

Project Manager Project Manager Irving, TX Highly motivated team player with excellent interpersonal, organizational, analytical, presentation skills, and leadership qualities. Project Management experience: 2 years Business / Technical Consultant experience: 3 years Business Analyst + QA experience: 4 years Experience in: Workforce Management, Time & Attendance, Task Management, Business Intelligence, Predictive Analysis, Database Upgrades, Major System Upgrades, Ordering and Shipping solutions, Payment Device configuration, GS1 barcode implementation, Promotions Engine configuration etc. Clients: Sally Beauty Holdings, Cosmoprof Beauty, Misumi USA, Southwest Airlines, 7-Eleven Inc., 7-Eleven Australia, 7-Eleven Japan, Carrefour, Michaels Companies, Inc. Authorized to work in the US for any employer Work Experience Project Manager SALLY BEAUTY HOLDINGS - Denton, TX January 2019 to Present Implementation of Reflexis WFM and Time & Attendance System Rollout of the system to 4k+ Stores, 14 Distribution Centers and all corporate departments totalling 30k+ users Rollout of the Employee Self Service iOS and Android apps to 20k+ users in 4k+ Stores Customer Support, system management, administration and troubleshooting level 1,2,3 service tickets, calls Product Roadmap creation for future updates as well as current legacy systems decommissioning which leads to data remapping Decommissioning of legacy systems (fully and partially) Creation and validation of RACI for 8+ departments and production support turnover as well as creation of data flows and integration graphs IT Business Consultant SALLY BEAUTY HOLDINGS March 2018 to January 2019 Implementation and Rollout of Reflexis Task Management system to 4k+ Stores and corporate departments totalling 25k+ users Implementation and Rollout of Reflexis Document Repository system to 25k+ users Implementation of xStore POS with main focus on Business Intelligence In Store and Corporate Reporting Implementation and Rollout of Store Surveys, Store Walks, Forms Reflexis System Administration and systems Integration with legacy and 3rd party solutions, level 1,2,3 support Data mapping to 10+ systems, creation of mapping documentation that includes locations, tables, columns, formulas and logic Integration feeds troubleshooting and collaboration with development team to apply fixes IT Business Consultant NRI IT SOLUTIONS AMERICA, INC (7-Eleven) - Dallas, TX April 2016 to March 2018 Establishment of RFI / RFP

processes. Established processes provided departments clear guidelines resulting in reduced response time by 35%. Participation in various RFI and RFPs from existing and potential clients, providing them with business and technical expertise, and options to achieve the fastest ROI.

Creation of the Enhancement plan for current clients and assisted the development and Project Management teams in implementing the system enhancements. The enhancements plan provided up to \$4.5 mil in annual savings and enhances day to day operations by cutting the task time in half.

Performed Market analysis and evaluation of potential clients in North and South America, Europe and Asia. Preparation of the detailed SWOT analysis of each targeted client and identified the pain points of their business. Assessment of current client's situation by setting up interviews, workshops, questionnaires. Prepared and presented the recommendations and solutions, prepare detailed solution roadmap to drive Business and IT changes. Assisted the Client, Development, Project Management and Production Support teams in implementing the solution and resolve any occasional discrepancies. Provide guidance for any occurring problems and issues. Built training materials and facilitated training workshops for the training department on the client's side. Business Analyst DATASMITH SOLUTIONS GROUP - Dallas, TX February 2016 to September 2017

Discovery of fuel shrinkage and ways to reduce or eliminate the shrinkage Performed process analysis and compared the observations with ATA spec (A4A) and API best practices Reviewed SWA corporate accounting processes, tank inventory and fuel delivery processes Identified gaps and areas for improvement Prepared the documentation to close the gaps and tighten fuel accounting Sr. Business Analyst NRI IT SOLUTIONS AMERICA, INC (7-Eleven) September 2014 to April 2016 Facilitation, implementation and rollout of the following projects: Full SDLC BI: Headquarters and Store Information Analysis web based tablet reporting tools Business Intelligence Transformation solution EDH solution Information Dispatch communication solution between HQ and stores/field Inventory Analysis Reporting - Loss prevention driven project Promotions Improvements - coupon stacking, in store and corporate promo ladders GS1 Barcode implementation - government regulated project Product and Recipe Specification - food manufacturing solution Database Upgrades - Item and Store data Maintenance, Order Processing,

Route and Logistics Management data Maintenance Project Manager/Business Analyst MICHAELS STORES INC - Irving, TX March 2012 to August 2014 Facilitation, implementation and rollout of the following projects: Full SDLC Customer Special Order Solution, Buy Online, Pick up in Store for 3k+ stores Payment Device configurations for Special Order solution Expedited Shipment solution for customer orders and warehouses Expanded Assortment solution - ordering system Database Upgrade - Oracle Retail Merchandise System from v6 to v12 Education Master of Business Administration in International Business VIRGINIA INTERNATIONAL UNIVERSITY - Fairfax, VA Bachelor & Master of Public Relations and Advertising in Political Campaign Management, Journalism INSTITUTE OF INTERNATIONAL RELATIONS - Yekaterinburg, RU Skills DATA MAPPING, SQL SERVER, ORACLE, SQL, GAP ANALYSIS, Outlook, Word, Microsoft Project, Customer Service, Maintenance, budget, Scheduling, Estimating, Excel, testing, Business Intelligence, access, MS Office Additional Information TECHNICAL SKILLS: Project Methodologies: Waterfall and Agile. WFM / HR systems: Reflexis (WFM, T&A), Lawson, Kronos. BI systems: Microstrategy v9, v10, Teradata v16, Tableau, Alteryx, Oracle xAdmin, xOffice. Master systems / Databases: AS400, Oracle v8, v9, v10, Custom homegrown systems. POS system: Oracle xStore Merchandising systems: Oracle RMS v6, v12 Requirement Management systems: JIRA, Rally, Rational Requisite Pro, SRX. Defect Tracking systems: JIRA, Rational Clear Quest, HP Quality Center, SRX, CHAMPS. Business Applications: MS Project, Access, SharePoint, Visio, PowerPoint, Excel etc. Testing systems: Mercury Quality Center, Quick TestPro, WinRunner, LoadRunner Other systems: Shoppertrak, Pega, ServiceNow, MobileIron, SQL Server, SQL Developer. OTHER SKILLS: Gathering of complex Business and System Requirements and Technical Specifications, Sprint Planning Capturing Detailed Meeting Notes and Action Items and follow-up with responsible parties Creation of BRD, FRD, Basic Design, Technical Design and Requirements Traceability Matrix Data mapping to current and legacy systems Creation of As-Is and To-Be diagrams, GAP Analysis Creation of User Stories, Use Cases, Test Scenarios, UAT scenarios, Score Cards and facilitation of UAT System Administration and UI configuration Creation of system Mock-ups, Screen Notes, Data Dictionary, Run Book and App Book.

Production Support turnover and training of end users Supervision of third party implementors and offshore teams Languages: Russian - Fluent, Spanish - Intermediate. Authorized to work in the USA without restrictions. Avid Salsa, Bachata, Merengue dancer, piano player and painter.

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