

Systems Support Administrator Systems Support Administrator Jr. Infrastructure Engineer Charlotte, NC IT/Networking graduate with three years of academics and hands-on experience in designing and implementing wired and wireless LANs, WANs and MANs. Expertise in installing, servicing and testing equipment and software for all platforms. Military veteran with six years of experience in supervising, training and mentoring teammates and implementing tactical strategy. Authorized to work in the US for any employer Work Experience Systems Support Administrator Ashley Furniture HomeStore - Edison, NJ June 2016 to Present Team Leader USMC - Beaufort, SC June 2007 to September 2012 Trained, mentored and supervised a team of 13 junior marines for mission readiness Performed inventory, service and maintenance of over \$500,000 worth of tactical and encrypted equipment Collaborate with other team Leaders to design and implement effective strategies Coordinate with foreign leaders to assist and provide humanitarian aid Train and collaborate with foreign military missions Maintain leaders informed and up to date on progress and performance of team and mission Education Bachelor of Professional Studies in Network and Communications Management DeVry College of New York - New York, NY April 2016 Skills Network Administration (1 year), Windows Server (3 years), VMware (2 years), Active Directory (3 years), System Administrator (3 years), System Admin Links <http://www.linkedin.com/in/erosa23> Military Service Branch: United States Marine Corps Service Country: United States Rank: Sergeant July 2007 to September 2012 Additional Information TECHNICAL SKILLS Networking Cisco IOS, LAN/WAN, TCP/IP, DHCP, DNS, FTP, SSH, Telnet, VPN, NAT, RIP, OSPF, EIGRP, TFTP, CAT5e/6 and Fiber Optic cabling Operating Systems Microsoft Windows 98/2000/XP/Vista/7/Server 2008/8, Fedora, Raspbian, Ubuntu, Mac OS X, IOS, Android, Synology DSM Software Cisco Packet Tracer, Wireshark, VMWare Workstation, Oracle VM Virtual Box, Parallels, Java, complete Microsoft Office Suite, Microsoft Visual Studio 6.0, Mac iWork Hardware Cisco 2500/2600/2800/2900 Series Routers, Cisco 1900/2900 Series Switches, Synology Network Attached Storage Devices.

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