

Systems Administrator Systems Administrator Systems Administrator - Family Urgent Care Newark, OH Work Experience Systems Administrator Family Urgent Care January 2017 to Present - 1099 ? Design/Setup/Configure Networks for multiple new office locations ? Daily Technical Support ? 5 Office Locations ? 40 Workstations ? 3 Servers ? Managing Electronic Medical Records software (EMR) ? Routine Technical Maintenance ? Hardware replacement/upkeep ? Managing Software Licenses ? General Printer Diagnostic/Repair ? Remote Support Network Administrator PSee Solutions - New Albany, OH December 2014 to December 2016 Deploy & Configure GFI MAX to all clients ? Write custom Powershell/JBS/Batch scripts for clients ? Proactively monitor and maintain client networks ? Setup/Maintain multiple Drobo Appliances ? Setup large scale networks using Cisco Meraki access points ? Work retail store front to fix any breakfix walk-ins ? LCD Replacement ? Virus Removal ? Etc.. ? Switch over commercial client ISP providers ? Create/Edit users for various Hosted Exchange providers including Office 365 Transfer client website & DNS registrar Royal Oak Computers - Front Royal, VA March 2014 to September 2014 Systems Administrator ? Repair and Configure PCs remotely using multiple remote desktop programs ? Remotely monitor and remove malware infections via AVG CloudCare Dashboard ? Barracuda Backup Appliance ? General Printer Diagnostic/Repair ? Custom built machines to exact customer specifications ? Provide Full Disk Encryption ? Install/Configure SonicWall Firewalls and Global VPN Clients ? Manage operations at Datacenter Co-Location ? Perform Residential and Business walk-in Break Fix repairs ? Maintain detailed client database and tickets using AutoTask ? Recover deleted or missing partitions and files Network Engineer II/III - NOC Technician Jewell Technical Consulting - Manassas, VA December 2012 to January 2014 24/7 Weekly on-call rotation ? Implement unique disaster recovery plans and business continuance plans ? Design onsite & offsite data backup plans ? Monitor & Maintain networks using GFI MAX MSP software ? Execute remote scripts and commands ? Schedule server updates & maintenance ? Configure weekly/monthly reports ? Host various client websites/services on company cloud servers ? Network Security Auditing ? Network penetration testing ? Create network security policies and general IT SOPs ? Provide comprehensive plan to restore integrity to network security and IT guidelines ? Active

Directory permission auditing ? Configure/Deploy Group Policies ? Server Virtualization using VMWare vSphere software ? Implement Linux/Windows based ThinClient workstations ? Install and Configure DELL SonicWALL and SonicPoints ? Setup SonicWALL Global VPN Clients\Tunnels ? Monitor Firewall syslogs ? Perform hardware repair in company Repair Depot Linux Systems Administrator/Service Desk Engineer Nomad Digital - Rockville, MD May 2012 to December 2013 SSH/Telnet into remote access points located on train consist to perform maintenance along with other various tasks ? Verify wireless mesh is fully linked through entire consist ? Check/Rebuild HDD raid status ? Use NMAP to map the network and any connected devices to locate any problems ? Update firmware on Access Points/CCUs ? Schedule and dispatch onsite engineers ? Use proprietary Linux based software to monitor and maintain Nomad Digital's custom Access Points/CCU hardware ? 24/7 Call desk to provide 99.5% uptime for Nomad Digital's customers ? Write/Develop unique programs written in Python to provide easier monitoring for Nomad Digital Systems Administrator Chantilly, VA July 2011 to March 2012 Repair and Configure PCs remotely using multiple remote desktop programs ? Monitor complex networks and computers using LabTech Monitoring system ? General Printer Diagnostic/Repair ? Install/Configure SonicWall Firewalls and Global VPN Clients ? Operating System Diagnostic/Repair ? Create/Update detailed tickets in ConnectWise PSA ? Malware/Virus Removal Helpdesk Administrator/Jr LogiXML - McLean, VA December 2010 to July 2011 Software Dev ? Manage/Support 100 internal and remote end users using Spiceworks ticketing system ? Deploy and Support Fonality\TrixBOS IP Phone system ? Maintain an up to date accurate Active Directory ? Create/Manage dozens of Virtual Machines using VMware vSphere Hypervisor ? Deploy/Manage Symantec Endpoint Protection ? Image Machines/Deploy software remotely using Acronis Snap Deploy ? Maintain various HP ProLiant/HP PowerEdge Blade Servers ? Troubleshoot/Diagnose end-user machines via Remote Desktop Client ? Sync and Manage BlackBerry devices on BlackBerry Enterprise Server

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