology Chubb Institute - Parsippany, NJ 1998 to 1999 Skills Lotus Notes, Microsoft Exchange, Microsoft Window Servers, E-Discovery, TCP/IP, ACTIVE DIRECTORY, VMWARE, VCENTER, DNS, Active Directory, System Administrator, System Admin Links <https://www.linkedin.com/in/tom318> Certifications/Licenses CompTIA Security+ July 2015 to July 2018 Security Plus certifications. Additional Information In addition to my extensive work experience, I have excellent collaborative skills. I always maintain a professional relationship with all my coworkers and also able to communicate effectively while collaborating in coming up with resolutions during various projects.

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