

Senior Information Systems Auditor Senior Information Systems Auditor Senior Information Systems Auditor Atlanta, GA Quality-driven and practical IT professional with six years of experience aligning business systems with business policies and guidelines. Looking to bring strong analytical and problem-solving skills to an industry-leading organization. Authorized to work in the US for any employer Work Experience Senior Information Systems Auditor Equifax - Alpharetta, GA May 2018 to Present Perform and administer technical audits to ensure efficiency, accuracy and cost effectiveness of the organization's technology operations. Determine the operation's consistency with technology organizational objectives and standards through various verification procedures and methods. Demonstrate the ability to identify internal control risks, business risks, and operational cost reduction opportunities. Prepare concise and well-organized working papers which accurately reflect the audit tests performed. Discuss preliminary audit findings with management directly responsible for resolution. Prepare reports on the results of the audit and provide recommendations on improvements. ServiceNow Administrator Equifax - Alpharetta, GA August 2015 to May 2018 Responsible for ServiceNow system configuration, requirements gathering and documenting, and workflow customizations. Provide level 2 ServiceNow support for employees. Manage data within tables, the configuration management database (CMDB), import sets, and update sets. Configure ServiceNow user interface, UI policies, data policies, UI actions, business rules, client scripts, configure alerts and notifications. Service catalog owner. Add users, groups, and roles. Collaborate with team members to look for ways to continuously improve our enterprise platform related processes (i.e. Incident Management, Problem Management, Change Management, etc.). Change/Service Request/Incident/Problem management reporting. Provide global ServiceNow technical training. Education Master of Information Technology in Information Technology Kennesaw State University - Kennesaw, GA September 2017 Bachelor of Computer Information Systems in Computer Information Systems Georgia State University Atlanta September 2010 Skills audit (1 year), CSS (Less than 1 year), database (2 years), DB2 (Less than 1 year), documentation (Less than 1 year), HTML (Less than 1 year), IT Audit (Less than 1 year), JavaScript (Less than 1 year), life cycle (Less than 1 year), Maximo (Less than 1 year), Microsoft Office (Less

than 1 year), MS OFFICE (Less than 1 year), PAYMENT CARD INDUSTRY (Less than 1 year), PCI (Less than 1 year), SARBANES OXLEY (Less than 1 year), SARBANES-OXLEY (SOX) (Less than 1 year), Security (Less than 1 year), Software development (Less than 1 year), Software development life cycle (Less than 1 year), system configuration (2 years) Certifications/Licenses ServiceNow Certified System Administrator August 2016 to Present ITIL Foundation Certification April 2015 to Present

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