

Software Engineer Software Engineer Software Engineer - CLOCworks Madison, WI Work Experience Software Engineer CLOCworks - Madison, WI March 2019 to Present Build microservices in Node and Golang Deploy microservices into Kubernetes using deployment scripts and test functionality UI Developer EnSync Energy Systems - Madison, WI September 2018 to March 2019 Built frontend UIs using Angular 2+ Frontend Web Developer EnSync Energy Systems August 2017 to September 2018 Built frontend web applications using Angular 2+, TypeScript, Bootstrap and HTTP requests to a backend API Developed mobile first user interfaces that are clean and responsive Senior Technical Support Engineer Zendesk - Madison, WI July 2017 to August 2017 Recognized as a point of contact for multiple product areas Provided training for newer support engineers Provided technical resolutions for customers with 95%+ satisfaction rating Kept product documentation updated Worked directly with developers to implement confirmed software bugs reported by customers Education M.S. in Computer Science University of Illinois Springfield - Springfield, IL December 2016 B.S. in Computer Science University of Wisconsin - Madison, WI August 2014 Skills Api, Docker, Git, Javascript, Bootstrap, Node.js, Typescript, Ruby, Rails, Html5, Sass, Rest, Mongodb, Java, Frameworks, Documentation, Technical documentation, HTML 5, CSS Links <https://www.github.com/hdawg5000> <https://hammadnaseem.us> Additional Information Technical Skills Languages: HTML5, CSS3/Sass, TypeScript/JavaScript, Golang, Java Frameworks/Libraries: Angular 2+, Node.js, Express.js, Bootstrap, Docker/Kubernetes, MongoDB, RxJS, Chart.js Other: Git/GitHub/GitLab, Technical Documentation Web Development Experience Download Recordings (Zendesk App) - GitHub Zendesk customers needed a way to download call recordings from the interface Using the Zendesk REST API and Zendesk Apps Framework, this app gives users visibility of their recordings and can download them with just a click of a button 70+ ratings on the Zendesk App Store with an average rating of 4/5 stars Hammad Takes Pics - GitHub Created this app to showcase my photography, written in the Rails framework Developed a login system and contact form Dynamically rendered images using embedded Ruby

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