

Network Designer Network Designer Network Designer Tulsa, OK Seeking a challenging position in an environment where I can utilize my skills and technical expertise. I am looking to enhance the company's productivity and efficiency with my collegiate studies and experiences from my intern position Work Experience Network Designer Century Link - Tulsa, OK June 2019 to June 2019 Continue) Building Adva R7 node insert designs, along with Cisco ASR920 designs. Design and maintain the topology of CenturyLink Network. Identifies, analyzes technologies and services with network transport technologies. Intern/Transport Planning Engineer Century Link - Tulsa, OK June 2018 to June 2019 Perform data validation, grooming, harvesting and decommissioning of nodes within in DS0, DS1, DS3, STS1, OC3, OC48, and OC192 circuits. Decommissioning of multiple nodes from SONET/SDH rings which led to the contribution of 4million dollars for 2018. Creating projects and consistently followed up to answer and make sure projects were completed in a timely manner. Projects included Decoms, Grooms, Site Surveys, Records changes, IMT decoms, card swaps, SFP Optic adds, and Core Director installs. Used multiple software platforms to Create mock-ups for ring topologies of node insertions using Visio Utilize Microsoft SQL Server Management Studio to identify, export, and research data. Responsible for generating excel reports connected to SharePoint Designer to track projects and work in progress. IT Support Technician Muncie Power Products - Tulsa, OK January 2017 to May 2017 Responsible for setting up and maintaining all IT equipment which includes desktop, laptops, tablets, printers, and mobile phones. Participated in testing, evaluating of hardware/software for upgrading and implementation of new equipment. Established processes, and maintaining of a knowledge base to assist the IT department. Customer Advocate Health Care Service Corporation - Tulsa, OK April 2016 to November 2016 Researched complex issues across multiple databases and worked with support resources to resolve customer issues and/or partner with others to resolve escalated issues. Provided education and status on previously submitted pre-authorizations or pre-determination requests. Help Desk Analyst I Adecco - Tulsa, OK August 2015 to October 2015 Interact with clients on computer equipment, setup functions and IT processes. Performed regular system maintenance including windows update and anti-virus-related updates. Escalated issues to tier 2

support in a timely manner after documenting issue. Transportation Security Officer Transportation Security Administration - Tulsa, OK December 2013 to June 2015 Conducted screening of passengers, baggage or cargo to ensure compliance with TSA regulations. Interact with the public giving directions and responding to inquiries. Identify and locate potentially life threatening or mass destruction devices in a stressful environment. Education Bachelor's in Computer Science Northeastern State University - Broken Arrow, OK January 2017 to May 2019 Associates in Science North Eastern State University May 2019 Associates in Applied Science in Information Technology Networking & Cloud Computing Tulsa Community College December 2016 Skills Sdh, Sonet, Microsoft sql server, Sql server, Sql, Customer Service Additional Information SKILLS AND QUALIFICATIONS Skills: Teamwork, active listening, perseverance, written & oral communication, and creativity & problem solving. Technical: Software: SQL, HTML/CSS, Microsoft 365, SharePoint 2013, and Microsoft SQL Server Management Studio. Hardware: Optical Transport Network, Huawei equipment, Lucent DMX, Infinera DTN-X, and SONET/SDH rings.

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