

FedEx Ground Contractor FedEx Ground Contractor FedEx Ground Contractor - ANTHEM TRUCKING, INC Mission Viejo, CA Work Experience FedEx Ground Contractor ANTHEM TRUCKING, INC - Santa Ana, CA 2018 to Present Co-Owner Co-manage day to day operational logistics of 25 full time employees IT manager on all subject matters related to the business systems ? Deployed and manage employee electronic timesheet management system ? Manage cloud base vehicle maintenance record and resource database ? Manage ADP cloud base payroll system ? Manage ELD semi-truck tracking system (location tracking, video, and HOS) ? Manage financial and human resources administration systems IT Supervisor MICROVENTION, INC - Aliso Viejo, CA 2016 to 2018 IT lead committee member assigned with the task of planning and executing a 2-year plan to identify network infrastructure equipment to support a 1,000+ node environment, coordinated equipment assets relocation, server migrations, and scheduling resources. Exchange site coordinator to process of migration 1,000+ accounts from on-prem to MS Office365 cloud services. Manage support team with coordinating and delegating responsibilities. Oversaw the day-to-day support functions of the department team. System buildouts, managed, and configured a datacenter with multiple MS Hyper-V hosts Senior IT Support Specialist MICROVENTION, INC - Tustin, CA 2009 to 2016 Assisted with coordinating company computer assets move to new site location. Stabilize helpdesk support system and single-handed improved response time support requests. Launch and manage Dell hardware (laptops, desktops, and servers) lease solution project. Immediately impacted computing performance with latest hardware components. Created and coordinated a system process to identify expiring leases and swapping out with newer systems. Manage and coordinated the launch of Aerohive wireless enterprise networking solution. Coordinated with network infrastructure team on a roll-out schedule.

Excellent troubleshooting experience desktop, software, server, and networking. System / Network Administrator Consultant PURPOSE FUNDING, INC - Foothill Ranch, CA 2007 to 2009 Upgraded the organization's network with a minimum of downtime while dramatically improving network stability, backup strategies, printing and data moves. Organized and configured the network domain in the corporate office while implementing/ expanding the domain to a remote office.

Effectively secured network internal data and the domain network from Internet threats. Key player in the testing, integration, deployment and support of various software and hardware products and systems. Evaluated each facet of operations and made recommendations for improvements in procedures, products and equipment. System / Network Administrator ENDOCARE, INC - Irvine, CA 1998 to 2006 Responsible for the design, implementation and maintenance of all network infrastructures. Supervised one Network Administrator while providing end-user support on Microsoft and other application software packages. Managed procurement of all software and hardware equipment for the organization. Gained expert knowledge of NT 4.0/2000 Server, Exchange 5.5/2000, LAN Server/Requester, TCP/IP, and Windows for Workgroups. Configured and managed wireless email messaging solutions Blackberry and GoodLink Enterprise. Streamlined network operations and improved productivity through effective reporting, prioritization and customer communications. Maintained servers, switches, firewalls, VPN, WAN/LAN, and routers. Supervised the configuration and troubleshooting of issues on servers/desktops/laptops.

Evaluated and recommended software and hardware upgrades to improve network performance and boost productivity. Managed PBX system equipment and the TrackIT Help Desk system while performing admin duties of add, moves and changes to phones/software. Skills Active directory (10+ years), Cisco, DNS (10+ years), Exchange, Fiber channel, Networking, Scsi, Avaya, Database, Sql server, Sql server 2012, Sql, Raid, Sas, Sata, Backup exec, Dhcp, Mpls, T1 Additional Information

COMPUTER SKILLS ? Networking Environments: Ethernet, Cat 5e/6/7, Coax, Fiber, Wi-Fi ? Wan: DSL, T1, Frame Relay, MAN, MPLS ? Telecommunications: Analog, Video Conferencing, Avaya ? Protocols: TCP, IP, Telnet, DNS, FTP, DHCP, PPTP, SMTP, IMAP, SNMP, POP3, IMAP, HTTP, ARP, ICMP, SSH ? Networking Hardware: Switches (HP ProCurve and Dell) Patch Panels, Punch Panels, Cisco Routers, SonicWall F/W, Avaya, Aerohive, Meraki ? Database: SQL Server 2012, SQL Server Management Studio ? Mobility: iPhone, Droid, Verizon Mobile Administrator, MDM ? Hardware: Dell, Hewlett Packard, Dell PowerEdge, Symbol ? Architectures: SCSI, EIDE, SAS, ATA, RAID, SATA, and Fiber Channel ? Windows Server / Client: Microsoft 365 Enterprise, Azure, Windows 2018 and earlier, File/Print/DHCP/DNS, Active Directory, VPN server, Windows

Radius Server, Windows System Center, Group Policy, SolidWorks, AS400 (JDE), PeerSync ?
Operating Systems: DOS, Windows 7, Windows 10, Windows XP Pro, Linux, Apple OS, Windows
2018 Server and earlier ? Network Tools: Windows performance monitor, DHCP manager, DNS,
MMC, Event Viewer, RDP, TightVNC, PRTG Traffic Grapher, Network Probe, Ping Plotter, Solar
Winds (Engineer's Toolset), Telnet, TeamViewer, Putty, Tera Term ? Communications: Exchange
2013, 2016 (Archiving, Retention, and eDiscovery), Outlook 2016 and earlier, Outlook Web Access,
Video Conferencing, Blackberry Enterprise, MobileIron Technology ? Backup: Datto, Quest,
Veritas Enterprise Backup Exec, and Microsoft Windows backup ? MFP and Printers: Sharp, HP,
HP Plotter, Zebra, Brother, Ricoh, Xerox, HPDirect Print server ? Misc.: Corporate Norton Ghost,
Partition Magic, TrackIT Professional

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