

# **AUTOPILOT**

Francesco Malagrino DoorDash



## SCRIPT

1

Francesco make fall the milk over the floor but he did not have any paper towel left.

## ACTION



## SCRIPT

2

He heard about a new grocery app of doordash , steve download this app and sign in using the loyal doordash card

## ACTION



## SCRIPT

3

Francesco check his past purchase as well as information about how to automatically purchase items through subscriptions

## ACTION



## SCRIPT

4

Francesco doesn't want lose anymore toilet paper he sees his recommends to purchase every month the paper towels based on the past purchase.He decide to try

## ACTION

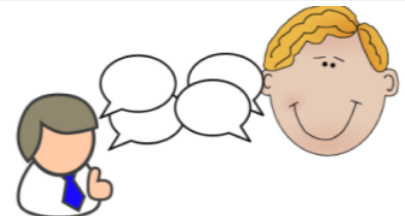


## SCRIPT

5

Francesco is suprise that he can choice if pickup or a robot will delivery the shopping list, anyway he decide to go to the store

## ACTION



## SCRIPT

6

The cashier remind to Francesco that he have a subscription order waiting for him

## ACTION

SCRIPT	7
After the checkout Francesco walk to the subscription desk and scan his loyalty card, 1 minute later a CSR walk out and hands Francesco paper towels	
ACTION	

SCRIPT	8
Francesco come back at home and again make fall the milk on the floor, this time have paper towels now	
ACTION	