

Systems Administrator Systems Administrator Systems Administrator - Texas All Risk General Agency Work Experience Systems Administrator Texas All Risk General Agency 2007 to Present Responsible for uptime of all systems including ~10 servers and 40+ workstations, network equipment, backup & restore, malware prevention and remediation Internal and External Help Desk functions via phone, email, remote support to people of varying technical ability Extensive break/fix of Dell | HP Server & Desktop systems, white box systems Procurement of new equipment and software Symantec BackupExec, Cisco Pix 2010 to 2010 XP-Win10, Windows Server 2000, 2003, 2008, 2012, Symantec BackupExec, Cisco Pix, Sophos UTM, SQL Enterprise console, Visual Studio, VMWare Server ESXi Employment Department Assistant El Centro College June 2006 to March 2008 Library Library functions including book shelving, checking books in/out, inventory Level one support of computer systems before escalation to IT Support people at various levels of technical ability with basic computer functionality, ms office, wifi, research Deep Freeze, Net Support Pro, Novell Orders & Cashier Jason's Deli May 2006 to June 2007 Orders & Cashier Papa John's Pizza January 2005 to May 2006 Scan Operator Essilor of America 2002 to 2003 Scanning all incoming invoices into accounting system Ebay 1998 to 2001 Weathermen Records Ebay functions including listing items and leaving feedback. Process orders, retrieve merchandise from warehouse & pack orders for shipment Stock new merchandise in warehouse, organize warehouse ( tshirts, cds, music merchandise ) Education AAS El Centro College - Dallas, TX 2006 to 2009

Name: Timothy Gardner

Email: awilliams@example.com

Phone: (534)818-6728