

Senior Manager ( IT) Senior Manager (IT) Senior Manager ( IT) - Western Digital Technologies  
Irvine, CA Work Experience Senior Manager ( IT) Western Digital Technologies - Irvine, CA 2018 to  
Present Lead the implementation Citrix, TIBCO EDI 2009 to Present 2009 to Present) MDF Cloud  
Implementation: Managed cloud implementation of Marketing MDF solution right from Business  
requirement gathering, RFP from vendors, vendor shortlisting, contract execution, project  
implementation, integration with enterprise systems and on time implementation mitigating  
external/internal risks. Technologies utilized are Microsoft SSIS, Oracle 12c, VB.Net to integrate with  
Oracle ERP. Oracle Service Cloud Implementation: Managed the migration and consolidation of  
legacy Salesforce instances to Oracle Service cloud that involves working with implementation  
partners and Business in requirements gathering, planning and executing multiple CRPs, UAT  
Testing and manage multiple internal IT teams to integrate Service Cloud with ERP, 3rd party tools  
like credit card processing, legacy inhouse applications, migration of Data from Salesforce instances  
to Oracle Service Cloud Business Costing System Implementation: Managed the end to end  
SDLC process in implementation of Business costing system that involved driving Business process  
synchronization to come up with consolidated requirements, manage the schedule and scope and  
execute the project on timeline. Technologies used are Microsoft .Net Framework, C#, SQL Server,  
SSRS and Microsoft Excel integration Warehouse Management System Implementation: Lead the  
implementation of warehouse management system that involves interaction with multiple internal  
and external IT systems across the world to manage the serial number movement from factories to  
HUB, product shipment by internal and 3rd party Logistics providers and warranty management for  
both forward and reverse logistics. Technologies included are VB.NET, Oracle 11i, Citrix, TIBCO  
EDI, Oracle ERP Channel Management System Implementation: Lead the implementation of  
Channel management systems that involves communicating product price rebate programs to  
customers, manage customer POS information and inventory, end customer mapping, calculate  
rebates and process claims. Technologies used are VB.Net, Oracle 12c, WCF Services, Windows  
Services, SSIS, Excel File Processors, TIBCO EDI Support & KTLO Projects: Manage teams  
across different time zones to support day to day operations and provide resolutions within

established SLAs, Work with Business teams to prioritize requests based on scope, effort and cost involved, regularly communicate status and manage the execution of the projects. Project Manager ( IT) Western Digital Technologies - Irvine, CA 2014 to 2017 Senior Analyst ( IT) Western Digital Technologies - Irvine, CA 2009 to 2014 Senior Developer Bluestar Infotech Limited - Bengaluru, Karnataka 2004 to 2009 Achievement Highlights: Implemented multiple cross functional integration projects to synchronize process and tools across multiple legacies which resulted in process efficiencies and reduced the number of applications to be managed and supported. Led teams across broad technical and business disciplines. Focused teams on business objectives and tracked progress to ensure project milestones were completed on time, on budget and with the desired results. Mitigated risk factors through careful analysis of financial and statistical data. Anticipated and managed change effectively in rapidly evolving business environments. Defined processes and tools best suited to each project. Moved between agile and waterfall approaches depending on project specifics and client goals, creating detailed project road maps, plans, schedules and work breakdown structures. Managed IT support teams in multiple time zones to support the day to day KTLO applications within established SLA and do RCA on critical issues to come up with solution that prevents the issues from recurring. Early Career Bluestar Infotech, Senior Developer, 2004 to 2009 Design & Development of multiple Microsoft .Net based applications using C#, VB.NET, WCF and WWF frameworks. Development of ETL jobs using Microsoft SSIS into SQL server data warehouses that were used for SSRS reporting. Clients included: Cipla Pharmaceuticals, India Auto Club of Southern California, CA, USA Education B.Tech University Of Madras - Chennai, Tamil Nadu Skills C#, Javascript, Wcf, Vb.net, Ado Additional Information Skills Summary Project Management Technical Skills ROI Analysis Microsoft.Net Framework Costing & Budgeting VB.NET, C#, ASP, ASP.NET, ADO.NET Project Scheduling & Monitoring MVC4, WCF, WWF, Windows Services Team Building & Mentoring JavaScript, JQuery, Risk Planning & Mitigation MS SQL Server, Oracle, Stakeholder Management SSIS, SSRS, Excel Reporting Issue tracking & Closure Agile & Waterfall Methodologies

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