

Network Administrator Network Administrator Network Administrator - NetFusion Sherman Oaks, CA
Authorized to work in the US for any employer Work Experience Network Administrator NetFusion -
West Hollywood, CA September 2018 to Present Act as a liaison between vendors and arrange
hardware or software repair/support Monitor network performance (availability, utilization,
throughput, and latency) Imaged and deployed 90 desktops and laptops during a client refresh
project Maintain appropriate levels of inventory items and forecast company needs Develop
documentation and instructional materials for end users Install and integrate new server hardware
and applications Server implementations and creating virtual machines Set up user accounts,
permissions, and passwords Support and administer third-party applications Ensure backups are
running and without failure Ensure network security and connectivity Checking for and removing
malware Office 365 support for 30+ clients Manage equipment at client sites Restoring and
repairing systems IT Support Tech California Lutheran University - Thousand Oaks, CA July 2018 to
August 2018 Imaged over 110 desktops and laptops in preparation for deployment with the use of
Acronis software, and over 20 iMacs using JAMF Deployed over 100 desktops and laptops to
classrooms and computer labs over the course of three days Prepared and transferred data for
four faculty computers using MDT and USMT Counting and logging inventory IT Administrator
Well Done Designs - Lancaster, CA August 2016 to June 2018 Maintained and updated Active
Directory; created new users, changed passwords, deleted users, etc. Monitored and managed
email spam filters, firewalls, anti-virus systems, and vulnerability scanners Transitioned the
company to Zendesk, improving communication and ticket turnover rate by 29% Built and
launched two Shopify stores Created and managed the IT budget Repaired desktop/laptops
Setting up Office 365 Self-study/Side Projects Set-up Windows, Debian, Ubuntu, Metasploitable,
and Kali Linux virtual machines as a practice environment for ethical hacking Working towards
CompTIA Security+ certification Education Bachelor's Degree University of California - Los Angeles,
CA September 2014 to June 2017 Skills Active directory, Dns, Firewalls, Networking, Tcp/ip,
Virtualization, Ids, Ips, Vpn, Wireshark, Tcp, Vmware, Css, Security, Linux, C++, Html, Javascript,
Python, Voip Additional Information Technical Skills Systems: Windows XP, Vista, 7, 8,10; MS

Server 2012 and 2016; Mac OS X; Linux including, Ubuntu and Kali; Networking: Wireshark, Google Admin Suite, Active Directory, DNS servers, TCP/IP, VPN, WAN, LAN Programming: Knowledge of Python, C++, HTML, CSS, Javascript Virtualization: Virtual Box and VMware Security: IDS/IPS, Palo Alto firewalls VOIP:ShoreTel, Nextiva Cloud: AWS

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