

Network Technician Network Technician Help Desk Tier II Support - Administration Midland, TX

Innovative individual seeking a challenging position in the computer/networking industry where excellent planning and analytical skills will greatly contribute to the team. Authorized to work in the US for any employer

Work Experience

Network Technician Warren Cat - Midland, TX August 2012 to Present

CISCO Any Connect \ Air cards \ Lotus Notes HP/Dell desktop and laptop hardware and software support Microsoft XP, Windows 7 OS support HP/Dell Server hardware and software support Microsoft Server 2008/2012 Administration, Policy and Active Directory VMware Horizon View VMware ESX65 Smartphone, Black Berry and iPad support. Ameritox LTD Network Administrator/Helpdesk HP ILO - Midland, TX July 2008 to August 2012

Track it helpdesk Software HP printer and Zebra label printer repair and support HP ILO setup and support Administrator AVAYA phone system Smartphone, Black Berry and iPad support. IT Specialist United Fuel - Midland, TX July 2006 to July 2008

Microsoft Exchange and Outlook support Administer local Nortel PBX for 80 users Crystal Report Writer Document Retention and Imaging Software Network Administrator State National Bank - Lubbock, TX August 2002 to July 2006

Designed, Managed, Administrated and upgraded Network Operating Systems NetWare 5.1 to NetWare 6.5 with thirty seven remote offices. Microsoft SQL server build and configuring. Microsoft Terminal Services CISCO Switches and Aironet Wireless McAfee E Policy Evault SAN System - For Backup

Technical Sales Specialist SBC - Abilene, TX March 2000 to August 2002

Responsible for designing, implementing and selling company strategic data products (routers, switches and data circuits). Identifies data opportunities in accounts and works with Account Manager to close data sales. Responsible for pre and post sales support

Senior Computing System Professional Unocal - Midland, TX February 1995 to March 2000

Managed four Network / Desktop Support people

Designed, upgraded and Managed Network Operating Systems Microsoft NT 3.5 to Microsoft NT 4 networks with seven remote offices. NetWare 3.12 and 4.11 with seven remote offices Microsoft NT 3.1 and NT4.0 with seven remote offices WAN support for dialup user and Frame Relay networks. Implemented 7X24 Network Monitoring System (Insight Manager and Manage Wise)

Developed backup/recovery and disaster recovery procedures Provided 1st, 2nd, and 3rd level

helpdesk/technical support for users. Migrated from Cabletron Hubs to CISCO Catalyst 5000 Switches. Administered Meridian PBX for 200 users. Education Associates in Computer Maintenance Technology Texas State Technical College Attended Midland College - Midland, TX Robert E. Lee High School - Midland, TX Skills Data Center, Networking, Telecommunication Additional Information Over twenty years of experience in the computer industry, with a proven record of team working skills. Excellent communication skills combined with the ability to plan and organize. Qualifications include installation, configuration and set up of networks, and analyzing and maintaining computer systems. Extensive experience in buildup, integration, and administration of Windows NT/2016, VMWare 6.5 Citrix servers and Netware 3.11 - 6.5,

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