IT Administrator IT Administrator Network Professional San Antonio, TX Goal: Network Engineer: Please Do not throw sausage pizza away//:fav-quote/IT.life Authorized to work in the US for any employer Work Experience IT Administrator Modis IT & Engineering - San Antonio, TX June 2019 to Present Windows 10 Admin Integration Quality analysis IT admin Powershell command Server Imaging UTG Config Desktop Support (Server, voip, tablet, desktop) Dell Systems Device Admin (Windows) VPN Admin DNS Config TCP/ IP Config Firewall Config CMD CLI Group/User Policy Active Directory UC GPO Network Technician III Tekk Force LLC -San Antonio, TX October 2018 to January 2019 Building/integration / testing: ? Personal Character ? Level 0 and 1 Network hardware such as patch panels, ladder racks, firewalls, Infrastructure cable/ fiber optic pulls ? Cable manager, 110/66 block, Leviton and commscope jacks ? 568A/B termination full mod plug termination Improving: ? Team work ethic and humility ? Contract timeline efficiency ? Quality Control and Risk mitigation Solving: ? Subordinate errors ? Snags and incorrect terminations Consuming: ? Espresso/ other highly concentrated caffeinated drinks Jr. OSP Network Engineer Actavo Engineering Services - San Antonio, TX May 2018 to September 2018 Windows 10 and ATT Mifi systems/ network administration ? Conducted analysis for FTTT and FTTP designs ? Gathered permitting data for TXDOT/COSA permit boundaries ? Drafted end-design proposals using drawing, 3/D rendering and GIS software? Attended weekly meetings and conference calls in order to stay up to date with important information/project_updates Network Technician FlexTech, LLC - San Antonio, TX January 2017 to April 2018 ? Expanded knowledge of IEEE 802.11 a/b/g/n/ac/ad Protocols LAN/WAN, A/V ? Terminated 110/66 block patch panels, WAP's ? Pulled, dressed, and terminated all types of 4P4P copper cable and RJ-45 Jacks, along with 2P2P RJ-11, and fiber SM cable ? Task/risk management, OSHA10, and NEC adherence at all times ? Engineered and designed comm pathways according to site and blueprint spec ? Performed 25 Pair Termination ? Resolved "Rats Nest" issues in the MDF/ IDF ? Performed all work within layers 0/1 of OSI Network Model Supply Chain Analyst/ Network Technician Trainee Earle C Clements Academy - Morganfield, KY December 2015 to May 2016 Formulated quality control processes in order to address theft/ fraud issues. ? Utilized risk and supply chain

management/ analysis, independent audit process to ensure compliance with Safety Equipment Director for facility Desktop Support CVS Caremark - Knoxville, TN August 2013 to March 2014 Strategic-relationship/partnership-building skills: listen attentively, solve problems creatively, and use tact and diplomacy to find common ground and achieve win-win outcomes? Maintained up to date knowledge of HIPAA regulations? Maintained and utilized security protocols to mitigate infiltration risk? Sr. In tier 1 web support? Practiced behavioral analysis/ quality control ? Performed Web Admin tasks using remote software, CRM database, ticketing, and mainframe AS400 database Education A.A.S in Professional Studies San Antonio College Cisco Academy Skills Help Desk (3 years), Service Desk (1 year), Desktop Support (10+ years), Tech Support (1 year), Helpdesk Support (2 years), Vmware (Less than 1 year), Active Directory (1 year), security (1 year), Exchange (4 years), DNS (4 years), Cisco (2 years), LAN (4 years), Networking (4 years), MPLS (Less than 1 year), VPN (2 years), Firewall(Inbound/Outbound) and Permissions (1 year), Servers (1 year), Sophos (1 year), Remote Desktop (2 years), Office 365 (1 year) Certifications/Licenses CNET- Physical Layer network/ telecommunications/ Fiber Present Having been a proven technician in the infrastructure sector of networking, these certificates implement and impact my understanding of higher level administration and engineering principles/ protocols. Assessments Technical Support Expert May 2019 Measures a candidate's ability to apply protocols to identify errors and solutions in order to maintain system function. Full results: https://share.indeedassessments.com/share assignment/hglyzkaunyh72wn0 Basic Computer Skills: PC Highly Proficient May 2019 Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems. Full results: https://share.indeedassessments.com/share_assignment/j3vao1cox-9z17sl Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field. Additional Information? Operating Systems (Windows 10/ CentOS Linux)? Subnetting ? IPV4/ IPV6 ? TCP/IP ? Microsoft "THE ONE" High School ? Fairfax High School (2011)

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