

Systems Administrator Systems Administrator Systems Administrator Port Saint Lucie, FL Work Experience Systems Administrator Capstone IT inc - Jupiter, FL February 2017 to June 2019 Server / Network / TCP IP / Storage / Security / Web Administration Managing and Maintaining a Microsoft Windows Server Environment Managing and Maintaining a Microsoft Windows Server Environment Managing Exchange Server (Outlook (RPC), Web Access, SMTP and POP3) TCP/IP Administration for support on Windows Server Recommend, schedule and perform network improvements, upgrades, and repairs Installation and Software Maintenance Systems Administrator 2J Data - Jupiter, FL January 2016 to 2017 Lead on site tech (IP cabling and CCTV installation) MS Office migration Windows server Service Manager/Network Installer Word of Mouth Computers - Hobe Sound, FL April 2014 to January 2016 Respond to incoming calls and email to resolve both business and residential computer, peripheral and network issues (MS Office, QuickBooks, V-Space, Servers, Printers, CCTV) Monitor and resolve issues with LabTech(RMM) Determine scope of client's issue and schedule appropriate personnel for onsite solutions (myself or our AV tech) In-house/ onsite network and hardware repair Write Shell scripts to aid in automation of updates and procedures Meet with client to determine AV/CCTV and network needs. Install, test and finalize Tech Vast - Boca Raton, FL February 2011 to January 2014 Remote computer Escalation Tech Tier III Remove viruses Maximize computer performance Utilize variety of software Troubleshoot and repair network and OS Documentation of tickets and resolutions Customer service Maintenance Tech Green Light UPS, Pompano, FL 2010 to 2011 Diagnosed, repaired or rebuilt UPS and computer High Voltage electronics In charge of warehouse operations Supervisor, Builder, Installer Creative Cabinets and Countertops - Lake Worth, FL 2006 to 2010 Supervised shop crew of 8 employees Executed all aspects of building and finishing cabinets Installed cabinetry to contractor specifications Supervisor Contractors Cabinet Supply - Anderson, SC 2006 to 2009 Supervised shop crew of 12 employees Designed cabinets using KCDW software Executed all aspects of building and finishing cabinets Installed cabinets to contractor specifications Owner/Operator Kingston Remodel and Repair - Anderson, SC 2000 to 2006 Contracted and executed remodeling projects with an emphasis on kitchens and

bathrooms (building of tiled showers and floors, installation of in line water heaters and upgrade of fixtures    Upgraded windows, doors, flooring, decks, additions, landscaping    Design, build and install custom cabinetry Repair Technician Ryobi Inc - Anderson, SC 1998 to 2000    Repaired Ryobi power tools; promoted to Shipping Supervisor    Supervised 2 crews of 25 forklift operators Education BS in Business Administration in Business Administration University of South - Carolina, CO 1996 Skills System Administrator, System Admin, Active Directory

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