

Security/ IT Analyst 1 Security/IT Analyst 1 Security/ IT Analyst 1 -AVS Technology Richardson, TX I am a dynamic and dedicated professional with an evolving background in social services, case management, supervision, safety, and security. I embrace change, welcome challenges, give 110% in all endeavors, and lead with integrity. Authorized to work in the US for any employer Work Experience Security/ IT Analyst 1 AVS Technology - Richardson, TX June 2019 to Present Security Site Supervisor Allied Universal Security January 2017 to Present Ensure the facility is provided with high quality security services to protect people and property / Report safety concerns, security breaches and unusual circumstances both verbally and in writing / Build, improve and maintain effective relationships with both client employees and guests / Answer questions and assist guests and employees /Answer phones or greet guests / employees in a professional, welcoming manner Michael Gaines & F.A.I.T.H Baton Rouge, LA Mental Health Counselor Michael Gaines & FAITH - Baker, LA October 2015 to January 2017 Work with individuals, groups and communities to improve mental health / Encourage clients to discuss emotions and experiences / Examine issues including substance abuse, aging, bullying, anger management, careers, depression, relationships, LGBTQ issues, self-image, stress and suicide / Work with families / Help clients define goals, plan action and gain insight / Develop therapeutic processes / Refer clients to psychologists and other services / Take a holistic (mind and body) approach to mental health care Security Supervisor Daiquiri Caf - Baton Rouge, LA April 2011 to January 2017 Supervises all security personnel / Creates and maintains staff schedules to ensure adequate coverage / Ensures security and safety of patrons / Monitors guest to ensure appropriate behavior as per company guidelines / Performs searches of person to guarantee no weaponry enters facility / Coordinates and complies with local law enforcement to ensure civilian well being Wraparound Facilitator Daiquiri Caf - Baton Rouge, LA August 2014 to November 2015 Completed training and credentialing for wraparound facilitation / Demonstrated high fidelity to NWI standards / Created effective relationships across various cultural beliefs and lifestyles / Practiced awareness of child adolescent behavior / Developed and delivered child, youth, and family case presentations / Analyzed complex information and engaged in problem solving Center Standards and Incentive Manager Daiquiri Caf - Carville, LA April 2014 to

September 2014 Administered incentives issued to resident students / Reviewed disciplinary violations and issued dispositions / Collaborated with Job Corp staff to ensure highest level of service provided / Gauged student progress on a monthly basis / Trained staff on disciplinary processes and procedures / Managed disciplinary board meetings / Engaged staff and youth on weekly basis to increase motivation and identify areas of improvement

Juvenile Justice Specialist 6

Daiquiri Caf - Baton Rouge, LA December 2011 to March 2014 Supervised and directed staff on appropriate security and therapeutic protocols / Inspected site facilities to ensure compliance / Reviewed team reports and made recommendations / Reviewed youth care mentoring plans in accordance with quality assurance / Assisted in the development of policies and procedures / Completed performance planning evaluations and identified educational programs which enhanced job abilities / Supervised on-the-job training and assigned staff development / Provided recommendations and corrective actions to employee problems / Served as principal assistant to Deputy Director Youth Care Worker 4 Daiquiri Caf - Baton Rouge, LA April 2010 to December 2011 Planned, assigned, and supervised work of all youth care workers / Provided and monitored individual and group counseling for adjudicated youth / Maintained safety, care, control, and therapy of youth / Coordinated with other staff members to develop and implement treatment techniques / Intervened in crisis situations as needed / Prepared reports to satisfy institutional and department regulations / Served as on-the-job training (OJT) instructor Education M.S. Southern University at New Orleans - Baton Rouge, LA August 2006 to December 2008 B.S. in Interdisciplinary Studies Alcorn State University - Lorman, MS May 2005 Skills CPR (Less than 1 year), crisis management (Less than 1 year), detail-oriented (Less than 1 year), therapy (1 year), training (5 years), Cpr Certification, First Aid Certifications/Licenses Driver's License Additional Information Skills ? Computer: Microsoft Office Word, Fluent Internet Skills ? Other: Strong organizational abilities, detail-oriented, safe crisis management, cognitive behavior therapy, behavior modification, conflict resolution, CPR, verbal de-escalation, process creation, process management, staff training

Name: Tina Bonilla

Email: tiffanynichols@example.com

Phone: 5472625758