Systems Administrator Systems Administrator Systems Administrator - XNS Technology Group Inc. Abingdon, VA Authorized to work in the US for any employer Work Experience Systems Administrator XNS Technology Group Inc 2012 to Present ?Provided tier 3 support to game server, dedicated server, virtual private server, and web hosting clients? Managed the entire network consisting of over 70 dedicated servers, KVM and OpenVZ virtual servers, and Cisco networking equipment? Managed company switches, firewalls, and routers? Implemented various policies to improve network security? Worked alongside data center staff to diagnose and fix hardware issues ? Managed company web services and billing software ? Managed company web, database, DNS, and DHCP servers? Developed systems to detect and respond to network and resource issues? Developed web interface to allow clients to easily control their services ? Automated the server provisioning process SKILLS: ? Designing redundant and scalable networks ? LAN/WAN Administration ? Windows and Linux server administration (Windows Server 2008 R2, CentOS, Ubuntu) ? Network security ? Network and system monitoring ? Troubleshooting networks ? Troubleshooting desktop, laptop, and server hardware issues? Customer support? Back-end web development? Automation? Programming (Python) Education Diploma Abingdon High School-Abingdon, VA 2011 to 2015 Certifications/Licenses CompTIA A+ June 2014 to June 2017 Cisco Certified Network Associate (CCNA) June 2015 to June 2018

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