



Krishiv Pandotra

About

Enthusiastic Information and Communication Technology student at Western Sydney University with a growing interest in cybersecurity, IT support, and network administration. Skilled in troubleshooting, teamwork, and system operations. Passionate about securing digital environments, learning modern security tools, and supporting IT infrastructure. Seeking an entry-level cybersecurity or IT support position to apply technical and analytical skills in a professional environment.

Awards

O1 HSC, Math and English

O2 Expected to get Diploma of ICT certificate by the end of this year

Phone

0489 181 363

Address

24 Baystone Street,
Gables, NSW

Skills

Cybersecurity & Networking, IT Support, HTML, CSS, Java, Systems, Software, Problem Solving, Time Management, Team Collaboration, and Determination

Work Experience

Delivery Driver – Domino's Pizza (April 2025 - May 2025)

Delivered orders on time while maintaining excellent customer service and reliability. Supported team operations through inventory management and cleaning protocols. Developed skills in task prioritisation, accountability, and teamwork in a fast-paced setting.

Customer Service and Admin Coordinator – EduRecruit (Feb 2023 - June 2024)

Responded to student and client enquiries to ensure efficient communication and data accuracy. Managed and secured sensitive student documentation in line with privacy standards. Coordinated between students and universities, supporting digital and online workflows. Gained valuable experience with data organisation, CRM systems, and administrative cybersecurity awareness.

Educational History

Santa Sophia Catholic College

Awards: Math and English Excellence

Diploma of Information and Communication Technology

Cybersecurity & Networking: Basic understanding of network protocols, data privacy, authentication, and system security principles

IT Support: Software installation, troubleshooting, user assistance, documentation, and hardware maintenance

Programming & Tools: HTML, CSS, Java (basic), Python (beginner), Visual Studio Code

Systems & Software: Microsoft Office Suite (Word, Excel, PowerPoint), Windows OS, Google Workspace

Soft Skills: Strong communication, problem-solving, and time management skills; proven team collaboration