Managed Systems Engineer Managed Systems Engineer Managed Systems Engineer Winter Park, FL I've been a computer pro since 1998. I've taken a couple of breaks along the way, but never have I strayed far from the land of IT. My five-year tenure at Amazon.com, back during their "Get Big Fast" days is a career highlight that both challenged and thrilled me. This is where my skills were broadened and sharpened. A hundred geek stories can be told from this period. Another source of learning was in Microsoft's Server Performance Lab, where I wrote batch scripts to harvest test results and update web pages to track daily trends. After a position at Real Networks, where I was instrumental in the expansion and stabilization of their encoder farm, I joined some old Amazon friends at their consultancy, BlueGecko.net. Here I expanded my knowledge of Linux and Web Hosting, while providing them the ability to offer Windows support to their clients. As a Systems Engineer with Marchex, our small IT team handled everything from everyday requests to start-to-finish company-wide projects, using multiple OSes. Projects included proof- of-concept, procurement, racking and cabling, testing and implementation. After the economic downturn that led to layoffs at Marchex, I followed my entrepreneurial spirit into online selling. I kept my IT skills sharp by taking online courses and subscribing to tech newsletters such as SANS. My second position at Real Networks made excellent use of my broad set of System Administration skills, ranging from Data Center work to Production Operations support of crucial Real Player services. My recent position at Cascadeo Corp. broadened my skills yet again, this time into Cloud Infrastructure via Amazon Web Services. I am currently studying to become an AWS Certified SysOps Administrator. I'm an IT pro and always will be. My skills and experience will make a fine Tony Roberson Systems Administrator / Engineer https://www.linkedin.com/in/tonyroberson lowsparker@yahoo.com 206-331-9997 Authorized to work in the US for any employer Work Experience Managed Systems Engineer Cascadeo Corporation February 2015 to May 2015 Moved to Florida) Tier II and Tier III NOC / Systems Engineer Duties included: o AWS Configuration and Administration o Linux and Windows Support o Diverse Cloud Businesses Supported including: oo Gaming Site oo Workplace Wellness Site oo Real Time Location Sharing Site oo Contact

Information Provider Systems Administrator / Engineer Real Networks April 2012 to October 2014 Contract then Full Time Employee) Combination of Production Systems Administration, Inventory and Data Center Management duties, including the projects, analysis and symbioses that comes with providing this combination of duties. Projects included: o HQ, Data Center and Labs move to new HQ and 2nd Data Center o Finding and replacing all unowned Public IP's o Updating *all* our linux systems to the latest CentOS 5 or latest CentOS 6 Systems Engineer Altogether Home February 2012 to April 2012 Short term contract) Data Center Move Support: including building small data center from bare room to fully functional. Technical Support Specialist SunGard Higher Education December 2011 to February 2012 Short term contract) Centralized Helpdesk Support augmentation for dozens of colleges throughout the United States during Spring enrollment. Online Sales & IT Consulting at Self-Employed September 2009 - December 2011 (2 years 4 months) While selling items on Ebay and Amazon.com, I kept my IT skills sharp by taking Microsoft's online learning classes, reading books and online publications, and performing small IT consulting jobs. Systems Administrator / Engineer Marchex, Inc January 2008 to August 2009 Layoffs) o Windows Server 2000/2003/2008 Administration o Owned Company-wide Backups using Data Domain and CommVault o Owned Company-wide Anti-Virus using Trend Micro on Servers and Desktops o Owned Company-wide Request Tracker Ticketing o System Administration Scripting Systems Administrator BlueGecko.net March 2007 to September 2007 o Windows Server 2000/2003 Administration for all clients o Basic Linux RedHat / CentOS Administration o Microsoft IIS & SQL Server 2000 Administration for all clients o Basic Apache & mysql Administration Systems Administrator Real Networks October 2006 to February 2007 Short term contract) o Encoder Farm capacity expansion and stabilization o Windows/Cygwin and Linux builds o Domain creation and Update Server for Satellite Acquisition Data Center o Wrote custom encoder monitoring and performance tracking via scripts and RRDtool Performance Lab Engineer Microsoft April 2006 to August 2006 Short term contract) o Tested daily releases of Server Operating Systems with test suites including Netbench o Wrote scripts to harvest test results and produce web pages to track daily trending o End-to-end test environment setup, including cabling and switch configuration

Systems Administrator / Engineer Amazon.com April 1999 to February 2004 Full Time Employee) o Owned corporate-wide support for the following server applications: oo Windows Server and Network Monitoring via BMC Patrol oo Calendaring, including the migration from Meeting Maker to Exchange oo Dial-up, including migration to electronic tokens ooo Wrote scripts to monitor log files Badging/Facilities Security 00 for suspicious dialup attempts 00 Merchandising Technologies/Personalization oo IIS support for the initial launch of Amazon Anywhere, first e-commerce wireless app oo Coordination with Security group; planning and implementing internal security measures oo Group Lead when manager was absent Education Florida Technical College 1996 to 1997 Bachelor of Science in Computer Science Orlando College 1986 to 1990 Skills Linux, Bash Scripting, Data Center, AWS, Windows Servers Links https://www.linkedin.com/in/tonyroberson

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