SQL PROJECT

BANKING SYSTEM

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OVERVIEW

Objective:

Build a realistic banking system database to analyze customer behavior, account activity, loans, and branch performance using PostgreSQL.

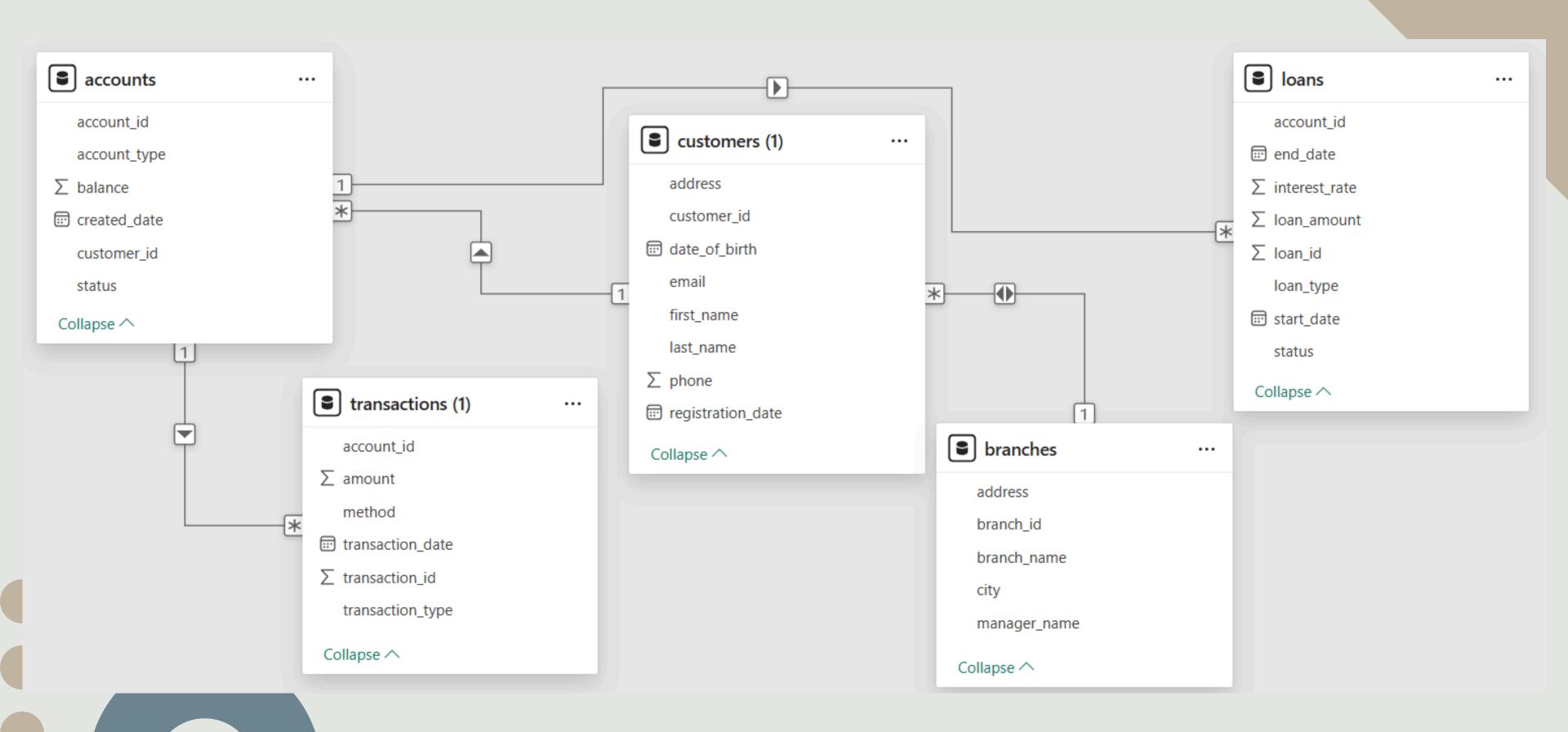
Dataset:

- Customers: 1,000 records
- Accounts: 1,500 records
- Transactions: 10,000 records
- Loans: 500 records
- Branches: 15 records

<u>Advanced Features Implemented:</u>

- Views: customer_summary, branch_summary
- Triggers: Auto-update account balance after transaction
- Stored Procedures:
 - generate_monthly_statement(customer_id, month)
 - Indexing for faster queries

DATABASE SCHEMA



BUSINESS QUESTIONS

Basic Queries

- 1. List all customers with their full name, email, and phone number.
- 2. Show all accounts with account type and balance.
- 3. Find all transactions above ₹50,000.
- 4. List all active loans with their account ID and loan amount.
- 5. Show all branches in the city "Mumbai".

Intermediate Queries

- 1. Calculate total balance per customer.
- 2. Find customers with more than two accounts.
- 3. Show transactions per account in the last 30 days.
- 4. Identify customers who have both a loan and a savings account.
- 5. Find average loan amount per loan type.

Advanced Queries

- 1. Find the top 5 customers with the highest total balance.
- 2. Detect accounts with no activity for the last 6 months.
- 3. Calculate monthly revenue from interest on active loans.
- 4. Generate a summary of deposits vs withdrawals per branch.
- 5. Identify customers who frequently overdraw (negative balance).

Advanced Features

- Views: Create views for customer summaries, branch-wise revenue, or loan status reports.
- Triggers: Implement triggers to update account balances automatically after a transaction.
- Stored Procedures: Develop stored procedures to generate monthly statements or calculate interest.
- Indexing: Apply indexing on frequently queried columns like account_id, customer_id, and transaction_date for performance optimization.

Basic Queries

1. List all customers with their full name, email, and phone number

```
SELECT first_name || ' ' || last_name AS full_name, email, phone
FROM Customers;
```

	full_name text	email character varying (100)	phone character varying (15)
1	Navya Bhalla	nirvaan32@behl.net	+919600133890
2	Taimur Vaidya	zara07@hotmail.com	+916184959310
3	Ishaan Kashyap	navya83@hotmail.com	00305641395
4	Bhamini Bath	bosemishti@sule.biz	1669784801
5	Tarini Buch	ayesha01@vyas-thakur.com	+910391171822

2. Show all active accounts with their type and balance.

```
SELECT account_id, account_type, balance
FROM Accounts
WHERE status = 'Active';
```

	account_id [PK] integer	account_type character varying (20)	balance numeric (15,2)
1	2	Savings	140398.39
2	3	Loan	892287.39
3	4	Current	32750.90
4	5	Savings	505849.93
5	7	Current	589676.42

3. Find all transactions above ₹50,000.

```
SELECT transaction_id, account_id, transaction_type, amount
FROM Transactions
WHERE amount > 50000
ORDER BY amount DESC;
```

	transaction_id [PK] integer	account_id integer	transaction_type character varying (20)	amount numeric (15,2)
1	7911	546	Withdrawal	199971.45
2	2611	985	Deposit	199941.34
3	2751	1368	Withdrawal	199887.83
4	9196	1149	Deposit	199871.76
5	6702	233	Transfer	199850.43

4. List all active loans with their account ID and loan amount.

```
SELECT loan_id, account_id, loan_amount, loan_type, status
FROM Loans
WHERE status = 'Active';
```

	loan_id [PK] integer	account_id integer	loan_amount numeric (15,2)	loan_type character varying (50)	status character varying (20)
1	1	1144	4107177.17	Auto	Active
2	3	769	213373.96	Home	Active
3	6	1016	3515351.63	Auto	Active
4	11	1009	1221935.66	Auto	Active
5	12	400	3829194.57	Personal	Active

5. Show all branches in the city 'Mumbai'.

```
SELECT branch_id, branch_name, address
FROM Branches
WHERE city = 'Mumbai';
```

```
branch_id
[PK] integer haracter varying (100) haracter varying (255)
```

<u>Intermediate Queries</u>

1. Calculate the total balance per customer.

	customer_id [PK] integer	full_name text	total_balance numeric
1	537	Oorja Mallick	3870552.09
2	834	Eshani Zachariah	3342743.88
3	580	Yasmin Dhar	3234720.16
4	94	Shray Mandal	3193394.28
5	742	Advik Bir	3091378.49

2. Find customers with more than 2 accounts.

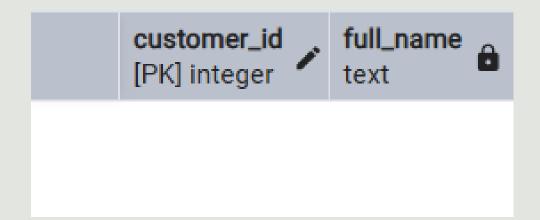
	customer_id [PK] integer	full_name text	num_accounts bigint
1	178	Vaibhav Hari	3
2	141	Aniruddh Badal	3
3	731	Hiran Chad	3
4	562	Siya Vasa	3
5	736	Siya Kala	3

3. Show transactions per account in the last 30 days.

	account_id integer	transaction_count bigint)	total_amount numeric
1	584	4	4	383427.94
2	1464	2	2	333836.52
3	1246	3	3	330611.84
4	1294	2	2	323736.64
5	1300	3	3	316956.97

4. Identify customers who have both a loan and a savings account.

```
SELECT DISTINCT c.customer_id, c.first_name || ' ' || c.last_name AS full_name
FROM Customers c
JOIN Accounts a ON c.customer_id = a.customer_id
JOIN Loans l ON a.account_id = l.account_id
WHERE a.account_type = 'Savings';
```



5. Find the average loan amount per loan type.

```
SELECT loan_type, ROUND(AVG(loan_amount), 2) AS avg_loan_amount
FROM Loans
GROUP BY loan_type;
```

	loan_type character varying (50)	avg_loan_amount numeric
1	Auto	2406975.44
2	Personal	2629339.71
3	Home	2630555.55

Advanced Queries

1. Find the top 5 customers with the highest total balance.

	customer_id [PK] integer	full_name text	total_balance numeric
1	537	Oorja Mallick	3870552.09
2	834	Eshani Zachariah	3342743.88
3	580	Yasmin Dhar	3234720.16
4	94	Shray Mandal	3193394.28
5	742	Advik Bir	3091378.49

2. Detect accounts with no activity in the last 6 months.

```
SELECT a.account_id, c.first_name || ' ' || c.last_name AS full_name
FROM Accounts a
JOIN Customers c ON a.customer_id = c.customer_id
WHERE a.account_id NOT IN (
    SELECT DISTINCT account_id
    FROM Transactions
    WHERE transaction_date >= CURRENT_DATE - INTERVAL '6 months'
);
```

	account_id [PK] integer	full_name text
1	9	Mishti Rama
2	12	Eshani Dara
3	13	Aarna Behl
4	17	Mishti Rama
5	22	Shalv Tank

3. Calculate monthly revenue from interest on active loans (assuming simple interest for demonstration).

	month timestamp with time zone	estimated_monthly_interest numeric
1	2020-09-01 00:00:00+05:30	45778.26
2	2020-10-01 00:00:00+05:30	109345.68
3	2020-11-01 00:00:00+05:30	71795.39
4	2020-12-01 00:00:00+05:30	238912.99
5	2021-01-01 00:00:00+05:30	129751.18

4. Generate a summary of deposits vs withdrawals per branch.

	branch_name character varying (100)	total_deposits numeric	total_withdrawals numeric
1	Surendranagar Dudhrej Branch	676174051.34	671095288.84
2	Thrissur Branch	338087025.67	335547644.42
3	Bettiah Branch	338087025.67	335547644.42
4	South Dumdum Branch	338087025.67	335547644.42
5	Guntakal Branch	338087025.67	335547644.42

5. Identify customers who frequently overdraw (negative balance).

```
SELECT c.customer_id, c.first_name || ' ' || c.last_name AS full_name, COUNT(*) AS overdraft_count
FROM Customers c
JOIN Accounts a ON c.customer_id = a.customer_id
WHERE a.balance < 0
GROUP BY c.customer_id, full_name
HAVING COUNT(*) >= 1
ORDER BY overdraft_count DESC;
```





Advanced Features

Customer Summary View: total balance, number of accounts, active loans per customer.

SELECT * FROM customer_summary ORDER BY total_balance DESC;

	customer_id integer	full_name text	total_accounts bigint	total_balance numeric	active_loans bigint
1	266	Kismat Dutta	0	[null]	0
2	420	Jhanvi Bora	0	[null]	0
3	525	Tara Bhasin	0	[null]	0
4	327	Bhavin Barad	0	[null]	0
5	409	Samar Kaur	0	[null]	0

Trigger: Auto-update account balance after transaction

```
CREATE OR REPLACE FUNCTION update_account_balance()
RETURNS TRIGGER AS $$
BEGIN
    IF NEW.transaction_type = 'Deposit' THEN
        UPDATE Accounts
        SET balance = balance + NEW.amount
        WHERE account_id = NEW.account_id;
    ELSIF NEW.transaction_type = 'Withdrawal' THEN
        UPDATE Accounts
        SET balance = balance - NEW.amount
        WHERE account_id = NEW.account_id;
    END IF;
    RETURN NEW;
END;
$$ LANGUAGE plpgsql;
CREATE TRIGGER trg_update_balance
AFTER INSERT ON Transactions
FOR EACH ROW
EXECUTE FUNCTION update_account_balance();
```

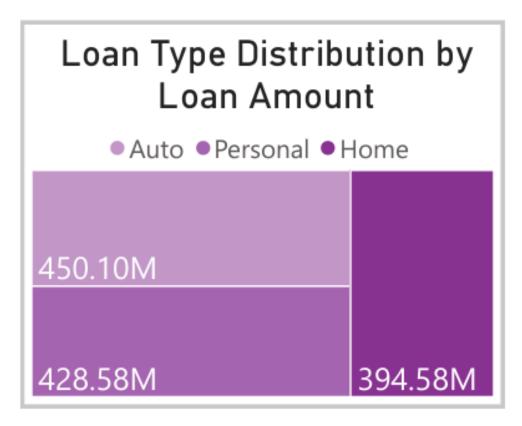
Stored Procedure: Generate monthly statement for a customer

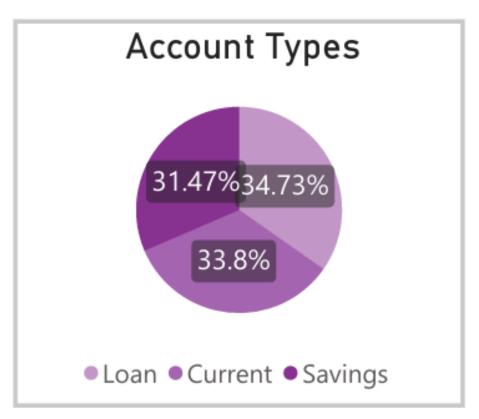
```
CREATE OR REPLACE FUNCTION generate_monthly_statement(p_customer_id INT, p_month DATE)
RETURNS TABLE(
    transaction_id INT,
    account_id INT,
    transaction_type VARCHAR,
    amount NUMERIC,
    transaction_date TIMESTAMP
) AS $$
BEGIN
    RETURN QUERY
    SELECT t.transaction_id, t.account_id, t.transaction_type, t.amount, t.transaction_date
    FROM Transactions t
    JOIN Accounts a ON t.account_id = a.account_id
    WHERE a.customer_id = p_customer_id
      AND DATE_TRUNC('month', t.transaction_date) = DATE_TRUNC('month', p_month)
    ORDER BY t.transaction_date;
END;
$$ LANGUAGE plpgsql;
```

Indexing for Faster Queries

```
CREATE INDEX idx_account_customer ON Accounts(customer_id);
CREATE INDEX idx_transaction_account ON Transactions(account_id);
CREATE INDEX idx_loan_account ON Loans(account_id);
```

Banking System Dashboard





Total Transactions
10K

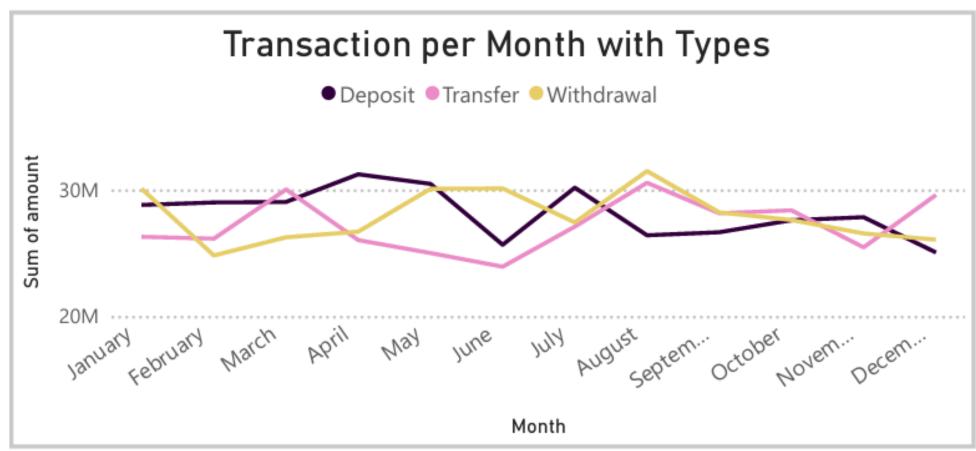
Total Loans
500

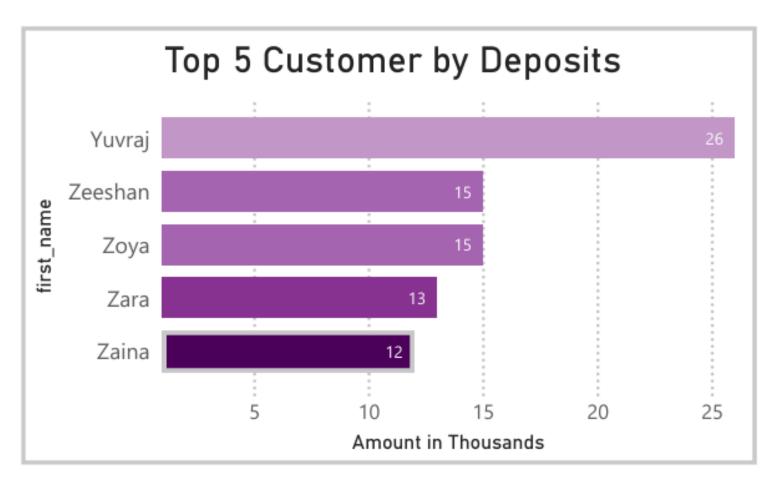
Total Customers

1000

Total Accounts

1500





BUSINESS INSIGHTS

- Balanced Product Mix → Savings, Current, and Loan accounts are nearly equal, indicating strong product diversification.
- Healthy Loan Portfolio → Loans are evenly spread across auto, personal, and home sectors, reducing credit risk concentration.
- Steady Deposits but Seasonal Withdrawals → Deposits are stable, withdrawals/transfers peak in certain months → bank should prepare liquidity buffers.
- High-Value Customer Dependency → A small group of customers hold large deposits → poses risk if they move funds elsewhere.
- **Cross-Selling Opportunity** → With customers already holding multiple accounts, targeting loans/insurance/wealth products is viable.





CONCLUSION

The bank shows:

- Strong customer engagement (10K transactions).
- **Diverse loan** and **account base**, reducing risk.
- Dependence on few high-value customers → requires loyalty programs.
- Seasonal transaction patterns → liquidity planning is key.



Thank You

For your attention