

Service Desk/Help Desk Operator Service Desk/Help Desk Operator Service Desk/Help Desk Operator - Catholic Medical Center Manchester, NH To expand my skills and knowledge in networking, cloud computing, and security through a full-time opportunity. Work Experience Service Desk/Help Desk Operator Catholic Medical Center September 2018 to Present Remote Desktop Support Application Support Windows 10/7, Mac OS Troubleshooting Active Directory Account Administration Print/Projector/Peripheral Support IT Support / Sales Associate Castro's Cigars & Spirits June 2016 to Present Laptop Deployment Printer Support IT Project Management Lean Tech May 2018 to August 2018 Process Management Cyber Security Analyst Intern Lighttower Fiber Networks January 2017 to May 2017 Endpoint Protection Management Mobile Device Management Active Directory Administration Customer Service Specialist Batteries Plus 2010 to 2016 Education Associates Degree in Cyber Security Investigations Manchester Community College Skills Active directory, Vmware, Linux, Application support, Customer service, Microsoft office, Technical Support, Windows 7, Windows, Networking, security Certifications/Licenses CompTIA Security+ June 2019 to June 2022 CompTIA Network+ June 2016 to June 2022 CompTIA A+ June 2016 to June 2022

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