

Data Manger Data Manger Data Manager - University of Maryland, Baltimore County Ellicott City, MD Authorized to work in the US for any employer Work Experience Data Manger University of Maryland, Baltimore County - Baltimore, MD August 2018 to Present Train internal users on IT security, including proper use of laptops and protecting against phishing Assist with managing data storage and database locations and permissions Provide input on the creation and edits of contractual Data Use Agreements (DUAs) Advise on server backup strategies Implement promotion channels for databases Create PowerShell scripts to automate and expedite SQL processes Setup projector for presentations Office Manager Statewide Controls, Inc - Ellicott City, MD March 2006 to Present Configure computers, printers including a wireless printer, smartphones, tablets, and wireless router Process bills, write and send checks, and review invoice history with Wintac Assistant Director, IT Enterprise Data Services Workers' Compensation Commission - Baltimore, MD June 2017 to August 2018 Managed and monitored several Microsoft SQL Servers using Redgate SQL Monitor Assisted developers in project creation and troubleshooting issues Assisted with the creation of documentation for IT processes Worked with helpdesk to resolve database, general computer, and network issues Assisted with data and stored procedure changes on the AS400 using DB2 Senior Database Administrator Workers' Compensation Commission - Baltimore, MD August 2016 to October 2017 Created, edited, and deployed SQL Server Integration Services (SSIS) jobs to automate data transfer Implemented SQL management plans Managed a variety of migration projects including physical to virtual servers and older databases to new databases Created and manged SQL servers running on Windows 2012 in a Vmware environment Installed SQL Server Reporting Services (SSRS) and migrated reports to the new system Created and modified SSRS reports Computer Network Specialist-Lead Department of Health and Mental Hygiene, Office of Healthcare Quality - Catonsville, MD February 2016 to August 2016 Managed and assisted with helpdesk tickets entered in Spiceworks Created new user accounts in Active Directory Fixed computers, laptops, servers, networked printers, and network related issues Analyzed procurement bids and recommended company to award the bid Migrated physical server to virtual server in a Hyper-V

environment REACH Database Associate Hillel International - Washington, DC December 2014 to February 2016 Responded to emails from customers, determined the issue, and implemented a resolution Trained users to properly and effectively use REACH CRM in person, phone, and video trainings Ran and analyzed reports based on Logi Analytics reporting tools in REACH and SQL queries Provided AV services for Hillel International Conferences Donor Database Associate Hillel International - Washington, DC December 2014 to October 2015 Entered and maintained data in the donor management system, Donor Direct Tested Donor Direct version upgrades to ensure there were no major bugs Trained staff on how to properly enter and edit data in Donor Direct to fit business standards Technical Consultant, Part-Time Sprint - Towson, MD September 2014 to December 2014 Offered technical support to customers with device issues to ensure quality product experience Demonstrated proper phone use to customers to prevent future product degradation Performed software and hardware repairs on smartphones and explained the resolution to customers Education Post-Baccalaureate Certificate in Cybersecurity Operations UMBC - Baltimore, MD January 2017 to Present Master's in Cybersecurity UMBC - Baltimore, MD January 2017 to Present Post-Baccalaureate Certificate in Cybersecurity Strategy and Policy UMBC - Baltimore, MD January 2017 to May 2018 Bachelor's in Information Systems UMBC - Baltimore, MD August 2009 to May 2013 Bachelor's in Political Science UMBC - Baltimore, MD August 2009 to May 2013 Minor in Judaic Studies UMBC - Baltimore, MD August 2009 to May 2013 Minor in International Affairs UMBC - Baltimore, MD August 2009 to May 2013 Skills SQL, Microsoft SQL Server, SQL, Vmware, Data Management, Powershell, Active Directory, Redgate, Spiceworks, Windows, G Suite

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