IT Network Security Analyst IT Network Security Analyst IT Network Security Analyst - SZA Corporation Gainesville, VA Work Experience IT Network Security Analyst SZA Corporation - Arlington, VA February 2018 to Present   Analyzes security firewall issues in accordance with required Trustwave third-party vendor   Troubleshooting cabling infrastructure connectivity issues   Strong knowledge of TCP/IP, Switching and Routing (WAN, LAN, DMZ)   Active Secret Clearance IT Systems Analyst Telesis Corporation - McLean, VA November 2017 to January 2018   Basic systems administration including user /ID setup, removal and maintenance across multiple applications   Domain, email, and IP address whitelisting/blacklisting   Office 365/SharePoint Administration   Active Public Trust IT Systems Administrator McLean, VA August 2016 to October 2017   Wrote SOP documents for users and team members   Sent downtime notifications for security patches   Created tickets in Redmine to monitor project workflow using ITIL framework   Assigned Redmine backend tickets to database administrator for resolution   Escalated issues to level 3 team and resolved issues affecting multiple users   Participated in Scrum meetings to inform engineers and developers of issues affecting multiple users for awareness and resolution   Proficient in using Windows 7 and Windows 10 Operating Systems   Active Public Trust IT Systems Administrator Peace Corps - Washington, DC August 2014 to July 2016 Proficient in Active Directory, MS Exchange, VMware   Experience with Domain Policy and Domain Policy Groups, moving user accounts from one Organization Unit (OU) to another   Ability to identify and organize tickets according to priority and forward tickets to engineers and techs. Strong aptitude in O.S. Repairs, Spyware removal, virus removal, hardware, troubleshoot, upgrades. VPN configuration and troubleshooting. Update and maintain company contacts. Sets up and operates computer and machinery peripheral to computer for purpose of providing information to requesting clients. Experience with Microsoft System Center Configuration Manager (SCCM)   Upgraded laptops and desktops Antivirus software.   Active Public Trust clearance Education Government and International Policy George Mason University 2004 Skills Security, Python, Ms office, Mcafee anti-virus, Windows 10, Windows 7, Windows vista, Windows xp, Mac, Internet security, Active Directory, testing Additional Information TECHNICAL SKILLS   Platforms: Windows XP, Windows 7,

Windows 10, Windows VISTA, Mac operating system   Python programming knowledge

Applications: MS Office, Norton/McAfee Anti-Virus, Norton Internet Security   CORE

COMPETENCIES   Organizational and planning skills   Attention to detail   Communication skills

Customer-service orientation   Problem analysis and resolution   Adaptability   Stress tolerance

Name: Kristin Marsh

Email: jennifertaylor@example.net

Phone: 890.311.8117