

Residential Service Technician Residential Service Technician Unix / Linux /Windows System Administrator Apple Valley, CA Experienced System Administrator (IBM UNIX/Linux), posses LPIC-1 Linux administration, A+ and Microsoft Networking. Some experience with DNS, YP, Active Directory, Databases (DB2, SQL Server, ping, traceroute, netstat, Tops, DASD, JBODs (RAID), SSA and more). Have written countless Shell scripts to automate various tasks, including LTO tape dispensing for rotation of scratch tape loads in order to complete nightly back-ups in JD Edwards environment. Have done extensive business analysis to identify requirements for Software development (RAD, Clipper, dBase), designed & developed UI's, SQL/programs, reports using Crystal and database inventory control, Accounting, Work-In-Process Manufacturing and Form automation. Have installed simple/home networks, installed ethernet jacks/terminated cable runs,etc. Authorized to work in the US for any employer Work Experience Residential Service Technician Novel SUSE & LPI 2015 to Present LX01 & LX02 Exams Verify at: <http://cs.lpi.org/cafe/Xamman/certification/verify/LPI000339873/5zcnjpou5m> CompTIA A+ 2014/Dec 801 & 802 Exams with approx 850 score on both Contractor Self Employed January 2013 to June 2014 Computer consultant, Home Services technician. IT Support - Mac/Apple, Microsoft & Sun OS Daily Press Newspaper - Victorville, CA March 2013 to January 2014 Supported a mixed (heterogeneous) hardware environment, field user problems (email, application, virus removal, server storage, hardware problems/failures). Establish backup policies for servers using Symantec Backup 2010 & Power-vault 124T, perform computer repairs, Install/config CS2/3, NewsEdit, Pmp4 client installation, 4mm dat backups on Solaris 10/SunFire Server. Metastat software raid Solaris 10. Performed SQL Server 2000/2005 maintenance plans, reorg/runstats/backups. Decommissioned failed assets and maintained living Asset /inventory database. Established HW coding system for asset database for asset inventory/tracking & management. Perform repairs/upgrades on Mac/Intel desk-side computers and replaced failing Solaris hardware. Contractor / Electronic Security Installer All Cities Lock - Paramount, CA December 2007 to December 2009 Design, recommend, Install various panic hardware/electronic surveillance (camera), badge reader/timecard reporting. equipment. Contractor Amcor Sunclipse (Contracted under Jim Nichols & Assoc.) July 2007 to

December 2007 Performed installations of Electronic Access, surveillance, security component installer. Linux server (LAMP) servers & Linux Digital video recording. 07/2007 - 12/2007 Amcor Sunclipse 6600 Valley View St., Buena Park, CA Tivoli Storage manager (LTO), write shell scripts, augment 4GL scripts, worked to learn SRDF (emc) business continuity, perform runstats/reorgs on DB2 environment, worked with RDBMS provider, worked with IBM CEs on repairs, supported after hour calls, HMC/LPAR/VIO pSeries, worked with 4 or 5 LoB managers, Director of Ops and CEO.

Unix System Administrator IBM Global Services January 1999 to May 2007 Performed AIX server installs, upgrades, patch, microcode upgrades, software installs. Setup server performance data capture, performed LVM functions, created file systems, backups in redundant environment. Performed HACMP configuration, monitored TSM, Content OnDemand, mitigated CERT advisories(CIRATs), planned /entered change control, perform scheduled system maintenance (off hour system changes). Installed/configured SSH w/ host based authentication, perform network communication problem determination using native Unix/TCP tools. Familiar with SSA, ESS & FasT storage.. Participated on a 24/7 pager rotation.

System Administrator Sun SPARCstation's Boeing North American - Reusable Space Systems July 1997 to January 1999 7/1997 to 1/1999 UNIX - Specialized Systems Support (CadCam) System Administrator Sun SPARCstation's running Sun O/S 4.1.4 running Oracle 6.x, Ultra2, Ultra30 & 60 w/Solaris 2.6, Install, configure and Exceed X-server & telnet sessions for PC to Unix connectivity. SCSI disk drive testing and RAID unit administration. Windows NT installation & configuration for WS2000 application. Day-of-launch lock down Performed basic Catia installation on stand-alone workstations, configured NIS clients, performed NIM pushes/pulls of distributed system images. (562) 381-3218 Cell - mark.s.kaylor@gmail.com <http://webpages.charter.net/riverupdude>

Automated Systems Analyst / Standard Tooling Liaison Northrop Grumman Corp April 1987 to May 1995 Designed/developed Standard Tooling Catalog using Crystal Reports/Tool ordering/Inventory system using dBase III/Clipper 87/Clipper5 & Zachary Case RAD generator. Created required automation for order processing/reporting & Inventory management. Fiduciary reporting/Charting for Management. Supported physical inventories, Blanket Purchases. Education Education Center - Irvine, CA 1998

to 1998 AA in Computer Programming/Data Processing Cerritos College - Norwalk, CA 1986 Certificate in Sciences Cypress College - Cypress, CA 1984 Skills Tech Support, Desktop Support, Helpdesk Support, Service Desk, Help Desk, Linux, Comptia, Customer Service, Customer Support, Active Directory, MAC Certifications/Licenses LPIC-1 Linux Certified December 2016 to December 2020 Linux Institute LPIC-1 A+ Certified December 2016 to December 2020 CompTIA / Pearson Vue tested Novel SuSE Linux Certified December 2016 to December 2020 Valid Drivers License Assessments Verbal Communication Proficient February 2019 Measures a candidate's ability to effectively convey information when speaking. Full results: https://share.indeedassessments.com/share_assignment/iu8kckbdov6pp4ey Technical Support Skills Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/laulusmzsxwykplb Basic Computer Skills: PC Proficient May 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/h9vf3oxijopuza-n Customer Focus & Orientation Proficient July 2019 Responding to customer situations with sensitivity. Full results: https://share.indeedassessments.com/share_assignment/wsqbn08pugzgeazr Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information Certified Linux+, Novel SUSE (CLA), Certified A+, Certified Microsoft MTA Networking, Certified AIX(4.3) Unix Server, with shell scripting experience. Versed in ITIL (Root Cause analysis, etc.) managed environment - supporting IBM midrange, DLT/LTO Backups, Content OnDemand, MQ series Middle-ware, TCP networking, system hardening & firewall security, Business process automation & application development, hardware troubleshooting & repair. PC/Laptop/Mobile devices configuration/repair - for assorted laptops, desk-sides including Dell, Gateway & HP equipment Familiar working in a virtual home office supporting customers remotely. Have

Name: Michael Sweeney

Email: christophertaylor@example.org

Phone: (989)286-0760