

IT Infrastructure Engineer IT Infrastructure Engineer IT Infrastructure Engineer looking to relocate to CT Sterling Heights, MI Experienced information technology engineer with a demonstrated history of supporting information systems in the automotive industry with high level skills in networking, Linux/Windows administration, storage, and virtualization infrastructure. Highly interested in IT systems automation, devops, and security regardless of industry. Work Experience IT Infrastructure Engineer Valeo North America Inc - Troy, MI February 2018 to Present Install, setup, manage, monitor and provide technical support for various IT systems in 20 sites in the US: ? Lenovo servers ? Hyper-V environment ? L2/L3 Cisco Switches (2960-X, 3750, 3850, 4507, 9200, 9300, 9500) ? Fortinet Fortigate Firewalls (60D/E, 200D/E) ? Veritas NetBackup ? Other various Internal tools ? Work with Site IS managers to implement and upgrade IT services ? Develop timelines and action plans for tasks through projects ? Working in a small team with 2 others ? Increasing efficiency using Google G Suite and Powershell scripting ? Working with helpdesk supplier as level 3/4 support to users around the country ? Reporting on topics in monthly meetings with our IS teams ? Participate in new/M&A site planning/integration ? Debugging powershell scripts as part of pilot programs Site IS Manager / Security Officer Valeo North America Inc - Troy, MI January 2016 to January 2018 Supported IS and IT tasks and projects for 2 company locations (Auburn Hills and Troy Michigan) with over 600 users in total ? Worked with 2 helpdesk support personnel and providing Level 3 support ? Acted as a liaison between end users, vendors and outsourced services ? Worked with vendors to resolve billing issues ? Managed the purchase and replacement of PCs for over 20 business units with different purchasing requirements ? Ensured the backup of data using NetBackup with periodic testing ? Tested disaster recovery procedures for IS systems ? Managed infrastructure equipment and services ? Created user help portal to aid in end user self-support and reduce time to resolve issues ? Increased efficiency and accuracy through scripting (user creation, export and update) ? Created, followed, and reported budget for IS/ IT resources ? Communicated and worked with top executives for region towards business goals IS Business Analyst Valeo North America Inc - Troy, MI March 2015 to January 2016 Supported 12 locations in US, MX and CA on logistic execution system (LES) based on Apriso Flexnet ?

Managed the transition of 10 locations from old LES system to new Apriso Flexnet based system ? Implemented LES system on 2 newly opened sites ? Designed specifications for improvements to Apriso Flexnet based system ? Created custom views linking many tables in Oracle databases for ODBC interface with other applications ? Supported all US, MX, and CA locations in SAP MM and PP modules ? Tested customization and evolution updates provided by corporate office (core team) ? Provided level 2 support to key users (level 1) and interfaced with level 3 support when needed ? Created monthly summary presentations for sites to reference new features and fixes

Office Automation Analyst Valeo North America Inc - Troy, MI August 2011 to February 2015 Created BPM applications in Cordys Process Factory for Company US locations ? Constant improvement of applications to meet company needs using SDLC ? Technical support for issues with BPM platform ? End user support and training for BPM applications ? Technical documentation for end users and design specifications ? Google Apps (now G Suite) support for US locations ? Designed and programmed web applications using Google Apps based on Google spreadsheets, Google Sites, and Google Apps Scripts ? Automated repetitive tasks where possible using Google Apps Scripts ? Manage the migration of many Lotus Notes databases from 5 company locations ? To Google Sites using migration tool ? To Centralized Lotus Notes archive server for read-only access. Modification of databases to be viewable by internet browser instead of Lotus Notes client.

IT Support Valeo North America Inc - Auburn Hills, MI October 2006 to July 2011 Provided help desk support to 120 people ? Installed, configured and maintained Cisco switches and routers ? Managed OUs, accounts, GPOs using Microsoft Active Directory on Windows 2003 ? Managed Windows Updates using Windows Server Update Services (WSUS) ? Deployed desktops and laptops quickly using FOG and self created images ? Created VB scripts for various needs including network drive mapping and software development ? Setup new VMware environment with 10 virtual servers and many P2V conversions ? Managed NetApp appliance using OnTap web and command line interfaces ? Managed and performed data backup and restoration using NetBackup Education

Bachelor's in Information Technology and Security Baker College of Auburn Hills - Auburn Hills, MI September 2003 to May 2007 Associate in Networking Technology Baker College of Auburn Hills -

Auburn Hills, MI September 2003 to May 2005 Skills Active Directory, Vmware ESXi (10+ years), Group Policy (5 years), DHCP (8 years), Linux (5 years), Cisco (3 years), Firewalls (2 years), GSuite (8 years), Hyper-V (2 years), Vmware Links <https://www.linkedin.com/in/reid-guyett> Certifications/Licenses Fortnet NSE4 April 2019 to April 2021

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