Network Administrator Network Administrator Network Administrator Work Experience Network Administrator Excel Group - Rosslyn, VA May 2015 to June 2019   Analyzing current client infrastructure with updated software and firmware   Providing on-site and remote network management support   Establishing and maintaining networks, servers, and systems by designing, proactively managing, and troubleshoot network problems   Document, track, and monitor problems to ensure resolution in a timely manner.   Develop recovery plan and implement controls to protect financial and personal information.   Configure remote network access for secure transmission of data and payments.   On-boarding of new associates   Implement password policies, group policies, and user privileges per requirement. VA ABC - Alexandria, VA February 2016 to July 2016 Make periodic site visits to client's location and assist with issues from break fix to managing AD accounts   Work on special projects to meet client needs i.e. setup and deployment of laptops or reimaging machines   Create issue tickets and relay information or escalate to appropriate teams if needed   Work occasionally with software vendors to resolve advanced software issues Store Manager 7-Eleven - Alexandria, VA 2010 to May 2015   Daily cash balancing and handling, accounting, resolving technical issues with help desk engineers   Perform all office duties: filing, scanning, mail processing, data entry, sales analysis, meet goals and deadlines   Ordering, inventory management, scheduling, loss prevention, payroll, sampling, customer relations, introducing new items with sale goals, resolving technical hardware and software issues   Hiring and training staff   Communicating with vendors, field consultant, District manager, and Market manager for store operation and sales objectives Supervisor AMC - Mountainside, NJ May 2007 to August 2010   Opening and closing store operations, loss prevention, assist GM in successfully meeting sales goals, training new hires in all designated areas   Weekly employee scheduling, give employees proper tools and goals for best results, verify goals, loss prevention (employees and customers) Skills Active directory, Html, Windows 7, Mac, Mac os Additional Information Relevant Skills Windows 7/10, Mac OS, Office365, HTML, Adobe CC, Active Directory, Google Drive

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