

NETWORK ENGINEER NETWORK ENGINEER NETWORK ENGINEER - Freedom Bank Of Virginia Clinton, MD Ambitious IT professional pursuing a satisfying yet challenging career. Seeking a quality environment where my knowledge can be shared and enhanced for the growth of the organization and self. Work Experience NETWORK ENGINEER Freedom Bank Of Virginia - Fairfax, VA October 2018 to Present Managed application patches, data backup, security changes and network configuration and loaded and tested software applications. Performed maintenance of computer systems, server upgrades and operating systems. Installed, supported and maintained company hardware and software infrastructure according to best practices. Analyzed, troubleshoot and enhanced network performance to drive efficiency. Diagnosed and executed resolution for all network and server issues. Monitored network capacity and performance, as well as diagnosed and resolved complex network problems. Managed application patches, data backup, security changes and network configuration and loaded and tested software applications. Collaborated with engineering to report issues, manage project deliverables and provide status reports. SYSTEM ADMINISTRATOR Freedom Bank Of Virginia - Fairfax, VA August 2017 to Present Ensured network, system and data availability and integrity through preventative maintenance and upgrades.

Manage network accounts and access rights using active directory Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access. Manage and troubleshoot daily IT issues with end users Monitored network performance and provided network performance statistical reports for both real-time and historical measurements. Configured, tested and maintained network equipment. Recommended network security standards to management. INFORMATION TECHNOLOGY SPECIALIST INTERN D C Government - Washington, DC 2014 to 2017 Responded to customer requests via telephone and email. Trained junior members of IT team regarding network security and troubleshooting of data circuits. Consistently met deadlines and requirements for all production work orders. INFORMATION TECHNOLOGY SPECIALIST INTERN D C Government - Washington, DC May 2016 to September 2016 Provided end-user support to over 2000 users Monitored servers, network connections, firewalls and corporate filters. Maintained hardware and software with new

installations, repairs and patches. Identified and corrected performance issues. Imaging workstations to ensure a standard configuration in a uniform environment. Trained users in the proper use of hardware or software. Ensured proper release and maintenance of all systems. Ensured proper installation of cables, operating systems and software. Referred major hardware and software problems and defective products to vendors or technicians for service. Implemented new services into production. Education Bachelor of Science in Cyber Security Pennsylvania State University - State College 2017 Skills VMware, Cisco, Active Directory, security, Exchange

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