

IT Security Analyst IT Security Analyst IT Security Analyst - Hackensack Meridian Health Neptune City, NJ Administer and monitor security solutions, Symantec Endpoint, Blue Coat Proxy, Symantec Data Loss Prevention, Poof Point Email Security, Cylance, Fire Eye Monitor IDS/IPS for potential, successful and unsuccessful intrusion attempts. Upgrade and/or apply patches to security tools as required. Support security policies, procedures and execute incident response strategies. Respond to requests timely and efficiently, adhering to established SLA s. Familiar with security regulations and standards, HIPAA/HITECH and PCI-DSS Authorized to work in the US for any employer Work Experience IT Security Analyst Hackensack Meridian Health November 2017 to Present Administer and monitor security solutions, Symantec Endpoint, Blue Coat Proxy, Symantec Data Loss Prevention, Poof Point Email Security, Cylance, Fire Eye Monitor IDS/IPS for potential, successful and unsuccessful intrusion attempts. Upgrade and/or apply patches to security tools as required. Support security policies, procedures and execute incident response strategies. Respond to requests timely and efficiently, adhering to established SLA's. Familiar with security regulations and standards, HIPAA/HITECH and PCI-DSS IT Network Specialist Coastal Ear Nose and Throat March 2017 to March 2017 - November Handel all IT inquiries, and issue across three sites. Desktop Support. Install, inspect, secure and troubleshoot all hardware and software. Troubleshooting of Toshiba VoIP Phones. Monitor network for internal and external threats, security threats or problems with connectivity. Configure and maintain security devices to ensure the safety of company software, systems and data. Use of Symantec Endpoint protection. Insure procedures regarding IT are PCI and HIPPA compliant. Research new products that can potentially benefit Office. IT Systems Operator Meridian Health Systems December 2015 to 2017 Use of BMC Footprints for ticket management. Use of Dameware and LanDesk to remote into computers for troubleshooting. Use of VMware Administrator, vSphere, Monarch and Rumba Use of Active Directory to control user's access. Troubleshoot medical software. Walked end-users through problem-solving process. Automated computer processes by creating VB scripts and batch files. Manager Rocky Mountain Chocolate Factory August 2014 to December 2015 Complete store operational requirements by scheduling and assigning to

employees. Maintain store and better staffs job results by coaching, counseling, and disciplining employees; planning, monitoring, and appraising job results. Ensure availability of merchandise and services by maintaining inventories. Contribute to team effort by accomplishing related results as needed. Manage stores Point of Sale system and internal network. IT Specialist Advance America March 2013 to August 2014 Resolved technical problems with Local Area Networks, Wide Area Networks. Installed, modify, and repaired computer hardware, printers and software. Windows 7, Windows Sever 2008, Lenovo Laptops, Dell Desktops and thin clients, Lexmark Printers, Cisco VPN Software, Microsoft Office 2013 Walked end-users through problem-solving process. Trained new employees for IT position. Experience with POS system for ticket management. Cherwell ITMS, Q-Funds Loan Management System Provided technical assistance and support for incoming queries and issues. Use of TOAD for MySQL to query information. Education Associate of Applied Science in Network Information Technology Brookdale College Associate of Applied Science in Computer Programming Brookdale College Skills PROBLEM-SOLVING (2 years), CLIENTS (1 year), CUSTOMER SERVICE (Less than 1 year), POISED (Less than 1 year), RECEPTIONIST (Less than 1 year) Additional Information Skills & Abilities Network, Security and Desktop support background. Outstanding analytical, problem-solving, and troubleshooting ability. Organized and disciplined. Superior communication (oral and written), customer service and interpersonal skills. Ability to multi-task and prioritize effectively. Poised and patient when dealing with clients. Both independent and team worker, as required. Fluent in Spanish, both reading and writing.

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