

Project Manager/Consultant Project Manager/Consultant Project Manager - TCS / Avis Budget Group Montclair, NJ IT Project Manager with Agile / Scrum and Waterfall experience using Software Development Life Cycle (SDLC). Accomplished in Microsoft AX 2009 ERP, Internet Banking, Call Center projects. Solid technical background with understanding and hands-on experience in software development and web technologies. Extensive experience analyzing problems, data collection, identifying potential solutions. Work Experience Project Manager/Consultant Avis Budget Group - Parsippany, NJ July 2018 to Present at end client's head quarter. Working closely with Avis Budget IT to manage projects together within the budget and on time Overseeing several ABG Back Office on-going and new projects Updating the project status, risk and issue at Clarity PPM. Project budget management. Monitoring project expense vs budget on a weekly base. Resource allocations, task assignment for TCS Back Office team Data Manipulations / Consolidating different projects reports in MS Excel Coordination of Fleet, Accounting, Reporting Adhocs Tasks Coordination of onboarding new developers for TCS Project Manager Antep Rugs - Fairfield, NJ May 2017 to May 2018 at a new start up e-Commerce Company. Integrated Selleractive(Multi Channel inventory Management software) with marketplace accounts. Managed the integration of DesktopShipper tool with FEDEX, UPS and USPS accounts ? Updated my "List Manager" EBAY software application using .NET C#, SQL Server 2008 and eBay API. ? Experienced in data manipulations/ data analyses on Microsoft Excel IT Project Manager (Contractor) Verizon - Basking Ridge, NJ October 2016 to March 2017 Worked at Agile environment. Tools used: Salesforce, MS Office, JIRA ? Managed IPTV Trial Project. Managed complex order processing for trial participants. Helped identifying gaps in IT processes and recommending remedial solutions. ? Coordinated Mobile ID Connect Trial project ? Contributed to Instant Internet Project Trial. Helped to conduct surveys at beta trial. ? Involved in preparing weekly and monthly Executive summary reports ? Experienced in Microsoft Excel data manipulations/ data analyses IT Project Manager / Scrum Master Decision Resource Group - Parsippany, NJ August 2015 to June 2016 Worked as SDLC PM on two internal web-based applications projects. Tools used: JIRA, Confluence, MS Office ? Developed and sustaining relationships with business and

cross-functional project teams. ? Liaise with and provide guidance to the off-shore operations team  
? Acted as a Scrum Master at the beginning of one project. Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings. ? Worked very closely with the Scrum Master for the health of projects ? Managed project scope, schedule and risk including change control process. ? Applied Agile Project Management methodology, tools and templates for completing assigned projects. ? Reported projects status, including schedule, cost, scope, and risk/issue. ? Managed the day-to-day activities of the projects. Maintained and updated the project plans ? Involved in Writing user stories and acceptance criteria ? Collaborated with developers and QA staff to communicate requirements and assist with testing IT Project Manager (Contractor) Johnson & Johnson - Raritan, NJ August 2014 to January 2015 Worked as SDLC PM for the new Reliability process project. Followed agile project management methodology Integrated Reliability features into Service Now ITIL problem management system Conducted weekly status meeting with team leaders at Belgium and India Coordinated Reliability process training sessions before and after end user project deployment Documented and monitored project risks and issues Monitored and evaluated organization's performance after implementing the change management process Communicating with onsite clients and discussing change management policies applied to ongoing projects Prepared weekly status reports Technical IT Project Manager Candela Network - Cedar Grove, NJ March 2011 to July 2014 Tools used: Windows Server 2008, MS Office, Visual Studio .NET, Java, PHP, HTML, JavaScript, SQL Implemented and integrated various projects using eBay, PayPal and Amazon APIs using the agile development principal. Worked with Stakeholders closely to align the company program/ projects Worked with Retail management, Offshore IT and In-house IT staff to analyze and prioritize projects Developed and managed "List Manager" software program using .NET C# and eBay API. Developed and managed a backend IT software where all Paypal, Amazon, Ebay transaction captured. Worked with offshore teams for launching 4 new e-commerce websites Managed Microsoft AX 2009 ERP project ERP system migration project Managed Microsoft ERP AX 2009 project system integration with backend system Prepared critical management SQL reports used to evaluate system and processes

Manipulating, cleansing & processing data using Excel, Access and SQL. Responsible for loading, extracting and validation of client data. IT Project Manager at PMO Bank Asia - Istanbul, TR March 2008 to March 2011 Tools used: HP PPM, MS Project, MS Office Designed and implemented SDLC projects for numerous departments at Project Management Office. Ensured projects delivery on-time, meeting quality requirements, and following the SDLC Conducted biweekly project status updates to stakeholders Regularly monitor the health of project with risk assessment

Internet Banking project lead using SDLC methodologies. (Java JSP technology used for the web application) Managed 3rd party vendor during the development and implementation of internet Banking Project Involved in management of the HP PPM Implementation project Program manager for 2-year Call-Center Conversion projects. (.NET web application) Managed 8-month Corporate Card project (.NET web and client application) Experienced creating Microsoft PowerPoint presentations Experienced in Waterfall and Agile methodologies development at PMO Senior Web Developer Turkey Finance - Istanbul, TR June 2006 to March 2008 Tools used: Visual Studio .NET, C#, HTML, Ajax, MS SQL Server Maintained internal/ external financial web applications. Hands on .NET developer. Adapted SDLC methodology ? Prepared business and technical analyze for different projects ? Integrated mobile password used by bank internet branches ? Developed wire transfer payment through bank internet branch ? Produced city-branch filter on wire transfer (EFT) web page using AJAX ? Participated in Finance Portal enhancement using AJAX ? Worked as a developer on Wire Transfer with IBAN project ? Developed Telephony Banking project over IVR system ? Experienced in identifying workflow bottlenecks and potential solutions ? Experienced with the development and source control methodologies within Team Foundation Server Education M.S. in Computer Science in Computer Science Lamar University - Beaumont, TX 2004 B.S. in Computer Science in Computer Science Marmara University - Istanbul, TR 2000 Skills Scrum Master, Waterfall, SDLC, PMP, PM Links <https://www.linkedin.com/in/erdem-alpay-07a25a>

Name: Melissa Williams

Email: [rivaskevin@example.com](mailto:rivaskevin@example.com)

Phone: +1-971-958-7572x831