System Test Engineer System Test Engineer System Test Engineer - Global Connect Egg Harbor Township, NJ   System Test Engineer with 3 years of experience in both automated and manual testing.   Excellent interpersonal, written, verbal communication skills and strong analytical, problem solving, decision-making skills. Work Experience System Test Engineer Global Connect - Mays Landing, NJ February 2012 to Present Perform system and functional level testing of GC1 Peak Dialer, GC1 Voice Messaging and GC1 Notify software developed by Global Connect. Interacted with Business Analysts and Software Developers on daily basis for bug reviews and participated in daily QA meetings.   Follow Software development Life Cycle (SDLC) for every software release.   Perform GUI based Software testing and report any discrepancy to software development team.   Perform Quality Control and Verification & Validation (V&V) on newly available software version.   Review Customer Requirements and provide feedback to the engineering team.   Developed Test Plans, Test Cases and Test Procedures based on requirement provided by System Engineer.   Organize test plan/test case review meetings with engineering team for official approval.   Performance (volume) testing, load/stress testing and regression testing for every release of the software.   Proactively came up with methods to improve software quality. Documented and communed test results using FogBugz bug tracking system.   Execute test cases and verify actual results with expected results.   Work closely with Operations during the Software Testing Life Cycle (STLC) by ensuring full test coverage of the assigned test cases.   Work independently as well as member of a team, and communicated with internal and external users. Provide demonstration of product to the sales and potential customers.   Certify software before release in to production. IT Security Analyst/Tech Lead TISTA Science and Technology Corporation - Rockville, MD May 2011 to January 2012 Provided technical support for IRS PKI Initiative under the IdAM PMO project, also researched and wrote technical security documents.   Reviewed and provided comments on policies IRM 10.8.52, NIST 800-63, FPKI CITE, and   FIPS-140. Researched PKI impact on HSPD-12, Internal Identity & Access Management (IIAM), eAuthentication and Secured Registration Based Email (SRBE).   Provided support to the business and IT staff for security related issues.   Planned and developed Certificate Practice Statement and

Transition Plan for PKI.   Supported the Project Manager with the preparation of weekly status reports, Issue logs, and meeting minutes for the project.   Implemented security projects in accordance with Corporate Information Security standards.   Worked with major CAs: VeriSign, Entrust, IdenTrust, Verizon, Operational Research Consultants Inc. (ORC), Treasury Operational Certificate Authority (TOCA)/Treasury External Certificate Authority (TECA).   Performed gap analysis on COTS Tools software tools across the entire IRS inventory for the Cybersecurity Tool Inventory Project (CTIP).   Excellent in servicing/deploying computer equipment.   Deployed more than 100 workstations at various locations.   Performed data utilization and migration, imaging, application installation, and technologies.   Managed subordinate technicians including escalating and resolving issues as they arise.   Excellent in Windows troubleshooting. Education B.S. in Computer Science Richard Stockton College of New Jersey - Pomona, NJ May 2011 Additional Information Technical Skills: Platforms: Windows (2000, XP, Vista, 7), Windows Server, Linux Languages: Java, Visual Basic, HTML   Software: Microsoft Office, Microsoft Project, Visio, Visible Analyst, FogBugz   Networking: TCP/IP, LAN and WAN   Test Automation: HP Quick Test Pro, Quality Center   Domain: Cybersecurity, Virtualization   FTP: WinSCP, FireFTP, Putty   Softphone: Zoiper, X-Lite

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