Information System

Management

Capacity

CMIS:

Information

System

Management

Availability

Continual Service

Improvement

Configuration

Strategisch

Management

Definitive Media

Library

Management

System

Information

Security

Known Error

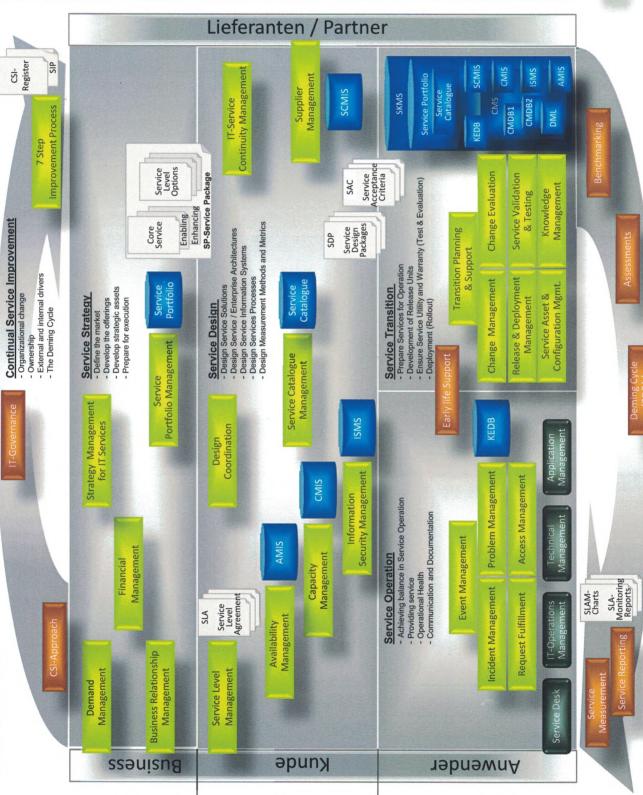
KEDB:

Database

SCMIS:

ITSM Life Cycle Model





Taktisch

Operativ

Service Knowledge

SKMS:

Management

Improvement

Service

Information System Supplier & Contract

Management

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