

VMware Associates VMware Associates Orlando, FL Work Experience VMware Associates QNA Tech - Remote May 2018 to August 2019 QNA Tech Remote Install, configure, and manage VMware vSphere (5.x, 6.x) Environment for city agencies (FDNY, DOT, etc.) Deploy and maintain the Virtual Desktop Infrastructure Environment (VMware Horizon 7.x.) Implement, configure, and upgrade VMware UEM 9.x and App Volumes 2.x Deploy Disaster Recovery system using VMware Site Recovery Manager (6.x, 8.x) Configure and apply NSX Security group tagging for Micro-segmentation Configure and integrate NSX, vRealize Network Insight, and vRealize Log Insight Define/verify architecture and requirements for application(s) in micro-segmented environment Demonstrate intermediate skills and knowledge of Networking, Firewalls, DNS, WINS, DHCP Active Directory & DMZ's for NSX deployment Work with engineers to review and validate understanding of customer requirements and translate initial scope into actionable items Configure and deploy VMware NSX DLR/Edge services to establish north-south, east-west connectivity Configure vROPs to monitor alerts and troubleshoot system health issues related to vSphere, NSX, Horizon, etc. Systems Engineer DDB Worldwide Communications Group - Manhattan, NY March 2016 to May 2018 Deploy, manage, and operate scalable, highly available, and fault tolerant systems on AWS. Migrate existing on-premises applications and computing to AWS. Install, configure, migrate, and manage virtual infrastructure (multiple Datacenters) and virtual desktop environment (VDI) through VMware vCenter (5.X, and 6.X) and VMware Horizon View (6.X, 7.X). Oversee and implement storage (NetApp) systems upgrades and optimization strategies, manage the frequency of appropriate support package/patch application and coordinate activities with other technical personnel as appropriate. Create and manage NetApp offsite backup/replication through the use of Snapmirror using DFM Develop and optimize efficient strategies for virtual and physical Windows/Linux servers, NetApp, and VMware Suite. Manage deployment of patches using patch management solution (GFI LanGuard). Install, configure, and deploy Symantec Endpoint Solution Server to provide security for Servers. Configure and manage Microsoft services on a multi domain environment; Active Directory, DNS, DHCP, Group Policy, and Print service (Server 2003, 2008R2, 2012R2). Manage Microsoft Office/Exchange 2013 users and

mailboxes creation through Office 365 (Exchange Online). Support over 500 virtual/physical servers on a multi domain environment. Systems Administrator NY District Council of Carpenters Benefit Funds, MIS Department - Manhattan, NY June 2012 to March 2016 Install, configure, and manage virtual infrastructure through VMware vCenter (5.0, 5.1, 5.5, 6) Manage Microsoft Office 2013 user creation and installation through Office 365 Assist the technical systems team with installing, configuring and implementing a virtual desktop environment (VDI) using VMware Horizon View and vCenter, including creating thin apps, creating and provisioning pools (Testing environment for future implementation) Install, upgrade, repair and/or modify computers; configure and connect customers, printers and other devices to network servers Create, configure, and manage users, groups, group policies, computers, and other peripherals through Active Directory (Server 2003, 2008, 2008 R2, 2012 R2) Install, configure, and deploy McAfee ePolicy Orchestrator Server to provide security for Servers and Workstations Manage IP address reservations, Scope statistics, IP address leases, and adding computers/devices to the proper VLAN through Active Directory, DHCP Management Console (Server 2003, 2008, 2008 R2) Configure and manage Websense (Web Filter) Configure and manage Terminal server (Remote App) to allow users to connect to internal software remotely Install new or enhanced applications and/or hardware, assisted in the installation of new networks and evaluate and recommend hardware purchases Support department of over 300 Staff members (HP Workstations) Provide assistance to customers in desktop applications or general network or system issues Create and deploy Windows Operating Systems using Smart Deploy. Technical Support Specialist Monroe College, Information Technology Department - Bronx, NY August 2010 to June 2012 Installed, upgraded, repaired and/or modified computers; configured and connected customers, printers and other devices to network servers Deployed OS images, software, and printers through the use of Altiris deployment solutions Created, configured, and managed users, groups, computers, and other peripherals through Active Directory (Server 2003, 2008, 2008 R2) Managed IP address reservations, Scope statistics, IP address leases, and added computers/devices to the proper VLAN through DHCP Management Console (Server 2003, 2008, 2008 R2) Installed new or enhanced

applications and/or hardware, assisted in the installation of new networks and evaluate and recommend hardware purchases      Managed two enterprise level print environments (over 400 printers) on a daily basis by installing and adding printers and drivers, managing the high availability of clustered print servers (Server 2008 R2)      Provided assistance to customers in desktop applications or general network or system issues      Supported department of over 1000 users; over 7000 students (mostly HP and Dell Workstations)      Recommended and configured all peripherals within department including printers, copiers, projectors, etc. Volunteer Technician Monroe College, Information Technology Department - Bronx, NY August 2009 to May 2010      Installed, upgraded, repaired and/or modified computer hardware and software      Installed new or enhanced applications and/or hardware      Supported department of over 1000 users; over 7000 students Education Certification Monroe College October 2018 Skills Active directory, Dhcp, Vmware, Dns, Exchange Additional Information TECHNICAL PROFICIENCY      Microsoft:      Active Directory Administration (DNS, DHCP, Group Policy, Print/File Services, User/Group Management, WSUS)      Exchange Server 2007/2010/2013(365)      SharePoint 2013      Microsoft Office 2003/2007/2010/2013 (365) Windows Server 2003/2008/2008R2/2012R2      Windows XP/Vista/7/8.1/10      Other Applications: AWS (SysOps, Route 53, VPC, ELB, SES, SMS)      VMware vSphere (5.x, 6, 6.5, 6.7), NSX, vRNI VMware Horizon (5.x, 6.x, 7.x)      VMware UEM 9.x, App Volumes 2.14      NetApp (7-Mode) (Cluster) Solar winds Help Desk (ticketing system)      Microsoft Forefront      SQL Server 2005/2008/2008R2/2012 (Admin)      McAfee Virus Scan Enterprise/ePolicy Orchestrator      OTHER SKILLS      Fluent in English and Spanish

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