

Network Administrator Network Administrator Network Administrator at Bergquist Company River Falls, WI Network experience (LAN and WAN): Windows NT/2000/2003/2008R2, Managed switches (Extreme Network, HP ProCurve), SAN (Dell EqualLogic, EMC VNX), NAS (QNAP), AD, DHCP, DNS, WINS, Network Monitoring (SolarWinds, Netflow), Avaya VoIP, ShoreTel VoIP, Siemens VoIP, routers, and firewalls/VPN (CISCO ASA, WatchGuard and SonicWall NSA & TZ series) Application experience: MS applications (primarily MS Office 97-2013), SolidWorks/AutoCAD, Epicor (Vantage), CorVu, Backup Exec/ARCServer/DPS Backup/Veeam, BlackBerry Server, DreamWeaver. Operating System experience: MS DOS, Windows 3.1/95/98/ME/NT WS/2000 Pro/XP Pro and Home/Vista/7, Windows Server NT/2000/2003/2008/2012, Exchange Server 5.5/2000/2003, RedHat/CentOS/SUSE, VMware ESX 3.5/vSphere 4.x/5.x Programming experience: Basic, C and HTML. Work Experience Network Administrator Bergquist Company - Chanhassen, MN March 2014 to Present Responsibilities Maintain WAN connection between three sites. Setup & Maintain 100 Windows 2003/2008/2012 Servers. Setup & Maintain VMware ESX 5.1/vSphere 5.1 (8 host servers) Maintain EqualLogic SAN and EMC VNX 5300 SAN. SAN s connectivity via iSCSI and Fiber Channel. Maintain two CISCO UCS Blade Centers. Maintain Exchange 2003 Servers. Create, delete and maintain email accounts. Backup Information Stores. Maintain Office 365. Maintain office VPN connectivity with CISCO ASA s. Manages user accounts for 1000 users. Manages nightly backups with Veeam, Backup Exec and VaultLogix software. Managed Siemens VoIP phone system. Provide all help desk / desktop support functions (hardware and software). Provide instruction for application software (primarily MS Office). Troubleshooting software, hardware, and printer problems. Manage and negotiate with consultants and vendors for all IT and telecommunication services. Network Administrator Health Services Management - Woodbury, MN March 2012 to Present Maintain WAN connection between three sites. Setup & Maintain 40 Windows 2000/2003/2008 Servers. Setup & maintain 4 Linux (RedHat/CentOS) servers. Setup & Maintain VMware ESX 5.0/vSphere 5.0 (4 host servers) Setup & Maintain 2 EqualLogic SANs. Consolidation and elimination of 13 servers and converted to virtual servers. Maintains Exchange

2003 Servers. Create, delete and maintain email accounts. Backup Information Stores. Setup & Maintain office VPN connectivity with SonicWall clients. Manages user accounts for 40 users. Manages nightly backups with Veeam and Backup Exec software. Manage Symantec Anti-Virus. SQL maintenance (user permissions, backup and restore databases) Managed installation of ShoreTel VoIP phone system. Managed installation of security system. Provide all help desk / desktop support functions (hardware and software). Provide instruction for application software (primarily MS Office). Troubleshooting software, hardware, and printer problems. Manage and negotiate with consultants and vendors for all IT and telecommunication services. Network Administrator HiRel Systems March 2007 to Present Setup & Maintains WAN connection between ten offices. Setup & Maintains 50 Windows 2000/2003/2008 Servers. Setup & maintain 8 Linux (CentOS) servers. Setup & Maintain 2 EqualLogic SANs. Setup & Maintain 6 QNAP NAS's. VMware ESX 3.5/vSphere 4.x (6 servers total) Consolidation and elimination of 43 Windows 2000/2003/2008 servers. Maintains two Exchange 2003 Servers. Create, delete and maintain email accounts. Backup Information Stores. Setup & Maintain office VPN connectivity with WatchGuard and SonicWall clients. Setup & Maintains 12 Terminal Services. Setup & Maintains BlackBerry Server. Manages user accounts for 450 users. Manages nightly backups with DPS and Veritas software. Managed switch of MPLS network project for 10 US and non-US sites. Managed installation of Avaya VoIP phone system for 6 US sites. Managed installation of IP security cameras for US and non-US sites. Provide all help desk functions (hardware and software). Provide instruction for application software (primarily MS Office). Troubleshooting software, hardware, and printer problems. Manage and negotiate with consultants and vendors for all IT and telecommunication services. Network Administrator Frauenshuh Companies March 2000 to March 2007 Lead all projects for Information Technology Services. Establish and maintain WAN connection between four offices. Migrated four domains into a single network domain. Upgraded network from Windows Server 4.0 to 2000 to 2003. Create, delete and maintain email accounts. Backup Information Stores. Established office VPN connectivity with CISCO clients. Maintain Terminal Services access. Manage user accounts. Created and maintain web site.

Perform nightly backups with Veritas software. Provide instruction for application software (primarily MS Office). Troubleshooting software, hardware, and printer problems. Maintaining phone system, cell phones, pagers and radios. Maintain various databases (Timberline, Goldmine and ACT2000). Manage and negotiate with consultants and vendors for all IT and telecommunication services. Created a client information database in Access. Support IT Services August 1999 to March 2000 Installed and configured software. Provided instruction for application software and remote access. Troubleshooting software, hardware, and networking problems. Replaced defective hardware. Teaching Assistant Physical Sciences - MU Physics Department September 1998 to August 1999 Taught undergraduate physics labs. Graded and proctored of undergraduate physics exams and quizzes. Tutored undergraduate calculus and physics students. Prepared and designed undergraduate physics lab experiments. Coordinator Physical Sciences - MU Physics Department October 1997 to August 1999 Supervised graduate and undergraduate assistants. Produced student/teacher brochures for extracurricular programs. Assisted in teaching graduate level continuing education classes. Recruited volunteers to assist with summer school programs. Collection and analysis of data from schools. Installed new software and hardware for MU and school district faculty and staff. Troubleshooting software and hardware problems for both computers and printers. Grant Coordinator Physical Sciences - MU Physics Department - Columbai, MO January 1995 to May 1997 Work Study - MU Physics Department Claims Adjuster Windsor Group Insurance January 1993 to January 1995 Education Bachelor of Science in Physics University of Missouri - Columbia, MO May 1997

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