

Job Seeker Work Experience CBS Front Office And Monitoring June 2018 to June 2018 nabi tavakoli Familiar with: Ref: C685-055 Years of experience: 12 Mediation Concept, CBS Front Office And Monitoring Mediation business, BEHSA (Behpardaz Hamrah and Mediation servers (hardware and structure) Samaneh Aval) I2000 CAPS And mediation Alarms monitoring Age: 36 years old Report (charging, barring, loan) Managing and maintaining all SMS and VOICE special numbers which belong to MCI customers. Marital status: (special number configuration, synchronization, live test (CBS GUI), off-line CDR) Married Roaming tariff configuration Education Associate University of Applied Science and Technology - Tehran, IR 2012 to 2015 Associate in music University of Applied Science and Technology - Tehran, IR 2011 to 2011 Skills Ccna, Virtualization, Algorithm, Python, Linux, Gsm, Telecommunication, Articulate, Confident, Excellent written, Excellent written and verbal communication skills, Written and verbal, Problem solver, Analyzer, Interviewing, Excel Additional Information TECHNOLOGY SKILLS GSM Intermediate CCNA Intermediate Python Intermediate Virtualization Advanced TEMS Advanced NEMO Advanced Linux Advanced Other Skills: Flowchart writing (Flowchart designing) Excellent written and verbal communication skills Confident, articulate, and professional speaking abilities Empathic listener and persuasive speaker Excellent presentation and negotiation skills Combine patience, determination, and persistence to troubleshoot client issues Dynamic, results-oriented problem solver Easily understand and solve technical problems Handling complaints from parents, clients, customers, or citizens Ability to talk and conduct business in Persian and Azeri languages Able to lead others in high-demand situations Group facilitating, managing group interactions Strongly committed to team-building and staff development Supervising people or processes A genuine desire to achieve, excel and evolve Assembling equipment Commended for reliability and trustworthiness Coordinating activities or events In-depth knowledge of Algorithm Inspecting or examining physical objects, Interviewing Troubleshooting equipment or situations Possess entrepreneurial spirit Competitive attitude Telecommunication software: NEMO TEMS ACTIX Analyzer

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