

Systems Administrator Systems Administrator Systems Administrator - University of Denver Denver, CO Work Experience Systems Administrator University of Denver - Denver, CO January 2019 to Present

- * Implemented and enforced new Technology purchasing process across campus
- * Managed and maintained software deployment across campus utilizing both JAMF, SCCM and Active Directory
- * Started and Managed IT Computer Recycling Project on campus

Support Specialist University of Denver - Denver, CO July 2018 to January 2019

- * Supported and managed college in all technological endeavors including classroom and desktop support
- * Installed configured and managed over 150 devices in Korbel School of International Studies
- * Worked as Adobe Product Manager/ System Admin for campus rollout of Creative Cloud Resident Technology

Consultant Saint Johns On The Lake - Milwaukee, WI August 2016 to June 2018

- * Worked one on one with residents to assist in computer technology support issues and instruction
- * Assisted in event technology support for live events
- * Instructed group lessons in different computer operating system and program use

Volunteer Tech Assistant Pathfinders - Milwaukee, WI October 2017 to May 2018

- * Maintained Inventory Database
- * Provided Technical Support Assistance to Staff

System Admin Assistant University of Wisconsin-Milwaukee - Milwaukee, WI May 2016 to May 2018

- * Supported clients technological support needs, using ticketing software
- * Performed SCCM management roles, including software deployment, OS deployment, and update management
- * Maintained lab and classroom environment
- * Performed IT support tasks including troubleshooting printers, computer hardware repair, etc.

Education Bachelor of Science in Information Sciences and Technology University of Wisconsin - Milwaukee, WI Certificate Digital Arts and Culture Certificate - Milwaukee, WI Skills System Administrator, Active Directory, System Admin, Vmware, Linux, SCCM Certifications/Licenses Jamf Administrator January 2019 to Present Additional Information

- * Operating Systems: Windows, Unix (Mac OS), Linux
- * Software & Skills: Office 365 Suite, Adobe Creative Cloud, JAMF SCCM, Service Now, Cherwell, Active Directory, Fourwinds interactive,
- * Programing/Markup Languages: HTML, CSS, JavaScript, SQL, PHP, LaTeX

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