Systems and Network Administrator I Systems and Network Administrator I Systems and Network Administrator I - Los Angeles Superior Court Pasadena, CA Authorized to work in the US for any employer Work Experience Systems and Network Administrator I Los Angeles Superior Court May 2018 to Present   Responsible for administering Microsoft SCCM and Group Policy within an organization of over 8,500 machines and 7,000 users.   Worked to support infrastructure staff by efficiently packaging applications, updating drivers, and deploying software to custom user/device collections.   Updated and revamped the organizations outdated system of software delivery, OS deployment and patch management by configuring highly modular Task Sequences, and zero touch administration   Directly involved and spearheaded modernization efforts to deploy, administer and transition to a full windows 10 environment through testing, new deployment techniques and fully configuring group policy to customize the windows 10 image. Intelligence Specialist United States Marine Corps, Reserve September 2012 to November 2018   Top honor graduate at the Marine Corps Intelligence School   Researched, analyzed, and synthesized intelligence, to produce detailed written reports   Briefed and presented intelligence reports and products to high ranking commanders and officers Computer and Systems Support Analyst Los Angeles Superior Court October 2016 to May 2018   Provided on site IT support relating to complex hardware, software and network issues as well as interfacing with users to resolving IT issues or fulfilling service requests   Procured PC's and provisioned peripherals such as printers, monitors, and video conferencing equipment   Managed and supervised a project to upgrade and tr ansition to Windows 10 Surface Pros, where I was responsible for; determining an optimal image, configuring the devices, coordinating with offsite personnel and managers, arranging distribution, asset management, and post deployment support.   Onsite supervision for a highly time sensitive and complex project of opening a new courthouse in Los Angeles. My responsibilities included, managing all PC's and equipment to be deployed, coordinating with various groups such as networks, VoIP, and facilities, deployment of the equipment, and post deployment support as the onsite tech while the court is operational. Computer Support Technician I Los Angeles Superior Court January 2016 to October 2016   Performed duties at a centralized Service Desk environment by providing IT phone support

for users across the county   Would routinely troubleshoot issues regarding the OS, printers, office applications, and court management software   Responsible for creating trouble tickets, documenting incident details, updating the knowledge base and if necessary elevat ing to a higher tier support Education Bachelors of Science in Computer Science in Computer Science University of Maryland 2017 Skills C++, JAVASCRIPT, PYTHON, ACTIVE DIRECTORY, NETWORK ADMINISTRATION, Networking, Technical Support, Windows, Windows 7, Customer Service, System Center Configuration Manager (SCCM), Group Policy, Microsoft Office, Windows 10, Vmware, MAC Links http://BluntForceProjects.com Military Service Branch: United States Marine Corps Rank: E-4 Certifications/Licenses CompTIA A+ May 2016 to April 2021 CompTIA Network+ April 2018 to April 2021 DoD Top Secret/SCI Clearance September 2012 to September 2019 Assessments Supervisory Skills: Directing Others   Highly Proficient July 2019 Measures a candidate's ability to motivate the performance of others through feedback to identify improvements or corrective actions. Full results: https://share.indeedassessments.com/share_assignment/otdtiir060410oph Technical Support Expert July 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share_assignment/fw72idsuef-nrlg Project Management Skills: Time Management   Highly Proficient July 2019 Prioritizing and allocating time to effectively achieve project deliverables. Full results: https://share.indeedassessments.com/share_assignment/6j-sirduqhfkt20n Spreadsheets with Microsoft Excel   Expert July 2019 Measures a candidate s Microsoft Excel knowledge including common tools, PivotTables, conditional & nested formulas, and custom visuals. Full results: https://share.indeedassessments.com/share_assignment/1-gu7tibnxqft7ir Basic Computer Skills: PC   Expert July 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/bpuvx5g3wdhc4vpr Problem Solving Expert July 2019 Measures a candidate's ability to analyze relevant information when solving

problems. Full results: https://share.indeedassessments.com/share_assignment/ac6yzh9hpjuud-1s

Critical Thinking   Expert July 2019 Using logic to solve problems. Full results: https://share.indeedassessments.com/share_assignment/x-cwlwga0agtmto6   Intermediate   Word Processing with Microsoft Word   Expert July 2019 Measures a candidate's knowledge of intermediate Microsoft Word techniques including the use of formatting, Track Changes, and Comments. Full results: https://share.indeedassessments.com/share_assignment/uycog-njxgmtuzqr

Email   Expert July 2019 Measures a candidate s ability to effectively compose and organize email messages. Full results: https://share.indeedassessments.com/share_assignment/fbod2eufbl3muq-3

Proficiency with Microsoft Office: Mail & Calendar (PC)   Expert July 2019 Measures a candidate s proficiency in using Microsoft Office Mail and Calendar tools to manage their workload. Full results: https://share.indeedassessments.com/share_assignment/fsqwddr4r8-elrih   Indeed   Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Name: Aaron Wagner

Email: vwalker@example.com

Phone: 580-316-2817x87607