

Systems Administrator Systems Administrator Poughkeepsie, NY Systems Administrator with nearly 3 years of experience in supporting and maintaining Infrastructure of OWENSCORNING based in Ohio. Over 2 years of experience in maintaining hardware and software of the organization Mapping and configuring of software as per business requirement End user training and Second level system support as System Administrator with Desktop team. Supported production environment maintaining hardware, software and VMware Extensive exposure to SLAs Subject Matter Expert in Airwatch MDM Authorized to work in the US for any employer Work Experience Systems Administrator Tata Consultancy Services (TCS) - Hyderabad December 2012 to August 2015 TATA CONSULTANCY SERVICES, HYDERABAD, Telangana Systems Administrator ITIL certified systems administrator Worked on tickets based on Service NOW Education Masters of Science in Project Management Marist College - Poughkeepsie, NY May 2017 Skills Vmwar, Airwatch MDM, Symantec DLO, Service NOW, BMC Remedy, Microsoft Office, Microsoft Windows (3 years) Awards Employee Of the Year 2014-09 Received Best of the Employee of the year 2014 from CIO, Vice President Of Owens-Corning Excellence Award for the Year 2014 Mr.Synergy Park 2013 Certifications/Licenses ITIL v3 Present Additional Information SKILLS Languages: C, MATLAB Applications: Active Directory, VM ware View Client, Airwatch MDM Agent, Symantec Net backup DLO, BMC Remedy, Service Now OS: Windows 7,8, 10, Android and IOS

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