

Owner/Operator Owner/Operator Owner/Operator - Thomas Lawncare Louisville, KY Work Experience Owner/Operator Thomas Lawncare May 2008 to Present Systems Administrator PCA Pharmacy - Louisville, KY October 2007 to September 2008 Update all work applications for all users Active Directory services for all user updates and changes. Manage Servers; Troubleshoot clients xp computers. While working with 2003 server. Maintain upkeep and Troubleshoot on Zebra and OKI Data Printers, user applications. Maintain a stable work flow to better companies revenue.

10/07-09/08 Self Employed Self Employed - Louisville, KY March 2003 to February 2007 Louisville, KY Computer Specialist Did computer maintenance for customers and upgraded systems Troubleshoot computers for viruses, slow-speeds, user applications, and system failure. Hardware installations and custom designs. Louisville, KY 03/03-02/07 Education Network degree Daymar College - Louisville, KY December 2007 Additional Information Experience in Tier 2-Tier3 problem solving for help desk support Possess excellent computer hardware and software repair skills. Experience building computers according to customer specifications. Ability to meet and/or surpass customer expectations. Flexible; able and willing to learn new skills. Customer server skills in lawn care, computer, and sales environment. Remember a route to each stop specifications.

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