Systems Administrator Systems Administrator Systems Administrator - Interstate Hotels & Resorts Woodbridge, VA To contribute strong technical skills and leadership experience to your organization. Work Experience Systems Administrator Interstate Hotels & Resorts - Arlington, VA April 2010 to Present * Administer Windows 2003/2008 servers * Administer and Maintain Blackberry Enterprise Server * Patch management using Shavlik NetChk * Performs routine server maintenance   * Supervise helpdesk support functions   * Administer access to shared network resources   * Administration and support of LAN/WAN/VPN technology   * Maintain department Intranet Site   * Provide upper level support to users/clients and helpdesk staff   * Creates and manages the documentation of IT processes, procedures and solutions Systems Support Analyst Interstate Hotels & Resorts - Arlington, VA May 2008 to April 2010 * Installation, configuration, and support of laptops/desktops, and software * Administer user email/network accounts in Exchange 2003, and Active Directory * Created and deployed PC images using Windows deployment service. * Citrix Server administration * Virus and spyware/adware removal and protection * Documentation of IT processes, procedures and solutions * Provide support for users via phone, remote access, and in-person   * Provided tier 2 support for helpdesk team Education B.S. in Cyber-Security University of Maryland University College Skills Graphic Design Certifications/Licenses Security + Present Ability to apply knowledge of security concepts, tools, and procedures to react to security incidents. Additional Information * Excellent troubleshooting and problem resolution skills * Ability to build, manage and maintain Windows 2003/2008 server and Windows XP/Vista/7 workstations   * Extensive knowledge of Apple operating systems and applications * Experience with MS Exchange 2003/2007 and Active Directory * Experience with patch management and back-up operations   * Ability to manage multiple responsibilities, prioritize and organize projects effectively   * Ability to build and manage teams

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