

# PRASHANT MISHRA

**System Analyst | IT Infrastructure & Cloud Management**  
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## Professional Summary

I am an IT professional who enjoys the challenge of building and managing robust technical systems. With over 5 years of experience, I've moved beyond just fixing hardware to architecting cloud solutions and managing large-scale infrastructure. My focus is always on making technology a tool for growth, whether that's through a seamless AWS migration or ensuring 3,000+ users have the mobile tools they need to succeed.

## Technical Skills

- Cloud & Infrastructure: AWS Cloud Migration, MS Azure, Intune (MDM), JamF (Apple Support).
- Systems & Software: Spine HRMS, LMS, VAMS, Biometric Attendance, Veyon Master.
- Programming & DBs: Python, Java, SQL Server, HTML, ASP.NET, Linux/Unix Commands.
- Operations: CI/CD Workflows, Asset Lifecycle Management, Technical Support & Troubleshooting.

## Work Experience

### System Analyst | Oberoi International School, Mumbai | May 2025 – Present

- Modernizing the Cloud: I took the lead in moving our core applications and databases from aging local servers to AWS. By utilizing CI/CD workflows, I ensured the migration was invisible to users and had zero impact on daily operations.
- Managing the Ecosystem: I'm the primary architect for our device environment, managing a massive fleet of Windows and Apple devices via Intune and JamF. I focus on keeping things secure without making them difficult for our 1,300+ staff and faculty members.
- The 'Master App' Launch: I successfully rolled out the OIS Mobile App for over 3,000 users. This wasn't just a technical launch; I personally trained our engineers and created the SOPs to ensure parents and students had a great experience.
- Streamlining Operations: I replaced manual security queues with an iPad-based VAMS, making the entry process faster and more professional for everyone visiting the campus.

### IT Assistant & Admin | Don Bosco International School, Mumbai | Nov 2022 – May 2025

- I ensured the school's digital backbone remained strong by configuring servers and monitoring lab systems to maintain 100% uptime for students and teachers.
- I took ownership of our IT asset lifecycle, managing everything from inventory audits to hardware updates so that our tech remained modern and secure.
- I maintained the integrity of our student and staff databases, ensuring biometric systems and attendance records were always accurate and accessible.

**Sr. Representative, Operations | Concentrix Pvt. Ltd., Mumbai | Aug 2021 – Jan 2022**

- Provided remote IT solutions and customer support for Asus customers.
- Led a team of 8 to enhance service quality and team performance.
- Managed customer interactions using Excel for accurate data maintenance.

## **Education**

- Enrolled for Masters of Computer Application (M.C.A) | Mumbai University CDOE | 2025
- Bachelor of Science in Information Technology (BSc. IT) | University of Mumbai | 2015 – 2018
- Higher Secondary Certificate (HSC) | Maharashtra State Board | 2014 – 2015
- Secondary School Certificate (SSC) | Maharashtra State Board | 2002 – 2012

## **Technical Skills**

- Programming Languages: Python, Java, C++, Linux Commands
- Database Management: SQL
- Web Technologies: HTML, ASP.NET
- Operating System: Windows, Linux, MacOS
- Tools: Azure ADM, intunes, JamF, Veyon Master

## **Key Projects**

### **Online Study Material Platform | 2017 – 2018**

- Developed an ASP.NET-based platform for students, featuring video tutorials and PDFs.
- Technologies: C#, Bootstrap, SQL Server, Visual Studio.

### **Disney Land Website | 2016 – 2017**

- Designed an HTML/CSS-based interactive website showcasing theme parks and resorts.

## **Languages**

English | Hindi | Marathi

## **Interests**

Sketching | Digital Art | Basketball | Traveling | Music

## **Declaration**

I hereby state that the above details are true to the best of my knowledge and I will be responsible for any defaults.