

Charter Communication - Technical Support Charter Communication - Technical Support Charter Communication - Technical Support - Engine San Bernardino, CA Work Experience Charter Communication - Technical Support Engine October 2017 to Present Unreal Engine ? Assist customers in identifying issue with internet and phone issue ? Resolve customer issue in a fast pace environment ? Identify network connectivity issue with 3rd party modem and Programming Languages router ? Teach new hires how to troubleshoot network issues C++, Java, HTML, ? Use software programs to resolve customer concerns Angularjs, JCL, COBOL, HP Application LifeCycle Software Developer Syntel Inc. - Home Depot July 2016 to December 2016 Create test data to verify application is working correctly ? Upload test cases to pass or fail on ALM Development Boards ? Create documentation to verify test cases are passed. ? Develop simple html, javascript web pages Raspberry Pi ? Develop simple Angularjs html web pages ? Develop Java code to perform data retrieval from a database (JDBC). Anthem, Software Developer Syntel Inc. - Home Depot August 2015 to July 2016 Create test files to update Database tables using mainframe technology ? Create mainframe screen to allow navigation to multiple screen ? Used Agile method to complete projects Education Bachelor in CS in CS CSU San Bernardino - San Bernardino, CA September 2008 to April 2015

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