Engineer Engineer Engineer - IPPBX Statesboro, GA I have been in IT since 2007, 12 years on job training and experience. Built a private label Cloud, Certified in IP  based phone systems. Corporate Wi-Fi. Extensive knowledge of Spyware and Malware Removal. Hyper-V and  VMware knowledge. Cisco switching and routing. A can-do attitude that never gives up in order to get the job  done no matter what. Work Experience Engineer IPPBX February 2017 to Present - 40 Hours Per week Monday-Friday     Build and Troubleshoot VOIP networks     Install and maintain ShoreTel VoIP systems     Ensure proper operations day to day with trouble ticket escalation     Build proper client documentation     Troubleshoot major system outages Network Engineer IT Pioneers - Savannah, GA August 2016 to February 2017 - 40 Hours Per week Monday-Friday      Helps with major accounts     Works Engineer and High Level problems     Works with Hyper-V and VMware Field Engineer April 2014 to June 2016 - 40 Hours Per week Monday-Friday  ? Started Help Desk Tier-1 ? Promoted to field Engineer  ? Worked large accounts full time - Palmetto Bluff/ JCB  ? Sonicwall Certification  ? Worked with Shoretel IPBX  ? Learned administration and basic deployment of Shoretel Systems  ? Worked with Connectwise and Labtech Systems  ? Active Directory and DNS Support  ? Server 2012 R2 Support IT Director The Inn at Palmetto Bluff - Bluffton, SC June 2014 to December 2014 - 40 Hours Per week Monday-Friday  ? Acted as the contracted IT Director while working for Hargray. Managed multiple ongoing projects while providing end user support and systems support. ? Virtualized 13 servers to a physical host  ? Setup a Backup and disaster recovery system ? Learned about POS Systems  ? Learned extensively about hospitality WiFi  ? Worked with management staff to develop growth plans for IT  ? Took part in weekly conference calls with hotel corporate  ? Vmware Conversions  ? Dell AppAssure IT Director Michael G. Hostilo, LLC - Pooler, GA January 2014 to April 2014 - 40 Hours Per week Monday-Friday  ? Managed all systems throughout the law firm. This was IT systems using VMware, Needles application, and Zultys IP Phone systems. ? Opened 2 new offices  ? Configured all networking between offices for file shares, VPN's, and phone system ease of access ?  Migrated from onsite exchange to office 365 and setup SSO  ? Vmware ESXI  ? Windows 7 and 8 Engineer Seimitsu - Savannah, GA August 2012 to December 2013 - 40 Hours Per week Monday-Friday   ? Worked as multiple roles

throughout this company. Primarily a Tier-2 Helpdesk administrator I was also the bench worker, field engineer, and WiFi analyst.  ? Deployed multiple Small Business Servers  ? Learned Labtech Management  ? Learned Connectwise  ? Learned Uquiti WiFi  ? Became Zultys IP Certified Network Administrator Speros, INC - Savannah, GA August 2009 to April 2012 - 40 Hours Per week Monday-Friday  ? Became Level Platforms Certified  ? Worked with Connectwise PSA  ? Built a private label cloud using Hyper-V  ? Learned extensive networking knowledge including DNS and V-lans  ? Worked in hosting, medical, and CPA environments Education Associates Of Applied Science in Computer Networking Specialist Ogeechee Technical College - Statesboro, GA Skills Ccna, Cisco, Vmware, Hyper-v, Mcp, Windows xp Additional Information SKILLS    ? Proficient in Office Suite    ? VMware ESXI, fusion, and workstation experience    ? Hyper-V experience    ? A+

? Sonicwall CSSA    ? 2+years Cisco Experience (CCNA Pending)    ? Net+ (Currently Renewing)

? MCP - Windows XP

Name: Christina Martin

Email: jasonshepherd@example.org

Phone: (377)953-2782