AppleCare Advisor AppleCare Advisor Strong problem solver & Fast learner Marietta, GA Authorized to work in the US for any employer Work Experience AppleCare Advisor Apple -Cupertino, CA June 2018 to Present Apple Support, the group that provides customer service, troubleshooting, and technical support to Apple customers by phone, chat, or email. iOS WatchOS MacOS Web Designer/ Developer Self-Exmployed - McDonough, GA May 2015 to December 2018 I developed Websites for small businesses or startup companies. Sometimes from scratch and other times with the help of Bootstrap or WordPress. Just a side job while in high school Education In progress in Computer science Georgia Southwestern State University - Americus, GA May 2017 to May 2021 N/A in Web Development and Engineering Eagles Landing High School -McDonough, GA 2013 to 2017 Skills Web Development (2 years), Photoshop (2 years), IOS (1 year), Mac OS X (1 year), Customer Service (2 years)

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