

Systems Application Analyst Systems Application Analyst Systems Application Analyst -
International Brake Industries Goshen, IN Work Experience Systems Application Analyst
International Brake Industries - South Bend, IN August 2014 to Present 2018 +) IBM iSeries,
AS400, JD Edwards Power BI Developer with integrations into JD Edwards Managing several
Information Technology projects ServiceNow Ticketing System EDI Administrator: Trusted Link
Software, OpenText, SPS Commerce Programming: IBM CL, RPG, RPGLE, HTML, PHP, and
SQL TL Ashford & Eclipse Forms Software Systems Administrator Qualitor/International Brake
Industries - South Bend, IN 2016 to 2018 IBM iSeries, Windows Servers, Mitel Phone System
Help Desk Level 3 Transitioned all Windows Help Desk Functions to MSP Network Administrator
Blue Star Professional IT Services - Goshen, IN July 2016 to June 2017 Part Time Consultant)
Windows Servers, Active Directory, DNS, DHCP, Exchange/Email Office 365, SharePoint
ConnectWise Ticketing System, LabTech, and IT Glue Tools Dell, SonicWALL, and Ruckus
Hardware Help Desk Levels 1 & 2 Qualitor/International Brake Industries - South Bend, IN 2014 to
2016 Motorola Symbol Scanners Citizen & Zebra Printers Warehouse Supervisor Chore-Time
Brock Inc - Frankfort, IN August 2007 to August 2014 Managed off-site warehouse, production,
shipping and inventory Supervised production and warehouse staff Managed several capital
projects Summary of Professional Skills: Extensive project management experience Strong
interpersonal and customer service skills Analytical and problem solving abilities Ability to
multi-task and work efficiently under pressure Strong leadership experience Currently using my
powers for good Education B.S. in Network Security Purdue University Skills Customer service,
Problem solving, Production Support, System Analyst, Sql Server, Application Support

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