

QUALITY ASSURANCE TESTER QUALITY ASSURANCE TESTER QUALITY ASSURANCE  
TESTER Flushing, NY \* Motivated individual who is dynamic, hardworking and proficient at  
prioritizing in order to reach team goals. Excellent interpersonal skills with a focus on client relations  
and customer service. \* Significant knowledge of Object-Oriented Analysis, Design, and  
Implementation. \* Strong knowledge of various operating systems and networking concepts. \*  
Ability to exercise judgement, tact, diplomacy and discretion handling confidential data. \* Valuable  
experience in communicating with clients and managing customer expectations. \* High degree of  
accuracy and quality of work within tight timelines. \* High typing speed - avg. 80-110 WPM, 133  
best (WPM percentile - 97%). Work Experience QUALITY ASSURANCE TESTER INTOUCH  
SOLUTIONS June 2018 to March 2019 Performed System, Functional, Load, and Performance  
Testing for applications and portals. ? Developed SQL Queries for testing web applications. ?  
Found and documented bugs and technical issues. ? Wrote various scripts to automate test cases.  
? Attended scrum meetings to discuss tasks and resolve issues ? Worked with the Hosting  
Administrator on code deployment in a production environment. PYTHON DEVELOPER APPLIA-IT  
INC - Ajax, ON November 2017 to April 2018 Participated in application development using Python.  
? Built application interfaces and web scraping scripts. ? Developed using OO design, UML  
modeling and dynamic data structures. ? Implemented functionalities to clean, transform, merge  
and reshape data frames. ? Determined optimal business logic implementations, applying best  
design patterns. ? Performed System and Functional testing for various systems. PHARMACY  
TECHNICIAN RITE AID PHARMACY - Bronx, NY December 2015 to October 2017 Handled  
computer-based prescription processing. ? Troubleshooting of technical issues with the  
workstations. ? Performed prescription filling tasks. ? Provided excellent customer services. TECH  
SUPPORT PALACE OF DOSAS RESTAURANT - Buffalo, NY September 2013 to May 2015  
Performed various technical support and network administration tasks. ? Setup workstations/POS  
for the users and maintained the LAN setup. ? Troubleshot and resolved technical issues. ?  
Maintained the website and coordinated the online tasks. Education BIOMEDICAL ENGINEERING  
SUNY BUFFALO Present Skills SQL (Less than 1 year), ANDROID (Less than 1 year), ASP (Less

than 1 year), DATABASE (Less than 1 year), DJANGO (Less than 1 year), Selenium, QA Additional  
Information Technical Skills Languages: Python, HTML, ASP, VBScript, PL/SQL, XML Tools:  
PyCharm, Django, HP ALM, soapUI, Selenium Suite, Tricentis Tosca, Agile, JIRA, Quality Center,  
Microsoft Office RDBMS: MongoDB, MySQL, Oracle, SQL Database. Operating Systems:  
Windows (7/8/10), OS X (High Sierra, Mojave), Linux (Ubuntu, CentOS), Android, iOS Protocol:  
TCP/IP, FTP, SMTP, HTTP/S, SSH Virtualization: VMware vSphere, vCenter, Workstation,  
ThinApp, ESXi, Hyper-V Remote software: VPN, TeamViewer, GoToMeeting, RDS, PC  
Diagnostics & IT Kits

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