

IT Director IT Director IT Director - Century Communities Fremont, CA To obtain a challenging leadership position applying creative technological problem solving and lean management skills with a growing company An innovative, result-oriented management professional with over 6 years of experience as an IT Director Over 18 years of extensive experience in system administration, management and maintenance and hardware/software solutions Exceptional skills in implementation of policies and programs to business needs Proficient in providing the best alternative which can increase the operational efficiencies Excellent in managing and supervising projects and giving fruitful result Leader, decision maker, strategic and tactical planner Empowering engagement with leadership Ability to understand organizational boundaries, and the ability to balance short and long-term concerns Leadership and operational roles Budget development, vendor and partner relationship-building and management Excellent in Windows 2012, Cisco routers, switches, HP Switches, SonicWall firewall, Dell Server, VMWare Vsphere, Office 365, Aruba Network, ShoreTel VoIP, ZOOM Communications, Panzura, AirWatch, Microsoft Azure, AWS CCNA, NCA, MCSE, Member of AITP Work Experience IT Director Century Communities - Campbell, CA 2012 to Present Managing three direct reports supporting multiple divisions Accountable for the strategic direction, implementation, support, and development of all business applications, including ERP system, facilities management, SOX compliance, and construction and real estate applications Implemented hardware and software upgrades to several mission critical applications Established change management and help desk solutions and policies Centralized disparate support documentation for all business applications and architecture Organized all IT functions to better support business unit goals Managed IT infrastructure including LAN, WAN, MPLS network, data center, network security, DR, telecommunications, various third-party applications including CRM, and internal reporting. Instituted Steering Committee to align IT initiatives and improve organizational operations Managed all IT vendor relationships, negotiated related contracts and created annual IT business plan and budget Sr. Network Engineer San Francisco 49ers - Santa Clara, CA 2006 to 2012 Acted as a team lead for the administration and maintenance of 49ers' infrastructure 24/7 Managed the 49er's network

WAN, LAN, VPN, servers, data center, disaster recovery for headquarter and two remote sites including stadium, press box, and all home games      Managed onsite Ticketmaster servers and firewalls      Co-designed and managed a 68,000-seat stadium WIFI networking for all fans, guests, employees, and vendors      Managed and supported more than 300 internal users including executives, coaches, and all staff LAN Administrator Orchard Supply Hardware - San Jose, CA 2004 to 2006      Managed company LAN including all servers, routers, and switches      Served as a team leader for Lotus Notes to Exchange migration project      Managed and supported more than 250 internal users at the headquarters      Provided support to remote users throughout 87 stores      Worked closely with point of sales department to support point of sales system at 87 stores      Managed company backup system and responsible for DR plan for IT portion Information Technology Instructor Aulac Institute Inc - San Jose, CA 2004 to 2005 Taught computer/networking courses three nights a week Education Master of Business Administration in Analytics for Manager California State University Eastbay - Hayward, CA 2019

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