

Systems Administrator Systems Administrator Systems Administrator - DeTar Healthcare System
Victoria, TX Work Experience Systems Administrator DeTar Healthcare System - Victoria, TX 2017
to Present Responsible for supporting 1500 users, 1000 devices, at 5 separate locations
Maintain & upgrade data center of 60 servers Perform EMR systems updates & maintenance
Install & repair PC-based systems in clinical environment Rotate on 24 hour on-call shift
Coordinate updates & system maintenance with CHS corporate support resources & management
Monitor & maintain network performance & stability on LAN, WLAN, & WAN networks of 75 switches
& 500 access points Identify & perform hardware and software upgrades within hospital and
corporate expense and capital budgets Dispose of outdated hardware in accordance with HIPAA
& environmental regulations Independent IT Consultant South Texas 2016 to 2017 Assist
customers with IT-related business decisions Install new retail point-of-sale systems
Troubleshoot and repair wireless network and wireless barcode scanners Diagnose down servers
in critical retail environment Install new domain controllers and file servers Upgrade retail system
software on servers and point-of-sale workstations Diagnose and repair Internet connectivity and
VPN tunnel issues Local Platform Specialist Epicor Software Corporation - Victoria, TX 2009 to 2016
Provide field support for Epicor Software Retail Systems covering over 100 locations in South
Texas. Troubleshoot and resolve hardware and software related matters as primary customer
contact, including maintenance of servers, retail point of sale systems, back office hardware, and
network equipment dilemmas. Prepare ground-up installations encompassing hardware and
software upgrades and remedial or remote repairs at customer sites. Setup and maintenance of
wireless systems, including routers, access points, PC's and laptops. Support for Microsoft
Windows workstation platforms from Windows XP to Windows 10 workstations and Windows Server
2008 and Server 2012 environments. LAN to WAN connectivity using Sonicwall routers, Virtual
Private Network (VPN) connections, and remote access solutions including BOMGAR and Terminal
Server. Support of local server based and cloud based systems. PROFESSIONAL
EXPERIENCE (cont.) Contract IT Support Professional Computer Network Systems - Victoria, TX
2009 to 2009 Migrate workstations for Hallettsville independent school district from a Novell-based

network to a Microsoft Windows Server 2003-based network. Repair servers, workstations, laptops, and printers. Provide support for Windows XP and Windows Server 2003. Run and terminate network drops for wireless access points and workstations. IT Support Specialist Energy Transfer Co - Corpus Christi, TX 2000 to 2006 Responsible for 14 Houston Pipeline offices in South Texas region. LAN and WAN network setup and maintenance. HP and Dell server installation and maintenance. Run nightly network tape backups. Workstation and laptop setup and repair. Technical software installation and troubleshooting. Inventory obsolete equipment and arrange for disposal. Maintain 2 large gas plant control systems controlling Allen-Bradley PLCs. IT Support Specialist Post, Buckley, Schuh & Jernigan - Austin, TX 1997 to 2000 Install, upgrade, and repair workstations and servers Install and troubleshoot software from Microsoft Windows NT Server to Microstation SE Maintain and upgrade the NT Server and Bay Switch Network Administer user database on a 200 person Microsoft Exchange System. Administer a Digital VAX 4000-300 running VMS v.5.4 Run nightly backups on 8 machines totaling 200 gigabytes of data Train the staff on various office applications. Senior In-Home Technician Best Buy - Austin, TX 1996 to 1997 Team Lead for PC repair services team at Austin, TX Best Buy location. Upgrade and repair customer's computers. Answer customer questions about computers and related products. Perform in-house set-up for computers purchased from Best Buy.

PROFESSIONAL EXPERIENCE (cont.) Associate II Dell Computer Co - Austin, TX 1995 to 1996 Test operational integrity and perform software download on racks containing over 600 computers. Install hard drives, floppy disk drives, CD-ROM drives, modems, network cards, sound cards, and motherboards in new Dell computers. Test functionality of 500 system motherboards per day. Education Bachelor of Science in Computer Science in Information Systems University of Houston May 2009 Skills DHCP, MODEM, ROUTER, TCP, TCP/IP, VLAN, VMWARE, VPN, WIRELESS, PAYMENT CARD INDUSTRY, PCI, DNS, EXCHANGE, NETWORKING, SERVICE LEVEL AGREEMENTS, EMR, BIOMETRICS, BACKUP EXEC, FIREWALL, ETHERNET, System Admin, System Administrator

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