

Database Administrator Database Administrator Milwaukee, WI Authorized to work in the US for any employer Work Experience Database Administrator KCP&L - Kansas City, MO January 2016 to Present -Upgraded over 20 SQL servers to the latest service pack level in a 3-month period. -Led a team of 16 core and application DBAs, responsible for the day-to-day operations of the single global instance. -Improved vital processing jobs by reducing process duration by 60%. -Enrolled users, maintained system security, and controlled and monitored user access to the database, operating 24/7, with 40-50 concurrent users at any given time. -Eliminated months of production server issues by systematically troubleshooting and resolving the problem with no further downtime. Web Designer/Developer SPARKS Infosys January 2014 to December 2015 -Created new forms to collect and validate data from the user in HTML5 and JavaScript, which improved completion rate by 55%. -Implemented rigorous process for cross-browser testing in IE, Mozilla and Chrome, which corrected layout issues on 4 main site pages. -As an employee of SPARKS Infosys, developed, enhanced and corrected more than 150 websites for small businesses. -Managed hardware and software for eCommerce department in 2014-2015 (including budgets, purchasing/inventory) and assisted with deployment of assets, reducing costs by \$83,000. -Managed a staff of six programmers and designers on business client Internet/e-commerce web sites. Education Master's in Information Technology Management Campbellsville University - Campbellsville, KY Bachelor's in Computer Science and Engineering Jawaharlal Nehru Technological University, Hyderabad - Hyderabad, Telangana Skills Web Designer/Developer, Java, JavaScript, CSS (4 years)

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