

UX Researcher UX Researcher UX Researcher Provo, UT Authorized to work in the US for any employer Work Experience UX Researcher BRIGHAM YOUNG UNIVERSITY 2018 to 2019 Gathered data for 15+ projects by conducting surveys, usability testing, and interviews. Synthesized insights from gathered data that informed new designs. Developed prototypes for university websites to create efficient user experiences. Student Web Developer BRIGHAM YOUNG UNIVERSITY 2017 to 2018 Programmed a college website as a full stack developer. Learned PHP, JavaScript, and SQL all at once to adjust to the existing code base. Resolved at least five support tickets a day in addition to normal programming duties. Catering Waitstaff BRIGHAM YOUNG UNIVERSITY 2015 to 2017 Led other waitstaff in breakdown and cleanup after events. Ensured quality customer service by engaging the customers during service. Education Bachelor of Science in Information Technology Brigham Young University - Provo, UT Skills Javascript (1 year), Php (1 year), Ux (1 year), User Experience, User Research, HCI, Usability, Ux Research Links <https://zacgrubbe.com> Additional Information AREAS OF EXPERTISE Researching Communication Project Management Wireframing/Prototyping Adobe XD Node.js/React Writing & Editing Adobe Creative Suite SQL C++/Java PHP (CodeIgniter) HTML/CSS/JavaScript "Zac is a dedicated UX researcher. He is willing to find the users and get the necessary input to create a design that will really meet user needs." Joann Vogtman, Director of User Experience, Brigham Young University

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