IT Assistant IT Assistant IT Assistant - FEV Clinton Township, MI Seeking a full time job opportunity that utilizes my education and experience in information technology to replace my current internship. Work Experience IT Assistant FEV - Auburn Hills, MI January 2018 to Present   Assist with managing and supporting FEV domain   Plan and implement user data backup for all user local data   Management of Windows 7-10 workstations as well as peripherals   Network analysis and troubleshooting   Diagnose and maintain audio visual equipment   Use of Active Directory to manage users, machines, software, and folder access   Creation of PowerShell scripts to deploy software and for automation of tasks   VOIP setup and troubleshooting   Help Desk support   Use of MDT and SCCM to deploy custom windows images Associate Systems Administrator Oakland University - Rochester, MI May 2016 to April 2019   Assist with managing and supporting the School of Engineering and Computer Science domain   Help maintain and setup Windows and Linux(Debian & Red Hat) servers for almost 4,000 users   Management of Windows 7-10 workstations, as well as, peripherals   Diagnose and maintain audio visual equipment   Creation of custom windows images for computer deployments   WDS to deploy custom windows system images to lab and staff computers   Use of Active Directory and Group Policy (GPO) to manage domain   Creation of PowerShell scripts to deploy software   Use of vSphere and management of VMware virtual servers/machines Shop Technician Belle Tire - Sterling Heights, MI August 2010 to June 2017 Technician; Promoted to Head Technician in 2011   Manage and Instruct a team of technicians of no less than 4 employees   Lead employees in daily operations during shift   Assist mechanics with issue diagnostics and resolution   Lead Stock management Education Bachelors of Science in Information Technology in Information Technology Oakland University - Rochester, MI 2015 to 2019 Associates of General Studies in Studies and Homeland Security Certificate Macomb Community College - Clinton Township, MI 2010 to 2015 High School Diploma Mount Clemens High School - Mount Clemens, MI 2006 to 2010 Assessments Technical Support   Expert July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/nz6fpc4bqxzohbzy Indeed Assessments

provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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