

Data Technician/ Network Administrator Data Technician/Network Administrator Data Technician/  
Network Administrator - Alpine Communications Ames, IA Work Experience Data Technician/  
Network Administrator Alpine Communications - Elkader, IA May 2018 to Present Helped  
customers with internet connection issues Aid with networking setup for new customers In  
charge of Lan network and security Experienced with Occam/Calix Blades Have experience with  
mesh wireless networks "Ubiquiti/Comtrend" Have some Linux experience Experience setting up  
user desktops Experience with Windows 2016 essential active directory Experience in installing,  
Managing and Configuring B6 Calix Blades Tech Support DMACC - Ankeny, IA May 2017 to May  
2018 Provide help to users in need of account assistance Help troubleshoot printer issues Step  
users through web accounts and forum access Assist callers to correct departments and people  
Sales Associate MC Sports - Ankeny, IA May 2015 to May 2017 Provide sales, merchandising, and  
expert knowledge on shoes while delivering excellent customer service, proofing cash with a low  
error rate. Helped managers prepare new associates for proofing cash. Resource for new hires,  
regarding product placement and running the cash register. Lawn care expert Spring Green -  
Dyersville, IA July 2013 to August 2014 Provided expertise on reducing the height of the grass,  
while establishing outstanding customer service. Provided services to businesses by removing  
snow. Used my knowledge of Christmas lights to make houses look beautiful during the holiday  
season Caretaker Farley, IA October 2011 to April 2013 Reduced the amount of materials lying  
around the building. Skid loader and fork lift operator. Education Certification Des Moines Area  
Community College - Ankeny, IA May 2018 Skills Router, Router setup, Microsoft access, Imaging,  
Excel, Technical Support, Active Directory, Networking, Windows Additional Information Technical  
Skills Microsoft Access, Word, Excel Router setup and Imaging Hardware trouble shooting.  
Experience with virtual servers.

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