

Windows Systems Team Lead Windows Systems Team Lead Windows Systems Team Lead - IBM
Decatur, AL Work Experience Windows Systems Team Lead IBM - Huntsville, AL February 2017 to
Present Administration of Windows Applications for LOGSA contract and Windows Systems Team
Lead. Direction of Jr. level Windows Admin and tickets. Primary role of STIG and IAVA compliance
in Windows environment. Windows related incident tickets, work orders, and change requests.
Application stages of VM build process and maintenance of Master VMs. ACAS scanning and
reporting. Shavlik patching and server administration. Primary PoC for ASTS physical inventory
system. Windows Systems Administrator IBM - Huntsville, AL January 2015 to January 2017
Administration of LOGSA datacenter Windows environment including 400 physical and virtual
Windows 2008 and 2012 servers and 150 Windows virtual machines. Primary role of STIG and
IAVA compliance and reporting to LOGSA Information Assurance group. ACAS scanning and
reporting. Active Directory administration. VMware administration. WSUS and Shavlik patching.
Systems Administrator III, Bowhead UIC Corp - Huntsville, AL November 2012 to December 2014
Server and systems administration for the U.S. Army Corp of Engineers (USACE) and Engineering
Research and Development Center (ERDC). Primary support for Seapine TestTrack test and
development environment. Project lead on physical to virtual datacenter consolidation and
administration of ERDC datacenter. VM server administration. Local IT support of Huntsville
Bowhead office. Systems Administrator II Future Research Corp - Huntsville, AL March 2010 to
November 2012 Administration of Windows server environment as a contractor for AMCOM G6 CIO
office supporting the Engineering Data Management System (EDMS) for the Army ITSS contract
located on Redstone Arsenal. Providing various support duties including daily server administration,
WSUS system updates, antivirus, HIPS, UPS power systems, tape backups and offsite tape
rotation, Retina security scanning and reporting, CON processing, and IAVA bulletin management
and reporting. Tier 3 support for EDIS application helpdesk issues. Systems Administrator, ADS
Huntsville, AL August 2008 to March 2010 Senior administration of Windows server environment
and business systems for Huntsville facility and field offices. Administration of network infrastructure
including Cisco switches, VPN, and wireless devices. Level 3 support of helpdesk requests and

escalated issues by Junior staff. Active Directory, DHCP, DNS, WINS design and administration. Daily operations management of IS Junior staff. Project support for network integration during corporate acquisition. IS Specialist Toyota Motor Manufacturing - Huntsville, AL December 2006 to August 2008 Information Systems lead for Toyota's Huntsville facility and liaison to Toyota's corporate headquarters in Erlanger, KY. Responsible for budget oversight (annual planning and monthly actual reporting), project management for Huntsville facility, supervision of two contractors, training, inventory and asset management, supervision and compliance for outside vendors and contractors, managing helpdesk tickets and change control process. IT Analyst/Site Administrator Eaton Hydraulics - Decatur, AL November 2001 to December 2006 Managing IT operations for Eaton's hydraulics manufacturing facility, including administration of NT/2000 LAN consisting of seven servers and ninety workstations, minimal administration of one Unix server, management of PBX phone system, design and maintenance of company Intranet, management of contractors, software and hardware maintenance contracts, IT budgeting and project management, Cisco network devices, audio/visual equipment, hardware and software support, purchasing of IT equipment, asset management, and data backup. Management of facility security/access control system with proximity badge access. Served as support analyst on divisional helpdesk system. Promoted to divisional Process Improvement team in 2005. Project manager for site infrastructure projects. Network Engineer U.S. Space & Rocket Center - Huntsville, AL March 2001 to November 2001 Administration of NT/2000 LAN/WAN consisting of ten servers and two hundred workstations, including mail and proxy servers. Supervision of tech support and development staff. Responsible for specifications and purchasing of hardware and software. Installation and configuration of terminal server and thin clients for remote access. Training of company users. Network Administrator Trico Steel Company - Decatur, AL September 2000 to March 2001 Administration of NT/2000 LAN/WAN consisting of ten servers and one hundred fifty workstations, including one proxy and two mail servers. Planning and coordinating projects with IT staff and plant personnel. Daily supervision of staff programmer and hardware technician. Administration of two Citrix terminal servers and thin clients. Design of company website and Intranet. Backup and storage of data. Department

budgeting with IT director. Hired as a contractor after plant closing during transition period. Network Administrator City of Decatur/Decatur City Schools November 1998 to September 2000 Administration of NT LAN consisting of five servers and one hundred workstations, including a proxy and mail server. Configuration of workstations for terminal emulation to AS/400. Advised Mayor and department directors on technology projects and IT budgeting. Supervised purchasing of hardware and software, daily support of workstations and servers, and backup of data. Coordinated projects with software vendors and technical contractors. Served as Webmaster for two websites.

IT Technician Alabama Farmers Cooperative - Decatur, AL June 1996 to November 1998 Responsible for administration of all workstations on a mixed Windows/Novell network. Also responsible for all third party software applications as well as integrating in-house database software. Served as administrator for two Citrix terminal servers and thin clients at remote locations. Designed and maintained three company websites, serving as Webmaster. Education M.B.A. in Computer Information Systems University of North Alabama - Florence, AL July 2006 Bachelor of Science degree in Psychology University of North Alabama - Florence, AL June 1995 Skills Active directory, Citrix, Systems administration, Vm, Database administration, Database, Sql, Access control, Netbackup, Symantec, Deployment, Scanner, Inventory, Control systems, Windows update

Additional Information Special Skills Windows 2008-2012 server and Active Directory administration. Group Policy administration. Intermediate knowledge of SQL database administration. Enterprise messaging systems administration. Citrix administration. Backup administration - Symantec Backupexec and Netbackup. Access control systems. VM ware administration. Vsphere 5x. Windows Update Administration (WSUS). Seapine TestTrack. Shavlik Protect Scanner and Patch Deployment. ACAS SecurityCenter Vulnerability Scanner. ASTS Inventory

Name: Amanda Ward

Email: solomonrobert@example.net

Phone: +1-290-451-6967x599