	Discovery Medical Professionals use it for work-related purposes, Patients and others for personal usage.	**Onboarding and First Use** How they use the model to undergo the process of classificastion.		**Result** They get their desired outputs, with as much accuracy as possible.	
Journey Steps Steps from start to finish of finding the type of Arrhythmia.					
Actions What does the user do? What information do they look for? What is their context?	Medical Professionals use it for work-related purposes. Patients and others for personal usage.	Witing for feature extractions.	How they use the model to undergo the process of classificastion.	Type of Arrhythmia is found.	Acuuracy levels are seen.
Needs and Pains What does the user want to achieve or avoid?	Worried about the authenticity.		Non-medical users would prefer lesser ambiguity.	Worried if the result is true or not.	Anxious about level of accuracy.
Customer Feeling What is the user feeling?	Curious	Happy at finding the right platform		Anxious about result and accuracy	
Opportunities What could we improve or introduce?	Increase its authenticity by getting certifications.	Decrease the ambiguity for non-medical professionals by making it informative.		Decrease the anxiety by trying to improve efficiency of model to get more accurate results.	

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