Project Report for

Sales Forecasting for a Retail Store in Preparation for Black Friday Sales

Vedanti Patil
Data Management for Data Science
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1. Project Definition

The purpose of this project is to conduct an inventory and sales analysis on a <u>Retail Company's previous 3 years of Black Friday sales data</u>, in order to <u>predict the upcoming year's Black Friday inventory needs</u>. This analysis will determine which products were most purchased from each respective product category, from each individual store location, as well as which were least purchased.

2. How does this project relate to the lectures/papers we discussed?

This project relies heavily on the knowledge we learned in this class, specifically on what we learned about the process of cleaning and transforming data to make the data meaningful to an insightful analysis. In this case, this project takes arbitrary sales data from a company, muddled with a lot of unnecessary information, and uses this data to create an output that can boost the company's future sales and revenue. This is done using an extensive series of queries on this data through MySQL, and the transformed data is then modeled and graphed using Python and Matplotlib, which are both key things we covered in this course.

3. Novelty and Importance

The analysis done in this project has several real-world and practical applications that can boost a real company's revenue if implemented:

1. Boosting Sales Opportunities by Meeting Customer Demands:

- An accurate and detailed forecast can help avoid having out-of-stock products, thereby reducing a loss of sales on high-demand products.
- Having high-demand products in stock will create higher customer satisfaction, making it more likely for the customer to keep shopping at the retailer in the future.

2. Avoiding Overstocking:

- Effectively avoiding overstocking on specific products can lead to multiple benefits:
 - Reduced holding costs in storage, as overstock takes up unnecessary warehouse space.
 - Reduced capital spent on buying excess inventory, just for it to later be marked down and lead to a loss.

3. Creating a Competitive Edge:

 Preparing for Black Friday sales with an accurate and effective forecast can give the retailer a competitive advantage over others, as they will be more prepared to meet customer demands.

4. Planning Black Friday Specific Deals:

 Having an accurate forecast of which products are most frequently purchased can help the retailer make decisions on which products to have promotions, sales, and discounts on.

5. Streamlining Inventory:

- In high-volume cases such as that of Black Friday, an accurate forecast can even lead to streamlining general operations on inventory all the way from inventory acquisition to sales
- Knowing the general quantities in which inventory is needed can help prepare in the product creation process itself.

4. Existing Issues in Current Data Management Practices

Currently, there are several issues that exists when it comes to the analysis of data in the context of Black Friday sales:

- Forecasting issues: Due to rapid change in the market and consumer behavior, out-of-date
 data and historical analysis can lead to inaccurate projections. Additionally, since Black
 Friday sales are so influenced by external factors, it is necessary to analyze data specific to
 this event for accuracy.
- 2. Scalability challenges: Due to the high volume and velocity of data during Black Friday, there is a large issue with processing such saturated data efficiently and extracting useful information from such high-volume data.
- **3. Data quality:** Having redundant data and unnecessary information related to sales can lead to increased time in making necessary and accurate projections.
- **4. Data integration:** Since there are several diverse data sets that retailers make their predictions from, such as in-store sales, online sales, third-party vendors, etc., integrating all of these data sets can be arduous and complex.

Although this project can not solve all of these complex issues, it aims to solve the issue of data quality and forecasting, ensuring relevant and necessary data is used to make insightful and clear predictions and judgements.

5. What Kind of Data is Used?

Using a relational database on MySQL, the following 4 tables are created, serving as the primary data for this project:

1. Sales Data: A dataset from Kaggle titled "Black Friday Sales Data" is used as a foundational data source, being uploaded onto MySQL (some of the columns are later removed, thus not shown in the table displayed). There are 5000 transactions used from this table.

SQL query along with sample data

7

8

P00184942

P00346142 B

```
#create sales data table#
 2
 3 ● ○ CREATE TABLE sales_data (
            transaction_id INTEGER PRIMARY KEY,
 4
            product id TEXT,
 5
 6
            gender TEXT,
 7
            age TEXT,
            occupation INTEGER,
 8
 9
            city_category TEXT,
10
            marital_status INTEGER,
            product_category1 INTEGER,
11
            product category2 INTEGER,
12
            product category3 INTEGER,
13
            purchase INTEGER
14
15
            );
16
        SELECT * FROM sales_data;
17 •
tesult Grid 🔢 🙌 Filter Rows:
                                          Edit: 🚄 🖶 🖶 Export/Import: 🖫
  transaction_id
                          city_category
                                       product_category1
                                                        product_quantity
               product_id
 1
               P00069042
                                       3
                                                        1
 2
               P00248942
                                       14
                                                        7
 3
               P00087842
                                       4
                                                        4
 4
                                       12
                                                        12
               P00085442
 5
               P00285442
                          C
                                       3
                                                        5
 6
               P00193542
                                       3
                                                        3
```

1

3

2. Category Master: Then, based on the numbered categories given in the Sales Data table (#1-18), and using the help of ChatGPT to generate random product category names, a Category Master Table is created, storing the category number and its respective category name.

```
#create category master table#

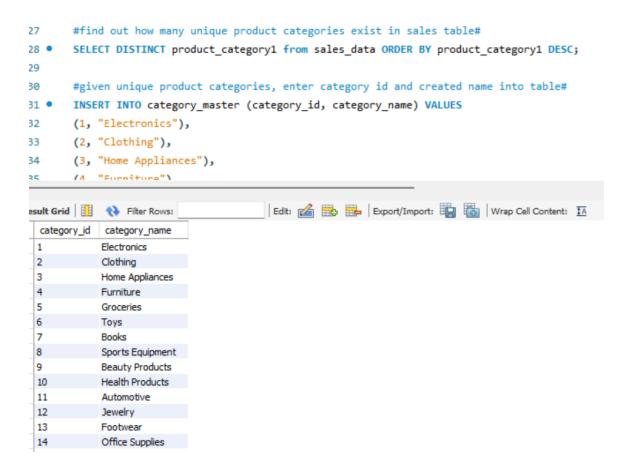
20  ○ CREATE TABLE category_master (

category_id INTEGER PRIMARY KEY,

category_name TEXT

);
```

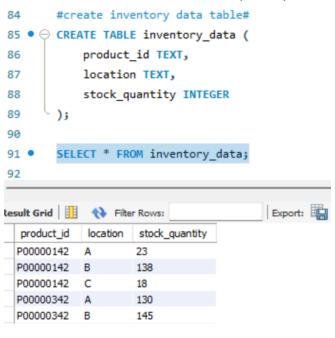
Using the logic shown below, data in the Category Master is populated:



3. Product Master: Then, based on the unique product ids (1748 values) given in the Sales Data table, and once again the help of ChatGPT to generate unique product names in accordance with the given categories, a Product Master Table is created:

```
53
       #find unique product ids from sales data table#
54 •
       SELECT COUNT(DISTINCT product_id) from sales_data;
55
        #create product master table#
56
57 • ⊖ CREATE TABLE product master (
            product id TEXT,
58
            product_name TEXT,
59
            category_id TEXT,
50
            unit price INTEGER
51
52
       );
53
        select * from product_master;
55
esult Grid 🔠 🙌 Filter Rows:
                                           Export: Wrap Cell Content: A Fetch rows:
 product_id
           product_name
                               category_id
                                          unit_price
 P00069042
            Refrigerator 19
                                          8009
 P00248942 Pencil Sharpener 69
                              14
                                          11429
 P00087842 Bed 20
                              4
                                          1422
 P00085442 Cufflinks 26
                              12
                                          1057
 P00285442 Food Processor 84
                                          5855
                              3
 P00193542 Air Conditioner 42
                              3
                                          7897
```

4. Inventory Data: Finally, using the product ids from before, and the locations A, B, C, a cartesian product of the two is done to get a table with each product at each of the three cities and the randomized stock quantity of each:



```
#populating columns of inventory data#
93
94 •
       CREATE TEMPORARY TABLE product_locations
95

⊖ SELECT product_id, 'A' AS Location FROM (
96
           SELECT DISTINCT product_id FROM sales_data
97
       ) AS product_ids
98
       UNION
99
30

⊖ SELECT product_id, 'B' AS Location FROM (
           SELECT DISTINCT product_id FROM sales_data
91
       ) AS product ids
32
93
       UNION

⊖ SELECT product id, 'C' AS Location FROM (
35
           SELECT DISTINCT product id FROM sales data
36
       ) AS product ids;
37
       SELECT * FROM product_locations ORDER BY product_id;
98 •
99
       INSERT INTO inventory_data (product_id, location)
10 •
       SELECT product id, Location FROM product locations ORDER BY product id;
11
12
       UPDATE inventory_data
13 •
       SET stock_quantity = FLOOR(RAND() * 151);
14
15
16 •
       SELECT * FROM inventory_data;
```

- 6. How is the Data Analyzed?
- **5.1 Data Collection:** Data collection was done as mentioned in the section above.
- **5.2 Data Storage:** All the tables were created in a MySQL DB, to allow for efficient queries and data cleaning/transformation.

5.3 Data Cleaning:

The below unnecessary columns were removed from the sales_data table, columns were altered as needed, and missing values were updated using update queries:

```
#cleaning the data from initial sales_data table#
19
20
21 •
     ALTER TABLE sales data
22
       DROP COLUMN gender,
23
       DROP COLUMN age,
24
       DROP COLUMN occupation,
       DROP COLUMN marital status,
       DROP COLUMN purchase;
26
27
28 • ALTER TABLE sales data
       DROP COLUMN product_category2,
29
       DROP COLUMN product category3;
30
    #creating quantity column for sales data table#

    ALTER TABLE sales data

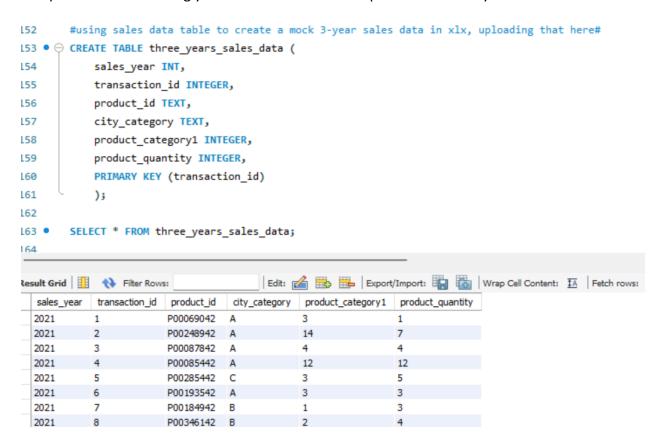
    ADD COLUMN product_quantity INT;

    UPDATE sales data

    SET product_quantity = FLOOR(RAND() * 15);
    #updating category on sales data products according to product master#
   UPDATE sales_data sd
    JOIN product master pm
    ON sd.product_id = pm.product_id
    SET sd.product_category1 = pm.category_id;
```

5.4 Data Transformation: Through extensive transformation, the combined_sales_data table was created using the previously created sales and master tables. Primary and Foreign key relationships were used to join different tables and fetch necessary data from each table as shown in the steps below:

• **Step 1**: A Three Years Sales mock data was created in xlsx, by taking the cleaned sales_data table and randomly percent-increasing/decreasing each category of products' sales over the span of the 2 following years. This data was then uploaded to the MySQL table below:



Step 2: Created a base combined sales date table using three years sales data created above:

```
    CREATE TABLE combined_sales_data AS
    SELECT * FROM three years sales data;
```

Step 3: Added product_unit_price column into combined_sale_data table and populated this data by joining this table with the product_master table, using product_id as a primary key to map between the 2 tables:

```
#add product unit price#
ALTER TABLE combined_sales_data
ADD COLUMN product_unit_price INT;
UPDATE combined_sales_data csd
JOIN product_master pm
ON csd.product_id = pm.product_id
SET csd.product_unit_price = pm.unit_price;
```

Step 4: Added total_purchase_amount column into the combined_sale_data table and populated the data using the transformation logic shown below:

```
#add transaction purchase amount#
ALTER TABLE combined_sales_data
ADD COLUMN total_purchase_amount INT;
UPDATE combined_sales_data
SET total_purchase_amount = product_quantity * product_unit_price;
```

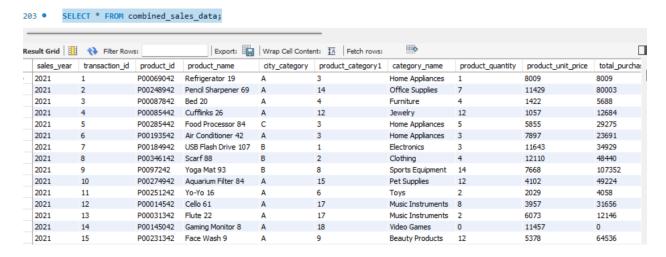
Step 5: Added product_name column into the combined_sale_data table and populated the data using the transformation logic shown below:

```
#add product name next to product id#
ALTER TABLE combined_sales_data
ADD COLUMN product_name TEXT
AFTER product_id;
UPDATE combined_sales_data csd
JOIN product_master pm
ON csd.product_id = pm.product_id
SET csd.product name = pm.product name;
```

Step 6: Added category_name column into the combined_sale_data table and populated data using the transformation logic shown below:

```
#add category name next to category id#
ALTER TABLE combined_sales_data
ADD COLUMN category_name TEXT
AFTER product_category1;
UPDATE combined_sales_data csd
JOIN category_master cm
ON csd.product_category1 = cm.category_id
SET csd.category_name = cm.category_name;
```

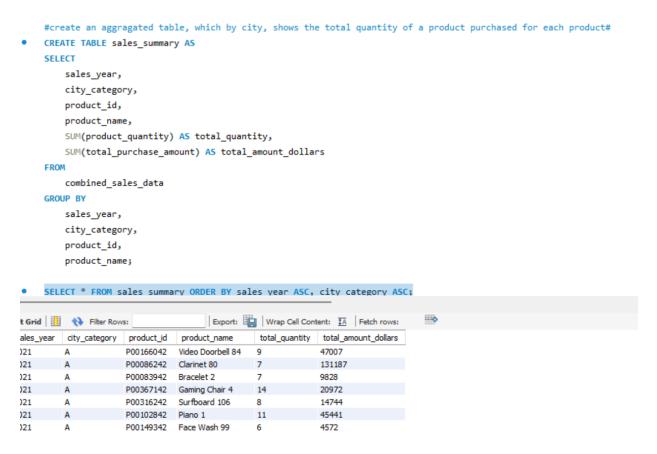
After all of the transformation, the below combined table is ready for data analysis.



7. Exploratory Data Analysis

Now, using the previously created combined_sales_data table, the following steps are taken to do thorough analysis on this data.

Step1: Using the combined dataset, a sales_summary table is created with aggregated values that for each location, show the number of items of a certain product that were sold, for all the products listed.



Step 2: Using this table and some queries run on the combined_sales_data table, several data analysis graphs and regression plots are created using Python in VS code and the Matplotlib Library.

A. In Python - DB connection string is created:

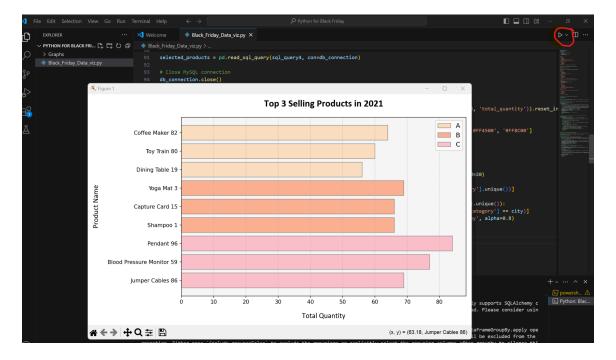
B. In Python code, multiple sql queries are written to create data sets for each analysis point (refer attached python code file along with this project submission for more details).

C. Various charts are created from the dataframes obtained from these queries, an example of the code for one of the graphs is shown.

(refer attached python code file along with this project submission for more details)

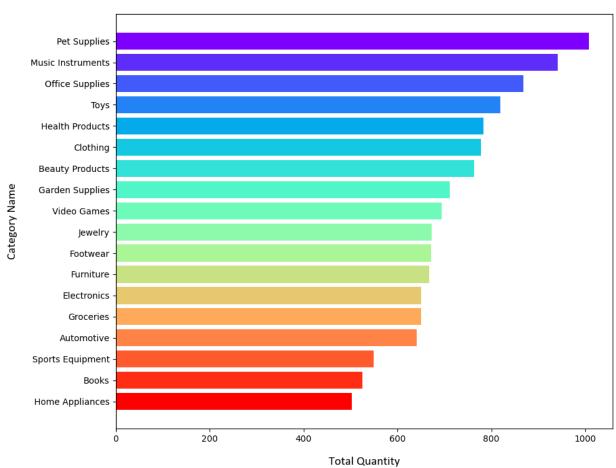
```
top3_per_year_city = product_summary.groupby(['sales_year', 'city_category']).apply(lambda x: x.nlargest(3, 'total_quantity')).reset_in
# Create a pastel color palette
pastel_colors = ['#FFD8B1', '#FFA07A', '#FFB6C1', '#FFC0CB', '#FFD700', '#FF69B4', '#FFE4E1', '#FF6347', '#FF4500', '#FF8C00']
years = top3_per_year_city['sales_year'].unique()
for year in years:
    plt.figure(figsize=(10, 6))
    plt.title(f'Top 3 Selling Products in {year}', fontsize=18, fontweight='bold', fontname='Calibri', pad=20)
    colors = pastel_colors[:len(top3_per_year_city[top3_per_year_city['sales_year'] == year]['city_category'].unique())]
    for i, city in enumerate(top3_per_year_city[top3_per_year_city['sales_year'] == year]['city_category'].unique()):
    data = top3_per_year_city[(top3_per_year_city['sales_year'] == year) & (top3_per_year_city['city_category'] == city)]
        plt.barh(data['product_name'], data['total_quantity'], label=city, color=colors[i], edgecolor='grey', alpha=0.8)
    plt.xlabel('Total Quantity', fontsize=14, fontname='Calibri', labelpad=15)
    plt.ylabel('Product Name', fontsize=14, fontname='Calibri', labelpad=15)
    plt.legend(loc='upper right', fontsize=12)
    plt.grid(axis='x', linestyle='--', alpha=0.5)
    plt.gca().invert_yaxis() # Invert y-axis to show top selling products at the top
    plt.tight_layout()
    plt.gca().set_facecolor('#F5F5F5') # Light grey background
    plt.show()
```

D. When the Python code is executed using the Run button highlighted in red, the expected charts are displayed sucessfully one after another.



- E. Below are sample charts generated from my analysis
- 1. **City-wise category rankings for last three years** (chart for one city in one year is shown as an example):

Product Category Rankings in 2023 - A

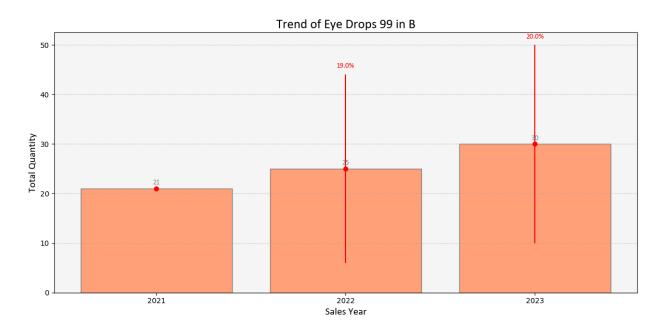


2. Top 3 Selling Products in Each City by Year (chart for one year is shown as an example):

___ A Coffee Maker 82 В __ C Toy Train 80 Dining Table 19 Product Name Yoga Mat 3 Capture Card 15 Shampoo 1 Pendant 96 Blood Pressure Monitor 59 Jumper Cables 86 30 10 20 40 50 60 70 80 **Total Quantity**

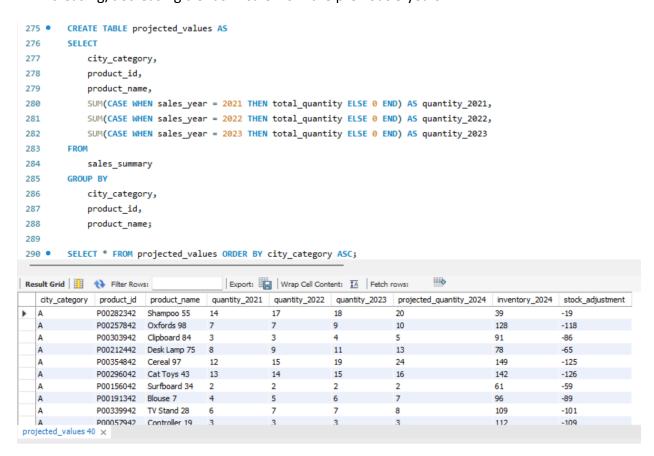
Top 3 Selling Products in 2021

3. 3-Years Sales Trend For Each Product (chart for one such product is shown as an example)



Step 3: Forecasting/Projection of the proposed sales inenvtory for the upcoming year

A. Using the aforementioned analysis with the trends in each product's sales, the below table is created outlining the projected stock expectancy for each product, meaning the # of items that will be needed of that product in stock for next year's sale, based on the increasing/decreasing trends in sale from the previous 3 years.



B. By creating the below temporary table and logic, the calculation of % change in the sales for each year was done:

```
#Calculate percent change for each year#
4 •
      CREATE TEMPORARY TABLE pct_changes AS
      SELECT
5
          city_category,
          product_id,
          product_name,
          quantity_2021,
          quantity 2022,
          quantity 2023,
          ((IFNULL(quantity_2022, 0) - IFNULL(quantity_2021, 0)) / NULLIF(quantity_2021, 0)) * 100 AS pct_change_2021_2022,
          ((IFNULL(quantity_2023, 0) - IFNULL(quantity_2022, 0)) / NULLIF(quantity_2022, 0)) * 100 AS pct_change_2022_2023
      FROM
          projected values;
5
      SELECT * FROM pct_changes;
Export: Wrap Cell Content: TA Fetch rows:
                                         quantity_2021 | quantity_2022 | quantity_2023 | pct_change_2021_2022 | pct_change_2022_2023
city_category product_id product_name
                                                                                0.0000
                                                                                                    0.0000
            P00069042
                       Refrigerator 19
                                                      11
                                                                   11
                                        11
            P00248942 Pencil Sharpener 69
                                        18
                                                      20
                                                                   25
                                                                                11.1111
                                                                                                    25,0000
            P00087842
                       Bed 20
                                                                                25.0000
                                                                                                    16.6667
Α
            P00085442 Cufflinks 26
                                        12
                                                      12
                                                                   14
                                                                                0.0000
            P00285442 Food Processor 84
                                                                                0.0000
                                                                                                    0.0000
```

D. Then another temporary table was created to calculate the average annual growth rate:

```
#Calculate the average annual growth rate (AAGR)#
11 •
       CREATE TEMPORARY TABLE growth_rates AS
        SELECT
12
13
            city_category,
14
            product id,
15
            product name,
            quantity_2021,
16
17
            quantity_2022,
            quantity 2023,
19
            (IFNULL(pct_change_2021_2022, 0) + IFNULL(pct_change_2022_2023, 0)) / 2 AS avg_annual_growth_rate
20
21
            pct_changes;
22
23 •
        SELECT * FROM growth rates;
24
                                           Export: Wrap Cell Content: A Fetch rows:
esult Grid 🔢 🙌 Filter Rows:
                                            quantity_2021 quantity_2022
                                                                       quantity_2023 avg_annual_growth_rate
 city_category product_id
                         product_name
              P00069042
                         Refrigerator 19
                                            11
                                                          11
                                                                       11
                                                                                     0.00000000
              P00248942
                         Pencil Sharpener 69
                                           18
                                                         20
                                                                       25
                                                                                     18.05555000
                                                                                     12.50000000
 Α
              P00087842
                         Bed 20
                                                         5
                                                                       5
              P00085442 Cufflinks 26
                                                          12
                                                                                     8.33335000
 С
              P00285442 Food Processor 84
                                                                                     0.00000000
```

E. Then, the existing projected_values table was updated by joining it with the growth_rates table to update projected product quantities for upcoming black friday sale in 2024:

```
ļ
      #Project the quantity for 2024 using the AAGR and add it to the projected values table#
UPDATE projected_values pv
     JOIN growth_rates gr ON pv.city_category = gr.city_category AND pv.product_id = gr.product_id
     SET pv.projected_quantity_2024 = IFNULL(gr.quantity_2023, 0) * (1 + (IFNULL(gr.avg_annual_growth_rate, 0) / 100));
     SELECT * FROM projected_values ORDER BY product_id ASC, city_category ASC;
Export: Wrap Cell Content: TA Fetch rows:
city_category product_id product_name
                                     quantity_2021 quantity_2022 quantity_2023 projected_quantity_2024 inventory_2024
                                                                                                            stock_adjustment
            P00000142
                                                  21
                                                              27
                                                                                                            -104
С
           P00000142 Rice 6
                                     56
                                                 70
                                                              90
                                                                           114
                                                                                               18
                                                                                                            +96
           P00000342 Electric Grill 87
```

F. Then, the stock_adjustment column in the projected_values table was updated by calculating project quantity - inventory for each year as below:

```
    ALTER TABLE projected_values MODIFY COLUMN stock_adjustment VARCHAR(20);
    UPDATE projected_values
    SET stock_adjustment = CASE
        WHEN projected_quantity_2024 - inventory_2024 > 0 THEN CONCAT('+', projected_quantity_2024 - inventory_2024)
        ELSE projected_quantity_2024 - inventory_2024
        END;
```

G. Finally, the projected_values table is updated which effectively compares the projected stock expectancy (based on the calculations done) to the current inventory available (from the Inventory Data), and gives, for each product, a value by which they need to increase/decrease their current stock to match this projected expectancy.

	city_category	product_id	product_name	quantity_2021	quantity_2022	quantity_2023	projected_quantity_2024	inventory_2024	stock_adjustment
•	В	P00000142	Rice 6	17	21	27	34	138	-104
	C	P00000142	Rice 6	56	70	90	114	18	+96
	В	P00000342	Electric Grill 87	2	2	2	2	145	-143
	В	P00000442	RC Car 82	4	5	6	7	73	-66
	A	P00000542	Plant Pot 56	6	7	7	8	82	-74
	В	P00000542	Plant Pot 56	3	3	3	3	31	-28
	A	P00000642	Skateboard 105	8	9	11	13	35	-22
	В	P00000642	Skateboard 105	35	40	48	56	147	-91
	C	P00000642	Skateboard 105	16	18	21	24	80	-56
	A	P00001042	Gaming Monitor 44	8	9	10	11	60	-49
	В	P00001042	Gaming Monitor 44	17	18	19	20	40	-20
	В	P00001142	Action Figure 0	3	4	5	6	64	-58
	C	P00001142	Action Figure 0	10	12	14	17	89	-72
	В	P00001242	Juice 9	12	15	19	24	63	-39
	C	P00001242	Juice 9	8	10	13	17	75	-58
	В	P00001542	Slow Cooker 67	6	6	6	6	115	-109
	A	P00001642	Harmonica 63	6	6	7	8	118	-110
	В	P00001642	Harmonica 63	14	14	18	21	133	-112
	C	P00001642	Harmonica 63	12	12	15	17	7	+10
	A	P00001742	Harmonica 9	11	11	14	16	125	-109
	С	P00001742	Harmonica 9	23	23	28	31	56	-25
	С	P00001942	Cat Scratcher 83	12	13	14	15	117	-102
	A	P00002042	Spark Plug 41	6	7	8	9	55	-46

Final Conclusions:

As seen in the table above, it is apparent that there are stock adjustments necessary for a lot of the products shown in just the head of this table (out of 3000 rows). For example, many of the rows shown above call for a stock reduction, illustrating that currently, those products are overstocked.

This analysis can be very helpful for the retailer, as they will now know how to adjust their stock accordingly, whether that means an increase/decrease in quantity, shifting stock from one location to the other, etc. For example, in the first two rows of this table, we can see that for the Rice 6 product, there is an overstock in City B and an understock in City C, so that shift can be made.

Additionally, the various charts and graphs created before will also be very insightful to the retailer, accurately and specifically showing the various trends in each product, the highest selling products and categories at each location, etc.

Therefore, this analysis is deemed as successful and complete. Though, there are a couple of limitations to the approach taken here, such as using several queries to do a task step by step instead of the use of more complex queries to get the job done faster. This was solely done for the purpose of readability and clarity in the logic executed.

Other than that, the project was implemented as per initial proposal, with no major changes.

Note: I have attached my sql scripts and python code for reference along with the final project report in the canvas submission. If required, a running demo of the project can be done.