

Systems Administrator II Systems Administrator II Systems Administrator II - KingsIsle Entertainment Austin, TX Work Experience Systems Administrator II KingsIsle Entertainment - Austin, TX 2018 to Present Troubleshoot the day to day workstation/server/network issues. Plan, install, configure, and manage switch, firewall, and server infrastructure. Manage and configure the Windows and Linux Virtual Machines. Key Achievements: * Planned, configured, and implemented a replacement of the switching infrastructure. * Configured high-availability failover on the firewalls. * Configured high-availability and DRS on the VMware cluster. * Configured DNS scavenging and fixed circular DNS query routing and improper forwarding configuration. * Built a functioning WSUS server from scratch. * Rebuilt non-functioning network and host monitoring system.

Systems Administrator L-3 National Security Solutions, Riverside County CA 2015 to 2018 Solve technical issues for the United States Department of Homeland Security encountered by local, offsite, and field operators on Windows and Linux platforms. Possess Active Secret Security Clearance. Key Achievements: * Build and configure systems, plan and coordinate installations, monitor and ensure proper VPN connections, write scripts to automate tasks, and establish and modify operating procedures. * Configured multiple key systems to backup over the network to an NFS share and a network-enabled cloner to pull from the share in order to rapidly re-deploy images of down systems. * Wrote scripts that automated core responsibilities resulting in over a 66% reduction in time required. * Analytically found innovative methods for solving various previously unresolved issues.

Independent Contractor Menifee, CA 2006 to 2015 Consulted with clients to determine specific needs to conceptualize and build appropriate computers and network infrastructures including compact word processors and liquid cooled, high-end data crunchers. Education Bachelor of Science in Business Administration Concentration in Management & Organizations in Business Administration California State University - San Marcos, CA Associate of Science in Business Technology Mt. San Jan Jacinto College - Menifee, CA Skills BGP, DHCP, EIGRP, OSPF, TCP, ACLS, DNS, IPSEC, UDP, HDLC, PPP, Active Directory, Linux, VMware, System Administrator, Cisco

Links <https://www.linkedin.com/in/jacob-flores-31283a5a> Certifications/Licenses Cisco Certified Network Associate (CCNA) April 2018 to April 2021

https://www.youracclaim.com/badges/8e9882ea-2582-4bb8-a9e8-8a3d41902f53/public_url Cisco
Certified Network Professional (CCNP) March 2019 to March 2022

https://www.youracclaim.com/badges/1d176d53-9f03-47b0-bc02-a69e1856ea69/public_url

Assessments Technical Support Expert July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results:

https://share.indeedassessments.com/share_assignment/hgpkxmgpndwvfviv Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information TECHNICAL PROFICIENCIES Configurations: OSI Model, MACs and ARP, VTP, Etherchannels, IPSec Tunnels, IPv4 Subnetting, TCP/UDP, VPNs, DHCP, DNS, RIP/EIGRP/OSPF, PPP/HDLC, ACLs, Spanning Tree/RSTP, BGP, Single and Multimode Fiber

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