Contractor / Systems Engineer Contractor / Systems Engineer Contractor / Systems Engineer - Comcast Parker, CO Seeking a challenging position in a collaborative environment that will engage and provide opportunities for growth and expansion within the information technology field. Work Experience Contractor / Systems Engineer Comcast February 2019 to Present - DevOps Engineer, supporting the Cloud DVR platform - Python scripting to achieve automated platform monitoring and triage mitigation - Device imaging, drive troubleshooting, hardware and software troubleshooting of IBM Cleversafe platform Contractor / Python Developer Cisco April 2017 to February 2019 - Development of Python scripts to alleviate redundant daily tasks for Advanced Services team in support of Comcast - Development of Python scripts to automate firmware, line card and image upgrades on ASR9k and CMTS devices across comcast network utilizing an internally developed platform Contractor / System Engineer Charter Communications June 2016 to March 2017 - Working on the Cisco DCAS system as part of video operations team - Automating processes through the use of python, php, sql, and bash scripting - Spearheading analysis, troubleshooting and improvements of data flow and daily system issues on centOS, RedHat and Virtualized platforms - Helping improve stability and functionality of Elastic Stack platform for log analysis - Administering/Developing permissions through FreeIPA for the Spectrum platform Security Engineer / DevOps / Customer Support Nagrastar January 2012 to June 2016 - Support of Production Conditional Access System used by Dish Network - Routine preparation and delivery of Security sensitive materials to off-site repositories for production manufacturing for Dish Network (Linux based env.) - Troubleshooting of lab and production environments to assist customer in determining issues with new and current software releases (Linux based env.) - Responsible for software deployments for the IMS system (Linux based env.) - Execute counter measures combating piracy of Satelitte services (Linux based env.) - Automating routine tasks in Linux environment through the use of bash scripts and scheduled cron jobs. - Configuration/Installation of VMware systems through the use of Vsphere - Troubleshoot off-site systems, supporting cisco vpn and unix based platforms Systems Engineer ViaWest September 2010 to January 2012 1 - Solves complex network and application issues for remote customers - Installation and configuration of software packages -

Maintains tape rotations for customer environments - Performs remote assistance for offsite customers - Supports ISP based customers including dial-up, shared hosting, co-location customers and internal systems - Provides back-office support of employee computer systems, including computer builds for new employees - Executes DNS Changes and Support for Customers TASC Technical Services August 2009 to May 2010 - Network Administration - Configuration of local and networked print devices Technical Support, Chief Integration and Configuration Officer & Sales Associate Padova Technologies April 2006 to May 2010 - Provided on site maintenance and support of client systems - Performed configuration and integration of client servers - Responsible for software installation and driver maintenance - Configuration and installation of Infortrend RAID subsystems - Database Management, updating and maintenance - Developed customer relationships - Kept clients current on new product offerings Education Bachelor of Science in Information Systems in Information Systems University of Maryland Baltimore County - Baltimore, MD May 2010

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