Issues Management Analyst, GRC Issues Management Analyst, GRC Issues Management Analyst, GRC - HireRight LLC Chino, CA Work Experience Issues Management Analyst, GRC HireRight LLC - Irvine, CA July 2019 to Present   Creating Issues Management Program for tracking lessons learned and root cause analysis for auditing   Working with various departments to create an integrated incident response management hub   Answering Risk and Compliance questionnaires for high-dollar, onboarding, and current customers   Helping support automation process of GRC for outsourcing of Security Questionnaires   Distributing SOC II types 2 and ISO audit reports with remediation, PCI-DSS, CyberEssentials, and other certification results to authorized customers   Policy review and approval of customer requirements to meet security expectations such as NIST   Mitigating undisclosed auditing results with customers through WebEx Cryptologic Technician Networks, Petty Officer 3rd Class United States Navy Reserves - North Island, CA August 2016 to Present   Achieved rate of CTN through 900+ hour course completion with a grade of >80%   Performs Defensive Cyber Operations, Digital Forensics Analysis, Digital Network Analysis, Exploitation   Analysis, Interactive Operations, Expeditionary Operations, Research and Development, Cyber Planning   Provides technical expertise in network-centric operations   Detects, protects, reacts and responds to threats against Navy networks   Defends against external and internal threats through in-depth technical and non-technical methods   Evaluates Computer Network Risk Mitigation, Network Vulnerability Assessments   Determines Incident Response/Reconstruction   Administers active computer network defense, access tool development, and computer/network forensics Cyber Intelligence and Digital Media Forensics Analyst Science Applications International Corporation - Santa Ana, CA February 2019 to July 2019   Served as a 24/7 SNOC analyst for Orange County SIEM through LogRhythm, Cylance, and with Zscaler   Oversaw Cisco IDPS for threat analysis for Orange County Security Operations Center   Monitored SevOne NMS Network Manager to monitor the Network Operations Center devices after hours   Created Service Now Ticketing for Tier I and Tier III incident and event management   Performed Open Source Threat Assessment for threat hunting with AlienVault, VirusTotal and MxToolbox   Completed 32 hours of Advanced SOC Operations training from CENTCOM SAIC

employees   Studied forensics Encase Training with Passport, while obtaining Cylance and LogRhythm Certification Sr. Information Security Analyst First American Financial - Santa Ana, CA September 2018 to January 2019   Worked with Insider Threat Management Team to spearhead new Insider Threat program for Fortune 500   Tracked and assessed potential security events into SharePoint log   Led project to fill security gaps and alter workflows to become Insider Threat focused   Engaged appropriate teams to respond efficiently to potential security related events and incidents   Met with stakeholders to develop Insider Threat Program and balance legal issues   Performed Root Cause Analysis for all security related incidents   Provided KPI metrics and reports on a recurring basis Field Service Assistant, IT Hardware Support IMG - Schenectady, NY April 2018 to June 2018   IT support for Naval Nuclear Laboratory with Top Secret Security Clearance   Research issues on various computer systems and databases to resolve complaints, answer inquires and outline solutions   Reimaged computers, perform BIOS reset, disable ports for PC deployment   Referred difficult issues to upper management while maintaining positive rapport with customers   Performed Asset management, desktop device and peripheral maintenance   Implemented deploys and installs, moves, adds, and changes to desktop devices and printers as required to meet customer demand Licensed Real Estate Agent JWilliams Staffing - Phoenix, AZ March 2016 to August 2016   Prepared documents such as representation contract and purchase agreements closing statements, leases and deeds   Promoted sales of properties through advertisements, open houses and other online advertising platforms   Interviewed clients to determine what kinds of properties they were seeking and what types of amenities they were looking for   Evaluated mortgage options helping clients obtain finance at the best rate and terms Account Representative, Supervisor Dynamic Enterprises Inc - Phoenix, AZ October 2014 to November 2015   Trained new recruits on company equipment, quality standards, policies and procedures ensuring compliance with state and federal laws and confirming compliance within my area of responsibility   Identify and ensure associate, customer and supplier concerns are resolved, using own judgment or consulting others when needed   Controlled inventory and customer service in marketing for Fortune 500 companies and local business Education Licensed Arizona Real Estate Agent Arizona

Academy of Real Estate - Phoenix, AZ February 2016 Juris Doctorate of Law Candidate in Law Arizona Summit Law School - Phoenix, AZ August 2012 to December 2014 Paralegal Certificate Program University of Houston - Houston, TX November 2011 Bachelor of Science in Political Science and Psychology in Political Science and Psychology University of Houston - Houston, TX May 2010 Skills SECURITY, WEB DESIGN, COMPTIA, METASPLOIT, SIEM, SNORT, WIRESHARK, CISCO, ROUTER, WIRELESS NETWORK, C++, PYTHON, REGEX, UNIX, WIRELESS, SQL, TS/SCI, OPERATIONS, EXCEL, MICROSOFT OFFICE

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