Systems Administrator Systems Administrator Systems Administrator - Reverse Mortgage Solutions Inc Conroe, TX Aspiring IT Administrator looking to utilize my skills within a growing company. Quick learning individual who is seeking to continuously move forward within the Information Technology field. Work Experience Systems Administrator Reverse Mortgage Solutions Inc - Spring, TX June 2011 to Present   Manage & monitor Citrix environment for availability within growing environment   Administer all Citrix applications presented to the user front end   Manage & monitor EMC VNX store / LUNs   Administer and monitor SourceOne email archive   Responsible for machine creation within virtual environment   Manage and administer virtual environment via VMWare   Roll up servers to meet upcoming EOL dates with OS architecture   Package and deploy applications within SCCM as needed   Keep OSD images up to date for needed technicians   Administer EMC Avamar backup. Restore and setup backups as needed   Hardware management of datacenter   Administer servers and workstations patching environment via Ivanti Patch   Administer Sophos antivirus as needed   Work within helpdesk to ensure tickets are resolved and projects are tracked   Help support techs when needed varying on problems / resolutions   Manage network ports   Document all day to day work   Provide documentation on step by step processes   Work with PMO's regarding application & system upgrades   Work with network admins / engineers to resolve network issues   Migrate Exchange 2010 on prem environment into Office 365 Network Admin - Contract Cymetrix Technologies - Spring, TX August 2010 to June 2011   Respond to all network related calls   Build / diagnose employee workstations   Migrate users from Windows XP to Windows 7   Provide desktop support for end client   Provide remote support as needed for end client   Provide printer setup / troubleshooting   Setup network equipment   Deploy physical servers   Provide backup solutions to end clients   Track all calls with proper documentation   Provide customer service to users Skills ACTIVE DIRECTORY, CISCO, CITRIX, SWITCHING, VMWARE, EMC VNX, VNX, SRM, EXCHANGE, STOREFRONT, MICROSOFT OFFICE, EMC Additional Information Skills   Windows 7 Microsoft Server 2008 Microsoft Server 2012 Microsoft Office EMC Avamar EMC SourceOne Active Directory SCCM 2012 Exchange 2010 Desktop Authority Cisco Switching Sophos Enterprise Ivanti Patch Powershell Certificate Authority EMC VNX

VMWare SRM Citrix Studio Citrix Storefront Equitrac Print Management Office 365

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