

Software Developer III Software Developer III Software Developer III - Onshore Outsourcing - JLL (Jones Lang LaSalle) Charlotte, NC Work Experience Software Developer III Onshore Outsourcing - JLL (Jones Lang LaSalle) May 2018 to Present Developing an app called Goaltracker which is built using Angular 6, Typescript, Kendo UI for Angular, and Web API 2 using .NET Framework 4.6 technologies ? Implemented the API using the Repository Design pattern ? Involves the full software development cycle ? Used by JLL to make sure the goal value is met in terms of saving energy costs Provide technical support and resolve bugs for the IT Usage Policy app which is an MVC app Update all bugs, work items, issues using TFS Created the QA and Production deployment environments in Octopus as well as manage them Implemented OKTA into Goaltracker so users can log in using SSO (Single Sign On) Utilize Pluralsight each week to do 1-hour training on new technologies Software Developer Visix December 2017 to May 2018 Developed an app with two other engineers, called CMS, which involved AngularJS, Angular 4, C#, Javascript and Web API. Created design documentation for each new feature being built into CMS, which was all reviewed and approved by the Team Lead. Resolved all bugs reported by the QA Analyst Software Developer II Onshore Outsourcing - JLL (Jones Lang LaSalle) November 2015 to November 2017 Provide technical support and software development for 10 different apps ? IPMP (Individual Performance Management Program), DealTrak (Retail Lease Management System), E1\_FM (File Management), E1\_CPR, Accelus Screening, IT Usage Policy, IPS Savings Calculator, 3-30-300, Contractor AD Update, LazerCad \* APS.NET WebForms, ASP.NET MVC 4, .Net Framework 4.0/4.5, SQL, HTML, JavaScript, Visual Studio 2015 Develop new features within departmental coding standards to help improve user experience Perform code reviews with Team Lead prior to production deployments Resolve bugs that have been reported from users in a timely manner Complete implementation and test plans prior to production deployments ? Utilize TFS and Octopus for Deployments Update and manage all TFS tickets Understand and enhance requirements defined by Product Management Software Developer Nexidia September 2014 to October 2015 Identified and develop applications/utilities to further assist the support team to improve the deployment of technology Collected, summarized, and clearly articulated information

on software-related issues to Lead Developer   Resolved bugs related to Server Validator and tools used within the Deployment Team Software Developer Strategic Systems and Technology March 2013 to August 2014   Created an asset tracking and check in/out software for Disney   Contacted developers for any bugs that need to be resolved in order to use certain controls   Mentored and trained the Software Engineer Intern in our team regarding programming and troubleshooting   Troubleshoot and analyzed errors in the application by providing a solid solution   Conducted manual tests throughout the application before deploying it to Disney Software Application Specialist RedBeam May 2012 to March 2013   Implemented and installed SQL Server Express 2005, 2008, or 2012 for customers   Handled technical/sales support calls   Troubleshoot SQL, network, software and hardware errors for customers   Upgraded client's database to be used for later versions of the application using RedGate SQL Compare   Conducted web presentations for customers and partners   Conducted web and onsite training sessions to teach customers on how to operate and implement the software in their everyday business Education Master of Science in Computer Science in Software, Systems and Networking University of North Carolina at Charlotte - Charlotte, NC August 2019 Bachelor of Business Administration in Computer Information Systems in Programming Georgia State University, Robinson College of Business - Atlanta, GA December 2012 Skills Visual studio, C#, Git, Html, Javascript, Typescript, Silverlight, Visio, Xml, Ms access, Microsoft sql server, Sql server, Sql, Integration testing, Selenium, Unit testing, Microsoft project, Java, Ms office, Perforce

Name: Amanda Kelley

Email: duranpaul@example.com

Phone: 001-684-523-5525x237