Systems Administrator/Network Administrator Systems Administrator/Network Administrator Stillwater, OK Attain job providing understandable client support while advancing knowledge in the IT field. /Result Oriented   Excellent Problem Solving Skills   Works Well Under Pressure   Flexible Schedule Work Experience Systems Administrator/Network Administrator TheRepairDepot September 2016 to Present My day to day duties include managing our SMB model firewall, setting up all new techinican with domain accounts/emails/ and keyfobs so that they are ready to work as soon as they enter the building. Managing all of our virtual servers, totaling at 4, as well as responding to all technical errors the occure ranging from tier 2 to admin level. This also includes all soldering and bios/developer mode issues that the tier 1 technicians have. Should a device need i also preform IR reflow support. Managing network infrastructure and new technician workstation set up. Troubleshooting known network/infrastructur issues, as well as responding quickly to all internal/ remote issues that arise day to day. Education Information Technology Meridian Technology Center - Stillwater, OK September 2015 to May 2016 High school or equivalent in General Studies Stillwater High School - Stillwater, OK September 2008 to May 2011 Skills Etiquette (Less than 1 year), Phone Etiquette (Less than 1 year), Microsoft Office (3 years), Soldering (2 years), Networking (1 year), Network Administration (Less than 1 year), System Administration (Less than 1 year), Database Management (Less than 1 year), Linux (2 years), Servers (Less than 1 year), Filemaker Pro (Less than 1 year), File Management (2 years), Troubleshooting (2 years), Electrical (1 year), Virtualization (Less than 1 year), VPN (Less than 1 year), Linux Administrator, System Administrator, Active Directory, Vmware, System Admin, Vsphere managment (Less than 1 year) Additional Information Proficient in the following: 2.5yrs. Experience in the Information Technology Field   PC Pro Certification (Software + Hardware Diagnostics + Repair)   Network Pro Certification   CLI/Terminal Understanding   Python2/3 & Bash Scripting   Directory, Database and File Management   ASCII and Hex Table Experience   1500+ Hrs. Micro/Macro Soldering Experience Work Keys Certification (certification id: 588ZN6PQCSBT) https://myworkkeys.act.org/mwk/emCertDetails.do?event=go   HYPERLINK "https://myworkkeys.act.org/mwk/emCertDetails.do?event=go&realm=17740116&certId=588ZN6PQ

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CSBT"certId=588ZN6PQCSBT   HTML/CSS/Web Design   Microsoft Office   Server managment

Nework managment/configuration   VPN setup and managment   SKILLS: Focused on

Customer/Client Service   Professional Phone Etiquette   Approachable and Reliable   Great

Communication Skills

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