

Web Developer, Designer and Consultant Web Developer, Designer and Consultant Web Developer, Designer and Consultant Mason, OH MBA with Digital Marketing and Web Design and WordPress Experience Authorized to work in the US for any employer Work Experience Web Developer, Designer and Consultant Vivial - Kettering, OH May 2015 to February 2019 * Built over 700 small to medium business websites using WordPress and CMS. * Managed high-tier clients' custom WordPress websites. * Collaborated on development proprietary online CMS product. * Provided feedback, bugs and improvements to CMS software development team. * Interacted with clients on an as needed basis. * Assisted account managers in regard to client websites.

Implementation Consultant and QA Associate Berry, Kettering/Moraine - Cincinnati, OH January 2010 to May 2015 * Liaise between vendors, reps, team leaders, digital sales managers, billing and customer relations concerning multiple process and escalation issues. * Assess quality from initial documentation provided by sales, and resolve if appropriate. * Relay resolution and claim settlements to vendors. * Create collateral for sales. * Collaborate with management on best practices and process improvement. * Critique vendor SEM and SEO programs to maximize performance. * Assess vendor website builds, and score according to defined criteria. * Assist production team with current needs in downtime.

Web Consultant/Designer Berry, Moraine - Cincinnati, OH January 2008 to January 2010 Consult with and interview Cincinnati Bell Yellow Page and Independent Market Customers regarding online strategy by telephone and on premise. * Design and produce websites from customer specifications using WordPress and third- party software. * Built over 500 websites using WordPress. * Redesign and update existing customer websites. * Manage over 1,000 websites personally, and track multiple projects simultaneously. * Support and assist sales team. * QA and close vendor produced websites.

Education MBA in Marketing and Information Systems Xavier University - Cincinnati, OH BBA in Marketing and Management University of Cincinnati - Cincinnati, OH Skills Adobe (10+ years), Microsoft Office (10+ years), Wordpress (8 years), Salesforce (3 years), HTML 5 (4 years), MySQL, PHP, Javascript, CSS, Website, HTML5, Drupal, CSS3 Certifications/Licenses Google Analytics Present Google Adwords Present Driver's License Assessments Graphic Design Skills Highly Proficient February

2019 Measures a candidate's ability to create visual media to effectively communicate information and concepts. Full results:

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