Systems Engineer Systems Engineer Systems Engineer Mesa, AZ Accomplished Windows/Linux Engineer in the Food, Banking and Healthcare industries. My roles have included all aspects of an organization within IT; design, testing, configuration, documentation, implementation, support, and administration. Proficient at designing and administering computing solutions that substantially improve operating stability, efficiency and profitability. Work Experience Systems Engineer SkillStorm - Tempe, AZ August 2015 to Present Bank of America, SkillStorm, Tempe, AZ  Windows Systems Engineer    Provide customized infrastructure application services and support for the Mortgage Data Technology division   Tier 2/3 level support for Windows 2008 R2, 2012 R2, CentOS 6.5/7, Red Hat 5/6 Linux Server support    Experience maintaining and administering Servers remotely over KVM, IP Switches, remote console, RDP and SSH    NetApp 8 7-Mode managing aggregates, volumes and LUNs   Submission and installation of IIS or Server SSL Certificates using the Venafi Certificate Management System    Buildout, configuration and troubleshooting of IIS 7.5/8.5 Websites, and SiteMinder SSO implementation on IIS Servers    Mortgage Server Application Services and Server Hardware (HP, Dell, IBM) Install, Maintenance and Support Improved SiteMinder SSO install process by identifying key support groups, resolving key issues and documentation   Performed Nagios Monitoring Server 4.1 user and group configuration updates   Buildout of SharePoint 2013 Servers   PowerShell 5.0 Scripting and Windows Server updates and patching    Enforcing TLS and Cipher standards Systems Administrator Blood Systems Inc - Scottsdale, AZ July 2012 to November 2015 United Blood Services Inc., Scottsdale, AZ  Systems Administrator   Provide 2nd and 3rd Tier Support for 3,000+ end users in XP, 7, 8, W2k3, W2k8R2, W2k12 environment    Setup, Configure, Maintain and Support of all Systems and Applications VMware vSphere 5.5 ESXi, VMware Workstation 10    Citrix XenApp 6.5, XenClient 5.5 and Provisioning Services 6.0, Citrix NetScaler    SharePoint 2010, Exchange Server 2010, AD FS 2.0, SSO & Office 365   Active Directory, WSUS, App-V 4.6, DNS, DHCP, Print Services   Acronis 11.5, Commvault Simpana 9.0 and Veeam 7.0 Backup & Restore applications   Sophos Email Appliance, Setup of SSL Certificates for Websites & SharePoint Servers on Citrix NetScaler    IBM, Dell, HP and HP Server Blade Server Hardware Setup and Support   Juniper FC and HP 3Par SANs White

Glove Desktop Analyst Genesis10 - Chandler, AZ November 2011 to May 2012 Bank of America, Genesis10, Mesa, AZ  White Glove Desktop Analyst    Provided Tier 2 Software/Desktop support for 2,000+ end users and 300+ Printers in XP/2008 environment    Provided desktop services at Trading Support type levels for all clients in Case Relationship Management Mortgage,  with a required 15-minute response-time and 2-hour SLA restore    Support of Windows XP/7 Desktops    Developed a Windows Aspect Uniphi configuration tool (phone dialer application) in C#/XML to remotely re-configure *.ini file Report Services Programmer LVM Systems Inc - Mesa, AZ July 2011 to November 2011 LVM Systems, Mesa, AZ  Report Services Programmer    Provided support for 180+ Healthcare Call Center Centers    Provide solutions that support nurse triage, disease management, for Healthcare Call Center clients    Software applications are ECentaurus and NCentaurus which house Healthcare system data for our clients    Created customized reports using Visual FoxPro 9.0 or SQL 2008 SSRS and C# .NET Programmer Analyst/VBscripting Wells Fargo - Tempe, AZ November 2009 to May 2011 Audit & Compliance for Wells Fargo, CDI, Tempe, AZ Programmer Analyst/VBscripting    Audited, re-wrote or created simple & complex VBScripts, PowerShell and DOS Scripts to provide metrics reports    Audited and ensured security compliance of Windows 2000, 2003 and 2008 Servers    Provided monthly Windows Server patching using Altiris Deployment Solution ver. 6.9 and HPSA Client for the Retail Management Team    Analyzed and charted Altiris Server failure trends, comparing trends from month to month Education Programming Certificate Rio Salado Community College - Tempe, AZ October 2016 Skills Active Directory (10+ years), Citrix XenApp 6.5, XenClient 4.1, Provisioning Services (PVS) (3 years), DHCP (5 years), LDAP (10+ years), VMware vSphere ESXi 5.6 & 6.5 (4 years), Sharepoint 2010 & 2013 (2 years), DNS (5 years), PowerShell (6 years), Windows Server 2008 R2, 2012 R2, 2016 (10+ years), Exchange Server 2010 (3 years), Microsoft AppV 4.6 (3 years), Microsoft Hyper-V 2012 R2 (4 years), NetApp 8 7-Mode (3 years), CentOS 6 & 7 (3 years), Redhat 5 & 6 (3 years), Sophos Email Appliance (2 years), AWS Cloud (1 year), Microsoft Azure (1 year), IIS (7 years), Citrix NetScaler (2 years), System Administrator, Vmware, Linux Certifications/Licenses AWS Certified Solutions Architect - Associate September 2017 to September 2019 The AWS Certified Solutions

Architect    Professional exam validates advanced technical skills and experience in designing distributed applications and systems on the AWS platform. ... Designing and deploying dynamically scalable, highly available, fault-tolerant, and reliable applications on AWS. LPI Linux Essentials Present Have an understanding of the Linux and open source industry and knowledge of the most popular open source Applications;   Understand the major components of the Linux operating system, and have the technical proficiency to work on the Linux command line; and  Have a basic understanding of security and administration related topics such as user/group management, working on the command line, and permissions. Additional Information Skills    Platforms: Windows Desktops 7/8/10; Microsoft Servers 2008 R2/2012R2/2016/Server Core 2016; CentOS 6/7; RedHat 5/6    Software: Microsoft Office Suite 2013/2016, SiteMinder SSO, VMware vSphere ESXi 5.5/6.5, VMware Workstation 10, XenApp 6.5, XenClient 4.1, Citrix NetScaler, Citrix ICA Client, MS-App-V 4.6, Hyper-V, Active Directory/GPO management, SharePoint Server 2010/2013, Exchange Server 2010, WSUS, NetApp 8 7-Mode, Juniper FC and HP 3Par Administration, Sophos Email Appliance, SSL Certificates, Citrix XenApp 6.5, SQL 2008, ODBC Interfaces, ADDS, LDAP, IIS 6.0/7.5/8.5, RDC, DHCP, DNS, TCP/IP, FTP, RDP, Telnet    Languages - PowerShell, VBscript, WMI, Linux Bash, Visual Studio 2008/2013, C#, XML, T-SQL, HTML, CSS and CSS3.    Cloud Administration - AWS Cloud Infrastructure (VCPs, EC2s, EBS/S3 Storage, CloudFormation) and Microsoft Azure

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