Project Manager Project Manager Project Manager - Honeywell Network Engineer with 10+ years of experience in IT and security field, managing network platforms and Genetec servers. Skilled in security systems, IP cameras, Intercom devices, Access control systems, Cisco device installations, Internet of Things (IoT), automation; recent Master's degree in Engineering Systems Management with focus on renewable energy & resources. Seeking to utilize skills & knowledge in an innovative company Work Experience Project Manager Honeywell March 2019 to Present   Manage all types of access control systems, intrusion system, IP camera surveillance system.   Design and configure Honeywell systems.   Estimation of all security projects   Assign projects to subcontractors. Troubleshoot Genetec and milestone VMS. Network and Security Administrator Inspiring Technologies Inc - Palos Heights, IL January 2018 to February 2019   Configure/implement network infrastructure components such as routers, switches, wireless controllers, and firewalls   Support worldwide enterprise network configuration changes and perform changes on all network devices during off production hours   Work with level 1, 2 and 3 engineers while changes are implemented and open tickets to support changes and document all commands entered for the change   Manage Genetec servers and ups's, design mapping and configure IP security devices   Work closely with venders on testing and troubleshooting circuit issues   Analyzes data traffic patterns within network infrastructure to detect operational problems and recommends improvements to ensure optimal performance   Investigate/resolve connectivity issues across LAN/WAN   Troubleshoot dynamic routing protocols such as EIGRP, OSPF, and BGP   Investigate/resolve vendor incidents through maintenance contracts   Monitor network traffic to ensure high quality connectivity   Monitor and manage multiple systems for multiple clients remotely and liaised between vendor support and system owners   Responsible for providing in-depth troubleshooting and resolution of problems while complying with customer SLA times   Involved in troubleshooting of DNS, DHCP and other IP conflict problems   Responsible for Data center operations, monitoring and maintaining the network devices   Document and followed the change process as per IT policy it also includes the configuration of port channel between core switches and server distribution switches   Responsible for Internal and external accounts and, managing LAN/WAN and checking for Security Settings of

the networking devices (Cisco Router, switches) co-coordinating with the system/ Network administrator during any major changes and implementation   Assist the certification team and perform configuration of LAN\WAN technologies such as Ethernet, Fast Ethernet, and Gigabit Ethernet   Troubleshooting the Access points using Cisco Wireless Controllers, Cisco Prime & LED Status on the access points Network Engineer Darajat International General Contracting L.L.C - Abu Dhabi, AE March 2011 to December 2016 UAE   Installed, configured and managed Cisco 2811, 2851, 2911, 2921, 2951, 3640, 3825 2500, 3640, 7200, and 7940 Routers and Cisco 2950, 2960, 3550, 3570, 3750, 4500 Switches   Studied and analyzed client requirements to provide solutions for network design, configuration, administration, and security   Involved in troubleshooting IP addressing issues and Updating IOS images using TFTP   Monitored performance of network and servers to identify potential problems and bottleneck   Troubleshot problems on a day to day basis; provide solutions to fix the problems   Configured the access-list and Firewall for customer support   Managed the IP address space using subnets and variable length subnet masks (VLSM)   Worked along with the team in ticketing issues; responsibilities included documentation and support other teams   Coordinated with LAN/WAN/WLAN engineers the development and implements security policy   Configured remote users to access corporate LAN with VPN connectivity   Interfaced with various vendors for company products   Routing Protocols Static Routing, RIP, EIGRP, OSPF, BGP and MPLS   Switching Protocols VTP, STP, RSTP, MSTP, VLANs, PAGP and LACP Help Desk Coordinator/Desktop Support Al-Fairuz Architectural and Planning Bureau - Abu Dhabi, AE March 2007 to March 2011 UAE   Provided tier 1-2 support for internal customers (telephone, email, remote control tools) for all internal technology problems and service requests in a complex technical environment, including hardware/software setup, configuration, problem recognition, research and isolation   Led customers through diagnostic procedures to determine source of error, document and resolve or properly prioritize the incident/request based on impact and urgency and escalate internal customers' incidents in a timely and efficient manner   Assisted in troubleshooting LAN connectivity and hardware issues in the network   Created, updated and maintained technical and non-technical documentation   Facilitated and conduct corporate employee hardware moves;

deploy and configure new branch office equipment   Participated in IT projects or tasks as assigned

Performed workstation imaging for all systems as assigned   Performed system and user administration roles in Active Directory and Group Policy   Performed maintenance and rebuilds of Dell, Lenovo, and HP laptops and desktops   Installed and tested network infrastructure equipment including switches, routers, servers and structured cabling systems   Installed, managed and configured DHCP, DNS Server   Troubleshot Cisco hardware: Inspected devices, interior IOS upgrade, switch port configuration, port monitoring, watch over Flooding Control/ Network port

Analyzed problems reported through 24x7, online customer technical support systems, remote access and created instruction guides Engineering Instructor University of Baghdad, College - Baghdad, IQ February 2001 to October 2005 of Engineering, Baghdad, Iraq   Taught university students AutoCAD, Electrical Measurement Labs (AC/DC currents, etc.) Education Master of Science in Engineering Systems Management in Engineering Systems Management American University of Sharjah 2013 Bachelor of Science in Computer Engineering in Computer Engineering University of Baghdad - Baghdad, IQ 2001 Skills Access control, Intrusion, Control systems, Axis Additional Information TECHNICAL SKILLS   Honeywell Max Pro   Access Control Systems Genetec Server   Axis Cameras   Intrusion Systems   Surveillance Systems

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