

Project Manager Project Manager Project Manager - Epic Systems Houston, TX To obtain a full-time position in the field of information technology and finance; applying my Management Information Systems and Finance knowledge and prior work experience to accomplish organizational goals.

Work Experience Project Manager Epic Systems April 2018 to Present Responsible for managing implementation of highly integrated Electronic Medical Record software for large hospital organization on both the application and system level Work to create project timeline with large budget consideration, including personnel management, travel planning, scope determination, and interface contracts with third party vendors Tasked as the Users and Security coordinator through the implementation, working with two separate hospital systems going through a meager Internal responsibilities included developing and updating internal documents, best practice, support guides and a module success owner IT Analyst Rand Group LLC June 2017 to March 2018 Support of Skype for Business, Exchange, Domain services, Team Foundation Server (TFS), WSUS, SharePoint, CRM, and all other applications deployed with the environment Support of over 100 end users and devices and over 150 Windows virtualized servers Performs troubleshooting of network, connectivity, server, storage, and application environment Creation of end-user system, network and application accounts. Including but not limited to support for AD and Office365 applications Consultation Agent Best Buy, Geek Squad July 2016 to June 2017 Troubleshoot windows and apple devices including: phones, tablets, smart watch, printers, and gaming consoles Microsoft software educator Provide desktop, software, and hardware support and installations and malware removal Project Management- Business Analyst University of Houston September 2015 to December 2015 Define clients' business needs and requirements and present a solution Utilize WordPress to create new website layout and create user manual/documentation Troubleshoot and collaborate with external team to integrate PetPoint database into website Change domain host, decrease load time, enable scaling on mobile devices, integrate PayPal and analytics Microsoft Azure Cloud Services June 2015 to July 2015 Create a project content outline and timeline for completion upon due date Design and publish website and mobile app using Microsoft Azure, Windows App Store Present final product at Galleria Microsoft Store Homeless

Pet Placement Website Redesign and Database Integration Education BBA in Management
Information Systems and Finance C. T. Bauer College of Business, University of Houston - Houston,
TX August 2012 to May 2016

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