

Network Administrator Network Administrator Network Administrator - Answering Cleveland
Cleveland, OH Seeking a career in Cyber Security, Information Technology. Authorized to work in
the US for any employer Work Experience Network Administrator Answering Cleveland - Contact
Center - Cleveland, OH 2010 to Present On call 24/7 for network issues Update & rewire network
infrastructure Replace servers and migrate 50 seat domain to Server 2008 R2 Maintain and
program call center platform, Amtelco (Infinity System) Setup & maintain SQL Server and
databases Mirror SQL Server with automatic failover Create failover of proprietary application
services utilizing NLB Maintain legacy access databases Install and configure WSUS Role and
apply to clients with group policy Create custom WOL schedule for clients Create and maintain
automated backup solution (Symantec Backup Exec) Manage Netgear SRX 5308 Gateway router
Setup WAN load-balancing Maintain network managed switches Create Offsite SAN using
Freenas and iSCSI Install compile & configure Nagios/Nagvis network monitor Create live call
center stats dashboard Install & configure XEN virtualization server Compile Big Blue Button
(open source conference software) Create & maintain network documentation Install Spiceworks
to keep track of trouble tickets Create scripts for various automated tasks Install & configure
Remote Desktop Services for multiple remote users Setup & rewire satellite office & join to existing
domain through site to site VPN Install and configure custom CCTV camera and DVR surveillance
system. Install and configure Star2Star voip office phones between 2 sites. Customer Engineer
NCR 2008 to 2010 Worked with a team of 25-30 people Serviced advanced point of sales
systems for large companies (Walmart, Home Depot) Serviced ATM machines Held keys to
financial institutions for after-hours service Setup T-1 equipment, for AT&T business customers, tie
legacy PBX equipment Managed personal parts inventory Maintain a company vehicle Sales
Manager, Network Administrator Ron's Transmission - Elyria, OH 1999 to 2008 Price, sell &
schedule transmission overhauls and service Perform vehicle computer diagnostics Maintain
company parts inventory Setup and maintain a windows 2008 domain & Exchange email server
Setup and maintain company website Install and maintain Asterisk VOIP PBX & wire ip-phones
Education Associate of Applied Science in Computer Network Systems ITT Technical Institute -

Strongsville, OH 2006 to 2008 Additional Information ? Windows Server 2008 R2/2012/2016 ?
Windows Operating Systems 7, 8, 10. ? Exchange Email ? Windows Deployment Services /PXE ?
Windows Update Services ? Microsoft SQL Server 2008 R2 ? Symantec Endpoint Protection ?
Symantec Backup Exec 2012 ? Amtelco Infinity Telephony ? Hyper-V & Xen Server ? Linux-
Ubuntu Server /CentOS ? Asterisk Telephony - Software ? Digium Telephony - Hardware ? Vyatta
Open Source Router -Brocade ? Nagios/Nagvis ? Cisco Core 3 Certified ? Netgear Prosafe
switches & routers ? Own complete network diagnostic tool kit

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