

Systems Administrator Systems Administrator Systems Administrator Irving, TX Work Experience
Systems Administrator JKG Group May 2018 to October 2018 Developed applications used for
increasing the company's efficiency (.NET, python). Worked with and managed MS SQL
database. Managed ERP system. Used Bitbucket and Git for version control. Assisted in
decreasing companies \$11,000 a month MSP bill to \$1,700 Used SSRS Report Builder to create
customer reports with data from MS SQL database. Developed scripts to automate manual tasks
(PowerShell, python, Command line) IT Intern Aerospace Technologies Group March 2017 to
October 2017 Assisted the IT manger with day to day issues. Learned how to administer an ERP
system. Worked directly with end users. Administered Active directory and on-premise
Exchange servers. Administered the company's VOIP phone system. Developed Crystal
Reports views from ERP database Served as interim IT lead while company transitioned from one
IT manager to another Assisted in training new department head Office 365 Exchange Online
Technical Support Engineer Teleperformance U.S.A June 2014 to March 2017 Provide Exchange
Online technical support to Microsoft Office 365 enterprise customers. Utilize Windows Azure
Active Directory Module for PowerShell for managing and troubleshooting issues. Experienced in
troubleshooting migrations to and from Exchange Online. Manage on premise and cloud Active
Directory. Constantly worked in a team environment. Work directly with important and
demanding Microsoft customers in North America, South America, and Europe. Education
Bachelor's Degree in Computer Science Florida Atlantic University - Boca Raton, FL September
2018 Skills C#, C++, HTML, JAVASCRIPT, NODE.JS

Name: Clinton Irwin

Email: yjackson@example.com

Phone: (493)220-1637x98450