



VELIN SKENDEROV

Applicant for ... position

Technical Skills and Competences

Substantial Technical Literacy

- ✓ Affinity towards modules and systems optimisation

Decent Software Products and Systems Knowledge

- ✓ Operating Systems, Graphic interfaces, Microsoft Office

Multimedia processing

Content Management Systems

- ✓ WordPress; DBMS

Hardware Components

- ✓ Constructive modules, computer peripherals

Local Area Networks

- ✓ Building, configuring, optimisation and support of Local Computer Networks, posts, clients and servers

Social Skills & Competences

Building, managing and motivating teams devoted to marketing research and new products introduction

- ✓ Acquired in Condor Commerce Ltd. and Condor Design Ltd, Sofia 1994-1996 during the years of my Higher Education

Profile

A qualified steady individual with strong interpersonal entrepreneurial skills, prone to bring the appropriate face to the business by delivering first-class customer service. Could offer creative thinking outside of the box, within a team or individually, to the utmost satisfaction of relevant stakeholders, in line with the market realities and competitive strategy followed by to mutual benefit of all parties concerned. Being well experienced in retail and information technologies sectors, I consider myself as properly suited to provide outstanding customer support as a part of first-rate

Experience

● 2014 - 2020

Business Management Systems Ltd, Customer Relationships Department
Customer Support Specialist, Bourgas.

Description of the job, position and responsibilities.

● 2012 - 2013

Infrastructure Technology Services and Engineering Ltd, Information Technologies Administration, Quality Support Department

Receiving Orders Technologist, Bourgas.

Description of the job, position and responsibilities.

● 2011 - 2012

LUKOIL Technology Services Bulgaria Ltd, Information Technologies Administration, Organisational Support Group

Receiving Orders Leading Technologist, Bourgas.

Description of the job, position and responsibilities.

● 2008 - 2011

LUKOIL Technology Services Bulgaria Ltd, Information Technologies Administration, Information Technologies Organisational Support Group

Specialist/Information Technologies Operational Support , Bourgas.

Description of the job, position and responsibilities.

Organisational Skills and Competences

Marketing

- ✓ Sales of goods (mass products) and services

Introduction to the market

- ✓ Services, Information Products and Technologies induction

General

Interdisciplinary interests

- ✓ general knowledge; Shotokan Katate and Judo practice

Driving License

- ✓ **Category B**

Disposable Referent Documents

Letter of Recommendation

- ✓ from Business Management Systems Ltd Managing Director (last employer) /look [here](#)/

Business English Certificate

- ✓ Cambridge C1 Business Higher /look [here](#)/
Business Benchmark Advanced C1
Cambridge Business English Vantage B2

Document Doctoral Course

- ✓ Bulgarian Academy of Science, Central Laboratory of Bio-medical Engineering /look [here](#)/

Certificate

- ✓ Design and Programming Support of Distributed Control System MIC /look [here](#)/

Master's Level Qualification Degree Certificate

- ✓ University of National and World Economy, Sofia /look [here](#) /

● 2005 - 2008

LUKOIL Technology Services Bulgaria Ltd, Information Technologies Administration, Program Technologies and Databases Department

Programmer, Bourgas.

Description of the job, position and responsibilities.

● 2002 - 2005

LUKOIL Neftochim Burgas JSC, Information Computing Center, Cash Accounts Balance Department

Programmer, Bourgas.

Description of the job, position and responsibilities.

● 2001 - 2002

KRS Iliya Iliev Sole Proprietorship Company, Yambol

Trade, import and distribution of radio-electronic equipment, black & white household appliances, mobile communication, Bourgas.

Customer Support Specialist

Description of the job, position and responsibilities.

Education

● 2009 - 2010

Business English

Foreign Languages and Management Centre, Bourgas

Cambridge English: Business Certificates (BEC) C1 Business Higher

● 2008 - 2009

Business English

Foreign Languages and Management Centre, Bourgas

Cambridge English: Business Certificates (BEC) B2 Business Vantage Certificate

● 2007 - 2008

Business English

Foreign Languages and Management Centre, Bourgas

Cambridge English: Business Certificates Vantage

● 2007 - 2007

Intuitional Fuzzy Sets - Theory and Application

Bulgarian Academy of Science, BME, Sofia
Doctoral Course "Theory and Application of Intuitional Fuzzy Sets"

● 2001 - 2001

Design and Software Support of Disributed System MIC

MICONT Ltd, Sofia

Design and Software Support of Distributed System MIC for Control of Technological Plants in Real Time

✓ **Higher Education Diploma**
University of National and
World Economy, Sofia
/look [here](#)/

✓ **Secondary Education
Diploma**
High School of Natural Sciences
and Mathematics "Academician
Nikola Obreshkov", Bourgas
/look [here](#) up/

✓ **Certificate of acquired
professional qualification
Programmer of Com-
puter Equipment** High
School of Natural Sciences
and Mathematics
"Academician Nikola
Obreshkov", Bourgas
/look [here](#) down/

● 1989 - 1999
● 1984 - 1989

Higher Education
University of National and World
Economy, Sofia
Industrial Management Master

Secondary Education
High School of Natural Sciences and
Mathematics "Academician Nikola
Obreshkov", Bourgas
Information Computing Machines
Operator/Programmer Certificate

Foreign Languages

Russian

Reading
Writing
Speaking



English

Reading
Writing
Speaking



Contact

🏠 Bourgas
☎ +359 56 996693 / 889 687481
☎ +359 888 470027
✉ Velin.Skenderoff@gmail.com