

IT Systems Administrator IT Systems Administrator Lead Network Technician- DataCable21
Woodbridge, VA Authorized to work in the US for any employer Work Experience IT Systems
Administrator Hermanek Stover Associates July 2015 to Present Install, configure, update and
maintain computer and networking technology. Monitor security risks and complete hardware and
software upgrades to minimize or avoid threats. Perform data migration and implementation for
server and workstation updates or replacements. Train end-users on correct operation, use of
workstations to maintain optimal performance and functionality of systems through practicums.
Oversee hardware inventory and ordered new supplies. Perform troubleshooting, repair, and
maintenance of computer systems, hardware, peripherals, and telephony. Analyze system
requirements to efficiently isolate and resolve a wide array of technical issues. Perform security
administration functions for user and data access. Implement new procedures and technologies to
strengthen security measures, enhance operational efficiency, and control costs. Education
Bachelor of Science (in process) in Information Technology George Mason University - Fairfax, VA
Present Associate of Science in Information Technology Northern Virginia Community College -
Annandale, VA May 2015 Skills System Administrator, Active Directory (1 year), System Admin (3
years), VMware (1 year), Remote desktop support (Less than 1 year), Microsoft office (5 years),
Windows 7 (6 years), Windows 10 (3 years), VPN (2 years), Server 2012 (1 year), Tenable nessus
vulnerability scanner (1 year), Networking, Cisco, security, LAN Certifications/Licenses A+ Certified
May 2013 to May 2016 Network+ Certification July 2013 to July 2016 Security+ July 2013 to July
2016 CCNA Routing and Switching In process of being certified Additional Information System
Administration | Project Management | Testing & Troubleshooting | Data Backup & Recovery
Provide networking/desktop support and perform systems and account-maintenance tasks.
Expertly manage technical support operations, diligently troubleshooting issues to identify root
causes and prevent recurrence. Handle technical troubleshooting within an enterprise
environment, including system crashes, slow-downs and data recoveries. Initiated transformative
IT policies designed to harden system security, including enhanced measures for password
requirements and user access. Communication skills with 3 different languages: English, Lao,

Spanish.

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