Desk Attendant Desk Attendant CCNA certified Ocala, FL Authorized to work in the US for any employer Work Experience Desk Attendant Economy Inn & Suites - Ocala, FL September 2017 to Present Customer service Desk Clerk Economy Inn & Suites - Ocala, FL March 2017 to Present Managed daily hotel operations such as sales, marketing, employee management, financial management and other business functions Dealt with customer inquiries and customer complaints in polite and calm manner using interpersonal skills Junior Network Administrator Thirtha Elctro Device, Inc - Gujarat, IN April 2014 to December 2015 Education Bachelor of Science in electronics S. P. University - Gujarat, IN Master's in electronics science s.p.university - V V Nagar, Gujarat Associate in CCENT cisco networking - Ocala, FL Associate in icnd2 (CCNA) cisco networking -Ocala, FL Skills CIRCUITS (Less than 1 year), CISCO (Less than 1 year), DNS (Less than 1 year), EXCEL (Less than 1 year), IPV6 (Less than 1 year), LAN (Less than 1 year), MAC (Less than 1 year), MICROSOFT EXCEL (Less than 1 year), MICROSOFT POWERPOINT (Less than 1 year), MICROSOFT WORD (Less than 1 year), MULTIMETER (Less than 1 year), NETWORKING (Less than 1 year), POWERPOINT (Less than 1 year), ROUTER (Less than 1 year), SOLDERING (Less than 1 year), TCP (Less than 1 year), TCP/IP (Less than 1 year), UDP (Less than 1 year), WORD (Less than 1 year) Additional Information Technical Skills: Knowledge of Cisco networking? Switch & Router, ? configuration and troubleshooting methodologies, ? OSI & tcp/ip, ? TCP & UDP, ? Network Topology, ? LAN & WAN, ? Cable issues, ? IPv4 & IPv6 addressing, ? Subnetting, ? VLANs, ? MAC addresses, ? Domain name server (DNS), ? Network time protocol (NTP), ? network address translation (NAT), ? Discovery protocols & etc. ? Designing, Building and operating Circuits, ? Soldering, ? Multimeter knowledge ? mathematical log ? Microsoft Word, ? Microsoft Excel, ? Microsoft PowerPoint, ? QUICK LEARNER

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