Clinical LIMS Analyst (Database Administrator) Clinical LIMS Analyst (Database Administrator) Clinical LIMS Analyst (Database Administrator) Avon, IN High performance, versatile, and commercially astute forward thinker offering a career of impressive successes within a broad range of challenging disciplines. Contribute comprehensive organizational experience forged in the environment of public relations and issue management, and polished in the volatile market of health care. Particularly detail-driven and analytical with a willingness to view problems and recommend solutions from multiple perspectives. Adept at cross-functional leadership and cultivating long-term, strategic partnerships that yield high returns www. linkedin.com/in/kendra-manning-holloway Authorized to work in the US for any employer Work Experience Clinical LIMS Analyst (Database Administrator) Covance CLS - Indianapolis, IN 2007 to 2019 Administered management oversight of an effective database installations and upgrades ensuring operational stability. Performed quality assurance, system integration and user acceptance testing facilitating on-time, on-budget and acclaimed "go-live" of enterprise implementations for up to 10,000 global users. Enhanced performance by developing and executing an effective quality management and quality assurance Partnered with the product organization and functional partners to continually seek ways to enhance and quantify the value of existing services and solutions. Provided technical support to TIBCO CIM databases, by searching, creating, and modifying master, and existing element and test instance developed by the ELN tool. Support all Global Laboratory Information System instrument deployments and tasks in real time to LabWare systems. Liaised between Laboratory Operations and IT to troubleshoot internal workflow processes. Collaborated with senior leaders to, resolve conflict, and rectify patient regulatory requirements. Collaborated with faculty member, scientist and staff to design data intensive applications to capture, organize, analyze and report on data collected from scientific experiments and external sources. Supported "real time" Global Laboratory Information System instrument deployments. Diagnosed job errors and implemented solutions or worked with developers and/or Server Administration as necessary to solve break/fix and other issues. Participated in Initial unit testing and lab functionality Conducted users acceptance testing and assisted with test scripts. Reviewed LIMS Master Data pushed by the ELN

Subject Matter Expert Clinical Laboratory Technologists 2004 to 2004 2004 - 20007 Identified and implemented process improvements to streamline workflow and improve quality control measures within the Clinical Information Management department. Attained continuous positive increases for incremental releases system application response time by performing as Subject Matter Expert for quality control of defects and enhancements. Increased incremental releases system application response time by serving as Subject Matter Expert for quality control of defects and Streamlined product launches and regulatory submissions by creating enhancements. standardized processes and providing specialized literature reports, resulting in faster issue resolution and enhanced quality control Assisted with test plans and test scripts. Maintained documentation for QA/UAT test cases and defect tracking. Performed reporting and data analytical functions to support Servicing, Fraud Prevention and Risk departments. Education MBA in Business Administration Keller Graduate School - Indianapolis, IN Masters in Public Health Administration Keller Graduate School - Indianapolis, IN Bachelor of Science in Biology Eastern Illinois University - Charleston, IL Skills DB2, SQL, LIMS, TIBCO, SAS, TABLEAU, GCP, BECKMAN, Excel, Mechanical Knowledge, Laboratory Experience, Laboratory Information Management Systems, Troubleshooting Links http://linkedin.com/in/kendra-manning-holloway Assessments Electronic Medical Records Knowledge Highly Proficient July 2019 Measures a candidate s knowledge of EMR data and associated privacy regulations, as well as best practices for **EMR** Full use. results: https://share.indeedassessments.com/share assignment/f7cshyq5bxxw53yn Basic Computer Skills: PC Completed July 2019 Measures a candidate's ability to perform basic computer operations. navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/u6zmp9iq6j0zieby Technical Support Completed July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions function. Full in order to maintain system results: https://share.indeedassessments.com/share assignment/ggitzwyjb-bo4wym Medical Terminology Familiar July 2019 Measures a candidate's ability to understand and appropriately use medical

terminology. Full results:

https://share.indeedassessments.com/share_assignment/fpevhem-nw4voi3r Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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