Systems Administrator Systems Administrator Systems Administrator Owasso, OK Work Experience Systems Administrator SCOM and SCCM - Tulsa, OK June 2017 to April 2019 Change Administration Employed as a Systems Administrator/Engineer for SCCM & SCOM 2012 upgrade and Commented T2: Repeat? The bold tells what you were migration. I utilized my skills as a System Administrator to expand the monitoring don't repeat. capabilities of home office and store systems utilized throughout their mutli-locations and remote infrastructure. Improved and Resolved long-lasting issues within their systems and assisted with migrations from and old domain structure to a new domain structure and corporate wide Office migrations.   Upgraded both the SCOM and SCCM environments to utilize day to day operations including imaging, deployment of updates, asset management, etc. Commented T3: You said this above seems repetitive.   Became a part of the daily change maintenance for the server environments Change it above or here.   Created an enterprise asset management tool utilized for the control and reporting of assets throughout their life cycles   Created the new Windows 10 image to be utilized for all PC's to be utilized within the Store and Corporate environment. Senior Systems Administrator for SCOM and SCCM Saint Francis Hospital Systems - Tulsa, OK September 2016 to June 2017 Employed as a Senior Systems Administrator/Engineer for SCCM & SCOM 2012 R2 for Saint Francis Hospitals. I utilized my skills as a Senior Administrator to expand the Commented T5: Repeated It says above where and monitoring capabilities and configurations of systems utilized throughout their what your title was. mutlilocations and hospitals infrastructure. Improved and Resolved long-lasting issues within their network and systems.   Expanded the almost non-existent SCCM installation to a Level I critical Application being utilized everyday with Windows Patching, Software Distribution, System Imaging, and all the other aspects of SCCM   Assisted with the review and installation of SCOM to support their daily monitoring of operations and all Level I critical systems required for all hospitals Managed the implementation of SCOM 2012 and supervised 3 employees in training and the utilization of the new software   Engineered and implemented the testing, configuration, deployment, monitoring and reporting for 100% compliance for the malware outbreak of the WannaCry malware attack. I was able to reach 100% compliance for the whole infrastructure within

52 hours Commented T6: This sounds very cocky. I am not a Utilized my PowerShell, Visual Basic Scripting, and other programming languages for good writer so I can't tell you how to change but sounds almost arrogant. Don't remove it just tone it down. complex monitoring requests Senior Systems Administrator for SCOM (System Center Operations Manager) Phillips - Bartlesville, OK June 2016 to September 2016 Employed as a Senior Systems Administrator/Engineer for SCOM 2012 R2 for Conoco Phillips headquarters. I utilized the software to expand the monitoring capabilities Commented T7: Repeat again. and resolved long-lasting issues within the ConocoPhillips network and infrastructure worldwide. Commented T8: Should this be a bullet point?

Resolved daily issues and completed new monitoring request Utilized my PowerShell, Visual Basic Scripting, and other programming languages for complex monitoring requests. Senior Systems Developer Gateway Mortgage - Tulsa, OK December 2015 to April 2016 Employed as a Senior Systems Developer for an in-house software. I enhanced the Commented T9: Repeat and not clear remove. software utilizing Jscript and Java for automation created for Loan Officers, Loan, Closers, Underwriters, and with the InfoSec team and Infrastructure Support teams. Created automated macros and program code for the enhancement of the mortgage process for our customers Ensured all local, state, and Federal mortgage laws were adhered to by Gateway employees through the software and development Managed 3 coding projects utilizing SDLC to be operated regarding mortgage laws Performed daily and weekly code reviews from the junior developers and aided in the Change Control process for the implementation process for the new code Senior Systems Administrator United States Department of Defense - Tulsa, OK February 2015 to December 2015 Employed as a Senior Systems Administrator to become responsible for the technical Commented T10: Remove this. design, planning, implementation, and maintenance of the highest level of performance for critical enterprise systems for the United States of America. Obtained my SF-312 Top Secret Clearance for the Department of Defense Passed a 10-year background check for the handling of Top Secret, Classified, and Non-Classified materials and data Utilized PowerShell, VBScript, and Command Line Scripting for automation of administration tasks Presided over 2 employees in creating and piloting new procedures and ownership of the

development of new software and associated hardware.   Performed daily System Administration Tier III support for all requests   Utilized confidential software and Microsoft SCCM and SCOM 2012

Senior Systems Administrator Bank of Oklahoma - Tulsa, OK January 2014 to January 2015

Employed as a Senior Systems Administrator to become responsible for the technical design, planning, implementation, and maintenance of the highest level of performance for critical enterprise systems.   Assess and make recommendations on the improvement and re-engineering of information technology (IT) systems based upon the business requirements analysis   Installed, configured, and continue to support the business' local area network (LAN), wide area network (WAN), and cellular area network (CAN) including both hardware and software   Establishes or recommends policies and procedures for system use and services Designs and implements complex local and wide area network systems, supporting enterprise-wide applications or large-scale computing applications involving hundreds of users for local and VPN connectivity   Research and recommend innovative, and where possible automated approaches for system administration tasks. Identify approaches that leverage our resources and   provide economies of scale   Utilized PowersShell,VBScript, and Command Line Scripting for automation of administration tasks   Perform daily backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media, recovery tapes or disks are created, and media is recycled and sent off site as necessary   Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. Configure / add new services as necessary   Performs other information technology duties as required to support the work of the company   Supported and engineered the environment utilizing Microsoft SCCM and SCOM

Systems Engineer Premier Concepts, LLC - Bentonville, AR April 2006 to December 2013

Employed as a Microsoft engineer to help improve, re-engineer, and maintain an IT environment that would provide solutions to existing problems, improve efficiency, and align the business to stay ahead of the competition   Assess and make recommendations on the improvement and re-engineering of information technology (IT) systems based upon the business requirements analysis   Installed, configured, and continue to support the business' local area network (LAN),

wide area network (WAN), and cellular area network (CAN) including both hardware and software

Ensure data integrity, redundancy, and disaster recovery availability by providing automated data backups, loading, and tracking backup tapes, and other solutions and periodically running backup tests   Provide a 99.99% uptime through management of redundant systems, active monitoring processes, and by setting up and responding to automated systems notifications   Utilized PowersShell,VBScript, and Command Line Scripting for automation of administration tasks   Ensure network and data security through managing and maintaining firewalls and up-to-date security protocols, as well as by running routine firewall penetration tests and security analysis   Supervise and coordinate all outsourced network support and client/server specialist to ensure data, software, and hardware security   Directed and managed 9 projects for Wal-Mart raging from WinServ teams to store implementation of software following SDLC and the integration of new hardware for world-wide use   Each project consisted of teams ranging from 2-7 engineers and support staff

Manage and provide reports regarding network security availability, user activity, email usage, backup, and redundancy systems, and network status   Keep current with trends and issues in the IT industry, including ever-changing applicable laws and regulations, new technologies, current obstacles, and long-term visions   Gather data pertaining to customer needs and use the information to identify, predict, interpret, and evaluate system and network requirements   Promote strategic relationships between internal and external entities, including vendors and partner organizations   Assist in the training of new and current employees in both software and hardware requirements   Manage the current IT applications portfolios and network performance while still planning for future endeavors   Maintain auditable control records of all internal and external network activity, server modifications, software/hardware additions and removals, inventory, and maintenance and repair records   Ensure all IT applications, hardware, and network provide the business solutions needed to not only run the business, but also help to increase efficiency, exceed customer expectations, and to stay ahead of the competition   Installed, configured, maintained and backed up our Cisco ASA 5510 and 5520 Firewall / VPN appliances to ensure 100 connectivity for inbound and outbound and remote client VPN clients for over 110 users Cisco Firewall 2012 to

2012 Assisted with the implementation of new DR procedures and new software to assist in the successful DR situations and managed 3 employees during the DR testing   Managed weekly meetings regarding penetration testing, port requests, and other Cisco Firewall / VPN requests, testing, and backups for network connectivity   Configured and managed the daily operations of Citrix XenDesktop farm for several desktop applications suites throughout Bank of Oklahoma Used VMware and vSphere to design, engineer, and daily support for the virtualized infrastructure mainly of the server side   Assisted and implemented the conversion of some Citrix based application to VDI based for approximately 800 users Network Systems Engineer / Consultant Veri-Source Inc - Rogers, AR January 2006 to April 2006 years ago and only 4 months employment. The rest of the jobs are too far back. Employed as a Microsoft engineer to help revive and design network environments for medium to large corporations throughout the Northwest Arkansas area Systems Administrator / Senior Helpdesk CEI Engineering - Bentonville, AR June 2005 to December 2005 Employed as a Microsoft engineer to help revive and design a new network environment which consisted of 400 end Microsoft nodes and 28 Microsoft servers Senior Engineer / Project Manager CompuCom Systems / Walmart Corporate - Bentonville, AR August 2002 to May 2005 Employed as a Microsoft partner to help stabilize and level all of Wal-Mart's 410,000 Windows based platforms worldwide for remote and home office based environments. Manager of Technical Operations Center / Field Engineer American Airlines / EDS - Tulsa, OK August 2001 to August 2002 Employed as a contractor to aid in the upgrade of American Airlines Maintenance and Engineering Computer Systems in Tulsa, OK. Promoted to 2nd shift Manager of Technical Operations Command Support Field Automation Systems Administrator and Application Analyst Thrifty Rent A Car Systems Headquarters - Tulsa, OK April 1998 to August 2001 Employed as a systems administrator to design and implement procedures for the improvement of all Thrifty franchise systems worldwide Director of M.I.S. & LAN/WAN Networks Thrifty Car Rental Houston - Houston, TX March 1996 to April 1998 Employed as the Director of the Information Systems Section to enhance and maintain the Houston LAN / WAN Networks and all associated systems Education Bachelor of Science in Marine Biology Texas A&M at Galveston - Galveston, TX 1993 to 1995

Associates Degree of Science Odessa College - Odessa, TX 1991 to 1993 High school diploma Permian High School - Odessa, TX 1990 Skills large-scale (1 year), network design (Less than 1 year), OPTIMIZATION (Less than 1 year), organizational skills (Less than 1 year), problem solver (Less than 1 year) Links http://ley.com

Name: Roberto Gross

Email: tmcmahon@example.com

Phone: 402-497-4542x117