Consultant Consultant Consultant Myakka City, FL Authorized to work in the US for any employer

Work Experience Consultant VIRTUSA - Westborough, MA September 2013 to Present Client Project o Team Lead   train, mentor, create and maintain documentation. o Escalation point while maintaining a 24/7 schedule. o Assign work to team and accountable for all issues. o Develop and maintain SQL scripts to meet objectives. o Collaboration with offshore teams. o Maintain Data Analytics System (Business Intelligence).   Manage and maintain various clients physical and virtual environments to include: Windows Servers, Active Directory, Exchange, IIS, VMware, Nagios monitoring, Check Point.   Lead and attend clients biweekly, monthly status meetings.   Provide consultation services to various clients including assisting with work order creation, project management and implementation. SCCM Project o Assist with planning, design, and implementing many components of SCCM per client requests. o Create various applications pushing collections. o Design, create and test Windows 7 image with many applications baked into gold image with light touch interaction. o Meet with clients on regular basis to provide status reports. o Coordinate, test and obtain approval from client to push initial client and software packages. o Knowledge transfer and documentation to clients during and after project completion.   Lead and manage projects while meeting deadlines successfully.   Develop and maintain excellent rapport with clients. Systems Administrator FINISH LINE - Indianapolis, IN August 2012 to August 2013   Manage and maintain ESX architecture, including vMotion, HA, DRS and Update Manager.   ? Created, managed, configured, customized, clone and templates.   ? Created and maintained DRS automation to balance and ensure scalability. ? System administration, managing users, groups, roles and access permissions.   ? Managed tasks, events and alarms; recommend and implemented architecture changes. ? Partnered with vendor, conducted analysis and established future architecture design. ? Provided level 3 support for VMware related issues.   Directed the planning, design, production and management of our SCCM implementation.   Incorporate ITIL methodology.   Active Directory; Group Policy, DNS, DHCP management and administration.   Manage and maintain over 300 VMs and physical servers across secure and non-secure segments.   Utilize Manage Engine OpManager and HPSIM for monitoring and alerting.   Assist with Lotus notes migration to Exchange Server

2010 using Quest migration tool.   Exchange 2010 management and administration utilizing EMC and PowerShell.   Maintain high availability of servers' utilizing HPSIM and OpManager. CommVault backup monitoring and maintenance.   HP, Hitachi SAN, SNAP NAS server monitoring and maintenance.   Manage and maintain our Infrastructure wiki.   Tier III troubleshooting for client laptop, desktop and server issues. Network Administrator ICE MILLER, LLP - Indianapolis, IN August 2010 to August 2012   Manage and maintain over 150 VMs and physical servers locally and remote offices.   Design, manage and maintain ESX VMware architecture.   Maintain Barracuda spam filter appliance, including updates and backups.   Recognized for creating a user-friendly environment, resolving deficiencies in IT customer service, demonstrating exemplary performance, efficiency, and dedication to excellence.   Manage and maintain Exchange 2010, SQL servers, EMC Clariion, backups and DataDomain.   Responsible for Symantec Anti-virus installation, troubleshooting & support.   Maintain high availability of LAN/WAN resources by employing What's Up Gold.   Research, upgrade and migrate BlackBerry Enterprise server.   Build, implement, upgrade and configure servers from Windows 2000, 2003 to 2008. Systems Administrator EAGLE ADJUSTING SERVICES, INC - Noblesville, IN October 2008 to August 2010   Manage and maintain over 40 physical and VM servers.   Maintain high availability of LAN/WAN resources by employing Orion software.   Design, Implement, plan Windows Server 2008 and Active Directory upgrade. Manage and maintain Exchange 2007 and SQL Server 2005.   Research, deploy manage and maintain Double-Take replication; GFI Faxmaker software.   Active Directory, DNS, DHCP, Exchange management and administration.   Responsible for BackupExec Enterprise solution. MACs for Phone and voice mail system.   Provide onsite/remote computer hardware/software technical support for over 300 staff. Systems Administrator PHI DELTA KAPPA INTERNATIONAL - Bloomington, IN 1999 to May 2008   Design, develop, build, implement, manage and maintain all aspects of data center for switches/routers, servers, firewall and VPN implementation, backups, workstations and laptops.   Investigate, plan, design and implement new NEC phone, voice mail system.   Research, implement and maintain SQL servers.   Provide server, network, PC/MAC, laptop administration and support. Education Software Education IBM Tech Conference Skills

Windows Servers, VMware, SQL, Active Directory, Exchange (10+ years) Additional Information Areas of Expertise   Self-motivated professional with an established reputation for reliability, hard work, dedication and consistency.   Employ well-developed time management skills to define priorities, outline constraints and implement activities tailored to meeting specifications and deadlines.   Accuracy, attention to detail, customer service, productivity, efficiency and effectiveness in a constantly changing field.   Lead and manage various projects to successful completion while meeting deadlines.   Devise and institute upgrades, expansions and modifications. Streamline internal controls.   Provide technical direction, guidance to professional staff and administrative personnel.   Exceptionally skilled at building rapport with peers, departments, clients and vendors.   Hardware: HP, DELL, IBM, Macintosh; DataDomain; Barracuda; HP/EMC SAN; NEC and Toshiba.   Software: VMware; Hyper-V; Windows Servers; Exchange, Teams and Skype, SCCM, Orchestrator; Azure; SQL; Double-Take; Orion, What s Up Gold, OpManager and HPSIM; Symantec Enterprise Security and Backup Exec; CommVault, Veeam; Trend Micro; Kaspersky; Check Point; Windows 95-10, Macintosh; TrackIt; GFI FAXmaker; RightFax; BlackBerry Enterprise Server; SharePoint; ConnectWise; Service Now.

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