Digital Advertising Analyst Digital Advertising Analyst Digital Advertising Analyst - CDK Global Bellevue, WA Authorized to work in the US for any employer Work Experience Digital Advertising Analyst CDK Global - Seattle, WA April 2019 to Present Monitor and analyze campaigns and make regular proactive changes to improve account performance Identify and present new opportunities/areas of growth to client that will improve accounts ability to achieve desired outcomes Gather, analyze, and organize complex information, conduct comparative analyses, make recommendations supported by identified facts, and present clear recommendations to internal clients Create custom presentations to maintain post-sales activities with a goal to increase account revenues. Responsible for revenue retention and growth for assigned book of business SEM Account Specialist Microsoft - Redmond, WA June 2018 to April 2019 Support tactical and foundational campaign activities such as account health checks, account restructuring, uploads, billing & IO management, reporting, etc. Exceed account team and customer expectations through world class customer service via responsiveness, timeliness and professionalism Web Developer Buildingi - Bellevue, WA July 2015 to February 2018 Developed and maintained SharePoint sites in several Microsoft internal site collections, as well as other client sites. This included creation of quarterly email newsletter for 2 large groups in HTML format and Provided Tier II level tech support for various internal running reports of site performance. Microsoft sites. Education AA in Info. Systems/Software Development Bellevue College 2015 BA in Digital Media Communications Antioch Univ 2011 Skills Css, Sharepoint, Web design, C#, Javascript Additional Information SKILLS & EXPERTISE AGILE/SCRUM HTML5 Bing Marketing Customer Service JavaScript CSS SQL Google Ads Management Web Design SEM C# PPC SEO Excel CRM PowerPoint SharePoint Tier 2 Support

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