Systems Administrator Systems Administrator Systems Administrator Hillsboro, OR Work Experience Systems Administrator OneSpace March 2015 to May 2019 Responsible for all endpoint security, data encryption, infrastructure and system administration management for a company of 50+ employees.   Owned testing and troubleshooting of all aspects of hardware and software systems and provided   hardware, software and systems support   Implemented incident management and investigated alerts created by malicious activities including malicious file uploads, compromised servers, and endpoint security scans   Provided company-wide support from initial workstation setup (installation and troubleshooting) to updating, analyzing and debugging of software applications   Authored internal documentation which featured overviews of current IT projects, support documentation of software commonly used in the workplace, and information about new technology implemented within the workplace   Lead several large-scale projects including: total company server upgrades, rewiring the entire office with new network cables, company-wide upgrade to Windows 10, implementation of new wireless network including devices and software, and countless other small projects Sales Associate Books A Million March 2014 to April 2015 Proactively assisted customers and recommended appropriate items to fit their needs   Maintained a regular customer base and worked to develop new customer relationships Sales Associate Kohl's Department Stores May 2011 to November 2012 Communicated information to staff and supervisors in a professional manner and assisted customers   with questions and complaints   Helped build a collaborative work environment that has energy, productivity and fun Education Bachelor of Science in Computer Management Information Systems Southern Illinois University May 2016 Skills ACTIVE DIRECTORY, NETWORK TROUBLESHOOTING, VMWARE, C++, DOCKER Additional Information Skills iOS, Windows Server 2012 (4 years), Windows Server 2008 (4 years), Office 365 (4 years), Active Directory (4 years), Veeam Backup (2 years), Kaspersky Security Center (3 years), ESET Remote Manager, Windows 8/10 (4 years), System Administrator (4 years), VMware   Operating Systems: Windows XP, 7, 8.1, 10, Windows Server 2008, 2012 R2, 2016, OS X 10, macOS Sierra, iOS 8, Android: KitKat - Marshmallow   Security Systems: Kaspersky Security Center, Trend Micro: Endpoint Security, ESET: Endpoint Protection

and Remote Management   Programming Languages: ReactJS, Java, C++, SQL   Other Skills: Communication, Organization, Network Troubleshooting, Remote Device Management, Remote Software Deployment, Device Imaging, Office 365, Active Directory, Group Policy, AWS, Docker, Hyper-V, Password Manager

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