

Sr. IT Project Manager, Remote Banking and Shared Services Sr. IT Project Manager, Remote Banking and Shared Services Sr. IT Project Manager, Remote Banking and Shared Services Statesboro, GA Work Experience Sr. IT Project Manager, Remote Banking and Shared Services CIBC - Toronto, ON October 2018 to April 2019 Full cycle Project Management: projects up to \$5 mln, 12 month Led geographically and culturally diverse cross-functional teams up to 20 members

Project Management tools: MS Project, WorkFront Communication with the business clients: gathering requirements, presenting candidate solutions, running pilot and presenting the results to the business, identifying and negotiating the win-win solutions, driving and influencing business Identified and resolved/escalated potential conflicts between long-term architecture direction, major stakeholders and project constraints Presenting project status/milestones/issues/risks to steering committee, presenting candidate solutions to business and IT executive decision makers Identified and managed project risks Ensuring project delivery on time and on budget: Payment Hub, Customer Information Foundation etc. IT Security Project Manager, IT Security Royal Sun and Alliance (RSA) - Toronto, ON June 2017 to March 2018 Full cycle Project Management: projects up to \$4 mln, 12 month, up to 20 cross functional team members Led geographically and culturally diverse cross-functional teams Project Management tools: MS Project, WorkFront Communication with the business clients: gathering requirements, presenting candidate solutions, running pilot and presenting the results to the business, identifying and negotiating the win-win solutions, driving and influencing business Identified and resolved/escalated potential conflicts between long-term architecture direction, major stakeholders and project constraints Presenting project status/milestones/issues/risks to steering committee, presenting candidate solutions to business and IT executive decision makers Identified and managed project risks Ensuring project delivery on time and on budget Successfully managed IT Security projects: IT Audit driven project based on External Assessment Findings: Secure Email implementation (including Penetration Testing), Enforced TLS, Enterprise Secure portal) Access Recertification (ARK implementation) Privileged Access Management (CyberArk implementation) Real Estate (4 local offices migration) Moneris Vault implementation (integration with legacy system and web

applications including data) Cyber transformation platform IS Project Manager, Institutional IS
Manulife Financial - Toronto, ON February 2016 to April 2017 Managed full cycle IT projects (new insurance products, Enterprise Reporting, new services) up to \$2 mln (PlanView, MS Project)
Successfully implemented new insurance products and IS services Developed project plans (initiation to closure) adapting estimating models as required, documented estimating assumptions, refined plans and managed performance against them Managed project scope/requirements changes, multiple and competing demands and priorities determining and conveying impact on budget, time and risk using appropriate fact-based metrics/assumptions Determined quality standards and oversaw the execution/production of project deliverables and management documents Raised and tracked issues and conflicts, removed barriers, resolved issues of medium complexity involving stakeholders and escalated to appropriate level where required Provided schedule and costs forecasts including risk based provisions and identified resources and skills required Recommended external vendors and third parties and managed the relationships at the project level Set direction and vision for the team and managed performance, reward and recognition Established succession plan for key positions, including own Selected & built a high performing diverse team that leverages individual capabilities & strengths Created a reporting system for Resource Management: PlanView, SSRS, Excel. Estimated annual saving \$50K
Technical Project Manager, contract GoodIdea - Toronto, ON May 2015 to February 2016 Managed a full cycle e-commerce implementation project - Agile Provided technical and project management expertise for full-cycle e-commerce, BI projects Coordinated and led collaborative effort with various stakeholder Resolved technical, organizational and production issues Led the integration effort for payment, inventory, and shipping systems Vendor and client management Documented and transferred knowledge to the end user Senior Business Intelligence Infrastructure Engineer, BI Engineering, full-time CIBC - Toronto, ON June 2011 to February 2015 Managed projects and provided subject matter expertise to medium/large projects/initiatives as they relate to the design, implementation and support of major BI technology in a multiplatform environment. As a BI SME and PM implemented (SDFC) BI applications for IT infrastructure governance. Estimated

saving CAD\$ 120K/year (SSAS, SSIS, SSRS) Provided technical leadership, standards and best practices to infrastructure teams during infrastructure design and build phases of initiatives and projects Project Management, SDLC up to \$1 mln (SAS, MS BI) Business Intelligence subject matter expert (BI SME) for projects which resulted in a successful implementations of financial analytical applications Planned and led collaborative efforts with various stakeholders, full cycle Project Management for BI projects Determined standards and roadmaps for hardware and software. Decided how infrastructure is built and recommended infrastructure standards for organization wide initiatives. Conducted major studies regarding system usage, made recommendations for improvements, and determined infrastructure system requirements Designed, developed and tested emerging hardware and infrastructure software solutions. As a BI SME implemented SAS BI application (Activity Based Management, Cost Management and Chargeback): installation, security configuration, maintenance and documentation. SDFC for Cognos 10 maintenance and automation scripts. Estimated savings CAD\$100K/year (Cognos SDK, C#) L3 support for Business Intelligence applications Senior Business Intelligence Application Analyst, Corporate Application Development, full-time CIBC - Toronto, ON September 2008 to June 2011 Project Planning, Controlling and Monitoring, Change Management Business Analysis for BI systems Provided technical support for implementation SAS applications Resolved system implementation issues - cross-platform and security Planned and performed capacity assessment for BI applications Created technical documentation, led and participated in knowledge transfer process SDLC for BI application components Designed new and analyzed existing Business Processes, provided recommendations for improvements Business Analysis for new BI applications and updates to existing applications SDLC for ETL packages (MS SQL Server 2008 Integration Services SSIS) SDLC for reports (MS SQL Server 2008 Reporting Services SSRS) Designed and implemented Business Intelligence and Data Warehousing applications (MS SQL Server 2008, IBM Cognos 8.4) Education Public Health Informatics Fellowship University of Southern Maine - Portland, ME February 2001 Master's Degree in Public Policy and Management in Health Policy and Management Vitebsk Medical State University May 1998 Links

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