

Sr. ORACLE Production Support Database Administrator Sr. ORACLE Production Support Database Administrator Sr. ORACLE Production Support Database Administrator - doTERRA International LLC Salt Lake City, UT TECHNICAL SKILLS: Oracle 27 years Oracle DBA 25 years Oracle Applications 02 years Oracle Development 10 years Database design 11 years Oracle RAC 11 years Oracle RMAN 13 years SQL 27 years Dataguard 10 years Quest Spotlight 03 years Quest Central 03 years SQL Navigator 02 years DBArtisan 02 years Toad 10 years Windows NT 08 years Windows 2000 , XP 16 years UNIX 21 years VAX/VMS 03 years QA / Testing 16 years OEM 18 years Production Support 24 years Authorized to work in the US for any employer Work Experience Sr. ORACLE Production Support Database Administrator doTERRA International LLC - Pleasant Grove, UT May 2018 to Present Support 32 Oracle production/development/staging/QA/Regression Testing 7x24 database environments; versions 12.1, 12.2, 18c - 23 multitenant, 4 RAC two-node, 5 single instance Support application teams for Data Warehouse/Business Intelligence/Commissions/Warehouse Management/Order Entry/Vender Portal/Finance/Willcall/Product Sales Perform database creates, migrations, dataloads, cloning Configure/utilize/verify RMAN/datapump backups Create/modify/utilize UNIX/LINUX scripting for job automation (cron) and environment cleanup Identify/rectify poor database/application performance utilizing AWR/scripting/SQL Developer Configure/implement/maintain Oracle Active Dataguard scalable to 32 nodes Provide 7x24 on-call support Sr. ORACLE Production Support Database Administrator IBM - Lehi, UT March 2015 to May 2018 Support numerous Oracle production/development/staging/QA 7x24 database environments Install, configure, utilize OEM for database admin toolset Perform database creates, migrations, dataloads Utilize/verify RMAN backups Provide 7x24 on-call dba support Diagnose and rectify SQL and database performance issues utilizing OEM and statspack reporting features Sr. ORACLE Production Support Database Administrator AT&T- Anapolis April 2010 to March 2015 Support numerous Oracle production/development/staging/QA 7x24 database environments Install, configure, utilize OEM for database admin toolset Perform database creates, migrations, dataloads Utilize/verify RMAN backups Provide 7x24 on-call dba support Diagnose and rectify SQL and database performance

issues utilizing OEM and statspack reporting features Sr. Contracting ORACLE Production Support Database Administrator/Site Lead AVUE Technologies - Washington, DC May 2009 to March 2010 Support 1.3 Terrabyte Oracle 9i production database and 5 additional staging and test Oracle 9i databases for 7x24 environments Install, configure, utilize OEM for database admin toolset Perform database creates, migrations, dataloads Utilize/verify RMAN backups Provide 7x24 on-call dba support Diagnose and rectify SQL and database performance issues utilizing OEM and statspack reporting features Utilize mainframe for reports generation/downloads Sr. Contracting ORACLE Production Support Database Administrator Verizon Business - Cary, NC March 2007 to March 2009 Design / Configure / Implement / Maintain Logical Standby database (Datagaurd, Logminer) to serve as reporting database for 400g production system Support four Production Oracle 10g/11 databases for 7x24 ESP Application Perform database duplications, data migration Perform Oracle version upgrades from versions 9.2 through versions 11.0 Provide application and user support Configure / Utilize OEM and Toad for database administration Diagnose and rectify application and database performance issues Sr. Contracting ORACLE Production Support Database Administrator United States Postal Service - Raleigh, NC May 2006 to March 2007 One of 27 DBA's providing production support to 183 applications and 1600+ Oracle databases ranging from version 7.3.4 to 10g Provide immediate response to Oracle hotline for application/ database issues Support two node/three node RAC configurations, hot stand-by, dataguard set-ups, Oracle applications Perform RMAN database duplications, database cloning, data migration Configure / implement RMAN backup and recovery Perform Oracle version upgrades from versions 8.1.x through versions 9.2.0.6 Interact with Oracle Application Server for .ear/.war file deployment Utilize OEM and OEM 10g console for database administration Diagnose and rectify application and database performance issues Sr. Contracting ORACLE Database Administrator / Developer Kirkland's Inc - Jackson, TN April 2005 to May 2006 Install / Configure Quest Central DBA tools (Performance Analysis, Toad, Space Management, Spotlight, Reporting) Create users, roles, grants, quotas, profiles, tablespaces, privileges, links Perform Oracle version upgrades from versions 8.1.x through versions 9.2.0.5 Perform database

server to server copies Diagnose and optimize database and application performance Tune / rewrite / create SQL, PL/SQL, triggers, stored procedures Carry personal pager for 7x24 response

Sr. Contracting ORACLE Database Administrator / Developer BOEING - Mesa, AZ April 2004 to April 2005 Designed / created new Oracle databases Maintained JAVA / HTML / Oracle Forms application software Created users, roles, grants, quotas, profiles, tablespaces, privileges, links Performed Oracle version upgrades from versions 7.3.x through versions 10g Installed new Oracle versions 8i - 10g Performed data loads, data migrations using Oracle Import / Export utility and SQL LOADER Diagnosed and optimized database and application performance degradation (via indexing, re-coding, compression, object re-sizing, view utilization, object rebuilds, snap shot refresh) Tuned database parameters to specific server and environment requirements Tuned / rewrote / created SQL, PL/SQL, triggers, stored procedures, scripts, JAVA, and HTML Developed, implemented, and executed backup and disaster recovery strategies (cold & hot backups, utilize RMAN, archiving, data replication and snapshots, image copies) Carried personal pager for 7x24 response / on call rotation Assisted developers and customers with Oracle issues

Contracting IT Consultant / QA / DBA PEDERNALES ELECTRIC COOPERATIVE - Johnson City, TX March 2003 to October 2003 Maintained multiple Test databases for QA Testing - Oracle 8i, Windows 98, 2K Production database support - VAX/VMS Performed frequent Imports / Exports Diagnosed performance issues Tuned database internals, application setups, SQL, and database objects Tested code fixes and reports, verify that new code meets QA standards End user support

Contracting Business Consultant FUDDRUCKERS RESTAURANTS, INC - Austin, TX July 2002 to March 2003 Investigate, troubleshoot, diagnose, and repair SQL Server and Oracle database and application performance degradation Troubleshoot and repair reporting errors Diagnose and recreate Crystal Reports applications Perform feasibility and cost analysis study for moving Fuddrucker IT functions in-house Perform candidate screening and interviewing for hiring IT personnel

Sr. Contracting ORACLE Database Administrator RELIANT ENERGY INCORPORATED - Houston, TX November 2001 to July 2002 Serve as lead Oracle DBA on team of four Utilize DBA / development tools: DBA Studio, Toad, DBArtisan, SQL Expert, SQL Plus, SQLNavigator, Oracle

Enterprise Manager Utilize Microsoft Office applications for reporting, modeling, presentations, logging Utilize change management and issue tracking tools - RCCS, Lotus Notes Perform database copies, data refreshes (Oracle version 8i) Diagnose / optimize production and development database performance by utilizing index coalescing, index rebuilds, re-code stored procedures, object compression, building views, table partitioning Tune / create SQL, PL/SQL, triggers, stored procedures, functions, batch files Troubleshoot and repair production and development database errors Utilize Oracle Metalink for database information, work with Oracle support Support databases on a 7x24, on-call basis Investigate / repair SQL NET connection failures Review, QA, test, and implement database code changes Train Junior DBA's Support production users, extract info via ad-hoc queries Serve as resource for resolving Oracle and Application code issues and questions Create new database applications to archive / purge excessive transactional data

Contracting ORACLE / SQLSERVER Database Administrator
CHEVRON-PHILLIPS CHEMICAL COMPANY - Houston, TX August 2001 to October 2001 Serve as lead Oracle DBA, utilizing versions 8i - 9i Design / build new databases (Oracle and SQLSERVER), perform version upgrades Create new users, database objects, grants, roles, quotas Configure / utilize Oracle Enterprise Manager Perform database copies, port databases from one server to another Perform data loads using Oracle Import / Export utility Diagnose and optimize database performance Tune database parameters to specific server requirements Initiate and enforce database security standards Tune / create SQL, PL/SQL, triggers, stored procedures Develop, implement, and execute backup and disaster recovery strategies Support production databases on a 7x24 basis Configure and administer Oracle Names Server Utilize Oracle administration tools such as DBA Studio, SQL Manager, Console Manager Configure and utilize TOAD and SQL LAB software Investigate and repair SQL NET connection difficulties Make frequent visits to outlying Chemical Plants to assist on-site employees with database, network, and application problems, application and Oracle installs, and implementing backup strategies

Contracting ORACLE Database Administrator BOEING - Renton, WA September 1997 to June 2001

Design / create new Oracle databases Create users, roles, grants, quotas, profiles, tablespaces,

privileges, links, etc. Perform Oracle version upgrades from versions 7.3.x through versions 9i
Install new Oracle versions 8i - 9i Perform data loads, data migrations using Oracle Import / Export
/ SQL LOADER Diagnose and optimize database and application performance degradation
Tune database parameters to specific server and environment requirements Conceptualize and
activate database security policies Tune / rewrite / create SQL, PL/SQL, triggers, stored
procedures, and scripts Performed QA and Testing for all additions to the Training database
environments Enforce standards -- database build, storage, schema, security Create process for
and implement data migration from one environment to another (via data loads, image copies,
schema and object copy/move, database links) Develop, implement, and execute backup and
disaster recovery strategies (cold & hot backups, archiving, data replication and snapshots, image
copies utilizing RAID technology) Trouble shoot and repair database errors, sometimes requiring
Oracle Support, often utilizing SQLNavigator and Precise SQL Utilize Microsoft Office Suite tools
for presentation, modeling, reporting Support Training Environment requiring 7x24 support
Create and implement UNIX scripts for automation and data administration ease Create and
implement auto-paging techniques to page DBA Focal immediately after errors are encountered in
alert log utilizing UNIX and Perl Perform, create, and update design and development for new
environments, utilizing Visio for entity relationship and architecture diagrams, Microsoft Word for
environment build documentation and specifications Carried personal pager for 7x24 response to
database problems Participate in an on-call rotation for all off-hours support. Assist developers
and customers with Oracle issues Contracting ORACLE Financials Database Administrator
METRO/KING COUNTY - Seattle, WA April 1996 to September 1997 Administered Oracle (v7.x)
databases in a VAX/VMS, UNIX, and Windows environment Administered Oracle Financials
(v10.4 - v10.6) including modules AR, AP, GL, HR, OE, and INV Maintained source code for
various system modules using Oracle Reports 2.5, Developer 2000 (SQLFORMS 4.5), SQLPLUS,
SQL Loader, PL/SQL, and Oracle Discoverer. Performed data modeling and design for reporting
process Performed data migration between database instances QA and Tested every patch and
ad-hoc addition to the Oracle Financials application Contracting ORACLE Programmer/Analyst

CIBA/HEATH TECNA - Kent, WA January 1996 to April 1996 Designed, modeled data, then developed RDBMS programs in a Client/Server Windows environment using Oracle (v7.x) tools: Developer 2000 (SQLFORMS 4.5, SQLMENU 4.5), SQLPLUS, SQL LOADER, and PL/SQL

Contracting ORACLE Information Systems Specialist OGDEN GOVERNMENT SERVICES - Juneau, AK May 1995 to December 1995 Provided system support/analysis/design, data modeling, database design, documentation, form/report/process development, QA and testing for numerous Oracle (v7.x) database systems using SQLFORMS 3.0/4.0, SQL*REPORT-WRITER, ORACLE REPORTS, SQLMENU 3.0/4.0, SQLPLUS, SQL LOADER, PL/SQL in a UNIX/Client Server environment

Contracting ORACLE Programmer/Analyst LASERDIRECT, INC - Kent, WA March 1995 to April 1995 Developed RDBMS programs in a VAX/VMS, PC based environment using Oracle (v7.x) tools: SQLPLUS, SQLFORMS, SQLMENU, SQL*REPORT-WRITER, SQL LOADER and PL/SQL Provided technical programming and database administration support for Oracle (v7.x) databases

Contracting ORACLE Database Administrator FIRST CHOICE HEALTH, INC - Seattle, WA January 1995 to February 1995 Administered Oracle (v7.x) databases in an SCO/UNIX environment Created standards and procedures for Oracle development

Contracting ORACLE Programmer/Analyst - Database Administrator TRAMCO - Mukilteo, WA June 1993 to December 1994 Developed RDBMS programs in an SCO/UNIX, PC based environment using Oracle (v6.x - v7.x) tools: SQLPLUS, SQLFORMS, SQL LOADER, SQLMENU, SQL*REPORT-WRITER, PL/SQL Administered Oracle v6.x databases Designed application build process, modeled data, crafted Entity Relation Diagrams to assist team members during build process Provided QA and Testing of all batch processes, Oracle Forms, PL/SQL blocks, and SQL scripts prior to moving to a Production environment

ORACLE Programmer/Analyst VITRO CORPORATION - Silverdale, WA May 1992 to June 1993 Developed RDBMS programs in a VAX/VMS environment using Oracle tools: SQLPLUS, SQLFORMS, PL/SQL, SQL LOADER, and SQL*REPORT-WRITER. Performed QA and Testing on all Oracle to be implemented into Production Supported Production personnel and customer applications

Education BS in Software Engineering University of Utah January 1985 to August 1991 Skills Oracle Db

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