Administrator, Network Administrator, Network Administrator, Network - SEFCU Latham, NY

Seeking an engineer position with opportunities to demonstrate acquired technical expertise, as well as, continue to expand breadth and depth of both technical and soft skills. Work Experience Administrator, Network SEFCU - Albany, NY 2009 to Present Administered network & phone systems at Corporate HQ, DRC, 40+ Remote Branches, CU Service Organizations   Provided support for Tiers 1 through 3 (Moves, Additions, Changes, Troubleshooting) Managed vendor relationships for purchasing, consulting, and escalations   Assisted and held lead roles in infrastructure design and capacity planning projects Designed, configured, and installed new Remote Branch locations using Cisco equipment   Performed hardware maintenance and IOS upgrades on all Cisco equipment as necessary   Maintained formal Change Control across departments Documented network equipment and information for backup and future reference Templated and Scripted to streamline repetitive tasks on Cisco routers and switches Assisted with integration of 3rd party technology into the network Creation and submission of written project proposals   Network Routers - 28xx, 29xx, 38xx, 72xx, Nexus 1000V Switches - 29xx, 3560(G and X), 3750(G and X), 45xx, 65xx Protocols - LAN, WAN, EIGRP, MPLS DMVPN, GRE/IPSEC, VLAN, TRUNKING ACLs, HSRP Wireless - 55xx Controller, Wireless Control System 7.0, 1142 AP Telecom Cisco - VOIP systems (Moves, Additions, Changes) Unified Communications Express v3.2   Avaya - Analog, Digital, and VOIP systems (Moves, Additions, Changes)   Aura Communication Manager, Voice Announcement Manager, Intuity Audix, CMS NICE Perform - Initial configuration and administration of NICE Voice Recording   Infrastructure Ethernet and Fiber cabling standards POTs termination and handoff at 110/66/Krone blocks   Software SecureCRT, PuTTY, DHCP, Numera TrackIT, Nimsoft Monitoring, CORE BTS Education Bachelor of Science in Computer Systems Engineering in Networking via RPI Cisco Academy Rensselaer Polytechnic Institute - Troy, NY 2009 Skills Cisco, Avaya, Network Administration, Documentation, Templates, Vendor Relations, Troubleshooting

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