

IT Security Analyst IT Security Analyst IT Security Analyst - Grand Canyon Education Phoenix, AZ A motivated individual who is seeking to protect people and organizations. Passionate young professional looking to help an organization maintain or improve on security best practices. A team player that desires to contribute deeply to a positive culture of an organization that innovates in the security space.

Work Experience IT Security Analyst Grand Canyon Education - Phoenix, AZ November 2018 to Present Investigated emails using various tools such as Email Protection Systems, Malware Sandboxes, and Anti-Virus Engines Monitored and responded to potential security incidents using email alerts from Firewalls, Anti-Virus products, Targeted Attack Protection products, and SIEMs Evaluated requested software products for any security concerns using sandboxing and malware analysis tools Worked on ServiceDesk requests on an array of issues such as email blocking, whitelisting requests, access requests, software requests, and consistent account lockouts Researched exposed IP addresses via email alerts for any potential ties to internal servers using an IPAM solution to receive any information tied to the exposed IP address Utilized firewall policies to allow/deny access to websites as well as searched firewall logs for specific network activity correlating to a specific user or address Created documentation for specific workflow processes and informational guides

NOC Technician Grand Canyon Education - Phoenix, AZ January 2017 to November 2018 Created and managed the inventory process for data center equipment and storage equipment Performed Tier 2 and Tier 3 support for a variety of systems and applications in a 24x7 environment Data center infrastructure and junior system administration experience Facilitated and notated escalation bridge calls open due to issues with a tier one application or data center infrastructure

Project Management Intern Grand Canyon Education - Tempe, AZ May 2018 to August 2018 Created and managed a repeatable internship program with scalability to be used across the enterprise Received hands-on work experience by assisting other project managers with their projects Utilized Microsoft project professional and project server on an enterprise level

Education Bachelor of Science in Business Information Systems in Business Information Systems Grand Canyon University April 2019

Assessments Critical Thinking Skills Highly Proficient February 2019 Measures a candidate's ability to use logical

approaches when solving problems. Full results:

https://share.indeedassessments.com/share_assignment/pojt-4lif1d4iwo9 Technical Support Skills

Highly Proficient February 2019 Measures a candidate's ability to apply protocols to identify errors

and solutions in order to maintain system function. Full results:

https://share.indeedassessments.com/share_assignment/6vhutfshct94maib Email Skills Highly

Proficient February 2019 Measures a candidate s ability to effectively compose and organize email

messages. Full results: https://share.indeedassessments.com/share_assignment/bqpwtrbhfrpd-dt

Indeed Assessments provides skills tests that are not indicative of a license or certification, or

continued development in any professional field. Additional Information SKILLS Security Toolset

Technical Toolset Proofpoint Email Protection SolarWinds Orion Splunk Microsoft Project

Professional / Server Palo Alto Centralized Management System VMware Workstation / vSphere

Cylance Advanced Threat Protection ServiceDesk Ticketing System Hybrid Analysis Forefront

Identity Management

Name: Carl Roberts

Email: olsonemily@example.org

Phone: 926.349.2616