

Network Operations Engineer Network Operations Engineer Information Systems Specialist
Springfield, VT Authorized to work in the US for any employer Work Experience Network Operations
Engineer Systems Plus - Hanover, NH October 2014 to November 2016 Provided end user support,
server support for businesses using remote access tools, such as Remote Desktop, Solarwinds, and
Teamviewer. Monitored critical systems to ensure proper operation, remotely monitored backup
processes. Tracked software compliance, and upgrades. Monitored systems for malware, security
threats, and recovery. Information Systems Specialist Vermont Circuits, Inc - Brattleboro, VT
October 2001 to February 2015 Diagnosed and troubleshooting Windows processing problems and
applied solutions to increase company efficiency. Ensured network, system and data availability and
integrity through preventative maintenance and upgrades, ensuring that all software licencing was
current and compliant. Implemented company policies, technical procedures and standards for
preserving the integrity and security of data, reports and access. Aligned office departments and
increased inter-department communication and data sharing. Recommended network security
standards to management. Managed firewall, network monitoring and server monitoring both on- and
off-site. Designed and implemented new server standards for core business services. Network
Administrator Mailrite, Inc - Putney, VT March 1996 to April 1998 Coordinated with systems partners
to finalize designs and confirm requirements. Translated technical specifications into detailed product
requirements. Delivered on-site IT and AV technical support for 25 staff. Maintained and monitored
the server room, the wireless network and other server infrastructure. Set up staff workstations with
PCs, Macs, phones and laptops. Lead Service Technician PC Support Technician PC Plus -
Brattleboro, VT August 1991 to February 1995 Responsible for all customer service, repair, and
installations. Built custom designed PC's for businesses, planned and implemented networked
based solutions. Custom designed Point of Sale systems for local businesses. Education Some
college Skills Desktop Support, Information Technology, Help Desk, It Specialist, Network Support,
Computer Repair Assessments Basic Computer Skills: PC Highly Proficient August 2019 Measures
a candidate's ability to perform basic computer operations, navigate a Windows OS, and
troubleshoot common computer problems. Full results:

https://share.indeedassessments.com/share_assignment/dbemiebc4tujw8xf Customer Focus & Orientation Highly Proficient August 2019 Responding to customer situations with sensitivity. Full results: https://share.indeedassessments.com/share_assignment/ka-xvso0sn-uabm Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

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