Senior Technical Manager Senior Technical Manager Senior Technical Manager - Network Security Operations Center Winchester, VA To obtain a technical management; or Engineering opportunity which allows me to utilize and employ developed leadership abilities, vast experience, strong work ethic, and managerial and technical proficiency. Work Experience Senior Technical Manager Salient CRGT - Fairfax, VA January 2017 to Present Contract Supporting the Department of Veteran's Affairs located in Martinsburg, WV)   Monitor system performance and implement performance tuning   Coordinate planning, design, and installation of equipment using engineering expertise. Supervise and provide mentorship and guidance to Tier II and Tier III Network Security Operation Center (NSOC) teams.   Install new and refreshed network security hardware and software technological systems.   Configure and implement IPSEC Virtual Private Networks (VPN).   Enforce Government Contractor, Network Operation Center (NOC), intra and inter- team policies and performance standards.   Configure and implement Palo Alto Application Firewall security policies. Work with various Cloud Service Providers (CSP), NOC, and Enterprise teams to deploy new Cloud connections and implement requests.   Deploy and configure Cisco Adaptive Security Appliance 5500 series appliances.   Assign responsibilities and monitor project and task status.   Assess employee capabilities and recommend training to encourage growth.   Troubleshoot various models and IOS platforms of virtual and physical Cisco routers and switching hardware.   Administer BigIP F5 GTM DNS and LTM load-balancing to ensure resource availability.   Participate in system conceptual design and documentation.   Collaborate with architectural engineering teams to transition new and upgraded network and security solutions to operational teams, by assisting with the design, testing, and implementation of new or refreshed technology in a large government enterprise network.   Provide Tier III level support for supported network and security systems, to include in depth analysis and troubleshooting using network sniffers and other network management tools.   Interact daily with Program Management and the Government Customer to interpret their needs and requirements.   Maintain existing and develop intra and inter-team processes and procedures to improve operability and communication.   Maintain and create system knowledge articles to include network flow diagrams, documents, etc.   Facilitate and participate in

Management meetings for project and task status briefing.   Review deliverables and initiate appropriate action.   Provide after-hour technical management escalation during network outages, etc.   Participate in Change Management technical assessment review meetings.   Oversee approved maintenance implementation for network security devices and application change orders.

 Manage team to effectively remediate customer service requests.   Assist with compliance reporting and remediation.   Multitask to handle multiple concurrent tasks and projects. Deployment and configuration of Cisco Firepower 4100 and 9300 chassis and security modules. Network Engineer/ Systems Administrator CACI BITS - Sterling, VA September 2016 to January 2017   Deployment, implementation and configuration of Cradlepoint routers   Deployment, implementation and configuration of Cisco ASA 5515x, and 5506x appliances   Configuration and Implementation of Cisco ASA Site to Site IPSEC VPN   Extensive troubleshooting of IPSEC Site to Site VPN   Configuration and troubleshooting of Hughes BGAN satellite terminals   Linux server administration   Linux server and workstation build and deployment   Deployment, implementation and configuration of Cisco 2960x and 3850x switches Network Engineer Information Innovators Inc - Springfield, VA October 2012 to September 2016 NEDIIS Contract Supporting the Department of Veteran's Affairs located in Martinsburg, WV)   Assistant Team Lead experience with duties to include management meeting facilitation, direct communication with Customers and Project Director, ensuring team accountability, delegation of duties, etc.   Experience with the Riverbed Steelhead/Interceptor devices   Configuration of Riverbed Steelhead/Interceptor Load-Balancing/In-Path Rules   Implementation of Riverbed Steelhead/interceptor RIOS upgrade Experience troubleshooting Riverbed Steelheads/Interceptors   Experience with the Citrix NetScaler and configuration of Citrix Web Interface Xenapp sites   Experience troubleshooting Citrix Netscaler/Web Interface device   Configuration of Citrix Netscaler Services, Service-Groups, Policies, Actions, and VIPS   Knowledge of Cisco Identity Services Engine functionality/configuration   Knowledge of Cisco ACS functionality/configuration   Experience with the Cisco Adaptive Security Appliance 5500 series   In-depth knowledge of Cisco ASA 5500 code versions 8.2, 8.4 and 9.x.   Configuration and Implementation of Cisco ASA site to site IPSEC VPN

Extensive troubleshooting of Site to Site VPN   Implementation and modification of access rules and policies   Knowledge of Cisco Remote-Access SSL, ikev1, ikev2, and IPSEC VPN solutions configuration/functionality   Experience troubleshooting Cisco Remote-Access VPN   Experience troubleshooting Cisco ASA's, Cisco Routers, and routing protocols to include but not limited to; BGP and OSPF   Monitored HP Openview, Solar Winds, and Splunk to ensure the health and status of approximately 135 devices   Provide technical support for Veterans Affairs employees and vendors   Write documentation of new technical procedures for team members Systems Administrator/Network Engineer Potomac Fusion, Inc - Chantilly, VA February 2011 to October 2012   Redhat DHCP and Apache web server configuration   Redhat Bind configuration experience   Creation and Administration of Redhat users and groups   Experience with package installations, patch and other server management.   In-depth knowledge of LAN, MAN, and WAN   Configuration, implementation, troubleshooting, testing and management of Cisco Networking devices including but not limited to Cisco ASA firewall 5500 series, Layer2/Layer3 switches, Wireless Access Points, and Cisco IPS   Configuration of Cisco ASA site to site VPN IPSEC Tunnels   Configuration of Windows Server 2003, 2008 and 2008R2 Domain Controllers, group policy management, managing user accounts, assigning user and group permissions, etc.   DNS, DHCP and IIS administration   Avaya phone systems management   Installation and Configuration of Microsoft Windows Server 2003, 2008, and 2008R2   Installation and Configuration of Redhat, CentOS, Ubuntu and Fedora operating systems   Installation, deployment and troubleshooting of Dell and HP Servers   Configuration of Dell, Toshiba, Sony and Macintosh desktops and laptops   Sysprep and create/backup and restore system images with Acronis   Configuration and troubleshooting of network printers and personal printers   Perform routine network maintenance   Administered VMWare ESXI 4.0-5.x, and vSphere for creation and deployment of virtual machines etc.   Allocated resources to newly deployed VMWare ESXI virtual machines.   Uploaded ISO files to the VMWare ESXI data store.   Configured VLANs on the VMWare ESXI VSwitch and assigned interfaces.   Installation of KVM switches and consoles   Rack server and PDU installation   Responsible for the repair, upgrade/maintenance of desktops, laptops/servers   Installation and

Configuration of Microsoft Windows XP/ Vista /7 and 8 Home Premium, Professional and Ultimate Installation of Microsoft Office Suites 2007/2010 etc.   IA Security System auditing Jr. System Administrator E & J Electronics - Manassas, VA October 2009 to February 2011   Responsible for the repair/maintenance/installation of desktops and servers.   Responsible for pre-installation of business servers for site deployment; relating to File Servers, Active Directory, IIS, and DNS. Installation and configuration of Cisco switches and routers.   References are available upon request. Education Bachelor's Degree Western Governors University Skills Active directory, Cisco, Citrix, Infrastructure design, Router, Vmware, Dns, Exchange, Iis, Security, Sharepoint, Deployment, Routing protocols, Ios, Apache, Linux, Unix, Unix/linux, Backup exec, Oracle Certifications/Licenses CCNA Security CCNP Security CompTIA Network+ CompTIA Security+ ITIL CCNA Additional Information SKILLS   Supervisory and leadership experience.   Excellent time management and organizational skills   Strong communication, critical thinking, multitasking, troubleshooting, leadership and customer service skills   Customer service oriented   Network Infrastructure Design and Implementation   Solid Knowledge of Routing Protocols   Cisco Switch administration and configuration of various layer two (2) and layer three (3) switch platforms   Cisco Router administration and configuration   Cisco Adaptive Security Appliance (ASA) 5500 series IOS Configuration   Installation, Configuration and Deployment of VMWARE ESXI, VSPHERE, and VCENTER   Installation and Configuration of Microsoft Office Suites 2003/2007/2010/2013/2016 Installation and Configuration of Microsoft Windows 98/NT/2000/XP/ Vista /7/8/8.1/10   SharePoint Administration Active Directory Deployment and Administration Installation and   Configuration of Microsoft Server 2008, 2008R2, 2012 and 2016   Exchange 2003/2007 Deployment and Administration   DNS and IIS Configuration and Deployment   Administration of Citrix NetScaler appliances   Hardware and software diagnostic and repair   Experience with VMWare ESXI, Workstation, Player, and Oracle VirtualBox   Experience with Unix/Linux   Experience with Apache Experience with Symantec Backup Exec   Experience with Video Teleconferencing System (VTC) Equipment

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