

## Vedant Prakash Patel

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### Summary:

Currently pursuing an Advanced Diploma in Computer Programming and Analysis from Georgian College. Seeking a 4 to 8 months co-op opportunity to gain hands-on work experience and apply skills developed through coursework focusing on web development languages like HTML, CSS, java script, and Programming languages.

### Skills:

- Expertise in Python, Java, C, C++, C# for algorithm development and systems programming.
- Proficient with frontend languages like HTML, CSS, and Java Script for responsive web design.
- Comfortable collaborating via Git workflows like pull requests, branching.
- Good Command over Microsoft office.
- Recognized track record of cross-functional partnership-building.
- Data-driven approaches to deconstruct and solve challenging technical problems.
- Strong skills in task prioritization and time management.
- Proven ability to collaborate effectively across teams.
- Highly organized and autonomous work ethic requiring minimal supervision.

### EDUCATION

**Computer programming and Analysis** (Advance-Diploma) 05/2023 Georgian College, Barrie ON

→ First Semester (completed August 2023)

- Introduction to Web Development, Arduino, C#
- GPA: 95.35/100

**HSC (SCIENCE STREAM GROUP-A)** 2021-2022 Bright school, GJ, India

→Percentile 99.35%

### CERTIFICATIONS

→ **HTML, CSS & JavaScript**: Web development certificate (Dev Infotech, 04/2023)

- Learned to design, build, and style responsive websites form scratch.
- Applied JavaScript for dynamic interactivity and DOM scripting.

→ **Java**: Programming certificate (Dev Infotech, 01/2023)

- Gained proficiency in OOP principles, data structures, algorithms, and software design.

→ **C & C++**: Programming certificate (Dev Infotech, 11/2022)

- Coded operating system level programs incorporating I/O streams.

## **WORK EXPERIENCE**

**Customer Service Representative at Grofers INDIA** (Online food delivery services: [www.grofers.com](http://www.grofers.com) )  
(08/2022 – 01/2023)

- Achieved a satisfaction rating of 98% by provide customer support to online food delivery customers over phone and email.
- Ensured over 90% resolution rate through empathetic communication and attentive follow up to fully address customer needs.
- Handle 50+ customer support calls and emails daily in a fast-paced environment.

## **PROJECTS**

→ **Sour Bite Candy Microsite** (10/2023)

- Designed and developed a promotional homepage for a candy company using HTML, CSS, and JavaScript
- Crafted pixel-perfect, fully responsive layouts utilizing CSS Grid and Flexbox for cross-browser compatibility.
- Enhanced user experience with animations on scrolling, hovering, and clicking implemented through JavaScript.

→ **Student Library Management System** (08/2023)

- Developed and implemented a Python-based library management system using Pandas and Openpyxl Library, streamlining book tracking, and reducing manual errors.
- Designed a relational database in Microsoft Excel to centrally manage student and inventory records.
- Enabled simple data entry, editing, and lookups for circulation tasks by integrating core CRUD operations into the customized Excel system.

→ **Windows 3.0 Microsite** (07/2023)

- Developed a promotional website for the retro operating system Windows 3.0 HTML, CSS, and JavaScript.
- Crafted fully responsive designs utilizing CSS grid, flexbox, and media queries to optimize layouts across devices.

## **AWARDS**

Dean's List, Georgian College, 2023