Systems Administrator Systems Administrator Systems Administrator - LYBERTY UNIVERSITY Lynchburg, VA Work Experience Systems Administrator LYBERTY UNIVERSITY - Lynchburg, VA October 2015 to Present Lynchburg, VA Oct. 2015 - present   Educational institution with over 100,000 students both residential and online   Systems Administrator   Responsible for both Windows and Linux servers across development, pre-production, and production   environments (Windows 7, 8, 10, Windows Server 2003, 2008, 2012), (RHEL/CentOS, Ubuntu)   Utilized monitoring platforms to ensure maximum efficiency on all university systems   Daily observed 2,000+ servers and more than 17,000 services   Expected to methodically update system associated configuration and procedures   Performed server performance tuning, configuration, updating of current licenses', and user permissions   Interacted with internal operational groups working synergistically with other admin teams, operational support staff, Enterprise-level Storage, and Backup teams   Performed trouble-shooting for network failures and degraded functionality Administrated user permissions for all staff, faculty, and students   Frequently managed databases such as, SQL, MySQL, and MS SQL Server   Basic experience with PowerShell scripting, along with HTML, CSS, and some PHP   Facilitated and assisted on resolving incidents of business-critical failures   Responded to critical incidents in a timely manner, while doing a root-cause analysis   Managed users and computers on domain network through Active Directory Managed user permissions in Microsoft Exchange, Blackboard, Tableau, CRM, Banner, Adobe Provided assistance with training new system administrators   Follow up with customers to ensure customer satisfaction and system stability   Understanding of datacenter practices   Updated documentation for hundreds of servers   Given tours to executives through our datacenters Worked with vendors to fix known issues on hardware or software   TECHNICAL EXPERIENCE Active Directory   Linux OS (CentOS, Red Hat, and Ubuntu)   AppDynamics   Microsoft Dynamics CRM   Aruba AirWave Network Management   Microsoft Office Suite   AXIS Security Cameras Microsoft SQL Server   Banner 8 & 9 by Ellucian   Nagios XI   DHCP   Oracle PL/SQL   DNS Oracle Enterprise Manager   EMC Application Extender   Service Now   Exchange Management Console   Kiabana   VMware   ADDITIONAL Education Master of Business Administration in

Business Administration LIBERTY UNIVERSITY, School of Business - Lynchburg, VA May 2018

Bachelor in Information Technology, Data Networking LIBERTY UNIVERSITY, School of Business - Lynchburg, VA May 2015 Skills System Administrator, System Admin, Linux, Active Directory

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